SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



ITEM 3.51 (ID # 4814)

MEETING DATE:

Tuesday, July 25, 2017

FROM: RUHS-MEDICAL CENTER:

SUBJECT: RIVERSIDE UNIVERSITY HEALTH SYSTEM-MEDICAL CENTER: Approve and execute the First Amendment to the Agreement with Health Care Security Services of California, Inc. to provide security guard services effective July 25, 2017, 4 years; All Districts; [\$1,225,945 Annual], Hospital Enterprise Funds

RECOMMENDED MOTION: That the Board of Supervisors:

- 1. Approve and execute the First Amendment to the Professional Services Agreement with Health Care Security Services of California, Inc. to increase the "not to exceed" amount of the Agreement by \$390,345 from \$835,600 to \$1,225,945 effective July 25, 2017; and
- 2. Authorize the Purchasing Agent, in accordance with Ordinance No. 459 as approved by County Counsel to sign amendments that do not change the substantive terms of the agreement and to sign amendments to the compensation provisions that do not exceed ten percent annually.

ACTION:

Zareh Sarrafian, Chief Executive Officer - Health System

7/18/2017

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Jeffries, seconded by Supervisor Tavaglione and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes:

Jeffries, Tavaglione, Washington, Perez and Ashley

Nays: Absent: None None

Date:

July 25, 2017

XC:

RUHS-Medical Center, Purchasing

Kecia Harper-Ihem Clerk of the Board By: DWW/WW

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FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost	
COST	\$ 1,225,945	\$ 1,225,945	\$ 4,903,780	\$ 0	
NET COUNTY COST	\$ 0	\$ 0	\$0	\$ 0	
SOURCE OF FUNDS	Budget Adjust	Budget Adjustment: No For Fiscal Year:			
COUNCE OF FORES	For Fiscal Year				
			17/18-20/21		

C.E.O. RECOMMENDATION: APPROVE

BACKGROUND:

Summary

The requested Board action will approve the First Amendment to an existing Agreement with Health Care Security Services of California, Inc. to add an additional site and increase the contract amount by \$390,345 in order to increase the safety for both patients and employees at Riverside University Health System – Medical Center.

There has been a recent uptick in security incidents in the Moreno Valley campus emergency department. Riverside University Health System Executive Management recommends augmenting existing security with additional capacity and the flexibility to increase this service when necessary. Two main options were considered: additional armed police-level personnel or additional unarmed security. The higher service level of armed police is not needed at this time; and as a secondary consideration, it is also roughly twice as expensive.

County has several Board-approved contracts of this type of unarmed service. However one contractor, Healthcare Security Services of California, Inc. (HSS), specializes in providing their services in healthcare settings. HSS secures over 250 healthcare facilities nationwide. Additionally, they have been providing exemplary service at the Arlington campus since the Board approved the initial contract last summer. (July 21, 2016; item 3-57).

RUHS - Medical Center requests approval of a contract amendment that would allow HSS to provide two guards 24-hour per day, including 1 FTE of supervision in Moreno Valley. This calculates to (7.4 FTEs) over the course of a year. If fully utilized, this increase will cost approximately \$390,345 over twelve months. Staffing levels at both facilities can be and are changed from time to time to respond to operational requirements

Impact on Residents and Businesses

The hospital, its site-based clinics and community-based clinics serve residents in all five Riverside County supervisorial districts, providing more than 450,000 patient encounters each year. The local economy experiences positive benefits from the presence of a thriving regional health system.

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Security is important for the estimated 120,000 citizens treated yearly in the Moreno Valley emergency department, as well as for the staff and providers who care for them there.

Contract History and Price Reasonableness

On July 12, 2016 (item 3-57) the Board approved a five-year contract with Healthcare Security Services of California, Inc. (HSS) to provide security service at the Arlington facility. This Amendment increases the annual aggregate amount of the contract by approximately \$390,000 per year since an additional site will be added to this Agreement.

HSS has agreed to keep virtually the same terms in this amendment. The slightly-increased invoice rate supports the increased pay rate required for healthcare security officers working at the hospital due to the scope of work and increased responsibilities. The wages paid to the security staff at the hospital are consistent with current market conditions and are necessary to provide a higher level of security professional.

Teresa Summers, Assistant Director of Purchasing

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7/18/2017 Greg/pry

Gregory V. Prianios, Director County Counse

7/18/201

Amendment #1 to the Healthcare Security Services Agreement

That certain Healthcare Security Services Agreement executed July 12, 2016 ("Agreement") by and between Health Care Security Services of California, Inc., a California corporation with its principal offices located at 6267 Southfront Road, Livermore, CA 94551 ("Contractor") and the County of Riverside, a political subdivision of the State of California on behalf of Riverside University Health System ("Customer"), referred to collectively herein as the, "Parties" is hereby amended as follows:.

- 1. The following shall be added to Appendix A:
 - "5.4 Riverside University Health System Medical Center, (RUHS MC) 26520 Cactus Avenue, Moreno Valley, CA 92555. The facility at this location is an acute care hospital including an emergency department which requires security guard services twenty-four (24) hours per day, seven (7) days a week, three hundred sixty-five (365) days per year."
- 2. Throughout Appendix A each reference to "RUHS Medical Center Arlington Campus facility" is amended to read "RUHS Medical Center Campuses"
- 3. The following will be added to Appendix B of the Agreement:

RUHS - Medical Center Rate Table - July 12, 2016 through June 30, 2017

	Contracted Rates		Budget Estimates*				
ltem	Billing Unit	Billing Rate	Worked FTEs	14 Day Billing Period Volume	Monthly Costs	Annual Volume	Annual Costs
Security Shift Supervisor Security Officer Temporary Staffing	Hours Hours Hours	\$26.79 \$21.74 150% of billing rate	1.0 7.4 PRN	80 592	4,656 27,962	2,086 15,434	55,876 335,541
Holiday Surcharge Total - Budget Estimate	Hours	None	8,40		\$ 32,618		\$ 391,418

- * Budget estimates are provided as a courtesy to assist in budget preparation. Budget estimates are based on volumes related to planned posts, actual volumes may vary.
 - 4. The third sentence of Paragraph VI. of the Agreement is hereby amended to read as follows:

"Maximum payments by Customer to HSS shall not exceed \$1,264,979 annually including all expenses unless the parties mutually execute an amendment in writing providing otherwise."

Except as amended above, the terms and conditions of the Agreement shall remain unmodified and shall continue in full force and effect. In the event of any conflict between the terms and conditions of this Amendment and the terms and conditions of the Agreement, the terms and conditions of this Amendment shall prevail.

IN WITNESS WHEREOF, the Parties have duly executed this Amendment as of the last date written below...

County of Riverside, a political subdivision of the State of California

Health Care Security Services of California, Inc.

Name: JOHN TAVAGLIONE

Name: Dean R. Sobcoviak

Title: CHAIRMAN, BOARD OF

Signatur

Date

2 5 20

Signature:

Date: 7-13-17

ATTEST:

Kecia Harper-Ihem Clerk of the Board

APPROVED AS TO FORM:

County Counsel

Martha Ann Knutson

Deputy County Counsel