

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



707

FROM: Department of Public Social Services

SUBMITTAL DATE:
April 25, 2016

SUBJECT: Approve the exemption to Policy A-18 to administer the Adult Protective Services (APS) Motel Voucher Program for five years, to provide emergency shelter services for vulnerable elderly or dependent adults. [Districts; All]; [\$20,000 annually] [\$129,605 aggregate];

RECOMMENDED MOTION: That the Board of Supervisors:

1. Approve the exemption to Policy A-18 to establish the APS Motel Voucher Program to assist elderly or dependent adults, who are at risk of being homeless, with emergency shelter options.
2. Authorize the Director of DPSS to administer the APS Motel Voucher Program and make future modifications to the approved providers list (Attachment A) based on the needs of the Department.

BACKGROUND:

Summary

The State has requested that each county's Adult Protective Services (APS) program provide emergency shelter services in the form of a safe haven or in-home protection for frail and disabled individuals who are victims of abuse or neglect. Social workers in the Riverside County APS program have limited resources for emergency shelter placements.

Susan von Zabern

Susan von Zabern
Director

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost:	POLICY/CONSENT (per Exec. Office)
COST	\$ 20,000	\$ 22,600	\$ 129,605	\$	Consent <input type="checkbox"/> Policy <input checked="" type="checkbox"/>
NET COUNTY COST	\$ 3,460	\$ 3,910	\$ 22,422	\$	

SOURCE OF FUNDS: Federal Funding: 45.6% State Funding: 0%	Budget Adjustment: No
County Funding: 17.3% Realignment Funding: 37.1%	For Fiscal Year: 15/16

C.E.O. RECOMMENDATION:

APPROVE

BY: *Jennifer L. Sargent*
Jennifer L. Sargent

County Executive Office Signature

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Jeffries, seconded by Supervisor Ashley and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Jeffries, Tavaglione, Washington, Benoit and Ashley
 Nays: None
 Absent: None
 Date: May 24, 2016
 xc: DPSS

Kecia Harper-Ihem
Clerk of the Board
By: *Kecia Harper-Ihem*
Deputy

Prev. Agn. Ref.:

District: ALL

Agenda Number:

3-13

FORM APPROVED COUNTY COUNSEL 5/9/16
BY: GREGORY P. PRIAMOS DATE

Departmental Concurrence

- A-30
- 4/5 Vote
- Positions Added
- Change Order

SUBMITTAL TO THE BOARD OF SUPERVISORS, COUNTY OF RIVERSIDE, STATE OF CALIFORNIA

FORM 11: Approve the exemption to Policy A-18 to administer the Adult Protective Services (APS) Motel Voucher Program for five years, to provide Emergency Temporary Shelter for vulnerable elderly or dependent adults. [Districts; All]; [\$20,000 annually] [\$129,605 aggregate];

DATE: April 25, 2016

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BACKGROUND:

Summary (continued)

Currently, APS has access to two residential care facilities providing emergency shelter services in Riverside County – one in the desert and one in Hemet. However, these locations have limited capacity and do not provide coverage for the entire county. Elderly or dependent adults in crisis and unable to remain safe in their current living situation are generally offered emergency shelter services at one of the designated care facilities. They may remain at the facility, temporarily, for a period of up to thirty (30) days or until the situation which brought them to the Department's attention can be resolved and/or a longer-term living arrangement can be made.

In the last twelve (12) months, APS has completed over 1,000 assessments where it was identified that the client required immediate assistance to identify/secure temporary or permanent housing. Of these assessments, approximately one-hundred (100) required emergency shelter services. APS was limited to providing assistance in only forty-two percent (42%) of these cases.

The APS Motel Voucher program would be an additional option to the existing residential care facility contracts and will allow DPSS to expand placements in more communities throughout the county. Additionally, the Program is intended to serve customers who do not require the higher need for support that the residential care facilities offer. It is modeled from programs used by DPSS CalWORKs and the Riverside University Health System – Behavioral Health.

The exemption to Policy A-18 will allow the DPSS, APS program to work directly with approved motels listed in Attachment "A" to accept County vouchers as provisional payments for providing emergency shelter services for vulnerable adults. The approved motels would be contacted to confirm their willingness to participate in this program. The exemption further provides the flexibility to search and acquire additional motel vendors as determined by the immediate need in each community.

Historically, motels have been hesitant to partner with DPSS through the contract process because of the as-needed type of service and no guarantee of service utilization. By creating a voucher mechanism, we will be able to provide motel operators a greater level of assurance about being reimbursed and thereby obtain greater willingness on their part to work with DPSS when prescribed circumstances arise.

The range of rates for motels throughout Riverside County vary from \$75 – \$95 per night. The average stay for an emergency placement of an APS client is three nights and the average cost for a three-night stay is \$250. The \$20,000 will allow the APS Motel Voucher Program to assist an average of 80 clients per year across Riverside County. The \$129,605 aggregate amount for five years includes a thirteen percent (13%) yearly increase, which is commensurate with the average increase in abuse and/or neglect reports received annually.

Impact on Residents and Businesses

DPSS is responsible to protect elderly and dependent adults and needs to work with community partners to house these vulnerable individuals in emergency situations. This program will provide additional options to provide immediate services to elderly and dependent adults throughout Riverside County who are in harmful situations.

SUPPLEMENTAL:

Additional Fiscal Information

There are sufficient funds in the Department's FY 15/16 budget for placement of APS clients.

SvZ:JD

ADULT PROTECTIVE SERVICES (APS)

MOTEL VOUCHER PROGRAM

ATTACHMENT A

Vendor's Name:

Budget Inn of Riverside - Riverside

Riverside Inn and Suites - Riverside

National Inn – Corona

Tiffany Inn - Corona

Econo Lodge Lake Elsinore Hotel – Lake Elsinore

California Budget Motel – Hemet

Coach Light Motel – Hemet

Margarita Motel - Banning

Blythe Inn – Blythe

Deluxe Inn Motel - Indio