

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

431



FROM: Riverside County Regional Medical Center

SUBMITTAL DATE:
May 06, 2014

SUBJECT: Riverside County Regional Medical Center Bi-weekly Update on TAR and Inmate Funding

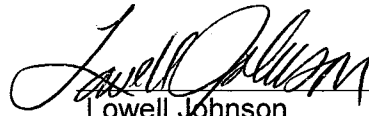
RECOMMENDED MOTION: That the Board of Supervisors:
Receive and file this report, including attachments, on Treatment Authorization Request (TAR) cases, and funding of detention health hospital patients.

BACKGROUND:

Summary

On March 25, 2014 the Board of Supervisors directed that hospital staff report back every two weeks on the key issues of TAR case processing and Medi-Cal funding for patients needing medical care. This is the third report in the series. Additionally, hospital staff is including in this report a brief description of one positive event, offered as evidence that the situation is beginning to turn for the better.

(continued on the next page)


Lowell Johnson
Interim CEO, RCRMC

Departmental Concurrence

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost:	POLICY/CONSENT (per Exec. Office)
COST	\$ N/A	\$	\$	\$	Consent <input checked="" type="checkbox"/> Policy <input type="checkbox"/>
NET COUNTY COST	\$	\$	\$	\$	
SOURCE OF FUNDS: N/A				Budget Adjustment: None	
				For Fiscal Year: 13-14	

C.E.O. RECOMMENDATION: APPROVE

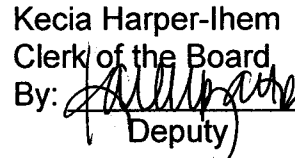
BY: 
Debra Cournoyer

County Executive Office Signature

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Stone, seconded by Supervisor Tavaglione and duly carried by unanimous vote, IT WAS ORDERED that the above matter is received and filed as recommended.

Ayes: Jeffries, Tavaglione, Stone, Benoit and Ashley
Nays: None
Absent: None
Date: May 6, 2014
xc: RCRMC

Kecia Harper-Ihem
Clerk of the Board
By: 
Deputy

Prev. Agn. Ref.: | District: All | Agenda Number:

2-4

- A-30
- Positions Added
- 4/5 Vote
- Change Order

BACKGROUND:

Summary (continued)

Medi-Cal Funding For Jail Inmates

The cost for detention treatment in the hospital is approximately \$12 million per year, with \$5 million covered by the general fund and prisoner realignment revenue. The hospital's objective is to close some or all of gap through expanded Medi-Cal funding for inmates treated in the hospital has thus far had modest success. Under ACA, there are considerably fewer restrictions for our detention patients to get qualified for Medi-Cal. However, many treatments are denied, including all inpatient psychiatric treatment, and clinic visits within the jails.

Though the estimated new revenue remains at \$2.5 million per year, there has been progress on several fronts. The Director of Mental Health, Jerry Wengerd, is making progress on getting at least half of our psychiatric costs reimbursed. Hospital staff completed and passed the background check that allows them to gain access to the Sheriff's detention records. Additionally, we continue to pursue an initiative to qualify jail clinics and the Arlington campus for 340B drug pricing.

Case Management Accelerated Processing of TARs

On March 25, 2014 (item 3-10), the Board approved a plan to restructure the hospital's Case Management division which would include the cleanup of a sizable backlog of TAR cases. Attached (see Attachment A) is a summary of the current TAR backlog, which together represents an expected cash reimbursement of nearly \$16.7 million (up \$6.7 million from the initial \$10 million). The attached update shows that the backlog has not yet stopped growing, though staff is able to process roughly half of all new cases.

The new director of case management has made progress putting into action her plans to revitalize the department, and also process the backlogged accounts. The department is retraining staff (Interqual training is scheduled for May 21 and 22), resetting priorities, and seeking to quickly fill vacancies (three registry nurse candidates with case management and Interqual experience were hired within the last two weeks.) Finally, an RFP to secure a consultant for working down the TAR backlog was released last week - it is the hospital's plan to bring a viable candidate to the Board for consideration in 4-6 weeks.

Successful Hospital Initiatives

On April 18, 2014 Riverside County Regional Medical Center received the Get With The Guidelines®-Stroke Gold-Plus Quality Achievement Award for implementing specific quality improvement measures outlined by the American Heart Association/American Stroke Association for the treatment of stroke patients.

"We are dedicated to improving the quality of stroke care and The American Heart Association/American Stroke Association's Get With The Guidelines–Stroke helps us achieve that goal," said Mary Schore, Riverside's director of Quality Improvement. "With this award, our hospital demonstrates our commitment to ensure that our patients receive care based on internationally-respected clinical guidelines."

Impact on Residents and Businesses

Hospital efforts to clear the backlog of TAR cases, and increase Medi-Cal funding for patients needing medical care will increase cash payments. These improvements are designed to improve efficiency and add revenue, both of which are an important part of the hospital's plan to eliminate its existing deficit. A county hospital on a solid financial footing will be better placed to focus on patient care and plan for programs to increase the health of all county residents.

TAR IQ SUMMARY
4/28/2014

PEND CASES / DAYS BY FISCAL YEAR	NO. OF ACCTS	NO. OF DAYS	NET EXPECTED REIMBURSEMENT
FY 10/11	4	23	36,294
FY 11/12	13	172	226,352
FY 12/13	105	956	1,321,192
FY 13/14	1040	8029	13,239,821

DOES NOT INCLUDE EXPECTD PYMT FOR CASES PENDING MEDI-CAL REVIEW/RESPONSE

ACCT STATUS	FC	NO. OF ACCTS	NO. OF DAYS	ACCT BALANCE
DISCHARGES PENDING CM REVIEW	C	1102	8528	\$ 83,436,856
DISCHARGES PENDING SECONDARY REVIEW	C	4	98	\$ 1,164,132
INHOUSE PENDING CM REVIEW	C	20	282	\$ 2,135,059
DISCHARGES PENDING CM APPEAL REVIEW	C	11	108	\$ 429,116
TOTAL:		1137	9016	\$ 87,165,163

NOTE: DISCHARGES PRIOR TO 01/01/13 REQUIRES PAPER
TAR SUBMISSION TO STATE FOR FINAL ADJUDICATION

PAPER CASES 38
TAR FREE CASES 1099

CM WEEKLY STATS FOR COMPLETED REVIEWS			
WEEK ENDING	CASES RVWD	DAYS RVWD	TOTAL CHARGES
* UNKNOWN	35	366	
4/19/2014	9	450	
4/26/2014	46	403	5,812,979
TOTAL	90	1219	5,812,979

CM INITIAL REVIEW COMPLETED - ADJUDICATION PENDING MEDI-CAL REVIEW/RESPONSE			
APPEAL PENDING MEDI-CAL REVIEW	C	87	541
RETRO TAR PENDING MEDI-CAL REVIEW	C	44	328
TOTAL:		131	869
GRAND TOTAL:		1268	9885
EXPECTED REIMBURSEMENT:			

*WEEK ENDING ROW LABELED UNKNOWN INCLUDES COMPLETED D/C FOUND ON INTERQUAL WITH VARIOUS COMPLETION DATES. NO PRIOR NOTICE OF COMPLETION PROVIDED TO BILLING

IP MEDI-CAL DAYS FY 13/14	24673
IP MEDI-CAL DAYS FY 12/13	31875

TOTALS INCLUDES OB CERT DAYS

**Riverside County Board of Supervisors
Request to Speak**

Submit request to Clerk of Board (right of podium),
Speakers are entitled to three (3) minutes, subject
to Board Rules listed on the reverse side of this form.

SPEAKER'S NAME: GARRY GRANT

Address: _____
(only if follow-up mail response requested)

City: _____ **Zip:** _____

Phone #: _____

Date: MAY 14 2014 **Agenda #** 2-4

PLEASE STATE YOUR POSITION BELOW:

Position on "Regular" (non-appealed) Agenda Item:

_____ **Support** **Oppose** _____ **Neutral**

Note: If you are here for an agenda item that is filed
for "Appeal", please state separately your position on
the appeal below:

_____ **Support** _____ **Oppose** _____ **Neutral**

I give my 3 minutes to: _____

BOARD RULES

Requests to Address Board on "Agenda" Items:

You may request to be heard on a published agenda item. Requests to be heard must be submitted to the Clerk of the Board before the scheduled meeting time.

Requests to Address Board on items that are "NOT" on the Agenda:

Notwithstanding any other provisions of these rules, member of the public shall have the right to address the Board during the mid-morning "Oral Communications" segment of the published agenda. Said purpose for address must pertain to issues which are under the direct jurisdiction of the Board of Supervisors. YOUR TIME WILL BE LIMITED TO THREE (3) MINUTES.

Power Point Presentations/Printed Material:

Speakers who intend to conduct a formalized Power Point presentation or provide printed material must notify the Clerk of the Board's Office by 12 noon on the Monday preceding the Tuesday Board meeting, insuring that the Clerk's Office has sufficient copies of all printed materials and at least one (1) copy of the Power Point CD. Copies of printed material given to the Clerk (by Monday noon deadline) will be provided to each Supervisor. If you have the need to use the overhead "Elmo" projector at the Board meeting, please insure your material is clear and with proper contrast, notifying the Clerk well ahead of the meeting, of your intent to use the Elmo.

Individual Speaker Limits:

Individual speakers are limited to a maximum of three (3) minutes. Please step up to the podium when the Chairman calls your name and begin speaking immediately. Pull the microphone to your mouth so that the Board, audience, and audio recording system hear you clearly. Once you start speaking, the "green" podium light will light. The "yellow" light will come on when you have one (1) minute remaining. When you have 30 seconds remaining, the "yellow" light will begin flash, indicating you must quickly wrap up your comments. Your time is up when the "red" light flashes. The Chairman adheres to a strict three (3) minutes per speaker. **Note: If you intend to give your time to a "Group/Organized Presentation", please state so clearly at the very bottom of the reverse side of this form.**

Group/Organized Presentations:

Group/organized presentations with more than one (1) speaker will be limited to nine (9) minutes at the Chairman's discretion. The organizer of the presentation will automatically receive the first three (3) minutes, with the remaining six (6) minutes relinquished by other speakers, as requested by them on a completed "Request to Speak" form, and clearly indicated at the front bottom of the form.

Addressing the Board & Acknowledgement by Chairman:

The Chairman will determine what order the speakers will address the Board, and will call on all speakers in pairs. The first speaker should immediately step to the podium and begin addressing the Board. The second speaker should take up a position in one of the chamber aisles in order to quickly step up to the podium after the preceding speaker. This is to afford an efficient and timely Board meeting, giving all attendees the opportunity to make their case. Speakers are prohibited from making personal attacks, and/or using coarse, crude, profane or vulgar language while speaking to the Board members, staff, the general public and/or meeting participants. Such behavior, at the discretion of the Board Chairman may result in removal from the Board Chambers by Sheriff Deputies.