

**SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



ITEM  
3.44  
(ID # 3361)

**MEETING DATE:**  
Tuesday, January 17, 2017

**FROM:** RUHS-MEDICAL CENTER:

**SUBJECT:** RUHS-MEDICAL CENTER: Ratify the agreement with Dyntek Services Inc. for Software and Installation Services and Ongoing Annual renewal of Intel/McAfee Security Suite Software Maintenance/Support [\$1,171,708 one-time implementation and \$1,545,485 over 5 years for maintenance/support from Medical Center funds]; District 5.

**RECOMMENDED MOTION:** That the Board of Supervisors:

1. Ratify and approve the Agreement with Dyntek Services Inc., for Intel/McAfee Security Suite software and installation services for a total of \$1,171,708, and annual software maintenance/support in the amount of \$309,097, through December 5, 2017, with the option to renew for four additional years; and,
2. Authorize the Purchasing Agent to execute the agreement, and in accordance with Ordinance No. 459, based on the availability of fiscal funding and as approved by County Counsel to: sign amendments that do not change the substantive terms of the Agreement; issue a Purchase Order for the annual renewal of software maintenance/support; and increase annual renewals for compensation provisions that do not exceed the annual CPI.

Zareh Sedghian, Chief Executive Officer - Health System 1/10/2017

| <b>FINANCIAL DATA</b>  | <b>Current Fiscal Year:</b> | <b>Next Fiscal Year:</b> | <b>Total Cost:</b>        | <b>Ongoing Cost</b> |
|--|-----------------------------|--------------------------|---------------------------|---------------------|
| <b>COST</b>  | \$ 1,171,708                | \$ 309,096               | \$ 2,717,188              | \$ n/a              |
| <b>NET COUNTY COST</b>                                       | \$ 0                        | \$ 0                     | \$ 0                      | \$ n/a              |
| <b>SOURCE OF FUNDS: Medical Center Enterprise fund 40050</b> |                             |                          | <b>Budget Adjustment:</b> | NO                  |
|  |                             |                          | <b>For Fiscal Year:</b>   | 15/16 - 21/22       |

**C.E.O. RECOMMENDATION: APPROVE**

**MINUTES OF THE BOARD OF SUPERVISORS**

On motion of Supervisor Jeffries, seconded by Supervisor Washington and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

**Ayes:** Jeffries, Tavaglione, Washington and Ashley  
**Nays:** None  
**Absent:** None  
**Date:** January 17, 2017  
**xc:** RUHS, Purchasing

Kecia Harper-Ihem  
Clerk of the Board  
  
Deputy

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**BACKGROUND:**

**Summary**

The Riverside University Health System (RUHS) – Medical Center purchased Intel Security Suite software and implementation services from DynTek. This suite of software tools provides RUHS Medical Center a security environment to manage and secure electronic protected health information (ePHI) within the Medical Center and clinics. This software provides computer and data security controls that enable the organization to comply with HIPAA and HITECH laws, and County Policies and other regulatory requirements.

In order for the medical center to meet security and compliance requirements, it is necessary to continue the operation of these tools. RUHS – Medical Center must renew maintenance and support services from the vendor to meet state and federal laws (HIPAA and HITECH) meet statutory requirements, assure that medical center operations meet security policies, and that the medical center receives continued technical support for future development and growth.

**Impact on Citizens and Businesses**

The capacity and reliability of the network security will be continuously improved with this software suite renewal. Patient information handling will better meet secured compliance and regulatory requirements. Approval of ongoing maintenance of the medical center's security software will provide network, hardware and data security to help safeguard patient information.

**SUPPLEMENTAL:**

**Additional Fiscal Information**

If RUHS uses this security suite, there will be a continued annual renewal required.

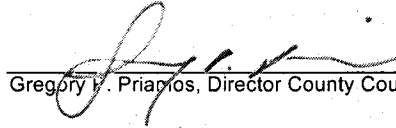
**Contract History and Price Reasonableness**

The Purchasing Department on behalf of RUHS – Medical Center issued Request for Proposal (RFP MCARC#292 for Intel McAfee Software and implementation. The RFP notification was viewed by 25 companies, and the County received four bids ranging from \$1,178,162 to \$1,530,703. DynTek Services was the overall lowest responsive, and responsible bidder. The Purchasing Department on behalf of RUHS – Medical Center also issued Request for Quote (RFQ) MCARC#311 for Intel McAfee Software annual maintenance/support. The RFQ notification was viewed by 21 companies, and the County received five bids ranging from \$309,096 to \$401,971. Dyntek Services Inc. was also the overall lowest responsive, and responsible bidder for annual maintenance/support. The Technical Solutions Oversight Committee (TSOC) approved the purchase for the security software and implementation and the ongoing maintenance renewal.

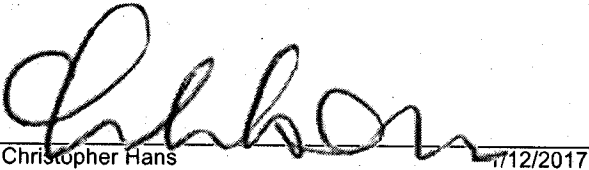
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\_\_\_\_\_  
Lisa Brandl, Director of Purchasing and Fleet Services

1/11/2017

  
\_\_\_\_\_  
Gregory H. Priamos, Director County Counsel

1/12/2017

  
\_\_\_\_\_  
Christopher Hans

1/12/2017



# RIVERSIDE COUNTY INFORMATION TECHNOLOGY PROCUREMENT FORM

|   |  |                                 |                           |                              |                          |  |                   |
|---|--|---------------------------------|---------------------------|------------------------------|--------------------------|--|-------------------|
| <b>H11 Number:</b>  | PR2016-04790   |                                 |                           |                              |                          |  |                   |
| <b>Requested Purchase:</b>  | Request for Quotes - McAfee Suite Support & Maintenance  |                                 |                           |                              |                          |  |                   |
| <b>Department/Agency:</b>   | RUHS   |                                 |                           |                              |                          |  |                   |
| <b>Primary Contact/Phone:</b>   | MARYGRACE HEDGE/64747  | <b>Alternate Contact/Phone:</b> | Jennifer Sandoval/        |                              |                          |  |                   |
| <b>Purchase Request Type:</b>   |  |                                 |                           |                              |                          |  |                   |
| <b>Describe Requested Purchase:</b>   | In order for RUHS to meet Security and Compliance requirements for HIPAA, HI-TECH and County Policies, it is necessary to have tools that monitor and report activity on the RUHS networks. These networks include the Medical Center, Public Health, Behavioral Health, Correctional Health and Community Action Partnership. RUHS will use the McAfee Suites to continue this monitoring and reporting. Cost will be determine from the "Request for Quote" bid process. Once a vendor is selected RUHS is requesting annual renewal option for the next 5 years. Expectation is there will be an increase of 5% to 10% to the annual renewal. |                                 |                           |                              |                          |  |                   |
| <b>Terms:</b>   | Is this a Multi Year Contract?: False<br>Length of Contract:<br>Start Date:<br>End Date:<br>Special Tems and Conditions:   |                                 |                           |                              |                          |  |                   |
| <b>Business Needs Addressed:</b>  | Yes - McAfee provided a detailed listing of the products, material category/program type, starting and end dates of the services needed.   |                                 |                           |                              |                          |  |                   |
| <b>Are there other county systems that provide the same functionality?</b>                              | Unknown  |                                 |                           |                              |                          |  |                   |
| <b>Business Criticality:</b>  | Run the Business   |                                 |                           |                              |                          |  |                   |
| <b>Business Impact:</b>   | Support Current Operations   |                                 |                           |                              |                          |  |                   |
| <b>Current Cost itemization (Include all the year 1 cost)</b>   |  |                                 |                           |                              |                          |  |                   |
| <b>Item Description</b>   | <b>Purchase Type</b>   | <b>Vendor</b>                   | <b>Quantity</b>           | <b>Unit Cost</b>             | <b>Sub_Total</b>         | <b>Item Tax</b>                          | <b>Total Cost</b> |
| Request for Quotes - McAfee Suite SW support and maintenance for Security & Compliance Mitigation       | Services/Consulting - New  | Unknown                         | 1                         | \$400,000.00                 | \$400,000.00             |  | \$400,000.00      |
| <b>Annual Costs</b>   |  |                                 |                           |                              |                          |  |                   |
| <b>Item Description</b>   | <b>Payment Type</b>  | <b>Terms (in Years)</b>         | <b>Payment amount</b>     | <b>Total Annual Payments</b> |                          |  |                   |
| <b>Accounting String</b><br>To be completed for pass-thru purchases that will be processed by RCIT Only |  |                                 |                           |                              |                          |  |                   |
| <b>%Billed</b>  | <b>Accounts (6 digits)</b>   | <b>Dept.ID (6 -10 digits)</b>   | <b>Program (5 digits)</b> | <b>Class (5 digits)</b>      | <b>Grant (9 digits)</b>  | <b>Customer Project Code (10 digits)</b> |                   |
| <b>Department Head Signature:</b> Greg Stoddard<br>(or Authorized designee)                             |  |                                 |                           |                              | Date: 10/27/2016 2:54 PM |  |                   |
| <b>Recommended:</b>   | <b>By:</b>   |                                 |                           | <b>Date:</b>                 |                          |  |                   |
| <b>Denial Explanation:</b>  |  |                                 |                           |                              |                          |  |                   |
| <b>ACTIO Review (Non standard purchases and renewals between \$0K and \$100K) - ACTIO Review Status</b> |  |                                 |                           |                              |                          |  |                   |
| <b>Recommended:</b> NO  | <b>BY:</b> <i>[Signature]</i>  |                                 |                           | <b>Date:</b> 10/31/16        |                          |  |                   |



# RIVERSIDE COUNTY INFORMATION TECHNOLOGY PROCUREMENT FORM

|  |                        |                |
|--|------------------------|----------------|
| Denial Explanation: RCIT recommends EMC/ RSA Archer and would recommend sunseting HCAFE. |                        |                |
| TSOC Review (Purchases and renewals >\$100K) CIO Review Status                           |                        |                |
| Recommended: YES   | By: <i>[Signature]</i> | Date: 11/21/16 |
| Denial Explanation: For OER compliance, I work with RCIT to find duplicate tools         |                        |                |