9 9	SCOPE OF WORK – PART A / PART B
	USE A SEPARATE SCOPE OF WORK FOR EACH PROPOSED GRANT AND SERVICE
Contract Number:	
Sub-Contractor:	Borrego Health Services
Court & Domical.	Part A Contract March 1, 2016 – February 28, 2017
Grant & Feriod:	X Part B Contract April 1, 2016 – March 31, 2017
Service Category:	Medical Case Management Services (MCM) (Including Treatment Adherence)
Service Goal:	The goal of providing medical case management services is to ensure that those who are unable to self-manage their care, struggling
	with challenging barriers to care, marginally in care, and/or experiencing poor CD4/Viral load tests receive intense care coordination
	assistance to support participation in HIV medical care.
Service Health Outcomes:	Improved or maintained CD4 cell count
	Improved or maintained CD4 cell count, as a % of total lymphocyte cell count
	Improved or maintained viral load
	Medical Visits
	*Reduction of Medical Case Management utilization due to patient self-sufficiency.

	SA1 West Riv	SA2 Mid Riv	SA3 East Riv	San B West	SAS San B East	SA6 San B Desert	FY 16/17 TOTAL	FY 15/16 TOTAL
Number of Clients			100				100	0
Number of Visits  = Regardless of number of transactions or number of units			300				300	0
Number of Units = Transactions or 15 min encounters			009				009	0

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M	Outcome Measures
s Group	Duration
Session Sessions	per Week Duration
Session	. Length
Expected	Avg. Attend.
Open/	Closed
Targeted	Population
Service	Area of
Group Name and	Description

	E PROCESS OUTCOMES	Medical Case Management Needs Assessments     Patient Acuity Assessments     Comprehensive Care Plan     Case Conferencing Documentation     Referral Logs     Progress Notes     Cultural Competency Plan     ARIES Reports			
	TIMELINE	04/01/16-			
	SERVICE AREA	<b>ෆ</b>			
	PLANNED SERVICE DELIVERY AND IMPLEMENTATION ACTIVITIES:	Element #1:Borrego Health Services, Medical Case Managers (Social Workers/Nursing) will provide the following service delivery elements to PLWHA receiving Medical Case Management Services at Borrego Health Services in Eastern Riverside County: Initial and ongoing assessment of the patient's service needs  • Development of a comprehensive care plan in collaboration with the patient  • Coordination of services required to implement the plan Patient monitoring to assess the efficacy of the plan as necessary  • Patient-specific advocacy and/or review of utilization of services  • Coordination and follow-up of medical treatments  • Provide or refer patients for advice, support, counseling on topics surrounding HIV disease, treatments, medications, treatment adherence education, caregiver bereavement support, dietary/nutrition advice and education, and terms and information needed by the patient to effectively participate in his/her medical care  • Includes all types of case management including face-toface, phone contact and any other forms of communication. Integrate and utilize ARIES to incorporate core data elements.	Implementation Activities:	<ol> <li>The HIV Clinic Manager is responsible for ensuring MCM services are delivered according to the IEHPC Standards of Care and Scope of Work activities.</li> </ol>	<ol> <li>Medical Case Managers will provide Medical Case Management Services to patients that meet the following</li> </ol>

criteria:
 Need one or more of the following services: home health, home and community-based services, mental health, substance abuse, housing assistance, and/or are clients that exhibit the following, according to current physician documentation:

 CD4 <500 and any viral load, including "undetectable" CD4 <500 and any reportable viral load</li>

Viral load >100,000 and any CD4 Count

3. Medical Case Managers will conduct an initial needs assessment to identify which HIV patients meet the criteria to receive medical case management services. Reassessments will be conducted at a minimum of every four months by the MCM staff to determine service needs.

4. Medical Case Managers will conduct initial and ongoing assessment of patient acuity level and service needs. If patient is determined to not need intensive case management services they will be referred and linked with case management (non-medical) services. 5. The MCM staff will develop an individualized care plans in collaboration with patient, primary care physician/provider and other health care/support staff to maximize patient's care and facilitate cost-effective outcomes. The plan will include the following elements: problem/presenting issue(s), service need, goals, action plan, responsibility and timeframes.

 MCM staff will periodically re-evaluate and modify care plans as necessary (minimum of six months). 7. MCM staff will advocate on the patient's behalf and provide direct provision or referrals, to other service providers for advice, support, counseling on topics surround HIV disease treatments, medications, or other health related topics.

8. The MCM staff will discuss and document treatment adherence issues the HIV patient is experiencing and work with treatment team staff to provide additional education and counseling for patient.

9. The MCM staff will work with the HIV patient to become effective self-managers of their own care.
10. MCM staff will share the care plan with the treatment team during case conferencing and MCM staff will maintain ongoing coordination with internal programs and external agencies to which patients are referred for medical and

support services.

- clinic staff at all levels and across all disciplines receive clinic staff at all levels and across all disciplines receive ongoing education and training in cultural competent service delivery to ensure that patients receive quality care that is respectful, compatible with patient's cultural, health beliefs, practices, preferred language and in a manner that reflects and respects the race/ethnicity, gender, sexual orientation, and religious preference of community served.
- update on an ongoing basis the written plan that outlines goals, policies, operational plans, and mechanisms for management oversight to provide services based on established national *Cultural and Linguistic Competency Standards*.
- 13. Information will be entered into ARIES. The ARIES reports will be used by the Clinical Quality Management Committee and contractor to identify quality service indicators and provide opportunities for improvement in care and services, improve desired patient outcomes and results can be used to develop and recommend "best practices."

SCOPE OF WORK – PART A / PART B USE A SEPARATE SCOPE OF WORK FOR EACH PROPOSED GRANT AND SERVICE	
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Contract Name Land	
Contract Number:	
Sub-Contractor:	Borrego Health Services
Guant & Daniad.	Part A Contract March 1, 2016 – February 28, 2017
	X Part B Contract April 1, 2016 – March 31, 2017
Service Category:	Early Intervention Services (Part B)

Service Goal:	Quickly link HIV infected individuals to testing services, core medical services, and support services necessary to support treatment
•	adherence and maintain in medical care. Decreasing the time between acquisition of HIV and entry into care will facilitate access to
	medications, decrease transition rates, and improve health outcomes.
Service Health Outcomes:	Improved or maintained CD4 cell count
	Improved or maintained CD4 cell count, as a % of total lymphocyte cell count
	Improved or maintained viral load
	Accessing Medical Care (at least two medical visits in a 12 month period)
	Linkage to HIV Medical Care System

16 L	0	0	0
FY 15/16 TOTAL			
FY 16/17 TOTAL	20	80	320
srt			
SA6 San B Desert			
San 1st			
SA5 B Ea			
SA3 SA4 SA5 San East Riv San B West B East			
SA3 East Riv	20	80	320
SA2 Mid Riv			
SAI SA2 West Riv Mid Riv			
	Number of Clients	Number of Visits = Regardless of number of transactions or number of units	Number of Units = Transactions or 15 min encounters

# Briefly explain any significant changes in service delivery between the two fiscal years:

	<b></b>		
Outcome Measures			
Group Duration			
Sessions Group per Week Duration			
Expected Session Avg. Attend. Length per Session (hours)			
Open/ Closed			
Service Area of Targeted Open/ Service Population Closed Delivery			
Service Area of Service Delivery			
Group Name and Description	•	•	•

# Assessment and Enrollment Forms PROCESS OUTCOMES Case Conferencing Documentation Outreach schedules and logs Outreach Encounter Logs Cultural Competency Plan LTC Documentation Logs Reporting Forms **Progress Notes** Referral Logs ARIES Reports TIMELINE 04/01/16-03/30/17 SERVICE AREA Linking newly diagnosed and unmet need individuals to Part A) are delivered according to the IEHPC Standards of venues to provide outreach activities to link unaware to HIV necessary support to bring back into care and maintain into individuals with Partner Services and to HIV treatment and EIS staff will work with HIV Testing & Counseling Services activities to other health insurance payer sources (i.e., care at Borrego Health Services and other HIV providers service delivery elements to PLWHA receiving EIS (Part B) at PLANNED SERVICE DELIVERY AND IMPLEMENTATION ACTIVITIES: EIS staff will work with community agencies, faith-based Integrate and utilize ARIES to incorporate core data Element #1: Borrego Health Services will provide the following Linking unaware communities to HIV Counseling & Re-linking HIV patients that have fallen out of care. The HIV Clinic Director is responsible for ensuring EIS agencies and local churches and other non-traditional EIS staff will work with treatment team staff to identify to link newly diagnosed individuals and unmet need Assist HIV patients with enrollment or transition PLWH/A that have fallen out-of-care to provide the ADAP, MISP, Medi-Cal Expansion, Insurance Referrals to systems of care (RW & non-RW) Outreach activities to bring to HIV services Testing and Counseling and Partner Services. Borrego Health Services located in Eastern County: Care and Scope of Work activities. within Riverside County. treatment and care. Marketplace, etc.) **Testing Services** mplementation Activities: treatment and care. elements. ۸i 4 က်

- EIS staff will coordinate with local HIV prevention /outreach programs to identify target outreach locations and identify individuals' not in care and avoid duplication of outreach activities.
- 6. EIS staff will maintain documentation on all outreach encounters/activities including demographics, patient contacts, referrals, and follow-up, LTC Documentation Logs, Assessment and Enrollment Forms and Reporting Forms in each patient's chart
- activities to other health insurance payer sources (i.e., ADAP, MISP, Medi-Cal Expansion, Insurance Marketplace, etc.). This may include but is not limited to: contacting patients during recertification, assisting the patient with obtaining verification documentation and documentation of eligibility screening process.
- 8. HIV Clinic Manager and designated staff will ensure that clinic staff at all levels and across all disciplines receive ongoing education and training in cultural competent service delivery to ensure that patients receive quality care that is respectful, compatible with patient's cultural, health beliefs, practices, preferred language and in a manner that reflects and respects the race/ethnicity, gender, sexual orientation, and religious preference of community served.
- 9. HIV Clinic Manager and designated staff will review and update on an ongoing basis the written plan that outlines goals, policies, operational plans, and mechanisms for management oversight to provide services based on established national Cultural and Linguistic Competency Standards.
- 10. Information will be entered into ARIES. The ARIES reports will be used by the Clinical Quality Management Committee and contractor to identify quality service indicators and provide opportunities for improvement in care and services, improve desired patient outcomes and results can be used to develop and recommend "best practices."

### **EXHIBIT B**

### PAYMENT PROVISIONS

CONTRACTOR shall be entitled to receive payment for services rendered as specified in Exhibit A, Scope of Work, as follows:

### 1. Reimbursement:

Total annual reimbursement to CONTRACTOR shall be as follows:

Fiscal Year	Amount
2016/2017	\$83,928
2017/2018	\$83,928
2018/2019	\$83,928
TOTAL	\$251,784

### 2. Invoice Requirements:

- **2.1** COUNTY agrees to pay acceptable invoices, as per requirements specified in the agreement, Article 3, COMPENSATION, paragraph 3.3 above.
- 2.2 Payment by the COUNTY of an invoice shall not preclude the COUNTY form subsequently raising any errors which were present on such invoice and /or from taking a set off in the amount of such error from any amount the COUNTY still owes CONTRACTOR.

MAXIMUM COMPENSATON payable under the terms of this Agreement shall not exceed eighty-three thousand, nine hundred twenty-eight dollars (\$83,928) annually, including all expenses.

/// /// ////

# PROFESSIONAL SERVICE AGREEMENT

for

# HIV CARE PROGRAM AND MINORITY AIDS INITIATIVE

between

### **COUNTY OF RIVERSIDE**

and

TRUEVOLUTION, INC.



FORM PPROYED COUNTY COUNSELL SY NEAL R KIPNIS DATE

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This Agreement, made and entered into this First day of April 1, 2016, by and between TruEvolution, Inc. (herein referred to as "CONTRACTOR"), and the COUNTY OF RIVERSIDE, a political subdivision of the State of California, through its Department of Public Health (herein referred to as "COUNTY"). The parties agree as follows:

### 1. <u>Description of Services</u>

- 1.1 CONTRACTOR shall provide all services as outlined and specified in Exhibit A, Scope of Services, at the prices stated in Exhibit B, Payment Provisions, to the Agreement.
- 1.2 CONTRACTOR represents that it has the skills, experience, and knowledge necessary to perform under this Agreement and the COUNTY relies upon this representation. CONTRACTOR shall perform to the satisfaction of the COUNTY and in conformance to and consistent with the highest standards of firms/professionals in the same discipline in the State of California.
- 1.3 CONTRACTOR affirms this it is fully apprised of all of the work to be performed under this Agreement; and the CONTRACTOR agrees it can properly perform this work at the prices stated in Exhibit B. CONTRACTOR is not to perform services or provide products outside of the Agreement.
- 1.4 Acceptance by the COUNTY of the CONTRACTOR's performance under this Agreement does not operate as a release of CONTRACTOR's responsibility for full compliance with the terms of this Agreement.

### 2. Period of Performance

2.1 This Agreement shall be effective upon signature of this Agreement by both parties and continues in effect through April 1, 2016 through March 31, 2019, unless terminated earlier. CONTRACTOR shall commence performance upon signature of this Agreement by both parties and shall diligently and continuously perform thereafter. The Riverside County Board of Supervisors is the only authority that may obligate the County for a non-cancelable multi-year agreement.

### 3. Compensation

3.1 The COUNTY shall pay the CONTRACTOR for services performed, products provided and expenses incurred in accordance with the terms of Exhibit B, Payment Provisions. Maximum payments by COUNTY to CONTRACTOR shall not exceed eighty-five thousand dollars (\$85,000) annually, including all expenses. The COUNTY is not responsible for any fees or costs incurred above or

beyond the contracted amount and shall have no obligation to purchase any specified amount of services or products. Unless otherwise specifically stated in Exhibit B, COUNTY shall not be responsible for payment of any of CONTRACTOR's expenses related to this Agreement.

- 3.2 No price increases will be permitted during the first year of this Agreement (If applicable). All price decreases (for example, if CONTRACTOR offers lower prices to another governmental entity) will automatically be extended to the COUNTY. The COUNTY requires written proof satisfactory to COUNTY of cost increases prior to any approved price adjustment. After the first year of the award, a minimum of 30-days advance notice in writing is required to be considered and approved by COUNTY. No retroactive price adjustments will be considered. Any price increases must be stated in a written amendment to this Agreement. The net dollar amount of profit will remain firm during the period of the Agreement. Annual increases shall not exceed the Consumer Price Index- All Consumers, All Items Greater Los Angeles, Riverside and Orange County areas and be subject to satisfactory performance review by the COUNTY and approved (if needed) for budget funding by the Board of Supervisors.
- 3.3 CONTRACTOR shall be paid only in accordance with an invoice submitted to COUNTY by CONTRACTOR within fifteen (15) days from the last day of each calendar month, and COUNTY shall pay the invoice within thirty (30) working days from the date of receipt of the invoice. Payment shall be made to CONTRACTOR only after services have been rendered or delivery of materials or products, and acceptance has been made by COUNTY. Prepare invoices in duplicate. For this Agreement, send the original and duplicate copies of invoices to:

Riverside County - Public Health
Fiscal –Accounts Payable
PO BOX 7849

Riverside, California 92513

- a) Each invoice shall contain a minimum of the following information: invoice number and date; remittance address; bill-to and ship-to addresses of ordering department/division; Agreement number 17-002; quantities; item descriptions, unit prices, extensions, sales/use tax if applicable, and an invoice total.
- b) Invoices shall be rendered monthly in arrears.
- 3.4 The COUNTY obligation for payment of this Agreement beyond the current fiscal year end is contingent upon and limited by the availability of COUNTY funding from which payment can be made, and invoices shall be rendered "monthly" in arrears. In the State of California, Government agencies are not

allowed to pay excess interest and late charges, per Government Codes, Section 926.10. No legal liability on the part of the COUNTY shall arise for payment beyond June 30 of each calendar year unless funds are made available for such payment. In the event that such funds are not forthcoming for any reason, COUNTY shall immediately notify CONTRACTOR in writing; and this Agreement shall be deemed terminated, have no further force, and effect.

# 4. Alteration or Changes to the Agreement

- 4.1 The Board of Supervisors and the COUNTY Purchasing Agent and/or his designee is the only authorized COUNTY representatives who may at any time, by written order, alter this Agreement. If any such alteration causes an increase or decrease in the cost of, or the time required for the performance under this Agreement, an equitable adjustment shall be made in the Agreement price or delivery schedule, or both, and the Agreement shall be modified by written amendment accordingly.
- 4.2 Any claim by the CONTRACTOR for additional payment related to this Agreement shall be made in writing by the CONTRACTOR within 30 days of when the CONTRACTOR has or should have notice of any actual or claimed change in the work, which results in additional and unanticipated cost to the CONTRACTOR. If the COUNTY Purchasing Agent decides that the facts provide sufficient justification, he may authorize additional payment to the CONTRACTOR pursuant to the claim. Nothing in this section shall excuse the CONTRACTOR from proceeding with performance of the Agreement even if there has been a change.

### 5. Termination

- **5.1**. COUNTY may terminate this Agreement without cause upon 30 days written notice served upon the CONTRACTOR stating the extent and effective date of termination.
- **5.2** COUNTY may, upon five (5) days written notice terminate this Agreement for CONTRACTOR's default, if CONTRACTOR refuses or fails to comply with the terms of this Agreement or fails to make progress that may endanger performance and does not immediately cure such failure. In the event of such termination, the COUNTY may proceed with the work in any manner deemed proper by COUNTY.
  - 5.3 After receipt of the notice of termination, CONTRACTOR shall:
    - (a) Stop all work under this Agreement on the date specified in the notice of termination; and

- (b) Transfer to COUNTY and deliver in the manner as directed by COUNTY any materials, reports or other products, which, if the Agreement had been completed or continued, would have been required to be furnished to COUNTY.
- **5.4** After termination, COUNTY shall make payment only for CONTRACTOR's performance up to the date of termination in accordance with this Agreement.
- 5.5 CONTRACTOR's rights under this Agreement shall terminate (except for fees accrued prior to the date of termination) upon dishonesty or a willful or material breach of this Agreement by CONTRACTOR; or in the event of CONTRACTOR's unwillingness or inability for any reason whatsoever to perform the terms of this Agreement. In such event, CONTRACTOR shall not be entitled to any further compensation under this Agreement.
- 5.6 If the Agreement is federally or State funded, CONTRACTOR cannot be debarred from the System for Award Management (SAM). CONTRACTOR must notify the COUNTY immediately of a debarment. Reference: System for Award Management (SAM) at https://www.sam.gov for Central Contractor Registry (CCR), Federal Agency Registration (Fedreg), Online Representations and Certifications Application, and Excluded Parties List System (EPLS)). Excluded Parties Listing System (EPLS) (http://www.epls.gov) (Executive Order 12549, 7 CFR Part 3017, 45 CFR Part 76, and 44 CFR Part 17). The System for Award Management (SAM) is the Official U.S. Government system that consolidated the capabilities of CCR/FedReg, ORCA, and EPLS.
- 5.7 The rights and remedies of COUNTY provided in this section shall not be exclusive and are in addition to any other rights and remedies provided by law or this Agreement.

### 6. Ownership/Use of Contract Materials and Products

The CONTRACTOR agrees that all materials, reports or products in any form, including electronic, created by CONTRACTOR for which CONTRACTOR has been compensated by COUNTY pursuant to this Agreement shall be the sole property of the COUNTY. The material, reports or products may be used by the COUNTY for any purpose that the COUNTY deems to be appropriate, including, but not limit to, duplication and/or distribution within the COUNTY or to third parties. CONTRACTOR agrees not to release or circulate in whole or part such materials, reports, or products without prior written authorization of the COUNTY.

### 7. <u>Conduct of Contractor</u>

- 7.1 The CONTRACTOR covenants that it presently has no interest, including, but not limited to, other projects or contracts, and shall not acquire any such interest, direct or indirect, which would conflict in any manner or degree with CONTRACTOR's performance under this Agreement. The CONTRACTOR further covenants that no person or subcontractor having any such interest shall be employed or retained by CONTRACTOR under this Agreement. The CONTRACTOR agrees to inform the COUNTY of all the CONTRACTOR's interests, if any, which are or may be perceived as incompatible with the COUNTY's interests.
- 7.2 The CONTRACTOR shall not, under circumstances which could be interpreted as an attempt to influence the recipient in the conduct of his/her duties, accept any gratuity or special favor from individuals or firms with whom the CONTRACTOR is doing business or proposing to do business, in accomplishing the work under this Agreement.
- 7.3 The CONTRACTOR or its employees shall not offer gifts, gratuity, favors, and entertainment directly or indirectly to COUNTY employees.

# 8. <u>Inspection of Service; Quality Control/Assurance</u>

8.1 All performance (which includes services, workmanship, materials, supplies and equipment furnished or utilized in the performance of this Agreement) shall be subject to inspection and test by the COUNTY or other regulatory agencies at all times. The CONTRACTOR shall provide adequate cooperation to any inspector or other COUNTY representative to permit him/her to determine the CONTRACTOR's conformity with the terms of this Agreement. If any services performed or products provided by CONTRACTOR are not in conformance with the terms of this Agreement, the COUNTY shall have the right to require the CONTRACTOR to perform the services or provide the products in conformance with the terms of the Agreement at no additional cost to the COUNTY. When the services to be performed or the products to be provided are of such nature that the difference cannot be corrected; the COUNTY shall have the right to: (1) require the CONTRACTOR immediately to take all necessary steps to ensure future performance in conformity with the terms of the Agreement; and/or (2) reduce the Agreement price to reflect the reduced value of the services performed or products provided. The COUNTY may also terminate this Agreement for default and charge to CONTRACTOR any costs incurred by the COUNTY because of the CONTRACTOR's failure to perform.

**8.2** CONTRACTOR shall establish adequate procedures for self-monitoring and quality control and assurance to ensure proper performance under this Agreement; and shall permit a COUNTY representative or other regulatory official to monitor, assess, or evaluate CONTRACTOR's performance under this Agreement at any time, upon reasonable notice to the CONTRACTOR.

# 9. Independent Contractor/Employment Eligibility

- 9.1 The CONTRACTOR is, for purposes relating to this Agreement, an independent contractor and shall not be deemed an employee of the COUNTY. It is expressly understood and agreed that the CONTRACTOR (including its employees, agents, and subcontractors) shall in no event be entitled to any benefits to which COUNTY employees are entitled, including but not limited to overtime, any retirement benefits, worker's compensation benefits, and injury leave or other leave benefits. There shall be no employer-employee relationship between the parties; and CONTRACTOR shall hold COUNTY harmless from any and all claims that may be made against COUNTY based upon any contention by a third party that an employer-employee relationship exists by reason of this Agreement. It is further understood and agreed by the parties that CONTRACTOR in the performance of this Agreement is subject to the control or direction of COUNTY merely as to the results to be accomplished and not as to the means and methods for accomplishing the results.
- 9.2 CONTRACTOR warrants that it shall make its best effort to fully comply with all federal and state statutes and regulations regarding the employment of aliens and others and to ensure that employees performing work under this Agreement meet the citizenship or alien status requirement set forth in federal statutes and regulations. CONTRACTOR shall obtain, from all employees performing work hereunder, all verification and other documentation of employment eligibility status required by federal or state statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986, 8 U.S.C. §1324 et seq., as they currently exist and as they may be hereafter amended. CONTRACTOR shall retain all such documentation for all covered employees, for the period prescribed by the law.
- 9.3 Ineligible Person shall be any individual or entity who: Is currently excluded, suspended, debarred or otherwise ineligible to participate in the federal health care programs; or has been convicted of a criminal offense related to the provision of health care items or services and has not been reinstated in the federal health care programs after a period of exclusion, suspension, debarment, or ineligibility.
- 9.4 CONTRACTOR shall screen prospective Covered Individuals prior to hire or engagement. CONTRACTOR shall not hire or engage any Ineligible Person to provide services directly relative to this

Agreement. CONTRACTOR shall screen all current Covered Individuals within sixty (60) days of execution of this Agreement to ensure that they have not become Ineligible Persons unless CONTRACTOR has performed such screening on same Covered Individuals under a separate agreement with COUNTY within the past six (6) months. Covered Individuals shall be required to disclose to CONTRACTOR immediately any debarment, exclusion or other event that makes the Covered Individual an Ineligible Person. CONTRACTOR shall notify COUNTY within five (5) business days after it becomes aware if a Covered Individual providing services directly relative to this Agreement becomes debarred, excluded or otherwise becomes an Ineligible Person.

- 9.5 CONTRACTOR acknowledges that Ineligible Persons are precluded from providing federal and state funded health care services by contract with COUNTY in the event that they are currently sanctioned or excluded by a federal or state law enforcement regulatory or licensing agency. If CONTRACTOR becomes aware that a Covered Individual has become an Ineligible Person, CONTRACTOR shall remove such individual from responsibility for, or involvement with, COUNTY business operations related to this Agreement.
- 9.6 CONTRACTOR shall notify COUNTY within five (5) business days if a Covered Individual or entity is currently excluded, suspended or debarred, or is identified as such after being sanction screened. Such individual or entity shall be promptly removed from participating in any activity associated with this Agreement.

### 10. Subcontract for Work or Services

No contract shall be made by the CONTRACTOR with any other party for furnishing any of the work or services under this Agreement without the prior written approval of the COUNTY; but this provision shall not require the approval of contracts of employment between the CONTRACTOR and personnel assigned under this Agreement, or for parties named in the proposal and agreed to under this Agreement.

### 11. <u>Disputes</u>

11.1 The parties shall attempt to resolve any disputes amicably at the working level. If that is not successful, the dispute shall be referred to the senior management of the parties. Any dispute relating to this Agreement, which is not resolved by the parties, shall be decided by the COUNTY's Purchasing Department's Compliance Contract Officer who shall furnish the decision in writing. The decision of the

COUNTY's Compliance Contract Officer shall be final and conclusive unless determined by a court of competent jurisdiction to have been fraudulent, capricious, arbitrary, or so grossly erroneous to imply bad faith. The CONTRACTOR shall proceed diligently with the performance of this Agreement pending the resolution of a dispute.

11.2 Prior to the filing of any legal action related to this Agreement, the parties shall be obligated to attend a mediation session in Riverside County before a neutral third party mediator. A second mediation session shall be required if the first session is not successful. The parties shall share the cost of the mediations.

### 12. <u>Licensing and Permits</u>

CONTRACTOR shall comply with all State or other licensing requirements, including but not limited to the provisions of Chapter 9 of Division 3 of the Business and Professions Code. All licensing requirements shall be met at the time proposals are submitted to the COUNTY. CONTRACTOR warrants that it has all necessary permits, approvals, certificates, waivers and exemptions necessary for performance of this Agreement as required by the laws and regulations of the United States, the State of California, the County of Riverside and all other governmental agencies with jurisdiction, and shall maintain these throughout the term of this Agreement.

### 13. <u>Use By Other Political Entities</u>

The CONTRACTOR agrees to extend the same pricing, terms, and conditions as stated in this Agreement to each and every political entity, special district, and related non-profit entity in Riverside County. It is understood that other entities shall make purchases in their own name, make direct payment, and be liable directly to the CONTRACTOR; and COUNTY shall in no way be responsible to CONTRACTOR for other entities' purchases.

### 14. Non-Discrimination

CONTRACTOR shall not be discriminate in the provision of services, allocation of benefits, accommodation in facilities, or employment of personnel on the basis of ethnic group identification, race, religious creed, color, national origin, ancestry, physical handicap, medical condition, marital status or sex in the performance of this Agreement; and, to the extent they shall be found to be applicable hereto, shall comply with the provisions of the California Fair Employment and Housing Act (Gov. Code 12900 et. seq),

the Federal Civil Rights Act of 1964 (P.L. 88-352), the Americans with Disabilities Act of 1990 (42 U.S.C. S1210 et seq.) and all other applicable laws or regulations.

### 15. Records and Documents

COUNTY agency, a copy of this Agreement and such books, documents and records as are necessary to certify the nature and extent of the CONTRACTOR's costs related to this Agreement. All such books, documents and records shall be maintained by CONTRACTOR for at least five years following termination of this Agreement and be available for audit by the COUNTY. CONTRACTOR shall provide to the COUNTY reports and information related to this Agreement as requested by COUNTY.

# 16. Confidentiality

- 16.1 The CONTRACTOR shall not use for personal gain or make other improper use of privileged or confidential information which is acquired in connection with this Agreement. The term "privileged or confidential information" includes but is not limited to: unpublished or sensitive technological or scientific information; medical, personnel, or security records; anticipated material requirements or pricing/purchasing actions; COUNTY information or data which is not subject to public disclosure; COUNTY operational procedures; and knowledge of selection of contractors, subcontractors or suppliers in advance of official announcement.
- 16.2 The CONTRACTOR shall protect from unauthorized disclosure names and other identifying information concerning persons receiving services pursuant to this Agreement, except for general statistical information not identifying any person. The CONTRACTOR shall not use such information for any purpose other than carrying out the CONTRACTOR's obligations under this Agreement. The CONTRACTOR shall promptly transmit to the COUNTY all third party requests for disclosure of such information. The CONTRACTOR shall not disclose, except as otherwise specifically permitted by this Agreement or authorized in advance in writing by the COUNTY, any such information to anyone other than the COUNTY. For purposes of this paragraph, identity shall include, but not be limited to, name, identifying number, symbol, or other identifying particulars assigned to the individual, such as finger or voice print or a photograph.
- 16.3 The CONTRACTOR is subject to and shall operate in compliance with all relevant requirements contained in the Health Insurance Portability and Accountability Act of 1996 (HIPAA), Public

Law 104-191, enacted August 21, 1996, and the related laws and regulations promulgated subsequent thereto.

# 17. Administration/Contract Liaison

The COUNTY Purchasing Agent, or designee, shall administer this Agreement on behalf of the COUNTY. The Purchasing Department is to serve as the liaison with CONTRACTOR in connection with this Agreement.

### 18. Notices

All correspondence and notices required or contemplated by this Agreement shall be delivered to the respective parties at the addresses set forth below and are deemed submitted two days after their deposit in the United States mail, postage prepaid:

### **COUNTY OF RIVERSIDE**

### **CONTRACTOR**

Riverside University Health System-Public Health

TruEvolution, Inc.

Procurement and Logistics

500 Quail Run Road #536

4065 County Circle Drive

Riverside, CA 92407

Riverside CA, 92503

### 19. Force Majeure

If either party is unable to comply with any provision of this Agreement due to causes beyond its reasonable control, and which could not have been reasonably anticipated, such as acts of God, acts of war, civil disorders, or other similar acts, such party shall not be held liable for such failure to comply.

### 20. EDD Reporting Requirements

In order to comply with child support enforcement requirements of the State of California, the COUNTY may be required to submit a Report of Independent Contractor(s) form **DE 542** to the Employment Development Department. The CONTRACTOR agrees to furnish the required data and certifications to the COUNTY within 10 days of notification of award of Agreement when required by the EDD. This data will be transmitted to governmental agencies charged with the establishment and

enforcement of child support orders. Failure of the CONTRACTOR to timely submit the data and/or certificates required may result in the contract being awarded to another contractor. In the event a contract has been issued, failure of the CONTRACTOR to comply with all federal and state reporting requirements for child support enforcement or to comply with all lawfully served Wage and Earnings Assignments Orders and Notices of Assignment shall constitute a material breach of Agreement. If CONTRACTOR has any questions concerning this reporting requirement, please call (916) 657-0529. CONTRACTOR should also contact its local Employment Tax Customer Service Office listed in the telephone directory in the State Government section under "Employment Development Department" or access their Internet site at www.edd.ca.gov.

### 21. Hold Harmless/Indemnification

- 21.1 CONTRACTOR shall indemnify and hold harmless the County of Riverside, its Agencies, Districts, Special Districts and Departments, their respective directors, officers, Board of Supervisors, elected and appointed officials, employees, agents and representatives (individually and collectively hereinafter referred to as Indemnitees) from any liability, action, claim or damage whatsoever, based or asserted upon any services of CONTRACTOR, its officers, employees, subcontractors, agents or representatives arising out of or in any way relating to this Agreement, including but not limited to property damage, bodily injury, or death or any other element of any kind or nature. CONTRACTOR shall defend the Indemnitees at its sole expense including all costs and fees (including, but not limited, to attorney fees, cost of investigation, defense and settlements or awards) in any claim or action based upon such acts, omissions or services.
- 21.2 With respect to any action or claim subject to indemnification herein by CONTRACTOR, CONTRACTOR shall, at their sole cost, have the right to use counsel of their own choice and shall have the right to adjust, settle, or compromise any such action or claim without the prior consent of COUNTY; provided, however, that any such adjustment, settlement or compromise in no manner whatsoever limits or circumscribes CONTRACTOR indemnification to Indemnitees as set forth herein.
- 21.3 CONTRACTOR'S obligation hereunder shall be satisfied when CONTRACTOR has provided to COUNTY the appropriate form of dismissal relieving COUNTY from any liability for the action or claim involved.

21.4 The specified insurance limits required in this Agreement shall in no way limit or circumscribe CONTRACTOR'S obligations to indemnify and hold harmless the Indemnitees herein from third party claims.

### 22. <u>Insurance</u>

22.1 Without limiting or diminishing the CONTRACTOR'S obligation to indemnify or hold the COUNTY harmless, CONTRACTOR shall procure and maintain or cause to be maintained, at its sole cost and expense, the following insurance coverage's during the term of this Agreement. As respects to the insurance section only, the COUNTY herein refers to the County of Riverside, its Agencies, Districts, Special Districts, and Departments, their respective directors, officers, Board of Supervisors, employees, elected or appointed officials, agents, or representatives as Additional Insureds.

### A. Workers' Compensation:

If the CONTRACTOR has employees as defined by the State of California, the CONTRACTOR shall maintain statutory Workers' Compensation Insurance (Coverage A) as prescribed by the laws of the State of California. Policy shall include Employers' Liability (Coverage B) including Occupational Disease with limits not less than \$1,000,000 per person per accident. The policy shall be endorsed to waive subrogation in favor of The County of Riverside.

### **B.** Commercial General Liability:

Commercial General Liability insurance coverage, including but not limited to, premises liability, unmodified contractual liability, products and completed operations liability, personal and advertising injury, and cross liability coverage, covering claims which may arise from or out of CONTRACTOR'S performance of its obligations hereunder. Policy shall name the COUNTY as Additional Insured. Policy's limit of liability shall not be less than \$1,000,000 per occurrence combined single limit. If such insurance contains a general aggregate limit, it shall apply separately to this agreement or be no less than two (2) times the occurrence limit.

### C. Vehicle Liability:

If vehicles or mobile equipment is used in the performance of the obligations under this Agreement, then CONTRACTOR shall maintain liability insurance for all owned, non-owned, or hired vehicles so used in an amount not less than \$1,000,000 per occurrence combined single limit. If such insurance contains a general aggregate limit, it shall apply separately to this agreement or be no less than two (2) times the occurrence limit. Policy shall name the COUNTY as Additional Insureds.

### D. General Insurance Provisions - All lines:

- 1) Any insurance carrier providing insurance coverage hereunder shall be admitted to the State of California and have an A M BEST rating of not less than A: VIII (A:8) unless such requirements are waived, in writing, by the County Risk Manager. If the County's Risk Manager waives a requirement for a particular insurer such waiver is only valid for that specific insurer and only for one policy term.
- 2) The CONTRACTOR must declare its insurance self-insured retention for each coverage required herein. If any such self-insured retention exceeds \$500,000 per occurrence each such retention shall have the prior written consent of the County Risk Manager before the commencement of operations under this Agreement. Upon notification of self-insured retention unacceptable to the COUNTY, and at the election of the Country's Risk Manager, CONTRACTOR'S carriers shall either; 1) reduce or eliminate such self-insured retention as respects this Agreement with the COUNTY, or 2) procure a bond which guarantees payment of losses and related investigations, claims administration, and defense costs and expenses.
- 3) CONTRACTOR shall cause CONTRACTOR'S insurance carrier(s) to furnish the County of Riverside with either 1) a properly executed original Certificate(s) of Insurance and certified original copies of Endorsements effecting coverage as required herein, and 2) if requested to do so orally or in writing by the County Risk Manager, provide original Certified copies of policies including all Endorsements and all attachments thereto, showing such insurance is in full force and effect. Further, said Certificate(s) and policies of insurance shall contain the covenant of the insurance carrier(s) that thirty (30) days written notice shall be given to the County of Riverside prior to any material modification, cancellation, expiration or reduction in coverage of such insurance. In the event of a material modification, cancellation, expiration, or reduction in coverage, this Agreement shall terminate forthwith, unless the County of Riverside receives, prior to such effective date, another properly executed original Certificate of Insurance and original copies of endorsements or certified original policies, including all endorsements and attachments thereto evidencing coverage's set forth herein and the insurance required herein is in full force and effect. CONTRACTOR shall not commence operations until the COUNTY has been furnished original Certificate (s) of Insurance and certified original copies of endorsements and if requested, certified original policies of insurance including all endorsements and any and all other attachments as required in this Section. An

individual authorized by the insurance carrier shall sign the original endorsements for each policy and the Certificate of Insurance.

- 4) It is understood and agreed to by the parties hereto that the CONTRACTOR'S insurance shall be construed as primary insurance, and the COUNTY'S insurance and/or deductibles and/or self-insured retention's or self-insured programs shall not be construed as contributory.
- 5) If, during the term of this Agreement or any extension thereof, there is a material change in the scope of services; or, there is a material change in the equipment to be used in the performance of the scope of work; or, the term of this Agreement, including any extensions thereof, exceeds five (5) years; the COUNTY reserves the right to adjust the types of insurance and the monetary limits of liability required under this Agreement, if in the County Risk Manager's reasonable judgment, the amount or type of insurance carried by the CONTRACTOR has become inadequate.
- 6) CONTRACTOR shall pass down the insurance obligations contained herein to all tiers of subcontractors working under this Agreement.
- 7) The insurance requirements contained in this Agreement may be met with a program(s) of self-insurance acceptable to the COUNTY.
- 8) CONTRACTOR agrees to notify COUNTY of any claim by a third party or any incident or event that may give rise to a claim arising from the performance of this Agreement.

# 23. Child Abuse Reporting

CONTRACTOR shall establish a procedure acceptable to COUNTY to ensure that all employees, volunteers, consultants, subcontractors or agents performing services under this Agreement report child abuse or neglect to a child protective agency as defined in Pena Code Section 11166.

### 24. General

- **24.1** CONTRACTOR shall not delegate or assign any interest in this Agreement, whether by operation of law or otherwise, without the prior written consent of COUNTY. Any attempt to delegate or assign any interest herein shall be deemed void and of no force or effect.
- 24.2 Any waiver by COUNTY of any breach of any one or more of the terms of this Agreement shall not be construed to be a waiver of any subsequent or other breach of the same or of any other term of this Agreement. Failure on the part of COUNTY to require exact, full, and complete compliance with any

terms of this Agreement shall not be construed as in any manner changing the terms or preventing COUNTY from enforcement of the terms of this Agreement.

- 24.3 In the event the CONTRACTOR receives payment under this Agreement, which is later disallowed by COUNTY for nonconformance with the terms of the Agreement, the CONTRACTOR shall promptly refund the disallowed amount to the COUNTY on request; or at its option the COUNTY may offset the amount disallowed from any payment due to the CONTRACTOR.
- **24.4** CONTRACTOR shall not provide partial delivery or shipment of services or products unless specifically stated in the Agreement.
- 24.5 CONTRACTOR shall not provide any services or products subject to any chattel mortgage or under a conditional sales contract or other agreement by which an interest is retained by a third party. The CONTRACTOR warrants that it has good title to all materials or products used by CONTRACTOR or provided to COUNTY pursuant to this Agreement, free from all liens, claims, or encumbrances.
- 24.6 Nothing in this Agreement shall prohibit the COUNTY from acquiring the same type or equivalent equipment, products, materials or services from other sources, when deemed by the COUNTY to be in its best interest. The COUNTY reserves the right to purchase more or less than the quantities specified in this Agreement.
- **24.7** The COUNTY agrees to cooperate with the CONTRACTOR in the CONTRACTOR's performance under this Agreement, including, if stated in the Agreement, providing the CONTRACTOR with reasonable facilities and timely access to COUNTY data, information, and personnel.
- 24.8 CONTRACTOR shall comply with all applicable Federal, State and local laws and regulations. CONTRACTOR will comply with all applicable COUNTY policies and procedures. In the event that there is a conflict between the various laws or regulations that may apply, the CONTRACTOR shall comply with the more restrictive law or regulation.
- 24.9 CONTRACTOR shall comply with all air pollution control, water pollution, safety and health ordinances, statutes, or regulations, which apply to performance under this Agreement.
- **24.10** CONTRACTOR shall comply with all requirements of the Occupational Safety and Health Administration (OSHA) standards and codes as set forth by the U.S. Department of Labor and the State of California (Cal/OSHA).

24.11 This Agreement shall be governed by the laws of the State of California. Any legal action related to the performance or interpretation of this Agreement shall be filed only in the Superior Court of the State of California located in Riverside, California, and the parties waive any provision of law providing for a change of venue to another location. In the event any provision in this Agreement is held by a court of competent jurisdiction to be invalid, void, or unenforceable, the remaining provisions will nevertheless continue in full force without being impaired or invalidated in any way.

24.12 This Agreement, including any attachments or exhibits, constitutes the entire Agreement of the parties with respect to its subject matter and supersedes all prior and contemporaneous representations, proposals, discussions and communications, whether oral or in writing. This Agreement may be changed or modified only by a written amendment signed by authorized representatives of both parties.

IN WITNESS WHEREOF, the Parties hereto have caused their duly authorized representatives to execute this Agreement.

COUNTY OF RIVERSIDE, a political subdivision of the State of California	CONTRACTOR
By: Senort	ву: 2 9 %
Print or Type Name	Gabriel Maldorado Print or Type Name
CHAIRMAN, BOARD OF SUPERVISORS Title	EXECUTIVE DIRECTOR
Dated: NOV 0 8 2016	Dated: 10/01/2016

ATTEST: Kecia Harper-Ihem, Clerk

By XAMMANTON TOP

APPROVED AS TO FORM:

Gregory P. Priamos

By: Neal Kipnis, Deputy County Counsel

	SCOPE OF WORK – PART A / PART B
ì	USE A SEPARATE SCOPE OF WORK FOR EACH PROPOSED GRANT AND SERVICE
Contract Number:	
Sub-Contractor:	TruEvolution
	Part A Contract March 1, 2016 – February 28, 2017
Grant & Feriod:	X Part B Contract April 1, 2016 – March 31, 2017
Service Category:	
Service Goal:	The goal of providing psychosocial support services is to ensure that those who are living with HIV/AIDS receive support and
	counseling regarding emotional and psychological issues related to living with HIV in order to promote service access, problem solving
	and disease self management.
Service Health Outcomes:	Improved or maintained CD4 cell count
	Improved or maintained CD4 cell count, as a % of total lymphocyte cell count
	Improved or maintained viral load
	Medical Visits
	*Reduction of Medical Case Management utilization due to patient self-sufficiency.

	SA1 West Riv	SA2 Mid Riv	SA3 East Riv	San B West	SA5 San B East	San B Desert	FY 16/17 TOTAL	FY 15/16 TOTAL
			15				15	0
Number of Visits  = Regardless of number of transactions or number of units			360				360	0
			1440				1440	0

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Session	Length
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Group Name and	Description

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# CD4 <500 and any viral load, including current physician documentation "undetectable" 0

- CD4 <500 and any reportable viral load</li>
- . Viral load >100,000 and any CD4 Count

Psychosocial support staff will conduct an initial needs assessment to identify which HIV patients meet the criteria to receive medical case management services. Reassessments will be conducted at a minimum of every four months by the MCM staff to determine service needs.

- Psychosocial support staff will conduct initial and ongoing assessment of patient acuity level and service needs and refer patients to support services as needed
- 4. The Psychosocial support staff will develop an individualized care plans in collaboration with patient, primary care physician/provider and other health care/support staff to maximize patient's care and facilitate cost-effective outcomes. The plan will include the following elements: problem/presenting issue(s), service need, goals, action plan, responsibility and timeframes.
- Psychosocial support staff will periodically re-evaluate and modify care plans as necessary (minimum of six months).
- 6. Psychosocial support staff will advocate on the patient's behalf and provide direct provision or referrals, to other service providers for advice, support, counseling on topics surround HIV disease treatments, medications, or other health related topics.
- 7. The Psychosocial support staff will discuss and document treatment adherence issues the HIV patient is experiencing and work with treatment team staff to provide additional education and counseling for patient.
- The Psychosocial support staff will work with the HIV patient to become effective self-managers of their own care
- Psychosocial support staff will share the care plan with the treatment team during case conferencing and MCM staff

- ongoing education and designated staff will ensure that clinic staff at all levels and across all disciplines receive ongoing education and training in cultural competent service delivery to ensure that patients receive quality care that is respectful, compatible with patient's cultural, health beliefs, practices, preferred language and in a manner that reflects and respects the race/ethnicity, gender, sexual orientation, and religious preference of community served.
- update on an ongoing basis the written plan that outlines goals, policies, operational plans, and mechanisms for management oversight to provide services based on established national *Cultural and Linguistic Competency Standards*.
- 12. Information will be entered into ARIES. The ARIES reports will be used by the Clinical Quality Management Committee and contractor to identify quality service indicators and provide opportunities for improvement in care and services, improve desired patient outcomes and results can be used to develop and recommend "best practices."

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USE A SEPARATE SCOPE OF WORK FOR EACH PROPOSED GRANT AND SERVICE	
SCOPE OF WORK – PART A / PART B	

Contract Number:	
Sub-Contractor:	TruEvolution
Current o Donies.	Part A Contract March 1, 2016 – February 28, 2017
Grant & Feriod:	X   Part B Contract April 1, 2016 – March 31, 2017
Service Category:	Early Intervention Services (Part B)
Service Goal:	Quickly link HIV infected individuals to testing services, core medical services, and support services necessary to support treatment
	adherence and maintain in medical care. Decreasing the time between acquisition of HIV and entry into care will facilitate access to
	medications, decrease transition rates, and improve health outcomes.
Service Health Outcomes:	Improved or maintained CD4 cell count
	Improved or maintained CD4 cell count. as a % of total Ivmohocyte cell count

Imp Acc Link	Improved or maintained viral load Accessing Medical Care (at least two Linkage to HIV Medical Care system	iined viral loac Care (at least Iical Care Sys	t two medical stem	load east two medical visits in a 12 month period) system	nth period)	-		
	SA1 West Riv	SA2 Mid Riv	SA3 East Riv	SA3 SA4 East Riv San B West	SA5 San B East	SA6 San B Desert	FY 16/17 TOTAL	FY 15/16 TOTAL
Number of Clients	40	20					09	0
Number of Visits = Regardless of number of transactions or number of units	160	80					240	0
Number of Units = Transactions or 15 min encounters	640	320					096	0

	Briefly explain any significant changes in service delivery between the two fiscal years:	
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### **EXHIBIT B**

### **PAYMENT PROVISIONS**

CONTRACTOR shall be entitled to receive payment for services rendered as specified in Exhibit A, Scope of Work, as follows:

### 1. Reimbursement:

Total annual reimbursement to CONTRACTOR shall be as follows:

Fiscal Year	Amount
2016/2017	\$85,000
2017/2018	\$85,000
2018/2019	\$85,000
TOTAL	\$255,000

### 2. Invoice Requirements:

- **2.1** COUNTY agrees to pay acceptable invoices, as per requirements specified in the agreement, Article 3, COMPENSATION, paragraph 3.3 above.
- 2.2 Payment by the COUNTY of an invoice shall not preclude the COUNTY form subsequently raising any errors which were present on such invoice and /or from taking a set off in the amount of such error from any amount the COUNTY still owes CONTRACTOR.

**MAXIMUM COMPENSATON** payable under the terms of this Agreement shall not exceed eighty-five thousand dollars (\$85,000) annually, including all expenses.

/// /// ////