

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

200



FROM: Riverside County Regional Medical Center

SUBMITTAL DATE:
April 14, 2014

SUBJECT: Riverside County Regional Medical Center Bi-weekly Update on TAR and Inmate Funding

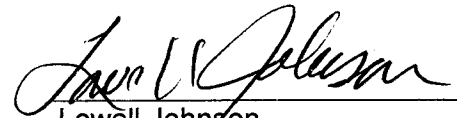
RECOMMENDED MOTION: That the Board of Supervisors:
Receive and file this report, including attachments, on Treatment Authorization Request (TAR) cases, and funding of detention health hospital patients.

BACKGROUND:

Summary

On March 25, 2014 the Board of Supervisors directed that hospital staff report back every two weeks on the key issues of TAR case processing and Medi-Cal funding for patients needing medical care. This is the second report in the series. Additionally, hospital staff is including in this report a brief description of two positive events, offered as evidence that the situation is beginning to turn for the better.

(continued on the next page)



Lowell Johnson
Interim CEO, RCRMC

Departmental Concurrence

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost:	POLICY/CONSENT (per Exec. Office)
COST	\$ N/A	\$	\$	\$	Consent <input type="checkbox"/> Policy <input checked="" type="checkbox"/>
NET COUNTY COST	\$	\$	\$	\$	
SOURCE OF FUNDS: N/A				Budget Adjustment: None	
				For Fiscal Year: 13-14	

C.E.O. RECOMMENDATION: APPROVE

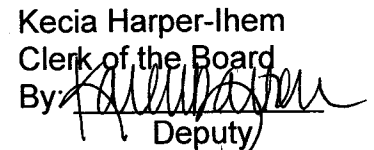
BY: 
Debra Cournoyer

County Executive Office Signature

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Ashley, seconded by Supervisor Stone and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended with Executive staff to review the Treatment Authorization Team.

Ayes: Jeffries, Tavaglione, Stone, Benoit and Ashley
Nays: None
Absent: None
Date: April 22, 2014
xc: RCRMC, EO

Kecia Harper-Ihem
Clerk of the Board
By: 
Deputy

- A-30
- Positions Added
- 4/5 Vote
- Change Order

Prev. Agn. Ref.: _____ District: 5 Agenda Number: _____

2-22

BACKGROUND:

Summary (continued)

Medi-Cal Funding For Jail Inmates

The cost for detention treatment in the hospital is approximately \$12 million per year, with \$5 million covered by the general fund and prisoner realignment revenue. The hospital's objective is to close some or all of gap through expanded Medi-Cal funding for inmates treated in the hospital. Attached (see Attachment A) is a summary of the current status of this initiative; nothing has changed on the attachment since the last update. The estimated new revenue remains at \$2.5 million per year. Denied classes of charges include all inpatient psychiatric treatment, and clinic visits within the jails.

Under the Affordable Care Act, there are considerably fewer restrictions for our detention patients to get qualified for Medi-Cal. Though Riverside County has not yet formally submitted Medi-Cal applications since 1/1/14, we expect well under 10 percent to be denied. The most common reasons for denial would be higher than allowed income or inability to prove California residence.

As previously reported, we plan to continue discussions with the state; in particular, the Director of Mental Health, Jerry Wengerd, is making progress on getting at least half of our psychiatric costs reimbursed. On April 10, hospital staff were given a tour of RPDC and given an explanation of how prisoner information is collected and stored in the Sheriff's records system. The Sheriff has initiated a routine background check of hospital staff, so that they will be able to access these records whenever a new detention patient is admitted. Additionally, we continue to pursue an initiative to qualify jail clinics and the Arlington campus for 340B drug pricing.

Case Management Accelerated Processing of TARs

On March 25, 2014 (item 3-10), the Board approved a plan to restructure the hospital's Case Management division which would include the cleanup of a sizable backlog of TAR cases. Attached (see Attachment B) is a summary of the current TAR backlog, which together represents an expected cash reimbursement of nearly \$12 million (up \$2 million from the initial \$10 million). The new director of case management has put into action her plan to process the backlogged accounts. The attached update shows that the backlog has not yet stopped growing. The department is retraining staff, resetting priorities, and seeking to quickly fill vacancies. It is our goal that you see evidence that the backlog has stopped growing in the next report.

Successful Hospital Initiatives

This past week RCRMC continued its roll-out of the Siemens electronic medical records system. The latest module to go live is called MobileMD. It adds a patient portal where patient information will be available on the internet for patients who wish to sign up for this optional benefit. It is our plan to continue to improve communication with patients as part of an overall effort to improve both the quality of care and the patient experience.

On April 10, RCRMC received news that it has been award stroke certification by the Joint Commission. Certified hospitals are the priority destination for ambulances transporting people with stroke symptoms. This certification both validates our efforts to continuously improve service, and should generate more revenue as patients choose to come here for treatment.

Impact on Residents and Businesses

Hospital efforts to clear the backlog of TAR cases, and increase Medi-Cal funding for patients needing medical care will increase cash payments. These improvements are designed to improve efficiency and add revenue, both of which are an important part of the hospital's plan to eliminate its existing deficit. A county hospital on a solid financial footing will be better placed to focus on patient care and plan for programs to increase the health of all county residents.

Revenue Cycle Jail – Medi-Cal Eligibility Project



Eligibility: under Statute AB720, the following Medi-Cal guidelines apply to jail patients who qualify for Medi-Cal

Covered Services

- ▶ Pre-Inmate Booking
 - ▶ Active Medi-Cal: All services eligible
- ▶ Post-Inmate Booking
 - ▶ Adult: IP Acute services
 - ▶ Juvenile: IP Acute and Psych services

Non-Covered Services

- ▶ Pre-Inmate Booking
 - ▶ No Active Medi-Cal: No services eligible
- ▶ Post-Inmate Booking
 - ▶ Adult: All OP services (incl. Diagnostic)
 - ▶ Juvenile: All OP services (incl. Diagnostic)

Reimbursement Opportunity:

- ▶ One-Time: \$900K - \$1M
- ▶ Recurring: \$2M - \$2.5M annualized

One-Time Opportunity		Volume	Total Charges	Expected Reimbursement	Volume	Total Charges	Expected Reimbursement
Billable Status	Status Reason						
Billable	Eligible ¹	59	\$ 2,186,787	\$ 534,353	18	\$ 1,487,754	\$ 387,515
Unbillable	Not Eligible ²	307	\$ 14,193,763	-	51	\$ 2,223,670	-
	Other ³	5,719	\$ 45,158,322	-	487	\$ 2,891,017	-
Total							

1. 'Eligible' includes patients eligible for Medi-Cal or Medi-Cal Managed Care coverage

2. 'Not Eligible' includes patients not eligible for Medi-Cal, and accts for which no eligibility check was performed due to lack of SSN

3. 'Other' includes non-covered services (OP & PSY), non-covered aid codes, accounts past timely-filing, and patients eligible for RCHC

**TAR IQ SUMMARY
4/14/2014**

PEND CASES / DAYS BY FISCAL YEAR	NO. OF ACCTS	NO. OF DAYS
FY 10/11	4	23
FY 11/12	11	97
FY 12/13	76	565
FY 13/14	806	6728

ACCT STATUS	FC	NO. OF ACCTS	NO. OF DAYS	ACCT BALANCE
DISCHARGES PENDING CM REVIEW	C	864	7000	\$ 75,482,968.18
INHOUSE PENDING CM REVIEW	C	22	305	\$ 2,133,898.12
DISCHARGES PENDING CM APPEAL REVIEW	C	11	108	\$ 429,116.00
TOTAL:		897	7413	\$ 78,045,982.30

NOTE: DISCHARGES PRIOR TO 01/01/13 REQUIRES PAPER TAR PAPER CASES 32
SUBMISSION TO STATE FOR FINAL ADJUDICATION TAR FREE CASES 865

CM INITIAL REVIEW COMPLETED - ADJUDICATION PENDING MEDI-CAL REVIEW/RESPONSE				
APPEAL PENDING MEDI-CAL REVIEW	C	87	541	\$ 2,904,755.29
RETRO TAR PENDING MEDI-CAL REVIEW	C	41	337	\$ 2,322,477.82
TOTAL:		128	878	\$ 5,227,233.11

GRAND TOTAL	1025	8291	\$ 83,273,215.41
EXPECTED REIMBURSEMENT:			\$ 11,916,451.00

IP MEDI-CAL DAYS FY 13/14	23021
IP MEDI-CAL DAYS FY 12/13	31875

TOTALS INCLUDES OB CERT DAYS

**Riverside County Board of Supervisors
Request to Speak**

Submit request to Clerk of Board (right of podium),
Speakers are entitled to three (3) minutes, subject
to Board Rules listed on the reverse side of this form.

SPEAKER'S NAME: GARY GRANT

Address: _____
(only if follow-up mail response requested)

City: _____ **Zip:** _____

Phone #: _____

Date: APRIL 22 01A **Agenda #** 2-22

PLEASE STATE YOUR POSITION BELOW:

Position on "Regular" (non-appealed) Agenda Item:

_____ **Support** **Oppose** _____ **Neutral**

Note: If you are here for an agenda item that is filed
for "Appeal", please state separately your position on
the appeal below:

_____ **Support** _____ **Oppose** _____ **Neutral**

I give my 3 minutes to: _____

BOARD RULES

Requests to Address Board on "Agenda" Items:

You may request to be heard on a published agenda item. Requests to be heard must be submitted to the Clerk of the Board before the scheduled meeting time.

Requests to Address Board on items that are "NOT" on the Agenda:

Notwithstanding any other provisions of these rules, member of the public shall have the right to address the Board during the mid-morning "Oral Communications" segment of the published agenda. Said purpose for address must pertain to issues which are under the direct jurisdiction of the Board of Supervisors. YOUR TIME WILL BE LIMITED TO THREE (3) MINUTES.

Power Point Presentations/Printed Material:

Speakers who intend to conduct a formalized Power Point presentation or provide printed material must notify the Clerk of the Board's Office by 12 noon on the Monday preceding the Tuesday Board meeting, insuring that the Clerk's Office has sufficient copies of all printed materials and at least one (1) copy of the Power Point CD. Copies of printed material given to the Clerk (by Monday noon deadline) will be provided to each Supervisor. If you have the need to use the overhead "Elmo" projector at the Board meeting, please insure your material is clear and with proper contrast, notifying the Clerk well ahead of the meeting, of your intent to use the Elmo.

Individual Speaker Limits:

Individual speakers are limited to a maximum of three (3) minutes. Please step up to the podium when the Chairman calls your name and begin speaking immediately into the microphone to your mouth so that the Board, audience, and audio recording system hear you clearly. Once you start speaking, the "green" podium light will light. The "yellow" light will come on when you have one (1) minute remaining. When you have 30 seconds remaining, the "yellow" light will begin flashing, indicating you must quickly wrap up your comments. Your time is up when the "red" light flashes. The Chairman adheres to a strict three (3) minutes per speaker. **Note: If you intend to give your time to a "Group/Organized Presentation", please state so clearly at the very bottom of the reverse side of this form.**

Group/Organized Presentations:

Group/organized presentations with more than one (1) speaker will be limited to nine (9) minutes at the Chairman's discretion. The organizer of the presentation will automatically receive the first three (3) minutes, with the remaining six (6) minutes relinquished by other speakers, as requested by them on a completed "Request to Speak" form, and clearly indicated at the front bottom of the form.

Addressing the Board & Acknowledgement by Chairman:

The Chairman will determine what order the speakers will address the Board, and will call on all speakers in pairs. The first speaker should immediately step to the podium and begin addressing the Board. The second speaker should take up a position in one of the chamber aisles in order to quickly step up to the podium after the preceding speaker. This is to afford an efficient and timely Board meeting, giving all attendees the opportunity to make their case. Speakers are prohibited from making personal attacks, and/or using coarse, crude, profane or vulgar language while speaking to the Board members, staff, the general public and/or meeting participants. Such behavior, at the discretion of the Board Chairman may result in removal from the Board Chambers by Sheriff Deputies.