

SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



ITEM: 3.12
(ID # 12839)

MEETING DATE:

Tuesday, July 14, 2020

FROM : RUHS-BEHAVIORAL HEALTH:

SUBJECT: RIVERSIDE UNIVERSITY HEALTH SYSTEM - BEHAVIORAL HEALTH: Approve the Cooperative Agreement Between the Riverside University Health System - Behavioral Health and the City of Palm Springs to Provide Mental Health and Homeless Outreach Services Within the City of Palm Springs, District 4. [\$990,000 for 3 Years, 100% City of Palm Springs Funded]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Approve the Cooperative Agreement between Riverside University Health System Behavioral Health (RUHS-BH) and the City of Palm Springs in the amount of \$330,000 per year and authorize the Chairman of the Board to execute the agreement on behalf of the County; and
2. Authorize the Director of RUHS-BH to sign annual renewals and/or subsequent ministerial amendments, not to exceed \$330,000 per year, through June 30, 2023.

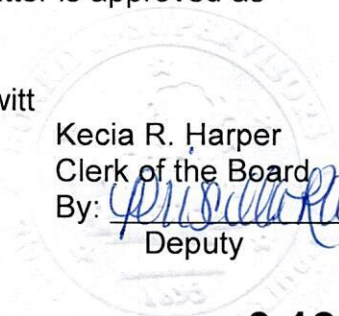
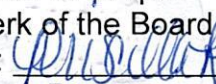
ACTION:


Matthew Chang, Director 6/24/2020

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Jeffries, seconded by Supervisor Spiegel and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Jeffries, Spiegel, Washington, Perez and Hewitt
Nays: None
Absent: None
Date: July 14, 2020
xc: RUHS-BH


Kecia R. Harper
Clerk of the Board
By: 
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$0	\$330,000	\$990,000	\$0
NET COUNTY COST	\$0	\$0	\$0	\$0
SOURCE OF FUNDS: 100% City of Palm Springs			Budget Adjustment: No	
			For Fiscal Year: 20/21 – 22/23	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

On January 9, 2018, (3-21), the Board of Supervisors approved the Cooperative Agreement between the RUHS-BH and the City of Palm Springs for the provision of crisis mental health and homeless outreach services with an annual cost of \$330,000 through FY 19/20. The Palm Springs Police Department (PSPD) partners with RUHS-BH's Mental Health Crisis Intervention Team program in order to decrease adverse incidents involving mentally ill individuals. The Palm Springs Community Economic Development Department (PSCEDD) coordinated the homeless outreach team that includes a RUHS-BH employee, qualified specialized homeless outreach, dedicated to respond within the City of Palm Springs.

The intent of this cooperative agreement is to:

- Provide homeless outreach in order to engage hard to reach homeless who suffer from a serious mental illness and/or substance use disorder and link them to all available RUHS-BH and community resources in a coordinated and effective manner.
- Provide mental health crisis services to those at risk of injury or death without appropriate mental health/substance use crisis services provided directly in the community in collaboration with local law enforcement;
- Reduce jail incarcerations and involuntary mental health treatment /hospitalizations for individuals whose behavior is influenced by a mental health disorder/crisis and who are the subject of 9-1-1 calls; and
- Attempt to divert individuals with behavioral health (mental and/or substance use) problems into appropriate community services and supports.


Impact on Citizens and Businesses

The mental health crisis intervention and homeless outreach services will expand the capacity to provide mental health services to citizens/clients of Riverside County who experience sudden behavioral health crisis in the community, or whose treatment in the standard outpatient setting has been disrupted. These services are a component of the Department's system of care aimed at improving the health and safety of consumers and the community.

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Additional Fiscal Information

This program is funded 100% by the City of Palm Springs. No County Funds will be required.


Alonzo Barrera 7/7/2020


Gregory H. Priarios, Director County Counsel 7/1/2020

**COOPERATIVE AGREEMENT
BETWEEN
COUNTY OF RIVERSIDE,
RIVERSIDE UNIVERSITY HEALTH SYSTEM-BEHAVIORAL HEALTH
AND
THE CITY OF PALM SPRINGS
FOR HOMELESS OUTREACH SERVICES**

This COOPERATIVE AGREEMENT ("AGREEMENT") is entered into by and between the County of Riverside, Riverside University Health System-Behavioral Health (hereinafter "RUHS-BH") and the City of Palm Springs (hereinafter "PALM SPRINGS") and is based on the following representations and statements of purpose (collectively "Parties" and each a "Party").

RECITALS

- A. WHEREAS, the purpose and intent of the General Community Outreach through the Mental Health/Law Enforcement Collaborative, is to allow Behavioral Health (BH) service staff to team with Law Enforcement and respond to 9-1-1 calls involving mental health issues; and
- B. WHEREAS, Palm Springs Police Department (hereinafter "PSPD") desires to continue Mental Health Crisis Intervention Team program in order to decrease adverse incidents involving mentally ill people; and
- C. WHEREAS, Palm Springs Community and Economic Development Department (hereinafter "PSCEDD") desires to establish a coordinated homeless outreach team, that included a qualified RUHS-BH service employees, dedicated to respond within the City of Palm Springs.
- D. WHEREAS, RUHS-BH is qualified to provide homeless outreach BH service employees; and
- E. WHEREAS, the AGREEMENT will serve as an understanding of the roles, responsibilities and services to be provided by PALM SPRINGS and RUHS-BH.

NOW, THEREFORE, the Participants mutually agree as follows:

I. SCOPE OF SERVICE

The purpose of this AGREEMENT between participants is to outline the roles and responsibilities of these agencies to provide homeless outreach services and crisis/triage mental health services as needed.

II. PROGRAM GOALS

- A. Provide alternatives to those at risk of injury or death without appropriate mental health/substance use homeless services provided directly in the community in collaboration with local law enforcement.
- B. Reduce jail incarcerations and involuntary behavioral health treatment/hospitalizations for individuals whose behavior is influenced by a mental health disorder/crisis and who are the subject of 9-1-1 calls.
- C. Attempt to divert individuals with behavioral health (mental health and/or substance use) problems into appropriate community services and supports.
- D. Engage hard to reach homeless who suffer from a serious mental illness and/or substance use disorder and link them to all available RUHS-BH and community resources in a coordinated and effective manner.

III. DUTIES AND RESPONSIBILITIES

- A. **RUHS-BH RESPONSIBILITIES:**
The responsibilities of RUHS-BH under this Agreement are described in Section A of Attachment 1 to this Agreement.
- B. **PALM SPRINGS RESPONSIBILITIES:**
The responsibilities of PALM SPRINGS under this Agreement are described in Section B of Attachment 1 of this Agreement.

IV. FISCAL PROVISIONS

A. MAXIMUM AMOUNT AND SOURCE OF FUNDS

Total payment under this AGREEMENT will not exceed \$330,000.00 annually for the program period, and shall automatically renew upon expiration for successive one (1) year periods unless terminated as provided herein. This AGREEMENT shall be funded through funds identified in the annual PALM SPRINGS and RUHS-BH budgets and is subject to change dependent on funding fluctuations.

B. COMPENSATION

RUHS-BH shall bill PALM SPRINGS for two (2) Behavioral Health Specialist II (BHS II) and two (2) Mental Health Peer Specialist (MHPS) positions.

1. Salaries and Benefits

Salaries and benefits for the BHS II and MHPS positions shall be billed based on the actual cost of the filled position only.

- a. Prior to July 1 of each year, RUHS-BH shall notify PALM SPRINGS of salaries and benefit cost changes.

2. County Vehicle Leasing
County leasing cost of \$600 monthly for two (2) vehicles shall be billed based on the actual cost.

C. REIMBURSEMENT / PAYMENT / COMPENSATION

RUHS-BH shall compile all payments made by RUHS-BH to fund the BHS II and MHPS by quarter and shall include them in the quarterly billing to be received by PALM SPRINGS within forty-five (45) days following the end of the quarter in which the services were provided (i.e., First Quarter: July – September billing is due November 15th). If actuals are not available, and estimated billing if necessary will be submitted. Upon submission, PALM SPRINGS will pay the estimated invoice and an adjustment will be made by RUHS-BH on the subsequent quarter's billing for the difference. PALM SPRINGS will reimburse RUHS-BH within thirty (30) days after receipt of the claim.

Equipment purchased by either party will remain their property and shall be returned to them upon termination of this AGREEMENT.

V. GENERAL PROVISIONS

A. EFFECTIVE PERIOD

This AGREEMENT shall be effective for three (3) years beginning on July 1, 2020 through June 30, 2023. This AGREEMENT may be renewed annually upon mutual consent by all parties (RUHS-BH, PSPD and PSCEDD) and upon availability of funding.

B. ALTERATION OF TERMS AND ENTIRE AGREEMENT

The body of this AGREEMENT fully expresses all understanding of the parties concerning all matters covered and shall constitute the total AGREEMENT. No addition to, or alteration of, the terms of this AGREEMENT, whether by written or verbal understanding of the parties, their officers, agents, or employees, shall be valid unless made in the form of a written amendment to this AGREEMENT, which is formally approved and executed by Participants.

C. AMENDMENTS

In the event that either party desires to amend the terms of this AGREEMENT, Participants will comply with the terms of this AGREEMENT until such time as the amendment is approved or formal action is taken by the County of Riverside Board of Supervisors and the City of Palm Spring's City Council.

D. TERMINATION

This AGREEMENT may be terminated by either party by giving thirty (30) days written notice by certified mail of intention to terminate, such period beginning upon receipt of notice, and may be terminated for cause, such as a willful and/or material breach of the AGREEMENT by either party by giving five (5) days written notice of intention to terminate by certified mail.

E. NOTICES

All notices, claims correspondence, reports, and/or statements authorized or required by this AGREEMENT shall be addressed as follows:

**Riverside University Health System-Behavioral Health
Program Support Unit**
4095 County Circle Drive
Riverside, CA 92503

City of Palm Springs
3200 East Tahquitz Canyon Way
Palm Springs, CA 92262-6959
Attn: City Manager

Unless the persons or addressed are otherwise identified by notice given in the manner specified by this paragraph, all notices shall be deemed effective when they are reduced to writing and deposited in the United States mail, postage prepaid, and addressed as stated above. Any notices, correspondences, reports, and/or statements authorized or required by this AGREEMENT addressed in any other fashion, shall not be acceptable.

F. CONFIDENTIALITY

PSPD and PSCEDD agree to maintain the confidentiality of all mental health and/or substance use client information in accordance with all applicable Federal, State and local laws and regulations. PSPD and PSCEDD will ensure that names, addresses, phone numbers, and any other individually identifiable information concerning mental health and/or substance use clients and the services they may be receiving are kept confidential. PSPD and PSCEDD will not divulge any mental health and/or substance use client information to any unauthorized person.

Applicable Confidentiality Laws include, but may not be limited to, California Welfare & Institutions Code, Sections 5328 through 5330, inclusive, 45 CFR Section 205.50, 42 CFR-Chapter 1-Part 2. PSPD and PSCEDD shall require all its officers, employees, and agents providing services hereunder to acknowledge the understanding of an agreement to fully comply with, such confidentiality provisions.

PSPD and PSCEDD shall indemnify and hold harmless RUHS-BH, its officers, employees, and agents, from and against any and all loss, damage, liability, and expense arising from any disclosure of such records and information by PSPD and PSCEDD, its officers, employees, or agents.

RUHS-BH agrees to maintain the confidentiality of all criminal and law enforcement information in accordance with all applicable Federal, State and local laws and regulations. RUHS-BH will ensure that names, addresses, phone numbers, and any other individually identifiable information to any unauthorized person.

RUHS-BH shall maintain the confidentiality of all mental health and substance use health records that it maintains, receives, or sends to PSPD and/or PSCEDD. Records include, but may not be limited to, claims that include individual identifying client information, individually identifiable health records and information, and/or Management Information System records, RUHS-BH shall have reasonable safeguards in place to prevent unauthorized access to records.

VI. MISCELLANEOUS PROVISIONS

A. SEVERABILITY

If any provision in this AGREEMENT is held by a court of competent jurisdiction to be invalid, void or unenforceable, the remaining provisions will nevertheless continue in full force without being impaired or invalidated in any way.

B. HOLD HARMLESS-INDEPENDENT PARTNER

It is understood and agreed PALM SPRINGS is an independent entity and that no relationship of employer-employee exists between the parties hereto. PALM SPRINGS shall not be entitled to any benefits payable to employees of the County of Riverside or RUHS-BH, including County Workers' Compensation Benefits. RUHS-BH is not required to make any deductions from the compensation payable to PALM SPRINGS under the provisions of this AGREEMENT; and as an independent entity, PALM SPRINGS hereby hold RUHS-BH and/or the County of Riverside harmless from any and all claims that may be made against RUHS-BH and/or the County of Riverside based upon any contention by any third party that an employer-employee relationship exists by reason of this AGREEMENT.

C. INSURANCE-INDEMNIFICATION

Each party hereto agrees to indemnify and hold harmless the other party, its agency, offices, agents and employees, free and harmless from any liability whatsoever, including wrongful death, based or asserted upon any acts or omission of such Indemnifying Party, relating to or in any way connected with or arising from the accomplishment of the work by the Indemnifying Party.

Each party further agrees to protect, indemnify and defend at its expense including attorney fees, the other party, its agency officers, agents and employees in any legal action(s) or claim(s) based upon such alleged acts or omissions whether the subject action(s) or claim(s) are well-founded, properly filed or pleaded, or not commenced in a court of competent jurisdiction.

Without limiting such indemnification, each party shall maintain in force at all times during the performance of the AGREEMENT, insurance policies evidencing coverage during the entire term of the AGREEMENT as follows:

1. General liability insurance in the amount of not less than \$1,000,000 per occurrence and aggregate.
2. Workers' Compensation insurance in accordance with statutory requirements.
3. If motor vehicles are used pursuant to this AGREEMENT, not less than \$1,000,000 combined single limit for damage to property and injury to persons.

D. RECORD RETENTION

PALM SPRINGS agrees to retain all records pertaining to this AGREEMENT for a period of three years after termination of this AGREEMENT, or such federal and state provisions in effect. If, at the end of three years, there is ongoing litigation or an audit involving those records, RUHS-BH shall retain the original records until the resolution of such litigation or audit; PALM SPRINGS shall retain copies of the records until the resolution of such litigation or audit.

E. JURISDICTION, VENUE, ATTORNEY'S FEES

This AGREEMENT is to be construed under the laws of the State of California. The parties agree to the jurisdiction and venue of the appropriate courts in the County of Riverside, State of California. Should action be brought to enforce or interpret the provisions of this AGREEMENT, the prevailing party shall be entitled to attorney's fees in addition to whatever other relief are granted.

VII. SIGNATORIES

RUHS-BH and PSPD mutually agree to fully and faithfully perform all applications set forth in this AGREEMENT. Both parties agree to have their duly authorized signatories sign this AGREEMENT.

COUNTY ADDRESS:

County of Riverside
Board of Supervisors
4080 Lemon Street, 5th Floor
Riverside, CA 92501

INFORMATION COPY:

County of Riverside
Riverside University Health System
Behavioral Health
P.O. Box 7549
Riverside, CA 92503-7549

CITY OF PALM SPRINGS:

Signed: _____

Title: _____

Date: _____


ATTEST: _____
City Clerk

Deputy: _____
City of Palm Springs
PO Box 2743
3200 East Tahquitz Canyon Way
Palm Springs, CA 92262-6959

CITY COUNSEL
Approved as to Form

BY: _____
City Attorney

COUNTY OF RIVERSIDE:


By: V. Manuel Perez
Riverside County Board of Supervisors

Date: 'JUL 14 2020

ATTEST: **KECIA R. HARPER**
Clerk of the Board

Deputy: 

COUNTY COUNSEL
Gregory P. Priamos
Approved as to Form

BY: 
Deputy County Counsel

ATTACHMENT I

A. RUHS-BH RESPONSIBILITIES

RUHS-BH will provide two full-time BHS II and two full-time MHPS to work with PSPD.

PSPD Assignments:

1. RUHS-BH staff will work directly with police officers on patrol and with police department administrators to bring direct knowledge and experience regarding BH resources.
2. All assigned RUHS-BH staff will be required to pass security background requirements as determined by PSPD.
3. RUHS-BH staff shall be required to adhere to dress code requirements as specified by PSPD for Crisis Intervention Team members.
4. RUHS-BH shall furnish polo shirts and light jacket with logos or insignia as approved by PSPD.
5. RUHS-BH will provide RUHS-BH staff with cell phones that have e-mail functionality.
6. RUHS-BH Information Technology (IT) staff will coordinate IT installation of RUHS-BH ELMR database and e-mail with PSPD IT staff.
7. RUHS-BH staff will routinely attend PSPD daily roll calls in order to provide consultation and brief training as it is identified and requested by PSPD.
8. RUHS-BH staff will routinely be assigned by PSPD to ride with patrol officers in the field in order to respond to 9-1-1 calls as requested by PSPD Dispatch.
9. RUHS-BH staff will work to find alternatives to divert BH consumers into mental health services and supports including emergency housing, hospitalization, outpatient mental health services and other mental health services.
10. RUHS-BH staff will provide alternatives to incarceration and arrest through referral and linkage to other community based mental health, substance use, and/or social services resources.
11. RUHS-BH staff will provide alternatives to mental health involuntary treatment through referral and linkage to other community based mental health and/or substance use and social services resources.

12. RUHS-BH staff will provide crisis intervention service planning for individuals with mental health issues who are frequently the subject of 9-1-1 calls.
13. RUHS-BH staff will work directly with police to improve the appropriateness and quality of BH Detentions.
14. RUHS-BH staff will work with police to provide direct intervention from the perspective of BH background and training.
15. RUHS-BH staff will provide engagement and outreach services to homeless mentally ill persons who come in contact with police officers.
16. RUHS-BH staff will provide assistance in dealing with calls involving homeless disturbances or violence that involve potential mentally ill or substance use consumers. RUHS-BH staff will provide assistance and support to children and families in crisis, and linkage to appropriate community services.
17. RUHS-BH staff working within the Police Department will have computer and telephone access, RUHS-BH enrollment, and service contact information to utilize and assist enrolled clients coordinating on-going support from RUHS-BH.
18. When direct services with police patrol officer are not needed, RUHS-BH staff will visit local Homeless Service Providers and engage homeless persons.
19. Police officers often go to locations where homeless persons congregate. RUHS-BH staff will go with police to work with homeless people where they congregate in order to identify and engage persons that may be eligible for RUHS-BH services and/or to facilitate referrals and linkage to community resources that may assist general population and homeless persons. RUHS-BH staff will coordinate follow-up outreach with RUHS-BH mobile Homeless Outreach Teams and/or Crisis Intervention Teams as needed. RUHS-BH staff will work in the office to arrange social service supports and coordinate services with other agencies and programs.
20. RUHS-BH staff will coordinate with jail incarceration diversion teams and programs including mental health and drug courts to intervene and help to divert persons with a serious mental health disorder into appropriate and recommended mental health treatment services and supports, and persons with impairing substance use disorders into substance use treatment services and supports.
21. RUHS-BH staff may work directly with RUHS-BH Detention staff to coordinate mental health and/or substance use services and assist with issues

involving inmates detained through PSPD in post-booking, pre-trial diversion and linkage to community resources upon release from incarceration.

22. RUHS-BH staff may work with other mental health crisis response services involving 9-1-1 calls, such as training and support to ambulance emergency medical technicians and Palm Springs Fire Department paramedics.
23. RUHS-BH staff will develop public information brochures regarding police/BH collaboration, contact information and phone numbers for community resources and referral, and Frequently Asked Questions (FAQs).
24. And other duties as agreed upon between both parties.

PSCEDD Assignments:

1. RUHS-BH staff will work directly with PSCEDD to identify and engage homeless persons who appear to suffer from a serious mental health and/or substance use disorder.
2. RUHS-BH staff shall be provided cell phones.
3. RUHS-BH staff assigned to PSCEDD shall have lead RUHS-BH liaison responsibilities, providing linkage, coordination and follow-up communication with all RUHS-BH programs that would be appropriate to provide services and support to the homeless individuals, including family, as needed, for both new and existing consumers of service.

B. PALM SPRINGS RESPONSIBILITIES

PSPD

1. PSPD will assign law enforcement personnel and RUHS-BH staff to respond to requests for assistance in the field.
2. Each staff member will need general access Honeywell cards into PSPD Police Station as identified by PSPD.
3. PSPD IT staff will coordinate IT installations with RUHS-BH IT, this includes compliance with Federal HIPAA required level of security and providing RUHS-BH staff with a PSPD e-mail account.
4. PSPD will conduct security background investigations for designated RUHS-BH staff and maintain the confidential records of the investigations outcomes.
5. PSPD shall provide standard external identification vests to RUHS-BH staff.
6. PSPD will provide training, based on a curriculum developed and approved by RUHS-BH, regarding field operations and safety.

7. And other duties as agreed upon between both parties.

PSCEDD

1. PSCEDD will reimburse RUHS-BH for salary and benefit cost incurred for the positions of BHS II and MHPS.