SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



1TEM 2.13 (ID # 7616)

MEETING DATE:

Tuesday, July 31, 2018

FROM: AUDITOR CONTROLLER:

SUBJECT: AUDITOR-CONTROLLER: Fraud Hotline 24/7! Program Activity Report for the

Period of July 1, 2017, through June 30, 2018, Districts: All. [\$0]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Receive and file the Fraud Hotline 24/7! Program activity report for the Period of July1, 2017, through June 30, 2018

ACTION: Consent

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Jeffries, seconded by Supervisor Perez and duly carried, IT WAS ORDERED that the above matter is received and filed as recommended.

Ayes:

Jeffries, Tavaglione, Washington and Perez

Nays:

None

Absent:

Ashley

Date:

July 31, 2018

XC:

Auditor

Kecia Harper-Ihem

1: Ullia

Deputy

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FINANCIAL DATA	Current Fisca	l Year:	Next Fisca	l Year:	Total Cost:	Ongoing Cost
COST	\$	0.0	\$	0.0	\$ 0.0	\$ 0.0
NET COUNTY COST	\$	0.0	\$	0.0	\$ 0.0	\$ 0.0
SOURCE OF FUNDS: N/A					Budget Adju For Fiscal Y	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

Subject to Minute Order 3.19, the following incidents are recommended for closure as detailed.

The Fraud, Waste and Abuse Prevention Committee, comprised of County Counsel, Human Resources, and the Auditor-Controller, reviews and approves reports for closure on a quarterly basis. The basis for closing incident reports include referrals to other departments with their own administrative procedures, insufficient information, or upon conclusion of the investigation.

Since implementation of the Fraud, Waste and Abuse Prevention Program in September 2009, the County's Auditor-Controller's Office has received 723 incident reports. Pursuant to California Government Code Section 53087.6, each report is reviewed and investigated by the Auditor-Controller's Office or distributed to the affected department head and their assigned human resources service manager for investigation and action. If necessary, certain incidents are reported to the District Attorney's Office.

Impact on Residents and Businesses

Provide information on activity of the Fraud Hotline 24/7! Program.

SUPPLEMENTAL:

Additional Fiscal Information

Not applicable

ATTACHMENT A. Fraud Hotline 24/7! Program Activity Report for the Period of July 1, 2017, through June 30, 2018

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Paul Angulo, CPA, MA AUDITOR-CONTROLLER

Frankie Ezzat, MPA ASSISTANT AUDITOR-CONTROLLER

FRAUD HOTLINE 24/7! PROGRAM ACTIVITY REPORT FOR THE PERIOD OF JULY 1, 2017, THROUGH JUNE 30, 2018

The following tables report key incident statistics from the Convercent (fraud) Anonymous Incident Reporting System:

INCIDENTS REPORTED AND CLOSED

Total Reported Incidents FWA Committee Closures To Other Jurisdictions/Processes By FWA Hotline Active Incidents Fiscal Year End	FY 2016-17 40 (30) (8)	FY 2017-18 91 (61) (23)
R	EPORT METHOD	
Internet Call Center Proxy (1) Reported	FY 2016-17 29 10 1 40	FY 2017-18 72 17 2 91
	ANONYMITY	
Full Anonymity Partial Anonymity (2) None Total	FY 2016-17 25 2 13 40	FY 2017-18 66 5 20

Notes:

- (1) Incidents entered into the system by the Auditor-Controller's fraud administrative team.
- (2) Reporter wants to remain anonymous to their department; however, they allow the fraud administrative team and fraud, waste and, abuse committee to know their identity.