

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

105



FROM: Riverside University Health System - Medical Center

SUBMITTAL DATE:
May 31, 2015

SUBJECT: Ratification of the Second Amendment to the Agreement for Interpreter Services with Language Line Services effective June 1, 2016 for three years; All Districts; [\$150,000]; Hospital Enterprise Fund

RECOMMENDED MOTION: That the Board of Supervisors:

1. Ratify and execute the Second Amendment for Interpreter Services with Language Line Services to increase the Agreement amount by \$50,000 from \$150,000 to \$200,000 annually for three years; and
2. Authorize the Purchasing Agent, in accordance with Ordinance No. 459, based on the availability of fiscal funding and as approved by County Counsel to sign amendments that do not change the substantive terms of the Agreement, and sign amendments to the compensation provisions that do not exceed ten (10) percent annually.

BACKGROUND:

Summary

The requested Board action will approve Riverside University Health System (RUHS) to continue utilizing interpreting services to help our patients receive appropriate information and to remain compliant with Joint Commission and Centers for Medicare and Medicaid Services (CMS) requirements.

Zareh H. Sarraffian,
CEO - Health System

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost:	POLICY/CONSENT (per Exec. Office)
COST	\$ 50,000	\$ 50,000	\$ 150,000	\$ 0	Consent <input type="checkbox"/> Policy <input checked="" type="checkbox"/>
NET COUNTY COST	\$ 0	\$ 0	\$ 0	\$ 0	

SOURCE OF FUNDS: Hospital Enterprise Fund 40050	Budget Adjustment: No
	For Fiscal Year: 15/16 – 18/19

C.E.O. RECOMMENDATION:

APPROVE

BY: Christopher M. Hans
Christopher M. Hans

County Executive Office Signature

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Jeffries, seconded by Supervisor Ashley and duly carried,
IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Jeffries, Washington, Benoit and Ashley
Nays: None
Absent: Tavaglione
Date: July 12, 2016
xc: RUHS, Purchasing

Kecia Harper-Ihem
Clerk of the Board
By: Kecia Harper-Ihem
Deputy

Prev. Agn. Ref.: 01/27/15; 3-15 | District: ALL | Agenda Number:

3-33

Purchasing & Fleet Services: Teresa Summers
Teresa Summers, Assistant Director
Departmental Concurrence

FORM APPROVED COUNTY COUNSEL
BY: Marsha L. Victor 6/16/16
MARSHA L. VICTOR DATE

A-30
 4/5 Vote
 Positions Added
 Change Order

SUBMITTAL TO THE BOARD OF SUPERVISORS, COUNTY OF RIVERSIDE, STATE OF CALIFORNIA

FORM 11: Ratify the Second Amendment to the Agreement for Interpreter Services with Language Line Services effective June 1, 2016 for three years; All Districts; [\$50,000]; Hospital Enterprise Fund

DATE: May 31, 2016

PAGE: Page 2 of 2

BACKGROUND:

Summary (continued)

RUHS assists patients and their families by offering interpretation services in to increase understanding of hospital procedures, physician and medication instructions, and informed as to the contents of various documents. More recently, RUHS extended its interpreting service to include the ten (10) Federally Qualified Health Centers (FQHC) and Detention Health Services (DHS) in which services has progressively risen.

The availability of interpretation services has impacts on access to care, quality of care and reduction of preventable medical errors.

Impact on Citizens and Businesses

This service impacts the patients in Riverside County receiving care from Riverside University Health System (RUHS), their friends and families. Additionally, it extends an important service that helps patients better understand the care and directions they receive.

Contract History and Price Reasonableness

On January 27, 2015, agenda item 3-15 the Board approved the Professional Services Agreement with Language Line Services effective July 1, 2014 with the option to renew for four additional years not to exceed \$150,000 annually.

This amendment increases the amount by \$50,000 to the maximum annual costs. This increase does not affect the established rates however, reflects more accurately on the quantity of patients needing interpreting services.

ZS:ns

SECOND AMENDMENT TO THE PROFESSIONAL SERVICES AGREEMENT

WITH

LANGUAGE LINE SERVICES, INC.

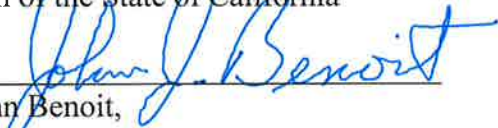
(Interpreter Services)

That certain Agreement between Riverside University Health System – Medical Center (“COUNTY”) and **Language Line Services, Inc.** (“CONTRACTOR”), approved January 27, 2015, agenda item number 3-15 and first amendment approved June 11, 2015, is hereby amended as follows:

1. Delete the language of Section 3. Compensation, subsection 3.1, and replace with the following:
 “3.1 The COUNTY shall pay the CONTRACTOR for services performed, products provided and expenses incurred in accordance with the terms of Exhibit B, Payment Provisions. Maximum payments by COUNTY to CONTRACTOR’s shall not exceed two hundred thousand dollars (\$200,000) annually including all expenses. The COUNTY is not responsible for any fees or costs incurred above or beyond the contracted amount and shall have no obligation to purchase any specified amount of services or products. Unless otherwise specifically stated in exhibit B, COUNTY shall not be responsible for payment of any of CONTRACTOR’s expense related to this Agreement.”
2. All other terms and conditions of this Agreement are to remain unchanged.

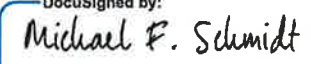
IN WITNESS WHEREOF, the parties have executed this Amendment.

COUNTY OF RIVERSIDE, a political subdivision of the State of California

By: 
John Benoit,
Chairman, Board of Supervisors

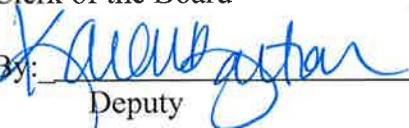
Date: JUL 12 2016

LANGUAGE LINE SERVICES, INC.

DocuSigned by:

C4899DFDED494D7...
By: _____
Michael F. Schmidt
Chief Financial Officer

Date: 6/2/2016

ATTEST:
Kecia Harper-Ihem
Clerk of the Board

By: 
Deputy

APPROVED AS TO LEGAL FORM:
Gregory P. Priamos
County Counsel

By: 
Martha Knutson,
Deputy County Counsel

JUL 12 2016 333