SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



ITEM: 3.45 (ID # 22795) MEETING DATE: Tuesday, August 29, 2023

FROM:

HUMAN RESOURCES:

chael Bowers

SUBJECT: HUMAN RESOURCES & CLERK OF THE BOARD: Classification and Compensation recommendation to adjust the salaries of various Clerk of the Board-related job classifications; and amend Ordinance No. 440 Pursuant to Resolution No. 440-9392, All Districts. [Total Costs \$38,157 with an ongoing costs of \$21,108, Source of Funds – 100% Department Budget/General Fund]

RECOMMENDED MOTION: That the Board of Supervisors:

- 1. Approve the recommendation to adjust the salaries of the Clerk of the Board (COB) Assistant, Senior COB Assistant, and the Deputy COB classifications.
- 2. Amend Ordinance No. 440 pursuant to Resolution No. 440-9392.

ACTION:Policy

0/11/2020

8/22/2023

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Washington, seconded by Supervisor Gutierrez and duly carried by unanimous vote. IT WAS ORDERED that the above matter is approved as recommended.

Ayes:

Jeffries, Spiegel, Perez, Washington, and Gutierrez

Navs:

None

Absent:

None

Date:

August 29, 2023

XC:

H.R., COB

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Kimberly A. Rector Clerk of the Board

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FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost	:	Ongoing Cost	
COST	\$17,049	\$21,108	\$38,157		\$21,108	
NET COUNTY COST	\$17,049	\$21,108	\$38,157		\$21,108	
SOURCE OF FUNDS	Budget Adjustment: No					
Fund						
				For Fiscal Y	'ear: 23/24	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

The Clerk of the Board's (COB) mission is to provide accessibility to official county records and information while providing exceptional customer services to the county and its residents. The department is comprised of approximately fourteen staff members, of which half are COB Assistants. Recently, the department has reported an increase in attrition that has caused concern. Given how small the department is, any vacancy significantly impacts their ability to provide the full scope of services required. Losing a single team member on an annual basis represents significant time investment in training, as much of what the COB does is passed down through on-the-job training.

The Human Resources Classification and Compensation (Class & Comp) Division received a request from the COB to review the salary range of the COB Assistant, Senior COB Assistant, and the Deputy COB job class. Ongoing attrition indicated that there was a possibility the roles were under market. A market review was conducted using the standard 5-county market (Los Angeles, San Bernardino, San Diego, Ventura, and Orange County) and revealed that the: COB Assistant class is below market at both the minimum base salary by approximately 8.1% and maximum base salary by approximately 6%; the Senior COB Assistant class is below market at both the minimum base salary by approximately 8.8% and maximum base salary by approximately 6.5%; and the Deputy COB class is below market at both the minimum base salary by approximately 15.6% and maximum base salary by approximately 16.6% (Attachment 2-4). Adjusting the salaries to market will ensure that these classes are market-competitive with the surrounding counties.

Salary Adjustments:

With the implementation of the proposed adjustments, cost will be incurred to bring incumbents below the new minimum base salary up to the new minimum base salary. All employee anniversary dates are to be preserved. All approximate costs are detailed and summarized below.

Clerk of the Board Assistant: It is recommended to adjust the salary plan/grade MCO 266 (\$44,873 - \$60,372/year) to salary plan/grade MCO 316 (\$48,820 - \$64,215/year). The cost to grant these adjustments is approximately \$3,443 in salaries and benefits for FY 23/24.

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Senior Clerk of the Board Assistant: It is recommended to adjust the salary plan/grade MCO 342 (\$51,168 - \$68,861/year) to salary plan/grade MCO 411 (\$56,125 - \$73,640/year). The cost to grant these adjustments is approximately \$2,386 in salaries and benefits for FY 23/24.

Deputy Clerk of the Board: It is recommended to adjust the salary plan/grade MCO 410 (\$56,101 - \$76,599/year) to salary plan/grade MCO 493 (\$65,682 - \$91,786/year). The cost to grant these adjustments is approximately \$11,220 in salaries and benefits for FY 23/24.

Impact on Residents and Businesses

This request does not have a direct impact on residents and businesses. Adjusting the salary ranges for the job classifications above will position the County to provide a competitive salary that is within market and better equip the County to continue to attract and retain staff in these positions.

Additional Fiscal Information

The total fiscal year cost to bring all existing incumbents (3 COB Assistants, 1 Senior COB Assistant, and 1 Deputy COB) up to the new minimum salary is \$17,049, which includes benefits. The COB has indicated that the costs to adjust these salaries will come from the General Fund and will not require a budget adjustment.

ATTACHMENTS

- 1. Resolution No. 440-9392
- 2. Clerk of the Board Assistant External Market Review
- 3. Senior Clerk of the Board Assistant External Market Review
- 4. Deputy Clerk of the Board External Market Review

Alonzo Barrera, Princip Management Analyst 8/23/2023

RESOLUTION NO. 440-9392

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BE IT RESOLVED by the Board of Supervisors of the County of Riverside, State of California, in regular session assembled on <u>August 29, 2023</u>, that pursuant to Section 8(c) of Ordinance No. 440, the Director of Human Resources is authorized to amend the Class and Salary Listing of Ordinance No. 440, operative at the beginning of the pay period following the date of approval, as follows:

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8	Job		From Salary	To Salary
	Code 13496	Class Title	Plan/Grade	Plan/Grade
9	13496	Clerk of the Board Assistant	MCO 266	MCO 316
10	13901	Deputy Clerk of the Board	MCO 410	MCO 493
11	13497	Senior Clerk of the Board Assistant	MCO 342	MCO 411

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ROLL CALL:

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Jeffries, Washington, Spiegel, Perez and Gutierrez

14 Nays:

None

15 Absent:

Ayes:

None

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The foregoing is certified to be a true copy of a resolution duly adopted by said Board of Supervisors on the date therein set forth.

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KIMBERLY A. RECTOR, Clerk of said Board

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Deputy

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Attachment 2

External Market Survey Data

Classification Name: Clerk of the Board Assistant

ant Riv Co Class Code: 13496

Market Research Survey Data

Min Salary Outlier Jurisdiction Job Code Max Salary Spread Midpoint \$65,910 Los Angeles County Intermediate Board Specialist 1099 \$56,148 \$75,672 34.77% Orange County **Board Services Specialist** 0638CL \$47,237 \$63,336 34.08% \$55,286 San Bernardino County **Board Services Specialist** 3312 \$38,792 \$53,290 37.37% \$46,041 San Diego County **Board Assistant** 2900 \$53,102 \$64,563 21.58% \$58,833 Ventura County No Comparable Class N/A N/A N/A N/A N/A \$48,820 County Mean: \$64,215 31.54% County Median: \$50,170 \$63,950 27.47% **Riverside County** Clerk of the Board Assistant 13496 \$44,873 \$60,372 34.54% \$52,623

Dollar difference from Mean: -\$3,947 -\$3,843
Percentage difference from mean: -8.08% -5.98%

Dollar difference from median: -\$5,297 -\$3,577
Percentage difference from median: -10.56% -5.59%

Notes:

Run Date: 6/16/2023 Date Prepared/Revised: 7/17/2023 By: B. Lee

Attachment 3

External Market Survey Data

Classification Name: Senior Clerk of the Board Assistant

Market Research

Riv Co Class Code: 13496

Survey Data

Jurisdiction	Title	Job Code	Min Salary	Max Salary	Spread	Midpoint	Outlier
Los Angeles County	Senior Board Specialist	1100	\$62,592	\$84,336	34.74%	\$73,464	
Orange County	Senior Board Services Specialist	639CL	\$55,203	\$73,902	33.87%	\$64,553	
San Bernardino County	Senior Board Services Specialist	3314	\$41,746	\$57,366	37.42%	\$49,556	
San Diego County	Senior Board Assistant	2902	\$64,958	\$78,957	21.55%	\$71,958	
Ventura County	No comparable classification	N/A	N/A	N/A	N/A	N/A	
	County Mean:		\$56,125	\$73,640	31.21%		
	County Median:		\$58,898	\$76,430	29.77%		
Riverside County	Senior Clerk of the Board Assistant	13497	\$51,168	\$68,860	34.58%	\$60,014	
		Dollar difference from Mean:	-\$4,957	-\$4,780			
		Percentage difference from mean:	-8.83%	-6.49%			
		Dollar difference from median:	-\$7,730	-\$7,569			
		Percentage difference from median:	-13.12%	-9.90%			
NI.							

Notes:

Run Date: 6/16/2023 Date Prepared/Revised: 7/17/2023 By: B. Lee

Attachment 4

External Market Survey Data

Classification Name: Deputy Clerk of the Board

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Jurisdiction	Title		Job Code	Min Salary	Max Salary	Spread	Midpoint	Outlier
Los Angeles County	Head Board Specialist		1108	\$73,644	\$107,652	46.18%	\$90,648	
Orange County	Lead Board Services Specialist		640CL	\$58,573	\$78,520	34.06%	\$68,546	
San Bernardino County	Board Services Supervisor		2025	\$68,058	\$93,538	37.44%	\$80,798	
San Diego County	No comparable classification		n/a	n/a	n/a	n/a	n/a	
Ventura County	Deputy Clerk of the Board		705	\$62,452	\$87,433	40.00%	\$74,943	
Riverside County	County Mean: County Median: Deputy Clerk of the Board		13901	\$65,682 \$65,255 \$56,101	\$90,485	39.74% 38.66% 36.54%		
		Dollar differend Percentage differend	1011					
		Dollar difference Percentage difference		,				

Riv Co Class Code: 13901

Notes:

Run Date: 6/16/2023 Date Prepared/Revised: 7/17/2023 By: B. Lee