

MINUTES OF THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



18-1

1:30 p.m. being the time set for the Executive Office: Criminal Justice System Pilot
Update on July 25, 2017:

KPMG:

Ian McPherson, William (Bill) Zizic, and Brandon Davis presented the matter:

Justice System Transformation Approach and Progress:

Probation Program Development and Piloting:

- Institutions Scheduling, Institution Unit Management, Probation Officer Supervision guidelines
- Pilot Sworn Staffing Schedules in Institutions, Juvenile Hall Infrastructure Utilization, Program Evaluation and Scorecard Development, Process Restructuring

District Attorney Pilot for Domestic Violence, Gangs SACA Units and Public Defender Pilot Units for task shift, Domestic Violence, Complex Unit (CLU)

- Ramp up lower cost resources, conduct workload analysis, analyze refine and test task shifts, identify opportunities for cost effective back-fill, and maintain fiscal discipline

Sheriff Corrections Pilot:

- Jail staffing schedules, targeted interventions and develop and pilot demand reduction strategies

Sheriff Patrol Optimization Pilot to Enhance Public Service:

- Operate within Memorandum of Understanding, uses existing schedule types in unincorporated area of Hemet
- Secondary deputy response time Improved 30%
- Average calls per deputy per watch 5.1
- Reduced response times in unincorporated area for Priority 1 dispatch to arrival time by 38%
- 16% telephone resolution unit usage
- 19% scheduling efficiency increase
- Average call pending time for priority 1 calls down 43%
- Average call pending time for priority 2 calls down 3%
- Average call pending time for priority 3 calls up 4%
- Average call pending time for priority 4 calls up 8%

SHERIFF:

Stan Sniff, presented Sheriff Stats

- Running on minimum staffing
- Priority 1 calls – total time down 5.62 from 14.62
- Priority 2 calls – total time up 189.07 from 51.29
- Priority 3 calls – total time up 189.07 from 51.29
- Priority 4 calls – total time up 268.71 from 53.66

MINUTES OF THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



Roll Call:

Ayes: Jeffries, Tavaglione, Washington, Perez and Ashley
Nays: None
Absent: None

I hereby certify that the foregoing is a full true, and correct copy of an order made and entered
on July 25, 2017 of Supervisors Minutes.

WITNESS my hand and the seal of the Board of Supervisors
Dated: July 25, 2017
Kecia Harper-Ihem, Clerk of the Board of Supervisors, in
and for the County of Riverside, State of California.

(seal)

By: 

Deputy
AGENDA NO.
18-1

xc: EO



Hemet Sheriff's Station

2017 Unincorporated Area (Priority 1-4 CFS)

	May 18 - 24	June 15 - 21	July 17 - 23
PRIORITY 1	# of Calls	6	4
	Pending	.81	.52
	Response	13.81	5.1
	Total Time	14.72	5.62
PRIORITY 2	# of Calls	177	125
	Pending	21.84	47.43
	Response	14.69	33.72
	Total Time	36.52	81.15
PRIORITY 3	# of Calls	137	114
	Pending	63.57	154.32
	Response	17.00	34.74
	Total Time	80.57	189.07
PRIORITY 4	# of Calls	74	78
	Pending	91.11	231.41
	Response	23.63	37.3
	Total Time	114.74	268.71

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



**ITEM
18.1
(ID # 4748)**

MEETING DATE:
Tuesday, July 25, 2017

FROM : EXECUTIVE OFFICE:

SUBJECT: EXECUTIVE OFFICE: CJS Pilot Update. [\$0]

ACTION:

MINUTES OF THE BOARD OF SUPERVISORS



COUNTY OF RIVERSIDE
CALIFORNIA

Public Safety Workshop – Update

Presenters:

Principal Ian McPherson

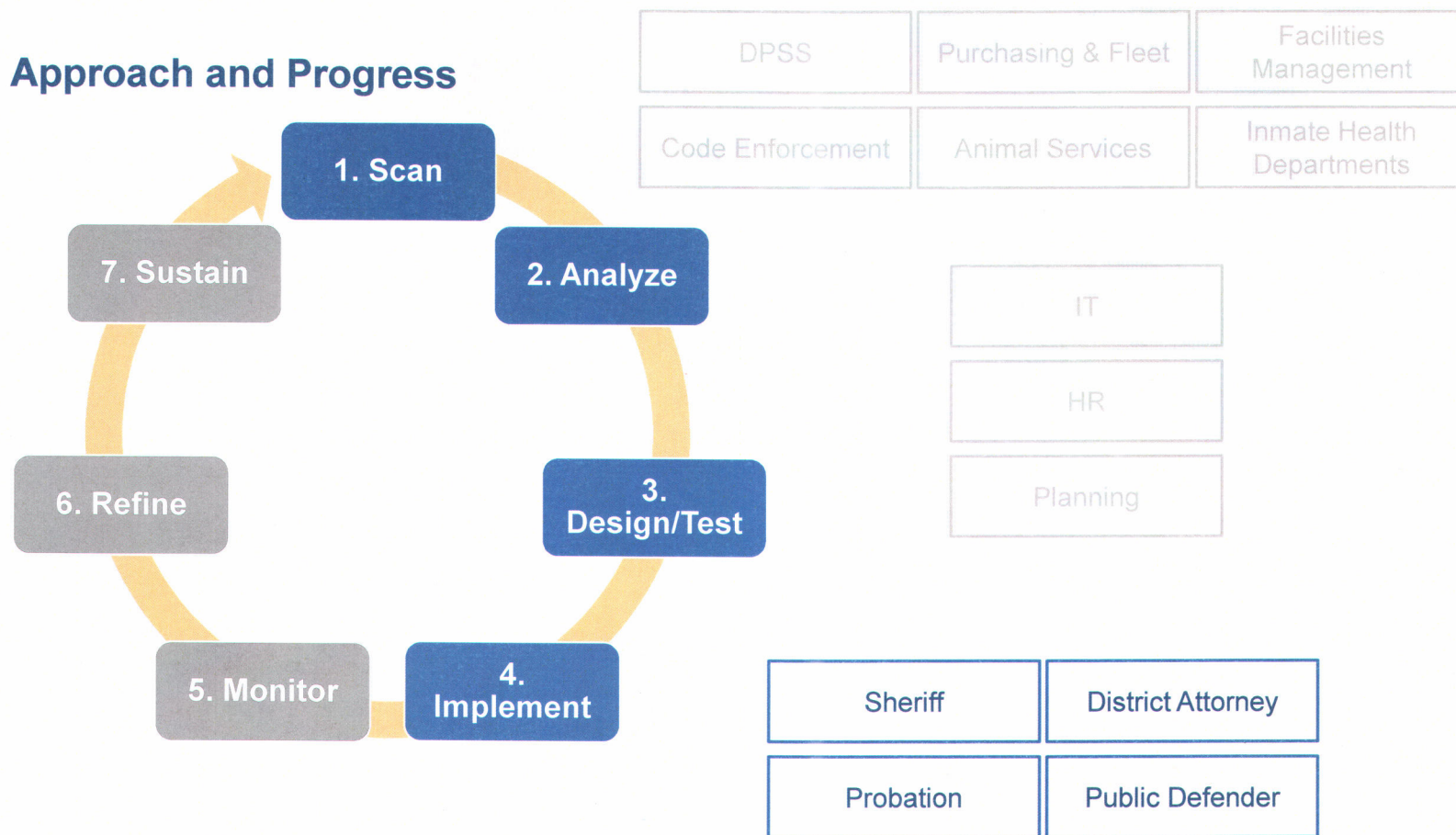
Director Bill Zizic

Manager Brendan Davis

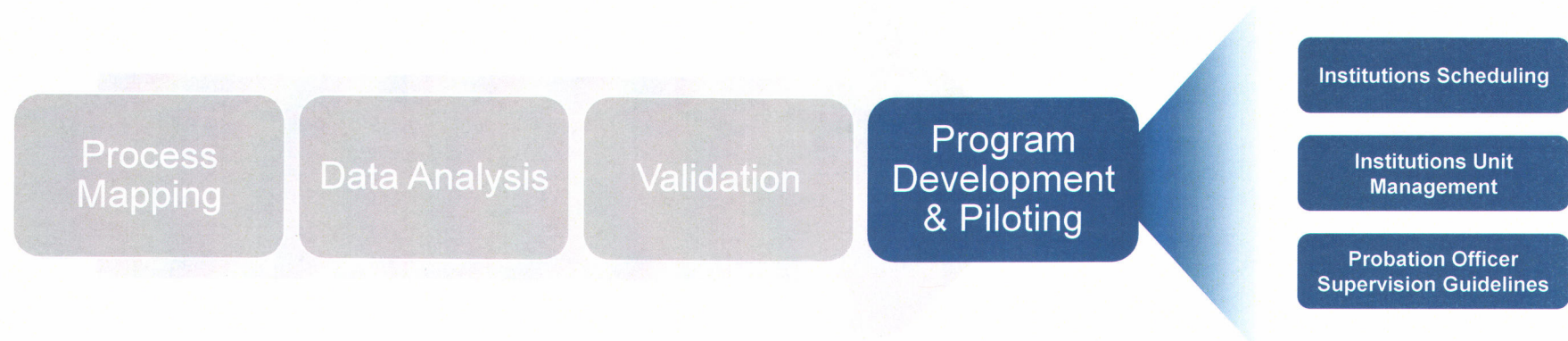
July 25, 2017

Justice System Transformation Approach

Approach and Progress

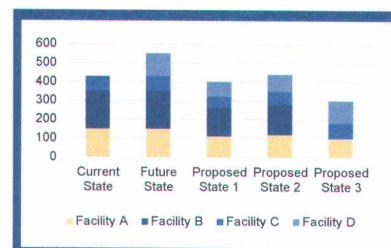


Probation Department: Next Steps Underway



Institution	Unit #	Capacity	Priority			Importance		
			Add	Del	Net	Add	Del	Net
Facility 1	A	10	0	0	0			
	B	20	0	0	0			
	C	30	0	0	0	2	0	2
	D	10	0	0	0			
Facility 2	A	30	0	0	0			
	B	30	0	0	0			
	C	30	0	0	0			
	D	20	1	1	0			
Facility 3	A	30	0	0	0			
	B	30	2	2	0	0	1	1
	C	30	3	3	0	0	1	1
	D	20	1	1	0			
Facility 4	A	30	0	0	0			
	B	30	0	0	0			
	C	30	2	2	0	0	1	1
	D	20	0	0	0			
Total			6	6	0			

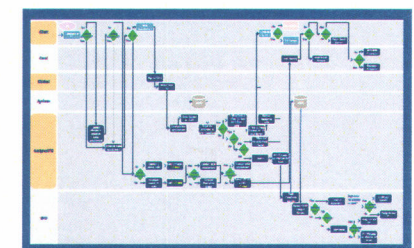
Pilot Sworn Staffing Schedules in Institutions



Juvenile Hall Infrastructure Utilization

Criteria	Description	5	4	3	2	1
Criteria A	Description of Criteria 1					
Criteria B	Description of Criteria 2					
Criteria C	Description of Criteria 3					
Criteria D	Description of Criteria 4					
Criteria E	Description of Criteria 5					
Criteria F	Description of Criteria 6					
Criteria G	Description of Criteria 7					
Criteria H	Description of Criteria 8					
Criteria I	Description of Criteria 9					
Criteria J	Description of Criteria 9					
Criteria K	Description of Criteria 9					
Criteria L	Description of Criteria 9					
Criteria M	Description of Criteria 9					
Criteria N	Description of Criteria 9					
Criteria O	Description of Criteria 9					

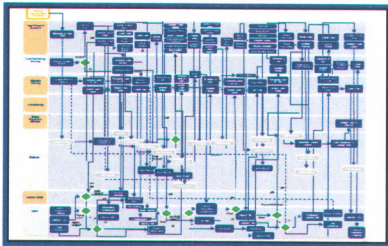
Program Evaluation and Scorecard Development



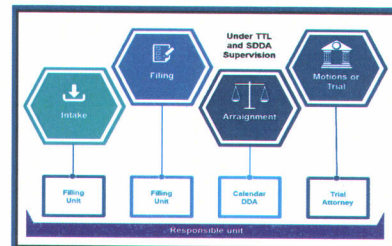
Process Leaning and Restructuring

Note: Figures are illustrative of work developed, per data confidentiality agreements

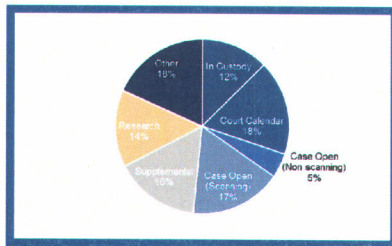
Office of the District Attorney & Law Offices of the Public Defender: Task-Shift Pilot



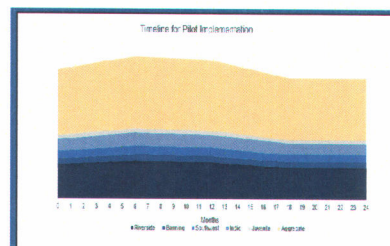
Departmental Process Mapping



Case Lifecycle Mapping



Staff Time Usage Breakdown



Implementation Plan

1

Ramp up lower cost resources

2

Conduct workload analysis

3

Analyze, refine, and test task shifts

4

Identify opportunities for cost effective back-fill

5

Maintain Fiscal Discipline

Office of the District Attorney & Law Offices of the Public Defender: Task-Shift Pilot

DA Units (Riverside Office)

Domestic Violence






Gangs

SACA

PD Units (Riverside Office)

Domestic Violence

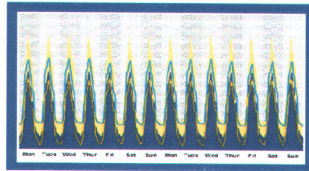
Complex Litigation Unit (CLU)

	Jul '17	Aug	Sep	Oct	Nov	Dec	Jan '18
Pilot Mobilization							
Phase I: Workload Analysis							
Phase II: Pilot Selected Units							
Phase III: Assess & Refine							
Phase IV: Expand Pilot (optional)							

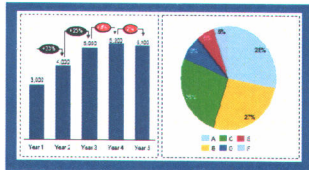
Sheriff's Office: Corrections

Delivered

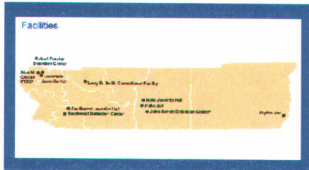
Initial Jail Staffing Analysis



Initial Jail Utilization Analysis

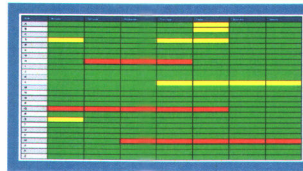


**Established Multi-Agency
Correctional Planning Group**



Underway

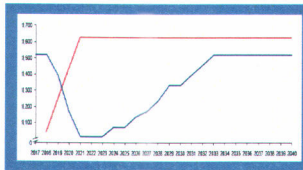
Schedules w/ Recent RSO Data



Updated Jail Super Utilizers List

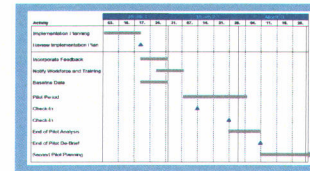
[illegible]

Forecast Long-Term Correctional Demand

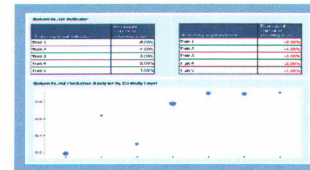


Planned

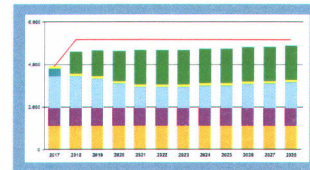
Pilot Jail Staffing Schedules



Pilot Targeted Interventions



Develop and Pilot Demand Reduction Strategies



Note: Figures are illustrative of work developed, per data confidentiality agreements

Sheriff Patrol Optimization Pilot

Constrained Optimized Patrol Scheduling & Demand Reduction

Operate Within MOU

Use Existing Schedule Type

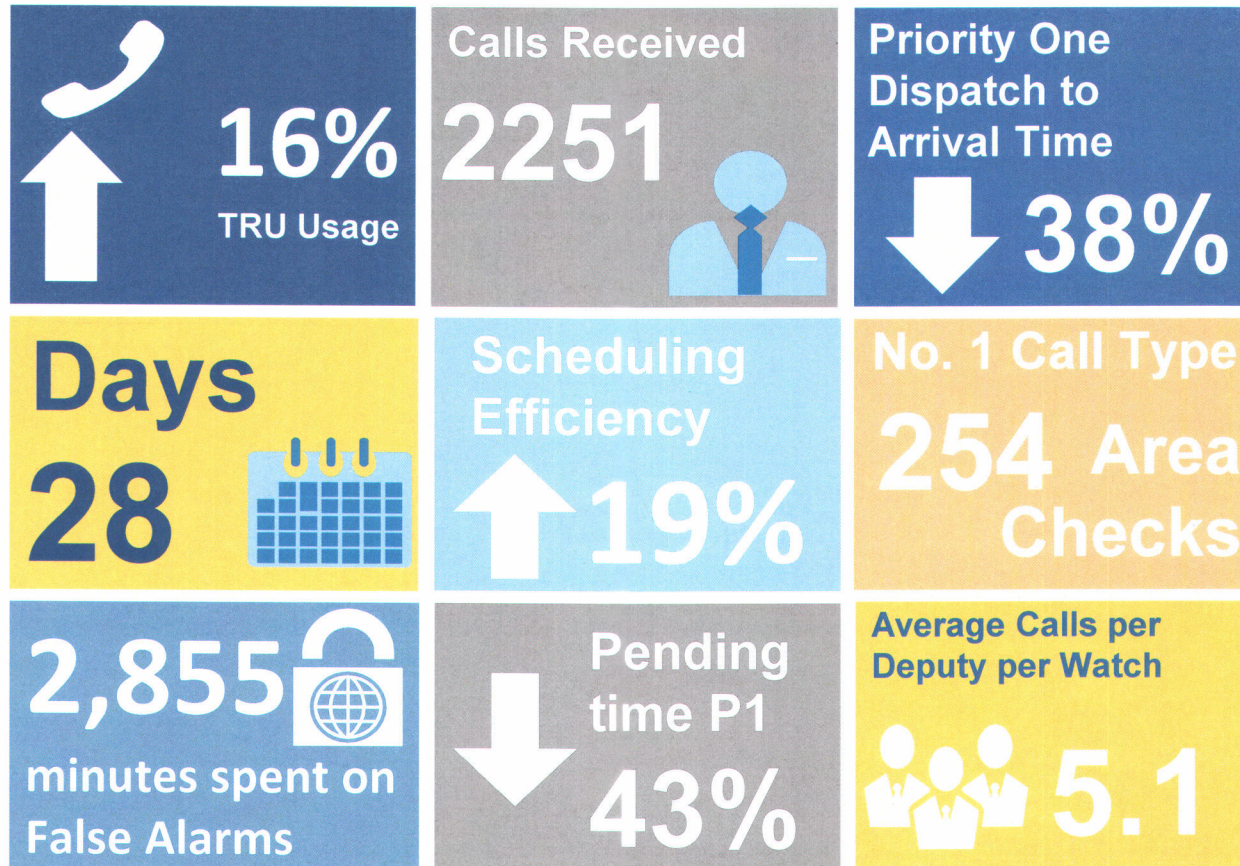
Unincorporated Area Test

No Demand Reduction

Program Goals



Sheriff's Office: Patrol Pilot Overview



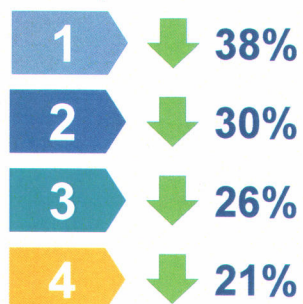
Sheriff's Office: Pilot Outcomes

Total Dispatch Calls
2,208

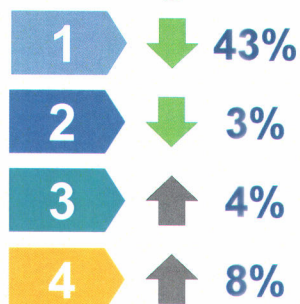
Total TRU Calls
71

Arrests
23
Arrests During Pilot Period

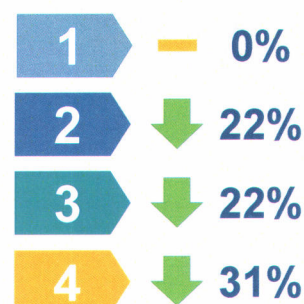
Average Call Response Time



Average Call Pending Time



Average Call Duration Time



*Excludes 107 Firework calls that did not have an officer attend during week 4

Top 3 Call Types

1	Area Check	254
2	Alarms	151
3	Follow Ups	137
4	Disturbance	112
5	Assist Other Dept.	99

Call Type Breakdown by Priority

Priority level	Total	% of Total
Priority 1	31	1.4 %
Priority 2	765	34.7%
Priority 3	959	43.4%
Priority 4	453	20.5%

False Alarms

151
False Alarm Calls

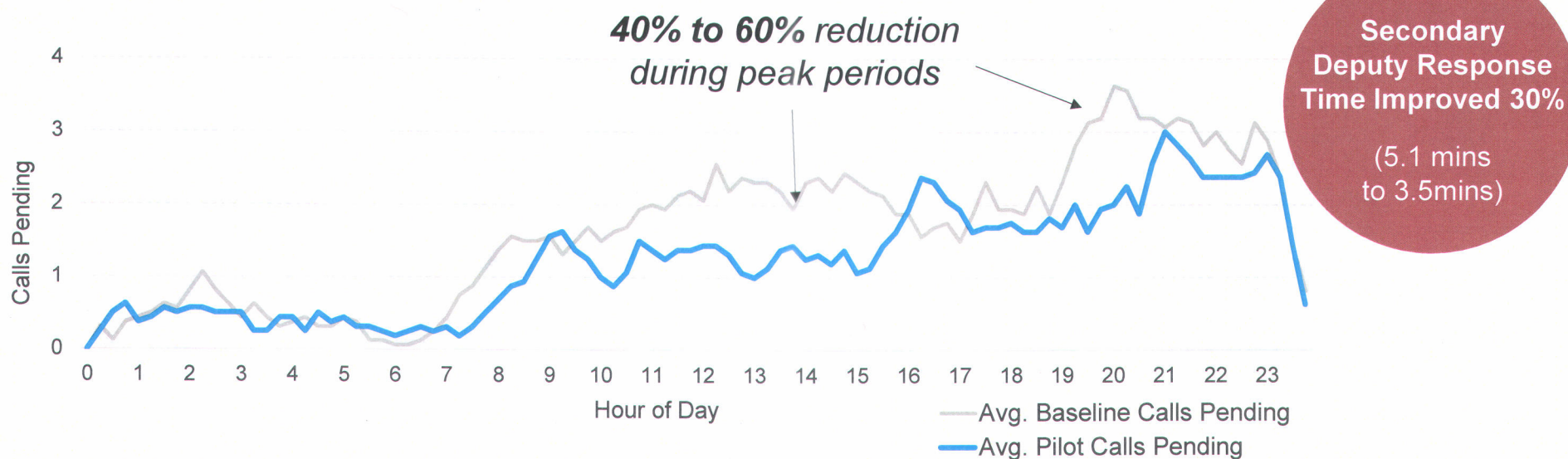


2,855
Minutes

0.30
Deputies per year

Calls Pending – Peak Day Demand

Average Calls Pending (Peak Days)



Top Calls by Priority and Number of Calls

Priority 1

Assist Other Department - 7

Attempt Suicide - 5

Burglary In Progress - 3

Priority 2

Alarm - 140

Assist Other Department - 64

Domestic Disturbance - 48

Priority 3

Area Check - 237

Follow Up - 113

Disturbance - 74

Priority 4

Noise Disturbance - 52

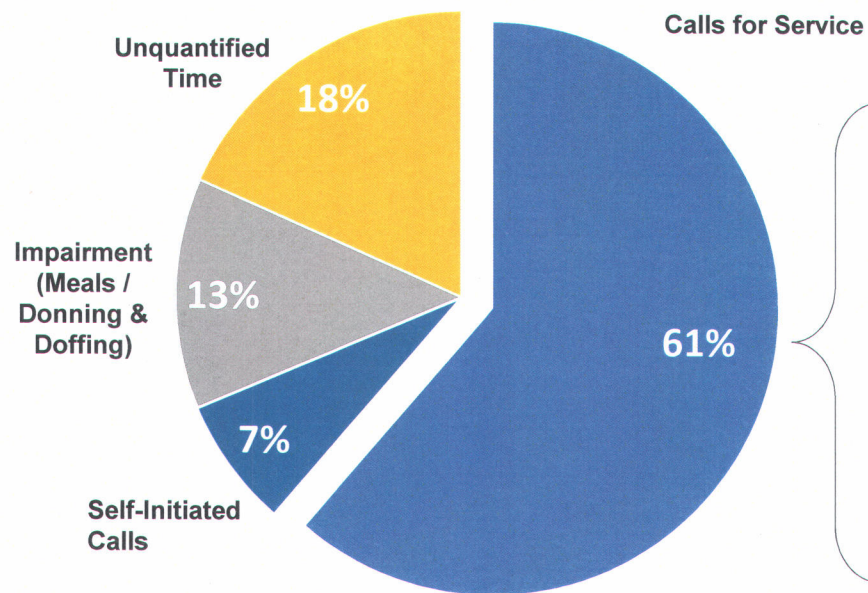
Fireworks - 50*

Past Burglary - 20

*Excludes 107 Firework calls that did not have an officer attend during week 4

Sheriff's Office: Aggregated Deputy Capacity under Demand Management

Current Deputy Capacity



Opportunities to alleviate capacity:

- Enforcement of current policy
- Use of TRU and Policy Expansion
- Use of CSO and Role Expansion
- Online Reporting
- Call Concentration Areas
- Super Utilizers

leming

RIVERSIDE COUNTY BOARD OF SUPERVISORS
Request to Speak

Submit request to the Clerk of Board. Speakers are entitled to three (3) minutes, subject to Board Rules listed on the reverse side of this form.

Date: 7/25 Agenda #: 18.1 / 18.7

SPEAKER'S NAME: Sylvia Gyimesi
(Print Name)

Address: _____
(Only required if follow-up mail response is requested)

City: Sage/Hemet Zip: 92544

Phone #: _____ Email: Sylvia.gyimesi@yahoo.com

I AM:

- ☐ The Applicant ☐ A Neighbor
☐ Applicant's Representative ☒ Other Interested Party

PLEASE INDICATE YOUR POSITION BELOW:

- ☒ I wish to speak ☐ I DO NOT wish to speak
☐ I wish to speak with a Media Presentation
☐ I YIELD my 3 minutes to the following speaker:
(Maximum 2 Yields per Speaker)

(Name)

Position on Agenda Item:

- ☐ In Favor ☐ Neutral ☐ Opposed

BOARD RULES

Requests to Address Board on "Agenda" Items:

You may request to be heard on a published agenda item. Requests to be heard must be submitted to the Clerk of the Board before the scheduled meeting time.

Power Point Presentations/Printed Material:

Speakers who intend to conduct a formalized Power Point presentation or provide printed material must notify the Clerk of the Board's Office, 24 hours in advance of the Board meeting, insuring that the Clerk's Office has sufficient copies of all printed materials and at least one (1) copy of the Power Point CD. Copies of printed material given to the Clerk will be provided to each Supervisor. If you have the need to use the overhead "Elmo" projector at the Board meeting, please insure your material is clear and with proper contrast, notifying the Clerk well ahead of the meeting, of your intent to use the Elmo.

Individual Speaker Limits:

Individual speakers are limited to a maximum of three (3) minutes. Please step up to the podium when the Chairman calls your name and begin speaking immediately. The Chairman adheres to a strict three (3) minutes per speaker. ***Note: If you intend to give your time to a "Group/Organized Presentation", please state so clearly at the very bottom of the reverse side of this form.***

Group/Organized Presentations:

Group/organized presentations with more than one (1) speaker will be limited to nine (9) minutes at the Chairman's discretion. The organizer of the presentation will automatically receive the first three (3) minutes, with the remaining six (6) minutes relinquished by other speakers, as requested by them on a completed "Request to Speak" form, and clearly indicated at the front bottom of the form.

Addressing the Board & Acknowledgement by Chairman:

The Chairman will determine what order the speakers will address the Board, and will call on all speakers in pairs. The first speaker should immediately step to the podium and begin addressing the Board. The second speaker should take up a position in the front row to quickly step up to the podium after the preceding speaker. This is to afford an efficient and timely Board meeting, giving all attendees the opportunity to make their case. Speakers are prohibited from making personal attacks, and/or using coarse, crude, profane or vulgar language while speaking to the Board members, staff, the general public and/or meeting participants. Such behavior, at the discretion of the Board Chairman may result in removal from the Board Chambers by Sheriff Deputies.

***PLEASE TURN OFF ALL CELL PHONES AND PAGERS WHILE THE PUBLIC HEARING IS IN SESSION OR SWITCH THEM TO VIBRATE AND ANSWER CALLS AFTER LEAVING THE ROOM.**

RIVERSIDE COUNTY BOARD OF SUPERVISORS
Request to Speak

Submit request to the Clerk of Board. Speakers are entitled to three (3) minutes, subject to Board Rules listed on the reverse side of this form.

Date: July 27, 2017 Agenda #: 18.2 ^{18.1}

SPEAKER'S NAME: Jackie Nouwels
Sylvia Gynesi ~~Gynesi~~
(Print Name)

Address: _____
(Only required if follow-up mail response is requested)

City: _____ Zip: _____

Phone #: _____ Email: _____

I AM:

☐ The Applicant

☐ A Neighbor

☐ Applicant's Representative

☐ Other Interested Party

PLEASE INDICATE YOUR POSITION BELOW:

☐ I wish to speak ☐ I DO NOT wish to speak

☐ I wish to speak with a Media Presentation

☒ I YIELD my 3 minutes to the following speaker:
(Maximum 2 Yields per Speaker)

Sylvia Gynesi ✓
Jackie Nouwels
(Name)

Position on Agenda Item:

☐ In Favor

☐ Neutral

☐ Opposed

BOARD RULES

Requests to Address Board on "Agenda" Items:

You may request to be heard on a published agenda item. Requests to be heard must be submitted to the Clerk of the Board before the scheduled meeting time.

Power Point Presentations/Printed Material:

Speakers who intend to conduct a formalized Power Point presentation or provide printed material must notify the Clerk of the Board's Office, 24 hours in advance of the Board meeting, insuring that the Clerk's Office has sufficient copies of all printed materials and at least one (1) copy of the Power Point CD. Copies of printed material given to the Clerk will be provided to each Supervisor. If you have the need to use the overhead "Elmo" projector at the Board meeting, please insure your material is clear and with proper contrast, notifying the Clerk well ahead of the meeting, of your intent to use the Elmo.

Individual Speaker Limits:

Individual speakers are limited to a maximum of three (3) minutes. Please step up to the podium when the Chairman calls your name and begin speaking immediately. The Chairman adheres to a strict three (3) minutes per speaker. ***Note: If you intend to give your time to a "Group/Organized Presentation", please state so clearly at the very bottom of the reverse side of this form.***

Group/Organized Presentations:

Group/organized presentations with more than one (1) speaker will be limited to nine (9) minutes at the Chairman's discretion. The organizer of the presentation will automatically receive the first three (3) minutes, with the remaining six (6) minutes relinquished by other speakers, as requested by them on a completed "Request to Speak" form, and clearly indicated at the front bottom of the form.

Addressing the Board & Acknowledgement by Chairman:

The Chairman will determine what order the speakers will address the Board, and will call on all speakers in pairs. The first speaker should immediately step to the podium and begin addressing the Board. The second speaker should take up a position in the front row to quickly step up to the podium after the preceding speaker. This is to afford an efficient and timely Board meeting, giving all attendees the opportunity to make their case. Speakers are prohibited from making personal attacks, and/or using coarse, crude, profane or vulgar language while speaking to the Board members, staff, the general public and/or meeting participants. Such behavior, at the discretion of the Board Chairman may result in removal from the Board Chambers by Sheriff Deputies.

***PLEASE TURN OFF ALL CELL PHONES AND PAGERS WHILE THE PUBLIC HEARING IS IN SESSION OR SWITCH THEM TO VIBRATE AND ANSWER CALLS AFTER LEAVING THE ROOM.**