

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



FROM: Riverside County Information Technology (RCIT)

SUBMITTAL DATE:
March 31, 2015

SUBJECT: Information Technology Service Agreements to Non-County Agencies, All Districts;[\$0]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Authorize the County Chief Information Officer to sign amendments to renew existing revenue-generating information technology service agreements with non-County agencies for a period of two additional years at up to \$50,000 per year, as approved by County Counsel.

BACKGROUND:

Summary

Riverside County Information Technology has existing service agreements to provide IT services to outside agencies including the State Employment Development Department and California Highway Patrol. The department requests that the Board approve the renewal of the existing service agreements with outside agencies using current Board approved rates up to a per agreement value of \$50,000 per year. All agreements will have County Counsel approval.

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Steve Reneker
Chief Information Officer

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost:	POLICY/CONSENT (per Exec. Office)
COST	\$ N/A	\$ N/A	\$ N/A	\$ N/A	Consent <input type="checkbox"/> Policy <input type="checkbox"/>
NET COUNTY COST	\$ N/A	\$ N/A	\$ N/A	\$ N/A	

SOURCE OF FUNDS: Revenue from California Highway Patrol, State Employment Development Department	Budget Adjustment: N/A
	For Fiscal Year: 14/15, 15/16

C.E.O. RECOMMENDATION:

APPROVE

BY:
Jennifer L. Sargent

County Executive Office Signature

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Tavaglione, seconded by Supervisor Benoit and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Jeffries, Tavaglione, Washington, Benoit and Ashley
Nays: None
Absent: None
Date: May 12, 2015
xc: RCIT

Kecia Harper-Ihem
Clerk of the Board
By:
Deputy

3-26

Prev. Agn. Ref.: None | District: ALL | Agenda Number:

FORM APPROVED COUNTY COUNSEL
BY:
ANITA C. WILLIS
DATE: 4-2-15

Departmental Concurrence

- A-30
- Positions Added
- 4/5 Vote
- Change Order

**SUBMITTAL TO THE BOARD OF SUPERVISORS, COUNTY OF RIVERSIDE, STATE OF CALIFORNIA
FORM 11: Information Technology Service Agreements to Non-County Agencies, All Districts;**

DATE: March 31, 2015

PAGE: 2 of 2

Impact on Residents and Businesses

Providing IT services supports the efforts of other government agencies to provide public services. At the same time it generates county revenue.

SUPPLEMENTAL:

Additional Fiscal Information

A continuation of existing state standard agreements will generate revenue to the County and must be signed before county revenue can be received.

Contract History and Price Reasonableness

All outside entities will be charged standard Board-approved rates.

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

838



FROM: Riverside County Information Technology (RCIT)

SUBMITTAL DATE:
May 4, 2015

SUBJECT: Ratify and amend Purchase Orders for Intelligent Business Concepts, and Baker Hostetler for HIPAA Breach Incident Response Services, All Districts; [Total \$85,424]; (Departmental Budgets)

RECOMMENDED MOTION: That the Board of Supervisors:

1. Ratify and authorize the Purchasing Agent to increase the purchase order for Intelligent Business Concepts from \$25,000 to \$51,973 for HIPAA Breach Incident Response Services provided to Riverside County Regional Medical Center (RCRMC); and
2. Ratify and authorize the Purchasing Agent to increase the purchase order for Baker Hostetler LLP from \$25,000 to \$33,451 for HIPAA Breach Incident Response Services provided to RCRMC.

BACKGROUND:

Summary

(continued on page 2)

Steve Reneker
Chief Information Officer

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost:	POLICY/CONSENT (per Exec. Office)
COST	\$ 85,424	\$ 0	\$ 85,424	\$ 0	Consent <input type="checkbox"/> Policy <input checked="" type="checkbox"/>
NET COUNTY COST	\$ 0	\$ 0	\$ 0	\$ 0	

SOURCE OF FUNDS: Departmental Budget

Budget Adjustment: No

For Fiscal Year: 14/15

C.E.O. RECOMMENDATION:

APPROVE

BY:
Jennifer L. Sargent

County Executive Office Signature

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Tavaglione, seconded by Supervisor Benoit and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Jeffries, Tavaglione, Washington, Benoit and Ashley
Nays: None
Absent: None
Date: May 12, 2015
xc: RCIT, Purchasing

Kecia Harper-Ihem
Clerk of the Board

BY:
Deputy

Prev. Agn. Ref.:

District: ALL

Agenda Number:

3-27

PURCHASING & FLEET SERVICES
Lisa Brandl, Director

Departmental Concurrence

A-30 Positions Added

4/5 Vote Change Order

**SUBMITTAL TO THE BOARD OF SUPERVISORS, COUNTY OF RIVERSIDE, STATE OF CALIFORNIA
FORM 11: Ratify and amend Purchase Orders for Intelligent Business Concepts, and Baker
Hostetler for HIPAA Breach Incident Response Services, All Districts; [Total \$85,424];
(Departmental Budgets)**

DATE: May 4, 2015

PAGE: 2 of 2

BACKGROUND:

Summary (continued)

In November 2014, the Information Security Office (ISO) engaged Baker Hostetler to provide legal services, Intelligent Business Concepts (IBC) for mailing and call center services, and Experian for credit monitoring services to respond to a HIPAA breach incident at Riverside County Regional Medical Center (RCRMC). The county put in place purchase orders of up to \$25,000 to respond to this incident. Subsequently, another incident occurred in January 2015, thereby requiring Experian, Baker Hostetler, and IBC to remain engaged to address the additional incident. These vendors were specifically requested to assist the county as they are preapproved by the county's insurance provider.

Baker Hostetler has rendered services for a total of \$33,451, and IBC has rendered services totaling \$51,973. Experian services totaled \$3,784 which is covered under the existing PO for \$25,000. The county may receive additional invoices as these contractors continue to support the county and county's clients for the HIPAA breach incidents.

Impact on Residents and Businesses

The services are intended to support victims of HIPAA breach incidents; failure to fund could impact these victims by not being able to receive federally required services in a prompt fashion.

Contract History and Price Reasonableness

The Information Services Office engaged with Risk Management who works with the CSAC Excess Insurance Authority (EIA), a risk sharing pool of California public agencies to which the County of Riverside is a member and the county's insurance broker Alliant Insurance Services (Alliant), to obtain insurance services. Because of the strength of pooling, EIA and Alliant are able to offer programs of insurance that provide broader coverage than what can be obtained on the open market.

Cyber Liability Insurance is one such program that the county participates in by way of Risk Management, Alliant and the EIA. The county utilizes the insurance underwriter's (Beazley) preapproved vendors such as IBC, Baker and Experian for HIPAA breach incident response. Being relatively a new insurance market, there are few qualified vendors available for services. By utilizing the underwriter's preapproved vendors and by not pursuing outside avenues, the county is able to increase its aggregate sublimit from \$250,000 to \$1,000,000.