

SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



ITEM: 2.11  
(ID # 11120)

MEETING DATE:  
Tuesday, November 5, 2019

FROM : HUMAN RESOURCES:

SUBJECT: HUMAN RESOURCES: Fiscal Year 2018-19 Risk Management Annual Report, All  
Districts. [\$0]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Receive and file the Risk Management Annual Report for fiscal year 2018-19.

ACTION: Consent

*Brenda Diederichs*

Brenda Diederichs, Assistant CEO / Human Resources Director

10/29/2019

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MINUTES OF THE BOARD OF SUPERVISORS

*Brenda Diederichs*

On motion of Supervisor Perez, seconded by Supervisor Spiegel and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Jeffries, Spiegel, Washington, Perez and Hewitt  
Nays: None  
Absent: None  
Date: November 5, 2019  
xc: HR

Kecia R. Harper  
Clerk of the Board

By: *Kecia R. Harper*  
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,  
STATE OF CALIFORNIA**

<b>FINANCIAL DATA</b>	<b>Current Fiscal Year:</b>	<b>Next Fiscal Year:</b>	<b>Total Cost:</b>	<b>Ongoing Cost</b>
<b>COST</b>	\$ 0	\$ 0	\$ 0	\$ 0
<b>NET COUNTY COST</b>	\$ 0	\$ 0	\$ 0	\$ 0
<b>SOURCE OF FUNDS: N/A</b>			<b>Budget Adjustment:</b>	No
			<b>For Fiscal Year:</b>	19/20

**C.E.O. RECOMMENDATION:** Approve

**BACKGROUND:**

**Summary**

On May 21, 2019, the Executive Office and the Human Resources Department brought forward a Form 11 outlining changes to the County's policy concerning how general liability, auto liability, and medical malpractice liability settlements will be processed and funded. As a part of that Form 11, Human Resources – Risk Management, committed to return to your Board with a Risk Management Annual Report to increase transparency of the claims costs associated with each County department.

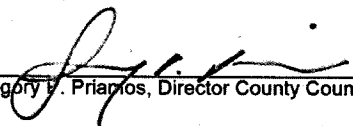
The fiscal year 2018-19 annual report is hereby submitted for your consideration. This summary provides data from the iVOS claims system which identifies the cost the County has paid in settlements, judgements, legal fees, and general fees associated with general liability, auto liability, and medical malpractice liability claims during the 2018-19 fiscal year.

**Impact on Residents and Businesses**

There is no impact on residents and businesses.

**ATTACHMENTS:**

Attachment A: Risk Management Annual Report Fiscal Year 2018-19

  
 Gregory V. Priamos, Director County Counsel      10/29/2019



**COUNTY OF RIVERSIDE**  
**RISK MANAGEMENT ANNUAL REPORT**  
**FISCAL YEAR 2018/2019**





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# EXECUTIVE SUMMARY

The intent of this report is to provide the Board of Supervisors and County Management loss data for fiscal year 2018/2019 (FY 18/19). This report also identifies the continuous improvement of processes and practices that have taken place to reduce unnecessary loss exposure to achieve optimal outcomes. According to our excess insurance carrier, CSAC-Excess Insurance Authority (CSAC-EIA), the national liability insurance market is experiencing challenges that have driven an increase in insurance costs. High dollar liability claims, increasingly large jury verdict, and substantial plaintiff demands have had an adverse impact on the insurance market. CSAC-EIA has implemented a strategic plan and has set goals and objectives to closely monitor claims and reserve data of their members to address concerns before they become adverse trends. In FY 18/19, the County of Riverside received 995 claims, of which over 80% of the claims were resolved with no financial payout and less than 16% of the claims resulted in litigation. An evaluation of the general liability losses for the past fiscal year shows the County saw a 20.1% reduction in the number of general liability claims received and a 29.1% reduction in the costs paid out when compared to FY 17/18.

Riverside County employees drive over 50 million miles a year which creates a significant exposure to automobile accidents. In FY 18/19 the County of Riverside saw a slight reduction of 1.2% in the number of auto liability claims when compared to the previous fiscal year. The costs associated with auto liability claims also decreased by 4.8% when compared to FY 18/19.

Multiple County departments provide health-care services and are covered under the Coun-

ty's medical malpractice liability insurance program. In FY 18/19, the County saw an increase in both the number of claims received and the costs associated with medical malpractice. Review of the data revealed that 87.8% of the medical malpractice costs were associated with four claims during the fiscal year. Additionally, an evaluation of the claims received during the fiscal year isolated a trend involving seven reported claims. The severity of these claims is minor, and all seven claims have been resolved or are expected to be resolved with no financial payouts.

The County of Riverside employs over 22,000 employees in over 40 departments. When the County is compared to five other large California counties, Riverside County workers' compensation loss rate per \$100 of payroll is 35.5% lower. During FY 18/19 there were 1,417 workers' compensation claims that were filed which was a 4.7% reduction when compared to the previous fiscal year. Costs associated with workers' compensation claims have been trending up for the past six years and in FY18/19, costs had a slight increase of 1.6% when compared to the previous fiscal year.

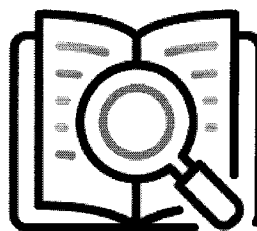


# HUMAN RESOURCES & LOSS PREVENTION



# 995

CLAIMS RECEIVED IN FY 2018/2019



**80%**  
OF CLAIMS ARE RESOLVED WITH  
NO FINANCIAL PAYOUT

LESS THAN  
**16%**  
ARE LITIGATED

The Human Resources Department has three operational Divisions that support loss prevention activities for the County: Risk Management, Workers' Compensation, and Safety. Responsibility for the internal service funds (ISFs), which provide risk financing and support services for each of the Divisions is managed by the Human Resources Finance & Accounting Team.

## Risk Management Division

The Risk Management Division's function is to reduce, eliminate, mitigate, and where possible transfer risk. This is accomplished through department training, contract review, and insurance protection.

The General Liability, Auto Liability, and Medical Malpractice Liability programs are overseen by the Human Resources Risk Management Division which provides coverage for all operations of the County of Riverside. All program costs are allocated to County departments based on 80% of their claims history and 20% associated with the department's exposure data. Each claim is capped at \$1 million for actuarial purposes. This determines the amount of funding that will be allocated to the individual internal services funds as determined by an actuary.

Risk Management Division responsibilities also include but are not limited to the following:

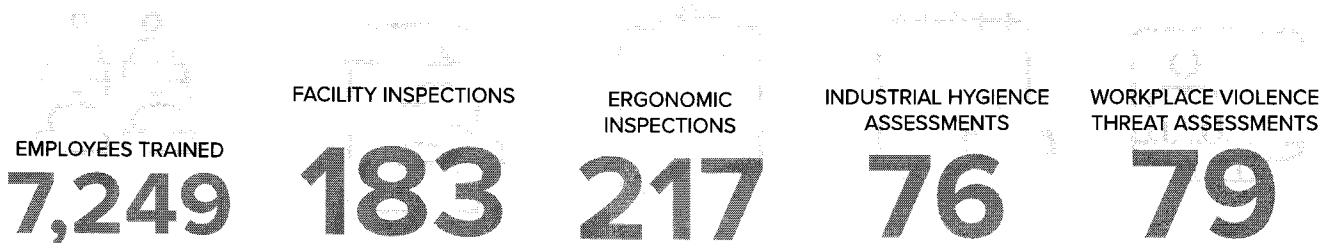
- Insurance Policies (Analysis & Renewals)
- Adjudicate Claims
- Proactive Risk Management Activities
- Departmental Allocations
- Assist with Contract Review
- Litigation Management
- Special Projects
- Medical Personnel Verifications
- Certificates of Insurance (Issuance & Request)
- Assist with California Public Records Act Requests
- Vendor Management

Since FY 2017/2018, the General Liability/Auto Liability program has been self-insured for the first \$5 million per occurrence with a \$2 million corridor. CSAC-EIA, administers the County's excess insurance coverage.

The Medical Malpractice Liability program is self-insured for the first \$1.1 million per occurrence on a claim-made basis. The County procures excess medical malpractice insurance coverage from CSAC-EIA.



# HUMAN RESOURCES & LOSS PREVENTION



## Workers' Compensation Division

The Human Resources Workers' Compensation Program is self-insured and self-administered. The Workers' Compensation Division is responsible for meeting the County's legal obligation to provide benefits to County employees who are injured in the course and scope of their employment. Workers' Compensation is also entrusted with protecting the County from fraud and abuse [Labor Code 3820 (a)].

The following functions are administered by the Worker's Compensation Division:

- Claim Processing
- Utilization Review
- Return to Work
- Lien/Special Investigation Unit
- Industrial Disability Retirement Review
- Bill Review
- Supervisor and Manager Training
- Quarterly File Reviews with Departments

## Safety Division

The Human Resources Safety Division works in partnership with County departments to prevent injury and illness in the workplace. This not only reduces workers' compensation costs but reduces operational costs associated with an injured or

ill non-productive employee. The Safety Division provides many loss control functions that assist in limiting workplace injury & illness, and general liability exposure including but not limited to the following:

- Administer training to assist county departments, agencies, and districts in meeting Cal/OSHA-required safety training standards.
- Conduct regularly scheduled safety and industrial hygiene inspections and provide written reports with recommended corrective action.
- Conduct accident investigations to determine cause of accidents and develop recommendations to prevent future occurrences.
- Review and/or assist in the creation of required regulatory written safety programs which include but are not limited to injury and illness prevention, hazardous materials, blood borne pathogens, respiratory protection, fall protection, confined space entry, electrical safety, emergency preparedness, lock out / block out, machine guarding, hearing conservation, repetitive motion injuries, workplace violence prevention, forklift, reasonable suspicion drug testing, and first-aid/CPR/AED.
- Develop injury and illness prevention instructional training materials.



# RISK MANAGEMENT STEERING COMMITTEE

The Risk Management Steering Committee (RMSC) consists of the Chief Financial Officer, Human Resources Director or designee, and County Counsel or designee. The intent of the RMSC is to analyze risk management trends throughout the county and engage with departments regarding efforts to reduce risk exposure.

In FY 2018/2019, The Board of Supervisors initiated a change on how general liability, auto liability, and medical malpractice claims would be funded. These changes extended the role of the RMSC by tasking the committee with evaluating all liability claims that have been valued (reserved) at \$50,000 or more. The RMSC is responsible for determining, through the assistance of loss prevention staff, if corrective action is needed by the department to prevent future like claims. If it is determined that preventative action is not required, all costs associated with managing the claim shall be paid directly from the appropriate internal services fund. However, if the RMSC determines that the claim/lawsuit allegations were 'preventable', the department will be required to provide the RMSC with a corrective action to prevent or reduce similar like claims from re-occurring. Preventative and/or mitigating actions can include, but are not limited to training, the creation or revisions of departmental policy, purchase or repair of equipment, or any other actions. If the department fails to implement corrective action, costs associated with the claim will be charged to the department's budget.







# INSURANCE PREMIUMS/ RISK FINANCING

The County of Riverside is a member of CSAC-EIA which is a joint powers authority (JPA) that provides an insurance risk sharing pool for California public entities. The sole purpose of CSAC-EIA is to provide cost-effective insurance solutions and risk management services for its members. The size of the CSAC-EIA program creates stability and offers economies of scale that allow the JPA to leverage the market. Additionally, the combined size of the program ensures competitive pricing in hard and soft markets, and ensures stability as the insurance market fluctuates. The County of Riverside has been a participating member in CSAC-EIA since 1984 and obtains insurance coverage through the JPA.

## **General Liability / Auto Liability**

The County of Riverside purchases excess liability insurance to protect the County in the case of catastrophic incidents. Excess liability insurance includes coverage for the following risks: bodily injury, property damage, public officials' errors and omissions, employment practices liability and personal injury. All coverage is on an occurrence basis. The County is self-insured for the first \$5 million of each claim with a \$2 million retention aggregate.

## **General Liability Premiums**

FY 16/17	FY 17/18	FY 18/19
\$9,398,745	\$9,491,731	\$11,271,758

## **Medical Malpractice**

The County purchases its excess medical malpractice insurance through CSAC-EIA to protect those departments who provide healthcare services. Medical malpractice insurance provides coverage for all alleged negligence arising from healthcare services including clinics, hospitals, behavioral health, public health, jails, and coroner operations. All coverage is on a claims-made basis. The County is self-insured for the first \$1.1 million of the claim.

## **Medical Malpractice Liability Premiums**

FY 16/17	FY 17/18	FY 18/19
\$3,264,389	\$3,179,363	\$3,167,791



# INSURANCE PREMIUMS/ RISK FINANCING

## Workers' Compensation

The County Workers' Compensation Program is self-insured for the first \$2 million for each occurrence with excess insurance arrangements through CSAC-EIA. The Excess Workers' Compensation (EWC) Program provides bodily injury coverage for employees if they are injured on the job and the claim expenditures exceed \$2 million. Coverage includes reimbursement for payments above the self-insured retention limit that the County is required to make under workers' compensation law. This includes compensation for loss of earnings at statutory rates, medical benefits, and some allocated expenses.

## Workers' Compensation Premiums

FY 16/17	FY 17/18	FY 18/19
\$2,075,752	\$2,255,136	\$2,604,130


## Property

The County of Riverside participates in the CSAC-EIA property insurance program which provides insurance coverage for all types of risk. The insurance coverage is subject to a \$50,000 per occurrence deductible; flood coverage is subject to a \$100,000 per occurrence deductible within a 100-year flood zone and a \$50,000 deductible outside of a 100-year flood zone. The County has \$765 million in shared earthquake coverage with its CSAC-EIA members that covers scheduled locations and buildings equal to or greater than \$1 million in value. Earthquake coverage is subject to a deductible equal to 5% of total value per unit per occurrence, subject to a \$100,000 minimum. Boiler and Machinery insurance coverage provides up to \$100 million in limits, subject to a \$5,000 deductible per event.

Currently, the County has over 840 locations with insured values of \$3,415,977,058

The following are the optional property insurance coverages that the County maintains:

- Earthquake - Insured Value: \$2,843,067,371
- Licensed Vehicles - Insured Value: \$255,167,280
- Buses - Insured Value: \$536,212
- Mobile Equipment (Non-highway licensed) - Insured Values \$43,127,624
- Fine Arts (scheduled) - Insured Values: \$8,672,425



OVER  
**840**  
COUNTY LOCATIONS



# INSURANCE PREMIUMS/ RISK FINANCING

## Property Insurance Premiums

FY 16/17	FY 17/18	FY 18/19
\$6,252,165	\$5,902,558	\$6,349,751

## The Master Rolling Owner Controlled Insurance Program (OCIP)

An Owner Controlled Insurance Program (OCIP) is an insurance policy held by a property owner during the construction or renovation of a property, which is typically designed to cover virtually all liability and loss arising during the construction project. Although an OCIP may be set up in a variety of ways, a policy package usually contains, at a minimum, commercial general liability, excess liability insurance, workers' compensation, and employers' liability.

Working with County Departments, Risk Management assists with the purchase and (with the assistance of the County's broker, Alliant Insurance), implementation of the OCIP. The insurance purchased by the County will be endorsed to extend coverage of the policy to any enrolled contractors or subcontractors. Premiums vary and are based on the size, duration and estimated payroll for the project.

## Aviation Insurance (Includes Aircraft & Airports)

Aircraft insurance is a policy that offers property and liability coverage for aircraft. It covers losses resulting from aviation risks that are associated to the maintenance and use of aircraft, property damage, loss of cargo, or injury to people. It protects both its owners and aircraft operators from unforeseen losses.

Airport insurance coverage is geared specifically to the operation of airports and the risks involved in aviation. Airport insurance policies are distinctly different from those for other areas of liability coverage.

Aside from the standard premise's liability, other options include:

- Premises Auto Coverage
- Fuel and Fuel Farm/Truck Coverage
- Pollution Coverage
- Hangar Keepers Coverage
- Completed Operations Coverage
- Aviation Special Events (Air Shows)



# INSURANCE PREMIUMS/ RISK FINANCING

## **Travel Accident**

Travel accident insurance is a specialized type of travel insurance to cover employees. Essentially, it acts as life insurance and insurance against accidental death and dismemberment in the case of a travel accident involving employees.

## **Excess Volunteer Insurance Program**

Many County departments utilize volunteers to assist in their operation. Therefore, Human Resources Risk Management implemented the Volunteer Insurance Program to protect the County from potential liability exposure from volunteers who are injured, or who may injure others, while conducting County business.

The goal of the Volunteer Insurance Program is to improve performance by acknowledging and controlling the risks of volunteer activities and to protect and conserve the County of Riverside's resources.

The Volunteer Insurance Program provides the following coverages:

- Excess Accident Medical Coverage
- Excess Volunteer Liability Coverage
- Excess Automobile Liability Coverage

## **Pollution**

Pollution insurance provides coverage for bodily injury, property damage, and cleanup costs caused by pollution at owned or leased sites or arising from certain operations.

## **Cyber Liability**

This program provides coverage for information security & privacy liability, privacy notification costs, regulatory defense & penalties, website media content liability, cyber extortion, and first party data protection.

## **Master Crime**

The Master Crime program provides coverage for illegal acts committed by employees while on the job such as public employee dishonesty, forgery or alteration, and computer fraud.

## **Watercraft**

This program provides coverage for watercraft.



# GENERAL LIABILITY CLAIMS FISCAL YEAR 2018/2019

In FY 2018/2019 the County of Riverside saw a 20.1% reduction in the number of general liability claims that were filed. Many departments experienced a reduction in liability claims during the fiscal year. The Transportation & Land Management Agency (TLMA) and Sheriff's Department both experienced a significant reduction in the number of claims that were filed against their departments. Figure GL-1 shows the amount of general liability claims that were received in the past six years. In FY 2016/2017, the number of claims peaked at 880 and have decreased for the past two years. Appendix GL-1 of this report provides a general liability claim count by County department for the past six fiscal years.

# 20.1%

**REDUCTION IN GENERAL  
LIABILITY CLAIMS**

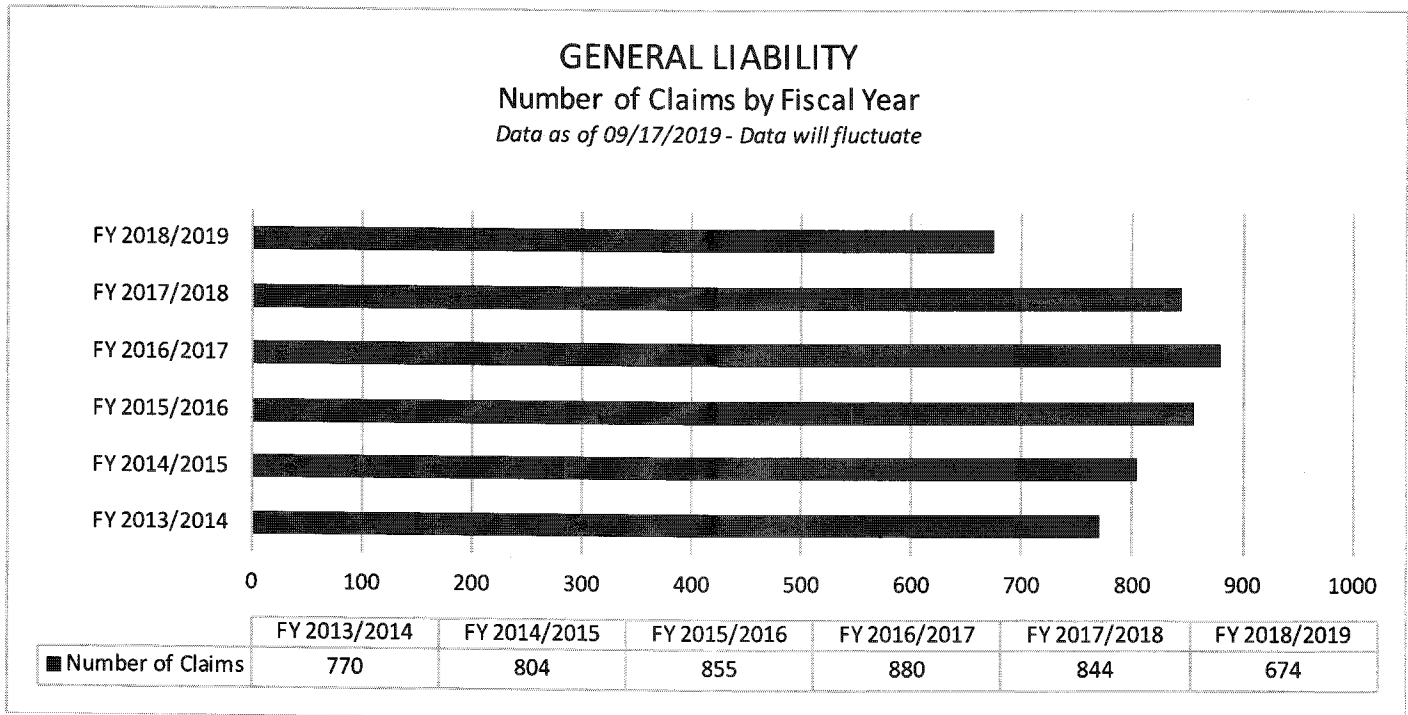


Figure GL-1



# GENERAL LIABILITY CLAIMS FISCAL YEAR 2018/2019

Figure GL-2 provides a six-year summary of general liability costs. The County saw a 29.1% reduction in general liability pay outs in FY 2018/2019 when compared to FY 2017/2018. Appendix GL-2 of this report provides general liability cost by County department for the past six fiscal years.

# 29.1%

**REDUCTION IN GENERAL  
LIABILITY PAYOUTS**

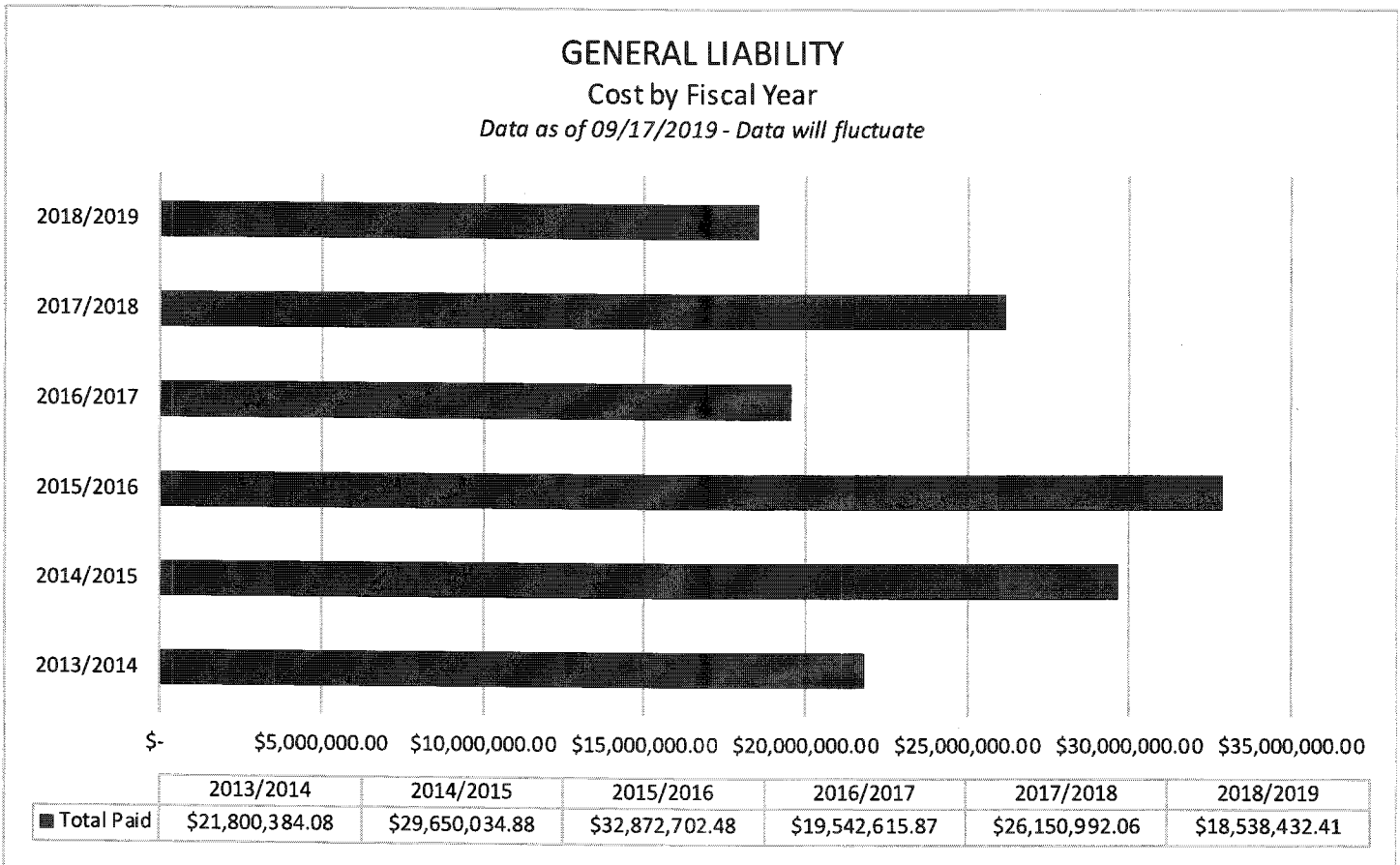


Figure: GL-2

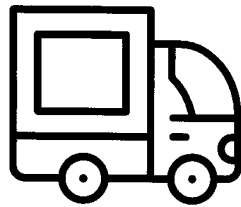


# AUTO LIABILITY CLAIMS FISCAL YEAR 2018/2019

Riverside County employees drive over 50 million miles per year which creates a significant exposure to automobile accidents. In FY 2018/2019 the County of Riverside saw a slight reduction in the number of auto liability claims that were filed when compared to FY 2017/2018. Figure AL-1 compares the number of auto liability claims for the past six fiscal years. Appendix AL-1 of this report provides auto liability claim count by County department for the past six fiscal years.

EMPLOYEES DRIVE OVER

**50M**  
MILES PER YEAR



**1.2%**

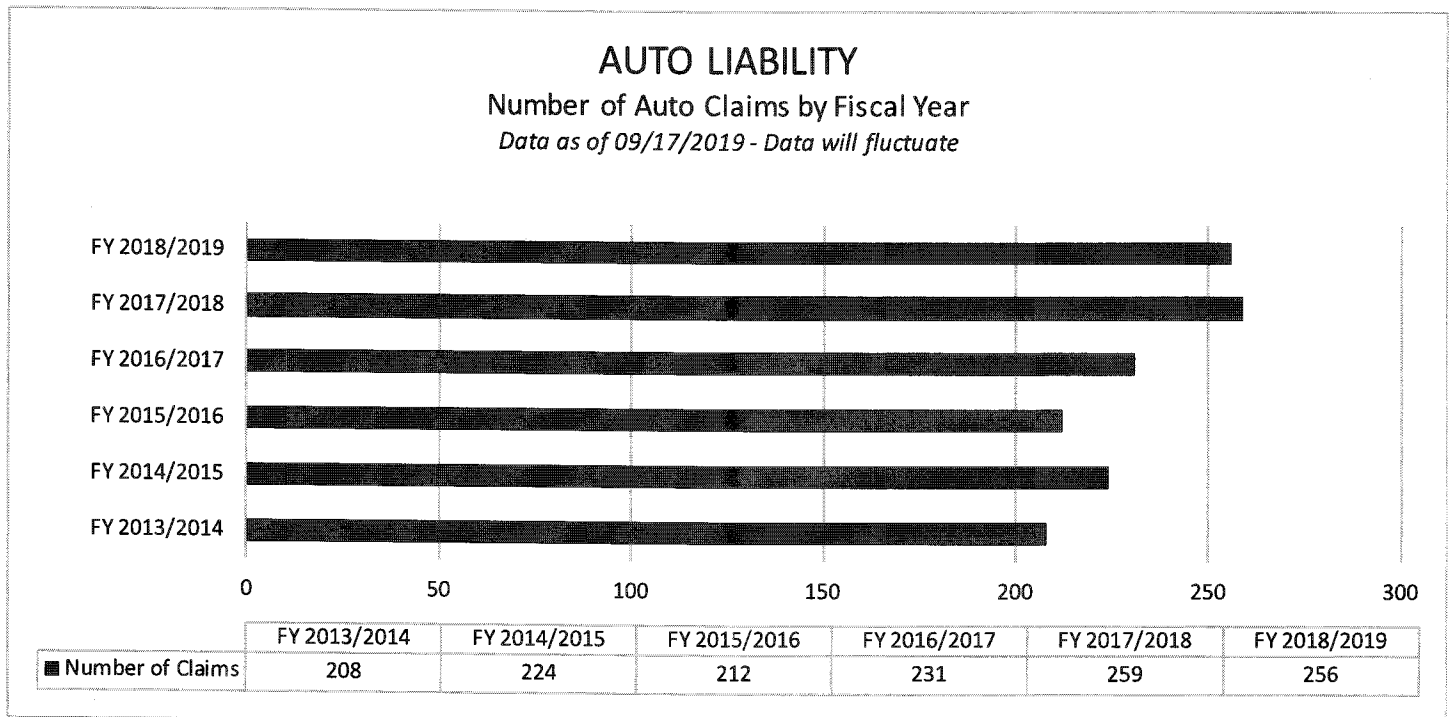
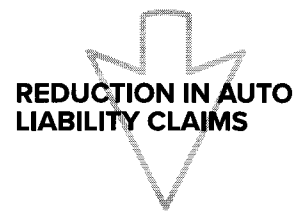


Figure: AL-1



# AUTO LIABILITY CLAIMS FISCAL YEAR 2018/2019

In FY 2018/2019 the costs associated with auto liability mirrored the auto liability claim count with a slight reduction 4.8%. Figure AL-2 provides the amount paid for auto liability claims for the past six years. Appendix AL-2 of this report provides auto liability paid by County department for the past six fiscal years.

# 4.8%

**REDUCTION IN AUTO  
LIABILITY COSTS**

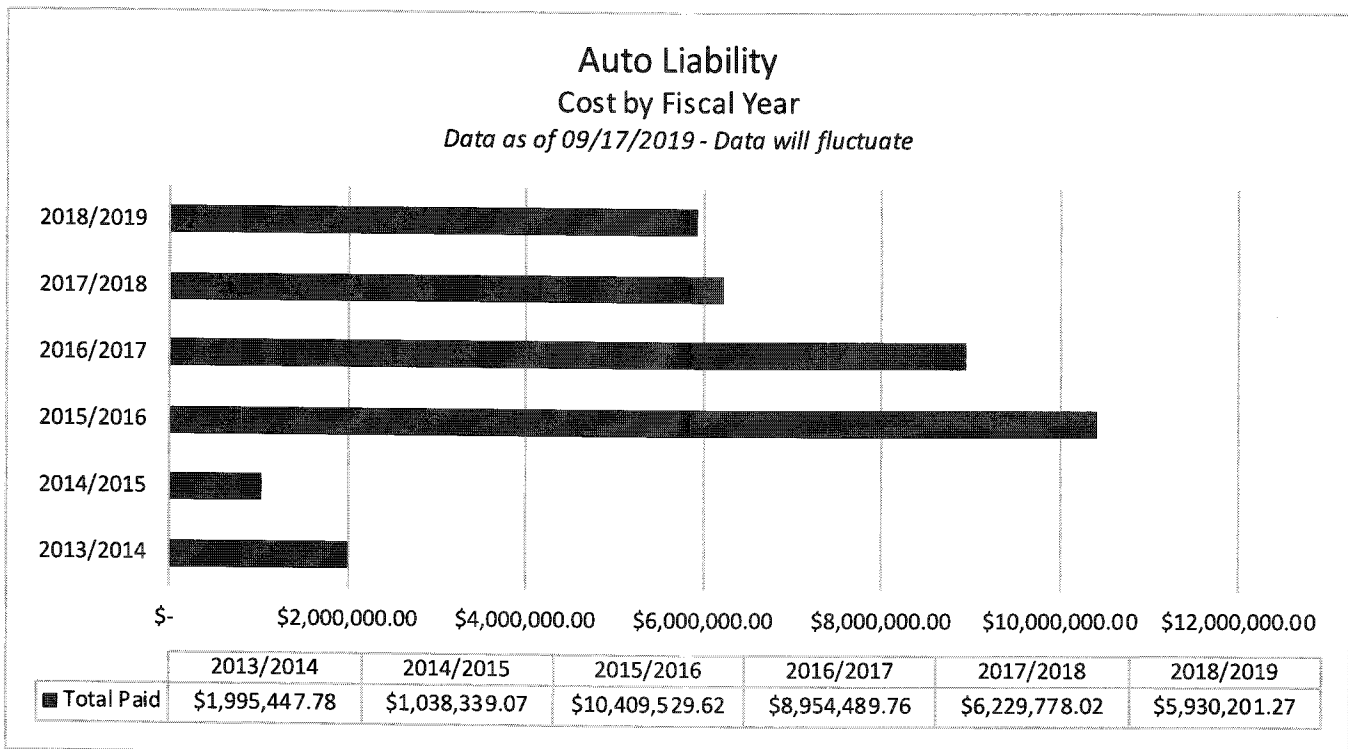


Figure: AL-2





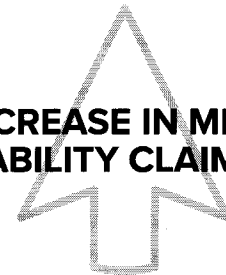
# MEDICAL LIABILITY CLAIMS FISCAL YEAR 2018/2019

Multiple County departments provide health services and are covered under the County’s medical malpractice insurance program. An evaluation of the increased medical malpractice claims received during the fiscal year identified a trend with a specific department. However, the severity of the claims were minor, and all the claims are expected to be resolved with no financial cost to the County. Loss Prevention staff are working with the department to prevent future like claims. Figure ML-1 compares the number of medical liability claims for the past six fiscal years. Appendix ML-1 of this report provides a medical liability claim count by department participating in the program for the past six fiscal years.



# 44.4%

**INCREASE IN MED MAL  
LIABILITY CLAIMS**



**MEDICAL MALPRACTICE**  
Number of Claims by Fiscal Year  
Data as of 09/17/2019 - Data will fluctuate

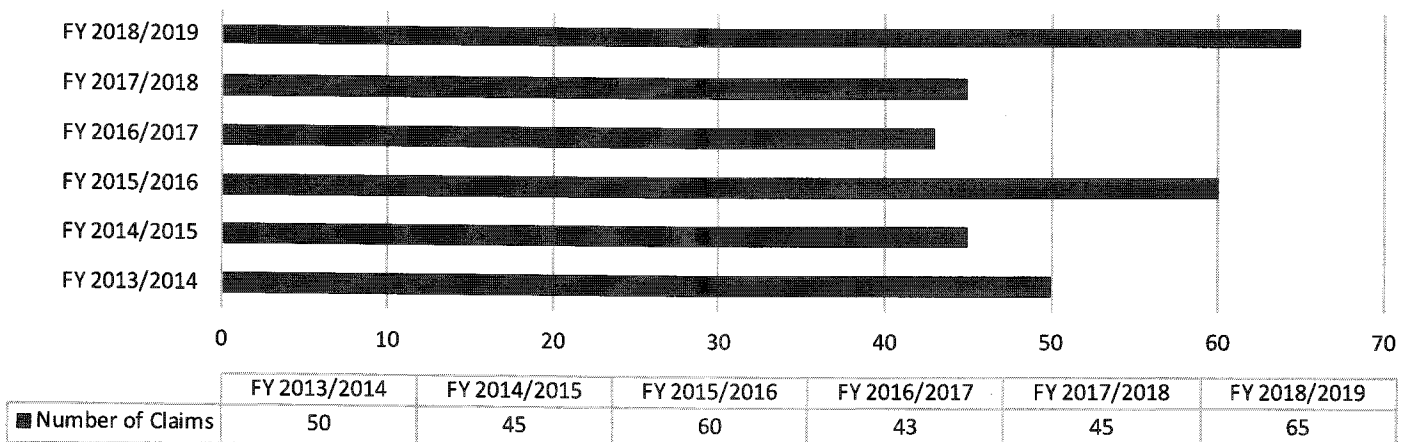


Figure: ML-1



# MEDICAL LIABILITY CLAIMS FISCAL YEAR 2018/2019

In FY 2018/2019, the County saw an increase in medical malpractice liability costs. Evaluation of the data revealed that 87.8% of the increased costs are associated with four significant claims with a combined total of \$4,032,775. Figure ML-2 provides the amount paid for medical malpractice liabilities for the past six years. Appendix ML-2 of this report provides medical liability by County department for the past six fiscal years.

# 85.5%

**INCREASE IN MED MAL  
LIABILITY COSTS**

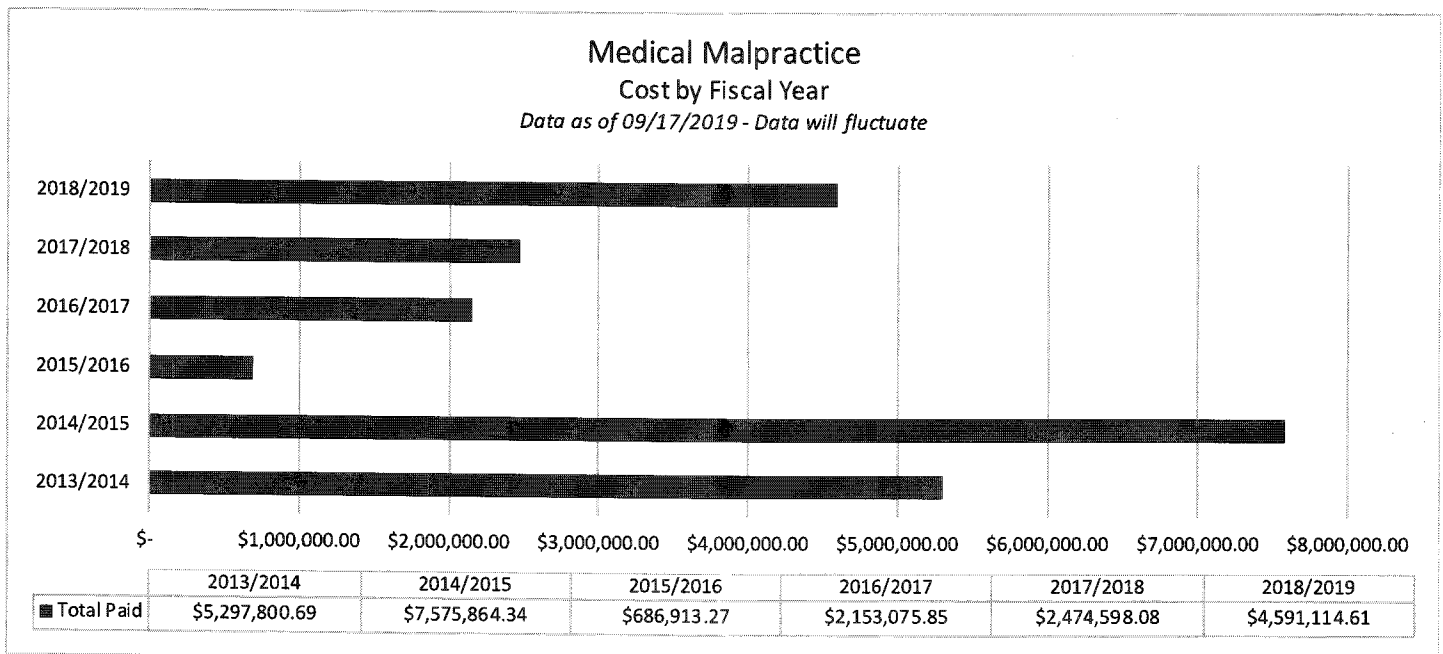


Figure: ML-2



# WORKERS' COMPENSATION RESULTS FISCAL YEAR 2018/2019

In FY 2018/2019 there was a 4.7% reduction in the number of workers' compensation claims that were reported. Figure WC-1 illustrates the number of workers' compensation claims for the past six fiscal years. Appendix WC-1 of this report provides a workers' compensation claim count by County department for the past six fiscal years.

# 4.7%

**REDUCTION IN WORKERS'  
COMPENSATION CLAIMS**

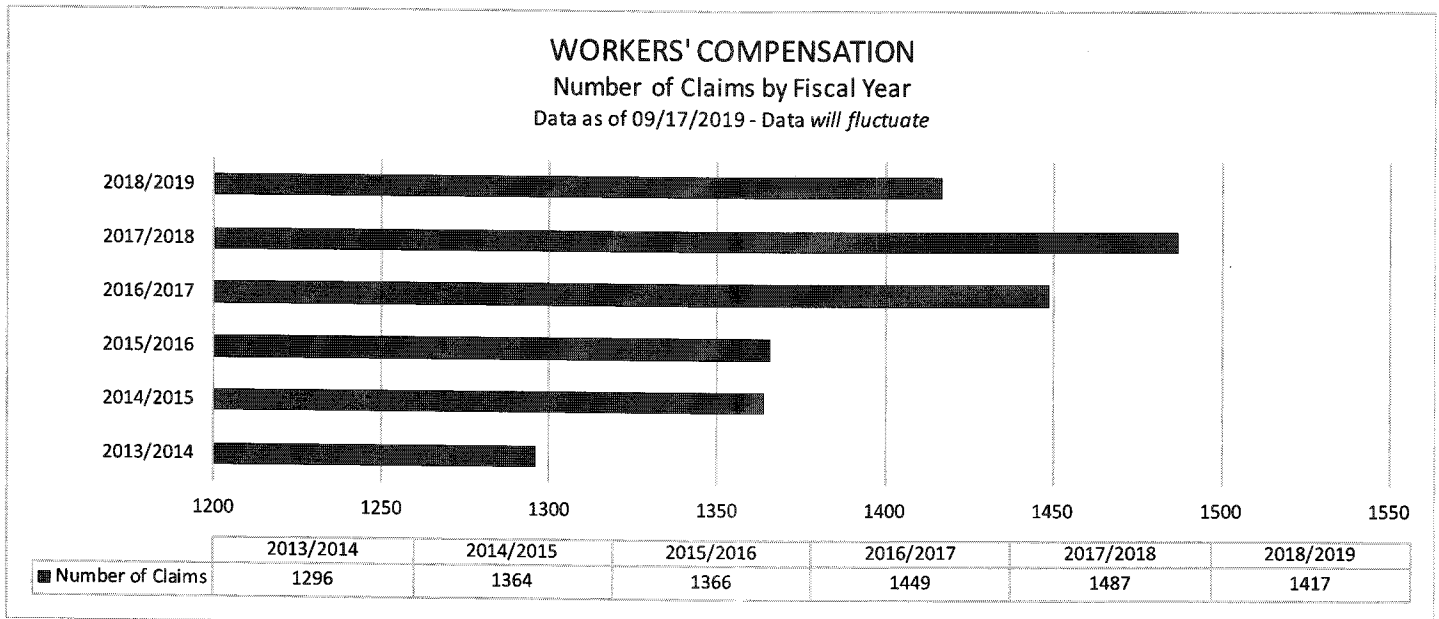


Figure: WC-1



# WORKERS' COMPENSATION RESULTS FISCAL YEAR 2018/2019

In FY 2018/2019 there was a 1.6% increase in workers' compensation costs. Figure WC-2 provides a summary of workers' compensation cost for the past six fiscal years. Appendix WC-2 of this report provides workers' compensation cost by County department for the past six fiscal years.

# 1.6%

**INCREASE IN WORKERS'  
COMPENSATION CLAIMS**

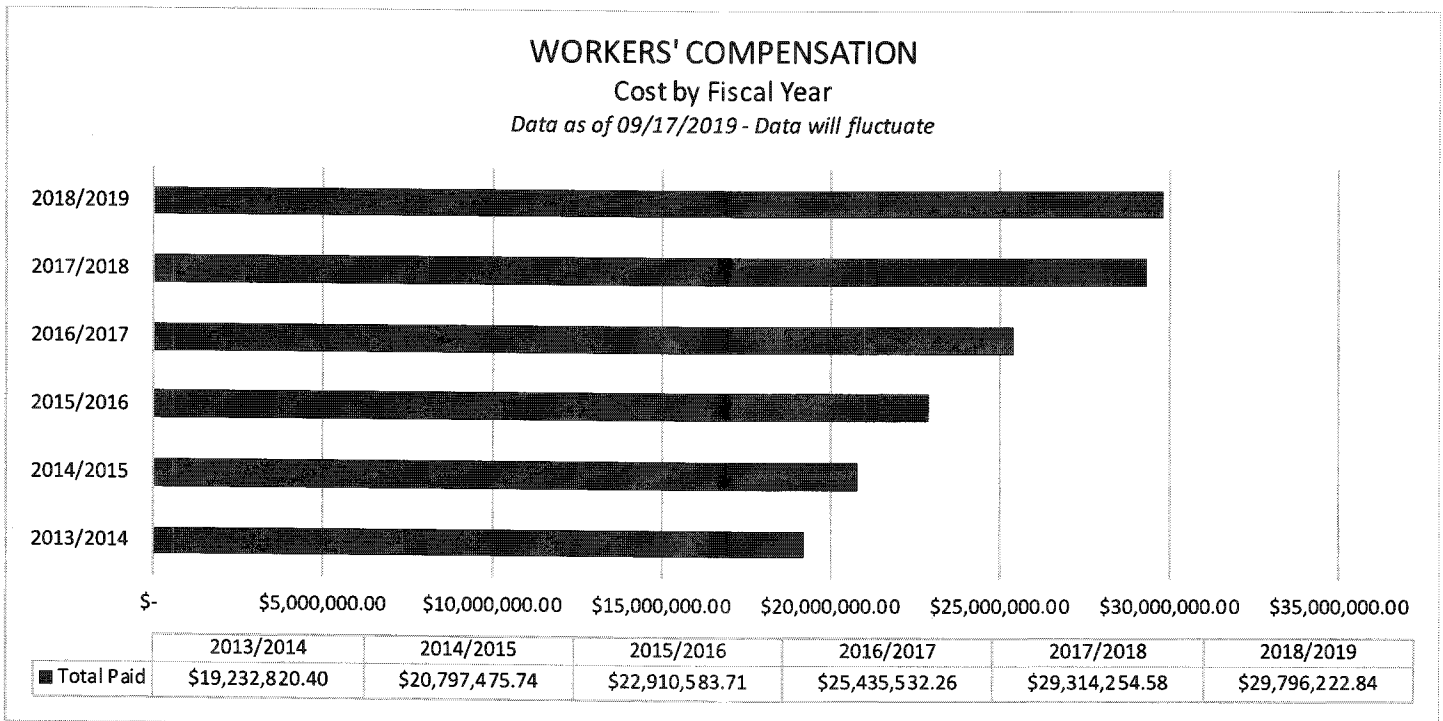


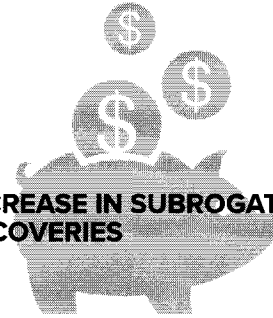
Figure: WC-2



# SUBROGATION

**\$848,082**

**INCREASE IN SUBROGATION RECOVERIES**



Subrogation is the recovery of funds spent to repair or replace County assets damaged by negligent third parties. Examples include automobile collisions where third parties cause damage to County vehicles, traffic signals, or street signs. Risk Management was able to recover a total of \$848,082 during FY 2018/2019. This was an 8.9% increase in recoveries when compared to FY 2017/2018.



**2,200**

**MILES OF COUNTY MAINTAINED STREETS AND ROADS**



# FISCAL YEAR 2019/2020 ACTION PLAN

Goals for the County's Loss Prevention Program for Fiscal Year 2019/2020 include:

- Implement a new electronic integrated risk management (IRM) system which will facilitate real time notifications of critical incidents and accidents throughout the County. Employees will be able to report incidents from their desktop computers or mobile devices. The new system will allow users to upload photos, videos, audio files, and pin the location of the event on a map. Additionally, the IRM software will store claim exposure data that will be used to conduct accident investigations and root cause analyses.
- Undertake an expense reduction project. Identify frequently used legal and expense vendors who provide service for the management of claims/lawsuits such as court reporters, photocopy, subpoena services etc. Negotiate rates, establish a baseline of these expenses and measure cost savings.
- Partner with County departments to review and evaluate the root causes of new claims to identify gaps in policies, practices, behaviors, and or training that may have contributed to the cause of the claim. Provide assistance and support to the department in developing corrective actions to prevent future like claims.
- Expand the membership of the Risk Management Steering Committee by two members who will be appointed by the County Executive Officer.
- Explore the possibility of implementing an Alternative Dispute Resolution (ADR) workers' compensation program for specific labor groups.



# FISCAL YEAR 2019/2020 ACTION PLAN

- Establish a formal Safety Committee partnership with labor groups to collaborate and promote safety and health in each workplace.
- Establish a working group with the Department of Public Social Services, the Transportation Land Management Agency, and Fleet Services to explore ways to reduce the frequency and severity of auto liability claims.
- Continue to provide training to departments on how to minimize risk and liability exposure to reduce claims/lawsuit frequency.
- Continue to provide quarterly reports to departments that identify their claims and associated costs.



# APPENDIX AL-1

## APPENDIX AL-1

### Auto Liability Claim Frequency by Department

FY 2018/2019

Department	FY 2013/2014	FY 2014/2015	FY 2015/2016	FY 2016/2017	FY 2017/2018	FY 2018/2019
AGRICULTURAL COMMISSIONER	2	0	0	0	4	2
ANIMAL CONTROL	2	5	7	5	8	8
ASSESSOR, COUNTY CLERK AND RECORDER	0	0	0	0	0	4
BEHAVIORAL HEALTH	5	8	6	10	7	9
CODE ENFORCEMENT	0	0	1	0	1	0
COMMUNITY ACTION PARTNERSHIP	0	3	0	0	1	0
COUNTY SERVICES AREAS	0	0	0	0	0	2
DEPARTMENT OF CHILD SUPPORT SERVICES	1	0	0	0	1	0
DEPARTMENT OF PUBLIC SOCIAL SERVICES	35	19	23	31	20	36
DISTRICT ATTORNEY	7	2	5	10	1	11
EDA - AVIATION AND ADMIN	0	2	0	0	0	1
EDA - FAIR AND DATE FESTIVAL	0	0	0	1	0	1
EDA - HOUSING AUTHORITY	1	0	1	2	4	1
EDA - REDEVELOPMENT AGENCY	0	2	0	0	0	0
EDA - WORKFORCE	0	4	1	3	1	0
ENVIRONMENTAL HEALTH	3	0	1	4	4	3
FACILITIES MANAGEMENT	1	2	3	3	7	1
FIRE PROTECTION	11	19	16	12	12	9
FLEET SERVICES	5	0	0	1	1	1
FLOOD CONTROL DISTRICT	5	6	4	1	12	7
HUMAN RESOURCES	1	3	0	6	1	4
INFORMATION TECHNOLOGY	1	1	0	1	3	0
PROBATION	2	3	5	4	8	4
PUBLIC DEFENDER	0	1	0	0	1	0
PUBLIC HEALTH	5	3	3	1	2	4
PURCHASING	0	1	0	1	0	1
REGIONAL PARKS DISTRICT	2	1	0	1	2	0
RUHS	3	1	9	0	1	2
SHERIFFS DEPARTMENT	81	96	94	90	117	84
TLMA AGENCY	30	23	17	25	22	44
TREASURER - TAX COLLECTOR	0	0	1	0	1	0
VETERANS SERVICES	0	0	0	0	1	0
WASTE RESOURCES DEPARTMENT	1	4	3	2	3	10
WRONG ENTITY/NO JURISDICTION	4	15	12	17	13	7
<b>Number of Claims</b>	<b>208</b>	<b>224</b>	<b>212</b>	<b>231</b>	<b>259</b>	<b>256</b>

Data retrieved from IVOS





# APPENDIX AL-2

## APPENDIX AL -2 Auto Liability Costs

FY 2018/2019

Department	2013/2014	2014/2015	2015/2016	2016/2017	2017/2018	2018/2019
AGRICULTURAL COMMISSIONER	\$ -	\$ 4,939.41	\$ -	\$ -	\$ -	\$ 2,165.40
ANIMAL CONTROL		\$ 7,426.80	\$ 15,000.75	\$ 59,734.02	\$ 185,424.22	\$ 1,580,342.46
ASSESSOR, COUNTY CLERK AND RECORDER	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 7,458.76
BEHAVIORAL HEALTH	\$ 9,911.53	\$ 6,954.02	\$ 8,985.21	\$ 15,678.27	\$ 19,037.56	\$ 12,908.75
CODE ENFORCEMENT	\$ -	\$ -	\$ -	\$ 3,107.48	\$ -	\$ -
COMMUNITY ACTION PARTNERSHIP	\$ -	\$ -	\$ 17,690.29	\$ -	\$ -	\$ -
COUNTY SERVICES AREAS	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,808.21
DEPARTMENT OF CHILD SUPPORT SERVICES	\$ 3,796.87	\$ -	\$ -	\$ -	\$ -	\$ -
DEPARTMENT OF HEALTH	\$ 6,706.50	\$ -	\$ -	\$ -	\$ -	\$ -
DEPARTMENT OF PUBLIC SOCIAL SERVICES	\$ 23,316.91	\$ 125,577.95	\$ 55,220.14	\$ 29,764.55	\$ 67,832.22	\$ 299,399.18
DISTRICT ATTORNEY	\$ 20,185.48	\$ 39,361.55	\$ 33,846.11	\$ 15,388.61	\$ 1,128.06	\$ 4,887.94
EDA - AVIATION AND ADMIN	\$ -	\$ 1,746.33	\$ 1,592.35	\$ -	\$ -	\$ -
EDA - HOUSING AUTHORITY	\$ -	\$ -	\$ -	\$ -	\$ 20,065.13	\$ 267.99
EDA - REDEVELOPMENT AGENCY	\$ 16,833.38	\$ 52,614.35	\$ 1,831,213.01	\$ 32,087.75	\$ 1,330.00	\$ -
EDA - WORKFORCE	\$ -	\$ 4,800.00	\$ -	\$ 13,723.13	\$ -	\$ -
ENVIRONMENTAL HEALTH	\$ 6,980.62	\$ 1,900.00	\$ 411.87	\$ 10,339.48	\$ 7,987.75	\$ 3,311.38
FACILITIES MANAGEMENT	\$ 300.63	\$ 6,046.83	\$ 15,964.87	\$ 767,881.35	\$ 6,163.92	\$ 5,946.19
FIRE PROTECTION	\$ 33,272.79	\$ 259,241.02	\$ (5,475.62)	\$ 4,663.55	\$ 10,241.64	\$ 50,749.50
FLEET SERVICES	\$ 4,784.30	\$ 52,392.68	\$ 74,328.04	\$ 14.15	\$ -	\$ 4,800.00
FLOOD CONTROL DISTRICT	\$ 976,824.97	\$ 677.76	\$ 7,248.51	\$ 11,010.26	\$ 5,008.00	\$ 53,703.48
HUMAN RESOURCES	\$ 4,392.50	\$ 290.00	\$ -	\$ 6,171.25	\$ 29,426.00	\$ 1,815.35
INFORMATION TECHNOLOGY	\$ -	\$ -	\$ -	\$ 3,715.00		\$ 1,190.36
PROBATION	\$ 1,756.33	\$ 8,619.38	\$ 41,104.59	\$ 4,911.30	\$ 11,426.09	\$ 26,802.66
PUBLIC DEFENDER	\$ -	\$ 10,360.11	\$ 10,513.12	\$ -	\$ 1,667.67	\$ -
PUBLIC HEALTH	\$ 3,494.91		\$ 2,077.16	\$ 2,060.10	\$ 1,641.03	\$ 4,750.00
PURCHASING	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,319.55
REGIONAL PARKS DISTRICT	\$ -	\$ -	\$ -	\$ -	\$ 869.99	\$ -
RUHS	\$ 1,178.89	\$ 834.28	\$ 49,032.31	\$ 26,258.48	\$ 28,188.62	\$ 596,162.96
SHERIFFS DEPARTMENT	\$ 806,682.31	\$ 423,180.92	\$ 508,827.48	\$ 7,894,200.70	\$ 5,732,690.72	\$ 2,886,447.25
TLMA AGENCY	\$ 75,028.86	\$ 22,639.23	\$ 48,908.81	\$ 45,724.23	\$ 98,037.23	\$ 378,852.70
TREASURER - TAX COLLECTOR	\$ -	\$ -	\$ 803.18	\$ -	\$ -	\$ -
VETERANS SERVICES	\$ -	\$ -	\$ -	\$ -	\$ 1,612.17	\$ -
WASTE RESOURCES DEPARTMENT	\$ -	\$ 8,655.45	\$ 7,692,124.04	\$ 99.00	\$ -	\$ 5,111.20
WRONG ENTITY/NO JURISDICTION	\$ -	\$ 81.00	\$ 113.40	\$ 7,957.10	\$ -	\$ -
<b>Auto Liability Paid</b>	<b>\$ 1,995,447.78</b>	<b>\$ 1,038,339.07</b>	<b>\$ 10,409,529.62</b>	<b>\$ 8,954,489.76</b>	<b>\$ 6,229,778.02</b>	<b>\$ 5,930,201.27</b>

Data retrieved from iVOS

All costs are associated with the total transactions paid for liability claims and lawsuits in the fiscal year; amounts include indemnity and legal; costs do not include reserves.



# APPENDIX GL-1

**APPENDIX GL-1**  
**General Liability Claim Frequency by Department**

**FY 2018/2019**

Department	FY 2013/2014	FY 2014/2015	FY 2015/2016	FY 2016/2017	FY 2017/2018	FY 2018/2019
AGRICULTURAL COMMISSIONER	1	0	0	0	1	1
ANIMAL CONTROL	20	17	17	18	11	9
ASSESSOR, COUNTY CLERK AND RECORDER	0	4	0	3	5	2
AUDITOR-CONTROLLER	0	2	0	1	1	0
BEHAVIORAL HEALTH	10	10	27	5	21	13
BOARD OF SUPERVISORS	2	1	3	0	1	0
CODE ENFORCEMENT	2	4	2	5	4	8
COMMUNITY FACILITY DISTRICTS	1	0	0	0	0	0
CONSOLIDATED/COORDINATED COURTS	3	0	0	0	0	0
COUNTY COUNSEL	1	0	1	1	0	2
COUNTY SERVICES AREAS	0	0	0	0	1	1
DEPARTMENT OF CHILD SUPPORT SERVICES	3	0	1	0	3	1
DEPARTMENT OF PUBLIC SOCIAL SERVICES	44	53	38	66	40	44
DISTRICT ATTORNEY	12	8	6	19	14	7
EDA - AVIATION AND ADMIN	1	3	2	0	6	5
EDA - EDWARD DEAN MUSEUM	0	0	0	0	0	1
EDA - FAIR AND DATE FESTIVAL	4	0	1	4	1	0
EDA - FREE LIBRARY	1	0	0	0	0	2
EDA - HOUSING AUTHORITY	2	3	1	3	9	0
EDA - REDEVELOPMENT AGENCY	7	2	1	1	1	0
EDA - WORKFORCE	4	8	1	4	5	0
EMERGENCY MANAGEMENT DEPARTMENT	0	0	0	0	1	0
ENVIRONMENTAL HEALTH	1	3	2	0	0	1
EXECUTIVE OFFICE	9	9	3	7	1	0
FACILITIES MANAGEMENT	17	8	11	13	12	16
FIRE PROTECTION	11	5	7	11	7	3
FLEET SERVICES	0	1	1	0	0	0
FLOOD CONTROL DISTRICT	1	18	20	9	8	8
HUMAN RESOURCES	2	1	1	2	3	1
INFORMATION TECHNOLOGY	0	2	2	1	0	1
OFFICE ON AGING	4	1	1	1	0	0
PROBATION	6	3	5	7	1	7
PUBLIC DEFENDER	6	7	2	4	1	3
PUBLIC HEALTH	8	2	4	3	2	4
PURCHASING	1	0	0	0	1	0
REGIONAL PARKS DISTRICT	15	26	24	36	22	13
REGISTRAR OF VOTERS	0	0	0	0	1	0
RUHS	12	11	26	19	15	12
SHERIFFS DEPARTMENT	328	326	381	347	306	225
SUPERIOR COURTS OF CA - RIVERSIDE CO.	0	0	0	1	1	0
TLMA AGENCY	129	147	181	213	281	232
TREASURER - TAX COLLECTOR	1	2	1	1	1	1
VETERANS SERVICES	0	0	0	1	2	0
WASTE RESOURCES DEPARTMENT	2	1	2	5	11	4
WRONG ENTITY/NO JURISDICTION	99	116	80	69	43	47
<b>Total</b>	<b>770</b>	<b>804</b>	<b>855</b>	<b>880</b>	<b>844</b>	<b>674</b>

Data retrieved from IVOS



# APPENDIX GL-2

## APPENDIX GL -2 General Liability Costs

FY 2018/2019

Department	2013/2014	2014/2015	2015/2016	2016/2017	2017/2018	2018/2019
AGRICULTURAL COMMISSIONER	\$2,897.92	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
ANIMAL CONTROL	\$73,212.03	\$76,190.43	\$281,700.56	\$565,577.11	\$52,046.40	\$224,280.74
ASSESSOR, COUNTY CLERK AND RECORDER	\$15,579.34	\$0.00	\$0.00	\$0.00	\$0.00	\$11,622.68
AUDITOR-CONTROLLER	\$0.00	\$0.00	\$29,509.05	\$445,791.25	\$0.00	\$26,769.73
BEHAVIORAL HEALTH	\$7,049.72	\$47,762.32	\$214,854.41	\$863,783.62	\$687,797.67	\$278,197.39
BOARD OF SUPERVISORS	\$10,562.98	\$15,614.67	\$38,265.20	\$15,847.05	\$0.00	\$0.00
CODE ENFORCEMENT	\$21,782.60	\$40,153.18	\$11,591.58	\$32,798.51	\$7,047.61	\$9,203.48
CONSOLIDATED/COORDINATED COURTS	\$2,009.10	\$5,061.87	\$0.00	\$0.00	\$0.00	\$0.00
COUNTY COUNSEL	\$30,371.00	\$58,764.78	\$114,322.00	\$184,529.48	\$0.00	\$0.00
COUNTY WIDE	\$682.00	\$555.30	\$0.00	\$346.50	\$0.00	\$0.00
DEPARTMENT OF CHILD SUPPORT SERVICES	\$2,763.95	\$56,170.44	\$31,724.71	\$81,998.88	\$8,905.15	\$763.56
DEPARTMENT OF PUBLIC SOCIAL SERVICES	\$740,443.83	\$681,670.67	\$4,929,349.59	\$3,245,828.60	\$1,049,313.03	\$4,599,423.80
DISTRICT ATTORNEY	\$1,293,448.58	\$218,816.19	\$183,317.78	\$263,162.65	\$179,430.99	\$669,939.34
EDA - AVIATION AND ADMIN	\$0.00	\$5,000.00	\$2,270.26	\$0.00	\$0.00	\$20,401.31
EDA - FAIR AND DATE FESTIVAL		\$13,495.98	\$31,039.25	\$6,994.45	\$600.00	\$12,885.20
EDA - HOUSING AUTHORITY	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$4,159.98
EDA - REDEVELOPMENT AGENCY	\$3,668.92	\$3,359.57	\$85.00	\$0.00	\$0.00	\$0.00
EMERGENCY MANAGEMENT DEPARTMENT	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,343.42
ENVIRONMENTAL HEALTH	\$0.00	\$81.00	\$250.42	\$0.00	\$0.00	\$2,725.43
EXECUTIVE OFFICE	\$2,480.00	\$11,517.90	\$0.00	\$0.00	\$0.00	\$0.00
FACILITIES MANAGEMENT	\$3,384.26	\$3,381.38	\$115.00	\$9,567.87	\$39,932.12	\$17,170.26
FIRE PROTECTION	\$110,451.51	\$72,817.79	\$22,627.93	\$14,382.99	\$74,317.83	\$126.00
FLEET SERVICES	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
FLOOD CONTROL DISTRICT	\$167,946.62	\$743.72	\$15,058.81	\$109,017.15	\$92,072.51	\$208,765.85
HUMAN RESOURCES	\$44,045.77	\$2,550,333.34	\$31,667.25	\$215,482.86	\$0.00	\$0.00
INFORMATION TECHNOLOGY	\$17,315.53	\$34,251.61	\$8,892.09	\$935.53	\$0.00	\$2,667.00
OFFICE ON AGING	\$252.45	\$10,040.86	\$485,089.96	\$0.00	\$0.00	\$0.00
PROBATION	\$28,822.73	\$33,273.52	\$4,641.75	\$750.00	\$2,908.15	\$11,707.11
PUBLIC DEFENDER	\$168,958.73	\$277,207.03	\$2,108,819.22	\$704,390.87	\$221,417.19	\$594.00
PUBLIC HEALTH	\$98,729.03	\$96,798.42	\$177,506.55	\$175,194.12	\$138,271.22	\$167,510.48
REGIONAL PARKS DISTRICT	\$17,354.48	\$106,426.11	\$179,907.02	\$9,887.66	\$110,484.18	\$83,181.24
RUHS	\$114,458.37	\$920,450.37	\$714,029.35	\$177,789.24	\$478,961.17	\$847,010.65
SHERIFFS DEPARTMENT	\$7,441,311.99	\$23,682,737.00	\$22,627,244.76	\$4,675,256.50	\$18,487,868.00	\$6,474,093.95
SUPERIOR COURTS OF CA - RIVERSIDE CO.	\$0.00	\$0.00	\$0.00	\$0.00	\$3,135.60	\$0.00
TLMA AGENCY	\$11,117,825.85	\$472,654.05	\$337,448.52	\$717,853.88	\$4,383,968.58	\$4,679,349.27
TREASURER - TAX COLLECTOR	\$9,242.16	\$3,367.15	\$0.00	\$0.00	\$0.00	\$0.00
WASTE RESOURCES DEPARTMENT	\$75,545.78	\$43,186.31	\$264,927.74	\$7,009,709.11	\$58,074.68	\$144,887.29
WRONG ENTITY/NO JURISDICTION	\$177,786.85	\$108,151.92	\$26,446.72	\$15,739.99	\$74,439.98	\$39,653.25
<b>General Liability Total</b>	<b>\$ 21,800,384.08</b>	<b>\$ 29,650,034.88</b>	<b>\$ 32,872,702.48</b>	<b>\$ 19,542,615.87</b>	<b>\$ 26,150,992.06</b>	<b>\$ 18,538,432.41</b>

Data retrieved from iVOS

All costs are associated with the total transactions paid for liability claims and lawsuits in the fiscal year; amounts include indemnity and legal; costs do not include reserves.



# APPENDIX ML-1

## APPENDIX ML-1

### Medical Malpractice Claim Frequency by Department

FY 2018/2019

Department	FY 2013/2014	FY 2014/2015	FY 2015/2016	FY 2016/2017	FY 2017/2018	FY 2018/2019
BEHAVIORAL HEALTH	3	0	0	6	4	3
FIRE PROTECTION	0	0	1	0	0	0
PUBLIC HEALTH	1	1	1	3	0	0
RUHS	38	36	55	30	38	51
SHERIFFS DEPARTMENT	5	3	2	2	2	7
WRONG ENTITY/NO JURISDICTION	3	5	1	2	1	4
<b>Total</b>	<b>50</b>	<b>45</b>	<b>60</b>	<b>43</b>	<b>45</b>	<b>65</b>

Data retrieved from iVOS



# APPENDIX ML-2

## APPENDIX ML-2

### Medical Malpractice Costs

FY 2018/2019

Department	2013/2014	2014/2015	2015/2016	2016/2017	2017/2018	2018/2019
BEHAVIORAL HEALTH	\$36,214.78	\$77,196.79	\$0.00	\$0.00	\$112,694.35	\$122,822.27
PUBLIC HEALTH	\$0.00	\$0.00	\$4,154.08	\$86,919.64	\$5,218.19	\$792.50
RUHS	\$5,256,423.82	\$7,433,610.69	\$670,440.06	\$2,059,601.01	\$2,272,141.73	\$4,232,454.15
SHERIFFS DEPARTMENT	\$5,162.09	\$47,537.38	\$12,319.13	\$6,555.20	\$84,543.81	\$235,045.69
WRONG ENTITY/NO JURISDICTION	\$0.00	\$17,519.48	\$0.00	\$0.00	\$0.00	\$0.00
<b>Medical Malpractice Totals</b>	<b>\$ 5,297,800.69</b>	<b>\$ 7,575,864.34</b>	<b>\$ 686,913.27</b>	<b>\$ 2,153,075.85</b>	<b>\$ 2,474,598.08</b>	<b>\$ 4,591,114.61</b>

Data retrieved from IVOS

All costs are associated with the total transactions paid for liability claims and lawsuits in the fiscal year; amounts include indemnity and legal; costs do not include reserves



# APPENDIX WC-1

## APPENDIX WC-1

### Workers' Compensation Claim Frequency by Department

FY 2018/2019

Department	2013/2014	2014/2015	2015/2016	2016/2017	2017/2018
AGRICULTURAL COMMISSIONER	1	3	2	1	4
ANIMAL CONTROL	23	31	26	29	22
ASSESSOR, COUNTY CLERK AND RECORDER	10	12	5	3	5
AUDITOR-CONTROLLER	4	1		1	1
BEHAVIORAL HEALTH	58	53	72	68	75
BOARD OF SUPERVISORS	1	1	1		1
CHILDREN AND FAMILIES COMMISSION	2	1	1	3	1
COMMUNITY ACTION PARTNERSHIP	2	7	1	3	7
COMMUNITY FACILITY DISTRICTS			1		
COUNTY COUNSEL	3	4		1	
COUNTY SERVICES AREAS	2	1	1	1	
DEPARTMENT OF CHILD SUPPORT SERVICES	14	8	6	6	10
DEPARTMENT OF PUBLIC SOCIAL SERVICES	169	187	201	218	223
DISTRICT ATTORNEY	42	40	39	29	22
EDA - AVIATION AND ADMIN	1	2	1	5	1
EDA - EDWARD DEAN MUSEUM		1	1		
EDA - FAIR AND DATE FESTIVAL	1			3	3
EDA - HOUSING AUTHORITY	4	6	5	1	5
EDA - WORKFORCE	6	2	7	3	4
EMERGENCY MANAGEMENT DEPARTMENT				1	1
ENVIRONMENTAL HEALTH	6	6	5	9	6
EXECUTIVE OFFICE		2	2		1
FACILITIES MANAGEMENT	33	36	48	45	30
FIRE PROTECTION	12	11	13	15	16
FLEET SERVICES	4	8	1	3	3
FLOOD CONTROL DISTRICT	12	9	18	7	12
HUMAN RESOURCES	8	6	6	5	5
INFORMATION TECHNOLOGY	8	9	11	7	14
LOCAL AGENCY FORMATION COMMISSION		1			
OFFICE ON AGING	11	5	5	4	5
PROBATION	95	87	96	99	119
PUBLIC DEFENDER	13	13	9	9	14
PUBLIC HEALTH	36	32	31	27	29
PURCHASING	3	7	5	4	2
REGIONAL PARKS DISTRICT	10	28	20	24	10
REGISTRAR OF VOTERS	6	9	6	3	4
RUHS	273	239	242	291	301
SHERIFFS DEPARTMENT	379	458	425	472	483
TLMA AGENCY	29	24	33	31	21
TREASURER - TAX COLLECTOR	2	2	3	3	5
VETERANS SERVICES			1		
WASTE RESOURCES DEPARTMENT	13	12	15	15	22
WRMD OPERATING			1		
<b>Grand Total</b>	<b>1296</b>	<b>1364</b>	<b>1366</b>	<b>1449</b>	<b>1487</b>

Data retrieved from iVOS



# APPENDIX WC-2

**APPENDIX WC-2  
Workers' Compensation Costs**

**FY 2018/2019**

Department	2013/2014	2014/2015	2015/2016	2016/2017	2017/2018	2018/2019
Agricultural Commissioner	\$8,004.97	\$11,912.06	\$7,752.47	\$58.66	\$2,403.75	\$10,714.84
Animal Control	\$119,042.53	\$175,661.40	\$166,746.19	\$124,430.83	\$156,052.59	\$114,391.64
Assessor, County Clerk and Recorder	\$157,401.34	\$127,989.08	\$108,637.25	\$183,635.35	\$369,772.51	\$104,272.95
Auditor-Controller	\$9,080.99	\$8,374.95	\$5,567.96	\$10,369.00	\$1,860.32	\$383.82
Behavioral Health	\$523,450.59	\$492,616.46	\$428,407.51	\$740,693.20	\$768,628.03	\$853,422.73
Board of Supervisors	\$1,743.10	\$927.40	\$63.32	\$41,504.19	\$36,613.65	\$16,393.36
Children and Families Commission	\$8,749.83	\$15,286.52	\$10,005.37	\$15,041.17	\$48,977.00	\$3,008.22
Community Action Partnership	\$16,637.09	\$70,131.35	\$13,699.36	\$31,661.28	\$64,186.86	\$34,608.82
Community Facility Districts	\$0.00	\$0.00	\$514.19	\$0.00	\$0.00	\$0.00
County Counsel	\$43,384.03	\$26,512.97	\$39,191.15	\$86,461.54	\$3,593.78	\$50.00
County Services Areas	\$5,733.13	\$6,040.74	\$23,654.60	\$9,414.68	\$3,464.53	\$15,100.85
Department of Child Support Services	\$300,569.30	\$237,940.76	\$211,642.82	\$213,526.14	\$167,077.90	\$269,412.86
Department of Health	\$0.00	\$3,106.63	\$527.50	\$448.50	\$0.00	\$0.00
Department of Public Social Services	\$2,308,045.20	\$2,595,504.21	\$2,818,768.60	\$2,698,178.83	\$2,869,750.51	\$2,966,566.05
District Attorney	\$357,913.11	\$549,170.70	\$769,851.34	\$1,015,338.28	\$978,775.60	\$1,083,917.16
EDA - Aviation and Admin	\$20,821.02	\$10,234.57	\$23,766.28	\$33,986.15	\$7,246.95	\$12,996.69
EDA - Edward Dean Museum	\$0.00	\$132.71	\$788.40	\$0.00	\$0.00	\$0.00
EDA - Fair and Date Festival	\$22,067.71	\$26,437.26	\$14,816.96	\$2,495.81	\$20,253.38	\$55,099.78
EDA - Housing Authority	\$87,036.52	\$86,847.20	\$68,276.68	\$86,811.70	\$84,659.42	\$99,837.54
EDA - Workforce	\$186,188.68	\$85,495.67	\$46,886.90	\$106,966.79	\$155,451.30	\$89,782.56
Emergency Management Department	\$0.00	\$0.00	\$0.00	\$852.08	\$5,039.74	\$12,955.01
Environmental Health	\$44,633.87	\$54,593.45	\$56,753.75	\$68,223.50	\$172,703.94	\$70,392.44
Executive Office	\$0.00	\$18,985.75	\$4,981.33	\$8,598.73	\$525.56	\$1,255.85
Facilities Management	\$784,731.94	\$663,369.96	\$461,404.95	\$526,288.49	\$653,669.11	\$442,897.57
Fire Protection	\$100,639.91	\$186,934.61	\$168,714.75	\$200,926.95	\$227,190.48	\$306,222.38
Fleet Services	\$71,029.88	\$75,785.71	\$52,483.72	\$33,043.63	\$7,963.66	\$14,059.02
Flood Control District	\$192,237.41	\$249,077.32	\$314,244.04	\$357,168.93	\$260,503.21	\$272,232.76
Human Resources	\$472,443.57	\$360,044.67	\$335,470.07	\$240,052.30	\$207,282.27	\$108,826.13
Information Technology	\$111,826.41	\$77,473.44	\$86,180.64	\$95,915.09	\$128,628.38	\$103,085.55
Local Agency Formation Commission	\$0.00	\$1,368.32	\$1,140.22	\$3,647.76	\$0.00	\$0.00
Office on Aging	\$91,369.80	\$77,124.95	\$33,616.33	\$25,121.56	\$27,676.02	\$42,888.65
Probation	\$1,127,788.83	\$1,284,477.07	\$1,672,234.88	\$1,689,765.39	\$1,939,170.19	\$2,190,127.15
Public Defender	\$236,264.77	\$210,844.06	\$378,069.90	\$196,752.19	\$251,349.43	\$172,526.89
Public Health	\$270,628.35	\$353,153.71	\$296,920.73	\$429,922.76	\$414,317.11	\$312,782.31
Purchasing	\$23,876.72	\$11,101.56	\$103,906.21	\$28,502.87	\$15,951.36	\$53,024.97
Regional Parks District	\$56,172.19	\$107,420.07	\$263,861.51	\$170,526.10	\$186,648.65	\$233,780.94
Registrar of Voters	\$10,278.27	\$13,011.63	\$34,028.28	\$133,176.63	\$49,858.88	\$21,548.43
RUHS	\$1,789,233.82	\$2,286,384.07	\$2,811,662.86	\$2,326,006.31	\$2,346,422.34	\$2,369,241.15
Sheriffs Department	\$8,869,572.16	\$9,204,491.35	\$10,381,655.28	\$12,832,288.83	\$15,239,386.51	\$16,566,643.19
Superior Courts of CA - Riverside Co.	\$40,395.03	\$25,583.61	\$13,680.78	\$7,269.05	\$7,465.04	\$3,229.75
TLMA Agency	\$314,952.36	\$466,264.48	\$291,971.47	\$369,693.53	\$1,078,387.93	\$388,385.48
Treasurer - Tax Collector	\$88,489.95	\$50,261.03	\$69,282.15	\$25,008.98	\$18,659.84	\$35,925.98
Veterans Services	\$0.00	\$1,560.64	\$649.29	\$0.00	\$0.00	\$252.54
Waste Resources Department	\$359,500.07	\$487,841.64	\$317,755.93	\$265,758.50	\$336,686.85	\$341,632.83
WRMD Operating	\$885.95	\$0.00	\$349.79	\$0.00	\$0.00	\$2,346.00
<b>Grand Total</b>	<b>\$ 19,232,320.40</b>	<b>\$ 20,797,475.74</b>	<b>\$ 22,910,583.71</b>	<b>\$ 25,435,532.26</b>	<b>\$ 29,314,254.58</b>	<b>\$ 29,796,222.84</b>

Data retrieved from IVOS

All costs are associated with the total of transactions paid for workers' compensation claims for the fiscal year; amounts include indemnity, medical, legal fees and expenses. Costs do not include reserves.



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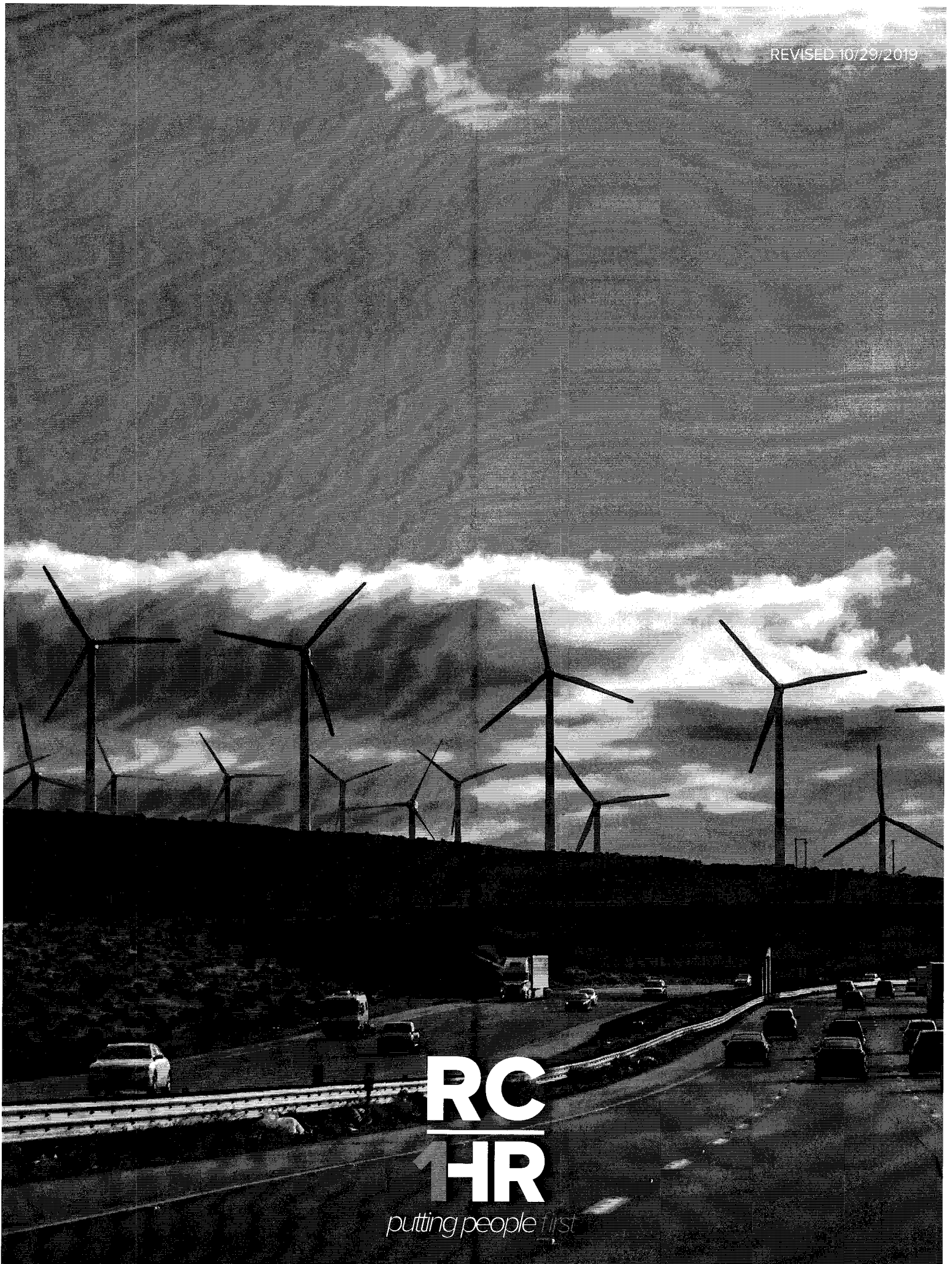
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REVISED 10/29/2019



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