

SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



ITEM
3.53
(ID # 10468)

MEETING DATE:
Tuesday, July 23, 2019

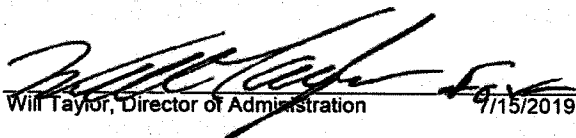
FROM : SHERIFF-CORONER-PA:

SUBJECT: SHERIFF-CORONER-PA: Approval of Amendment No. 2 to the Inmate Telephone Services Agreement with Securus Technologies, Inc to Provide Inmate Telephone Service in the County Detention Facilities, All Districts, [Total Cost \$0], 100% Inmate Welfare Fund. (Continued from July 2, 2019, Agenda Item 3.24, MT 10165)

RECOMMENDED MOTION: That the Board of Supervisors:

1. Approve Amendment No. 2 to the Professional Services Agreement with the Securus Technologies, Inc for Inmate Telephone Service to extend the contract for an additional one-year through October 31, 2021, and to expand the Inmate Telephone Services provided to include Video Relay Services for deaf inmates at no cost to Inmate Welfare Fund and authorize the Chairman of the Board to sign the Amendment on behalf of the County.


ACTION: Policy


Will Taylor, Director of Administration 7/15/2019

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Jeffries, seconded by Supervisor Perez and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Jeffries, Spiegel, Washington, Perez and Hewitt
Nays: None
Absent: None
Date: July 23, 2019
xc: Sheriff

Kecia R. Harper
Clerk of the Board
By 
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

| FINANCIAL DATA | Current Fiscal Year: | Next Fiscal Year: | Total Cost: | Ongoing Cost |
|--|-----------------------------|--------------------------|---------------------------------------|---------------------|
| COST | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| NET COUNTY COST | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| SOURCE OF FUNDS: 100% Inmate Welfare Fund | | | Budget Adjustment: No | |
| | | | For Fiscal Year: 19/20 – 20/21 | |

C.E.O. RECOMMENDATION: Approve

(BR 20-003)
7/21/15, #3.47

BACKGROUND:

Summary

The Sheriff's Department is expanding the contract with Securus to include Video Relay Services (VRS). VRS is a video calling service for the deaf which uses video to allow for sign language between parties or through interpreters (if one of the parties is hearing.) VRS will replace the traditional Telecommunications Device for the Deaf (TDD) devices that were utilized within the Correctional Facilities prior to December 2017. TDD is an analog telephone-based system and has been phased out due to the prevalence of cellular telephone use.

Securus will install video terminals to achieve a connection with a third-party sign language interpreter. Currently, these video terminals do not exist and were not part of the contract. This equipment requires extensive wiring and cabling to power on and the connections are made through data lines Securus brings into the facilities.

Impact on Residents and Businesses

This contract expansion will benefit the residents of Riverside County by providing an opportunity for hearing-impaired inmates to access the latest technology available for personal phone calls.

Contract History and Price Reasonableness

The initial Securus contract was approved by the Board of Supervisors on July 21, 2015 agenda number 3.47. On September 29, 2015 the contract was first amended to reflect a change to the telephone devices and update language on County cost reimbursements. This second amendment will provide a contract extension that allows the Sheriff's Department to expand services to hearing-impaired inmates without increasing the net county cost for the department. The contract extension also extends the revenue base for the Inmate Welfare Fund by an estimated \$2,500,000.

This amendment details the initial one-time cost for the installation of the entire project, much of the cost comes from the infrastructure needed. The annual maintenance covers any repair

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

work, replacement, and software licenses/maintenances, that will need to be performed to keep the video terminals healthy and for the application to work with the third party VRS vendor. Securus partners with Purple Communications to provide the actual VRS. Since Purple does not have a way to record calls for the Sheriff Department, they must work with Securus to provide this whole hosted solution. Securus provides the connection and will record the calls with the same retention rate as all other inmate calls. Securus is the current provider of inmate telephones within the Correctional Facilities.


Securus will provide the installation (\$118,307) and maintenance (\$14,160) at no charge with the extension of the current contract by one year, to continue through October 31, 2021.

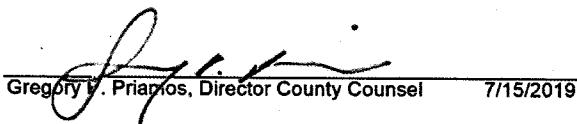
County Counsel has reviewed and approved Amendment No. 2 as to form.

ATTACHMENTS:

3 – Amendment NO. 2 to Securus Agreement


Teresa Summers, Director of Purchasing 7/15/2019


Ryan Carter, Principal Management Analyst 7/16/2019


Gregory V. Priamos, Director County Counsel 7/15/2019

COUNTY OF RIVERSIDE
AMENDMENT NO. 2 TO THE AGREEMENT
WITH
SECURUS TECHNOLOGIES, INC

| | |
|--|-------------------------------|
| Original Contract Term: | 07/21/2015 through 10/31/2020 |
| Effective Date of Amendment: | July 2, 2019 |
| Original Annual Maximum Contract Amount: | \$2,500,000 |
| Contract ID: | SHARC-72554-001-10/20 |

This Amendment No. 2 to the Service Agreement between the County of Riverside (COUNTY) and SECURUS TECHNOLOGIES, INC (CONTRACTOR) is entered into by and between COUNTY and CONTRACTOR, effective July 2, 2019.

WHEREAS, COUNTY and CONTRACTOR entered into that certain Service Agreement for Inmate Telephone Services, effective July 21, 2015 (the "Agreement");

WHEREAS, the parties desire to extend the period of performance, and to amend certain sections of the Agreement, including Section 2 and Exhibit A of the Agreement.

NOW THEREFORE, for good and valuable consideration, the receipt and adequacy of which is hereby acknowledged, COUNTY and CONTRACTOR agree as follows:

1. The above recitals are true and correct and are incorporated herein by reference.
2. Section 2.1 ("Period of Performance") is amended by deleting the first sentence and replacing it with the following: "This Agreement shall be effective upon signature of this Agreement by both parties and continues in effect to October 31, 2021, unless terminated earlier."
3. CONTRACTOR shall replace the Telecommunications Device for the Deaf (TDD) system with Video Relay Service (VRS) equipment, and CONTRACTOR shall waive the installation cost of \$118,307 and the annual maintenance cost of \$14,160 for the remaining contract term through October 31, 2021. Accordingly, all references to "TDD" in paragraphs f. and g. of subsection 5 ("Telephone System Features") of Exhibit A are hereby deleted and replaced with "Video Relay Service (VRS)".
4. All other terms and conditions of the Agreement not modified herein shall remain unchanged.

IN WITNESS WHEREOF, the Parties hereto have caused their duly authorized representatives to execute this Amendment.

[Signature page to follow.]

JUL 23 2019 3.53

COUNTY OF RIVERSIDE
AMENDMENT NO. 2 TO THE AGREEMENT
WITH
SECURUS TECHNOLOGIES, INC

COUNTY OF RIVERSIDE, a political
subdivision of the State of California

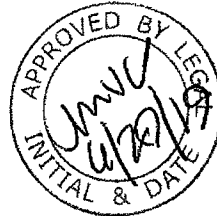
SECURUS TECHNOLOGIES, INC.,
a Delaware corporation

By: [Signature]
Kevin Jeffries,
Chairman, Board of Supervisor
Dated: JUL 23 2019

By: [Signature]
Name: Robert Pickens
Title:
Dated: 6-21-19

APPROVED AS TO FORM:
Gregory P. Priamos
County Counsel

By: [Signature]
Susanna Oh,
Deputy County Counsel



ATTEST:
KECIA R. HARPER, Clerk
By: [Signature]
DEPUTY

MINUTES OF THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



3.24
(MT 10165)

On motion of Supervisor Perez, seconded by Supervisor Hewitt and duly carried, IT WAS ORDERED that the recommendation from the Sheriff-Coroner-PA regarding the approval of Amendment No. 2 to the Inmate Telephone Services Agreement with Securus Technologies, Inc. to provide inmate telephone service in the County Detention Facilities, is continued to Tuesday, July 23, 2019 at 9:30 a.m. or as soon as possible thereafter.

Roll Call:

Ayes: Jeffries, Spiegel, Washington and Perez
Nays: None
Absent: Hewitt

I hereby certify that the foregoing is a full true, and correct copy of an order made and entered on July 2, 2019 of Supervisors Minutes.

WITNESS my hand and the seal of the Board of Supervisors
Dated: July 2, 2019
Kecia R. Harper, Clerk of the Board of Supervisors, in
and for the County of Riverside, State of California.

(seal)

By: Kecia R. Harper Deputy

AGENDA NO.
3.24

xc: Sheriff, COB

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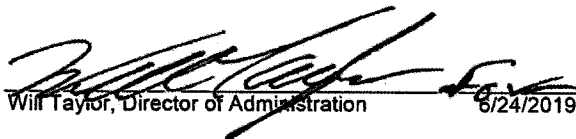
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ACTION:Policy


Will Taylor, Director of Administration 6/24/2019

MINUTES OF THE BOARD OF SUPERVISORS

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Gregory V. Prietos, Director County Counsel 6/22/2019