

MINUTES OF THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



3.22

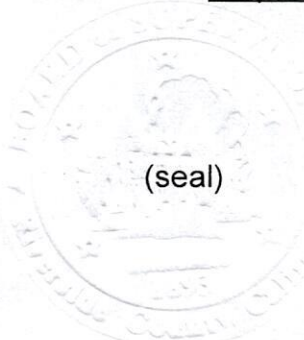
(MT 14925)

On motion of Supervisor Jeffries, seconded by Supervisor Hewitt and duly carried by unanimous vote, IT WAS ORDERED that the recommendation from the Probation Department Approve the Record Case Management Supervision Software System Agreement with Tyler Technologies, Inc. for a client case management supervision system for two years with automatic renewals for two additional years, and an option to renew for one year, for a total of five years, All Districts, is deleted.

Roll Call:

Ayes: Jeffries, Spiegel, Washington, Perez, and Hewitt
Nays: None
Absent: None

I hereby certify that the foregoing is a full true, and correct copy of an order made and entered on April 21, 2021 of Supervisors Minutes.



(seal)

WITNESS my hand and the seal of the Board of Supervisors
Dated: April 21, 2021
Kecia R. Harper, Clerk of the Board of Supervisors, in
and for the County of Riverside, State of California.

By: *[Signature]* Deputy

AGENDA NO.
3.22

xc: Probation, COB

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



ITEM: 3.22
(ID # 15062)

MEETING DATE:
Tuesday, April 20, 2021

FROM : CLERK OF THE BOARD:

SUBJECT: DELETED

This Item has been DELETED

ACTION:

MINUTES OF THE BOARD OF SUPERVISORS

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



ITEM: 3.22
(ID # 14925)

MEETING DATE:
Tuesday, April 20, 2021

FROM : PROBATION:

SUBJECT: PROBATION: Approve the Record Case Management Supervision Software System Agreement with Tyler Technologies, Inc. for a client case management supervision system for two years with automatic renewals for two additional years, and an option to renew for one year, for a total of five years, All Districts. [Total Cost \$6,434,552; up to \$643,456 in additional compensation; 100% Department Budget - General Funds]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Approve the Service Agreement with Tyler Technologies for a record case management supervision software system and support to expire April 19, 2023; with automatic renewals for two additional years, and the option to renew for one-year with written amendment through April 19, 2026;
2. Authorize the Chair of the Board of Supervisors to sign the Agreement on behalf of the County; and
3. Authorize the Purchasing Agent, in accordance with Ordinance 459, based on the availability of fiscal funding and as approved by County Counsel to: sign amendments that exercise the options of the agreement including modifications of the statement of work that stay within the intent of the Agreement, and sign amendments to the compensation provisions that do not exceed the sum total of ten percent (10%) of the total cost of the contract.

ACTION:


Ronald L. Miller, Chief Probation Officer 4/17/2021

MINUTES OF THE BOARD OF SUPERVISORS

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$ 1,089,600	\$ 3,236,930	\$ 6,434,552	\$ 993,600
NET COUNTY COST	\$ 1,089,600	\$ 3,236,930	\$ 6,434,552	\$ 993,600
SOURCE OF FUNDS: 100% Department Budget – General Funds			Budget Adjustment: No	
			For Fiscal Year: 21/22-22/23	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

The Riverside County Probation Department (Probation) depends on the case management system, Juvenile Adult Management System (JAMS), to provide quick, accurate documentation and to share mission-critical information in real time to perform law enforcement functions. This system is an essential tool for Probation and while this system is vital, needs have evolved, Probation for the past thirteen (13) years, has been utilizing the same technology to complete their most mission critical tasks.

The current JAMS system developed internally by Probation information technology personnel has been utilized by Probation since 2008. The system has gone through several upgrades to meet the changing requirements, demands of the department users, and legislation changes on the information maintained on the clients served. The system is running on a platform that limits the ability to extract and push out information or configure data in a usable manner without manual manipulation. Department operators of the system experience redundancy of tasks, utilizing other software to manage data, and an inability to comply with new State and Federal mandates without delays for system updates. This limits the ability to improve operations or achieve workflow efficiencies. Reporting requirements continually increase, with the need to find a simpler way to share and deliver information accurately and expeditiously an essential necessity.

Probation has conducted extensive market research, working with the Riverside County Purchasing Department conducting a Request for Information (RFI) and a Request for Proposal (RFP). During the RFP, the evaluation process was unsuccessful, and an award was not made. Probation continued research not only to review and revise the scope of work to rebid; but to seek other government entity contracts for information and to piggy-back off an existing contract or cooperative agreement which would meet Probation's requirements. Probation and Purchasing reviewed multiple piggy-back and cooperative agreements. One contract found to match Probation's case management needs was from the State of Nevada Department of Public Safety/Nevada Parole and Probation Division.

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

The Riverside County Purchasing Department reached out to the State of Nevada Purchasing Department requesting information on their Agreement with Tyler Technologies, Inc. and confirmed the State of Nevada conducted a competitive bid process and their contract language allowed for a piggy-back process. Due to the comparative size and caseloads processed by the State of Nevada, Probation determined this Agreement was the better fit to meet their needs and requirements.

Impact on Residents and Businesses

The case management system as a tool is critical for the support of day-to-day operations of Probation. This new system will provide Probation personnel with the capability to manage, maintain, and share information, and efficiently serve their clients and other government entities they work with in partnership.

Contract History and Price Reasonableness

The agreement with Tyler Technologies, Inc. before the Board for approval is based on utilizing the State of Nevada Department of Public Safety/Nevada Parole and Probation Division agreement with Tyler Technologies, Inc., also known as piggy-backing, which was awarded through a publicized competitive bid process. Tyler Technologies is providing the same terms as awarded through the State of Nevada agreement.

Additionally, the agreement with Tyler Technologies, Inc., is based on the scope of services and the pricing specific to Probation's work process needs and requirements. The cost proposal received from Tyler Technologies, Inc. includes the implementation cost and recurring cost totaling \$6,434,522 dollars. The standard recurring annual cost for the Software as a Service (SaaS) fee increases 5% annually.

Tyler Technologies has agreed to hold the price of \$993,600 annually for a three-year period of performance. This calculates to an aggregate cost savings of 15% for the County.

Piggybacking off other competitively bid governmental procurements meets the county's requirement of seeking competition and assists with expediting the implementation/acquisition of needed commodities and services.

ATTACHMENT:

Professional Services Agreement with Tyler Technologies, Inc.



Gregory T. Priamos, Director County Counsel 4/12/2021