**MEETING DATE:**
Tuesday, August 27, 2019

**FROM :** EXECUTIVE OFFICE:

**SUBJECT:** EXECUTIVE OFFICE: Receive and File Update on Homelessness Activities 2018-2019

**RECOMMENDED MOTION:** That the Board of Supervisors:

1. That the Board of Supervisors receive and file the update on homelessness activities.
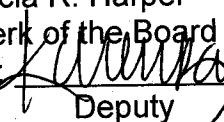
**ACTION:Consent**

*Lisa Brandl*

Lisa O Brandl                                        8/22/2019

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## MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Washington, seconded by Supervisor Spiegel and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes:      Jeffries, Spiegel, Washington, Perez and Hewitt
Nays:      None
Absent:    None
Date:      August 27, 2019
xc:        EO

Kecia R. Harper
Clerk of the Board
By: _____
          Deputy

| FINANCIAL DATA | Current Fiscal Year: | Next Fiscal Year: | Total Cost: | Ongoing Cost |
|---|---|---|---|---|
| COST | $    N/A | $    N/A | $    N/A | $    N/A |
| NET COUNTY COST | $    N/A | $    N/A | $    N/A | $    N/A |

| SOURCE OF FUNDS: N/A | Budget Adjustment:    No |
|---|---|
| | For Fiscal Year:    N/A |

**C.E.O. RECOMMENDATION:** [CEO use]

**BACKGROUND:**

**Riverside County Homelessness Solutions: 1st Year Report**

Riverside County addresses homelessness via activities detailed in the Homeless Action Plan introduced in 2018, through administration of federal and state funding, and by ad hoc responses to the consequence of homeless encampments on public and private land. In the last year, the Executive Office has been coordinating these activities internally, and in collaboration with cities and nonprofit stakeholders.

Heading into the second year of this implementation, the Executive Office is working to have a more coherent view of these diverse activities so that we can more effectively target existing resources, identify and secure additional resources, and measure the impact of these investments.

**The Homeless Action Plan**

In 2018, Riverside County committed to an Action Plan to address homelessness. The plan focuses on the role County departments play in preventing and ending homelessness. As plan implementation proceeded, the scope of County engagement grew so that 20 County departments and agencies are now actively engaged in at least one aspect of the plan.

**Attachment A** summarizes the progress made in the plan's implementation, by area of focus. Of note, by area of activity:

a. **System Coordination**
   - The Executive Office (EO) has been working with County departments to better understand their spending on homeless-related issues. Understandably, there is a high degree of variability in reporting, leading the EO to request departments beginning in FY2019-20 to add a program code to track homeless-related costs in their system, or to determine another method to estimate costs.
   - The Housing Authority updated its Housing Choice Voucher Extraordinary Local Preference to support homeless referrals through the Coordinated Entry System.

- The Continuum of Care's (CoC) Collaborative Applicant, Department of Public Social Services (DPSS), submitted a proposal in response to the Housing of Urban Development (HUD) - Youth Homelessness Demonstration Program (YHDP). If selected, Riverside County will develop and implement a Coordinated Community Plan to prevent and end youth homelessness. The Housing Authority of the County of Riverside will be the primary lead in the community planning process in partnership with CoC youth providers. HUD is expected to make announcements in August 2019.

- A longstanding challenge is coordinated discharge planning, or connecting homeless patients released from the hospital and inmates released from jail to shelter and housing services. Whole Person Care completed its first year in 2018 and planning for implementation of SB1152 is under way.

  - Led by Riverside University Health System (RUHS) – Population Health, Whole Person Care (WPC), is a State-funded program that has multiple County and community partners including Probation, Behavioral Health, DPSS, Federally Qualified Health Centers (FQHCs), detention health, Sheriff's Department, housing providers, Inland Empire Health Plan (IEHP), Molina Healthcare, and faith-based agencies. Registered Nurses located in Probation and Parole facilities, screen and connect released probationers to services, including social services, physical health care, mental health care, substance abuse treatment, and housing placement. Since go-live in October 2017, more than 7,600 clients have been screened and referred for services. 90% of those offered screening accepted. 1,043 were referred for housing services and assisted by housing outreach specialists hired with WPC funding. Since the original funding prohibited funding of housing, California Department of Health Care Services has recently offered Riverside County $2 million dollars in grant funding to develop housing resources. The Director of Population Health is working with County partners, including the Economic Development Agency (EDA), to secure transitional housing for newly released inmates. A Form 11 will be coming to the Board shortly. This application is due September 23, 2019.

  - California Senate Bill 1152 (SB1152), passed in 2018, imposes discharge planning requirements for hospitals. Led by RUHS – Population Health, this has entailed the coordination of hospitals and health plans with operators of homeless shelters and temporary housing programs. This effort includes RUHS – Behavioral Health, RUHS - Medical Center, County Executive Office, Hospital Association of Southern California, and the Inland Empire Health Information Exchange. This collaborative is still evolving but promises to reap significant cost savings to the extent these patients can be moved to permanent housing, where they can stabilize their health.

b. **Housing Resources**
   - Thanks to increased funding from the State, we have increased the supply of bridge housing, rapid re-housing, and permanent supportive housing:
     - 145 new shelter and bridge housing beds
     - 55 new units of rapid rehousing
     - 162 units for persons with mental illness under No Place Like Home (NPLH), leveraging another 257 units. EDA's Housing Authority Division will match 162 Project Based Vouchers from its Housing Choice Voucher program to support NPLH eligible consumers (value over 20 years: $39,236,880).
     - Liberty Village in Beaumont, CA is a new construction community of 38 affordable housing units for veterans and their families. 21 units have been reserved for veterans and their families who have experienced homelessness and receive HUD-Veterans Affairs Supportive Housing (VASH) vouchers from the County of Riverside Housing Authority through the Department of Housing and Urban Development-Veterans Affairs Supportive Housing program. Additional supportive services and case management through LINC Cares and Veterans Affairs (VA).
     - The Housing Authority received $609,801 in Section 811 Mainstream Housing Choice Voucher Program providing permanent housing to 79 non-elderly people with disabilities who are homeless, transitioning out of institutional or other separated settings, at serious risk of institutionalization, homeless or at-risk of homelessness. Partnerships with the Inland Empire Health Plan, Inland Regional Center and the Riverside University Health System – Behavioral Health coordinate voluntary services and supports to enable individuals to live independently in the community.
     - The Department of Public Social Services received an additional $629,000 during FY 18/19 to administer the CalWORKs Housing Support Program to assist families experiencing homelessness in obtaining permanent housing. The program includes a partnership with the Housing Authority of the County of Riverside and provides direct housing locator assistance, temporary shelter, rental subsidies, and wraparound case management to foster housing stability.
     - The Housing Authority has submitted a request for $6.5 million in funding from the Housing for a Healthy California program. This partnership with Health Homes, Whole Person Care, and the Mental Health Services Act programs will match $9.6 million in housing choice vouchers to serve 575 units of housing.

c. **Outreach and Navigation**
   - Because of the concern and impact of homeless encampments, expanding street outreach became the priority focus for the year and is detailed later in this report.

- Housing Authority and Behavioral Health are continuing to work on ways to increase the number of landlords participating in housing subsidy programs.

d. **Support Services**
- A new Health Homes program operated out of RUHS community health centers targets vulnerable, high-risk patients, and has strengthened its collaboration with Behavioral Health. The State of California created this program with approval from the federal Centers for Medicare and Medicaid Services. Locally, Inland Empire Health Plan (IEHP) is implementing the program through RUHS, which has added to each of its ten community health centers and the Medical Center, 4-person multi-disciplinary teams dedicated to ensuring the stability of patients with complex needs. Billed to Medi-Cal, staff time provides essential wrap-around services to support patient stability and connection to medical and behavioral health care.
- In 2018-19, the Workforce Development Department (WDD) increased employment opportunities by enrolling 56 homeless individuals for services that included stress solutions, interview skills, resume writing, and personal accountability. Additional services include access to computers, resume building software, CalJOBS, and other resources at the County's Workforce Development Centers.

e. **Additional Strategies to Build Capacity**
- Riverside County Information Technology (RCIT) has been providing support to the Executive Office in the area of project management and Geographic Information System (GIS) mapping.
- Integrating Cities into County strategies is currently being addressed in the encampment protocols strategy and is also occurring as a result of State requirements of funding recipients to participate in the Continuum of Care (CoC). The CoC, in turn, will begin its own strategic planning process in the Fall of 2019. Part of that process will be to consider how the County priorities align and integrate with the CoC, and what may need to be adjusted.

**The Continuum of Care**

The Riverside County Continuum of Care (CoC) refers to a countywide network of homeless services and housing providers, and advocates, but is not itself a County agency. Members of the CoC elect a Board of Governance that sets policy and makes the funding decisions for the Continuum.

The U.S. Department of Housing and Urban Development (HUD) initiated the CoC when it launched a new federal funding initiative in the mid-1990s. Over time, HUD has developed guidelines and standards for CoCs to follow if they wish to continue to receive funding. This includes having an entity to administer contracts, conduct planning and analysis, and conduct a point-in-time count of homeless persons. Known as the Collaborative Applicant, in the Riverside County CoC, the County Department of Public Social Services (DPSS) has assumed lead

responsibility for these planning and administrative activities. County Purchasing provides DPSS guidance and staff support during the procurement and contracting process. Riverside County Information Technology (RCIT) supports mapping application development and project management. County Counsel serves as general counsel for the Board of Governance, advising both the Board of Governance and DPSS, as the collaborative applicant, on all matters related to the Continuum of Care, HUD regulatory compliance, and newly enacted state programs that fund homeless programs processed through the Continuum of Care. DPSS staff support all CoC meetings with agenda development and public notices, as well as the preparation of reports to support decision-making.

In 2019, the State of California also substantially increased its investment in homeless services and housing. A significant portion of its funding (Homeless Emergency Aid Program (HEAP) and California Emergency Solutions and Housing (CESH)) was directed to CoCs for administration. This created further uncompensated responsibilities for DPSS to manage the prioritization and funding process.

Separately, the State allocated funding for housing for people with mental illness through its No Place Like Home program. Housing developers applied directly for those funds.

**Continuum of Care and Related Accomplishments**

- Membership of nonprofit organizations, businesses, and government agencies increased to over 200, including more cities. The membership recently elected new members to the Board of Governance. From the County, voting board members include Supervisor Washington, Sheriff Bianco, and Greg Rodriguez, Government & Policy Advisor for Supervisor Perez.
- The 2019 Point-in-Time (PIT) Count had the highest level of volunteers yet, and the first-time countywide use of a mobile app-based survey tool. The increased coverage enumerated 2,811 homeless people, a 21% increase over the 2018 count.
- Managed twice the amount of funding, totaling $20 million, including new State grants.
- Grants awarded to historically underserved areas. Of the $10 million in state homeless funding, $4.2 million was awarded to new services and housing in southwest Riverside County.
- Increased focus on increasing permanent supportive housing resources; the State awarded $23.7 million in No Place Like Home funding to create 162 units of permanent supportive housing for chronically homeless or at-risk individuals with severe and persistent mental illness.
- New funding for planning so that future grants issued can be more closely aligned with specific goals identified by the CoC. Riverside County Information Technology has been assisting the Department of Public Social Services in procuring consultant services and defining the expectations for the planning process.
- Outside the County's purview, but critically important is the investment of partners such as Desert Healthcare District Foundation in planning and services funding in the desert,

and the Inland Empire Health Plan's investment in housing navigation services in the County. Lift to Rise, working to generate more capital investment in housing in the Coachella Valley, is emblematic of the type of bold initiatives that the County can leverage in addressing and preventing homelessness.

### Encampment Response

The myriad risks posed by homeless encampments has made addressing them a high priority. In January 2019, 17 County departments and agencies gathered to begin planning a more coordinated and sustainable response to homeless encampments. Since then, the working group has drawn on Emergency Management Department practices to create unified protocols. Integration of the procedures into existing department practices continues, with working group adoption of the protocols scheduled for late September. **Attachment B** lists County stakeholders involved in encampment response.

### Encampment Protocols Accomplishments

- Development of Esri-based mobile apps to assess and map information about encampment sites and people living in the encampments.
- Testing of procedures during an evacuation and a large-scale encampment response in collaboration with the City of Riverside.
- Draft procedures to unify County department response to encampments, whether on County land or in support of City encampment efforts.
- Testing these protocols with coordination of County response with City of Riverside at Hole Lake, including twice weekly outreach from Behavioral Health, Housing Authority, and Probation, and a one-day resource fair that additionally included the Department of Public Social Services, Riverside University Health System mobile medical unit, Public Health, Animal Services, and the Public Defender's Office. Behavioral Health also had HomeConnect staff, an on-site psychiatrist to prescribe medication, and temporary reservation of substance use treatment beds through their Substance Use CARES. 43 people from the encampment used as least one service at the fair; two people from the site accepted substance use treatment.
- Creation of new Senior Program Specialist, funded by DPSS, to coordinate the response from the Executive Office. The position is expected to be filled by September 2019.

### Engaging Cities

Cities will be essential to the County's success in preventing and ending homelessness. To that end, we have engaged cities in the following ways:

**Coachella Valley Association of Governments (CVAG):** County Departments, including the Executive Office, Housing Authority, DPSS, and RUHS – Behavioral Health, serve as ex-officio members of the CVAG Homelessness Committee. Greg Rodriguez of Supervisor Perez's office has been a key liaison on the committee, coordinating the deployment of county resources for

planning and services. At the request of the City of Palm Springs, within 8 hours' notice, County staff set up an extreme weather shelter that became a model for the establishment of summer shelter operated by Coachella Valley Rescue Mission (CVRM). County funding via CVAG, as well as the Desert Healthcare District's Foundation Summer Relief Fund supported the set-up of three nighttime cooling centers: 45 beds in Palm Springs, and 30 beds each in Desert Hot Springs and Cathedral City. The shelters are open from 7PM to 7AM and provide cots and portable showers. Each location is enrolling clients into Homeless Management Information System (HMIS) and connecting clients to resources such as Medi-Cal and CalFresh.

**Western Riverside Council of Governments (WRCOG):** WRCOG has been funding planning and services in its member cities to help build homeless response capacity. This year WCROG has also designated a Fellow to support the Executive Office – Homelessness Solutions. He is also working on 2020 Census outreach preparations through the University of California, Riverside and is mapping the homeless delivery system for the Executive Office.

**3rd District:** In August, Supervisor Washington convened the Third District Homeless Task Force, comprised of Mayors, Councilmembers, key staff and law enforcement of the four cities in his district, Hemet, San Jacinto, Murrieta and Temecula, as well as the Deputy County Executive Officer for Homelessness Solutions, to share information on resources, grant opportunities and best practices, and coordinate their response to homelessness with the County.

**City of Riverside Housing First Program and encampment response:** On August 28, 2018 the Riverside County Board of Supervisors approved a Memorandum of Understanding between the County of Riverside and the City of Riverside to implement the Housing First Program, a pilot program designed by the Riverside County Economic Development Agency. The program laid out an ambitious plan to overhaul the design of local supportive housing programs and provide targeted outreach to chronically homeless individuals. The City of Riverside supplies the first 12 months of rental assistance and individuals are bridged to a County Housing Choice Voucher during their 13th month. By leveraging existing and mixed funding streams to design a supportive housing-like model, the program successfully reduced homelessness and the use of the costliest systems of care for 89 individuals in one year. Graduating individuals to a Housing Choice Voucher after the 12th month provides individuals with the autonomy to pursue self-sufficiency goals at a pace that fits their needs and alleviates the stress of facing an unsupportable increase in rent when the City subsidy ends.

As noted above, County departments continue to assist the City in its efforts to clear the encampments in Hole Lake. The Riverside City Downtown Pilot Project has housed 15 individuals. Since June, staff resources had to be diverted to encampment response at Hole Lake. At that location, outreach teams from County Behavioral Health and Housing Authority joined the City of Riverside and nonprofit providers to contact 54 people, thus far moving 3 into housing. This included a female breast cancer survivor who cannot walk due to a stroke, her boyfriend and daughter. They had been living at Hole Lake for 7 years.

**City of Blythe:** County Departments provided support when the city was notified that the Border Patrol would begin leaving asylum seekers in Blythe in March 2019. Viewed as a homeless prevention response, Emergency Management Department coordinated calls and resources, Housing Authority of the County of Riverside, with assistance from the Department of Public Social Services and Behavioral Health, coordinated transportation and services, including connection to the nonprofit and volunteer-run reception center in Blythe, and shelter beds 100 miles away. In addition, the 4th District and Executive Office have been supporting the Blythe Homeless Outreach Committee with planning and preparation for the next round of state funding opportunities.

**The City of Corona:** Allocated $1 million toward development of a shelter. County staff are working with the City on guidance related to the location and design on the facility.

**Legislation**
Heightened attention to homelessness locally and at the State and Federal levels has resulted in an unprecedented level of legislative activity related to housing, land use, and services. The Executive Office receives reports from the County's State lobbyists, California State Association of Counties, as well as from numerous research and advocacy organizations. Of note:

**California Legislative Update:** The 2019-20 California State Budget includes $650 million one-time General Fund for the construction and expansion of emergency shelters and navigation centers, rapid rehousing, permanent supportive housing, job programs, and for innovative projects. The largest 13 cities will receive $275 million, counties will receive $175 million, and Continuums of Care will receive $190 million, based on the 2019 federally-required point-in-time count. There is a remaining $10 million that is deferred to a later date.

DPSS has summarized these State funding opportunities, which are included in **Attachment C.**

**Federal Legislation:** Supervisor Jeffries sent a letter of support for Senator Feinstein's bill, S. 923 Fighting Homelessness Through Services and Housing Act of 2019. The bill was introduced March 28, 2019, and as of this writing has been referred to the Committee on Health, Education, Labor and Pensions.

## What is Ahead:

## Executive Office - Homelessness Solutions Strategic Plan 2019-20

**Action Plan Implementation:** Continue to track progress made in developing homeless services and housing capacity countywide, ensuring task leads understand and fulfill their responsibilities, leading the work as appropriate.

- Priority focus: with new Senior Program Specialist – Homelessness Solutions, continue to refine the Encampment Protocols. This encompasses the broadest range of County departments, involving the integration of diverse procedures, priorities, and department culture, as well as use of Geographic Information System (GIS) mapping technology and planning for data integration. The barriers and needs identified by the Encampment Protocols Working Group directly relate to other priorities within the Action Plan, such as the creation of more temporary and permanent housing, as well as criminal justice initiatives.

**2020 Census:** Homeless people are likely the hardest to reach population for the Census. The Executive Office will be leading Riverside County's effort to ensure the broadest participation of homeless people possible in the 2020 Census.

**City Engagement:** We will continue to build relationships with cities with the goal of partnerships to address homelessness. We will achieve this through several initiatives: City of Riverside Pilot Project; coordination of Encampment Response; planning support and guidance for siting programs and housing in cities.

**Long-term Human Resources Development:** Support University of California, Riverside's development of a certificate program for students interested in working in homeless services.

**Innovations:** Testing cross-departmental initiatives to promote job development activities and creation of housing; developing better access to drug treatment therapies; and use of GIS technology to coordinate encampment response across departments.

**Bold Steps Alignment:** In fulfilling our mission, we will provide tangible ways for departments to contribute to solving homelessness. While "developing homeless solutions" via the Homeless Action Plan, is specifically called out as its own strategic objective in the Bold Steps, implementation of the action plan aligns with existing 2030 Initiatives and Bold Steps in the following ways:

- **Robust reorganization of the Executive Office:** We are continuing to analyze the most effective way to manage our response to homelessness. In September 2019, we

are adding a Senior Program Specialist – Homelessness Solutions who will initially coordinate our response to homeless encampments. Planning through December 2019 revolves around the scope of the Executive Office's role in directly managing homeless-related activities. A recommendation for additional possible changes will be made by January 2020.

- **Communications:** As homelessness has become a key concern throughout the County, telling our story and the impact of our work will be central to advancing continued support for our efforts. Messaging strategies are fundamental to our encampment response planning and overall reporting on progress fulfilling the Action Plan.

- **Enhanced budget transparency:** In FY2019-20, the Executive Office has requested all County departments track spending and income on activities related to addressing homelessness.

- **Structurally balanced budget:** Seek ways to secure additional State and Federal funding to support our goals to prevent and end homelessness, and cover currently unreimbursed costs.

- **Partnership with the Board of Supervisors:** Continue focus on regional solutions, including the 3rd District alliance, participation on the Coachella Valley Association of Governments Homelessness Committee, and with Western Riverside Council of Governments members.

- **Efficiency and innovation:** Homelessness is a symptom of failed systems of care. By focusing on innovations to more effectively assist people, we will, over time, create cost-savings and efficiencies. We are also seeking ways to better use technology to support project management and connect disparate departments in addressing homelessness.

- **Promote employee engagement** through constructive solutions to homelessness. The Encampment Protocols Workgroup has engaged 17 County departments to identify providers, analyze work flow, and recommend improvements to collaboration. This provides a tangible way to shift from a culture of siloes to trust and collaboration.

- **Develop Homelessness Solutions:** Refine the Action Plan and align it with the Continuum of Care; develop dashboards to report on progress made; continue Riverside Housing First Pilot Program, and implementation of Encampment Protocols and integrate with city initiatives; sustain functional zero[1] for homeless veterans; ensure the participation of homeless people in the 2020 Census.

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[1] Functional zero refers to when the number of homeless veterans is no greater than the monthly housing placement rate for veterans.

- **Improving customer experience:** Identify ways in which County services can more effectively assist people a) who are currently homeless, and b) before their problem becomes a crisis that leads to homelessness. In 2019-20 we will initiate an oral history project to gather stories of presently housed people who were homeless in Riverside County. The goal of the project is to better understand ways in which County services might have made a difference in preventing homelessness.

**ATTACHMENTS (if any, in this order):**

Attachment A:  Homeless Action Plan Summary as of August 2019
Attachment B:  Encampment Protocols Working Group Stakeholders
Attachment C:  State Homeless and Housing Funding Opportunities as of April 2019

# County of Riverside Homeless Action Plan Tracking

| Strategy | Status | Lead | Status as of August 2019 |
|---|---|---|---|
| **SYSTEM COORDINATION** | | | |
| Design & Implement a Homeless Prevention System (HPS) | Pending | DPSS/CAP | Assessment and system mapping: underway. Homeless Prevention Team to design the system to be convened in fall 2019. |
| Develop a Coordinated Discharge Planning System | In process | RUHS-PH | Year 1 Whole Person Care collaboration: Probation, RUHS-Population Health; RUHS- Behavioral Health; State SB 1152 Implementation: connecting hospitals & shelter operators |
| Development and Implement a Homeless Prevention & Awareness Campaign | Holding | CEO/DPSS | Depends on status of A1, Homeless Prevention System. Partner with CVAG & WRCOG. |
| Create a Fully Function Home Connect (Coordinated Entry) System | In process | RUHS-BH | CES integration with current HMIS under way. Consultant to facilitate planning for new HMIS |
| Implement a Community-Wide Housing First & Low Barrier Approach | In process | DPSS | This approach has been adopted by the Continuum of Care as a priority for funded projects. |
| Establish a Countwide Homeless Court Program | In process | DA | Indio Court is active; Riverside Court has begun limited operations in 2019. |
| Develop a Protocol Focused on Proactive Strategies to End the Cycle of Homelessness | In process | County Counsel | County Counsel has been providing legal guidance on encampment response efforts. Recommends changing strategy B-4 to read: "Provide legal advice in developing a protocol |
| Develop a First Responders Training Program | Pending | RSO | The plan outlines what to do; it just needs to start. |
| Conduct Funding Analysis | In process | CEO | All departments requested to add accounting program code to track homeless-related expenses. |
| Create a Regional Funders' Collaborative | Holding for 2020 | CEO | Staff resources needed to implement this recommendation. |
| **HOUSING RESOURCES** | | | |
| Create a Shelter Diversion System | Pending | DPSS/DBH | Continuum of Care agencies are adopting diversion strategies. However, HUD does not yet have guidance on how to track this via HMIS. |
| Develop Affordable Housing & Improve Affordability | In process | EDA/TLMA | EDA has identified county-owned properties for development; advised on use of capital-funded projects; tracked developers seeking No Place Like Home Funding; TLMA has rezoned about 1,500 parcels (about 4,000 acres) to highest density residential and mixed use zones. TLMA also provides expedited processing for eligible highest high-density, multiple family projects, to reduce costs and processing times. |
| Increase the Supply of Bridge Housing | In process | RUHS-BH, HA, DPSS | In 2018: 722 beds [305 beds for families with children, 380 for single adults, 37 for unaccompanied youth]; In 2019: 145 new shelter & bridge housing |
| Increase the Supply of Permanent Supportive Housing | In Process | EDA, HACR | In 2018: 1766 beds [582 for families w/children; 1184 for single adults; of those, 994 (56%) are for veterans]; 2019 No Place Like Home: 94 new units for mentally ill tenants, 68 units preserved. These projects leverage another 257 affordable units. Of those, 164 are preservation of affordable units |
| Increase Rapid Rehousing Assistance | In Process | EDA, HACR | In 2018, 181 beds [134 for families with children, 47 for single adults] 55 units under HEAP & CESH |

# County of Riverside Homeless Action Plan Tracking

| Strategy | Status | Lead | Status as of August 2019 |
|---|---|---|---|
| **OUTREACH & NAVIGATION** | | | |
| Expand Street Outreach within the Housing Crisis Response System | Priority | RUHS - BH | Encampment Protocols Working Group formed in January 2019; testing app development and procedures May - August, to be finalized in Sept. 2019; coordinator to be hired by Executive Office Sept 2019 |
| Expand Housing Navigation within the Housing Crisis Response System | In process | RUHS-BH, HACR | Program design completed; funding needs to be secured. |
| **SUPPORT SERVICES** | | | |
| Increase the Number of Home-Based Care Managers | In Process | RUHS - BH | In 2019, RUHS added Health Home case managers to its community clinic teams. |
| Increase Supportive Services | Pending | CEO/DPSS | Resources & training; advisement to UCR certificate program |
| Enhance Community Partnerships to Increase Employment Opportunities | In Process | EDD, WDD,DPSS | WDD Deputy Director participates in CoC Housing & Sustainability Committee activities to promote improved connection with service providers; WDD Mobile Workforce Development Center equipped with computers and internet access is deployed to communities as needed; WDD is currently recruiting staff for employment outreach services to homeless people. In 2018-19, WDD enrolled 56 homeless individuals for services. |
| Enhance CalWORKs Subsidized Employment Program for Homeless Families | Pending | DPSS | WDD & DPSS coordinate this program providing childcare, uniforms, gas cards and other resources. |
| Improve Access to Health Care and Mainstream Benefits | In Process | DPSS/RUHS-PH | Strategies under consideration: co-location of DPSS eligibility workers at resource fairs & County clinics |
| **Additional Recommended Strategies to Build Capacity** | | | |
| Create resources for workforce development & nonprofit partners | Pending | EO/EDA/HR | Training and professional development support |
| Leverage technology to support client-centered services and achieve operational efficiencies | In Process | EO/RCIT | App Development for Encampment Response; GIS mapping of homeless delivery system |
| Identify and address management and organizational issues that impede progress | | EOCH | Ongoing |
| Integrate Cities into these strategies | In Process | EO | Illustrated by pilot project and encampment protocols |

# County of Riverside Encampment Protocols Stakeholders

| | |
|---|---|
| *Board of Supervisors* | Fields constituent complaints |
| *Animal Services* | Animals owned by encampment dwellers |
| *Code Enforcement* | Responds to calls for service |
| *County Counsel* | Legal risk management |
| *District Attorney* | Prosecutes violations, operates "2nd chance" programs |
| *DPSS Adult Services* | Manages funding for homeless programs |
| *DPSS Self Sufficiency* | Administers public benefits |
| *EDA/Housing Authority* | Operates permanent supportive housing, Section 8, outreach |
| *Emergency Management (EMD)* | Disaster response coordination; extensively developed networks to mobilize first responders, departments and partner agencies |
| *Executive Office* | Department oversight and coordination |
| *Flood* | Encampments interfere with department mission to protect and maintain waterways |
| *Probation* | As of 3/2019, 78 probationers were known to live in encampments |
| *Public Defender* | Represents homeless defendants |
| *Public Health* | Risk of communicable disease; health needs of encampment dwellers |
| *RCIT* | Support for tech solutions |
| *Regional Parks & Open Space* | Encampments interfere with department mission |
| *RUHS – Medical Centers* | Homeless patients tend to cycle through hospitals and ERs because they cannot heal |
| *RUHS - Behavioral Health* | Connects to mental health services |
| *RUHS - Substance Abuse* | Connects to addiction recovery services |
| *Sheriff- Jail Services* | Frequently impacted by sweeps |
| *Sheriff - Homeless outreach* | Charged with conducting outreach |
| *Sheriff - Contracted Cities* | Sometimes charged with outreach, sometimes enlisted to run sweeps |
| *Veterans Services* | Can connect eligible veterans to benefits |

# SUMMARY OF UPCOMING FUNDING RESOURCES FOR 2019

| FUNDING SOURCE/APPLICANTS | FUNDS | TIMELINE | DETAILS |
|---|---|---|---|
| California Emergency Solutions and Housing (CESH) Program Round II (CoC Administrative Entity)<br><br>State Applicant: CoC Collaborative Applicant<br><br>Local Applicants: eligible public and private service providers including cities and non-profit agencies | Approximately $29 million available<br><br>County of Riverside allocation is $747,716 | • NOFA was released on March 18, 2019<br>• Applications are due on June 28<br>• DPSS submitted the application by the deadline | • Rental assistance, housing relocation, and stabilization services<br>• Operating subsidies in the form of 15-year capitalized operating reserves<br>• Flexible housing subsidy funds for local programs that establish or support the provision of rental subsidies in permanent housing<br>• Operating support for emergency housing interventions, including, but not limited to, the following:<br>  o Navigation centers<br>  o Street outreach services<br>  o Shelter diversion<br>• Systems support for activities necessary to maintain a comprehensive homeless services and housing delivery system, including CES data, and HMIS) reporting, and homelessness planning activities.<br>• Develop or update a CES<br>• Development of a plan addressing actions to be taken within the CoC service area if no such plan exists. |
| Homeless Aid for Planning and Shelter Program Proposed State Budget for 2019-20<br><br>State Applicant: Counties<br><br>Local Applicants: eligible public and private service providers including cities and non-profit agencies | one-time $200 million | Fall 2019 | • for counties that site and build emergency shelters; navigation centers hotel/motel conversions, traditional and non-traditional permanent supportive housing, rapid rehousing, or jobs programs. |

# SUMMARY OF UPCOMING FUNDING RESOURCES FOR 2019

| FUNDING SOURCE/APPLICANTS | FUNDS | TIMELINE | DETAILS |
|---|---|---|---|
| **Homeless Aid for Planning and Shelter Program Proposed State Budget for 2019-20 (Cities)**<br><br>**State Applicant:** 13 cities | one-time $275 million | Fall 2019 | • 11 most populous cities have been increased to 13 and includes City of Riverside. Threshold went from a total population of 330,000 to 300,000. |
| **Homeless Aid for Planning and Shelter Program Proposed State Budget for 2019-2020**<br><br>**State Applicant:** CoC Collaborative Applicant<br><br>**Local Applicants:** eligible public and private service providers including cities and non-profit agencies | one-time $175 million | Fall 2019 | • for continuums of care that site and build emergency shelters; navigation centers hotel/motel conversions, traditional and non-traditional permanent supportive housing, rapid rehousing, or jobs programs. |
| **State Emergency Solutions Grant (ESG)**<br><br>**(CoC Administrative Entity)**<br><br>**State Applicant:** CoC Collaborative Applicant/Administrative Entity<br><br>**Local Applicants:** eligible public and private service providers including cities and non-profit agencies | $11 million for CoC and Balance of State<br><br>County of Riverside allocation is $303,373 | NOFA was released on March 29, 2019<br><br>Application is due on May 30, 2019<br><br>DPSS submitted the application by the deadline | The ESG program provides funding to local governments and providers in order to:<br>• Engage individuals and families experiencing homelessness.<br>• Improve the quality of Emergency Shelters for individuals and families experiencing homelessness by helping to operate these shelters and by providing essential services to shelter residents.<br>• Rapidly rehouse individuals and families experiencing homelessness.<br>• Prevent families/individuals from becoming homeless. |

# SUMMARY OF UPCOMING FUNDING RESOURCES FOR 2019

| FUNDING SOURCE/APPLICANTS | FUNDS | TIMELINE | DETAILS |
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| **Housing and Disability Advocacy Program (HDAP)**<br><br>**State Applicant:** County Department of Public Social Services | $43,461,000 in state funds appropriated<br><br>Requires dollar-for-dollar county match | Funds available over three years (July 1, 2017 – June 30, 2020) | • HDAP was created by AB1603 (Chapter 25, Statutes of 2016)<br>• The 2019-20 Governor's Budget proposes local assistance funding of $25 million General Fund on an ongoing basis for HDAP<br>• Provide stable housing while assisting individuals in applying for disability income benefits<br>• Prioritize those who are experiencing chronic homelessness or who rely most heavily on state/county funded programs<br>• Develop and support strong partnerships within the community and serve participants by:<br>   ○ Providing housing assistance (both interim and permanent) to assist individuals exit homelessness; and<br>   ○ Increasing participation for various disability income benefit programs<br><br>• **Target Population**<br>• General Assistance/General Relief applicants/recipients with disabilities;<br>• CalWORKs recipients with disabilities;<br>• low-income veterans with disabilities; and<br>• low-income individuals with disabilities who are being discharged or can be diverted from any of the following, if that individual was experiencing homelessness before entering the institution:<br>   ○ jails; prisons; hospitals; long term care facilities; or rehabilitation facilities<br><br>• **Services**<br>   ○ outreach |

# SUMMARY OF UPCOMING FUNDING RESOURCES FOR 2019

| FUNDING SOURCE/APPLICANTS | FUNDS | TIMELINE | DETAILS |
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| **No Place Like Home**<br><br>**State Applicant:** County<br>Riverside University Health System – Behavioral Health | Noncompetitive Allocation ($190 million) – $3.2 million for Riverside County<br><br>In Round 1, RUHS-BH submitted four applications that passed threshold review and are eligible for approximately 23.6 million in total funding.<br><br>County of Riverside was funded $23,659,297 for 162 units of permanent supportive housing | Deadline for counties to submit documentation to accept their Noncompetitive Allocation is August 15, 2019<br><br>Deadline for counties to submit project applications to HCD for their Noncompetitive Allocation - Rolling application deadline – no later than February 15, 2021<br><br>Round 2 NOFA is expected in September 2019. | ○ case management<br>○ benefits advocacy<br>○ housing assistance<br><br>• Housing is specifically for homeless, chronically homeless, or at risk of chronic homelessness adults with serious mental illness, or children with severe emotional disorders and their families<br>• Housing must utilize low barrier tenant selection practices that prioritize vulnerable populations and offer flexible, voluntary, and individualized supportive services<br>• Utilizes housing first model and follows evidence-based practices; units must be filled using coordinated entry system.<br>• RUHS-BH will circulate broadly an Expression of Interest letter to solicit interest from all interested parties. |
| **Continuum of Care Program**<br><br>**Federal Applicant:** County | Approximately $10 million | NOFA released on July 3, 2019<br>Application due on September 30, 2019 | • Renewal applications<br>• New projects: Bonus Project<br>• New projects (see DV Bonus) |

# SUMMARY OF UPCOMING FUNDING RESOURCES FOR 2019

| FUNDING SOURCE/APPLICANTS | FUNDS | TIMELINE | DETAILS |
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| **Domestic Violence (DV) Bonus**<br><br>**Federal Applicant:** Eligible public and private service providers | $50 million | May – release NOFA and application<br><br>August – due date | • A CoC may apply for one of each of the following types of projects:<br>  ○ Rapid Re-housing (PH-RRH) projects that must follow a housing first approach.<br>  ○ Joint TH and PH-RRH component projects as defined in Section II.C.3.m of this NOFA that must follow a housing first approach.<br>• SSO Projects for Coordinated Entry (SSO-CE) to implement policies, procedures, and practices that equip the CoC's coordinated entry to better meet the needs of survivors of domestic violence, dating violence, sexual assault, or stalking |
| **Youth Homelessness Demonstration Program (YHDP)**<br>(CoC Collaborative Applicant) | $75 million to 25 applicants | May 15 submission deadline<br><br>DPSS submitted the application in the amount of $1M | • Will support a wide range of housing programs including rapid re-housing, permanent supportive housing, transitional housing, and host homes. |
| **Emergency Food and Shelter Program (EFSP)**<br><br>**Applicants:**<br>– Nonprofit or an agency of government<br>– Have an accounting system or fiscal agent approved by the Local Board;<br>– Have a Federal Employer Identification Number (FEIN); | Phase 35 - $1,132,512<br>Phase 36 - $1,112,292<br><br>Upcoming funding will be for FY 2020-2021 | Phase 35<br>January – December 2018<br>Phase 36<br>January – December 2019<br>Phase 37<br>January – December 2020 (Request for Proposals release in November) | • The Emergency Food and Shelter Program (EFSP) is a federally funded grant program that is administered by the Department of Homeland Security's (DHS) Federal Emergency Management Agency (FEMA.)<br>• The EFSP was created to supplement and expand the work of local social service agencies, both nonprofit and governmental, to help people with economic emergencies (not disaster-related [i.e., fire victims, floods, tornadoes, etc.). |

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| – Have a Data Universal Number System (DUNS)<br>– Be providing services and using its other resources in the area in which they are seeking funding<br>– Practice nondiscrimination | | | • DHS/FEMA awards the funds to the EFSP National Board. The National Board develops a formula, based on unemployment data received from the Bureau of Labor Statistics (BLS) and poverty numbers received from the US Census, American Community Survey 5-year average to determine jurisdictions to qualify for an award.<br>• **Eligible Activities**<br>  ✓ Administrative Allowance (maximum 2%)<br>  ✓ Served Meals (Mass Feeding)<br>  ✓ Other Food (Food Bank, Food Pantry)<br>  ✓ Other Shelter (Motel/Hotel Vouchers)<br>  ✓ Rental/Mortgage Assistance<br>• Mass Shelter |
| **EMERGENCY SOLUTIONS GRANT (ESG)**<br><br>ESG applications are accepted from the following organizations or entities:<br>– Non-Profit organizations subject to 26 U.S.C. 501(c)(3) of the tax code;<br>– County of Riverside Agencies and Departments; and<br>– Governmental agencies including Cities, Special Districts, and Tribes.<br>**Individuals cannot apply for County ESG funding.**<br>Non-profit organizations will be required to submit documentation as part of the ESG application pertaining to their. | | | • Eligible ESG Activities/Components:<br>  ○ Homeless:<br>    ▪ Street Outreach<br>    ▪ Emergency Shelter<br>    ▪ Rapid Rehousing<br>    ▪ Collecting Data on Homeless Management Information System (HMIS)<br>  ○ At Risk of becoming Homeless:<br>    ▪ Homelessness Prevention<br>    ▪ Collecting Data on HMIS<br>• Resources are available on the following site: www.hudexchange.info/homelessness-assistance |

# SUMMARY OF UPCOMING FUNDING RESOURCES FOR 2019

| FUNDING SOURCE/APPLICANTS | FUNDS | TIMELINE | DETAILS |
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| incorporation, bylaws, and tax-exempt status. | | | |
| **EMERGENCY SOLUTIONS GRANT (ESG) County of Riverside Economic Development Agency (EDA)**<br><br>Non-Profit organizations subject to 26 U.S.C. 501 (c)(3) of the tax code;<br><br>Governmental agencies | 2019-20 Fiscal Year (FY) funding $613,342 which is a $64,682 reduction from the prior year funding.<br><br>Upcoming funding will be for FY 2020-21 FY | The County of Riverside application is available online. The NOFA releases in August of each year and submission is due by first of November. Advertisement is online at www.rivcoeda.org and published in local newspapers and County of Riverside website | • Eligible ESG Activities/Components:<br>  ○ Homeless:<br>    ▪ Street Outreach<br>    ▪ Emergency Shelter<br>    ▪ Rapid Rehousing<br>    ▪ Collecting Data on Homeless Management Information System (HMIS)<br>  ○ At Risk of becoming Homeless:<br>    ▪ Homelessness Prevention<br>    ▪ Collecting Data on HMIS<br>• Resources are available on the following site: www.hudexchange.info/homelessness-assistance |
| **EMERGENCY SOLUTIONS GRANT (ESG) City of Moreno Valley**<br><br>The City of Moreno Valley will only accept ESG applications from Non-Profit organizations subject to 26 U.S.C. 501 (c)(3) of the tax code;<br>Non-profit organizations will be required to submit documentation as part of the ESG application pertaining to their incorporation, bylaws, and tax-exempt status | 2019-20 Fiscal Year (FY) funding $178,214 was awarded to applicants on May 7, 2019. | 2020-21 FY funding cycle (tentative dates, subject to change):<br><br>December 2019: NOFA releases<br>Late December 2019:<br>Early January 2020: Application Workshop<br>January 31, 2020: Applications due<br>Awarded in May 2020 | The City of Moreno Valley application is available online at www.moval.org, all public notices will be advertised in local newspaper, and through Planetbids.com<br><br>https://www.planetbids.com/portal/portal.cfm?CompanyID=24660&BidID=56159<br><br>• An application workshop is also conducted for all prospective applicants |

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| FUNDING SOURCE/APPLICANTS | FUNDS | TIMELINE | DETAILS |
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| **EMERGENCY SOLUTIONS GRANT (ESG)** **City of Riverside** Non-Profit organizations subject to 26 U.S.C. 501 (c)(3) of the tax code; Governmental agencies | 2019-20 Fiscal Year (FY) funding $278,459 | 2020-21 FY funding cycle (tentative dates, subject to change): December 2019: NOFA releases Late December 2019: Early January 2020: Application Workshop January 31, 2020: Applications due Awarded in May 2020 | • The City of Riverside application is available online during the NOFA period (November–January) • Advertisement is online at https://www.riversideca.gov/homelesssolutions/ and emailed to the CoC during the NOFA period |
| **Supportive Services for Veterans Families (SSVF)** **Priority 1:** VA will provide funding to existing grantees with either a 3-year CARF, 4-year COA accreditations, or 3-year JC accreditations. Proof of accreditation must be submitted with the application. **Priority 2:** funding includes all other existing grantees, not applying under Priority 1, seeking to renew their grants. – Please note that only existing grantees can apply as Priority 1 or 2 grantees and each renewal grant request under Priority 1 or 2 cannot exceed the grantee's current annualized award. **Priority 3:** applications were only accepted from existing grantees currently | Funding amount varies according to priorities. | The information provided is based on the Supportive Services for Veteran Families FY 2019-2020 Notice of Funding Availability (NOFA). The application was due on February 22, 2019. Services begin October 1, 2019. | • The Supportive Services for Veteran Families (SSVF) Program is a federally funded program through the Department of Veterans Affairs. SSVF provides supportive services grants to private non-profit organizations and consumer cooperatives. • **SSVF Eligible Activities:** ○ SSVF services are provided to Veteran Families (individuals or families) who are homeless or who "are at significant risk" of homelessness. ○ The goal of the SSVF Program is to assist very low-income veteran families residing in permanent housing to remain stably housed and to rapidly transition those not currently in permanent housing into stable permanent housing. ○ SSVF is a crisis intervention program and is not intended to provide long-term support for participants, nor will it be able to address |

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| providing services in one of 10 communities targeted for additional funding under this Priority.<br>**Priority 4:** applications were accepted from new applicants who are seeking to provide services in the areas of one of 26 targeted CoCs. | | | all of the financial and supportive services needs of participants that affect housing stability.<br>  ○ Outreach Services;<br>  ○ Housing Case Management Services;<br>  ○ Housing Navigation Services;<br>  ○ Financial Intervention;<br>  ○ Mental Health Support Services;<br>  ○ Connection to Needed Wraparound Services;<br>  ○ Assistance with Applying to Mainstream and VA Benefits;<br>  ○ Landlord Mediation Services;<br>  ○ Community Planning Activities<br>• Contact the SSVF Program Office via email at *SSVF@va.gov. or* visit the SSVF website at *www.va.gov/homeless/ssvf.asp* |
| **HUD-VASH Program**<br>**Veterans Affairs**<br><br>**Federal Applicant:** Housing Authority of the County of Riverside | Funding is not required to distribute assistance competitively instead require PHA's to partner with VAMC's or other entities as designated by the VA Secretary.<br><br>Allocation for HUDVASH vouchers relies on three sets of data:<br>1) Point-in-Time data,<br>2) VAMC data on contacts with homeless veterans, and | Ongoing | • The HUD-VASH program was developed to provide case management and supportive services paired with a "Housing Choice" Section 8 voucher to eligible homeless Veterans.<br>• HUD-VASH case managers work to maintain Veterans recovery and independence.<br>• HUD-VASH has the opportunity to provide permanent, stable, and safe housing to homeless Veterans.<br>• Chronically homeless with Severe Mental Illness (SMI)<br>• Homeless Veterans with dependent Children (OEF/OIF)<br>• VA determines clinical eligibility |

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| | 3) performance data from local PHA's and VAMC's. | | • PHA determines legal eligibility<br>• Meet income requirements<br>• Not on lifetime sexual offense registry requirement |