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- f. The final SF-270 must show 100 percent matching funds, which includes no less than 50 percent cash match used to support federal payment during the award period. Final SF-270 without required match will be denied payment.
- g. If the amount of match reported on Your SF 270s indicates that You are trending toward not meeting the required level of match, SBA will require You to provide an explanation detailing the extent of, and reason(s) for, the shortfall and describing how and when You will be back on track for meeting the match requirement.
- h. You must attach a certification statement with each SF 270 as follows:

" By signing this report, I certify to the best of my knowledge and belief that the report is true, complete and accurate and the expenditures, disbursements and cash receipts are for the purposes and objectives set forth in the terms and conditions of the Federal award. I am aware that any false, fictitious, or fraudulent information or the omission of any material fact, may subject me to criminal, civil, or administrative penalties for fraud, false statements, false claims, or otherwise (U.S. code title 18, Section 1001 and Title 31, Sections 3729-3730 and 3801-3812)."

The certification statement should be signed by an official who is authorized to legally bind the non-Federal entity. For example, the AOR (Agency Official Representative) or designate finance person in the Grants and Contracting office and/or the SBDC.

You are responsible for submitting all payment requests in a timely manner at least quarterly (i.e. 3/31; 6/30; 9/30 and or 12/31) but not more frequently than monthly. **SBA will not process any payment request you submit more than 90 calendar days after the conclusion of the relevant Budget Period.** For further guidance regarding project closeout procedures, see Part III (A)(10) above.

For all Federal funds disbursed under this Award, you must retain copies of receipts, invoices, subcontracts, evidence of matching contributions, and similar items providing documentary support in accordance with Part III (A)(3) above. All payments will be made based on your demonstrated, bona fide disbursement requirements, consistent with the approved budget and project goals and milestones.

Should you wish to request payment in advance, you must certify that you have the required level of matching contributions, justify why an advance is necessary, and detail how the advance funds will be expended over the specified period covered by the request. Advances are limited to the minimum amounts needed and must be timed to be in accordance with your actual, immediate disbursement requirements. You must deposit and maintain advances of Federal funds in interest-bearing, FDIC-insured accounts. You are encouraged to use banks that are at least 50 percent owned by women or minorities. If you do not fully expend an advance payment within 30 calendar days of disbursement, you must promptly refund any remaining amount to SBA. For further guidance regarding interest earned on advances of Federal funds, see 2 C.F.R. Subpart D §200.305.

11. Request for Carryover of Funds

If SBA has notified you in writing that you will receive a follow-on award at the conclusion of this Award, you may request permission to carryover any unexpended funds remaining under this Award to your follow-on award. SBA reserves the right to offset the amount of the follow-on award by the amount of carryover, as it deems appropriate. Carryover funds may not be commingled with follow-on award funds and must be reported and accounted for separately with their own audit trail. Funds made available under this Award may not be carried over more than once.

You must submit a written notice of intent to carryover funds before the budget period ends for your Cooperative Agreement by email to your PO, GOR and GMO.

You must submit to the GOR your carryover request in writing no later than 90 days after the end of the Budget/Project Period for this Award. Carryover requests must include the following:

- a. Revised cost proposal (SF 424, SF 424A and Budget Justification);
- b. Narrative explaining why the funds were not expended during the period in which they were awarded;
- c. Evidence of match. The match requirement for carryover funds can be met by using match from the current Budget Period (overmatch must be claimed on the final 425 before use), an increase in funds pledged to the follow-on award by the Recipient, or any combination of these. Note: Not more than 50 percent of match contribution can be non-cash waived indirect based on the carryover amount. See Part III (B)(6)(c) above. If you choose to use waived indirect as your non-cash match, you must provide copies of the indirect cost rate agreement from the current year (in which they spend the carryover funds) and show that both agreements have the identical rate, so that the value of the non-cash match remains the same.

12. Private Sector Competition

SBDCs should not compete with the private sector and must make every effort to avoid the appearance of competition with the private sector.

13. Publication and Postage Requirements

Any publication generated by an SBDC with program funds, whether copyrighted or not, must include an acknowledgment of support by SBA. For further guidance regarding the Use of SBA logo and acknowledgment of support see Part III (A) (12) above. This includes, but is not limited to, newsletters and training brochures. Publications produced by the SBDC must promote SBDC services and provide information of direct benefit to the SBDC's local small business community. Lead Centers and SBDC Service Centers are not authorized to utilize any type of SBA postage franking privilege.

14. Changes in Points of Communication

The SBDC Lead Center Director must notify the SBA District Director(s) and the OSBDC within 10 days when changes occur in contact information such as physical addresses for Lead and Service Centers, telephone numbers, fax numbers, email and website addresses.

15. Selection of a Lead Center SBDC Director

In the case of a Lead Center Director vacancy, the Recipient Organization must notify the SBA District Director (DD), Regional Administrator and AA/OSBDC within 10 business days when a Lead Center Director vacancy is going to occur. A new SBDC Lead Center Director should be selected as soon as possible; recruitment plans for filling the vacancy in excess of 120 days beyond the Director's departure date must have prior approval of the AA/OSBDC. Prerequisite to filling a Lead Center Director position, the Recipient Organization must submit recruitment and selection plans for an SBDC Lead Center Director position to the SBA District Director (or Lead District Director when there is more than one District Office) and to the OSBDC Program Manager for approval of the plan's adequacy. The plan should include the expected timeframe for filling the vacancy, whatever steps are necessary to obtain an adequate and qualified candidate pool for the position (preferably conducting a national search), and the sources used for the recruitment, including professional organizations, the resources of the America's Small Business Development Centers (ASBDC), etc. However, no SBA employee may participate in any manner in the selection process for any SBDC employees (including Lead or Service Center Directors). In particular, no SBA employee may participate in a candidate review panel or urge the Recipient Organization to consider or select a particular candidate. An interim Director must be appointed until a permanent Lead Center Director is selected and the District Director, the Regional Administrator and the AA/OSBDC must be notified of such

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appointment. The interim Director must spend at least 50% of their time and effort on the SBDC Program.

The SBA District Director (or lead District Director) will evaluate the credentials of the selected candidate in order to determine whether that individual meets the requirements necessary for the position as described in this document and either concur or object to the selection. If the District Director objects to the selection of the SBDC Lead Center Director candidate, he or she must provide a written copy of his/her decision to the Recipient Organization, the Regional Administrator and the AA/OSBDC. That objection must set forth the relevant selection criteria which the District Director believes the candidate failed to meet.

Upon receipt of a written objection, the AA/OSBDC shall review the reason(s) for the objection with the appropriate parties including the Recipient Organization, the Regional Administrator and the District Director (or lead District Director). The AA/OSBDC will make the final determination. If the AA/OSBDC upholds the SBA District Director's (or lead District Director) objection, the Recipient Organization must either select one of the remaining qualified candidates according to the Recipient Organization's policies or conduct a new recruitment process for the Lead Center Director position.

In all matters concerning the hiring of a Lead Center Director, time is of the essence; all applicable law applies.

16. Financial Examinations, Program Reviews and Accreditation

As outlined in 15 USC § 648(k), biennial programmatic and financial examinations of SBDCs are conducted by the Financial Examination Unit on behalf of the AA/OSBDC or a representative. SBA financial examinations are conducted by professional Financial Examiners which may either be SBA staff or contractors. SBA program review reports are prepared by OSBDC Program Managers and on-site compliance reviews are conducted by OSBDC Program Managers and/or SBA Project Officers using criteria developed by SBA/OSBDC. Specific to these criteria, You must briefly describe how their current strategic plan aligns with the programs, priorities, services, resources and goals (milestones) committed to within the technical proposal. An OSBDC Program Manager may ask for the SBDC's strategic plan at any time.

The level of financial review to be conducted is determined by a risk analysis based upon information received in response to the annual risk assessment package distributed by the OED to all networks that will be reviewed in that annual cycle. You must respond to the financial risk assessment by the date indicated. SBA will review these responses and enter the information into the risk assessment tool to determine level of financial review that will be performed during that annual cycle. SBDCs will be notified as to the time and level of financial review following completion of the risk assessment. In the event that responses are not received from You, SBA will consider You to be high risk and will automatically schedule an on-site visit.

The ASBDC, through a contract with the SBA, performs the SBDC Accreditation reviews. As stated in the Small Business Act, the SBA may not renew or extend a Cooperative Agreement with an SBDC unless the SBDC has been approved under the Accreditation program except when the AA/OSBDC waives the requirement upon a showing that the center is making a good faith effort to obtain Accreditation.

An SBDC's Accreditation review may result in one of the following recommendations from the review committee:

- Approve for full Accreditation.

- Approve for Accreditation with conditions (to be remedied within 12 months).
- Suspend Accreditation until conditions are met (to be remedied within 18 months).
- Deny Accreditation.

If the review results in a recommendation for suspension of Accreditation until conditions are met, You must prepare and submit to the AA/OSBDC a plan of work describing actions to be taken and a timeframe for overcoming the findings identified in the report.

If the Accreditation committee recommends denial, the AA/OSBDC may suspend the Accreditation requirement until conditions are met within a designated period as discussed above, or advise You that the process to select a new host will be initiated and that You are expected to assist with a smooth transition to the succeeding host.

IV. DEFINITIONS

The following definitions apply to this Award. For additional definitions relating to the SBDC Program, see 13 CFR 130.110 and Program Announcement number OSBDC-2016.

Award – a conferral of Federal financial assistance to support a specific public project, whether in the form of a grant or cooperative agreement.

Client – an entity receiving technical assistance under this Award. A Client may be an existing small business concern or an individual interested in owning and operating a small business concern.

Client Information – files and records concerning a Client, as well as any information that could be used to identify, contact, or locate a Client. Does not include statistics or similar data that is not attributed to a particular Client.

Overmatch(ed) – a level of matching contributions that exceeds the amount required.

Program Income – additional funds generated through the conduct of project activities. Includes, but is not limited to, income derived from service or event fees (examples include fees for training events or specialized services), sales of commodities, repayments of interest or principal on loans made with Project Funds, and usage or rental fees. Program income also includes fees that are not actually received by the Recipient, but whose disposition is controlled by the Recipient through its SBDC Network. Program income does not include interest earned on advances of federal funds. Under co-sponsorship arrangements between SBDCs and other organizations for activities outside the SBDC Cooperative Agreement, fees collected and retained by the third party are not considered program income. That portion of gross fees allocable to the SBDC shall be collected and accountable as SBDC program income. The Recipient will not use Program income to match the federal dollars provided or in place of funds already budgeted in the Cooperative Agreement.

Project Funds – all funds covered by the project budget. Includes both Federal funds and matching contributions (cash, indirect and in-kind) dedicated to the project.

Project Resources – non-monetary items such as facilities, equipment, supplies, and staff time that are utilized to further project objectives and whose costs are supported (in whole or in part) with Project Funds.

Undermatch(ed) – a level of matching contributions that fails to meet the amount required.

You – are the recipient organization for this Award.

Waived Indirect – non-Federal indirect match.

Follow-on award – subsequent renewal (continuation) award.

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V. APPROVED BUDGET –

The approved budget is located in the agreement particular to the Recipient.

Note: All costs approved on this budget must meet the tests of necessity, reasonableness, allowability, and allocability in accordance with applicable cost principles. All costs charged to this agreement are subject to audit. Recipients are responsible to insure proper management and financial accountability of Federal funds to preclude future cost disallowances.

VI. PROGRAM LEAD CENTER AND NETWORK SERVICE CENTERS –

The approved budget is located in the agreement particular to the Recipient

U.S. Small Business Administration

Office of Small Business Development Centers

OSBDC PROGRAM ANNOUNCEMENT

FY/CY 2016

PROGRAM ANNOUNCEMENT NO.

OSBDC -2016-01 &

OSBDC -2016-02

The purpose of this Program Announcement is to invite proposals for funding from entities that are current recipients of an SBA Small Business Development Center (SBDC) award. Only applications that are submitted by SBDC Lead Centers will be considered for funding. For-profit businesses are not eligible for this award.

Opening Date: June 5, 2015

Closing Date for Fiscal Year Proposals: Thursday, July 30, 2015

Closing Date for Calendar Year Proposals: Thursday, August 27, 2015

Proposals responding to this program must be posted to www.grants.gov by 11:59 PM Eastern Time Thursday, July 30, 2015 for fiscal year proposals and Thursday, August 27, 2015 for calendar year proposals. No other methods of submission will be permitted. Proposals submitted after the stipulated deadline will be rejected without being evaluated.

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U.S. SMALL BUSINESS ADMINISTRATION
OFFICE OF SMALL BUSINESS DEVELOPMENT CENTERS
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1.0 Section I – Funding Opportunity Description

1.1 Program Overview

- | | | |
|---------|-------------------------------|--|
| 1.1.1. | Federal Agency Name | U. S. Small Business Administration, Office of Small Business Development Centers |
| 1.1.2. | Funding Opportunity Title | Small Business Development Centers |
| 1.1.3. | Announcement Type | Initial |
| 1.1.4. | Funding Opportunity Number: | Program Announcement No. OSBDC-2016-01 or OSBDC-2016-02 |
| 1.1.5. | CDFA Number | 59.037 |
| 1.1.6. | Closing Date for Submissions: | July 30, 2015, Proposal due to the OSBDC via www.grants.gov at 11:59 p.m. EDT for Program Announcement No. OSBDC-2016-01 for FY 2016;

August 27, 2015; Proposal due to the OSBDC via www.grants.gov at 11:59 p.m. EDT for Program Announcement No. OSBDC-2016-02 for CY 2016. |
| 1.1.7. | Authority: | Small Business Act, Section 21(c)(3)(T) and Section 27 (<u>15 USC §§ 648(c)(3)(T) and 654</u>) (Title IX of <u>Public Law 105-277, Public Law 108-447</u>) |
| 1.1.8. | Duration of Authority: | Permanent |
| 1.1.9. | Funding Instrument: | Cooperative Agreement |
| 1.1.10. | Funding: | Funding is for a twelve month period. |
| 1.1.11. | Award Amount/Funding Range: | Section 21 of the Small Business Act sets forth a formula by which funds are to be distributed among the States. This formula, for the most part, rests upon a per capita basis, subject to the amount of an appropriation in any given fiscal year. The preliminary funding amount for the SBDC program for fiscal year 2016 is \$115,000,000.00. The Recipient Organization receiving the Cooperative Agreement is required to match funding received on a 1:1 ratio. |
| 1.1.12. | Project Duration: | Awards will be made for a one year period. SBA intends to continue to fund the SBDC program annually, subject to availability of funds. However, an SBDC may not receive funding for future performance periods if there has been a clear showing of poor performance; improper activity affecting the operation and integrity of the SBDC; or a failure to follow the rules and procedures set forth in the statute regulation and/or Program Announcement (see <u>13 C.F.R. Part 130.700</u>) as incorporated into the Cooperative Agreement; or has been denied Accreditation. |
| 1.1.13. | Project Starting Date: | Approximately 90 days after closing date, but no later than October 1, 2015 for Program Announcement No. OSBDC-2016-01 for FY 2016; and January 1, 2016 for Program Announcement No. OSBDC-2016-02 |

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for CY 2016.

- 1.1.14. Proposal Evaluation: Proposals will be reviewed for sufficiency in meeting the requirements of the program as defined in 13 C.F.R. Part 130.340. SBA may ask Applicants for clarification of the technical and cost aspects of proposals.
- 1.1.15. Agency Programmatic Point of Contact: Small Business Administration, Office of Small Business Development Centers, Tel: (202) 205-6766. Email: osbdc@sba.gov

1.2 Introduction

The Small Business Development Center (SBDC) Program is the U.S. Small Business Administration's (SBA's) largest matching grant-funded program providing quality service to the small business community. The SBDC program has 63 Recipient Organizations - one in each state (four in Texas and six in California), the District of Columbia, Puerto Rico, the Virgin Islands, Guam and American Samoa. The Recipient is responsible to establish a Lead Center and network of Service Centers to cover its designated area of service. The SBDC program links the resources of federal, state and local governments with the resources of the educational community and the private sector to provide assistance to the small business community. In partnership with SBA's Office of Small Business Development Centers (OSBDC) and District Offices, SBDCs develop business counseling and training programs, informational tools and other services that enhance the economic development goals and objectives of SBA, their respective service areas and their local funding partners.

1.3 Background

Since its inception in 1953, SBA has served to aid, counsel, assist and protect the interests of small businesses. While SBA is best known for its financial support of small businesses through its many lending programs, the Agency also plays a critical role in providing funding to organizations that deliver technical assistance in the form of counseling and training to small business concerns and nascent entrepreneurs in order to promote growth, expansion, innovation, increased productivity and management improvement. The mission of SBA's OSBDC, which bears responsibility for administering the SBDC Program, is to provide assistance to the small business community by linking the resources of federal, state and local governments with the resources of the educational community and the private sector.

1.4 Purpose

Eligible organizations (as defined in Section 3.2) may apply to SBA for an award of financial assistance under this Program Announcement to fund an existing statewide or regional Small Business Development Center program. SBDC programs deliver professional, high quality, individualized business advising and technical assistance to existing small businesses and pre-venture entrepreneurs. SBDCs shall provide problem solving assistance to help small businesses access capital, develop and exchange new technologies, and improve business planning, strategy, operations, financial management, personnel administration, marketing, export assistance, sales and other areas required for small business growth and expansion, management improvement, increased productivity and innovation.

1.5 Leveraging of Resources

Applicants selected for awards under this Announcement are required to maximize their efforts to leverage SBA funding by working in conjunction with SBA District Offices and other federal, state, local and tribal government small business development programs and activities; SBA resource partners such as SCORE, Women's Business Centers (WBCs), Veterans Business Outreach Centers (VBOCs), Regional Innovative Clusters, 7(j) Technical Assistance providers, Small Business Investment Companies (SBICs), U.S. Export Assistance Centers (USEACs), Certified Development Companies (CDCs), and SBA lenders; universities, colleges, and other institutions of higher education; and private organizations such as chambers of commerce and trade and industry groups and associations.

1.6 SBA Involvement and Oversight

The SBDC program is managed by the Associate Administrator for the Office of Small Business Development Centers (AA/OSBDC) at SBA headquarters. OSBDC shall assign a Grants Management Officer (GMO) to review the budget and all fiscal documentation for compliance with applicable federal and program requirements, and issue the Notice of Award. A Program Manager within OSBDC serves as the Grants Officer's Representative (GOR) responsible for overall monitoring and oversight of the Recipient's SBDC program award, including compliance with the terms of the Cooperative Agreement. The SBA District Office negotiates the annual proposal with the SBDC Lead Center, incorporating Agency Priorities and performance goals, and designates a Project Officer (PO) to conduct delegated grant monitoring activities on behalf of OSBDC. SBA will also conduct biennial financial and programmatic examinations of each SBDC recipient, as required by statute.

1.7 Changes or Cancellation

SBA reserves the right to amend or cancel this Announcement, in whole or in part, at the Agency's discretion. Should SBA make material changes to this Announcement, the Agency will extend the closing date as necessary to afford Applicants sufficient opportunity to address such changes.

2.0 Section II – Award Information

2.1 Estimated Funding

SBA expects to issue up to \$115,000,000 in awards under these Announcements. Section 21 (a) (4) (C) of the Small Business Act sets forth a formula by which funds are to be distributed.

In the event that SBA is operating under a Continuing Resolution (CR) at the time of award, funding will be available during the period of the CR to the extent that funds are provided to the SBA for this purpose by the Office of Management and Budget (OMB). The amount available under the period of the CR may be less than the pro rata total anticipated amount of award.

Subject to the availability of funds and compliance with the terms and conditions of the Cooperative Agreement, SBA has the discretion to increase the award to an amount consistent with the authorized funding level under the federal appropriations law. SBA may increase award funds for the total federal funding to the recipient not to exceed \$80,000,000 but these amounts are not guaranteed.

2.2 Expected Number of Awards

SBA anticipates making no more than 63 awards under this Announcement.

2.3 Period of Performance/Budget Periods

The period of performance for this award is one year, with a corresponding one-year budget period.

2.3.1 Project Start Dates

The project start dates are:

- October 1, 2015 for states/regions responding to Program Announcement No. OSBDC-2016-01 for FY 2016; and
- January 1, 2016 for states/regions responding to Program Announcement No. OSBDC-2016-02 for CY 2016.

2.3.2 Continuation of Funds

SBA intends to award continuation funding to the Recipient under subsequent annual SBDC Cooperative Agreements for future fiscal/calendar years, subject to continued program authorization, availability of funds, satisfactory performance, and the continued interest of the recipient organization. However, an SBDC may not receive continued funding if there has been a clear showing of poor performance, as measured by SBA. Poor performance is indicated by unsatisfactory oversight reviews (Program, Financial), Accreditation issues, improper or insufficient activity affecting the operation and integrity of the SBDC, and/or a failure to follow the rules and procedures set forth in the statute, regulation and/or Program Announcement (see 13 C.F.R. Part 130.700).

Intent to Renew

SBDCs wishing to exercise a renewal option must e-mail or fax the Letter of Intent to Renew to the Program Manager in OSBDC by the date listed on the SBDC Applicant's Timeline in Section 4.3 of this Program Announcement.

2.4 Funding Information

- Funds provided under the SBDC program must be used solely for the purposes stipulated in this Announcement and the Notice of Award and may not be commingled with any other monies. All costs proposed in an Applicant's budget must meet the tests of allowability, allocability, and reasonableness set forth in the Office of Management and Budget (OMB) Uniform Guidance at 2 C.F.R. Part 200, Subpart E.
- Reimbursement of indirect costs from federal funds will be capped at a maximum of 20% percent, regardless of the amount stipulated in an Applicant's indirect cost rate (ICR) agreement.
- Reimbursement is the preferred payment method for the SBDC program. The submission of a Standard Form 270 (SF 270) is required at least quarterly, but not more frequently than monthly.

2.5 Funding Instrument

The funding instrument is a Cooperative Agreement.

2.6 Matching Requirement

- The organization receiving the Cooperative Agreement is required to match federal funds on a 1:1 ratio. Nonfederal matching funds may take the form of cash or cash equivalent, in-kind donations, or unreimbursed indirect costs (i.e., waived indirect).
- Cash match in an amount not less than 50 percent of the federal funding is required. The remainder may be in the form of waived indirect costs and/or in-kind contributions (13 C.F.R. Part 130.450).
- No portion of the match may be from federal sources, with the exception of applicable Community Development Block Grant (CDBG) funds. See Section 4.1.7.3 on use of CDBG funds for SBDC activities.
- Program income (e.g., fees collected from clients and/or attendees for training) may not be used as a source of matching funds.
- For insular areas, American Samoa, Guam and the U.S. Virgin Islands, 48 USC § 1469a requires the SBA to waive the match requirements on awards less than \$200,000 and further provides the discretion to waive match for these awards exceeding \$200,000.

3.0 Section III – Eligibility Information

3.1 General

An organization may NOT submit more than one proposal in response to this Announcement.

3.2 Eligible Applicants

To be eligible for this funding opportunity an Applicant must:

- be an existing SBDC Lead Center, currently funded by SBA;
- meet the Accreditation requirement for SBDC Program renewal under § 21(k)(3)(B) of the Small Business Act (15 U.S.C. § 648(k)(3)(B)).

3.3 Ineligible Applicants

The following will automatically be considered ineligible and their applications will be rejected without being evaluated:

- Any organization **NOT** a currently funded SBDC Lead Center;
- Any organization currently having an outstanding, unresolved financial obligation to any federal agency;
- Any organization that is currently suspended, debarred, or otherwise prohibited from receiving awards of contracts or grants from the Federal Government;
- Any organization with an outstanding and unresolved material deficiency reported under the requirements of the Single Audit Act or OMB Circular A-133 within the past three years;

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- Any organization having at least one substantially non-compliant condition within SBA program guidelines occurring while administering or implementing any SBA program, including denial of Accreditation;
- Any organization that has had a grant or cooperative agreement involuntarily terminated or non-renewed by SBA for cause;
- Any organization that has filed for bankruptcy within the past five years; and/or
- Any organization that proposes to serve as a pass-through and permit another organization to manage the day-to-day operations of the project.

4.0 Section IV – Application and Submission Information

4.1 Application Instructions

Applications must consist of the following elements: (i) concurrence letter from the SBA District Director; (ii) technical proposal; (iii) budget information; (iv) certifications, forms and assurances; and (v) attachments and exhibits.

4.1.1 Technical Proposal (not to exceed 50 pages)

The technical proposal serves as the blueprint for the Applicant's planned project. This information must be provided in a paginated attachment not to exceed 50 pages. It must include the following information:

4.1.1.1 Program Narrative:

- **Organization and Structure**

An organizational chart for the total SBDC network indicating the position of the Lead Center within the Applicant organization and the department/division and person/title to whom the SBDC Lead Center Director reports.

- **Program Management**

A brief description of:

- i) the service area of the SBDC program (must be statewide or region-wide);
- ii) the methodology, philosophy and justification for the distribution of service area resources, such as Service Centers, satellites and specialty programs, using factors such as population or business census, population/counselor distribution formulas, etc., and any planned adjustments;
- iii) the correlation of resource distribution to needs assessment studies and the SBDC's strategic plan for the management and coordination of SBDC services throughout the state or area being served.
- iv) If applicable, describe plans for the addition of new Service Centers or programs, including the staffing plan, management strategy for vacancies (interim measures and acceptable vacancy timeframes), desirable client wait time for counseling assistance, and any changes anticipated in the coming year.

- **Program Objectives**

SBDC must include a brief summary of major program objectives and ongoing programs, highlighting any new programs, special projects or activities, with

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particular reference to planned activities for the program year that seek to address SBA's important priorities as listed in Section 5.2.2, below. To facilitate proposal review, categorize the information on planned program objectives and activities using the reporting categories listed in Section 6.3.3 to the extent possible. (Success stories should not be included in the proposal.)

- **On-line Client Services**

SBA views the use of web-based technology as a means to increase outreach within existing budgets, to access populations or areas otherwise difficult to reach, and to offer services 24/7 when appropriate. Describe the current level of online counseling and/or training service and the approach being taken to achieve a higher level. This discussion should include the planned operating environment and the process to be taken to achieve it, including timelines, benchmarks, anticipated results, resources and budget. Where possible and to reduce duplicative efforts, SBA's Small Business Training Network (SBTN) at www.sba.gov/training should be used for on-line training.

- **SBDC Scheduled Closures**

SBDC Lead Center and Service Centers must be accessible to the public during normal business hours throughout the year except for those times provided in a listing of all scheduled holidays and planned closures for the SBDC Lead Center and Service Centers. Emergency closures must be reported to the SBA Project Officer as soon as possible.

- **PIMS Contact**

Identify the SBDC contact designated to maintain information in SBA's Partner Identification Management System (PIMS), by name, title, phone number and email address.

- **Advisory Board**

- i) Provide a list of the members of the SBDC's statewide/region-wide advisory board in accordance with 15 USC § 648(f), including their titles. A majority of the advisory board members must be representatives from small businesses or associations representing small businesses located throughout the entire area of service. Veterans, women, minorities and Native Americans should be represented, as appropriate. If a member, the SBA District Director should be a non-voting member.
- ii) Include a description of the board's responsibilities and provide the date of the advisory board's last meeting. There should be regular periodic meetings each year.
- iii) The reasonable cost of travel of any board member for official board activities may be paid out of the SBDC's budgeted funds, and must follow the Recipient Organization's policy for per diem and related travel costs.

- **Conflict of Interest Policy**

Include a copy of the SBDC's current conflict of interest policy for the SBDC network. Each SBDC network must have a written conflict of interest policy which

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is signed annually by all employees, consultants, instructors and volunteers of the SBDC network. The policy must include enforceable elements safeguarding the SBDC program from actual or apparent conflicts in accordance with 2 C.F.R. § 2701.112.

- **Training**

Provide a list of the types of training to be offered during the budget period. The Lead Center is expected to provide the SBA Project Officer with a quarterly calendar of SBDC trainings, or with electronic access to comparable information.

- **Personnel Resumes**

Attach résumés for any new key personnel directly employed by the SBDC (i.e. Lead and Service Center Directors and special program Directors such as for technology or international trade) since the start of the last program year. Do not include résumés for trainers, counselors or support staff.

- **Activities Supported with Program Income**

Describe planned activities that will be supported with SBDC Program Income during the performance period, and estimated cost.

Program Income must be used to expand the quantity or quality of services, resources or outreach provided by the SBDC network. Planned expenditures from Program Income are subject to OMB Uniform Guidance and SBDC program rules and requirements as set forth in 13 C.F.R. § 130.480. However, do not include program costs supported with program income on the application, network budget summary or budget justifications.

- **Funds Managed Outside the Cooperative Agreement**

Fully describe any other federal or state small business assistance programs, contributions or grant funds (excluding foundation accounts) managed by the SBDC Lead Center outside the SBA Cooperative Agreement (e.g. Procurement Technical Assistance Centers, Manufacturing Extension Partnership programs). Include the source and amount of funds provided by each organization and the purpose for which the funds have been provided.

In accordance with 15 USC § 648(a)(5), before bidding on another federal contract, the SBDC must receive approval from the AA/OSBDC as to the subject and general scope of the project. SBDC Lead Centers may not manage other funds, regardless of funding source, when the scope of activity is inconsistent with this Program Announcement.

The SBDC must maintain an updated list of funding sources and amounts for each source of funds received by the SBDC network including grants, contracts and contributions. In addition, for each source of funds, documentation regarding the name and phone number of the donor/contractor/grantor, the amount of funding, the intended purpose and any requirements, stipulations or deliverables must be maintained and made available during the biennial financial examination process.

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SBDCs managing other small business programs outside the SBA Cooperative Agreement must maintain separate accounting/financial records to ensure a clear audit trail for the funds provided under the SBDC Cooperative Agreement.

4.1.1.2 Planned Milestones Worksheet:

Complete this worksheet and include as an attachment to the proposal. The Lead Center shall list goals negotiated with SBA for the SBDC network, as well as goals the Lead Center has established for each Service Center, and other planned milestones, major project objectives and special projects planned for the upcoming program year.

The Lead Center must also complete information about matching funds in the section on "Non-SBA Contributions". The worksheet is available from OSBDC at: SBDC Forms and Worksheets.

4.1.1.3 SBDC Network Listing:

Provide a list of all service locations by name, host institution, key contact, physical address, phone number, and PIMS location code. Also identify whether each location is a Service Centers, specialty center or satellite location. (Please refer to Section 8.1 "Definitions"). The SBDC Network Listing shall be validated from SBA's PIMS system. Each Service Center must have a separate PIMS location. However, do not request PIMS location codes for satellite centers or other part-time service delivery sites. The location ID code for each center is issued through the PIMS system and directly affects the SBDC's ability to report program activity to the SBA's data collection system (EDMIS); therefore, it is vital to keep the information in this system current. Guidance on maintaining PIMS is in 6.3 "Reporting", PIMS Maintenance.

4.1.2 Cost Proposal

Information on proposed project costs must be provided through the completion or submission of the following:

- i. Application for Federal Assistance (SF-424). Included in Grants.gov package.
- ii. Budget Information—Non Construction Programs (SF424A). Included in Grants.gov package.
 - In Section B of SF-424A, line 6 g titled "Construction" shall be used for Consultant costs as described in the SBDC Budget Justification Instructions Section 4.1.2.3 below.
- iii. SBDC Budget Justification and Personnel List. Template available from OSBDC at: SBDC Forms and Worksheets.
 - Include a separate budget justification form with required cost detail for the Lead Center and each Service Center or Specialty Program (such as International Trade Center or Technology Program).

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- Applicant may use its own budget justification form, but ALL budget detail required in OSBDC's template must be included AND Applicant must include a separate 424A for the Lead Center and each other Service Center
- iv. Budget Narrative.
 - If all required cost detail is not shown on the SBDC Budget Justification and Personnel list, include a separate Budget Narrative for the Lead Center and each Service Center or specialty program.
- v. Indirect Cost Rate (ICR) Agreements, negotiated with the cognizant federal agency.
 - Provide a complete signed copy of the current ICR agreement for the Lead Center and each Service Center that plans to claim indirect costs.
 - Organizations that have never had an ICR agreement with a federal agency may utilize the 10% de Minimis rate as provided in 2 C.F.R. Part 200.414. The de Minimis rate may not be used by organizations that have an expired ICR.
- vi. Schedule of Indirect Cost Worksheet. Template available from OSBDC at: SBDC Forms and Worksheets.

4.1.2.1 Budget Preparation

OSBDC will provide SBDCs with projected funding levels to be used in budget preparation.

- Budget information must describe the financial resources contributed by the Applicant. The amount and source of funds provided as match must be clearly indicated, in Box 18 of SF424, and the budget summary SF424A, Lead Center and Service Center budget justification forms must clearly indicate which program costs will be paid by federal dollars, cash, in-kind and waived indirect. Applicants must show how the value of each in-kind match contribution is determined. This applies to costs incurred by Service Centers as well as recipient costs.
- In addition, matching funds included in the budget information must also be listed by amount and contributor (i.e., state, university, private sector) in Section 5 of the Planned Milestones worksheet required as part of the Technical Proposal (See section 4.1.1.2).
- Applicants must NOT include SBDC program income, nor unspent program funds from prior budget periods (carryover requests) on the Application SF424, Budget Information SF424A or SBDC budget justification forms submitted in response to this Program Announcement. Planned program income expenditures should be described instead as part of the Technical Proposal. See Section 4.1.1.1 for guidance. Specifically:
 - leave BLANK and do not include program income on the line f in Box 18, "Total Estimated Funding" of the SF424;

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- leave BLANK line 7 for "Program Income" on the SF-424A; and
- do NOT include program income costs in the detailed budget justification.

4.1.2.2 Service Center Costs

If an Applicant proposes costs for Service Centers under the contractual budget element (i.e. sub-awards), it must also provide separate Service Center budgets with a line item breakout, including the amount of federal dollars allocated to each Service Center, as well as indirect cost with applicable cost base and rate. If the Service Center proposes sub-contractual costs, supporting budget details such as a statement of work, the number of hours and rate of pay must be provided for each contractor.

For those SBDCs operating separate International Trade Centers, Technology Centers or other specialty centers as part of the Cooperative Agreement, the proposal must include a separate budget and milestone worksheet.

An Applicant may substitute its own forms or spreadsheets in place of the SBDC Budget Justification Worksheet so long as it includes all of the information requested in section 4.1.2.3, below.

4.1.2.3 SBDC Budget Justification Instructions

The budget cost categories and required cost detail for each category are described below. The direct cost and indirect cost total must agree with the SF-424 and SF-424A.

a. Personnel:	List name and title of all personnel charged to federal and non-federal funds (direct costs). For vacancies, show position title in budget justification or budget narrative. Use the Personnel List to show annual salary, number of months, level of effort in percentage and total amount budgeted for each position, as the basis used to estimate personnel costs charged to the SBDC program.
b. Fringe Benefits:	Indicate the fringe rates approved by your cognizant federal agency for audits when available. If not available provide the schedule used. Do not include fringe cost in the total amount required for personnel.
c. Travel:	For local travel, provide total anticipated mileage and mileage rate. For out of state/region travel (including foreign travel), provide estimated cost and justification including: i) purpose, ii) destination, iii) mode of transportation and rate (i.e. airfare or mileage and rate), iv) number of trips, and v) number and position of travelers.
d. Equipment:	List items costing at least \$5,000 and having at least one year of useful life. The Recipient Organization must maintain an inventory of equipment purchased with program dollars including cost, location and detailed description of each item. Equipment inventory must be made available upon request of SBA.

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e. Supplies:	Show anticipated cost of supply items such as general office, operational, computer supplies, and other supply items costing less than \$5,000. The Recipient Organization must maintain an inventory of controlled supplies of higher dollar value and high potential for loss such as computers, etc. and it must be made available upon request of the SBA.
f. Contractual:	<p>List costs for Contractual services that support program operations, such as website support, equipment maintenance, or meeting facilitation. Provide budget details including: name of contractor, statement of work, number of hours and rate of pay.</p> <p>If Applicant proposes contractual costs for Service Centers (sub-awards), include separate line item budgets for each Center. Applicants who use their own budget justification template instead of the OSBDC template must also include an SF424A with each Center's detailed budget.</p>
g. Consultants:	<p>Provide detail for Consultant costs shown on line 6g of 424A. (Note that form SF424A lists category g. as "Construction", but Applicants are asked to use this line for SBDC Consultant costs only.)</p> <p>Consultant costs include costs for non-employee SBDC advisors, trainers and other staff who provide client services on an hourly or fee for service basis. Provide consultant(s) name, if known, specify purpose, and indicate the number of hours and rate of pay.</p>
h. Other:	<p>List all expenses included in this cost category separately, with planned cost per item.</p> <p>Other Expense items may include, but are not limited to, computer software, copying, postage, printing, publications, subscriptions, dues, telephone, conference fees and office space rental.</p> <p>If rental costs are proposed, provide square footage required for SBDC activities and rate.</p> <p>Do not list other items with zero amounts.</p>
j. Indirect cost:	<p>Show indirect cost amount on <u>line j of the Budget Justification ONLY</u>. (Do <u>not</u> include indirect costs as cash match or as in-kind contributions; or as a contractual cost category.)</p> <p>A rate no higher than that approved by your cognizant agency should be used to estimate indirect costs, except that organizations that have never had an Indirect Cost Rate Agreement with the federal government may use the 10% de Minimis rate provided in <u>2 C.F.R. Part 200.414</u>. You may obtain the Schedule of Indirect Costs Worksheet from OSBDC at: SBDC Forms and Worksheets.</p> <p>Reimbursement of indirect costs charged to federal funds will be capped at a maximum of 20%. The amount remaining of the total indirect cost is the waived portion (i.e. indirect match, if any).</p>

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4.1.3 Certification Forms and Assurances

Consistent with 2 C.F.R. Part 200.415 financial Certifications must be signed by an authorized individual at a level no lower than vice president or chief financial officer of the organization. Each Applicant must complete and submit the following forms.

- Certification Regarding Debarment, Suspension, and Other Responsibility Matters, Primary Covered Transactions (SBA Form 1623)
- Certification Regarding Drug-Free Workplace Requirements
- Certification Regarding Lobbying (SBA Form 1711)
- Cash Match and Program Income Certification Form
- Cost Sharing Proposal (SBA Form 1224)
- Assurances-Non-Construction Programs (SF-424B)**
- Disclosure Form (SF-LLL)**
- Most recent A-133 Audit. Note: if the Applicant's A-133 audit document is large, provide a website link and instructions on where to locate the audit.

** SF424B and SF-LLL are incorporated as part of the electronic application form on Grants.gov. All other required Certification forms can be obtained from OSBDC at: SBDC Forms and Worksheets and uploaded as Attachments to the Application. See Section 4.1.4 for Attachment order.

4.1.4 Attachments and Exhibits

There will be 15 attachment buttons. Please attach documents in the following order, and include "Attachment #" in the document name. See Section 8.4, Checklist of Required Submissions for additional guidance and location of required forms.

1. Attachment #1: List of Attachments submitted through Grants.gov
2. Attachment #2: Technical Proposal, including program narrative, organization chart, network listing, resumes and other required information
3. Attachment #3: Planned Milestones worksheet
4. Attachment #4: Cost Proposal, including SBDC budget narrative, detailed budget justification by line item, personnel listing and other required cost detail for each center
5. Attachment #5: Additional 424A budget summary forms for Lead Center and Service Centers. These are required only if the applicant does not use OSBDC's budget justification template for each center in Attachment #4.
6. Attachment #6: Indirect Cost Rate Agreement for Applicant and Subrecipients (if any).
7. Attachment #7: Indirect Costs Allocation worksheet
8. Attachment #8: Certification Regarding Debarment, Suspension and Other Responsibility Matters (SBA Form 1623)
9. Attachment #9: Certification Regarding Drug Free Workplace Requirement
10. Attachment #10: Certification Regarding Lobbying (SBA Form 1711)
11. Attachment #11: Cash Match and Program Income Certification Form
12. Attachment #12: Cost Sharing Proposal (SBA Form 1224)
13. Attachment #13: A133 Audit Report (or link to a webpage with instructions on how the report can be viewed by SBA).
14. Attachment #14: Approval Letter from SBA District Director
15. Attachment #15: Additional information or other documentation the Applicant believes is necessary to support its proposal.

4.1.5 Treatment of Proposal Information

If the SBDC's proposal contains confidential data, the SBDC must follow Part 102 of SBA's regulations (13 C.F.R. Part 102).

Unless otherwise specified, all financial, statistical, personnel and/or technical information and data furnished, produced or otherwise made available to the SBDC by its small business customers during the performance of this Agreement shall not be used for purposes other than performance of work under this Agreement. The above information received by the SBDC may be privileged and must not be released or disclosed by the SBDC without the prior written consent of the client unless otherwise required by law. If such information is requested in a legal proceeding, the SBDC must take the necessary precautions and legal recourse to protect privileged information.

Public Law 108-447, approved December 8, 2004, provides that client information can only be made available to SBA for legal enforcement action and financial audits. However, SBA is also allowed access to client data for obtaining program activity information or conducting client surveys.

No files or records will be removed from the premises of any government agency with which the Recipient may work without the approval of the agency in possession of such documents.

Publication of any information will be in accordance with 2 C.F.R. 200.333-337.

4.1.6 Funding Restrictions

4.1.6.1 Administrative Requirements and Cost Principles

SBDCs are governed by the Uniform Administrative Requirements, Cost Principles and Audit Requirements for Federal Awards, codified at 2 C.F.R. Part 200 et seq.

4.1.6.2 Budget Preparation & Funding

Specific items of cost may be included in the proposal and considered allowable under the additional conditions and requirements set forth below.

1. Travel

All travel performed as part of this Agreement must be in accordance with SBDC program objectives and in compliance with the recipient's travel policy and governed by OMB Uniform Guidance at 2 C.F.R. § 200.474. The proposed budget must include a description of the out-of-state (region) travel proposed, indicating estimated costs, number of persons traveling and purpose of travel. (Travel to be completed using vacation time regularly earned is not subject to approval by the AA/OSBDC.)

Refer to Section 8.3.2 for guidelines on requesting unanticipated out of state and out-of-country travel that is necessary to further SBDC objectives, but for which a complete description and/or justification could not be provided in the proposal.

2. Payment of Dues

The proposed budget must show amounts estimated for payment of memberships, subscriptions and dues for business, technical and professional associations, including the ASBDC. Costs proposed for membership in any civic or community organization, however, must be justified in terms of the benefit to the SBDC derived from this expenditure. All other requirements of 2 C.F.R. § 200.454 apply. In addition, all memberships purchased with project funds must be in the name of the SBDC program rather than in the name of an individual.

3. Lobbying

There is a broad federal restriction on all grantees of the Federal Government, which prohibits the use of federal appropriated funds to lobby Congress or agencies concerning certain specified federal actions (31 USC § 1352 (also known as the Byrd Amendment)). In addition, OMB's Uniform Guidance at 2 C.F.R. § 200.450 provides that lobbying activities are generally unallowable costs, and defines unallowable activities as well as the limited activities that are allowed.

4. Indirect Costs and Overhead

To propose and subsequently claim indirect costs, Applicants must furnish their current indirect cost rate (ICR) agreement

- as negotiated with their cognizant federal agency,
- certified by their state governmental unit and approved by their cognizant federal agency, or
- a rate approved by SBA.

ICR agreements for participating Service Centers must also be submitted.

Entities currently without an ICR agreement negotiated with another federal agency may request that the SBA Project Officer provide an SBA indirect cost rate agreement (at 24% of Modified Total Direct Costs) to be used exclusively for the SBDC program. For entities using an SBA provided ICR Agreement, the following terms apply:

- These terms are to assist in identifying and clarifying those costs considered to be "general administrative and general expenses" noted in 2 C.F.R. § 200. They form the basis for this SBA ICR Agreement and subsequently may not also be included as direct costs against the award when the SBDC ICR Agreement is used.
- Cost pools underlying the ICR Agreement include personnel compensation and benefits for positions or for activities which are not: 1) in direct support of the SBDC program goals and objectives, **and** 2) under the direction or supervision of the key person identified in the Cooperative Agreement as responsible for program performance at the respective host entity.
- Examples include, but are not limited to, those expenditures allocable to human resources and accounting departments, sponsored project staff, corporate marketing staff, controllers, deans, chief executives and presidents of colleges and universities.
- Non-personnel costs such as audits, supplies, materials, insurance, and other services and operating costs allocable to administrative departments and to the activities of the host entity are considered part of the "general and administrative cost pool" and thus may not also be directly charged.

Any agreements subsequently negotiated with a federal agency will supersede the SBA ICR Agreement.

If the applicant or participating Service Center has never had an approved ICR and its budget includes indirect costs, it may utilize a de Minimis rate of 10% of Modified Total Direct Costs (to include Federal and non-Federal) until the non-Federal entity can provide a copy of a current indirect cost rate agreement either through the SBA or from another cognizant federal agency. This new rule does not apply to organizations that have an expired ICR agreement.

The negotiated indirect cost rate in effect at the time of the initial proposal will be used for the budget period covered by the proposal. If a provisional indirect cost rate is in effect at the time the proposal is submitted and it has been more than one year since the date the provisional rate became effective, the SBDC must furnish OSBDC with documentation showing that they have made an effort to negotiate a final rate.

When making new sub-awards, administrative costs incurred for establishing technical needs, determining qualified candidates, issuing requests for bids, evaluating replies and selecting an awardee may be claimed as indirect costs according to 2 C.F.R. Part 200, Appendices III and V. The Circular allows these incremental Facilities and Administrative costs on the first \$25,000 to be claimed one time in the indirect cost base for each subcontract or sub-award. It is not appropriate to claim these costs when obtaining annual funding to continue the sub-award. These costs only may be claimed when an open, competitive bidding process was involved in issuing the sub-award that included the aforementioned administrative costs.

Indirect costs cannot be claimed for the Lead Center or for Service Centers that do not submit approved ICR agreements for the proposed funding period. Indirect costs cannot exceed the amount allowable under the approved ICR Agreement submitted with the proposal. Facilities & Administration (F&A) costs may not otherwise be charged, directly or indirectly, to the Cooperative Agreement or claimed as non-cash match contributions except as described here.

5. Justification of Costs

All costs proposed require justification and narrative explanation for the Lead Center and each Service Center. All proposed costs must be included in the specific line items and fully justified. All forms contained in the financial application package must be completed accurately and in full.

6. Supplies, Printing and Costs Related To SBDC Logo

Generally, promotional items are not an allowable expense using SBDC program funds (including program income). Promotional items are objects such as gifts, memorabilia, awards, mugs, and any other item which does not have a specific direct benefit to the SBDC. See 2 C.F.R. § 200.421 e (3). However, costs proposed for printing using the SBDC logo for training supplies such as pens, notepads or flash drives (which contain course material), etc. are allowable. Certain promotional items (shirts) may be charged to program funds on a case-by-case basis and shall be listed in detail in the proposal. These items will be considered on a case by case basis based on reasonableness as determined by OSBDC. Following the award, failure to gain prior approval for items bought after budget approval, except those listed for training, may result in a financial examination disallowance, suspension or termination of funding. This section does not include advertising materials specifically allowed in OMB Cost Principles at 2 C.F.R. § 200.421.

7. Miscellaneous or Contingency Costs

No miscellaneous or contingency costs may be included in the budget. Contributions to a contingency reserve or any similar provision made for unforeseen events are unallowable.

8. Subcontracting

All subcontracting awarded as a result of this Agreement will be in accordance with 2 C.F.R. §§ 200.317-332

9. Proposal Costs

This request does not commit the Federal Government to pay any costs incurred in the submission of a proposal.

10. State/Regional Advisory Board Compensation

Compensation other than travel costs for the State/Regional SBDC Advisory Board members is not allowed. This includes compensation reimbursed from federal funds or donated by the Advisory board member and used as non-cash match (in-kind).

11. Improvements to SBDC Facilities

If minor construction/physical improvement to SBDC facilities is proposed, Applicant must provide justification for use of program funds, estimated costs, and facilities or lease agreement or other documentation from property owner.

4.1.7 Financial Guidelines

4.1.7.1 Carryover Requests

Funds should be expended in the year awarded; however, carryover requests will be considered on a case-by-case basis. Carryover of unexpended funds is permissible only if the funds are to be used for a project or activity within the scope of the SBDC program and the request is in the best interest of the Program.

The SBDC Lead Center Director must request approval to carry over anticipated unexpended federal funds to the next budget period at least 10 days prior to the close of the current budget period (No later than September 20th for FY programs and December 21st for CY programs)

A formal Carryover request, submitted with the final SF-425, must include: (1) SF-424, SF424A, and detailed budget justification forms; (2) narrative indicating why the funds were not expended during the period in which they were awarded and how the funds will be used in the current period to benefit the program; (3) SBA District Office approval; and (4) evidence of match.

The match requirement for carryover funds can be met by using an increase in funds pledged by the SBDC or overmatch from the year funds were carried over or a combination of both.

Expenditures for the carryover requests must be accounted for separately from current year funds. All financial reports, pay requests and other correspondence relating to the carryover funds must reference the federal document number assigned to the funds carried forward.

4.1.7.2 Use of Program Income

Program income must be used to further the objectives of the SBDC program and cannot be used for other purposes. Expenditures from Program Income are subject to OMB Uniform Guidance and SBDC program rules and requirements as set forth in 13 C.F.R. § 130.480. SBDCs must expend any program income exceeding 25 percent of the SBDC's total budget (SBA federal funds and matching funds) by year end. Any remaining program income may be carried over to subsequent budget periods to be used to further program objectives. SBDC Program recipients are responsible for establishing a separately identifiable program income account to facilitate financial reporting. All program income must be reported on SBA Form 2113 (Program Income Report). The SBDC will include as an attachment to the SF-425, the SBA Form 2113 and a narrative description of how program income was used to further eligible program objectives.

4.1.7.3 Cash Match Requirement

Each SBDC Applicant must ensure that no less than 50% of the required match funding will be in cash. Cash match contributed by the Applicant organization or Service Center must be

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committed as part of specific direct cost line items (e.g. personnel services, fringe benefits, consultants) must be verified by the Certifying Representative prior to funding. This cash outlay may not be allocated to indirect costs.

Further, the cash match shall not include: (1) funds contributed from other federal sources [see exception below]; (2) program income or fees collected from recipients of assistance, whether collected by the Lead Center, Service Centers or any other participants in the SBDC network; or (3) amounts committed by the Applicant organization for unidentified and/or contingent costs in the cost proposal.

There is one exception to the disallowance of federal funds as cash match. Community Development Block Grant (CDBG) funds received from the Department of Housing and Urban Development are allowed when: (1) the SBDC activities are consistent with the authorized CDBG activities for which the funds were granted; and (2) the CDBG activities are identified in the Consolidated Plan of the CDBG grantee or in the agreement between the CDBG grantee and the sub recipient of the funds.

The cash match must be committed up front and identified by source and amount in the SBDC cost proposal. The cash match account (as well as SBA federal funds) allocated to the SBDC program, must be under the direct management of the SBDC Lead Center or Service Center Director. However, SBDC organizations are not required to establish separate bank accounts solely for SBDC purposes. The availability of this cash contribution for SBDC program operations must be certified by the official from the Applicant organization who signs the Federal Assistance Form (SF-424).

If the state is providing part of the cash match, the Certifying Representative must verify that these funds have been appropriated prior to award of the Cooperative Agreement. However, in situations where state appropriation cycles prohibit total compliance prior to award of the Cooperative Agreement, the Certifying Representative shall verify that sufficient upfront cash match will be available from the state or other sources, prior to any withdrawal of federal funds.

- **Allocation of Federal Funds to Direct Costs**

SBA requires that at least 80 percent of federal dollars provided through the Cooperative Agreement be allocated to the direct costs of the program.

4.2 Submission Instructions

An electronic copy of the proposal must be provided to the SBA District Office for review and negotiation prior to submission to grants.gov. All proposals (narratives and forms) must be submitted electronically via the government-wide financial assistance portal www.grants.gov. **NO OTHER FORMS OF SUBMISSION WILL BE ACCEPTED.** All required forms are provided in the grants.gov application package for this funding opportunity. Specific instructions for obtaining, completing, and submitting an application via grants.gov, including animated tutorials.

In order to submit an application via grants.gov, an organization is first required to:

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- have a DUNS number,
- be registered with the System for Award Management (SAM), and
- have a grants.gov username and password.

The process for meeting these three pre-submission requirements may take several days to complete. Additionally, Applicants may have to download or upgrade their software in order to utilize grants.gov. Applicants should not wait until the closing date to begin the submission process in order to avoid unexpected delays that could result in the rejection of an application.

Information about the grants.gov registration process can be found at <http://www.grants.gov>. Applicants must register as organizations, not as individuals. Please note that organizations already registered with grants.gov do not need to re-register. However, all registered organizations must keep their SAM registration up-to-date.

As part of the grants.gov registration process, an Applicant must designate one or more Authorized Organizational Representatives (AORs). AORs are the only individuals who may submit applications to grants.gov on behalf of an organization. If an application is submitted by anyone other than a designated AOR, it will be rejected by grants.gov and cannot be considered for funding.

Once an application is submitted, it undergoes a validation process through which it will be accepted or rejected by the grants.gov system. The validation process may take 24 to 48 hours to complete. Applicants should save and print written proof of an electronic submission made at grants.gov. Applicants can expect to receive multiple emails regarding the status of their submission. The first email will confirm receipt of the application. The second email will indicate that the application has either, been successfully validated by the system and assigned an SBA tracking number, or it has been rejected due to errors. An Applicant will receive a third email once SBA has downloaded its application from grants.gov for review in accordance with Section 5.3 "Review and Selection Process" below.

If grants.gov notifies an Applicant via email that its application contains an error, the Applicant must correct the noted error(s) before the system will accept and validate the application. Applicants that choose to submit on or close to the closing date are advised they may not receive email notification of an error with their applications until after the submission deadline, and thus will not have an opportunity to correct and resubmit their applications.

APPLICATIONS THAT ARE REJECTED BY GRANTS.GOV WILL NOT BE FORWARDED TO SBA AND CANNOT BE CONSIDERED FOR FUNDING. It is the Applicant's responsibility to verify that its submission was received and validated successfully at grants.gov. To check on the status of your application and see the date and time it was received, log on to grants.gov and click on the "Track My Application" link from the left-hand menu.

If you experience a technical difficulty with grants.gov (i.e., system problems or glitches with the operation of the grants.gov website itself) that you believe threatens your ability to submit your application, please (i) print any error message received; and (ii) call the grants.gov Contact Center at 1-800-518-4726 for immediate assistance. Ensure that you obtain a case number regarding your communications with grants.gov. NOTE: Problems with an Applicant's own computer system or equipment are not considered technical difficulties with grants.gov. Similarly, an Applicant's failure to: (i) obtain a DUNS number or complete the SAM or grants.gov registration process; (ii) ensure that an AOR submits the application; or (iii) take note of and act upon an email from grants.gov rejecting its application due to

errors, are **not** considered technical difficulties. A grants.gov technical difficulty is an issue occurring in connection with the operations of grants.gov itself, such as the temporary loss of service by grants.gov due to an unexpected volume of traffic or failure of information technology systems, both of which are rare occurrences.

Applicants should use the following link to obtain assistance in navigating grants.gov and access a list of useful resources at grants.gov. If you have a question that is not addressed under the "Applicant FAQs," try consulting the "Applicant User Guide" or contacting grants.gov via email at support@grants.gov or telephone at 1-800-518-4726. The grants.gov Contact Center is open 24 hours a day, seven days a week.

4.3 Required Proposal Submission Dates

Each Applicant is required to submit its proposal electronically via www.grants.gov no later than 11:59 p.m. Eastern Time on July 30, 2015 for fiscal year funded entities, or 11:59 p.m. Eastern Time on August 27, 2015 for calendar year funded entities. Because of the pre-conditions for submitting applications via grants.gov and the potential for encountering technical difficulties in using that site, Applicants are strongly encouraged to log on to grants.gov and review the submission instructions early. **DO NOT WAIT UNTIL THE CLOSING DATE TO BEGIN THE SUBMISSION PROCESS.** Applicants bear sole responsibility for ensuring their proposals are submitted and received before the closing date.

SBA will consider the date and time stamp on the validation generated by grants.gov as the official submission time. A proposal that is not received by grants.gov before the closing date of this Announcement will be rejected without being evaluated, unless the Applicant can clearly demonstrate through documentation obtained from grants.gov that it attempted to submit its proposal in a timely manner but was unable to do so solely because of grants.gov systems issues. Additionally, SBA will not accept any changes, additions, revisions or deletions to applications made after the closing date.

Applicants should save and print written proof of an electronic submission made at grants.gov. If problems occur while using grants.gov, the Applicant is advised to (i) print any error message received; and (ii) contact grants.gov for immediate assistance. Applicants may obtain advice and assistance with the grants.gov submission process by visiting <http://www.grants.gov/web/grants/applicants/applicant-tools-and-tips.html> or by calling 1-800-518-4726.

SBDC Applicant's Timeline

- **SBDCs funded on the federal FISCAL year:**

June 5, 2015	OSBDC submits proposed target goals to Project Officer in the SBA District Office - Project Officer, District Director and SBDC Applicant to start goal negotiations.
July 2, 2015	Proposal is due via email submission from the SBDC Applicant to Project Officer in the SBA District Office for review. Project Officer, District Director and SBDC Applicant complete proposal negotiations. The proposal should include the negotiated goals.
July 30, 2015	Proposal due to the OSBDC via electronic submission on www.grants.gov at 9 p.m. EDT
February 1, 2016	SBDC Recipient Organization must submit a Letter of Intent to apply for renewed funding to your Program Manager.

- **SBDCs funded on the CALENDAR year:**

June 5, 2015	OSBDC submits proposed target goals to Project Officer in the SBA District Office - Project Officer, District Director and SBDC Applicant to start target goal negotiations.
July 23, 2015	Proposal is due via email submission from the SBDC Applicant to Project Officer in the SBA District Office for review. Project Officer, District Director and SBDC Applicant complete proposal negotiations. The proposal should include the negotiated goals.
August 27, 2015	Proposal is due to the OSBDC via www.grants.gov at 9 p.m. EDT.
March 1, 2016	SBDC Recipient Organization must submit a Letter of Intent to apply for renewed funding to your Program Manager.

5.0 Section V - Application Review Information

5.1 General

Applications will first be screened to determine if the Applicant meets stated mandatory eligibility requirements. SBA will not evaluate Applicants that do not document in their application that they meet the requirements for participation in the SBDC program. **Submissions will only be accepted via www.grants.gov.**

Proposals will be rejected without being evaluated if they are submitted by ineligible organizations or they are illegible or materially incomplete due to an Applicant's failure to include all required forms and/or provide the required level of detail.

5.1.1 SBA Duties and Responsibilities

All SBA Agency Officials and Offices will coordinate and communicate through the SBDC Lead Center.

5.1.1.1 OSBDC is responsible for:

- Mailing the continuation letter to the SBDC Lead Center Director.
- Notifying the SBDC Lead Center Director when the Program Announcement is posted on www.grants.gov.
- Reviewing the proposal and resolving any outstanding issues not settled by the District Office under the Disputes Policy (See [13 CFR Part 130](#)).
- Approving the proposal and issuing the Notice of Award.
- Conducting programmatic and financial reviews.
- Ensuring the SBDC PIMS information related to the opening or closing of Service Centers is updated upon submission from the SBDC Lead Center offices.

5.1.1.2 SBA District Office is responsible for:

- Negotiating the proposal with the SBDC Lead Center Director incorporating District Office and Agency priorities, including performance goals.
- Submitting a letter of approval of the proposal by the District Director in the proposal via www.grants.gov.

All District Office communications must be run through the Lead SBDC Center unless all parties agree to an alternative communications plan.

Intergovernmental Review

The SBDC program does not involve the mandatory payment of any matching funds from the state or local government and does not affect directly any state or local government. As appropriate, SBDC programs should comply with Executive Order 12372, "Intergovernmental Review of Federal Programs."

5.1.2 SBDC Program Objectives and Required Services

The SBDC Program is sponsored and partially funded by the U.S. Small Business Administration (SBA). The SBDC Program is governed by Section 21 of the Small Business Act, 15 USC § 648, and federal regulations, 13 CFR Part 130. Although SBA is responsible for the general management and oversight of the SBDC program, a legal partnership exists between SBA and the Recipient Organization for the delivery of assistance to the small business community.

SBDCs, under Section 21 of the Small Business Act (15 USC § 648), are required to provide counseling and training to small businesses including working with the SBA to develop and provide informational tools to support business start-ups and existing business expansion. In addition, pursuant to 13 CFR Part 130.340(c), SBA has identified certain Special Emphasis Groups (as defined in Section 8.1., "Definitions"), to be targeted for assistance by SBDCs.

The SBDC Program is governed by a binding legal instrument between the Recipient Organization and the SBA known as a notice of award or cooperative agreement. The purpose of the Cooperative Agreement is to ensure the delivery of high quality business and economic development assistance (as defined by 13 CFR Part 130.340 and the Small Business Act) to small businesses and prospective small businesses.

The SBDCs must ensure that their economic development and technical assistance services are available to all small business populations, including special emphasis groups [13 CFR Part 130.340(c)].

The services provided must include those required by statute and shall include the activities of the Lead Center (Applicant) and all participating network members. Each Applicant will be accountable to SBA for performing all services included in its proposal.

5.1.3 Statutorily Required Services

SBDCs are required to provide the following services:

5.1.3.1 On a non-fee basis, one-on-one confidential counseling/consultation/advising/guidance:

- Working with individuals or businesses to increase awareness of basic credit practices and credit requirements;
- Working with individuals or businesses to develop business plans, financial packages, credit applications and contract proposals;
- Working with the Administration to develop and provide informational tools to assist individuals with pre-business startup planning, existing business expansion and export planning;
- Working with individuals or businesses referred by the SBA District Offices and SBA participating lenders (Note: Providing any preferential treatment to clients of any specific lender is prohibited, as is the SBDC's acceptance of payment for the provision of counseling services.); and
- SBDCs must have counselor resources available to meet the needs of entrepreneurs throughout the SBDC's designated service territory.

5.1.3.2 Technology transfer, research and development:

- Assisting in technology transfer, research and development, including applied research and coupling from existing sources to small businesses, such as:
 - Working to increase the access of small businesses to the capabilities of automated flexible manufacturing systems;
 - Working through existing networks and developing new networks for technology transfer;
 - Encouraging partnerships between the small business and academic communities to help commercialize university-based research and development;
 - Introducing university-based engineers and scientists to their counterparts in small technology-based firms; and
 - Exploring the viability of developing shared production facilities under appropriate circumstances.

5.1.3.3 Rural Assistance:

- Assisting small businesses in rural areas in an effort to increase their participation in exporting, government procurement, tourism, access to credit, incubators, innovation and technology and other small business programs, in cooperation with the U.S. Department of Commerce (DOC) and other relevant federal agencies; and
- The SBDCs may develop marketing and production strategies that will enable the rural businesses to better compete in the domestic market, provide technical assistance needed by rural small businesses, make available managerial assistance to rural small business concerns and provide information and assistance in obtaining financing for business startups and expansion.

5.1.3.4 Export Assistance:

- Maintain a minimum number of certified export assistance counselors available to assist clients develop export and international trade opportunities by meeting the requirement in Section 22(i) of the Small Business Act that at least five (5) counselors or ten percent (10%) of the total number of full time small business counselors in the network, whichever is the least, achieve certification as export assistance counselors. Compliance with the requirement shall be reported in the Semi-annual and Annual Reports by providing the counselor name, certification type and date of certification as well as the number of full-time counselors employed and the number certified. SBDCs not meeting this requirement shall include a plan for attaining compliance with the law in their proposal narrative, including an implementation timeframe. Recipients may refer to SBA Policy Notice 6000-800 for further guidance regarding export and trade counselor certification.
- Report client data for export assistance as required on SBA Form 641, including numbers of small businesses new to export; numbers of new markets entered; export revenues; referrals to a USEAC or SBA; referrals to the Department of Commerce, Department of Agriculture, Department of State, Ex-Im Bank, OPIC or the USTDA; number of jobs created or retained in the exporting aspect of the business.
- Cooperate with SBA's Office of International Trade, the Department of Commerce and other relevant federal agencies to assist small business to:
 - identify and develop potential export markets;
 - facilitate export transactions;
 - obtain export financing;
 - develop trade linkages between U.S. and foreign small business firms;
 - participate in international trade shows;
 - access export assistance in rural areas;
 - develop or reorient marketing and production strategies for international markets
 - obtain referrals to appropriate resources for trade adjustment and trade remedy assistance;
 - conduct Export Trade Assistance Partnership (E-TAP) programs;
 - make translation services more readily available where possible to small firms doing business, or attempting to develop business, in foreign markets;
 - establish hyperlinks between SBDCs, U.S. Export Assistance Centers, the Department of Commerce (www.export.gov).

Where appropriate, the SBDC and the SBA may work collaboratively with state governments to establish a state international trade center for these purposes.

5.1.3.5 Base Closure Assistance:

Develop and implement strategic business plans to effectively respond to the planned closure or reduction of a Department of Defense (DOD) facility within the community, or actual or projected reductions in such firms' business base due to the actual or projected termination or reduction of a DOD plant or a contract in support of such facility.

5.1.3.6 Regulatory Compliance:

- Maintain current information concerning environmental, energy, health, safety and other federal, state and local regulations that affect small businesses and counseling small businesses on methods of compliance with such regulations.
- Develop information publications, establish resource centers of reference materials, make appropriate referrals to the SBA's Office of the National Ombudsman, and distribute compliance guides published under section 212(a) of the Small Business Regulatory Enforcement Fairness Act of 1996, Public Law 102-121.

5.1.3.7 Specific Informational needs:

Provide specific informational needs and assistance, including but not limited to:

- Coordinating and conducting research into technical and general small business problems for which there are no ready solutions.
- Providing access to comprehensive physical and/or electronic libraries that contain current information and statistical data needed by small businesses.
- Maintaining a working relationship and open communications with financial and investment communities, legal associations, local and regional private consultants and local and regional small business groups and associations in order to help address the various needs of the small business community.
- Conducting in-depth surveys for local small business groups in order to develop general information regarding the local economy and general small business strengths and weaknesses in the locality.
- Identifying and referring qualified small business vendors, including but not limited to, private consulting engineers and private testing laboratories to provide services to small businesses.
- Maintaining lists of local and regional private consultants to which small businesses can be referred.

5.1.4 SBA Required Services

It is acknowledged that SBDCs receive funding from and must meet the mandates of its other funding sources. Despite these mandates, SBA District Directors and SBDC Lead Center Directors should negotiate services that meet local needs identified by a periodic needs assessment and integrate the SBDC strategic plan into the proposal, including:

5.1.4.1 Entrepreneurial Development Services

- Expanding international trade assistance to meet the requirements of the Small Business Act as amended by the Small Business Jobs Act of 2010 for the SBDC program.
- Assisting manufacturing workers interested in starting their own business and working closely with the U.S. Department of Commerce, National Institute of Standards and Technology's Manufacturing Extension Partnership (MEP) Program to assist small manufacturers.
- Providing programs focused on existing businesses to assist them with growth and expansion.

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- Developing, facilitating and/or leveraging appropriate distance learning programs and/or initiatives that can be utilized by small business clients and, where appropriate, other SBA resource partners.
- Using market research tools such as the SBDC Clearinghouse, also known as SBDC Net, to serve the needs of the small business community.
- Developing economic recovery programs and plans that include counseling small business owners on ways and means to strengthen business recovery and continuity.
- Economic development involvement.
- Participating in and actively supporting community development in the SBDC's stated area of geographic coverage, including coordination with all levels of government – federal, state and local in support of initiatives that strengthen the infrastructure of the community and ensure stability and equality in community-based economic growth and development. The private sector, including business and professional organizations, should be invited to become stakeholders with the SBDCs acting as catalysts to initiate development projects beneficial to the community as a whole.

5.1.4.2 Government Contracting Assistance

- Provide information and assistance to small business owners interested in pursuing federal, state and local prime contract and subcontract opportunities, including promoting SBA's SBIR and STTR programs.
- Advise and assist small business owners to develop and execute effective marketing and sales plans for targeting federal prime contracts.
- Work cooperatively with the Procurement Technical Assistance (PTAC) program.
- Help 8(a) firms either directly or through the Applicant's affiliate in the area of contract education and assistance.
- Work with SBA District Offices to assess the needs of 8(a) firms through SBA's Business Development Management Information System (BDMIS) and other means to provide the 8(a) firm with business management and other education, training and information.

5.1.4.3 Access to Capital and Other SBA Programs

- Provide financial packaging and other financial counseling assistance; including assistance for SBA loan products and services.
- Provide access to tools and initiatives offered by SBA's Office of Veterans Business Development (OVBD).
- Inform small business contractors about SBA's Surety Bond Guarantee Program.
- Support the SBA Center for Faith-Based and Community Initiatives, as appropriate.

5.1.4.4 Underserved Markets

Provide outreach and service delivery to entrepreneurs of all demographics, backgrounds and locations, inclusive of urban and rural populations, new immigrant populations, and members of Reserve Components of the U.S. Military and National Guard and their spouses.

5.1.5 Program Overview

SBDCs operate under a plan to provide assistance within a state or designated geographical area. As a condition of any SBA grant award made, SBDC Applicants are required to provide at least an equal amount of matching funds from sources other than the Federal Government. SBDCs operate under the provisions of **the Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards, 2 C.F.R. Part 200**, a Notice of Award (the Cooperative Agreement) issued by SBA, and the provisions of this Program Announcement.

The SBDC network must provide services as geographically close as possible to small businesses by using a variety of service delivery mechanisms, including satellite locations, traveling counselors and electronic means, as appropriate. The facilities and staff of each SBDC shall be located in places that will provide maximum accessibility and benefits to the small businesses which the SBDC is intended to serve. The SBDC will develop a plan as part of the proposal specifying the extent to which SBDC statutory and program duties will be delivered to address the needs of the small business community in the area to be served. In doing so, SBDCs must ensure that statutory and regulatory requirements are met.

The Recipient organization must establish and maintain a program control center or Lead Center to provide administrative services to the SBDC network within the state or territory. These administrative services shall include, but not be limited to, (1) program development; (2) program management; (3) promotion and public relations; (4) financial accounting; (5) reports management; and (6) internal quality control. Records shall be maintained in the Lead Center indicating the federal, state, local government, academic and private sector resources available to the SBDC network and the types of services provided to clients.

The Lead Center must have its own full-time staff, must have a separate budget and identity and, if part of a larger unit, must be a clearly distinguishable sub-unit. Staffing must include a full-time (100%) Lead Center Director who will operate and administer the operations of the SBDC network and must have full authority to make expenditures under the Center's budget as well as to manage the program activities. At least 75% of the SBDC Lead Center Director's time must be dedicated to the functions of the SBA SBDC Cooperative Agreement. Other statutory requirements for the SBDC are outlined in 15 USC § 648 (c) (2)

5.1.6 Required Reporting Lines for SBDC Lead Center Director

The SBDC Director, if an employee of an SBDC Lead Center hosted by an educational institution, must report to the school or college dean or an equivalent or higher level administrator. In a non-educational organization, the SBDC Director must report to an individual who is no lower than the third level of management or administration within a state agency.

5.1.7 Program Organization and SBDC Name

The specific identification "Small Business Development Center" or "Small Business and Technology Development Center" shall be a part of the name of every SBDC organization within the SBDC network. No other name designations or variations will be accepted. The entity established by the Recipient Organization to manage statewide Small Business Development Center operations and activities is referred to as the SBDC "Lead" Center. The Lead Center manages and administers a comprehensive small business assistance network, consisting of the Lead Center and its Service Centers, under the terms of a Cooperative Agreement between the U. S. Small Business Administration and the Recipient Organization. This network is part of the Small Business Development Center program.

5.1.8 Prior Approval:

Actions requiring prior approval by SBA shall be listed in the Notice of Award, Terms and Conditions and include but are not limited to, the following:

5.1.8.1 Travel Outside the U.S.

Travel outside the United States and its territories which is either: (1) charged to the Cooperative Agreement; or (2) performed while on duty for the Recipient Organization must be submitted to the Project Officer or District Director who shall submit a recommendation to the AA/OSBDC or his/her designee for his/her approval or denial no less than 30 days before departure on a case-by-case basis. (Travel to be completed using vacation time regularly earned is not subject to approval by the AA/OSBDC.) Failure to obtain 30 day prior approval from the AA/OSBDC or his/her designee may result in suspension or termination of funding.

5.1.8.2 Improvements to SBDC Facilities

If minor construction/physical improvement to SBDC facilities is proposed, Applicant must provide justification for use of program funds, estimated costs, and facilities or lease agreement or other documentation from property owner.

5.1.8.3 Use of Carryover of Funds

Recipients should expend program funds in the year awarded; however, Recipients may request to carryover and use unexpended funds in the next budget period, and requests will be considered by SBA on a case by case basis. The SBDC Lead Center Director must request approval to carry over anticipated unexpended federal funds at least 10 days prior to the close of the current budget period (No later than September 20th for FY programs and December 21st for CY programs). See section 4.1.7.1 for further guidance.

5.1.8.4 Recruitment for a Lead Center Director

Prerequisite to filling a Lead Center Director position, the Recipient Organization must submit recruitment and selection plans for an SBDC Lead Center Director position to the SBA District Director (or Lead District Director when there is more than one District Office) and to the OSBDC Program Manager for approval of the plan's adequacy. Recruitment plans for filling the vacancy in excess of 120 days beyond the Director's departure date must have prior approval of the

AA/OSBDC. If a Lead Center Director is subject to removal or replacement, the Recipient Organization is strongly encouraged to notify the SBA District Director and the AA/OSBDC (at least) 10 days before taking such action, if possible. SBA also requests a written explanation of such action, if allowed by the Recipient Organization. The Host institution should require another SBDC State or Region be included in the hiring process.

5.2 Evaluation Criteria

All timely, materially complete applications received from eligible organizations will be reviewed in accordance with the criteria listed below.

In addition, as participants in a grant program of the SBA, SBDCs should be familiar with overarching Administration and Agency goals. SBA's strategic goals and the budget that supports those goals are outlined in SBA's "FY 2016 Congressional Budget Justification and FY 2014 Annual Performance Report" available at:

www.sba.gov/sites/default/files/files/1-FY_2016_CBJ_FY_2014_APR_508.pdf. In particular the SBDC network helps SBA achieve Strategic Goal One – Growing Businesses and Creating Jobs, by supporting objective 1.3 "Strengthen entrepreneurial ecosystems through a variety of strategic partnerships to provide tailored training, mentoring and consultation services that support entrepreneurs during every phase of their business growth." The SBDC network is mentioned throughout the document. In particular, the table on page 58 outlines the national goal targets for the SBDC national network.

Overarching Administration performance is outlined in the Government Performance Results Act available at: <http://www.whitehouse.gov/omb/performance/gprm-act>

5.2.1 Performance Measurements

SBA is focused on strategic planning, performance, and proven results as measured by each SBDC's achievement of negotiated and agreed upon short- and long-term outputs and outcomes. SBDCs are expected to provide in-depth, substantive, longer-term, outcome-oriented counseling and training for greater economic impact measured by the creation and retention of businesses and jobs, capital infusion and increased company revenues.

SBA and the SBDCs have jointly identified the following performance goals for the SBDC program:

- Number of Single-year, Long-Term Clients (5 hours or more of counseling, contact and prep time);
- Number of new businesses created; and
- Dollar Amount of Capital Infusion, which includes SBA loans, non-SBA loans and equity investment.

Additional performance measures that will be reported to SBA but not goaled:

- Number of jobs created, and
- Number of jobs retained.

Data reporting performance goals/measurements are collected through SBA's centralized data collection system (currently EDMIS). Data integrity, and the verification and validation of performance results are an SBA priority, as well as provide the ability to attest to the quality and impact of the program.

Performance goals are negotiated annually between the SBDC and the District Office. If the goals are in alignment with appropriate indices, they will be accepted by OSBDC and incorporated into the SBDC Notice of Award. When circumstances warrant, OSBDC will work with the District Director and the SBDC to adjust performance goals.

5.2.2 Important Priorities for SBDC Recipients in FY/CY 2016:

- Promoting an inclusive vision of entrepreneurship, one that draws entrepreneurs of all demographics, backgrounds and locations into the SBDC for business assistance.
- Providing both new to export and ready to export training and assistance.
- Providing contracting and procurement assistance, e.g., 8(a).
- Providing assistance to veterans including:
 - marketing SBA's Military Reservist Economic Injury Disaster Loan program;
 - participating in the Department of Defense (DOD) Yellow Ribbon Reintegration and Transition Assistance Programs; and
 - working, in collaboration with the SBA District Office and Office of Veterans Business Development, to support the Boots to Business training initiative.
- Assisting small businesses to prepare business continuity/disaster readiness plans.
- Participation with SBA/ASBDC to develop and assess counselor core competencies nationwide.

5.2.3 Organizational Experience and Capacity

Applications will first be screened to determine if the Applicant meets stated mandatory eligibility requirements.

5.2.4 Collaboration and Leveraging of Resources

Applicants will be reviewed on the breadth of their plans for coordinating their proposed activities and working to expand the scope and reach of their project in collaboration with entities such as SBA's District Offices, other federal, state, local and tribal government agencies, other SBA grant Recipients/resource partners (SCORE, WBCs), trade associations, business/industry groups, institutions of higher education, and/or private organizations. Additionally, Applicants should note the availability of any non-award funds and/or in-kind resources that will be pledged to the performance of their projects.

5.2.5 Risk Assessment

As required by 2 C.F.R. § 200.205(b), Applicants will be further evaluated by OSBDC to assess the possible risks they may pose to accomplishing the objectives of the award and to maintaining compliance with the terms and conditions of the award. In assessing the possible risks posed by individual applicants, OSBDC will include in its consideration the following:

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- a) Financial stability;
- b) Financial Management systems quality and its ability to meet the management standards prescribed in 2 C.F.R. § 200.302;
- c) History of performance in managing other Federal awards, including: timeliness of providing required reports; compliance with the terms and conditions of the award; ability to meet matching funds requirements; and the extent to which the applicant has failed to fully expend funds provided under prior awards; Results, reports, and findings from any of its available audits or programmatic reviews and its responses to them; and
- d) Ability to effectively implement statutory, regulatory, or other requirements.

SBA may decline to issue an award under this announcement based on this risk assessment.

5.3 Review and Selection Process

All SBDC funding proposals must be reviewed by and receive concurrence from the SBA District Office(s) (District Director and/or Project Officer) in their geographic territory prior to submission of the final proposal to www.grants.gov; a concurrence letter from the SBA District Director must be included in the proposal submission. If multiple SBA District Offices are in the geographic service area of the SBDC, one SBA District Office Project Officer serves as the designated primary point of contact for the SBDC. The SBA Project Officer must obtain the concurrence and signature of all SBA District Directors in the geographic territory before issuance of the concurrence letter. Within statutory and regulatory boundaries, annual goals must be jointly negotiated and agreed upon between the District Director(s) and the SBDC Lead Center Director subject to the final approval of OSBDC.

After the proposal has been received by OSBDC, all submissions and/or revisions (if any) will be reviewed for programmatic and financial content and sufficiency by the appropriate OSBDC Program Manager and Grants Management Specialist. SBDCs will be contacted by either the Project Officer or OSBDC if the proposal/submission has issues that require resolution. The SBA Program Manager recommends approval to the Grants Management Specialist once the programmatic review of the proposal has been completed. The Grants Management Specialist reviews the budget and all fiscal documentation to ensure that costs are in compliance with applicable OMB cost principles and issues the Notice of Award.

6.0 Section VI - Award Administration Information

6.1 Award Notification

Recipient Organizations will be notified of annual funding status.

6.2 Administrative and National Policy Requirements

All successful Applicants will be required to comply with the requirements set forth in Section 21(a)(4)(C)(viii) of the Small Business Act (15 U.S.C. § 648(a)(4)(viii)) and 13 CFR Part 130 et seq.; 2 C.F.R. Part 200; the Assurances for Non-Construction Programs (SF-424B); and the terms and conditions set forth in their Notices of Award. In addition, SBA may, from time to time, advise Recipients of awards made under this Announcement of new legal requirements and/or statutorily authorized policy initiatives with which they must agree to comply.

6.3 Reporting

6.3.1 Required Data Collection System - EDMIS

All SBDC's are required to report program data through SBA's data collection system (currently EDMIS). EDMIS serves as a centralized data collection system. While SBDCs may, if they feel the system meets all of their MIS needs, use EDMIS as their primary MIS, they may also choose to maintain existing or complementary systems should they individually require more extensive data collection needs than that of the SBA.

All SBDCs must be fully capable of either manually entering data or uploading batch files to SBA's data collection system (EDMIS). SBDCs are required to upload all data they have collected via the SBA approved data collection tools (Form 641 and Form 888) except as precluded by statute.

PIMS Maintenance:

SBA requires Lead Center SBDCs to maintain their Lead Center and Service Center information in SBA's Partner Identification Management System (PIMS), which interfaces with EDMIS. OSBDC will use PIMS to validate the network listing. The Lead Center SBDC will designate one employee to update PIMS and will provide their name, email address and phone number within the proposal. Updates will not be processed unless received from the designated employee's email account. The employee will use the email account set up for PIMS at websupport@sba.gov and include "PIMS" in the subject line. The designated employee may be contacted by SBA web support for more information if it is needed.

SBDCs must notify SBA using websupport@sba.gov within 15 days of changes in contact information such as individuals, telephone numbers, fax numbers, e-mail and website addresses for Lead and Service Centers. However, websupport@sba.gov should not be used if your network has centers to be added, closed or assigned a location code. Instead, the designee must contact the appropriate OSBDC Program Manager within 15 days for centers to be added, closed or assigned a location code. Only OSBDC can add or close Centers and assign new location codes.

In the event of a change in the PIMS designee, the SBDC must alert their SBA District Office and their OSBDC Program Manager within 15 days.

6.3.2 Required SBA Reports

All SBDC recipients must provide the required reports to SBA by the established deadlines. Failure to file timely reports may result in withholding of reimbursements.

The required reports are:

1. SBDC Quarterly Counseling and Training Reports (EDMIS submission)
2. Financial Reports, including SF-425 with required attachments
3. Performance Reports
4. Economic Impact Data Report (EDMIS submission)
5. Program Income Report (SBA Form 2113 and required attachments).

6.3.2.1 SBDC Quarterly Counseling and Training Reports (EDMIS Submission)

Due no later than one month plus 5 working days after the close of each quarter.

All data collected from the Form 641 (except as precluded by statute) are to be reported through EDMIS as part of this quarterly reporting requirement. All SBDCs are required to either manually enter data or upload batch files to the EDMIS system. These files must contain complete information for all fields. The EDMIS system stores this client specific information and is capable of generating reports on the data. The data collection tools consist of Form 641 and Form 888 as well as an on-line collection of annual impact data. The 641 is designed to collect client specific data. As such, it is recommended that all fields be as complete as possible. Non-mandatory fields must be completed when data is available, including but not limited to job creation and retention data, gross sales, export sales, government contracting and other economic impact data. Economic Impact data that is collected on the 641 should also be included in the Economic Impact Report in EDMIS. The most current version of approved client definitions is available on www.sba.gov/edmis. Other documentation regarding EDMIS is also available at this site.

6.3.2.2 Financial Reports

Lead Centers must submit the SBDC Financial Report including Standard Form 425, signed by the authorized representative of the Recipient Organization, concurrently to their SBA Project Officer, Program Manager, and Grants Management Officer electronically, in PDF format. A Recipient's failure to comply with this requirement in a timely manner can result in delayed processing of payment requests. .

1. Semi Annual (or Quarterly) Financial Reports.

Due no later than 30 days after the close of the second quarter for SBDC Recipients in the program for more than three years.

- *New SBDC Recipients in the program for less than three years are required to provide a quarterly Financial Report for the first three years of operation. Quarterly reports are due no later than 30 days after the close of the first, second and third quarters.*

Semi Annual (or Quarterly) Financial Report must include:

- i) SF-425 signed by authorized official of the Recipient organization;
- ii) Spreadsheet in support of the SF-425;
- iii) Budget vs. Actual Expenditures
- iv) Schedule of indirect cost reporting, federal portion and waived indirect on the SF-425 – showing actual indirect costs.

2. Final Financial Reports

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Due no later than 90 days after the end of the fiscal or calendar year cycle for all SBDC Recipients.

The Final Financial Report must include:

- i) SF-425, signed by authorized official of the Recipient Organization;
- ii) Spreadsheet in support of the SF-425;
- iii) Schedule of indirect cost reporting, federal portion and waived indirect on the SF-425;
- iv) Budget vs. Actual Expenditures (see description below under Annual Performance Report, Section 6.3.2.3 item 2 (ii))
- v) SBA Form 2113
- vi) Spreadsheet in support of the SBA Form 2113

The SBDC must report all unliquidated obligations (if any) on Form 425 and obligations must be liquidated no later than 90 days after the end of the annual budget period. The total amount of unliquidated obligations must include:

- Recipient share - Cash match disbursements and non-cash indirect match.
Note: The SBDC must report all Recipient shares of outlays; cash, in-kind and waived portion of indirect. The waived portion of indirect cost should not be included as in-kind match.
- Federal share – Federal direct disbursements and indirect claimed as federal reimbursement.

Any documentation the SBDC submits, in addition to what is required, must be cited in the remarks section on Form 425, indicating what is being submitted and why. Extraneous documentation not cited will be discarded and not included in the official grant file.

3. Biennial Financial Status Statement (For Financial Examinations)

This function of the Financial Examination Unit requires designated networks to complete worksheet "Financial Status Statement" located at [SBDC Forms and Worksheets](#). The Financial Status Statement is due to OSBDC by October 15 for both FY- and CY-funded programs in advance of a biennial financial examination. A recipient's failure to comply with this requirement in a timely manner can result in delayed processing of payment requests.

6.3.2.3 Performance Reports

Performance Reports must address the SBDC's progress towards meeting the major activities, objectives and performance goals from the approved proposal in a brief narrative. It should also include a discussion of issues the SBDC believes may impair its ability to achieve these items by the end of the budget period accompanied with proposed actions for improvement. These Reports must

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be a summary of the activities, events or achievements in these reporting categories with accompanying management analysis. They must not be a recitation of actual events, center-by-center.

1. Semi-Annual (or Quarterly) Performance Report.

Due within 30 days after the end of the 2nd quarter.

- *New SBDC Lead Centers that have been in the program less than three full fiscal or calendars year cycles must further submit progress reports on a **quarterly basis**, due 30 days after the end of each quarter. Quarterly reports must include the same content outlined for the Semi-annual Performance Reports.*

The SBDC must submit an electronic version of the Semi-annual (or Quarterly) Performance Report in Word format to the SBA Project Officer and Program Manager within 30 days after completion of six months operation. Reports **must not exceed 25 pages if at all possible** and must include all attachments and data set forth below and in the Notice of Award. To avoid problem with electronic email size limitation, transmission of electronic reports should not be over 5MB.

The Project Officer must complete the Grant/Cooperative Agreement Monitoring Statement and furnish a copy to the OSBDC Program Manager.

2. Annual Performance Report:

Due within 90 days after the close of the SBDC budget period.

Failure to submit this Report accurately and in a timely manner could jeopardize future funding. This Report **must not exceed 50 pages in length if at all possible** and must include all attachments and data set forth below and in the Notice of Award.

A complete annual report includes an overall summary of the Network's efforts in delivering core services set forth in the approved proposal as incorporated in the Cooperative Agreement for the full budget period, in the form of a brief narrative description and management analysis. A summary of specific achievements in each of the reporting categories listed in section 6.3.3 is also required. The Annual Report should provide the SBDC's analysis of overall performance measurements achieved as well as an explanation of those objectives or measurements not fully met along with recommendations for improvement. The Report must **NOT** be a recitation of actual events, center by center. Other elements to be included are:

- i) A comparison of actual accomplishments to approved plans and performance goals set forth in the approved proposal as incorporated in the Cooperative Agreement.
- ii) A comparison of actual financial expenditures by budget category to the approved budget. Explain any instance where actual costs exceeded budgeted amounts.
- iii) A description of any new resources developed by the SBDC.
- iv) Changes in key personnel, Service Centers and sub-recipients that occurred during the program year.

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- v) Economic impact data (e.g. jobs created and retained, taxes paid, growth in sales and customer satisfaction).

The SBDC must provide an electronic version of the Annual Performance Report to the SBA Project Officer and Program Manager in Word format within 90 days of completion of the budget period. *(Unless otherwise notified by SBA, this Report should be in the same format as the Semi-annual Report and should represent the consolidated effort of the entire SBDC network. Third and fourth quarter information should be included as necessary).*

6.3.2.4 Economic Impact Data Report

Report is due within 30 days of the close of the SBDC budget period. Calendar year-end and fiscal year-end impact data reporting is required to be collected from all SBDC service centers and reported through the appropriate data entry screen in EDMIS.

A summary table and narrative discussion of annual economic impact results must also be incorporated in the Annual Performance Report. See "Reporting Category Definitions, Category 1700," below for more information.

6.3.2.5 Economic Impact Reporting

	Quarterly Economic Impact Data Reporting to EDMIS	Annual Economic Impact Data Report	Semiannual Performance Report	Annual Performance Report
How to Submit	Uploads to EDMIS from Form 641	Input via EDMIS Impact Screen*	Include Summary Table and discussion under Category 1700 Economic Impact	Include Summary Table and discussion under Category 1700 Economic Impact
Date Due	30 days after close of each Quarter through EDMIS	30 days after close of budget period	30 days after the close of 6-months of operation or 30 days after the end of a quarter for SBDCs in their first 3 years of operation	90 days after the close of the budget period
Updates on counseled clients who opened a business	√		√	
SBA Guaranteed	√	Include 641 data	√	

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Loan Data				
Non-SBA Loan Data	√	Include 641 data	√	
Equity Capital Data	√	Include 641 data	√	
Jobs Created	√	Include 641 data	√	
Jobs Retained	√	Include 641 data	√	
Growth in Sales	√	Include 641 data	√	
Tax Revenue (State)		√	√	
Tax Revenue (Federal)		√	√	
Export Sales	√	Include 641 data	√	

*Impact data at a minimum should reflect what was included on the 641 but may be greater based upon additional impact from training efforts provided to clients.

6.3.3 Reporting Category Definitions

SBDC Performance Reports must summarize accomplishments in each of the following categories of activity. It is recommended that each report present data in the order listed below. Interim and Annual Performance reports must include a summary of SBDC program accomplishments in each of the categories below. Information on specific information to be included for each category is presented below. When reporting on any item, you must include results/impact of activities. (Example: *Provided procurement contract matches to 100 clients, of which 50 received awards totaling \$50 million. This moved the state from 49th place to 45th place in receipt of government contracts.*)

Category	Definition
0100 CAPITAL FORMATION	<p>Demonstrate delivery of the following:</p> <ul style="list-style-type: none"> • Develop or assist in developing capital for small businesses (e.g., loans, microloans, grants, Community Express). • Developing close linkages with SBICs, venture capital firms, Certified Development Companies (CDCs) and state and local finance programs.
0200 INNOVATION, TECHNOLOGY TRANSFER AND TECHNOLOGY ASSISTANCE	<p>Demonstrate delivery of the following:</p> <ul style="list-style-type: none"> • Identifying innovation and technology developed by the Federal Government and/or academic organizations having commercial or practical potential and alerting industry and state and local governments to its availability. • Transferring expertise and equipment available from the Federal Government to the private sector. • Transferring innovation and technology from business to business, SBIR activities, etc. Note in particular, any collaboration with the National Institute of Standards and Technology (NIST), and with the Environmental Protection Agency (EPA) for multi-media pollution prevention, Clean Air Act and other environmental assistance activities. • Providing information and education on the use of technology in everyday business activities or processes.

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0300 INTERNATIONAL TRADE	<p>Demonstrate delivery of the following:</p> <ul style="list-style-type: none"> • Current # of SBDC staff that have attained certification for export assistance at intermediate or advanced level (CGBP). Include employee name, level and date of certification. • Promoting increased exports by small businesses such as: supporting US Export Assistance Centers (USEACs); evaluating small business firms' export capabilities; assisting with a client's export related financing needs; providing counseling, training and outreach assistance including co-partnership events; providing rural export assistance; partnering with public and private sector organizations involved in export development; data base development; match services and market research; rural exporting and participating in World Trade Week. • Data reported for the following categories (from Form 641/EDMIS): <ul style="list-style-type: none"> ○ # of small businesses receiving export assistance from the SBDC. ○ # of small businesses that started to export (New to Export) after receiving SBDC assistance and to what markets. ○ # of small business exporters that entered new foreign markets (New to Market) as a result. result of SBDC assistance ○ Increase in export revenues attributed to SBDC assistance ○ Jobs created or retained as a result of exporting assistance. ○ # of small businesses referred to Departments of Commerce, Agriculture, State, Ex-Im Bank, OPIC, USDA for trade assistance.
0400 PROCUREMENT	<p>Demonstrate delivery of the following:</p> <ul style="list-style-type: none"> • Fostering opportunities for increasing small businesses' share of procurement dollars spent by the government and private sector through conferences, computer matching services such as SBA's "Business Matchmaking," assistance to Certificate of Competency businesses and prime contractor outreach.
0500 MANUFACTURING	<p>Demonstrate delivery of the following:</p> <ul style="list-style-type: none"> • Assistance to manufacturing companies or their employees, including displaced manufacturing workers. Can include efforts and support to troubled companies, companies challenged by foreign competition, NAFTA and foreign labor alternatives. This may also include cooperation efforts with other local organizations or government units concerned with manufacturing issues such as the National Institute of Standards and Technology's (NIST) Manufacturing Extension Partnership (MEP) Program.
0600 SPECIAL EMPHASIS GROUPS	<p>Demonstrate delivery of the following:</p> <ul style="list-style-type: none"> • Assistance to: people with disabilities; Native Americans; young entrepreneurs; older adults, targeted associations; industry groups and other groups identified by SBA and/or the SBDC. (Note: Report minority, veteran and service connected-disabled veteran and women's efforts separately under Minority Small Business Development, Veteran and Service Connected-Disabled Veteran Owned Business and Women Owned Businesses.)
0700 MINORITY SMALL BUSINESS DEVELOPMENT	<p>Demonstrate delivery of the following:</p> <ul style="list-style-type: none"> • Helping minorities participate in the free enterprise system such as: working on Asian American initiatives; Black or African-American initiatives; Hispanic American initiatives; Native American initiatives; Native Hawaiian or Pacific Islanders initiatives; assisting 8(a) clients in the developmental stage and other stages; and, linking minority clients with other assistance opportunities and conferences.
0800 WOMEN-OWNED BUSINESSES	<p>Describe briefly collaboration the Women's Business Centers (WBCs) and any seminars or specialized counseling approaches or other activities aimed at women entrepreneurs.</p>
0900 VETERANS, RESERVISTS, SERVICE-DISABLED VETERAN-	<p>Demonstrate delivery of the following:</p> <ul style="list-style-type: none"> • Assistance targeted toward veteran and service connected-disabled veteran owned businesses, as well as Reservists and National Guard members called to active duty,

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OWNED BUSINESSES AND ALL OTHER MEMBERS OF THE U.S. MILITARY	such as: Veteran Entrepreneurial Training Programs; coordination with Veteran Business Outreach Centers; providing Veteran Entrepreneurial Training Programs, include marketing the availability of the EBV, V-WISE and Operation Endure and Grow programs managed by the SBA Office of Veterans Business Development; summits for veteran business owners; activities in conjunction with the Department of Veterans Affairs Vocational Rehabilitation and Employment Services; Employer Support of the Guard and Reserve (E.S.G.R.) and National Guard State Adjutants; DELTA Program; marketing and assistance for the Military Reservist Economic Injury Disaster Loan program; Patriot Express program; base closings and RIF counseling; and, DOD or DOL Transition Assistance Program (TAP) seminars and DOD Yellow Ribbon Reintegration Program events.
1000 RURAL ASSISTANCE	Demonstrate delivery of the following: <ul style="list-style-type: none"> Marketing, technical assistance and service delivery strategies that will enable rural businesses to better compete in the domestic market, including information and assistance in obtaining financing for business startups and expansion in rural areas Assistance to increase participation of rural businesses in exporting, government procurement, tourism, access to credit, incubators, innovation and technology and other small business programs, in cooperation with the U.S. Department of Commerce (DOC) and other relevant federal agencies
1100 ECONOMIC DEVELOPMENT, FAITH BASED AND COMMUNITY INITIATIVES	Demonstrate delivery of the following: <ul style="list-style-type: none"> Activities that are not specific to an individual client, do not fit in other categories, and are aimed at supporting/strengthening the economic environment in the SBDC's territory. Areas reported on may include Agri-Business, Rural Development, Community Development, corporate downsizing or plant closing assistance, Convention/Tourism and Incubators. Activities aimed toward assisting small business and community economic development organizations such as providing counseling, training and outreach to community organizations, churches or other such entities with a significant focus on supporting the needs of small businesses.
1200 RESEARCH	Demonstrate delivery of the following: Research efforts aimed toward assisting small business and economic development such as database development and needs analysis.
1300 ON-LINE ACTIVITY	Demonstrate delivery of the following: Activities and accomplishments which demonstrate use of web-based technology to enhance direct client service delivery such as: the use of on-line counseling (e-mail and real-time) and training; on-line expert systems or diagnostic tools to identify needed services; audio or video streaming; electronic registrations and scheduling; webinars; and other targeted uses of the Internet to facilitate delivering information to clients more cost effectively.
1400 OTHER ACTIVITY	Provide information regarding any efforts that do not fit in the categories above. Describe and provide information about any SBDC "best practices" to be used by SBA and archived in the Clearinghouse. This also may include dissemination of basic business information as well as any specific information requested by the SBA Project Officer and mutually agreed upon with the SBDC Lead Center Director.
1500 SUCCESS STORIES**	Report at least three examples of assistance provided in which tangible results occurred. Include a description of the business, the problems encountered, the assistance provided, the resources used, and the actual or expected results including economic impact. A signed statement from the success story client(s) of his/her consent for use of the success story by SBA must be kept on file. (SBA can provide a sample form if one is not available locally.)
1600 ADVOCACY	Demonstrate delivery of the following: <ul style="list-style-type: none"> Support for small business interests within the SBDC's jurisdiction to improve the climate for small business and contribute to the vitality of the small business sector. Include, as appropriate: public speeches, testimonies before state and/or federal

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	legislatures and small business week activities.
1700 RESOURCE DEVELOPMENT	<p>Demonstrate delivery of the following:</p> <ul style="list-style-type: none"> • Collaborating with funding or other partners to assist the SBDC in its mission through recruiting, developing and overseeing private and public resource organizations/individuals for the purpose of providing business development counseling, training and outreach efforts. • Any increase in match funding or other new program resources achieved during the reporting period
1800 COLLABORATION AND LEVERAGING	Address key partnerships and collaborations throughout the network and the type of interaction or relationship enjoyed. Include participation in federal interagency collaboration efforts such as E3, Regional Innovation Cluster (RICS) or broadband efforts.
1900 UNPLANNED TRAVEL**	Provide a description of any unanticipated or unbudgeted out-of-state travel for Lead and Service Centers not disclosed in the Cooperative Agreement. Note that prior approval is required for out of state and foreign travel that exceeds or was not included in approval budget.
2000 KEY PERSONNEL CHANGES**	Provide description of new key personnel (Lead Center Director, Associate Director, Center Directors, and PIMS designee) not included in the proposal, including name, position, date of hire and resume. Also indicate any key personnel vacancies and anticipated fill date.
2100 PROBLEMS**	Provide a description of any and all problems that have significant impact on the program or program objectives.
2200 BUDGET TO ACTUAL COMPARISON**	<p>Provide a comparison of actual program expenditures to date to the approved budget, by budget category, and an explanation for any significant variances.</p> <p>Note that SBDC must also furnish copies of SF-425, SBA Form 2113 and any requested attachments as required.</p>
2300 ECONOMIC IMPACT**	<p>Provide a table showing comparison of negotiated performance goals for Long Term Clients, New Business Starts and Capital Infusion to actual accomplishments achieved during the reporting period, and include a management analysis of results.</p> <p>SBDC Annual Report must also include in this section the most recent economic impact survey data generated from the assistance you have given your clients using the following format.</p> <ul style="list-style-type: none"> • # of New Businesses Created: _____ • Loans: SBA # _____ \$ _____ Non-SBA # _____ \$ _____) • Equity Capital \$ _____) • Jobs: Created _____ Retained _____ • Customer Satisfaction: _____% • Growth in Sales: \$ _____ • New Tax Revenue: State \$ _____ Federal \$ _____

**** Reporting categories only; do not use for proposal narrative**

6.4 Recordkeeping Requirements

All SBDC Applicants and their Service Centers are required to maintain complete and accurate records and supporting documentation to facilitate a thorough program examination. All significant client counseling, training and other activities shall be fully documented. SBDC Applicants will support SBA's required data collection and reporting system.

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In addition to the performance, financial and program reports already mentioned in this Announcement, SBDCs must maintain the following reports:

6.4.1 Counseling Activity

All SBDCs are responsible for reporting all counseling activities on SBA Form 641, "Counseling Information Form" or an equivalent form that supports SBA's management information database. A client will be counted once in a federal fiscal year with reporting to include both the number of sessions and the number of hours spent with the client. Copies of these forms or an electronic signed copy must be available for review by the SBA when requested.

On-line counseling must meet the standards identified in the client definitions and there must be a signed SBA Form 641 or its equivalent that supports SBA's management information database.

Agreement

Each client is required to sign a request for assistance, SBA Form 641 or equivalent, and must be shown the following statement:

"I request business counseling service from the Small Business Administration (SBA) or an SBA Resource Partner. I agree to cooperate should I be selected to participate in surveys designed to evaluate SBA services. I permit SBA or its agent the use of my name and address for SBA surveys and information mailings regarding SBA products and services (Yes/No). I understand that any information disclosed will be held in strict confidence. (SBA will not provide your personal information to commercial entities.) I authorize SBA to furnish relevant information to the assigned management counselor(s). I further understand that the counselor(s) agrees not to: 1) recommend goods or services from sources in which he/she has an interest, and 2) accept fees or commissions developing from this counseling relationship. In consideration of the counselor(s) furnishing management or technical assistance, I waive all claims against SBA personnel, and that of its Resource Partners and host organizations, arising from this assistance."

These forms shall be retained in accordance with current OMB and SBA requirements. SBDCs may use a computerized version of this Form.

6.4.2 Transactions with Suspended or Debarred Entities

SBDCs are responsible for verifying that entities (such as employees, consultants, contractors or other service providers) that are paid with program funds and clients receiving counseling assistance supported by program funds are not currently under suspension or debarment by a Federal agency. SBDCs may require clients to certify that they are not currently suspended or debarred prior to receiving counseling assistance and should retain certification records with client files.

6.4.3 Training Activity

The SBDC must use SBA Form 888 or its equivalent to document and report SBDC training activities. The agenda and/or program content, attendee list and evaluations are required for each training event. SBDC's will submit all training information from the SBA Form 888 or equivalent form quarterly to SBA's data collection system (currently EDMIS). The training information will be considered certified by the Lead Center Director when uploaded into EDMIS. The SBA Form 888 or similar program developed form must be maintained at the SBDC for review by the SBA when requested.

6.4.3.1 Multi-Session Training:

For courses with multiple sessions, each session may count as one course. Sessions must correspond with the minimum training duration identified in the definitions listed in section 8.1.36 below. SBA's management information system collects both the number of sessions and hours for the course.

6.4.3.2 On-line Training:

An SBA Form 888 is required for all on-line training events. At a minimum, the following fields should be completed on a registration form for on-line training: i) Client Name or approved client-coded name/number; ii) E-mail Address; and iii) Zip Code.

In addition, every attempt should be made to collect these data:

- Race.
- Ethnicity.
- Gender.
- Disability.
- Veteran Status.
- Military Status.

6.4.3.3 Co-hosted (Collaborative) training:

When reporting training numbers for a co-hosted training, the hosts (SBA and ED resource partners) must work together to determine how to equitably divide the number of clients among themselves.

Examples involving multiple resource partners contributing to a single training event:

- If each resource partner contributes a significant amount of presentation time (defined as one hour or more per partner), then each host could count all attendees.
Accordingly, if five partners co-hosted a training event with five hours of total presentation time (each partner delivering training for at least one hour) and 15 persons attended the event, each partner could count fifteen persons trained for one hour each.
- If each partner puts in less than one hour (per partner) of presentation time, the attendee count would be divided among the hosts based on mutual agreement.
Accordingly, if five partners co-hosted a training event with 1.5 hours of total presentation time (each partner delivering training for less than one hour) and fifteen persons attended the event, the partners would negotiate how to divide the number of attendees (e.g. each partner could count three persons trained for 1.5 hours).

6.4.4 SBDC Client Evaluation Forms

Evaluations must be solicited from SBDC clients who receive continuous counseling or attend an SBDC training event. All SBDCs should develop internal procedures to ensure that these evaluations are performed on a regular basis and retain these documents on file. Client satisfaction rate data must also be reported in

Annual Report and Economic Impact Report field in EDMIS. See sections 6.3.2.6 and 6.3.3, Reporting Category 1700 Economic Impact, for guidance.

6.4.5 Financial Recordkeeping

An SBDC must maintain the documentation for year-end Standard Form 425 Financial Report as required by OMB Circulars and SBA Regulations. SBDC Lead Centers and Service Centers that manage other non-SBDC funds (i.e. not included in the Proposal or SBA Cooperative Agreement) must maintain separate ledgers and transaction journals for the SBDC financial activity to ensure a clear audit trail of the financial resources used under the SBDC Cooperative Agreement as required by 2 C.F.R. §200.302. SBDC expenditures of federal, matching and program income must be accounted for separately from other center resources. In addition, funds must be identifiable to the program year for which they were provided. Funds that were approved as a "carryover" from a previous program year also must be maintained and reported separately. SBDCs must maintain support documents for SBA Form 2113 and SF-425s. This support should consist of at a minimum:

- A spreadsheet that reconciles the SF-425 and the disbursement journals at the Lead Center and Service Center(s). This applies to the Lead Center only.
- Support for all charges to the Cooperative Agreement, but not limited to the disbursement ledger, vendor invoices, canceled checks and journal entries.
- The expense reimbursement invoices submitted from the Service Centers and any related supporting documentation (i.e. disbursement ledgers, comparison of actual to budgeted expenditures). This applies to Lead Center only.
- Any agreement(s) related to matching costs.
- Support for program income receipts and expenditures including receipt and disbursement journals.
- Salary and wage records for SBDC employees charged to the Cooperative Agreement (Both Recipients and Sub-recipients must maintain the appropriate standard per 2 C.F.R. Part 200) to document costs for full-time and part-time personnel allocated to the program. This may include, but is not limited to, time and effort certification, appointment letters or contracts, performance reviews, payroll journals and/or activity reports. The records should be incorporated into the official records of the institution.)
- **Support for in-kind costs:** Contributions, when used as match, must be documented showing the name of donor, phone number, signature of donor, date of donation, justification of the value of goods or services (hours with labor rate of services) and narrative description of service provided or item donated. OSBDC implemented the following policy regarding in-kind contributions:
 - Contributions may include, but are not limited to, cost items such as time and materials, office space and equipment.
 - A bona fide contribution exists and may be claimed when the source of the donation has no reasonable expectation of compensation such as a requirement that the contribution be made as a provision in a contract or purchase order for the products or service.

- Paid SBDC staff (i.e., host employees) are not eligible sources of in-kind contributions over and above the remuneration of salaries and benefits provided by the Host Organization.
- SBDC support documentation must include the following: dated and signed statement from the donor identifying the specific nature of the donation, contact information and indicating that no additional remuneration is expected. Donor documentation may resemble an invoice with those provisions.
- The SBDC must document the annual basis for valuing the donation in a clear manner such as the following: three bids or quotes in response to a competitive procurement process for similar cost items; sales literature, price catalogs; published schedules; or documented pricing for similar cost items previously paid for by the Host Institution.
- The total value of paid and donated services from each donor must represent a reasonable value to the government and be consistent with the procurement policies and standards of the Host Institution.

7.0 Section VII - Agency Contacts

7.1 Small Business Development Center's Program Point of Contact

Questions concerning general information contained in this Announcement should be directed to the SBA Office of Small Business Development Centers at 202-205-6766. Questions concerning the technical aspects of this Program Announcement should be directed to the SBA Office of Small Business Development Centers at osbdc@sba.gov.

7.2 Financial/Grants Management Point of Contact

Questions regarding budgetary matters related to this Announcement should be directed to osbdc@sba.gov. **Only eligible entities should contact the SBA. See Section 3.2 of this Program Announcement for eligible entities.**

7.3 Grants.gov Technical Support

For technical support with filing an electronic application in response to this Announcement, contact the Grants.gov help desk at 1-800-518-4726 or support@grants.gov. **Only eligible entities should contact the SBA. See Section 3.2 of this Program Announcement for eligible entities.**

8.0 Section VIII - Other Information

8.1 Definitions

The following definitions apply to awards made under this Announcement (see 13 CFR Part 130 et seq. for additional definitions relating to the Small Business Development Center):

8.1.1 Applicant

An eligible organization that applies for funding under this Program Announcement.

8.1.2 Budget Period

The 12-month period, in which expenditure obligations are incurred by an SBDC network, coinciding with either the calendar year or the federal fiscal year. For the purposes of this Announcement, the initial budget period will be from October 1, 2015 to September 30, 2016 for fiscal year awards, and January 1, 2016 to December 31, 2016 for calendar year awards.

8.1.3 Businesses Created, Number of (Reporting)

Computed by EDMIS, businesses are considered "Created" if, at the previous session (whether in the current fiscal year or a past one), the client was not "in business," and at a subsequent session or update (in the fiscal year being reported) was "in business" (Form 641). See 8.1.6 for definition of "in business".

8.1.4 Capital Infusion

- *Dollar Amount of SBA Loans*
- *Dollar Amount of non-SBA Loans*
- *Dollar Amount of Equity Capital (to include private investment)*

Capital infusion includes all forms of debt and investments from all sources (i.e. lines of credit, consumer debt products used specifically for the business, angel investors, owner's capital contributions, etc.). Credit lines and other revolving debt facilities/instruments are to be recognized for the full amount of the line of credit when established and not to be based on individual draw-downs.

8.1.4.1 Reporting Capital Infusion

Capital infusion will be tracked throughout each fiscal year and compiled from year-to-year to collect aggregate data. Capital infusion is the aggregate amount from Form 641, \$ Total Amount of SBA Loans, \$ Total Amount of non-SBA loans and \$ Amount of Equity Capital Received. Capital infusion shall be reported, client-by-client, once it is known as an update on Form 641 and uploaded to EDMIS on a quarterly basis.

8.1.5 Contact Hours

The amount of time spent directly counseling/interacting with a business or individual client.

8.1.6 Client

The client is the business, if it exists. In the case of a prospective business, the client is the individual (i.e. nascent entrepreneur or pre-venture) receiving SBDC services. Each client will be counted only once in a fiscal year, and the reporting will include both the number of sessions and the number of hours spent with the client. There are three types of clients:

- a. Nascent (Pre-venture) Entrepreneur: those individuals who have taken one or more active steps to form a business, according to the Kauffman Foundation (www.kauffman.org). This includes individuals seeking assistance from SBA and/or one of its resource partners.
- b. In-Business: An "in business client" is defined as one that has completed required registration(s), if applicable, with the local, state, and/or Federal Government (e.g., DBA registration, get a business license, agency issued tax identifications, etc.) AND at least one of the following:

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- Has documented a transaction from the sale of a product or professional or personal service for the purpose of gain or profit;
 - Has contracted for or compensated an employee(s) or independent contractor(s) to perform essential business functions;
 - Has acquired debt or equity capital to pursue business operations (e.g., to purchase inventory, equipment, building, business, etc.); or,
 - Has incurred business expenses in the operation of a business.
- b. Start-up: those individuals (entities) who have been in business up to 12 months.

8.1.7 Contributions/Donations

Funds received by the SBDC may be used as match or overmatch in the year expended. Federal funds or amounts reported as match may not be used as contributions to others.

8.1.8 Consultation/Counseling/Advising/Guidance

8.1.8.1 Services provided to an individual and/or business that are:

- a) substantive in nature and require assistance from a resource partner or District Office personnel in the formation, management, financing, and/or operation of a small business enterprise; AND
- b) specific to the needs of the business or individual; AND
- c) require a signed SBA Form 641 or equivalent form that supports SBA's management information database.

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- 8.1.8.2 Counseling is one-on-one, in person (face-to-face), on the telephone or electronic. To allow for reporting of time invested in a client, preparatory time will be tracked separately from contact time but attributed toward counseling time in data reporting. Travel time will not count toward counseling time but will be tracked separately.
- 8.1.8.3 SBDCs must provide counseling to both current and nascent entrepreneurs (pre-venture).
- 8.1.8.4 An SBDC's counseling clients should be reflective of its area's demographics. SBDCs must assist small businesses in solving problems concerning operations, manufacturing, engineering, technology exchange and development, personnel administration, marketing, sales, merchandising, finance, accounting, business strategy development and other disciplines required for small business growth and expansion, innovation, increased productivity, management improvement and maintaining the industrial base.
- 8.1.8.5 Fees for counseling may not be charged.
- 8.1.8.6 Each client will be counted once in a fiscal year, with the reporting to include both the number of sessions and the number of hours spent with each. If multiple people participate from one business, only one person will complete SBA Form 641. The counselor will note how many people were in attendance so that the number of people served can be tracked. This will only be collected on the initial SBA Form 641.
- 8.1.8.7 **Face-to-face Counseling (in person):** Meets the definition of "counseling" and includes any counseling session thereafter regardless of time. The recipient of the counseling must acknowledge, through an SBA Form 641 or an SBA approved "electronic substitute," the requirements imposed by accepting counseling assistance from the SBA or its resource partner(s). The initial face to face counseling session must be no less than 60 minutes.
- 8.1.8.8 **On-line Counseling (electronic):** Meets the definition of "counseling" and the recipient of the counseling must acknowledge, through an SBA Form 641 or an SBA approved "electronic substitute," the requirements imposed by accepting counseling assistance from the SBA or its resource partner(s). Initial on-line counseling must be no less than 30 minutes (can include prep time in this initial consultation).
- Reporting On-line Counseling: At a minimum the following fields should be completed on SBA Form 641 or an SBA approved electronic substitute:
 - Client Name or approved client-coded name/number
 - Email Address
 - Zip Code
 - SBA Form 641 or an equivalent form that supports SBA's management information database may be completed electronically by the client in SBDC programs with the capability to accept verified electronic signatures. In states that do not accept electronic signatures, the SBDC must obtain a form with the client's original signature.

8.1.8.9 **Telephone Counseling:** Meets the definition of "counseling" and the recipient of the counseling must acknowledge, through an SBA Form 641 or an SBA approved "electronic substitute," the requirements imposed by accepting counseling assistance from the SBA or its resource partner(s). The initial telephone counseling session must be no less than 30 minutes (can include prep time in this initial consultation).

- Reporting Telephone Counseling: At a minimum the following fields should be completed on SBA Form 641 or an SBA approved electronic substitute:
 - Client Name or approved client-coded name/number.
 - Telephone Number.
 - Zip Code.

8.1.8.10 **Long-Term Counseling (contact and prep time):** Meets the definition of "counseling" and requires the SBDC to provide five or more counseling hours of contact and prep time per individual or business during the fiscal year being reported.

8.1.9 **Cooperative Agreement**

A legal instrument reflecting a relationship between the United States Government and a Recipient when the principal purpose of the relationship is to transfer a thing of value to the Recipient to carry out a public purpose of support or stimulation and substantial involvement is expected between the awarding agency and the Recipient when carrying out the activity contemplated in the agreement.

8.1.10 **Distance Learning**

Distance learning is the process of connecting clients with remote and multiple resources. The technologies used include video, audio, computer, satellite, audio-graphic and print technologies.

8.1.11 **Electronic Commerce (e-Commerce)**

Electronic commerce refers to all aspects of business and market processes enabled by the Internet and other digital technologies.

8.1.12 **Employee**

For purposes of the export counseling certification requirement, this definition consists of all professional (counseling and training) staff. This includes contractors (consultants) hired for counseling and training purposes. SBDCs shall use the full time equivalent total for counseling and training staff as the basis for calculating the minimum number of export certified staff required.

8.1.13 **Equity Capital**

Equity contributions to the business as reported on Form 641. Includes all funding (except loans) obtained by clients attributed to SBDC assistance including: grants, SBIR awards, equity investments (private and owner), etc.

8.1.14 Goals and Initiatives

Goals are negotiated between the SBA District Office and the SBDC and approved by OSBDC in the Cooperative Agreement. Initiatives are shorter term items of interest or may include populations designated by SBA for special emphasis.

8.1.15 Grants Management Officer (GMO)

The SBA official with delegated authority to obligate federal funds by signing the Notice of Award is the GMO. Also referred to herein as the Grants Management Specialist

8.1.16 In Business

See also definition of *Client*.

8.1.17 In-Kind

A non cash match contribution based on the value of goods and services that are provided to the project, which may include office equipment and office space.

8.1.18 Key Personnel

Key personnel include Lead Center and Service Center directors or managers, including personnel for technology (at SBTDCs), designated International Trade personnel and contact designated to maintain PIMS information. It does not include trainers, consultants, counselors or support staff.

8.1.19 Loan Package

A collection of documents required by a lender used to make a business loan approval decision.

8.1.20 Nascent Entrepreneur (Pre-Venture)

An individual that has taken one or more active steps to form a business is a nascent entrepreneur. An individual who seeks assistance from SBA and/or one of its resource partners meets this definition. See Client.

8.1.21 Pre-business Workshop

A training program designed for individuals interested in owning and managing a small business or small business owners who have been in operation up to 12 months.

8.1.22 Prep Time

The amount of time spent preparing and researching information for a business or individual client. To allow for reporting of time invested in a client, preparatory time will be tracked separately from contact time but attributed toward counseling time in data reporting.

8.1.23 Program Funds

Includes all SBA/SBDC federal funds, all match contributions, cash and non-cash, and program income. It does not include other funds managed by the SBDC outside the SBA Cooperative Agreement.

8.1.24 Program Income

Gross income earned by the recipient that is directly generated by an activity supported with project funds or earned as a result of the award. Program income includes, but is not limited to, income from fees for services performed, the use or rental of real or personal property acquired under federally-funded projects, the sale of commodities or items fabricated under an award and license fees and royalties on patents and copyrights.

8.1.25 Project Period

The total annual period of performance for an award made under this Program Announcement.

8.1.26 Recipient Organization

An Applicant organization for which federal funding is approved to establish a SBDC network Lead Center and which enters into a cooperative agreement with SBA.

8.1.27 Reporting Cycle

The reporting cycle for performance data is based on the Federal Government's fiscal year. Data must be reported to SBA based on the four quarters that occur during October 1 – September 30.

8.1.28 SBDC Satellite Locations

A geographic point of service delivery that operates on a part-time basis under direct management of an SBDC Lead Center or Service Center Director and usually is not set in a fixed location.

8.1.29 SBDC Network/SBDC Program

The "network" is the combination of the Lead Center, SBDC Service Centers and satellite locations.

8.1.30 SBA Resource Partners

Organizations that provide services through SBA funding or through another recognized relationship with SBA. Resource partners include SBDCs, Service Corps of Retired Executives (SCORE), Veterans Business Outreach Centers (VBOCs), Women's Business Centers (WBCs), U.S. Export Assistance Centers (USEACs), the SBA Microloan Program micro-lenders and non-lender technical assistance providers and SBA Co-sponsorship and Memorandum of Understanding partners.

8.1.31 SBDC Service Center

An entity authorized by the Lead Center to perform SBDC counseling and training services.

8.1.32 *Small Business*

A business entity:

- a. that is independently owned and operated, is not dominant in its field of operation, is organized for profit with a place of business located in the United States, and operates primarily within the United States; and
- b. that does not exceed the applicable size standard for its industry as established under 13 C.F.R. § 121.
In general, the most common size standards are:
 - 500 employees for most manufacturing and mining industries.

- 100 employees for all wholesale trade industries.
- \$33.5 million in average annual receipts for most general & heavy construction industries.
- \$14 million in average annual receipts for all specialty trade contractors.
- \$7 million in average annual receipts for most retail and service industries.
- \$0.75 million in average annual receipts for most agricultural industries.

8.1.33 Special Emphasis Groups

Groups whose members are underrepresented in the population of business owners compared to their representation in the overall population. Special Emphasis Groups may include: disabled individuals, Native Americans or Alaska Natives, Black or African Americans, Asian Americans, Native Hawaiians or other Pacific Islanders, Hispanics, women, veterans, service connected-disabled veterans, self-employed Reserve and Guard members, transitioning military personnel and spouses, individuals in rural areas, individuals in HUBZones and individuals in low to moderate income urban and rural areas as determined by Census Bureau information, among others.

8.1.34 Start-Up Business

A business entity that has been in business up to 12 months is considered a start-up business. See also definition for Client.

8.1.35 Technical Assistance

Counseling or training services provided to an individual and/or business in accordance with the terms of this Program Announcement and a Recipient's Notice of Award.

8.1.36 Training (Including long-term training)

An SBDC training workshop or seminar is defined as an activity or event in which a counselor from the SBDC, another resource partner, District Office, and/or a third party actively delivers a structured program of knowledge, information or experience on a business-related subject. The training must last for a minimum of one hour and include two or more clients in attendance.

8.1.36.1 On-line training (or webinars):

Is a structured program of knowledge, information or experience on an entrepreneurial or business-related subject. It must be of a quality and substantive nature, and include a registration process as well as an evaluation process (e.g. 1-5 star ranking). On-line training can be synchronous or asynchronous. The training must be for a minimum of 30 minutes and a course evaluation must be made available, e.g., a resource partner provides a registration and link to the training; it can count as on-line training. (Note: must meet other criteria listed above.)

Synchronous: A group of clients proceed through the training module(s) or program as a group.

Asynchronous: A client individually proceeds through the training module(s) or program individually and is self-paced.

8.1.36.2 Co-hosted Training (Collaborative)

Meets the definition of "training" and is further defined as an activity where each host organization actively participates and contributes substantially to the training.

8.1.37 Training Hours (Total Number of Training Hours)

Total hours of training are the number of hours that the trainer spends teaching the training session.

8.1.38 Travel Time

The amount of time spent traveling to/from a location (separate from assigned post-of-duty) to meet with business or individual clients. If meeting with more than one client, travel time is only counted once. Travel time will not count toward counseling time, but will be tracked separately.

8.1.39 SBDC Lead Center

The entity established by the SBDC Recipient Organization that has a current Cooperative Agreement with SBA to administer and operates the SBDC network. The Lead Center is responsible for establishing an SBDC network for a defined area and for overall program development, service coordination, financial management, reporting, promotion and public relations, evaluation, assessment and internal quality control over network services.

8.2 Guidelines

8.2.1 Business Matchmaking

SBDC's are encouraged to participate in SBA Business Matchmaking events. Business Matchmaking provides a means for small businesses to be matched with procurement representatives from government agencies and major corporations with actual contract opportunities. Business Matchmaking is offered at no cost to its participant - buyers or sellers. The events combine education and counseling by pairing expert small business advisors and topical experts with networking and matchmaking through face-to-face events. In addition to the face-to-face events, there is also the Business Matchmaking On-line Network.

8.2.2 Faith-Based & Neighborhood Partnerships

SBDC's are encouraged to coordinate activities through either a contractual or partnership relationship with faith-based and other neighborhood organizations. SBDC's are also encouraged to coordinate their efforts with SBA's Faith-Based and Neighborhood Partnership initiatives designed to open government programs to these organizations to improve their communities. There are no grant funding set-asides for faith-based organizations. Instead, the Faith-Based and Neighborhood Partnership creates a level playing field for faith-based as well as other neighborhood organizations to work with the government to meet the needs of America's communities.

Lead Centers should be aware that many sectarian colleges and universities are eligible to participate in the SBDC program. In assembling and maintaining their statewide/region-wide SBDC networks, Lead Centers should be mindful of not imposing any unnecessary conditions which could prohibit or discourage otherwise eligible faith-based or other neighborhood organizations from seeking to act as Service

Centers. If a Lead Center has any question regarding particular entity's eligibility to function as a Service Center, it should contact SBA for further assistance.

8.2.3 Environmental Assistance

Environmental assistance includes any activity that encourages, supports and enables small businesses to develop, market, and/or adopt environmental technologies (including pollution prevention) to achieve economic growth and environmental compliance. SBDCs are encouraged to consult with appropriate state and/or local providers of environmental technical assistance programs.

8.2.4 FCC Broadband Plan

For information on the FCC broadband plan click [The National Broadband Plan: Connecting America](#) or enter <http://www.broadband.gov/> in your browser.

8.2.5 Financial Assistance

SBDCs should work with their SBA District Offices to provide services that increase small businesses' access to capital. SBDCs are encouraged to develop linkages with lenders, Small Business Investment Companies (SBICs), venture capital firms, Certified Development Companies (CDCs), SBA micro-lending intermediaries and state and local finance programs.

SBDCs will assist small businesses with business plan development, financial statement preparation and analysis, cash flow preparation and analysis, source and application of funds. In addition, SBDCs, in cooperation with SBA District Offices, are expected to offer service to new SBA clients and to assist delinquent SBA borrowers who are referred to them by SBA and/or lenders to assist in problem solving, business restructuring, cost analysis, market penetration and other similar subjects.

8.2.6 Financial Packaging Assistance Guidelines

SBDCs are encouraged to provide counseling services that increase a small business concern's access to capital, such as business plan development, financial statement preparation and analysis and cash flow preparation and analysis.

SBDCs should help prepare their clients to represent themselves to lending institutions. While SBDCs may attend meetings with lenders to assist clients in preparing financial packages, they may not take a direct role in representing clients in loan negotiations.

SBDCs should inform their clients that counseling assistance or financial packaging assistance does not guarantee receipt of a loan.

8.2.7 Financial Assistance Restrictions

SBDCs cannot make loans, service loans or make credit decisions regarding the award of loans.

The SBDCs must not take a direct role in representing clients in loan negotiations. They should, however, help prepare their clients to represent themselves to lending institutions and may attend meetings with lenders to assist clients in preparing financial packages.

SBDCs must not advocate, recommend approval or otherwise attempt in any manner to influence SBA to provide financial assistance to any of its clients. SBDCs may not charge fees for providing assistance for financial packaging. Providing any preferential treatment to clients of any specific lender is prohibited, as is the SBDC's acceptance of payment for the provision of counseling services.

8.2.8 Innovation Clusters

The Interagency Regional Innovation Clusters Taskforce (the "Taskforce") has been charged with developing a replicable and sustainable model for coordinated federal and regional efforts that foster and use regional innovation clusters to develop and demonstrate sustainable and efficient models for attaining national strategic objectives; create and retain jobs; eliminate gaps between the supply and demand for workers in specialized fields through training and education; increase regional gross domestic product (GDP); promote innovation in science and technology; and enhance the economic, technological, and commercial competitiveness of the United States on the global stage. SBDCs should participate where practical.

8.2.9 International Trade Services

SBDCs will provide international trade finance and market development assistance to small businesses throughout the SBDC network. Where appropriate and to the extent possible, SBDCs will offer special programs. SBDCs shall maintain a minimum number of certified export assistance advisors in their network, as required by the Small Business Act and further defined in SBA Policy Notice 6000-800. Such international trade services will be conducted in conjunction with the SBA representative at the local U.S. Export Assistance Center and other relevant federal, state and local agencies providing small business export and trade assistance.

8.2.10 International Trade Center (ITC)

Where appropriate, SBDCs will establish International Trade Centers (ITCs) to focus on export assistance to small businesses. ITCs are specialty centers within the SBDC network dedicated specifically to providing international trade services. A list of these centers/locations shall be included with the proposal. ITCs must have a separately designated and full-time Director and qualified professional staff. They must have a separate budget within the SBDC and there must be separate international trade related counseling and training milestones established in the SBDC Cooperative Agreement. Separate brochures marketing the SBDC's international services must be developed and distributed.

The ITC will coordinate and use public and private resources to provide assistance to small businesses, and particularly to those small businesses new to exporting or with export finance packaging needs.

ITCs will provide a broad range of services as appropriate and needed by the small business community, including the following:

- Assist SBA by supporting Export Assistance Centers sponsored by SBA, the Department of Commerce, the Export-Import Bank and other federal agencies.
- Assess client's export-related financing needs and assist clients in structuring and compiling necessary documentation, (i.e., business plan development, financial statement and analysis, cash flow preparation

and analysis, source and application of funds, letters of credit, etc.) for export financing and particularly for SBA's Export Working Capital Program.

- Develop linkages with local lenders, SBA District Export Finance Officers, Ex-Im Bank personnel and U. S. Export Assistance Center personnel.
- In cooperation with SBA, develop an Export Trade Assistance Partnership (E-TAP) program on an annual basis for new exporters. Create an E-TAP Task Force for its development and cooperation with other appropriate private and public sector partners to provide counseling and training for this program.
- Develop and conduct seminars on opportunities and procedures involved in exporting, export finance, joint ventures, licensing, ISO 9000 and other International Standards Registration, metric conversion and so forth.
- Identify and analyze client's international trade needs, capabilities and problems and provide in-depth counseling in international trade techniques, procedures and opportunities.
- Use services available through the Federal Bar Association/SBA Agreement to assist in the resolution of client's international trade/legal problems, the Export Legal Assistance Network (E-LAN).
- Assist SBA in promoting and recruiting participants for SBA cosponsored events including those with the Department of Commerce, the Overseas Private Investment Corporation, the Agency for International Development and the Export-Import Bank.
- Assist SBA in disseminating information on trade promotion, trade finance, trade adjustment and trade remedy assistance.

8.2.11 Manufacturing Assistance

Many SBDCs partner with the Department of Commerce, National Institute of Standards and Technology's Manufacturing Extension Partnerships (MEPs) to provide specialized services to small manufacturers. Through this partnership, a small manufacturer can receive business management assistance from the SBDC and engineering assistance from the MEPs.

All SBDCs that are partnering with the NIST MEPs are encouraged to continue this valuable assistance to small business manufacturers. SBDCs without a working partnership with the NIST MEPs may wish to pursue one. The nature of any participation with MEPs must be reported in the semiannual and annual reports to SBA.

8.2.12 Military Base Closings and Reductions-in-Force

In those states where base closing or realignments have occurred or will occur, the SBDC must provide a full range of business development and technical assistance services in the affected areas. These services should be specifically designed to meet the particular small business needs that arise as these closings and realignments occur, including services specifically targeted toward existing and former military personnel.

8.2.13 Minority Enterprise Development

SBDCs should work with their SBA District Offices to provide training and counseling to firms in all stages of participation in the 8(a) Program. Each SBDC must make all of its economic development and technical assistance services available to 8(a) firms in all stages, other minority business owners and prospective minority business owners. SBDCs are encouraged to make special efforts to assist SBA's Minority Enterprise

Development 8(a) Program. These efforts include community-based seminars and workshops concerning the SBA's 8(a) Program application process.

SBDCs should inform their 8(a) clients that counseling assistance does not guarantee receipt of a contract.

8.2.14 Native American Assistance

Each SBDC must make its economic development and technical assistance services available to Native Americans. Local initiatives for Native Americans shall be supported when appropriate, and to the extent possible, by the appropriate SBDC where it is determined that this assistance is needed. Where appropriate, SBDCs shall provide support to initiatives of SBA's Office of Native American Affairs (ONAA).

8.2.15 Procurement Assistance

SBDCs are encouraged to provide services that provide basic information needed by small business concerns interested in procurement opportunities in the Government arena. These services should include, but not be limited to:

- Providing information on government buying methods.
- Identifying the role of SBA Area Directors for Government Contracting located in SBA field offices and Procurement Center Representatives (PCRs) located at Federal Government purchasing activities.
- Educating small businesses about the Federal government's move toward doing business by Electronic Data Interchange, marketing techniques and placement on agency bidders' lists.
- Assisting with the preparation of bids and proposals.
- Identifying subcontracting opportunities.
- Providing counseling and referral information concerning bidders' rights and obligations, appeal procedures, termination and default actions, and size criteria (business advice, not legal advice).
- Providing assistance on contractual, financial and contract administration issues.
- Identifying and facilitating access to computerized systems that identify federal, state and local procurement opportunities.
- Assisting eligible small business firms to complete and submit of the HUBZONE Empowerment Contracting Program electronic application.
- Working cooperatively with the Procurement Technical Assistance (PTAC) program.

8.2.16 Rural Development

SBDC Applicants must make a full range of business development and technical assistance services available to small businesses located in rural areas. These services will be designed to increase rural small business participation in exporting, government procurement, tourism, access to credit, incubators, innovation and technology and other small business programs.

8.2.17 SBDC Lead Center Director

The SBDC Lead Center Director must be a full-time (100%) senior manager who shall direct and monitor the program activities and financial affairs of the SBDC network to deliver effective services to the small business

community, ensure the SBDC's compliance with applicable laws, regulations, OMB circulars and Executive Orders, implement the Cooperative Agreement and serve as the principal contact point for all matters involving the SBDC network. For these purposes, full-time is defined as 100% of time allocated between this grant and other grants that provide management and technical assistance to small businesses. These would include technical assistance programs that the Lead Center may be conducting to fully utilize the resources of other federal, state and local government, academic and private sector programs concerned with aiding small businesses in order to provide seamless but not duplicate business development assistance. These other activities must be in accordance with the description above and must not be outside of the scope of management and technical assistance to small businesses. Of that, at least 75% of the SBDC Lead Center Director's time must be dedicated to the functions of the SBA SBDC Cooperative Agreement. SBDC Lead Center Director may not receive additional compensation for managing these programs.

The SBDC Lead Center Director has the responsibility for negotiating the annual Cooperative Agreement with SBA, keeping in mind that national, state and local needs are to be addressed. Once an SBDC receives its approved budget and program funding from SBA, the SBDC Lead Center Director must have full authority to manage and implement the budget without restrictions from the host entity, including the management and oversight of all statutorily required areas of statewide/regional coverage.

8.2.18 Surety Bond Guarantee Assistance

SBDCs are encouraged to educate their resources and small business contractors about the Surety Bond Guarantee (SBG) Program. This includes making available program information at counseling and training sessions and at business, professional and trade association meetings. SBDCs should develop an outreach program and actively promote the SBG program to special emphasis contractors. SBDCs should refer small business contractors to the SBG specialist in one of the two SBG Area Offices (Denver and Seattle) for detailed information about the program. The Office of Surety Guarantees in SBA Headquarters will provide a power point presentation for this purpose. An SBDC should contact The Office of Surety Guarantees in SBA (202)205-6540 for answers to questions and for more information. The SBA OSG website is located at: www.sba.gov/about-offices-content/1/2891.

Many contractors are able to leave the program and obtain bonding on their own while others remain in the program for several years. One reason small contractors continue in the program is that they lack management expertise and have ongoing cash flow problems. SBDCs are encouraged to work with the SBG specialist in the appropriate Area Office to identify such contractors and give them the needed business management assistance. Among other areas, this may include business plan development, cash flow preparation and analysis, bid preparation, marketing and financial statement preparation and analysis.

8.2.19 Technical Assistance for Research and Innovation

The Lead Center must make technical assistance for research and innovation available, directly or through other relationships, to small businesses including, but not limited to: new product development; assisting inventors and high technology firms to research, develop and market their ideas and inventions; assisting

non-technological firms to gain access to existing technologies; SBIR-related assistance; and facilitating the transfer of technology and technical data from federal and university laboratories.

8.2.20 Training

Applicants must provide quality training designed to improve the skills and knowledge of existing and prospective small business owners/managers throughout the SBDC network.

Training planned by SBDCs must be shared with the SBA Project Officer to avoid duplication with training efforts offered by other local organizations and SBA. In addition, all training materials developed in an electronic format shall be made available to the SBA Project Officer, and the SBDC Clearinghouse.

SBDCs may charge reasonable fees to cover program costs associated with this training. These fees are considered program income and shall be used to expand services and further SBDC program objectives.

8.2.20.1 SBDC Co-hosted Training

SBDCs are encouraged to enter into co-hosted training arrangements with the private sector and other organizations to extend outreach and productivity. (Cooperation between members of the SBDC network (i.e. Lead Center with Service enters or other organizations funded through the Cooperative Agreement with SBA is not considered a co-hosting).

In order for an SBDC to receive credit for a co-hosted training event, it must actively participate (i.e., provide speakers, materials, publicity) with the organization assuming primary responsibility for financing the training session. Final responsibility for the quality of the training rests with the SBDC. When reporting training numbers for a training session co-hosted by the SBDC and another SBA resource partner (e.g., WBC, SCORE) and the training session is of such duration that each partner is training for less than one hour each, the partners must work together to determine how to equitably divide the number of clients among themselves. The number that the partners report must equal the total number of attendees at the event. However, in the case where there are breakout sessions lasting one hour or more given individually by the resource partners, then each resource partner can count any attendees participating in their breakout sessions as long as there is a sign-in sheet, an evaluation, and an SBA Form 888 is prepared. Where the training is of such duration that its length is equal to more hours than the number of ED partners co-hosting the event (i.e. one hour per partner), all partners can report the full number of attendees for the training, e.g., three hour training and three co-hosts.

For all co-hosted training among ED resource partners where there will be a distribution of receipts in whole or in part to the co-host, the training file for the activity must document clearly the role and responsibility of the SBDC and each participant receiving a share of the receipts. How the receipts were distributed must also be documented in the training file.

SBDCs are reminded that income received by the SBDC network for all co-hosted programs is considered program income and cannot be used for match funding; it must be used to further support the SBDC program. Note that SBDC programs involving the SBA District Office and one or more third party organizations as co-hosts (such as lenders or chambers of commerce) are subject

to the Agency's co-sponsorship requirements, and may require a different treatment of program income receipts.

8.2.21 Veteran and Service-Connected Disabled Veteran Business Ownership

SBDCs must support the Entrepreneurship track of the Department of Defense's Transition Assistance Program (TAP) known as Boots to Business. The Boots to Business program is offered to service members and their spouses at military installations worldwide as a two-day Introduction to Entrepreneurship. The SBDCs are integral to the Boots to Business program, which uses a multi-phase approach to introduce transitioning service members to the fundamentals of small business ownership and highlights follow-on training and counseling opportunities with a focus on the eight-week online Foundations of Entrepreneurship course offered by Institute for Veterans and Military Families (IVMF) at Syracuse University. SBDCs must provide Boots to Business instructors, preferably veterans or those with knowledge of military culture, and assist with program marketing and outreach activities. Selection of instructors and the delivery of Boots to Business will be coordinated by SBA district offices and their designated Veterans Business Development Officer. As an extension of Boots to Business, SBA also offers Boots to Business: Reboot. This program offers the same tailored curriculum to veterans of all eras and their families, and is also delivered collaboratively by all SBA partners.

Each SBDC must make available all of its economic development and technical assistance services to veterans, including service-connected disabled veterans and their immediate families as well as Reservists and National Guard members called to active duty as appropriate. Both national and local initiatives for veterans shall be supported by the appropriate SBDC as needed. If not actively involved with the Boots to Business initiative, each SBDC network will establish a minimum of one Veteran Entrepreneurial Training (VET) Program for veterans, service-connected disabled veterans, Reservists and National Guard members as well as active duty military personnel who are pending discharge. The program may include feasibility and marketing studies, preparation of business plans and loan packages including Patriot Express and formation of support groups to provide follow-up and encouragement to participants.

SBDCs should contact their state National Guard Adjutant General and all units of the Military Reserves to identify Reservists and National Guard members who are operators of small businesses; are otherwise self-employed, or are essential employees in small businesses and who have been or may be mobilized pursuant to Title 10 USC for active duty. SBDCs should offer and provide business interruption counseling and training as needed to minimize adverse financial and operational problems. Such counseling could include, but is not limited to, the offering advice on the best feasible means of winding up business operations and the utilization of federal and state laws (including the Soldiers and Sailors Civil Relief Act) enacted to protect small business persons who are subject to mobilization to active duty. Additionally, business assistance for self-employed Reserve and National Guard members following their release from active duty will be critical to mitigate expenses, secure legal assistance, engage in significant marketing efforts and otherwise minimize the negative effects of the member's mobilization on their small business or practice.

Each SBDC should identify veterans on its staff. Each SBDC should also encourage development of a veterans' business network and work with strategic partners to develop a local summit for veteran business owners and service-connected disabled veterans business owners as well as Reservists and National Guard

members who are subject to be called to active duty. Each SBDC will contact its local VA regional office and engage VA Vocational Rehabilitation Counselors with clients.

SBDCs should highlight veteran's needs at small business seminars, conferences and outreach Program Announcements. SBDCs should develop close working relationships with their respective State Department of Veterans Affairs to explore collaborative outreach and referrals.

Pursuant to the Military Reservist and Veteran Small Business Reauthorization and Opportunity Act of 2010, SBDCs shall, as part of the SBA's Outreach and Technical Assistance Program, market and provide technical assistance for SBA's Military Reservist Economic Injury Disaster Loan program including website linkages to assistance programs offered by SBA, the Department of Veterans Affairs and the Department of Defense.

8.2.22 Women's Business Services

Each SBDC will make available all of its economic development and technical assistance services to women business owners and prospective women business owners. SBDCs will also provide referrals to the Women's Business Centers (WBCs) for women business owners when appropriate.

8.2.23 Yellow Ribbon Reintegration Program

Pursuant to Public Law 110-181, passed January 28, 2008 – The Secretary of Defense initiated the Yellow Ribbon Reintegration Program which provides information, services, referral and proactive outreach programs to National Guard and Reserve members and their families with sufficient information, services, referral and proactive outreach opportunities through the 4 phases of the deployment cycle:

1. Pre-Deployment
2. Deployment
3. Demobilization
4. Post-Deployment-Reconstitution

The goal of the Yellow Ribbon Reintegration Program is to prepare soldiers and families for mobilization, sustain Families during mobilization, and reintegrate soldiers with their families, communities and employers upon redeployment or REFRAD.

Relevant portions of the "Act" are:

(h) Outreach Services- As part of the Yellow Ribbon Reintegration Program, the Office for Reintegration Programs may develop programs of outreach to members of the Armed Forces and their family members to educate such members and their family members about the assistance and services available to them under the Yellow Ribbon Reintegration Program. More information is available at http://www.benefits.va.gov/gibill/yellow_ribbon.asp

8.3 Advance Understandings

If any portion of this Program Announcement conflicts with Section 21 of the Small Business Act, Part 130 of the SBA's regulations (13 C.F.R.), relevant OMB circulars or SBA's policy notices, all of the above will control and take precedence.

Services and programs provided through the Cooperative Agreement should not wholly duplicate or replace any existing programs. Federal funds shall not be used to supplant or wholly duplicate existing programs.

8.3.1 Hours of Operation

The Lead Center and Service Centers services shall be accessible to the public during normal business hours throughout the year except as granted by prior approval. . In addition, provision should be made to provide evening and weekend assistance, both on-line and in Service Centers, as appropriate to meet local community demands and needs. Anticipated closings shall be included in any annual renewal application. Emergency closures shall be reported to the SBA Project Officer as soon as possible.

8.3.2 Travel

The travel charged to the Cooperative Agreement must be in accordance with provisions of the grant and utilized in conformance with 13 C.F.R. Part 130.460(g), and must be used under the same formula for travel reimbursement as provided by the host institution. Award funds are not available for the payment of per diem, lodging, meals or other subsistence expenses associated with local travel. However, award funds may be used to pay transportation expenses for local travel.

SBDCs are authorized to include a certain amount of funds in the proposal for "unanticipated" travel. Unanticipated travel is defined as "travel which is necessary to further SBDC objectives, but for which a complete description and/or justification could not be provided in the proposal." Requests for out of state travel exceeding the amount approved in the proposal must be submitted no less than 20 days for prior approval to the SBA Project Officer or District Director. Requests for unanticipated out of country (International) travel must be submitted to both the SBA Project Officer/District Director AND to the AA/OSBDC for prior approval, no less than 30 days before scheduled departure. Travel authorization forms are available from OSBDC's website. After travel is complete, SBDCs are required to include such information in their next Semi-annual or Annual report (See Section 6.3.3, Reporting Categories, Section 1900).

Travel funds are authorized for the SBDC Lead Center Director and/or his/her designee to attend two America's Small Business Development Center meetings per year. Travel funds may also be authorized for additional SBDC staff to attend meetings designed for professional development purposes. Further, one trip per year, as approved by the AA/OSBDC, is authorized to allow the SBDC Lead Center Director and/or his/her designee to meet with national SBA officials to discuss local program initiatives.

8.3.3 Small Business Week

SBDCs are encouraged to promote, support, plan, implement and participate in Small Business Week activities in cooperation and coordination with local and national SBA officials. SBDC Lead Center Directors and other SBDC personnel, with their strong links to prominent entrepreneurs and small business advocates in their communities, should nominate individuals for Small Business Week awards. SBDCs are encouraged to submit nominees for the SBDC Service Center of the Year Award.

8.3.4 Legal Services Restrictions

No costs associated (either directly or indirectly) with civil, criminal or administrative litigation are allowable under an award made pursuant to this Announcement. Project funds may be used to pay the cost of non-litigation legal counseling services either to the recipient of this award or project beneficiaries. However, all parties receiving such services must agree in writing to waive any claims of privilege over such services with regard to SBA to the extent necessary for the Agency to perform its monitoring and oversight function.

SBDCs may offer training courses on business law issues, provided that legal topics are presented by individuals qualified by training and experience to address such topics. In furtherance of their educational mission, SBDCs may negotiate arrangements with law schools to offer clients access to supervised student legal clinics that are approved by the state attorney licensing entity. The SBDC must make appropriate disclosures and disclaimers to that effect.

8.3.5 Conflict of Interest Policy

Each SBDC network must have a written conflict of interest policy which is signed annually by all employees, consultants, instructors and volunteers of the SBDC network. The policy must include enforceable elements safeguarding the SBDC program from actual or apparent conflicts in accordance with 2 C.F.R. § 2701.112.

8.3.6 Disaster Operations Plan

Each Lead Center and its Service Centers must have in place disaster plans which are coordinated with the host institution to ensure delivery of services to small businesses in its area of operations. Such plans must be kept on file and available for review by SBA officials. Plans should be reviewed annually by the Center Directors and updated as needed. SBDCs individually, and in cooperation with SBA and other federal agencies as well as state and local entities are encouraged to provide disaster recovery assistance to support impacted small businesses in local economies.

EXHIBIT D
COUNTY OF RIVERSIDE
ECONOMIC DEVELOPMENT AGENCY (CREDA)

8.4 Checklist of Required Submissions

Complete?			
	TECHNICAL PROPOSAL		
<input type="checkbox"/>	SBA Attachment Form	<ul style="list-style-type: none"> There will be 15 attachments buttons. Include Attachment # in document name. 	Obtain template from OSBDC webpage Upload as ATTACHMENT1
<input type="checkbox"/>	Program Information Narrative. Include the following: <ul style="list-style-type: none"> ✓ Organizational Chart ✓ Program Management Strategy ✓ Program Objectives – including outcomes planned for each of the reporting categories in section 6.3 ✓ Online Services overview ✓ Scheduled SBDC closures ✓ PIMS contact info ✓ Advisory Board information ✓ Conflict of Interest Policy ✓ SBDC Planned Training ✓ Resumes for new Personnel ✓ Program Income plan ✓ List of Other funded activity 		Follow guidance on content and preferred presentation in this Program Announcement. Upload as ATTACHMENT2
<input type="checkbox"/>	SBDC Network Listing	<ul style="list-style-type: none"> Identify which locations are Service Centers, Specialty Centers (including ITCs) and Satellite locations. Include Center name, host institution, address, phone, website and key contact. List PIMS location code if applicable. Validate data using PIMS. 	Include as part of Technical Proposal (Attachment 2).
<input type="checkbox"/>	Planned Milestones Worksheet	<ul style="list-style-type: none"> Complete information on match funding sources in Section 5 List goals for Network (negotiated with SBA) and established for each Service Center 	Obtain template from OSBDC webpage at: SBDC Forms and Worksheets . Upload as ATTACHMENT3
	COST PROPOSAL	<u>Instructions</u>	<u>Document Location</u>

EXHIBIT D
COUNTY OF RIVERSIDE
ECONOMIC DEVELOPMENT AGENCY (CREDA)

<input type="checkbox"/>	SF424 Application for Federal Assistance	<ul style="list-style-type: none"> Do not include Program Income on this form. Leave line f in Box 18 BLANK. Provide a complete street address for Applicant. Do not use PO Box. 	Grants.gov application package
<input type="checkbox"/>	SF424A Budget Information – Non-Construction Programs	<ul style="list-style-type: none"> Submit for Lead Centers (and each Service Center) if standard SBDC Budget Justification format is not submitted). In Section B, leave line 7 blank. Do not include Program Income on this form. Program Income should be addressed in the proposal's program narrative. In Section B, Include direct costs for Contracts with Service Center Contracts (subawards) on line f. Include indirect costs for subaward recipients on line j, only. 	Grants.gov application package
<input type="checkbox"/>	SBDC line-item Budget Justification with cost details and Personnel List	<ul style="list-style-type: none"> Submit for Lead and each Service Center. Information should be submitted using SBA's SBDC budget justification form. Required cost detail may be included in the worksheet or on a separate budget narrative. If SBA's template is not used, Applicant's format must include same cost detail, AND separate 424A for each center. Sum of Direct and Indirect Cost on Budget Justification forms must match network total on 424 and 424A 	Obtain template from OSBDC webpage at: SBDC Forms and Worksheets . Upload as ATTACHMENT4
<input type="checkbox"/>	Additional 424A for Lead and Service Centers. (Include <u>ONLY IF NOT</u> using SBA Budget justification template in Attachment 5)	<ul style="list-style-type: none"> If <u>not</u> using SBA budget justification template for SBDCs, include a separate 424A for Lead and each Service Center in addition to Applicant's detailed line item budget. 	Obtain additional 424A forms from OSBDC webpage at: SBDC Forms and Worksheets Upload as ATTACHMENT5
<input type="checkbox"/>	Indirect Cost Rate Agreements	Submit for lead and Service Centers claiming indirect costs.	<p>Provided by the Cognizant Federal Agency.</p> <p>An SBA ICR Agreement may be requested from the SBDC Project Officer at the District</p>

EXHIBIT D
COUNTY OF RIVERSIDE
ECONOMIC DEVELOPMENT AGENCY (CREDA)

			Office. Upload as ATTACHMENT6
<input type="checkbox"/>	Schedule of Indirect Costs Worksheet		Obtain template from OSBDC webpage at: SBDC Forms and Worksheets Upload as ATTACHMENT7
<input type="checkbox"/>	Certification of Cash Match and Program Income	<ul style="list-style-type: none"> Include a list of sources for cash match by source and amount 	Obtain template from OSBDC webpage at: SBDC Forms and Worksheets Upload as ATTACHMENT11
SUPPORTING DOCUMENTS			
<input type="checkbox"/>	SF 424B Assurances for Non-Construction Programs		Grants.gov application package
<input type="checkbox"/>	SF LLL		Grants.gov application package
<input type="checkbox"/>	SBA Form 1623 - Certification Regarding Debarment, Suspension, and Other Responsibility Matters, Primary Covered Transactions		Obtain template from OSBDC webpage at: SBDC Forms and Worksheets Upload as ATTACHMENT8
<input type="checkbox"/>	Certification Regarding Drug-Free Workplace Requirements		Obtain template from OSBDC webpage at: SBDC Forms and Worksheets Upload as ATTACHMENT9
<input type="checkbox"/>	SBA Form 1711 - Certification Regarding Lobbying		Obtain template from OSBDC webpage at: SBDC Forms and Worksheets Upload as ATTACHMENT10
<input type="checkbox"/>	SBA Form 1224 - Cost Sharing Proposal		Obtain template from OSBDC webpage at: SBDC Forms and Worksheets Upload as ATTACHMENT12

EXHIBIT D
COUNTY OF RIVERSIDE
ECONOMIC DEVELOPMENT AGENCY (CREDA)

<input type="checkbox"/>	A133 Audit Report	Provide Applicant's most recently completed report, or link to a webpage with instructions on how the report can be viewed by SBA.	Upload as ATTACHMENT13
<input type="checkbox"/>	Approval Letter from SBA District Office		Request from District Office Upload as ATTACHMENT14



ORANGE COUNTY INLAND EMPIRE NETWORK

Policies & Procedures

Orange County / Inland Empire SBDC Network

ORANGE COUNTY / INLAND EMPIRE SBDC NETWORK POLICIES & PROCEDURES

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1.0 SBDC Program Overview

1.1 Introduction

The Small Business Development Center (SBDC) Program is the U.S. Small Business Administration's (SBA's) largest matching grant-funded service delivery network providing quality customer service to the small business community. The SBDCs, in partnership with SBA's Office of Small Business Development Centers (OSBDC) and District Offices, develop programs and provide business management and other services that enhance the economic development goals and objectives of SBA and their respective states and their local funding partners.

The SBDC program creates a broad-based system of assistance for the small business community by linking the resources of federal, state and local governments with the resources of the educational community and the private sector. The Small Business Development Center (SBDC) Program is sponsored and partially funded by the U.S. Small Business Administration (SBA). Governed by Section 21 of the Small Business Act, 15 U.S.C. § 648, and federal regulations, 13 C.F.R. Part 130, the SBDC program has 63 Lead SBDCs—one in each state (four in Texas and six in California), the District of Columbia, Puerto Rico, the Virgin Islands, Guam and American Samoa and their corresponding Service Center networks. Although SBA is responsible for the general management and oversight of the SBDC program, a partnership exists between SBA and the recipient organization for the delivery of assistance to the small business community. SBDCs, under Section 21 of the Small Business Act (15 U.S.C. § 648), are required to provide consulting and training to small businesses including working with the SBA to develop and provide informational tools to support business start-ups and existing business expansion. In addition, pursuant to 13 CFR §130.340(c), SBA has identified certain Special Emphasis Groups (as defined in Section VIII, Part D, "Definitions"), to be targeted for assistance by SBDCs.

The national SBDC program is directed by the Associate Administrator for SBDCs (AA/SBDCs) under the direction of the Associate Deputy Administrator for Entrepreneurial Development (ADA/ED). The local SBA District Director (DD) is the primary contact for direction of the delivery of services to the small businesses in each District Office area, and for monitoring and overseeing the SBDC Cooperative Agreement and the ongoing local operations.

1.2 Purpose

The SBDC Program is designed to provide high quality business and economic development assistance to small businesses and nascent entrepreneurs (pre-venture) in order to promote growth, expansion, innovation, increased productivity and management improvement. To accomplish these objectives, SBDCs link resources of the federal, state and local governments with the resources of the educational

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community and the private sector to meet the specialized and complex needs of the increasingly diverse small business community.

SBA funded programs, including: SBDCs, Women Business Centers (WBCs), SCORE, Veterans Business Outreach Centers (VBOCs) and U.S. Export Assistance Centers (USEACs), must work collaboratively with assistance from SBA's District Offices to coordinate their efforts in order to expand services and avoid duplication. Where the SBDCs are located in communities with these resource partners, the SBDCs will coordinate with them in offering training and other forms of assistance to their clients. SBDCs are encouraged to fully utilize the resources of other federal, state and local government, academic and private sector programs concerned with aiding small businesses in order to provide seamless but not duplicative business development assistance.

1.3 The Orange County/ Inland Empire SBDC Network

Since 2003, the Orange County/Inland Empire Small Business Development Center Network has been providing small businesses with the information and tools they need to thrive and prosper. Comprised of a Lead Center, based at the Mihaylo College of Business and Economics at California State University, Fullerton, and six primary service centers, Orange County SBDC, OC Hispanic SBDC, Inland Empire SBDC, Coachella Valley SBDC, LaunchPad SBDC and the Tritech SBDC, the Orange County/Inland Empire SBDC Network is focused on empowering small businesses.

MISSION:

The Orange County/ Inland Empire SBDC Network stimulates economic growth in Orange, San Bernardino and Riverside Counties by providing small business and entrepreneurs with expert consulting, effective training and access to resources.

VISION:

Leading the way for small business success.

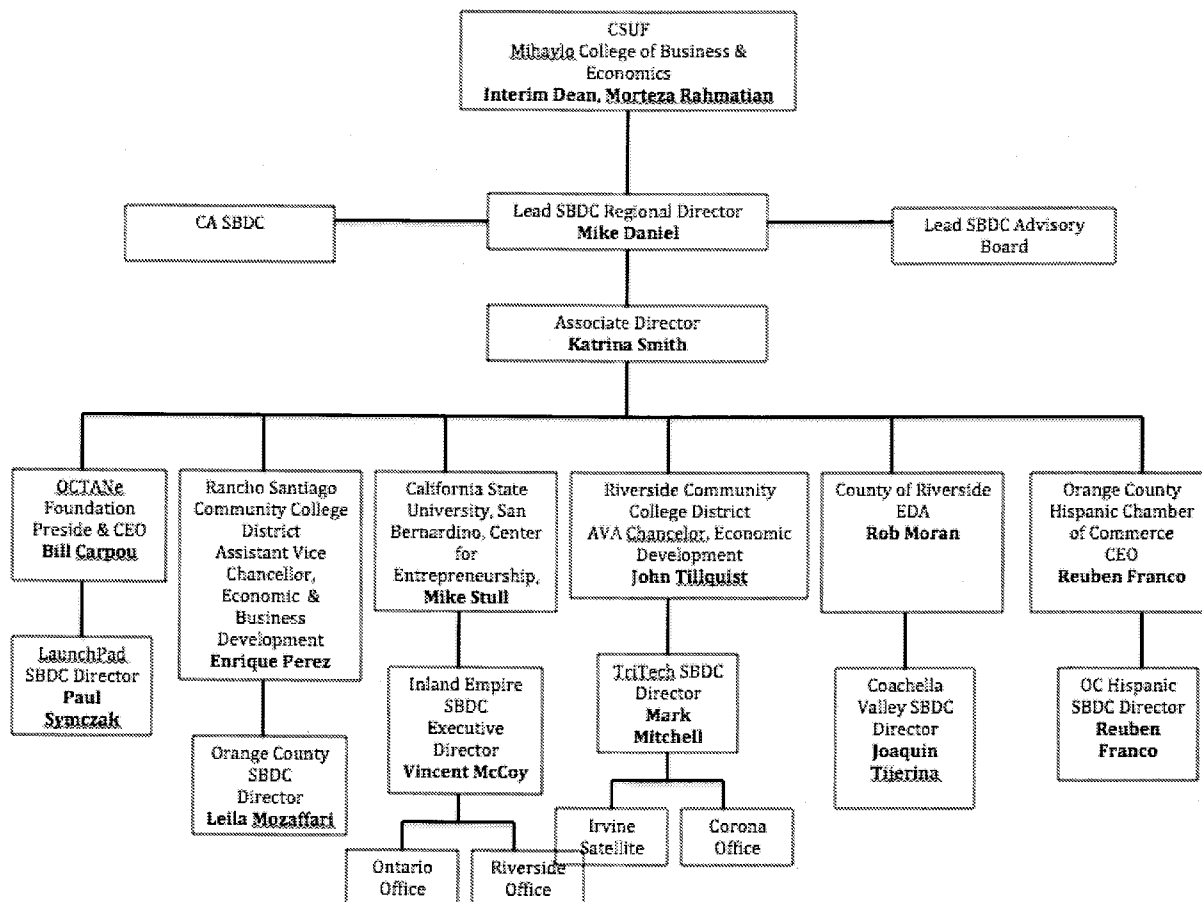
LOCATIONS:

<u>LEAD Center – CSU, Fullerton</u> 800 North State College Blvd, SGMH 5313 Fullerton, CA 92831 Phone: 657-278-2719	<u>Coachella Valley SBDC – County of Riverside EDA</u> 44-199 Monroe Street Indio, CA Phone: 760-863-2529
<u>Inland Empire SBDC – CSU, San Bernardino</u> 603 N. Euclid, Ontario, CA 91762-3223 Phone: 951-781-2345 Fax: 951-781-2353	<u>LaunchPad SBDC - OCTANe</u> 65 Enterprise Aliso Viejo, CA 92656 Phone: 949-330-6565 Fax: 949-330-6561
<u>Orange County SBDC – Rancho Santiago Community College District</u>	<u>TriTech SBDC – Riverside Community College</u>

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2323 N. Broadway, Ste. 201 Santa Ana, CA 92706 Phone: 714-564-5200 Fax: 714-647-1168	152 E. 6 th Street Corona, CA 92879 Phone: 951-571-6480 Fax: 951-898-7946
OC Hispanic SBDC – Orange County Hispanic Chamber of Commerce 2130 E 4 th Street Suite #160 Santa Ana, CA 92705 (714) 953-4289	

1.4 Organizational Chart



1.5 California SBDC Leadership Council

The CA SBDC Leadership Council is comprised of six independent regions, based on the SBA district offices, and 42 primary service centers across the state (www.CaliforniaSBDC.org). The CA SBDC Leadership Council is considered one of the

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largest and most successful economic development programs operating in the State of California and is the only program that is able to match against local dollars on a 2:1 basis.

Regional Network	Director	Counties Served
Northern California	Kristin Johnson	Del Norte, Humboldt, Mendocino, Sonoma, Marin, Napa, Solano, Contra Costa, Alameda, Santa Clara, Santa Cruz, San Francisco and San Mateo
Northeastern California	Dan Ripke	Siskiyou, Modoc, Trinity, Shasta, Lassen, Tehama, Plumas, Glenn, Butte, Lake, Colusa, Sutter, Yuba, Nevada, Placer, Yolo, Solano, Sacramento, El Dorado, Amador, Calaveras, San Joaquin, Alpine, and Tuolumne
UC Merced	Diane Howerton	San Luis Obispo, San Benito, Santa Clara, Monterey, Stanislaus, Merced, Madera, Tuolumne, Mariposa, Fresno, Kings, Tulare, Kern, Mono and Inyo
Los Angeles	Tim Mittan	Los Angeles, Ventura and Santa Barbara
Orange County/Inland Empire	Mike Daniel	Orange, Riverside and San Bernardino
San Diego and Imperial	Marquise Jackson	San Diego and Imperial

1.6 Continuation of Funds

It is SBA's intention to continue to fund SBDC applicants annually to ensure ongoing services to small businesses. However, an SBDC may not receive continued funding if there has been a clear showing of poor performance, improper activity affecting the operation and integrity of the SBDC, or a failure to follow the rules and procedures set forth in the statute, regulation and/or Program Announcement as incorporated into the Cooperative Agreement.

1.7 SBDC Program Organization and SBDC Name

The specific identification "Small Business Development Center" or "Small Business and Technology Development Center" shall be a part of the name of every SBDC organization within the SBDC network. No other name designations or variations will be accepted. The regional Small Business Development Center organization is referred to as the "Lead" SBDC. The Lead SBDC manages and administers a comprehensive small business assistance network, consisting of the lead center and its service centers, under the terms of a Cooperative Agreement between the U. S. Small Business

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Administration and the California State University Fullerton Auxiliary Services Corporation. This network is part of the Small Business Development Center Program.

SBTDC Designation

An SBDC seeking designation as a Small Business and Technology Development Center (SBTDC) must submit an application for such designation to the Accreditation Committee of the ASBDC. Each applicant will be expected to fully address the strategic role to be played in its state, the programs and services to be offered, and the resources committed to technology-related management and technical assistance. Upon completion of its review of each application, the ASBDC will forward the applications along with its comments to the AA/SBDCs for approval or disapproval. SBA encourages all SBDCs to acquire a "T" designation as appropriate.

SBDC Program Organization and Terminology

The specific identification "Small Business Development Center" or "Small Business and Technology Development Center" shall be a part of the name of every SBDC organization within the SBDC network. No other name designations or variations will be accepted. SBDCs will have two years from promulgation of revised SBDC regulations (currently in progress) in which to make a necessary name change. The state SBDC organization is referred to as the "Lead" SBDC which manages and administers the statewide comprehensive small business assistance network, consisting of the Lead Center and its Service Centers. This network is part of the national SBDC program network. The Cooperative Agreement dictates the terms of agreement between the SBA and the Lead SBDC recipient organization.

1.8 Lead Center Program Operation

The Lead SBDC shall establish a program control center to provide administrative services to the SBDC network within the state / region.

These administrative services shall include, but not necessarily be limited to: (1) program development; (2) program management; (3) advocacy (4) promotion and public relations; (5) financial accounting; (6) reports management; (7) internal quality control and (8) Strategic planning. Records shall be maintained in the Lead SBDC indicating the Federal, State, local government, academic, and private sector resources available to the SBDC network and the types of services provided to clients.

The SBDC network shall provide services as close as possible to small businesses by using a variety of service delivery mechanisms, including satellite locations, traveling consultants, or electronic capabilities, when appropriate. The facilities and staff of each SBDC shall be located in such places as to provide maximum accessibility and benefits to the small businesses which the SBDC is intended to serve.

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Other statutory requirements for the SBDC are outlined in 15 U.S.C. 648 (c)(2).

1.9 Recognition of the U.S. Small Business Administration and
California State University Fullerton

The SBDC program is a partially funded partnership program of the U. S. Small Business Administration and California State University Fullerton. Subject to the availability of funds, the SBA provides federal funding to the SBDCs on annual basis and each SBDC operates under the program's Federal regulations and Section 21 of the Small Business Act. Accordingly, SBDCs are expected to acknowledge SBA's and California State University Fullerton's support.

The SBA logo must appear prominently on all SBDC websites that are related to this cooperative agreement.

Under this Agreement, each SBDC Lead and Service Center must feature the SBA logo and/or official acknowledgement of support on all materials produced (either in whole or in part) using project funds (i.e., federal funds, matching funds and/or program income). This requirement does not apply to materials that are not produced using project funds. For purposes of this section, the term "materials" includes, but is not limited to, items such as press releases, brochures, reports, handouts, curricula, video or audio productions, advertisements, training booklets, websites, etc. The term "materials" does not include items such as stationery or business cards.

In addition, while SBDCs must display signage featuring the SBA logo at all facilities open to the public, such signage **must** also prominently feature the acknowledgement of support identified below. It is the intention of SBA that the use of co-branded logos should be phased out. Where an SBDC still possesses an existing inventory of materials featuring a co-branded logo, it may continue to use such materials until they are exhausted. However, no SBDC should order or purchase any new materials featuring a co-branded logo. In addition, each SBDC should begin efforts to remove co-branded logos from items such as websites and from signage at each Center's location.

Where used, the SBA logo may be positioned in close proximity to an SBDC's own logo or may be placed in a prominent location elsewhere in the material. Additionally, whenever an SBDC elects to use the SBA logo, the following statement **must** appear immediately below or adjacent to that logo:

*Funded in part through a Cooperative Agreement with the U.S. Small
Business Administration.*

This acknowledgement of support must appear verbatim and **may not** be altered or replaced with substitute language. However, on materials with severe space constraints such as signs and banners, an SBDC may substitute "SBA" for "U.S. Small

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Business Administration" in the acknowledgement of support. The acknowledgement of support must be presented in a legible typeface, font size and - where applicable - color contrast.

On materials for which an SBDC does not elect to use the SBA logo, it must at a minimum feature the acknowledgement of support listed above. The SBA logo and/or acknowledgement of support **may not** be used in connection with SBDC activities that are outside the scope of the Cooperative Agreement. **In particular, UNDER NO CIRCUMSTANCES may the SBA logo or acknowledgement of support appear on items used in conjunction with fundraising; lobbying; or the express or implied endorsement of any good, service, entity or individual.**

1.9.1 General Disclaimer

The following disclaimer and acknowledgement of support must be in legible, easily readable print (within 2 inches of the SBA logo).

"Funded in part through a Cooperative Agreement with the U.S. Small Business Administration."

All publications, promotion pieces, websites, information and training materials must expressly acknowledge that the SBDC program is "a program supported by the U. S. Small Business Administration." This acknowledgement may include the SBDC's other major funding partners.

1.9.2 Publication Disclaimer

Where an SBDC produces materials which feature editorial content, it must use the following alternate acknowledgement of support (either independently or in conjunction with the SBA logo):

Funded in part through a Cooperative Agreement with the U.S. Small Business Administration. All opinions, conclusions, and/or recommendations expressed herein are those of the author(s) and do not necessarily reflect the views of the SBA.

1.9.3 Accessibility/Accommodation Notice

In accordance with Section 504 of the Rehabilitation Act and the Americans With Disabilities Act of 1990, all notices, promotional items, brochures, publications and media announcements informing the public of events, programs, meetings, seminars,

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conferences and workshops sponsored or cosponsored by the SBA must include the following accessibility/accommodation notice:

"Reasonable accommodations for persons with disabilities will be made if requested at least two weeks in advance. Contact (Name, Address, Phone)."

1.10 Shared Information

The SBA will have an unlimited license and all rights to use data (excluding private client data), including those prepared or stored electronically, which are generated either partially or fully under the Cooperative Agreement, including materials that are copyrighted. Therefore, all SBDC-developed or funded training and/or information materials, such as publications, training guides/materials, online courses, online tools, web sites, etc. prepared for the betterment of small businesses will be readily available to SBA and all of its resources partners.

Any surveys or information collections to be conducted by the recipient as a requirement of the Cooperative Agreement are subject to the requirements of the Paperwork Reduction Act, as amended. The SBA agrees that, before requiring the recipient to conduct surveys or information collections, it will complete the necessary requirements under the Paperwork Reduction Act. Surveys conducted by the recipient, independent of the SBA, are not subject to the Paperwork Reduction Act.

1.11 Network Branding & Logo Use

Each SBDC shall comply with the most recent Branding Guidelines that is available in this folder regarding any marketing or advertising. This guidelines also outlines proper logo use for center, network, host, and SBA logos.

2.0 SBDC PROGRAM RESPONSIBILITIES

2.1 U.S. Small Business Administration

The SBA will be involved in the following:

- (A) Approving the acceptability of SBDC proposals (OSBDC and District Offices – in multi-district areas, each district director must sign the negotiated proposal);
- (B) Checking that SBDC activities conform to the requirements of the law, the Program Announcement, the Cooperative Agreement, SBA policy, and other areas agreed upon;

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- (C) Monitoring and overseeing the Cooperative Agreement and ongoing operations of the SBDC network to see that Federal funds are used effectively and efficiently. This includes, but is not limited to: (1) reviewing records and files (including programmatic and financial reports); (2) reviewing procedures related to performance under this agreement; and (3) interviewing SBDC clients to determine satisfaction with SBDC services;
- (D) Checking that the SBDC has adequate policies and procedures to monitor the receipt and expenditure of program income, and checking that program income was used to further eligible SBDC program objectives;
- (E) Checking that priority assistance is provided to clients referred by SBA consistent with the SBDCs resources;
- (F) Determining the acceptability of SBDC activities submitted as part of accountability requirements; and
- (G) Participating in the evaluation of SBDC program operations and resolution of disputes and policy issues.

2.2 Host Organizations

The Host Organizations and CSUF Auxiliary Services Corporation enter into an annual contract. The Host Organization is responsible for the SBDC's compliance with the goals and milestones as specified in the annual contract. The SBDC center staff are employees of the Local Service Center and Host Organization.

2.3 Lead Center

The Lead SBDC is responsible for providing administrative services to the SBDC network within the designated Orange County/Inland Empire geographic area which covers Orange, Riverside and San Bernardino counties.

These administrative services shall include, but not necessarily be limited to: (1) program development; (2) program management; (3) promotion and public relations; (4) financial management; (5) reports management; and (6) internal quality control. Records shall be maintained in the Lead SBDC indicating the Federal, State, local government, academic, and private sector resources available to the SBDC network and the types of services provided to clients.

2.3.1 Lead Center Director

The Lead Director is located in a region with one Lead SBDC, The Lead District Director is designated by the OSBDC to be responsible for negotiating the Cooperative Agreement with the OSBDC.

2.4 Local Service Centers

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The local service center is the headquarters office of an SBDC, which houses the Director and performs the majority of administrative duties, as well as providing the majority of SBDC services. They provide program development oversight of SBDC staff and consultants.

2.4.1 Local SBDC/Satellite Offices

Satellite Centers are staffed offices of the local service center which provides service in a part of the specified geographic region of the center.

2.4.2 Local SBDC Director

The Local SBDC Service Center Director oversees the center, monitors the budget, develops partnerships and alliances in support of the service center services, and serves as an external public relations representative of the SBDC.

2.4.3 Local SBDC Advisory Board

Each SBDC may create an Advisory Board comprised of not less than six (6) members with the majority of members representing the small business sector. The Advisory Board should meet on no less than a quarterly basis. Copies of sign-in sheets for all Advisory Board meetings should be kept on file.

2.5 Association of Small Business Development Centers (ASBDC)

Created in 1979, the mission of the ASBDC is to assist the membership in the enhancement of their programs and activities, and to expand the role of the national network of SBDCs in order to contribute to the growth of state, regional, and national economies. The ASBDC:

- Assists members to pursue continuous improvement in order to achieve and maintain the highest level of quality in all services, based on Baldrige Quality Criteria. (Next accreditation cycle 2018)
- Facilitates educational and professional development needs of association members.
- Strengthens individual SBDC ties with key state executive branch officials, members of the state legislature, congressional delegation members, and leaders of local and state business organizations.
- Assists members in developing strong host institutions relationships.
- Promotes the SBDC program in order to strengthen its credibility, solidify its present support, and secure additional resources for the program.
- Provides administrative support for the ASBDC and quality services to its members through an appropriate management structure.

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3.0 SBDC STATEMENT OF WORK

The SBDCs must employ their best efforts to ensure that their economic development and technical assistance services are available to all small business populations, including those Special Emphasis Groups such as minorities, women, Native Americans, 8(a) firms in all stages, veterans and service-connected disabled veterans, reservists called to active duty, people with disabilities, individuals currently and formerly receiving public assistance, individuals in low and moderate income urban and rural areas, and individuals located in Empowerment Zones and HUB Zones. (13 CFR 130.340(c)).

3.1 Performance Measurements

SBA, along with the other Federal Government agencies, is increasingly more focused on proven results, short- and long-term planning and performance-based budgeting as measured by achievement of negotiated and agreed upon goaled outputs and outcomes. SBDCs are expected to provide in-depth, substantive, longer-term, outcome-oriented consulting and training resulting in substantial economic impact as measured by successful business start-ups, job creation and retention and increased company revenues.

SBA and the SBDCs have jointly identified new performance measurements for the SBDC program as follows:

- ❖ Number of long-term counseling clients (5 hours or more of contact time –including prep time)
- ❖ Number of new business starts (when businesses are in revenue)
- ❖ Dollar Amount of Capital Infusion (to include SBA loans, non-SBA loans and equity investment)

2016 Network Goals:

Long Term Clients	Business Startups	Capital Infusion

Data for these performance measurements are collected through EDMIS2. Annual goal numbers are negotiated with local District Directors as part of the proposal submission process and, when approved, are incorporated into the Notice of Award. Approval of goals consists of OSBDC mapping the 63 network goal numbers with the most recent census, federal funding or other appropriate indexing tool/data to determine whether the goals developed correlate appropriately to population, business distribution and/or other factors. Where there are outliers, OSBDC will work with District Directors and the affected SBDC to ensure an immediate change or to phase in, over an appropriate time

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period, the attainment of ideal milestone goals. Once OSBDC has approved the goals they are sent to the SBA Administrator for final approval. The District Office ED SCORECARD contains only one of these performance measurements: number of long-term counseling (extended engagement) clients; however, the OSBDC/OED SCORECARD will contain all three. All parties should be mindful that loan goals are not to be included in the negotiated goals.

The Association of Small Business Development Centers (ASBDC) Accreditation Standards 4.1.1 and 4.1.2 relate to the goals set forth above.

SBA also finds the following initiatives important as "national priorities" for SBDC recipients:

- ❖ Increased focus on:
 - manufacturing sector assistance.
 - working with faith-based and community organizations as appropriate.
 - procurement assistance.
 - veterans assistance.
 - technical assistance for Community Express applicants.
 - 8 (a) clients.
 - expansion and growth of existing businesses.
- ❖ Full participation in and utilization of EDMIS2.
- ❖ Continued participation in the three-year longitudinal ED Impact Survey through cooperation with SBA's contractor(s) – particularly the provision of client data. Non-participation will constitute a finding under SBA programmatic reviews.
- ❖ Provision of access to the SBDC Clearinghouse website for all ED resource partners.
- ❖ Support for Business Matchmaking.
- ❖ Enhanced online service delivery of SBDC services and establishment of an on-line training component as part of service portfolio.
- ❖ Conducting a periodic needs assessment process which results in integration with the SBDC strategic plan for services that support local needs.
- ❖ SBDC grant recipients should pursue a technology designation to provide a higher level of technology services to their clients, as appropriate.

Priorities for the OSBDC include:

- ❖ Performance and Budget Integration, including goaling and its methodology.
- ❖ Balancing the ratio of counseling to training, such that small business clients have a greater benefit of one-to-one, long term assistance.
- ❖ Continued cooperation between the SBA and ASBDC, such as training for new state/region directors, strategic planning and consistent economic measurement and performance of the program.

3.2 Definitions of SBDC Program Services

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Budget Period

The 12-month period in which expenditure obligations are incurred by an SBDC network, coinciding with the calendar year.

Businesses Created, Number of (Reporting)

As computed by EDMIS, businesses are considered —Created if, at the previous session (whether in the current fiscal year, or a past one), the client was not —in business, and at a subsequent session or update (in the fiscal year being reported) was —in business (Form 641, Part II, Field 20 and Part III, Field 39).

Capital Infusion

Dollar Amount of SBA Loans

Dollar Amount of non-SBA Loans

Dollar Amount of Equity Capital (to include private investment) Dollar Amount of Equity Capital (to include private investment)

Capital infusion includes all forms of debt and investments from all sources (i.e., lines of credit, consumer debt products used specifically for the business, angel investors, owner's capital contributions, etc.). Credit lines and other revolving debt facilities/instruments are to be recognized for the full amount of the line of credit when established and not to be based on individual draw-downs.

Reporting Capital Infusion: Capital infusion will be tracked throughout each fiscal year and compiled from year-to-year to collect aggregate data. Capital infusion is the aggregate amount from Form 641, Part III, \$ Total Amount of SBA Loans, \$ Total Amount of non- SBA loans and \$ Amount of Equity Capital Received. Capital infusion shall be reported, client-by-client, once it is known as an update on Form 641, Part III, and uploaded to EDMIS on a quarterly basis. See Section 4.4 and Appendix F for step by step reporting.

Client

The client is the business, if it exists. In the case of a prospective business, the client is the individual (i.e., nascent entrepreneur or pre-venture) receiving SBDC services. Each client will be counted only once in a fiscal year, and the reporting will include both the number of sessions and the number of hours spent with the client. There are two types of clients:

Business Start Definition:

SBA Definition: Businesses are considered "Created" if, at the previous session the client was not "in business," and at a subsequent session or update was "in business."

Parameters:

A new client that enters the Orange County/Inland Empire SBDC Network will be considered a pre-venture/nascent client if one or more of the following criteria have not been met:

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- Hired an employee prior to any sales transactions
- Has acquired debt or equity capital for business prior to any sales transactions
- Has opened up a bank account for the business
- Has incurred business expenses for the business
- Completed a DBA, Business License, Employer Identification Number (EIN) or other agency issued license or permit or has become certified to sell products or services to a state, federal or local agency whether sales transactions have occurred or not
- Has signed a lease agreement to open a business
- Incorporated the business prior to any sales transactions
- Has made a sale/transaction in the business

When a consultant assists the client in one of the above criteria, the client will be considered a business start.

- Start-up: those individuals (entities) who have been in business up to 12 months.
- Nascent (Pre-venture) Entrepreneur: those individuals who have taken one or more active steps to form a business, according to the Kauffman Foundation (www.kauffman.org). This includes individuals seeking assistance from SBA and/or one of its resource partners.

Contact

An SBDC Contact is an individual, or business entity, who requests and receives information pertaining to starting, managing or growing a small business. The information provided is categorized as information services. In order to be counted, a contact must receive more than 15 minutes, but less than 60 minutes of information services.

Contributions/Donations

Funds received by the SBDC with no conditions and may be used as match or overmatch in the year expended. Federal funds or amounts reported as match may not be used as contributions to others.

Consulting

Services provided to an individual and/or business that are:(a) substantive in nature and require assistance from a resource partner or District Office personnel in the formation, management, financing, and/or operation of a small business enterprise; AND (b) specific to the needs of the business or individual; AND (c) require a signed SBA Form 641 or equivalent form that supports SBA's management information database. Counseling is one-on-one, in person (face-to-face), on the telephone or electronic. To allow for reporting of time invested in a client, preparatory time will be tracked

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separately from contact time but attributed toward counseling time in data reporting. Travel time will not count toward counseling time but will be tracked separately.

Face-to-face Consulting (in person):

- ❖ Meets the definition of —counselingll and should be no less than one hour initially (can include prep time in this initial calculation) and includes any counseling session thereafter regardless of time.
- ❖ Reporting Face-to-face Counseling: Each client will be counted once in a fiscal year, with the reporting to include both the number of sessions and the number of hours spent with each. If multiple people participate from one business, only one person will complete SBA Form 641. The counselor will note how many people were there so that the number of people served can be tracked. This will only be collected on the initial SBA Form 641.

Online Counseling (electronic):

- ❖ Meets the definition of “counseling” and the recipient of the counseling must acknowledge, through an SBA Form 641 or an SBA approved “electronic substitute,” the requirements imposed by accepting counseling assistance from the SBA or its resource partner(s) AND online counseling should be no less than 60 minutes initially (can include prep time in this initial consultation).
- ❖ Reporting Online Counseling:
At a minimum the following fields should be completed on SBA Form 641 or an SBA approved electronic substitute:
 - #3 – Client Name or approved client-coded name/number
 - #4 – Email Address
 - #10 – Zip Code

Telephone Counseling:

- ❖ Meets the definition of “counseling” and the recipient of the counseling must acknowledge, through an SBA Form 641 or an SBA approved “electronic substitute,” the requirements imposed by accepting counseling assistance from the SBA or its resource partner(s) AND telephone counseling should be no less than 60 minutes initially (can include prep time in this initial consultation).
- ❖ Reporting Telephone Counseling: At a minimum the following fields should be completed on SBA Form 641 or an SBA approved electronic substitute:
 - #3 – Client Name or approved client-coded name/number
 - #5 – Telephone Number
 - #10 – Zip Code

Number of Single-year, Long-Term Clients (contact and prep time): Meets the definition of —counselingll and requires 5 or more counseling hours of contact and prep time per individual or business during the fiscal year

Counseling/Consulting Session

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An initial counseling session must be at least 60 minutes in length in order to be reported and includes any counseling session thereafter regardless of time. The SBA recognizes the quality and impact of SBDC counseling achieved through long-term relationships with clients and corresponding in-depth counseling. Further, the SBA acknowledges that SBDC counseling typically is measured in hours, not minutes, and the proven historical SBDC client economic impact statistics are principally a result of the significant investment in client counseling.

Consulting Case

See Client.

Number of Multi-year, Extended Engagement Clients (contact time only): Meets the definition of —counseling and requires 5 or more cumulative hours of counseling contact time per individual or business during the fiscal year being reported in combination with any prior year (beginning October 1, 2005).

Distance Learning

Distance learning is the process of connecting learners with remote and multiple resources. Such learning uses communication technologies to stimulate continuous and lifelong learning. The technologies used include video, audio, computer, satellite, audio-graphic and print technologies.

Electronic Commerce (E-commerce)

Electronic commerce refers to all aspects of business and market processes enabled by the Internet and other digital technologies.

Employee: For purposes of the export counseling certification requirement, this definition consists of all professional (counseling and training) full time equivalents. This includes contractors (consultants) hired for counseling and training purposes

Equity Capital

Equity contributions to the business as reported on Form 641, Part III. Includes all funding (except loans) obtained by clients attributed to SBDC assistance including: grants, SBIR awards, equity investments (private and owner), etc.

Goals and Initiatives

Goals covers several years and are those established by the SBA Administrator or negotiated between the SBA District Office and the SBDC. SBDCs also have goals with their local funding partners. Initiatives are shorter term issues of interest or may include populations designated by SBA for special emphasis.

Grants Management Officer (GMO): The SBA official with delegated authority to obligate federal funds by signing the Notice of Award.

Information Transfers

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Information transfers are contacts with individuals of a substantive nature that cannot be considered counseling or training because they do not meet the minimum time requirement of one hour. Recipients must report information transfers using SBA Form 2226. Elements that should be reported on the SBA Form 2226 include the following: phone calls; information packets disseminated; newsletters; website visitors requesting information; clients using onsite library materials; and clients attending presentations that do not qualify as training events.

In-Kind

In-kind is a non-cash match contribution based on the value of goods and services that are provided to the project, which may include office equipment and office space.

Key Personnel

Key personnel include Lead Center and Service Center directors or managers. It should also include key personnel for technology (at SBTDCs), designated International Trade personnel and contact designated to maintain PIMS information. It does not include trainers, consultants, counselors or support staff.

Loan Package

A collection of documents required by a lender used to make a business loan approval decision. It usually includes a business plan plus personal financial records such as tax returns and net worth statements. It stipulates the amount of money needed proposed, use of loan proceeds and evidence that the business can repay the loans on time. It usually includes personal (not business) guarantees of repayment and a listing of collateral – business or personal assets that can be used as security for the loan and may be liquidated by the lender to pay back the loan in case the business defaults on repayment.

Nascent Entrepreneur (Pre-Venture)

An individual who has taken one or more active steps to form a business. An individual who seeks assistance from SBA and/or one of its resource partners meets this definition. SBA's Office of Entrepreneurial Development (OED) includes nascent entrepreneur (pre-venture) as one of its three major market segments: nascent entrepreneur (pre-venture), start-up (individuals who have been in business up to twelve months), and, existing businesses, (businesses in operation more than one year and classified as small by the SBA). See Client.

Non-Debt Financing

Non-Debt Financing includes all financing obtained by clients as a result of SBDC assistance (except loans), such as: grants, SBIR awards, equity investments, licensing fees, and government contracts.

On-line Counseling

On-line or email counseling must conform to the same quality standards as person-to-person counseling. (See definition of consulting above). As such, on-line (or e-mail)

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counseling must be substantive in nature and require assistance from an SBDC in the formation, management, financing, and/or operation of a small business enterprise. It must be at least 30 minutes in length to qualify as a session. The recipient of the counseling must acknowledge, through an SBA Form 641 or an SBA approved "electronic substitute," the requirements imposed by accepting counseling assistance from the SBA or its resource partner.

On-line Training

On-line training or a webinar must last 30 minutes or more and must conform to the same quality standards as person-to-person training. (See definition of training below). Such an activity may include a self-taught online training event or an interactive on-line course. Online training requires client registration, must be sponsored by the SBDC, and be delivered through the SBDC's website. Every attempt must be made to collect information from the individual that is collected on the SBA Form 888. If the on-line training is less than 30 minutes it will be counted as an information transfer. Participation shall be measured by registered "visits" (as opposed to "hits") at a specified website. There must be an evaluation and every attempt should be made to have the participant complete the information.

Person-to-Person Counseling

This is the one hour initial person-to-person session with the client on an individual basis. Subsequent sessions must be substantive in nature and should be tracked.

Prebusiness Workshop

A training program designed for individuals interested in owning and managing a small business or small business owners who have been in operation up to 12 months. The purpose is to provide a comprehensive introduction to the fundamentals of starting and managing a small business.

Prep Time

The amount of time spent preparing and researching information for a business or individual client. To allow for reporting of time invested in a client, preparatory time will be tracked separately from contact time but attributed toward counseling time in data reporting.

Program Funds

Includes all SBA/SBDC federal funds and all matching and overmatch expenditures reported on the SF-269 (includes non-cash). It does not include other funds under the SBDC umbrella.

Program Income

Gross income earned by the recipient that is directly generated by an activity supported with project funds or earned as a result of the award. Program income includes, but is not limited to, income from fees for services performed, the use or rental of real or personal property acquired under federally-funded projects, the sale of commodities or

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items fabricated under an award, license fees and royalties on patents and copyrights and interest on loans made with award funds. Interest earned on advances of federal funds is not program income.

The definition for program income is contained in the SBDC Notice of Award and applies to all SBDC Lead Centers and Service Centers whether academic or state-based. In the SBDC program, the term "recipient" is an applicant organization for which funding is approved and which enters into a Cooperative Agreement with SBA. The recipient organization receives the federal funds and is responsible for establishing the Lead Center.

Recipient Organization

An applicant organization for which funding is approved and which enters into a Cooperative Agreement with SBA. The recipient organization receives the federal funds and is responsible for establishing the Lead Center.

Reporting Cycle

The reporting cycle for performance data is based on the Federal Government's fiscal year. Data must be reported to SBA based on the four quarters that occur during October 1 – September 30.

Satellite Service Center

A geographic point of service delivery where the SBDC sub-recipient is responsible for the lease and/or overhead.

SBDC Network/SBDC Program

The SBDC Network or the SBDC Program is the combination of the Lead SBDC, SBDC service centers, and satellite locations.

SBA Resource Partners

Organizations that provide services through SBA funding or through another recognized relationship with SBA. Resource partners include SBDCs, Service Corps of Retired Executives (SCORE), Veterans Business Outreach Centers (VBOCs), Women's Business Centers (WBCs), U.S. Export Assistance Centers (USEACs), the SBA MicroLoan Program microlenders and non-lender technical assistance providers and SBA Co-sponsorship and Memorandum of Understanding partners.

SBDC Service Center

A service center is an entity authorized by the Lead SBDC to perform SBDC consulting and training services. There is no direct relationship between a service center and the SBA.

Special Emphasis Groups

Groups whose members are underrepresented in the population of business owners compared to their representation in the overall population. Special Emphasis Groups

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may include: disabled individuals, Native Americans or Alaska Natives, Black or African Americans, Asian Americans, Native Hawaiians or other Pacific Islanders, Hispanics, women, veterans, service connected-disabled veterans, self-employed Reserve and Guard members, transitioning military personnel and spouses, individuals in rural areas, individuals in HUBZones and individuals in low to moderate income urban and rural areas as determined by Census Bureau information, among others. This can vary from SBDC to SBDC depending upon location and demographics.

Start-Up Business

A business entity that has been in business up to 12 months. See also definition for Client.

Training (Including long-term training)

An SBDC training workshop or seminar is defined as an activity or event presented or cosponsored by a resource partner, district office or other SBA office or a third party which delivers a structured program of knowledge, information or experience on a business-related subject. The training must last for a minimum of one hour and include two or more clients in attendance.

Reporting Training: The SBA Form 888 is used to collect and report information on traditional classroom-style training. There must be two or more persons in attendance. The agenda and/or program content, attendee list, and evaluations are required for each training event. Records for these training events must be kept at the resource partner location and available for site review.

On-line training (or a webinars): is a structured program of knowledge, information or experience on an entrepreneurial or business-related subject. It must be of a quality and substantive nature, and include a registration process as well as an evaluation process (e.g. 1-5 star ranking). Online training can be synchronous or asynchronous. The training must be for a minimum of 30 minutes and a course evaluation must be made available, e.g., a resource partner provides a registration and link to the training; it can count as online training (note: must meet other criteria listed above).

Synchronous: A group of clients proceed through the training module(s) or program as a group.

Asynchronous: A client individually proceeds through the training module(s) or program individually and is self-paced.

Reporting Online Training: An SBA Form 888 is required for all online training events. There must be one or more clients participating in the online training. At a minimum, the following fields should be completed on a registration form for on-line training:
Client Name or approved client-coded name/number
E-mail Address
Zip Code