

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



**ITEM: 3.3
(ID # 20720)**

MEETING DATE:
Tuesday, December 06, 2022

FROM : EXECUTIVE OFFICE:

SUBJECT: EXECUTIVE OFFICE: Status Report on the Activity of the Board of Supervisors' Ad Hoc Committee for Inter-Departmental Systems Improvement for the Protection of Vulnerable Children and Adults and Approval to Amend Salary Ordinance No. 440-9325 submitted herewith, All Districts. [\$400,000 annually - 100% General Fund Contingency]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Receive and File this Status Report on the activity of the Board of Supervisors' Ad Hoc Committee for Inter-Departmental Systems Improvement for the Protection of Vulnerable Children and Adults, and
2. Amend Salary Ordinance No. 440 pursuant to Resolution No. 440-9325 submitted herewith approving the addition of two (2) Executive Office Principal Policy Analyst positions to oversee the implementation of the initiatives being put in place by County departments to strengthen protection of vulnerable children and adults, and
3. Approve and direct the Auditor-Controller to make the budget adjustments shown on Schedule A.

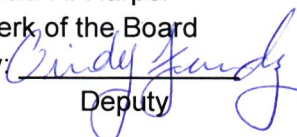
ACTION: 4/5 Vote Required, Policy, Position Added


Jeff Van Wageningen, County Executive Officer 12/1/2022

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Spiegel, seconded by Supervisor Perez and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended and that Resolution 440-9325 is adopted as recommended.

Ayes: Jeffries, Spiegel, Washington, Hewitt, and Perez
Nays: None
Absent: None
Date: December 6, 2022
xc: E.O., HR

Kecia R. Harper
Clerk of the Board
By: 
Deputy

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FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$200,000	\$400,000	\$ 0	\$400,000
NET COUNTY COST	\$200,000	\$400,000	\$0	\$400,000
SOURCE OF FUNDS: 100% General Fund Contingency			Budget Adjustment:	Yes
			For Fiscal Year:	22/23

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

On July 12, 2022, the Board of Supervisors received the Larson LLP and Civil Grand Jury Reports and affirmed that its Ad Hoc Committee for Interdepartmental Systems Improvement for the Protection of Vulnerable Children and Adults, led by Supervisors Spiegel and Jeffries as Co-Chairs, is the central organizing entity for overseeing the implementation of the recommendations and any other opportunities for improvement that are identified. These reviews were conducted with the essential purpose to understand, from a comprehensive and systemic perspective, how the system of care performs, including the care provided to the Turpin family.

Under the direction of the Ad Hoc Committee, the Executive Office has been working towards the implementation of Grand Jury recommendations along with 75 recommendations provided by Larson LLP, with the Department of Public Social Services (Children Services Division and Self Sufficiency), RUHS Behavioral Health (Office of Public Guardian), Housing and Workforce Solutions, County Counsel, Human Resources, Appointed Counsel, and other partners to improve the outcomes for vulnerable children and adults.

The County of Riverside is committed to making lasting systemic improvements for the protection of vulnerable children and adults, prioritizing initiatives that target areas of growth identified in the Larson LLP and Grand Jury reports. Under the direction of the Board of Supervisors, the departments are making aggressive progress with the following highlights demonstrating key policy and systems improvements as noted by the Grand Jury and Larsen LLP reports:

- **Regular, consistent, and coordinated information sharing among safety net departments.** A shift in communication to a “need to share” environment increases opportunities for wrap-around services, so that all departments are collectively focused on the client, not the program. These changes will allow united communication for county departments to share information and offer seamless services to families and individuals. Riverside County’s legislative proposal sponsored by State Senator Ochoa Bogh resulted in the enactment of SB 1054 on September 2022, ensuring better communication between and

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among safety net departments. Further, the County Counsel's Office partnered with departments to develop a universal client consent authorization to permit county departments to disclose personal and medical information for service screening, referral, and care coordination.

- **No Wrong Door service model.** This approach is included in the County's Integrated Systems Delivery Initiative, which was initiated in 2021, and is in the stages of development. The county is currently piloting this customer-centered approach at several county-run Women, Infants & Children (WIC) clinics and Family Resource Centers. More than 40% of county residents receive some level of support from county safety net systems, and many times, the support needed comes from several different departments. Residents can now go to these participating offices to get support from any safety net department.
- **Social worker caseloads reduction** strategies through more competitive recruitment and compensation packages are underway. The county has increased the minimum starting pay range for social workers by 18 percent, added a hard to recruit designation for children's services social workers which resulted in a 5.5% increase, and increased the salary for Children's and Adult Services social workers by 6% across the board with the goal to attract and retain those committed to the mission of social work, during a time when there is national shortage in this field.
- **Deputy public guardian caseloads reductions** have been made by increasing the number of deputy public guardians by 33%. These new positions are in active recruitment. Larson LLP recommended still higher staffing levels for deputy public guardians, which the county is reviewing for continued growth of the department. Additionally, the county identified Deputy Public Guardian and Supervising Deputy Public Guardian positions as "difficult to recruit," allowing for the maximum pay to be increased by 5.5%.
- **Expansion of safe, nurturing, and stable foster placements** continues to be a top priority. To immediately address this issue, DPSS has added a placement team to assist with placement searches. DPSS continues to partner with the State and the Casey Family Foundation to receive technical assistance for expanding the number of relative and caregiver placements, increased emergency bed contracts, expanded funding for placement options for children with complex needs, and the opening of a welcome center. DPSS opened a

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welcome center that serves as a temporary measure specifically designed to provide short term care and therapeutic support while the best and most appropriate placement is coordinated. A permanent welcome center is in the works as the result of Supervisor Spiegel's allocation of \$2 million in federal funding, and the Board of Supervisors' approval of \$31 million over five years to administer the needed services at the center. There is a need to continue to expand our network of foster family providers.

- **Expanded housing and supportive services** for vulnerable children and adults is critical to ensure positive outcomes for county residents. DPSS has secured additional state and federal funds in the amount of approximately \$20 million effective FY 2022-23 which will enhance access to services.
- **Increase appropriate community-like residential campuses for conserved clients** who are not able to live in their own homes. County behavioral health teams are in the process of developing two large "recovery villages" to provide campus-like living settings. In addition, county housing teams are actively pursuing opportunities to increase affordable housing in Riverside County, including adding nearly 1,050 affordable housing units using statewide No Place Like Home grant funding.

Next Steps

Significant progress has been made thus far and the County Board of Supervisors, Executive Office and the departments remain resolved to making the necessary improvements for the most vulnerable residents. To maintain this momentum and forward movement, the Executive Office will establish a Project Management oversight team consisting of new employees to facilitate the continuous implementation of systemic improvement efforts by various County departments. The Ad-Hoc Committee will provide quarterly updates to the Board of Supervisors to report on progress and challenges to improve the system of care for vulnerable children and adults in Riverside County.

Impact on Residents and Businesses

Ongoing implementation, oversight, and support for improving the care and protective services to vulnerable children and adults within our care will allow for meaningful systems' improvements and improved outcomes for Riverside County residents.

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ATTACHMENTS:

ATTACHMENT A. SCHEDULE A - BUDGET ADJUSTMENT

Increase Appropriations:

10000-1100100000-510040	Regular Salaries	\$120,000
10000-1100100000-518100	Budgeted Benefits	\$ 80,000

Anticipated use of Unassigned Fund Balance:

10000-1100100000-370100	Unassigned Fund Balance	\$200,000
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Decrease Appropriations:

10000-1109000000-581000	Appropriations for Contingencies	\$200,000
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Anticipated Increase of Unassigned Fund Balance:

10000-1109000000-370100	Unassigned Fund Balance	\$200,000
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ATTACHMENT B. Resolution No. 440-9325

	
Heydee Koury, Sr Accountant - Auditor	Erik Collier
11/30/2022	12/1/2022

RESOLUTION NO. 440-9325

BE IT RESOLVED by the Board of Supervisors of the County of Riverside, State of California, in regular session assembled on December 6, 2022, that pursuant to Section 4(a)(ii) of Ordinance No. 440, the Director of Office on Aging is authorized to make the following listed change(s), operative on the date of approval, as follows:

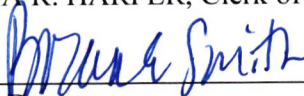
<u>Job Code</u>	<u>+/-</u>	<u>Department ID</u>	<u>Class Title</u>
77621	+ 2	1100100000	Executive Office Principal Policy Analyst

ROLL CALL:

Ayes: Jeffries, Spiegel, Washington, Perez and Hewitt
Nays: None
Absent: None

The foregoing is certified to be a true copy of a resolution duly adopted by said Board of Supervisors on the date therein set forth.

KECIA R. HARPER, Clerk of said Board

By:  _____
Deputy

12.06.2022 3.3

RESOLUTION NO. 440-9325

BE IT RESOLVED by the Board of Supervisors of the County of Riverside, State of California, in regular session assembled on December 6, 2022, that pursuant to Section 4(a)(ii) of Ordinance No. 440, the Executive Office is authorized to make the following listed change(s), operative on the date of approval, as follows:

<u>Job Code</u>	<u>+/-</u>	<u>Department ID</u>	<u>Class Title</u>
77621	+ 2	1100100000	Executive Office Principal Policy Analyst