SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



3.19 (ID # 5830)

MEETING DATE:

Tuesday, January 9, 2018

FROM: HUMAN RESOURCES:

SUBJECT: HUMAN RESOURCES: Ratify and Approve the Ninth Amendment to the TALX Universal Services Agreement with TALX Corporation for the Work Number, All Districts. [Total Cost -\$16,200] [Source of Funds - Department Budget]

RECOMMENDED MOTION: That the Board of Supervisors:

- 1. Ratify and approve the Ninth Amendment to the TALX Universal Service Agreement with TALX Corporation for the Work Number, effective January 1, 2018 through December 31, 2018;
- 2. Authorize the Chairperson to sign four (4) copies of the amendment; and
- 3. Direct the Clerk of the Board to retain one (1) copy of the amendment and return (3) copies of the amendment to Human Resources for distribution.

ACTION: Policy

Michael Stock, Assistant OEO Director of Human Resources 12/12/2017

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Jeffries, seconded by Supervisor Perez and duly carried, IT WAS ORDERED that the above matter is approved as recommended.

Ayes:

Jeffries, Tavaglione, Washington and Perez

Nays:

None

Absent:

Ashley

Date:

January 9, 2018

XC:

HR

Deput

Kecia Harper-Ihem

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FINANCIAL DATA	Current	Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$	10,800	\$5,400	\$ 16,20	\$
NET COUNTY COST		\$	\$		\$ \$
SOURCE OF FUND	S: Depart	Budget A	Budget Adjustment: No		
				For Fisca	l Year: FY 17/18,
				18/19	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

County Personnel Administrators Association of California (CPAAC) is a non-profit corporation which conducts market bids on behalf of California counties who are seeking similar services. CPAAC released a bid for Unemployment and Employment Verification services and TALX Corporation was awarded as a Third Party Administrator. The County utilizes TALX via the CPAAC master agreement.

Since February 1, 2011, the County has utilized TALX Corporation for employment verification services through the Work Number database. The Work Number database allows requestors to receive immediate confirmation of an individual's employment and salary for verification purposes. The Work Number database is a software product that is marketed under Equifax Workforce Solutions (EWS) and is used by over 50,000 organizations to verify data.

TALX has detailed insight of state and local government needs with respect to social service and employment verification services, thus minimizing legal liability to the County. Specific features and benefits to the County of using the TPA service include, enhanced customer service, secure verification services offered 24/7 via web and telephone interfaces, faster social service verifications to eligible employees, and consistent Call Center support. Additional benefits include reduced administrative costs to Human Resources by maintaining online administration functionality and the ability to request ad-hoc audit reports.

The prior Seventh Amendment to the TALX Universal Service Agreement was approved by the Board on April 11, 2017 (Item 3.45); and the Eighth Amendment for Affordable Care Act (ACA) services is also before the Board for approval on January 9, 2018.

Human Resources seeks Board approval of the Ninth Amendment to the TALX Universal Service Agreement to provide continued TPA administration services for the County's income and employment verification program.

Prev. Agn. Ref.: 04/11/17, Item 3.45 District: All

Impact on Residents and Businesses

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There is no direct impact to residents or private businesses in the County of Riverside.

Additional Fiscal Information

The total annual cost for this portion of the contract will be approximately \$10,800. The cost is calculated based on TALX performing approximately 300 social service verifications per month at a rate of \$3.00 per verification. The Human Resources Department also uses TALX for ACA reporting and unemployment claims management.

Contract History and Price Reasonableness

The prior approved amendment for the TALX Universal Service Agreement expired on December 31, 2017. This amendment is a request to extend the contract from January 1, 2018 to December 31, 2018. The price is reasonable considering TALX only charges \$3.00 per social service verification. This price is the same as that charged in prior years. All other employment verifications for mortgage lending, auto loans, etc. are provided at no additional cost to the County.

ATTACHMENTS:

ATTACHMENT A. Ninth Amendment to the TALX Universal Service Agreement regarding Schedule A – The Work Number, Service Provider, Terms and Fees for Services.

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NINTH AMENDMENT TO THE TALX UNIVERSAL SERVICE AGREEMENT

This Ninth Amendment to the TALX Universal Service Agreement ("Amendment") is made and entered into by and between TALX Corporation ("TALX"), a Missouri corporation, and the County of Riverside ("Client"), a political subdivision of the State of California. This Amendment is effective as of January 1, 2018 ("Effective Date").

WHEREAS, the parties have previously entered into the TALX Universal Service Agreement dated February 1, 2011 ("Agreement"), which included <u>Schedule A - The Work Number</u>, <u>Service Provider</u>, <u>Terms and Fees for Services</u>, <u>Schedule A - The Work Number</u>, <u>Exhibit 1 - Fees</u>, and <u>Schedule B - The Work Number</u>, <u>Service Description Overview</u>; and

WHEREAS, the Term of <u>Schedule A - The Work Number</u>, <u>Service Provider</u>, <u>Terms and Fees for Services</u> was extended through December 31, 2017 by the Seventh Amendment to the Agreement effective February 1, 2016; and

WHEREAS, the parties desires to modify the Agreement as specified herein;

NOW, THEREFORE, in consideration of the mutual promises and covenants set forth herein, the parties agree as follows:

- 1. All capitalized terms used herein and not otherwise defined shall have the meaning set forth in the Agreement.
- 2. The second sentence of Section 2 (Term) of <u>Schedule A The Work Number</u>, <u>Service Provider</u>, <u>Terms and Fees for Services</u> is deleted in its entirety and replaced with the following:

"Not to extend beyond December 31, 2018, the parties may, by mutual written amendment, renew this Schedule in successive one (1) year increments or extend the term of this Schedule."

- 3. The Term of Schedule A The Work Number, Service Provider, Terms and Fees for Services is hereby extended beginning on January 1, 2018 through December 31, 2018, unless terminated earlier pursuant to either party's termination rights permitted under the Agreement.
- 4. All other terms of the Agreement are to remain in full force and effect.
- 5. Each party certifies that the individual signing below has the authority to execute this Amendment on behalf of such party, and may legally bind such party to the terms and conditions of this Amendment, including any attachments hereto.

IN WITNESS WHEREOF, the parties hereto have caused their duly authorized representatives to execute this Amendment effective as of the Effective Date.

ATTEST: Clerk to the Board Kecia Harper-Ihem By Deputy Deputy 1444 0 9 2018	COUNTY OF RIVERSIDE: By Lock Washington Chairman, Board of Supervisors Chuck Washington Date 12 9 2018
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Approved as to Form: Gregory P. Priamos County Counsel	Recommended for Approval: County of Riverside – Purchasing
By Deputy County Counsel	By: Printed Name:
Date: $1/30/2017$	Title:
	Date:
TALX Corporation, a Missouri corporation	