

**SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



**ITEM: 2.8  
(ID # 11909)**

**MEETING DATE:**  
Tuesday, March 10, 2020

**FROM :** PUBLIC SOCIAL SERVICES:

**SUBJECT:** DEPARTMENT OF PUBLIC SOCIAL SERVICES: Receive and File the Fiscal Year 2018/2019 HOPE Collaborative Annual Report from Family Service Association. [All Districts]; [Total Cost \$0]

**RECOMMENDED MOTION:** That the Board of Supervisors:

1. Receive and file the Fiscal Year 2018/2019 HOPE Collaborative Annual Report from Family Service Association.

**ACTION:**

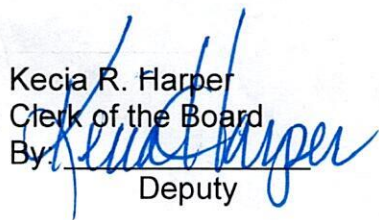
  
Sayori Baldwin, DPSS Director 3/3/2020

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**MINUTES OF THE BOARD OF SUPERVISORS**

On motion of Supervisor Perez, seconded by Supervisor Hewitt and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Jeffries, Spiegel, Washington, Perez and Hewitt  
Nays: None  
Absent: None  
Date: March 10, 2020  
xc: DPSS

Kecia R. Harper  
Clerk of the Board  
By:   
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,  
STATE OF CALIFORNIA**

| <b>FINANCIAL DATA</b>       | <b>Current Fiscal Year:</b> | <b>Next Fiscal Year:</b> | <b>Total Cost:</b>        | <b>Ongoing Cost</b> |
|-----------------------------|-----------------------------|--------------------------|---------------------------|---------------------|
| <b>COST</b>                 | \$0                         | \$0                      | \$0                       | \$0                 |
| <b>NET COUNTY COST</b>      | \$0                         | \$0                      | \$0                       | \$0                 |
| <b>SOURCE OF FUNDS: N/A</b> |                             |                          | <b>Budget Adjustment:</b> | N/A                 |
|                             |                             |                          | <b>For Fiscal Year:</b>   | N/A                 |

**C.E.O. RECOMMENDATION:** [CEO use]

**BACKGROUND:**

**Summary**

The Children’s Bureau of the U.S. Department of Health and Human Services developed a comprehensive Community Resource Packet that has guided the efforts of the Child Abuse Prevention Council (HOPE Collaborative) in Riverside County. The HOPE Collaborative focuses on organizational strategies that involve community outreach and media collaborations to optimally reach individual families and prevent child abuse.

Family Service Association (FSA) provides oversight of the HOPE Collaborative. Pursuant to Welfare and Institutions Code (WIC), section 18983.6 and the terms of Agreement #CS-03969 between FSA and the Department of Public Social Services, FSA is required to submit an annual report to the Riverside County Board of Supervisors detailing the operations and accomplishments of the HOPE Collaborative.

The HOPE Collaborative annual report details annual efforts and achievements in the areas of training and education, community outreach, public awareness, fundraising and outcomes. Event highlights and numbers of individuals served are included throughout the report.

**Impact on Residents and Businesses**

HOPE Collaborative programs provide much needed assistance to individuals and families considered at-risk and in need of child abuse prevention and intervention services in Riverside County.

**ATTACHMENT:**

Fiscal Year 2018/2019 HOPE Collaborative Annual Report from Family Service Association

SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,  
STATE OF CALIFORNIA

*Marcus Maltese*  
\_\_\_\_\_  
Marcus Maltese 3/3/2020



[www.fsaca.org](http://www.fsaca.org)

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Board President

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The HOPE Council. As the competent org non-profits an effective in its aware that, in our county ove new/specific/e any such thing redouble focus any suspicions The HOPE Coll geographic cor and by which t

We are very a consideration For example: children are m young childrer exploited help

It is a daunti very people th relatives, and l prevention are and the resour Riverside Cou to strengthen,

The Annual I of the highligh Partnership ef gratitude to th to work under for preventing

Carla Lidner B Board Chair 20

## **Mission and Vision**

The HOPE (Healing, Outreach, Prevention, Education) Collaborative is the designated Child Abuse Prevention Council for Riverside County.

### **Mission**

The mission of the HOPE Collaborative is to promote the safety of children and to prevent abuse and neglect in Riverside County. This mission is accomplished through the coordination and facilitation of interagency collaboration; efforts to raise community awareness; education and training of professionals, parents, and the community; services to child abuse victims and families impacted by abuse and neglect; and advocacy efforts influencing public policy.

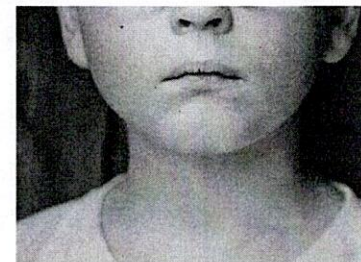
### **Vision**

Riverside County HOPE Collaborative members contribute to a shared vision of a safe and secure environment for all children in Riverside County. The HOPE Collaborative's guiding principles contain a desire to bring together all agencies and individuals who are passionate about strengthening families, keeping children safe and collaboratively creating a bright future for families and children in Riverside County. Together we work to prevent child abuse by focusing on the strengths and resources of our communities and families, and by building on those



## **Statistic Neglect**

\* Total Inci  
\* Incidents



## Board of Directors

**Dr. Carla Lidner-Baum, President**  
Community Volunteer

**Lacy Lennon-Arthur, Treasurer**  
Riverside County Office of Education

**Alejandra "AJ" Ocegüera**  
Riverside County Child Assessment Team

**Natalie Riveria**  
Riverside County Probation Department

**Marcus Walls**  
Superior Court of California, County of Riverside

**Stephen Morales, District 1**  
Stepping Stones

**Ken Kidby, District 3B**  
Million Kids

**Dr. Susan Fleming, District 4B**  
Palo Verde Unified School District

**Robert Mason, Vice President**  
Riverside Sheriff Association, Retired

**Lorie Lacey-Payne, Secretary**  
Riverside County Department of Mental Health

**Jennifer Kopler**  
Child Protective Services

**Roberta "Bobbie" Neff**  
Community Member

**Anita Shirley, District 2**  
Corona-Noreo Unified School District

**Mabel Ribas, District 4**  
Desert Sands Unified School District

**Camelia Wilson, District 5**  
Riverside County Behavioral Health



## HOPE Collaborative Board

The HOPE Collaborative is governed by a Board of Directors composed of key representatives from public and private agencies who are actively involved in keeping children safe, investigating and prosecuting intentional harm of a child, and supporting parents and children throughout Riverside County.

The HOPE Collaborative Board is comprised of representatives that follow WIC Code 18982.1, including: public child and welfare services, the criminal justice system, prevention and treatment services, and community representatives, as well as from the seven regional collaborative councils, located throughout the

## Regional Collaborative

The HOPE Collaborative est collaborative councils in the as the CAPC (Child Abuse P Riverside County (FY 2013/ five Supervisorial Districts, of Blythe. In the year 2016/ population and needs within a seventh regional collabora to cover the Hemet/San Jac councils have been maintain community leaders who wor and specific needs within the Volunteerism is critical for t councils and the overall HO. With coordinated efforts to safe and secure environmen County, this year there was t volunteer participation at re During this fiscal year there agencies attending regional throughout Riverside Count

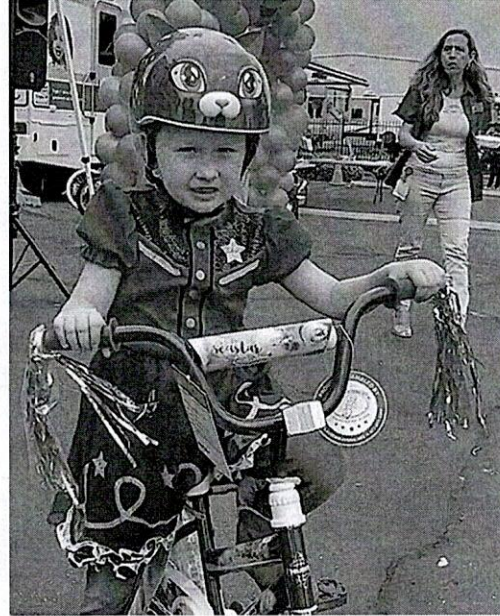
## Collaborative Te

Three years ago, I attended by the Department of Public addressing Foster Youth in presentation, data was prese Abuse in Riverside County v Members from HOPE Collal they provided me with infor program. Since the HOPE C related to the safety of child because I have always worke about teens. and I view mvsv



## District 1 (D1)

**Focus Area: Strengthening Families to Improve Community Engagement Through Preventative Measures.**



## District 1 Regional Collaborative

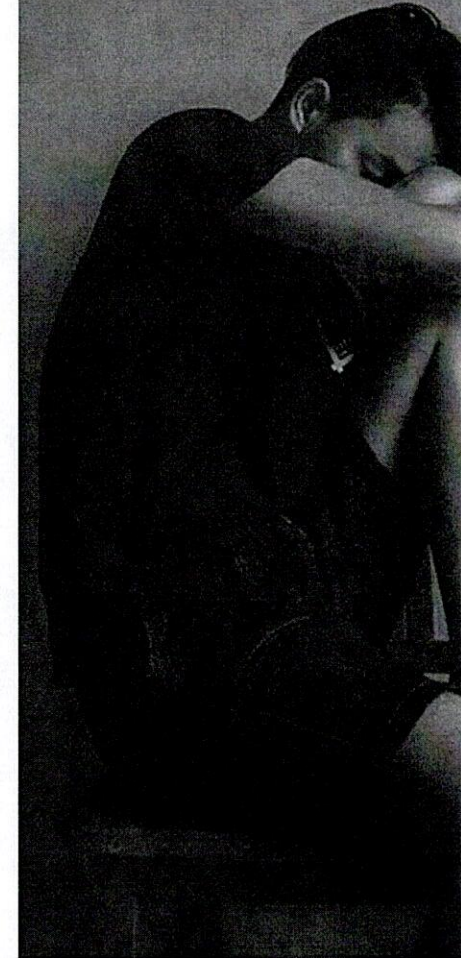
Members fulfilled their area of focus by coordinating and participating in community events that were geared toward strengthening families to improve community engagement through preventative measures. District 1 hosted their first Holiday Event. The event was intended to provide a safe space for families to obtain educational resources, take holiday pictures, engage with their children doing crafts, and having dinner together. Service providers had the opportunity to engage with the community and provide information for supportive services that strengthen families.

The District 1 Collaborative members utilized some of their allotted funds to support:

- Their Holiday Event on December 7, 2019 in Riverside reaching 39 individuals and targeting low income families in the D1 community.
- #YOUMATTER, a community event focused on several prevention topics such as; child abuse, suicide, and human trafficking, etc., occurred in Riverside on April 13, 2019, reaching 77 children/teens, targeting families in the D1 community.
- You Are Enough Community Walk event held on May 4, 2019 in Riverside reaching 32 individuals targeting students and families in the D1 community.
- Children's Mental Health Fair in Riverside on May 9, 2019, reaching 53 individuals and targeting children and families in the D1 community.

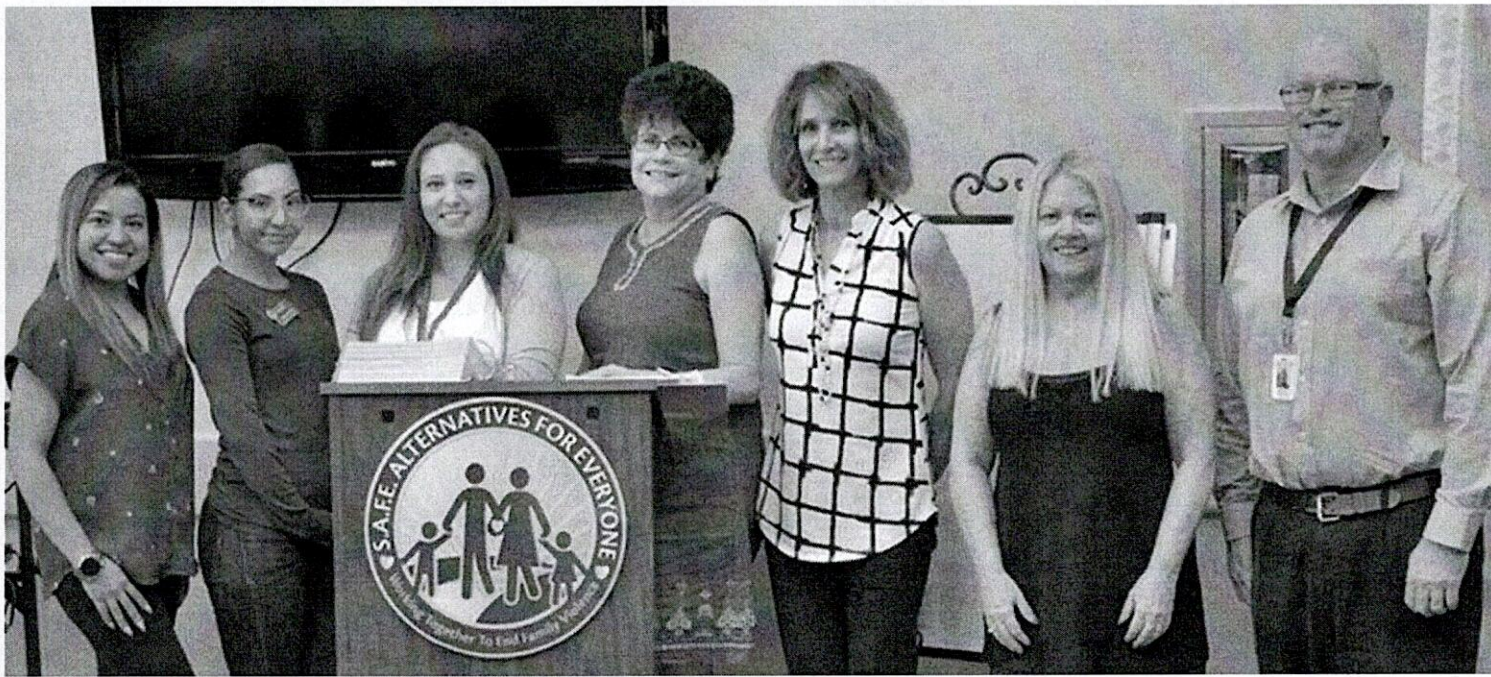
## District 2 (D2)

**Focus Area: At risk youth priority for foster kinship and homeless youth**



- The D2 Collaborative members
- Domestic Violence workshop
  - Corona-Norco Day of the C in the D2 community.
  - Blue Ribbons for Noah in C





## **District 3 (D3)**

### **Focus Area: At Risk Youth**



## **District 3 Regional Collaborative**

Members fulfilled their area of focus by participating in several events throughout the year. District 3 co-hosted the Social and Emotional Supports Fair with Murrieta Valley Unified School District. This event provided resources to families and educational workshops on the topics of Human Trafficking, The Six Protective Factors, and Suicide Prevention. District 3 also co-hosted a Community Resource Fair with Temecula Valley Unified School District. This was the first Community Resource Fair that Temecula held. This event focused on bringing the community mental health, counseling and many other valuable resources. District 3 Collaborative strategized their outreach material to target youth via brochures on social media safety and by printing of crisis hotline information on notepads.

The D3 Collaborative members utilized some of their allotted funds to support:

- The Social and Emotional Supports Fair on February 13, 2019 in Murrieta reaching 152 individuals and targeting families in need of social and emotional supports.

## **District 3B Regio**

Members fulfilled their area activities throughout the year. Child event with The Consol and Mt. San Jacinto Comm awareness of resources avail total of 47 vendors sharing v as therapeutic services, heal valuable resources. Overall, total of 843 families attendi valuable resources. This eve been identified in county-wi as an area of need to bring a prevention services and resc

The D3B collaborative mem support:

- Day of the Young Child on individuals, targeting the s
- Sponsorship for Comeback focuses on youth who have an opportunity to continue
- Sponsorship San Jacinto F

## District 4 (D4)

**Focus Area: Increase Community Awareness of Child Abuse Prevention and Neglect, Gather and Provide Available Resources to Strengthen Families and Keep Children Safe.**



### District 4 Regional Collaborative

Hosted a community resource event, "Family Fun Day!" in collaboration with Barbara Sinatra Children's Center. This event brought over 20 vendors together to bring awareness of resources, these included legal aid assistance, child abuse prevention, and in-home positive parenting classes. This event also provided a video workshop called The Protect Yourself Rules. The workshop informed parents about child abuse prevention, bullying, and the topic of safe touch. Entertainment was provided by locals such as Valerie Mahabir Academy of Ballet and Performing Arts, Rancho Mirage High School Jazz Ensemble, and Indio High School Choir. Telemundo 15 and Alpha Media were also able to show their support by broadcasting and promoting this community resource event to the surrounding communities. Resources were provided through the various vendors, bringing awareness to the community, and strengthening them through resources provided through programs and free services.

The D4 Collaborative members utilized some of their allocated funds to support:



### District 4B Regional Collaborative

Members fulfilled their area material on the topic of domestic violence, the impact of domestic violence, the amount of fatalities or injuries in Blythe, District 4B issues. District 4B sponsored an event, to promote summer camps to prevent heat and water-related injuries. HOPE staff used the educational material on the Shaken Baby Syndrome, District 4B also hosted a Workshop for parents of the importance of water safety, prevention services and resources were provided to 16 children.

## District 5 (D5)

Focus area: Closing the Gap on the Whole Family, Providing Resources to Prevent Child Abuse.



### District 5 Regional Collaborative

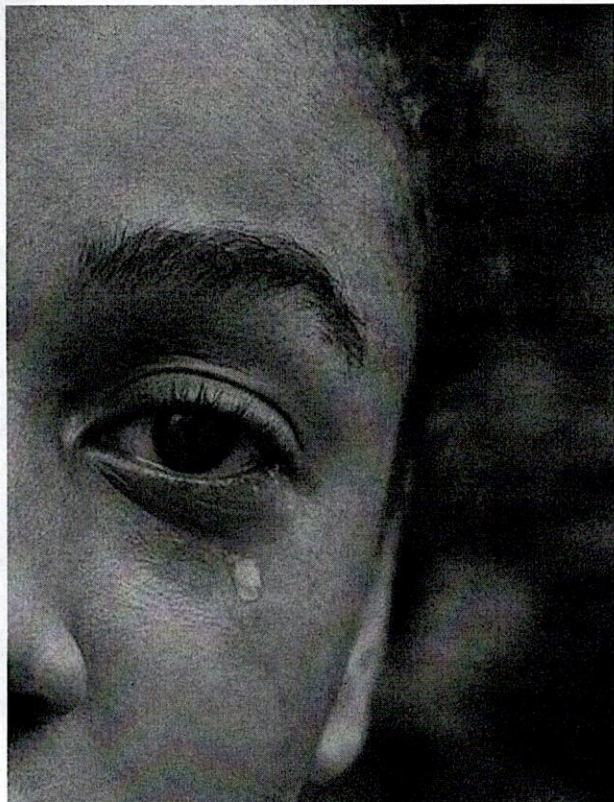
District 5 Collaborative hosted a community resource event, "Family Fun Day!" in collaboration with Moreno Valley Unified School District Wellness Center. District 5 fulfilled their area of focus by bringing in the Fatherhood Initiative to present a workshop, bringing in Success Academy to provide tutorials primarily focusing on single fathers and mothers who might not know or have the time to do hairstyles on their children, and lastly having multiple vendors providing resources to the community. The Fatherhood Initiative workshop informed parents about the importance of time management when it comes to making time for their children and family, along with tips as to how to make time when there is no time. There were performances by the Valley View High School Choir. Salon Success Academy provided free haircuts to the community and free tutorials for all who were interested in doing simple hair up-do's. This event brought many valuable resources and services to the families in attendance.

### Children's Conference

This year's children's conference... The 46th Annual Children's Conference... "HOPE Collaborative Presentation" featured two keynote speakers that consisted of DPSS intake and enforcement professionals. The event shared personal experiences in over 100 presentations, also a presentation by a Licensed Professional Counselor on a tragedy that occurred in Corona, CA. The county-wide efforts by providing the presentations received great feedback.

#### Jennifer Jones

Jennifer, currently serves as Director of the Institute at the Alliance for Children's Success, focusing on continuous innovation and research and evidence on how to enhance the skills and capabilities of contributing citizens. Prior to 2015, she was the Director of the Wisconsin Children's Childhood Experiences



# Mandated Reporter Training (MRT)

It is the goal of HOPE to provide education to individuals and professionals to heighten awareness and increase the reporting of child abuse and neglect. By educating what is reportable, it is expected that necessary reports will be made and intervention for children in need will occur. First time and refresher trainings are provided in English and in Spanish. Examples given throughout training are tailored to match the needs and specific professions of the audience (e.g., mental health, law enforcement, parents, child-development teachers, etc.). This year, HOPE staff facilitated a total of 25 Mandated Reporter Trainings and reached a total of 615 individuals.

## LOCATION - DATE - ATTENDANCE - SUPERVISORAL DISTRICT

|                   |            |      |      |                   |            |       |      |
|-------------------|------------|------|------|-------------------|------------|-------|------|
| Riverside, CA     | - 08/03/18 | - 42 | - D1 | Riverside, CA     | - 02/01/19 | - 6   | - D1 |
| Riverside, CA     | - 08/06/18 | - 37 | - D1 | Moreno Valley, CA | - 02/07/19 | - 1   | - D5 |
| Temecula, CA      | - 08/14/18 | - 55 | - D3 | Riverside, CA     | - 02/20/19 | - 6   | - D1 |
| Riverside, CA     | - 08/15/18 | - 5  | - D1 | Thermal, CA       | - 03/13/19 | - 9   | - D4 |
| Riverside, CA     | - 08/21/18 | - 38 | - D1 | Riverside, CA     | - 04/29/19 | - 7   | - D1 |
| Murrieta, CA      | - 08/22/18 | - 25 | - D3 | Eastvale, CA      | - 05/01/19 | - 34  | - D2 |
| Moreno Valley, CA | - 09/24/18 | - 11 | - D5 | Riverside, CA     | - 05/18/19 | - 144 | - D1 |
| Riverside, CA     | - 10/08/18 | - 4  | - D1 | Riverside, CA     | - 05/23/19 | - 7   | - D1 |
| Corona, CA        | - 10/19/18 | - 24 | - D2 | Palm Springs, CA  | - 06/01/19 | - 20  | - D4 |
| Blythe, CA        | - 10/24/18 | - 8  | - D4 | Palm Springs, CA  | - 06/05/19 | - 43  | - D4 |
| Riverside, CA     | - 11/08/18 | - 23 | - D1 | Riverside, CA     | - 06/15/19 | - 8   | - D1 |
| Riverside, CA     | - 11/08/18 | - 21 | - D1 | Blythe, CA        | - 06/20/19 | - 29  | - D4 |
| Palm Desert, CA   | - 11/14/18 | - 7  | - D4 |                   |            |       |      |

TOTAL OVERALL: 615

## Types of Professionals Receiving MRT

| AG | FBO | LE | CBP | SEP | OP | EP  | FP/PP | MP | V | MHP | CE  |
|----|-----|----|-----|-----|----|-----|-------|----|---|-----|-----|
| 7  | 0   | 0  | 0   | 66  | 1  | 121 | 17    | 25 | 5 | 88  | 285 |

AG- Advocacy group, FBO- Faith Based Organization, LE- Law Enforcement, CBP- Community Based Partners, SEP- Specialized Educational Professionals, OP- Other Professional, EP- Educational Personnel, FP/PP- Foster Parent/Parent Partners, MP- Medical Professionals, V- Volunteers, MHP- Mental Health Professionals & Interns, CE- Community Employees

Educational workshops per district total 22 workshops 902 individuals reached

| TOTAL      | TOPIC                        | NUMBER | SUPERVISORAL DISTRICT HELD |
|------------|------------------------------|--------|----------------------------|
| <b>902</b> | Internet Safety              | 8      | District 1 (D1) : 1        |
|            | Bullying                     | 8      | District 2 (D2) : 9        |
|            | 6 Protective Factors         | 1      | District 3 (D3) : 3        |
|            | What Is Child Abuse?         | 4      | District 4 (D4) : 5        |
|            | Knowing & Understanding...CA | 1      | District 5 (D5) : 4        |

## Educational Workshops

## Family Resource Cent

This year, HOPE partnered w per quarter at each of the Far Mead Valley. The educational Safety, What is Child Abuse, Awareness. Other events con Child Sexual Abuse, Human through these events across F

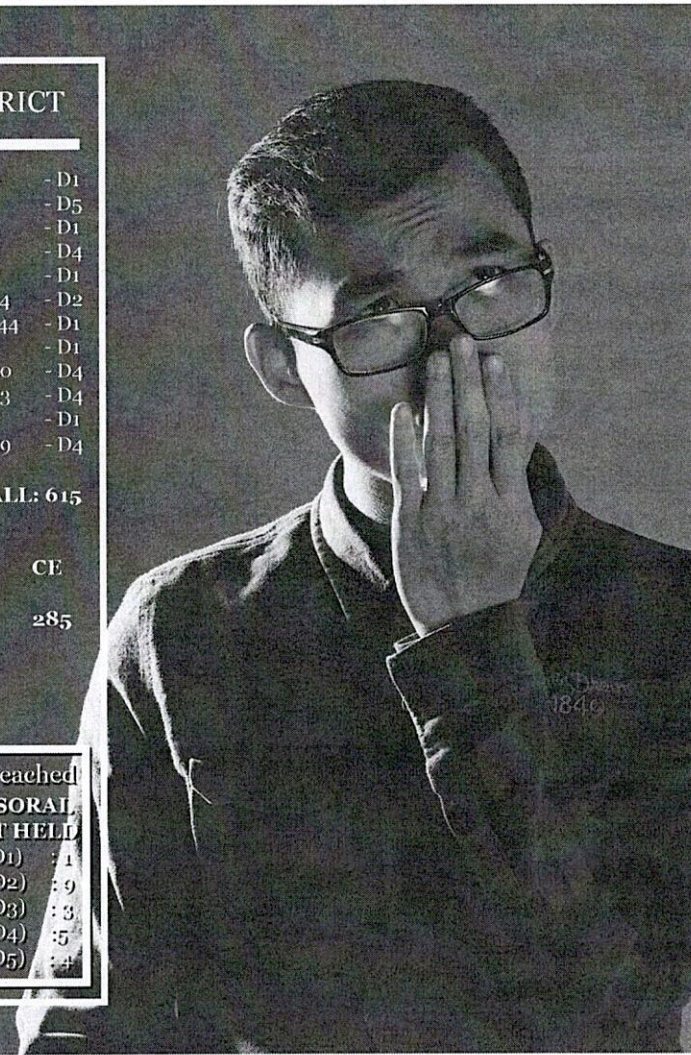
## Community Outr

Community Engagement is a from individuals throughout preventative information, lin throughout Riverside County events that occurred through were provided with outreach linkages or referrals.

**District 1  
District 3  
District 5**

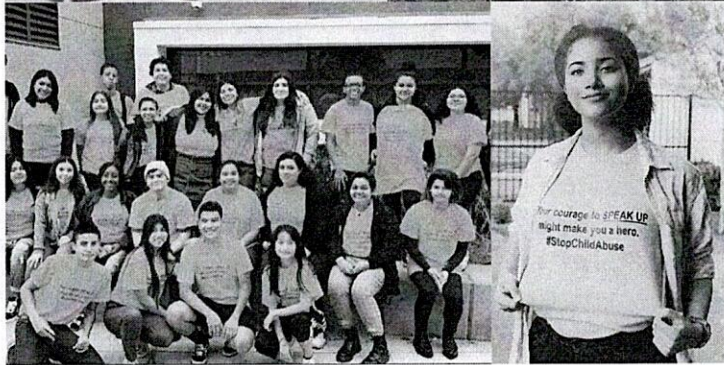
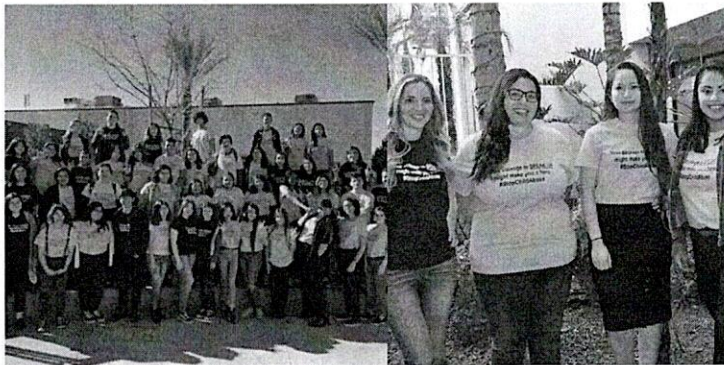
## Community Surv

During the month of April in conducted a survey at all out the four categories of abuse: who participated in this surv categories, 30% identified tw were able to observe and not abuse as the only form of abu



# Public Awareness Campaigns

The HOPE Collaborative annually runs two focused public awareness campaigns to enhance its child abuse prevention efforts. During the month of October HOPE launched the “Speak Up” Fall campaign. This campaign focused on raising awareness and educating adolescents about child abuse, what to do should a peer experience abuse, and/or if they are concerned for the well-being of a peer and how to report. HOPE made T-shirts with the phrase, “Your courage to SPEAK UP might make you a hero. #StopChildAbuse.” A total of 500 shirts were handed out to adolescents in efforts to bring awareness of child abuse. Social media was also a component of this campaign since this media is significantly used by today’s youth.



During the month of April, HOPE joined the national campaign, “April is Child Abuse Prevention Month.” This year’s children’s conference kicked off the April campaign. At the closing of the conference, HOPE felt the need to support countywide efforts by providing ribbons in honor of Noah McIntosh the young 8-year-old boy whose tragic disappearance in Corona has sparked abuse prevention dialogue. Other components of the campaign included attendance at outreach events where a pledge to “Stand Up for Children” was conducted and a survey was collected at all outreach events during the month of April.

With April being the National Child Abuse Prevention Month, HOPE also supported the statewide efforts by holding a flag memorial on Friday, April 26, 2019. HOPE staff collected pledges to “Stand Up for Children” to prevent child abuse. HOPE staff raised the Children’s Memorial Flag and held a moment of silence to commemorate the lives of children who tragically passed away due to senseless acts of violence.



## Media

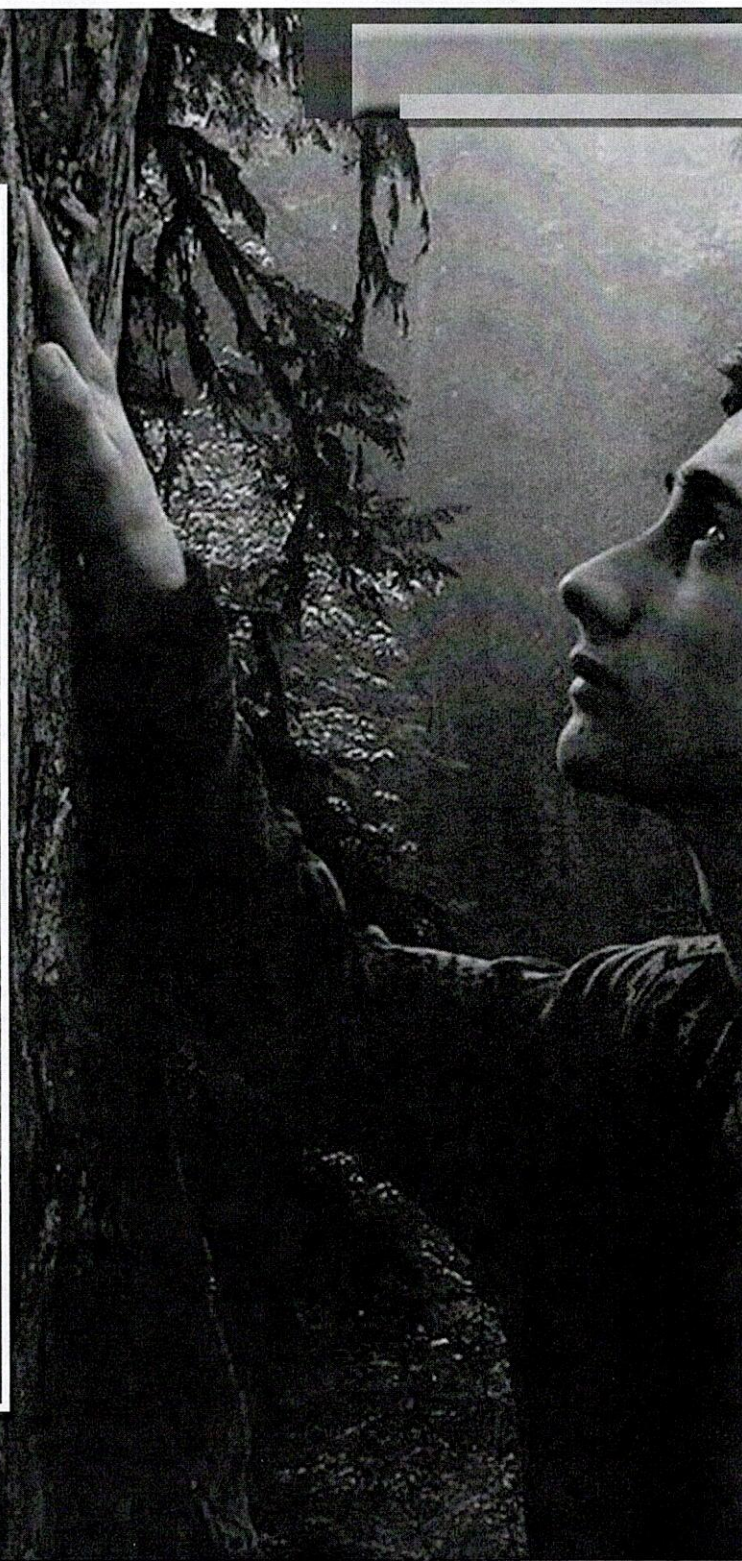
District 4 Collaborative was a... Two media providers were al... communities. Alpha Media r... announcement targeted at ri... announcement was released... announcement targeted at ri... 2,786 households. These me... Telemundo 15. In efforts to j... Advertising Company broadc... throughout Riverside and Sa... days at a time between the d... March 25-31, 2019. The six d... a total of 2,953 times from F...



## **DONOR RECOGNITION**

|   |                    |
|---|--------------------|
| <b>My Stuff Bags Foundation</b>                             | <b>\$33,000.00</b> |
| <b>Community Improvement Designation Funds</b>              | <b>\$6,500.00</b>  |
| <b>HOPE for the Holidays Toy Donations (Various Donors)</b> | <b>\$3,545.84</b>  |
| <b>Riverside Sheriff's Association</b>                      | <b>\$1,000.00</b>  |
| <b>City of Blythe City Hall</b>                             | <b>\$900.00</b>    |
| <b>Blythe Energy</b>  | <b>\$500.00</b>    |
| <b>San Jacinto Unified School District</b>                  | <b>\$488.30</b>    |
| <b>Picaboo</b>  | <b>\$250.00</b>    |
| <b>Miramonte Winery</b>                                     | <b>\$190.00</b>    |
| <b>United Way</b>   | <b>\$171.36</b>    |
| <b>Pechanga Casino &amp; Restaurant</b>                     | <b>\$150.00</b>    |
| <b>Pacific Park-Santa Monica Pier</b>                       | <b>\$132.00</b>    |
| <b>Riverside County Treasurer</b>                           | <b>\$90.00</b>     |
| <b>Hollywood Wax Museum</b>                                 | <b>\$87.96</b>     |
| <b>Emerald Isle Golf Course</b>                             | <b>\$80.00</b>     |
| <b>Discovery Cube</b>                                       | <b>\$75.00</b>     |
| <b>The Broad Museum</b>                                     | <b>\$72.00</b>     |
| <b>Mulligan Family Fun Center</b>                           | <b>\$72.00</b>     |
| <b>Callaway Vineyard &amp; Winery</b>                       | <b>\$70.00</b>     |
| <b>Santa Ana Zoo</b>  | <b>\$48.00</b>     |
| <b>Wilson Creek Winery</b>                                  | <b>\$40.00</b>     |
| <b>BJ's Restaurant</b>                                      | <b>\$25.00</b>     |
| <b>Chili's Restaurant</b>                                   | <b>\$20.00</b>     |

For more information on becoming a donor or making a donation please visit us at:  
[www.hopecollaborative.org/donate](http://www.hopecollaborative.org/donate)



# Contract Outcomes and Targets

[W & IC 18982.] A child abuse prevention coordinating council is a community council whose primary purpose is to coordinate the community's efforts to prevent and respond to child abuse. The HOPE Collaborative's Mission encompasses the requirement of this section of the California Department of Social Services Welfare Institutions Code (W & IC). The coordinated effort of the countywide HOPE Board and regional collaborative councils ensures that county-wide efforts are flexible, responsive to the community need aligned with the CAPC (Child Abuse Prevention Council) goals. The HOPE Collaborative will focus on four key approaches in the prevention of child abuse: Community Connections, Public Awareness, Trainings, and Capacity Building. Efforts made under these four approaches will allow for meeting CAPC W& IC requirements, HOPE contract targets, and will support the Riverside County Department of Social Services (DPSS) System Improvement Plan.

| APPROACHES                          | STRATEGIES  |
|-------------------------------------|---|
| <p><b>COMMUNITY CONNECTIONS</b></p> | <ul style="list-style-type: none"> <li>• Community assessments/forums</li> <li>• Participate in Riverside County's Self-assessment (as applicable)</li> <li>• Maintain and coordinate seven regional collaborative councils.</li> <li>• Hold bi-monthly multidisciplinary team meetings (HOPE Board meetings)</li> <li>• Assist with the Community Partners Forum</li> <li>• Network with providers in the community to facilitate/coordinate ongoing family strengthening services, based on community needs, at the Family Resource centers.</li> <li>• Map and strengthen a comprehensive, accessible, unified network of sustainable family-support organizations.</li> <li>• Expanding collaborative participation by 10%, advancing innovative partnerships that increase and influence prevention funds</li> </ul> |
| <p><b>PUBLIC AWARENESS</b></p>      | <ul style="list-style-type: none"> <li>• Maintain and upkeep the HOPE Collaborative/ Riverside County CAPC website, that provides information to the public, Board of Supervisors and DPSS</li> <li>• HOPE will complete an annual report, which highlights all of its efforts and achievements throughout the year.</li> <li>• Participate in community events throughout all Supervisorial Districts, to distribute materials related to the prevention of child maltreatment (materials will be culturally and language appropriate)</li> <li>• Maintain HOPE Collaborative social media accounts (e.g., Twitter, Instagram, and Facebook) where information related to the prevention of child abuse maltreatment is shared.</li> </ul>   |

