

MINUTES OF THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



1-0

2:00 p.m. being the time set for the continuation of Fiscal Year 2016/2017 Budget Hearings:

HUMAN RESOURCES

Michael Stock presented the matter and gave a PowerPoint Presentation.

INFORMATION TECHNOLOGY

Steve Reneker presented the matter and gave a PowerPoint presentation.

PURCHASING AND FLEET SERVICES

Lisa Brandl presented the matter and gave a PowerPoint Presentation.

PARKS AND OPEN SPACE DISTRICT

Scott Bangle presented the matter and gave a PowerPoint presentation.

On Motion of Supervisor Ashley, seconded by Supervisor Benoit and duly carried by unanimous vote, IT WAS ORDERED to:

- Approve the Fiscal Year 2016-2017 Recommended Budget including all appropriations and estimated revenues, increases and decreases of obligated fund balance;
- Adopt Resolution No. 440-9036, modifying position levels as indicated in Schedule 20;
- Approve requests for fixed assets in Schedules 21 and 22;
- Approve requests for vehicles in Schedule 23;
- Impose hiring restrictions on all but essential positions within NCC funded and/or ISF funded departments, as determined by the CEO;
- Postpone all non-urgency / non-critical new fixed asset purchases, as determined by the CEO;

6.21.16

MINUTES OF THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



1-0

Page 2 of the Continuation of Fiscal Year 2016/2017 Budget Hearings:

- Impose out-of-county travel limitations for all but mission critical purposes, to all NCC funded and ISF departments, as determined by the CEO;
- Schedule approval and recommended adjustments to the recommended budget on July 26; and Tentatively Schedule the Adoption of the Final Budget for September 2016.
- and it was FURTHER ORDERED that the Executive Office is directed to report back to the Board on June 28, 2016, at 1:30 p.m.

Roll Call:

Ayes: Jeffries, Tavaglione, Washington, Benoit and Ashley
Nays: None
Absent: None

I hereby certify that the foregoing is a full true, and correct copy of an order made and entered on June 21, 2016 of Supervisors Minutes.

(seal) WITNESS my hand and the seal of the Board of Supervisors
Dated: June 21, 2016
Kecia Harper-Ihem, Clerk of the Board of Supervisors, in
and for the County of Riverside, State of California.

By: *Karen M. Gorton* Deputy

AGENDA NO.
1-0

xc: EO, HR

1 RESOLUTION NO. 440-9036


2
3 BE IT RESOLVED by the Board of Supervisors of the County of Riverside, State of California, in
4 regular session assembled on June 21, 2016, that pursuant to Section 4(a)(ii) of Ordinance No. 440, the
5 County Executive Officer is hereby authorized to make the position change(s) to Ordinance No. 440 with
6 an operative date of July 01, 2016, as listed in Schedule 20, Summary of Authorized Positions, a copy of
7 which is attached hereto and by this reference incorporated herein.

8
9
10 ROLL CALL:

11 Ayes: Jeffries, Tavaglione, Washington, Benoit and Ashley
12 Nays: None
13 Absent: None

14 
15 Approved by Michael T. Stock
16 Asst. County Executive Officer/
17 Human Resources Director

18 The foregoing is certified to be a true copy of a resolution duly
19 adopted by said Board of Supervisors on the date therein set forth.

20 KECIA HARPER-IHEM, Clerk of said Board
21 By 
22 Deputy



**COUNTY OF RIVERSIDE
FISCAL YEAR 2016/17
RECOMMENDED BUDGET
HEARING SUMMARY**

PRESENTED BY THE
COUNTY EXECUTIVE OFFICE
JUNE 21, 2016

OVERVIEW

We've heard from a number of departments about their needs:

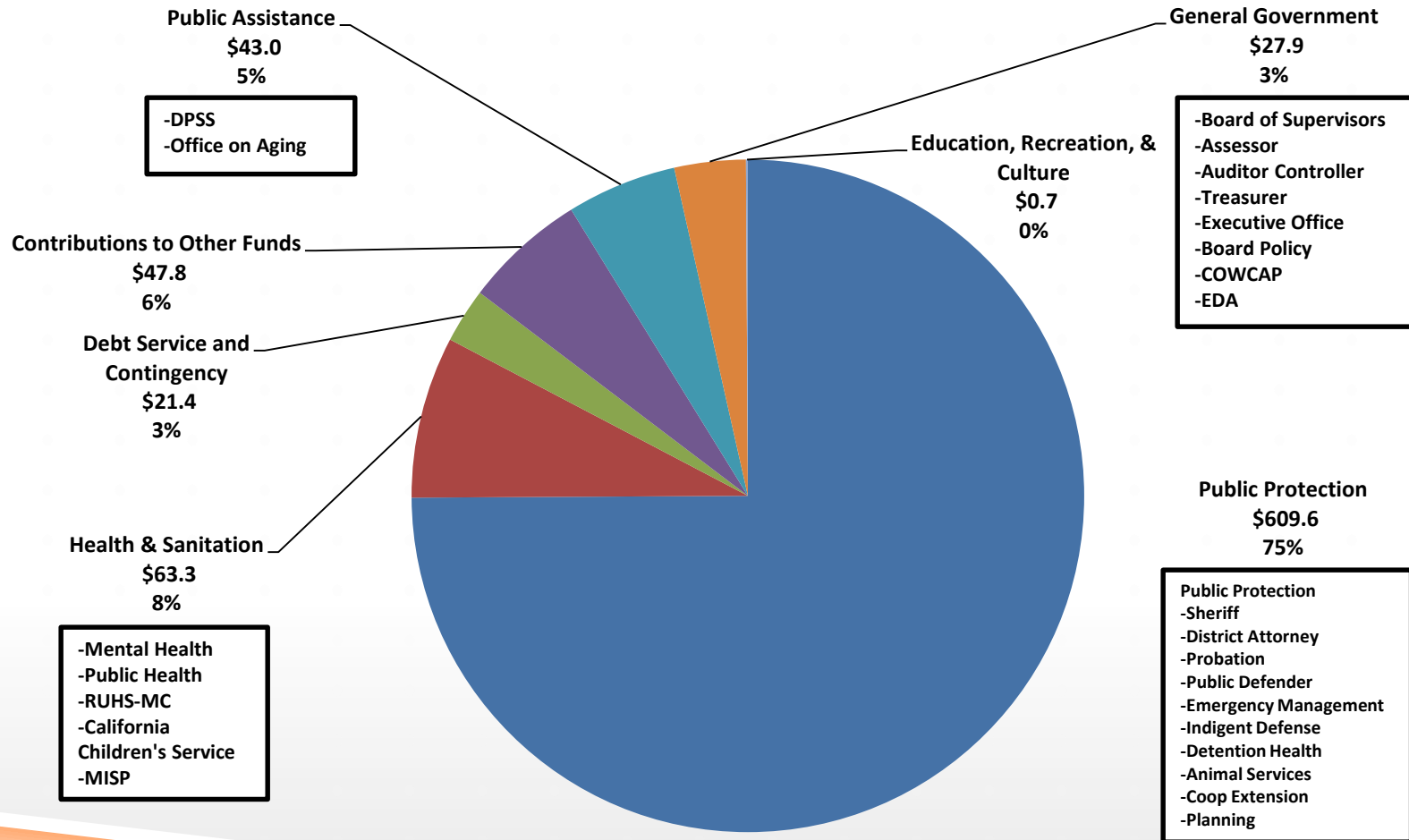
- ▶ The \$53 million of requests cannot be funded from further draws on reserves without pushing them close to zero.
- ▶ At the same time, our ability to extract savings via cuts to fund those requests is limited.
- ▶ Additional Prop 172 funding is not available at this time:
 - ▶ Forecasted revenue & existing reserves fully committed in FY 16/17;
 - ▶ Plus, future state corrections to Prop 172 allocations anticipated.
- ▶ Specific operational concerns with ISFs need to be addressed going forward to improve service and/or reduce internal service costs, but the coming year's budget can't count on such cost reductions.
- ▶ Changes to the budget process have been discussed, and they should be considered, but the basic fact remains:
 - ▶ We have more requests for funding than resources available.

BOARD CHOICES

In putting together a workable spending plan the Board should move deliberately to:

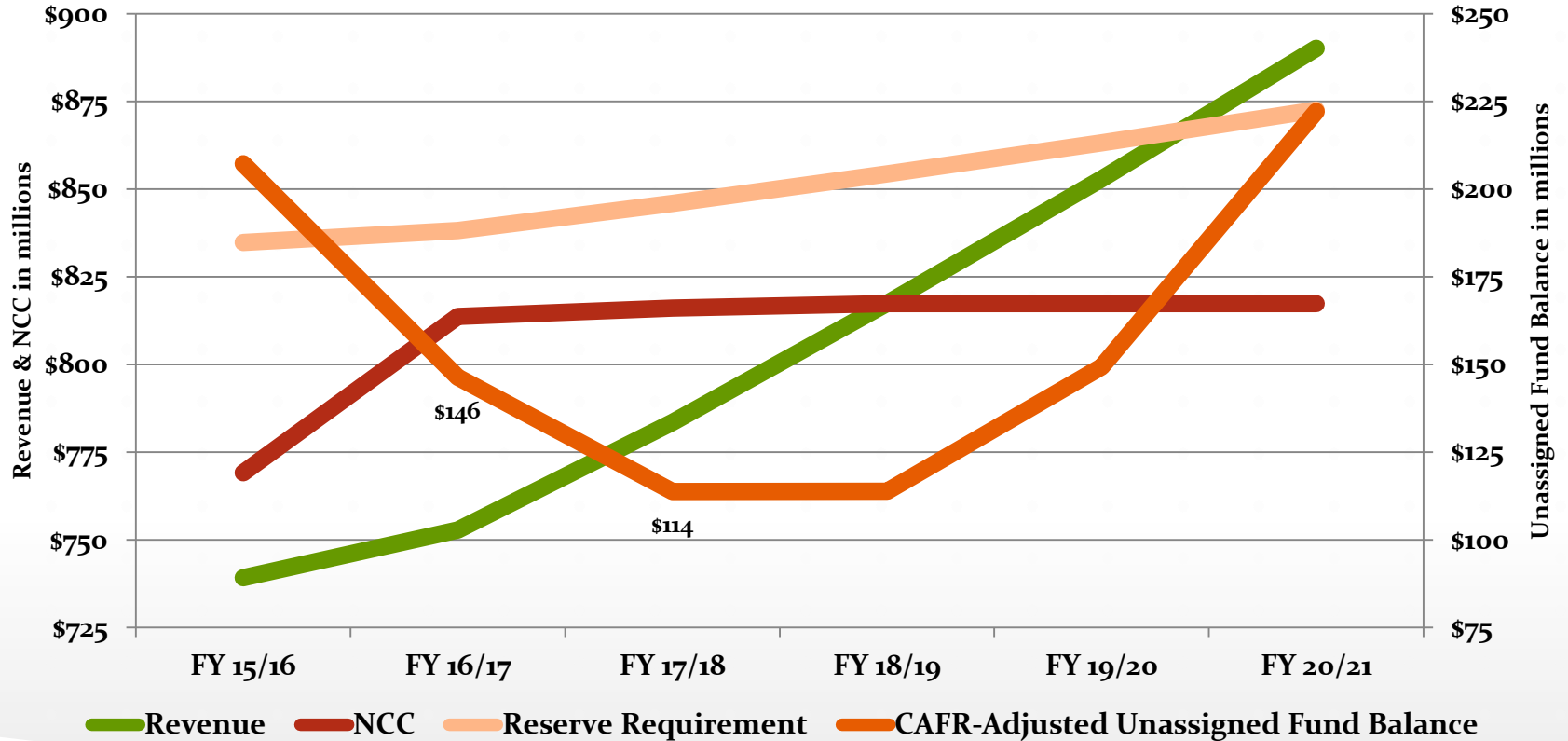
- ▶ Define the level of spending that we can support, based upon the minimum level of reserves. Currently:
 - ▶ \$814 million in NCC
 - ▶ \$114 million floor on discretionary reserves
- ▶ Modify the Recommended Policy Item list accordingly:
 - ▶ Additions and deletions
- ▶ Direct any changes to other NCC recommendations
- ▶ Identify any further cost savings measures to:
 - ▶ Supplement reserves during the course of the year
 - ▶ Provide a source of funding for additional needs going forward
 - ▶ (Freezes and category-specific reductions require subsequent “recapture” by reducing NCC to affected departments.)

RECOMMENDED GENERAL FUND BUDGET



THE CURRENT SPENDING PLAN

Multi-Year Forecast

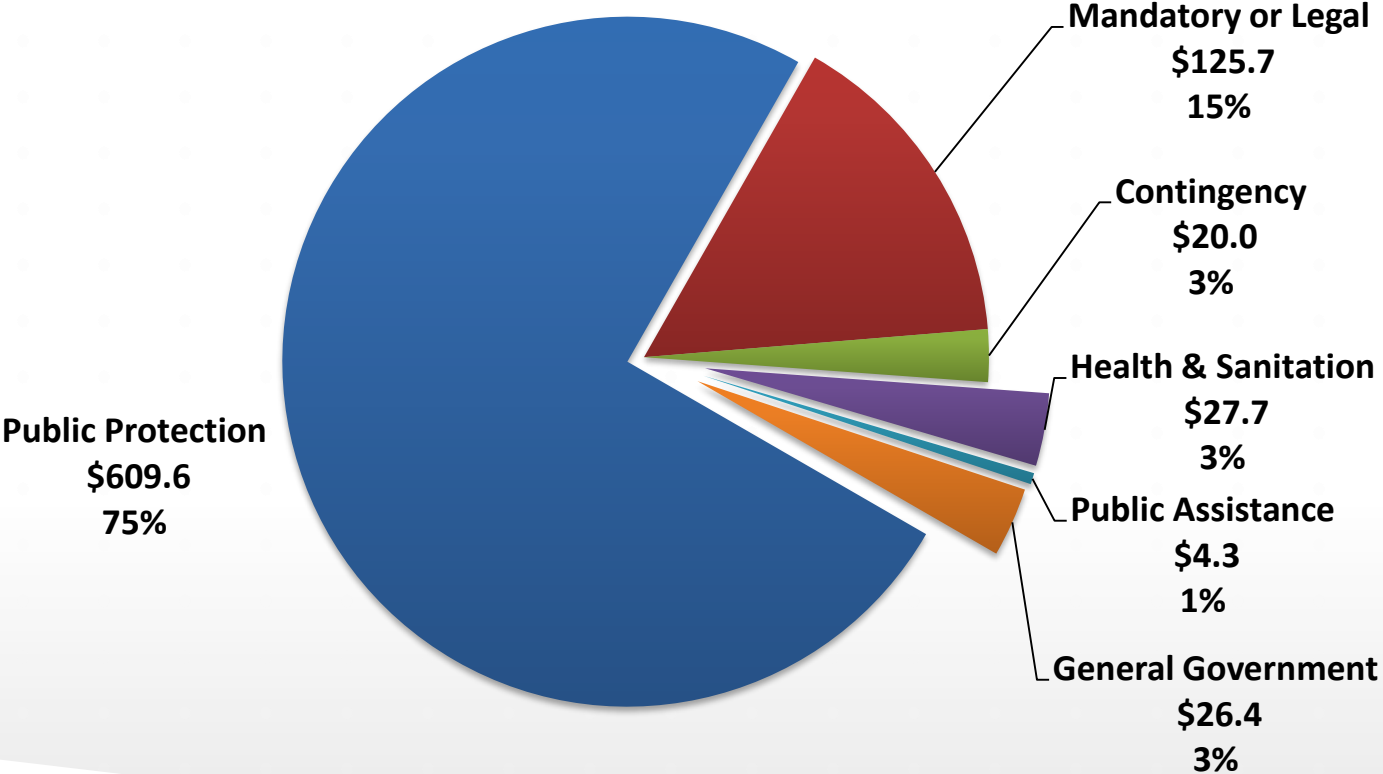


INCREASED NCC ALLOCATIONS

FY 16/17 Recommended Budget Policy Item Summary

Department	FY 15/16 Ongoing Adjustments Carrying Forward to FY 16/17	FY 16/17 Policy Item Requests	Additional FY 16/17 Recommendations	Total FY 16/17 Policy Recommendations
Assessor	\$3.0	\$0.0	\$0.0	\$3.0
Registrar Of Voters	-	1.1	1.1	1.1
Emergency Management Department		0.4	0.3	0.3
District Attorney	-	18.9	6.0	6.0
Public Defender	1.5	2.1	-	1.5
Sheriff	25.0	51.1	(1.0)	24.0
Probation	-	5.2	3.5	3.5
Fire Protection - Forest		0.5	0.5	0.5
Planning	-	0.2	-	-
Animal Services	-	3.6	4.4	4.4
Correctional Health	4.5	5.0	5.0	9.5
Correctional Behavioral Health	-	8.2	7.2	7.2
DPSS	-	11.2	4.5	4.5
Veterans Services	-	0.4	0.0	0.0
Contributions to Other Funds				
DPSS: Homeless	-	0.2	-	-
Facilities Management	-	0.6	-	-
Office on Aging	-	0.3	-	-
Parks	0.5	2.7	-	0.5
PSEC	-	1.4	1.4	1.4
Medical Center	-	10.0	-	-
EDA: Economic Development Program		-	4.4	1.9
DCSS	-	1.6	-	-
	\$34.5	\$129.3	\$34.9	\$69.4

AWAY FROM PUBLIC PROTECTION, OPTIONS FOR CUTS ARE LIMITED



POTENTIAL “PLAN B” OPTIONS

- ▶ To maintain discretionary general fund reserves above \$150M:
 - ▶ Liquidate certain Commitments of Fund Balance:
 - ▶ DPSS Realignment Growth \$ 4.3M
 - ▶ SB90 (State Mandates) Deferral 1.4M
 - ▶ County Administrative Center Remodel 0.5M
 - ▶ Palm Desert JPA Debt Service Refinancing 6.2M
 - ▶ Tapping potential one-time revenues & other reserves 5.0M
 - ▶ Net Reduction to recommended policy items 8.8M
- \$25.0M

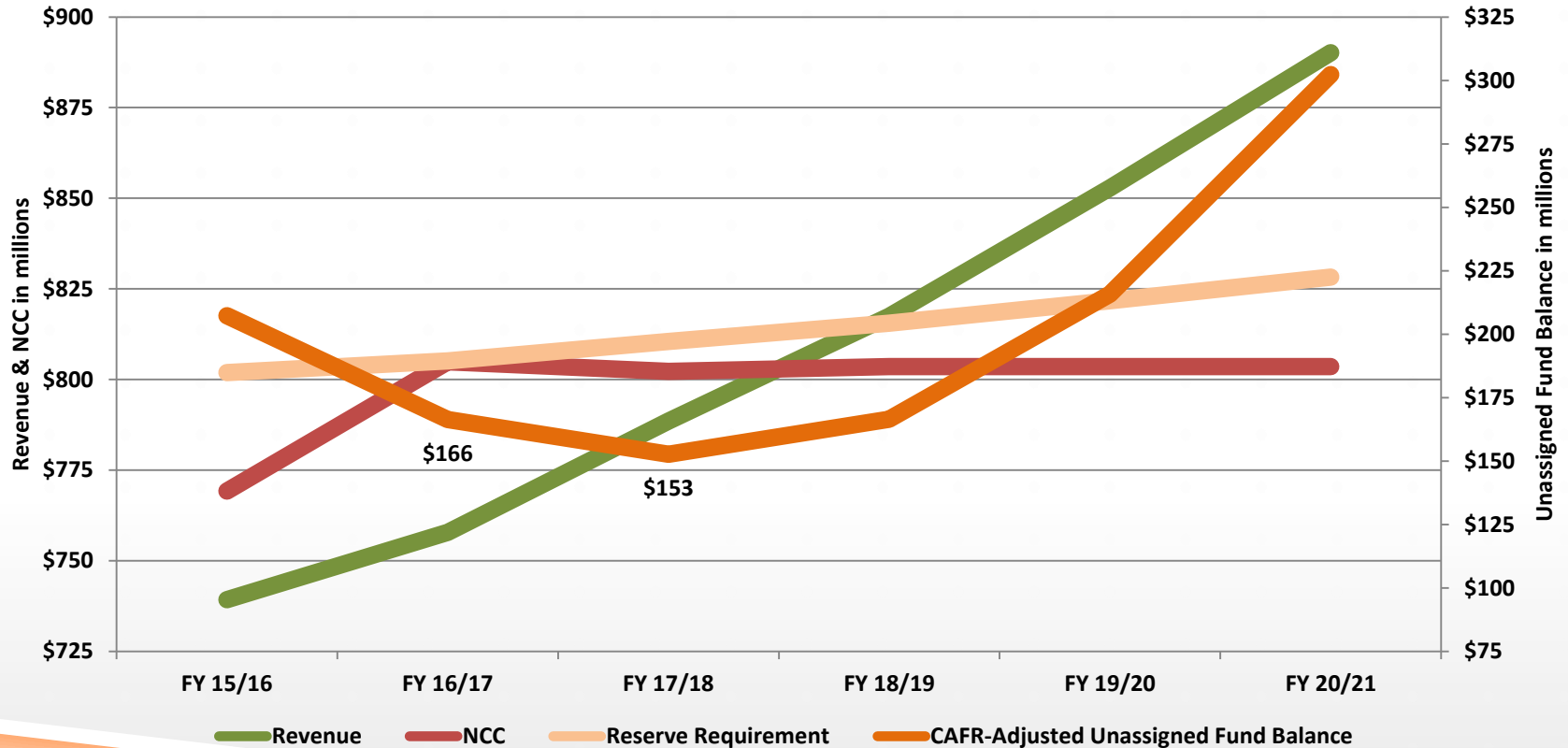
“PLAN B” MODIFIED MULTI-YEAR FORECAST

Multi-Year General Fund Discretionary Funding Forecast (in millions)

	FY 16/17		FY 17/18		FY 18/19		FY 19/20		FY 20/21	
	Change from PY Adopted	Recom	Change	Projected	Change	Projected	Change	Projected	Change	Projected
<u>Discretionary Revenue</u>										
<i>Total Discretionary Revenue</i>	22.6	757.8	30.7	788.5	33.9	817.4	35.4	852.9	37.3	890.1
<u>Net County Cost (Appropriations Less Dept. Revenue)</u>										
General Government	4.6	26.8	(6.4)	20.4	(6.4)	14.1	-	14.1	-	14.1
Public Protection*	61.6	602.3	(9.8)	592.5	5.4	598.0	-	598.0	-	598.0
Public Ways & Facilities	-	-	-	-	-	-	-	-	-	-
Health & Sanitation	(1.7)	63.3	0.0	63.3	-	63.3	-	63.3	-	63.3
Public Assistance	(0.0)	43.0	2.1	45.2	2.3	47.4	-	47.4	-	47.4
Education, Recreation & Culture		0.7	-	0.7	-	0.7	-	0.7	-	0.7
Debt Service	-	1.4	-	1.4	-	1.4	-	1.4	-	1.4
Contingency	(15.5)	20.0	-	20.0	0.0	20.0	-	20.0	-	20.0
Contributions to Other Funds	(30.0)	47.3	11.4	58.7	-	58.7	-	58.7	-	58.7
<i>Total Net County Cost</i>	19.0	804.9	(2.7)	802.2	1.3	803.6	-	803.6	-	803.6
<u>Net Increase / (Use) of Fund Balance</u>	3.6	(47.1)	33.4	(13.7)	32.6	13.8	35.4	49.3	37.3	86.6
<u>Fund Balance</u>										
Committed Fund Balance										
Beginning Fund Balance Forward		24.2		18.1		18.1		18.1		18.1
Net Increase/(Decrease) in Commitments		(6.2)		0.0		0.0		0.0		0.0
Ending Fund Balance		18.1		18.1		18.1		18.1		18.1
Unassigned Fund Balance Available										
Beginning Fund Balance Forward		207.2		166.3		152.6		166.5		215.7
Net Increase/(Decrease) in Fund Bal.		(34.7)		(13.7)		13.8		49.3		86.6
Ending Fund Balance		166.3		152.6		166.5		215.7		302.3
Reserve Requirement @ 25% of Discretionary Revenue		189.5		197.1		204.4		213.2		222.5

MAINTAINING DISCRETIONARY RESERVES ABOVE \$150 MILLION

Multi-Year Forecast



RECOMMENDATIONS

- ▶ Approve the Recommended Budget; and,
- ▶ Direct staff to return with amendments to the Recommended Budget for further discussion and approval on July 26th.

PURCHASING AND FLEET SERVICES FY 16/17 BUDGET PRESENTATION



COUNTY OF RIVERSIDE
CALIFORNIA

PURCHASING AND FLEET SERVICES

MISSION STATEMENT

Our mission is to provide materials, services, and vehicles to departments and agencies within the County of Riverside, serve our customers with integrity, professionalism, reliability, and responsiveness, and continually strive for excellence in performance.

- Purchasing – Serves as the Purchasing Agent on behalf of the County
 - Purchasing authority limits based on position
 - Purchasing is generally decentralized (central purchasing buyers and buyers directly working for departments)
 - Extensive training required for purchasing authority
 - Award Recipient - Achievement of Excellence in Procurement Award (13 yrs.), 2016 NACo Award for Local Business Community Outreach and Training Program
- Fleet Services – Purchases and manages most county fleet vehicles
 - Excludes Waste Resources, Transportation, Flood Control, and Fire
 - All other vehicles ordered and maintained through Fleet Services
 - Award Recipient - Top 50 Government Fleets in the U.S. (2 yrs.)



COUNTY OF RIVERSIDE
CALIFORNIA

PURCHASING AND FLEET SERVICES

➤ Supply Services

- Procures materials in bulk and warehouses commonly used items
- Delivers orders to county departments
- Manages the reuse and disposal of surplus equipment
- Coordinates with RCIT and Waste Resources on the proper disposal of E-Waste

➤ Central Mail Services

- Delivers interoffice mail
- Handles US Post Office postage, UPS and Fed Ex shipments

➤ Printing Services

- Offers printing services for county departments
 - High speed copy services
 - Business cards
- Also offers graphic services



COUNTY OF RIVERSIDE
CALIFORNIA

PURCHASING AND FLEET SERVICES

KEY METRICS

	<u>FY 14/15</u>	<u>FY 15/16 (YTD)</u>
➤ <u>Purchasing</u>		
➤ Total value of PO's:	\$781M	\$852M
➤ Total # of PO's:	64,192	57,720
➤ Open solicitations:	536	401
➤ New contracts approved:	2,106	1,727
➤ <u>Central Mail Services</u>		
➤ Addresses:	268	253
➤ Mail Stops:	425	423
➤ Avg # of interoffice stops/wk:	1,340	1,265
➤ Avg # of pieces of mail/wk:	54,563	45,410



COUNTY OF RIVERSIDE
CALIFORNIA

PURCHASING AND FLEET SERVICES

KEY METRICS (CONT'D.)

	<u>FY 14/15</u>	<u>FY 15/16 (YTD)</u>
➤ <u>Fleet Services</u>		
➤ Vehicle uptime:	99.7%	99.8%
➤ Total fleet size:	4,303	4,393
➤ Non-Patrol	3,243	3,315
➤ Patrol	1,060	1,078
➤ Total # of fuel sites:	13	13
➤ Total # of work orders:	22,876	20,351
➤ Total fuel usage (gallons):	3.18M	2.69M
➤ Total miles billed:	36.7M	30.2M



PURCHASING AND FLEET SERVICES

KEY METRICS (CONT'D)

	<u>FY 14/15</u>	<u>FY 15/16 (YTD)</u>
➤ <u>Supply Services</u>		
➤ Total # of orders delivered:	12,301	14,176
➤ Total # of items delivered:	164,892	196,204
➤ Total invoiced:	\$9.01M	\$9.52M
➤ <u>Printing Services</u>		
➤ Total # of print orders:	6,040	6,328
➤ Total of revenue:	\$2.47M	\$2.01M
➤ Average invoice amount:	\$409	\$320



COUNTY OF RIVERSIDE
CALIFORNIA

ACHIEVING SAVINGS AND EFFICIENCIES

- Purchasing Ordinance revised after 23 years
- Special Purchasing Authority for hospital
- Implementation of online training for procurement authority and PCard usage
- Total amount saved through Purchasing YTD: \$5.37M (cost avoidance)
- Pilot program implementation for office supply orders-depts order online
- Usage of more cooperative agreements and more RIVCO contracts
- Increased use of hybrid vehicles (constitute 47% of non-patrol fleet) decreases fuel purchases
- Installed two charging stations at Fleet locations; with seven planned for next year
- Implement electric vehicles where it makes sense
- Working with KPMG to identify further efficiencies and rate model revision for Fleet Services
- Merge of Supply and Printing management positions (net deletion one mgr)



COUNTY OF RIVERSIDE
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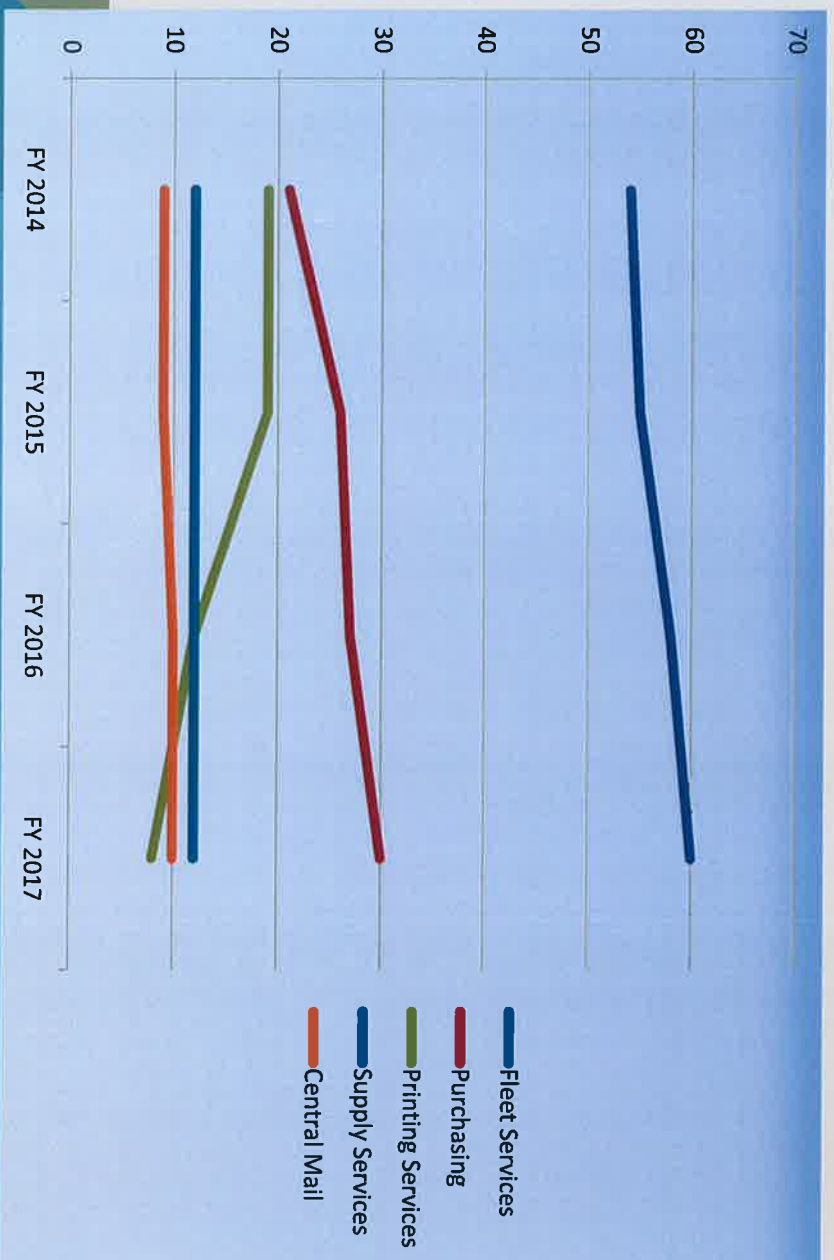
ACHIEVING SAVINGS AND EFFICIENCIES (CONT'D)

- Huron engagement – provided for:
 - Efficiencies for current procurement processes:
 - eSignature on Purchase Orders - previously required printing, signing, scanning
 - Model for item upload interface – without an upload option entering 200 items can take multiple hours
 - Sourcing to Purchase Order options under review – to provide for easier sourcing activity
- Roadmap for new contract management system:
 - System Requirements
 - Product review and demonstrations
 - Recommendations on product selection
 - Stakeholder evaluation



Staffing Levels

Changes in customer needs and technology has impacted staffing levels resulting in holding staffing levels flat in most areas and reducing in other areas.



*Purchasing position percentage funded directly by county departments:

- FY 13/14: 56.1%
- FY 14/15: 59.2%
- FY 15/16: 60.7%
- FY 16/17: 64.7%

STAFF LEVEL HISTORY

	FY 13/14	FY 14/15	FY 15/16	FY 16/17
Fleet Services	54	55	58	60
Purchasing*	21	26	27	30
Printing Services	19	19	12	8
Supply Services	12	12	12	12
Central Mail	9	9	10	10
Total	115	121	119	120

*percentage of positions directly funded by other county departments



COUNTY OF RIVERSIDE
CALIFORNIA

PURCHASING BUDGET

	FY 15/16 (Projected)	FY 16/17 (Requested)
Total Revenue	\$1,365,357	\$1,398,671
Salaries & Benefits	\$3,484,953	\$3,775,485
Services & Supplies	\$662,133	\$346,864
Other Charges	\$300	\$300
Capital Assets	\$	\$
Other Financing Uses	\$	\$
Intra-fund Transfers	\$1,455,952	\$1,507,901
Net County Cost	\$1,326,077	\$1,216,077
Funded Positions	27*	30*
Filled Positions	26	30

*Position percentage funded by other departments
 FY 15/16 60.7%
 FY 16/17 64.7%



COUNTY OF RIVERSIDE
 CALIFORNIA

FLEET SERVICES BUDGET

	FY 15/16 (Projected)	FY 16/17 (Requested)
Total Revenue	\$33,101,498	\$35,680,200
Salaries & Benefits	\$4,391,523	\$5,112,905
Services & Supplies	\$16,535,648	\$17,046,096
Other Charges	\$21,745,563*	\$21,981,937*
Capital Assets	\$3,241,233	\$5,276,201
Non Operating Revenue	\$898,502	\$22,257
Intra-fund Transfers	-	-
Funded Positions	58	60
Filled Positions	52	52

* Includes debt service and depreciation expense



COUNTY OF RIVERSIDE
CALIFORNIA

SUPPLY/PRINTING/CENTRAL MAIL BUDGET

	FY 15/16 (Projected)	FY 16/17 (Requested)
Total Revenue	\$20,644,695	\$22,213,465
Salaries & Benefits	\$2,625,441	\$2,266,692
Services & Supplies	\$18,466,157	\$19,674,849
Other Charges	\$318,506	\$329,829
Capital Assets	\$48,489	\$550,001
Non Operating Revenue	\$14,414	\$11,649
Intra-fund Transfers	\$0	\$0
Funded Positions	34	30
Filled Positions	33	30



LOOKING AHEAD

- Challenges:
 - Changing business environment
 - Printing Services – fewer print jobs
 - Supply Services – increased online ordering
 - Central Mail Services – reduced mailing needs
 - Opportunities
 - Purchasing
 - Increase use of small businesses where feasible
 - Strengthen ties with other local governments to increase purchasing power
 - Increase automation of purchasing processes
 - Fleet Services
 - Revise Fleet policies
 - New Fleet rate models
 - New Fleet service delivery models



COUNTY OF RIVERSIDE
CALIFORNIA

LOOKING AHEAD

- **Contract Management System and Spend Monitoring:**
 - One vendor registration portal (currently two)
 - One central repository for contracts (manual process)
 - Provide measurable benchmarks and data analytics
 - Aggregate spend analysis capability
 - Distinguish purchases by commodity/service type (unable to now)
 - Ability to accurately track spend against contracts
 - Track contracts with Small Businesses, Veterans, and Disabled Veterans
 - Track insurance certificates and automated renewal process for vendors
 - Track HIPAA contract compliance
 - Auto-upload capabilities for vendors
 - Cloud-based system to avoid investment in hardware/software that requires maintenance and upgrades



COUNTY OF RIVERSIDE
CALIFORNIA

LOOKING AHEAD

- **Recommendation:**
 - Continue evaluation of a countywide contract management system that meets the needs of county departments
 - Provide for a cloud-based system that is intuitive, user friendly and efficient
 - Avoid the procurement costs of individual systems
 - Look for opportunities to pool funding resources
- **Outcome:**
 - Efficient release of bids, evaluation of proposals, award, contract creation, PO sourcing, and tracking of aggregate spend data
 - Spend analytics capability
 - Enhanced vendor experience via a self-service vendor portal
 - Digital efficiencies - less manual entry and record keeping
 - Compliance tracking (HIPPA, Insurance, Preference Programs, etc.)
 - Ability to track spend by vendor and commodity



QUESTIONS



Purchasing and Fleet Services
2980 Washington Street
Riverside, CA 92504

(951) 955-4937
<http://intranet.purchasing.ca/riverside.ca.us>



COUNTY OF RIVERSIDE
CALIFORNIA

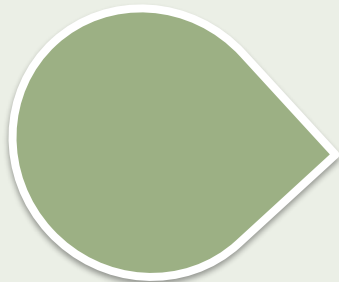
Fiscal Year 2016/17 Budget Presentation

Rates, Budgets, Results
& Accomplishments



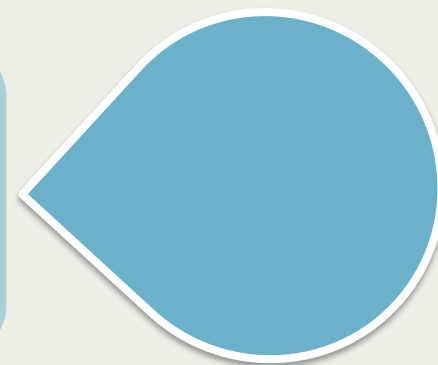


Vision & Mission



We foster a Great Place to Work for a high performance workforce.

Through strategic partnerships with departments, we attract and retain a motivated and skilled workforce by championing a Great Place to Work so that employees are committed to delivering valuable and effective services to the people of Riverside County.





Strategy

Develop
Effective
Strategic
Partnerships

Increase
Stakeholders'
Satisfaction

Anticipate and
Exceed
Customer
Needs

2015 Customer Satisfaction Report

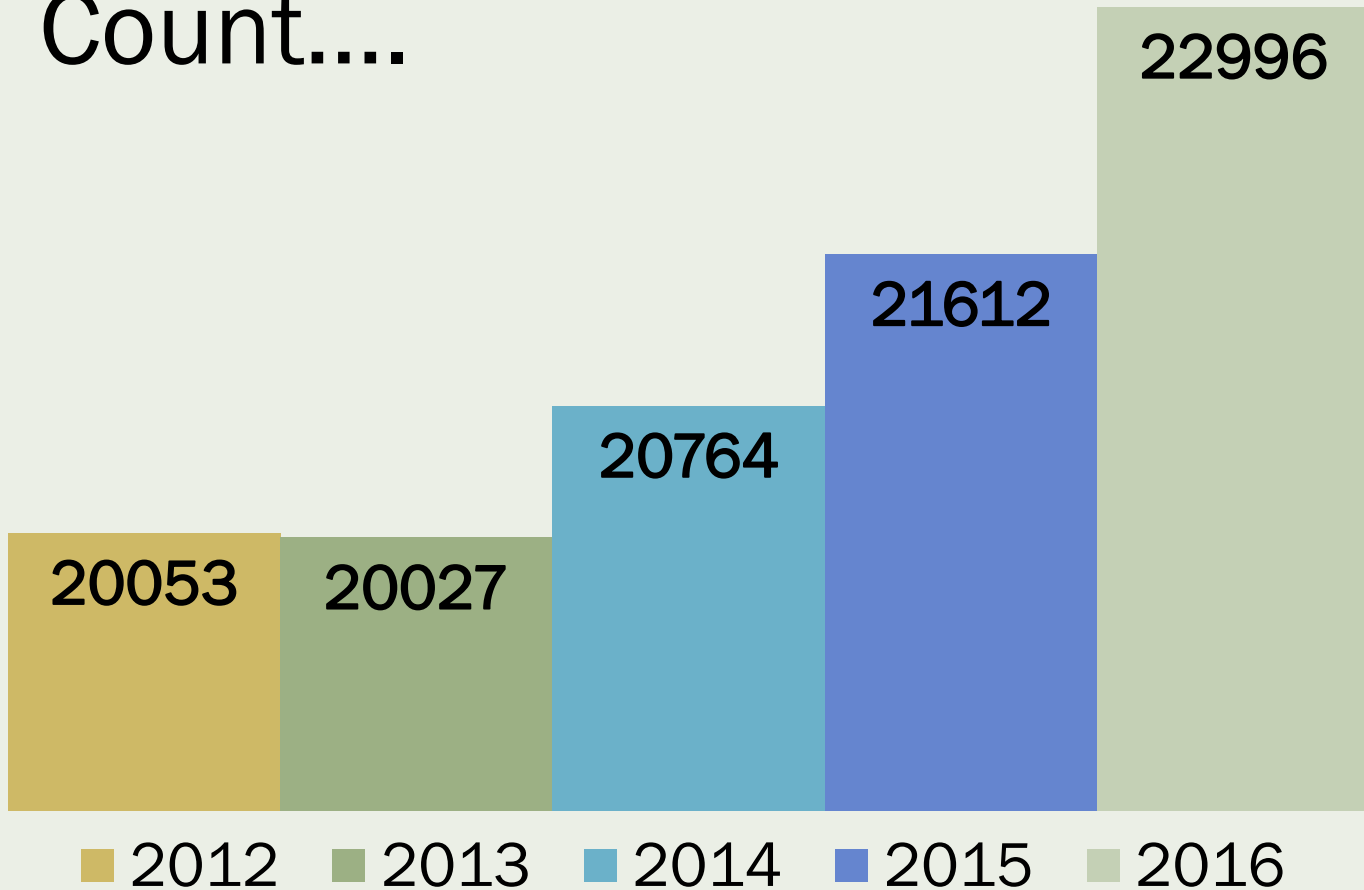
Enhanced operations focused on streamlining the hiring process, reducing "time to fill" for both regular and TAP positions and improved client relationships.

82.4%



A High Level View

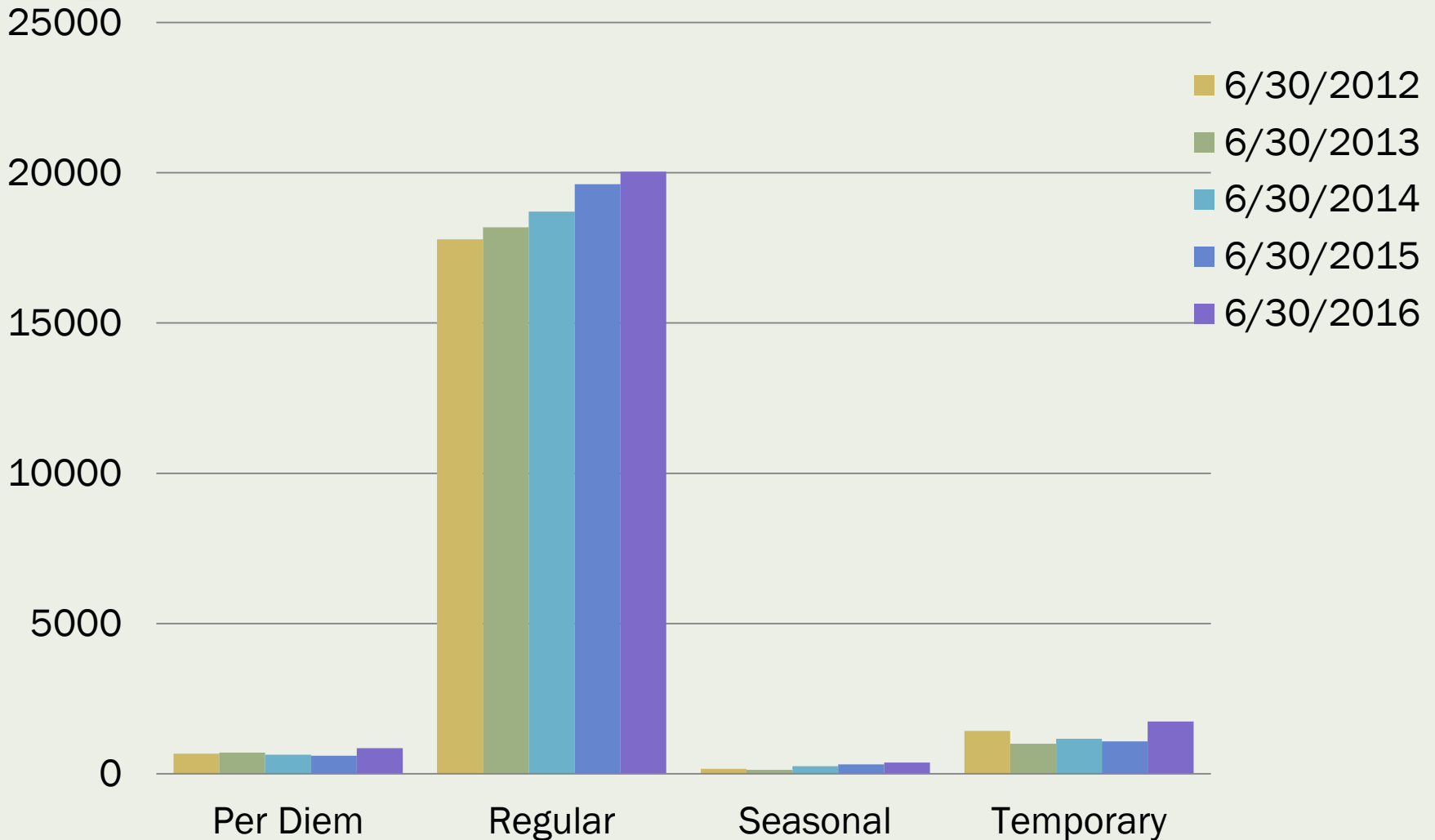
County of Riverside Employee Count....





A High Level View

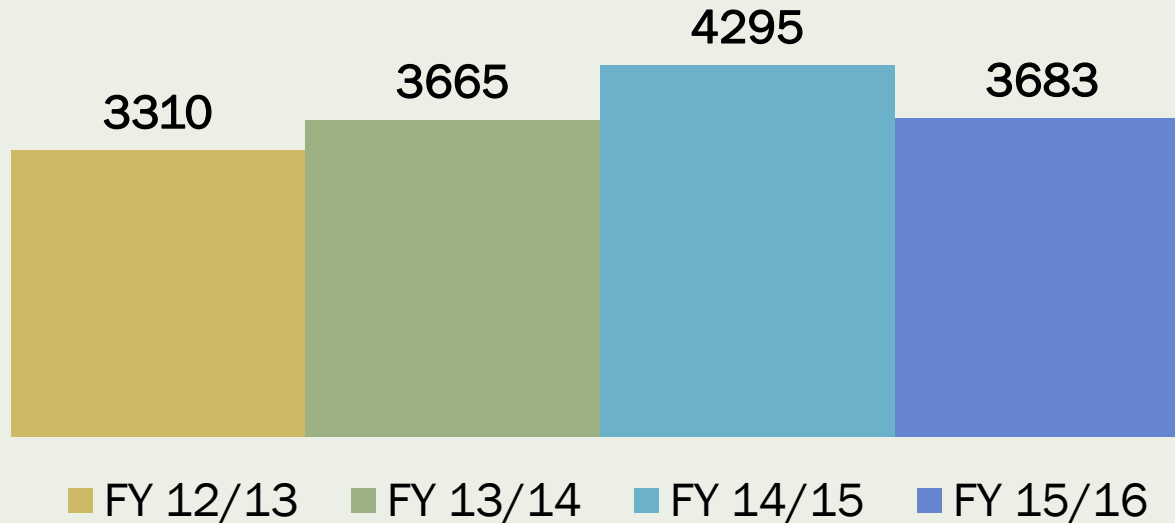
County of Riverside Employee Count....

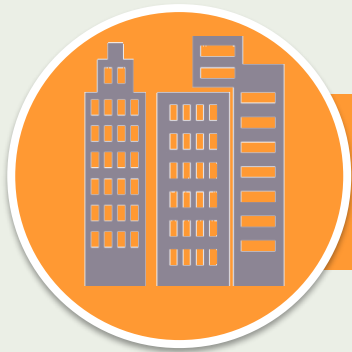




A High Level View

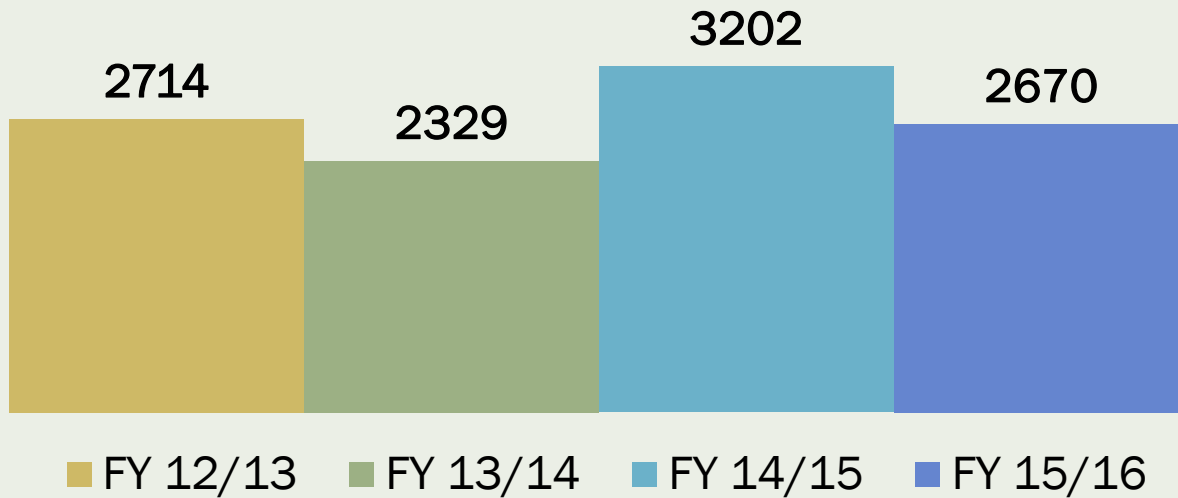
Employees Hired...

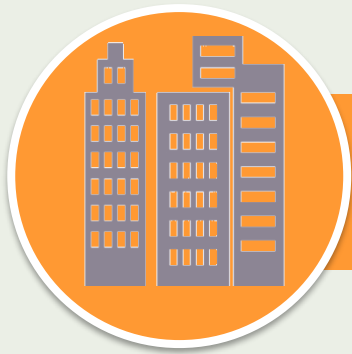




A High Level View

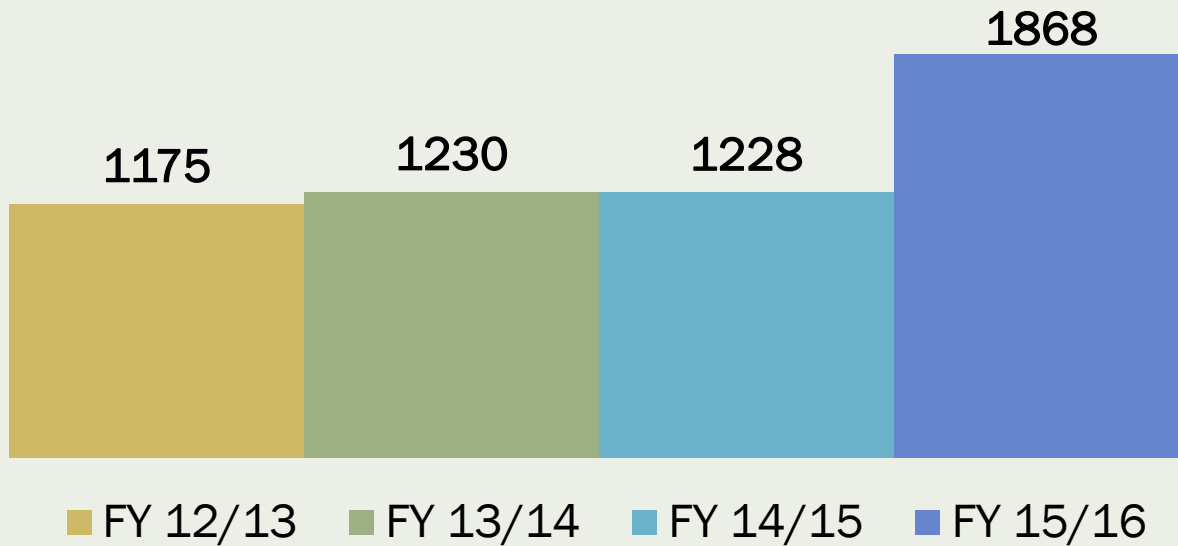
Terminations & Retirements...





A High Level View

Recruitments....

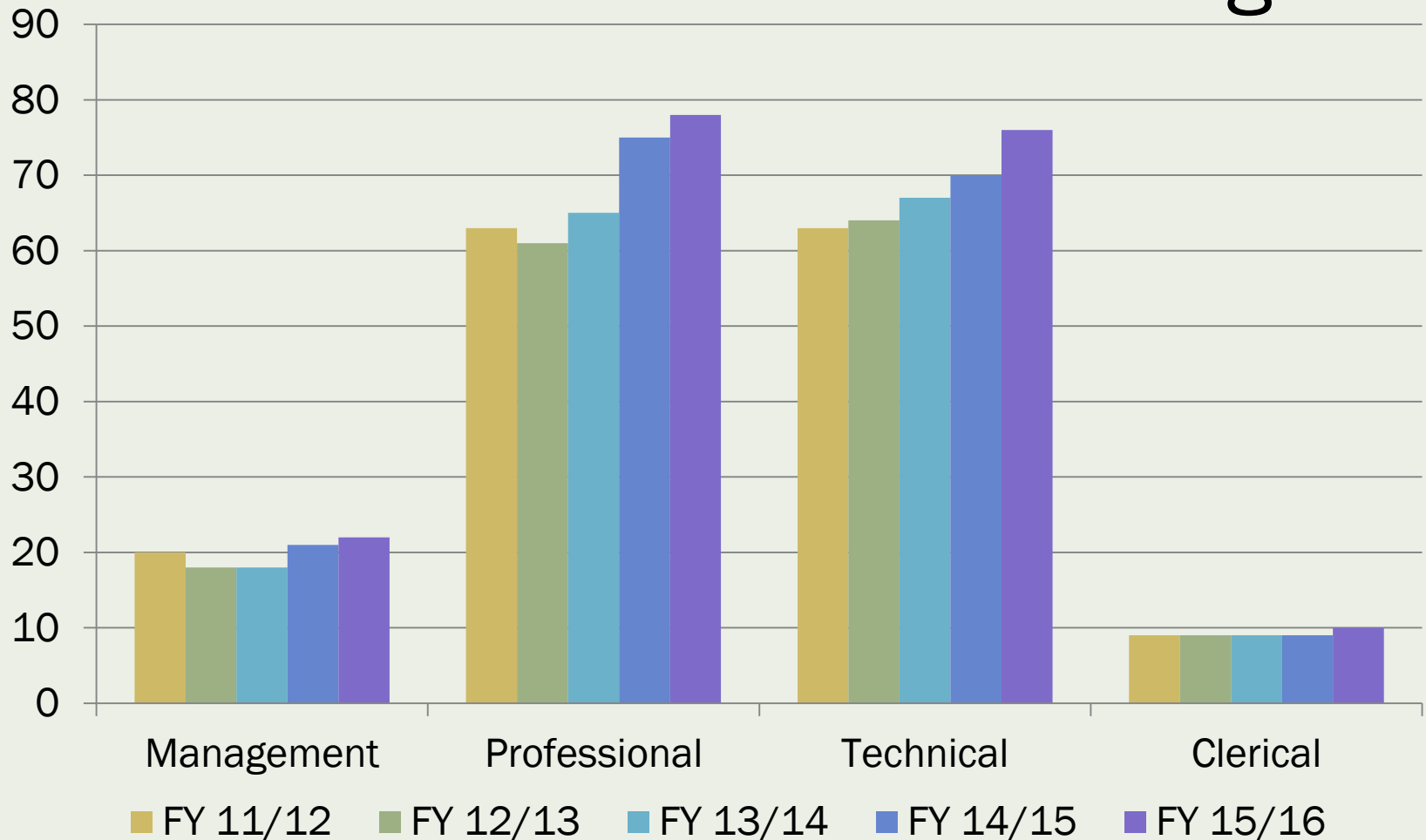




A High Level HR View

Human Resources Staffing....

General Fund

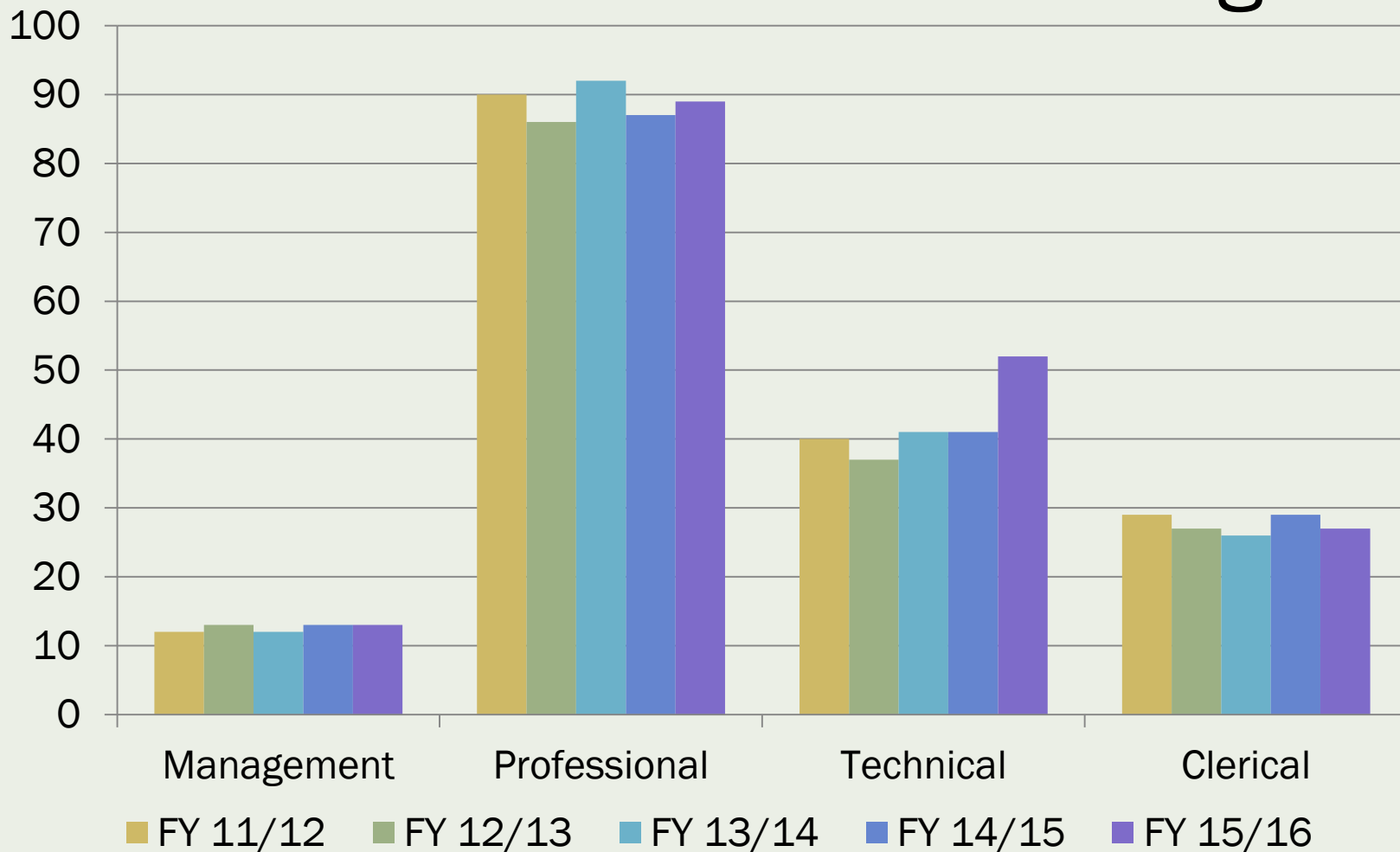




A High Level HR View

Human Resources Staffing....

ISF Funds





Operations by the Numbers

17

Operating Budgets

HR General Fund, Commuter Services, Exclusive Care, Local Advantage Plus, Local Advantage Blythe, Delta Dental, Liability Ins, Property Ins, Malpractice Ins, Safety, STD, UI, Workers' Comp., EAS, Occ. Health, Culture of Health, TAP

\$229m

All HR Budgets

\$229,399,516

Total amount appropriated for 16/17

\$10m

General Fund Budget Only

\$10,478,917

Total amount appropriated for 16/17

\$464k

Net County Cost

\$463,500

Total amount appropriated for 16/17



Achieved Savings

\$5m

Online Courses / Trainings

\$5m

In-House Programs

Bill Review, Utilization Review

86%

Risk Management

Percent of Cases Settled with no Payment

\$46m

Exclusive Care Member Savings

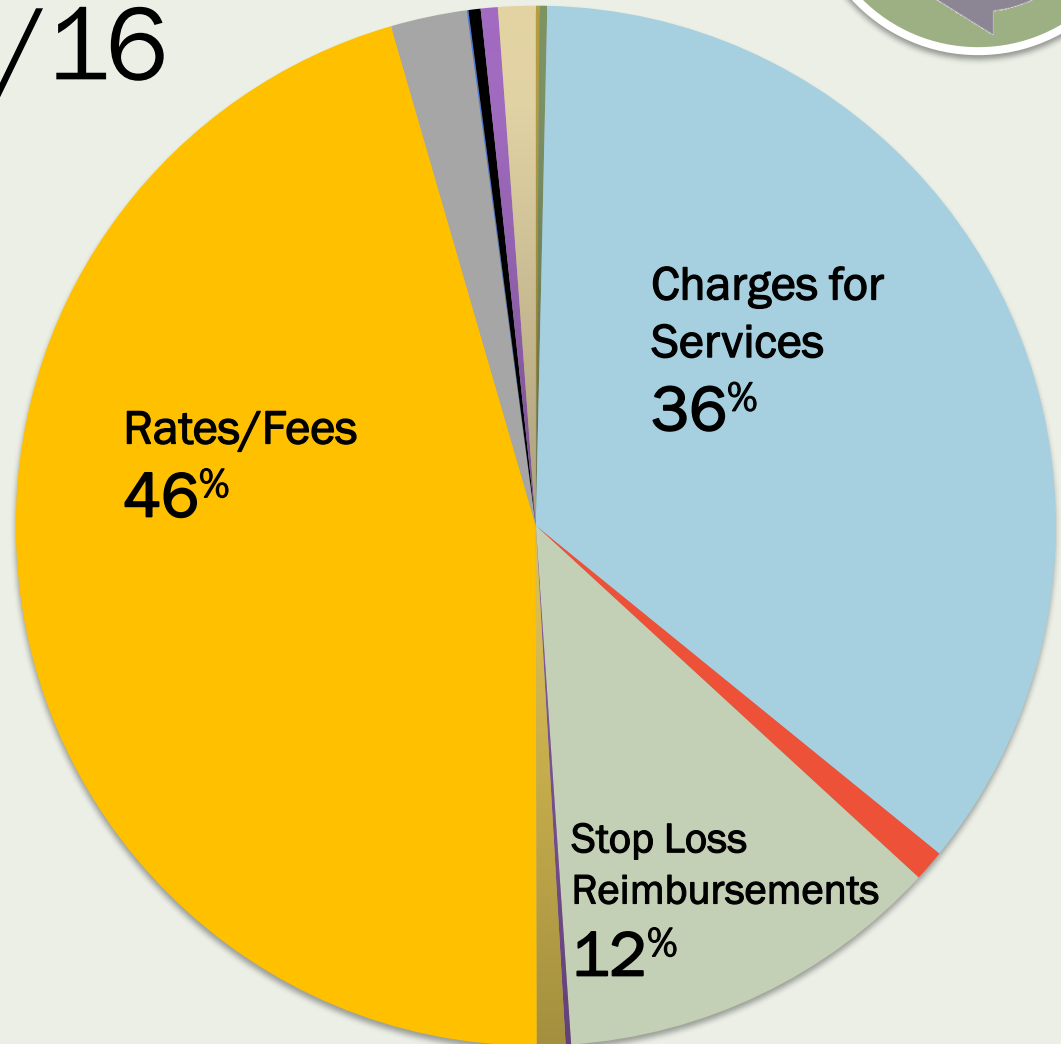
Average of \$15.5 million saved over the past three years

Current Total Revenues

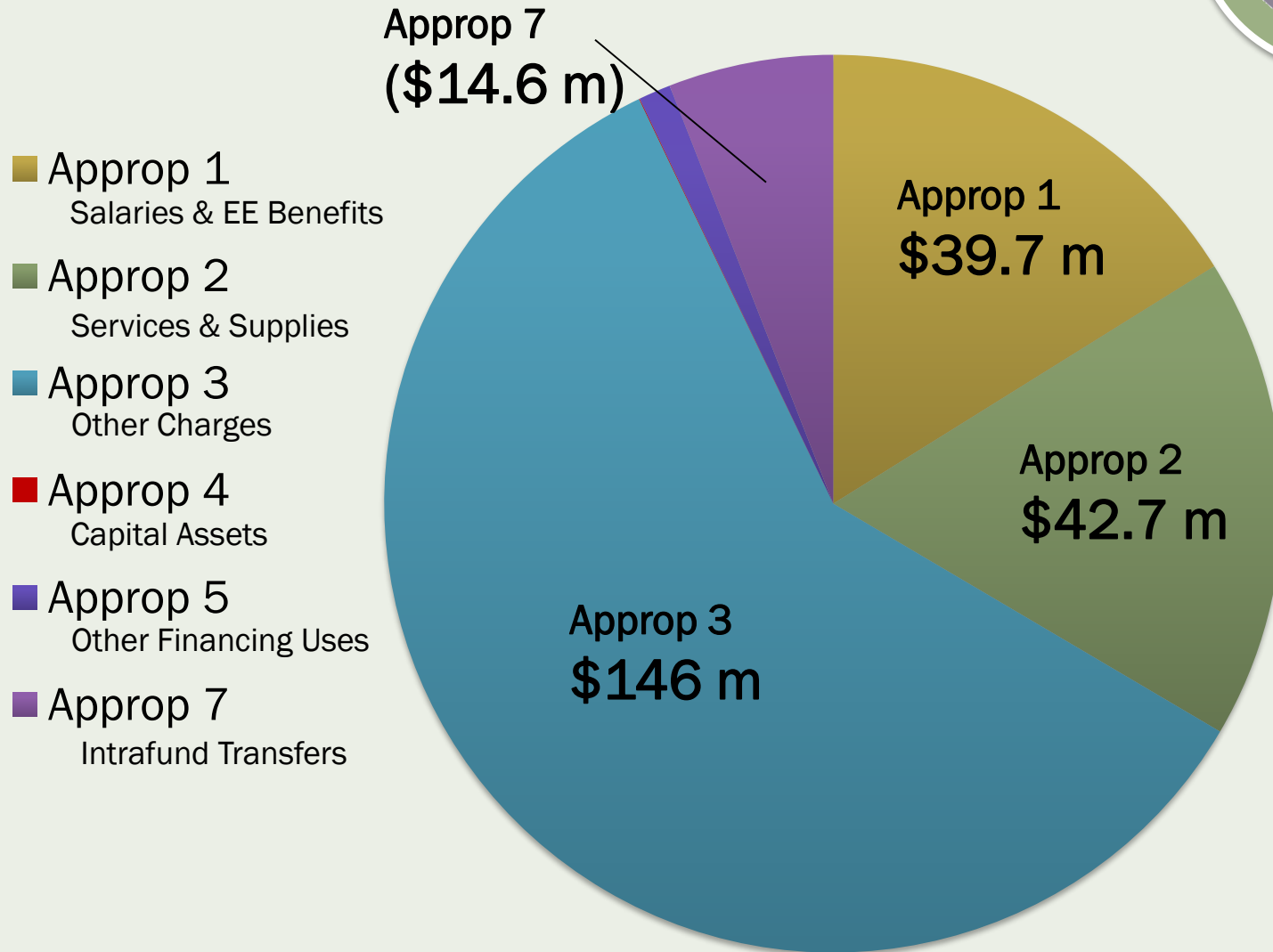


FY 15/16

- Air Quality
- Interest
- Charges for Services
- Refunds and Rebates
- Stop Loss Reimbursement
- Judgments
- Health Fees
- Rate/Fees
- Reimbursement for Services
- Training
- Other
- Contributions and Donations
- Contributions from other Funds



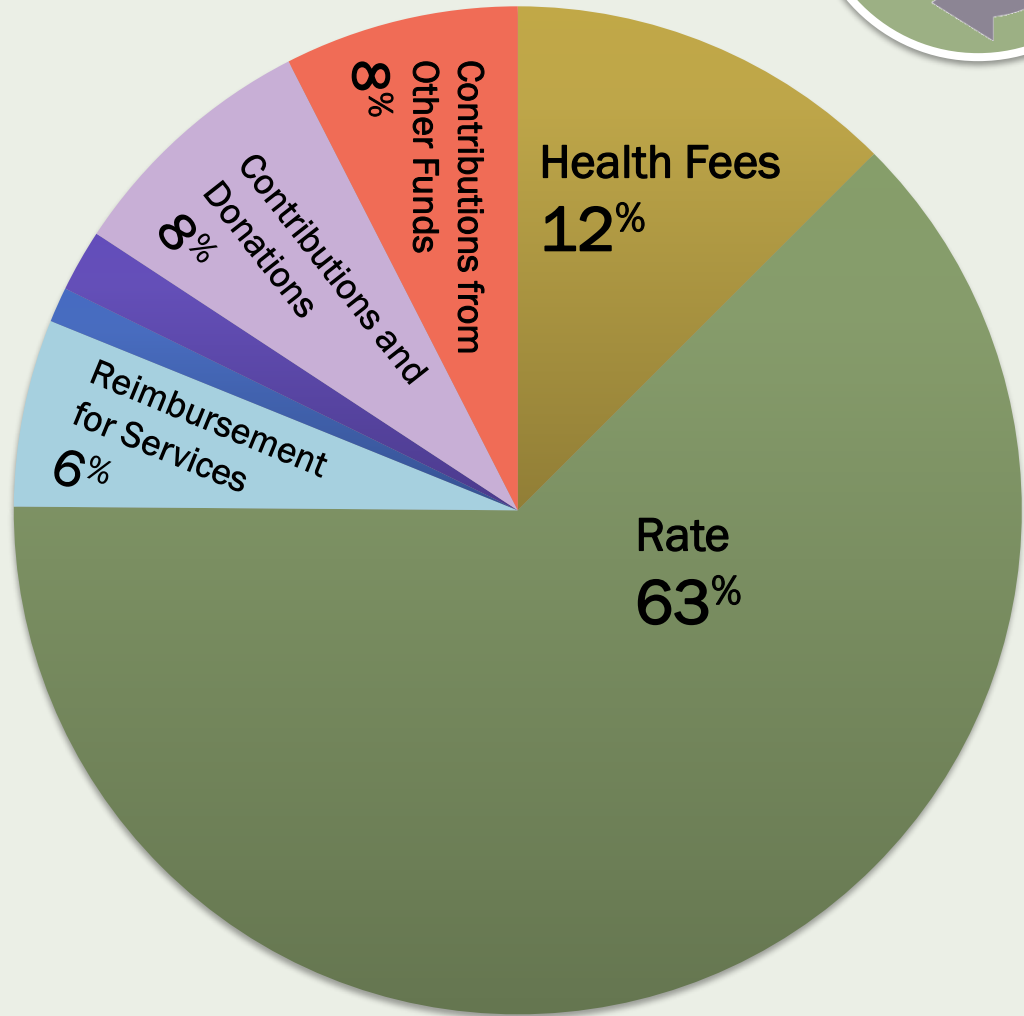
Appropriations



General Fund Revenues



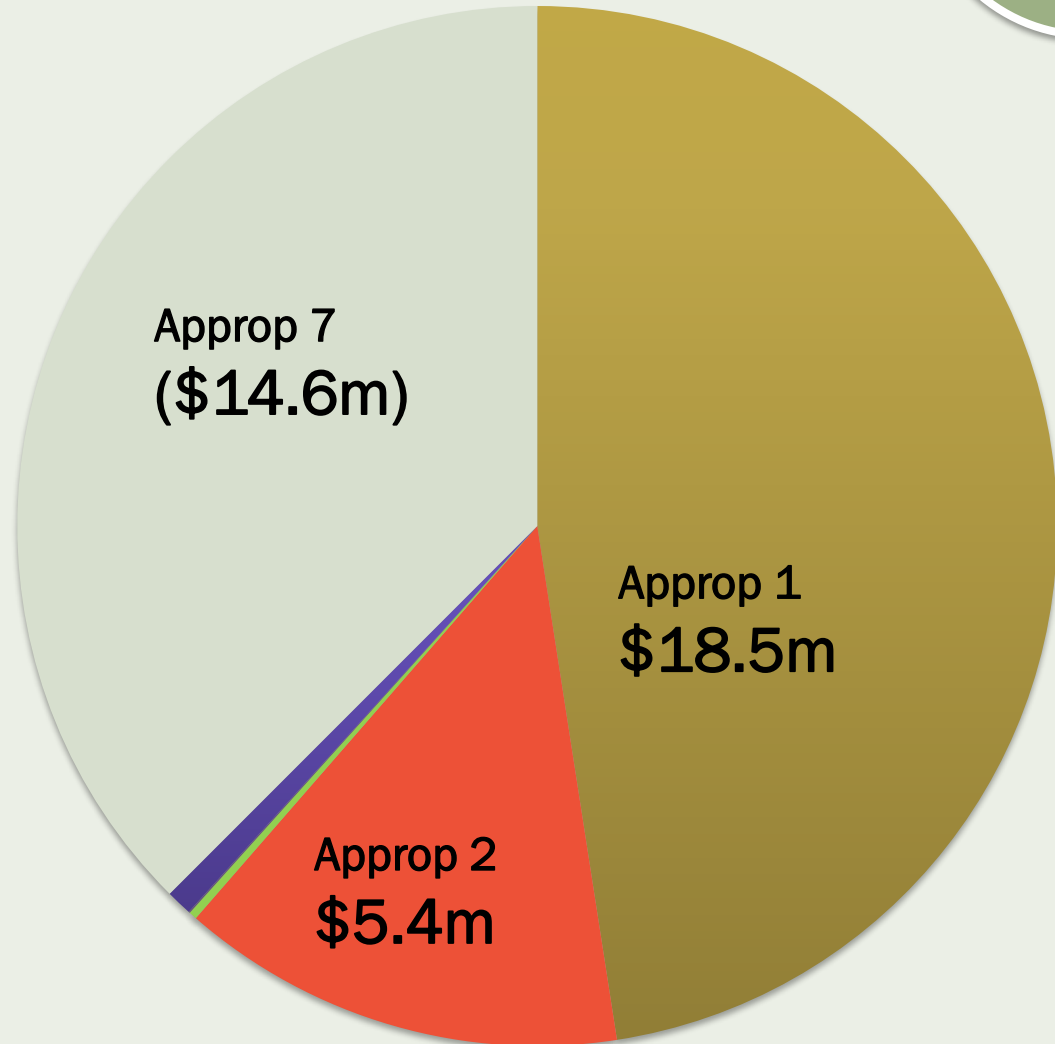
- Health Fees
- Rate
- Reimbursement for Services
- Training
- Other
- Contributions and Donations
- Contributions from other Funds



Appropriations

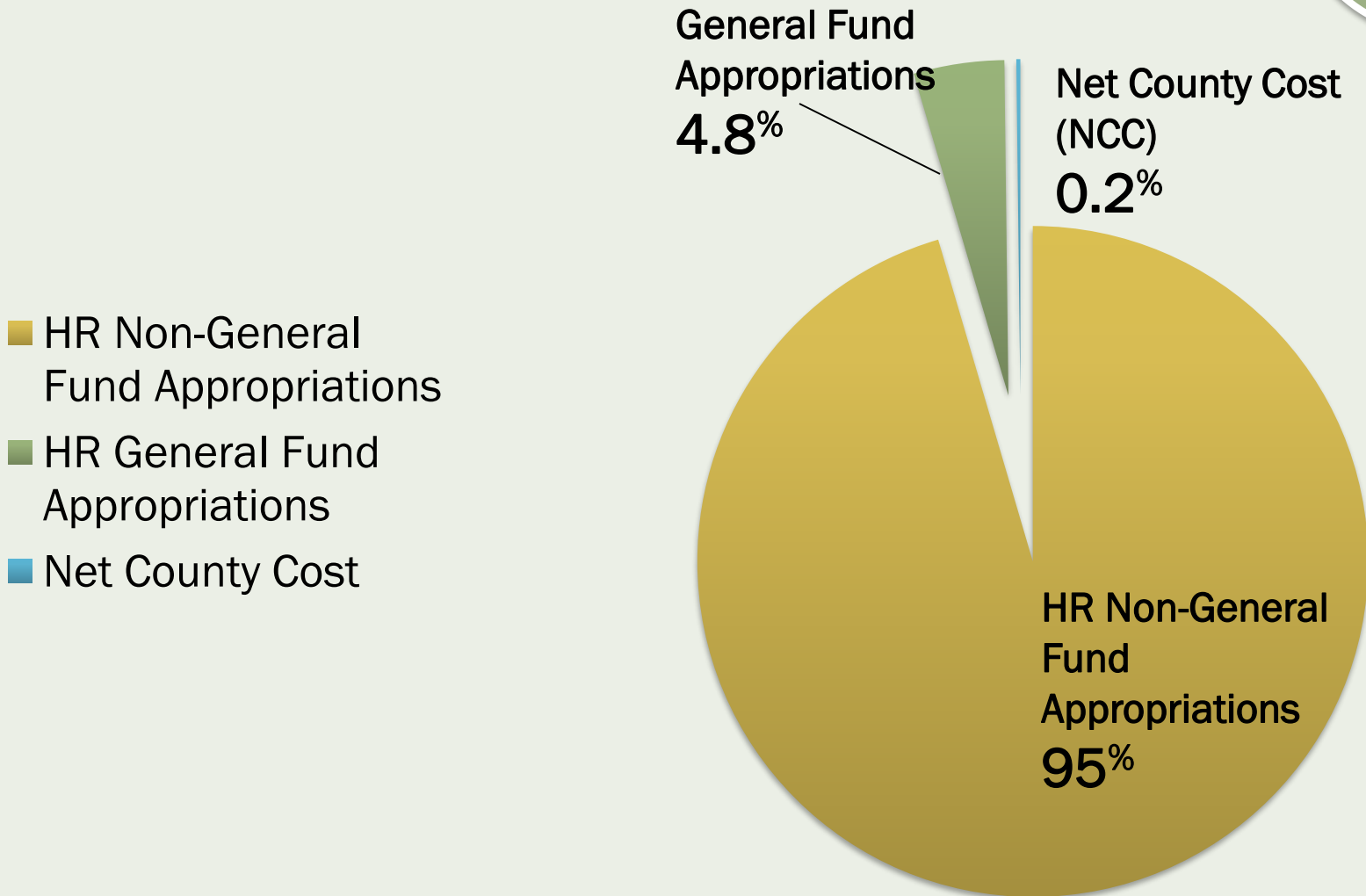


- Approp 1**
Salaries & EE Benefits
- Approp 2**
Services & Supplies
- Approp 3**
Other Charges
- Approp 4**
Capital Assets
- Approp 5**
Other Financing Uses
- Approp 7**
Intrafund Transfers



General Fund

Fiscal Year 15/16 Budget



Excess Insurance Costs



Fiscal Year	Workers' Comp	General Liability	Medical Malpractice
2011/2012	\$1,416,564	\$3,077,089	\$1,420,990
2012/2013	\$1,371,974	\$3,434,778	\$1,335,463
2013/2014	\$1,144,306	\$4,170,375	\$1,388,707
2014/2015	\$1,682,767	\$4,413,976	\$1,796,657
2015/2016 (Act. to Date)	\$1,476,116	\$5,856,991	\$2,444,775
2016/2017 (Budgeted)	\$2,196,692	\$9,393,143	\$2,839,703

ISF Rate Charges



Fiscal Year	Workers' Comp	General Liability	Medical Malpractice
2011/2012	\$ 21,079,002	\$ 17,117,028	Rate Holiday
2012/2013	\$ 19,605,813	\$ 20,434,218	\$ 5,051,000
2013/2014	\$ 16,733,870	\$ 21,492,329	\$ 4,104,000
2014/2015	\$ 25,657,977	\$ 26,924,825	\$ 4,104,000
2015/2016 (Act. to Date)	\$ 30,994,000	\$ 33,934,082	\$ 6,571,000
2016/2017 (Budgeted)	\$ 39,767,000	\$ 47,159,763	\$ 6,704,000

Claims Paid



Fiscal Year	Workers' Comp	General Liability	Medical Malpractice
2011/2012	\$11,470,741	\$16,403,503	\$2,474,639
2012/2013	\$15,458,905	\$22,640,667	\$2,660,382
2013/2014	\$15,653,821	\$15,882,917	\$5,671,096
2014/2015	\$16,927,700	\$36,813,007	\$6,939,574
2015/2016 (Act. to Date)	\$17,962,776	\$36,231,884	\$651,229
2016/2017 (Budgeted)	\$24,818,828	\$32,067,529	\$2,965,673

Overall Comparison



Fiscal Year		Workers' Comp	General Liability	Medical Malpractice
2011/2012	Excess	\$1,416,564	\$ 3,077,089	\$1,420,990
	ISF	\$21,079,002	\$217,117,028	Rate Holiday
	Claims Paid	\$11,470,741	\$16,403,503	\$2,474,639
2012/2013	Excess	\$1,371,974	\$3,434,778	\$1,335,463
	ISF	\$19,605,813	\$20,434,218	\$5,051,000
	Claims Paid	\$15,458,905	\$22,640,667	\$2,660,382
2013/2014	Excess	\$1,144,306	\$ 4,170,375	\$1,388,707
	ISF	\$16,733,870	\$21,492,329	\$4,104,000
	Claims Paid	\$15,653,821	\$15,882,917	\$5,671,096
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	ISF	\$25,657,977	\$26,924,825	\$4,104,000
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	ISF	\$30,994,000	\$33,934,082	\$6,571,000
	Claims Paid	\$17,962,776	\$36,231,884	\$651,229
2016/2017 (Budgeted)	Excess	\$2,196,692	\$9,393,143	\$2,839,703
	ISF	\$39,767,000	\$47,159,763	\$6,704,000
	Claims Paid	\$24,818,828	\$32,067,529	\$2,965,673

Requested Budget HR General Fund



	FY 15/16 (Projected)	FY 16/17 (Requested)
Total Revenue	\$9,317,174	\$10,015,417
Salaries & Benefits	\$18,525,646	\$20,153,709
Services & Supplies	\$5,396,443	\$5,716,964
Other Charges	\$96,613	\$0
Capital Assets	\$15,676	\$0
Other Financing Uses	\$314,285	\$0
Intra-fund Transfers	(\$14,611,326)	(\$15,391,756)
Total Appropriation	\$9,737,337	\$10,478,917
Net County Cost	\$420,163	\$463,500
Funded Positions	192	194
Filled Positions	186	194

RivCoParks



FY 16/17 BUDGET PRESENTATION



COUNTY OF RIVERSIDE
CALIFORNIA

Size and scope of operations

8 Major Programs, 93 Program Areas ~

- ✓ *Executive Administration*
- ✓ *Business Operations*
- ✓ *Regional Parks*
- ✓ *Interpretive*
- ✓ *Recreation*
- ✓ *Natural Resources*
- ✓ *Community Parks & Centers*
- ✓ *Planning & CIP*



COUNTY OF RIVERSIDE
CALIFORNIA

Size and scope of operations (continued)

- 69,452 Acres under Management
- 11 Regional Parks
- 9 Wildlife Reserves
- 4 Historic Sites
- 4 Nature Centers
- 6 Archaeological Sites
- 169 Miles of Regional Trails
- 18 Active Maintenance Contracts
- 7 Centers (2 contracted for programs)
- 2 Aquatic Centers
- 73 Community and/or Regional Special Events



COUNTY OF RIVERSIDE
CALIFORNIA

Key Annual Performance Metrics



- ✓ 96,772 Visitors at Interpretive Centers
- ✓ 82,922 Camping Reservations
- ✓ 113,778 Volunteer Labor Hours
- ✓ 125 Senior Programs
- ✓ 170 Boxing Club Participants
- ✓ 2,700 Completed Service Requests
- ✓ 97% Customer Satisfaction Rating
- ✓ \$1.8 Million in Grant Funding Obtained
- ✓ 149,587 Aquatic Center Participants
- ✓ 3,940 Swim Lessons



COUNTY OF RIVERSIDE
CALIFORNIA

Achieving Savings and Efficiencies

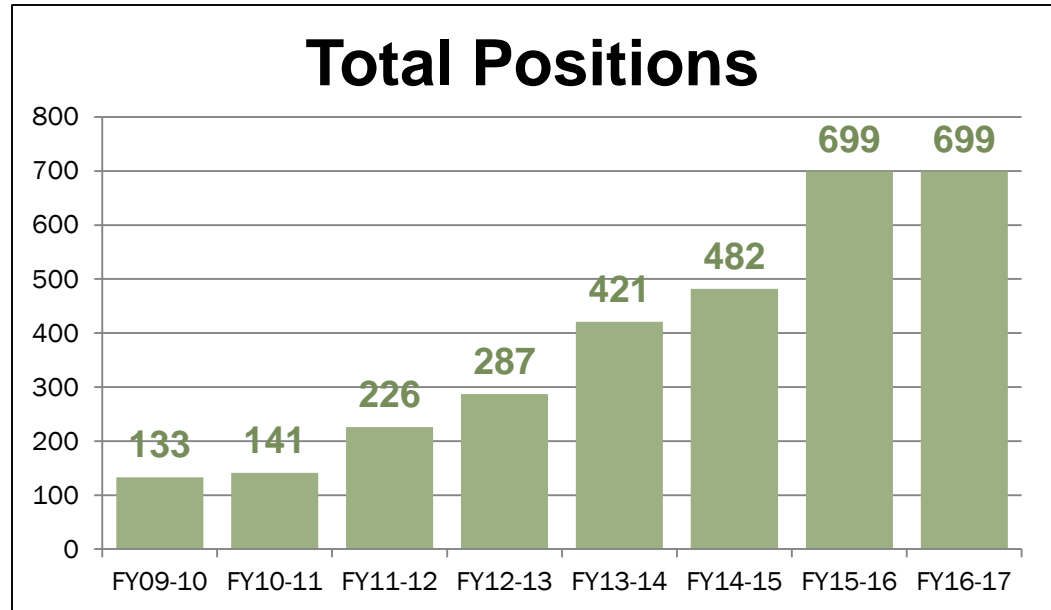
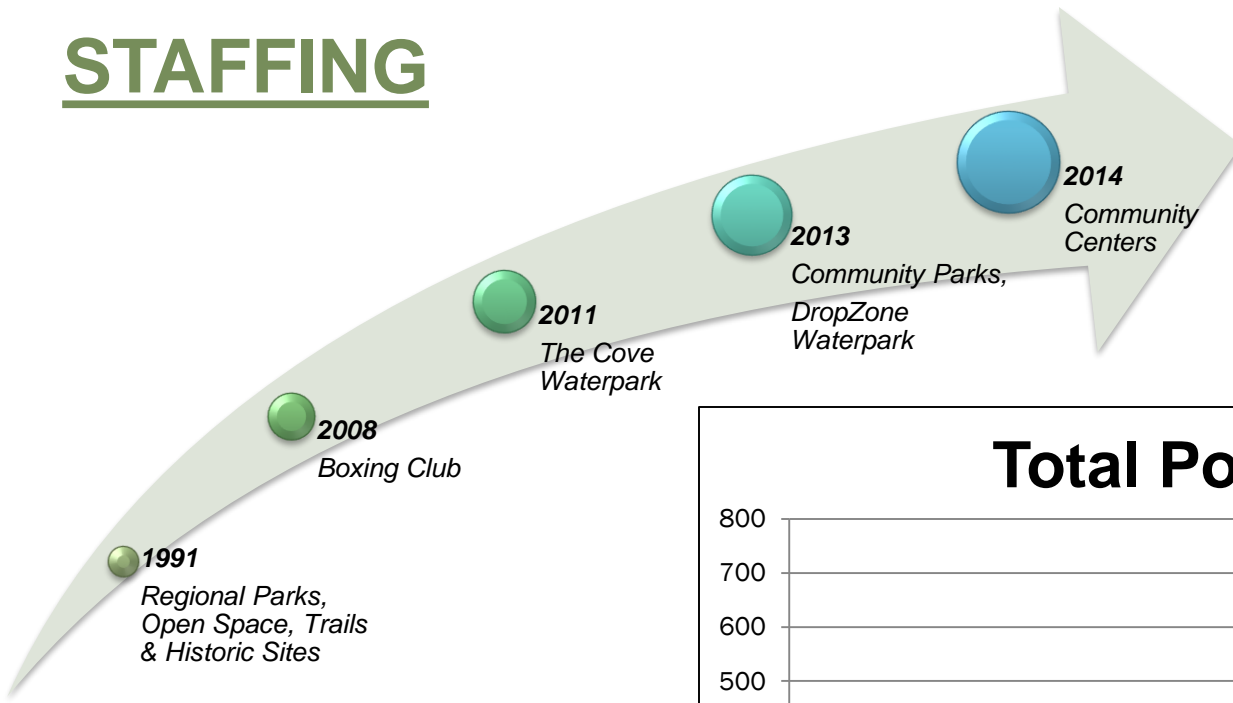


- Expanded Volunteer Program
- Leveraged Strategic Partnerships with 5 Support Groups
- Deferred Infrastructure Maintenance
- Deferred Vehicle Replacement
- Contract Negotiations for Administrative Cost Recovery
- Water use reduction through drought tolerant landscaping



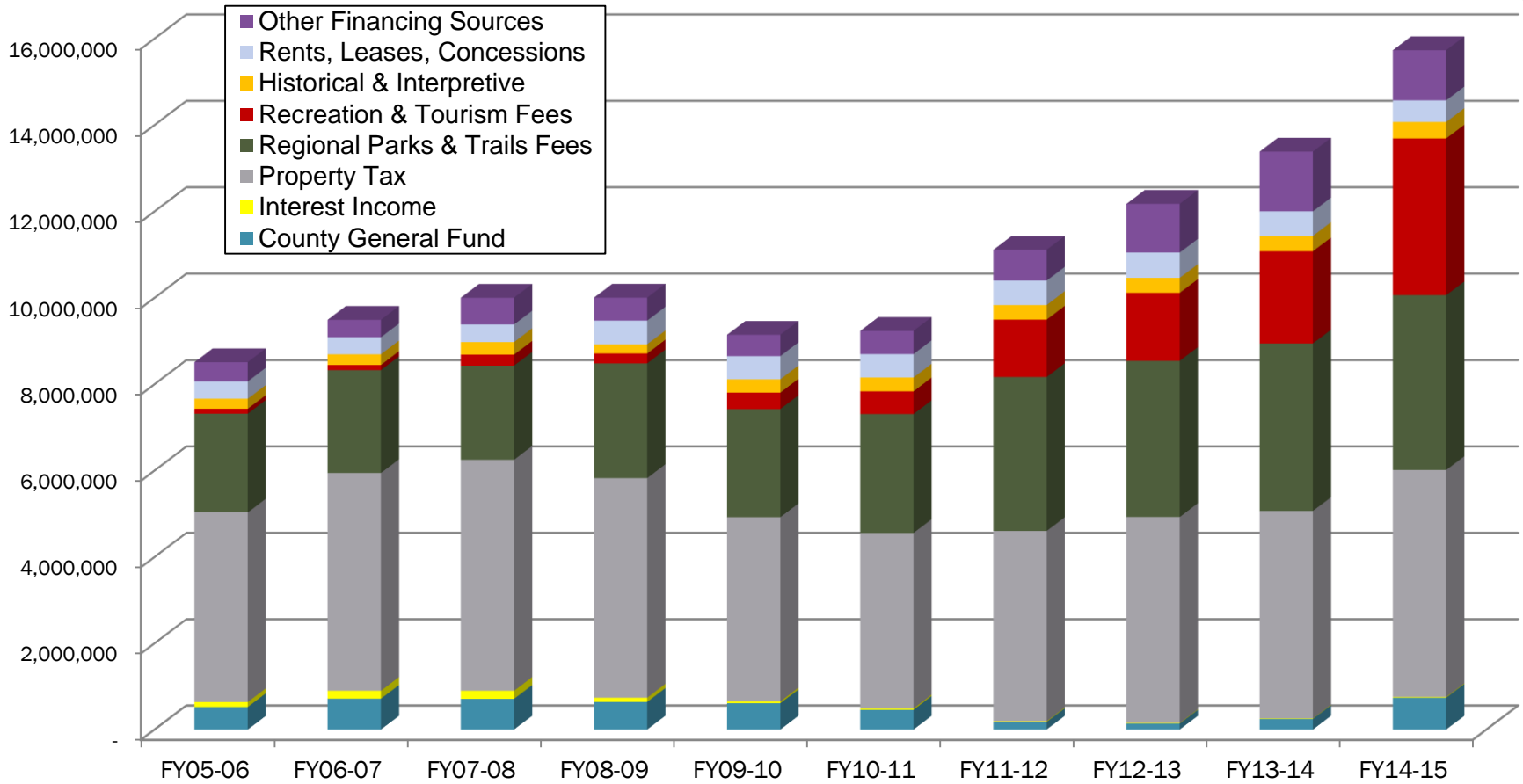
COUNTY OF RIVERSIDE
CALIFORNIA

STAFFING



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Revenue Sources

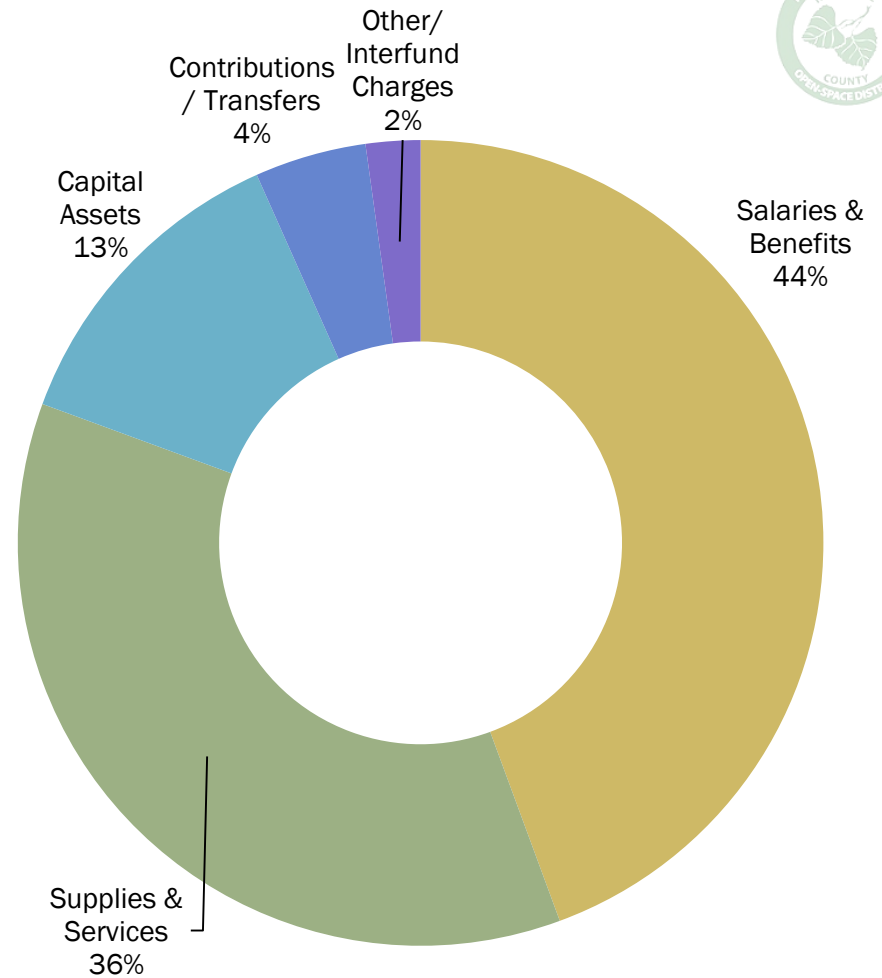


COUNTY OF RIVERSIDE
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FY 15/16 PROJECTED RESULTS

Appropriation	Amount	% of Total Budget
Salaries & Benefits	12,424,832	44%
Supplies & Services	10,139,583	36%
Capital Assets	3,564,057	13%
Contributions/ Transfers	1,253,865	4%
Other/ Interfund Charges	612,492	2%
TOTAL	27,994,829	100%



COUNTY OF RIVERSIDE
CALIFORNIA

FY 16/17 REQUESTED BUDGET



	FY 15/16 (Projected)	FY 16/17 (Requested)
Total Revenue	\$26,174,847	\$28,681,144
Salaries & Benefits	\$12,424,832	\$13,400,161
Services & Supplies	\$10,139,583	\$11,871,608
Other Charges	\$612,492	\$868,262
Capital Assets	\$3,564,057	\$8,141,136
Other Financing Uses	\$0	\$0
Intra-fund Transfers	\$1,253,865	\$971,288
Net County Cost	\$1,238,205	\$2,738,205
Funded Positions	674	674
Filled Positions	498*	498*

* Does not include pool of 176 rotating seasonal positions to support aquatics operations



COUNTY OF RIVERSIDE
CALIFORNIA

RIVERSIDE COUNTY INFORMATION TECHNOLOGY FY 16/17 BUDGET PRESENTATION



COUNTY OF RIVERSIDE
CALIFORNIA

INTRODUCTION

Riverside County Information Technology (RCIT) Mission, Vision, and Core Values

RCIT Mission

The employees of RCIT are committed to excellence, ensuring the business of government remain efficient by providing an information technology infrastructure with systems that are reliable, long-term, financially viable and secure. We continuously strive to improve the dissemination of public service information through the expanded use of communications, computing technology, and effective telecommunications oversight.

RCIT Vision

RCIT strives to serve as a model organization providing information and technology services, recognized for proactive leadership, innovation, and customer service.



COUNTY OF RIVERSIDE
CALIFORNIA

RCIT Core Values

Pride: We take pride in our work. We strive for personal and professional excellence. We recognize and reward initiative.

Quality: We ensure that our services and deliverables meet the highest quality standards found in the technology industry and adapt to an ever-changing technology environment.

Respect: We appreciate and value one another. Our actions are carried out with trust, integrity, and fairness.

Service: We focus on our customers' needs. We recognize that in order to improve service, we must be a learning organization that seeks improvement and embraces accountability.

Teamwork: We support a cooperative work environment. Our team is strengthened by the diversity and contributions of each member. We strive to communicate openly and honestly.



COUNTY OF RIVERSIDE
CALIFORNIA

What We Do

- 23,000 new phone installed (3,000 to go at RUHS)
- 1,771 Wireless Access Points (over 2,841 active connections a day)
- 83 Automated Attendant and 69 Contact Centers
- Manage 1,349 servers (548 physical/801 virtual) across 53 locations
- 8 help desks answered 85,237 calls this Fiscal Year
- PeopleSoft processed 17,659 requisitions, 67,170 PO's, 363,877 vouchers, 225,019 payments
- PeopleSoft paid 23,025 employees
- Over 19,346,203 Voice transmission from PSEC
- 239,598 users access the County's web page; 121,045 were new
- Support over 17,343 devices (PCs, desktops, tablets, smartphones)



COUNTY OF RIVERSIDE
CALIFORNIA

CURRENT FY 15/16 BUDGET PROJECTIONS

	RCIT (45500)	*Pass-Thru (45510)	PSEC (45520)	GIS (22570)	Total
Projected Revenue	\$83,095,613	\$5,707,372	\$14,607,165	\$2,021,170	\$105,431,320
Salaries & Benefits	\$55,374,765	\$0	\$4,413,603	\$898,087	\$60,686,455
Services & Supplies	\$17,294,091	\$5,707,372	\$6,350,639	\$814,311	\$30,166,413
Other Charges	\$8,813,937	\$0	\$2,929,239	\$9,686	\$11,752,862
Capital Assets	\$329,170	\$0	\$0	\$0	\$329,170
Total Projected Expense	\$81,811,963	\$5,707,372	\$13,693,481	\$1,722,084	\$102,934,900
PS Human Capital Management (HCM) Project 9.2 Designation	\$1,017,282				\$1,017,282
Unrestricted Net Assets	\$266,368	\$0	\$913,684	\$299,086	\$1,479,138

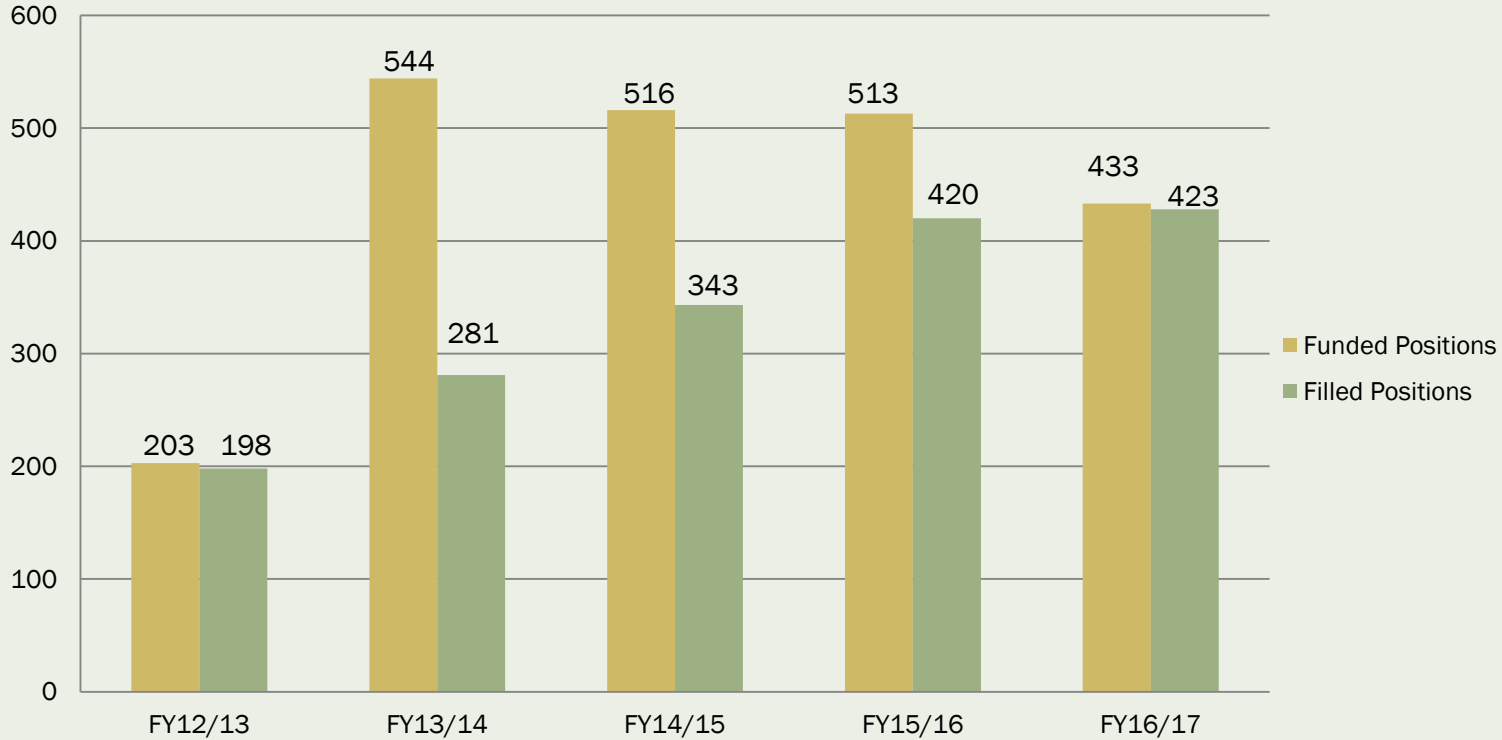
*Pass-Thru includes: departmental software purchases and maintenance renewals, departmental engineering infrastructure wiring for new and remodeled facilities, new radio, network, automotive, computer and telephone equipment and parts for departments.



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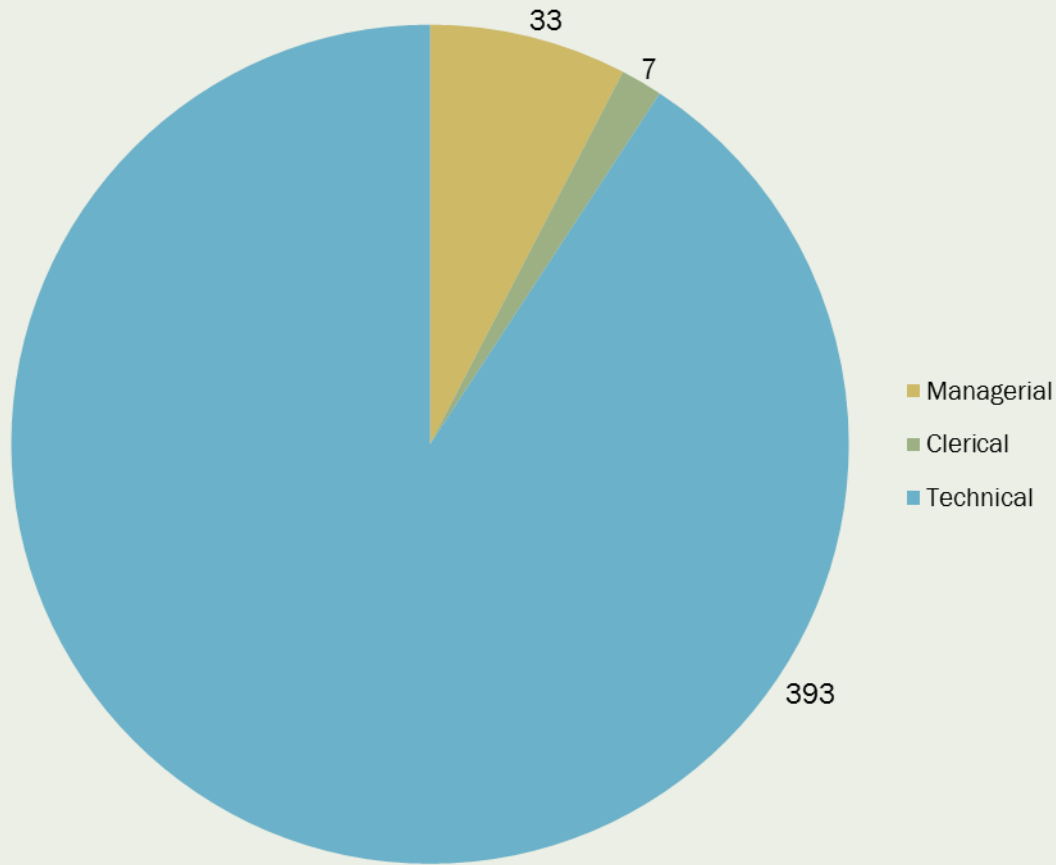
STAFFING TREND

Budgeted RCIT, GIS & PSEC Staffing



COUNTY OF RIVERSIDE
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STAFFING BY CATEGORY



COUNTY OF RIVERSIDE
CALIFORNIA

FY 16/17 REQUESTED BUDGET

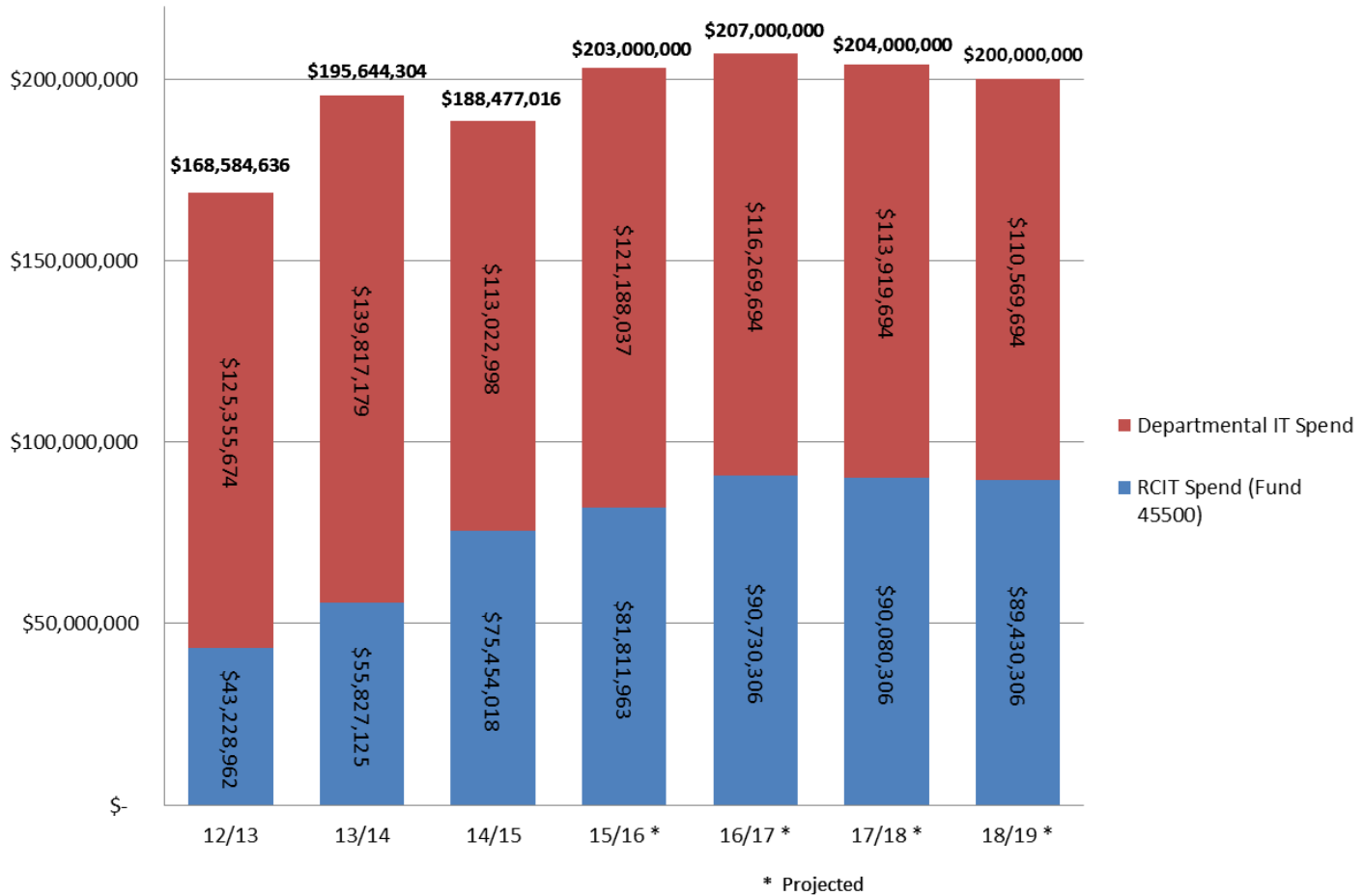
RCIT, PASS-THRU, PSEC, & GIS

	FY 15/16 (Projected)	FY 16/17 (Requested)	
Total Revenue	\$105,431,320	\$139,264,473	A
Salaries & Benefits	\$60,686,455	\$62,677,625	B
Services & Supplies	\$30,166,413	\$61,520,410	C
Other Charges	\$11,752,862	\$14,644,515	D
Capital Assets	\$329,170	\$421,923	
Other Financing Uses	\$0	\$0	
Intra-fund Transfers	\$0	\$0	
Net County Cost	\$0	\$0	
Funded Positions	513	433	
Filled Positions	420	428	

- A. \$26M increase in revenue for Pass-Thru charges and \$7.6M increase in staff, VMware, training, PeopleSoft Licensing, RC3 storage/hardware, CNP lease increase.
- B. Projected salary savings in FY 15/16 as a result of unfilled vacancies.
- C. Projected \$26M savings in Pass-Thru and \$4.5M for VMware, PeopleSoft Licensing and training.
- D. FY 16/17 increases for RC3 storage/hardware/power upgrade and CNP lease increase.

Countywide Information Technology Investment

(PSEC & GIS not included)



COUNTY OF RIVERSIDE
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EFFICIENCIES REALIZED / PLANNED

- **FY 2014/15 – Eliminated 54 funded vacant positions, Savings = \$5M**
- **FY 2015/16 – Consolidation of 8 Help Desks & 112 (includes 32 TAPs) User Technicians**
- **FY 2016/17 – Consolidation of Systems Administrators & 50+ data centers**
- **FY 2017/18 – Consolidation of App. Dev. & DBA's**
- **Manage Cell Phones Internally, Savings Estimated = \$297K/Year**
Assumptions: all dept's stop using WidePoint Corp. service provider
- **Consolidating Cellular Plans Countywide, Savings Estimated = not determined yet**
Assumptions: all dept's participate, usage cell phone counts remain relatively the same
- **Managed Print Service/Printer Maintenance Solutions, Saving Estimated = \$3.5M/Year**
Assumptions: all dept's participate, all dept's move to system printers and eliminate desktop printers



COUNTY OF RIVERSIDE
CALIFORNIA

COSTS OF FY16/17 RCIT LINES OF BUSINESS

• Device Support	\$ 10,961,941
• Help Desk	\$ 5,131,442
• Servers/Storage/Backup/Identity Mgmt.	\$ 14,065,929
• PeopleSoft	\$ 14,309,093
• GIS	\$ 1,867,222
• Information Security	\$ 2,175,179
• Enterprise Applications	\$ 7,251,438
• Voice	\$ 11,664,492
• Data and Wireless	\$ 8,907,718
• Badge Access/Video Monitoring	\$ 201,906
• Open Data/Broadband/Digital Inclusion	\$ 586,099
• Direct Departmental IT Resources	\$ 15,475,070
• PSEC (Radio/Microwave)	\$ 14,851,412
	<u>\$ 107,448,940</u>

RCIT Discretionary Revenue = 14.9%
\$13,296,180



COUNTY OF RIVERSIDE
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ATTACHMENTS FILED
WITH
THE CLERK OF THE BOARD