

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



**ITEM: 3.29
(ID # 12322)**

**MEETING DATE:
Tuesday, May 19, 2020**

FROM: RIVERSIDE COUNTY INFORMATION TECHNOLOGY:

SUBJECT: RIVERSIDE COUNTY INFORMATION TECHNOLOGY, SHERIFF-CORONER-PA, and PSEC STEERING COMMITTEE: Public Safety Enterprise Communication (PSEC) on-boarding program for net new agencies to realize the Board's vision of full interoperability between cities' and county's public safety groups; All Districts. [\$0]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Approve a five-year PSEC On-Boarding program for net new agencies that desire to join the Public Safety Radio System and
2. Authorize the Assistant County Executive Officer/CIO to sign system changes to the Use Agreements, as approved by County Counsel.

ACTION: Policy


Dave Rogers, Assistant County Executive Officer/CIO

5/7/2020

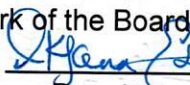

Dennis Vrooman, Assistant Sheriff

5/7/2020

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Washington, seconded by Supervisor Perez and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Jeffries, Spiegel, Washington, Perez and Hewitt
Nays: None
Absent: None
Date: May 19, 2020
xc: RCIT

Kecia R. Harper
Clerk of the Board
By: 
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$ 0	\$ 0	\$ 0	\$ 0
NET COUNTY COST	\$ 0	\$ 0	\$ 0	\$ 0
SOURCE OF FUNDS: N/A			Budget Adjustment: No	
			For Fiscal Year: 20/21-24/25	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

The Public Safety Enterprise Communications System (PSEC) is operated by Riverside County Information Technology (RCIT) and governed by the PSEC Executive Steering Committee composed of the Sheriff, Fire, District Attorney, RCIT, Executive Office and "At-large" member representing local Police departments. It has been the vision of the Board of Supervisors to bring all cities in the county onto the PSEC system to achieve full interoperability between cities' and the county's public safety groups. To date, that goal has been unrealized as many of the agencies cannot afford the Board Approved PSEC rate. Recently, the Board was contacted by several agencies around the county expressing their desire to move to PSEC if a solution was developed. (Menifee, Hemet, Blythe, and the ERICA Agencies-Beaumont, Cathedral City, Indio, Palm Springs and Desert Hot Springs). Included with this item are signed "Letter of Intent" to join PSEC from several of these agencies.

As a result, the PSEC Steering Committee met on March 10, 2020 and voted unanimously to increase interoperability and public safety by proposing an "on-boarding" incentive program with a fixed 5-year timeframe starting in FY 20/21 and concluding in FY 24/25. Another consideration by the committee was increasing the number of users on PSEC has the benefit of reducing costs for existing agencies (including county departments) over time.

The program is for net new customers and will establish a tiered pricing model based on paying a set percent of the Board Approved Rate. Customers will pay the tiered percent/rate indicated in the year they sign and commit to the new Service Agreement. (For example, if they wait until FY 22/23, they start at paying 50% of the Board Approved Rate)

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

Tiered On-Boarding for Net New Customers

Fiscal Year	FY 20/21	FY 21/22	FY 22/23	FY 23/24	FY 24/25
Monthly "On-Boarding" Percent Paid	0%	25%	50%	75%	100%
Monthly "On-Boarding" Rate Paid	-	\$45.23	\$80.64	\$104.86	\$128.87

*Rates paid are estimated based on projected Board Approval Rate in future years.

History

In 2010 the Eastern Riverside Interoperable Communications Authority (ERICA) radio system went live with users in the cities of Beaumont, Cathedral City, Palm Desert, Indio, and Desert Hot Springs. Hemet and Blythe operate and maintain their own systems independent from the PSEC. These multiple disparate systems create significant interoperability challenges between these agencies and PSEC. Potentially compounding the issue are new agencies such as Menifee who are in the process of standing up their own public safety departments and are trying to find the most efficient and effective way to do so. Menifee PD is set to go live with their new police department on July 1, 2020.

Impact on Residents and Businesses

PSEC enables a regional radio system offering and significant financial savings by avoiding build-out of separate radio infrastructure by member cities/agencies. The ability for all public safety agencies to be able to interoperate on one robust system, with Countywide coverage will improve public safety communications, resulting in better service to residents and businesses throughout the County of Riverside.

Additional Fiscal Information

The current Board approved rate for FY 19/20 is \$183.34 per radio per month. The proposed "on-boarding" incentive program, after the 5-year period, will result in a user rate of approximately \$128.87 per user per month for all member agencies. This rate reduction applies to all users including those supported by NCC funds thus saving the County millions of dollars in the long term.

Venus Brambila
Venus Brambila 5/12/2020



Menifee Police Department

29714 Haun Rd. | Menifee, CA 92586 | (951) 723-3887

Pat Walsh, Chief of Police

Letter of Intent:

As Menifee Police Department's Chief of Police, I want to express our interest in joining the County of Riverside Public Safety Enterprise Communication (PSEC) radio system. Menifee PD has worked with the County PSEC Steering Committee to develop an on-boarding program now pending County Board Approval.

Menifee PD is committed to supporting the new program once approved by the County Board of Supervisors. Menifee PD's intent is to go live on the PSEC system on July 1, 2020.

This statement of intent and goodwill to move forward toward a user agreement between Menifee PD and the County of Riverside does not represent a formal commitment to join or participate in the PSEC system but does constitute a level of interest to participate under the new program.



Pat Walsh
Chief of Police
Menifee Police Department

DAVE ROGERS
Assistant County Executive Officer
Chief Information Officer



GUSTAVO VAZQUEZ, ACIO
Converged Communications Bureau
Public Safety Enterprise Communications

Dennis Vrooman
PSEC Chairman
Undersheriff, Riverside County Sheriff



DELANO ANDERSON, ITM
PSEC Operations Manager

May 6th, 2020

Chief Eddie Pust
Hemet Police Department
450 East Latham Ave Hemet, CA

Subject: PSEC On-Boarding Program/Letter of Intent

On March 10, 2020 the PSEC Steering Committee unanimously approved an “on-boarding” incentive program to recommend to the Board of Supervisors. The program results from the collaboration discussions between Public safety agencies and the County of Riverside to reduce the cost of joining PSEC. The next step is to present the program to the Board of Supervisors for approval so we can develop a Use Agreement between PSEC and Hemet PD.

The program if approved is for new agencies and will establish a 5-year tiered pricing model based on paying a set percent of the annual Board Approved Rate. Customers will pay the tiered percent/rate indicated in the year they sign and commit to the new Service Agreement. (For example, if agreement is signed in FY20/21 there is no cost or 0% in the first year, 25% of the board approved rate in FY21/22, etc. If they sign in FY22/23 they start paying 50% of the Board Approved Rate and then 75% of the Board approved rate in FY23/24)

Proposed Tiered On-Boarding Rate for Net New Customers

Fiscal Year	FY20/21	FY21/22	FY22/23	FY23/24	FY24/25
Monthly “On boarding Percent Paid	0%	25%	50%	75%	100%
Monthly “On-Boarding Rate Paid	-	\$45.23	\$80.64	\$104.86	\$128.87

*Rates Paid are estimated based on projected Board Approved Rate in future years.

It is anticipated that this program will provide Hemet PD the means to on-board onto PSEC rather than expend significant dollars building a new system. It is our intent to continue to increase user counts and drive down the monthly fee for all agencies on the system.

Board approval will require both the recommendation of the PSEC Steering Committee and a letter of commitment from Hemet PD outlining their support and intent to join PSEC under the proposed on-boarding program if approved. Please complete Letter of Intent on next page and return.

If Hemet PD has additional questions or concerns, please do not hesitate to contact us. We remain available for calls to discuss the matter and we look forward to your response.

DAVE ROGERS
Assistant County Executive Officer
Chief Information Officer



GUSTAVO VAZQUEZ, ACIO
Converged Communications Bureau
Public Safety Enterprise Communications

Dennis Vrooman
PSEC Chairman
Undersheriff, Riverside County Sheriff



DELANO ANDERSON, ITM
PSEC Operations Manager

Letter of Intent:

As Hemet Police Department's Chief of Police, I want to express our interest in joining the County of Riverside Public Safety Enterprise Communication (PSEC) radio system. Hemet PD has worked with the County PSEC Steering Committee to develop an on-boarding incentive program now pending County Board Approval.

Hemet PD is committed to supporting the new program once approved by the County Board of Supervisors. Hemet PD's intent is to go live on the PSEC system by December 2020.

This statement of intent and goodwill to move forward toward a user agreement between Hemet PD and the County of Riverside does not represent a formal commitment to join or participate in the PSEC system but does constitute a level of interest to participate under the new program.

A handwritten signature in black ink, appearing to read "Eddie Pust", is written over a horizontal line.

Eddie Pust
Chief of Police
Hemet Police Department

DAVE ROGERS
Assistant County Executive Officer
Chief Information Officer

Dennis Vrooman
PSEC Chairman
Undersheriff, Riverside County Sheriff



GUSTAVO VAZQUEZ, ACIO
Converged Communications Bureau
Public Safety Enterprise Communications

DELANO ANDERSON, ITM
PSEC Operations Manager

May 12th, 2020

Ryan Stendell
Director of Community Development
Palm Desert Code Enforcement
73-510 Fred Waring Drive Palm Desert, CA 92260-2578

Subject: PSEC On-Boarding Program/Letter of Intent

On March 10, 2020 the PSEC Steering Committee unanimously approved an "on-boarding" incentive program to recommend to the Board of Supervisors. The program results from the collaboration discussions between public safety agencies and the County of Riverside to reduce the cost of joining PSEC. The next step is to present the program to the Board of Supervisors for approval so we can develop a Use Agreement between PSEC and Palm Desert Code Enforcement.

The program if approved is for new agencies and will establish a 5-year tiered pricing model based on paying a set percent of the annual Board Approved Rate. Customers will pay the tiered percent/rate indicated in the year they sign and commit to the new Service Agreement. (For example, if agreement is signed in FY20/21 there is no cost or 0% in the first year, 25% of the board approved rate in FY21/22, etc. If they sign in FY22/23 they start paying 50% of the Board Approved Rate and then 75% of the Board approved rate in FY23/24)

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Monthly "On-Boarding Rate Paid"	-	\$45.23	\$80.64	\$104.86	\$128.87

*Rates Paid are estimated based on projected Board Approved Rate in future years.

It is anticipated that this program will provide Palm Desert Code Enforcement the means to on-board onto PSEC rather than expend significant dollars building a new system. It is our intent to continue to increase user counts and drive down the monthly fee for all agencies on the system.

Board approval will require both the recommendation of the PSEC Steering Committee and a letter of commitment from Palm Desert Code Enforcement outlining their support and intent to join PSEC under the proposed on-boarding program if approved. Please complete Letter of Intent on next page and return.

DAVE ROGERS
Assistant County Executive Officer
Chief Information Officer



GUSTAVO VAZQUEZ, ACIO
Converged Communications Bureau
Public Safety Enterprise Communications

Dennis Vrooman
PSEC Chairman
Undersheriff, Riverside County Sheriff



DELANO ANDERSON, ITM

PSEC Operations Manager

If Palm Desert Code Enforcement has additional questions or concerns, please do not hesitate to contact us. We remain available for calls to discuss the matter and we look forward to your response.

Letter of Intent:

As Palm Desert Director of Community Development, I want to express our interest in joining the County of Riverside Public Safety Enterprise Communication (PSEC) radio system. Palm Desert Code Enforcement has worked with the County PSEC Steering Committee to develop an on-boarding incentive program now pending County Board Approval.

Palm Desert Code Enforcement is committed to supporting the new program once approved by the County Board of Supervisors. Palm Desert Code Enforcement is to go live on the PSEC system by July 2020.

This statement of intent and goodwill to move forward toward a user agreement between Palm Desert Code Enforcement and the County of Riverside does not represent a formal commitment to join or participate in the PSEC system but does constitute a level of interest to participate under the new program.

A handwritten signature in black ink, appearing to read "R. Stendell", is written over a horizontal line.

Ryan Stendell
Director of Community Development
Palm Desert Code Enforcement

City of Menifee

10:57

Riverside County Board of Supervisors Request to Speak

Submit request to Clerk of Board (right of podium), Speakers are entitled to three (3) minutes, subject to Board Rules listed on the reverse side of this form.

SPEAKER'S NAME: DAVE Brown

Address: _____

City: _____ Zip: _____

Phone #: _____

Date: _____ Agenda # 3.29

PLEASE STATE YOUR POSITION BELOW:

Position on "Regular" (non-appealed) Agenda Item:

Support Oppose Neutral

Note: If you are here for an agenda item that is filed for "Appeal", please state separately your position on the appeal below:

Support Oppose Neutral

I give my 3 minutes to: _____