

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



**ITEM: 3.11
(ID # 22948)**

MEETING DATE:
Tuesday, October 31, 2023


FROM : EMERGENCY MANAGEMENT DEPARTMENT:

SUBJECT: EMERGENCY MANAGEMENT DEPARTMENT: Introduction of Riverside County Ordinance No. 756.1, Amending Riverside County Ordinance No. 756, Establishing Regulations for ALS Ambulance, Air Ambulance, BLS Ambulance, and Critical Care Transport Providers. All Districts. [\$0]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Introduce, read title, waive further reading of, and adopt on successive weeks proposed Ordinance No. 756.1, an amendment to Ordinance No. 756, relating to the Establishment of Regulations for ALS Ambulance, Air Ambulance, BLS Ambulance, and Critical Care Transport Providers, as further described below.

ACTION:Policy

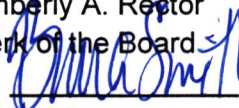


Bruce Barton, EMD Director 10/12/2023

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Spiegel, seconded by Supervisor Perez and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended and that the above Ordinance is approved as introduced with waiver of reading.

Ayes: Jeffries, Spiegel, Washington, Perez and Gutierrez
Nays: None
Absent: None
Date: October 31, 2023
xc: EMD

Kimberly A. Rector
Clerk of the Board
By: 
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$ 0	\$ 0	\$ 0	\$ 0
NET COUNTY COST	\$ 0	\$ 0	\$ 0	\$ 0
SOURCE OF FUNDS: N/A			Budget Adjustment: No	
			For Fiscal Year: 23/24	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

Riverside County Ordinance No. 756.1 provides for the Establishment of Regulations for Advanced Life Support (ALS) Ambulance, Air Ambulance, Basic Life Support (BLS) Ambulance, and Critical Care Transport Providers through its Emergency Management System (EMS) Agency for the County of Riverside. The EMS Agency, as identified in its Emergency Medical Service Plan, has determined the need to enact updated local regulations consistent with, and which enhance the County's responsibilities under, the "Emergency Medical Services System and the Prehospital Emergency Medical Act" (Health & Safety Code section 1797 et seq.) and which further serve and protect the health and safety of patients in the County while being transported.

The Ordinance directs authority to Riverside County Emergency Medical Services Agency (REMSA), a division of the Emergency Management Department (EMD) and replaces Public Health references with EMD and EMS. Several amendments have been made, particularly to Sections 2 and 5. Definitions to clearly define key terms and roles and updates were made throughout the Ordinance to redefine processes and bring them to current. Elements of application details, permit conditions, denial findings, and other administrative processes were removed from the Ordinance and added to REMSA Policy 3201, as are permit fees.

Impact on Residents and Businesses

The purpose of Ordinance No. 756.1 is to ensure regulations for ALS ambulance, air ambulance, BLS ambulance, and critical care transport providers are being followed and enforced. REMSA is dedicated to providing emergency medical services in support of the public health and welfare of the residents of Riverside County.

Additional Fiscal Information

Ambulance transport providers are responsible for providing all EMS supplies and emergency medical response equipment that is required to support the medical response tasking. REMSA's responsibility is to provide medical direction and protocols.

ATTACHMENTS:

Riverside Co. Ambulance Ordinance 756.1_072723 AATF
Publication Summary of Ord No. 756.1

SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA

Ordinance No. 756 and 756.1 Redline

Rebecca S Cortez
Rebecca S Cortez, Principal Management Analyst 10/20/2023

Kelly Moran
Kelly Moran, Deputy County Counsel 10/12/2023

SUMMARY OF ORDINANCE NO. 756.1
AN ORDINANCE OF THE COUNTY OF RIVERSIDE
AMENDING ORDINANCE NO. 756 ESTABLISHING REGULATIONS FOR ALS
AMBULANCE, AIR AMBULANCE, BLS AMBULANCE, CRITICAL CARE
TRANSPORT AND SPECIALIZED SERVICES TRANSPORT PROVIDERS

This summary is presented pursuant to California Government Code Section 25124(b): a certified copy of the full text of Ordinance No. 756.1 may be examined at the Office of the Clerk of the Board of Supervisors of the County of Riverside, located at 4080 Lemon Street, 1st Floor, Riverside, California.

Ordinance No. 756.1 amends Ordinance No. 756 in its entirety, keeping much of the original language and regulations but also adding or updating terminology and definitions to reflect current state law and provide clarity, including new language that refers some of the application and other administrative procedures to more flexible policies, identifying duties of the Enforcement Officer, adding a provision to allow notices by email, specifying additional procedures for administrative review, and directing appeals to the Emergency Management Department (EMD) Director or a neutral hearing officer rather than to the Board of Supervisors. Ordinance No. 756.1 would take effect 30 days after its adoption.

1 ORDINANCE NO. 756.1

2 AN ORDINANCE OF THE COUNTY OF RIVERSIDE AMENDING ORDINANCE NO. 756
3 ESTABLISHING REGULATIONS FOR ALS AMBULANCE,
4 AIR AMBULANCE, BLS AMBULANCE
5 , AND CRITICAL CARE TRANSPORT PROVIDERS

6
7 Pursuant hereto ~~the~~The Board of Supervisors of the County of Riverside, ~~State of California,~~
8 Ordains as followsFollows:

9 Section 1. — Ordinance No. 756 is amended in its entirety to read as follows:

10 “AN ORDINANCE OF THE COUNTY OF RIVERSIDE
11 ESTABLISHING REGULATIONS FOR ALS AMBULANCE,
12 AIR AMBULANCE, BLS AMBULANCE, CRITICAL CARE TRANSPORT
13 AND SPECIALIZED SERVICES TRANSPORT PROVIDERS

14
15 Section 1. PURPOSE AND INTENT. — The County, through its EMS Agency and as identified
16 in its Emergency Medical Service Plan, has determined the need to enact local regulations consistent with,
17 and which enhance the County's responsibilities under, the "Emergency Medical Services System and the
18 Prehospital Emergency Medical Act" (Health & Safety Code Sections 1797, et seq.) and which further
19 serve and protect the health and safety of ~~medical~~ patients in the County while being transported.

20 Section 2. — DEFINITIONS. — As used in this ordinance, unless otherwise stated, words
21 and terms shall be defined as follows:

22 “A. “911 Emergency Ambulance” shall mean an ambulance permitted pursuant to this
23 ordinance and operated by a REMSA-authorized Exclusive Operating Area (EOA)
24 or Non-Exclusive Operating Area (Non-EOA) emergency ambulance provider as
25 identified in the County EMS Plan.

26 B. “911 Emergency Ambulance Services” shall mean ambulance services at any
27 REMSA-authorized level (ALS, LALS, BLS) provided in response to 9-1-1 and
28 seven digit or ten-digit requests for emergency medical service through an authorized

1 Public Safety Answering Point (PSAP); or prehospital emergency calls received
2 directly by an EMS provider.

3 C. "911 Emergency Ambulance Transport" shall mean any ambulance transport
4 originating from a 9-1-1, seven digit or ten-digit requests for service through an
5 authorized Public Safety Answering Point (PSAP) or originating from prehospital
6 emergency calls received directly by an EMS provider or an ambulance transport of
7 a patient suffering a medical emergency from the prehospital environment to a
8 REMSA-authorized Prehospital Receiving Center (PRC) Emergency Department.

9 D. "Advanced Life Support (ALS)" shall ~~mean~~means special services designed to
10 provide definitive prehospital emergency medical care, including, but not limited to,
11 cardiopulmonary resuscitation, cardiac monitoring, cardiac defibrillation, advanced
12 airway management, intravenous therapy, administration of specified drugs, and
13 other medicinal preparations, and other specified techniques and procedures
14 administered by authorized personnel under the direct supervision of a base hospital
15 or utilizing approved prehospital treatment protocols or standing orders as part of ~~the~~a local EMS
16 system at the scene of an emergency, during transport to an acute care hospital ~~or other~~
17 approved facility, during ~~inter-facility~~interfacility transfer, and while in the emergency
18 department of an acute care hospital until responsibility is assumed by the emergency
19 department or other medical staff of that hospital.

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22 "E. "Air Ambulance" means any aircraft specially constructed, modified, or equipped,
23 and used for the primary purposes of responding to emergency calls and transporting
24 critically ill or injured patients.

25 "F. "Air Ambulance Provider" shall mean an air transportation service permitted ~~and~~
26 contracted to operate within the County ~~of Riverside~~ to provide Air Ambulance services.

27 "G. "ALS Ambulance" shall mean an ambulance equipped, or arranged and staffed for
28 the purpose of providing ALS care. The meaning includes, but is not limited to,
privately and publicly owned ambulances operating within exclusive operating areas

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while under contract with the County ~~of Riverside~~ or conducting ALS Inter-facility Transports between two medical facilities.

"H. "ALS Ambulance Provider" shall mean an operator or permittee in possession of a written agreement with and permitted by the County of Riverside to provide ALS care to provide ALS care or an operator or permittee who has been granted and permitted as such by the County to conduct ALS Inter-facility Transports.

"I. "ALS Inter-facility Transports" shall mean the medical transport of a patient between medical facilities where it has been determined by the patient's treating physician that such transport requires medical staff supervision consisting of a paramedic.

J. "Ambulance" shall mean any motor vehicle which meets the standards of Title 13 of the California Code of Regulations and is specifically constructed, modified or equipped, or arranged, used, licensed, or operated for the purpose of transporting sick, injured, convalescent, infirmed, or otherwise incapacitated person(s) in need of medical care. The meaning includes, but is not limited to, privately and publicly owned ambulances operating within the County ~~of Riverside.~~

"K. "Ambulance Service" shall mean the activity, business, or service for hire, profit, or otherwise of transporting one (1) or more persons by ambulance upon any of the streets, roads, highways, alleys, or any public way or place whether ALS, BLS, CCT, or Air Ambulance.

"L. "Ambulance Provider" shall mean a person or entity that operates, or causes the operation of, an Ambulance Service.

"M. "Applicant" shall mean any person or entity which makes application for a Provider Permit prescribed by this ordinance.

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"N. "Basic Life Support (BLS)" shall mean emergency first aid and cardiopulmonary resuscitation ~~Medical Care~~ procedures which, as a minimum, include recognizing respiratory and cardiac arrest and starting the proper application of cardiopulmonary resuscitation to maintain life without invasive techniques, ~~unless authorized by state law~~

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~~or regulation, until the victim may be transported or until ALS medical care advanced life support is available.~~

~~"O. "BLS Ambulance" shall mean an ambulance equipped, or arranged, and staffed for the purpose of providing BLS care. The meaning includes, but is not limited to, privately and publicly owned ambulances operating within the County of Riverside. BLS Ambulances shall not be utilized in the response to Emergency Medical Services calls.~~

~~"/~~

~~P. "BLS Ambulance Provider" shall mean an operator permitted by the County of Riverside to provide BLS care.~~

~~"Board" Q. "County" shall mean the Riverside County Board of Supervisors Riverside. "County" shall mean Riverside County.~~

~~"R. "Critical Care Transport (CCT)" shall mean the medical transport of a patient between medical facilities where it has been determined by the patient's treating physician that such transport requires medical staff supervision consisting of a licensed registered nurse (R.N.) Nurse or physician.~~

~~"S. "CCT Provider" shall mean an operator permitted by the County of Riverside to provide CCT services.~~

~~"T. "Department" shall mean the Riverside County Emergency Management Department of Public Health of.~~

~~U. "Emergency Management Department (EMD)" shall be the Health County Department having primary responsibility for the preparation, management, and mitigation of disaster/emergency services in Riverside County.~~

~~V. "Emergency Medical Services Agency. "(EMS)" shall mean care rendered to a person or persons in need of immediate medical care.~~

~~W. "EMS Agency" shall mean the County's designated "local Emergency Medical Services Agency and/or local EMS Agency" established pursuant to Health and Safety Code Section 179971797.200.~~

~~"X. "EMS Call" shall mean any sudden or serious illness or injury requiring immediate medical attention, where delay in providing such services may aggravate the medical~~

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condition or cause the loss of life. All Emergency Medical Service calls shall be responded to by resources identified by primary or secondary Public Safety Answering Point (PSAP) as appropriate.

Y. "EMS Plan" shall mean that document(s) developed by the EMS Agency pursuant to Health and Safety Code Section 1797.250.

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"Z. "EMS System" shall mean the interrelated but separate public and private entities including, but not limited to, ambulance providers, fire departments, and hospitals which, optimally, work together in the timely and appropriate provision of emergency medical services to the citizens and visitors of the County.

~~"Emergency Medical Service Call" shall mean any sudden or serious illness or injury requiring immediate medical attention, where delay in providing such services may aggravate the medical condition or cause the loss of life. All Emergency Medical Service calls shall be responded to by an ALS ambulance.~~

~~"Emergency Medical Services (EMS)" shall mean care rendered to a person or persons in need of immediate medical care.~~

"AA. "Emergency Medical Technician-1 (EMT-1)" shall mean a person certified to render BLS medical care pursuant to sections 1797, et seq., of the Health and Safety Code section 1797 et seq.

"BB. "Emergency Medical Technician-P (Advanced (AEMT))" shall mean a California-certified EMT-P' shall mean a person licensed and accredited to render ALS Medical Care pursuant to sections 1797, et seq., with additional training in LALS according to the standards prescribed by Title 22 of the California Code of Regulations.

CC. "Enforcement Officer" shall mean any County employee or agent designated by the Administrator of REMSA to enforce any provision of the Health and Safety Code this ordinance.

"DD. "Entity" shall mean any public or private organization, firm, partnership, or association.

1 "EE. "Exclusive Operating Areas" (EOA)" shall mean ~~those geographical areas of an area or~~
2 sub-area defined by the County ~~identified in the~~ EMS Plan ~~where an ALS Ambulance~~
3 Provider may be granted the exclusive right for which REMSA, upon recommendation of
4 the County, restricts operations to one or more emergency ambulance services or
5 providers of LALS or ALS pursuant to the Health and Safety Code, Division 2.5,
6 1797.224.

7 FF. "Incident Action Plan (IAP)" shall mean a plan that documents incident goals,
8 operational period objectives, and the response strategy defined by the incident
9 command during a response planning. It contains general tactics to achieve goals
10 and objectives within the overall strategy, while providing important information on
11 event and response parameters. The IAP facilitates dissemination of critical
12 information about the status of response assets themselves.

13 GG. "Limited Advanced Life Support (LALS)" shall mean special service designed to
14 provide ~~such services upon designation as required in the EMS Plan~~prehospital emergency
15 medical care limited to techniques and procedures that exceed basic life support but
16 are less than advanced life support consistent with Health and Safety Code, Division
17 2.5, section 1797.171.

18 "HH. "Medical Care" shall mean any medical care rendered by an appropriately certified
19 and/or licensed person.

20 "II. "Medical Director" shall mean that physician designated to serve as the Medical
21 Director of the EMS Agency pursuant to Section 1797.202 of the Health and Safety
22 Code.

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24 "JJ. "Mobile Intensive Care Nurse (MICN)" shall mean a registered nurse authorized
25 to provide ALS Medical care pursuant to Section 1797.56 of the Health and Safety
26 Code.

27 "KK. "Neonatal Intensive Care Unit (NICU)" shall mean an intensive care unit
28 specializing in the care of ill or premature newborn infants.

1 LL. "Non-emergencyEmergency Medical Call" shall mean the transportation of a patient
2 by ground ambulance or Air Ambulance that would not constitute an emergency
3 medical service call.

4 "MM. "Non-Exclusive Operating Area (Non-EOA)" - shall mean an EMS area or subarea
5 that has no restrictions to limit operations to one or more emergency ambulance
6 services or providers of limited advanced life support or advanced life support.

7 NN. "Nurse" shall mean a registered nurse licensed in the State of California.

8 "OO. "Paramedic" shall mean the same as an EMT-P" shall mean a person licensed and
9 accredited to render ALS medical care pursuant to Section 1797.84 of the Health and
10 Safety Code.

11 PP. "Patient" as defined by ~~this ordinance~~ in REMSA Policy 101.

12 "Patient" QQ. "Pediatric Intensive Care Unit (PICU)" shall mean any person an area within
13 a hospital
14 specializing in the processcare of receiving Medical Carecritically ill infants, children,
15 teenagers, and young adults aged 0-21.

16 RR. "Permit Holder" shall mean a person or entity possessing a valid ~~Provider~~
17 Permitprovider permit as authorized by this ordinance.

18 "SS. "Permit Officer" shall mean the County ~~Health Officer~~ of Riverside EMS Agency
19 Administrator or his/her designated representative.

20 "TT. "Physician" shall mean the same as such defined by Section ~~4033~~4039 of the
21 Business and Professions Code.

22 "///

23 UU. "Provider Unit" shall mean each ambulance, Air Ambulance, or other vehicle, as
24 authorized by the EMS Agency, which a Permit Holder uses in the course of its
25 permitted ~~Provider~~provider service.

26 "VV. "Public Safety Answering Point (PSAP)" shall mean a 24-hour, state, local, or
27 contracted communications facility, which has been designated by the local service
28 board to receive 911 service calls and dispatch emergency response services in
accordance with the E911 service plan.

1 WW. “Quality Assurance” shall mean the sum of all activities undertaken to assure that
2 prehospital emergency medical transportation services and non-emergency medical
3 transportation services maintain established standard by appropriate regulatory
4 agencies.

5 XX. “Quality Improvement” shall mean the evaluation of prehospital emergency
6 medical services and non-emergency transportation services to identify where
7 personnel performance or the system itself can be improved, the implementation of
8 potential improvements, and their re-evaluation and refinement in a continuous
9 cycle. While Quality Assurance traditionally focuses on the detection of defects,
10 Quality Improvement strives to prevent them. A Quality Improvement program must
11 include, but is not limited to, Quality Assurance, and must encompass the sum of all
12 activities undertaken to assure that prehospital emergency medical services maintain
13 the standard of care established for those services.

14 ##

15 ~~Quality Improvement strives to prevent them. Thus a Quality Improvement program~~
16 ~~must include, but not be limited to, Quality Assurance.~~

17 YY. “REMSA” shall mean the Riverside County Emergency Medical Services (EMS)
18 Agency.

19 ZZ. “Respiratory Therapist” shall mean a person licensed by the Respiratory Care Board
20 of California.

21 AAA. “Special Events” shall mean any situation where a scheduled event places a grouping
22 or gathering of people in one general locale sufficient in number that it creates a
23 potential need to have organized emergency medical care available.

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26 BBB. “Specialized Services Transport (SST) Provider” shall mean operator permitted by
27 the County of Riverside to provide transport services in conjunction and coordination
28 with hospital based specialized Pediatric Intensive Care Unit (PICU) and/or Neonatal
Intensive Care Unit (NICU) transport team.

1 Section 3.- PROHIBITIONS.- It is prohibited and shall be unlawful for any person or entity to
2 operate, or advertise the operation of an ALS Ambulance, an Air Ambulance, a BLS Ambulance, ~~or a~~
3 Critical Care Transport Provider, or a Specialized Services Transport Provider service in the County without
4 having obtained a Provider Permit to do so, or as otherwise may be authorized by this ordinance, or if
5 having a Provider Permit, to operate or advertise in violation of the terms, conditions, or restrictions of said
6 Provider Permit.

7 Section 4.— NON-APPLICABILITY.

8 A.— A non-permitted ALS Ambulance or Air Ambulance service provider based and
9 operated under the regulatory authority of a governmental entity other than the
10 County may operate in the County for a limited purpose of transporting patients to
11 or through the County if the transportation of the patient was initiated outside the
12 County.

13 B.— A non-permitted BLS Ambulance or CCT/SST service provider based and operated
14 under the regulatory authority of a governmental entity other than the County may
15 operate in the County for limited purpose of transporting Patients to or through the
16 County if the transportation of the patient was initiated outside the County.

17 C.— In the event of a local disaster, as ~~declared~~proclaimed by the Riverside County ~~Health~~
18 ~~Officer or his/her designee or by a local governmental entity~~Board of
19 Supervisors, the requirements of this ~~Ordinance~~ordinance may be suspended in
20 whole or part by the Director of the Emergency Management Department until such
21 time as the disaster ~~declaration~~proclamation is rescinded.

22 Section 5.— PROVIDER PERMITS.

23 A.— Initial Issuance. Pursuant to the procedures and conditions established, or as may
24 be established, by this ordinance and REMSA policies, the Permit Officer shall issue
25 Provider Permits and Provider Unit Permits to:

- 26 _____
- 27 1. _____ ALS 911 Emergency Ambulance Provider(s) as approved pursuant to the
28 EMS Plan ~~and Air~~;
2. _____ ALS Inter-facility Ambulance Provider(s) for operation in the County; ~~and~~.

1 ~~_____BLS3. Air Ambulance and CCT service providers~~Provider(s) for operation in the
2 County.

3 //
4 ~~B. _____ Expiration. 4. BLS Ambulance and CCT Service Provider(s) for operation~~
5 in the County.

6 5. Specialized Services Transport (SST) Providers for operation in the County
7 (Hospital based PICU/NICU Team Transport only).

8 ~~B. Except as provided herein below for the issuance of temporary~~Provider

9 ~~Permits, all Provider Permits shall expire on the date of June 30 of each year.~~

10 C. _____ Renewal. - An application for renewal of a Provider Permit shall be submitted to ~~the~~
11 ~~Permit~~the Enforcement Officer at least sixty (60) days prior to the expiration of the
12 Provider Permit to be renewed. A Permit Holder shall have its permit renewed upon
13 expiration if the Permit Holder does not seek a substantial change in the permit and
14 there ~~does~~do not exist grounds for denial for renewal of the permit as specified in
15 Section 5 subsection ~~5.M.~~ of this ordinance. For the purpose of this subsection, a
16 "substantial change in the permit" shall mean a change in the level, scope or manner
17 of service permitted under the Permit Holder's current or previous Provider Permit
18 or such condition as may be determined by the Permit Officer.

19 ~~1. 1. _____ Late Renewal Application Penalty. _~~ If a Permit Holder makes
20 application
21 for the renewal of a Provider Permit ~~in~~ less than sixty (60) days prior to the
22 expiration of the Permit Holder's Provider Permit for which renewal
23 application is made, the Permit Holder shall pay an additional twenty percent
24 (20%) of the fee due.

25 C. _____ Expiration. Except as provided herein below for the issuance of temporary
26 Provider Permits, all Provider Permits shall expire on the date of June 30 of each
27 year.

28 D. _____ Application. - ___ Application for a Provider Permit shall be made to the
Permit Enforcement Officer on form(s) as may be prescribed by the Permit Officer.

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At the time the application is made, the applicant shall provide, the following minimum information:

- ~~_____ Name and description of applicant;~~
- ~~_____ Business address and residence address of record of the applicant;~~
- ~~_____ Trade or firm name, or Doing Business As (DBA) as recorded;~~
- ~~_____ If a corporation, a joint venture, or a partnership or limited partnership, the names of all partners, or the names of the corporate officers, their permanent addresses and their percentage of participation in the business;~~
- ~~_____ The type(s) of service which the Applicant proposes to provide;~~

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~~_____ A statement of facts for initial applicants showing the past experience of the applicant in the operation of the Provider(s) for which it seeks a permit;~~

~~_____ A statement in the applications that the applicant owns or will have under the applicant's control as required equipment to adequately conduct the Provider for which it is or proposes to be permitted and that the applicant owns or has access to suitable and safe facilities for maintaining service in a clean, sanitary and mechanically sound condition;~~

~~_____ A list for any changed, substituted, loaned, or leased Provider Units, giving a complete description of each operated by the applicant, including the make/model/year, license number and vehicle identification number, and the patient capacity thereof, and, if applicable, a copy of the most recent IN REMSA Ambulance Inspection Report issued by the California Highway Patrol. Applicant shall also identify color scheme, name, monogram, or insignia which shall be used on the Provider Units and the above shall not conflict with or imitate any color scheme, name, monogram, or insignia used by any other person or firm in such a manner as to be misleading or tend to deceive or defraud the public; Permit Policy.~~

~~_____ An affirmation for initial and renewal applications that each permitted ambulance and its appurtenances conform to all applicable provisions of this ordinance, the California Vehicle Code, the California Code of Regulations,~~

~~Federal Aviation Administration regulations, and any other applicable federal, state or local directives;~~

~~— A statement for initial and renewal application that the applicant employs sufficient personnel adequately trained and available to deliver Provider of such quality which meet the minimum standards as set by this ordinance;~~

~~— A list, amended as required during the year, for any personnel changes, giving a description of the level of training for each person;~~

~~— A statement signed by the applicant that as a condition of being issued a permit, the Applicant agrees to appear and defend all actions against the County arising out of the exercise of said permit, and shall indemnify, defend, and save the County, its officers, employees and agents harmless of and from all claims, demands, actions, or causes of actions of every kind and description resulting directly or indirectly and arising out of, or in any way connected with exercise of this permit;~~

~~— A description of the applicant's program for vehicle maintenance;~~

~~— A copy of the continuous quality improvement and quality assurance programs to be utilized during the normal and customary business operation which elicits customer, both Patient and physician, feedback and encourages employee participation. Such program shall, as a minimum:~~

~~— Review patient care provided;~~

~~— Identify problems or issues regarding patient care and propose solutions for corrective action;~~

~~— Include reward and disciplinary procedures to be used when appropriate;~~

~~— Maintain a radio-tape of all calls for service received, all dispatch instructions given, and all communication between the dispatch operator and the vehicle until the assignment is completed for a period of not less than thirty (30) days.~~

~~— Proof of insurance which shall be maintained in full force and effect and issued by a company authorized to do business in the State of California during the permit period as specified by the Permit Officer.~~

~~1 A statement of the legal history of the Applicant, registered owner(s),
2 partner(s), officer(s), director(s), and controlling shareholder(s), including
3 criminal convictions and civil judgements. Such other facts or information as
4 the Permit Officer may require.~~

5 E.— Application Review.— Upon the submittal of an application, the EMS Agency shall
6 review the application to ensure its conformity with Section 5 subsection 5.D.D. of
7 this ordinance within ninety (90) days of receipt, unless the Permit Enforcement
8 Officer ~~conducts an investigation~~ investigates pursuant to Section 5 subsection 5.F. herein
9 below. Where the Permit Enforcement Officer conducts such an investigation, the
10 review of an application shall be completed within one hundred twenty (120) days
11 of receipt. Upon the completion of the application review, and further investigation
12 if required, the applicant shall immediately be notified in writing of the granting or
13 denial of the application by the Permit Enforcement Officer.

14 F.— Application Investigation.— Upon receipt of an initial or renewal application, the
15 Permit
16 Enforcement Officer may conduct, or cause to be conducted, an investigation into
17 the applicant's proposed provision of service, if deemed necessary.

18 G.— Denial of Permit Upon Initial Application.— An Initial Application for a Provider
19 may be denied by the Permit Enforcement Officer ~~upon the following grounds.~~ For the
20 purpose of this subsection, an "Initial Application" shall mean an application
21 submitted by an applicant ~~which~~ that is not a Permit Holder at the time application is
22 made or, if a Permit Holder, makes application for a Provider Permit other than which
23 it presently holds and would therefore not qualify for renewal of a Provider Permit
24 as provided in Section 5 subsection 5.C. of this ordinance. The grounds for denial of
25 an initial application shall be: provided in REMSA Ambulance Permit policy.

~~26 The applicant, previously the holder of a permit issued under this ordinance,
27 which has been denied, revoked or suspended and the terms or conditions
28 which lead to such action has not been fulfilled or corrected.~~

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~~— The applicant knowingly made false, misleading, or fraudulent statement(s) of a material fact in the application or in any reports or other documents required to be filed with the Permit Officer pursuant to this ordinance.~~

~~— The applicant has committed any act involving dishonesty, fraud, or deceit whereby another is injured or where the Applicant has benefitted.~~

~~— The applicant has acted in violation of this ordinance.~~

~~— The applicant has entered a plea of guilty to, or been found guilty of, or been convicted of a felony, or a crime involving moral turpitude, and the time for appeal has elapsed or the judgment of conviction has been affirmed on appeal, irrespective of an order granting probation following such conviction suspending the imposition of sentence, or of a subsequent order under the provisions of Section 1203.4 of the California Penal Code allowing such person to withdraw his plea of guilty and to enter a plea of not guilty, or setting aside the plea of the verdict of guilty, or the dismissal of the accusation.~~

1. — Notification. — The Permit Enforcement Officer shall provide the applicant with written notification that its application has been denied and stating the grounds upon which the denial is based as provided hereinabove and a brief statement of the facts and circumstances upon which Permit Enforcement Officer has made his/her determination that the grounds for the denial of the application exists. Said notification shall also advise the applicant of its right to have the decision to deny the application reviewed by the Permit Officer pursuant to procedures prescribed herein below.

2. — Procedure for Review.

a. — Within fifteen (15) days of receipt of written notification that its initial application has been denied, the applicant may file a written request for review of the ~~Permit Officer's~~ Enforcement Officer's decision

1 to deny ~~it~~the application. The ~~applicant's~~applicant's request for review
2 shall briefly state ~~basis—and/or~~the reasons that the ~~Permit~~
3 ~~Officer's~~Enforcement Officer's decision to deny the initial application
4 should be reversed. The applicant may accompany the request for
5 review with documentation relevant to its basis for requesting the
6 review.

7 b.— The Permit Officer, upon timely receipt of a request for review of
8 denial of an initial application, shall, within thirty (30) days, conduct
9 such further investigation as may be warranted after due consideration
10 of the applicant's request. Thereupon the Permit Officer may vacate
11 ~~it~~the Enforcement Officer's decision to deny the application for
12 initial permit and grant said application.

13 c.— If, upon further consideration of the request for review, the
14 Permit
15 Officer does not reverse ~~it~~the Enforcement Officer's decision to deny
16 the application, ~~he~~the Permit Officer shall so notify the applicant in
17 writing and further advise the applicant that ~~he~~the Permit Officer will
18 personally hear the request, if requested by the applicant, to ensure
19 that the request and all relevant information is given due consideration
20 by the Permit Officer.

21 d.— In no event shall the Permit Officer's review of the request exceed
22 a period of sixty (60) days after the applicant's written request is
23 received, unless the applicant and Permit Officer so stipulate to an
24 extension of this time period for review of the request.

25 e.— The decision of Permit Officer to deny an initial Provider Permit
26 shall be final.

27 H.— ~~Conditions~~ Condition of ~~Permit-permit.~~ The acceptance of a Provider Permit
28 shall obligate the Permit Holder to meet ~~or~~otherwise fulfill each condition set forth
~~herein below. At the time of issuance of a Provider Permit, the Permit Holder shall~~

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~~be given written notice, by reference to this section, of said conditions. Each Provider Permit shall be issued with the following conditions:~~

~~———— That during a "state of emergency," or "local emergency," as defined in the California Emergency Services Act (Chapter 7 of Division 1 of Title 2 of the Government Code), as amended, each permitted Provider shall, within reason, provide equipment, facilities, and personnel as requested by the Permit Officer.~~

~~———— That all applicable provisions of REMSA policies and this ordinance and regulations policies and protocols established to carry out its provisions are complied with.~~

~~———— That all applicable county, state and federal vehicular and aircraft certificates, licenses, and permits shall be on each permitted Provider Unit in operation under the permit.~~

~~———— That authorized personnel have applicable and required certificates and licenses readily available during duty hours.~~

~~———— That the transportation of a patient to or between a medical facility occur in conformance with applicable state, federal and local laws and regulations to the extent the provider is responsible to said Patient transport.~~

~~———— That the Permit Holder shall maintain all transaction records of the permitted service operation for a period of not less than three (3) years and shall produce such records upon demand for inspection by the Permit Officer.~~

~~———— That if for any reason the Permit Holder stops providing the permitted level or levels of service it shall immediately stop any advertisement of such services and notify the EMS Agency in writing.~~

~~———— That in the event of any substantial change in the Provider, which causes, or threatens to cause, the service to be carried out different from that specified in the Permit Holder's permit, the Permit Holder shall immediately notify the EMS agency in writing and therein stating the facts of such change.~~

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~~That all permitted Providers shall meet such operating standards as may be established by the EMS Agency including but not limited to the following.~~

Each ALS Ambulance shall:

~~Be equipped and staffed to provide EMS as prescribed by the EMS Plan; or as may be established by the EMS Agency in accordance with the EMS Plan; or this Ordinance; or as specified by written agreement;~~

~~In the absence of a physician on board responsible for patient care, the staff shall provide care as directed by standing orders designated by the Medical Director or direct voice contact with a physician or MICN at a designated County Base Hospital;~~

~~Establish and maintain radio contact as prescribed by the EMS Agency and in compliance with F.C.C. regulations;~~

~~Conform to Federal Specification KKK-A-1822-C, which is promulgated by the U.S. General Services Administration, in effect as of the date of the vehicle's manufacture. An exception(s), or additional requirement, may be allowed, or required, at the discretion of the Permit Officer, provided that such an exception(s) does not compromise safety and is not in conflict with applicable California laws and regulations.~~

Each Air Ambulance shall:

~~Contain no less than the equipment and supplies as established by the EMS Agency policies, protocols and regulations;~~

~~Be staffed with 2 licensed registered nurses, or 2 licensed physicians, or a licensed nurse and a licensed physician, or a licensed nurse and an EMT-P or a licensed physician and an EMT-P;~~

~~In the absence of a physician on board the aircraft, the medical flight crew is to provide patient care as directed by specific written orders from the transferring or receiving physician for the person being transported or standardized procedures approved by the Air Ambulance Provider's Medical Director and as reviewed by the EMS Agency's Medical Director; and~~

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~~Conform to all Federal Aviation Administration (FAA) and Association of Air Medical Services (AAMS) standards applicable to the aircraft being utilized and the nature of the mission; and~~

~~Every pilot in command shall have, in their possession, a valid medical certificate and appropriate current type rating and applicable certificates~~

Each BLS Ambulance shall:

~~Contain no less than the equipment and supplies as established by EMS Agency policies, protocols and regulations for BLS Medical Care;~~

~~Be staffed with two (2) EMT-1, each possessing a current certificate of completion of an approved cardiopulmonary resuscitation course.~~

~~In the absence of a physician on board or otherwise in communication with the ambulance staff, who has accepted responsibility for Patient care, the staff shall provide care as directed by protocols designated by the Medical Director; and~~

~~Shall conform to Federal Specification KKK-A-1822-C, which is promulgated by the U.S. General Services Administration, in effect as of the date of the vehicle's manufacture. An exception(s), or additional requirement, may be allowed, or required, at the discretion of the Permit Officer, provided that such an exception(s) does not compromise safety and is not in conflict with applicable California laws and regulations.~~

Each Critical Care Transport Unit shall:

~~Contain no less than the equipment and supplies as established by the EMS Agency policies, protocols and regulations for BLS Medical Care;~~

~~Be staffed with an EMT-1 or an EMT-P and a licensed registered nurse (R.N.) or a physician. R.N.'s must have a current certificate of completion of an Advanced Cardiac Life Support course;~~

~~In the absence of a physician on the ambulance, the licensed registered nurse is to provide patient care as directed by specific written orders from the~~

~~transferring or receiving physician for the person being transported or standardized procedures, approved by the CCT Medical Director, reviewed by the EMS Agency's Medical Director and authorized, in writing, by the transferring physician.~~

I.— Form and Content of Permits. _Provider and Provider Unit permits shall be issued in a form as may be prescribed by the Permit Officer._ The content of a Provider Permit shall include, but not be limited to, the Provider authorized under the permit, ~~the number and type of permitted Provider Units authorized for use under the Provider Permit,~~ any special conditions or restrictions as authorized by this ordinance and, as to ALS Ambulance Provider, the Exclusive Operating Area(s) as prescribed by the EMS Plan within which such provider shall operate.

J.— Permit Variance._ Upon written request by a Permit Holder, the Permit Officer may grant a variance in writing from the conditions specified in a Permit Holder's permit if the Permit Officer finds that such change is in substantial compliance with the minimum provider operation requirements established by this ordinance and appropriate REMSA policies and that such action is necessary to protect the health, safety, or welfare of public or to better serve the public.

K.— Provider Permit Transfer Prohibition._ The transfer of a Provider Permit from a Permit Holder to another person or entity shall be prohibited. _The transfer of a Permit Holder's ownership interest in part or whole in a permitted Provider shall require the filing of an initial application for a Provider Permit by the person or entity to whom ~~ownership will be transferred.~~ ownership will be transferred.

L.— Provider Unit Permit Transfer Prohibition._ The transfer of a Provider Unit Permit from one Provider Unit to another Provider Unit is prohibited. _For any permitted Provider Unit ~~which~~that ceases to be operational, the Permit Holder shall give written notice of this fact to the ~~Permit~~Enforcement Officer._ The Permit Holder shall file a written request for Provider Unit permit which the Permit Holder intends to operate under a Provider Permit, but which has not been previously issued a Provider Unit

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Permit. The Permit Holder shall pay the established Provider Unit fee at the time of such request.

M.— Denial of Renewal, Suspension and Revocation of Provider Permit.— The Permit Enforcement Officer, after conducting an investigation or upon such facts or circumstances as may be known to him/her, may deny the renewal of, suspend or revoke a Provider Permit issued under the provisions provision of this ordinance when it has been found that ~~the~~ Permit Holder:

- ~~— Has violated any provision of this ordinance, or any rules or regulations that are promulgated pursuant to its provisions.~~
- ~~— Has been convicted of any felony.~~
- ~~— Has been convicted of any misdemeanor involving moral turpitude.~~
- ~~— Has been convicted of any offense relating to the use, sale, possession, or transportation of narcotics or habit-forming drugs.~~
- ~~— Has committed any act involving dishonesty, fraud, or deceit whereby another is injured, or whereby the permittee has benefitted, or any act involving moral turpitude.~~
- ~~— Has misrepresented a material fact not met the provisions listed in obtaining a Provider Permit, or is no longer adhering to the conditions specified in its Provider Permit or by this ordinance.~~
- ~~— Has aided or abetted an unlicensed or uncertified person to evade the provisions of this ordinance.~~
- ~~— Has failed to make REMSA ambulance permit policy and keep records showing Provider operation transactions as provided by this ordinance, or fails to have such records available for inspection by the Permit Officer or his duly authorized representative or refuses to comply with a written request of the Permit Officer to make such records available for inspection.~~
- ~~— Has accepted an assignment as authorized by its Provider Permit when the Permit Holder knowingly is either unable or unwilling to provide the~~

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~~requested service or fails to inform the person requesting such service of any delay;~~

~~Has failed to pay required fees, administrative fines, or penalties established by this ordinance.~~

~~Has knowingly made false, misleading, or fraudulent statement(s) of a material fact in the application or information provided for the obtaining of any Provider Permit./or this ordinance.~~ In addition to the foregoing grounds, ~~the Permit~~those listed in REMSA policies, and/or others list in this ordinance, the Enforcement Officer may deny renewal, suspend or revoke a Provider Permit when the continued operation of the permitted provider causes, or threatens to cause, harm to the health and safety of the public as determined by the Permit Officer.

##

1. ~~Notification.~~

a. ~~Upon the Permit~~Enforcement Officer's denial of renewal, suspension, or

revocation of a Provider Permit, he/she shall give the Permit Holder written notice of such determination by ~~registered or~~mail via electronic and certified ~~U.S. Mail~~. The written notice shall advise the Permit Holder of the grounds upon which the action is being taken, a brief statement of the facts or circumstances in support of such grounds, and the effective date(s) of the adverse action.

b. ~~The denial of renewal of a Provider Permit shall be made no more than thirty (30) days after the Permit Holder makes application for renewal of a Provider Permit.~~

c. ~~The suspension or revocation of a Provider Permit shall be effective no less than fourteen (14) days after receipt of notification, unless the Permit~~

1 c.— In the review, the Permit Holder shall have the burden of presenting
2 all arguments and/or information relevant to the Permit Officer's
3 action or mitigation thereof. The failure of the Permit Holder to
4 appear at the administrative review shall constitute an abandonment
5 of the review request and a failure to exhaust administrative remedies
6 to judicially the imposition of the administrative fine. If the
7 administrative review is abandoned, the issuing department shall keep
8
9 the funds deposited with the review request.

10 d.— After the administrative review, the Permit Officer may affirm,
11 modify, or set aside the original adverse action. The Permit Officer
12 shall give written notice of such decision to the Permit Holder, as soon
13 as possible. However, in ~~not~~ no event shall such notice be given more
14 than seven (7) days after the administrative review.

15 e.— As may be appropriate, the ~~Permit~~ Enforcement Officer shall notify all
16 public safety agencies, permitted Providers and public safety
17 communication centers, hospitals and other agencies and
18 organizations of any adverse action taken against a permitted Provider
19 pursuant to this subsection.

20 3.— Appeal to the Board.— If, after an administrative review as provided
21 hereinabove, the Permit Officer imposes adverse action against a Permit
22 Holder, the Permit Holder may appeal such action to the Board, and the Board
23 shall consider the appeal pursuant to the following procedures. Such appeal
24 shall not suspend the imposition of any adverse action taken by the Permit
25 Officer.

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28 a.— Request for Appeal Hearing. The Permit Holder shall submit a
request for a hearing in writing to the Clerk of the Board within twenty

1 (20) days following the denial of renewal, suspension, or revocation
2 of a Provider Permit. ~~The~~ Board shall hear the appeal directly, or ~~in~~
3 its sole discretion, may appoint a neutral hearing officer to hear the
4 appeal and make findings of fact on behalf of, and recommendations
5 thereupon, to the Board.

6 b. — Hearing Appeal Procedures. ~~The~~ Board or its appointed hearing
7 officer shall hear the matter within sixty (60) days of receipt of the
8 Permit Holder's request for appeal pursuant to the following
9 procedures:

10 —
11 • Witnesses shall swear or affirm to tell the truth.

12 —• Each party may present oral testimony and documentary
13 evidence or other exhibits.

14 —• The appealing Permit Holder shall present its case first.

15 —• Each party shall have the right to be ~~represented~~presented by
16 counsel,

17 and shall have the right of cross-examination of witnesses.

18 —• After both sides have completed presenting evidence, each
19 party may, by closing argument, comment on the evidence.

20 c. — Appeal Decision. ~~Upon~~ completion of the appeal hearing, the Board
21 shall make findings of fact, or, where appropriate, adopt the findings
22 of fact of ~~is~~the appointed Hearing Officer, and shall make such
23 determination thereupon. ~~The~~ decision of the Board shall be final for
24 purposes of ~~Judicial Review~~judicial review under Code of Civil
25 Procedure Section 1094.5 and ~~County~~ Ordinance No. 628.

26 N. — Permit Fees. ~~Upon~~ application made for a Provider Permit, the applicant shall pay
27 a non-refundable permit fee in accordance with the ~~following~~ schedule identified in
28 REMSA Ambulance Policy and shall pay a fee for each Provider Unit ~~which~~that the

1 applicant proposes to operate under the Provider Permit for which application is
2 made in the amount of ~~\$250.00~~ identified in REMSA Ambulance policy.

3 ~~ALS Ambulance and Aircraft Provider Permit fee shall be \$6,000.00.~~

4 ~~BLS Ambulance Provider Permit fee shall be \$3,000.00.~~

5 ~~Critical Care Transport (CCT) Ambulance Provider Permit fee shall be~~
6 ~~\$6,000.00.~~

7 1. — Non-Payment of Fee, Grounds for Rejection of
8 Application. — Failure of the

9 Applicant to submit an application with the appropriate Provider(s) Permit
10 and Provider Unit(s) fees may serve as grounds for the Permit Officer to
11 refuse the receipt of an initial or renewal Provider Permit application.

12 2. — Late Fee Penalty. — If, upon review of an accepted application, the
13 ~~Permit~~ Enforcement Officer determines that a Provider Permit or a Provider
14 Unit fee due at the time the application is made was not paid in full, the
15 applicant shall pay the additional amount due within thirty (30) days of
16 written notice of same and shall pay a penalty in the amount of twenty percent
17 (20%) of the ~~fee(s) due.~~

18 fee(s) due.

19 3. — Prorated Fee. — Provider Permit fees may be prorated on a quarterly basis on
20 such permits ~~which~~ that are issued for a period of less than a year.

21 4. — Publicly owned and operated provider. Publicly owned and operated entities
22 are exempt from all fees specified by this ordinance.

23 5. — Public Interest Fee Exemption. — The Permit Officer may, upon investigation
24 and determination that it is in the public interest, waive all, or part of, Provider
25 and/or Provider Unit fees ~~which~~ that would be due prior to the issuance of a
26 Provider Permit.

27 O. — Temporary Provider Permit. — The Permit Officer may issue a Provider Permit as
28 authorized by this ordinance on a temporary basis which shall not exceed a period of

sixty (60) days in response to extraordinary conditions where the Permit Officer determines that the public health and safety necessitates the issuance of such a temporary permit and that the proposed temporary Permit Holder possesses the minimum standards as prescribed by the ordinance. ~~Provider permits~~Permits issued under this subsection may be revoked on such grounds specified in Section 5 subsections ~~5.A.~~ and ~~5.M.~~ of this ordinance on twenty-four-hour notice to the Permit Holder. The decision of the Permit Officer to revoke a Provider Permit issued under this section shall be final without rights of administrative review to the Permit Officer or the Board.

Section 6. ~~ORDINANCE ADMINISTRATION.~~ ~~—~~ The EMS ~~agency~~Agency shall be responsible for the administration of this ordinance, including, but not limited to, promulgating such policies, protocols, and regulations as expressly required herein or as may be necessary to effectuate other provisions of the ordinance subject to the approval of the Permit Officer and, where appropriate, the Medical Director.

Section 7. ~~ENFORCEMENT BY PERMIT OFFICER.~~ ~~—~~ This ordinance and policies, protocols, and regulations established pursuant to it shall be enforced by the ~~Permit~~Enforcement Officer.

Section 8. ~~VIOLATION.~~ ~~—~~

A. ~~A.~~ ~~—~~ Administrative Fines.

1. ~~—~~ Permitted Provider. A Permit Holder that violates, or causes the violation of, any provision of this ordinance shall pay a fine for each such violation in the amount of five hundred dollars (\$500.00) for each violation to the County.
2. ~~—~~ Penalty for Late Payment of Administrative Fine. ~~—~~ The administrative fines established hereinabove shall be paid within thirty (30) days of written notification being mailed in the U.S. Postal Service, and shall be deemed delinquent thirty (30) days after they are due and payable and deemed to be a debt to the County. If any fine is not paid prior to becoming delinquent, there shall be a penalty added to such fee, and such penalty shall be equal to twenty percent (20%) of the fee normally due.

1 B.— Public Nuisance._ Any continued violation of any provision of this ordinance is
2 deemed a public nuisance dangerous to the health and safety of the public and may
3 be enjoined or summarily abated in the manner provided by law.

4 C.— Criminal Penalties.- Any person who violates provisions of this ordinance shall be
5 guilty of an infraction, and upon conviction thereof shall be punished by: (1) a fine
6 not to exceed ~~One Hundred Dollars~~one hundred dollars (\$100.00) for the first violation
7 of this ordinance;

8 (2) a fine not to exceed ~~Two Hundred Dollars~~two hundred dollars (\$200.00) for a second
9 violation of the ordinance within one (1) year; and (3) a fine not to exceed ~~Five Hundred~~
10 ~~Dollars~~five hundred dollars (\$500.00) for each additional violation of this ordinance
11 after second violation within

12 one (1) year. Notwithstanding the above, even a first offense may be charged and
13 prosecuted as a misdemeanor. Payment of any penalty herein shall not relieve a
14 person from the responsibility for correcting the violation.

15 D.— Remedies.

16 1.— An action may be commenced in the name of the County in any court of
17 competent jurisdiction for payment of the amount of any delinquent
18 administrative fee or fine and penalty thereon.

19 2.— All remedies available to the County shall be cumulative, and the use of one
20 or more remedies by the County shall not bar the use of any other remedy for
21 the purpose of enforcing the provisions of this ordinance. Nor shall the
22 payment of any administrative fee or fine prevent criminal prosecution for
23 violation of the provisions s-of this ordinance.

24 3.— The additional remedies, penalties, and procedures for violation of this
25 ordinance and for recovery of costs related to enforcement provided for in
26 Ordinance No. ~~725~~725, as it may be amended from time to time, are
27 incorporated herein by this reference.

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ADOPTED: 8-15-⁹⁵05 (Eff. 9-14-95)

1 ORDINANCE NO. 756.1

2 AN ORDINANCE OF THE COUNTY OF RIVERSIDE AMENDING ORDINANCE NO. 756
3 ESTABLISHING REGULATIONS FOR ALS AMBULANCE,
4 AIR AMBULANCE, BLS AMBULANCE, AND CRITICAL CARE TRANSPORT PROVIDERS

5
6 The Board of Supervisors of the County of Riverside Ordains as Follows:

7 Section 1. Ordinance No. 756 is amended in its entirety to read as follows:

8 “AN ORDINANCE OF THE COUNTY OF RIVERSIDE
9 ESTABLISHING REGULATIONS FOR ALS AMBULANCE,
10 AIR AMBULANCE, BLS AMBULANCE, CRITICAL CARE TRANSPORT
11 AND SPECIALIZED SERVICES TRANSPORT PROVIDERS

12
13 Section 1. PURPOSE AND INTENT. The County, through its EMS Agency and as identified
14 in its Emergency Medical Service Plan, has determined the need to enact local regulations consistent with,
15 and which enhance the County's responsibilities under, the "Emergency Medical Services System and the
16 Prehospital Emergency Medical Act" (Health & Safety Code Sections 1797 et seq.) and which further serve
17 and protect the health and safety of patients in the County while being transported.

18 Section 2. DEFINITIONS. As used in this ordinance, unless otherwise stated, words and terms
19 shall be defined as follows:

20 A. “911 Emergency Ambulance” shall mean an ambulance permitted pursuant to this
21 ordinance and operated by a REMSA-authorized Exclusive Operating Area (EOA)
22 or Non-Exclusive Operating Area (Non-EOA) emergency ambulance provider as
23 identified in the County EMS Plan.

24 B. “911 Emergency Ambulance Services” shall mean ambulance services at any
25 REMSA-authorized level (ALS, LALS, BLS) provided in response to 9-1-1 and
26 seven digit or ten-digit requests for emergency medical service through an authorized
27 Public Safety Answering Point (PSAP); or prehospital emergency calls received
28 directly by an EMS provider.

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- C. “911 Emergency Ambulance Transport” shall mean any ambulance transport originating from a 9-1-1, seven digit or ten-digit requests for service through an authorized Public Safety Answering Point (PSAP) or originating from prehospital emergency calls received directly by an EMS provider or an ambulance transport of a patient suffering a medical emergency from the prehospital environment to a REMSA-authorized Prehospital Receiving Center (PRC) Emergency Department.
- D. “Advanced Life Support (ALS)” shall means special services designed to provide definitive prehospital emergency medical care, including, but not limited to, cardiopulmonary resuscitation, cardiac monitoring, cardiac defibrillation, advanced airway management, intravenous therapy, administration of specified drugs and other medicinal preparations, and other specified techniques and procedures administered by authorized personnel under the direct supervision of a base hospital as part of a local EMS system at the scene of an emergency, during transport to an acute care hospital, during interfacility transfer, and while in the emergency department of an acute care hospital until responsibility is assumed by the emergency or other medical staff of that hospital.
- E. “Air Ambulance” means any aircraft specially constructed, modified, or equipped, and used for the primary purposes of responding to emergency calls and transporting critically ill or injured patients.
- F. “Air Ambulance Provider” shall mean an air transportation service permitted to operate within the County to provide Air Ambulance services.
- G. “ALS Ambulance” shall mean an ambulance equipped or arranged and staffed for the purpose of providing ALS care. The meaning includes, but is not limited to, privately and publicly owned ambulances operating within exclusive operating areas while under contract with the County or conducting ALS Inter-facility Transports between two medical facilities.
- H. “ALS Ambulance Provider” shall mean an operator or permittee in possession of a written agreement with and permitted by the County to provide ALS care or an

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operator or permittee who has been granted and permitted as such by the County to conduct ALS Inter-facility Transports.

I. “ALS Inter-facility Transports” shall mean the medical transport of a patient between medical facilities where it has been determined by the patient’s treating physician that such transport requires medical staff supervision consisting of a paramedic.

J. “Ambulance” shall mean any motor vehicle which meets the standards of Title 13 of the California Code of Regulations and is specifically constructed, modified or equipped, or arranged, used, licensed, or operated for the purpose of transporting sick, injured, convalescent, infirmed, or otherwise incapacitated person(s) in need of medical care. The meaning includes, but is not limited to, privately and publicly owned ambulances operating within the County.

K. “Ambulance Service” shall mean the activity, business, or service for hire, profit, or otherwise of transporting one (1) or more persons by ambulance upon any of the streets, roads, highways, alleys, or any public way or place whether ALS, BLS, CCT, or Air Ambulance.

L. “Ambulance Provider” shall mean a person or entity that operates, or causes the operation of, an Ambulance Service.

M. “Applicant” shall mean any person or entity which makes application for a Provider Permit prescribed by this ordinance.

N. “Basic Life Support (BLS)” shall mean emergency first aid and cardiopulmonary resuscitation procedures which, as a minimum, include recognizing respiratory and cardiac arrest and starting the proper application of cardiopulmonary resuscitation to maintain life without invasive techniques until the victim may be transported or until advanced life support is available.

O. “BLS Ambulance” shall mean an ambulance equipped, or arranged, and staffed for the purpose of providing BLS care. The meaning includes, but is not limited to, privately and publicly owned ambulances operating within the County.

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- P. "BLS Ambulance Provider" shall mean an operator permitted by the County to provide BLS care.
- Q. "County" shall mean the County of Riverside.
- R. "Critical Care Transport (CCT)" shall mean the medical transport of a patient between medical facilities where it has been determined by the patient's treating physician that such transport requires medical staff supervision consisting of a Nurse or physician.
- S. "CCT Provider" shall mean an operator permitted by the County to provide CCT services.
- T. "Department" shall mean the Riverside County Emergency Management Department.
- U. "Emergency Management Department (EMD)" shall be the County Department having primary responsibility for the preparation, management, and mitigation of disaster/emergency services in Riverside County.
- V. "Emergency Medical Services (EMS)" shall mean care rendered to a person or persons in need of immediate medical care.
- W. "EMS Agency" shall mean the County's designated local Emergency Medical Services Agency and/or local EMS Agency established pursuant to Health and Safety Code Section 1797.200.
- X. "EMS Call" shall mean any sudden or serious illness or injury requiring immediate medical attention, where delay in providing such services may aggravate the medical condition or cause the loss of life. All Emergency Medical Service calls shall be responded to by resources identified by primary or secondary Public Safety Answering Point (PSAP) as appropriate.
- Y. "EMS Plan" shall mean that document(s) developed by the EMS Agency pursuant to Health and Safety Code Section 1797.250.
- Z. "EMS System" shall mean the interrelated but separate public and private entities including, but not limited to, ambulance providers, fire departments, and hospitals

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which, optimally, work together in the timely and appropriate provision of emergency medical services to the citizens and visitors of the County.

AA. “Emergency Medical Technician (EMT)” shall mean a person certified to render BLS medical care pursuant to Health and Safety Code section 1797 et seq.

BB. “Emergency Medical Technician-Advanced (AEMT)” shall mean a California-certified EMT with additional training in LALS according to the standards prescribed by Title 22 of the California Code of Regulations.

CC. “Enforcement Officer” shall mean any County employee or agent designated by the Administrator of REMSA to enforce any provision of this ordinance.

DD. “Entity” shall mean any public or private organization, firm, partnership, or association.

EE. “Exclusive Operating Areas (EOA)” shall mean an area or sub-area defined by the County EMS Plan for which REMSA, upon recommendation of the County, restricts operations to one or more emergency ambulance services or providers of LALS or ALS pursuant to the Health and Safety Code, Division 2.5, 1797.224.

FF. “Incident Action Plan (IAP)” shall mean a plan that documents incident goals, operational period objectives, and the response strategy defined by the incident command during a response planning. It contains general tactics to achieve goals and objectives within the overall strategy, while providing important information on event and response parameters. The IAP facilitates dissemination of critical information about the status of response assets themselves.

GG. “Limited Advanced Life Support (LALS)” shall mean special service designed to provide prehospital emergency medical care limited to techniques and procedures that exceed basic life support but are less than advanced life support consistent with Health and Safety Code, Division 2.5, section 1797.171.

HH. “Medical Care” shall mean any medical care rendered by an appropriately certified and/or licensed person.

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- II. "Medical Director" shall mean that physician designated to serve as the Medical Director of the EMS Agency pursuant to Section 1797.202 of the Health and Safety Code.
- JJ. "Mobile Intensive Care Nurse (MICN)" shall mean a registered nurse authorized to provide ALS Medical care pursuant to Section 1797.56 of the Health and Safety Code.
- KK. "Neonatal Intensive Care Unit (NICU)" shall mean an intensive care unit specializing in the care of ill or premature newborn infants.
- LL. "Non-Emergency Medical Call" shall mean the transportation of a patient by ground ambulance or Air Ambulance that would not constitute an emergency medical service call.
- MM. "Non-Exclusive Operating Area (Non-EOA)" - shall mean an EMS area or subarea that has no restrictions to limit operations to one or more emergency ambulance services or providers of limited advanced life support or advanced life support.
- NN. "Nurse" shall mean a registered nurse licensed in the State of California.
- OO. "Paramedic" shall mean a person licensed and accredited to render ALS medical care pursuant to Section 1797.84 of the Health and Safety Code.
- PP. "Patient" as defined in REMSA Policy 101.
- QQ. "Pediatric Intensive Care Unit (PICU)" shall mean an area within a hospital specializing in the care of critically ill infants, children, teenagers, and young adults aged 0-21.
- RR. "Permit Holder" shall mean a person or entity possessing a valid provider permit as authorized by this ordinance.
- SS. "Permit Officer" shall mean the County of Riverside EMS Agency Administrator or his/her designated representative.
- TT. "Physician" shall mean the same as such defined by Section 4039 of the Business and Professions Code.

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- 1 UU. "Provider Unit" shall mean each ambulance, Air Ambulance, or other vehicle, as
2 authorized by the EMS Agency, which a Permit Holder uses in the course of its
3 permitted provider service.
- 4 VV. "Public Safety Answering Point (PSAP)" shall mean a 24-hour, state, local, or
5 contracted communications facility, which has been designated by the local service
6 board to receive 911 service calls and dispatch emergency response services in
7 accordance with the E911 service plan.
- 8 WW. "Quality Assurance" shall mean the sum of all activities undertaken to assure that
9 prehospital emergency medical transportation services and non-emergency medical
10 transportation services maintain established standard by appropriate regulatory
11 agencies.
- 12 XX. "Quality Improvement" shall mean the evaluation of prehospital emergency medical
13 services and non-emergency transportation services to identify where personnel
14 performance or the system itself can be improved, the implementation of potential
15 improvements, and their re-evaluation and refinement in a continuous cycle. While
16 Quality Assurance traditionally focuses on the detection of defects, Quality
17 Improvement strives to prevent them. A Quality Improvement program must
18 include, but is not limited to, Quality Assurance, and must encompass the sum of all
19 activities undertaken to assure that prehospital emergency medical services maintain
20 the standard of care established for those services.
- 21 YY. "REMSA" shall mean the Riverside County Emergency Medical Services (EMS)
22 Agency.
- 23 ZZ. "Respiratory Therapist" shall mean a person licensed by the Respiratory Care Board
24 of California.
- 25 AAA. "Special Events" shall mean any situation where a scheduled event places a grouping
26 or gathering of people in one general locale sufficient in number that it creates a
27 potential need to have organized emergency medical care available.

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1 BBB. “Specialized Services Transport (SST) Provider” shall mean operator permitted by
2 the County of Riverside to provide transport services in conjunction and coordination
3 with hospital based specialized Pediatric Intensive Care Unit (PICU) and/or Neonatal
4 Intensive Care Unit (NICU) transport team.

5 Section 3. PROHIBITIONS. It is prohibited and shall be unlawful for any person or entity to
6 operate, or advertise the operation of an ALS Ambulance, an Air Ambulance, a BLS Ambulance, Critical
7 Care Transport Provider, or a Specialized Services Transport Provider service in the County without having
8 obtained a Provider Permit to do so, or as otherwise may be authorized by this ordinance, or if having a
9 Provider Permit, to operate or advertise in violation of the terms, conditions, or restrictions of said Provider
10 Permit.

11 Section 4. NON-APPLICABILITY.

12 A. A non-permitted ALS Ambulance or Air Ambulance service provider based and
13 operated under the regulatory authority of a governmental entity other than the
14 County may operate in the County for a limited purpose of transporting patients to
15 or through the County if the transportation of the patient was initiated outside the
16 County.

17 B. A non-permitted BLS Ambulance or CCT/SST service provider based and operated
18 under the regulatory authority of a governmental entity other than the County may
19 operate in the County for limited purpose of transporting Patients to or through the
20 County if the transportation of the patient was initiated outside the County.

21 C. In the event of a local disaster, as proclaimed by the Riverside County Board of
22 Supervisors, the requirements of this ordinance may be suspended in whole or part
23 by the Director of the Emergency Management Department until such time as the
24 disaster proclamation is rescinded.

25 Section 5. PROVIDER PERMITS.

26 A. Initial Issuance. Pursuant to the procedures and conditions established, or as may
27 be established, by this ordinance and REMSA policies, the Permit Officer shall issue
28 Provider Permits and Provider Unit Permits to:

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1. ALS 911 Emergency Ambulance Provider(s) as approved pursuant to the EMS Plan.
2. ALS Inter-facility Ambulance Provider(s) for operation in the County.
3. Air Ambulance Provider(s) for operation in the County.
4. BLS Ambulance and CCT Service Provider(s) for operation in the County.
5. Specialized Services Transport (SST) Providers for operation in the County (Hospital based PICU/NICU Team Transport only).

B. Renewal. An application for renewal of a Provider Permit shall be submitted to the Enforcement Officer at least sixty (60) days prior to the expiration of the Provider Permit to be renewed. A Permit Holder shall have its permit renewed upon expiration if the Permit Holder does not seek a substantial change in the permit and there do not exist grounds for denial for renewal of the permit as specified in Section 5 subsection M of this ordinance. For the purpose of this subsection, a "substantial change in the permit" shall mean a change in the level, scope or manner of service permitted under the Permit Holder's current or previous Provider Permit or such condition as may be determined by the Permit Officer.

1. Late Renewal Application Penalty. If a Permit Holder makes application for the renewal of a Provider Permit less than sixty (60) days prior to the expiration of the Permit Holder's Provider Permit for which renewal application is made, the Permit Holder shall pay an additional twenty percent (20%) of the fee due.

C. Expiration. Except as provided herein below for the issuance of temporary Provider Permits, all Provider Permits shall expire on the date of June 30 of each year.

D. Application. Application for a Provider Permit shall be made to the Enforcement Officer on form(s) as may be prescribed by the Permit Officer. At the time the application is made, the applicant shall provide, the information as required in REMSA Ambulance Permit Policy.

1 E. Application Review. Upon the submittal of an application, the EMS Agency shall
2 review the application to ensure its conformity with Section 5 subsection D. of this
3 ordinance within ninety (90) days of receipt, unless the Enforcement Officer
4 investigates pursuant to Section 5 subsection F. Where the Enforcement Officer
5 conducts such an investigation, the review of an application shall be completed
6 within one hundred twenty (120) days of receipt. Upon the completion of the
7 application review, and further investigation if required, the applicant shall
8 immediately be notified in writing of the granting or denial of the application by the
9 Enforcement Officer.

10 F. Application Investigation. Upon receipt of an initial or renewal application, the
11 Enforcement Officer may conduct, or cause to be conducted, an investigation into
12 the applicant's proposed provision of service, if deemed necessary.

13 G. Denial of Permit Upon Initial Application. An Initial Application for a Provider may
14 be denied by the Enforcement Officer. For the purpose of this subsection, an "Initial
15 Application" shall mean an application submitted by an applicant that is not a Permit
16 Holder at the time application is made or, if a Permit Holder, makes application for
17 a Provider Permit other than which it presently holds and would therefore not qualify
18 for renewal of a Provider Permit as provided in Section 5 subsection C of this
19 ordinance. The grounds for denial of an initial application shall be provided in
20 REMSA Ambulance Permit policy.

21 1. Notification. The Enforcement Officer shall provide the applicant with
22 written notification that its application has been denied and stating the
23 grounds upon which the denial is based as provided hereinabove and a brief
24 statement of the facts and circumstances upon which Enforcement Officer
25 has made his/her determination that the grounds for the denial of the
26 application exists. Said notification shall also advise the applicant of its right
27 to have the decision to deny the application reviewed by the Permit Officer
28 pursuant to procedures prescribed herein below.

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2. Procedure for Review.

- a. Within fifteen (15) days of receipt of written notification that its initial application has been denied, the applicant may file a written request for review of the Enforcement Officer’s decision to deny the application. The applicant’s request for review shall briefly state the reasons that the Enforcement Officer’s decision to deny the initial application should be reversed. The applicant may accompany the request for review with documentation relevant to its basis for requesting the review.
- b. The Permit Officer, upon timely receipt of a request for review of denial of an initial application, shall, within thirty (30) days, conduct such further investigation as may be warranted after due consideration of the applicant's request. Thereupon the Permit Officer may vacate the Enforcement Officer’s decision to deny the application for initial permit and grant said application.
- c. If, upon further consideration of the request for review, the Permit Officer does not reverse the Enforcement Officer’s decision to deny the application, the Permit Officer shall so notify the applicant in writing and further advise the applicant that the Permit Officer will personally hear the request, if requested by the applicant, to ensure that the request and all relevant information is given due consideration by the Permit Officer.
- d. In no event shall the Permit Officer's review of the request exceed a period of sixty (60) days after the applicant's written request is received, unless the applicant and Permit Officer so stipulate to an extension of this time period for review of the request.
- e. The decision of Permit Officer to deny an initial Provider Permit shall be final.

- 1 H. Condition of permit. The acceptance of a Provider Permit shall obligate the Permit
2 Holder to meet otherwise fulfill each condition set forth in the REMSA policies and
3 this ordinance.
- 4 I. Form and Content of Permits. Provider and Provider Unit permits shall be issued
5 in a form as may be prescribed by the Permit Officer. The content of a Provider
6 Permit shall include, but not be limited to, the Provider authorized under the permit,
7 any special conditions or restrictions as authorized by this ordinance and, as to ALS
8 Ambulance Provider, the Exclusive Operating Area(s) as prescribed by the EMS Plan
9 within which such provider shall operate.
- 10 J. Permit Variance. Upon written request by a Permit Holder, the Permit Officer may
11 grant a variance in writing from the conditions specified in a Permit Holder's permit
12 if the Permit Officer finds that such change is in substantial compliance with the
13 minimum provider operation requirements established by this ordinance and
14 appropriate REMSA policies and that such action is necessary to protect the health,
15 safety, or welfare of public or to better serve the public.
- 16 K. Provider Permit Transfer Prohibition. The transfer of a Provider Permit from a
17 Permit Holder to another person or entity shall be prohibited. The transfer of a Permit
18 Holder's ownership interest in part or whole in a permitted Provider shall require the
19 filing of an initial application for a Provider Permit by the person or entity to whom
20 ownership will be transferred.
- 21 L. Provider Unit Permit Transfer Prohibition. The transfer of a Provider Unit Permit
22 from one Provider Unit to another Provider Unit is prohibited. For any permitted
23 Provider Unit that ceases to be operational, the Permit Holder shall give written
24 notice of this fact to the Enforcement Officer. The Permit Holder shall file a written
25 request for Provider Unit permit which the Permit Holder intends to operate under a
26 Provider Permit, but which has not been previously issued a Provider Unit Permit.
27 The Permit Holder shall pay the established Provider Unit fee at the time of such
28 request.

1 M. Denial of Renewal, Suspension and Revocation of Provider Permit. The
2 Enforcement Officer, after conducting an investigation or upon such facts or
3 circumstances as may be known to him/her, may deny the renewal of, suspend or
4 revoke a Provider Permit issued under the provision of this ordinance when it has
5 been found that a Permit Holder has not met the provisions listed in REMSA
6 ambulance permit policy and/or this ordinance. In addition to the foregoing grounds,
7 those listed in REMSA policies, and/or others list in this ordinance, the Enforcement
8 Officer may deny renewal, suspend or revoke a Provider Permit when the continued
9 operation of the permitted provider causes, or threatens to cause, harm to the health
10 and safety of the public as determined by the Permit Officer.

11 1. Notification.

- 12 a. Upon the Enforcement Officer's denial of renewal, suspension, or
13 revocation of a Provider Permit, he/she shall give the Permit Holder
14 written notice of such determination by mail via electronic and
15 certified. The written notice shall advise the Permit Holder of the
16 grounds upon which the action is being taken, a brief statement of the
17 facts or circumstances in support of such grounds, and the effective
18 date(s) of the adverse action.
- 19 b. The denial of renewal of a Provider Permit shall be made no more
20 than thirty (30) days after the Permit Holder makes application for
21 renewal of a Provider Permit.
- 22 c. The suspension or revocation of a Provider Permit shall be effective
23 no less than fourteen (14) days after receipt of notification, unless the
24 Enforcement Officer makes a determination that the protection of the
25 public health and safety warrants the immediate suspension or
26 revocation of a Provider Permit in which case the suspension or
27 revocation will be effective upon the Permit Holder's receipt of the
28 notification.

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2. Administrative Review.

- a. Within seven (7) days of receiving notification of denial of renewal, suspension or revocation of its Provider Permit, the Permit Holder may request that the Permit Officer review the adverse action. The administrative review request shall be in writing. The written request for administrative review must be accompanied by a deposit equal to the full amount of the administrative fine(s) specified in the notice of administrative fine, if applicable. Failure to deposit this amount concurrently with the request for administrative review shall constitute a waiver of the operator's entitlement to the administrative review. The review request and fee deposit shall be deemed filed on the date received by the local EMS agency.
- b. Absent a determination by the Permit Officer that the immediate imposition of an adverse action as provided in this subsection is warranted, the Permit Officer shall set a date, time and location for the requested review prior to the date(s) set for the proposed adverse action and shall give written notice of same to the Permit Holder. The date set for the administrative review shall not be continued beyond the date set for imposition of the adverse action unless such continuation is mutually agreed to by the Permit Officer and the Permit Holder.
- c. In the review, the Permit Holder shall have the burden of presenting all arguments and/or information relevant to the Permit Officer's action or mitigation thereof. The failure of the Permit Holder to appear at the administrative review shall constitute an abandonment of the review request and a failure to exhaust administrative remedies to judicially the imposition of the administrative fine. If the administrative review is abandoned, the issuing department shall keep

1 the funds deposited with the review request.

2 d. After the administrative review, the Permit Officer may affirm,
3 modify, or set aside the original adverse action. The Permit Officer
4 shall give written notice of such decision to the Permit Holder, as soon
5 as possible. However, in no event shall such notice be given more
6 than seven (7) days after the administrative review.

7 e. As may be appropriate, the Enforcement Officer shall notify all public
8 safety agencies, permitted Providers and public safety
9 communication centers, hospitals and other agencies and
10 organizations of any adverse action taken against a permitted Provider
11 pursuant to this subsection.

12 3. Appeal to the Board. If, after an administrative review as provided
13 hereinabove, the Permit Officer imposes adverse action against a Permit
14 Holder, the Permit Holder may appeal such action to the Board, and the Board
15 shall consider the appeal pursuant to the following procedures. Such appeal
16 shall not suspend the imposition of any adverse action taken by the Permit
17 Officer.

18 a. Request for Appeal Hearing. The Permit Holder shall submit a
19 request for a hearing in writing to the Clerk of the Board within twenty
20 (20) days following the denial of renewal, suspension, or revocation
21 of a Provider Permit. The Board shall hear the appeal directly, or at
22 its sole discretion, may appoint a neutral hearing officer to hear the
23 appeal and make findings of fact on behalf of, and recommendations
24 thereupon, to the Board.

25 b. Hearing Appeal Procedures. The Board or its appointed hearing
26 officer shall hear the matter within sixty (60) days of receipt of the
27 Permit Holder's request for appeal pursuant to the following
28 procedures:

- Witnesses shall swear or affirm to tell the truth.
- Each party may present oral testimony and documentary evidence or other exhibits.
- The appealing Permit Holder shall present its case first.
- Each party shall have the right to be presented by counsel and shall have the right of cross-examination of witnesses.
- After both sides have completed presenting evidence, each party may, by closing argument, comment on the evidence.

c. Appeal Decision. Upon completion of the appeal hearing, the Board shall make findings of fact or, where appropriate, adopt the findings of fact of the appointed Hearing Officer, and shall make such determination thereupon. The decision of the Board shall be final for purposes of judicial review under Code of Civil Procedure Section 1094.5 and Ordinance No. 628.

N. Permit Fees. Upon application made for a Provider Permit, the applicant shall pay a non-refundable permit fee in accordance with the schedule identified in REMSA Ambulance Policy and shall pay a fee for each Provider Unit that the applicant proposes to operate under the Provider Permit for which application is made in the amount identified in REMSA Ambulance policy.

1. Non-Payment of Fee, Grounds for Rejection of Application. Failure of the Applicant to submit an application with the appropriate Provider(s) Permit and Provider Unit(s) fees may serve as grounds for the Permit Officer to refuse the receipt of an initial or renewal Provider Permit application.

2. Late Fee Penalty. If, upon review of an accepted application, the Enforcement Officer determines that a Provider Permit or a Provider Unit fee due at the time the application is made was not paid in full, the applicant shall pay the additional amount due within thirty (30) days of written notice of same and shall pay a penalty in the amount of twenty percent (20%) of the

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fee(s) due.

- 3. Prorated Fee. Provider Permit fees may be prorated on a quarterly basis on such permits that are issued for a period of less than a year.
- 4. Publicly owned and operated provider. Publicly owned and operated entities are exempt from all fees specified by this ordinance.
- 5. Public Interest Fee Exemption. The Permit Officer may, upon investigation and determination that it is in the public interest, waive all or part of Provider and/or Provider Unit fees that would be due prior to the issuance of a Provider Permit.

O. Temporary Provider Permit. The Permit Officer may issue a Provider Permit as authorized by this ordinance on a temporary basis which shall not exceed a period of sixty (60) days in response to extraordinary conditions where the Permit Officer determines that the public health and safety necessitates the issuance of such a temporary permit and that the proposed temporary Permit Holder possesses the minimum standards as prescribed by the ordinance. Provider Permits issued under this subsection may be revoked on such grounds specified in Section 5 subsections A. and M. of this ordinance on twenty-four-hour notice to the Permit Holder. The decision of the Permit Officer to revoke a Provider Permit issued under this section shall be final without rights of administrative review to the Permit Officer or the Board.

Section 6. ORDINANCE ADMINISTRATION. The EMS Agency shall be responsible for the administration of this ordinance, including, but not limited to, promulgating such policies, protocols, and regulations as expressly required herein or as may be necessary to effectuate other provisions of the ordinance subject to the approval of the Permit Officer and, where appropriate, the Medical Director.

Section 7. ENFORCEMENT. This ordinance and policies, protocols, and regulations established pursuant to it shall be enforced by the Enforcement Officer.

Section 8. VIOLATION.

A. Administrative Fines.

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1. Permitted Provider. A Permit Holder that violates, or causes the violation of, any provision of this ordinance shall pay a fine for each such violation in the amount of five hundred dollars (\$500.00) for each violation to the County.
2. Penalty for Late Payment of Administrative Fine. The administrative fines established hereinabove shall be paid within thirty (30) days of written notification being mailed in the U.S. Postal Service, and shall be deemed delinquent thirty (30) days after they are due and payable and deemed to be a debt to the County. If any fine is not paid prior to becoming delinquent, there shall be a penalty added to such fee, and such penalty shall be equal to twenty percent (20%) of the fee normally due.

B. Public Nuisance. Any continued violation of any provision of this ordinance is deemed a public nuisance dangerous to the health and safety of the public and may be enjoined or summarily abated in the manner provided by law.

C. Criminal Penalties. Any person who violates provisions of this ordinance shall be guilty of an infraction, and upon conviction thereof shall be punished by: (1) a fine not to exceed one hundred dollars (\$100.00) for the first violation of this ordinance; (2) a fine not to exceed two hundred dollars (\$200.00) for a second violation of the ordinance within one (1) year; and (3) a fine not to exceed five hundred dollars (\$500.00) for each additional violation of this ordinance after second violation within one (1) year. Notwithstanding the above, even a first offense may be charged and prosecuted as a misdemeanor. Payment of any penalty herein shall not relieve a person from the responsibility for correcting the violation.

D. Remedies.

1. An action may be commenced in the name of the County in any court of competent jurisdiction for payment of the amount of any delinquent administrative fee or fine and penalty thereon.
2. All remedies available to the County shall be cumulative, and the use of one or more remedies by the County shall not bar the use of any other remedy for

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the purpose of enforcing the provisions of this ordinance. Nor shall the payment of any administrative fee or fine prevent criminal prosecution for violation of the provisions of this ordinance.

3. The additional remedies, penalties, and procedures for violation of this ordinance and for recovery of costs related to enforcement provided for in Ordinance No. 725, as it may be amended from time to time, are incorporated herein by this reference.

Section 9. SEVERABILITY. If any section, subsection, sentence, clause, or phrase of this ordinance as herein enacted, or the application thereof to any person or circumstances is held invalid or unconstitutional by decision of any court of competent jurisdiction, such invalidity shall not affect the other provisions or applications of this ordinance, or any section or portion of section hereof, which can be given effect without the invalid provisions where application and to this in the provision so this ordinance are and are intended to be, severable. The Board of Supervisors hereby declares that it would have passed this ordinance and each section, subsection, clause, or phrase thereof irrespective of the fact that any one or more other sections, subsections, clauses, or phrases may be declared invalid or unconstitutional.”

Section 10. EFFECTIVE DATE. This ordinance shall take effect thirty (30) days after its adoption.

BOARD OF SUPERVISORS OF THE COUNTY OF RIVERSIDE, STATE OF CALIFORNIA

By: _____
Chair, Board of Supervisors

ATTEST:
CLERK OF THE BOARD:

By: _____
Deputy

(SEAL)

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APPROVED AS TO FORM
October 20, 2023

MINH C. TRAN,
County Counsel

By: 
MELISSA R. CUSHMAN
Deputy County Counsel

ADOPTED: 8-15-05 (Eff. 9-14-95)



Riverside County Board of Supervisors Request to Speak

Submit request to Clerk of Board (right of podium), Speakers are entitled to three (3) minutes, subject to Board Rules listed on the reverse side of this form.

SPEAKER'S NAME: BRAD ANDERSON

Address: _____

City: _____ Zip: _____

Phone #: _____

Date: 10-31-23 Agenda # 3-11

PLEASE STATE YOUR POSITION BELOW:

Position on "Regular" (non-appealed) Agenda Item:

_____ Support Oppose _____ Neutral

Note: If you are here for an agenda item that is filed for "Appeal", please state separately your position on the appeal below:

_____ Support _____ Oppose _____ Neutral

I give my 3 minutes to: _____

BOARD RULES

Requests to Address Board on "Agenda" Items:

You may request to be heard on a published agenda item. Requests to be heard must be submitted to the Clerk of the Board before the scheduled meeting time.

Requests to Address Board on items that are "NOT" on the Agenda/Public Comment:

Notwithstanding any other provisions of these rules, a member of the public shall have the right to address the Board during the mid-morning "Oral Communications" segment of the published agenda. Said purpose for address must pertain to issues which are under the direct jurisdiction of the Board of Supervisors. YOUR TIME WILL BE LIMITED TO THREE (3) MINUTES. Donated time is not permitted during Public Comment.

Power Point Presentations/Printed Material:

Speakers who intend to conduct a formalized Power Point presentation or provide printed material must notify the Clerk of the Board's Office by 12 noon on the Monday preceding the Tuesday Board meeting, insuring that the Clerk's Office has sufficient copies of all printed materials and at least one (1) copy of the Power Point CD. Copies of printed material given to the Clerk (by Monday noon deadline) will be provided to each Supervisor. If you have the need to use the overhead "Elmo" projector at the Board meeting, please ensure your material is clear and with proper contrast, notifying the Clerk well ahead of the meeting, of your intent to use the Elmo.

Individual Speaker Limits:

Individual speakers are limited to a maximum of three (3) minutes. Please step up to the podium when the Chairman calls your name and begin speaking immediately. Pull the microphone to your mouth so that the Board, audience, and audio recording system hear you clearly. Once you start speaking, the "green" podium light will light. The "yellow" light will come on when you have one (1) minute remaining. When you have 30 seconds remaining, the "yellow" light will begin to flash, indicating you must quickly wrap up your comments. Your time is up when the "red" light flashes. The Chairman adheres to a strict three (3) minutes per speaker. ***Note: If you intend to give your time to a "Group/Organized Presentation", please state so clearly at the very bottom of the reverse side of this form.***

Group/Organized Presentations:

Group/organized presentations with more than one (1) speaker will be limited to nine (9) minutes at the Chairman's discretion. The organizer of the presentation will automatically receive the first three (3) minutes, with the remaining six (6) minutes relinquished by other speakers, as requested by them on a completed "Request to Speak" form, and clearly indicated at the bottom of the form.

Addressing the Board & Acknowledgement by Chairman:

The Chairman will determine what order the speakers will address the Board, and will call on all speakers in pairs. The first speaker should immediately step to the podium and begin addressing the Board. The second speaker should take up a position in one of the chamber aisles in order to quickly step up to the podium after the preceding speaker. This is to afford an efficient and timely Board meeting, giving all attendees the opportunity to make their case. Speakers are prohibited from making personal attacks, and/or using coarse, crude, profane or vulgar language while speaking to the Board members, staff, the general public and/or meeting participants. Such behavior, at the discretion of the Board Chairman, may result in removal from the Board Chambers by Sheriff Deputies.