

SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



ITEM: 2.13
(ID # 13786)

MEETING DATE:
Tuesday, November 17, 2020

FROM : HUMAN RESOURCES:

SUBJECT: HUMAN RESOURCES: Fiscal Year 2019-2020 Risk Management Annual Report,
All Districts. [\$0]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Receive and file the Risk Management Annual Report for fiscal year 2019-20.

ACTION:Consent

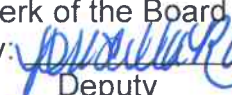


Brenda Diekerichs, Assistant CEO / Human Resources Director 10/26/2020

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Spiegel, seconded by Supervisor Washington and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Jeffries, Spiegel, Washington, Perez and Hewitt
Nays: None
Absent: None
Date: November 17, 2020
xc: HR

Kecia R. Harper
Clerk of the Board
By: 
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$0	\$0	\$0	\$0
NET COUNTY COST	\$0	\$0	\$0	\$0
SOURCE OF FUNDS:			Budget Adjustment: No	
			For Fiscal Year: 19/20	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

The Risk Management Annual Report Fiscal Year 2019/2020 is hereby submitted for your consideration. This summary provides data that was retrieved from the IVOS Claims Management System on August 8, 2020.




The intent of this report is to provide the Board of Supervisors and County Management an overview of the County's risk management program and associated loss data as it relates to general liability, auto liability, medical malpractice liability, and workers' compensation claims for fiscal year 2019/2020. To provide meaningful comparisons while evaluating losses incurred in FY 2019/2020 to the previous five fiscal years, projected cost of settlements or judgments was evaluated.

Impact on Residents and Businesses

There is no impact on residents and businesses.

ATTACHMENTS:

Attachment A: Risk Management Annual Report Fiscal Year 2019/2020

Douglas Ordóñez Jr. 11/9/2020 Gregory V. Priantos, Director County Counsel 10/26/2020



COUNTY OF RIVERSIDE
RISK MANAGEMENT ANNUAL REPORT
FISCAL YEAR 2019/2020

TABLE OF CONTENTS

Executive Summary	4
Human Resources & Loss Prevention	5 - 6
Risk Management Steering Committee	7
Insurance Premiums / Risk Financing	8 - 11
General Liability Claims	12 - 14
Auto Liability Claims	15 - 17
Medical Liability Claims	18 - 20
Workers' Compensation Claims	21 - 22
Subrogation	23
Accomplishments	24 - 25
Appendices	26 - 33
Contact Information	34

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EXECUTIVE SUMMARY

The intent of this report is to provide the Board of Supervisors and County Management an overview of the loss data as it relates to general liability, auto liability, medical malpractice liability, and workers' compensation claims for fiscal year 2019/2020. This report also identifies the continuous improvement of processes and practices undertaken to reduce unnecessary loss exposure to achieve optimal outcomes.

To provide meaningful comparisons while evaluating losses incurred in FY 2019/2020 to the previous five fiscal years, projected cost of settlements or judgments was evaluated. The projected cost is a dollar amount that is reserved to pay for the claim when it reaches maturity. Human Resources Risk Management and Workers' Compensation reserve claims very conservatively and in compliance within our excess insurance carriers' guidelines. The County's reserve practices are periodically audited by the excess insurance carriers and other third-party entities. All data used to compile this report was obtained from the iVOS Claims Management System on: August 8, 2020.

The number of general liability claims for FY 2019/2020 increased by 9% but the total projected costs for all claims was reduced by 12% which represents a \$4.2M savings. The Sheriff's Department and Transportation and Land Management Agency both had reductions in claim costs.

The County's auto liability saw a significant reduction in both claims and costs for FY 2019/2020 when compared to the previous fiscal year. The number of auto liability claims was reduced by 64 and projected costs were reduced by \$1.6M.

In FY 2019/2020 the number of medical malpractice liability claims was reduced by 14 but the severity

significantly increased. The projected cost for medical malpractice liability claims FY 2019/2020 increased by \$6.4M when compared to FY 2018/2019.

The County of Riverside employs over 19,000 employees in over 40 departments. During FY 2019/2020 there were 1,474 workers' compensation claims which was an increase of 3.9% when compared to FY 2018/2019. However, the County saw a significant reduction in projected workers' compensation costs totaling \$10.3M.

In FY 2019/2020 Human Resources Loss Control staff implemented a process to track liability claims and lawsuits that have the potential to exceed \$50,000 in value. Loss Control engages with County Departments to review the summary of the facts of each lawsuit, involved parties, the legal issue, the applicable legal standard and the analysis of liability. Loss Control personnel act as a resource and provide guidance to departments as they develop a mitigation/corrective action plan proposal for approval by the Risk Management Steering Committee.

Since the implementation of this new process, Loss Control has evaluated and tracked over 145 claims/lawsuits and has facilitated over 31 mitigation/corrective action proposals 22 of which have been approved by the Risk Management Steering Committee. The mitigation/corrective action plans have resulted in significant policy changes, training initiatives, and employee corrective actions in multiple departments that will facilitate better service to County residents and reduce risk exposure.

HUMAN RESOURCES & LOSS PREVENTION



997



LIABILITY CLAIMS RECEIVED IN FY 2019/2020

The Human Resources Department has three operational divisions that support loss prevention activities for the County: Risk Management, Workers' Compensation, and Safety. Responsibility for the insurance service funds, which provide risk financing and support services for each of the divisions is managed by the Human Resources Finance & Accounting Team.

Risk Management Division

The Risk Management Division's function is to reduce, eliminate, mitigate, and where possible transfer risk. This is accomplished through department training, contract review, and insurance protection.

The General Liability, Auto Liability, and Medical Malpractice Liability programs are overseen by the Human Resources Risk Management Division which provides coverage for all operations of the County of Riverside. All program costs are allocated to County departments based on 80% of their claims history and 20% associated with the department's exposure data. These provide the basis for the actuarial calculation of the amount of funding that will be allocated to the insurance services funds.

Risk Management Division responsibilities also include but are not limited to the following:

- Insurance Policies (Analysis & Renewals)
- Adjudicate Claims
- Proactive Risk Management Activities
- Departmental Allocations
- Assist with Contract Review
- Litigation Management
- Special Projects
- Medical Personnel Verifications
- Certificates of Insurance (Issuance & Request)
- Assist with California Public Records Act Requests
- Vendor Management
- Quarterly File Reviews with Departments

Since FY 2017/2018, the General Liability/Auto Liability program has been self-insured for the first \$5 million per occurrence with a \$2 million corridor. PRISM administers the County's excess insurance coverage.

The Medical Malpractice Liability program is self-insured for the first \$1.1 million per occurrence on a claim made basis. The County procures excess medical malpractice insurance coverage from PRISM.

HUMAN RESOURCES & LOSS PREVENTION



Workers' Compensation Division

The Human Resources Workers' Compensation Program is self-insured and self-administered. The Workers' Compensation Division is responsible for meeting the County's legal obligation to provide benefits to County employees who are injured in the course and scope of their employment. Workers' Compensation is also entrusted with protecting the County from fraud and abuse [Labor Code 3820 (a)].

The following functions are administered by the Worker's Compensation Division:

- Claim Processing
- Utilization Review
- Return to Work
- Lien/Special Investigation Unit
- Industrial Disability Retirement Review
- Bill Review
- Supervisor and Manager Training
- Quarterly File Reviews with Departments

Safety Division

The Human Resources Safety Division works in partnership with County departments to prevent injury and illness in the workplace. This not only reduces workers' compensation costs but reduces operational costs associated with an injured or

ill non-productive employee. The Safety Division provides many loss control functions that assist in limiting workplace injury & illness, and general liability exposure including but not limited to the following:

- Administer training to assist county departments, agencies, and districts in meeting Cal/ OSHA-required safety training standards.
- Conduct regularly scheduled safety and industrial hygiene inspections and provide written reports with recommended corrective action.
- Conduct accident investigations to determine cause of accidents and develop recommendations to prevent future occurrences.
- Review and/or assist in the creation of required regulatory written safety programs which include but are not limited to injury and illness prevention, hazardous materials, blood borne pathogens, respiratory protection, fall protection, confined space entry, electrical safety, emergency preparedness, lock out / block out, machine guarding, hearing conservation, repetitive motion injuries, workplace violence prevention, forklift, reasonable suspicion drug testing, and first-aid/CPR/AED.
- Develop injury and illness prevention instructional training materials.

RISK MANAGEMENT STEERING COMMITTEE

The Risk Management Steering Committee (RMSC) consists of the Chief Financial Officer, Assistant County Executive Officer – Public Safety, Assistant County Executive Officer – Public Works, Assistant Human Resources Director, and Assistant County Counsel. The objective of the RMSC is to analyze risk management trends throughout the County and to review and approve the department's mitigation and/or corrective action plans to reduce future risk exposure.

The RMSC is responsible for determining, through the assistance of loss prevention staff, if corrective action is needed by the department to prevent future like claims. If the RMSC determines that the claim/lawsuit allegations were preventable, the department will be required to provide the RMSC with a mitigation plan and/or a corrective action plan to prevent or reduce similar like claims from re-occurring. Preventative and/or mitigating actions can include, but are not limited to training, the creation or revisions of departmental policy, purchase or repair of equipment, or any other actions that will reduce risk for the County. If the department fails to implement a mitigation plan and/or corrective action plan, costs associated with the claim will be charged to the department's budget. In FY 2019/2020 the RMSC reviewed and approved 22 mitigation/corrections plans.

Additionally, the RMSC reviews all claims against the County of Riverside valued at greater than \$50K and assigns the appropriate legal counsel to represent the County's interests. The Committee also reviews and evaluates each case and provides formal recommendations to the Board of Supervisors on the management of each case.



INSURANCE PREMIUMS/ RISK FINANCING

In 2020, CSAC-EIA changed its name to Public Risk Innovation, Solutions, and Management (otherwise known as PRISM). The consideration of a name change came at the request of CSAC (California State Association of Counties) due to the on-going confusion over the fact that CSAC- EIA and CSAC are two separate entities. There was further confusion in the CSAC- EIA name as it relates to its identity. CSAC-EIA administers multiple primary and excess insurance programs and is no longer singularly focused on "excess" insurance programs. Additionally, CSAC-EIA was not an insurance company and did not provide "insurance" from a technical standpoint. On May 5, 2020 the Riverside County Board of Supervisors was notified and approved the name change through a form 11.

The County of Riverside has been a participating member of PRISM since 1984, which is a joint power authority (JPA). This JPA facilitates shared risk for our county through an insurance risk sharing pool for California public entities and provides cost-effective insurance solutions, and risk management services. The size of PRISM creates stability for its 338 public entity members and offers economies of scale that allows the JPA to leverage the insurance market for competitive pricing and guarantee stability as the insurance market fluctuates.

General Liability / Auto Liability

The County of Riverside purchases excess liability insurance to protect the County in the case of catastrophic incidents. Excess liability insurance includes coverage for the following risks: bodily injury, property damage, public officials’ errors and omissions, employment practices liability and personal injury. All coverage is on an occurrence basis. The County is self-insured for the first \$5 million of each claim with a \$2 million retention aggregate.

General Liability Premiums

FY 17/18	FY 18/19	FY 19/20
\$9,491,731	\$11,271,758	\$14,049,262

Medical Malpractice

The County purchases its excess medical malpractice insurance to protect those departments that provide healthcare services. Medical malpractice insurance provides coverage for all alleged negligence arising from healthcare services including clinics, hospitals, behavioral health, public health, jails, and coroner operations. The County is self-insured for the first \$1.1 million of the claim.

INSURANCE PREMIUMS/ RISK FINANCING

Medical Malpractice Liability Premiums

FY 17/18	FY 18/19	FY 19/20
\$3,179,363	\$3,167,791	\$3,385,435

Workers' Compensation

The County Workers' Compensation Program is self-insured for the first \$2 million for each occurrence with excess insurance arrangements through PRISM. The Excess Workers' Compensation (EWC) Program provides bodily injury coverage for employees who are injured on the job where the claim expenditures exceed \$2 million. Coverage includes reimbursement for payments above the self-insured retention limit that the County is required to make under workers' compensation law. This includes compensation for loss of earnings at statutory rates, medical benefits, and some allocated expenses.

Workers' Compensation Premiums

FY 17/18	FY 18/19	FY 19/20
\$2,255,136	\$2,604,130	\$2,443,910

Property

The County of Riverside participates in the PRISM property insurance program which provides insurance coverage for all types of risk. The insurance coverage is subject to a \$50,000 per occurrence deductible; flood coverage is subject to a \$100,000 per occurrence deductible within a 100-year flood zone and a \$50,000 deductible outside of a 100-year flood zone. The County has \$765 million in shared earthquake coverage with its PRISM members that covers scheduled locations and buildings equal to or greater than \$1 million in value. Earthquake coverage has a deductible equal to 5% of the total value of the involved structures and is subject to a \$100,000 minimum. Boiler and Machinery insurance coverage provides up to \$100 million in limits, subject to a \$5,000 deductible per event.

Currently, the County has over 840 locations with insured values of \$3,415,977,058.

INSURANCE PREMIUMS/ RISK FINANCING

The following are the optional property insurance coverages that the County maintains:

- Earthquake - Insured Value: \$2,843,067,371
- Licensed Vehicles - Insured Value: \$255,167,280
- Buses - Insured Value: \$536,212
- Mobile Equipment (Non-highway licensed) - Insured Values \$43,127,624
- Fine Arts (scheduled) - Insured Values: \$8,672,425

Property Insurance Premiums

FY 17/18	FY 18/19	FY 19/20
\$5,902,558	\$6,349,751	\$7,828,802

The Master Rolling Owner Controlled Insurance Program (OCIP)

An Owner Controlled Insurance Program (OCIP) is an insurance policy held by a property owner during the construction or renovation of a property, which is typically designed to cover virtually all liability and loss arising during the construction project. Although an OCIP may be set up in a variety of ways, a policy package usually contains, at a minimum, commercial general liability, excess liability insurance, workers' compensation, and employers' liability. Maintaining an OCIP allows the County to better control claim costs and assure that all contractors and subcontractors are fully covered by limits acceptable to the County.

Working with County Departments, Risk Management assists with the purchase and (with the assistance of the County's broker, Alliant Insurance), implementation of the OCIP. The insurance purchased by the County will be endorsed to extend coverage of the policy to any enrolled contractors or subcontractors. Premiums vary and are based on the size, duration and estimated payroll for the project.

Aviation Insurance (Includes Aircraft & Airports):

Aircraft insurance is a policy that offers property and liability coverage for aircraft. It covers losses resulting from aviation risks that are associated with the maintenance and use of aircraft, property damage, loss of cargo, or bodily injury. It protects both its owners and aircraft operators from unforeseen losses.

Airport insurance coverage is geared specifically to the operation of airports and the risks involved in

INSURANCE PREMIUMS/ RISK FINANCING

aviation. Airport insurance policies are distinctly different from those for other areas of liability coverage.

Aside from the standard premise's liability, other options include:

- Premises Auto Coverage
- Fuel and Fuel Farm/Truck Coverage
- Pollution Coverage
- Hangar Keepers Coverage
- Completed Operations Coverage
- Aviation Special Events (Air Shows)

Travel Accident

Travel accident insurance is a specialized type of travel insurance to cover employees. It acts as life insurance and insures against accidental death and dismemberment in the case of a travel accident involving employees.

Excess Volunteer Insurance Program

Many County departments utilize volunteers to assist in their operation. Therefore, Human Resources Risk Management implemented the Volunteer Insurance Program to protect the County from potential liability exposure from volunteers who are injured, or who may injure others, while conducting County business.

The goal of the Volunteer Insurance Program is to improve performance by acknowledging and controlling the risks of volunteer activities and to protect and conserve the County of Riverside's

resources.

The Volunteer Insurance Program provides the following coverages:

- Excess Accident Medical Coverage
- Excess Volunteer Liability Coverage
- Excess Automobile Liability Coverage

Pollution

Pollution insurance provides coverage for bodily injury, property damage, and cleanup costs caused by pollution at owned or leased sites or arising from certain operations.

Cyber Liability

This program provides coverage for information security & privacy liability, privacy notification costs, regulatory defense & penalties, website media content liability, cyber extortion, and first party data protection.

Master Crime

The Master Crime program provides coverage for illegal acts committed by employees while on the job such as public employee dishonesty, forgery or alteration, and computer fraud.

Watercraft

This program provides insurance coverage for watercraft.

GENERAL LIABILITY

NUMBER OF GENERAL LIABILITY CLAIMS

In FY 2019/2020 the County of Riverside saw an 9% increase in the number of general liability claims that were filed. Figure GL-1 shows the number of general liability claims that were received in the past six years. In FY 2016/2017, that number peaked at 881 and has been on average trending down since that time. Appendix GL-1 of this report provides a general liability claim count by County department for the past six fiscal years.



**INCREASE IN
GENERAL LIABILITY
CLAIMS RECEIVED**

9%



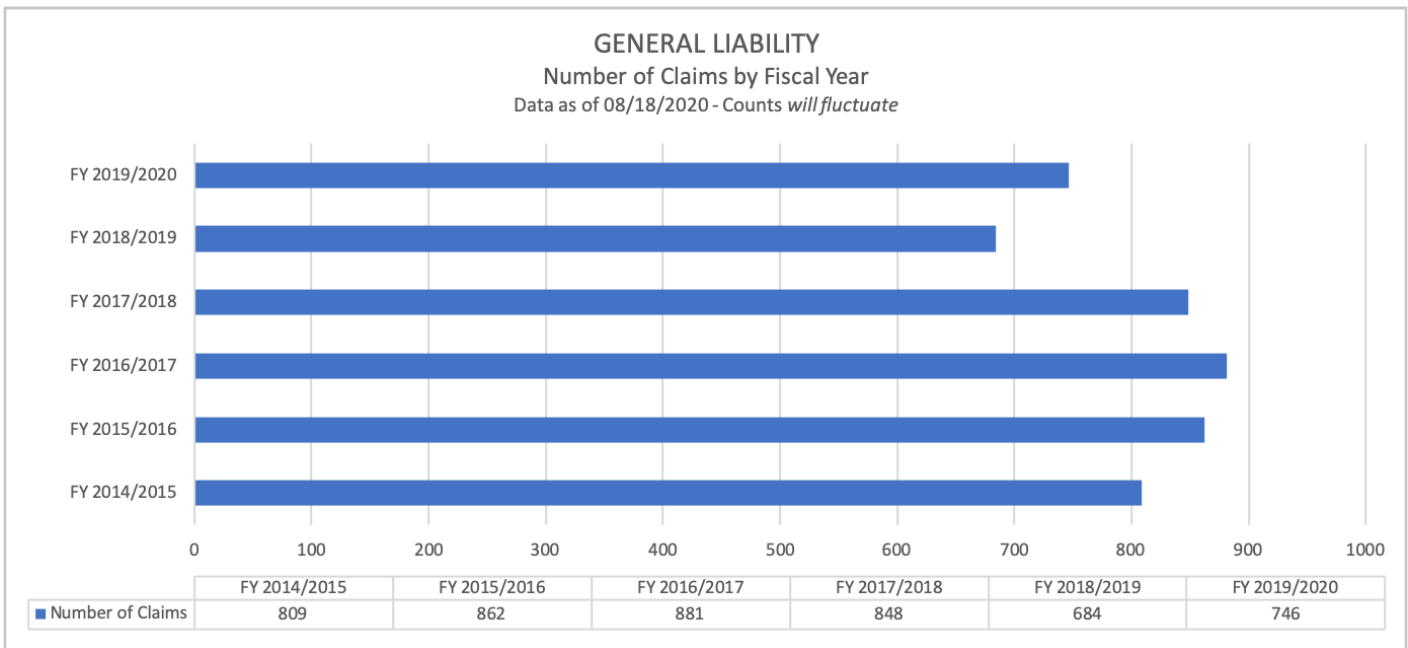


Figure GL-1

GENERAL LIABILITY

NUMBER OF GENERAL LIABILITY CLAIMS OPEN/CLOSED

The graph below identifies the number of claims that have been “closed” for each fiscal year and the number of claims that are still “open” by fiscal year. Claims that have been “closed” have reached their maturity and the financial impact on the County has been determined. Claims that are “open” are still being managed and the associated financial impact has not been finalized. Each open claim has been evaluated for its projected cost and that dollar amount has been reserved to pay for the claim when it reaches maturity. Human Resources Risk Management reserve claims very conservatively and are in compliance within our excess insurance carriers’ guidelines. The total dollar amount of settlement or judgment amount by fiscal year in Figure GL-2 includes both “closed” and “open” claims

47% CLAIMS CLOSED FOR FY 2019/2020

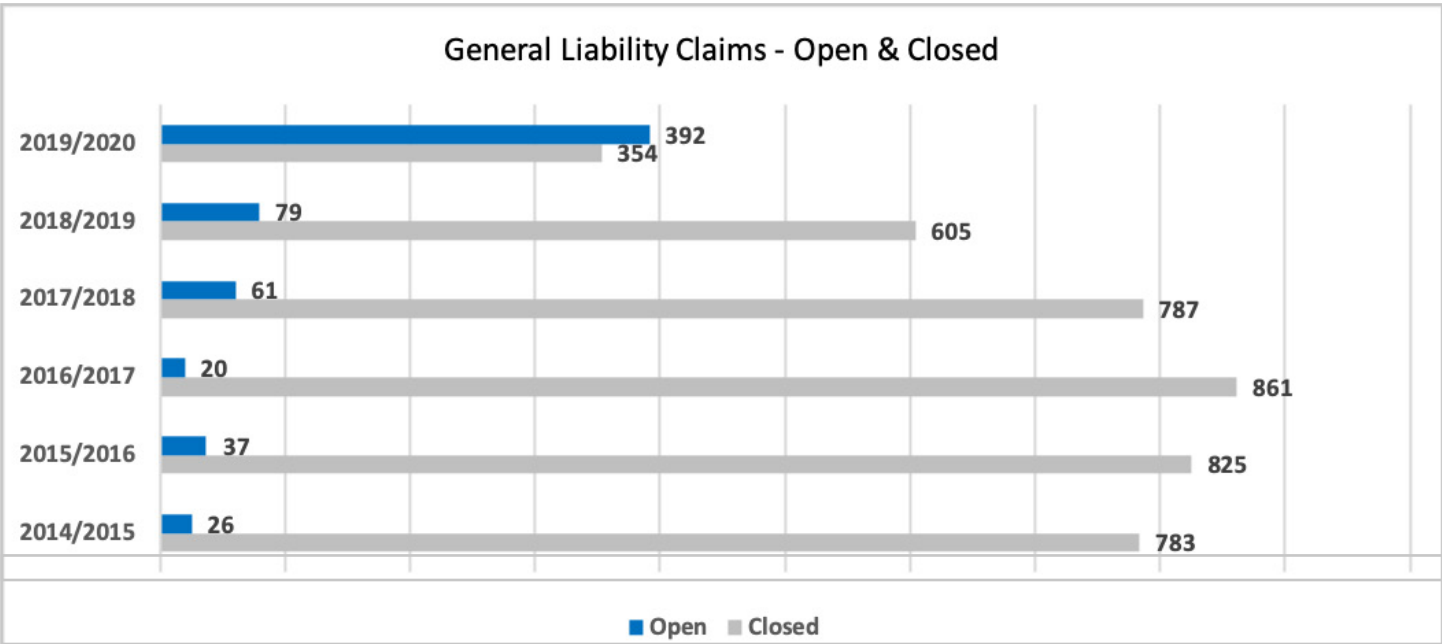


Figure GL-2

GENERAL LIABILITY

COST OF GENERAL LIABILITY CLAIM

Figure GL-3 provides a six-year summary of general liability projected costs. The County saw a 12% reduction in projected general liability costs in FY 2019/2020 when compared to FY 2018/2019. Appendix GL-3 of this report provides general liability cost by County department for the past six fiscal years.



**REDUCTION
IN PROJECTED
GENERAL LIABILITY
COSTS**

12%



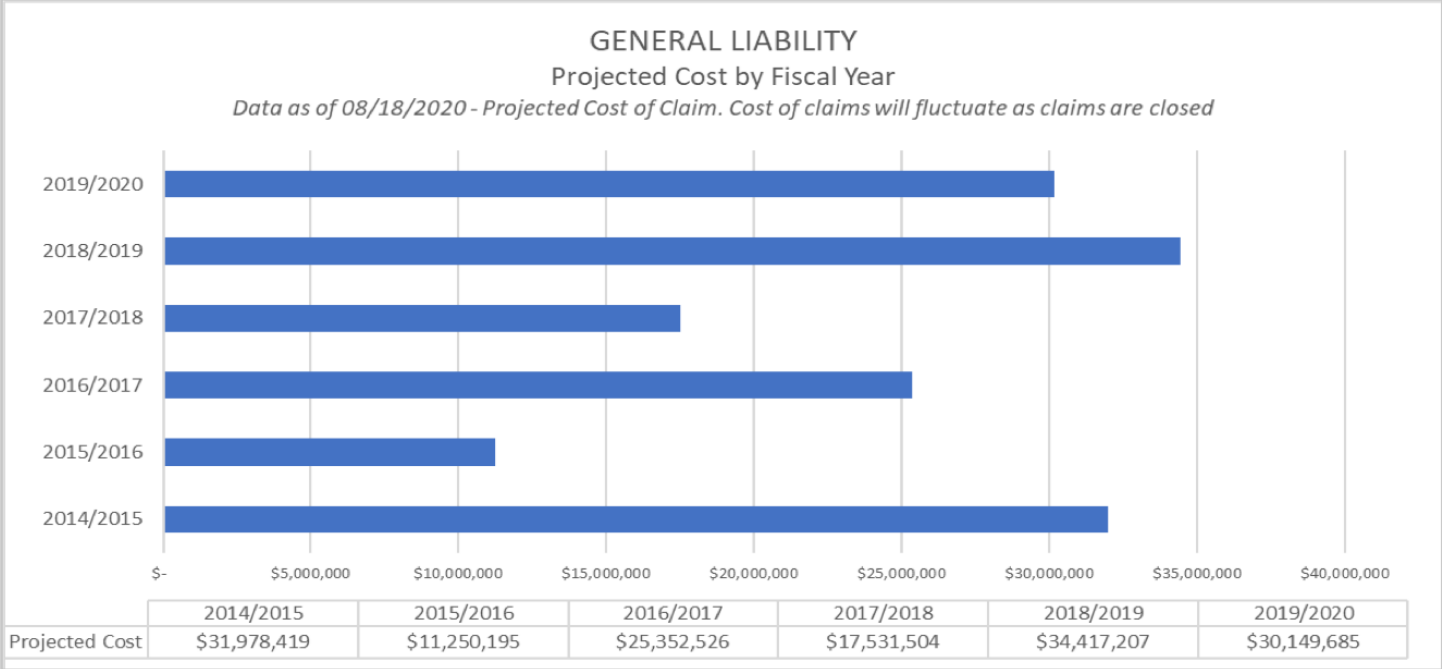


Figure GL-3

AUTO LIABILITY

NUMBER OF AUTO LIABILITY CLAIMS

Riverside County employees drive millions of miles per year to provide services to County residents. This creates a significant risk exposure to automobile accidents. In FY 2019/2020 the County of Riverside saw a reduction for the second straight year in the number of auto liability claims that were filed against the County. Figure AL-1 compares the number of auto liability claims for the past six fiscal years. Appendix AL-1 of this report provides the auto liability claim count by County department for the past six fiscal years.

**REDUCTION IN
AUTO LIABILITY
CLAIMS RECEIVED**

25%

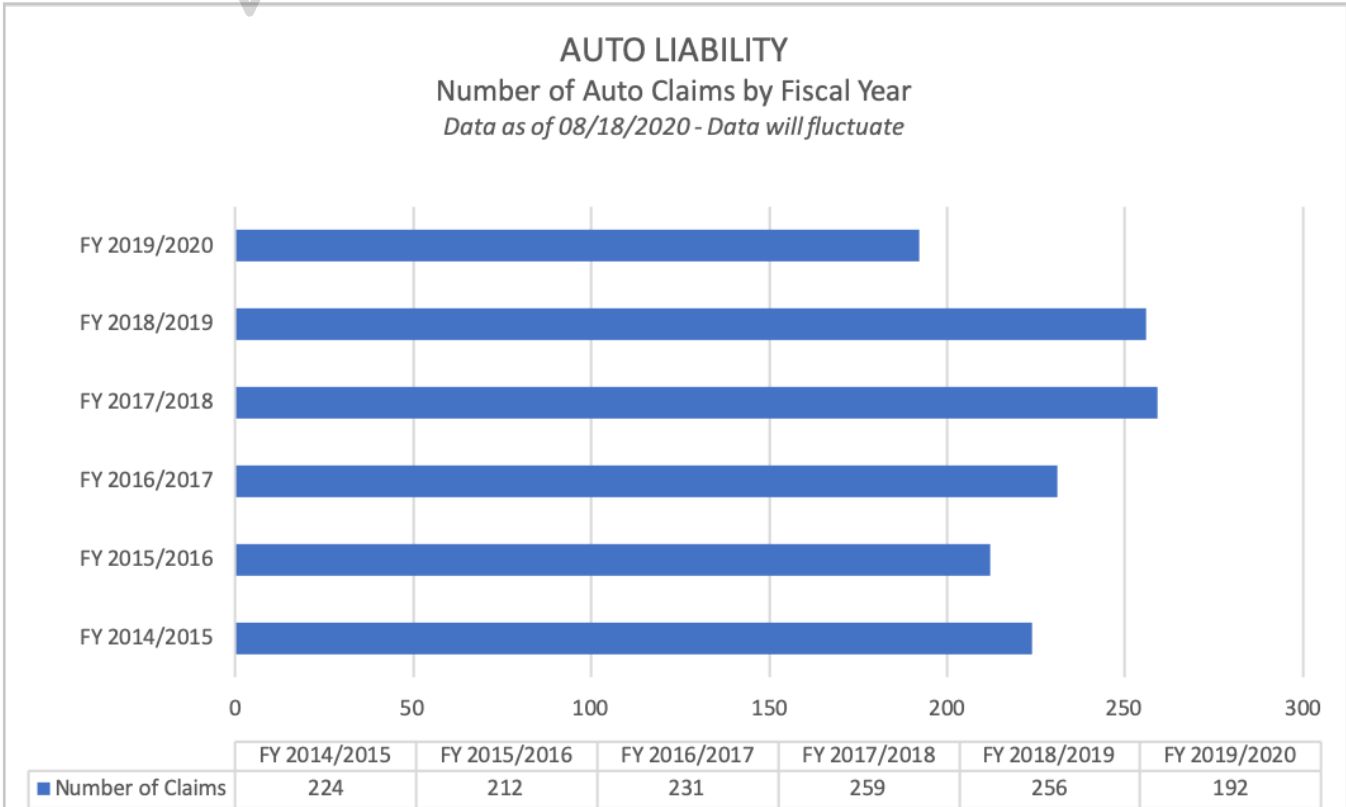


Figure: AL-1

AUTO LIABILITY

NUMBER OF AUTO LIABILITY CLAIMS OPEN/CLOSED

The graph below identifies the number of claims that have been “closed” for each fiscal year and the number of claims that are still “open” by fiscal year. Claims that have been “closed” have reached their maturity and the financial impact on the County is determined. Claims that are “open” are still being managed and the associated financial impact is not finalized. Each “open” claim has been evaluated for its projected cost and that dollar amount has been reserved to pay for the claim when it reaches maturity. Human Resources Risk Management reserve claims very conservatively and in compliance within our excess insurance carriers’ guidelines. The total dollar amount of settlement or judgment amount by fiscal year in Figure AL-2 includes both “closed” and “open” claims.

71% OF CLAIMS CLOSED FOR FY 2019/2020

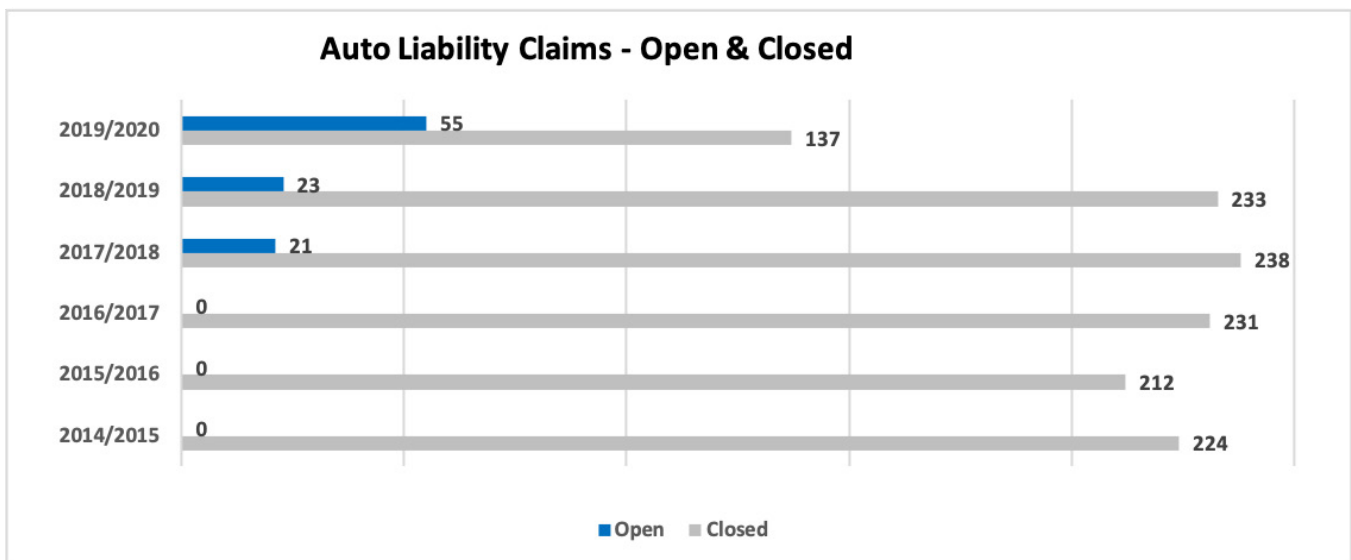


Figure: AL-2

AUTO LIABILITY

COST OF AUTO LIABILITY CLAIMS

In FY 2019/2020 the costs associated with auto liability were reduced for the second consecutive year. The County saw a projected reduction of \$1.6M in auto liability costs when compared to FY 2018/2019. Figure AL-3 provides the projected cost for auto liability settlements or judgments for the past six years. Appendix AL-3 of this report provides auto liability paid by County department for the past six fiscal years.



**REDUCTION IN
PROJECTED AUTO
LIABILITY COSTS**

\$1.6M



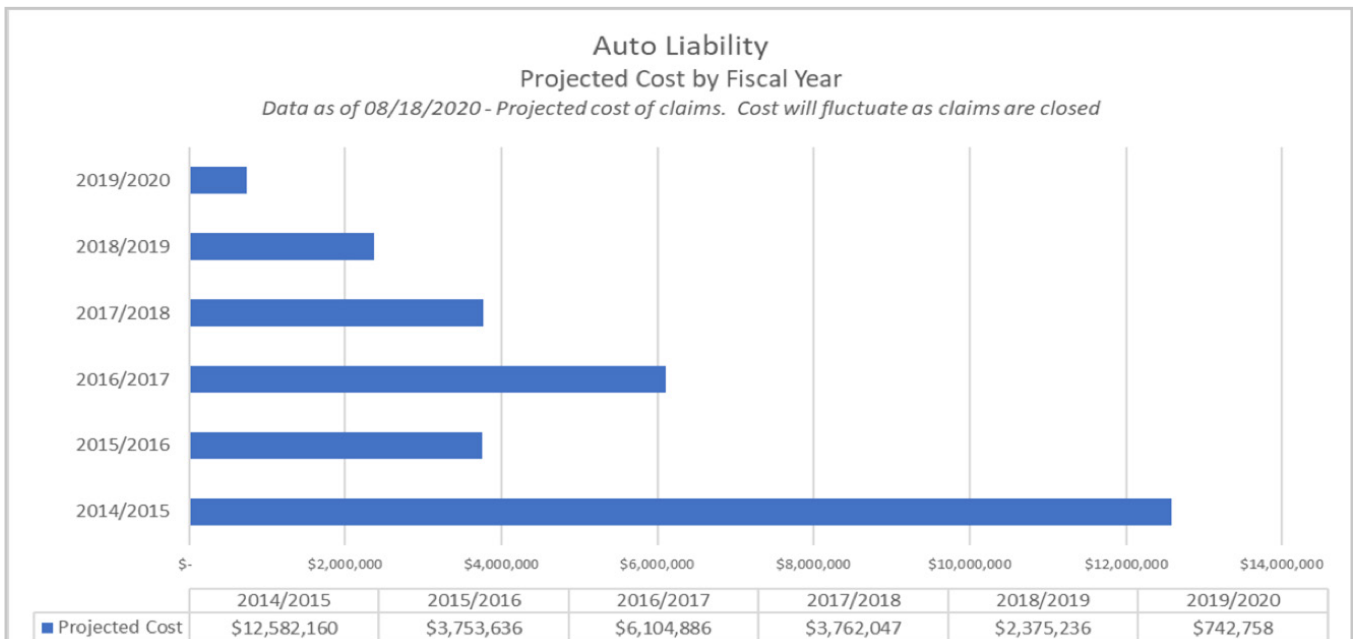


Figure: AL-3

MEDICAL LIABILITY

NUMBER OF MEDICAL LIABILITY CLAIMS

Multiple County Departments provide health services and are covered under the County’s medical malpractice insurance program. Figure MM-1 indicates a reduction in the number of medical liability claims received in FY 2019/2020 when compared to FY 2018/2019. Figure MM-1 compares the medical malpractice insurance claims for the past six fiscal years. Appendix MM-1 of this report provides a medical liability claim count by department participating in the program for the past six fiscal years.

REDUCTION IN MEDICAL LIABILITY CLAIMS RECEIVED

10%

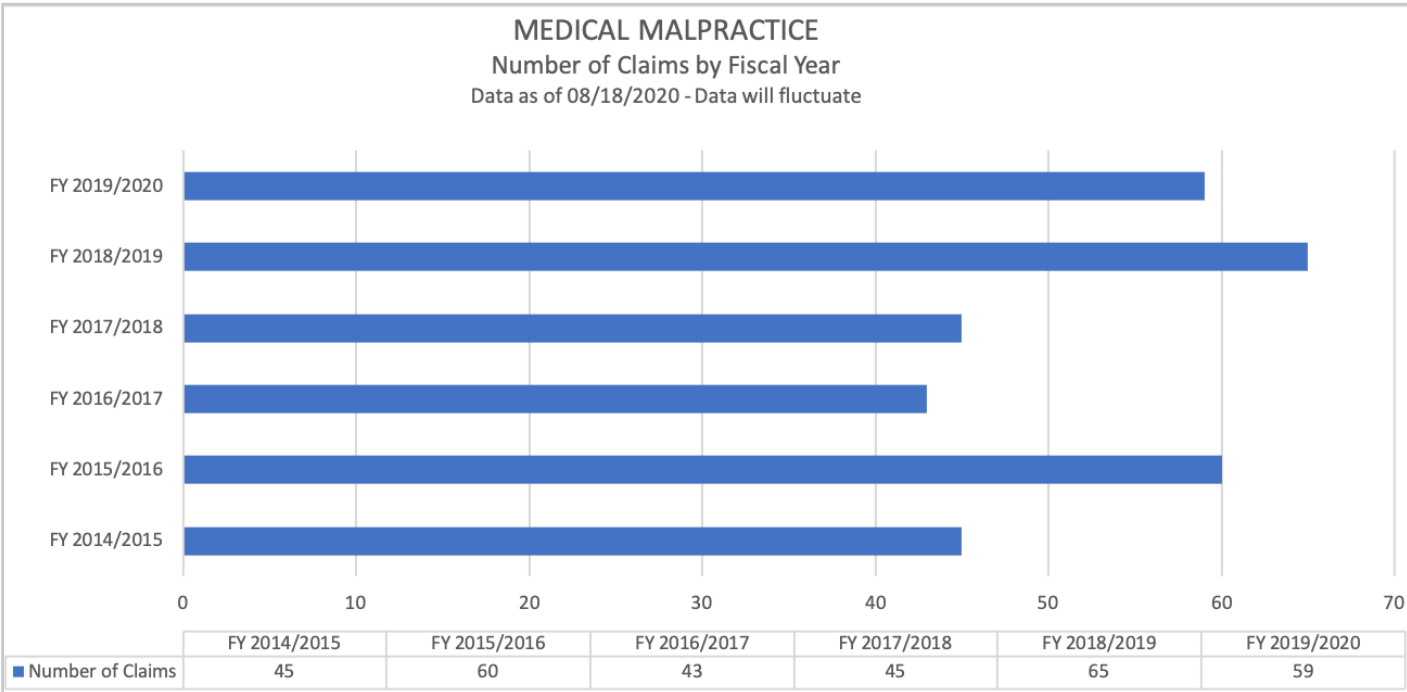



Figure: MM-1

MEDICAL LIABILITY

NUMBER OF MEDICAL LIABILITY CLAIMS OPEN/CLOSED

The graph below identifies the number of claims that have been “closed” for each fiscal year and the number of claims that are still “open” by fiscal year. Claims that have been “closed” have reached their maturity and the financial impact on the County is determined. Claims that are “open” are still being managed and the associated financial impact is not finalized. Each open claim has been evaluated for its projected cost and that dollar amount has been reserved to pay for the claim when it reaches maturity. Human Resources Risk Management reserve claims very conservatively and in compliance within our excess insurance carriers’ guidelines. The total dollar amount of settlement or judgment amount by fiscal year in Figure MM-2 includes both “closed” and “open” claims

36% OF CLAIMS CLOSED FOR FY 2019/2020

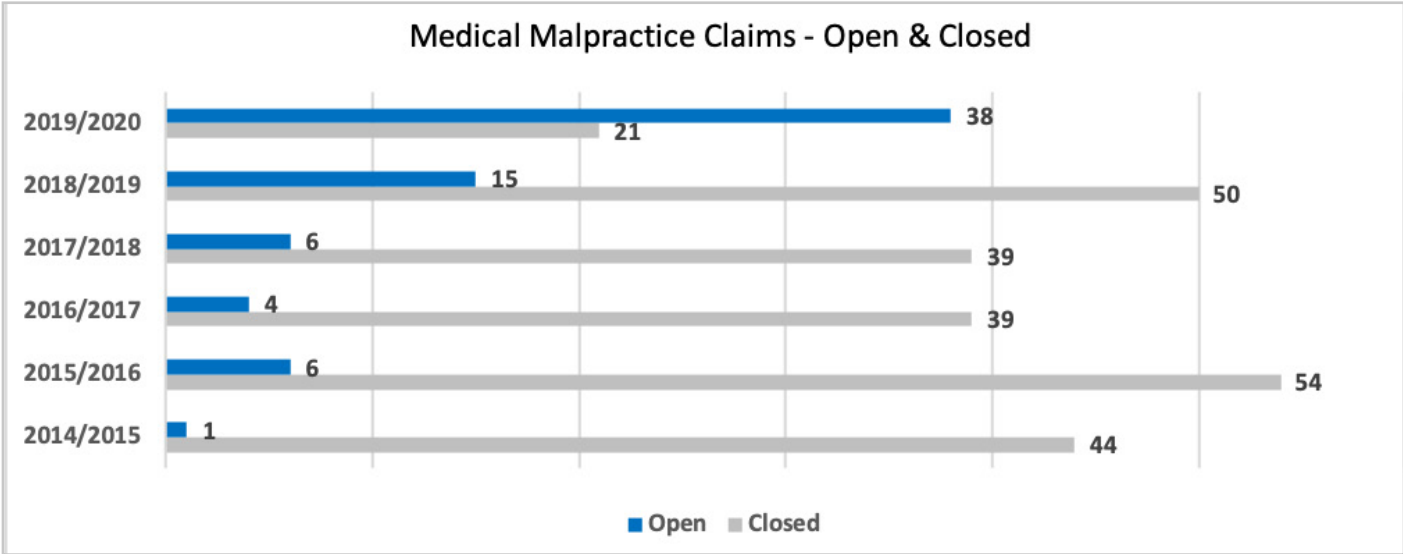


Figure: MM-2

MEDICAL LIABILITY CLAIMS

COST OF MEDICAL CLAIMS

In FY 2019/2020 the County saw a reduction in the number of medical malpractice claims, however the severity of claims increased leading to a rise in medical malpractice liability costs. Figure MM-3 provides the amount paid for medical malpractice liabilities by fiscal year for the past six years. Appendix MM-2 of this report provides medical liability cost by County department for the past six fiscal years.

**INCREASE IN
PROJECTED
MEDICAL LIABILITY
COSTS**

\$6.5M

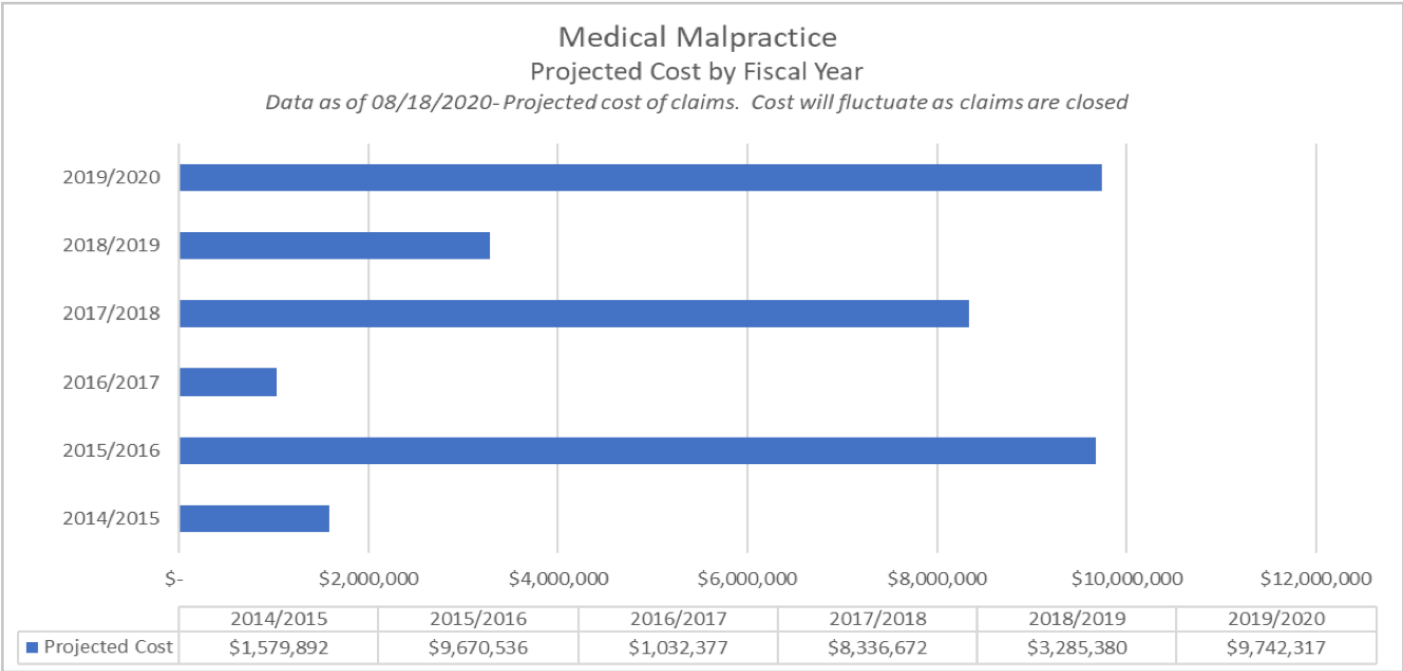


Figure: MM-3

WORKERS' COMPENSATION

NUMBER OF CLAIMS

In FY 2019/2020 there was an increase in the number of workers' compensation claims that were reported. Figure WC-1 illustrates the number of workers' compensation claims for the past six fiscal years. Appendix WC-1 of this report provides a workers' compensation claim count by County department for the past six fiscal years.

**INCREASE IN
WORKERS'
COMPENSATION
CLAIMS**
3.9%

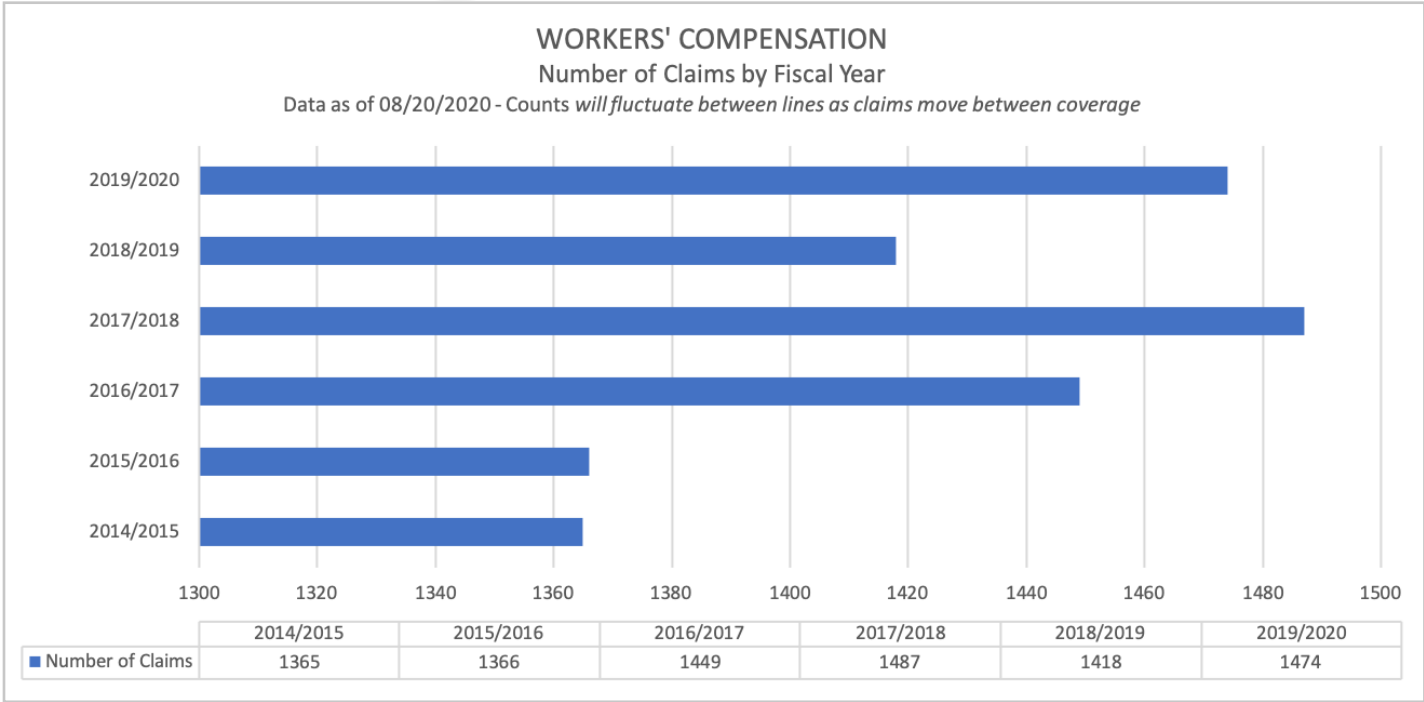


Figure: WC-1

WORKERS' COMPENSATION RESULTS

CLAIM COST

In FY 2019/2020 there was a significant decrease in workers' compensation projected costs. When compared to FY 2018/2019 there was a \$10.3M reduction in projected workers' compensation costs. Multiple departments had a significant reduction in projected workers' compensation claims cost for FY 2019/2020. Figure WC-2 provides a summary of projected workers' compensation cost for the past six fiscal years. Appendix WC-2 of this report provides workers' compensation projected cost by County department for the past six fiscal years.


**REDUCTION
IN PROJECTED
WORKERS'
COMPENSATION
COSTS**

\$10.3M

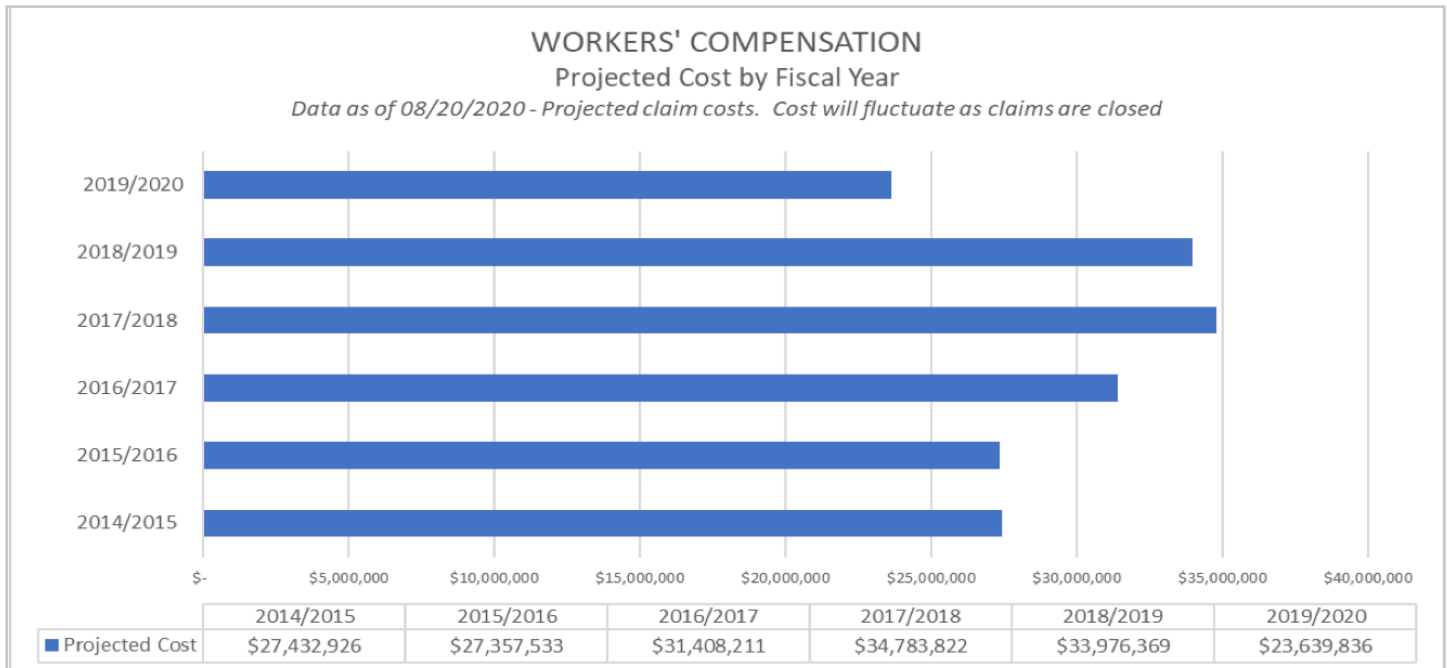


Figure: WC-2

SUBROGATION

\$708,754

Subrogation is the recovery of funds spent to repair or replace County assets damaged by negligent third parties. Examples include automobile collisions where third parties cause damage to County vehicles, traffic signals, or street signs. Risk Management was able to recover a total of \$708,754 during FY 2019/2020.

COUNTY RISK EXPOSURES

2.4M	NUMBER OF COUNTY RESIDENTS
7,300	NUMBER OF SQUARE MILES
2,200	MILES OF COUNTY STREETS & ROADS
19,000+	NUMBER OF COUNTY EMPLOYEES
52M	MILES DRIVEN BY COUNTY EMPLOYEES
800+	NUMBER OF COUNTY LOCATIONS
1.7M	NUMBER OF 9-1-1 CALLS RECEIVED
56,000	DPSS CASE LOAD
37,000	NUMBER OF ARRESTS
3,962	NUMBER OF COUNTY JAIL BEDS

ACCOMPLISHMENTS

- On January 28, 2020 The Board of Supervisors approved the upgrade of the Risk Management claims management system. This upgrade will improve the County's ability to control risk and manage the 2,400 plus claims that the County receives on an annual basis. This software is allowing the County to move to an electronic claims intake and incident notification system that will enable the delivery of accurate, comprehensive data from the field in an expedited manner. This technology upgrade will allow users to upload photos, videos, audio files, and other vital incident data into the claims system in "real time" from the field by staff via smartphone or tablet. This technology will also use GPS to "pin" the exact location(s) of the incident onto a map. The upgrade will allow loss prevention staff and County management to use data analytics to minimize risk by identifying loss trends to ensure the health and safety of County employees. Staff is in the process of upgrading the claims management system.
- The Risk Management Steering Committee (RMSC) reviewed a significant number of defense law firms that would be best suited to represent the County's interests in defending lawsuits. The RMSC recommended 27 firms who have represented many public entities across the state and had significant experience in diverse areas such as civil rights, dangerous conditions of public property, employee relations, general government law, taxation law, election law, and appellate law, just to name a few. A panel list of the recommended firms was presented and approved by the Board of Supervisors via a Form 11 on January 7, 2020. This panel will allow the County the flexibility to draw from firms with significant and varied expertise to best match the appropriate firm with a case or issue.
- The membership of the Risk Management Steering Committee was expanded by adding the Assistant County Executive Officer (ACEO) - Public Safety and the Assistant County Executive Officer (ACEO) - Public Works.
- In compliance with the Board Policy instituted on May 21, 2019, Loss Control staff has implemented a procedure to track claims and lawsuits that have the potential to exceed \$50,000 in value. Loss Control engages with involved County departments to review the summary of the facts of each lawsuit, involved parties, the legal issue,

ACCOMPLISHMENTS

the applicable legal standard and the analysis of liability. Loss Control personnel act as a resource and provide guidance to departments as they develop the mitigation/corrective action plan proposals for Risk Management Steering Committee approval. Since the implementation of this process, Loss Control has evaluated and tracked over 145 claims/lawsuits and has facilitated over 31 mitigation/corrective action plan proposals within County departments. The mitigation/corrective action plans have resulted in significant policy changes, training initiatives, and employee corrective actions in multiple departments.

- Established a Vehicle Accident Safety Subcommittee, which includes representation by Fleet Services, Transportation Land Management Agency, Department of Social Services, and Human Resources.
- Human Resources Workers' Compensation and Safety Divisions conducted quarterly meetings with targeted County Departments to reduce the number and costs of workers' compensation claims.
- Human Resources Risk Management Division conducted quarterly meetings with targeted County departments to reduce the severity and costs of general liability claims. Additionally, Risk Management provided specific case reviews of significant losses.
- Human Resource Safety Division provided CalOHSAs safety compliance training to County Departments.
- Human Resources Risk Management provided risk reduction training to County Departments to reduce liability claims frequency and severity.
- Engaged in negotiations with Riverside Sheriff's Association to establish a workers' compensation Alternative Dispute Resolution (ADR) program.

APPENDIX GL-1

General Liability Claim Frequency by Department

DEPARTMENT	FY 2014/2015	FY 2015/2016	FY 2016/2017	FY 2017/2018	FY 2018/2019	FY 2019/2020
AGRICULTURAL COMMISSIONER	0	0	0	1	1	2
ANIMAL CONTROL	17	17	19	11	9	8
ASSESSOR, COUNTY CLERK AND RECORDER	4	0	3	5	2	1
AUDITOR-CONTROLLER	2	0	1	1	0	0
AVIATION	2	2	0	2	4	0
BEHAVIORAL HEALTH	10	27	5	22	13	9
BOARD OF SUPERVISORS	1	3	0	1	0	1
CODE ENFORCEMENT	4	2	5	4	8	2
COMMUNITY FACILITY DISTRICTS	0	0	0	0	0	0
CONSOLIDATED/COORDINATED COURTS	0	0	0	0	0	0
COUNTY COUNSEL	0	1	1	0	2	2
COUNTY SERVICES AREAS	0	0	0	1	1	1
DEPARTMENT OF CHILD SUPPORT SERVICES	0	1	0	3	1	2
DEPARTMENT OF PUBLIC SOCIAL SERVICES	57	38	66	40	45	34
DESERT EXPO CENTER	0	1	4	1	0	1
DISTRICT ATTORNEY	8	6	19	14	7	15
EDA - AVIATION AND ADMIN	2	1	0	5	3	0
EDA - EDWARD DEAN MUSEUM	0	0	0	0	1	0
EDA - FREE LIBRARY	0	0	0	0	2	0
EDA - HOUSING AUTHORITY	3	1	3	9	0	7
EDA - REDEVELOPMENT AGENCY	2	1	1	1	0	0
EDA - WORKFORCE	8	1	4	5	0	0
EMERGENCY MANAGEMENT DEPARTMENT	0	0	0	1	0	0
ENVIRONMENTAL HEALTH	3	2	0	0	1	0
EXECUTIVE OFFICE	9	3	7	1	0	7
FACILITIES MANAGEMENT	9	11	13	12	16	8
FIRE PROTECTION	5	7	11	7	3	6
FLEET SERVICES	1	1	0	0	0	1
FLOOD CONTROL DISTRICT	18	20	9	8	8	19
HUMAN RESOURCES	1	1	2	3	1	1
INFORMATION TECHNOLOGY	2	2	1	0	1	1
OFFICE ON AGING	1	1	1	0	0	0
PRIOR DEPARTMENT	2	0	0	0	1	0
PROBATION	3	5	7	1	7	4
PUBLIC DEFENDER	7	2	4	1	2	3
PUBLIC HEALTH	2	4	3	2	4	4
PURCHASING	0	0	0	1	0	0
REGIONAL PARKS DISTRICT	25	24	36	22	13	2
REGISTRAR OF VOTERS	0	0	0	1	0	0
RUHS	11	26	19	14	11	5
SHERIFFS DEPARTMENT	326	387	347	308	227	351
SUPERIOR COURTS OF CA - RIVERSIDE CO.	0	0	1	1	0	3
TLMA AGENCY	147	181	213	282	239	205
TREASURER - TAX COLLECTOR	2	1	1	1	1	0
VETERANS SERVICES	0	0	1	2	0	0
WASTE RESOURCES DEPARTMENT	1	2	5	11	4	3
WRONG ENTITY/NO JURISDICTION	114	80	69	43	46	38
NUMBER OF GENERAL LIABILITY CLAIMS	809	862	881	848	684	746

Data retrieved from iVOS

APPENDIX GL-2

General Liability Costs by Department

DEPARTMENT	FY 2014/2015	FY 2015/2016	FY 2016/2017	FY 2017/2018	FY 2018/2019	FY 2019/2020
AGRICULTURAL COMMISSIONER						\$ 15,000
ANIMAL CONTROL	\$ 46,081	\$ 1,847	\$ 3,767	\$ 100,499	\$ 453	\$ 710,000
ASSESSOR, COUNTY CLERK AND RECORDER				\$ 7,073		
AUDITOR-CONTROLLER	\$ 435,000			\$ 4,000,000		
AVIATION FREQUENCY	\$ 10,000				\$ 50,000	
BEHAVIORAL HEALTH	\$ 550,000	\$ 121,825		\$ 841,655	\$ 332,500	\$ 415,000
BOARD OF SUPERVISORS						\$ 7,500
CODE ENFORCEMENT					\$ 550	\$ 3,000
CONSOLIDATED/COORDINATED COURTS						
COUNTY COUNSEL					\$ 4,000,000	\$ 7,500
COUNTY SERVICES				\$ 1,700		
DEPARTMENT OF CHILD SUPPORT SERVICES						
DEPARTMENT OF PUBLIC SOCIAL SERVICES	\$ 3,805,000	\$ 1,915,000	\$ 12,620,774	\$ 3,897,249	\$ 7,502,000	\$ 8,042,820
DESERT EXPO			\$ 6,879	\$ 11,000		
DISTRICT ATTORNEY	\$ 4,399	\$ 2,357		\$ 949,584	\$ 25,234	\$ 873,500
EDA - AVIATION AND ADMIN	\$ 1,609			\$ 601,019		
EDA - FAIR AND DATE FESTIVAL						
EDA - HOUSING AUTHORITY						\$ 512,688
EDA - REDEVELOPMENT AGENCY						
EMERGENCY MANAGEMENT DEPARTMENT						
ENVIRONMENTAL HEALTH	\$ 250				\$ 40,000	
EXECUTIVE OFFICE						
FACILITIES MANAGEMENT	\$ 4,266	\$ 10,000	\$ 1,505	\$ 6,732	\$ 109,026	\$ 17,229
FIRE PROTECTION		\$ 605	\$ 52,895	\$ 4,493		\$ 27,005
FLEET SERVICES						
FLOOD CONTROL DISTRICT	\$ 16,457	\$ 8,060	\$ 20,616	\$ 105,157	\$ 999	\$ 652,607
FREE LIBRARY FREQUENCY					\$ 5,000	
HUMAN RESOURCES						\$ 100,000
INFORMATION TECHNOLOGY					\$ 300,000	\$ 1,500
OFFICE ON AGING						
PRIOR DEPARTMENTS	\$ 1,797					
PROBATION	\$ 1,500		\$ 750			
PUBLIC DEFENDER	\$ 537,000				\$ 1,000,000	\$ 15,000
PUBLIC HEALTH			\$ 100,000			\$ 7,500
REGIONAL PARKS DISTRICT	\$ 1,707		\$ 59,257	\$ 615	\$ 241	
RUHS		\$ 205,973	\$ 792,727	\$ 427	\$ 317,914	\$ 255,140
SHERIFFS DEPARTMENT	\$ 22,994,938	\$ 8,368,248	\$ 7,713,651	\$ 5,851,895	\$ 15,408,553	\$ 14,322,431
SUPERIOR COURTS OF CA - RIVERSIDE CO.						\$ 2,000
TLMA AGENCY	\$ 3,568,415	\$ 599,628	\$ 3,649,272	\$ 1,149,308	\$ 5,298,235	\$ 3,977,802
TREASURER - TAX COLLECTOR					\$ 25,000	
WASTE RESOURCES DEPARTMENT		\$ 6,653	\$ 328,833	\$ 3,097	\$ 1,500	\$ 2,022
WRONG ENTITY/NO JURISDICTION		\$ 10,000	\$ 1,600			\$ 182,440
GENERAL LIABILITY PROJECTED COST	\$ 31,978,419	\$ 11,250,195	\$ 25,352,526	\$ 17,531,504	\$ 34,417,207	\$ 30,149,685

Data retrieved from iVOS

All costs are projected as of 08/18/2020 - Cost of claims will fluctuate as claims are closed.

APPENDIX AL-1

Auto Liability Claim Frequency by Department

DEPARTMENT	FY 2014/2015	FY 2015/2016	FY 2016/2017	FY 2017/2018	FY 2018/2019	FY 2019/2020
AGRICULTURAL COMMISSIONER	0	0	0	4	2	3
ANIMAL CONTROL	5	7	5	8	8	4
ASSESSOR, COUNTY CLERK AND RECORDER	0	0	0	0	4	0
BEHAVIORAL HEALTH	8	6	10	7	9	12
BOARD OF SUPERVISORS	0	0	0	0	0	3
CODE ENFORCEMENT	0	1	0	1	0	0
COMMUNITY ACTION PARTNERSHIP	3	0	0	1	0	0
COUNTY SERVICES AREAS	0	0	0	0	2	0
DEPARTMENT OF CHILD SUPPORT SERVICES	0	0	0	1	0	0
DEPARTMENT OF PUBLIC SOCIAL SERVICES	19	23	31	20	36	13
DISTRICT ATTORNEY	2	5	10	1	11	1
EDA - AVIATION AND ADMIN	2	0	0	0	1	0
EDA - FAIR AND DATE FESTIVAL	0	0	1	0	1	0
EDA - HOUSING AUTHORITY	0	1	2	4	1	0
EDA - REDEVELOPMENT AGENCY	2	0	0	0	0	0
EDA - WORKFORCE	4	1	3	1	0	0
EMERGENCY MANAGEMENT	0	0	0	0	0	3
ENVIRONMENTAL HEALTH	0	1	4	4	3	3
FACILITIES MANAGEMENT	2	3	3	7	1	6
FIRE PROTECTION	19	16	12	12	9	12
FLEET SERVICES	0	0	1	1	1	2
FLOOD CONTROL DISTRICT	6	4	1	12	7	3
HUMAN RESOURCES	3	0	6	1	4	1
INFORMATION TECHNOLOGY	1	0	1	3	0	0
PROBATION	3	5	4	8	4	1
PUBLIC DEFENDER	1	0	0	1	0	0
PUBLIC HEALTH	3	3	1	2	4	4
PURCHASING	1	0	1	0	1	0
REGIONAL PARKS DISTRICT	1	0	1	2	0	0
RUHS	1	9	0	1	2	2
SHERIFFS DEPARTMENT	96	94	90	117	84	72
TLMA AGENCY	23	17	25	22	44	20
TREASURER - TAX COLLECTOR	0	1	0	1	0	0
VETERANS SERVICES	0	0	0	1	0	0
WASTE RESOURCES DEPARTMENT	4	3	2	3	10	2
WRONG ENTITY/NO JURISDICTION	15	12	17	13	7	25
NUMBER OF AUTO LIABILITY CLAIMS	224	212	231	259	256	192

Data retrieved from iVOS

APPENDIX AL-2

Auto Liability Costs by Department

DEPARTMENT	FY 2014/2015	FY 2015/2016	FY 2016/2017	FY 2017/2018	FY 2018/2019	FY 2019/2020
AGRICULTURAL COMMISSIONER				\$ 2,165		
ANIMAL CONTROL	\$ 8,701	\$ 1,231,217	\$ 3,095,544	\$ 36,942	\$ 10,151	\$ 11,468
ASSESSOR, COUNTY CLERK AND RECORDER					\$ 7,459	
BEHAVIORAL HEALTH	\$ 10,159	\$ 9,956	\$ 22,890	\$ 12,886	\$ 8,488	\$ 27,146
BOARD OF SUPERVISORS						\$ 1,286
CODE ENFORCEMENT		\$ 2,957				
COMMUNITY ACTION PARTNERSHIP	\$ 17,425					
COUNTY SERVICES AREAS					\$ 1,808	
DEPARTMENT OF CHILD SUPPORT SERVICES						
DEPARTMENT OF HEALTH						
DEPARTMENT OF PUBLIC SOCIAL SERVICES	\$ 33,260	\$ 58,402	\$ 224,321	\$ 31,807	\$ 139,085	\$ 20,274
DISTRICT ATTORNEY		\$ 1,778	\$ 3,582	\$ 1,128	\$ 4,768	\$ 2,817
EDA - AVIATION AND ADMIN	\$ 3,224					
EDA - HOUSING AUTHORITY			\$ 20,065			
EDA - REDEVELOPMENT AGENCY						
EDA - WORKFORCE	\$ 6,512	\$ 4,634	\$ 8,939			
EMERGENCY MANAGEMENT						\$ 928
ENVIRONMENTAL HEALTH		\$ 412	\$ 10,189	\$ 7,988	\$ 3,311	\$ 13,468
FACILITIES MANAGEMENT	\$ 5,932	\$ 757,500	\$ 3,198	\$ 8,912		\$ 15,345
FIRE PROTECTION	\$ 7,646	\$ 4,522	\$ 4,664	\$ 55,584	\$ 16,626	\$ 1,650
FLEET SERVICES					\$ 4,800	
FLOOD CONTROL DISTRICT	\$ 7,926		\$ 11,010	\$ 93,391	\$ 11,511	\$ 3,566
HUMAN RESOURCES			\$ 30,127	\$ 5,270	\$ 1,815	
INFORMATION TECHNOLOGY			\$ 3,565	\$ 1,190		
PROBATION	\$ 38,953	\$ 7,765	\$ 3,765	\$ 320,651	\$ 49,465	
PUBLIC DEFENDER	\$ 20,723			\$ 1,668		
PUBLIC HEALTH	\$ 1,246	\$ 2,776	\$ 1,641		\$ 4,600	\$ 3,154
PURCHASING					\$ 1,320	
REGIONAL PARKS DISTRICT				\$ 870		
RUHS	\$ 834	\$ 588,829				\$ 8,786
SHERIFFS DEPARTMENT	\$ 4,790,574	\$ 1,024,565	\$ 2,333,190	\$ 2,893,731	\$ 2,017,342	\$ 325,706
TLMA AGENCY	\$ 24,023	\$ 56,165	\$ 328,196	\$ 286,252	\$ 87,695	\$ 235,976
TREASURER - TAX COLLECTOR		\$ 803				
VETERANS SERVICES				\$ 1,612		
WASTE RESOURCES DEPARTMENT	\$ 7,605,022	\$ 1,353			\$ 4,991	\$ 5,087
WRONG ENTITY/NO JURISDICTION						\$ 66,100
AUTO LIABILITY PROJECTED COST	\$ 12,582,160	\$ 3,753,636	\$ 6,104,886	\$ 3,762,047	\$ 2,375,236	\$ 742,758

Data retrieved from iVOS

All costs are projected as of 08/18/2020 - Cost of claims will fluctuate as claims are closed.

APPENDIX MM-1

Medical Malpractice Claim Frequency by Department

DEPARTMENT	FY 2014/2015	FY 2015/2016	FY 2016/2017	FY 2017/2018	FY 2018/2019	FY 2019/2020
BEHAVIORAL HEALTH	0	0	6	4	3	3
EMERGENCY MANAGEMENT	0	0	0	0	0	1
FIRE PROTECTION	0	1	0	0	0	0
PUBLIC HEALTH	1	1	3	0	0	0
RUHS	36	55	30	38	51	47
SHERIFFS DEPARTMENT	3	2	2	2	7	7
WRONG ENTITY/NO JURISDICTION	5	1	2	1	4	1
NUMBER OF MED MALPRACTICE CLAIMS	45	60	43	45	65	59

Data retrieved from iVOS

APPENDIX MM-2

Medical Malpractice Costs by Department

DEPARTMENT	FY 2014/2015	FY 2015/2016	FY 2016/2017	FY 2017/2018	FY 2018/2019	FY 2019/2020
BEHAVIORAL HEALTH			\$ 251,000			
EMERGENCY MANAGEMENT						\$ 15,000
PUBLIC HEALTH						
RUHS	\$ 1,579,892	\$ 9,670,536	\$ 531,377	\$ 8,291,672	\$ 3,235,380	\$ 9,226,817
SHERIFFS DEPARTMENT			\$ 250,000	\$ 45,000	\$ 50,000	\$ 500,000
WRONG ENTITY/NO JURISDICTION						\$ 500
MED MALPRACTICE PROJECTED COST	\$ 1,579,892	\$ 9,670,536	\$ 1,032,377	\$ 8,336,672	\$ 3,285,380	\$ 9,742,317

Data retrieved from iVOS

All costs are projected as of 08/18/2020 - Cost of claims will fluctuate as claims are closed.

APPENDIX WC-1

Worker's Compensation Claim Frequency by Department

DEPARTMENT	FY 2014/2015	FY 2015/2016	FY 2016/2017	FY 2017/2018	FY 2018/2019	FY 2019/2020
AGRICULTURAL COMMISSIONER	3	2	1	4	4	2
ANIMAL CONTROL	31	26	29	22	37	17
ASSESSOR, COUNTY CLERK AND RECORDER	12	5	3	5	5	4
AUDITOR-CONTROLLER	1		1	1	1	1
BEHAVIORAL HEALTH	53	72	68	75	104	67
BOARD OF SUPERVISORS	1	1		1		
CHILDREN AND FAMILIES COMMISSION	1	1	3	1	1	
COMMUNITY ACTION PARTNERSHIP	7	1	3	7	7	7
COMMUNITY FACILITY DISTRICTS		1				
COUNTY COUNSEL	4		1		1	
COUNTY SERVICES AREAS	1	1	1		1	
DEPARTMENT OF CHILD SUPPORT SERVICES	8	6	6	10	7	3
DEPARTMENT OF PUBLIC SOCIAL SERVICES	187	201	218	223	190	153
DISTRICT ATTORNEY	40	39	29	22	24	13
EDA - AVIATION AND ADMIN	3	1	5	1	8	
EDA - EDWARD DEAN MUSEUM	1	1				
EDA - FAIR AND DATE FESTIVAL			3	3		
EDA - HOUSING AUTHORITY	6	5	1	5	1	1
EDA - WORKFORCE	2	7	3	4	7	1
EMERGENCY MANAGEMENT DEPARTMENT			1	1		
ENVIRONMENTAL HEALTH	6	5	9	6	6	5
EXECUTIVE OFFICE	2	2		1		
FACILITIES MANAGEMENT	36	48	45	30	36	33
FIRE PROTECTION	11	13	15	16	8	7
FLEET SERVICES	8	1	3	3	2	1
FLOOD CONTROL DISTRICT	9	18	7	12	7	9
FREE LIBRARY						1
HUMAN RESOURCES	6	6	5	5	5	6
INFORMATION TECHNOLOGY	9	11	7	14	2	6
LOCAL AGENCY FORMATION COMMISSION	1					
OFFICE ON AGING	5	5	4	5	3	4
PROBATION	87	96	99	119	88	119
PUBLIC DEFENDER	13	9	9	14	13	9
PUBLIC HEALTH	32	31	27	29	16	22
PURCHASING	7	5	4	2	5	
REGIONAL PARKS DISTRICT	28	20	24	10	10	7
REGISTRAR OF VOTERS	9	6	3	4	4	6
RUHS	239	242	291	301	313	325
SHERIFFS DEPARTMENT	458	425	472	483	467	606
TLMA AGENCY	24	33	31	21	23	20
TREASURER - TAX COLLECTOR	2	3	3	5		3
VETERANS SERVICES		1			1	
WASTE RESOURCES DEPARTMENT	12	15	15	22	10	16
WRMD OPERATING		1			1	
NUMBER OF W/C CLAIMS	1365	1366	1449	1487	1418	1474

Data retrieved from iVOS

APPENDIX WC-2

Worker's Compensation Costs by Department

DEPARTMENT	FY 2014/2015	FY 2015/2016	FY 2016/2017	FY 2017/2018	FY 2018/2019	FY 2019/2020
Agricultural Commissioner	\$ 2,048	\$ 1,107	\$ 50	\$ 5,073	\$ 27,803	\$ 842
Animal Control	\$ 401,529	\$ 154,637	\$ 89,068	\$ 82,091	\$ 93,605	\$ 197,853
Assessor, County Clerk and Recorder	\$ 65,442	\$ 5,480	\$ 56,179	\$ 139,476	\$ 52,397	\$ 110,550
Auditor-Controller	\$ 195		\$ 731	\$ 1,129	\$ 384	\$ 70,584
Behavioral Health	\$ 423,936	\$ 688,645	\$ 885,630	\$ 627,688	\$ 1,830,317	\$ 812,351
Board of Supervisors	\$ 927	\$ 109,158				
Children and Families Commission	\$ 2,955	\$ 1,949	\$ 5,632	\$ 5,132	\$ 1,048	
Community Action Partnership	\$ 96,106	\$ 4,846	\$ 29,850	\$ 36,061	\$ 15,478	\$ 31,980
Community Facility Districts		\$ 514				
County Counsel	\$ 5,954		\$ 840		\$ 50	
County Services Areas	\$ 2,578	\$ 23,585	\$ 42,777		\$ 384	
Department of Child Support Services	\$ 138,509	\$ 11,922	\$ 99,073	\$ 241,965	\$ 346,713	\$ 32,122
Department of Health						
Department of Public Social Services	\$ 2,202,512	\$ 3,027,369	\$ 2,556,789	\$ 3,987,283	\$ 4,022,163	\$ 2,879,977
Desert Expo Center			\$ 455,769	\$ 3,815		
District Attorney	\$ 4,213,847	\$ 1,299,503	\$ 1,153,944	\$ 513,770	\$ 972,287	\$ 168,494
EDA - Aviation and Admin	\$ 28,728	\$ 1,582	\$ 2,229	\$ 425	\$ 5,661	
EDA - Edward Dean Museum	\$ 133	\$ 788				
EDA - Fair and Date Festival						
EDA - Housing Authority	\$ 192,795	\$ 94,065	\$ 555	\$ 184,806	\$ 2,597	\$ 52,273
EDA - Workforce	\$ 8,105	\$ 265,078	\$ 101,967	\$ 12,843	\$ 105,552	\$ 81,115
Emergency Management Department			\$ 61,597	\$ 735		
Environmental Health	\$ 58,596	\$ 9,928	\$ 154,911	\$ 126,068	\$ 2,949	\$ 22,676
Executive Office	\$ 24,854	\$ 7,712		\$ 1,781		
Facilities Management	\$ 573,323	\$ 660,411	\$ 485,762	\$ 584,878	\$ 847,869	\$ 430,302
Fire Protection	\$ 22,469	\$ 323,831	\$ 89,131	\$ 633,214	\$ 118,628	\$ 36,565
Fleet Services	\$ 22,792	\$ 1,243	\$ 721	\$ 2,578	\$ 37,023	\$ 629
Flood Control District	\$ 204,589	\$ 290,863	\$ 185,225	\$ 297,531	\$ 195,307	\$ 120,185
Free Library						\$ 309
Human Resources	\$ 16,370	\$ 159,395	\$ 76,676	\$ 19,424	\$ 63,680	\$ 83,748
Information Technology	\$ 42,325	\$ 176,667	\$ 122,950	\$ 46,113	\$ 99,699	\$ 62,653
Local Agency Formation Commission	\$ 18,656					
Office on Aging	\$ 16,993	\$ 26,939	\$ 7,137	\$ 69,954	\$ 9,477	\$ 60,232
Probation	\$ 1,174,514	\$ 2,162,058	\$ 2,613,447	\$ 2,256,864	\$ 2,457,158	\$ 1,024,247
Public Defender	\$ 222,542	\$ 279,247	\$ 142,021	\$ 147,986	\$ 54,336	\$ 152,644
Public Health	\$ 246,905	\$ 345,900	\$ 200,932	\$ 245,895	\$ 305,073	\$ 493,511
Purchasing	\$ 11,365	\$ 138,063	\$ 54,129	\$ 192,127	\$ 40,382	
Regional Parks District	\$ 42,128	\$ 100,076	\$ 309,448	\$ 94,284	\$ 217,376	\$ 62,686
Registrar of Voters	\$ 21,108	\$ 208,088	\$ 1,163	\$ 2,133	\$ 4,329	\$ 46,737
RUHS	\$ 2,144,970	\$ 2,102,443	\$ 1,795,141	\$ 2,371,974	\$ 2,200,366	\$ 2,278,915
Sheriffs Department	\$ 14,001,121	\$ 14,434,762	\$ 18,962,366	\$ 20,917,184	\$ 19,519,118	\$ 13,841,668
Superior Courts of CA - Riverside Co.						
TLMA Agency	\$ 267,294	\$ 127,615	\$ 562,837	\$ 543,853	\$ 250,216	\$ 266,916
Treasurer - Tax Collector	\$ 2,478	\$ 27,415	\$ 14,731	\$ 116,460		\$ 20,192
Veterans Services		\$ 649			\$ 253	
Waste Resources Department	\$ 511,236	\$ 83,647	\$ 86,801	\$ 271,228	\$ 57,085	\$ 196,881
WRMD Operating		\$ 350			\$ 19,606	
W/C PROJECTED COST	\$ 27,432,926	\$ 27,357,533	\$ 31,408,211	\$ 34,783,822	\$ 33,976,369	\$ 23,639,836

Data retrieved from iVOS

All costs are projected as of 08/18/2020 - Cost of claims will fluctuate as claims are closed.

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