

- I. "Priority Services" for Title IIIB means those services associated with access to services (outreach, transportation, information & assistance, case management); in-home services including supportive services such as respite and visiting, for families of older individuals who are victims of Alzheimer;s disease and related disorders with neurological and organic brain dysfunction; and legal assistance. provided to fail and elderly; in-home services and supportive services, in addition to services provided to family caregivers. Details related to the agreed upon services are in Exhibit A-Scope of Work.
- J. "Priority Services" for Title IIIE means the family caregiver(s) to Title IIIB services.
- K. "Program Requirements" means the service delivery requirements as obligated through this Agreement and fulfill the federal requirements for services, which can be found in the; OAA (42U.S.C.3001-3058); Code of Federal Regulations 45CFR1321; California Code of Regulations 22CCR7700 et seq, CDA Program Memoranda and RCOoA guidance.
- L. RCOoA" means the Riverside County Office on Aging.
- M. "Service Provider" means the legal entity that submitted a proposal to provide specific services on behalf of the RCOoA and awarded an Agreement through a competitive bid process and agrees to the terms and conditions of this Agreement. Service provider is accountable to RCOoA for the use of these funds and is responsible for fulfilling the required service provisions.
- N. "Service Recipient" also referred to as client, consumer, participant, means the eligible individual who is receiving Federally Funded Title IIIB, IIIC, IIIE Services through funding allocated to the state, and provided through this Agreement.
- O. "Services" means Titles IIIB, IIIC (C1&C2), IIIE, federally mandated and funded activities targeted for the senior population. Activities include: Personal Care, Homemaker Services, Adult Day Care, Respite (day care & In-home), Nutrition Services (Congregate & Home-Delivered), and Family Caregiver Support Program Services (FCPS). The FCPS categories are: Information Services, Access Assistance, Support Services Respite Care, Supplemental Services.
- P. "Subcontractor Agreement" means a written contractual arrangement between Service Provider and Subcontractor to carry out a portion of the services and supported with funding from this Agreement.

## **Article IV. AGREEMENT ADMINISTRATION**

In accordance with Riverside County Ordinance 459, which includes the federal and state requirements for Procurement of Services, set forth in 45 CFR 92.36 and 22 CCR 7352, all elements of the Procurement Process including: Request for Proposal #OAARC-015-Senior Services from 2016-2020, Proposal submitted, Background, Program/Financial Evaluation, and Award, as facilitate by the Purchasing Department, the Title III and Title VII Older Adult Services competitive bid is awarded to SERVICE PROVIDER.

### **A. APPROVAL:**

1. SERVICE PROVIDER shall be a nonprofit entity. For-Profit Entities require approval from CDA prior to RCOoA making an award.
2. Submit written approval documentation for Board of Directors authorization to sign the Agreement which supports the service provisions, as proposed and negotiated, in response to the competitive bid for senior services.
3. SERVICE PROVIDER has no authority or approval to enter into any Agreement or incur obligations on behalf of RCOoA.
4. Technical guidance regarding any Term and/or Condition of this Agreement will be obtained from RCOoA.

### **B. REVISIONS/MODIFICATIONS:**

1. Any Revision/Modification to this Agreement shall be in a written Amendment signed by the authorized representatives of both parties. No oral understanding or agreement is binding by either RCOoA or SERVICE PROVIDER.
2. An Amendment is required to change the SERVICE PROVIDER'S legal entity name, address, maximum obligation, service provision(s) or any restrictions, limitations, conditions as specified herein, by an Act of Congress or the Legislature or as directed by the CDA.
3. RCOoA may determine SERVICE PROVIDER is considered "high risk" as described in 45 CFR 74.14 for non-profits. Upon such determination, SERVICE PROVIDER will be notified in writing, of any special conditions, accommodations, limitations, or restrictions.

### **C. SERVICE PROVISIONS:**

#### **1. Standards of Work:**

The SERVICE PROVIDER shall perform Title III B, C-1, C-2, and/or IIIE services as appropriate and described in the awarded proposal, in accordance with applicable federal regulations, state laws and county requirements as specified in the Articles of this Agreement. The ultimate goal is to meet the requirements under OAA§301a.1.a; to secure and maintain maximum independence and dignity in a home environment for the eligible service population, capable of self-care, with appropriate supportive and nutrition services. The service provision(s) and budget requirements are, identified in Exhibit A-Scope of Services, Exhibit B-Budget Allocation Summary, Attachment 1 to Exhibit B-Budget & Reimbursement Provisions, Exhibit C-Service Provider Budget Detail, and shall be performed in accordance with accepted professional standards.

#### **2. Staff and Volunteers:**

- a. Maintain adequate staff, as required by governing federal, state laws and county requirements, to fulfill the service provision(s). The staffing requirements necessary for the successful delivery of services are described in Exhibit A-Scope of Services and at rates and amounts identified in Exhibits B-Budget Allocation Summary, and Attachment 1 to Exhibit B-Budget & Reimbursement Provisions.

- b. Volunteers may also assist SERVICE PROVIDER in meeting service obligations. Procedures for acquiring, utilizing and retaining volunteers shall be separate from staff and subcontractors, yet may include similar requirements.
- c. As applicable to the specific service being provided, staff and volunteers will maintain appropriate credentials, provide a current and valid license, pass background check, have experience and/or be otherwise qualified to perform and deliver the services.
- d. Staff, volunteer and subcontractor time, in hours, spent providing service(s) and service related activities shall be documented and reported as required and requested.
- e. Record(s) for each staff and/or volunteer shall contain proof of staff and volunteer mandated requirements as needed by the service(s) requirements and shall be maintained and retained by SERVICE PROVIDER.

**3. Training/Education:**

- a. Training and Education is required and may include but not be limited to; Safety regulations/precautions/actions, Elder Abuse Detection and Reporting requirements, Confidentiality of service recipient information (paper and electronic), information systems and data entry, Security Awareness, service related training, such as how to perform service task, document services, process requests.
- b. Within thirty (30) days of beginning services and annually thereafter, all staff, including volunteers, and subcontractors who handle personal, sensitive, and/or confidential information must complete Security Awareness Training. The module is located on CDA's website, [www.aging.ca.gov](http://www.aging.ca.gov).
- c. A staff and volunteer training plan shall be developed annually and include initial and ongoing education and training, as required by the service provision and by law.
- d. Additional staff training requirements specific to the service being provided is included in the Exhibit A-Scope of Services.
- e. Training may be provided on an individual basis or in groups. Certificates of completion for individuals who completed the CDA and other training(s) will remain on file and provided upon request. A sign-in sheet for group training is also acceptable documentation.
- f. Staff shall be available to the RCOoA or CDA for training and meeting(s).

**4. Reporting Requirements:**

- a. SERVICE PROVIDER will use Reporting Forms, along with other reporting measures, such as service data entry into the RCOoA information system, as described. Forms used for reporting will either be provided by RCOoA or developed by SERVICE PROVIDER and approved by RCOoA, as appropriate.
- b. Forms will be current, by periodically reviewing the contents for completeness, accuracy and relevancy of the information being collected. Updates to information collected such as service recipient information, demographic, program and/or financial information will be made as necessary. Changes made to RCOoA forms, will be communicated via electronic or written notice.
- c. Complete reports and back-up reporting documentation will be submitted, timely, as required or requested. Incomplete forms will be returned to the SERVICE PROVIDER for completion and will resubmit accordingly.
- d. The Monthly Financial Report of Expenditures/Request for Funds, along with other service and performance reports shall be submitted to RCOoA by the 5<sup>th</sup> working day of each month following the service month end. SERVICE PROVIDER may be required to enter referral, assessment, service and/or client information into the information system used by RCOoA. Quarterly and/or annual reports will be submitted as required or requested.
- e. Additional reporting requirements, specific to the service being provided is included in the Exhibit A-Scope of Work. Additional fiscal reporting requirements are, identified in the Attachment 1 to Exhibit B.

- f. Reports may be submitted electronically or in the requested reporting format.
- g. RCOoA and SERVICE PROVIDER shall keep reports on file, in accordance with the service provision, law/regulation and made available for review.
- h. Failure to comply with Program and/or Fiscal reporting requirements will exclude SERVICE PROVIDER from eligibility to receive One-Time-Only funding, which is further, described in Attachment 1 to Exhibit B.

**5. Fiscal Year Closeout Report:**

- a. The Fiscal Year Closeout Report covering July 1 to June 30 is required to be submitted annually, no later than July 10 and signed by a designated Authorized Signatory.
- b. The final Fiscal Year Closeout Report includes, but may not be limited to; actual accruals for any unpaid obligations; program expenditures and revenues, any corrections or adjustments necessary to bring the report into agreement with balanced general ledger; adjustments for prepaid expenses to be partially credited to the current fiscal year and charged to the following fiscal year, such as insurance premiums.

**6. Interagency Cooperation:**

SERVICE PROVIDER shall demonstrate efforts to initiate cooperative working agreements with other community agencies providing services to older persons and persons with disabilities to establish a comprehensive, coordinated system of services that will facilitate access to, and utilization of, all existing services to avoid service duplication and assist the service recipient with all available resources. Acceptable methods of cooperation include, but are not limited to, letters of or cooperative agreement, co-location and membership in interagency organizations. Services, whenever possible, must be provided at/or coordinated with focal points. At the minimum, the SERVICE PROVIDER shall assure that the community focal points and senior community centers have information pertaining to the services provided.

**7. Grievances:**

- a. Grievances are complaints, unresolved issues, negative interactions/results experienced with service and/or service delivery. SERVICE PROVIDER must establish and maintain a written grievance process for service recipients to resolve complaints of negative situations in the delivery of service. Efforts to resolve the grievance topic/situation will be made. At a minimum, the grievance process will include:
  - 1) How to file a grievance, which may include a form and where to file a complaint;
  - 2) Time frames of the grievance process for review, investigation and written response;
  - 3) A statement in the written response that if grievant is dissatisfied with the results of the review, the next step is to submit a written appeal to the RCOoA;
  - 4) Confidentiality provisions to protect the privacy of the grievant and situation, as allowed by law. The minimum necessary information relevant to the grievance may be released during the investigation, review and response.
- b. The grievance process shall be posted and accessible in visible areas, as well as delivered by person or mail to homebound service recipients.
- c. The grievance process and/or forms will be available in the primary languages of service participants who communicate in another language.
- d. Refer other individuals to the appropriate governmental agency to resolve issues that fall outside of the SERVICE PROVIDER area of expertise or authority.

**8. Monitoring, Assessment and Evaluation:**

SERVICE PROVIDER shall develop, implement and maintain policies, procedures and processes for internal monitoring and evaluation of service delivery, as well as external through the input of the service recipients and accounting practices.

a. Service Recipient:

SERVICE PROVIDER shall maintain formal procedures for obtaining the views and opinions of the service recipients regarding the services they receive. Acceptable methods for requesting input may include: suggestion box, project council/advisory group, questionnaires, interviews or electronic survey. Suggestions to revise or modify program service and/or methods of service, as a result of the views/opinions and/or internal monitoring evaluation, will be submitted to RCOoA for approval prior to implementation. The RCOoA will also survey service recipients at least annually regarding the services they receive and may include a satisfaction with service survey.

b. Internal Procedures and Processes:

- 1) SERVICE PROVIDER quality standards, outcome goals, internal processes and/or other service delivery requirements shall be documented to ensure provisions of applicable federal/state/county requirements are being met. Monitoring criteria to assess and evaluate internal controls will be developed to ensure and confirm appropriate internal controls.
- 2) Self-Monitoring to evaluate service delivery requirements and standards are being met shall be conducted, as appropriate and periodically throughout the term of Agreement.

9. Disaster Planning:

As part of the area-wide disaster assistance planning, SERVICE PROVIDER shall:

- a. Designate an Emergency Services Coordinator and Alternate and submit a Disaster Assistance Form/CDA 42, available on our website at <http://www.RCaging.org>.
- b. Develop and maintain a Disaster Plan. A template for a plan is available at [https://www.aging.ca.gov/ProgramsProviders/AAA/Disaster\\_Preparedness/](https://www.aging.ca.gov/ProgramsProviders/AAA/Disaster_Preparedness/). The plan should be reviewed annually, revised as needed, and available for review.

E. DOCUMENTS & RECORDS:

1. General Requirements:

- a. Documents and records developed, utilized, and required for successful delivery of services through this Agreement will be made available for review, inspection, monitoring and/or audit at appropriate times during and/or after the Agreement ends.
- b. Documents and records necessary in the delivery of services funded through this Agreement, will be made available for inspection and audit by RCOoA and/or State authorized agents, at any time during normal business hours.
- c. A procedure to process requests for documents, records, confidential information or other information shall be maintained and may include notification to RCOoA of certain requests received and/or processed.
- d. Records and information requests from RCOoA shall be processed within 10 working days of the request.
- e. SERVICE PROVIDER shall acknowledge funding by RCOoA when resources are explained verbally or in writing, specifically in brochures and press releases.
- f. Statistical reports and information relevant to program outcomes, demographics, costs, etc. that provide overview project information will not identify any participant.
- g. Complete, auditable records of service delivery, expenditures and other information relating to the services provided will be maintained and retained.

2. Record Retention:

Retention schedules provide specific times of when documents are allowed/authorized to be destroyed. The appropriate retention schedules will be adhered to for the records and documents acquired in the delivery of service(s). Records Retention Schedules for the documents and records contained herein include:

- a. As required by statute, law, regulation or other authority.
- b. Until authorized in writing by RCOoA, that the documents/records are no longer required after an audit has been completed and the audit resolution is satisfied.
- c. For longer period as is required by applicable statute or if notified by RCOoA or the state.
- d. In conjunction with the record retention schedule of RCOoA.
- e. In the event of any litigation, claim, negotiation, audit exception, or other action, all records relative to such action shall be maintained and made available until every action has been cleared to the satisfaction of RCOoA and stated in writing.
- f. If the allowance of expenditures cannot be determined because records or documents are non-existent or inadequate, the expenditures will be questioned and may be disallowed by RCOoA.
- g. After the retention period has expired, confidential documents, records, information shall be shredded or destroyed in a manner that will maintain confidentiality.

**3. Rights in Data and Materials:**

- a. Materials produced and funded through this agreement shall not be published, transferred or sold without the written consent of the RCOoA. Consent shall be given or denied after the written request is received by the RCOoA. A copy of the material for review should be submitted with the request.
- b. This subsection is not intended to prohibit SERVICE PROVIDERS from sharing information as authorized by the service recipient, as allowed by law, or provide summary program information that contains no confidential information.
- c. Materials published shall:
  1. State that, "The materials or product were a result of a project funded through RCOoA";
  2. Give the name of the entity, the address and telephone number at which the supporting data is available; and,
  3. Include a statement that, "The conclusions and the opinions expressed may not be those of the State and/or RCOoA", and where applicable, "The publication may not be based upon or inclusive of all raw data."

**4. Copyright:**

- a. The material(s) required for the service delivery and funded by this Agreement is subject to copyright. The State or RCOoA reserves the right to copyright such material and the SERVICE PROVIDER agrees not to copyright such material. Permission to copyright material is requested through the Director of RCOoA. The Director shall consent to or give the reason for denial, in writing.
- b. If the material is copyrighted by the state or by RCOoA, either agency reserves a royalty-free, non-exclusive and irrevocable license to reproduce, prepare derivative works, publish, distribute and use such materials, in whole or in part, and to authorize others to do so, provided written credit is given to the author.
- c. SERVICE PROVIDER certifies it has appropriate systems and controls in place to ensure Federal, State or County funds will not be used for the acquisition, operation, or maintenance of computer software or other copyright material in violation of copyright laws.

**5. Non-Disclosure, Confidential Data, Records and Systems Security:**

- a. "Confidential Information" also referred to as, "Individual Identifying Information", may be collected in the delivery or evaluation of services. Individual identifying information may include any combination of a service recipient's: name; along with number(s) used for social security, insurance, medical, Medi-Care or health insurance, state driver's license or identification, financial account or credit card; a symbol or other identifying characteristic assigned to the individual; a finger or voice, print or picture. Protected Health Information including medical diagnosis, treatment or prescriptions, assessment and counseling is also

confidential, in addition to client-attorney privilege. Such identifying information may not be used for any purpose other than carrying out the service obligations.

- b. Personal, sensitive, and confidential information will be protected from inappropriate/unauthorized access/disclosure in accordance with applicable federal, state, county laws, regulations and policies.
- c. Protect from unauthorized disclosure of names and other identifying information of service recipients.
- d. SERVICE PROVIDER shall not, except as otherwise specifically authorized by the service recipient or required by this Agreement, court order, law or regulation, disclose any identifying information obtained under the terms of this Agreement to anyone other than the RCOoA and CDA. Service recipient may not be asked to give a blanket authorization or sign a blank release. SERVICE PROVIDER shall not accept such blanket authorization from any service recipient.
- e. Policies to protect, maintain and preserve confidential information collected from service recipients shall be in place. Reasonable actions to prevent unauthorized access to confidential information kept in files or electronically will include storage in a secured environment with limited access or keeping files locked and requiring log-in procedures when accessing computer systems.
- f. SERVICE PROVIDER agrees to comply with the privacy and security requirements of Health Insurance Portability and Accountability Act (HIPAA) to the extent applicable and to take all reasonable efforts to implement HIPAA requirements.

**6. Security Incident Reporting:**

A "security incident" occurs when confidential information is accessed, modified, compromised, destroyed, or disclosed without proper authorization or is lost/stolen. SERVICE PROVIDER must report all security incidents to RCOoA immediately upon detection. A Security Incident Report form (CDA 1025) must be submitted to RCOoA, within five (5) business days from the date the incident was detected. Notification of the security breach will be sent to the service recipients.

- a. Notice must be given immediately to any service recipient whose personal information could have been breached.
- b. Notice may be provided in writing, electronically, or by substitute notice in accordance with State law, regulation, or policy.

**E. ACCESS:**

1. Access will be provided to RCOoA, the Bureau of State Audits, the Comptroller General of the United States, or any duly authorized federal and State representatives to any books, documents, papers, records and electronic files of the SERVICE PROVIDER for the purposes including but not limited to; an audit, examination, inspection, investigation, or litigation.
2. Permit RCOoA access to its premises and/or facility(ies), upon reasonable notice, during normal business hours for the purpose of interviewing employees and inspecting and copying such books, records, accounts and other material that may be relevant to a matter under investigation for the purpose of determining compliance with service provisions and/or audit requirements including, but not limited to GC 8546.7 et seq.

**F. AUDIT:**

1. The SERVICE PROVIDER expending more than \$750,000 in federal funds within the Agreement year shall arrange for and provide RCOoA with an audit as required by the Single Audit Act of 1984, Public Law 98-502, Single Audits Act Amendments of 1996, Public Law 104-156, and Office of Management and Budget (OMB) Circular A-133. To meet the requirements of OMB Circular A-133 the audit shall be: 1. Performed timely—within 30 days after the receipt of the auditor's report or nine months after the end of the audit period, whichever occurs first; 2. Properly procured—use procurement standards provided for in OMB Circular 133 and provide maximum opportunities to small and minority audit firms; 3. Performed in accordance with Government

Auditing Standards—shall be performed by an independent auditor and be organization-wide; 4. All inclusive—includes an opinion (or disclaimer of opinion) of the financial statements; a report on internal control related to the financial statements and major programs; an opinion (or disclaimer of opinion) on compliance with laws, regulations, and the provisions of the Agreements; and the schedule of findings and questioned costs; and 5. All audits shall be performed in accordance with provisions applicable to this program as identified in OMB Circular A-133 Compliance Supplement. All audits must be performed by either: (1) the appropriate audit branch for a governmental agency; or (2) an independent Certified Public Accountant. The cost of this audit may be charged against federal grants. A copy of the Audit Report must be submitted to the:

Riverside County Office on Aging  
Attn: Fiscal Division  
6296 River Crest Drive, Suite K  
Riverside, CA 92507

2. A SERVICE PROVIDER expending less than \$750,000 in federal funds is not required to obtain an audit and is thereby exempted from filing under OMB Circular A-133, Subsection. 200(d), and should obtain a standard financial audit. The cost of this audit cannot be charged to the grant awarded by RCOoA. This audit shall be received at RCOoA within 90 days after the end of the fiscal year. Should SERVICE PROVIDER not be able to submit this audit with the time requested, an extension must be obtained in advance from RCOoA.
3. SERVICE PROVIDER assures RCOoA that all subcontractors are audited as required by State and federal law.
4. Subcontractor shall be required to include in its contracts with the auditors selected by subcontractors that the auditors will comply with all applicable audit requirements/standards. SERVICE PROVIDER shall prepare a summary worksheet of results from the contract resolutions performed of all subcontractors. The summary worksheet shall include, but not be limited to, contract amount; amount resolved; variances; whether an audit was relied upon or the SERVICE PROVIDER performed an independent expense verification review (alternative procedures) of the subcontractor in making a determination; whether audit findings were issued and how findings were resolved.
5. The audit timeframe shall include the period of performance of this Agreement. If SERVICE PROVIDER is not on the same fiscal year (July 1-June 30) as RCOoA, a reconciliation and supplementary information, prepared by the same certified public accountant, who performed the audit, so accounts can be reconciled to the Agreement. Audit reports must include any One-Time-Only (OTO) as additional funding to the grant award.
6. RCOoA shall have access to all audit reports and supporting work papers of the SERVICE PROVIDER and subcontractors.
7. Where the SERVICE PROVIDER engages an independent auditor, the SERVICE PROVIDER shall provide a clause for permitting access by allowing RCOoA the right to review and to copy any records with supporting documentation pertaining to the performance of this Agreement. Maintaining such independent audit records shall be for a period of three (3) years after final payment under the Agreement or until a California Department of Aging audit of RCOoA has been completed, whichever is longer
8. The SERVICE PROVIDER shall cooperate with and participate in any audit or review which may be required by RCOoA.
9. Failure to comply with Audit requirements will exclude SERVICE PROVIDER from eligibility for One-Time-Only (OTO) funding, and other sanctions may also be imposed.
10. Authorized RCOoA representatives have the right to monitor, assess, and evaluate the SERVICE PROVIDER'S administrative, fiscal, and program performance controls. Monitoring, assessment, and evaluation may include, but is not limited to, administrative, fiscal and program processes, policies, audits, inspections of service(s) premises, inspection of food preparation sites, interviews of project staff, and participants.
11. SERVICE PROVIDER shall cooperate with RCOoA in the monitoring, assessment, and evaluation processes, which includes making any administrative program and fiscal staff, available during any audit review.



12. SERVICE PROVIDER shall, upon request, make available client participation records and fiscal records which confirm all data contained in Monthly Performance and Monthly Financial Report (MFR). SERVICE PROVIDER is responsible for maintaining supporting documentation including financial and statistical records, contracts, subcontracts or grant agreements, monitoring reports, and all other pertinent records until a CDA audit of RCOoA has been completed and an audit resolution has been issued. The information shall be maintained in an organized manner.

## **Article V. GENERAL REQUIREMENTS**

### **A. PROPERTY/EQUIPMENT:**

#### **1. Acquisition and Use:**

- a. Unless otherwise provided for in this Article, property refers to all assets, equipment which also includes tangible and intangible items used to perform services in accordance with this Agreement. Property includes land, buildings, improvements, machinery, vehicles, furniture, tools and tangible items.
- b. Purchases of property and equipment shall ensure appropriate purchasing practices are followed.
- c. Property with the following criteria are subject to reporting requirements:
  - 1) Has a normal useful life of at least one (1) year;
  - 2) Has a minimum unit acquisition cost of \$500 (e.g., a desktop or laptop setup, including all peripherals, is considered a unit, if purchased as a unit; and
  - 3) Is used to conduct business under this Agreement.
- d. Intangible items lack physical substance but give valuable rights to the owner may also be used to fulfill Agreement obligations. Examples of intangible property include patents, copyrights, leases and computer software. By contrast, hardware consists of tangible equipment (e.g., computer printer, terminal, etc.).
- e. SERVICE PROVIDER shall use the electronic version of form CDA 32: Report of Property Furnished Purchased with Agreement Funds to report inventory with the following information when acquired and disposed of on behalf of RCOoA:
  - 1) Date acquired OR disposed
  - 2) Property description (include make and model number)
  - 3) CDA/RCOoA Tag Number
  - 4) Serial Number (if applicable)
  - 5) Cost of acquired property OR disposed value
  - 6) Fund Source
- f. Costs include all amounts incurred to acquire and to ready the intangible asset for its intended use. Typical intangible property costs include the purchase price, legal fees and other costs incurred to obtain title to the asset.
- g. Property and equipment acquisition shall follow appropriate purchasing guidelines, which include competitive bidding and/or pricing when acquiring property and equipment.

#### **2. Computer Requirements:**

SERVICE PROVIDER must have at least one computer and one back-up, with sufficient space, size, internet connection and log-in capability to meet Agreement reporting requirements.

##### **a. Encryption on Portable Computing Devices**

SERVICE PROVIDER is required to encrypt (or use an equally effective measure), any data collected under this Agreement that is confidential, sensitive, and/or personal including data stored on portable

computing devices (including but not limited to laptops, personal digital assistants, and notebook computers) and/or portable electronic storage media (including but not limited to, discs and thumb/flash drives, portable hard drives).

b. Software Maintenance

SERVICE PROVIDER shall regularly apply security patches and upgrades and keep anti-virus software up-to-date on all systems to which State data may be used.

c. Electronic Backups

SERVICE PROVIDER shall ensure that all electronic information pertaining is protected by performing regular backups of automated files and databases, and ensure the availability of information for continued business.

**3. Disposal of Property:**

a. Written approval from CDA, requested through RCOoA, is required before the disposal of property. Disposal of any item with a unit cost of \$500 or more through sale, trade-in, transfer to another agency, discarding, salvage, etc. may not occur until written approval is received. SERVICE PROVIDER shall complete and submit to RCOoA the electronic form CDA248: Request to Dispose of Property prior to disposition of any property acquired by the SERVICE PROVIDER with funds from this Agreement or any predecessor Agreement. Upon approval of disposal request, the item(s) shall be removed from the Contractor's inventory report.

b. SERVICE PROVIDER must remove all confidential, sensitive, or personal information from RCOoA property prior to disposal, including removal or destruction of data on computing devices with digital memory and storage capacity. This includes, but is not limited to magnetic tapes, flash drives, personal computers, personal digital assistants (PDAs), cell or smart phones, multi-function printers, and laptops.

**4. Additional Property Requirements:**

a. Property will be utilized for the purpose for which it was intended under the Agreement. When no longer needed for that use, property may be returned to RCOoA or disposed of as agreed upon by both parties.

b. Property and/or equipment may be shared or utilized by other programs, upon written approval of RCOoA.

c. Failure to comply with updating inventory list or form CDA 32 will prevent SERVICE PROVIDER from eligibility for One-Time-Only funding.

d. RCOoA reserves the title to all RCOoA purchased or financed property not fully consumed in the performance of this Agreement, unless otherwise required by federal law or regulations, or as otherwise agreed by parties.

e. Exercise due care in the use, maintenance, protection and preservation of such property during the period of the project, and shall assume responsibility for replacement or repair of such property during the period of the project, until SERVICE PROVIDER has complied with all written instructions from RCOoA regarding the final disposition of the property.

f. SERVICE PROVIDER shall notify RCOoA within twenty-four (24) hours, by telephone, followed by written report, of any loss, destruction, or theft of such property to RCOoA (if such damage has been a result of a crime, please notify the Police Department immediately). SERVICE PROVIDER shall submit an incident report to RCOoA, with the following information:

- 1) Form CDA 32, with the damaged property highlighted;
- 2) Date and description of the incident and/or copy of the Police Report;
- 3) Description of disposal of damaged property and how it was used, if applicable; and
- 4) Description of how property will be replaced and cost of replacement, if known.

- g. Equipment or supplies acquired with Agreement funds are not for personal gain or to usurp the competitive advantage of a privately-owned business entity.
- h. To exercise the above right, no later than 120 days after termination of the Agreement or notification of the SERVICE PROVIDER dissolution, specific written instructions shall be given to the SERVICE PROVIDER.

**B. FACILITY CONSTRUCTION OR REPAIR (TITLE III ONLY)**

1. Construction or repair of facilities, as allowed, shall comply with the provisions contained in the following provisions:
  - a. Copeland "Anti-Kickback" Act (18 USC 874, 40 USC 276c) (29 CFR, Part 3);
  - b. Davis-Bacon Act (40 USC 276a to 276a-7) (29 CFR, Part 5);
  - c. Contract Work Hours and Safety Standards Act (40 USC 327-333) (29 CFR, Part 5, 6, 7, and 8); and
  - d. Executive Order 11246 of September 14, 1965, entitled "Equal Employment Opportunity" as amended by Executive Order 11375 of October 13, 1967, as supplemented in Department of Labor Regulations (41 CFR, Part 60).
2. SERVICE PROVIDER shall not use payment for construction, renovation, alteration, improvement, or repair of privately-owned property which would enhance the owner's value of such property to the benefit of the owner except where permitted by law.
3. If funding for construction is provided and non-construction activities are warranted, the SERVICE PROVIDER must obtain prior written approval making any fund or budget transfers between construction and non-construction.
4. Agreements in Excess of \$100,000: If funding provided herein exceeds \$100,000, the SERVICE PROVIDER shall comply with all applicable orders or requirements issued under the following laws:
  - a. Clean Air Act, as amended (42 USC 1857);
  - b. Clean Water Act, as amended (33 USC 1368);
  - c. Federal Water Pollution Control Act, as amended (33 USC 1251, et seq.);
  - d. Environmental Protection Agency Regulations (40 CFR, Part 15, and Executive Order 11738); and
  - e. Benefits for Domestic Partners (Public Contract Code Section 10295.3).

**C. HARMLESS/INDEMNIFICATION:**

SERVICE PROVIDER shall indemnify and hold harmless the County of Riverside, its departments, agencies and districts including their officers, employees and agents (collectively "County Indemnitees"), from any liability, claim, damage or action based or asserted upon any act or omission of SERVICE PROVIDER, its officers, employees, subcontractors, agents or representatives, arising out of or in any way relating to this Agreement, including but not limited to property damage, bodily injury, or death. SERVICE PROVIDER shall defend, at its sole cost and expense, including but not limited to attorney fees, cost of investigation, defense and settlements or awards, County Indemnitees, in any such action or claim. The specified insurance limits required in this Agreement shall in no way limit or circumscribe SERVICE PROVIDER obligations to indemnify and hold harmless County Indemnitees.

**D. SUBCONTRACTOR AGREEMENTS:**

1. SERVICE PROVIDER shall refer to the guidance in OMB Circular A-133 Section 210 in making a determination of whether a subcontractor and/or vendor relationship exists. If a vendor relationship exists, SERVICE PROVIDER shall follow the procurement requirements to secure the relationship. A Subcontract with a for-profit organization shall obtain the approval of RCOoA.
2. SERVICE PROVIDER shall require the Assurances and Certifications in the award documents for subcontracts and contain language of Agreement to comply with all Federal, State and County requirements. All applicable requirements of this Agreement shall also be a requirement of subcontractor.

3. SERVICE PROVIDER is responsible for subcontractor responsibilities and will ensure the service deliverables are being met including to fulfill all of the obligations of this Agreement.
4. Copies of subcontractor agreements, interagency cooperation arrangements, Memorandums and/or Letters of Understanding shall be maintained and available to RCOoA for review upon request.
5. SERVICE PROVIDER shall monitor subcontractor(s) to ensure compliance with the service provisions and other requirements included in this Agreement, including insurance requirements.
6. Notification of any changes to subcontractors or subcontracted services shall be sent to RCOoA.
7. Agreement funds shall not be obligated for services beyond the ending date.

**E. APPEAL/DISPUTE RESOLUTION PROCESS:**

1. In the event of inconsistency between the Articles, attachments, or provisions, which constitute this Agreement, the following order of precedence shall apply:
  - a. The Older Americans Act Amendments of 2006 (OAA as amended);
  - b. Other applicable Federal statutes and their implementing regulations;
  - c. Older Californians Act;
  - d. Title 22 CCR § 7000 et. seq.;
  - e. Terms and Conditions, and any amendments thereto;
  - f. Scope of Service;
  - g. All other Exhibits incorporated herein by reference; and
  - h. Program memos and other guidance issued by CDA.
2. In the event that any provision of this Agreement is unenforceable or held to be unenforceable, then the parties agree that all other provisions of the Agreement have full force and effect.
3. In the event of an Agreement dispute or grievance regarding the terms and conditions of this Agreement, both parties shall abide by the following procedures:
  - a. The SERVICE PROVIDER shall first discuss the problem informally with the appropriate RCOoA Program Manager or Fiscal staff. If the problem is not resolved, SERVICE PROVIDER may, within fifteen (15) working days of the failed attempt to resolve the dispute with the Manager or staff, submit a written complaint, with any evidence to the Director of RCOoA. The complaint must include the disputed issues, the legal authority/basis for each issue, which supports the SERVICE PROVIDER'S position and remedy sought. The Director of RCOoA shall, within fifteen (15) working days after receipt of the written complaint make a determination on the dispute and issue a written decision and reasons. Should the SERVICE PROVIDER disagree with the decision of the Director, the SERVICE PROVIDER may appeal the decision to the CDA Deputy Director.
  - b. SERVICE PROVIDER appeal must be submitted in writing within ten (10) working days from the date of receipt of the decision of the RCOoA Director; state the reasons why the decision is unacceptable; and include the original complaint, the decision that is the subject of appeal, and all supporting documents.
  - c. Costs associated with the appeal process, such as an administrative or court review are not reimbursable.
  - d. SERVICE PROVIDER will continue with the responsibilities under this Agreement during any dispute.
  - e. Contract resolution must occur within 15 months of the contract closeout.

**F. Notices:**

1. Any notice as required by this Agreement or by law is considered successful when delivered; in person, by mail (registered/certified, overnight, postage prepaid, return receipt requested) with a trackable delivery, as appropriate, and in some cases electronically.

2. Notices delivered in person or by mail, as described above will be addressed as follows:

**RCOoA**

Riverside County Office on Aging  
Attention: Contracts Office  
6296 River Crest Drive, Suite K,  
Riverside, CA 92507

Notices sent to SERVICE PROVIDER will be addressed as indicated on the coversheet of this Agreement or Authorized Signatory Form, as appropriate.

## **Article VI. TERMINATION**

- A. This Agreement may be terminated by either party, in whole or in part, during any time of the Agreement period of performance, upon a sixty (60) day written notice to the other party without cause.
- B. Termination shall be effective immediately in the case of threat to life, health or safety of the public.
- C. RCOoA may terminate Agreement obligations and be relieved of the payment of any consideration to the SERVICE PROVIDER in the event of:
1. A violation of the law or failure to comply with any condition of this Agreement;
  2. Inadequate program performance or failure to make progress so as to endanger performance of this Agreement;
  3. Failure to comply with Fiscal and Program reporting requirements including audits;
  4. Evidence that the SERVICE PROVIDER is in such an unsatisfactory financial condition as determined by RCOoA, which includes the loss of other funding sources, as to endanger performance of this Agreement;
  5. Delinquency in payment of taxes or the costs of performance of this Agreement in the ordinary course of business;
  6. Appointment of a trustee, receiver, or liquidator for all or a substantial part of the SERVICE PROVIDER'S property, or institution of bankruptcy, reorganization, arrangement of liquidation proceedings by or against the SERVICE PROVIDER;
  7. Service of any writ of attachment, levy of execution, or commencement of garnishment proceedings against the SERVICE PROVIDER'S assets or income;
  8. The filing of bankruptcy;
  9. Finding of debarment or suspension;
  10. SERVICE PROVIDER'S organizational structure has materially changed;
  11. Failure to comply with RCOoA insurance requirements; and/or
  12. Suspended program operations for more than (3) consecutive months in any budgeted year, unless permission has been granted in writing by RCOoA.
- D. Upon Notice of Termination to the SERVICE PROVIDER of the action being taken, the reason for such action, any conditions (such as, but not limited to, transfer of clients, care of clients, resource documents, inventory of and disposition of property, return of unspent funds, etc.), the date upon which termination becomes effective, and a final date for which a claim for payment may be submitted to RCOoA. Said notice shall also inform the SERVICE PROVIDER of its right to appeal such decision to RCOoA and of the procedure for doing so. After the notice of

termination has been received, SERVICE PROVIDER shall cease providing services, as described and on the date provided in the Notice of Termination.

- E. After receipt of a Notice of Termination, submit to RCOoA a termination claim, in the form and with certification described by RCOoA. All costs to RCOoA shall be deducted from any sum due the SERVICE PROVIDER, under this Agreement, and the balance, if any, shall be paid to the SERVICE PROVIDER. Upon failure of the SERVICE PROVIDER to submit a termination claim within the time allowed in the notice of termination, RCOoA may, on the basis of information available, pay the amount, if any, which it determines due to the SERVICE PROVIDER.
- F. Upon receipt of Notice of Termination, no further orders or subcontracts for materials, services or facilities, except as may be necessary for completion of such portion of the work under the Agreement.
- G. SERVICE PROVIDER will notify RCOoA immediately of any intent to discontinue existence of the entity or to bring an action for dissolution.

**EXHIBIT A**  
**SCOPE OF WORK**

July 1, 2016 through June 30, 2017

**SODEXO AMERICA, LLC**

**TITLE IIIC-1 & C-2**  
**ELDERLY NUTRITION PROGRAM**

**I. SCOPE OF SERVICES & GOALS:**

- A. Services will be provided as described in the awarded proposal, in response to the Request for Proposals #OAARC-015, and as described herein.
- B. Service Provider will coordinate, refer, and provide program services, as appropriate, with other senior services providers in the community, i.e., transportation, housing, health providers, churches, civic groups, etc.:
- C. Service Provider must use the referral and intake forms provided or approved by Riverside County Office on Aging (RCOoA), for each new client served, and take appropriate measures to provide or refer appropriate services as warranted by intake form. A copy of this form must be maintained on file and made available for review. RCOoA Intake Form can be found on the Office on Aging website at [www.rcaging.org](http://www.rcaging.org) or by contacting RCOoA.
- D. The guidelines for nutrition services are found in the State of California Code of Regulations, Title 22, Division 1.8, Chapter 4.(1), Article 5. The Elderly Nutrition Program is governed by federal guidelines, State laws and regulations, and by California Department on Aging (CDA) Program Memos issued.
- E. The goals of the Elderly Nutrition Program are to maintain or improve the physical, psychological, and social well-being of older individuals, by providing or securing appropriate nutrition services. The objectives are to:
  - 1. Each meal provided must contain one-third (1/3) of the current Recommended Dietary Allowances (RDAs), is safe and of good quality.
  - 2. Promote and maintain high food safety and sanitation standards.
  - 3. Promote good health behaviors through a nutrition screening of participants and nutrition education.
  - 4. Promote and/or maintain coordination with other nutrition-related supportive services.
  - 5. Promote socialization among the target population through this setting.
- F. Meet the requirements under the OAA, Section 301(a)(1) to secure and maintain maximum independence and dignity in a home environment for the eligible service population capable of self-care with appropriate supportive and nutrition services.

- G. Remove individual and social barriers to economic and personal independence for the eligible service population to the extent possible as required under OAA, Section 301(a)(2)(B).
- H. Provide a continuum of care for the vulnerable eligible service population as required under OAA, Section 301(a)(2)(C).
- I. Refer, as appropriate, the eligible target population to receive managed in-home and long-term care services as required under OAA, Section 301(a)(2)(D).
- J. Conduct and/or promote activities for the prevention and treatment of elder abuse, neglect, and exploitation, as required under the OAA, Section 721.
- K. Service Provider hereby agrees to comply with the Riverside Office on Aging policies and procedures that are based on Title 22 California Code of Regulations, Division 1.8 California Department on Aging.

**II. TARGET POPULATION:**

**A. Service Area:**

Services will be provided in the following Service Areas:

<b>SA</b>	<b>SUBGROUP</b>
SA1	Corona/Norco/ Lake Elsinore
SA2	Riverside/Eastvale/Jurupa Valley
SA3	Moreno Valley/ Perris/Canyon Lake/Menifee
SA4	Murrieta/Temecula/Wildomar

**B. Eligibility requirements for the Elderly Nutrition Program:**

- 1. Congregate Meal Eligibility:
  - a. Any person sixty (60) years of age or older; or
  - b. The spouse of any person sixty (60) years of age or older; or
  - c. A disabled person as defined in Older Americans Act (OAA) Sec. 102 (8) (9) under age sixty (60) who resides in housing facilities occupied primarily by older persons at which congregate nutrition services are provided; or
  - d. A disabled individual who resides at home and accompanies an older individual eligible under the OAA.
  - e. Preference is given to older individuals who are in the greatest economic or social need with particular attention to low income minority individuals.
- 2. Home Delivered Meal Eligibility:
  - a. Any person sixty (60) years of age or older AND who is frail and homebound by reason of illness, disability, or isolation.



- b. A spouse of an eligible person, regardless of age or condition, if an assessment concludes that it is in the best interest of the homebound older individual.
- c. An individual with a disability who resides at home with older individuals, if an assessment concludes that it is in the best interest of the homebound older individual who participates in the program.
- d. Priority shall be given to older individuals.

### III. **SERVICE REQUIREMENTS:**

#### A. **Congregate and Home Delivered Meals:**

1. Provide a hot or otherwise appropriate meal five (5) or more days a week and any additional meals which the SERVICE PROVIDER may elect to provide. Offering this service less than five (5) days per week is discouraged and will require approval of the RCOoA.
2. Meal must provide a minimum of one-third of the current Dietary Reference Intakes by the Food and Nutrition Board, Institute of Medicine, National Academy of Sciences as specified in Section 7638.5.
3. Develop a menu that meets the requirements on a monthly basis. Distribute the menu to the service participants before the beginning of the month the menu begins. The approved menu shall be submitted to the OoA no later than the 25<sup>th</sup> of each preceding month.
4. SERVICE PROVIDER shall initially assess participant nutritional risk using instruments including, but not limited to, the Determine Your Nutritional Risk checklist published by the Nutrition Screening Initiative. This checklist can be found at [www.rcaging.org](http://www.rcaging.org). Nutrition screening instruments shall be scored and collected from all participants in compliance with requirements in subsection 7636.1(b)(7) of Title 22 Division 1.8.
5. SERVICE PROVIDER shall complete an "intake" for each participant. The Intake forms shall remain on file with SERVICE PROVIDER.
6. An eligible individual who receives a meal shall be given the opportunity to voluntarily contribute anonymously to the cost of the meal. No eligible individual shall be denied participation because of failure or inability to contribute.
7. Provide a minimum of four (4) nutrition education sessions annually to participants. Nutrition education is defined as demonstrations, presentations, lectures, or small group discussions. A registered dietitian shall provide input and approve the content of nutrition education prior to the presentation.
8. Nutrition counseling shall be provided as needed and appropriate; when participant nutritional risk is high or when requested by the participant. Other nutrition services, as appropriate, based on the needs of meal participants will also be provided.
9. Include procedures and methods for obtaining the views of participants about the services received.

#### B. **Congregate Nutrition Services:**

1. SERVICE PROVIDER shall annually assess participant nutritional risk using instruments including, but not limited to, the Determine Your Nutritional Risk checklist published by the Nutrition Screening Initiative. This checklist can be found at [www.rcaging.org](http://www.rcaging.org).

2. Provide the meal in a congregate setting, where seniors may typically gather, including, but not limited to adult day care facilities, community center, and/or senior centers.

**C. Home Delivered Meal:**

1. When necessary, establish a waiting list for home-delivered meals. The decision to place eligible recipients of a home-delivered meal on a waiting list, and their position on such a list, will be based on greatest need.
2. SERVICE PROVIDER shall quarterly assess participant nutritional risk using instruments including, but not limited to, the Determine Your Nutritional Risk checklist published by the Nutrition Screening Initiative. This checklist can be found at [www.rcaging.org](http://www.rcaging.org).

**D. Elderly Nutrition Program Management:**

1. A Manager shall conduct the day-to-day management and administrative functions of the program. The Manager shall have the following skills/experience:
  - a. An associate degree in institutional food service management, plus 2 years of experience as a food service supervisor, or,
  - b. Demonstrate experience in food service, and within 12 months of hire successfully complete a minimum of 20 hours specifically related to food service management, business administration, or personnel management, or,
  - c. Two years- experience managing food services.
2. Each SERVICE PROVIDER shall establish and administer the nutrition program with the advice of a registered dietician (or individuals with comparable expertise.) The registered dietitian shall:
  - a. Participate in developing the nutrition services policies, procedures, and standards.
  - b. Participate in developing and evaluating the AAA Request for Proposal (RFP) concerning nutrition services, as described in Sections 7352 through 7364 of this Title 22 Division 1.8.
  - d. Participate in Area Plan development related to nutrition services, as described in Sections 7300 through 7320 of Title 22 Division 1.8.
  - e. Conduct meal analysis as appropriate to ensure each meal provided meets the 1/3 of the Recommended Dietary Allowances (RDAs) and are safe and of good quality. Documentation of analysis must be retained on file and made available for review upon request.
3. Comply with the California Retail Food Code (CRFC) and the local health department regarding safe and sanitary preparation and service of meals.
4. Comply with the Division of Occupational Safety and Health (Cal/OSHA), California Department of Industrial Relations requirements regarding staff and participant safety.
5. At a minimum, perform quarterly monitoring of service delivery practices ensuring safe food handling and sanitation practices of food facilities are being followed.
6. Equipment utilized in the delivery of service, may include tables and chairs. These items need to be

sturdy and appropriate for older individuals. Tables will be arranged to assure ease of access and encourage socialization.

7. Program data is required to be entered into the RCOoA approved database. Data must be accurate, verifiable, timely and complete.

**E. Staffing Responsibilities:**

1. All staff and volunteer(s) providing service(s) shall receive a minimum of 4 hours of training annually to perform their assigned responsibilities. The training curriculum content for all staff training complies with subsection 7636.5(c). At a minimum, training shall include the following topics:
  - a. Food safety, prevention of foodborne illness, and Hazard Analysis Critical Control Point (HACCP) principles.
  - b. Accident prevention, instruction on fire safety, first aid, choking, driving, earthquake preparedness, and other emergency procedures.
  - c. Elder Abuse detection and reporting processes.
2. A volunteer under age 60 may be offered a meal if doing so will not deprive an older individual of a meal.

**IV. PROGRAM REQUIREMENTS:**

**A. Nutrition Service Provider Administration:**

1. Nutrition SERVICE PROVIDER shall implement Policies and Procedures to achieve success in the delivery of the Elderly Nutrition Program. The Policies and Procedures shall be reported to RCOoA and include the following:
  - a. Establish outreach activities to encourage participation of eligible older persons. Service Provider will involve eligible participants in the planning and service delivery, as appropriate;
  - b. Provide services to eligible persons in greatest economic or social need and to low income minority individuals;
  - c. Establish the number and frequency of meals to be served;
  - d. Develop and/or maintain coordination with other supportive services;
  - e. Compliance with State and local laws regarding safety and sanitary preparation and service of meals;
  - f. Plan for monitoring progress toward achieving these requirements.
2. SERVICE PROVIDER will be monitored by RCOoA. The monitoring will consist of an on-site review to evaluate the provision and delivery of the Elderly Nutrition Program to ensure compliance with the laws and regulations that govern the Elderly Nutrition Program.

**SERVICE OBJECTIVES**  
FY 2016-2017  
July 1, 2016 through June 30, 2017

**SODEXO AMERICA, LLC.**  
**TITLE IIIC-1 AND TITLE IIIC-2**

**RIVERSIDE COUNTY SENIOR NUTRITION SERVICES**

I. SERVICE OBJECTIVES

**Congregate Meals Program:**

- |    |   |              |             |
|----|---|--------------|-------------|
| A. | Number of annual units of service       | 105,097      |             |
| B. | Number of new seniors to be served      | 100          |             |
| C. | Meals are provided                      | 5            | days a week |
| D. | Meals are provided                      | 246          | days a year |
| E. | Total number of volunteers              | 22           |             |
| F. | Suggested eligible participant donation | \$3.00       |             |
| G. | Non-eligible fee per meal               | \$5.00       |             |
| H. | Attach a copy of your donation policy   | See Attached |             |

On the next page list all congregate nutrition sites, including address, telephone number, staff person, hours of operation, type of food preparation, projected annual number of meals and projected annual site costs.

Attachment 1- Exhibit A- Service Objectives

<p>Site: Norco Senior Center</p> <p>Address: 2690 Clark Ave Norco, CA 92861</p> <p>Phone #: (951) 270-5646</p> <p>Staff person: James Yorty</p> <p>Hours of Operation: Mon-Fri 11:30</p> <p>Number of meals: 24</p> <p>Annual site costs:</p>	<p>Site: Corona Senior Center</p> <p>Address: 801 Magnolia Ave Corona, CA 92879</p> <p>Phone #: (951) 279-8406</p> <p>Staff person: Jonathan Mallari</p> <p>Hours of Operation: Mon-Fri 11:30</p> <p>Number of meals: 60</p> <p>Annual site costs:</p>
<p>Site: Lake Elsinore Senior</p> <p>Address: 420 E. Lakeshore Drive Lake Elsinore, CA 92530</p> <p>Phone #: (951) 674-3124</p> <p>Staff person: Chanda Benz</p> <p>Hours of Operation: Mon-Fri 11:30</p> <p>Number of meals: 37</p> <p>Annual site costs:</p>	<p>Site: Mead Valley</p> <p>Address: 21091 Rider Street Mead Valley, CA 92570</p> <p>Phone #: (951) 210-1580</p> <p>Staff person: Reyes Navarro</p> <p>Hours of Operation: Mon-Fri 12:00pm</p> <p>Number of meals: 54</p> <p>Annual site costs:</p>
<p>Site: Murrieta Senior Center</p> <p>Address: 41717 Juniper Street Murrieta, CA 92595</p> <p>Phone #: (951) 461-6122</p> <p>Staff person: Rhonda Favero</p> <p>Hours of Operation: Mon-Fri 11:30</p> <p>Number of meals: 28</p> <p>Annual site costs:</p>	<p>Site: Good Hope</p> <p>Address: 21565 Steele Peak Dr Perris, CA 92570</p> <p>Phone #: (951) 943-9126</p> <p>Staff person: Jack Woodruff</p> <p>Hours of Operation: Mon-Fri 12:00pm</p> <p>Number of meals: 13</p> <p>Annual site costs:</p>

<p>Site: UCR Extension</p> <p>Address: 1200 University Ave Riverside, CA 92507</p> <p>Phone #: (951) 827-3613</p> <p>Staff person: Shannee Thompson</p> <p>Hours of Operation: Mon-Fri 11:00</p> <p>Number of meals: 10</p> <p>Annual site costs:</p>	<p>Site: Rubidoux Senior Center</p> <p>Address: 5888 Mission Blvd Rubidoux, CA 92509</p> <p>Phone #: (951) 275-9975</p> <p>Staff person: Estela Guzman</p> <p>Hours of Operation: Mon-Fri 11:30</p> <p>Number of meals: 75</p> <p>Annual site costs:</p>
<p>Site: Temecula Senior Center</p> <p>Address: 41845 Sixth Street Temecula, CA 92595</p> <p>Phone #: (951) 694-6464</p> <p>Staff person: Vanessa Cabrera</p> <p>Hours of Operation: Mon-Fri 11:30</p> <p>Number of meals: 32</p> <p>Annual site costs:</p>	<p>Site: Goeske Senior Center</p> <p>Address: 5257 Sierra St. Riverside, CA 92503</p> <p>Phone #: (951) 351-8801</p> <p>Staff person: Brent Fewkes</p> <p>Hours of Operation: Mon-Fri 11:30</p> <p>Number of meals: 102</p> <p>Annual site costs:</p>

See Attachment

4. Do you provide transportation to and from nutrition sites for your customers?

Yes       No

If yes, have any of the vehicles used to transport customers to and from the nutrition sites been purchased with older Americans Act funds?

Yes       No

Please list all vehicles paid for with older Americans Act funds by model, make, year and CURRENT mileage.

Attachment 1- Exhibit A- Service Objectives

MODEL	MAKE	YEAR	MILEAGE
Ford	E150 Cargo Van	2000	210948
Ford	E-150	2007	141028
Chevy	Astro	2005	119774
Chevy	Astro	2005	105611
Ford	Ranger Pickup	2007	80714
Nissan	NV100	2015	7337

5. Nutrition education programs are to be provided at least once quarterly at each nutrition site and are planned, approved, and coordinated by a qualified dietitian. These programs may include demonstration, audiovisual presentation, lecture or small group discussions.

Total number of presentations 4

Annual cost 3000

Name of registered dietitian Vanh Bender, RD

License number 819769

Expiration date: 8/31/16

6. **Home Delivered Meals Program:**

A. Number of annual units of service 98,418

B. Number of new seniors to be served 25

C. Meals are delivered 4 days a week

D. Meals are provided for 7 days a week

E. Meals are provided 365 days a year

F. Total number of volunteers 35

G. Suggested eligible participant donation \$3.00

On the next page list the sites, including address and telephone number, where home delivered meals are prepared.

Attachment 1- Exhibit A- Service Objectives

Site: UCR Extension Center – UNEX Address: 1200 University Ave Riverside, CA 92507 Phone #: 951-827-3613	Site: _____ Address: _____ _____ Phone #: _____
Site: _____ Address: _____ _____ Phone #: _____	Site: _____ Address: _____ _____ Phone #: _____
Site: _____ Address: _____ _____ Phone #: _____	Site: _____ Address: _____ _____ Phone #: _____
Site: _____ Address: _____ _____ Phone #: _____	Site: _____ Address: _____ _____ Phone #: _____
Site: _____ Address: _____ _____ Phone #: _____	Site: _____ Address: _____ _____ Phone #: _____

7. List the routes for each site and number of miles per day for each route.

ROUTE	MILES	ROUTE	MILES
Norco	75	Temecula	150
Lake Elsinore	175	Rubidoux	70





Attachment 1- Exhibit A- Service Objectives

X  Yes       No

If yes, how much per mile?    .50

---

10. Have any of the vehicles used to deliver home delivered meals been purchased with Older Americans Act funds?

X  Yes       No

If yes, please list those vehicles by model, make, year and CURRENT mileage.

MODEL	MAKE	YEAR	MILEAGE
Ford	E150 Cargo Van	2000	210948
Ford	E-150	2007	141028
Chevy	Astro	2005	119774
Chevy	Astro	2005	105611
Ford	Ranger Pickup	2007	80714
Nissan	NV100	2015	7337

---



---



---



---



---



---



---



---

11. Nutrition counseling provides eligible persons individual dietary counseling by a Registered Dietitian which relates to normal nutritional needs. Nutrition counseling may be made either in person or by telephone. If medical nutrition therapy is provided, a physician's order is required.

Total number of service units

---

Total number of seniors to be served

---

Cost per Contact

---

Name of registered dietitian \_\_\_\_\_  
License number \_\_\_\_\_ Expiration date: \_\_\_\_\_

12. List, or attach a copy of other services you will provide, either directly, or in partnership, to enhance senior nutrition services.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

13. Please ensure the following are on file for review:

- a) Plan for:
  - i) Targeting the frail elderly and minority
  - ii) In service staff training
  - iii) Internal monitoring schedule
  - iv) Congregate nutrition education
  - v) Nutrition counseling plan
  
- b) Copy of your:
  - i) Disaster plan
  - ii) Grievance procedure
  
- c) Provider subcontractors:
  - i) Subcontractor agreement(s), and
  - ii) Monitoring schedule for subcontractor, including monitoring dates, staff assigned to conduct monitoring, and monitoring tool utilized.



**RIVERSIDE COUNTY**

**OFFICE ON AGING**

Contracts for Services Fiscal Year 2016/2017  
July 1, 2016 through June 30, 2017



ATTACHMENT B  
Vendor #23959

Provider	Funding Source Project/Grant	Program	Unit of Service	Unit Description	CFDA #	Number of Units	Unit Rate	Local Funds	Federal Funds	State Funds	Total	
Sodexo America, LLC UCR Ext., 1200 University Ave, Riverside, CA 92507	OA60751FY17	Title III C1 Congregate Nutrition	Meals	1 Meal Served	93.045	64,423	\$5.45		\$ 351,107.00		\$ 351,107.00	
	OA60750FY17	Title III C1 NSIP	Meals	1 Meal Served	93.053	13,626	\$5.45		\$ 74,260.00		\$ 74,260.00	
	OA60782FY17	Title III C1 Congregate Nutrition	Meals	1 Meal Served	93.053	9,742	\$5.45	\$ 53,092.00			\$ 53,092.00	
	OA60482FY17	Title III C2 Home-Delivered Nutrition	Meals	1 Meal Served	93.045	9,742	\$5.45	\$ 53,092.00			\$ 53,092.00	
	OA60451FY17	Title III C2 Home-Delivered Nutrition	Meals	1 Meal Served	93.045	47,954	\$5.45		\$ 261,351.00		\$ 261,351.00	
	OA60450FY17	Title III C2 NSIP	Meals	1 Meal Served	93.053	22,499	\$5.45		\$ 122,617.00		\$ 122,617.00	
	OA60752FY17	Title III C1	Meals	1 Meal Served	93.053	17,306	\$5.45		\$ 94,317.00		\$ 94,317.00	
	OA60452FY17	Title III C2	Meals	1 Meal Served	93.053	18,223	\$5.45		\$ 99,317.00		\$ 99,317.00	
							<b>203,514</b>			<b>Total Contract Amount</b>		<b>\$ 1,109,153.00</b>

## ATTACHMENT 1 TO EXHIBIT B BUDGET & REIMBURSEMENT PROVISIONS

Funding awarded under this Agreement is made available under provisions of the Older Americans Act Amendments, Title III and/or Title VII, and the California Department on Aging Agreement appropriations. Funding awarded is summarized in Attachment B and represents the maximum obligation.

### A. BUDGET AND BUDGET REVISION

1. SERVICE PROVIDER budget is agreed upon and is included as Attachment C-SERVICE PROVIDER BUDGET DETAIL. This budget detail identifies budget appropriation categories and line item reimbursable costs; including unit rates, quantity and totals associated with delivering services under this Agreement. The budget detail includes, at a minimum, the following appropriations (budget categories) & line items, as reimbursable and allowable, under this Agreement.
  - a. Direct and indirect (overhead) costs;
  - b. Monthly, weekly, or hourly rates, as appropriate, and personnel classifications together with the percentage of personnel time associated with providing services, as well as fringe benefits and training;
  - c. Rental reimbursement items should specify the unit rate, such as a property's rate per square foot;
  - d. Equipment necessary to successful delivery of service(s), as purchased, should be specified;
  - e. Any travel outside the State of California (prior approval required);
  - f. Any travel inside the State of California; and
  - g. A detailed list of other operating expenses.
  
2. Changes to line items within budget appropriations may be made, subject to the following conditions:
  - a. Transfer of Agreement line funds within the approved program budget, with prior approval of RCOoA, providing the amount of the change in that Cost Category is both less than 20% AND less than \$1,500;
  - b. For Titles III-B, C, D, and E those six (6) Cost Categories are:
    - 1) Personnel Costs;
    - 2) Travel/Training;
    - 3) Equipment;
    - 4) Consultants;
    - 5) Other Costs; and
    - 6) Indirect Costs.
    - 7) Title C has two additional Cost Categories:
      - i. Catered Food; and
      - ii. Raw Food.
  - c. The SERVICE PROVIDER is required prior approval from RCOoA before making any total change in a Budget Category that is both 20% or greater AND \$1,500 or more.
  - d. The SERVICE PROVIDER will maintain a written record of all budget changes and clearly document Budget Category changes. The record shall include the date of the transfer, the amount, and the purpose and shall be submitted electronically to RCOoA on form A1: Narrative Justification for Budget Revisions for approval.
  - e. A Budget and/or proposed budget shall be submitted to RCOoA any time as indicated and requested by RCOoA.
  - f. The final date to submit budget revision requests for the current fiscal year is **March 15** unless otherwise specified by RCOoA.

**B. Availability of Funds:**

1. For the mutual benefit of both parties, and in order to avoid program and fiscal delays that would occur if this Agreement were executed after that determination was made, it is understood between the parties that this Agreement may have been written before ascertaining, the availability of State and/or federal funds.
2. This Agreement is valid and enforceable only if sufficient funds are made available to CDA by the United States Government or by the Budget Acts of the appropriate fiscal years for the purposes of these programs. In addition, this Agreement is subject to any additional restrictions, limitations, or conditions enacted by the Congress or to any statute enacted by the Congress that may affect the provisions, terms, or funding of this Agreement in any manner.
3. In the event that insufficient funds are appropriated by the Legislature and/or Congress for any of these programs, this Agreement may be terminated or amended to reflect any reduction in funds.
4. RCOoA reserves the right to increase and/or decrease funds available under this Agreement to reflect, any restrictions, limitations, or conditions as directed by the California Department of Aging.

**C. One-Time-Only (OTO) Funds:**

1. Only a SERVICE PROVIDER with an existing Agreement with RCOoA, funded by the same funding source as OTO funds, is eligible to receive OTO funds. OTO funds are non-transferable between funding sources and must only be used in the program to which it was allocated.
2. Title IIIs and Title VII Programs may use One-Time-Only funds for the following purposes:
  - a. The purchase of equipment to enhance the delivery of services to the eligible service population and is an allowable cost of the program.
  - b. Home and community-based projects which assist families and/or caregiver to maintain the eligible service population in a home environment, as approved by RCOoA.
  - c. Innovative pilot projects, approved by CDA/RCOoA, and are designed for the development or enhancement of a comprehensive and coordinated system of services as defined in [45 CFR 1321.53 (a) & (b)].
  - d. Baseline services – OTO funds may be used to maintain or increase baseline services, with RCOoA approval. However, programs funded with OTO funds shall not expect OTO funding beyond the current fiscal year in which OTO funds are awarded.
3. Nutrition Services Incentive Program (NSIP) are One-Time-Only funds used to purchase food ONLY in the Senior Nutrition Programs.

**D. Matching Requirements & Contributions:**

1. Matching means the cash value of in-kind contributions and that portion of program and administrative costs funded (cash or in-kind) by the SERVICE PROVIDER from other resources.
2. In-kind contributions are property or services provided which benefit Agreement-supported project or program and which are contributed by non-federal parties without charge to SERVICE PROVIDER;
3. In-kind contributions count towards satisfying a matching requirement only where the payments would be otherwise allowable costs if SERVICE PROVIDER were to pay for the costs
4. Costs incurred by the SERVICE PROVIDER must be verifiable from the records of the Service Provider;
5. Costs must be allowable as outlined in the Office of Management and Budget (OMB) cost principles and may be cash or in-kind contributions.
6. Other local resources include cash donations (not including program income) and cash generated from fundraising activities.
7. Nonmatching contributions includes, local funding which do not qualify and/or may not be budgeted as such. (e.g., Title V, Title XX, overmatch, etc.)
8. The required minimum matching contributions for Title III-B, III-C, III-D, VII Ombudsman, and VII Elder Abuse Prevention Programs is ten percent (10%) of the combined total of Federal share and matching contribution OR 11.11% of the Federal share alone. Program matching contributions for Title III-B, III-C, and III-D can be pooled to meet the minimum requirement of ten percent (10%).
9. The required minimum program matching contributions for Title III-E is twenty-five percent (25%) of the combined total of Federal share and matching contribution OR 33.33% of the Federal share alone.

10. Minimum matching requirements are calculated on net costs, which are total costs less program income, non-matching contributions, and State funds.
11. Matching contributions generated in excess of the minimum required are considered overmatch.
12. Program overmatch from Title III-B, III-C, or III-D cannot be used to meet the program match requirement for III-E;
13. Title III-E programs have no State funds.
14. No minimum program matching contribution is required for the Health Insurance Counseling Advocacy Program (HICAP).
15. Minimum match requirements are subject to change at any time, to which RCOoA will send an electronic notification and an Amendment, as appropriate.

**E. Program Income:**

1. "Program income" is revenue generated by the Service Provider for delivered services. "Program income" includes:
  - a. Voluntary contributions received from a participant or responsible party as a result of the service.
  - b. Income from usage or rental fees of real or personal property acquired with grant funds, or funds provided under this Agreement;
  - c. Royalties received on patents and copyrights from Agreement-supported activities;
  - d. Proceeds from the sale of items attained under an Agreement including the sale of RCOoA property and equipment; and,
  - e. Interest earned on funds awarded by RCOoA, except for the HICAP Program.
2. Program Income must be reported and expended under the same program from which it is generated. Program Income must be used to pay for current allowable costs of that program in the same fiscal year the income was earned (except as noted in 4).
3. For Title III-B, III-C, III-D, III-E, VII Ombudsman, and VII Elder Abuse Prevention Programs: Program Income must be spent before the Agreement funds (except as noted in 4) and may reduce the total amount of Agreement funds payable to the SERVICE PROVIDER.
4. For Title III-B, III-C, III-D, III-E, VII Ombudsman, and VII Elder Abuse Prevention Programs, if Program Income is earned in excess of the amount approved by RCOoA in the Agreement budget, the excess amount may be deferred for use in the first quarter of the following Agreement period, which is the last quarter of the federal fiscal year: July, August, and September.
5. If Program Income is deferred for use it must be used by the last day of the federal fiscal year and reported when used.
6. Program Income may not be used to meet the matching requirements of this Agreement.
7. Program Income must be used to expand baseline services.

**F. Expenditure of Funds:**

- 1) The SERVICE PROVIDER shall expend and justify all funds received, as described in Attachment C-SERVICE PROVIDER Budget Detail.
- 2) Any reimbursement for authorized travel (i.e. travel, lodging, meals, and other incidentals) shall be at rates not to exceed those amounts paid by the State in accordance with Department of Personnel Administration's rules and regulations. Rates may be accessed on the State's website:
  - a) Mileage: <http://www.calhr.ca.gov/employees/Pages/travel-personal-vehicle.aspx>
  - b) Per Diem (meals and incidentals): <http://www.calhr.ca.gov/employees/Pages/travel-meals.aspx>
  - c) Lodging: <http://www.calhr.ca.gov/employees/Pages/travel-lodging-reimbursement.aspx>
- 3) This does not limit the SERVICE PROVIDER from paying any differences in costs, from funds other than those provided by RCOoA, between State rates and any rates the SERVICE PROVIDER is obligated to pay under other contractual agreements. No travel outside the State of California may be reimbursed unless prior written authorization is obtained from RCOoA. (CCR, Title 2 Section 599.615 et. Seq.)
- 4) RCOoA reserves the right to refuse payment to the SERVICE PROVIDER or disallow costs for any expenditure, which may include, but may not be limited to; Out of compliance with this Agreement's terms and conditions, unrelated or

inappropriate to Agreement activities, when adequate supporting documentation is not presented, or where prior approval was required, but was either not requested or not granted.

**G. Accountability of Funds:**

The SERVICE PROVIDER shall maintain accounting records for funds received under the terms and conditions of this Agreement. These records shall be separate from other records for any other funds administered by the SERVICE PROVIDER, and shall be maintained in accordance with Generally Accepted Accounting Principles and Procedures and the Office of Management and Budget Cost Principles.

**H. Reduction of Funds:**

- 1) If funding for any State fiscal year is reduced or deleted by the Department of Finance, Legislature, or Congress for the purposes of this Agreement, RCOoA has the option to either:
  - a. Terminate the Agreement; or
  - b. Offer a Contract Amendment to reflect the reduced funding for this Agreement.
- 2) In the event that RCOoA elects to offer a Contract Amendment, RCOoA reserves the right to determine (1) which Agreements, if any, under this program shall be reduced and (2) some Agreements may be reduced by a greater amount than others, and (3) the amount that any and/or all of the Agreements shall be reduced for the fiscal year.
- 3) RCOoA may reduce the amount of awarded funding if the SERVICE PROVIDER is not meeting service objectives as identified in the Exhibit A-Scope of Work or if spending pattern indicates the SERVICE PROVIDER will have unexpended funding at the end of the Agreement period. RCOoA will be the sole determinant of all reduction of RCOoA funding and will be reasonable in its determination.
- 4) The SERVICE PROVIDER hereby expressly waives any and all claims against RCOoA for damages arising from the termination, suspension, or reduction of the funds provided by RCOoA.
- 5) In the event of termination of this Agreement for reduction, suspension or termination of funds to RCOoA, the SERVICE PROVIDER shall be compensated by RCOoA for completed services rendered prior to termination, subject to availability of funds, allowability of costs and audit verification.

**I. Increase of Funds:**

RCOoA may increase the amount of awarded funding, if additional RCOoA funding becomes available. The SERVICE PROVIDER may be required to increase the service objectives as identified in the Exhibit A-Scope(s) of Service(s) to qualify for additional funding. Any such increase in funding may not be subject to a competitive process and will be processed through an Amendment to the Agreement.

**J. Supplanting Funds:**

RCOoA funds cannot be used to supplant (replace) funds from non-Federal funding sources.

**K. Acknowledging RCOoA Funding:**

The SERVICE PROVIDER shall acknowledge funding by RCOoA when resources are explained verbally or in writing, specifically in brochures, press releases, etc., and shall acknowledge RCOoA by the use of signs on funded vehicle(s).

**L. Interest Earned:**

SERVICE PROVIDER may keep interest amounts up to \$100 per fiscal year for Local Government Agencies [45CFR 92.21(i)] and \$250 for Non-Profit Organizations [45CFR 74.22 (l)], for administrative expenses. Interest earned on advanced contract funds shall be identified as Program Income on Fiscal budgets.

Nonprofits shall maintain advances of federal funds in interest bearing accounts, unless (a), (b), or (c) apply:

1. The SERVICE PROVIDER receives less than \$120,000 in federal awards per year.
2. The best reasonably available interest bearing account would not be expected to earn interest in excess of \$250 per year on federal cash balances.
3. The depository would require an average or minimum balance so high that it would not be feasible within the expected federal and non-federal cash resources.



**M. Indirect Costs:**

1. The maximum allowable reimbursement for indirect costs is eight percent (8%) of direct costs (excluding in-kind contributions and nonexpendable equipment). Indirect costs exceeding the 8% maximum may be budgeted and used to meet the minimum matching requirements.
2. Service Provider requesting reimbursement for indirect costs shall retain on file an approved indirect cost rate or an allocation plan documenting the methodology used to determine the indirect costs.

**N. Financial Management Systems:**

1. SERVICE PROVIDER shall meet the reporting standards for its financial management systems, as stipulated in 45 CFR, or Section 74.21 (non-profits):
  - a. Financial Reporting
  - b. Accounting Records
  - c. Internal Control
  - d. Budgetary Control
  - e. Allowable Costs
  - f. Source Documentation
  - g. Cash Management
2. RCOoA may require financial reports more frequently or with more detail (or both), upon written notice to the Service Provider, until such time as RCOoA determines that the financial management standards are met.

**O. Unexpended Funds:**

Upon termination, cancellation, or expiration of this Agreement, or dissolution of the entity, the SERVICE PROVIDER shall return to RCOoA immediately upon written demand, any funds provided under this Agreement, which are not payable for goods or services delivered prior to the termination, cancellation, or expiration of this Agreement, or the dissolution of the entity.

## **PAYMENT**

**A. Advance Payments:**

1. RCOoA shall allow the SERVICE PROVIDER, funded under the Older Americans Act Amendments, Title III and Title VII, and HICAP, upon execution of this Agreement and availability of funds, to request and receive, in a timely manner, one advance payment per fiscal year which shall not exceed one-twelfth of the Agreement amount.
2. Beginning with the September Monthly Financial Report/Request for Funds (MFR), one-tenth of the advance payment shall be deducted each month from amounts due the SERVICE PROVIDER, until the advance is fully liquidated.
3. If, the advance payment has not been fully satisfied at the time of the final Monthly Financial Report, or upon completion or termination of this Agreement, SERVICE PROVIDER agrees to pay the balance to RCOoA upon demand.

**B. Monthly Reimbursement Payments:**

1. The SERVICE PROVIDER shall request payment monthly, on a reimbursement basis, and in arrears for actual expenses incurred, less any amount applied against the advance, beginning with the July expenditure report.
2. The SERVICE PROVIDER shall submit a Monthly Financial Report/Request for Funds (MFR) to be received at RCOoA by the 5<sup>th</sup> working day of each subsequent month.

**C. Accruals:**

Any accruals for any unpaid obligations at the end of the fiscal year is to be paid within 30 days.

EXHIBIT "C"



RIVERSIDE COUNTY  
OFFICE ON AGING



Riverside County Office on Aging

Contractor Budget: Program Resources

Fiscal Year 2016-2017

12 Months - 2016/2017

Original:

Revision:

OTO:

Contractor:

Sodexo

Date: 06/28/2016

Program and Service:

Title III C2 - Home Delivered Meals

Vendor #:

25959

	DESCRIPTION OF REVENUE	FUNDING SOURCE	AMOUNT	
	<b>RCOoA Award Amounts:</b>			
11	Federal & State		536,377	
12	Federal & State OTO			
13	Other Award (IFS *)			
14	Other Award (IFS *)			
15	Other Award (IFS *)			
16	<b>Total RCOoA Award Amounts</b>		<b>536,377</b>	OK
17	<b>Program Income (May not be used for match):</b>			
18	Donations from Program Participants			
19	Other Program Income (IFS *)			
20	Other Program Income (IFS *)			
21	<b>Total Program Income (May not be used for match)</b>		<b>0</b>	OK
22	<b>Match Cash (From non-Federal sources):</b>			
23	Donations NOT from Program Participants		23,197	
24	Fundraising Events			
25	Proceeds from Sale of Property / Equipment			
26	Service Fees Income (Non-RCOoA units)			
27	Other Match Cash (IFS *)			
28	<b>Total Match Cash</b>		<b>23,197</b>	OK
29	<b>Match Third-Party In-Kind:</b>			
30	Volunteer Services		36,400	
31	Donated Materials / Space			
32	Other Match Third-Party In-Kind (IFS *)			
33	Other Match Third-Party In-Kind (IFS *)			
34	<b>Total Match Third-Party In-Kind</b>		<b>36,400</b>	OK
36	<b>Total Program Resources</b>		<b>595,974</b>	OK

Match Reference		Rate	Minimum	Reported
Minimum Required Match	Title IIIB, IIIC	10%	59,597	59,597
Minimum Required Match	Title IIIE	25%	178,792	59,597

\* IFS = Include Funding Source

Program Resources amounts (this worksheet) must equal Program Costs amounts (separate worksheet) as follows:

Program Resources cell G16 must equal Program Costs cell I41.

Program Resources cell G21 must equal Program Costs cell E41.

Program Resources cell G28 must equal Program Costs cell F41.

Program Resources cell G34 must equal Program Costs cell H41.

Program Resources cell G36 must equal Program Costs cell D41.

Note that corresponding amounts correctly reported will be noted by "OK", and "ERRORS" denote adjustments needed.

EXHIBIT "C"



RIVERSIDE COUNTY  
OFFICE ON AGING



Riverside County Office on Aging  
Contractor Budget: Program Costs  
Fiscal Year 2016-2017

12 Months - 2016/2017

Original:   
Revision:   
OTO:

Contractor:  
Program and Service:  
Vendor #:

Sodexo  
Title III C2 - Home Delivered Meals  
25959

Date: 06/28/2016

Budget Line Items	Total Cost	Program Inc	Cash Match	In-Kind Match	Total RCOoA
<b>Paid Personnel</b>					
11 Total Salaries / Wages	177,089		10,625		166,464
12 Payroll Taxes	17,709		1,063		16,646
13 Workers' Compensation	16,469		988		15,481
14 Other Benefits	21,251		1,275		19,976
15 Total Paid Personnel	232,518	0	13,951		218,567
16 Third-Party In-Kind Personnel	36,400			36,400	0
17 <b>Total Personnel</b>	<b>268,918</b>	<b>0</b>	<b>13,951</b>	<b>36,400</b>	<b>218,567</b>
18 <b>Travel &amp; Training *</b>	<b>1,745</b>				<b>1,745</b>
<b>Equipment</b>					
20 Expendable Equipment (unit cost of < \$500)	500				500
21 Non-Expendable Equipment (unit cost ≥ \$500)					0
22 <b>Total Equipment</b>	<b>500</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>500</b>
23 <b>Catered Food</b>					<b>0</b>
24 <b>Raw Food</b>	<b>140,000</b>		<b>9,246</b>		<b>130,754</b>
25 <b>Consultants *</b>					<b>0</b>
<b>Other Direct Expenses</b>					
<b>Building Rent and Utilities</b>					
28 Lease / Rent *	35,004				35,004
29 Utilities *					0
30 Office Expense *	1,200				1,200
31 Vehicle Operations and Maintenance *	22,000				22,000
32 Outside Services *	6,000				6,000
33 Accounting *	42,910				42,910
34 Audit * **	7,500				7,500
35 Volunteer Expense *					0
36 Insurance *	22,000				22,000
37 Subcontracted Direct Service Costs *					0
38 Miscellaneous *	48,197				48,197
39 <b>Total Other Direct Expenses</b>	<b>184,811</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>184,811</b>
40 <b>Indirect Costs (Maximum 9% of Total) *</b>					<b>0</b>
41 <b>Total Program Costs</b>	<b>595,974</b>	<b>0</b>	<b>23,197</b>	<b>36,400</b>	<b>536,377</b>

OK OK OK OK OK

\* Requires explanation

\*\* Cannot include audit cost unless \$500,000 in Federal Awards is expended annually

Program Costs amounts (this worksheet) must equal Program Resources amounts (separate worksheet) as follows:

Program Costs cell D41 must equal Program Resources cell G36.

Program Costs cell E41 must equal Program Resources cell G21.

Program Costs cell F41 must equal Program Resources cell G28.

Program Costs cell H41 must equal Program Resources cell G34.

Program Costs cell I41 must equal Program Resources cell G16.

Note that corresponding amounts correctly reported will be noted by "OK", and "ERRORS" denote adjustments needed.



Riverside County Office on Aging  
 Contractor Budget: Explanations  
 Fiscal Year 2016-2017

EXHIBIT "C"

RIVERSIDE COUNTY  
 OFFICE ON AGING



Original:     
 Revision:     
 OTO:

12 Months - 2016/2017

Contractor: Sodexo  
 Program and Service: Title IIIC2 - Home Delivered Meals  
 Vendor #: 25959

Date: 06/28/2016

Budget Line Items	Line #	Total RCOoA	Explanation
Travel & Training *	18	1,745	
Consultants *	25	0	
Lease / Rent *	28	35,004	
Utilities *	29	0	
Office Expense *	30	1,200	
Vehicle Operations and Maintenance *	31	22,000	
Outside Services *	32	6,000	
Accounting *	33	42,910	
Audit * **	34	7,500	
Volunteer Expense *	35	0	
Insurance *	36	22,000	
Subcontracted Direct Service Costs *	37	0	
Miscellaneous *	38	48,197	



Riverside County Office on Aging  
 Contractor Budget: Paid Personnel  
 Fiscal Year 2016-2017

# RIVERSIDE COUNTY OFFICE ON AGING

EXHIBIT "C"



Original:  X  
 Revision:   
 OTO:

12 Months - 2016/2017

Date:

06/28/2016

Contractor:  
 Program and Service:  
 Vendor #:

Sodexo  
 Title III(C)-Home Delivered Meals  
 25959

**PAID PERSONNEL BY POSITION - SECTION A**

#	Position / Title	Hours per Week	Hourly Rate	Contract # of Weeks	Contract Budget	Comments / Notes
1	cook	15.00	20.37	52	15,889	
2	Driver	40.00	10.00	52	20,800	
3	Driver	40.00	10.00	52	20,800	
4	Driver	40.00	10.00	52	20,800	
5	Driver	32.00	10.00	52	16,640	
6	Driver	32.00	10.00	52	16,640	
7	Driver	32.00	10.00	52	16,640	
8	Driver	32.00	10.00	52	16,640	
9	Admin	40.00	13.00	52	27,040	
10	Production	10.00	10.00	52	5,200	
11				52	0	
12				52	0	
13				52	0	
14				52	0	
15				52	0	
16				52	0	
17				52	0	
18				52	0	
19				52	0	
20				52	0	
Total Salaries / Wages: Section A					177,089	
Total Salaries / Wages: Section B					0	See detail in Section B
Total Salaries / Wages: Section C					0	See detail in Section C
TOTAL SALARIES / WAGES					177,089	
Total Payroll Taxes					17,709	
Total Workers' Compensation					16,469	
Total Other Benefits					21,251	
TOTAL EMPLOYEE BENEFITS					55,429	
TOTAL PAID PERSONNEL					232,518	



EXHIBIT "C"



RIVERSIDE COUNTY  
OFFICE ON AGING



Riverside County Office on Aging

Contractor Budget: Program Resources

Fiscal Year 2016-2017

12 Months - 2016-2017

Original:

Revision:

OTO:

Contractor:

Sodexo

Date:

Program and Service:

Title III C1 - Congregate

Vendor #:

25959

	DESCRIPTION OF REVENUE	FUNDING SOURCE	AMOUNT	
	<b>RCOoA Award Amounts:</b>			
11	Federal & State		572,776	
12	Federal & State OTO			
13	Other Award (IFS *)			
14	Other Award (IFS *)			
15	Other Award (IFS *)			
16	<b>Total RCOoA Award Amounts</b>		<b>572,776</b>	OK
17	<b>Program Income (May not be used for match):</b>			
18	Donations from Program Participants			
19	Other Program Income (IFS *)			
20	Other Program Income (IFS *)			
21	<b>Total Program Income (May not be used for match)</b>		<b>0</b>	OK
22	<b>Match Cash (From non-Federal sources):</b>			
23	Donations NOT from Program Participants			
24	Fundraising Events			
25	Proceeds from Sale of Property / Equipment			
26	Service Fees Income (Non-RCOoA units)			
27	Other Match Cash (IFS *)			
28	<b>Total Match Cash</b>		<b>0</b>	OK
29	<b>Match Third-Party In-Kind:</b>			
30	Volunteer Services		18,000	
31	Donated Materials / Space		60,000	
32	Other Match Third-Party In-Kind (IFS *)			
33	Other Match Third-Party In-Kind (IFS *)			
34	<b>Total Match Third-Party In-Kind</b>		<b>78,000</b>	OK
36	<b>Total Program Resources</b>		<b>650,776</b>	OK

Match Reference		Rate	Minimum	Reported
Minimum Required Match	Title IIIB, IIIC	10%	63,642	78,000
Minimum Required Match	Title IIIE	25%	190,925	78,000

\* IFS = Include Funding Source

Program Resources amounts (this worksheet) must equal Program Costs amounts (separate worksheet) as follows:

Program Resources cell G16 must equal Program Costs cell I41.

Program Resources cell G21 must equal Program Costs cell E41.

Program Resources cell G28 must equal Program Costs cell F41.

Program Resources cell G34 must equal Program Costs cell H41.

Program Resources cell G36 must equal Program Costs cell D41.

Note that corresponding amounts correctly reported will be noted by "OK", and "ERRORS" denote adjustments needed.

EXHIBIT "C"



RIVERSIDE COUNTY  
OFFICE ON AGING



Riverside County Office on Aging  
Contractor Budget: Program Costs  
Fiscal Year 2016-2017

12 Months - 2016-2017

Original:   
Revision:   
OTO:

Contractor:  
Program and Service:  
Vendor #:

Sodexo  
Title IIIIC1 - Congregate  
25959

Date:

Budget Line Items	Total Cost	Program Inc	Cash Match	In-Kind Match	Total RCOoA
<b>Paid Personnel</b>					
11 Total Salaries / Wages	83,681				83,681
12 Payroll Taxes	8,368				8,368
13 Workers' Compensation	7,782				7,782
14 Other Benefits	10,042				10,042
15 Total Paid Personnel	109,873	0	0		109,873
16 Third-Party In-Kind Personnel	0				0
17 <b>Total Personnel</b>	<b>109,873</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>109,873</b>
18 <b>Travel &amp; Training *</b>	<b>3,437</b>				<b>3,437</b>
19 <b>Equipment</b>					
20 Expendable Equipment (unit cost of < \$500)	500				500
21 Non-Expendable Equipment (unit cost ≥ \$500)					0
22 <b>Total Equipment</b>	<b>500</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>500</b>
23 <b>Catered Food</b>					<b>0</b>
24 <b>Raw Food</b>	<b>183,288</b>				<b>183,288</b>
25 <b>Consultants *</b>					<b>0</b>
26 <b>Other Direct Expenses</b>					
27 <b>Building Rent and Utilities</b>					
28 Lease / Rent *	60,000			60,000	0
29 Utilities *	15,000				15,000
30 Office Expense *	5,000				5,000
31 Vehicle Operations and Maintenance *	30,000				30,000
32 Outside Services *	6,000				6,000
33 Accounting *	45,822				45,822
34 Audit * **	7,500				7,500
35 Volunteer Expense *	18,000			18,000	0
36 Insurance *	13,300				13,300
37 Subcontracted Direct Service Costs *					0
38 Miscellaneous *	153,056				153,056
39 <b>Total Other Direct Expenses</b>	<b>353,678</b>	<b>0</b>	<b>0</b>	<b>78,000</b>	<b>275,678</b>
40 <b>Indirect Costs (Maximum 9% of Total) *</b>					<b>0</b>
41 <b>Total Program Costs</b>	<b>650,776</b>	<b>0</b>	<b>0</b>	<b>78,000</b>	<b>572,776</b>

OK OK OK OK OK

\* Requires explanation

\*\* Cannot include audit cost unless \$500,000 in Federal Awards is expended annually

Program Costs amounts (this worksheet) must equal Program Resources amounts (separate worksheet) as follows:

- Program Costs cell D41 must equal Program Resources cell G36.
- Program Costs cell E41 must equal Program Resources cell G21.
- Program Costs cell F41 must equal Program Resources cell G28.
- Program Costs cell H41 must equal Program Resources cell G34.
- Program Costs cell I41 must equal Program Resources cell G16.

Note that corresponding amounts correctly reported will be noted by "OK", and "ERRORS" denote adjustments needed.



EXHIBIT "C"

RIVERSIDE COUNTY  
OFFICE ON AGING



Riverside County Office on Aging  
Contractor Budget: Explanations  
Fiscal Year 2016-2017

12 Months - 2016-2017

Original:     
Revision:     
OTO:

Contractor:

Sodexo

Date:

Program and Service:

Title III C1 - Congregate

Vendor #:

25,959

Budget Line Items	Line #	Total RCOoA	Explanation
Travel & Training *	18	3,437	
Consultants *	25	0	
Lease / Rent *	28	0	
Utilities *	29	15,000	
Office Expense *	30	5,000	
Vehicle Operations and Maintenance *	31	30,000	
Outside Services *	32	6,000	
Accounting *	33	45,822	
Audit * **	34	7,500	
Volunteer Expense *	35	0	
Insurance *	36	13,300	
Subcontracted Direct Service Costs *	37	0	
Miscellaneous *	38	153,056	





# RIVERSIDE COUNTY OFFICE ON AGING



Riverside County Office on Aging  
 Contractor Budget: Paid Personnel  
 Fiscal Year 2016-2017

Original:    
 Revision:    
 OTO:

12 Months - 2016-2017

Contractor:  
 Program and Service:  
 Vendor #:

Sodexo  
 Title III C1 - Congregate  
 25959

Date:

PAID PERSONNEL BY POSITION - SECTION A							Contract Budget	Comments / Notes
#	Position / Title	Hours per Week	Hourly Rate	Contract # of Weeks	Contract Budget	Comments / Notes		
1	Cook	25.00	20.37	52	26,481			
2	Site Coordinator	10.00	10.00	52	5,200			
3	Site Coordinator	10.00	10.00	52	5,200			
4	Site Coordinator	10.00	10.00	52	5,200			
5	Site Coordinator	10.00	10.00	52	5,200			
6	Site Coordinator	10.00	10.00	52	5,200			
7	Site Coordinator	10.00	10.00	52	5,200			
8	Site Coordinator	10.00	10.00	52	5,200			
9	Site Coordinator	10.00	10.00	52	5,200			
10	Site Coordinator	10.00	10.00	52	5,200			
11	Production	20.00	10.00	52	10,400			
12				52	0			
13				52	0			
14				52	0			
15				52	0			
16				52	0			
17				52	0			
18				52	0			
19				52	0			
20				52	0			
Total Salaries / Wages: Section A					83,681			
Total Salaries / Wages: Section B					0	See detail in Section B		
Total Salaries / Wages: Section C					0	See detail in Section C		
TOTAL SALARIES / WAGES					83,681			
Total Payroll Taxes					8,368			
Total Workers' Compensation					7,782			
Total Other Benefits					10,042			
TOTAL EMPLOYEE BENEFITS					26,192			
TOTAL PAID PERSONNEL					109,873			

## EXHIBIT D- INSURANCE

- A. Without limiting or diminishing the SERVICE PROVIDER'S obligation to indemnify or hold the COUNTY harmless, SERVICE PROVIDER shall procure and maintain or cause to be maintained, at its sole cost and expense, the following insurance coverage's during the term of this Agreement. As respects to the insurance section only, the COUNTY herein refers to the County of Riverside, its Agencies, Districts, Special Districts, and Departments, their respective directors, officers, Board of Supervisors, employees, elected or appointed officials, agents or representatives as Additional Insureds.
1. Workers' Compensation:  
If the SERVICE PROVIDER has employees as defined by the State of California, the SERVICE PROVIDER shall maintain statutory Workers' Compensation Insurance (Coverage A) as prescribed by the laws of the State of California. Policy shall include Employers' Liability (Coverage B) including Occupational Disease with limits not less than \$1,000,000 per person per accident. The policy shall be endorsed to waive subrogation in favor of The County of Riverside.
  2. Commercial General Liability  
Commercial General Liability insurance coverage, including but not limited to, premises liability, unmodified contractual liability, products and completed operations liability, personal and advertising injury, and cross liability coverage, covering claims which may arise from or out of SERVICE PROVIDER'S performance of its obligations hereunder. Policy shall name COUNTY as Certificate Holder and as an Additional Insured. Policy's limit of liability shall not be less than \$1,000,000 per occurrence combined single limit, such insurance contains a general aggregate limit, it shall apply separately to this agreement or be no less than two (2) times the occurrence limit.
  3. Vehicle Liability:  
If vehicles or mobile equipment are used in the performance of the obligations under this Agreement, the SERVICE PROVIDER shall maintain liability insurance for all owned, non-owned or hired vehicles so used in an amount not less than \$1,000,000 per occurrence combined single limit. If SERVICE PROVIDER or subcontractor are using vehicle with passenger seating capacity of 7 or more the insurance limits shall not be less than 5,000,000. If such insurance contains a general aggregate limit, it shall apply separately to this agreement or be no less than two (2) times the occurrence limit.  
Policy shall name the COUNTY as Certificate holder and as Additional Insured.
  4. Errors and Omissions of not less than \$1,000,000 Combined Single Limit per occurrence is required as it appropriately relates to the services rendered. The entity providing Ombudsman services must be insured for activities including, but not limited to, investigation of patient complaints.
  5. Fidelity Bond/Crime Coverage, if SERVICE PROVIDER is not a governmental agency, in an amount of not less than \$25,000 covering all paid and volunteer employees, officers and other persons holding positions of trust, indemnifying RCOoA against all losses resulting from fraud or lack of integrity, honesty or fidelity.

6. Business Contents/Business Personal Property (BPP)/All Risk Property Insurance coverage of property purchased in whole or in part with RCOoA funds, and thus owned by the California Department of Aging and utilized by SERVICE PROVIDER. Property should be covered against any loss such as fire, theft, etc., policy limits shall be at sufficient amounts to ensure replacement value.
7. Professional Liability (Ombudsman Services & Legal Services ONLY)  
SERVICE PROVIDER shall maintain Professional Liability Insurance providing coverage for the SERVICE PROVIDER's performance of work included within this Agreement, with a limit of liability of not less than \$1,000,000 per occurrence and \$2,000,000 annual aggregate. If SERVICE PROVIDER's Professional Liability Insurance is written on a claim made basis rather than an occurrence basis, such insurance shall continue through the term of this Agreement and SERVICE PROVIDER shall purchase at his sole expense either 1) an Extended Reporting Endorsement (also, known as Tail Coverage); or 2) Prior Dates Coverage from new insurer with a retroactive date back to the date of, or prior to, the inception of this Agreement, or 3) demonstrate through Certificates of Insurance that SERVICE PROVIDER has Maintained continuous coverage with the same or original insurer. Coverage provided under item; 1), 2), or 3) will continue as long as the law allows.

B. General Insurance Provisions - All lines:

1. Any insurance carrier providing insurance coverage hereunder shall be admitted to the State of California and have an AMBEST rating of not less than A: VIII (A:8) unless such requirements are waived, in writing, by the County Risk Manager. If the County's Risk Manager waives a requirement for a particular insurer such waiver is only valid for that specific insurer and only for one policy term.
2. The SERVICE PROVIDER must declare its insurance self-insured retention for each coverage required herein. If any such self-insured retention exceed \$500,000 per occurrence each such retention shall have the prior written consent of the County Risk Manager before the commencement of operations under this Agreement. Upon notification of self-insured retention unacceptable to the COUNTY, and at the election of the County's Risk Manager, SERVICE PROVIDER's carriers shall either; 1) reduce or eliminate such self-insured retention as respects this Agreement with the COUNTY, or 2) procure a bond which guarantees payment of losses and related investigations, claims administration, and defense costs and expenses.
3. SERVICE PROVIDER shall cause SERVICE PROVIDER'S insurance carrier(s) to furnish the County of Riverside with either:
  - a. A properly executed Certificate(s) of Insurance and copies of Endorsements effecting coverage as required herein, and
  - b. If requested to do so orally or in writing by the County Risk Manager, provide copies of policies including all Endorsements and all attachments thereto, showing such insurance is in full force and effect. *Further, said certificate(s) and policies of insurance shall contain the covenant of the insurance carrier(s) a minimum of thirty (30) days written notice shall be given to the County of Riverside prior to any material modification, cancellation, expiration or reduction in coverage of such insurance. If SERVICE PROVIDER insurance carrier(s) policies does not meet the minimum notice requirement found herein, SERVICE PROVIDER shall cause*

*SERVICE PROVIDER'S insurance carrier(s) to furnish a 30 day Notice of Cancellation Endorsement.*

4. In the event of a material modification, cancellation, expiration, or reduction in coverage, this Agreement shall terminate unless the County of Riverside receives, prior to such effective date, another properly executed Certificate of Insurance, including copies of endorsements and/or policies, including all endorsements and attachments there to evidencing coverages set forth herein, and the insurance required herein is in full force and effect. *SERVICE PROVIDER shall not commence operation until the COUNTY has been furnished with Certificate(s) of Insurance and copies of endorsements and if requested, copies of policies of insurance including all endorsements and any and all other attachments as required in this Section. An individual authorized by the insurance carrier to do so, on its behalf shall sign the original endorsements for each policy and the Certificate of Insurance.*
5. It is understood and agreed to by the parties hereto that the SERVICE PROVIDER's insurance shall be construed as primary insurance, and the COUNTY's insurance and/or deductibles and/or self-insures retention's or self-insured programs shall not be construed as contributory.
6. If, during the term of this Agreement or any extension thereof, there is a material change in the scope of services; or there is a material change in the equipment to be used in the performance of the scope of work; or , the term of this Agreement, including any extensions thereof, exceeds five (5) years; the COUNTY reserves the right to adjust the types of insurance and the monetary limits of liability required under this Agreement, if in the County Risk Manager's reasonable judgement, the amount or type of insurance carried by the SERVICE PROVIDER has become inadequate.
7. SERVICE PROVIDER shall pass down the insurance obligations contained herein to all tiers of subcontractors working under this Agreement.
8. The insurance requirements contained in this Agreement may be met with a program(s) of self-insurance acceptable to the COUNTY.
9. SERVICE PROVIDER agrees to notify COUNTY of any claim by a third party or any incident or event that may give rise to a claim from the performance of this Agreement.

## ATTACHMENT "E"

### FOCAL POINTS

#### COMMUNITY FOCAL POINTS LIST

<b>Designated Community Focal Point</b>	<b>Address</b>
Ageless Reflections – Blythe Community Center	445 North Broadway Blythe, CA 92225
Albert A. Chatigny Senior Community Recreation Center	1310 Oak Valley Parkway Beaumont, CA 92223
Arlanza Community Center – Bryant Park	7950 Philbin Avenue Riverside, CA 92503
Banning Senior Center	769 North San Geronio Avenue PO Box 998 Banning, CA 92220
Cathedral Center	37-171 West Buddy Rogers Avenue Cathedral City, CA 92234
Coachella Senior Center	1540 Seventh Street Coachella, CA 92236
Colorado River Senior Community Center	HCR 20, Box 3408 – Rio Loco Blythe, CA 92225
Corona Senior Center	921 South Belle Street Corona, CA 92882
Dales Senior Center	3936 Chestnut Street Riverside, CA 92501
Desert Hot Springs Senior Center	11-777 West Drive Desert Hot Springs, CA 92240
Eddie Dee Smith Senior Center	5888 Mission Boulevard Rubidoux, CA 92509
Idyllwild Town Hall	25925 Cedar Street Idyllwild, CA 92549
Indio Senior Center	45-700 Aladdin Street Indio, CA 92201
James A. Venable Community Center	50-390 Carmen Avenue Cabazon, CA 92230
James Simpson Memorial Center	305 East Devonshire Avenue Hemet, CA 92543
Janet Goeske Center	5257 Sierra Street Riverside, CA 92504
Jerry Rummonds Senior Center	87-225 Church Street PO Box 701 Thermal, CA 92274
Joslyn Senior Center	73-750 Catalina Way Palm Desert, CA 92260
Kay Cenicerros Senior Center	29995 Evans Road Sun City, CA 92586

## ATTACHMENT "E"

### FOCAL POINTS

#### COMMUNITY FOCAL POINTS LIST

<b>Designated Community Focal Point</b>	<b>Address</b>
La Quinta Senior Center	78-450 Avenida La Fonda La Quinta, CA 92247
La Sierra Senior Center	5215 La Sierra Riverside, CA 92505
Lake Elsinore Activity Center	420 East Lakeshore Drive Lake Elsinore, CA 92530
Marion Ashley Community Center	25625 Briggs Road Menifee, CA 92585
Mary Phillips Senior Center	41845 Sixth Street Temecula, CA 92590
Mead Valley Community Center	21091 Rider Street Perris, CA 92570
Mizell Senior Center	480 South Sunrise Way Palm Springs, CA 92262
Moreno Valley Senior Center	25075 Fir Avenue Moreno Valley, CA 92553
Murrieta Senior Center	41717 Juniper Street Murrieta, CA 92562
Norco Senior Center	2690 Clark Avenue PO Box 428 Norco, CA 92860
Norton Younglove Community Center	459 West Center Street Riverside, CA 92507
Norton Younglove Community Center	908 Park Street PO Box 1190 Calimesa, CA 92320
Perris Senior Center	100 North "D" Street Perris, CA 92570
Riverside-San Bernardino County Indian Health	11555 ½ Potrero Road Banning, CA 92220
Ruth H. Lewis Community Center at Reid Park	701 North Orange Street Riverside, CA 92501
San Jacinto Community Center	625 South Pico Avenue San Jacinto, CA 92583
Stratton Community Center at Bordwell Park	2008 Martin Luther King Boulevard Riverside, CA 92507
The Center	611 S. Palm Canyon Drive, Suite 201 Palm Springs, CA 92262
Ysamel Villegas Community Center	3091 Esperanza Street Riverside, CA 92503