

SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



ITEM
3.21
(ID # 9352)

MEETING DATE:
Tuesday, April 2, 2019


FROM : RUHS-PUBLIC HEALTH:

SUBJECT: RIVERSIDE UNIVERSITY HEALTH SYSTEM - PUBLIC HEALTH: Ratify and Approve Contract Number 17-80 A-2 Between County of San Bernardino, Department of Public Health, and County of Riverside, Department of Public Health, for HIV Medical Care and Medical & Non-Medical Case Management; All Districts [\$0-100% San Bernardino County Funds]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Ratify and approve Contract Number 17-80 A-2 between County of San Bernardino, Department of Public Health, and County of Riverside, Department of Public Health, (Amendment No. 2) for HIV Medical Care, Medical & Non-Medical Case Management, Medical Nutrition Therapy, Early Intervention Services, and MAI/Early Intervention Services increasing the amount of funding by \$1,490 for the total amount of \$2,382,707, for the period of performance March 1, 2017 through February 29, 2020;
2. Authorize the Chairman of the Board of Supervisors to execute Amendment No. 2 on behalf of the County;
3. Authorize the Director of Public Health, or designee, to take all steps necessary to implement Amendment No. 2 including, but not limited to, signing subsequent amendments that do not change the substantive terms of the agreement, and signing all certifications, assurances, reports, or other related documents required by the County of San Bernardino, Department of Public Health, subject to County Counsel approval.

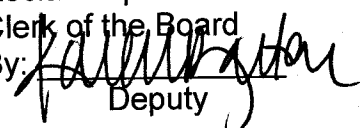
ACTION: Policy


Kim Saruwatari, Director of Public Health 3/13/2019

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Spiegel, seconded by Supervisor Perez and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Jeffries, Spiegel, Washington, Perez and Hewitt
Nays: None
Absent: None
Date: April 2, 2019
xc: Public Health

Kecia Harper
Clerk of the Board
By: 
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$ 0	\$ 1,490	\$ 2,382,707	\$ 0
NET COUNTY COST	\$ 0	\$ 0	\$ 0	\$ 0
SOURCE OF FUNDS: 100% San Bernardino County Funds			Budget Adjustment: No	
			For Fiscal Year: 2016/17- 2019/20	

C.E.O. RECOMMENDATION: [CEO use]

BACKGROUND:

Summary

The Ryan White HIV/AIDS Treatment Modernization Act of 2009 provides financial relief to geographic areas significantly impacted by AIDS and HIV. These funds are given to Transitional Grant Areas (TGA) that has reported 1,000 to 1,999 AIDS cases in the most recent 5 years. The Counties of Riverside and San Bernardino became eligible in 1993 to receive Ryan White Funds.

The attached Amendment No. 2 reflects an increase in funding allocation to the Ryan White HIV/AIDS Part A HIV Emergency Relief Grant Program to provide medical care and support services to persons living with HIV/AIDS in San Bernardino and Riverside Counties, for the period of performance of March 1, 2017 through February 29, 2020. County Counsel has approved Amendment No. 2 as to form. Staff recommends that the Board ratify and approve the attached Amendment No. 2.

Impact on Citizens and Businesses

Approval of this Amendment will allow persons living with HIV/AIDS to receive comprehensive medical care and support services within Riverside County. As the payer of last resort, the Ryan White Care Act (RWCA) is crucial in filling the gaps in health care and social services for people living with HIV/AIDS. Funds from the RWCA are used to provide HIV care services, including Medical & Non-Medical Case Management, Mental Health, Pharmacy Services, Early Intervention Services, and MAI/Early Intervention Services enabling people living with HIV to live a longer and healthier life. Funds from this agreement will be used to continue providing these critical services at the Riverside Neighborhood Health Clinic, the Perris Family Care Center and the Indio Family Care Center for the HIV/AIDS patients currently in care.

SUPPLEMENTAL:

Additional Fiscal Information

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

This grant does not require any county matching funds. The total amount awarded based on the agreement is \$2,382,707.

<u>FY</u>	<u>Amount</u>
2016-17	\$ 202,685
2017-18	\$ 810,739
2018-19	\$ 757,266
2019-20	\$ 814,702
<u>Total Amount</u>	\$ 2,382,707

Contract History

On May 23, 2017 in Minute Order 3.39, the Board of Supervisors approved Contract Number 17-80 with County of San Bernardino, Department of Public Health in the amount of \$2,310,945 for the performance period of March 1, 2017 through February 29, 2020. On February 27, 2018 in Minute Order 3.45, the Board of Supervisors approved Amendment No. 1 to Contract Number 17-80 increasing the amount of funding by \$70,272 for a total contract amount of \$2,381,217. This Amendment No. 2 to Contract Number 17-80 increases the amount of funding by \$1,490 for a total contract amount of \$2,382,707.

ATTACHMENT:

Amendment Number 2 to Contract Number 17-80


Melissa Noone, Associate Management Analyst

3/26/2019


Gregory V. Priamos, Director County Counsel

3/20/2019



Contract Number
17-80 A-2

SAP Number
4400010326

Department of Public Health

Department Contract Representative	Lisa Ordaz, Contracts Analyst
Telephone Number	(909) 388-0222
Contractor	County of Riverside, Department of Public Health
Contractor Representative	Richard Lee
Telephone Number	(951) 358-5307
Contract Term	03/01/2017 – 02/29/2020
Original Contract Amount	\$2,381,217
Amendment Amount	\$1,490
Total Contract Amount	\$2,382,707
Cost Center	9300371000

IT IS HEREBY AGREED AS FOLLOWS:

AMENDMENT NO. 2

It is hereby agreed to amend Contract No. 17-80, effective December 4, 2018, as follows:

SECTION II. CONTRACTOR PROGRAM RESPONSIBILITIES

Amend Section II, Paragraph A, Item 1 to read as follows:

1. Provide services as set forth in the Scope of Work – Part A (Attachment A) and Ryan White Unit of Service Definitions (Attachment C) and any adjustments made in writing by County due to shift in funding or service priorities.

Amend Section II, Paragraph B, to add Item 17 as follows:

17. Designate a representative(s), administrative staff or line staff, to attend all Inland Empire HIV Planning Council and committee meetings.

APR 02 2019 3.21

SECTION IV. COUNTY RESPONSIBILITIES

Amend Section IV to add Paragraph D as follows:

- D. County shall have the ability to make changes to the Scope of Work (Attachment A), if funding or service priorities change, based on IEHPC recommendations. Any such change will be reflected in writing and become a part of the Contract.

V. FISCAL PROVISIONS

Amend Section V, Paragraph A, to read as follows:

- A. The maximum amount of payment under this Contract shall not exceed \$2,382,707, of which \$2,382,707 may be federally funded, and shall be subject to availability of funds to the County. If the funding source notifies the County that such funding is terminated or reduced, the County shall determine whether this Contract will be terminated or the County's maximum obligation reduced. The County will notify the Contractor in writing of its determination. Additionally, the contract amount is subject to change based upon reevaluation of funding priorities by the IEHPC. Contractor will be notified in writing of any change in funding amounts. The consideration to be paid to Contractor, as provided herein, shall be in full payment for all Contractor's services and expenses incurred in the performance hereof, including travel and per diem. It includes the original contract amount and all subsequent amendments and is broken down as follows:

Original Contract	\$2,310,945	March 1, 2017 through February 29, 2020
Amendment No. 1	\$40,424 (increase)	March 1, 2017 through February 28, 2018
Amendment No. 1	\$14,924 (increase)	March 1, 2018 through February 28, 2019
Amendment No. 1	\$14,924 (increase)	March 1, 2019 through February 29, 2020
Amendment No. 2	\$1,490 (increase)	March 1, 2018 through February 29, 2020

It is further broken down by Program Year as follows:

Program Year	Dollar Amount
March 1, 2017 through February 28, 2018	\$810,739
March 1, 2018 through February 28, 2019	\$757,266*
March 1, 2019 through February 29, 2020	\$814,702**
Total	\$2,382,707

*This amount includes a decrease of \$27,973.

**This amount includes an increase of \$29,463.

SECTION VI. RIGHT TO MONITOR AND AUDIT

Amend Section VI to add Paragraph I as follows:

- I. County is required to identify the Contractor Data Universal Numbering System (DUNS) numbers and Federal Award Identification Number (FAIN) in all County contracts that include Federal funds or pass through of Federal funds. This information is required in order for the County to remain in compliance with 2 CFR Section 200.331, and remain eligible to receive Federal funding. The Contractor shall provide the Contractor name as registered in DUNS, as well as the DUNS number to be included in this Contract. Related FAIN will be included in this Contract by the County.

Contractor Name as registered in DUNS	County of Riverside Public Health
DUNS	142012314
FAIN	H89HA00032 (Part A)

ATTACHMENTS

ATTACHMENT A – Add SCOPE OF WORK – Part A for 2018-19

ATTACHMENT B – Add SCOPE OF WORK MAI for 2018-19

ATTACHMENT H2 – Add RYAN WHITE PROGRAM BUDGET AND ALLOCATION PLAN for 2018-19

All other terms and conditions of Contract No. 17-80 remain in full force and effect.

ATTEST:

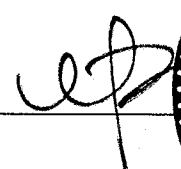
KECIA R. HARPER, Clerk
By  DEPUTY

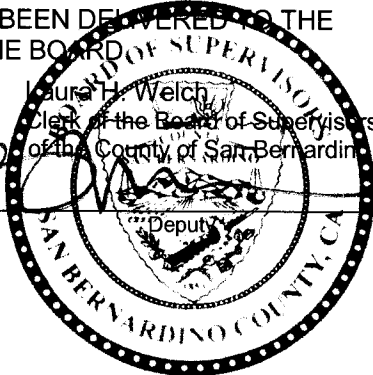
BOARD OF SUPERVISORS

► 
Robert A. Lovingood, Chairman, Board of Supervisors

Dated: **DEC 04 2018**

SIGNED AND CERTIFIED THAT A COPY OF THIS DOCUMENT HAS BEEN DELIVERED TO THE CHAIRMAN OF THE BOARD OF SUPERVISORS

By  Laura H. Welch
Clerk of the Board of Supervisors of the County of San Bernardino



County of Riverside, Department of Public Health
(Print or type name of corporation, company, contractor, etc.)

By 
(Authorized signature - sign in blue ink)

Name Kevin Jeffries
~~Chuck Washington~~
(Print or type name of person signing contract)

Title Chairman, Board of Supervisors
(Print or Type)

Dated: **APR 02 2019**

Address P.O. Box 7600
Riverside, CA 92503

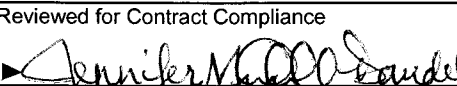
FOR COUNTY USE ONLY

Approved as to Legal Form

► 
Adam Ebright, County Counsel


Date **11/20/18**

Reviewed for Contract Compliance


► 
Jennifer Mulhall-Caudel, HS Contracts

Date **11/21/18**

Reviewed/Approved by Department

► 
Trudy Raymundo, Director

Date **11/20/18**

FORM APPROVED COUNTY COUNSEL
BY:  **3/19/2019**
AMRIT P. DHILLON DATE

SCOPE OF WORK – PART A
USE A SEPARATE SCOPE OF WORK FOR EACH PROPOSED SERVICE CATEGORY

Contract Number:	<i>Leave Blank</i>
Contractor:	County of Riverside Department of Public Health, HIV/STD Branch
Grant Period:	March 1, 2018 – February 28, 2019
Service Category:	MEDICAL CASE MANAGEMENT SERVICES (INCLUDING TREATMENT ADHERENCE)
Service Goal:	The goal of providing medical case management services is to ensure that those who are unable to self-manage their care, struggling with challenging barriers to care, marginally in care, and/or experiencing poor CD4/Viral load tests receive intense care coordination assistance to support participation in HIV medical care.
Service Health Outcomes:	Improved or maintained CD4 cell count Improved or maintained CD4 cell count, as a % of total lymphocyte cell count Improved or maintained viral load Medical Visits *Reduction of Medical Case Management utilization due to client self-sufficiency.

	SA1 West Riv	SA2 Mid Riv	SA3 East Riv	SA4 San B West	SA5 San B East	SA6 San B Desert	FY 18/19 TOTAL
Proposed Number of Clients	328	94	47	0	0	0	468
Proposed Number of Visits = Regardless of number of transactions or number of units	983	281	140	0	0	0	1404
Proposed Number of Units = Transactions or 15 min encounters (See Attachment P)	3931	1123	562	0	0	0	5616

PLANNED SERVICE DELIVERY AND IMPLEMENTATION ACTIVITIES:		SERVICE AREA	TIMELINE	PROCESS OUTCOMES
<p>Element #1:</p> <p>The HIV Nurse Clinic Manager is responsible for ensuring MCM services are delivered according to the IEHPC Standards of Care and Scope of Work activities.</p> <p>Activities:</p> <p>Management and MCM staff will attend Inland Empire HIV Planning Council Standards of Care meetings to ensure compliance.</p> <p>MCM staff will receive annual training on MCM practices and best practices for coordination of care, and motivational interviewing.</p>	1, 2, & 3	03/01/18-02/28/19	<ul style="list-style-type: none">■ Medical Case Management Needs Assessments■ Patient Acuity Assessments■ Comprehensive Care Plan■ Case Conferencing Documentation■ Referral Logs■ Progress Notes■ Cultural Competency Plan■ ARIES Reports	
<p>Element #2:</p> <p>Medical Case Managers will provide Medical Case Management Services to patients that meet the following criteria:</p> <p>Activities:</p> <p>Need one or more of the following services: home health, home and community-based services, mental health, substance abuse, housing assistance, and/or are clients that exhibit needs based on acuity level.</p>	1, 2, & 3	03/01/18-02/28/19		
<p>Element #3:</p> <p>Medical Case Managers will conduct an initial needs assessment to identify which HIV patients meet the criteria to receive medical case management.</p> <p>Activities:</p> <p>Services. Re-assessments will be conducted at a minimum of every four months by the MCM staff to determine service needs.</p>	1, 2, & 3	03/01/18-02/28/19		

<p>Element #4: Medical Case Managers will conduct initial and ongoing assessment of patient acuity level and service needs.</p> <p>Activities: If patient is determined to not need intensive case management services they will be referred and linked with case management (non-medical) services.</p>	1, 2, & 3	03/01/18-02/28/19	
<p>Element #5: The MCM staff will develop an individualized care plans in collaboration with patient, primary care physician/provider and other health care/support staff to maximize patient's care and facilitate cost-effective outcomes.</p> <p>Activities: The plan will include the following elements: problem/presenting issue(s), service need, goals, action plan, responsibility and timeframes.</p>	1, 2, & 3	03/01/18-02/28/19	
<p>Element #6: MCM staff will periodically re-evaluate and modify care plans as necessary (minimum of six months).</p> <p>Activities: As patient presents with modified need, care plans will be updated. MCM staff will attend bi-weekly medical team case conferences to coordinate care for patient and update care plan as needed.</p>	1, 2, & 3	03/01/18-02/28/19	
<p>Element #7: The MCM staff will discuss and document treatment adherence issues the HIV patient is experiencing and work with treatment team staff to provide additional education and counseling for patient.</p> <p>Activities: MCM staff will attend bi-weekly medical team case conferences to coordinate care for patient as needed. MCM staff will coordinate treatment adherence discussions with</p>	1, 2, & 3	03/01/18-02/28/19	

physician/nursing health education staff to support the patient with his HIV treatment.			
<p>Element #8: The MCM staff will work with the HIV patient to become effective self-managers of their own care.</p> <p>Activities: MCM staff will share the care plan with the treatment team during case conferencing and MCM staff will maintain ongoing coordination with internal programs and external agencies to which patients are referred for medical and support services.</p> <p>HIV Nurse Clinic Manager and Senior CDS will ensure that clinic staff at all levels and across all disciplines receive ongoing education and training in cultural competent service delivery to ensure that patients receive quality care that is respectful, compatible with patient's cultural, health beliefs, practices, preferred language and in a manner that reflects and respects the race/ethnicity, gender, sexual orientation, and religious preference of community served.</p>	1, 2, & 3	03/01/18-02/28/19	
<p>Element #9: MCM staff will utilize standardized, required documentation to record encounters and progress</p> <p>Activities: HIV Nurse Clinic Manager and Senior CDS will review and update on an ongoing basis the written plan that outlines goals, policies, operational plans, and mechanisms for management oversight to provide services based on established National Cultural and Linguistic Competency Standards.</p> <p>Information will be entered into ARIES. The ARIES reports will be used by the Clinical Quality Management Committee to identify quality service indicators and provide opportunities for improvement in care and services, improve desired patient outcomes and results can be used to develop and recommend "best practices."</p>	1, 2, & 3	03/01/18-02/28/19	

SCOPE OF WORK – PART A
USE A SEPARATE SCOPE OF WORK FOR EACH PROPOSED SERVICE CATEGORY

Contract Number:	<i>Leave Blank</i>
Contractor:	County of Riverside Department of Public Health, HIV/STD Branch
Grant Period:	March 1, 2018 – February 28, 2019
Service Category:	EARLY INTERVENTION SERVICES (PART A)
Service Goal:	Quickly link HIV infected individuals to testing services, core medical services, and support services necessary to support treatment adherence and maintain in medical care. Decreasing the time between acquisition of HIV and entry into care will facilitate access to medications, decrease transition rates, and improve health outcomes.
Service Health Outcomes:	Improved or maintained CD4 cell count Improved or maintained CD4 cell count, as a % of total lymphocyte cell count Improved retention in care (at least 1 medical visit in each 6 month period) Improved viral suppression rate Targeted HIV Testing-Maintain 1:1% positivity rate or higher

	SA1 West Riv	SA2 Mid Riv	SA3 East Riv	SA4 San B West	SA5 San B East	SA6 San B Desert	FY 18/19 TOTAL
Proposed Number of Clients	71	20	10	0	0	0	101
Proposed Number of Visits = Regardless of number of transactions or number of units	286	82	41	0	0	0	409
Proposed Number of Units = Transactions or 15 min encounters (See Attachment P)	1428	408	204	0	0	0	2040

PLANNED SERVICE DELIVERY AND IMPLEMENTATION ACTIVITIES:		SERVICE AREA	TIMELINE	PROCESS OUTCOMES
Element #1: Identify/locate HIV+ unaware and HIV + that have fallen out of care Activities: EIS staff will work with grass-roots community-based and faith-based agencies, local churches and other non-traditional venues to reach targeted communities to perform targeted HIV testing, link unaware populations to HIV Testing and Counseling and Partner Services and newly diagnosed and unmet need to HIV care and treatment. EIS staff will work with prisons, jails, correctional facilities, homeless shelters and hospitals to perform targeted HIV testing, linking newly diagnosed to HIV care and treatment. EIS staff will work with treatment team staff to identify PLWHA that have fallen out-of-care and unmet need population to provide the necessary support to bring back into care and maintain into treatment and care. EIS staff will provide the following service delivery elements to PLWHA receiving EIS at Riverside Neighborhood Health Center, Perris Family Care Center and Indio Family Care Center. Services will also be provided in the community throughout Riverside County based on the Inland Empire HIV Planning Council Standards of Care.		1, 2, & 3	03/01/18-02/28/19	<ul style="list-style-type: none"> ▪ Outreach schedules and logs ▪ Outreach Encounter Logs ▪ LTC Documentation Logs ▪ Assessment and Enrollment Forms ▪ Reporting Forms ▪ Case Conferencing Documentation ▪ Referral Logs ▪ Progress Notes ▪ Cultural Competency Plan ▪ ARIES Reports
Element #2 Linking newly diagnosed and unmet need individuals to HIV care and treatment within 30 days or less. Provide referrals to systems of care (RW & non-RW)		1, 2, & 3	03/01/18-02/28/19	

<p>Activities:</p> <p>EIS staff will coordinate with HIV Care and Treatment facilities to link patient to care within 30 days or less.</p> <p>Assist HIV patients with enrollment or transition activities to other health insurance payer sources (i.e., ADAP, MISP, Medicaid, Insurance Marketplace, OA-Care HIPP, etc.)</p> <p>Interventions will also include community-based outreach, patient education, intensive case management and patient navigation strategies to promote access to care.</p>			
<p>Element #3</p> <p>Re-linking HIV patients that have fallen out of care. Perform follow-up activities to ensure linkage to care.</p> <p>Activities:</p> <p>Link patient who has fallen out of care within 30 days or less. Coordinate with HIV care and treatment.</p> <p>Assist HIV patients with enrollment or transition activities to other health insurance payer sources (i.e., ADAP, MISP, Medicaid, Insurance Marketplace, OA-Care HIPP, etc.)</p> <p>Link patient to non-medical case management, medical case management to assist with benefits counseling, transportation, housing, etc. to help patient remain in care and treatment.</p> <p>Link high-risk HIV positive EIS populations to support services (i.e., mental health, medical case management, house, etc.) to maintain in HIV care and treatment.</p> <p>Participate in bi-weekly clinic care team case conferencing to ensure linkage and coordinate care for patient.</p>	1, 2, & 3	03/01/18-02/28/19	
<p>Element #4:</p> <p>EIS staff will utilize evidence-based strategies and activities to reach high risk MSM HIV community. These include but are</p>	1, 2, & 3	03/01/18-02/28/19	

<p>not limited to:</p> <p>Activities: Developing and using outreach materials (i.e., flyers, brochures, website) that are culturally and linguistically appropriate for high risk communities-Utilizing the Social Networking model asking HIV + individuals and high risk HIV negative individuals to recruit their social contacts for HIV testing and linkage to care services.</p>			
<p>Element #5: EIS staff will work with HIV Testing & Counseling Services to bring newly diagnosed individuals from communities of color to Partner Services and HIV treatment and care at DOPH-HIV/STD as well as other HIV care and treatment facilities throughout Riverside County.</p> <p>Activities: EIS staff will meet with DPOH Prevention on a weekly basis to exchange information on newly diagnosed ensuring that the person in referred to EIS and in linked to HIV care and treatment within 30 days or less</p> <p>Senior Communicable Disease Specialist (CDS) will review all data elements to ensure linkage and retention of patient.</p>	1, 2, & 3	03/01/18-02/28/19	
<p>Element #6: EIS staff will coordinate with local HIV prevention /outreach programs to identify target outreach locations and identify individuals' not in care and avoid duplication of outreach activities.</p> <p>Activities: EIS staff will coordinate with prevention and outreach programs within the TGA to strategically plan service areas to serve.</p> <p>EIS staff will work with the DOPH-Surveillance unit to target areas in need of services.</p>			

<p>Element #7: EIS staff will assist patients with enrollment or transition activities to other health insurance payer sources (i.e., ADAP, MSP, Medi-Cal, Insurance Marketplace, OA Care HPP, etc.).</p> <p>Activities: EIS staff will coordinate with non-medical case management services to assist with benefits counseling and rapid linkage to care and support services.</p>			
<p>Element #8: Senior CDS and Department Manager will ensure that clinic staff at all levels and across all disciplines receive ongoing education and training in cultural competent service delivery to ensure that patients receive quality care that is respectful, compatible with patient's cultural, health beliefs, practices, preferred language and in a manner that reflects and respects the race/ethnicity, gender, sexual orientation, and religious preference of community served.</p> <p>Activities: Senior CDS and Department Manager will review and update on an ongoing basis the written plan that outlines goals, policies, operational plans, and mechanisms for management oversight to provide services based on established national Cultural and Linguistic Competency Standards.</p> <p>Training to be obtained through the AIDS Education and Training Center on a semi-annual basis. Training elements will be incorporated into policies/plans for the department</p>			
<p>Element #9: EIS Staff will utilize standardized, required documentation to record encounters and progress.</p> <p>Activities: EIS staff will maintain documentation on all EIS encounters/activities including demographics, patient contacts, referrals, and follow-up, Linkage to Care Documentation Logs,</p>			

Assessment and Enrollment Forms and Reporting Forms in each patient's chart			
Information will be entered into ARIES. The ARIES reports will be used by the Clinical Quality Management Committee to identify quality service indicators, continuum of care data and provide opportunities for improvement in care and services, improve desired patient outcomes and results can be used to develop and recommend "best practices."			

SCOPE OF WORK – PART A
USE A SEPARATE SCOPE OF WORK FOR EACH PROPOSED SERVICE CATEGORY

Contract Number:	<i>Leave Blank</i>
Contractor:	County of Riverside Department of Public Health, HIV/STD Branch
Grant Period:	March 1, 2018 – February 28, 2019
Service Category:	OUTPATIENT/AMBULATORY HEALTH SERVICES
Service Goal:	To maintain or improve the health status of persons living with HIV/AIDS in the TGA. NOTE: Medical care for the treatment of HIV infection includes the provision of care that is consistent with the United States Public Health Service, National Institutes of Health, American Academy of HIV Medicine (AAHIVM).
Service Health Outcomes:	Improved or maintained CD4 cell count; Improved or maintained CD4 cell count, as a % of total lymphocyte cell count; and Improved or maintained viral load

	SA1 West Riv	SA2 Mid Riv	SA3 East Riv	SA4 San B West	SA5 San B East	SA6 San B Desert	FY 18/19 TOTAL
Proposed Number of Clients	69	29	10	0	0	0	99
Proposed Number of Visits = Regardless of number of transactions or number of units	208	59	30	258	0	0	297
Proposed Number of Units = Transactions or 15 min encounters (See Attachment P)	2495	713	356	0	0	0	3564

PLANNED SERVICE DELIVERY AND IMPLEMENTATION ACTIVITIES:		SERVICE AREA	TIMELINE	PROCESS OUTCOMES
Element #1: DOPH-HIV/STD medical treatment team will provide the following service delivery elements to PL WHA receiving * HIV Outpatient/Ambulatory Health Services at Riverside Neighborhood Health Center, Perris Family Care Center and Indio Family Care Center. Provide HIV Care and Treatment-		1, 2, & 3	03/01/18-02/28/19	<ul style="list-style-type: none"> • Patient Health Assessment • Lab Results • Treatment Plan • Psychosocial Assessments • Treatment Adherence Documentation • Case Conferencing Documentation • Progress Notes • Cultural Competency Plan • ARIES Reports
Activities: <ul style="list-style-type: none"> • Development of Treatment Plan • Diagnostic Testing • Early Intervention and Risk Assessment • Preventive Care and Screening • Practitioner Examination • Medical History Taking • Diagnosis and Treatment of Common Physical and Mental Conditions • Prescribing and Managing Medication Therapy • Education and Counseling on Health Issues • Continuing Care and Management of Chronic Conditions • Referral to and Provision of Specialty Care • Treatment Adherence Counseling/Education • Integrate and utilize ARIES to incorporate core data elements. 				
Element #2: The HIV/STD Branch Chief, Medical Director, and HIV Clinic Manager are responsible for ensuring Outpatient/Ambulatory Health Services are delivered according to the IEHPC Standards of Care and Scope of Work activities.		1, 2, & 3	03/01/18-02/28/19	
Activity: Management staff will attend Inland Empire HIV Planning Council Standard of Care Meetings.				

-Management/physician/Clinical staff will attend required CME training and maintain American Academy of HIV Medicine (AAHIVM) Certification.			
Element #3: Clinic staff will conduct assessments including evaluation health history and presenting problems. Those on HIV medications are evaluated for treatment adherence. Assessments will consists of: Activities: a) Completing a medical history b) Conducting a physical examination including an assessment for oral health care c) Reviewing lab test results d) Assessing the need for medication therapy e) Development of a Treatment Plan. f) Collection of blood samples for CD4 Viral load, Hepatitis and other testing g) Perform TB skin test and chest x-ray	1, 2, & 3	03/01/18-02/28/19	
Element #4: Clinicians will complete a medical history on patients which is not limited to: family medical history, psycho-social history, current medications, and environmental assessment. Diabetes, cardiovascular diseases, renal disease, GI abnormalities, pancreatitis, liver disease, or hepatitis. Activities: a) Conducting a physical examination b) Reviewing lab test results c) Assessing the need for medication therapy d) Development of a Treatment Plan.	1, 2, & 3	03/01/18-02/28/19	
Element #5: An assessment of the patients' current knowledge of HIV and treatment options is conducted by the designated staff providing patient education and risk assessment. Activities:	1, 2, & 3	03/01/18-02/28/19	

Health education and counseling is provided to the patient in choosing an appropriate health education plan that will include education regarding the reduction of transmission of HIV and to reduce their transmission risk behaviors.				
Element #6: Based on medical history, physical examination and lab-test results, clinician will develop a treatment plan.	1, 2, & 3	03/01/18-02/28/19		
Activities: Treatment plan will include diagnosis and treatment for common physical conditions such as opportunistic infections related to HIV which may include but are not limited to: candidacies, cervical cancer, herpes simplex, Kaposis Sarcoma, tuberculosis.				
Element #7: HIV Nurse Clinic Manager and Senior Communicable Disease (CDS) Staff will ensure that clinic staff at all levels and across all disciplines receive ongoing education and training in cultural competent service delivery to ensure that patients receive quality care that is respectful, compatible with patient's cultural, health beliefs, practices, preferred language and in a manner that reflects and respects the race/ethnicity, gender, sexual orientation, and religious preference of community served.	1, 2, & 3	03/01/18-02/28/19		
Activities: -HIV Nurse Clinic Manager and Senior CDS will review and update on an ongoing basis the written plan that outlines goals, policies, operational plans, and mechanisms for management oversight to provide services based on established national Cultural and Linguistic Competency Standards. -Training to be obtained through the AIDS Education and Training Center on a semi-annual basis. Training elements will be incorporated into policies/plans for the department.				
Element #8: Outpatient/Ambulatory Medical Care staff will utilize standardized, required documentation to record encounters and progress.	1, 2, & 3	03/01/18-02/28/19		
Activities:				

-Information will be entered into ARIES. The ARIES reports will be used by the Clinical Quality Management Committee to identify quality service indicators and review HIV Care Continuum Data and provide opportunities for improvement in care and services, improve desired patient outcomes and results can be used to develop and recommend "best practices."

SCOPE OF WORK – PART A

USE A SEPARATE SCOPE OF WORK FOR EACH PROPOSED SERVICE CATEGORY

Contract Number:	<i>Leave Blank</i>
Contractor:	County of Riverside Department of Public Health, HIV/STD Branch
Grant Period:	March 1, 2018 – February 28, 2019
Service Category:	CASE MANAGEMENT SERVICES (NON-MEDICAL)
Service Goal:	The goal of Case Management (non-medical) is to facilitate linkage and retention in care through the provision of guidance and assistance with service information and referrals
Service Health Outcomes:	"Improved or maintained CD4 cell count Improved or maintained CD4 cell count, as a % of total lymphocyte cell count Improved or maintained viral load Accessing Medical Care (at least two medical visits in a 12 month period)"

	SA1 West Riv	SA2 Mid Riv	SA3 East Riv	SA4 San B West	SA5 San B East	SA6 San B Desert	FY 18/19 TOTAL
Proposed Number of Clients	195	56	28	0	0	0	279
Proposed Number of Visits = Regardless of number of transactions or number of units	586	167	84	0	0	0	837
Proposed Number of Units = Transactions or 15 min encounters (See Attachment P)	5859	1674	837	0	0	0	8370

Group Name and Description (must be HIV+ related)	Service Area of Service Delivery	Targeted Population	Open/ Closed	Expected Avg. Attend. per Session	Session Length (hours)	Sessions per Week	Group Duration	Outcome Measures
• Open Enrollment/Covered California Education Forum	1,2,&3	Patients who qualify for Covered California	Open	15	2hrs	2x's per year between Oct. 15-Dec. 7	2x's per year	-Enrollment in Covered California

• How to apply for Medical Inland Empire Health Plan Education Forum	1,2,&3	Newly diagnosed	Open	15	2hrs	2x's per year	2x's per year	-Enrollment in Medical IEHP
• What is Office AIDS Health Insurance Premium Payment Education Forum	1,2,&3	Newly diagnosed and pts. With SOC, Health Care premiums	Open	15	2 hrs	2x's per year	2x's per year	-Enrollment in OA-HIPP

PLANNED SERVICE DELIVERY AND IMPLEMENTATION ACTIVITIES:		SERVICE AREA	TIMELINE	PROCESS OUTCOMES
Element #1: The HIV Nurse Clinic Manager is responsible for ensuring Case Management (Non-Medical) Services are delivered according to the IEHPC Standards of Care and Scope of Work activities.	1, 2, & 3	03/01/18-02/28/19	<ul style="list-style-type: none">▪ Patient Assessments▪ Case Management Tracking Log▪ Case Conferencing Documentation▪ Referral Logs▪ Progress Notes▪ Cultural Competency Plan▪ ARIES Reports	
Activities: Case Manager will work with patient to conduct an initial intake assessment within 3 days from referral.				
Element #2: Initial and on-going of acuity level	1, 2, & 3	03/01/18-02/28/19		
Activities: Case Manager will provide initial and ongoing assessment of patient's acuity level during intake and as needed to determine Case Management or Medical Case Management needs. Initial assessment will also be used to develop patient's Care Plan.				
Case Manager will discuss budgeting with patients in order to maintain access to necessary services and Case Manager will screen for domestic violence, mental health, substance abuse, and advocacy needs.				
Element #3: Develop of a comprehensive, individual care plan	1, 2, & 3	03/01/18-02/28/19		
Activities: Case Manager will refer and link patients to medical, mental health, substance abuse, psychosocial services, and other services as needed and Case Manager will provide referrals to address gaps in their support network.				

<p>Case Manager will be responsible for eligibility screening of HIV patients to ensure patients obtain health insurance coverage for medical care and that Ryan White funding is used as payer of last resort.</p> <p>Case Manager will refer to eligibility technician in order for patient to apply for medical, Covered California, ADAP and/or OA CARE HIPP etc.</p> <p>Case Manager and Eligibility tech will coordinate and facilitate benefit trainings in order for patients to become educated on covered California open enrollment, Medi-cal IEHP, OA- CARE HIPP etc.</p>			
<p>Element #4: Case Manager will provide education and counseling to assist the HIV patients with transitioning due to changes in the ACA.</p> <p>Activities: Case Manager will assist patients with obtaining needed financial resources for daily living such as bus pass vouchers, gas cards, and other emergency financial assistance.</p>	1, 2, & 3	03/01/18-02/28/19	
<p>Element #5: Case Manager will educate patients regarding allowable services for family members, significant others, and friends in the patient's support system. Services include education on HIV disease, partner testing, care and treatment issues, and prevention education. The goal is to develop and strengthen the patient's support system and maintain their connection to medical care.</p> <p>Activities: Case Manager will provide education to patient about health education, risk reduction, self-management, and their rights, roles, and responsibilities in the services system.</p>	1, 2, & 3	03/01/18-02/28/19	
<p>Element # 6: HIV Nurse Clinic Manager and Senior CDS will ensure that clinic staff at all levels and across all disciplines receive ongoing education and training in cultural competent service delivery to ensure that patients receive quality care that is respectful, compatible with patient's cultural, health beliefs, practices, preferred language and in a manner that reflects and respects the race/ethnicity, gender, sexual orientation, and religious preference of community served.</p> <p>Activity: HIV Nurse Clinic Manager and Senior CDS will review and update on an ongoing basis the written plan that outlines goals, policies, operational plans, and mechanisms for management oversight to provide services based on established national Cultural and Linguistic Competency Standards.</p>	1, 2, & 3	03/01/18-02/28/19	

Element #7: Non-MCM staff will utilize standardized, required documentation to record encounters and progress. Activities: Information will be entered into ARIES. The ARIES reports will be used by the Clinical Quality Management Committee to identify quality service indicators and provide opportunities for improvement in care and services, improve desired patient outcomes and results can be used to develop and recommend "best practices."	1, 2, & 3	03/01/18-02/28/19	
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SCOPE OF WORK – PART A

USE A SEPARATE SCOPE OF WORK FOR EACH PROPOSED SERVICE CATEGORY

ATTACHMENT A

Contract Number:	Leave Blank						
Contractor:	County of Riverside Department of Public Health, HIV/STD Branch						
Grant Period:	March 1, 2018 – February 28, 2019						
Service Category:	Medical Nutrition Therapy						
Service Goal:	Facilitate maintenance of nutritional health to improve health outcomes or maintain positive health outcomes.						
Service Health Outcomes:	Improve retention in care (at least 1 medical visit in each 6 month period) Improve viral suppression rate.						
	SA1 West Riv	SA2 Mid Riv	SA3 East Riv	SA4 San B West	SA5 San B East	SA6 San B Desert	FY 18/19 TOTAL
Proposed Number of Clients	81	23	12	0	0	0	115
Proposed Number of Visits = Regardless of number of transactions or number of units	242	69	35	0	0	0	345
Proposed Number of Units = Transactions or 15 min encounters (See Attachment P)	2415	690	345	0	0	0	3450

Group Name and Description (must be HIV+ related)	Service Area of Service Delivery	Targeted Population	Open/Closed	Expected Avg. Attend. per Session	Session Length (hours)	Sessions per Week	Group Duration	Outcome Measures
HIV Nutrition 101	1,2,3		Closed	10	2	Every 6 months	Every 6 months	Improved retention in care (at least 1 medical visit every 6-month period) Improved viral suppression
How to Eat Healthy on a Budget	1,2,3		Closed	10	2	Every 6 months	Every 6 months	Improved retention in care (at least 1 medical visit every 6-month period) Improved viral suppression
HIV Medication Interactions and Nutrition	1,2,3		Closed	10	2	Every 6 months	Every 6 months	Improved retention in care (at least 1 medical visit every 6-month period) Improved viral suppression

PLANNED SERVICE DELIVERY AND IMPLEMENTATION ACTIVITIES:		SERVICE AREA	TIMELINE	PROCESS OUTCOMES
Element #1: Medical Nutrition Therapist will develop a Nutrition Screening Tool to identify patients who need Medical Nutrition Therapy Assessments. Risk factors could include but are not limited to: Weight loss, wasting, obesity, drug use/abuse, hypertension, cardiovascular disease, liver dysfunction etc. Activities: HIV patients to be screened at every medical appointment by the physician or nursing staff in order to identify nutrition related problems. Patients will be referred to MNT based on the following criteria: -HIV/AIDS diagnosis -Unintended weight loss or weight gain -Body mass index below 20 -Barriers to adequate intake such as poor appetite, fatigue, substance abuse, food insecurity, and depression		1, 2, & 3	03/01/18-02/28/19	MNT schedules/logs MNT encounter logs Nutrition Screening and MNT assessment MNT Referrals Progress/treatment notes ARIES Reports Cultural Competency Plan Academy of Nutrition and Dietetics Standards
Element #2: HIV patients will be assessed by MNT based on the following criteria: -High risk, to be seen by an RDN within 1 week -Moderate risk, to be seen by an RDN within 1 month -Low risk, to be seen by an RDN at least annually Activities: Initial MNT assessment and treatment will include the following: -Gathering of baseline information. Routine quarterly or semi-annually follow-up can be scheduled to continue education and counseling. - Nutrition-focused physical examination; anthropometric data; client history; food /nutrition-related history; and biochemical data, medical tests, and procedures. -Identification as early as possible new risk factors or indicators of nutritional compromise. -Discuss plan of treatment with treating physician. Treating physician will RX food and/or nutritional supplements. -Participate in bi-weekly case conferences to discuss treatment planning and coordination with the medical team		1, 2, & 3	03/01/18-02/28/19	
Element #3: HIV Patients who are identified for group education based on MNT assessment and treatment will be referred to MNT group/educational class Activities: MNT will develop educational curriculum.		1, 2, & 3	03/01/18-02/28/19	

HIV patient will attend MNT group/educational class as recommended by MNT and treating physician.				
Element #4: HIV Nurse Clinic Manager will ensure that MNT staff receive ongoing education and training in culturally competent service delivery to ensure that patients receive quality care that is respectful, compatible with patient's cultural, health beliefs, practices, preferred language and in a manner that reflects and respects the race/ethnicity, gender identity, sexual orientation, and religious preference of community served.	1, 2, & 3	03/01/18-02/28/19		
Activity: HIV Nurse Clinic Manager will review and update on an ongoing basis the written plan that outlines goals, policies, operational plans, and mechanisms for management oversight to provide services based on established national Cultural and Linguistic Competency Standards.				
Element #5: MNT staff will utilize standardized, required documentation to record encounters and progress.	1, 2, & 3	03/01/18-02/28/19		
Activities: Information will be entered into ARIES. The ARIES reports will be used by the Clinical Quality Management Committee to identify quality service indicators and provide opportunities for improvement in care and services, improve desired patient outcomes, and results can be used to develop and recommend "best practices".				

SCOPE OF WORK – MAI

USE A SEPARATE SCOPE OF WORK FOR EACH PROPOSED SERVICE CATEGORY

Contract Number:	<i>Leave Blank</i>
Contractor:	County of Riverside Department of Public Health, HIV/STD Branch
Grant Period:	March 1, 2018 – February 28, 2019
Service Category:	MAI Early Intervention Services
Service Goal:	Quickly link HIV infected individuals from communities of color (African American and Latinos) to testing services, core medical services, and support services necessary to support treatment adherence and maintain in medical care. Decreasing the time between acquisition of HIV and entry into care will facilitate access to medications, decrease transition rates, and improve health outcomes.
Service Health Outcomes:	<p>Improved or maintained CD4 cell count</p> <p>Improved or maintained CD4 cell count, as a % of total lymphocyte cell count</p> <p>Improved retention in care (at least 1 medical visit in each 6 month period)</p> <p>Improved viral suppression rate</p> <p>Targeted HIV Testing-Maintain 1.1% positivity rate or higher</p>

BLACK / AFRICAN AMERICAN	SA1	SA2	SA3	SA4	SA5	SA6	FY 18/19 TOTAL
	West Riv	Mid Riv	East Riv	San B West	San B East	San B Desert	
Number of Clients	28	8	4	0	0	0	40
Number of Visits = Regardless of number of transactions or number of units	140	40	20	0	0	0	200
Proposed Number of Units = Transactions or 15 min encounters (See Attachment P)	700	200	100	0	0	0	1000

HISPANIC / LATINO	SA1	SA2	SA3	SA4	SA5	SA6	FY 18/19 TOTAL
	West Riv	Mid Riv	East Riv	San B West	San B East	San B Desert	
Number of Clients	28	8	4	0	0	0	40
Number of Visits = Regardless of number of transactions or number of units	140	40	20	0	0	0	200
Proposed Number of Units = Transactions or 15 min encounters (See Attachment P)	700	200	100	0	0	0	1000

TOTAL MAI (sum of two tables above)						FY 18/19 TOTAL		
	SA1 West Riv	SA2 Mid Riv	SA3 East Riv	SA4 San B West	SA5 San B East	SA6 San B Desert		
Number of Clients	56	16	8	0	0	0		80
Number of Visits = Regardless of number of transactions or number of units	280	80	40	0	0	0		400
Proposed Number of Units = Transactions or 15 min encounters (See Attachment P)	1400	400	200	0	0	0		2000

Group Name and Description (must be HIV+ related)	Service Area of Service Delivery		Targeted Population	Open/ Closed	Expected Avg. Attend. per Session	Session Length (hours)	Sessions per Week	Group Duration	Outcome Measures
•									
•									
•									

PLANNED SERVICE DELIVERY AND IMPLEMENTATION ACTIVITIES:			SERVICE AREA	TIMELINE	PROCESS OUTCOMES			
Element #1: Identify/locate HIV+ unaware and HIV+ that have fallen out of care			1, 2, & 3	03/01/18-02/28/19	<ul style="list-style-type: none"> MAVEIS schedules and logs MAVEIS Encounter Logs Linkage to Care Documentation Logs Assessment and Enrollment Forms Reporting Forms Case Conferencing Documentation Referral Logs Progress Notes Cultural Competency Plan ARIES Reports 			
Activities:								
-MAI EIS staff will work with grass-roots community-based and faith-based agencies, local churches and other non-traditional venues to reach targeted communities of color (African American and Latino communities) to perform targeted HIV testing, link unaware populations to HIV Testing and Counseling and Partner Services and newly diagnosed and unmet need to HIV care and treatment.								
-MAI EIS staff will work with prisons, jails, correctional facilities, homeless shelters and hospitals to perform targeted HIV testing, linking newly diagnosed to HIV care and treatment.								
-MAI EIS staff will work with treatment team staff to identify								

<p>PL WHA that have fallen out-of-care and unmet need population to provide the necessary support to bring back into care and maintain into treatment and care.</p> <p>-MAI EIS staff will provide the following service delivery elements to PL WHA receiving MAI EIS at Riverside Neighborhood Center, Perris Family Care Center and Indio Family Care Center. Services will also be provided in the community throughout Riverside County based on the Inland Empire HIV Planning Council Standards of Care.</p>			
<p>Element #2</p> <p>-Linking newly diagnosed and unmet need individuals to HIV care and treatment within 30 days or less. Provide referrals to systems of care (RW & non-RW)</p> <p>Activities:</p> <p>-EIS MAI staff will coordinate with HIV Care and Treatment facilities to link patient to care within 30 days or less.</p> <p>-Assist HIV patients with enrollment or transition activities to other health insurance payer sources (i.e., ADAP, MISP, Medi-cal, Insurance Marketplace, OA-Care HIPP, etc.)</p> <p>-Interventions will also include community-based outreach, patient education, intensive case management and patient navigation strategies to promote access to care.</p>	<p>1,2,&3</p>	<p>03/01/18-02/28/19</p>	
<p>Element #3</p> <p>Re-linking HIV patients that have fallen out of care. Perform follow-up activities to ensure linkage to care.</p> <p>Activities:</p> <p>-Link patient who has fallen out of care within 30 days or less. Coordinate with HIV care and treatment.</p> <p>--Assist HIV patients with enrollment or transition activities to other health insurance payer sources (i.e., ADAP, MISP, Medi-cal, Insurance Marketplace, OA-Care HIPP, etc.)</p> <p>-Link patient to non-medical case management, medical case management to assist with benefits counseling, transportation, housing, etc. to help patient remain in care and treatment.</p> <p>-Link high-risk HIV positive MAI populations to support services (i.e., mental health, medical case management, house, etc.) to</p>	<p>1,2,&3</p>	<p>03/01/18-02/28/19</p>	

maintain in HIV care and treatment. -Participate in bi-weekly clinic care team case conferencing to ensure linkage and coordinate care for patient.				
<p>Element #4:</p> <p>MAI EIS staff will utilize evidence-based strategies and activities to reach African American and Hispanic/Latino HIV community. These include but are not limited to:</p> <p>Activities:</p> <ul style="list-style-type: none"> -Developing and using outreach materials (i.e., flyers, brochures, website) that are culturally and linguistically appropriate for African American and Hispanic/Latino communities. -Utilizing the Social Networking model asking HIV + individuals and high risk HIV negative individuals to recruit their social contacts for HIV testing and linkage to care services. 	1, 2, & 3	03/01/18-02/28/19		
<p>Element #5: MAI EIS staff will work with HIV Testing & Counseling Services to bring newly diagnosed individuals from communities of color to Partner Services and HIV treatment and care at DOPH-HIV/STD as well as other HIV care and treatment facilities throughout Riverside County.</p> <p>Activities: MAI EIS staff will meet with DPOH Prevention on a weekly basis to exchange information on newly diagnosed ensuring that the person in referred to EIS MAI and in linked to HIV care and treatment within 30 days or less</p> <p>-Senior Communicable Disease Specialist (CDS) will review all data elements to ensure linkage and retention of patient.</p>	1, 2, & 3	03/01/18-02/28/19		
<p>Element #6: MAI EIS staff will coordinate with local HIV prevention /outreach programs to identify target outreach locations and identify individuals' not in care and avoid duplication of outreach activities</p> <p>Activities:</p> <ul style="list-style-type: none"> -MAI EIS staff will coordinate with prevention and outreach programs within the TGA to strategically plan service areas to serve. -MAI EIS staff will work with the DOPH-Surveillance unit to 	1, 2, & 3	03/01/18-02/28/19		

target areas in need of services.				
<p>Element #7: MAI EIS staff will assist patients with enrollment or transition activities to other health insurance payer sources (i.e., ADAP, MISP, Medi-Cal, Insurance Marketplace, OA Care HIPP, etc.).</p> <p>Activities:</p> <ul style="list-style-type: none"> -MAI EIS staff will coordinate with non-medical case management services to assist with benefits counseling and rapid linkage to care and support services. 		1, 2, & 3	03/01/18-02/28/19	
<p>Element #8: Senior CDS and Department Manager will ensure that clinic staff at all levels and across all disciplines receive ongoing education and training in cultural competent service delivery to ensure that patients receive quality care that is respectful, compatible with patient's cultural, health beliefs, practices, preferred language and in a manner that reflects and respects the race/ethnicity, gender, sexual orientation, and religious preference of community served.</p> <p>Activities:</p> <ul style="list-style-type: none"> -Senior CDS and Department Manager will review and update on an ongoing basis the written plan that outlines goals, policies, operational plans, and mechanisms for management oversight to provide services based on established national Cultural and Linguistic Competency Standards. -Training to be obtained through the AIDS Education and Training Center on a semi-annual basis. Training elements will be incorporated into policies/plans for the department. 		1, 2, & 3	03/01/18-02/28/19	
<p>Element #9: EIS MAI Staff will utilize standardized, required documentation to record encounters and progress.</p> <p>Activities:</p> <ul style="list-style-type: none"> -MAI EIS staff will maintain documentation on all MAI EIS encounters/activities including demographics, patient contacts, referrals, and follow-up, Linkage to Care Documentation Logs, Assessment and Enrollment Forms and Reporting Forms in each patient's chart -Information will be entered into ARIES. The ARIES reports will be used by the Clinical Quality Management Committee to identify 		1, 2, & 3	03/01/18-02/28/19	

quality service indicators, continuum of care data and provide opportunities for improvement in care and services, improve desired patient outcomes and results can be used to develop and recommend "best practices."			
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RYAN WHITE PART A/MAI PROGRAM BUDGET AND ALLOCATION PLAN
Fiscal Year March 1, 2018 – February 28, 2019

AGENCY NAME: County of Riverside Public Health **SERVICE:** Medical Case Mgmt

	A	B	C
Budget Category	Non-RW Cost (Other Payers) ²	RW Cost	Total Cost ¹
<u>Personnel</u>			
<u>Social Service Worker III:</u> (Brown, A.)(\$73,600 x RW 0.0 FTE) Provides Medical Case Management Services to HIV patients; conduct initial and ongoing assessment of patient service needs, assess patient acuity level, develop a care plan in collaboration with patient; work in collaboration with multidisciplinary HIV care team at three health care centers.	\$73,600	\$0	\$73,600
<u>Health Care Social Worker:</u> (Aparicio,D.)(\$66,300 x RW 1.0 FTE) Provides Medical Case Management Services to HIV patients; conduct initial and ongoing assessment of patient service needs, assess patient acuity level, develop a care plan in collaboration with patient; work in collaboration with multidisciplinary HIV care team at three health care centers.		\$66,300	\$66,300
<u>Communicable Disease Specialist:</u> (Arrona, I) (\$68,900 x RW 0.15 FTE) Provides Medical Case Management Services to HIV patients; conduct initial and ongoing assessment of patient service needs, assess patient acuity level, develop a care plan in collaboration with patient; work in collaboration with multidisciplinary HIV care team at three health care centers.	\$58,900	\$10,000	\$68,900
<u>Nurse Manager</u> (Hexum, D.) (\$125,000 x RW 0.07 FTE) This position will be responsible to provide direct patient care and plans, organizes, directs and evaluates nursing/medical case management services at three health care centers.	\$116,400	\$8,600	\$125,000

LVN II: (Barajas, V.) (\$49,300 x RW 0.28 FTE) Provides Medical Case Management Services to HIV patients; provide coordination and follow - up of medical treatment. Provide treatment adherence counseling at three health care centers.	\$35,400	\$13,900	\$49,300
LVN II: (Malixi E.) (\$52,300 x RW 0.35 FTE) Provides Medical Case Management Services to HIV patients; provide coordination and follow - up of medical treatment. Provide treatment adherence counseling at three health care centers.	\$33,800	\$18,500	\$52,300
LVN III: (Merry-Rojas, S.) (\$57,200 x RW 0.0 FTE) Provides Medical Case Management Services to HIV patients; provide coordination and follow - up of medical treatment. Provide treatment adherence counseling at three health care centers.	\$57,200	\$0	\$57,200
LVN II: (Del Villar, D.) (\$54,300 x RW 0.36 FTE) Provides Medical Case Management Services to HIV patients; provide coordination and follow - up of medical treatment. Provide treatment adherence counseling at three health care centers.	\$34,800	\$19,500	\$54,300
Fringe Benefits 42% of Total Personnel Costs	\$116,592	\$57,456	\$174,048
TOTAL PERSONNEL	\$526,692	\$194,256	\$720,948
Other (Other items related to service provision such as supplies, rent, utilities, depreciation, maintenance, telephone, travel, computer, equipment, etc. can be added below)			

Office Supplies: Office supplies/equipment to support daily activities at three health care centers. This includes paper, pens, ink, etc.		\$1,086	\$1,086
Travel: Mileage and Carpool for Medical Case Management staff to provide direct patient care, coordinate and follow-up on patient assessments and oversee patient care plan. (Mileage calculated at .545/mile).	\$1,500	\$3,757	\$5,257
TOTAL OTHER	\$1,500	\$4,843	\$6,343
SUBTOTAL (Total Personnel and Total Other)	\$528,192	\$199,099	\$727,291
Administration (limited to 10% of total service budget) (Include a detailed description of items within such as managerial staff etc.)	\$52,819	\$19,910	\$72,729
TOTAL BUDGET (Subtotal & Administration)	\$581,011	\$219,009	\$800,020

¹ Total Cost = Non-RW Cost (Other Payers) + RW Cost (A+B)

\$ 800,020

• Total Number of Ryan White Units to be Provided for this Service Category:

5616

• Total Ryan White Budget (Column B) Divided by Total RW Units to be Provided:

\$ 39

(This is your agency's RW cost for care per unit)

² List Other Payers Associated with funding in Column A:

Ryan White Part B

RYAN WHITE PART A/MAI PROGRAM BUDGET AND ALLOCATION PLAN
Fiscal Year March 1, 2018 – February 28, 2019

AGENCY NAME: County of Riverside Public Health **SERVICE:** EIS

	A	B	C
Budget Category	Non-RW Cost (Other Payers) ²	RW Cost	Total Cost ¹
Personnel			
Communicable Disease Specialist: (Vacant) (\$67,000 x RW 0.0 FTE) Provide EIS Services to unaware and unmet need populations in service areas 1, 2, and 3 in Riverside County. Identify barriers to care. Assist patient with linkage to medical care and wraparound services. Link newly diagnosed HIV+ to medical care in 30 days or less. Assist patients that have fallen out of care facilitating access to care. Provide targeted HIV testing.	\$67,000	\$0	\$67,000
SR.Communicable Diseases Specialist: (Santos, E.) (\$70,500 x RW 0.37 FTE) Supervises EIS services to unaware and unmet need populations in service areas 1, 2, and 3 in Riverside County. Identify barriers to care. Assist patient with linkage to medical care and wraparound services. Link newly diagnosed HIV+ to medical care in 30 days or less. Assist patients that have fallen out of care facilitating access to care. Oversees QA activities.	\$44,500	\$26,000	\$70,500
Communicable Disease Specialist: (Inzuna, K.) (\$34,000 x RW 1.00 FTE) Provide EIS Services to unaware and unmet need populations in service areas 1, 2, and 3 in Riverside County. Identify barriers to care. Assist patient with linkage to medical care and wraparound services. Link newly diagnosed HIV+ to medical care in 30 days or less. Assist patients that have fallen out of care facilitating access to care. Provide targeted HIV testing.	\$0	\$34,000	\$34,000

Communicable Disease Specialist: (Lopez, A.) (\$67,000 x RW 0.0 FTE) Provide EIS Services to unaware and unmet need populations in service areas 1, 2, and 3 in Riverside County. Identify barriers to care. Assist patient with linkage to medical care and wraparound services. Link newly diagnosed HIV+ to medical care in 30 days or less. Assist patients that have fallen out of care facilitating access to care. Provide targeted HIV testing.	\$67,000	\$0	\$67,000
Communicable Disease Specialist: (Vacant) (\$67,000 x RW 0.0 FTE) Provide EIS Services to unaware and unmet need populations in service areas 1, 2, and 3 in Riverside County. Identify barriers to care. Assist patient with linkage to medical care and wraparound services. Link newly diagnosed HIV+ to medical care in 30 days or less. Assist patients that have fallen out of care facilitating access to care. Provide targeted HIV testing.	\$67,000	\$0	\$67,000
Fringe Benefits			
42% of Total Personnel Costs	\$103,110	\$25,200	\$128,310
TOTAL PERSONNEL	\$348,610	\$85,200	\$433,810
<i>Other (Other items related to service provision such as supplies, rent, utilities, depreciation, maintenance, telephone, travel, computer, equipment, etc. can be added below)</i>			
Travel: Mileage and Carpool for EIS staff to assist unaware and unmet need population link to medical care and wraparound services. Assist patients that have fallen out of care facilitating access to care. (Mileage calculated at .545/mile).	\$1,500	\$2,480	\$3,980
HIV testing kits to perform targeted HIV testing. To help the unaware learn of their HIV statues and receive referral to HIV care and treatment services.		\$0	\$0
TOTAL OTHER	\$1,500	\$2,480	\$3,980

SUBTOTAL (Total Personnel and Total Other)	\$350,110	\$87,680	\$437,790
Administration (limited to 10% of total service budget) (Include a detailed description of items within such as managerial staff etc.)	\$35,011	\$8,768.00	\$43,779
TOTAL BUDGET (Subtotal & Administration)	\$385,121	\$96,448	\$481,569

¹ Total Cost = Non-RW Cost (Other Payers) + RW Cost (A+B)

\$ 481,569

- Total Number of Ryan White Units to be Provided for this Service Category:

2040

- Total Ryan White Budget (Column B) Divided by Total RW Units to be Provided:

\$ 47

(This is your agency's RW cost for care per unit)

²List Other Payers Associated with funding in Column A:

Ryan White Part B

RYAN WHITE PART A/MAI PROGRAM BUDGET AND ALLOCATION PLAN
Fiscal Year March 1, 2018 – February 28, 2019

AGENCY NAME: County of Riverside Public Health **SERVICE:** Outpatient/Ambulatory Health Services

Budget Category	FTE	A Non-RW Cost (Other Payers) ²	B RW Cost	C Total Cost ¹
Personnel				
Physician IV Per Diem : (Zane, R.) (\$105,368 x RW 0.22 FTE) Provides medical diagnosis, treatment, and management including the prescription of antiretroviral therapy to patients with HIV disease at three health care centers in Riverside County. Perform diagnostic testing, documentation and tracking of viral loads and CD4 counts. Early intervention and risk assessment, preventive care and screening, practitioner examination, medical history taking, diagnosis and treatment of common physical and mental health needs.	0.220	\$82,187	\$23,181	\$105,368
Physician IV: (Pearce, D.)(\$209,806 x RW 0.045 FTE) Provides medical diagnosis, treatment, and management including the prescription of antiretroviral therapy to patients with HIV disease at three health care centers in Riverside County. Perform diagnostic testing, documentation and tracking of viral loads and CD4 counts. Early intervention and risk assessment, preventive care and screening, practitioner examination, medical history taking, diagnosis and treatment of common physical and mental health needs.	0.046	\$200,197	\$9,609	\$209,806
Nurse Practitioner: (Green, M.)(\$21,000 x RW 0.35 FTE) Provides medical diagnosis, treatment, and management including the prescription of antiretroviral therapy to patients with HIV disease at three health care centers in Riverside County. Perform diagnostic testing, documentation and tracking of viral loads and CD4 counts. Early intervention and risk assessment, preventive care and screening, practitioner examination, medical history taking, diagnosis and treatment of common physical and mental health needs.	0.350	\$13,650	\$7,350	\$21,000
Nurse Practitioner: (Cole, C.)(\$53,500 x RW 0.19 FTE) Provides medical diagnosis, treatment, and management including the prescription of antiretroviral therapy to patients with HIV disease at three health care centers in Riverside County. Perform diagnostic testing, documentation and tracking of viral loads and CD4 counts. Early intervention and risk assessment, preventive care and screening, practitioner examination, medical history taking, diagnosis and treatment of common physical and mental health needs.	0.190	\$43,335	\$10,165	\$53,500
Physician III: (Wynn)(\$62,000 x RW 0.20 FTE) Provides medical diagnosis, treatment, and management including the prescription of antiretroviral therapy to patients with HIV disease at three health care centers in Riverside County. Perform diagnostic testing, documentation and tracking of viral loads and CD4 counts. Early intervention and risk assessment, preventive care and screening, practitioner examination, medical history taking, diagnosis and treatment of common physical and mental health needs.	0.200	\$49,600	\$12,400	\$62,000
Health Services Assistant: (Ramirez, G.) (\$50,500 x .RW 0.27 FTE) Provides direct patient care and provides support duties to physicians, registered nurses and LVN's at three health care centers.	0.270	\$36,865	\$13,635	\$50,500

Health Services Assistant: (Rosado, E.) (\$46,500 x RW 0.28 FTE) Provides direct patient care and provides support duties to physicians, registered nurses and LVN's at three health care centers.	0.280	\$33,480	\$13,020	\$46,500
Health Services Assistant: (Garcia- Jones, M.) (\$46,500 x RW 0.21 FTE) Provides direct patient care and provides support duties to physicians, registered nurses and LVN's at three health care centers.	0.210	\$36,735	\$9,765	\$46,500
Nurse Manager: (Hexum, D.) (\$130,700 x RW 0.20 FTE) This position will be responsible to provide direct patient care and plans, organizes, directs and evaluates nursing/medical services at three health care centers.	0.200	\$104,560	\$26,140	\$130,700
LVN III: (Rojas-Merry, S.) (\$57,200 x RW 0.20 FTE) Provides direct patient care and provides support duties to physicians, and registered nurses at three health care centers.	0.200	\$45,760	\$11,440	\$57,200
Fringe Benefits 42% of Total Personnel Costs		\$271,475	\$57,416.10	\$328,891
TOTAL PERSONNEL		\$917,844	\$194,121	\$1,111,965
Other (Other items related to service provision such as supplies, rent, utilities, depreciation, maintenance, telephone, travel, computer, equipment, etc. can be added below)				
Medical Supplies: Medical supplies/equipment to support daily activities at three health care centers. This includes syringes, blood tubes, plastic gloves, etc.		\$5,000	\$6,250	\$11,250
Office Supplies: Office supplies/equipment to support daily activities at three health care centers. This includes paper, pens, ink, etc.		\$3,000	\$3,500	\$6,500
Pharmacy Supplies: Provide one-time pharmaceutical assistance fo HIV patients receiving Outpatient/Ambulatory Health Services at three health care centers.		\$0	\$0	\$0
Travel: Mileage and Carpool for clinic and support staff to to provide Outpatient/Ambulatory Health Services to HIV patients at the Riverside, Perris and Indio health care centers (Mileage calculated at .545/mile).		\$6,000	\$1,810	\$7,810
TOTAL OTHER		\$14,000	\$11,560	\$25,560
SUBTOTAL (Total Personnel and Total Other)		\$931,844	\$205,681	\$1,137,525
Administration (limited to 10% of total service budget) (include a detailed description of items within such as managerial staff etc. See next page.)		\$93,184	\$20,568.11	\$113,753
TOTAL BUDGET (Subtotal & Administration)		\$1,025,028	\$226,249	\$1,251,278

¹ Total Cost = Non-RW Cost (Other Payers) + RW Cost (A+B) 0.535 \$ 1,251,278

• Total Number of Ryan White Units to be Provided for this Service Category: 3564

• Total Ryan White Budget (Column B) Divided by Total RW Units to be Provided: \$ 63

(This is your agency's RW cost for care per unit)

²List Other Payers Associated with funding in Column

A:	Medi-Cal and Ryan White Part B	Revised 10/03/18
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RYAN WHITE PART A/MAI PROGRAM BUDGET AND ALLOCATION PLAN
Fiscal Year March 1, 2018 – February 28, 2019

AGENCY NAME: County of Riverside Public Health **SERVICE:** Non Medical Case Mgmt

Budget Category	FTE	A Non-RW Cost (Other Payers) ²	B RW Cost	C Total Cost ¹
Personnel				
Communicable Disease Specialist: (Arrona, I) (\$67,000 x RW 0.89 FTE) Help patients identify all available health and disability benefits. Educate patients on public and private benefits at three health care centers. Assist patients with accessing community, social, financial, and legal resources.	0.890	\$7,370	\$59,630	\$67,000
Communicable Disease Specialist: (Vacant) (\$42,380 x RW .34 FTE) Help patients identify all available health and disability benefits. Educate patients on public and private benefits at three health care centers. Assist patients with accessing community, social, financial, and legal resources.	0.3400	\$27,971	\$14,409	\$42,380
Fringe Benefits 42% of Total Personnel Costs		\$14,843	\$31,096.38	\$45,940
TOTAL PERSONNEL		\$50,184	\$105,135	\$155,320
Other (Other items related to service provision such as supplies, rent, utilities, depreciation, maintenance, telephone, travel, computer, equipment, etc. can be added below)				
Travel: Mileage and Carpool for Non-Medical Case Management staff to provide direct patient care, coordinate eligibility and follow-up on patient assessments improving access to care. (Mileage calculated at .545/mile).		\$500	\$1,557	\$2,057
Office Supplies: Office supplies/equipment to support daily activities at three health care centers. This includes paper, pens, ink, etc.			\$673	\$673
Enter item name and description				\$0
Enter item name and description				\$0
TOTAL OTHER		\$500	\$2,230	\$2,730
SUBTOTAL (Total Personnel and Total Other)		\$50,684	\$107,365	\$158,050
Administration (limited to 10% of total service budget) (Include a detailed description of items within such as managerial staff etc.)		\$5,068	\$10,737	\$15,805
TOTAL BUDGET (Subtotal & Administration)		\$55,753	\$118,102	\$173,855

¹ Total Cost = Non-RW Cost (Other Payers) + RW Cost (A+B)

\$ 173,855

• Total Number of Ryan White Units to be Provided for this Service Category:

8370

• Total Ryan White Budget (Column B) Divided by Total RW Units to be Provided:

\$ 14

(This is your agency's RW cost for care per unit)

²List Other Payers Associated with funding in Column A:

Ryan White Part B

Revised 10/03/18

RYAN WHITE PART A/MAI PROGRAM BUDGET AND ALLOCATION PLAN
Fiscal Year March 1, 2018 – February 28, 2019

AGENCY NAME: County of Riverside Public Health **SERVICE:** Medical Nutrition Therapy

Budget Category	FTE	A Non-RW Cost (Other Payers) ²	B RW Cost	C Total Cost ¹
Personnel				
Nutritionist (Luna, B.) (\$45,000 x 0.08 FTE) Performs nutritional assessments on HIV patients ; Teaches and counsels HIV patients on healthy food choices and food preparation. Determines, through application of various published standards, whether individuals are at nutritional risk. Gives direct nutritional and dietetic consultation to individuals with special nutritional needs in an individual and group session.	0.080	\$41,400	\$3,600	\$45,000
Nutritionist (Mansell, S.) (\$16,500 X 0.10 FTE) Performs nutritional assessments on HIV patients ; Teaches and counsels HIV patients on healthy food choices and food preparation. Determines, through application of various published standards, whether individuals are at nutritional risk. Gives direct nutritional and dietetic consultation to individuals with special nutritional needs in an individual and group session.	0.100	\$14,850	\$1,650	\$16,500
Nutritionist (Rodriguez, I.) (\$15,000 x 0.07 FTE) Performs nutritional assessments on HIV patients ; Teaches and counsels HIV patients on healthy food choices and food preparation. Determines, through application of various published standards, whether individuals are at nutritional risk. Gives direct nutritional and dietetic consultation to individuals with special nutritional needs in an individual and group session.	0.070	\$13,950	\$1,050	\$15,000
Nutritionist (Suess, D.) (\$12,000 x 0.09 FTE) Performs nutritional assessments on HIV patients ; Teaches and counsels HIV patients on healthy food choices and food preparation. Determines, through application of various published standards, whether individuals are at nutritional risk. Gives direct nutritional and dietetic consultation to individuals with special nutritional needs in an individual and group session.	0.090	\$10,920	\$1,080	\$12,000
Fringe Benefits 42% of Total Personnel Costs		\$4,586	\$3,100	\$7,686
TOTAL PERSONNEL		\$15,506	\$10,480	\$19,686
Other (Other items related to service provision such as supplies, rent, utilities, depreciation, maintenance, telephone, travel, computer, equipment, etc. can be added below)				
Travel: Mileage for Medical Nutrition Therapy staff to provide direct patient care, follow-up on patient assessments improving health outcomes. (Mileage calculated at .545/mile).			\$100	\$100
Office Supplies: Office supplies/equipment to support daily activities at three health care centers. This includes paper, pens, ink, etc.			\$329	\$329
Medical Supplies: Medical supplies/equipment Bio-Electrical Impedance Analysis (BIA) machine includes plastic gloves, etc.			\$0	\$0
TOTAL OTHER		\$0	\$429	\$429
SUBTOTAL (Total Personnel and Total Other)		\$15,506	\$10,909	\$26,415
Administration (limited to 10% of total service budget) (Include a detailed description of items within such as managerial staff etc.)		\$1,551	\$1,091.00	\$2,642
TOTAL BUDGET (Subtotal & Administration)		\$17,057	\$12,000	\$29,057

¹ Total Cost = Non-RW Cost (Other Payers) + RW Cost (A+B)

• Total Number of Ryan White Units to be Provided for this Service Category:

• Total Ryan White Budget (Column B) Divided by Total RW Units to be Provided:

(This is your agency's RW cost for care per unit)

\$	29,057
3450	
\$	3

²List Other Payers Associated with funding in Column

A:

Ryan White Part B

Revised 10/03/18

RYAN WHITE PART A/MAI PROGRAM BUDGET AND ALLOCATION PLAN
Fiscal Year March 1, 2018 – February 28, 2019

AGENCY NAME: County of Riverside Public Health **SERVICE:** MAI/EIS

	A	B	C
Budget Category	Non-RW Cost (Other Payers) ²	RW Cost	Total Cost ¹
Personnel			
<u>Communicable Disease Specialist:</u> (Lopez, A.) (\$67,000 x RW 0.55 FTE) Provide MAI EIS Services to African American and Latino unaware and unmet need populations in service areas 1, 2, and 3 in Riverside County. Identify barriers to care. Assist patient with linkage to medical care and wraparound services. Link newly diagnosed HIV+ to medical care in 30 days or less. Assist patients that have fallen out of care facilitating access to care. Perform targeted HIV testing.	\$30,000	\$37,000	\$67,000
<u>SR Communicable Diseases Specialist:</u> (Santos, E.) (\$70,500 x RW 0.21 FTE) Supervises MAI EIS services to African American and Latino unaware and unmet need populations in service areas 1, 2, and 3 in Riverside County. Identify barriers to care. Assist patient with linkage to medical care and wraparound services. Link newly diagnosed HIV+ to medical care in 30 days or less. Assist patients that have fallen out of care facilitating access to care. Oversees QA activities.	\$55,500	\$15,000	\$70,500
<u>Communicable Disease Specialist:</u> (Vacant, W.) (\$67,000 x RW 0.0 FTE) Provide MAI EIS Services to African American and Latino unaware and unmet need populations in service areas 1, 2, and 3 in Riverside County. Identify barriers to care. Assist patient with linkage to medical care and wraparound services. Link newly diagnosed HIV+ to medical care in 30 days or less. Assist patients that have fallen out of care facilitating access to care.	\$28,021	\$0	\$28,021
Fringe Benefits 42% of Total Personnel Costs	\$47,679	\$21,840	\$69,519
TOTAL PERSONNEL	\$161,200	\$73,840	\$235,040

Other (Other items related to service provision such as supplies, rent, utilities, depreciation, maintenance, telephone, travel, computer, equipment, etc. can be added below)			
Travel: Mileage and Carpool for MAI EIS staff to assist unaware and unmet need population link to medical care and wraparound services. Assist patients that have fallen out of care facilitating access to care .545/mile).	\$1,000	\$1,249	\$2,249
HIV testing kits to perform targeted HIV testing. To help the unaware learn of their HIV statues and receive referral to HIV care and treatment services.		\$0	\$0
Office Supplies: Office supplies/equipment to support daily activities at three health care centers. This includes paper, pens, ink, etc.	\$500	\$2,600	\$3,100
TOTAL OTHER	\$1,500	\$3,849	\$5,349
SUBTOTAL (Total Personnel and Total Other)	\$162,700	\$77,689	\$240,389
Administration (limited to 10% of total service budget)(Include a detailed description of items within such as	\$16,270	\$7,769	\$24,039
TOTAL BUDGET (Subtotal & Administration)	\$178,970	\$85,458	\$264,428

¹ Total Cost = Non-RW Cost (Other Payers) + RW Cost (A+B)

\$ 264,428

- Total Number of Ryan White Units to be Provided for this Service Category:
- Total Ryan White Budget (Column B) Divided by Total RW Units to be Provided:

2000

\$ 43

(This is your agency's RW cost for care per unit)

²List Other Payers Associated
with funding in Column A:

Ryan White Part B