

888



**SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

**FROM:** Riverside County Regional Medical Center

**SUBMITTAL DATE:**  
June 20, 2014

**SUBJECT:** Riverside County Regional Medical Center Bi-weekly Update on TAR and Inmate Funding

**RECOMMENDED MOTION:** That the Board of Supervisors:  
Receive and file this report, including attachments, on Treatment Authorization Request (TAR) cases, and funding of detention health hospital patients.

**BACKGROUND:**  
Summary

On March 25, 2014 the Board of Supervisors directed that hospital staff report back every two weeks on the key issues of TAR case processing and Medi-Cal funding for patients needing medical care. This is the fourth report in the series.

Although hospital staff will soon be able to manage new case inflow, they will not be able to process the very large backlog. For this reason we have on today's agenda a recommended action to bring in an outside contractor.

(continued on the next page)

Lowell Johnson  
Interim CEO, RCRMC

| FINANCIAL DATA       | Current Fiscal Year: | Next Fiscal Year: | Total Cost: | Ongoing Cost:           | POLICY/CONSENT<br>(per Exec. Office)  |
|----------------------|----------------------|-------------------|-------------|-------------------------|---|
| COST                 | \$ N/A               | \$                | \$          | \$                      | Consent <input checked="" type="checkbox"/> Policy <input type="checkbox"/> |
| NET COUNTY COST      | \$                   | \$                | \$          | \$                      |   |
| SOURCE OF FUNDS: N/A |                      |                   |             | Budget Adjustment: None |   |
|                      |                      |                   |             | For Fiscal Year: 14-15  |   |

**C.E.O. RECOMMENDATION:** APPROVE

BY:   
Debra Cournoyer

County Executive Office Signature

**MINUTES OF THE BOARD OF SUPERVISORS**

On motion of Supervisor Ashley, seconded by Supervisor Stone and duly carried by unanimous vote, IT WAS ORDERED that the above matter is received and filed as recommended.

Ayes: Jeffries, Tavaglione, Stone, Benoit and Ashley  
Nays: None  
Absent: None  
Date: July 1, 2014  
xc: RCRMC

Kecia Harper-Ihem  
Clerk of the Board  
By:   
Deputy

2-7

A-30 ☐ Positions Added ☐  
4/5 Vote ☐ Change Order ☐

Departmental Concurrence

**BACKGROUND:**

**Summary (continued)**

**Medi-Cal Funding For Jail Inmates**

There is nothing new to report on this front.

This paragraph has a summary of the current situation. The cost for detention health treatment in the hospital is approximately \$12 million per year, with \$2.5 million covered by the general fund and another \$2.5 million from prisoner realignment (AB 109) revenue. The hospital's objective is to close some or all of gap through expanded Medi-Cal funding for inmates treated in the hospital, and has thus far had limited success. Under ACA, there are considerably fewer restrictions for our detention patients to get qualified for Medi-Cal. However, many treatments are denied, including all inpatient psychiatric treatment, and clinic visits within the jails. Estimated new revenue remains at \$2.5 million per year. Additionally, we continue to pursue an initiative to qualify jail clinics and the Arlington campus for 340B drug pricing.

**Case Management Accelerated Processing of TARs**

Although hospital staff will soon be able to manage new case inflow, they will not be able to process the very large backlog. For this reason we have on today's agenda a recommended action to bring in an outside contractor. Another factor to consider is the cost of further delay. Medi-Cal has strict penalties for late filing; unfortunately we have reached the point where further delays will cost in excess of \$1 million cash per month.

On March 25, 2014 (item 3-10), the Board approved a plan to restructure the hospital's Case Management division which would include the cleanup of a sizable backlog of TAR cases. Attached is the latest of the current TAR backlog (see Attachment A). Though the backlog is growing, the growth rate is much smaller. In April the backlog grew by almost 1,000 case-days per week. In May the backlog grew by less than 500 per week. The June the backlog grew by 200 case-days per week.

The new director of case management has made more progress putting into action her plans to revitalize the department, and also process the backlogged accounts. The department completed retraining staff in Interqual, is resetting priorities, is initiating productivity expectations designed to triple staff productivity, and is seeking to quickly fill vacancies. Three registry nurse candidates with case management and Interqual experience were hired recently. Since March, Medi-Cal application approvals have gone from under 50 to over 200 per week, and charges have increased from \$3.5M to over \$5M per week. Case Management processed 1219 patient days in April and 1887 in May. Through two weeks in June they had processed 129 cases and 679 case-days.

**Impact on Residents and Businesses**

Hospital efforts to clear the backlog of TAR cases, and increase Medi-Cal funding for patients needing medical care will increase cash payments. These improvements are designed to improve efficiency and add revenue, both of which are an important part of the hospital's plan to eliminate its existing deficit. A county hospital on a solid financial footing will be better placed to focus on patient care and plan for programs to increase the health of all county residents.

# TAR IQ SUMMARY 6/16/2014

| ACTIVITY                            | PC | NO. OF DAYS | NO. OF DAYS  | NO. OF DAYS           |
|-------------------------------------|----|-------------|--------------|-----------------------|
| DISCHARGES PENDING CM REVIEW        | C  | 1464        | 10705        | \$ 103,943,400        |
| DISCHARGES PENDING SECONDARY REVIEW | C  | 1           | 4            | \$ 37,426             |
| INHOUSE PENDING CM REVIEW           | C  | 18          | 474          | \$ 4,422,502          |
| DISCHARGES PENDING CM APPEAL REVIEW | C  | 8           | 94           | \$ 429,116            |
| <b>TOTAL:</b>                       |    | <b>1491</b> | <b>11277</b> | <b>\$ 108,832,444</b> |

NOTE: DISCHARGES PRIOR TO 01/01/13 REQUIRES PAPER TAR  
SUBMISSION TO STATE FOR FINAL ADJUDICATION

PAPER CASES 18  
TAR FREE CASES 1473

|  |      |       |    |            |
|--|------|-------|----|------------|
| FY 10/11   | 3    | 67    | \$ | 106,068    |
| FY 11/12   | 11   | 180   | \$ | 236,880    |
| FY 12/13   | 62   | 653   | \$ | 902,446    |
| FY 13/14   | 1415 | 10377 | \$ | 17,111,673 |
| DOES NOT INCLUDE EXPTD PYMT FOR CASES PENDING MEDI-CAL REVIEW/RESPONSE |      |       |    |            |

| ACTIVITY                          | PC | NO. OF DAYS | NO. OF DAYS | NO. OF DAYS         |
|-----------------------------------|----|-------------|-------------|---------------------|
| APPEAL PENDING MEDI-CAL REVIEW    | C  | 86          | 538         | \$ 3,019,019        |
| RETRO TAR PENDING MEDI-CAL REVIEW | C  | 25          | 139         | \$ 1,063,100        |
| <b>TOTAL:</b>                     |    | <b>111</b>  | <b>677</b>  | <b>\$ 4,082,119</b> |

| WEEK ENDING | CASES RWD | DAYS RWD | TOTAL CHARGES |
|-------------|-----------|----------|---------------|
| 6/7/2014    | 97        | 542      | \$ 4,317,235  |
| 6/14/2014   | 32        | 137      | \$ 1,486,561  |
| TOTAL       | 129       | 679      | \$ 5,803,796  |

TOTALS INCLUDES OB CERT DAYS

|                           |       |
|---------------------------|-------|
| IP MEDI-CAL DAYS FY 13/14 | 27768 |
| IP MEDI-CAL DAYS FY 12/13 | 31875 |

Note: 227 cases/1887 days with total charges of \$14,739,095 completed in MAY 2014

**Riverside County Board of Supervisors  
Request to Speak**

Submit request to Clerk of Board (right of podium),  
Speakers are entitled to three (3) minutes, subject  
to Board Rules listed on the reverse side of this form.

**SPEAKER'S NAME:** Paul Jacobs

**Address:** \_\_\_\_\_  
(only if follow-up mail response requested)

**City:** Temecula **Zip:** \_\_\_\_\_

**Phone #:** \_\_\_\_\_

**Date:** 7/1/14 **Agenda #** 2-7

**PLEASE STATE YOUR POSITION BELOW:**

**Position on "Regular" (non-appealed) Agenda Item:**

\_\_\_\_\_ **Support**      \_\_\_\_\_ **Oppose**      \_\_\_\_\_ **Neutral**

**Note:** If you are here for an agenda item that is filed  
for "Appeal", please state separately your position on  
the appeal below:

\_\_\_\_\_ **Support**      \_\_\_\_\_ **Oppose**      \_\_\_\_\_ **Neutral**

**I give my 3 minutes to:** \_\_\_\_\_

## **BOARD RULES**

### **Requests to Address Board on "Agenda" Items:**

You may request to be heard on a published agenda item. Requests to be heard must be submitted to the Clerk of the Board before the scheduled meeting time.

### **Requests to Address Board on items that are "NOT" on the Agenda:**

Notwithstanding any other provisions of these rules, member of the public shall have the right to address the Board during the mid-morning "Oral Communications" segment of the published agenda. Said purpose for address must pertain to issues which are under the direct jurisdiction of the Board of Supervisors. YOUR TIME WILL BE LIMITED TO THREE (3) MINUTES.

### **Power Point Presentations/Printed Material:**

Speakers who intend to conduct a formalized Power Point presentation or provide printed material must notify the Clerk of the Board's Office by 12 noon on the Monday preceding the Tuesday Board meeting, insuring that the Clerk's Office has sufficient copies of all printed materials and at least one (1) copy of the Power Point CD. Copies of printed material given to the Clerk (by Monday noon deadline) will be provided to each Supervisor. If you have the need to use the overhead "Elmo" projector at the Board meeting, please insure your material is clear and with proper contrast, notifying the Clerk well ahead of the meeting, of your intent to use the Elmo.

### **Individual Speaker Limits:**

**Individual speakers are limited to a maximum of three (3) minutes.** Please step up to the podium when the Chairman calls your name and begin speaking immediately. Pull the microphone to your mouth so that the Board, audience, and audio recording system hear you clearly. Once you start speaking, the "green" podium light will light. The "yellow" light will come on when you have one (1) minute remaining. When you have 30 seconds remaining, the "yellow" light will begin flash, indicating you must quickly wrap up your comments. Your time is up when the "red" light flashes. The Chairman adheres to a strict three (3) minutes per speaker. *Note: If you intend to give your time to a "Group/Organized Presentation", please state so clearly at the very bottom of the reverse side of this form.*

### **Group/Organized Presentations:**

Group/organized presentations with more than one (1) speaker will be limited to nine (9) minutes at the Chairman's discretion. The organizer of the presentation will automatically receive the first three (3) minutes, with the remaining six (6) minutes relinquished by other speakers, as requested by them on a completed "Request to Speak" form, and clearly indicated at the front bottom of the form.

### **Addressing the Board & Acknowledgement by Chairman:**

The Chairman will determine what order the speakers will address the Board, and will call on all speakers in pairs. The first speaker should immediately step to the podium and begin addressing the Board. The second speaker should take up a position in one of the chamber aisles in order to quickly step up to the podium after the preceding speaker. This is to afford an efficient and timely Board meeting, giving all attendees the opportunity to make their case. Speakers are prohibited from making personal attacks, and/or using coarse, crude, profane or vulgar language while speaking to the Board members, staff, the general public and/or meeting participants. Such behavior, at the discretion of the Board Chairman may result in removal from the Board Chambers by Sheriff Deputies.

**Riverside County Board of Supervisors  
Request to Speak**

Submit request to Clerk of Board (right of podium),  
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to Board Rules listed on the reverse side of this form.

**SPEAKER'S NAME:** GARRY GRANT

**Address:** \_\_\_\_\_  
(only if follow-up mail response requested)

**City:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Phone #:** \_\_\_\_\_

**Date:** July 1st, 2014 **Agenda #** 2-7

**PLEASE STATE YOUR POSITION BELOW:**

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\_\_\_\_\_ **Support**    X **Oppose**    \_\_\_\_\_ **Neutral**

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