

FORM APPROVED COUNTY COUNSEL
 BY: GREGORY P. PRIAMOS DATE: 5/12/16

**SUBMITTAL TO THE BOARD OF SUPERVISORS
 COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

757



FROM: Riverside University Health System (RUHS)

SUBMITTAL DATE:
 May 17, 2016

SUBJECT: Approve and Execute the Professional Services Agreement with Innovative Consulting Group for 6 months for a Novius Lab Analyst without seeking competitive bids, to provide conversion services in support of the EPIC Project. 6 Months, All Districts [Total Cost \$236,000] Hospital Enterprise Fund.

RECOMMENDED MOTION: That the Board of Supervisors:

1. Approve and execute the professional services agreement with Innovative Consulting Group without seeking competitive bids to provide a Novius Laboratory Analyst to support the conversion of RUHS laboratory systems in support of the EPIC Project. Total cost of \$236,000 for 6 months.
2. Authorize the Purchasing Agent, in accordance with Ordinance No. 459, based on the availability of fiscal funding as approved by County Counsel, to: sign amendments that do not change the substantive terms of the Agreement; and sign amendments to the compensation provisions that do not exceed 10% annually.

BACKGROUND:

Summary

RUHS has a sophisticated laboratory IT environment with multiple application systems that are not being replaced with the organizational conversion to EPIC.

Zareh H. Sarrafian
 RUHS Chief Executive Officer

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost:	POLICY/CONSENT (per Exec. Office)
COST	\$ 48,000	\$ 188,000	\$ 236,000	\$	Consent <input type="checkbox"/> Policy <input checked="" type="checkbox"/>
NET COUNTY COST	\$	\$	\$	\$	

SOURCE OF FUNDS: Hospital Enterprise Fund -40050
 Budget Adjustment: No
 For Fiscal Year: 15/16

C.E.O. RECOMMENDATION: **APPROVE**
 BY: Christopher M. Hans
 County Executive Office Signature

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Jeffries, seconded by Supervisor Ashley and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Jeffries, Tavaglione, Washington, Benoit and Ashley
 Nays: None
 Absent: None
 Date: May 24, 2016
 xc: RUHS, Purchasing

Kecia Harper-Ihem
 Clerk of the Board
 By: Kecia Harper-Ihem
 Deputy

Prev. Agn. Ref.: District: All Agenda Number:

3-17

Departmental Concurrence
 Purchasing & Fleet Services: Teresa Summers
 Teresa Summers, Assistant Director

A-30 Positions Added
 4/5 Vote Change Order

SUBMITTAL TO THE BOARD OF SUPERVISORS, COUNTY OF RIVERSIDE, STATE OF CALIFORNIA

SUBJECT: Approve and Execute the Professional Services Agreement with Innovative Consulting Group for 6 months for a Novius Lab Analyst without seeking competitive bids, to provide conversion services in support of the EPIC Project. 6 Months, All Districts [Total Cost \$236,000] Hospital Enterprise Fund.

DATE: May 17, 2016

PAGE: 2 of 2

BACKGROUND:

Summary (continued)

These laboratory application systems need to be integrated into EPIC to ensure continuity of patient care. More resources are required to integrate RUHS laboratory systems into Epic. This agreement will add a resource to the Epic conversion project to ensure continuity of patient care for mission critical laboratory systems during the Epic implementation, go-live, and system stabilization. The qualified Novius Lab Analyst provided under this agreement has in-depth working experience with all the laboratory application systems utilized by RUHS.

The selected Innovative Consulting Group resource has in-depth knowledge of the following RUHS laboratory systems;

1. Cerner Novius Lab for general lab and microbiology
2. Sunquest PowerPath for Pathology & Cytology
3. Haemonetics SafeTrace for Blood Bank
4. Alere RALS for Point of Care Testing
5. Data Innovations for integrating the lab equipment with the lab information systems
6. Integration with reference labs (Quest/StarLlms)

This agreement is for a limited time to support the RUHS organizations conversion to EPIC, and is budgeted in the EPIC budget. The resource will not be required after EPIC is implemented and stabilized.

Impact on Citizens and Businesses

This service impacts the patients in Riverside County receiving care from Riverside University Health System Health.

Contract History and Price Reasonableness

This agreement pricing is consistent with the market price for specific IT application experience in the Laboratory domain. Three other providers were sourced to provide expertise in the laboratory application systems domain, but none could provide candidates with the breadth of experience or price reasonableness as that provided by Innovative Consulting Group. This company has the most knowledge of all RUHS lab products. The total project cost will not exceed \$236,000.00.



RIVERSIDE COUNTY INFORMATION TECHNOLOGY PROCUREMENT FORM
To be completed for all departmental purchases of IT systems, services or renewals

PR20110-03940
Tracking Number for Internal Use Only

3/24

REQUESTED PURCHASE: PROFESSIONAL SERVICES FOR NOVIUS LAB ANALYST (EPIC CONVERSION)									
DEPARTMENT/AGENCY: INFORMATION SERVICES, RUHS - MC PROJECT CODE: MC5010023									
CONTACT NAME/PHONE: MARYGRACE HEDGE - EXT. 64973; JENNIFER SANDOVAL - EXT. 64392									
PURCHASE REQUEST: <input checked="" type="checkbox"/> NEW EQUIPMENT/SERVICES <input type="checkbox"/> UPGRADE <input type="checkbox"/> REPLACEMENT									
PURCHASE TYPE: <input checked="" type="checkbox"/> PROFESSIONAL SERVICES <input type="checkbox"/> SOFTWARE <input type="checkbox"/> HARDWARE <input type="checkbox"/> RENEWAL									
DESCRIBE REQUESTED PURCHASE	Information Services requires a Novius Lab Analyst for the LAB as part of the Epic project. RUHS - MC has a sophisticated Laboratory IT environment with multiple applications that are not being replaced with the organizational conversion to Epic. These Laboratory IT applications need to be integrated into Epic to ensure continuity of patient care. The Novius Lab Analyst will begin on 5/2/16 with an end date of 11/30/16. The total cost will not exceed \$236,000.								
BUSINESS NEEDS ADDRESSED	The Novius Lab Analyst adds a resource to the Epic conversion for the mission critical laboratory systems which are: Mission Critical Laboratory Systems: 1. Cerner Novius Lab for general lab and microbiology 2. Sunquest PowerPath for Pathology & Cytology 3. Haemonetics SafeTrace for Blood Bank 4. Alere RALS for Point of Care Testing 5. Data Innovations for integrating the lab equipment with the lab information systems 6. Integration with reference labs (Quest/StarLims)								
ARE THERE ANY OTHER COUNTY SYSTEMS THAT PROVIDE THE SAME FUNCTIONALITY? <input checked="" type="checkbox"/> NO <input type="checkbox"/> YES <input type="checkbox"/> UNKNOWN									
BUSINESS CRITICALITY <input checked="" type="checkbox"/> Run the business <input type="checkbox"/> Grow the business <input checked="" type="checkbox"/> Transform the business	BUSINESS IMPACT (SELECT ALL THAT APPLY) <input checked="" type="checkbox"/> Support current operations <input type="checkbox"/> Reduce Expenses <input type="checkbox"/> Improve Customer Service <input checked="" type="checkbox"/> Improve Operational Efficiencies								
BUSINESS RISKS	Financial: Operational: Customer:								
ALTERNATIVE SOLUTIONS	1. None 2. 3.								
TRANSACTION <input type="checkbox"/> Cash Purchase <input type="checkbox"/> Lease Purchase Lease Years: _____									
PURCHASE COSTS Professional services: \$236,000.00	COST BENEFIT ANALYSIS <table border="1"> <tr> <td></td> <td>ALTERNATIVE</td> <td>ALTERNATIVE</td> <td>ALTERNATIVE</td> </tr> <tr> <td></td> <td>STATUS QUO</td> <td></td> <td></td> </tr> </table>		ALTERNATIVE	ALTERNATIVE	ALTERNATIVE		STATUS QUO		
	ALTERNATIVE	ALTERNATIVE	ALTERNATIVE						
	STATUS QUO								



RIVERSIDE COUNTY INFORMATION TECHNOLOGY PROCUREMENT FORM
 To be completed for all departmental purchases of IT systems, services or renewals

Tracking Number for Internal Use Only

Total Cost: \$236,000.00 Is this Budgeted? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Current Annual Cost			
	Ongoing Annual Cost			
	Annual Cost Savings			
	Net Annual Savings			
	Project Implementation Cost			
	Project Payback Period (yrs)			

Department Head Signature: *[Signature]* Date: 3/24/16

RCIT RECOMMENDATION - for purchases and renewals under \$100,000

Recommended: Yes No (Non-recommended requests submit to TSOC)

By: _____ Date: _____

Chief Information Officer Signature: *[Signature]* Date: 3/24/16

RCIT explanation for non-recommended requests

[Empty box for RCIT explanation]

TSOC RECOMMENDATION - for purchases and renewals over \$100,000 and RCIT non-recommended purchases or renewals

Recommended: Yes No (In no, provide explanation below)

TSOC Chair Signature: *[Signature]* Date: 3/28/16

TSOC explanation for denied requests

[Empty box for TSOC explanation]



Date: May 9, 2016
From: Zareh Sarrafian, Chief Executive Officer
To: Board of Supervisors/Purchasing Agent
Via: Summer Cancel, Procurement Contract Specialist; 951-486-5505
Subject: Sole Source Procurement; Request for Novius Lab Analyst

The below information is provided in support of my Department requesting approval for a sole source.

1. **Supplier being requested:** Innovative Consulting Group
2. **Vendor ID:** 0000200755
3. **Supply/Service being requested:** 6 month contract for Professional Services for a Novius Lab Analyst.
4. **Alternative suppliers that can or might be able to provide supply/service and extent of market search conducted:**
 - TekSystems – GPO/Vizient, unable to provide any candidates
 - Cerner – Submitted a bid that was significantly more expensive than the proposed candidate.
 - Leidos – Submitted a bid but the candidate had less experience than the proposed candidate
 - Innovative Consulting – Submitted the proposed candidate who has in-depth working experience with all of the laboratory information systems. Experience confirmed over multiple interviews and reference checks.
5. **Unique features of the supply/service being requested from this supplier, which no alternative supplier can provide:**
 - The supplier provides experience with the multiple laboratory IT systems in use by RUHS
 - RUHS has a sophisticated laboratory IT environment with multiple applications that are not being replaced with the organizational conversion to Epic. These laboratory IT applications need to be integrated into Epic is to ensure continuity of patient care
 - **Mission Critical Laboratory Systems:**
 - Cerner Novius Lab for general lab and microbiology
 - Sunquest PowerPath for Pathology & Cytology
 - Haemonetics SafeTrace for Blood Bank
 - Alere RALS for Point of Care Testing

- Data Innovations for integrating the lab equipment with the lab information systems
- Integration with reference labs (Quest/StarLlms)

6. Reasons why my department requires these unique features and what benefit will accrue to the county: This service is to add a resource to the EPIC conversion project to ensure continuity of patient care for the mission critical laboratory systems during the Epic implementation, go-live, and to system stabilization.

7. Period of Performance: From: May 18, 2016 to November 30, 2016
(6 Month Contract)

Is this an annually renewable contract? No Yes
Is this a fixed-term agreement: No Yes

(A fixed-term agreement is set for a specific amount of time; it is not renewed annually. Ensure fixed-term agreements include a cancellation, non-appropriation of funds, or refund clause. If there is no clause(s) to that effect, than the agreement must be submitted to the Board for approval.)

8. Identify all costs for this requested purchase. If approval is for multiple years, ongoing costs must be identified below. If annual increases apply to ongoing costs such as CPI or other contract increases, provide the estimated annual cost for each consecutive year. If the annual increase may exceed the Purchasing Agent’s authority, Board approval must be obtained. (Note: ongoing costs may include but are not limited to subscriptions, licenses, maintenance, support, etc.)

Description:	FY15/16	FY16/17	FY17/18	FY18/19	Total
One-time Costs:					
<i>Professional Services</i>	\$189,800				
<i>Expenses</i>	\$46,200				
Total Costs	\$236,000				\$236,000

9. Price Reasonableness: This agreement pricing is consistent with the market price for specific IT application experience in the Laboratory domain. Three other providers were sourced to provide expertise in the laboratory application systems domain, but none could provide candidates with the breadth of experience or price reasonableness as that provided by Innovative Consulting Group. This company has the most knowledge of all RUHS lab products. The total project cost will not exceed \$236,000.00.



5.4.2016

Professional Service Agreement

Prepared For:

Riverside County on behalf of
Riverside University Health System



Submitted By:

Mark Weinig
VP, Client Services
mweinig@innovativecg.com

Penny Caldwell
VP of Solutions and Cerner Practice Director
pcaldwell@innovativecg.com

Innovative Consulting Group

9210 Petersburg Road
Evansville, IN 47725
(866) 888-8253 Office
(812) 867-5300 Fax

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9210 Petersburg Rd.
Evansville, IN 47725

Phone: (866) 888-8253
Fax: 812-867-5300
www.innovativecg.com

ICG Contract # 160034

MAY 24 2016 3-17



PROFESSIONAL SERVICE AGREEMENT

Description of Services

Innovative Consulting Group (ICG) shall provide one or more individuals to provide services as outlined and specified in Exhibit A, Scope of Services at the not to exceed fee stated in the Compensation Section. Audrey Chambers Robinson is the individual agreed by the parties to provide these services. If Ms. Robinson becomes for any reason unable to complete the assigned scope of services and deliverables, ICG will propose other consultants equally skilled and qualified until the parties are able to agree on another individual who can complete the work.

Period of Performance

This service engagement will begin on *5/2/2016 with an end date of 11/30/2016*

The consulting resources will be scheduled to provide between 35 and 45 hours of remote and on-site work as requested, per week on average (based on work schedules mutually agreed-upon by ICG and Riverside University Health System)

Compensation

All professional service billable hours and reimbursement of travel & living expenses will not exceed \$236,000.00 for this contract. Services will be billed at a rate of \$146 per hour plus travel expenses.

On call support after hours is not included in this rate structure.

Riverside County will reimburse ICG for actual transportation and lodging expenses without mark-up, IRS mileage rate, and the IRS meal per-diem. ICG will work with Riverside University Health System to ensure out-of-pocket expenses are maintained as low as possible while still providing reasonable accommodations for ICG staff (

Fees for services performed and travel/living expenses will be billed every two weeks. Payment terms will be net 30 upon receipt of invoice.. Invoicing, unless otherwise directed, will go to:

Riverside University Health System
26520 Cactus Ave
Moreno Valley, CA 92555-3927 USA
ATTN: FISCAL SERVICES
CC: INFORMATION SERVICES

Innovative Consulting Group federal tax ID # is: 30-0067306

Alteration or Changes

Riverside University Health System and the ICG are the only authorized representatives who may at any time, by written order, make alterations to this Agreement. If any such alteration causes an increase or decrease in the cost of, or the time required for the performance under this Agreement, an equitable adjustment shall be made in the Agreement price or delivery schedule, or both, and the Agreement shall be modified by written amendment accordingly.



Any claim by Innovative Consulting Group for additional payment related to this Agreement shall be made in writing by the ICG within 30 days of when the ICG has or should have notice of any actual or claimed change in the work which results in additional and unanticipated cost to the ICG. If the Riverside University Health System Purchasing Agent decides that the facts provide sufficient justification, he may authorize additional payment to the ICG pursuant to the claim. Nothing in this section shall excuse the ICG from proceeding with performance of the Agreement even if there has been a change.

Extension & Termination Agreement

Either party may terminate this agreement without cause with a 30-day written notice. Written notice must be given at least 4 weeks prior to such termination.

If Ms. Robinson becomes for any reason unable to continue providing services and a mutually agreed to replacement consultant cannot be identified, the contract will terminate as of the last date MS. Robinson provides services. Termination of this agreement will not affect fees or travel and living expenses already incurred.

Consultant Status

ICG consultants shall be considered for all purposes independent contractors acting in a consulting capacity to Riverside University Health System. ICG consultants shall not be considered employees of Riverside University Health System under any interpretation of this agreement.

Riverside University Health System will not withhold income taxes or Social Security taxes on behalf of ICG consultants under the terms of this agreement. In addition, ICG consultants will have no claim under this agreement or otherwise against Riverside University Health System for vacation pay, sick leave, unemployment insurance, workers compensation, retirement benefits, or employee benefits of any kind.

ICG consultants normally work Monday - Thursday, with Friday being an administrative day.

ICG may request that Riverside University Health System sponsor ICG's consultant(s) for vendor education courses. Should that occur, Riverside University Health System will evaluate the request on a case by case basis and inform ICG of that decision.

ICG warrants that its consultants are not presently and will not in the future be excluded from the federal healthcare programs and that it periodically verifies this fact through the information provided by the Office of the Inspector General of the Department of Health and Human Services.

Non-Hiring

The Parties to this Agreement agree not to hire, attempt to hire, or contract with, the other party's employees or subcontractors during the term (including any renewals thereof) of this Agreement and for one year subsequent to the expiration or termination of this Agreement.

Conduct of Contractor

ICG covenants that it presently has no interest, including, but not limited to, other projects or contracts, and shall not acquire any such interest, direct or indirect, which would conflict in any manner or degree with Audrey Chambers Robinson's performance under this Agreement. ICG further covenants that no person or subcontractor having any such interest shall be employed or retained by ICG under this Agreement.

ICG agrees to inform the Riverside University Health System of all Audrey Chambers Robinson's interests, if any, which are or may be perceived as incompatible with the Riverside University Health System's interests.

ICG warrants that Audrey Chambers Robinson shall not, under circumstances which could be interpreted as an

Innovative Consulting Group
9210 Petersburg Rd.
Evansville, IN 47725

Phone: (866) 888-8253
Fax: 812-867-5300
www.innovativecg.com

ICG Contract # 160034

Innovative
Consulting
Group

attempt to influence the recipient in the conduct of his/her duties, accept any gratuity or special favor from individuals or firms, in accomplishing the work under this Agreement.

Innovative Consulting Group or its employees shall not offer gifts, gratuity, favors, and entertainment directly or indirectly to Riverside University Health System employees.

Facility Access

Riverside University Health System agrees to provide access to whatever reasonable facilities and equipment is necessary to successfully complete the Scope of the Engagement. This access will primarily be required during the hours of 7:30 AM to 6:30 PM.

Insurance

Without limiting or diminishing the CONTRACTOR'S obligation to indemnify or hold the COUNTY harmless, CONTRACTOR shall procure and maintain or cause to be maintained, at its sole cost and expense, the following insurance coverage's during the term of this Agreement. As respects to the insurance section only, the COUNTY herein refers to the County of Riverside, its Agencies, Districts, Special Districts, and Departments, their respective directors, officers, Board of Supervisors, employees, elected or appointed officials, agents, or representatives as Additional Insureds.

A. Cyber Liability Contractor shall maintain cyber liability insurance, with limits not less than **\$2,000,000** per occurrence or claim, **\$2,000,000** aggregate. Coverage shall be sufficiently broad to respond to the duties and obligations as is undertaken by Contractor in this agreement and shall include, but not be limited to, claims involving infringement of intellectual property, including but not limited to infringement of copyright, trademark, trade dress, invasion of privacy violations, information theft, damage to or destruction of electronic information, release of private information, alteration of electronic information, extortion and network security. The policy shall provide coverage for breach response costs as well as regulatory fines and penalties as well as credit monitoring expenses with limits sufficient to respond to these obligations.

If the Contractor maintains broader coverage and/or higher limits than the minimums shown above, the County requires and shall be entitled to the broader coverage and/or higher limits maintained by the Contractor. Any available insurance proceeds in excess of the specified minimum limits of insurance and coverage shall be available to the County.

B. Professional Liability Contractor shall maintain Professional Liability Insurance providing coverage for the Contractor's performance of work included within this Agreement, with a limit of liability of not less than \$1,000,000 per occurrence and \$2,000,000 annual aggregate. If Contractor's Professional Liability Insurance is written on a claims made basis rather than an occurrence basis, such insurance shall continue through the term of this Agreement and CONTRACTOR shall purchase at his sole expense either 1) an Extended Reporting Endorsement (also, known as Tail Coverage); or 2) Prior Dates Coverage from new insurer with a retroactive date back to the date of, or prior to, the inception of this Agreement; or 3) demonstrate through Certificates of Insurance that CONTRACTOR has Maintained continuous coverage with the same or original insurer. Coverage provided under items; 1), 2), or 3) will continue as long as the law allows.

C. General Insurance Provisions - All lines:

1) Any insurance carrier providing insurance coverage hereunder shall be admitted to the State of California and have an A M BEST rating of not less than A: VIII (A:8) unless such requirements are waived, in writing, by the County Risk Manager. If the County's Risk Manager waives a requirement for a particular insurer such waiver is only valid for that specific insurer and only for one policy term.

2) The CONTRACTOR must declare its insurance self-insured retention for each coverage required herein. If any such self-insured retention exceeds \$500,000 per occurrence each such retention shall have the prior written consent of the County Risk Manager before the commencement of operations under this Agreement. Upon notification of self-insured retention unacceptable to the COUNTY, and at the election of the Country's Risk Manager, CONTRACTOR'S carriers shall either; 1) reduce or eliminate such self-insured retention as respects this Agreement with the COUNTY, or 2) procure a bond which guarantees payment of losses and related investigations, claims administration, and defense costs and expenses.

3) CONTRACTOR shall cause CONTRACTOR'S insurance carrier(s) to furnish the County of Riverside with either 1) a properly executed original Certificate(s) of Insurance and certified original copies of Endorsements effecting coverage as required herein, and 2) if requested to do so orally or in writing by the County Risk Manager, provide



original Certified copies of policies including all Endorsements and all attachments thereto, showing such insurance is in full force and effect. Further, said Certificate(s) and policies of insurance shall contain the covenant of the insurance carrier(s) that thirty (30) days written notice shall be given to the County of Riverside prior to any material modification, cancellation, expiration or reduction in coverage of such insurance. In the event of a material modification, cancellation, expiration, or reduction in coverage, this Agreement shall terminate forthwith, unless the County of Riverside receives, prior to such effective date, another properly executed original Certificate of Insurance and original copies of endorsements or certified original policies, including all endorsements and attachments thereto evidencing coverage's set forth herein and the insurance required herein is in full force and effect. CONTRACTOR shall not commence operations until the COUNTY has been furnished original Certificate (s) of Insurance and certified original copies of endorsements and if requested, certified original policies of insurance including all endorsements and any and all other attachments as required in this Section. An individual authorized by the insurance carrier shall sign the original endorsements for each policy and the Certificate of Insurance.

4) It is understood and agreed to by the parties hereto that the CONTRACTOR'S insurance shall be construed as primary insurance, and the COUNTY'S insurance and/or deductibles and/or self-insured retention's or self-insured programs shall not be construed as contributory.

5) If, during the term of this Agreement or any extension thereof, there is a material change in the scope of services; or, there is a material change in the equipment to be used in the performance of the scope of work; or, the term of this Agreement, including any extensions thereof, exceeds five (5) years; the COUNTY reserves the right to adjust the types of insurance and the monetary limits of liability required under this Agreement, if in the County Risk Manager's reasonable judgment, the amount or type of insurance carried by the CONTRACTOR has become inadequate.

6) CONTRACTOR shall pass down the insurance obligations contained herein to all tiers of subcontractors working under this Agreement.

7) The insurance requirements contained in this Agreement may be met with a program(s) of self-insurance acceptable to the COUNTY.

8) CONTRACTOR agrees to notify COUNTY of any claim by a third party or any incident or event that may give rise to a claim arising from the performance of this Agreement.

Liability

Any litigation arising from this agreement shall be adjudicated under the laws of the State of California or, if mutually agreed upon, to arbitration by the American Arbitration Association.

HIPAA

The CONTRACTOR is subject to and shall operate in compliance with all relevant requirements contained in the Health Insurance Portability and Accountability Act of 1996 (HIPAA), Public Law 104-191, enacted August 21, 1996, and the related laws and regulations promulgated subsequent thereto. ICS warrants that it is responsible for the actions of any consultant provided under this Agreement and any use or misuse by the consultant of any health information protected by federal or California state law. It further warrants that it has provided such consultants with appropriate training regarding such laws and the obligations that they impose on Riverside University Health System and other healthcare providers. ICS further warrants that its consultants will not remove or disclose or retain any protected health information from Riverside University Health System during the course of this consulting engagement and that its consultants will use any remote access privileges provided to them solely for work under this Agreement.



ACCEPTANCE SIGNATURES

RE: Consultancy of Audrey Chambers Robinson

County of Riverside on behalf of Riverside University Health System

SIGNATURE:

NAME: JOHN J. BENOIT

TITLE: CHAIRMAN, BOARD OF SUPERVISORS

DATE: MAY 24 2016

ATTEST:
KEQIA HARPER-IHEM, Clerk

DEPUTY

APPROVED AS TO FORM:

Gregory P. Priamos
County Counsel

By: for
Martha Knutson
Deputy County Counsel

INNOVATIVE CONSULTING GROUP, LLC

SIGNATURE:

NAME: Jeff Kinney

TITLE: VP. & CFO

DATE: 3/24/2016

Once signed, please fax to Jeff Kinney at 812-867-5300 or mail to:

Innovative Consulting Group
Attn: Jeff Kinney
9210 Petersburg Road
Evansville, IN 47725

EXHIBIT A

SCOPE OF SERVICE

SCOPE

ICG resources will provide assistance and expertise to assist Riverside University Health System with the conversion of the mission critical laboratory systems, stated below, to the Epic Medical Record System. This consultant will work under the direction of Riverside University Health System's project manager and Lab Director.

This includes assistance with all phases of the implementation lifecycle including design, build, testing, activation, go-live support, and post-implementation knowledge transfer to Riverside University Health System Employees.

This agreement includes other tasks, as mutually agreed-upon by ICG and Riverside University Health System, related to the conversion of the laboratory IT systems to Epic.

Mission Critical Laboratory Systems:

1. Cerner Novius Lab for general lab and microbiology
2. Sunquest PowerPath for Pathology & Cytology
3. Haemonetics SafeTrace for Blood Bank
4. Alere RALS for Point of Care Testing
5. Data Innovations for integrating the lab equipment with the lab information systems
6. Integration with reference labs (Quest/StarLlms)

The scope of this project is for consultant to act as a Novius Lab Analyst. This consultant will work under the direction of Riverside University Health System's project manager and Lab Director.

DELIVERABLES

The ICG Consultant will provide Novius lab system technical support to:

1. conduct build and test planning
2. assist in the build of lab system interfaces,
3. assist in the build test scripts and test scenarios,
4. provide go-live and post go-live support
5. conduct testing and problem resolution support
6. provide technical knowledge transfer to RUHS staff,

Customer evaluations will be performed by the Engagement Manager by phone or email with requested feedback on an ongoing basis. Our goal is to insure the quality of ICG consultant's services and Riverside University Health System's highest level of satisfaction.