

SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



ITEM: 2.6  
(ID # 14264)

**MEETING DATE:**  
Tuesday, January 26, 2021

**FROM :** PUBLIC SOCIAL SERVICES:

**SUBJECT:** DEPARTMENT OF PUBLIC SOCIAL SERVICES: Receive and File the Fiscal Year 2019/2020 HOPE Collaborative Annual Report from Family Service Association. All Districts. [Total Cost \$0]

**RECOMMENDED MOTION:** That the Board of Supervisors:

1. Receive and file the Fiscal Year 2019/2020 HOPE Collaborative Annual Report from Family Service Association.

**ACTION:**

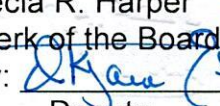
  
Sayori Baldwin, DPSS Director 1/12/2021

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**MINUTES OF THE BOARD OF SUPERVISORS**

On motion of Supervisor Hewitt, seconded by Supervisor Spiegel and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Jeffries, Spiegel, Washington, Perez, and Hewitt  
Nays: None  
Absent: None  
Date: January 26, 2021  
xc: DPSS

Kecia R. Harper  
Clerk of the Board  
By:   
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,  
STATE OF CALIFORNIA**

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$0	\$0	\$0	\$0
NET COUNTY COST	\$0	\$0	\$0	\$0
SOURCE OF FUNDS: N/A			Budget Adjustment:	N/A
			For Fiscal Year:	N/A

**C.E.O. RECOMMENDATION:** Approve

**BACKGROUND:**

**Summary**

The Riverside County Board of Supervisors designated the HOPE Collaborative as the County's Child Abuse Prevention Council (CAPC), with responsibility for the coordination of the community's efforts to prevent and respond to child abuse and neglect and oversight of the Children's Trust Fund.

Family Service Association (FSA) provides oversight of the HOPE Collaborative. Pursuant to Welfare and Institutions Code (WIC), section 18983.6 and the terms of Agreement #CS-03969 between FSA and the Department of Public Social Services, FSA is required to submit an annual report to the Riverside County Board of Supervisors detailing the operations and accomplishments of the HOPE Collaborative.

The HOPE Collaborative Annual Report details annual efforts and achievements in the areas of training and education, community outreach, public awareness, fundraising and outcomes. Event highlights and numbers of individuals served are included throughout the report.

**Impact on Residents and Businesses**

HOPE Collaborative programs provide much needed assistance to individuals and families considered at-risk and in need of child abuse prevention and intervention services in Riverside County.

**ATTACHMENT:**

- Fiscal Year 2019/2020 HOPE Collaborative Annual Report from Family Service Association

*Marcus Maltese*  
 \_\_\_\_\_  
 Marcus Maltese 1/19/2021



**THE  
ANNUAL  
REPORT  
FISCAL YEAR 2019-2020**



**HOPE COLLABORATIVE**  
HEALING.OUTREACH.PREVENTION.EDUCATION.



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Message from the Board Chair:

Riverside County currently finds itself to be in a never before imagined time of great financial stress and great need for family support services. Child abuse reporting rates have significantly declined during the first months of this calendar year due to reports not coming from schools (which have been closed due to Covid concerns) but the severity of child abuse in the reported cases has been tragic and alarming.

The effective partnerships that the Child Abuse Prevention Council (HOPE Collaborative) had already developed with agencies such as First 5, Faith in Motion, SafeHouse and DPSS, etc. are now more important than ever and we move forward together to try to relieve these current and most threatening of circumstances for the children of Riverside County. Our collective efforts have intensified and much time and focus has been spent on creating new methods of delivery for services to families. Outreach efforts are now most commonly delivered via the Internet and via social media platforms. In-person contact with families is almost non-existent and HOPE continues to try new and more creative ways of engaging families with offers of help and with links to services that they might need.

Perpetrators of child abuse and neglect are sadly, and most often, the very people responsible for the child's safety and well-being (including parents, other relatives, and babysitters). The best-known strategies from child welfare agencies across the whole United States for child abuse prevention remain the same from year to year and are most appropriate now in times like these when children are in their homes, not in school and not viewed by many outside of the home environment: To directly support families themselves and to provide parents with skills and resources that THEY need. HOPE and all of its collaborative partners throughout the Riverside County have used every means and every venue possible throughout this past year to strengthen, educate and assist the families of our communities and have now even increased the intensity of the collective efforts. HOPE goals are to assist families in every way possible during these most challenging times that a pandemic has brought to the county and to directly provide tangible help during these times of social isolation and lost employment.

HOPE submits this Annual Report for fiscal year 2019 -2020 to showcase some of the highlights of HOPE's collaborative partnership efforts throughout the past year. This Annual Report is submitted with sincere gratitude to the Dept. of Public Social Services (DPSS) for allowing the HOPE Collaborative to work under their informed oversight and for allowing HOPE to assist them in working to prevent child abuse and neglect throughout Riverside County.

Sincerely,

Carla Lidner Baum, DDS, MS  
Board Chair 2019-2020 Fiscal Year





# Mission and Vision

The HOPE (Healing, Outreach, Prevention, Education) Collaborative is the designated Child Abuse Prevention Council (CAPC) for Riverside County.

## Mission

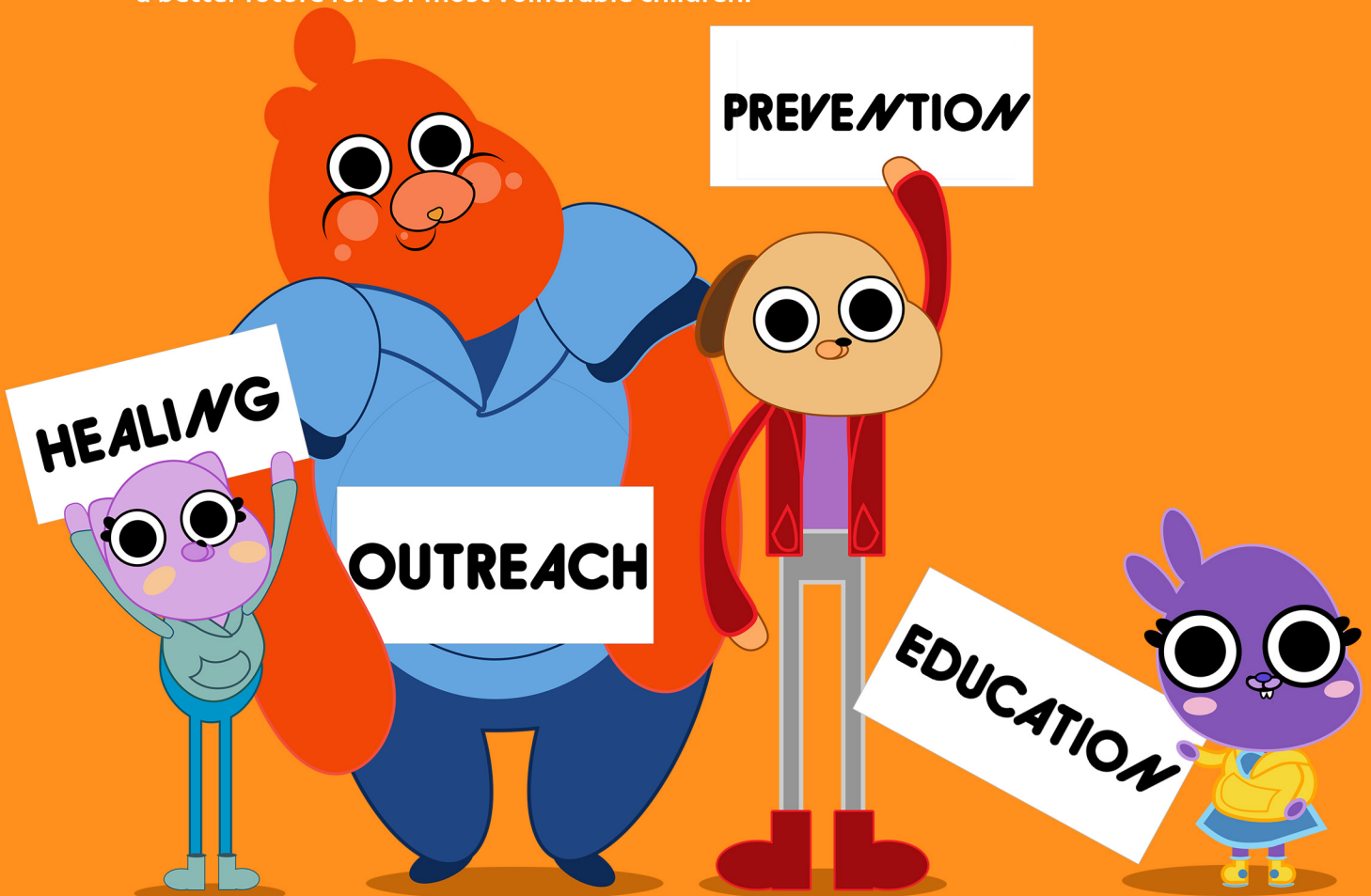
The Mission of the HOPE Collaborative is to promote the safety of children and to prevent abuse and neglect in Riverside County.

This mission is accomplished through the coordination and facilitation of interagency collaboration; efforts to raise community awareness, education and training of professionals, parents, and the community; services to child abuse victims and families impacted by abuse and neglect; and advocacy efforts influencing public policy.

## Vision

Riverside County HOPE Collaborative members contribute to a shared Vision of a safe and secure environment for all children in Riverside County.

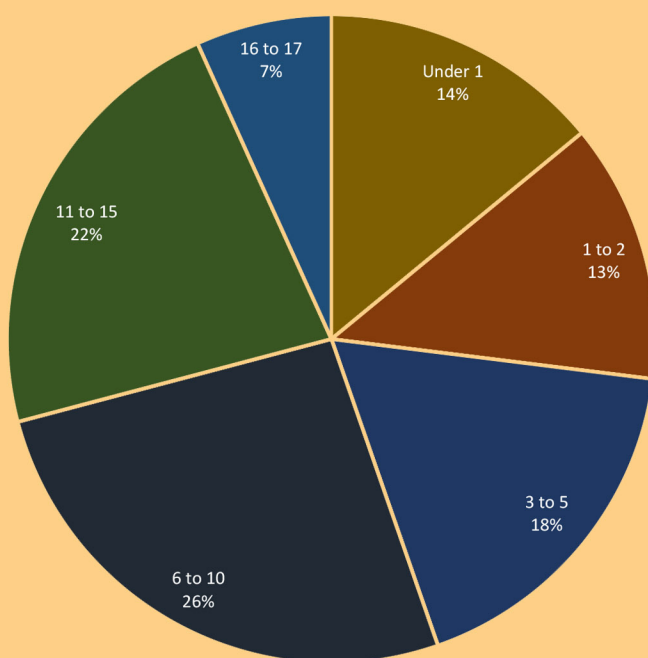
The HOPE Collaborative's guiding principles contain a desire to bring together all agencies and individuals who are passionate about strengthening families, keeping children safe and collaboratively creating a bright future for families, and building on those assets to address current issues and concerns. Our vision will always remain focused on building a better future for our most vulnerable children.



- If, you suspect that a child has been abused or neglected, call: 1-800-442-4918.
- Outside the Riverside area call: Child Help National Child Abuse Hotline at 1-800-422-4453
- Mandated reporters must immediately report abuse to the Child Abuse Hotline at 1-800-442-4918. Within 36 hours, mandated reporters are required to submit a written follow up report.
- If, you or someone you know are in immediate danger please call 9-1-1

**California Child Population (0-17)  
and Children with Child Maltreatment Substantiations:  
Children with Substantiations - Riverside County**

January 2019 - December 2019



**AGE GROUP**

Children Under 1:	734
Children Ages 1-2:	676
Children Ages 3-5:	926
Children Ages 6-10:	1,371
Children Ages 11-15:	1,168
Children Ages 16-17:	354

**Total: 5,229**

California Child Welfare Indicators Project (CCWIP)  
University of California at Berkeley

These symptoms can be signs that possible abuse is occurring:

- Bed-wetting
- Sleep disturbances/nightmares
- Temper tantrums
- Social Withdrawal
- Unexplained Injuries, or Injuries that do not match explanation
- Aggressive behavior such as:
  - Biting
  - Pinching
  - Hitting
  - Fighting
- Drugs/Alcohol abuse
- Fearfulness
- Depression
- Low self-esteem
- Poor academic performance
- Headaches/stomachaches
- Poor hygiene
- Inappropriate sexual play or behavior
- Regressive behaviors
- Crying without provocation
- Flashbacks/Self-inflicted injuries
- Anxiety
- Inadequate awareness of personal/social boundaries

## Board of Directors

The HOPE Collaborative is governed by a Board of Directors composed of key representatives from public and private agencies who are actively involved in keeping children safe, investigating and prosecuting intentional harm of a child, and supporting parents and children throughout Riverside County.

The HOPE Collaborative Board is comprised of representatives that follow WIC Code 18982.1, including: public child and welfare services, the criminal justice system, prevention and treatment services, and community representatives. The Board also functions as the official Riverside County Child Abuse Prevention Council (CAPC) and is led by four Executive Committee Officers: President, Vice President, Treasurer, and Secretary.

### Community Volunteer

Dr. Carla Lidner-Baum, President

### Riverside Sheriff Association, Retired

Robert Masson, Vice President

### Riverside County Office of Education

Lacy Lenon-Arthur, Treasurer

### RUHS - Behavioral Health

Lorie Lacey-Payne, Secretary

### Riverside County Child Assessment Team

#### RUHS - MC Child Advocacy Center

Alejandrina "AJ" Ocegüera

### Riverside County Department of Public

#### Social Services

Jennifer Kopfler

### Riverside County Probation Department

Paria Jaime

### Community Member

Roberta "Bobbie" Neff

### Superior Court of California, County of Riverside

Marcus Walls

### Safe Family Justice Centers

Katie Gilbertson

### Youth Partner

Belinda Bobadilla

### Senior Transitional Age Youth Peer Support Specialist

Stephen Morales, District 1 Chair

### Parent Partner

Cherylyn Klemens, District 2 Chair

### Temecula Valley Unified School District

Mandy Rayfield, District 3 Chair

### Million Kids

Ken Kirby, District 3B Chair

### Desert Sands Unified School District

Mabel Ribas, District 4 Chair

### Palo Verde Unified School District

Dr. Susan Fleming, District 4B Chair

### Riverside County Behavioral Health

Camelia Wilson, District 5 Chair





## Testimonials

### Meet Marina and Cherylyn

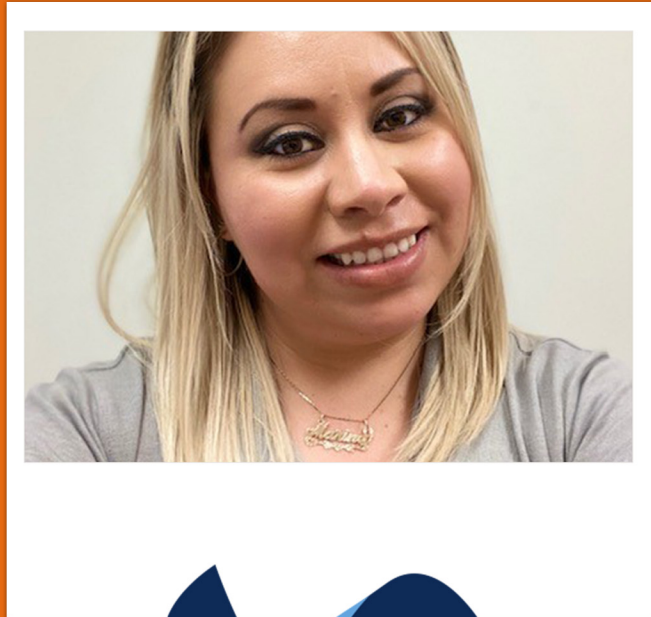
My name is Marina Lopez, I work for Community Health Systems, Inc (CHSI) and I am currently the Co-Chair for District 5 HOPE Collaborative. I have been an active member of HOPE for about five years and I continue to engage our efforts with this Collaborative because HOPE's mission aligns with our values. Together, through this collaboration and partnership we can improve the safety of children via preventive measures such as education, prevention, and advocacy.



My name is Cherylyn Klemens, parent partner with RUHS Parent Support and Training Program, and the current chair for the HOPE Collaborative District 2 region. I am passionate about HOPE Collaborative professionally, and more importantly, personally. I am a parent, a mom, mommy, or mother depending on the current mood of my children. As a parent, the safety of children is my highest priority I have personally been involved with the HOPE Collaborative as we bring hope to hurting families.

We were heavily involved in the "Blue Ribbons for Noah" Campaign last year which brought attention and hope to the hurting City of Corona, when one of their own young children was brutally murdered. Fast forward to the year 2020, which brought massive changes and challenges to not only District 2, but our entire nation. While we would not be hosting or attending any in-person outreaches, we "adjusted our sails" and got to work on building family engagement baskets.

We provided families with child abuse prevention information, games and snacks. Once again, we brought "HOPE" to a hurting community. When families were feeling isolated and forgotten, they were reminded that they weren't alone. It was an amazing experience to put a smile on the faces of children and families who quite frankly don't feel they have a lot to smile about after months of quarantine. There is so much work to do and I am honored to do my part to help families in our region.





Riverside Area Rape Crisis Donated masks and educational information for Family Engagement Baskets.



Community member accepting a Family Engagement Basket.

## District 1 Regional Collaborative

**Area of Focus: Removing Barriers to the Education and Safety of At-Risk Youth and Families.**

Members fulfilled their area of focus by sponsoring a program that serves the at-risk youth of Riverside Unified School District, Clean and Green is a program providing vocational training for Greenscape, custodial and soft skills.

District 1 hosted their 2nd Annual Winter Wonderland holiday event on December 13, 2019. They offered many of the amenities as their first year, including great food, arts and crafts activities and the Mobile Health Clinic. This year's event added a clothing closet for families to obtain free clothes. The event aimed to minimize holiday stressors by providing families with free resources and an opportunity to engage in some quality time with their children.

During the national pandemic, District 1 redirected attention to the families impacted. District 1 in collaboration with Service Providers created Family Engagement Baskets equipped with self-care essentials, non-perishable food items, and interactive family activities to reduce environmental stressors that could lead to abuse while sheltered in place.

### Community Impact Highlights:

- Sponsorship for Clean and Green, provides vocational training for at-risk teens.
- Sponsorship for the 2019 TAYFEST; A Mental Health and Community Resource event for youth ages 16-25 on November 9, 2019 in Riverside
- 2nd Annual Winter Wonderland holiday event held on December 13, 2019 at Riverside City Church. The newly added clothing closet benefitted a total of 100 families.
- 50 Family Engagement Baskets for individuals affected by the National Pandemic.





## District 2 Regional Collaborative

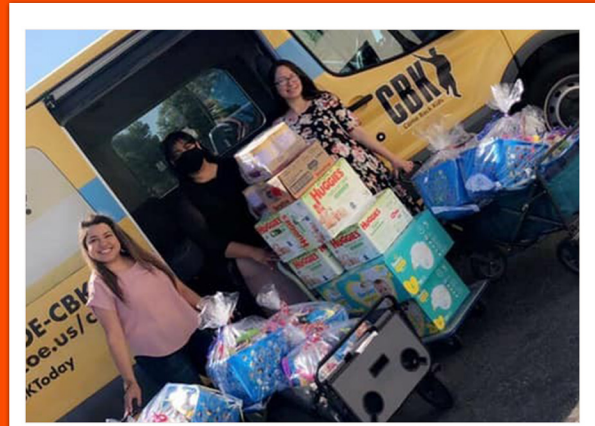
### Area of Focus: Keeping Families Safe by Increasing Preventative Resources and Outreach

District 2 sponsored "Protecting Our Youth," a series of educational workshops offered throughout the school year by Jurupa Valley Unified School District. Participants were able to acquire various tools and resources on the topics discussed.

Regardless of the many challenges brought on by COVID-19, District 2 was eager to provide families with the support needed through this time of isolation. Collaborative members provided them with Family Engagement Baskets in efforts to alleviate some stress and give families bonding activities while they were in quarantine.

Families were very appreciative to receive these baskets. Specifically, one family said this,

"I would like to thank you for the basket with all the goodies and baby wipes. They really came in handy. Especially in this time of need. I also really appreciate the parenting brochures! I could always use the parenting tips, everyone could, they were really helpful and have great resources. Also, my son very much enjoys the ABC magnetic board. We have a great time doing it together. Your gesture is very much appreciated. My kids and I are grateful. Thanks again." - Recipient



*RCOE Come Back Kids receiving baskets and diapers, to help distribute to community families.*

### Community Impact Highlights:

- Sponsorship of "Protecting Our Youth" workshops held at Jurupa Valley Unified School District.
  - Mental Health First Aid Presentation on September 10, 2019 and September 13, 2019, reached 40 individuals.
  - Suicide Prevention Presentation on September 11, 2019, reached a total of 20 individuals.
  - Online Dangers: Predator Bullying and The Power of Words Presentation on October 9, 2019, reached a total of 109 individuals.
  - Parenting Tips Presentation on February 12, 2020 reached a total of 86 individuals.
  - Human Trafficking Awareness and Prevention Presentation on March 14, 2020, reached a total of 30 individuals.
- Giveaway items for HOPE Collaborative Art Contest and Blue Ribbon contest through social media on June 2020 targeted families and youth in District 2 heavily impacted by economic stressors caused by pandemic which could lead to abuse.





Baskets for SAFE Family Justice Centers to help distribute to families.



Collaborative Member Therese Fairbanks and family created signs for the Blue Ribbon

### District 3 Regional Collaborative

#### Area of Focus: Parent Education and Relational Engagement.

District 3 Collaborative members worked together to strategize their efforts throughout the year. Early in the year they identified Anza as a city with high needs to target their efforts. Initially, collaborative members focused on hosting several resource events with an educational workshop for parents. Once the State Mandate to Shelter in Place occurred the resource events were cancelled, however collaborative members were determined to bring awareness of child abuse prevention to the families of their region.

In April, they brought awareness of Child Abuse by putting up blue ribbons at Tony Tobin Elementary School and Vail Ranch Middle School. Through this effort they encouraged the community to put up blue ribbons in their homes and around their community.

Collaborative members discussed the need to provide support to the families that were in quarantine and facing many family stressors. They put together tote bags with child abuse prevention brochures, Anti-Bullying coloring books, various children's books and promotional items. An additional effort to provide support to families was the distribution of Family Engagement baskets. The baskets had various items and activities to help alleviate the stress families were facing during the pandemic in an attempt to flatten the curve of potential child abuse being estimated throughout the nation and Riverside County.

#### Community Impact Highlights:

- Blue Ribbon Campaign offered pin wheels and Blue Ribbons for Vail Ranch Middle School and Tony Tobin Elementary School.
- 525 children's books for families of Temecula, Murrieta, Springs Charter, and Anza.
- 475 Tote bags for Temecula, Murrieta, Springs Charter, and Anza communities.
- 34 Family engagement baskets for Temecula, Murrieta, Springs Charter, SAFE Family Justice Centers and Anza.



## District 3B Regional Collaborative

### Area of Focus: Teen Exploitation Prevention and Intervention

Members fulfilled their area of focus by adjusting materials for outreach, specifically focusing on educational material designed for teens and pre-teens. They were able to partner with an online resource that provides educational material by teens, for teens. Special attention was placed on the importance of social media education and its associated dangers.

District 3B also discussed the importance of bringing awareness of Human Trafficking in their region and discussed having school staff receive a training to bring awareness of the issue that some children in their schools may face and what they could do to provide support.

On February 26, 2020, San Jacinto Unified School District held a Human Trafficking presentation by Opal Singleton for their school staff, about 50 individuals participated in this training. District 3B shifted focus in strengthening families that were directly impacted by COVID-19. Collaborative members identified over 60 families in their area that would benefit from extra assistance. They donated educational resources, boxes of diapers, wipes, and containers of formula to families directly affected by the pandemic.



Operation Technician Sheila Hernandez showcasing diaper distribution items for District 3B.

### Community Impact Highlights:

- Human Trafficking Awareness and Prevention Presentation for Professionals Training presented by Opal Singleton, held at San Jacinto Unified School District on February 26, 2020, targeting the professionals of San Jacinto Unified School District.
- Sponsorship for San Jacinto Foster Youth scholarships, with funds distributed to 3 students to assist with their classes and course material.
- Formula, diapers, and wipes donated to over 60 families affected by the National Pandemic.



HEMET  
SAN JACINTO





## District 4 Regional Collaborative

**Area of Focus: Increase Community Awareness of Child Abuse Prevention and Neglect. Gather and Provide Available Resources to Strengthen Families and Keep Children Safe.**

District 4 fulfilled their area of focus by participating in events throughout the year. Specifically they provided support to the Flying Doctors event and the Day of the Child event. During the month of April, collaborative members focused on putting together a video which encouraged community members to report child abuse. This was important since some children could be isolated with their abusers during mandated stay home order. Indio Council member Waymond Fermon, was able to put together a video to encourage community members to report child abuse and shared via social media.

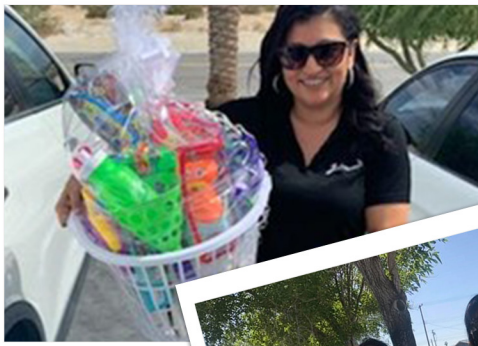
Collaborative members discussed the importance of getting child abuse prevention information out to families which were isolated and facing many stressors. District 4 collaborated with Desert Sands Unified School District, Palm Springs Unified School District and various agencies to hand out drawstring backpacks and tote bags containing Child Abuse Prevention brochures and educational material to empower the community to keep children safe. Additional items also included coloring books, parenting brochures and blue ribbons to spread awareness.

### Community Impact Highlights:

- Giveaways for the Flying Doctors and Medical Volunteers of Coachella Valley event on September 28, 2019 held in Desert Mirage.
- Sponsorship of children's books for Day of the Child on March 7, 2020 held in La Quinta, Cathedral City, and Coachella.
- 990 drawstring backpacks for Desert Sands Unified School District distributed to Indio High School on May 13 and Jackson Elementary on May 18, 2020.
- 500 Drawstring Backpacks for Palm Springs Unified School District.
- 226 "Ways to Praise" tote bags benefiting families of John F. Kennedy Memorial Foundation, Desert Sands Unified, Palm Springs Unified, Boys and Girls Club of Mecca.
- 8 Family Engagement baskets for families of John F. Kennedy Foundation, Children's Discovery Museum, United Cerebral Palsy, Palm Springs Unified, Barbara Sinatra Children's Center. District 4 received two Certificate of Recognitions from Assembly member Eduardo Garcia for the collaboration of the Day of the Child events held in Cathedral City and Coachella on March 7, 2020.







*Drawstring Backpack Giveaway at Desert Sands Unified School District's Jackson Elementary.*



*Palo Verde Headstart in Blythe helping distribute baskets to lo community families.*

## **District 4B Regional Collaborative**

**Area of Focus: At-Risk Youth, Families and Community.**

District 4B Collaborative focused on at-risk youth. They hosted a Human Trafficking presentation by Coachella Valley Sexual Assault on February 19, 2020 at the Twin Palms Continuation High School. This event provided students with information on Human Trafficking. Collaborative members set up tables to display available resources.

District 4B saw the need to provide families with support and decided to provide 20 baskets to the families in need. The baskets had various items and activities to encourage families to engage in and help eliviate some of the stressors they were facing during COVID-19. District 4B created a Resource Booklet to increase access and awareness of community resources.

### **Community Impact Highlights:**

- Human Trafficking Presentation by Coachella Valley Sexual Assault on February 19, 2020 at the Twin Palms High School.
- 500 Resource Directories for families of John F. Kennedy Memorial Foundation, Head Start, Probation and Riverside University Health Systems Behavioral Health.
- 20 Family Engagement Baskets for Probation, Head Start, Riverside University Health Systems Behavioral Health and Wraparound.



## District 5 Regional Collaborative

### Focus Area: Closing the Gap on the Whole Family, Providing Resources to Prevent Child Abuse.

District 5 members were able to fulfill their area of focus through various activities throughout the year. They sponsored the Annual Back to School event held by Community Health Systems Inc. on August 3, 2020 where backpacks filled with school supplies were distributed to each child in attendance. This event was well attended by the community, who received school supplies, food, and resources from various partners.

District 5 also discussed the need to focus on bullying was a current concern within the community and the collaborative felt the need to target this concern. They held an Anti-Bullying campaign on February 6, 2020 at Sunnymead Middle school. The campaign had a great turnout, students received educational material to bring awareness and a total of 204 Anti-Bullying pledges were signed by students.

The collaborative focused on providing Family Strengthening Baskets to families facing stressors during the pandemic. The baskets contained educational material focused on positive parenting tips, board games, nonperishable snacks and activities for parents and children to engage in while staying safe inside the comfort of their own home. Collaborative members were appreciative to receive these baskets for their families, one member said,

"All the families were truly grateful for the baskets, and have provided wonderful feedback about the children engaging in the activities...The families that received the baskets were identified due to having financial hardship, some struggling with parenting and bonding with their children, and overall due to the pandemic have experienced loss of employment ...Thank you!"

### Community Impact Highlights:

- Sponsorship for the Community Health Systems Inc Back to School Event on August 3, 2019 in Moreno Valley. There was a total of 600 people at this event, with a focus on targeting low-income families surrounding D5 communities.
- Toys and Opportunity Drawings for Community Health Systems, Inc. event on December 7, 2019 in Moreno Valley, there was a total of 350 people in attendance, with a focus on targeting low-income families from D5 community.
- Sponsorship for Community Partners and Provider Conference-RUHS on November 7, 2019 reaching 83 individuals and targeting professionals and community organizations working with at-risk individuals surrounding D5 communities.
- Giveaway items for the Art Contest/Blue Ribbon contest held on social media through HOPE Collaborative on June 2020. Targeting families in the District 5 communities
- Family Strengthening baskets were distributed on June 2020, reaching 40 families in the communities of D5, targeting low-income families.





District 4 received two Certificate of Recognitions from Assembly member Eduardo Garcia for the collaboration of the Day of the Child events.

District 5 was presented with a certificate of recognition from the Office of Senator Richard D. Roth for the collaboration in the Moreno Valley Family Health Center Annual Backpack Giveaway.



Family Strengthening Baskets.

### COVID-19 Family Support

This year, the entire world encountered an unexpected Pandemic caused by COVID-19 (Coronavirus). Families in Riverside County were no exception to the impact caused by COVID-19, and encountered loss of employment, financial hardships, raised anxiety, tension in relationships and parenting, and overall general fear.

The HOPE Board decided to show support to the families in most need, and made the recommendation to provide family engagement baskets and other much needed items, such as baby formula, diapers and wipes, to help relieve some of the stress.

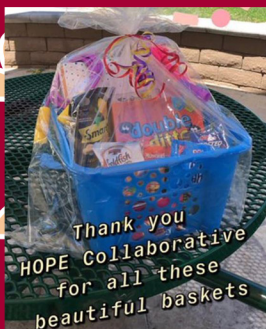
With the collaboration between HOPE and our community partners, we were able to identify families and provided family engagement baskets, formula, baby wipes, diapers and child abuse prevention brochures to a total of 269 families.



County Member helping distribute Family Strengthening Baskets to Families in need.

"I would like to thank you for the basket with all the goodies and baby wipes they really came in handy. Especially in this time of need. I also really appreciate the parenting brochures! I could always use the parenting tips. They were really helpful and have great resources.

Also my son very much enjoys the ABC Magnet Board. We have a great time doing it together. Your gesture is very much appreciated. My kids and I are grateful."



Thank you HOPE Collaborative for all these beautiful baskets



one of our CBK-41  
c/o 2020  
Thinking of  
you and your  
family  
enjoy your  
HOPE basket



# ABC of Caring

The Mission of the HOPE Collaborative would not be accomplished without coordination and facilitation of interagency collaboration. This year HOPE had participation from a total of 100 organizations. HOPE is thankful for the dedication and commitment from all members who shared the passion to strengthen families, keeping children safe and collaboratively creating a bright future for families.

## Collaborative Partners

- AEBG Parent Project
- Alternatives to Domestic Violence
- Anthem Blue Cross
- Assembly Member Sabrina Cervantes
- Barbara Sinatra Children's Center
- Board of Supervisors 4th District
- Border Patrol
- Borrego Healthcare
- Braille Institute
- Cahuilla Consortium
- California Family Life Center
- California Low Cost Auto Insurance Program
- California Mentor Network
- CARE
- Center Against Sexual Assault
- City Church
- Clinicas De Salud Del Pueblo
- Coachella Valley Sexual Assault Services
- Community Access Center
- Community Action Partnership
- Community Health System Inc
- Community Outreach for California's
- Low-Cost Auto Insurance Program
- Community Settlement Association
- Consortium for Early Learning Services
- Corona Norco Unified School District
- Corona Norco United Way
- Corona Police Department
- Department of Social Services
- Department of Social Services - Desert Hot Springs Family Resource Center
- Department of Social Services - Mead Valley Family Resource Center
- Department of Social Services - Rubidoux Family Resource Center
- Desert Healthcare District
- Desert Sands Unified School District
- Employment Development Department
- Engaged Community Consulting- CV Coalition on Homeless Youth
- Escuela de La Raza Unida
- Eves Place
- Families for Charity
- Family Service Association - Child Development
- Family Service Association-Clinic Department
- First Five Riverside
- From Bags 2 Belongings
- Healthy Jurupa Valley
- Indio Surgery Center
- Inland Empire Health Plan
- International Christian Adoptions
- JFK Memorial Foundation
- Jurupa Unified School District
- Latino Commission
- Love 4 Life Association
- Martha's Village
- McKinley Children's Center
- MFI Recovery
- Million Kids
- Moreno Valley Unified School District
- Murrieta Unified School District
- Muslim Family Foundation
- Oasis Community Church
- Oasis Community Services
- Office of Senator Roth
- Olivecrest
- One Voice One Mission
- Operation Safehouse
- Palm Springs Unified School District
- Palo Verde Unified School District
- Pathway Family Services
- Planned Parenthood
- Rainbow Pride Youth Alliance
- Refuge Pregnancy Center
- RI International - Contact for Change
- Riverside Area Rape Crisis Center
- Riverside County Office of Education
- Riverside County Office of Education -Comeback Kids
- Riverside County- Probation
- Riverside County SELPA
- Riverside County- Sherriff's
- Riverside Unified School District
- Riverside University Health Systems - Adolescent Family Life Program
- Riverside University Health Systems- Behavioral Health
- Riverside University Health Systems- Mobile Clinic
- Riverside University Health Systems- Parent Partner
- Riverside University Health Systems- Public Health
- Riverside University Health Systems- Rainbow Pride Youth Alliance
- Riverside University Health Systems- Resilient Brave Youth
- Riverside University Health Systems-TAY
- Safe Family Justice Centers
- San Jacinto Unified School District
- School on Wheels
- Starting Over
- Temecula Valley Unified School District
- The Leela Project
- The Seraphim Project
- The Stephen Center
- TT4Sucess
- U Can Stop
- U.S. Census
- United Cerebral Palsy of the Inland Empire
- VIP Tots
- Voices for Children

Visit [www.hopecollaborative.org/resources/general-info](http://www.hopecollaborative.org/resources/general-info) for more resources and services from our community partners. #SharingIsCaring

# Mandated Reporter Training (MRT)

It is the goal of HOPE to provide education to individuals and professionals to heighten awareness and increase the reporting of child abuse and neglect. By educating what is reportable, it is expected that necessary reports will be made and intervention for children in need will occur. First time and refresher trainings are provided in English and Spanish. Examples given throughout training are tailored to match the needs and specific professions in the audience (e.g., mental health, law enforcement, parents, child-development teachers, etc.). This year, HOPE staff facilitated a total of 18 Mandated Reporter Trainings and reached a total of 472 individuals. This year, unfortunately because of the COVID-19 pandemic, some in person MRTs were cancelled. As of May 2020, MRTs resumed via facilitation through Zoom.

## Location and Dates

- 1 Coachella: (07/11/2019),
- 7 Riverside: (08/09/19; 08/17/19; 08/28/19; 10/19/19; 01/09/20; 05/19/20; 06/10/20 Via Zoom)
- 1 Blythe: (09/03/2019)
- 1 Temecula: (09/07/2019)
- 2 Corona: (09/11/2019; 09/13/2019)
- 2 Moreno Valley: 09/23/2019; 06/26/2020 Via Zoom)
- 1 Indio: (10/23/2019)
- 1 Palm Springs: (10/09/2019)
- 2 Palm Desert: (05/27/2020; 06/05/2020 Via Zoom for both)

## Total of People Trained And Breakdown

Total of People Trained: 472

- 211 Educational Personnel
- 23 Mental Health Professionals
- 5 Non-profit
- 12 Specialized Educational Professionals
- 11 Foster parents
- 4 Community based Partners
- 16 Faith Based Organizations
- 2 Volunteers
- 7 Law Enforcement
- 5 Advocacy Groups
- 28 Other Professionals
- 53 Community Employees
- 94 Unknown
- 1 Medical Professional

Total MRT's: 18






## Educational Workshops

In Fiscal Year 2016-2017, HOPE initiated conducting educational workshops and trainings on topics that directly related to child abuse. Given the number of requests for educational workshops, HOPE has continued making them available. All workshops are tailored to the specific audience and are made available upon request to professionals, parents, caregivers, and children. Content of workshops are tailored to the specific audience. In Fiscal Year 2019-2020, a total of 12 workshops were conducted reaching 145 individuals.

### Topics Presented on Included:

- Bullying Presentation for Children and Teens (2)
- Bullying Presentation for Parents (2)
- Internet Safety Presentation for Children and Teens (1)
- Internet Safety Presentation for Parents (4)
- Knowing and Understanding Child Abuse (2)
- Punishment Vs. Discipline (1)



**HOPE COLLABORATIVE  
FREE EDUCATIONAL  
WORKSHOPS**

Offered in the following topics to Children, Parents, and Professionals

- **MANDATED REPORTER TRAINING**  
FOR PROFESSIONALS
- **SIX PROTECTIVE FACTORS**  
FOR PROFESSIONALS AND PARENTS
- **AGES AND STAGES**  
FOR PARENTS
- **BONDING AND ATTACHMENT**  
FOR PARENTS
- **UNDERSTANDING BULLYING**  
FOR CHILDREN, PARENTS  
AND PROFESSIONALS
- **WHAT IS CHILD ABUSE?**  
FOR CHILDREN AND PARENTS
- **CHILDREN'S MENTAL HEALTH**  
FOR PARENTS AND PROFESSIONALS
- **DISCIPLINE VS PUNISHMENT**  
FOR PARENTS/CAREGIVERS
- **INTERNET SAFETY**  
FOR CHILDREN AND PARENTS
- **LONG-TERM EFFECTS OF  
CHILD ABUSE**  
FOR PARENTS AND PROFESSIONALS
- **PARENTAL RESILIENCE**  
FOR PARENTS
- **PARENTING 101**  
FOR PARENTS
- **PLAY VS TECHNOLOGY**  
FOR CHILDREN AND PARENTS
- **STRESS, BEHAVIORS AND  
MANAGEMENT**  
FOR PARENTS

If there is a topic that you feel is needed in our community and would like it created please contact us at: (951) 686-3750 or visit us at [www.hopecollaborative.org](http://www.hopecollaborative.org), find us on Twitter @RivCoHOPE and Instagram @HOPECOLLAB, also follow us on Facebook @HOPECOUNTYRIVERSIDE.

## The Six Protective Factors



**Nurturing  
and Attachment**



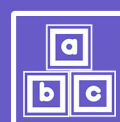
**Knowledge of Parenting  
and Child Development**



**Parental Resilience**



**Social Connections**



**Concrete Supports  
for Parents**



**Social and Emotional  
Competence of Children**



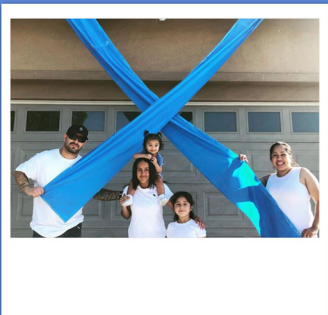


## Public Awareness

Public awareness is a key component to child abuse prevention. HOPE staff attends outreach events where preventative materials and information are provided, maintain a website with resources and information, utilize social media, and provide trainings and workshops on various child abuse prevention topics. This year, due to COVID-19 social distancing state mandates, HOPE focused heavily on reaching families via the use of media efforts.

### Blue Ribbon Contest

In the beginning of April, HOPE encouraged community grassroot outreach through various efforts, including the blue-ribbon contest. The contest consisted of tying blue ribbons in their home, school, organization, etc., and/or wearing the color blue to show support to the cause; sharing photos of the efforts via the use of designated hashtags. #BlueforPrevention #BlueAgainstAbuse



### Art Contest

The art contest which was also held in the month of April. It was a great way for aspiring artists in our community to use their talent to speak on the importance of stopping child abuse, for creative children to express their thoughts and creativity, and for parents to have the conversation with children about what child abuse is and why it is important to stop it from happening.

### Media

Media efforts were utilized throughout the year to share information on events, education on child abuse prevention, contests, resources

and services available in Riverside County, and photos of HOPE's "Wow" moments. Media outlets used by HOPE this year include: Instagram, Twitter, Facebook, Youtube, and the HOPEcollaborative.org website.



### Billboard

As stay at home mandates became a reality for children and families, a significant decrease in calls to the child abuse hotline emerged. With children isolated from school and peers, it was important to remind the community to look out for each other and to report any suspected abuse. In efforts to share the child abuse hotline across Riverside County, billboards were strategically placed along busy highways within each supervisorial district. An estimated 15,007,088 impressions resulted from this awareness effort.



LAMAR Billboards Spreading Child Abuse Prevention Awareness Throughout Riverside County.



# HOPE for the Holidays

HOPE had another successful year of its annual HOPE for the Holidays Toy Drive. HOPE for the Holidays is a special project in which HOPE coordinates with Riverside County Department of Social Services to spread cheer to identified foster youth by reducing holiday stressors with a gift. A total of 712 foster youth received a gift. This project was possible due to the generosity of the County Supervisors awards of County Improvement Designation (CID) Funds, My Stuff Bags Foundation, and donations from other organizations and community members. A total of \$42,961.84 value was raised for the toy drive.

**HOPE Collaborative's 2nd Annual Winter Wonderland**

- Resources
- Free Medical Exam & Flu Shot
- Food
- Crafts, Ponies & Giveaways

**PHOTOS WITH SANTA!**

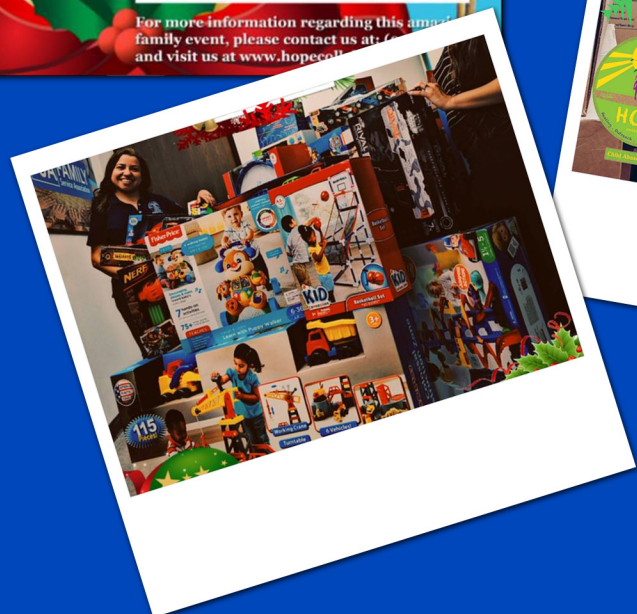
City Church  
4620 Pine St.  
Riverside, CA 92501  
DECEMBER 13th, 2019  
5:00pm - 8:00pm

**CITY CHURCH**

For more information regarding this annual family event, please contact us at [phone number] and visit us at [www.hopecollab.com](http://www.hopecollab.com)

FSA FAMILY SERVICE ASSOCIATION

HOPE





## Donor Recognition

# THANK YOU!



- My Stuff Bags Foundation \$33,000.00
- HOPE for the Holiday's Toy Donation (Various Donors) \$1,741.70
- City of Blythe City Hall \$525.00
- San Jacinto Unified School District \$390.64
- Smart & Final \$200.00
- County Improvement Designation Fund: District 1, District 2, District 3, and District 5 \$6,500.00
- Riverside Area Rape Crisis Center \$200.00
- From Bags to Belongings \$2,500.00
- James Ryan Wilkert \$350.00
- Sabreen White \$100.00
- Jill Rasmussen \$100.00
- Edward Campbell \$500.00
- Brittany Rodriguez \$100.00
- Michelle Granger \$50.00
- Oak Grove Center \$70.65
- TAY Center \$120.67
- Soboba Casino \$1,106.31
- Alternatives to Domestic Violence \$839.51
- Moreno Valley College Real Estate Students \$192.00
- Riverside University Health System-PSTP \$291.00

# County Children's Trust Fund

In 1983, the state legislature passed assembly bill 2994 which established the County Children's Trust Fund (CTF). The purpose of the CTF is to support Child Abuse Prevention Councils (CAPCs), along with intervention programs operated by private nonprofit organizations or public institutions of higher education, with recognized expertise in fields related to child welfare. Since 2013, Family Service Association has received funding from the CTF for HOPE Collaborative, the Child Abuse Prevention Council for Riverside County. In FY 19/20, the CTF funded the CAPC HOPE Collaborative with a total of \$568,037.00.

• Balance forward from 6/30/19:	\$1,580,315.68
• Actual revenue balance before expenditures as of 6/30/20:	\$1,963,035.45
• CTF balance as of 6/20/20:	\$1,543,874.73
• CBCAP balance as of 6/30/20:	\$23,756.65
• CTF balance (including CBCAP expenditures) as of 6/30/20:	\$1,567,631.38





## Contract Outcomes and Targets

[W & IC 18982.] A child abuse prevention coordinating council is a community council whose primary purpose is to coordinate the community's efforts to prevent and respond to child abuse. The HOPE Collaborative's mission encompasses the requirement of this section of the California Department of Social Services Welfare Institutions Code (W & IC). The coordinated effort of the countywide HOPE Board and regional collaborative councils ensures that countywide efforts are flexible, responsive to the community need aligned with the CAPC (Child Abuse Prevention Council) goals. The HOPE Collaborative will focus on four key approaches in the prevention of child abuse: Community Connections, Public Awareness, Trainings, and Capacity Building. Efforts made under these four approaches will allow for meeting CAPC W & IC requirements, contract targets, and will support the Riverside County Department of Social Services (DPSS) system improvement plan.

### Community Connections

- Participate in Riverside County's Self-assessment (as applicable)
- Maintain and coordinate seven regional collaborative councils
- Hold bi-monthly multidisciplinary team meetings (HOPE Board meetings)
- Assist with the Community Partners
- Forum Network with providers in the community to facilitate/coordinate ongoing family strengthening services, based on community needs, at the FamilyResource centers Map and strengthen a comprehensive, accessible, unified network of sustainable family-support organizations expanding collaborative participation by 10%, advancing innovative partnerships that increase and influence prevention funds.

### Public Awareness

- Maintain and upkeep the HOPE Collaborative/ Riverside County CAPC website, that provides information to the public, Board of Supervisors and DPSS HOPE will complete an annual report, which highlights all efforts and achievements throughout the year
- Participate in a minimum of at least three community events in each Supervisorial District, to distribute materials related to the prevention of child maltreatment (materials will be culturally and

language appropriate)

- Maintain HOPE Collaborative social media accounts (e.g., Twitter, Instagram, and Facebook) where information related to the prevention of child abuse and neglect is shared
- Coordinate a minimum of one resource fair at each of the five Riverside County Family Resource Centers.

### Trainings

- Facilitate a minimum of 24 Mandated Reporter Trainings.

### Capacity Building

- Maintain a broad base of volunteers
- Utilize grant writing, fundraising, and other revenue-generating strategies to provide additional strategic initiatives (in addition to contracted requirements)
- Obtain and coordinate in-kind goods.





# Social Media Contest Winners



District 5 Blue Ribbon Contest-Winners, Jazlene, Leana, and David!



District 2 Art Contest Winner Larissa and Blue Ribbon Contest Winner Jezell



District 5 Art Contest Winner Jenin!



LIKE & FOLLOW Us on Facebook for more HOPE Events:  
[www.facebook.com/HOPECountyRiverside](http://www.facebook.com/HOPECountyRiverside)



Follow Us On:  
[@HOPECollab](https://www.instagram.com/HOPECollab)



Follow Us On:  
[@rivcoHOPE](https://twitter.com/rivcoHOPE)



[www.connectie.org](http://www.connectie.org)

For more information on the HOPE Collaborative, or if you would like to participate in a child abuse prevention Regional Collaborative Council in your community, visit our website at: [www.HOPEcollaborative.org](http://www.HOPEcollaborative.org) or call: (951) 686-3750

For more information on W&IC visit: <http://leginfo.legislature.ca.gov>



## #HOPEIsAlwaysWithYou #HOPERivCO

Become a community member of the HOPE Collaborative Team by visiting: [www.hopecollaborative.org](http://www.hopecollaborative.org) for information on Mandated Reporter Trainings and Workshops to keep you and your community safe.



[www.fsaca.org](http://www.fsaca.org)