

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



ITEM: 2.2
(ID # 18426)

MEETING DATE:
Tuesday, March 29, 2022

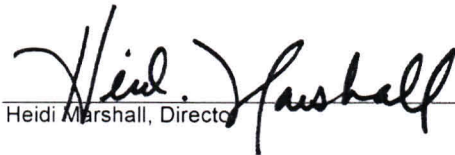
FROM : HOUSING AND WORKFORCE SOLUTIONS:

SUBJECT: HOUSING AND WORKFORCE SOLUTIONS / COMMUNITY ACTION PARTNERSHIP (HWS/CAP): Receive and File the Program Year 2021 Annual Report for CAP's Use of Community Service Block Grant (CSBG) Funding and Receive and File CAP's Supplemental Report for Use of CSBG CARES Act Funding; All Districts. [\$0]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Receive and file the Program Year 2021 Annual Report for the Community Services Block Grant (CSBG) program funding and the Supplemental Report for Coronavirus Aid, Relief, and Economic Security (CARES) Act funding, as conducted by the Department of Housing and Workforce Solutions (HWS) on behalf of its Community Action Partnership (CAP) agency.

ACTION:Consent


Heidi Marshall, Director

3/4/2022

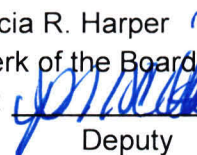

Cynthia M. Gurtzel, Chief Deputy County Counsel

3/15/2022

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Washington seconded by Supervisor Jeffries and duly carried by unanimous vote, IT WAS ORDERED that the above matter is received and filed as recommended.

Ayes: Jeffries, Spiegel, Washington, Perez and Hewitt
Nays: None
Absent: None
Date: March 29, 2022
xc: HWS

Kecia R. Harper
Clerk of the Board
By: 
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

| FINANCIAL DATA | Current Fiscal Year: | Next Fiscal Year: | Total Cost: | Ongoing Cost |
|-----------------------------|-----------------------------|--------------------------|----------------------------------|---------------------|
| COST | \$0 | \$0 | \$0 | \$0 |
| NET COUNTY COST | \$0 | \$0 | \$0 | \$0 |
| SOURCE OF FUNDS: N/A | | | Budget Adjustment: No | |
| | | | For Fiscal Year: FY 21-22 | |

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

Pursuant to the regulations governing the use of Community Service Block Grant (CSBG) funding, which is received from the State of California through its Community Services Department (CSD), the County of Riverside’s Department of Housing and Workforce Solutions (HWS), on behalf of its Community Action Partnership agency (CAP), is required to file an Annual Report after the end of each program year. The purpose of such report is to summarize the agency’s activities during the previous program year as it relates to its use of CSBG funds.

In satisfaction of this requirement, a copy of CAP’s Program Year 2021 CSBG Annual Report, including all exhibits (Annual Report) is attached hereto for the Board’s consideration and approval. The Annual Report also includes a financial summary of the agency’s activities for Fiscal Year 2021-2022 and a separate Supplemental Report detailing the CSBG CARES Act funding that was also received by CAP from the State of California.

The CAP Annual Report includes narratives of agency success stories, allocation of funds in various domains, volunteer contributions, staff certifications, number of community partners, and other grant funding received by CAP. Additionally, there are modules that outline programmatic outcomes and demographics of Riverside County customers served during the program year.

Staff recommends that the Board receive and file CAP’s Program Year 2021 CSBG Annual Report and the CSBG CARES Act Supplemental Report attached hereto.

Impact on Residents and Businesses

The Annual Report provides an update on CAP’s activities and community impact as it relates to its use of CSBG funds.

Additional Fiscal Information

No impact upon the County’s General Fund. All activities listed in the annual report are funded with CSBG funds.

ATTACHMENTS:

ATTACHMENT A: CAP Program Year 2021 CSBG Annual Report

ATTACHMENT B: CAP Program Year 2021 CSBG – CARES Act Supplemental Report

SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA


Brianna Lontajo, Principal Management Analyst 3/23/2022

| A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained | |
|--|-------|
| | Total |
| Total | 34062 |

| B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained | |
|---|-------|
| | Total |
| Total | 12815 |

| C. INDIVIDUAL LEVEL CHARACTERISTICS | |
|-------------------------------------|-----------------------|
| | Number of individuals |
| 1. Gender | |
| a. Male | 12270 |
| b. Female | 17662 |
| c. Other | 29 |
| d. Unknown/not reported | 4101 |
| e. Total | 34062 |

| | Number of individuals |
|---------------------------|-----------------------|
| 2. Age | |
| a. 0-5 | 2578 |
| b. 6-13 | 5384 |
| c. 14-17 | 3084 |
| d. 18-24 | 2782 |
| e. 25-44 | 6102 |
| f. 45-54 | 2795 |
| g. 55-59 | 1577 |
| h. 60-64 | 1556 |
| i. 65-74 | 2464 |
| j. 75 + | 1639 |
| k. Unknown / not reported | 4101 |
| l. Total | 34062 |

| 3. Education Levels | | Number of Individuals ages 14-24 | Number of Individuals ages 25+ |
|---------------------|---|-------------------------------------|-----------------------------------|
| a. | Grades 0-8 | 2791 | 2596 |
| b. | Grades 9-12/Non-Graduate | 1335 | 189 |
| c. | High School Graduate | 1621 | 12708 |
| d. | GED/Equivalency Diploma | 0 | 0 |
| e. | 12 grade + Some Post-Secondary | 105 | 449 |
| f. | 2 or 4 years College Graduate | 5 | 116 |
| g. | Graduate of other post-secondary school | 9 | 74 |
| h. | Unknown/not reported | 0 | 1 |
| | h. Total | 5866 | 16133 |

4. Disconnected Youth **Number of Individuals**

a. Youth ages 14-24 who are neither working or in school 15

| 5. Health | | Number of Individuals Yes | Number of Individuals No | Number of Individuals Unknown |
|-----------|---------------------|---------------------------|--------------------------|----------------------------------|
| a. | Disabling Condition | 3153 | 26808 | 4101 |
| b. | Health Insurance * | 1308 | 28653 | 4101 |

| c. Health Insurance Sources | | Number of Individuals |
|-----------------------------|---|-----------------------|
| c.1. | Medicaid | 650 |
| c.2. | Medicare | 251 |
| c.3. | State Children's Health Insurance Program | 111 |
| c.4. | State Health Insurance for Adults | 95 |
| c.5. | Military Health Care | 17 |
| c.6. | DirectPurchase | 63 |
| c.7. | Employment Based | 121 |
| c.8. | Unknown/not reported | 0 |
| c.9. | Total | 1308 |

| 6. Ethnicity | | Number of Individuals |
|--------------|---|-----------------------|
| a.1. | Hispanic, Latino or Spanish Origins | 946 |
| a.2. | Not Hispanic, Latino or Spanish Origins | 29015 |

| | |
|---------------------------|-------|
| a.3. Unknown/not reported | 4101 |
| a.4. Total | 34062 |

| 6. Race | Number of Individuals |
|---|-----------------------|
| b.1. American Indian or Alaska Native | 95 |
| b.2. Asian | 170 |
| b.3. Black or African American | 2179 |
| b.4. Native Hawaiian and Other Pacific Islander | 337 |
| b.5. White | 6644 |
| b.6. Other | 20375 |
| b.7. Multi-race (two or more of the above) | 158 |
| b.8. Unknown/not reported | 4104 |
| b.9. Total | 34062 |

| 7. Military Status | Number of Individuals |
|---------------------------------|-----------------------|
| a. Veteran | 90 |
| b. Active Military | 16 |
| c. Never Served in the Military | 18807 |
| d. Unknown/not reported | 2 |
| e. Total | 18915 |

| 8. Work Status (Individuals 18+) | Number of Individuals |
|---|-----------------------|
| a. Employed Full Time | 1266 |
| b. Employed Part Time | 461 |
| c. Migrant or Seasonal Farm Worker | 8 |
| d. Unemployed (Short Term, 6 months or less) | 415 |
| e. Unemployed (Long Term, more than 6 months) | 1599 |
| f. Unemployed (Not in Labor Force) | 2168 |
| g. Retired | 1639 |
| h. Unknown/not reported | 11359 |
| i. Total | 18915 |

D. HOUSEHOLD LEVEL CHARACTERISTICS

| 9. Household Type | Number of Households |
|-------------------------------------|----------------------|
| a. Single Person | 4130 |
| b. Two Adults NO Children | 1017 |
| c. Single Parent Female | 2640 |
| d. Single Parent Male | 184 |
| e. Two Parent Household | 1505 |
| f. Non-related Adults with Children | 16 |
| g. Multigenerational Household | 1012 |
| h. Other | 833 |
| i. Unknown/not reported | 1478 |
| l. Total | 12815 |

| 10. Household Size | Number of Households |
|-------------------------|----------------------|
| a. Single Person | 4130 |
| b. Two | 1983 |
| c. Three | 1533 |
| d. Four | 1458 |
| e. Five | 1009 |
| f. Six or more | 949 |
| g. Unknown/not reported | 1753 |
| h. Total | 12815 |

| 11. Housing | Number of Households |
|----------------------------|----------------------|
| a. Own | 1204 |
| b. Rent | 7257 |
| c. Other permanent housing | 9 |
| d. Homeless | 4 |
| e. Other | 2864 |
| f. Unknown/not reported | 1477 |
| g. Total | 12815 |

| 12. Level of Household Income | Number of Households |
|-------------------------------|----------------------|
| a. Up to 50% | 2232 |
| b. 51% to 75% | 1515 |
| c. 76% to 100% | 2716 |

| | |
|-------------------------|-------|
| d. 101% to 125% | 1644 |
| e. 126% to 150% | 1158 |
| f. 151% to 175% | 768 |
| g. 176% to 200% | 447 |
| h. 201% to 250% | 236 |
| i. 251% and over | 52 |
| j. Unknown/not reported | 2047 |
| k. Total | 12815 |

| 1. Sources of Household Income | Number of Households |
|---|----------------------|
| a. Income from Employment Only | 1237 |
| b. Income from Employment and Other Income Source | 332 |
| c. Income from Employment, Other Income Source, and Non Cash Benefits | 309 |
| d. Income from Employment and Non-Cash Benefits | 925 |
| e. Other Income Source Only | 3637 |
| f. Other Income Source and Non-Cash Benefits | 3686 |
| g. No Income | 0 |
| h. Non Cash Benefits Only | 410 |
| i. Unknown/not reported | 2279 |

| 1. Other Income Source | Number of Households |
|---|----------------------|
| a. TANF | 787 |
| b. Supplemental Security Income (SSI) | 2511 |
| c. Social Security Disability Income (SSDI) | 1146 |
| d. VA Service-Connected Disability Compensation | 30 |
| e. VA Non-Service Connected Disability Pension | 13 |
| f. Private Disability Insurance | 16 |
| g. Worker's Compensation | 12 |
| h. Retirement Income from Social Security | 3882 |
| i. Pension | 464 |
| j. Child Support | 117 |
| k. Alimony or other Spousal Support | 13 |
| l. Unemployment Insurance | 1232 |
| m. EITC | 3 |

| | |
|-------------------------|------|
| n. Other | 1166 |
| o. Unknown/not reported | 4594 |

| 15. Non Cash Benefits | Number of Households |
|---------------------------------|----------------------|
| a. SNAP | 3120 |
| b. WIC | 47 |
| c. LIHEAP | 1645 |
| d. Housing Choice Voucher | 48 |
| e. Public Housing | 733 |
| f. Permanent Supportive Housing | 144 |
| g. HUD-VASH | 37 |
| h. Childcare Voucher | 4 |
| i. Affordable Care Act Subsidy | 4 |
| j. Other | 901 |
| k. Unknown/not reported | 1353 |

E. Number of Individuals May or May Not be Included

| | |
|---|-----------------------|
| a. Unduplicated number of INDIVIDUALS served in Program | Number of Individuals |
|---|-----------------------|

F. Number of Households May or May Not be Included

| | |
|--|----------------------|
| a. Unduplicated number of HOUSEHOLDS served in Program | Number of Households |
|--|----------------------|

| | | |
|-------------|--|-----------------------|
| A.1. | CSBG Eligible Entity Reporting Period | Date Range |
| | Reporting Period | 1/1/2021 - 12/31/2021 |

| | | |
|-------------|--|----------------|
| A.2. | Amount of FY 2021 CSBG CARES Supplemental allocated to reporting entity | Amount |
| | Amount | \$1,211,926.00 |

| A.2. | CSBG CARES Supplemental Expenditures Domains | CSBG Funds |
|-------------|---|-------------------|
| A.2a. | Employment | \$193,397.00 |
| A.2b. | Education and Cognitive Development | \$3,449.00 |
| A.2c. | Income, Infrastructure, and Asset Building | \$64,995.00 |
| A.2d. | Housing | \$0.00 |
| A.2e. | Health and Social/ Behavioral Development (includes nutrition) | \$0.00 |
| A.2f. | Civic Engagement and Community Involvement | \$661,066.00 |
| A.2g. | Services Supporting Multiple Domains | \$710,790.00 |
| A.2h. | Linkages (e.g. partnerships that support multiple domains for the specific purposes of disaster and/or emergency services) | \$0.00 |
| A.2i. | Agency Capacity Building (detailed in A.4) | \$0.00 |
| A.2j. | Other (e.g. emergency management/disaster relief) | \$0.00 |
| A.2k. | Total CSBG Expenditures (auto calculated) | \$1,633,697.00 |
| A.3. | Of the CSBG funds reported above, report the total amount used for Administration. For more information on what qualifies as Administration, refer to IM37. | \$79,865.00 |

| A.4. | Details on Agency Capacity Building Activities Funded by CSBG | Selected |
|-------------|---|-----------------|
| 1. | Please identify which activities were funded by CSBG under Agency Capacity in Table A.2. Please check all that apply. | |
| | Community Needs Assessment | X |
| | Data Management & Reporting | X |
| | Strategic Planning | X |
| | Training & Technical Assistance | X |
| | Other* | |
| | *Below please specify Other Activities funded by CSBG under Agency Capacity: | |

| A.5. | Details on Use of CSBG CARES Supplemental Funds | Selected |
|-------------|--|-----------------|
| | Please provide details on use of the CSBG CARES funds. Please only include activities not already included in elsewhere in the CSBG Annual Report. | |

| C.1. CSBG Eligible Entity Reporting Period | Date Range |
|--|-----------------------|
| Reporting Period | 1/1/2021 - 12/31/2021 |

| C.2. Amount of FY 2021 CSBG CARES funds allocated to reporting entity | Amount |
|---|----------------|
| Amount | \$1,225,383.00 |

| C.3. Federal Resources Allocated (Other than CSBG) | Amount |
|---|----------------|
| C.3a. Weatherization (DOE) (include oil overcharge \$\$) | \$365,592.00 |
| C.3b. Health and Human Services (HHS) | |
| C.3b.1. LIHEAP - Fuel Assistance (include oil overcharge \$\$) | \$2,617,447.00 |
| C.3b.2. LIHEAP - Weatherization (include oil overcharge \$\$) | \$2,806,167.00 |
| C.3b.3. Head Start | \$0.00 |
| C.3b.4. Early Head Start | \$0.00 |
| C.3b.5. Older Americans Act | \$0.00 |
| C.3b.6. Social Services Block Grant (SSBG) | \$0.00 |
| C.3b.7. Medicare/Medicaid | \$0.00 |
| C.3b.8. Assets for Independence (AFI) | \$0.00 |
| C.3b.9. Temporary Assistance for Needy Families (TANF) | \$0.00 |
| C.3b.10. Child Care Development Block Grant (CCDBG) | \$0.00 |
| C.3b.11. Community Economic Development (CED) | \$0.00 |
| C.3b.12. Other HHS Resources (Please specify others below): | |
| C.3b.13. Total Other HHS Resources | \$0.00 |
| C.3c. Department of Agriculture (USDA) | |
| C.3c.1. Special Supplemental Nutrition for Women, Infants, and Children (WIC) | \$0.00 |
| C.3c.2. All USDA Non-Food programs (e.g. rural development) | \$0.00 |
| C.3c.3. All other USDA Food programs | \$0.00 |
| C.3d. Department of Housing and Urban Development (HUD) | |
| C.3d.1. Community Development Block Grant (CDBG) - Federal, State, and Local | \$0.00 |
| C.3d.2. Section 8 | \$0.00 |
| C.3d.3. Section 202 | \$0.00 |
| C.3d.4. Home Tenant-Based Rental Assistance (HOME TBRA) | \$0.00 |
| C.3d.5. HOPE for Homeowners Program (H4H) | \$0.00 |
| C.3d.6. Emergency Solutions Grant (ESG) | \$0.00 |
| C.3d.7. Continuum of Care (CoC) | \$0.00 |
| C.3d.8. All other HUD programs, including homeless programs | \$0.00 |
| C.3e. Department of Labor (DOL) | |
| C.3e.1. Workforce Innovation and Opportunity Act (WIOA) *previously WIA | \$0.00 |

| | | |
|--------------|--|----------------|
| C.3e.2. | Other DOL Employment and Training programs | \$0.00 |
| C.3e.3. | All other DOL programs | \$0.00 |
| C.3f. | Corporation for National and Community Service (CNCS) programs | \$0.00 |
| C.3g. | Federal Emergency Management Agency (FEMA) | \$0.00 |
| C.3h. | Department of Transportation | \$0.00 |
| C.3i. | Department of Education | \$0.00 |
| C.3j. | Department of Justice | \$0.00 |
| C.3k. | Department of Treasury | \$0.00 |
| C.3l. | Other Federal Resources (Please specify others below): | |
| | 2020-2021 VITA Matching Grant (IRS) | \$162,623.00 |
| C.3m. | Total Other Federal Resources (auto calculated) | \$162,623.00 |
| C.3n. | Total: Non-CSBG Federal Resources Allocated (auto calculated) | \$5,951,829.00 |

| C/C8 | Total Resources Allocated | Amount |
|------|---|----------------|
| C.7. | Total Non-CSBG Resources Allocated: (Federal, State, Local & Private) (auto calculated) | \$5,951,829.00 |
| C.8. | Total Resources in CSBG Eligible Entity (Including CSBG) (auto calculated) | \$7,177,212.00 |

| Employment Services | | Unduplicated Number of Individuals Served |
|--|--|--|
| SRV 1a Vocational Training | | |
| SRV 1b. On-the-Job and other Work Experience | | 12 |
| SRV 1c Youth Summer Work Placements | | |
| SRV 1d Apprenticeship/Internship | | |
| SRV 1e Self-Employment Skills Training | | |
| SRV 1f Job Readiness Training | | |
| SRV 1g Workshops | | |
| SRV 1h Coaching | | |
| SRV 1i Coaching | | |
| SRV 1j. Resume Development | | 12 |
| SRV 1k. Interview Skills Training | | 12 |
| SRV 1l Job Referrals | | |
| SRV 1m Job Placements | | |
| SRV 1n Pre-employment physicals, background checks, etc. | | |
| SRV 1o Coaching | | |
| SRV 1p Interactions with employers | | |
| SRV 1q. Employment Supplies | | 542 |
| GeneralComment | | |
| | | |
| Education and Cognitive Development Services | | Unduplicated Number of Individuals Served |
| SRV 2a Early Head Start | | |
| SRV 2b Head Start | | |
| SRV 2c Other Early-Childhood (0-5 yr. old) Education | | |
| SRV 2d K-12 Education | | |
| SRV 2e K-12 Support Services | | |
| SRV 2f. Financial Literacy Education | | 697 |
| SRV 2g Literacy/English Language Education | | |
| SRV 2h College-Readiness Preparation/Support | | |
| SRV 2i Other Post Secondary Preparation | | |
| SRV 2j Other Post Secondary Support | | |
| SRV 2k School Supplies | | |
| SRV 2l Before and After School Activities | | |

| | |
|---|--|
| SRV 2m Summer Youth Recreational Activities | |
| SRV 2n Summer Education Programs | |
| SRV 2o Behavior Improvement Programs (attitude, self-esteem, Dress-for-Success, etc.) | |
| SRV 2p Mentoring | |
| SRV 2q Leadership Training | |
| SRV 2r Adult Literacy Classes | |
| SRV 2s English Language Classes | |
| SRV 2t Basic Education Classes | |
| SRV 2u High School Equivalency Classes | |
| SRV 2v Leadership Training | |
| SRV 2w Parenting Supports (may be a part of the early childhood programs identified above) | |
| SRV 2x Applied Technology Classes | |
| SRV 2y Post Secondary Education Preparation | |
| SRV 2z Financial Literacy Education | |
| SRV 2aa. College applications, text books, computers, etc. | 155 |
| SRV 2bb Scholarships | |
| SRV 2cc Home Visits | |
| GeneralComment | |
| Income and Asset Building Services | Unduplicated Number of Individuals Served |
| SRV 3r Direct Financial Assistance | |
| SRV 3a. Financial Capability Skills Training | 697 |
| SRV 3b Financial Coaching/Counseling | |
| SRV 3c Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.) | |
| SRV 3d First-time Homebuyer Counseling | |
| SRV 3e Foreclosure Prevention Counseling | |
| SRV 3f Small Business Start-Up and Development Counseling Sessions/Classes | |
| SRV 3g Child Support Payments | |
| SRV 3h Health Insurance | |
| SRV 3i Social Security/SSI Payments | |

| | |
|--|------|
| SRV 3j Veteran's Benefits | |
| SRV 3k TANF Benefits | |
| SRV 3l SNAP Benefits | |
| SRV 3m Saving Accounts/IDAs and other asset building accounts | |
| SRV 3n Other financial products (IRA accounts, MYRA, other retirement accounts, etc.) | |
| SRV 3o EITC, or Other Tax Preparation programs | |
| SRV 3p Micro loans | |
| SRV 3q Business incubator/business development loans | |
| GeneralComment | |
| Housing Services | |
| SRV 4a Financial Capability Skill Training | |
| SRV 4b Financial Coaching/Counseling | |
| SRV 4c Rent Payments (includes Emergency Rent Payments) | |
| SRV 4d Deposit Payments | |
| SRV 4e Mortgage Payments (includes Emergency Mortgage Payments) | |
| SRV 4f Eviction Counseling | |
| SRV 4g Landlord/Tenant Mediations | |
| SRV 4h Landlord/Tenant Rights Education | |
| SRV 4i Utility Payments (includes Emergency Utility Payments) | |
| SRV 4j Utility Deposits | |
| SRV 4k. Utility Arrears Payments | 1289 |
| SRV 4l Level Billing Assistance | |
| SRV 4m Temporary Housing Placement (includes Emergency Shelters) | |
| SRV 4n Transitional Housing Placements | |
| SRV 4o Permanent Housing Placements | |
| SRV 4p Rental Counseling | |
| SRV 4q Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs) | |
| SRV 4r Independent-living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.) | |
| SRV 4s Healthy Homes Services(e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.) | |

**Unduplicated Number of
Individuals Served**

SRV 4t Energy Efficiency Improvements (e.g. insulation, air sealing, furnace repair, etc.)

GeneralComment

Health and Social/Behavioral Development Services

Unduplicated Number of
Individuals Served

SRV 5g Maternal/Child Health

SRV 5h Nursing Care Sessions

SRV 5i In-Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)

SRV 5j Health Insurance Options Counseling

SRV 5k Coaching Sessions

SRV 5l Family Planning Classes

SRV 5m Contraceptives

SRV 5n ST/HIV Prevention Counseling Sessions

SRV 5o ST/HIV Screenings

SRV 5p Wellness Classes (stress reduction, medication management, mindfulness, etc.)

SRV 5q Exercise/Fitness

SRV 5r Detoxification Sessions

SRV 5s Substance Abuse Screenings

SRV 5t Substance Abuse Counseling

SRV 5u Mental Health Assessments

SRV 5v Mental Health Counseling

SRV 5w Crisis Response/Call-In Responses

SRV 5x Domestic Violence Programs

SRV 5y Substance Abuse Support Group Meetings

SRV 5z Domestic Violence Support Group Meetings

SRV 5aa Mental Health Support Group Meeting

SRV 5bb Adult Dental Screening/Exams

SRV 5cc Adult Dental Services (including Emergency Dental Procedures)

SRV 5dd Child Dental Screenings/Exams

SRV 5ee Child Dental Services (including Emergency Dental Procedures)

SRV 5ff Skills Classes (Gardening, Cooking, Nutrition)

| | |
|---|--|
| SRV 5gg Community Gardening Activities | |
| SRV 5hh Incentives (e.g. gift card for food preparation, rewards for participation, etc.) | |
| SRV 5ii Prepared Meals | |
| SRV 5jj Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries) | |
| SRV 5kk Family Mentoring Sessions | |
| SRV 5ll Life Skills Coaching Sessions | |
| SRV 5mm Parenting Classes | |
| SRV 5nn. Kits/boxes | 1000 |
| SRV 5oo Hygiene Facility Utilizations (e.g. showers, toilets, sinks) | |
| SRV 5a Immunizations - COVID Vaccination | |
| SRV 5b Physicals | |
| SRV 5c Developmental Delay Screening | |
| SRV 5d Vision Screening | |
| SRV 5e Prescription Payments | |
| SRV 5f Doctor Visit Payments | |
| GeneralComment | |
| | |
| Civic Engagement and Community Involvement Indicators Services | Unduplicated Number of Individuals Served |
| SRV 6a Voter Education and Access | |
| SRV 6b Leadership Training | |
| SRV 6c Tri-partite Board Membership | |
| SRV 6d Citizenship Classes | |
| SRV 6e Getting Ahead Classes | |
| SRV 6f Volunteer Training | |
| GeneralComment | |
| | |
| Services Supporting Multiple Domains Services | Unduplicated Number of Individuals Served |
| SRV 7a. Case Management | 1289 |
| SRV 7b Eligibility Determinations | |
| SRV 7c Referrals | |

| |
|--|
| SRV 7d Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair; including emergency services) |
| SRV 7e Child Care subsidies |
| SRV 7f Child Care payments |
| SRV 7g Day Centers |
| SRV 7h Birth Certificate |
| SRV 7i Social Security Card |
| SRV 7j Driver's License |
| SRV 7k Criminal Record Expungements |
| SRV 7l Immigration Support Services (relocation, food, clothing) |
| SRV 7m Legal Assistance |
| SRV 7n Emergency Clothing Assistance |
| SRV 7o Mediation/Customer Advocacy Interventions |
| SRV 7p Personal Protective Equipment (PPE) |
| SRV 7q COVID Testing |

General Comment

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|--|
| |
|--|

CSBG Eligible Entity Management Accomplishments

Community Action Partnership was successful in increasing agency capacity by securing two additional funding streams to operate its trademark cool and warm center program. CAP Riverside received \$20,000 grants from both the Regional Access Project Foundation and Southern California Edison to operate cool and warm centers during the pandemic. Community Action Partnership facilitates cool and warm centers throughout Riverside County that provide a safe place for residents, especially those most vulnerable, to escape extreme seasonal temperatures and save money on their utility bills. Cool and warm center visitors are provided with water, a nutritious snack, mini fans, PPE, and community resources when they visit a cool or warm center.

Innovative Solutions Highlights

The COVID-19 pandemic had profound effects on Riverside County's residents. In response to COVID, CAP Riverside received a Coronavirus Aid, Relief and Economic Security (CARES) Act allocation of several million dollars to spend in the community in response to COVID. CAP Riverside used the funding to expand utility assistance for income eligible participants to receive assistance with water, trash, sewer, and internet past due bills. In many cases, this was the lifeline Riverside County residents needed that enabled them to make ends meet while balancing expenses after suffering unemployment because of the pandemic. CAP Riverside promoted the expanded utility assistance with a social media blitz, flyers, and to existing LHEAP customers. The application process was streamlined which enabled CAP Riverside to quickly determine eligibility and process the utility assistance payments directly to the utility companies on behalf of the customer. This program served hundreds of the most vulnerable Riverside County residents putting hundreds of thousands of dollars back into the local community.

State and CSBG Eligible Entity Continuous Improvement

CAP Riverside is dedicated to continuous improvement and delivery of services to the public. During the past year, CAP Riverside embarked on a journey to revamp its customer satisfaction survey to better meet the needs of customers and identify opportunities for improvement. This resulted in a survey that enables management to compare year over year data for customer satisfaction survey responses. Additionally, technology was utilized, and customers can now complete the survey by scanning a QR code in addition to completing hard copy surveys. The new and improved survey instrument used a rating scale for various questions such as, "how many stars do we get for overall satisfaction with the service you received?" CAP Riverside management wanted to ensure we were capturing the agency's goal of recognizing diversity, equity, and inclusion which led to the following survey question, "how many stars do we get for treating you with respect and dignity?" All the customer satisfaction survey data is stored electronically using Microsoft Forms which also allows for reports to be pulled on demand. By using technology and a new rating system, CAP Riverside is better equipped to track, monitor, and report on customer satisfaction and quickly identify opportunities for improvement.

| A.1. CSBG Eligible Entity Reporting Period | Date Range |
|--|-----------------------|
| Reporting Period | 1/1/2021 - 12/31/2021 |

| A.2. CSBG Expenditures Domains | CSBG Funds |
|--|----------------|
| A.2a. Employment | \$1,201,342.00 |
| A.2b. Education and Cognitive Development | \$71,090.00 |
| A.2c. Income, Infrastructure, and Asset Building | \$383,856.00 |
| A.2d. Housing | \$0.00 |
| A.2e. Health and Social/ Behavioral Development(includes nutrition) | \$0.00 |
| A.2f. Civic Engagement and Community Involvement | \$103,222.00 |
| A.2g. Services Supporting Multiple Domains | \$111,248.00 |
| A.2h. Linkages(e.g. partnerships that support multiple domains) | \$132,868.00 |
| A.2i. Agency Capacity Building(detailed below in Table C) | \$4,858.00 |
| A.2j. Other(e.g.emergency management / disaster relief) | \$0.00 |
| A.2k. Total CSBG Expenditures (auto-calculated) | \$2,008,484.00 |
| A.3. Of the CSBG funds reported above, report the total amount used for Administration. For more information on what qualifies as Administration, refer to IM37. | \$462,898.00 |

| A.4. Details on Agency Capacity Building Activities Funded by CSBG: | Selected |
|--|----------|
| 1. Please identify which activities were funded by CSBG as reported under A.2i Agency Capacity in Table A.2. | |
| Community Needs Assessment | X |
| Data Management & Reporting | X |
| Strategic Planning | X |
| Training & Technical Assistance | X |
| Other* | |
| *Below please specify Other Activities funded by CSBG under Agency Capacity: | |

| B.1. | CSBG Eligible Entity Reporting Period | Date Range |
|------|---------------------------------------|-----------------------|
| | Reporting Period | 1/1/2021 - 12/31/2021 |

| B.2. Hours of Agency Capacity Building | | Hours |
|--|--|-------|
| B.2a. | Hours of Board Members in capacity building activities | 415 |
| B.2b. | Hours of Agency Staff in capacity building activities | 3106 |

| B.3. Volunteer Hours | | Hours |
|----------------------|---|-------|
| B.3a. | Total number of volunteer hours donated to the agency | 40161 |
| B.3a.1. | Of the above, the total number of volunteer hours donated by individuals with low incomes | 8032 |

| B.4. The number of staff who hold certifications that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following: | | Number |
|---|--|--------|
| B.4a. | Number of Nationally Certified ROMA Trainers | 0 |
| B.4b. | Number of Nationally Certified ROMA Implementers | 1 |
| B.4c. | Number of Certified Community Action Professionals(CCAP) | 2 |
| B.4d. | Number of Staff with a child development certification | 0 |
| B.4e. | Number of Staff with a family development certification | 0 |
| B.4f. | Number of Pathways Reviewers | 0 |
| B.4g. | Number of Staff with Home Energy Professional Certifications | 8 |
| B.4g.1. | Number of Energy Auditors | 8 |
| B.4g.2. | Number of Retrofit Installer Technicians | 2 |
| B.4g.3. | Number of Crew Leaders | 2 |
| B.4g.4. | Number of Quality Control Inspectors(QCI) | 2 |
| B.4h. | Number of LEED Risk Certified assessors | 1 |
| B.4i. | Number of Building Performance Institute(BPI) certified professionals | 5 |
| B.4j. | Number of Classroom Assessment Scoring System(CLASS) certified professionals | 1 |
| B.4k. | Number of Certified Housing Quality Standards(HQS) Inspectors | 0 |
| B.4l. | Number of American Institute of Certified Planners(AICP) | 0 |
| B.4m. | Other (Please specify others below): | |
| | Number of HVAC -- EPA Certified | 2 |

| B.5. Number of organizations, both public and private, that the CSBG Eligible Entity actively works with to expand resources and opportunities in order to achieve family and community outcomes: | | Number |
|---|------------|--------|
| B.5a. | Non-Profit | 76 |

| | | |
|-------|--|----|
| B.5b. | Faith Based | 82 |
| B.5c. | Local Government | 50 |
| B.5d. | State Government | 3 |
| B.5e. | Federal Government | 4 |
| B.5f. | For-Profit Business or Corporation | 19 |
| B.5g. | Consortiums / Collaborations | 15 |
| B.5h. | School Districts | 22 |
| B.5i. | Institutions of Post-Secondary Education/ Training | 7 |
| B.5j. | Financial / Banking Institutions | 9 |
| B.5k. | Health Service Organizations | 5 |
| B.5l. | Statewide Associations or Collaborations | 2 |

| C1. | CSBG Eligible Entity Reporting Period | Date Range |
|-----|---------------------------------------|-----------------------|
| | Reporting Period | 1/1/2021 - 12/31/2021 |

| C2. | Amount of FY 2021 CSBG allocated to reporting entity | Amount |
|-----|--|----------------|
| | Amount | \$3,952,683.00 |

| C3. | Federal Resources Allocated (Other than CSBG) | Amount |
|---------|---|----------------|
| C3a. | Weatherization (DOE) (include oil overcharge \$\$) | \$365,592.00 |
| C3b. | Health and Human Services (HHS) | |
| C3b.1. | LIHEAP - Fuel Assistance (include oil overcharge \$\$) | \$2,617,447.00 |
| C3b.2. | LIHEAP - Weatherization (include oil overcharge \$\$) | \$2,806,167.00 |
| C3b.3. | Head Start | \$0.00 |
| C3b.4. | Early Head Start | \$0.00 |
| C3b.5. | Older Americans Act | \$0.00 |
| C3b.6. | Social Services Block Grant (SSBG) | \$0.00 |
| C3b.7. | Medicare/Medicaid | \$0.00 |
| C3b.8. | Assets for Independence (AFI) | \$0.00 |
| C3b.9. | Temporary Assistance for Needy Families (TANF) | \$0.00 |
| C3b.10. | Child Care Development Block Grant (CCDBG) | \$0.00 |
| C3b.11. | Community Economic Development (CED) | \$0.00 |
| C3b.12. | Other HHS Resources (Please specify others below): | |
| C3b.13. | Total Other HHS Resources | \$0.00 |
| C3c. | Department of Agriculture (USDA) | |
| C3c.1. | Special Supplemental Nutrition for Women, Infants, and Children (WIC) | \$0.00 |
| C3c.2. | All USDA Non-Food programs (e.g. rural development) | \$0.00 |
| C3c.3. | All other USDA Food programs | \$0.00 |
| C3d. | Department of Housing and Urban Development (HUD) | |
| C3d.1. | Community Development Block Grant (CDBG) - Federal, State, and Local | \$0.00 |
| C3d.2. | Section 8 | \$0.00 |
| C3d.3. | Section 202 | \$0.00 |
| C3d.4. | Home Tenant-Based Rental Assistance (HOME TBRA) | \$0.00 |
| C3d.5. | HOPE for Homeowners Program (H4H) | \$0.00 |
| C3d.6. | Emergency Solutions Grant (ESG) | \$0.00 |
| C3d.7. | Continuum of Care (CoC) | \$0.00 |
| C3d.8. | All other HUD programs, including homeless programs | \$0.00 |
| C3e. | Department of Labor (DOL) | |
| C3e.1. | Workforce Innovation and Opportunity Act (WIOA) *previously WIA | \$0.00 |

| | | |
|--------------|--|----------------|
| C.3e.2. | Other DOL Employment and Training programs | \$0.00 |
| C.3e.3. | All other DOL programs | \$0.00 |
| C.3f. | Corporation for National and Community Service (CNCS) programs | \$0.00 |
| C.3g. | Federal Emergency Management Agency (FEMA) | \$0.00 |
| C.3h. | Department of Transportation | \$0.00 |
| C.3i. | Department of Education | \$0.00 |
| C.3j. | Department of Justice | \$0.00 |
| C.3k. | Department of Treasury | \$0.00 |
| C.3l. | Other Federal Resources (Please specify others below): | |
| | 2020-2021 VITA Matching Grant (IRS) | \$162,623.00 |
| C.3m. | Total Other Federal Resources (auto-calculated) | \$162,623.00 |
| C.3n. | Total: Non-CSBG Federal Resources Allocated (auto-calculated) | \$5,951,829.00 |

| | | |
|--------------|---|---------------|
| C.4. | State Resources Allocated | Amount |
| C.4a. | State appropriated funds used for the same purpose as Federal CSBG funds | \$0.00 |
| C.4b. | State Housing and Homeless programs (include housing tax credits) | \$0.00 |
| C.4c. | State Nutrition programs | \$0.00 |
| C.4d. | State Early Childhood Programs (e.g. Head Start, Day Care) | \$0.00 |
| C.4e. | State Energy programs | \$0.00 |
| C.4f. | State Health programs | \$0.00 |
| C.4g. | State Youth Development programs | \$0.00 |
| C.4h. | State Employment and Training programs | \$0.00 |
| C.4i. | State Senior programs | \$0.00 |
| C.4j. | State Transportation programs | \$0.00 |
| C.4k. | State Education programs | \$0.00 |
| C.4l. | State Community, Rural and Economic Development programs | \$0.00 |
| C.4m. | State Family Development programs | \$0.00 |
| C.4n. | Other State Resources (Please specify others below): | |
| | Dispute Resolutions Programs Act | \$180,000.00 |
| | Department of Public Social Services (DPSS) | \$83,633.00 |
| C.4o. | Total Other State Resources (auto-calculated) | \$263,633.00 |
| C.4p. | Total: State Resources Allocated (auto-calculated) | \$263,633.00 |
| C.4q. | If any of these resources were also reported under Item 15 (Federal Resources), please estimate the amount. | \$0.00 |

| | | |
|-------------|---|---------------|
| C.5. | Local Resources Allocated | Amount |
| C.5a. | Amount of unrestricted funds appropriated by local government | \$250,000.00 |
| C.5b. | Amount of restricted funds appropriated by local government | \$58,492.00 |

| | | |
|-------|---|--------------|
| C.5c. | Value of Contract Services | \$0.00 |
| C.5d. | Value of in-kind goods/services received from local government | \$0.00 |
| C.5e. | Total: Local Resources Allocated (auto-calculated) | \$308,492.00 |
| C.5f. | If any of these resources were also reported under Item 15 (Federal Resources), please estimate the amount. | \$0.00 |

| C.6. Private Sector Resources Allocated | | Amount |
|---|--|-------------|
| C.6a. | Funds from foundations, corporations, United Way, other nonprofits | \$20,000.00 |
| C.6b. | Other donated funds | \$0.00 |
| C.6c. | Value of other donated items, food, clothing, furniture, etc. | \$0.00 |
| C.6d. | Value of in-kind services received from businesses | \$0.00 |
| C.6e. | Payments by clients for services | \$0.00 |
| C.6f. | Payments by private entities for goods or services for low income clients or communities | \$0.00 |
| C.6g. | Total: Private Sector Resources Allocated (auto-calculated) | \$20,000.00 |
| C.6h. | If any of these resources were also reported under Item 15, 17, or 20 (Federal, State or Local Resources), please estimate the amount. | \$0.00 |

| C7/C8 Total Resources Allocated | | Amount |
|---------------------------------|---|-----------------|
| C.7. | Total Non-CSBG Resources Allocated: (Federal, State, Local & Private) | \$6,543,954.00 |
| C.8. | Total Resources in CSBG Eligible Entity (including CSBG) | \$10,496,637.00 |

| Employment Indicators | I.) Number of Individuals Served | II.) Target | III.) Actual Results | IV.) Percentage Achieving Outcome | V.) Performance Target Accuracy |
|--|----------------------------------|-------------|----------------------|-----------------------------------|---------------------------------|
| FNPI 1a. The number of unemployed youth who obtained employment to gain skills or income. | 6 | 5 | 5 | 83.33333333 | 100 |
| FNPI 1b. The number of unemployed adults who obtained employment (up to a living wage) | 66 | 60 | 61 | 92.42424242 | 101.6666667 |
| FNPI 1c. The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage). | 66 | 60 | 61 | 92.42424242 | 101.6666667 |
| FNPI 1d. The number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage). | | | | | |
| FNPI 1e. The number of unemployed adults who obtained employment (with a living wage or higher). | | | | | |
| FNPI 1f. The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher). | | | | | |
| FNPI 1g. The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher). | | | | | |
| FNPI 1h. The number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits. | 27 | 21 | 17 | 62.96296296 | 80.95238095 |
| FNPI 1h.1. the number of employed participants who increased income from employment through wage or salary amount increase. | 27 | 21 | 17 | 62.96296296 | 80.95238095 |
| FNPI 1h.2. the number of employed participants who increased income from employment through hours worked increase. | | | | | |
| FNPI 1h.3. the number of employed participants who increased benefits related to employment. | | | | | |
| FNPI 1z. The number of individuals: (please specify) | | | | | |
| FNPI 1z. The number of individuals: (please specify) | | | | | |
| FNPI 1z. Number of employed individuals at risk of losing employment who maintained employment as a result of CAA interventions. | | | | | |
| FNPI 1z. Number of employed individuals at risk of losing employment who maintained employment as a result of CAA interventions. | | | | | |
| FNPI 1z. Number of youth who maintained employment for 90 days. | | | | | |

| | |
|--|---|
| FNPI 1z. Number of youth who maintained employment for 90 days. | 0 |
| FNPI 1z. Number of employed individuals at risk of losing employment who maintained employment as a result of CAA interventions. | 0 |
| FNPI 1z. Number of employed individuals at risk of losing employment who maintained employment as a result of CAA interventions. | 0 |
| FNPI 1z. Number of youth who maintained employment for 90 days. | 0 |
| FNPI 1z. Number of youth who maintained employment for 90 days. | 0 |

General Comment

FNPI 1b. and FNPI 1c. Living Wage. Living wage, as annual income before taxes, calculated for Riverside County, is \$34,188 for 1 adult, \$59,120 for two adults, \$70,808 for 2 adults with 1 child, and \$79,084 for 2 adults with 2 children. Source: livingwage.mit.edu/counties/06065 (Riverside County).

| Education and Cognitive Development Indicators | I.) Number of Individuals Served | II.) Target | III.) Actual Results | IV.) Percentage Achieving Outcome | V.) Performance Target Accuracy |
|---|----------------------------------|-------------|----------------------|-----------------------------------|---------------------------------|
| FNPI 2a. The number of children (0 to 5) who demonstrated improved emergent literacy skills. | | | | | 0 |
| FNPI 2b. The number of children (0 to 5) who demonstrated skills for school readiness. | | | | | 0 |
| FNPI 2c. The number of children and youth who demonstrated improved positive approaches toward learning, including improved attention skills. (auto total). | | | | | 0 |
| FNPI 2c.1. Early Childhood Education (ages 0-5) | | | | | 0 |
| FNPI 2c.2. 1st grade-8th grade | | | | | 0 |
| FNPI 2c.3. 9th grade-12th grade | | | | | 0 |
| FNPI 2d. The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills). (auto total). | | | | | 0 |
| FNPI 2d.1. Ages 0-5 in Early Childhood Education | | | | | 0 |
| FNPI 2d.2. 1st grade-8th grade | | | | | 0 |
| FNPI 2d.3. 9th grade-12th grade | | | | | 0 |
| FNPI 2e. The number of parents/caregivers who improved their home environments. | | | | | 0 |

| | | | | | | | |
|--|---|--------------------|-----------------------------|--|--|-------------|-----|
| FNPI 2f. The number of adults who demonstrated improved basic education. | | | | | 0 | | |
| FNPI 2g. The number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma. | | | | | 0 | | |
| FNPI 2h. The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills. | 133 | 125 | 107 | 80.45112782 | | 85.6 | |
| FNPI 2i. The number of individuals who obtained an Associate's degree. | | | | | 0 | | |
| FNPI 2j. The number of individuals who obtained a Bachelor's degree | | | | | 0 | | |
| FNPI 2k. The number of individuals: (please specify) | | | | | 0 | | |
| FNPI 2l. The number of individuals: (please specify) | | | | | 0 | | |
| FNPI 2m. Number of individuals who obtained and moved from a high school diploma and/or equivalent to post secondary education (of any kind). | | | | | 0 | | |
| FNPI 2n. Number of individuals who obtained and moved from a high school diploma and/or equivalent to post secondary education (of any kind). | | | | | 0 | | |
| FNPI 2o. Number of individuals who obtained and moved from a high school diploma and/or equivalent to post-secondary education (of any kind). | | | | | 0 | | |
| General Comment | | | | | | | |
| | | | | | | | |
| Income, Infrastructure, and Asset Building Indicators | I.) Number of Individuals Served | II.) Target | III.) Actual Results | IV.) Percentage Achieving Outcome | V.) Performance Target Accuracy | | |
| FNPI 3a. The number of individuals who achieved and maintained capacity to meet basic needs for 90 days. | | | | | | 0 | 0 |
| FNPI 3b. The number of individuals who achieved and maintained capacity to meet basic needs for 180 days. | | | | | | 0 | 0 |
| FNPI 3c. The number of individuals who opened a savings account or IDA. | 133 | 120 | 124 | 93.23308271 | | 103.3333333 | |
| FNPI 3d. The number of individuals who increased their savings. | 133 | 120 | 117 | 87.96992481 | | 97.5 | |
| FNPI 3e. The number of individuals who used their savings to purchase an asset. | 40 | 25 | 22 | | 55 | | 88 |
| FNPI 3e.1. the number of individuals who purchased a home. | 20 | 10 | 11 | | 55 | | 110 |

| | | | | | | |
|---|----------------------------------|-------------|----------------------|-----------------------------------|---------------------------------|-----|
| FNPI 3f. The number of individuals who improved their credit scores. | | | | | 0 | 0 |
| FNPI 3g. The number of individuals who increased their net worth. | | | | | 0 | 0 |
| FNPI 3h. The number of individuals engaged with the Community Action Agency who report improved financial well-being. | | | | | 0 | 0 |
| FNPI 3i. The number of individuals: (please specify) | | | | | 0 | 0 |
| FNPI 3j. The number of individuals: (please specify) | | | | | 0 | 0 |
| FNPI 3k. Number of individuals who started their own business. | | | | | 0 | 0 |
| FNPI 3l. Number of individuals who started their own business. | | | | | 0 | 0 |
| FNPI 3m. Number of individuals who maintained their own business for 180 days. | | | | | 0 | 0 |
| FNPI 3n. Number of individuals who maintained their own business for 180 days. | | | | | 0 | 0 |
| FNPI 3o. Number of individuals who increased their income from a non-employment source. | | | | | 0 | 0 |
| FNPI 3p. Number of individuals who increased their income from a non-employment source. | | | | | 0 | 0 |
| FNPI 3q. Number of individuals who reduced their reliance on public subsidies. | | | | | 0 | 0 |
| FNPI 3r. Number of individuals who reduced their reliance on public subsidies. | | | | | 0 | 0 |
| FNPI 3s. Number of individuals who reduced debt. | | | | | 0 | 0 |
| FNPI 3t. Number of individuals who reduced debt. | | | | | 0 | 0 |
| General Comment | | | | | | |
| Housing Indicators | | | | | | |
| | I.) Number of Individuals Served | II.) Target | III.) Actual Results | IV.) Percentage Achieving Outcome | V.) Performance Target Accuracy | |
| FNPI 4a. The number of individuals experiencing homelessness who obtained safe temporary shelter. | | | | | 0 | 0 |
| FNPI 4b. The number of individuals who obtained safe and affordable housing. | 20 | 10 | 11 | 55 | 110 | 110 |
| FNPI 4c. The number of individuals who maintained safe and affordable housing for 90 days. | | | | | 0 | 0 |
| FNPI 4d. The number of individuals who maintained safe and affordable housing for 180 days. | | | | | 0 | 0 |
| FNPI 4e. The number of individuals who avoided eviction. | | | | | 0 | 0 |
| FNPI 4f. The number of individuals who avoided foreclosure. | | | | | 0 | 0 |

FNPI 4g. The number of households who experienced improved health and safety due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon monoxide and/or fire hazards or electrical issues, etc).

| | | | | |
|--|---|---|---|---|
| | 0 | 0 | 0 | 0 |
|--|---|---|---|---|

FNPI 4h. The number of individuals with improved energy efficiency and/or energy burden reduction in their homes.

| | | | | | |
|--|-----|-----|-----|-----|-----|
| | 162 | 150 | 162 | 100 | 108 |
|--|-----|-----|-----|-----|-----|

FNPI 4z. The number of individuals: (please specify)

| | | | | | |
|--|---|---|---|---|---|
| | 0 | 0 | 0 | 0 | 0 |
|--|---|---|---|---|---|

FNPI 4z. The number of individuals: (please specify)

| | | | | | |
|--|---|---|---|---|---|
| | 0 | 0 | 0 | 0 | 0 |
|--|---|---|---|---|---|

FNPI 4z. Number of individuals who improved physical access in their living space (wheel chair ramps, grab bars etc.).

| | | | | | |
|--|---|---|---|---|---|
| | 0 | 0 | 0 | 0 | 0 |
|--|---|---|---|---|---|

FNPI 4z. Number of individuals who avoided a utility shut-off.

| | | | | | |
|--|---|---|---|---|---|
| | 0 | 0 | 0 | 0 | 0 |
|--|---|---|---|---|---|

FNPI 4z. Number of individuals who avoided a utility shut-off.

| | | | | | |
|--|---|---|---|---|---|
| | 0 | 0 | 0 | 0 | 0 |
|--|---|---|---|---|---|

FNPI 4z. Number of individuals who obtained utilities.

| | | | | | |
|--|---|---|---|---|---|
| | 0 | 0 | 0 | 0 | 0 |
|--|---|---|---|---|---|

FNPI 4z. Number of individuals who obtained utilities.

| | | | | | |
|--|---|---|---|---|---|
| | 0 | 0 | 0 | 0 | 0 |
|--|---|---|---|---|---|

FNPI 4z. Number of individuals whose energy service was restored after disconnection

| | | | | | |
|--|---|---|---|---|---|
| | 0 | 0 | 0 | 0 | 0 |
|--|---|---|---|---|---|

FNPI 4z. Number of individuals whose energy service was restored after disconnection

| | | | | | |
|--|---|---|---|---|---|
| | 0 | 0 | 0 | 0 | 0 |
|--|---|---|---|---|---|

FNPI 4z. Number of individuals whose Number of individuals whose inoperable home energy equipment was repaired or replaced

| | | | | | |
|--|---|---|---|---|---|
| | 0 | 0 | 0 | 0 | 0 |
|--|---|---|---|---|---|

FNPI 4z. Number of individuals whose Number of individuals whose inoperable home energy equipment was repaired or replaced

| | | | | | |
|--|---|---|---|---|---|
| | 0 | 0 | 0 | 0 | 0 |
|--|---|---|---|---|---|

GeneralComment

FNPI 4h. All participants served achieved this outcome.

| Health and Social/Behavioral Development (includes nutrition) Indicators | I.) Number of Individuals Served | II.) Target | III.) Actual Results | IV.) Percentage Achieving Outcome | V.) Performance Target Accuracy |
|--|----------------------------------|-------------|----------------------|-----------------------------------|---------------------------------|
| FNPI 5a. The number of individuals who demonstrated increased nutrition skills (e.g. cooking, shopping, and growing food). | | | | | |
| FNPI 5b. The number of individuals who demonstrated improved physical health and well-being. | | | | | |

| | | | | | | |
|---|--|------|-------|------|-----|-------------|
| FNPI 5c. The number of individuals who demonstrated improved mental and behavioral health and well-being. | | | | | 0 | |
| FNPI 5d. The number of individuals who improved skills related to the adult role of parents/ caregivers. | | | | | 0 | |
| FNPI 5e. The number of parents/caregivers who demonstrated increased sensitivity and responsiveness in their interactions with their children. | | | | | | |
| FNPI 5f. The number of seniors (65+) who maintained an independent living situation. | | 9420 | 10000 | 9420 | 100 | 94.2 |
| FNPI 5g. The number of individuals with disabilities who maintained an independent living situation. | | 3972 | 4500 | 3972 | 100 | 88.26666667 |
| FNPI 5h. The number of individuals with chronic illness who maintained an independent living situation. | | | | | 0 | 0 |
| FNPI 5i. The number of individuals with no recidivating event for six months. | | | | | 0 | 0 |
| FNPI 5i.1. Youth (ages 14-17) | | | | | 0 | 0 |
| FNPI 5i.2. Adults (ages 18+) | | | | | 0 | 0 |
| FNPI 5z. The number of individuals: (please specify) | | | | | 0 | 0 |
| GeneralComment | | | | | | |
| FNPI 5f. All of the seniors served achieved this outcome. | | | | | | |
| FNPI 5g. All of the individuals served with disabilities achieved this outcome. | | | | | | |

| Civic Engagement and Community Involvement Indicators | I.) Number of Individuals Served | II.) Target | III.) Actual Results | IV.) Percentage Achieving Outcome | V.) Performance Target Accuracy |
|--|----------------------------------|-------------|----------------------|-----------------------------------|---------------------------------|
| FNPI 6a. The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community. | 737 | 777 | 729 | 98.91451832 | 93.82239382 |
| FNPI 6a.1. the number of Community Action program participants who improved their leadership skills. | 106 | 100 | 86 | 81.13207547 | 86 |
| FNPI 6a.2. the number of Community Action program participants who improved their social networks. | | | | 0 | 0 |
| FNPI 6a.3. the number of Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage. | | | | 0 | 0 |
| FNPI 6z. The number of individuals: (please specify) | | | | 0 | 0 |
| GeneralComment | | | | | |

| Services Supporting Multiple Domains Indicators | I.) Number of Individuals Served | II.) Target | III.) Actual Results | IV.) Percentage Achieving Outcome | V.) Performance Target Accuracy |
|---|----------------------------------|-------------|----------------------|-----------------------------------|---------------------------------|
| FNPI 7a. The number of individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains. | 1256 | 1000 | 1188 | 94.58598726 | 118.8 |
| FNPI 7z. The number of individuals: (please specify) | | | | 0 | 0 |
| General Comment | | | | | |

| Employment Services | Unduplicated Number of Individuals Served |
|--|--|
| SRV 1a Vocational Training | |
| SRV 1b. On the Job and other Work Experience | 121 |
| SRV 1c Youth Summer Work Placements | |
| SRV 1d Apprenticeship/Internship | |
| SRV 1e. Self Employment Skills Training | 3 |
| SRV 1f Job Readiness Training | |
| SRV 1g Workshops | |
| SRV 1h Coaching | |
| SRV 1i Coaching | |
| SRV 1j. Resume Development | 45 |
| SRV 1k. Interview Skills Training | 45 |
| SRV 1l Job Referrals | |
| SRV 1m Job Placements | |
| SRV 1n Pre employment physicals, background checks, etc. | |
| SRV 1o Coaching | |
| SRV 1p Interactions with employers | |
| SRV 1q. Employment Supplies | 667 |
| GeneralComment | |
| | |
| Education and Cognitive Development Services | Unduplicated Number of Individuals Served |
| SRV 2a Early Head Start | |
| SRV 2b Head Start | |
| SRV 2c Other Early Childhood (0 5 yr. old) Education | |
| SRV 2d K-12 Education | |
| SRV 2e K-12 Support Services | |
| SRV 2f. Financial Literacy Education | 972 |
| SRV 2g Literacy/English Language Education | |
| SRV 2h College Readiness Preparation/Support | |
| SRV 2i Other Post Secondary Preparation | |
| SRV 2j Other Post Secondary Support | |
| SRV 2k School Supplies | |
| SRV 2l Before and After School Activities | |

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|---|--|
| SRV 2m Summer Youth Recreational Activities | |
| SRV 2n Summer Education Programs | |
| SRV 2o Behavior Improvement Programs (attitude, self-esteem, Dress for Success, etc.) | |
| SRV 2p. Mentoring | 1114 |
| SRV 2q. Leadership Training | 106 |
| SRV 2r Adult Literacy Classes | |
| SRV 2s English Language Classes | |
| SRV 2t Basic Education Classes | |
| SRV 2u High School Equivalency Classes | |
| SRV 2v Leadership Training | |
| SRV 2w Parenting Supports (may be a part of the early childhood programs identified above) | |
| SRV 2x Applied Technology Classes | |
| SRV 2y Post Secondary Education Preparation | |
| SRV 2z Financial Literacy Education | |
| SRV 2aa. College applications, text books, computers, etc. | 194 |
| SRV 2bb Scholarships | |
| SRV 2cc Home Visits | |
| GeneralComment | |
| | |
| Income, Infrastructure, and Asset Building Services | Unduplicated Number of Individuals Served |
| SRV 3a. Financial Capability Skills Training | 972 |
| SRV 3b Financial Coaching/Counseling | |
| SRV 3c Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.) | |
| SRV 3d. First time Homebuyer Counseling | 9 |
| SRV 3e Foreclosure Prevention Counseling | |
| SRV 3f. Small Business Start Up and Development Counseling Sessions/Classes | 3 |
| SRV 3g Child Support Payments | |
| SRV 3h Health Insurance | |
| SRV 3i Social Security/SSI Payments | |
| SRV 3j Veteran's Benefits | |

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| SRV 3k TANF Benefits | |
| SRV 3l SNAP Benefits | |
| SRV 3m. Saving Accounts/IDAs and other asset building accounts | 133 |
| SRV 3n Other financial products (IRA accounts, MyRA, other retirement accounts, etc.) | |
| SRV 3o. VITA, EITC, or Other Tax Preparation programs | 2202 |
| SRV 3p Micro loans | |
| SRV 3q Business incubator/business development loans | |
| GeneralComment | |
| Housing Services | |
| SRV 4a Financial Capability Skill Training | |
| SRV 4b Financial Coaching/Counseling | |
| SRV 4c Rent Payments (includes Emergency Rent Payments) | |
| SRV 4d Deposit Payments | |
| SRV 4e Mortgage Payments (includes Emergency Mortgage Payments) | |
| SRV 4f Eviction Counseling | |
| SRV 4g Landlord/Tenant Mediations | |
| SRV 4h Landlord/Tenant Rights Education | |
| SRV 4i. Utility Payments (LIHEAP includes Emergency Utility Payments) | 34062 |
| SRV 4j Utility Deposits | |
| SRV 4k. Utility Arrears Payments | 1608 |
| SRV 4l Level Billing Assistance | |
| SRV 4m Temporary Housing Placement (includes Emergency Shelters) | |
| SRV 4n Transitional Housing Placements | |
| SRV 4o Permanent Housing Placements | |
| SRV 4p Rental Counseling | |
| SRV 4q Home Repairs (e.g. structural, appliance, heating systems. etc.) (including Emergency Home Repairs) | |
| SRV 4r Independent living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.) | |
| SRV 4s Healthy Homes Services(e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.) | |

SRV 4t. Energy Efficiency Improvements (e.g. insulation, air sealing, furnace repair, etc.)

162

GeneralComment

Health and Social/Behavioral Development (Includes nutrition) Services

Unduplicated Number of Individuals Served

SRV 5a Immunizations

SRV 5b Physicals

SRV 5c Developmental Delay Screening

SRV 5d Vision Screening

SRV 5e Prescription Payments

SRV 5f Doctor Visit Payments

SRV 5g Maternal/Child Health

SRV 5h Nursing Care Sessions

SRV 5i In Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)

SRV 5j Health Insurance Options Counseling

SRV 5k Coaching Sessions

SRV 5l Family Planning Classes

SRV 5m Contraceptives

SRV 5n STI/HIV Prevention Counseling Sessions

SRV 5o STI/HIV Screenings

SRV 5p Wellness Classes (stress reduction, medication management, mindfulness, etc.)

SRV 5q Exercise/Fitness

SRV 5r Detoxification Sessions

SRV 5s Substance Abuse Screenings

SRV 5t Substance Abuse Counseling

SRV 5u Mental Health Assessments

SRV 5v Mental Health Counseling

SRV 5w Crisis Response/Call In Responses

SRV 5x Domestic Violence Programs

SRV 5y Substance Abuse Support Group Meetings

SRV 5z Domestic Violence Support Group Meetings

SRV 5aa Mental Health Support Group Meeting

| | |
|---|--|
| SRV 5bb Adult Dental Screening/Exams | |
| SRV 5cc Adult Dental Services (Including Emergency Dental Procedures) | |
| SRV 5dd Child Dental Screenings/Exams | |
| SRV 5ee Child Dental Services (Including Emergency Dental Procedures) | |
| SRV 5ff Skills Classes (Gardening, Cooking, Nutrition) | |
| SRV 5gg Community Gardening Activities | |
| SRV 5hh Incentives (e.g. gift card for food preparation, rewards for participation, etc.) | |
| SRV 5ii Prepared Meals | |
| SRV 5jj Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries) | |
| SRV 5kk Family Mentoring Sessions | |
| SRV 5ll Life Skills Coaching Sessions | |
| SRV 5mm Parenting Classes | |
| SRV 5nn. Kits/boxes | 1000 |
| SRV 5oo Hygiene Facility Utilizations (e.g. showers, toilets, sinks) | |
| GeneralComment | |
| | Unduplicated Number of Individuals Served |
| Civic Engagement and Community Involvement Services | |
| SRV 6a Voter Education and Access | |
| SRV 6b. Leadership Training | 106 |
| SRV 6c. Tripartite Board Membership | 15 |
| SRV 6d Citizenship Classes | |
| SRV 6e Getting Ahead Classes | |
| SRV 6f. Volunteer Training | 795 |
| GeneralComment | |
| | Unduplicated Number of Individuals Served |
| Services Supporting Multiple Domains Services | |
| SRV 7a. Case Management | 1394 |
| SRV 7b Eligibility Determinations | |
| SRV 7c. Referrals | 49430 |

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| SRV 7d Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair, including emergency services) |
| SRV 7e Child Care subsidies |
| SRV 7f Child Care payments |
| SRV 7g Day Centers |
| SRV 7h Birth Certificate |
| SRV 7i Social Security Card |
| SRV 7j Driver's License |
| SRV 7k Criminal Record Expungements |
| SRV 7l Immigration Support Services (relocation, food, clothing) |
| SRV 7m Legal Assistance |
| SRV 7n Emergency Clothing Assistance |
| SRV 7o. Mediation/Customer Advocacy Interventions |

General Comment