

**SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



**ITEM  
3.35  
(ID # 8252)**

**MEETING DATE:**

Tuesday, December 4, 2018

**FROM :** HUMAN RESOURCES:

**SUBJECT:** HUMAN RESOURCES: Approval of the Eleventh Amendment to the TALX Universal Services Agreement with TALX Corporation for the Work Number Services, All Districts. [Total Cost - \$16,200] [Source of Funds - 100% Department Budget]

**RECOMMENDED MOTION:** That the Board of Supervisors:

1. Approve the Eleventh Amendment to the TALX Universal Service Agreement with TALX Corporation to extend the Work Number Services, effective January 1, 2019 through December 31, 2019, in the amount of \$16,200, and authorize the Chairman of the Board to execute the amendment (four copies) on behalf of the County; and
2. Direct the Clerk of the Board to retain one (1) copy of the amendment and return (3) copies of the amendment to Human Resources for distribution.

**ACTION:** Policy

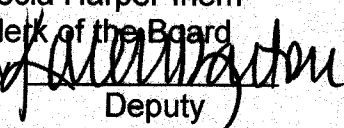
  
Brenda Lindorich, Assistant CEO / Human Resources Director 10/17/2018

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**MINUTES OF THE BOARD OF SUPERVISORS**

On motion of Supervisor Jeffries, seconded by Supervisor Ashley and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Jeffries, Tavaglione, Washington, Perez and Ashley  
Nays: None  
Absent: None  
Date: December 4, 2018  
xc: HR

Kecia Harper-Ihem  
Clerk of the Board  
By   
Deputy

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<b>FINANCIAL DATA</b>	<b>Current Fiscal Year:</b>	<b>Next Fiscal Year:</b>	<b>Total Cost:</b>	<b>Ongoing Cost</b>
<b>COST</b>	\$ 10,800	\$5,400	\$ 16,200	\$ 0
<b>NET COUNTY COST</b>	\$ 0	\$ 0	\$ 0	\$ 0
<b>SOURCE OF FUNDS:</b> Department Budget			<b>Budget Adjustment:</b> No	
			<b>For Fiscal Year:</b> FY 18/19, 19/20	

**C.E.O. RECOMMENDATION:** Approve

**BACKGROUND:**

**Summary**

County Personnel Administrators Association of California (CPAAC) is a non-profit corporation which conducts market bids on behalf of California counties who are seeking similar services. CPAAC released a bid for Unemployment and Employment Verification services and TALX Corporation was awarded as a Third Party Administrator. The County utilizes TALX via the CPAAC master agreement.

Since February 1, 2011, the County has utilized TALX Corporation for employment verification services through the Work Number database. The Work Number database allows requestors to receive immediate confirmation of an individual's employment and salary for verification purposes. The Work Number database is a software product that is marketed under Equifax Workforce Solutions (EWS) and is used by over 50,000 organizations to verify data.

TALX has detailed insight of state and local government needs with respect to social service and employment verification services, thus minimizing legal liability to the County. Specific features and benefits to the County of using the Third Party Administrator (TPA) service include, enhanced customer service, secure verification services offered 24/7 via web and telephone interfaces, faster social service verifications to eligible employees, and consistent Call Center support. Additional benefits include reduced administrative costs to Human Resources by maintaining online administration functionality and the ability to request ad-hoc audit reports.

The prior Ninth Amendment to the TALX Universal Service Agreement was approved by the Board on January 9, 2018 (Item 3.19); and the Eighth Amendment for Affordable Care Act (ACA) services was approved by the Board on January 9, 2018 (Item 3.18).

Human Resources seeks Board approval of the Eleventh Amendment to the TALX Universal Service Agreement to provide continued TPA administration services for the County's income and employment verification program.

Prev. Agn. Ref.: 01/09/18, Item 3.19 District: All

**Impact on Residents and Businesses**

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STATE OF CALIFORNIA**

There is no direct impact to residents or private businesses in the County of Riverside.

**Additional Fiscal Information**

The total annual cost for this portion of the contract will be approximately \$16,200. The cost is calculated based on TALX performing approximately 300 social service verifications per month at a rate of \$3.00 per verification. The Human Resources Department also uses TALX for ACA reporting and unemployment claims management.

**Contract History and Price Reasonableness**

The prior approved amendment for the TALX Universal Service Agreement expires on December 31, 2018. This amendment is a request to extend the contract from January 1, 2019 to December 31, 2019. The price is reasonable considering TALX only charges \$3.00 per social service verification. This price is the same as that charged in the previous fiscal year. All other employment verifications for mortgage lending, auto loans, etc. are provided at no additional cost to the County.

**ATTACHMENTS:**

**ATTACHMENT A: Eleventh Amendment to the TALX Universal Service Agreement**

  
Lani Sioson, Principal Management Analyst 11/26/2018

  
Gregory V. Priaplos, Director County Counsel 11/14/2018

## ELEVENTH AMENDMENT TO THE TALX UNIVERSAL SERVICE AGREEMENT

This Eleventh Amendment to the TALX Universal Service Agreement ("Amendment") is made and entered into by and between TALX Corporation ("TALX"), a Missouri corporation, and the County of Riverside ("Client"), a political subdivision of the State of California. This Amendment is effective as of January 1, 2019 ("Effective Date").

WHEREAS, the parties have previously entered into the TALX Universal Service Agreement dated February 1, 2011 ("Agreement"), which included Schedule A – The Work Number, Service Provider, Term and Fees for Services, Schedule A – The Work Number, Exhibit 1 – Fees, and Schedule B – The Work Number, Service Description Overview; and

WHEREAS, pursuant to the First, Second, Third, Fourth, Seventh, and Ninth Amendments to the Agreement Schedule A – The Work Number, Service Provider, Term and Fees for Services, Schedule A – The Work Number, Exhibit 1 – Fees, and Schedule B – The Work Number, Service Description Overview are effective February 1, 2011 through December 31, 2018; and

WHEREAS, the parties desires to modify the Agreement as specified herein;

NOW, THEREFORE, in consideration of the mutual promises and covenants set forth herein, the parties agree as follows:

1. All capitalized terms used herein and not otherwise defined shall have the meaning set forth in the Agreement.

2. The second sentence of Section 2 (Term) of Schedule A – The Work Number, Service Provider, Term and Fees for Services (dated February 1, 2011) of the Agreement is deleted in its entirety and replaced with the following:

"Not to extend beyond December 31, 2019, the parties may, by mutual written amendment, renew this Schedule in successive one (1) year increments or extend the term of this Schedule."

3. The following sentence is added to section 2 (Term) of Schedule A – The Work Number Service Provider, Term and Fees for Services (dated February 1, 2011) of the Agreement:

"The parties agree to extend the term of the Schedule, beginning on January 1, 2019 through December 31, 2019."

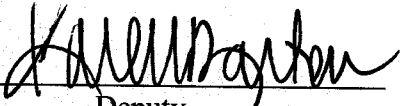
4. All other terms of the Agreement are to remain in full force and effect.

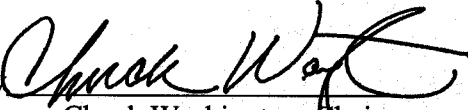
5. Each party certifies that the individual signing below has the authority to execute this Amendment on behalf of such party, and may legally bind such party to the terms and conditions of this Amendment, including any attachments hereto.

IN WITNESS WHEREOF, the parties hereto have caused their duly authorized representatives to execute this Amendment effective as of the Effective Date.

**ATTEST:**  
Clerk to the Board  
Kecia Harper-Ihem

**COUNTY OF RIVERSIDE**, a political  
subdivision of the State of California

By   
Deputy

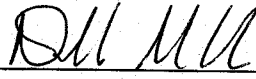
By   
Chuck Washington, Chairman  
Board of Supervisors

Date: DEC 04 2018

Date: DEC 04 2018

Approved as to Form:  
Gregory P. Priamos  
County Counsel

Recommended for Approval:  
County of Riverside – Purchasing

By   
Danielle Maland  
Deputy County Counsel

By: \_\_\_\_\_

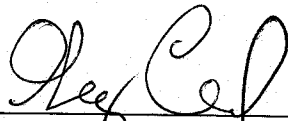
Date: 11/13/18

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

**TALX CORPORATION**, a Missouri corporation

By 

Printed Name Greg Cree

Title Senior Financial Officer

Date 10-05-18