

MINUTES OF THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



1-2

On motion of Supervisor Washington, seconded by Supervisor Benoit and duly carried by unanimous vote, IT WAS ORDERED that the recommendation from Department of Child Support Services regarding the 90 Day Report is received and filed as recommended.


Roll Call:

Ayes: Jeffries, Tavaglione, Washington, Benoit and Ashley
Nays: None
Absent: None

I hereby certify that the foregoing is a full true, and correct copy of an order made and entered on September 21, 2015 of Supervisors Minutes.

WITNESS my hand and the seal of the Board of Supervisors
Dated: September 21, 2015
Kecia Harper-Ihem, Clerk of the Board of Supervisors, in
and for the County of Riverside, State of California.

(seal)

By:  Deputy

AGENDA NO.
1-2

xc: DCSS

90 Day Report

Riverside County Department of Child Support Services

David Kilgore, Director



9-21-15 1-2



34 million budget
34% State funded
66% federally funded

Riverside County is the 3rd largest child support program in the State

Our Mission

Mission Statement

Promote parental responsibility to enhance the well-being of children by providing child support services to establish parentage and collect child support.

Locate
parents

Establish and
modify child
support order

Establish
medical
support orders

Services
we
provide

Establish
paternity
orders

Enforce child,
medical, and
in some cases
spousal
support

OPPORTUNITY

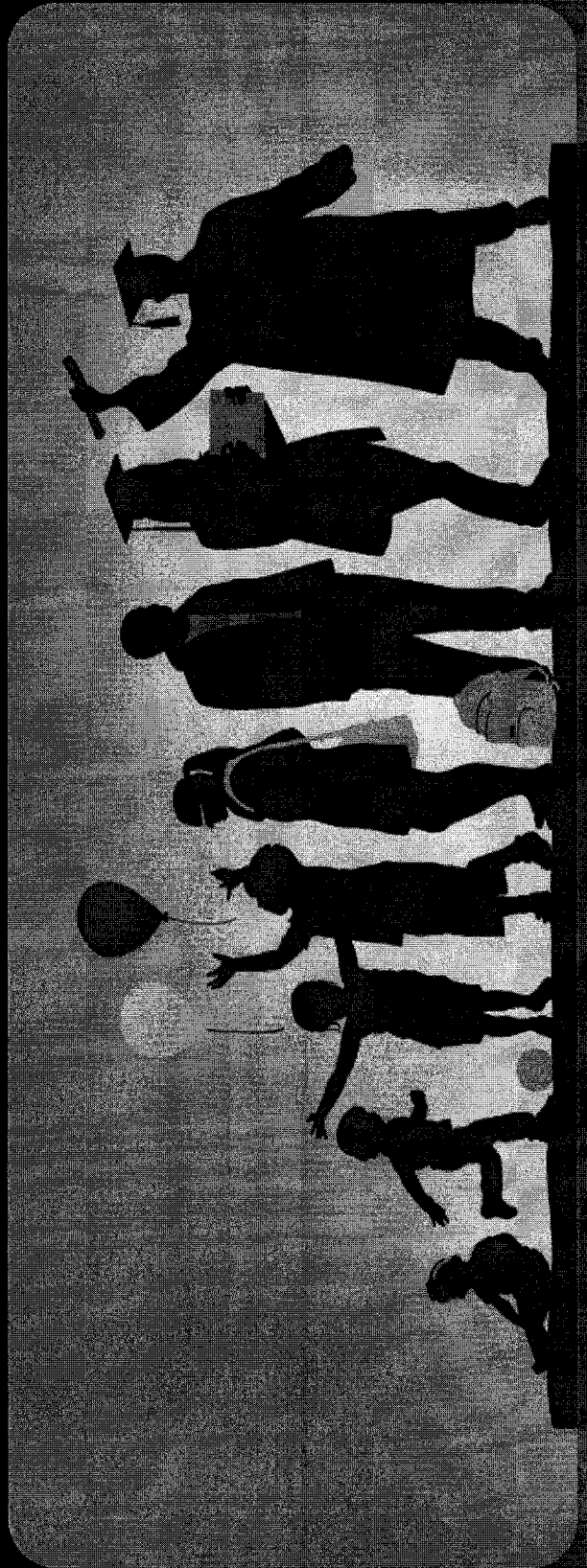
SUCCESS

PRODUCTIVE
CITIZENS

PARENTAL
RELATIONSHIPS

CONFIDENCE

CHILD SUPPORT
BUILDS



Divorce

Custody

Visitation

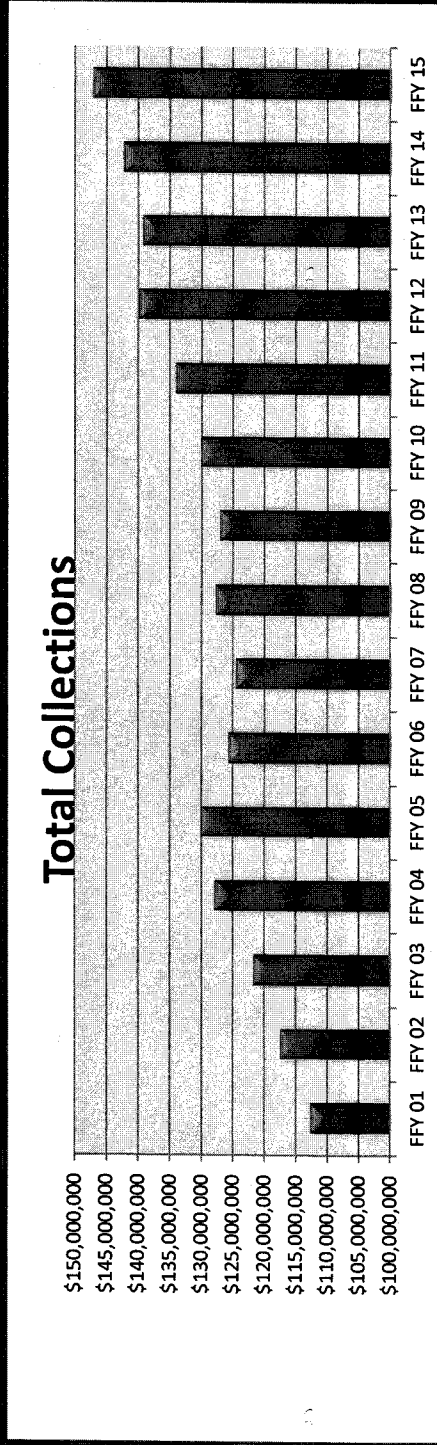
Restraining order

Establishing Spousal support orders

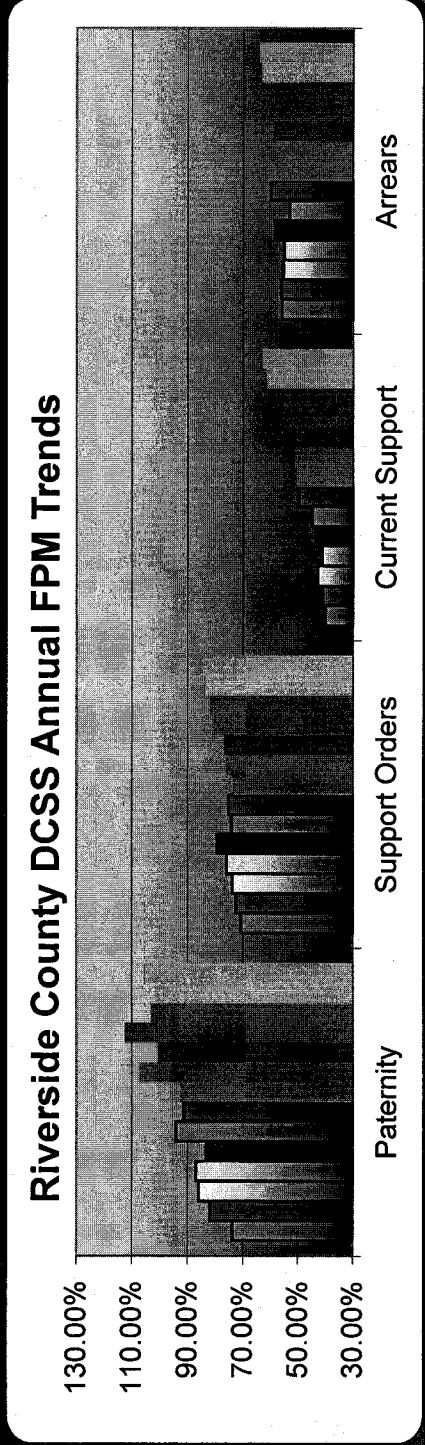
Services we do not provide

Performance results

Collections trends



Federal Performance Measure



Current Trends in Child Support

Same Sex Marriages

Affordable Care Act

3 Parent Families



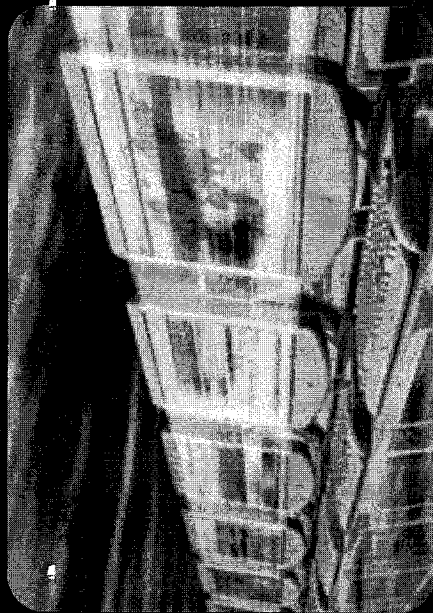
RDCSS Achievements

2nd Most Cost Effective Program in the State

Consistent Increase in Collections Year over Year

Technology

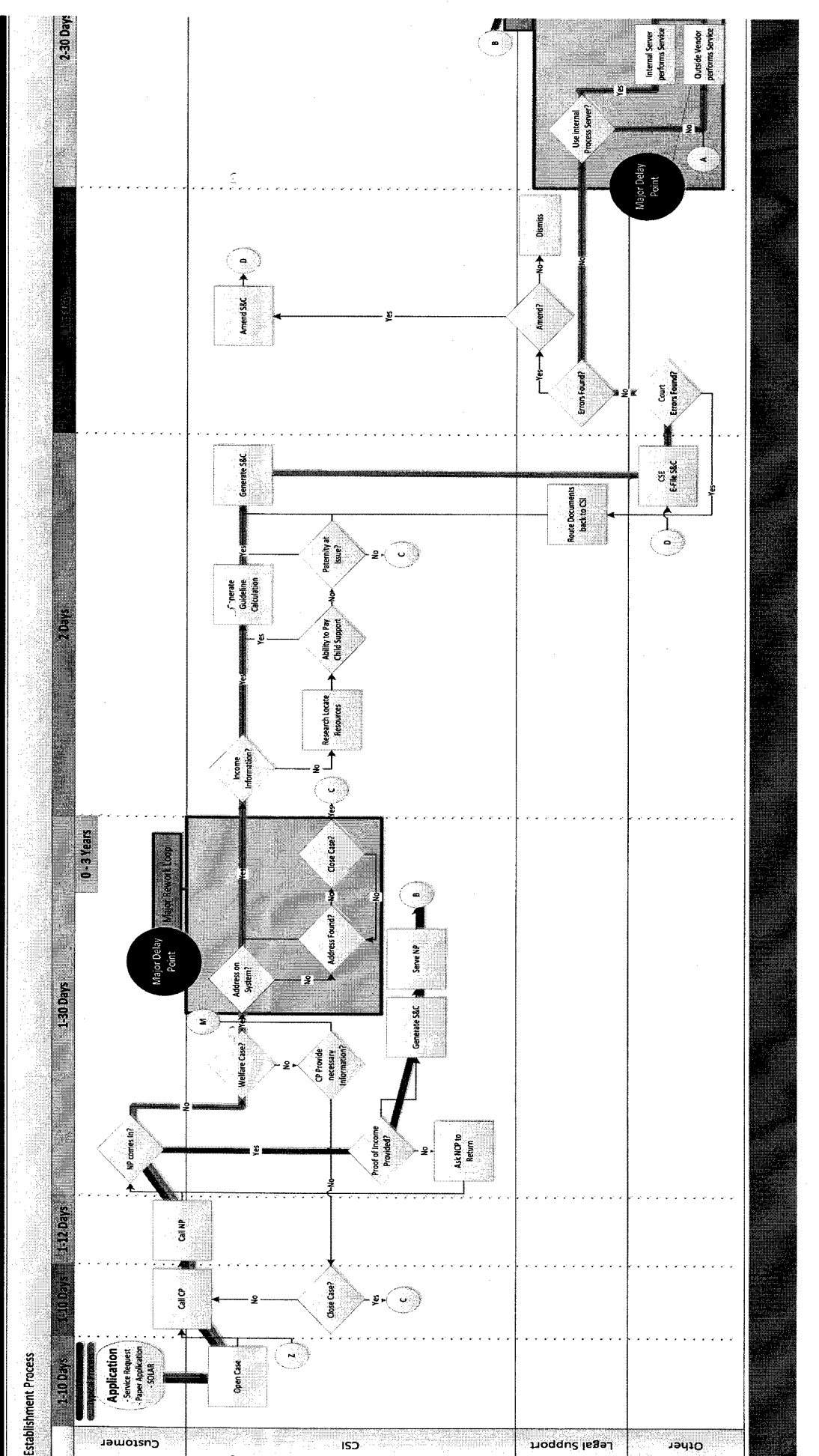
Collaborative Partners



Challenges

WHAT'S **7** NEXT

Processing Timeframes

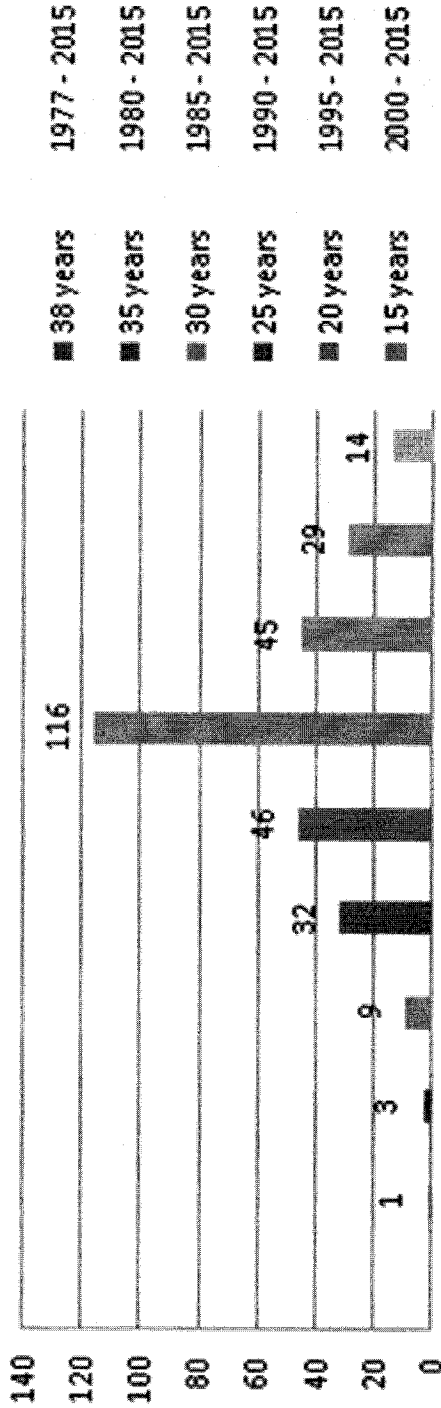


Succession Planning

GENERATIONS IN THE WORKPLACE

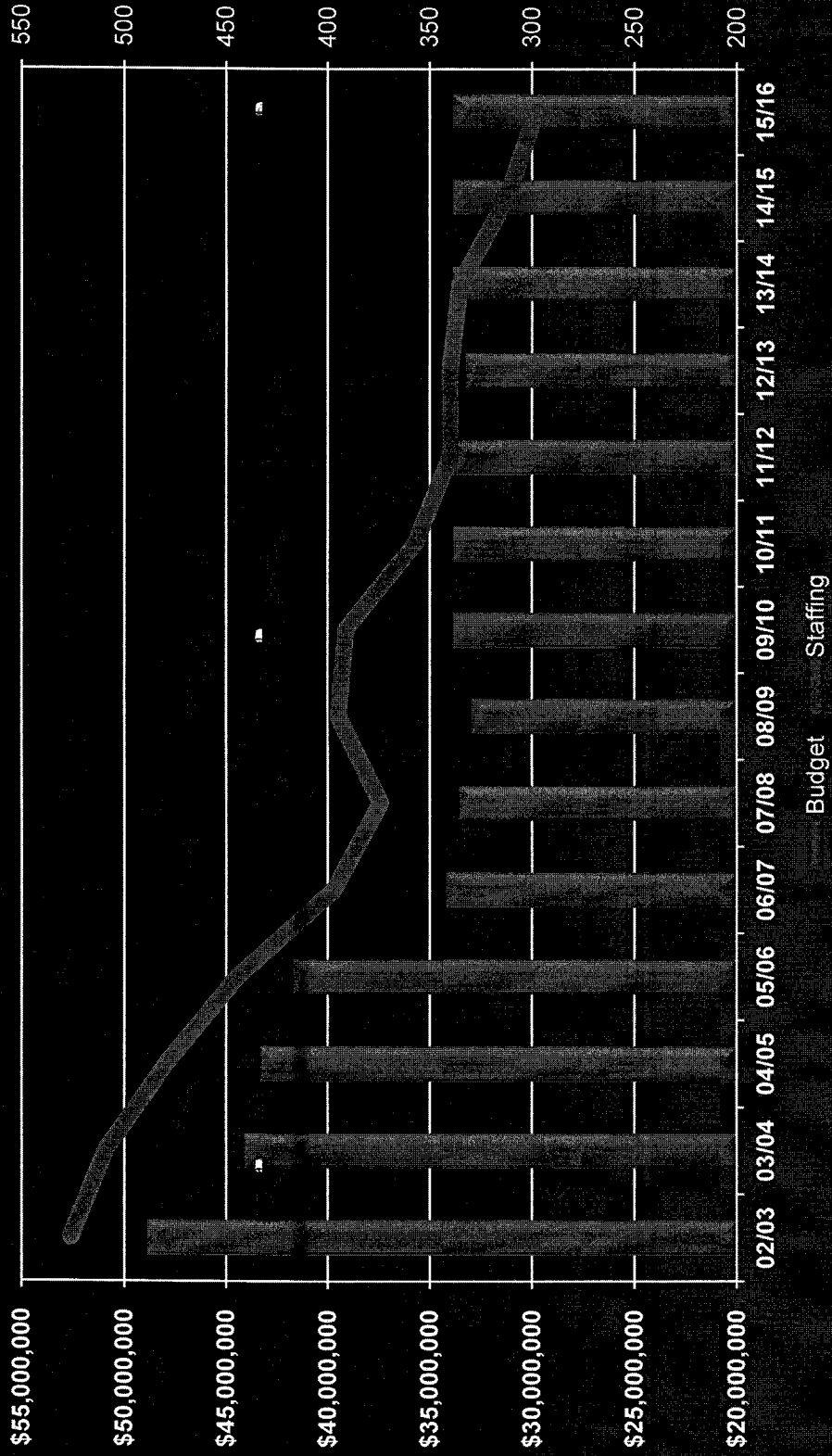
BOOMERS (1947-1964)	121
GEN X (1965-1980)	161
GEN Y (1981-PRES)	12

Years of Service
Riverside DCSS Employees

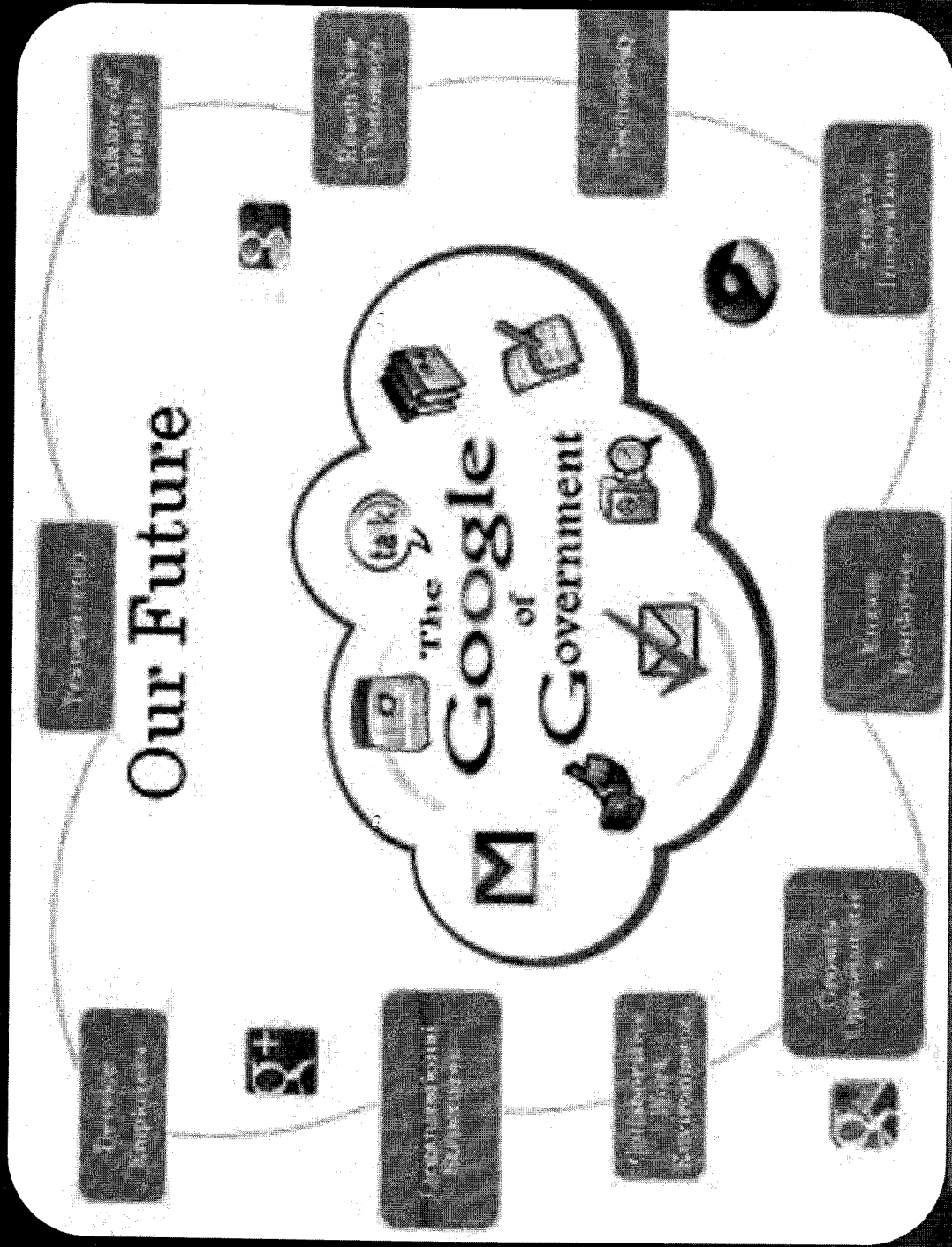


Budget

Budget and Staffing



Strategic Plan



Transparency

Openness

Communication

Collaboration

Director's Message

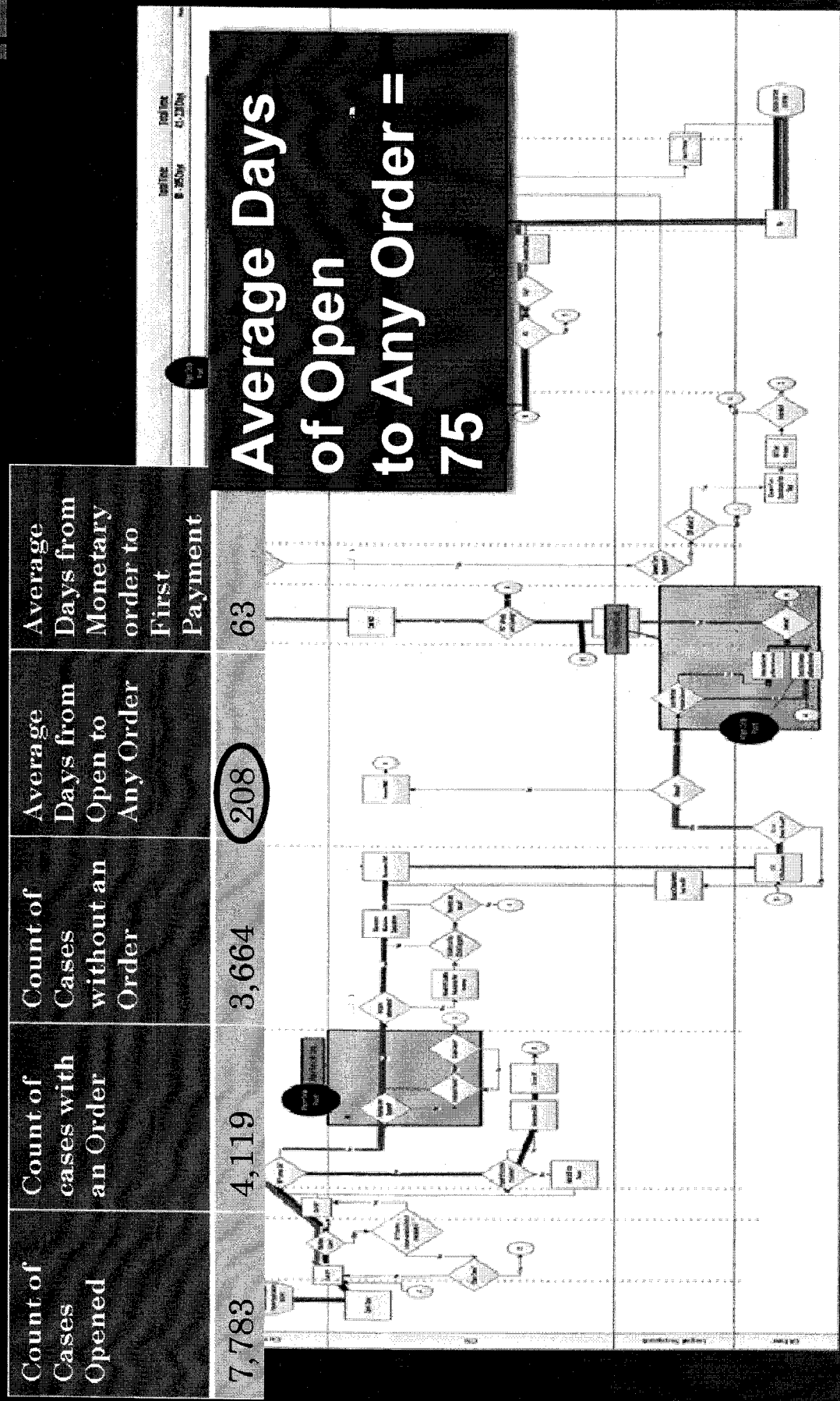
Senior Management
Conferences

All Staff Meetings

2015 Senior Management Conference



Establishment Dashboard



DATE: 8/20/09 TIME: 4:21PM

Average Days of Open to Any Order = 75

7,783

4,119

3,664

208

63

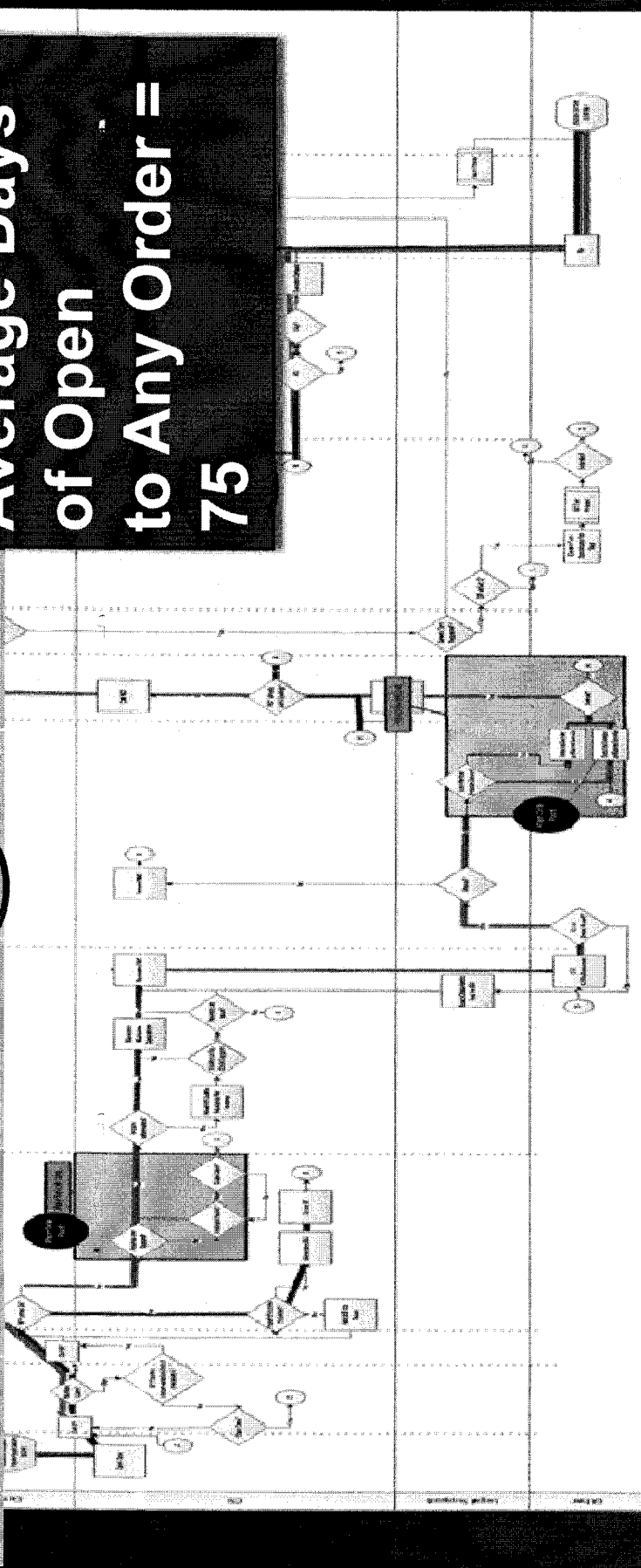
Count of Cases Opened

Count of cases with an Order

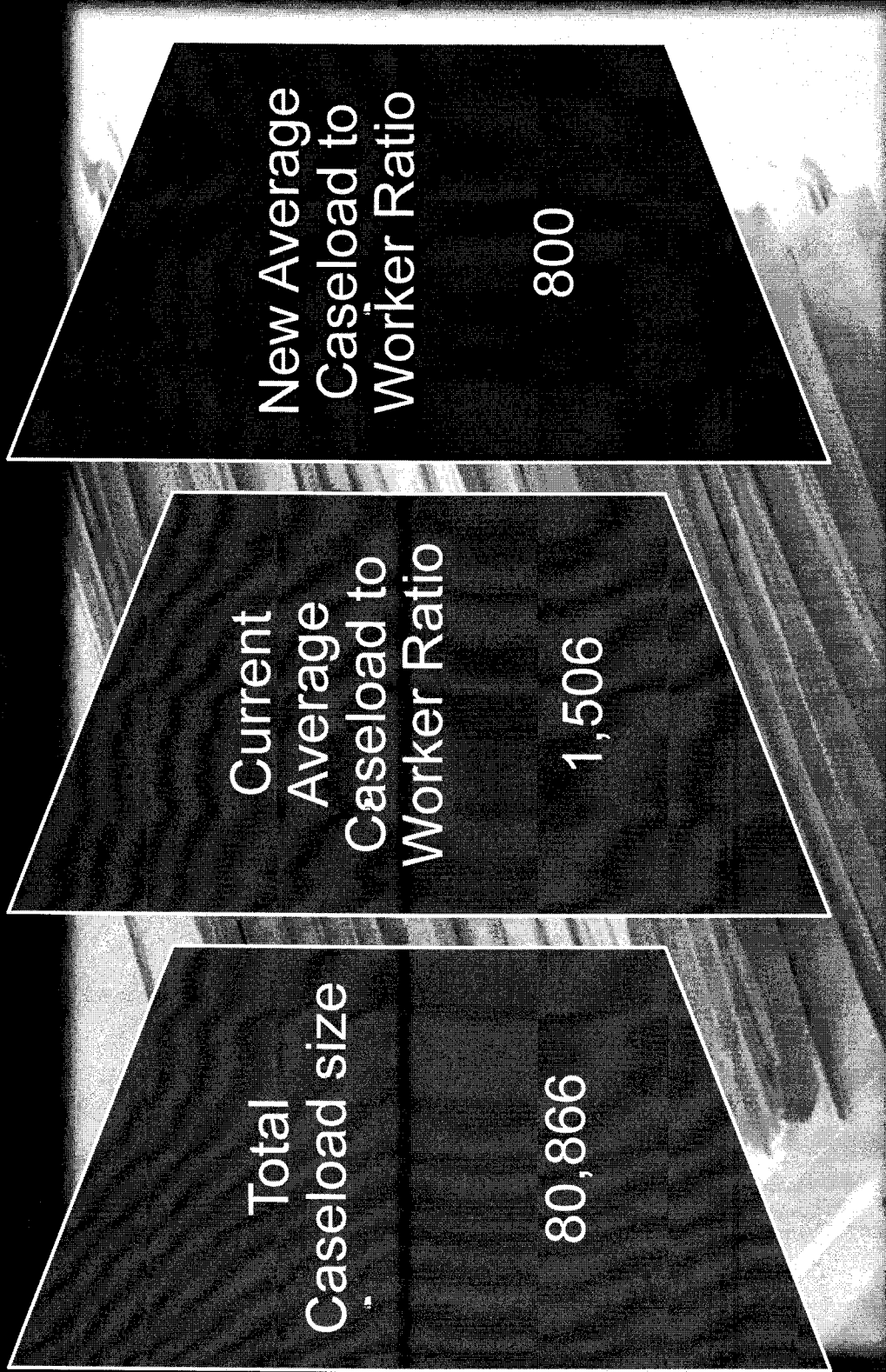
Count of Cases without an Order

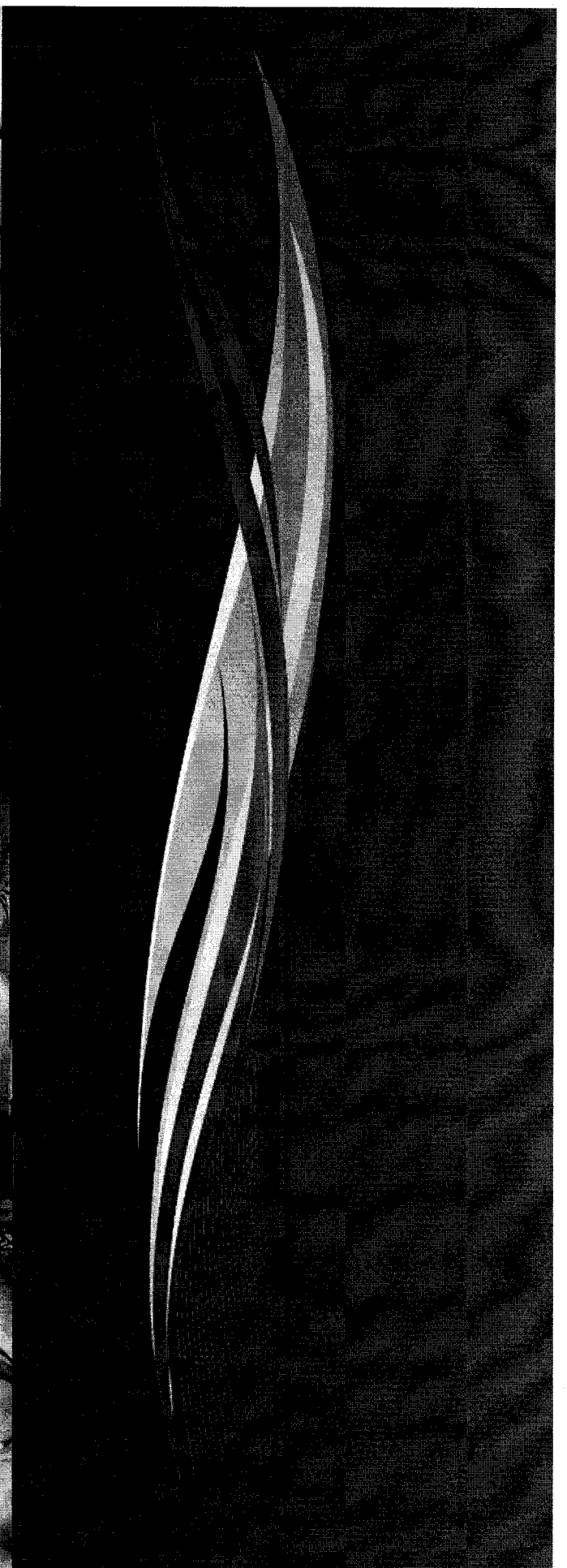
Average Days Open to Any Order

Average Days from Monetary order to First Payment



Results Based Management





**Riverside County Board of Supervisors
Request to Speak**

Submit request to Clerk of Board (right of podium),
Speakers are entitled to three (3) minutes, subject
to Board Rules listed on the reverse side of this form.

SPEAKER'S NAME: J Holmsfrom

Address: "Upton Hill" Northern Mead Valley
(only if follow-up mail response requested)

City: _____ **Zip:** _____

Phone #: _____

Date: _____ **Agenda #** 1-2

PLEASE STATE YOUR POSITION BELOW:

Position on "Regular" (non-appealed) Agenda Item:

_____ **Support** _____ **Oppose** _____ **Neutral**

Note: If you are here for an agenda item that is filed
for "Appeal", please state separately your position on
the appeal below: 3 min Public Speaking?

_____ **Support** _____ **Oppose** _____ **Neutral**

I give my 3 minutes to: _____

BOARD RULES

Requests to Address Board on "Agenda" Items:

You may request to be heard on a published agenda item. Requests to be heard must be submitted to the Clerk of the Board before the scheduled meeting time.

Requests to Address Board on items that are "NOT" on the Agenda:

Notwithstanding any other provisions of these rules, member of the public shall have the right to address the Board during the mid-morning "Oral Communications" segment of the published agenda. Said purpose for address must pertain to issues which are under the direct jurisdiction of the Board of Supervisors. YOUR TIME WILL BE LIMITED TO THREE (3) MINUTES.

Power Point Presentations/Printed Material:

Speakers who intend to conduct a formalized Power Point presentation or provide printed material must notify the Clerk of the Board's Office by 12 noon on the Monday preceding the Tuesday Board meeting, insuring that the Clerk's Office has sufficient copies of all printed materials and at least one (1) copy of the Power Point CD. Copies of printed material given to the Clerk (by Monday noon deadline) will be provided to each Supervisor. If you have the need to use the overhead "Elmo" projector at the Board meeting, please insure your material is clear and with proper contrast, notifying the Clerk well ahead of the meeting, of your intent to use the Elmo.

Individual Speaker Limits:

Individual speakers are limited to a maximum of three (3) minutes. Please step up to the podium when the Chairman calls your name and begin speaking immediately. Pull the microphone to your mouth so that the Board, audience, and audio recording system hear you clearly. Once you start speaking, the "green" podium light will light. The "yellow" light will come on when you have one (1) minute remaining. When you have 30 seconds remaining, the "yellow" light will begin flash, indicating you must quickly wrap up your comments. Your time is up when the "red" light flashes. The Chairman adheres to a strict three (3) minutes per speaker. **Note: If you intend to give your time to a "Group/Organized Presentation", please state so clearly at the very bottom of the reverse side of this form.**

Group/Organized Presentations:

Group/organized presentations with more than one (1) speaker will be limited to nine (9) minutes at the Chairman's discretion. The organizer of the presentation will automatically receive the first three (3) minutes, with the remaining six (6) minutes relinquished by other speakers, as requested by them on a completed "Request to Speak" form, and clearly indicated at the front bottom of the form.

Addressing the Board & Acknowledgement by Chairman:

The Chairman will determine what order the speakers will address the Board, and will call on all speakers in pairs. The first speaker should immediately step to the podium and begin addressing the Board. The second speaker should take up a position in one of the chamber aisles in order to quickly step up to the podium after the preceding speaker. This is to afford an efficient and timely Board meeting, giving all attendees the opportunity to make their case. Speakers are prohibited from making personal attacks, and/or using coarse, crude, profane or vulgar language while speaking to the Board members, staff, the general public and/or meeting participants. Such behavior, at the discretion of the Board Chairman may result in removal from the Board Chambers by Sheriff Deputies.