

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



ITEM: 3.26
(ID # 23651)

MEETING DATE:
Tuesday, December 05, 2023

FROM : RUHS-PUBLIC HEALTH:

SUBJECT: RIVERSIDE UNIVERSITY HEALTH SYSTEM – PUBLIC HEALTH: Ratify and Approve the Professional Service Agreement with Inland Southern California 211+ for Fiscal Intermediary Services Without Seeking Competitive Bids for the Period of Performance of July 1, 2023, through June 30, 2025. All Districts. [Total aggregate amount: \$8,492,827; up to \$849,283 in additional compensation - 100% Federal]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Ratify and approve the Professional Service Agreement with Inland Southern California 211+ for Fiscal Intermediary Services without seeking competitive bids for the period of performance of July 1, 2023, through June 30, 2025, in the total aggregate amount of \$8,492,827; and
2. Authorize the Chair of the Board to sign the Agreement on behalf of the County; and
3. Authorize the Purchasing Agent, in accordance with Ordinance No. 459, based on the availability of fiscal funding and as approved as to form by County Counsel, to: (a) sign all reports, certifications, forms, and subsequent amendments to the Professional Service Agreement that exercise the options of the agreement, including modifications of the statement of work that stay within the intent of the Agreement; and (b) sign amendments to the compensation provisions that do not exceed the sum total of ten percent (10%) of the total aggregate Agreement amount.

ACTION:Policy



Kim Saruwatari, Director of Public Health 11/22/2023

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Spiegel, seconded by Supervisor Perez and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Jeffries, Spiegel, Washington and Perez and Gutierrez
Nays: None
Absent: None
Date: December 5, 2023
xc: RUHS-PH

Kimberly A. Rector
Clerk of the Board

By: 
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$3,397,131	\$5,095,696	\$8,492,827	\$0
NET COUNTY COST	\$0	\$0	\$0	\$0
SOURCE OF FUNDS: 100% Federal			Budget Adjustment: No	
			For Fiscal Year: 23/24 – 24/25	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

The goal of this service is for Inland Southern California 211+ (ISC) to assist RUHS-PH to distribute funds more quickly to Community Based Organizations (CBOs) and Faith Based Organizations (FBOs) to support their work in the prevention, identification, and mitigation related to COVID-19. RUHS-PH is requesting the Board of Supervisors to ratify the Professional Service Agreement for fiscal intermediary (FI) entered by RUHS-PH in response to COVID-19. ISC will serve as the fiscal intermediary to CBOs, FBOs, and other non-governmental organizations (NGOs).

This initiative will provide funding to CBOs, FBOs, and other NGOs to address COVID-19 and advance health equity through strategies, interventions, and services that consider systemic barriers and potentially discriminatory practices that have put certain groups at higher risk for diseases like COVID-19. ISC will manage the funding process, including designing the application process and application portal, review grant applications, provide technical assistance for the application process, and provide evaluation and reporting to RUHS-PH. ISC will also increase nonprofit capacity and integrated service delivery in Riverside County by creating the foundation of the Nonprofit Training Academy, providing targeted training to ensure compliance with RUHS-PH and other Riverside County Departments' grant and contracting processes and requirements.

Impact on Residents and Businesses

There is no negative impact on residents or businesses. The collaboration between RUHS-PH and ISC is critical to the success of the response to COVID-19. ISC will provide the ability to quickly disburse the resources available to support and protect individuals and communities in under-resourced areas of the county to slow the spread of COVID-19.

Additional Fiscal Information

No County General Funds will be required. All costs associated with this Agreement and subsequent subcontractor agreements are funded via the Enhanced Laboratory Capacity (ELC3), Centers for Disease Control (CDC) Infrastructure, and CDC OT21-2103 grants as follows:

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Funding Source	FY23/24	FY24/25
ELC3	\$2,946,930	\$4,420,394
CDC OT21-2103	\$280,931	\$421,397
CDC Infrastructure	\$169,270	\$253,905
Fiscal Year Total	\$3,397,131	\$5,095,696
Grand Total		\$8,492,827

RUHS-PH is also requesting approval to roll over unspent funds from one fiscal year to the next fiscal year as needed through the period of performance of the Agreement.

Contract History and Price Reasonableness

The request to contract for professional services with ISC to be a fiscal intermediary for organizations was initiated because of the COVID-19 pandemic. The use of fiscal intermediaries serves two important purposes. The first is to provide needed resources to those serving vulnerable populations (the uninsured, underinsured and the elderly in nursing homes). The second is to collaborate with key stakeholders who are trusted community members to reach those populations disproportionately affected due to language, cultural, or geographical barriers with education, outreach, resources, and referrals for testing and/or vaccinations. The selection of this agency to act as a fiscal intermediary was based on several key requirements. These include having the capacity, knowledge, and existing infrastructure to distribute funds quickly and efficiently, to ensure adherence to all federal requirements, to have strong technical and digital capabilities, and to have strong, pre-existing connections with subrecipients serving target populations.

The ISC is a trusted, non-profit organization working to strengthen communities in Riverside County and worldwide. ISC's experience as one of the largest funders in the county makes them uniquely qualified to serve as a fiscal intermediary. ISC charges a lower FI fee for all the work requested, at 10%, than others in the industry. ISC will provide services at a commensurate level to industry standards. In addition, ISC is providing services from its 211-call center line with this agreement which RUHS-PH has previously worked with on other agreements, reducing costs to RUHS-PH.

The Single Source Justification request has been reviewed and supported by Riverside County Purchasing and Fleet Services. The initial request was submitted and approved for \$12,702,359. The dollar amount has since been revised to reflect a maximum amount of \$8,492,827.

ATTACHMENTS:

ATTACHMENT A. Professional Service Agreement with Inland Southern California 211+

ATTACHMENT B. Single Source Justification Document

SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA

Meghan Hahn
Meghan Hahn, Director of Procurement 11/27/2023

Douglas Ordóñez Jr. *Ordóñez Jr.*
Douglas Ordóñez Jr. 11/29/2023

Gregg Gu
Gregg Gu, Chief Deputy County Counsel 11/27/2023

PROFESSIONAL SERVICE AGREEMENT

for

SUICIDE REPORTING AND CRISIS RESPONSE PILOT PROJECT

between

COUNTY OF RIVERSIDE

and

INLAND SOUTHERN CALIFORNIA 211+



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This Agreement is entered into by and between INLAND SOUTHERN CALIFORNIA 211+, a California non-profit corporation, (herein referred to as "CONTRACTOR"), and the COUNTY OF RIVERSIDE, a political subdivision of the State of California, on behalf of its Riverside University Health System – Public Health department, (herein referred to as "COUNTY" or "RUHS-PH"). The parties agree as follows:

1. Description of Services

1.1 CONTRACTOR shall provide all services as outlined and specified in Exhibit A, Scope of Service, at the prices stated in Exhibit B, Payment Provisions to the Agreement.

1.2 CONTRACTOR represents that it has the skills, experience, and knowledge necessary to perform under this Agreement and the COUNTY relies upon this representation. CONTRACTOR shall perform to the satisfaction of the COUNTY and in conformance to and consistent with the highest standards of firms/professionals in the same discipline in the State of California.

1.3 CONTRACTOR affirms that it is fully apprised of all of the work to be performed under this Agreement; and the CONTRACTOR agrees it can properly perform this work at the prices stated in Exhibit B. CONTRACTOR is not to perform services or provide products outside of the Agreement.

1.4 Acceptance by the COUNTY of the CONTRACTOR's performance under this Agreement does not operate as a release of CONTRACTOR's responsibility for full compliance with the terms of this Agreement.

2. Period of Performance

2.1 This Agreement shall be effective as of July 1, 2023 and continues in effect through June 30, 2025, unless terminated earlier. The Riverside County Board of Supervisors is the only authority that may obligate the County for a non-cancelable multi-year agreement.

3. Compensation

3.1 The COUNTY shall pay the CONTRACTOR for services performed, products provided and expenses incurred in accordance with the terms of Exhibit B, Payment Provisions. Maximum payments by COUNTY to CONTRACTOR shall not exceed NINE HUNDRED THOUSAND DOLLARS (\$900,000) including all expenses. The COUNTY is not responsible for any fees or costs incurred above or beyond the contracted amount and shall have no obligation to purchase any specified amount of services or products. Unless otherwise specifically stated in Exhibit B, COUNTY shall not be responsible for payment of any of CONTRACTOR's expenses related to this Agreement.

3.2 No price increases will be permitted during the first year of this Agreement (If applicable). All price decreases (for example, if CONTRACTOR offers lower prices to another governmental entity) will automatically be extended to the COUNTY. The COUNTY requires written proof satisfactory to COUNTY of cost increases prior to any approved price adjustment. After the first year of the Agreement, a minimum of 30-days advance notice in writing is required to be considered and approved by COUNTY. No retroactive price adjustments will be considered. Any price increases must be stated in a written amendment to this Agreement. The net dollar amount of profit will remain firm during the period of the Agreement. Annual increases shall not exceed the Consumer Price Index- All Consumers, All Items - Greater Los Angeles, Riverside and Orange County areas and be subject to satisfactory performance review by the COUNTY and approved (if needed) for budget funding by the Board of Supervisors.

3.3 CONTRACTOR shall be paid only in accordance with an invoice submitted to COUNTY by CONTRACTOR within fifteen (15) days from the last day of each calendar month, and COUNTY shall pay the invoice within thirty (30) working days from the date of receipt of the invoice. Payment shall be made to CONTRACTOR only after services have been rendered or delivery of materials or products, and acceptance has been made by COUNTY. Prepare invoices in duplicate. For this Agreement, send the original and duplicate copies of invoices to either:

Riverside University Health System - Public Health

Fiscal - Accounts Payable

PO BOX 7849

Riverside, California 92513

or

RIVCOPH-AP@ruhealth.org

- a) Each invoice shall contain a minimum of the following information: organization name; invoice number and invoice date; payment due date; remittance address; bill-to and ship-to addresses of ordering department/division; Agreement number HSARC-23-148; Grant number HS200153; quantities; service dates for claimed expenditures (billing period must fall within the Agreement performance period); item descriptions, unit prices, extensions, sales/use tax if applicable, and an invoice total.
- b) CONTRACTOR shall provide adequate supporting cost documentation, including source documentation as appropriate, (i.e., receipts, logs, time sheets, payroll records, etc.) as requested by the COUNTY.

c) Invoices shall be rendered monthly in arrears.

3.4 The COUNTY obligation for payment of this Agreement beyond the current fiscal year is contingent upon and limited by the availability of COUNTY funding from which payment can be made, and invoices shall be rendered "monthly" in arrears. In the State of California, government agencies are not allowed to pay excess interest and late charges, per Government Code section 926.10. No legal liability on the part of the COUNTY shall arise for payment beyond June 30 of each calendar year unless funds are made available for such payment. In the event that such funds are not forthcoming for any reason, COUNTY shall immediately notify CONTRACTOR in writing; and this Agreement shall be deemed terminated, have no further force, and effect.

4. Alteration or Changes to the Agreement

4.1 The Board of Supervisors and the COUNTY Purchasing Agent and/or his designee is the only authorized COUNTY representatives who may at any time, by written order, alter this Agreement. If any such alteration causes an increase or decrease in the cost of, or the time required for the performance under this Agreement, an equitable adjustment shall be made in the Agreement price or delivery schedule, or both, and the Agreement shall be modified by written amendment accordingly.

4.2 Any claim by the CONTRACTOR for additional payment related to this Agreement shall be made in writing by the CONTRACTOR within 30 days of when the CONTRACTOR has or should have notice of any actual or claimed change in the work, which results in additional and unanticipated cost to the CONTRACTOR. If the COUNTY Purchasing Agent decides that the facts provide sufficient justification, he may authorize additional payment to the CONTRACTOR pursuant to the claim. Nothing in this section shall excuse the CONTRACTOR from proceeding with performance of the Agreement even if there has been a change.

5. Termination

5.1. COUNTY may terminate this Agreement without cause upon 30 days written notice served upon the CONTRACTOR stating the extent and effective date of termination.

5.2 COUNTY may, upon five (5) days written notice terminate this Agreement for CONTRACTOR's default, if CONTRACTOR refuses or fails to comply with the terms of this Agreement or fails to make progress that may endanger performance and does not immediately cure such failure. In the event of such termination, the COUNTY may proceed with the work in any manner deemed proper by COUNTY.

5.3 After receipt of the notice of termination, CONTRACTOR shall:

- (a) Stop all work under this Agreement on the date specified in the notice of termination; and
- (b) Transfer to COUNTY and deliver in the manner as directed by COUNTY any materials, reports or other products, which, if the Agreement had been completed or continued, would have been required to be furnished to COUNTY.

5.4 After termination, COUNTY shall make payment only for CONTRACTOR's performance up to the date of termination in accordance with this Agreement.

5.5 CONTRACTOR's rights under this Agreement shall terminate (except for fees accrued prior to the date of termination) upon dishonesty or a willful or material breach of this Agreement by CONTRACTOR; or in the event of CONTRACTOR's unwillingness or inability for any reason whatsoever to perform the terms of this Agreement. In such event, CONTRACTOR shall not be entitled to any further compensation under this Agreement.

5.6 If the Agreement is federally or State funded, CONTRACTOR cannot be debarred from the System for Award Management (SAM). CONTRACTOR must notify the COUNTY immediately of a debarment. Reference: System for Award Management (SAM) at <https://www.sam.gov> for Central Contractor Registry (CCR), Federal Agency Registration (FedReg), Online Representations and Certifications Application (ORCA), and Excluded Parties List System (EPLS)). Excluded Parties Listing System (EPLS) (<http://www.epis.gov>) (Executive Order 12549, 7 CFR Part 3017, 45 CFR Part 76, and 44 CFR Part 17). The System for Award Management (SAM) is the Official U.S. Government system that consolidated the capabilities of CCR/FedReg, ORCA, and EPLS.

5.7 The rights and remedies of COUNTY provided in this section shall not be exclusive and are in addition to any other rights and remedies provided by law or this Agreement.

6. Ownership/Use of Contract Materials and Products

The CONTRACTOR agrees that all materials, reports or products in any form, including electronic, created by CONTRACTOR for which CONTRACTOR has been compensated by COUNTY pursuant to this Agreement shall be the sole property of the COUNTY. The material, reports or products may be used by the COUNTY for any purpose that the COUNTY deems to be appropriate, including, but not limit to, duplication and/or distribution within the COUNTY or to third parties. CONTRACTOR agrees not to release or circulate in whole or part such materials, reports, or products without prior written authorization of the COUNTY.

7. Conduct of Contractor

7.1 The CONTRACTOR covenants that it presently has no interest, including, but not limited to, other projects or contracts, and shall not acquire any such interest, direct or indirect, which would conflict in any manner or degree with CONTRACTOR's performance under this Agreement. The CONTRACTOR further covenants that no person or subcontractor having any such interest shall be employed or retained by CONTRACTOR under this Agreement. The CONTRACTOR agrees to inform the COUNTY of all the CONTRACTOR's interests, if any, which are or may be perceived as incompatible with the COUNTY's interests.

7.2 The CONTRACTOR shall not, under circumstances which could be interpreted as an attempt to influence the recipient in the conduct of his/her duties, accept any gratuity or special favor from individuals or firms with whom the CONTRACTOR is doing business or proposing to do business, in accomplishing the work under this Agreement.

7.3 The CONTRACTOR or its employees shall not offer gifts, gratuity, favors, and entertainment directly or indirectly to COUNTY employees.

8. Inspection of Service; Quality Control/Assurance

8.1 All performance (which includes services, workmanship, materials, supplies and equipment furnished or utilized in the performance of this Agreement) shall be subject to inspection and test by the COUNTY or other regulatory agencies at all times. The CONTRACTOR shall provide adequate cooperation to any inspector or other COUNTY representative to permit him/her to determine the CONTRACTOR's conformity with the terms of this Agreement. If any services performed or products provided by CONTRACTOR are not in conformance with the terms of this Agreement, the COUNTY shall have the right to require the CONTRACTOR to perform the services or provide the products in conformance with the terms of the Agreement at no additional cost to the COUNTY. When the services to be performed or the products to be provided are of such nature that the difference cannot be corrected, the COUNTY shall have the right to: (1) require the CONTRACTOR immediately to take all necessary steps to ensure future performance in conformity with the terms of the Agreement; and/or (2) reduce the Agreement price to reflect the reduced value of the services performed or products provided. The COUNTY may also terminate this Agreement for default and charge to CONTRACTOR any costs incurred by the COUNTY because of the CONTRACTOR's failure to perform.

8.2 CONTRACTOR shall establish adequate procedures for self-monitoring and quality control and assurance to ensure proper performance under this Agreement; and shall permit a COUNTY

representative or other regulatory official to monitor, assess, or evaluate CONTRACTOR's performance under this Agreement at any time, upon reasonable notice to the CONTRACTOR.

9. Independent Contractor/Employment Eligibility

9.1 The CONTRACTOR is, for purposes relating to this Agreement, an independent contractor and shall not be deemed an employee of the COUNTY. It is expressly understood and agreed that the CONTRACTOR (including its employees, agents, and subcontractors) shall in no event be entitled to any benefits to which COUNTY employees are entitled, including but not limited to overtime, any retirement benefits, worker's compensation benefits, and injury leave or other leave benefits. There shall be no employer-employee relationship between the parties; and CONTRACTOR shall hold COUNTY harmless from any and all claims that may be made against COUNTY based upon any contention by a third party that an employer-employee relationship exists by reason of this Agreement. It is further understood and agreed by the parties that CONTRACTOR in the performance of this Agreement is subject to the control or direction of COUNTY merely as to the results to be accomplished and not as to the means and methods for accomplishing the results.

9.2 CONTRACTOR warrants that it shall make its best effort to fully comply with all federal and state statutes and regulations regarding the employment of aliens and others and to ensure that employees performing work under this Agreement meet the citizenship or alien status requirement set forth in federal statutes and regulations. CONTRACTOR shall obtain, from all employees performing work hereunder, all verification and other documentation of employment eligibility status required by federal or state statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986, 8 U.S.C. §1324 et seq., as they currently exist and as they may be hereafter amended. CONTRACTOR shall retain all such documentation for all covered employees, for the period prescribed by the law.

9.3 Ineligible Person shall be any individual or entity who: Is currently excluded, suspended, debarred or otherwise ineligible to participate in the federal health care programs; or has been convicted of a criminal offense related to the provision of health care items or services and has not been reinstated in the federal health care programs after a period of exclusion, suspension, debarment, or ineligibility.

9.4 CONTRACTOR shall screen prospective Covered Individuals prior to hire or engagement. CONTRACTOR shall not hire or engage any Ineligible Person to provide services directly relative to this Agreement. CONTRACTOR shall screen all current Covered Individuals within sixty (60) days of execution of this Agreement to ensure that they have not become Ineligible Persons unless CONTRACTOR has performed such screening on same Covered Individuals under a separate

agreement with COUNTY within the past six (6) months. Covered Individuals shall be required to disclose to CONTRACTOR immediately any debarment, exclusion or other event that makes the Covered Individual an Ineligible Person. CONTRACTOR shall notify COUNTY within five (5) business days after it becomes aware if a Covered Individual providing services directly relative to this Agreement becomes debarred, excluded or otherwise becomes an Ineligible Person.

9.5 CONTRACTOR acknowledges that Ineligible Persons are precluded from providing federal and state funded health care services by contract with COUNTY in the event that they are currently sanctioned or excluded by a federal or state law enforcement regulatory or licensing agency. If CONTRACTOR becomes aware that a Covered Individual has become an Ineligible Person, CONTRACTOR shall remove such individual from responsibility for, or involvement with, COUNTY business operations related to this Agreement.

9.6 CONTRACTOR shall notify COUNTY within five (5) business days if a Covered Individual or entity is currently excluded, suspended or debarred, or is identified as such after being sanction screened. Such individual or entity shall be promptly removed from participating in any activity associated with this Agreement.

10. Subcontract for Work or Services

No contract shall be made by the CONTRACTOR with any other party for furnishing any of the work or services under this Agreement without the prior written approval of the COUNTY; but this provision shall not require the approval of contracts of employment between the CONTRACTOR and personnel assigned under this Agreement, or for parties named in the proposal and agreed to under this Agreement.

11. Disputes

11.1 The parties shall attempt to resolve any disputes amicably at the working level. If that is not successful, the dispute shall be referred to the senior management of the parties. Any dispute relating to this Agreement, which is not resolved by the parties, shall be decided by the COUNTY's Purchasing Department's Compliance Contract Officer who shall furnish the decision in writing. The decision of the COUNTY's Compliance Contract Officer shall be final and conclusive unless determined by a court of competent jurisdiction to have been fraudulent, capricious, arbitrary, or so grossly erroneous to imply bad faith. The CONTRACTOR shall proceed diligently with the performance of this Agreement pending the resolution of a dispute.

11.2 Prior to the filing of any legal action related to this Agreement, the parties shall be obligated to attend a mediation session in Riverside County before a neutral third party mediator. A second mediation session shall be required if the first session is not successful. The parties shall share the cost of the mediations.

12. Licensing and Permits

CONTRACTOR shall comply with all State or other licensing requirements, including but not limited to the provisions of Chapter 9 of Division 3 of the Business and Professions Code. All licensing requirements shall be met at the time proposals are submitted to the COUNTY. CONTRACTOR warrants that it has all necessary permits, approvals, certificates, waivers and exemptions necessary for performance of this Agreement as required by the laws and regulations of the United States, the State of California, the County of Riverside and all other governmental agencies with jurisdiction, and shall maintain these throughout the term of this Agreement.

13. Use By Other Political Entities

The CONTRACTOR agrees to extend the same pricing, terms, and conditions as stated in this Agreement to each and every political entity, special district, and related non-profit. It is understood that other entities shall make purchases in their own name, make direct payment, and be liable directly to the CONTRACTOR; and COUNTY shall in no way be responsible to CONTRACTOR for other entities' purchases.

14. Non-Discrimination

CONTRACTOR shall not be discriminate in the provision of services, allocation of benefits, accommodation in facilities, or employment of personnel on the basis of ethnic group identification, race, religious creed, color, national origin, ancestry, physical handicap, medical condition, marital status or sex in the performance of this Agreement; and, to the extent they shall be found to be applicable hereto, shall comply with the provisions of the California Fair Employment and Housing Act (Gov. Code 12900 et. seq), the Federal Civil Rights Act of 1964 (P.L. 88-352), the Americans with Disabilities Act of 1990 (42 U.S.C. S1210 et seq.) and all other applicable laws or regulations.

15. Records and Documents

CONTRACTOR shall make available, upon written request by any duly authorized Federal, State, or COUNTY agency, a copy of this Agreement and such books, documents and records as are necessary to certify the nature and extent of the CONTRACTOR's costs related to this Agreement. All such books, documents and records shall be maintained by CONTRACTOR for at least five years following termination

of this Agreement and be available for audit by the COUNTY. CONTRACTOR shall provide to the COUNTY reports and information related to this Agreement as requested by COUNTY.

16. Confidentiality

16.1 The CONTRACTOR shall not use for personal gain or make other improper use of privileged or confidential information which is acquired in connection with this Agreement. The term "privileged or confidential information" includes but is not limited to: unpublished or sensitive technological or scientific information; medical, personnel, or security records; anticipated material requirements or pricing/purchasing actions; COUNTY information or data which is not subject to public disclosure; COUNTY operational procedures; and knowledge of selection of contractors, subcontractors or suppliers in advance of official announcement.

16.2 The CONTRACTOR shall protect from unauthorized disclosure names and other identifying information concerning persons receiving services pursuant to this Agreement, except for general statistical information not identifying any person. The CONTRACTOR shall not use such information for any purpose other than carrying out the CONTRACTOR's obligations under this Agreement. The CONTRACTOR shall promptly transmit to the COUNTY all third party requests for disclosure of such information. The CONTRACTOR shall not disclose, except as otherwise specifically permitted by this Agreement or authorized in advance in writing by the COUNTY, any such information to anyone other than the COUNTY. For purposes of this paragraph, identity shall include, but not be limited to, name, identifying number, symbol, or other identifying particulars assigned to the individual, such as finger or voice print or a photograph.

17. Administration/Contract Liaison

The COUNTY Purchasing Agent, or designee, shall administer this Agreement on behalf of the COUNTY. The Purchasing Department is to serve as the liaison with CONTRACTOR in connection with this Agreement.

18. Notices

All correspondence and notices required or contemplated by this Agreement shall be delivered to the respective parties at the addresses set forth below and are deemed submitted two days after their deposit in the United States mail, postage prepaid:

COUNTY OF RIVERSIDE

Riverside University Health System
Public Health, Contracts Unit
4065 County Circle Drive
Riverside, CA 92503

CONTRACTOR

Inland Southern California 211+
1835 Chicago Ave
Riverside, CA 92507

19. Force Majeure

If either party is unable to comply with any provision of this Agreement due to causes beyond its reasonable control, and which could not have been reasonably anticipated, such as acts of God, acts of war, civil disorders, or other similar acts, such party shall not be held liable for such failure to comply.

20. EDD Reporting Requirements

In order to comply with child support enforcement requirements of the State of California, the COUNTY may be required to submit a Report of Independent Contractor(s) form DE 542 to the Employment Development Department. The CONTRACTOR agrees to furnish the required data and certifications to the COUNTY within 10 days of notification of award of Agreement when required by the EDD. This data will be transmitted to governmental agencies charged with the establishment and enforcement of child support orders. Failure of the CONTRACTOR to timely submit the data and/or certificates required may result in the contract being awarded to another contractor. In the event a contract has been issued, failure of the CONTRACTOR to comply with all federal and state reporting requirements for child support enforcement or to comply with all lawfully served Wage and Earnings Assignments Orders and Notices of Assignment shall constitute a material breach of Agreement. If CONTRACTOR has any questions concerning this reporting requirement, please call (916) 657-0529. CONTRACTOR should also contact its local Employment Tax Customer Service Office listed in the telephone directory in the State Government section under "Employment Development Department" or access their Internet site at www.edd.ca.gov.

21. Hold Harmless/Indemnification

21.1 CONTRACTOR shall indemnify and hold harmless the County of Riverside, its Agencies, Districts, Special Districts and Departments, their respective directors, officers, Board of Supervisors, elected and appointed officials, employees, agents and representatives (individually and collectively hereinafter referred to as Indemnitees) from any liability, action, claim or damage whatsoever, based or asserted upon any services of CONTRACTOR, its officers, employees, subcontractors, agents or representatives arising out of or in any way relating to this Agreement, including but not limited to property

damage, bodily injury, or death or any other element of any kind or nature. CONTRACTOR shall defend the Indemnitees at its sole expense including all costs and fees (including, but not limited, to attorney fees, cost of investigation, defense and settlements or awards) in any claim or action based upon such acts, omissions or services.

21.2 With respect to any action or claim subject to indemnification herein by CONTRACTOR, CONTRACTOR shall, at their sole cost, have the right to use counsel of their own choice and shall have the right to adjust, settle, or compromise any such action or claim without the prior consent of COUNTY; provided, however, that any such adjustment, settlement or compromise in no manner whatsoever limits or circumscribes CONTRACTOR indemnification to Indemnitees as set forth herein.

21.3 CONTRACTOR'S obligation hereunder shall be satisfied when CONTRACTOR has provided to COUNTY the appropriate form of dismissal relieving COUNTY from any liability for the action or claim involved.

21.4 The specified insurance limits required in this Agreement shall in no way limit or circumscribe CONTRACTOR'S obligations to indemnify and hold harmless the Indemnitees herein from third party claims.

22. Insurance

22.1 Without limiting or diminishing the CONTRACTOR'S obligation to indemnify or hold the COUNTY harmless, CONTRACTOR shall procure and maintain or cause to be maintained, at its sole cost and expense, the following insurance coverage's during the term of this Agreement. As respects to the insurance section only, the COUNTY herein refers to the County of Riverside, its Agencies, Districts, Special Districts, and Departments, their respective directors, officers, Board of Supervisors, employees, elected or appointed officials, agents, or representatives as Additional Insureds.

A. Workers' Compensation:

If the CONTRACTOR has employees as defined by the State of California, the CONTRACTOR shall maintain statutory Workers' Compensation Insurance (Coverage A) as prescribed by the laws of the State of California. Policy shall include Employers' Liability (Coverage B) including Occupational Disease with limits not less than \$1,000,000 per person per accident. The policy shall be endorsed to waive subrogation in favor of The County of Riverside.

B. Commercial General Liability:

Commercial General Liability insurance coverage, including but not limited to, premises liability, unmodified contractual liability, products and completed operations liability, personal and advertising

injury, and cross liability coverage, covering claims which may arise from or out of CONTRACTOR'S performance of its obligations hereunder. Policy shall name the COUNTY as Additional Insured. Policy's limit of liability shall not be less than \$1,000,000 per occurrence combined single limit. If such insurance contains a general aggregate limit, it shall apply separately to this agreement or be no less than two (2) times the occurrence limit.

C. Vehicle Liability:

If vehicles or mobile equipment is used in the performance of the obligations under this Agreement, then CONTRACTOR shall maintain liability insurance for all owned, non-owned, or hired vehicles so used in an amount not less than \$1,000,000 per occurrence combined single limit. If such insurance contains a general aggregate limit, it shall apply separately to this agreement or be no less than two (2) times the occurrence limit. Policy shall name the COUNTY as Additional Insureds.

D. General Insurance Provisions - All lines:

1) Any insurance carrier providing insurance coverage hereunder shall be admitted to the State of California and have an A M BEST rating of not less than A: VIII (A:8) unless such requirements are waived, in writing, by the County Risk Manager. If the County's Risk Manager waives a requirement for a particular insurer such waiver is only valid for that specific insurer and only for one policy term.

2) The CONTRACTOR must declare its insurance self-insured retention for each coverage required herein. If any such self-insured retention exceeds \$500,000 per occurrence each such retention shall have the prior written consent of the County Risk Manager before the commencement of operations under this Agreement. Upon notification of self-insured retention unacceptable to the COUNTY, and at the election of the County's Risk Manager, CONTRACTOR'S carriers shall either; 1) reduce or eliminate such self-insured retention as respects this Agreement with the COUNTY, or 2) procure a bond which guarantees payment of losses and related investigations, claims administration, and defense costs and expenses.

3) CONTRACTOR shall cause CONTRACTOR'S insurance carrier(s) to furnish the County of Riverside with either 1) a properly executed original Certificate(s) of Insurance and certified original copies of Endorsements effecting coverage as required herein, and 2) if requested to do so orally or in writing by the County Risk Manager, provide original Certified copies of policies including all Endorsements and all attachments thereto, showing such insurance is in full force and effect. Further, said Certificate(s) and policies of insurance shall contain the covenant of the insurance carrier(s) that thirty (30) days written notice shall be given to the County of Riverside prior to any material modification, cancellation, expiration or reduction in coverage of such insurance. In the event of a material modification, cancellation, expiration, or

reduction in coverage, this Agreement shall terminate forthwith, unless the County of Riverside receives, prior to such effective date, another properly executed original Certificate of Insurance and original copies of endorsements or certified original policies, including all endorsements and attachments thereto evidencing coverage's set forth herein and the insurance required herein is in full force and effect. CONTRACTOR shall not commence operations until the COUNTY has been furnished original Certificate (s) of Insurance and certified original copies of endorsements and if requested, certified original policies of insurance including all endorsements and any and all other attachments as required in this Section. An individual authorized by the insurance carrier shall sign the original endorsements for each policy and the Certificate of Insurance.

4) It is understood and agreed to by the parties hereto that the CONTRACTOR'S insurance shall be construed as primary insurance, and the COUNTY'S insurance and/or deductibles and/or self-insured retention's or self-insured programs shall not be construed as contributory.

5) If, during the term of this Agreement or any extension thereof, there is a material change in the scope of services; or, there is a material change in the equipment to be used in the performance of the scope of work; or, the term of this Agreement, including any extensions thereof, exceeds five (5) years; the COUNTY reserves the right to adjust the types of insurance and the monetary limits of liability required under this Agreement, if in the County Risk Manager's reasonable judgment, the amount or type of insurance carried by the CONTRACTOR has become inadequate.

6) CONTRACTOR shall pass down the insurance obligations contained herein to all tiers of subcontractors working under this Agreement.

7) The insurance requirements contained in this Agreement may be met with a program(s) of self-insurance acceptable to the COUNTY.

8) CONTRACTOR agrees to notify COUNTY of any claim by a third party or any incident or event that may give rise to a claim arising from the performance of this Agreement.

23. General

23.1 CONTRACTOR shall not delegate or assign any interest in this Agreement, whether by operation of law or otherwise, without the prior written consent of COUNTY. Any attempt to delegate or assign any interest herein shall be deemed void and of no force or effect.

23.2 Any waiver by COUNTY of any breach of any one or more of the terms of this Agreement shall not be construed to be a waiver of any subsequent or other breach of the same or of any other term of this Agreement. Failure on the part of COUNTY to require exact, full, and complete compliance with any

terms of this Agreement shall not be construed as in any manner changing the terms or preventing COUNTY from enforcement of the terms of this Agreement.

23.3 In the event the CONTRACTOR receives payment under this Agreement, which is later disallowed by COUNTY for nonconformance with the terms of the Agreement, the CONTRACTOR shall promptly refund the disallowed amount to the COUNTY on request; or at its option the COUNTY may offset the amount disallowed from any payment due to the CONTRACTOR.

23.4 CONTRACTOR shall not provide partial delivery or shipment of services or products unless specifically stated in the Agreement.

23.5 CONTRACTOR shall not provide any services or products subject to any chattel mortgage or under a conditional sales contract or other agreement by which an interest is retained by a third party. The CONTRACTOR warrants that it has good title to all materials or products used by CONTRACTOR or provided to COUNTY pursuant to this Agreement, free from all liens, claims, or encumbrances.

23.6 Nothing in this Agreement shall prohibit the COUNTY from acquiring the same type or equivalent equipment, products, materials or services from other sources, when deemed by the COUNTY to be in its best interest. The COUNTY reserves the right to purchase more or less than the quantities specified in this Agreement.

23.7 The COUNTY agrees to cooperate with the CONTRACTOR in the CONTRACTOR's performance under this Agreement, including, if stated in the Agreement, providing the CONTRACTOR with reasonable facilities and timely access to COUNTY data, information, and personnel.

23.8 CONTRACTOR shall comply with all applicable Federal, State and local laws and regulations. CONTRACTOR will comply with all applicable COUNTY policies and procedures. In the event that there is a conflict between the various laws or regulations that may apply, the CONTRACTOR shall comply with the more restrictive law or regulation.

23.9 CONTRACTOR shall comply with all air pollution control, water pollution, safety and health ordinances, statutes, or regulations, which apply to performance under this Agreement.

23.10 CONTRACTOR shall comply with all requirements of the Occupational Safety and Health Administration (OSHA) standards and codes as set forth by the U.S. Department of Labor and the State of California (Cal/OSHA).

23.11 This Agreement shall be governed by the laws of the State of California. Any legal action related to the performance or interpretation of this Agreement shall be filed only in the Superior Court of the State of California located in Riverside, California, and the parties waive any provision of law providing for a change of venue to another location. In the event any provision in this Agreement is held by a court of competent jurisdiction to be invalid, void, or unenforceable, the remaining provisions will nevertheless continue in full force without being impaired or invalidated in any way.

23.12 This Agreement may be executed in any number of counterparts, each of which will be an original, but all of which together will constitute one instrument. Each party to this Agreement agrees to the use of electronic signatures, such as digital signatures that meet the requirements of the California Uniform Electronic Transactions Act ("CUETA") Cal. Civ. Code §§ 1633.1 to 1633.17), for executing this Agreement. The parties further agree that the electronic signatures of the parties are intended to authenticate this writing and to have the same force and effect as manual signatures. Electronic signature means an electronic sound, symbol, or process attached to or logically associated with an electronic record and executed or adopted by a person with the intent to sign the electronic record pursuant to the CUETA as amended from time to time. Digital signature means an electronic identifier, created by computer, intended by the party using it to have the same force and effect as the use of a manual signature, and shall be reasonably relied upon by the parties. For purposes of this section, a digital signature is a type of "electronic signature" as defined in subdivision (i) of Section 1633.2 of the Civil Code.

23.13 This Agreement, including any attachments or exhibits, constitutes the entire Agreement of the parties with respect to its subject matter and supersedes all prior and contemporaneous representations, proposals, discussions and communications, whether oral or in writing. This Agreement may be changed or modified only by a written amendment signed by authorized representatives of both parties.

IN WITNESS WHEREOF, the Parties hereto have caused their duly authorized representatives to execute this Agreement.

COUNTY OF RIVERSIDE, a political
subdivision of the state of California, on
behalf of its RIVERSIDE UNIVERSITY
HEALTH SYSTEM - PUBLIC HEALTH

INLAND SOUTHERN CALIFORNIA
211+, a California non-profit corporation

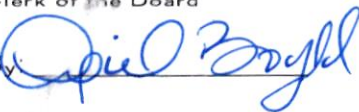
By: 
Kevin Jeffries, Chair
Board of Supervisors

By: Kimberly Starrs
Kimberly Starrs, CEO

Dated: 12-05-2023

Dated: Nov 8, 2023

ATTEST:
Kimberly Rector
Clerk of the Board

By: 

APPROVED AS TO FORM:
Minh C. Tran
County Counsel

By: Tawny Lieu
Tawny Lieu
Deputy County Counsel

**EXHIBIT A
SCOPE OF SERVICE**

CONTRACTOR shall provide the following deliverables:

1. Major Activity Key

A	Implementation Schedule and Plan
B	Planning/Coordination Activities for Rapid Reporting
C	Planning/Coordination Activities for Crisis Response
D	Implementation Activities for Rapid Reporting
E	Implementation Activities for Crisis Response
F	Evaluation Activities (Rapid Reporting and/or Crisis Response)
G	General Local Suicide Prevention Activities

2. Rapid Reporting SMART Goal

By the end of FY 2023-24 Q1 (Oct. 1, 2023), CONTRACTOR's Senior Manager and Data Analyst will launch a rapid reporting suicide prevention dashboard with weekly updates with the number of crisis helpline calls, suicide-related crisis calls, referrals to local crisis clinics, crisis mobile unit hand-offs and active rescues (via 911) for imminent danger/harm in progress.

3. Rapid Reporting Activity Codes

A, B, D and F

4. Rapid Reporting Justification

Reporting from the Inland SoCal Crisis Helpline on individuals with suicidal ideation and suicidal intent in Riverside County can address suicide as a public health problem in Riverside County. The data can support external data on suicide deaths and suicide related hospitalizations to inform county-wide suicide prevention efforts and strategies.

5. Rapid Reporting Implementation Plan

Task	CONTRACTOR Staff/Resources Needed	Documentation
CONTRACTOR will launch a rapid reporting dashboard and provide a secure link to California Department of Public Health (CDPH) and Riverside University Health System Public Health (RUHS-PH) by October 1, 2023.	Data Analyst and Senior Manager	The dashboard set up a visual presentation of numbers of crisis calls, suicide-related calls, referrals to local crisis clinics, crisis mobile unit hand-offs and active rescues (via 911) for imminent danger/ harm in progress
By 5 pm each Tuesday, CDPH and RUHS-PH may access a dashboard with suicide data for the last week.	Senior Manager and Data Analyst	Weekly updates will feature number of crisis calls, suicide-related calls, referrals

		to local crisis clinics, crisis mobile unit hand-offs and active rescues (via 911) for imminent danger/ harm in progress
Data will be aggregated in a quarterly report and provided to CDPH and RUHS-PH on Oct 5 th , Jan 5, April 5 th and July 5 th (refer to sample of CONTRACTOR's Executive Summary of Crisis & Suicide Helpline, 22/23 Q1 Report)	Senior Manager and Data Analyst	Quarterly reports feature number of crisis calls, suicide-related calls, referrals to local crisis clinics, crisis mobile unit hand-offs and active rescues (via 911) for imminent danger/ harm in progress

6. Rapid Reporting Evaluation Plan

Task	CONTRACTOR Staff/Resources Needed	Documentation
Data verification assessments will be conducted to confirm that the data is accurate, reliable, and consistent	Senior Manager and Data Analyst	Quarterly reports will feature number of crisis calls, suicide-related calls, referrals to local crisis clinics, crisis mobile unit hand-offs and active rescues (via 911) for imminent danger/ harm in progress and a data reliability and verification policy

7. Crisis Response SMART Goal

Culturally competent, trauma informed, and local Crisis Helpline Workers will screen at least 5,000 calls to 951-686-HELP per fiscal year for suicidal desire, intent and capability while providing and documenting appropriate crisis intervention services.

8. Crisis Response Activity Codes

A, C, E and F

9. Crisis Response Justification

24/7 telephonic suicide prevention services that is accessible, available and evidence based has a long record of efficacy. 951-686-HELP has been serving Riverside County for 55 years and this pilot program will expand services throughout Riverside County.

10. Crisis Response Implementation Plan

Task	CONTRACTOR Staff/Resources	Documentation
------	----------------------------	---------------

	Needed	
CONTRACTOR will expand the workforce to 25 trained Crisis Workers by the end of the 1 st fiscal year's 1st quarter (10/1/23)	Senior Manager, Program Manager and Crisis Helpline Staff	Sign in sheets, syllabus and post-training surveys
The Program Manager will provide quarterly 32-Hour Crisis Helpline Worker training to maintain workforce to ensure staffing for call volume	Senior Manager, Program Manager and Crisis Helpline Staff	Sign in sheets, syllabus and post-training surveys

11. Crisis Response Evaluation Plan

Task	CONTRACTOR Staff/Resources Needed	Documentation
The Program Manager will provide quality assurance (QA) of Crisis Helpline Workers via quarterly evaluation of each Crisis Helpline Worker (refer to CONTRACTOR's Crisis Helpline Quality Assurance Rubric).	Senior Manager and Program Manager	The submission of a Quarterly Crisis Helpline Workforce Training and Development Report will include a quality assurance and workforce development activities (i.e., sign in sheets to annual cultural competence training).

12. Evidence Based Training (EBT) SMART Goal

The Community Health Workers, with at least the minimum qualifications per the California Department of Health Care Services All Plan Letter (APL) 22-016, will provide evidence-based training (EBTs) in underserved rural and remote regions of Riverside County as documented by sign-in sheets and post-training surveys on a frequency of 9 occasions in FY 2023-24 and 12 trainings in FY 2024-25 as documented in monthly reports.

13. Evidence Based Training (EBT) Activity Codes

A & G

14. Evidence Based Training (EBT) Justification

Riverside County is a large and diverse community (2/3 Black, Indigenous, and People of Color (BIPOC)) with many residents in rural and remote communities with limited behavioral health community training. Community Health Workers providing suicide prevention training in these communities could address a gap in services to a suicide vulnerable community.

15. Evidence Based Training (EBT) Implementation Plan

Task	CONTRACTOR Staff/Resources Needed	Documentation

By October 1, 2023, the CONTRACTOR's Senior Manager will recruit, hire and train two experienced Bilingual Community Health Workers in at least one Evidence Based Training Curriculum	Senior Manager, Program Manager and Community Health Workers	Trainer certification certificates will be submitted
The Community Health Workers will provide evidence-based training (EBTs) on 9 occasions in FY 2023-24 and 12 trainings in FY 2024-25 as documented in monthly reports	Senior Manager, Program Manager and Community Health Workers	Sign in sheets to be submitted in quarterly training reports

16. Evidence Based Training (EBT) Evaluation Plan

Task	CONTRACTOR Staff/Resources Needed	Documentation
Community Health Workers will distribute and collect training evaluations.	Senior Manager, Program Manager and Community Health Workers	Post-training surveys committed in quarterly training reports

17. Community Health Promotion SMART Goal

The Community Health Workers will attend community events (such as Chinese New Year Fair, Juneteenth Fair, Veteran's Expo, Cinco de Mayo Fair) to promote suicide prevention via bilingual materials in the underserved rural and remote regions of Riverside County on a frequency of 19 occasions in FY 2023-24 and 25 events in FY 2024-25 as documented by monthly reports verifying the number of community members served.

18. Community Health Promotion Activity Codes

A & G

19. Community Health Promotion Justification

Riverside County is a large and diverse community (2/3 BIPOC) with many residents in rural and remote communities with limited behavioral health community outreach. Community Health Workers providing suicide prevention outreach to fairs in these communities could address a gap in services to a suicide vulnerable community.

20. Community Health Promotion Implementation Plan

Task	CONTRACTOR Staff/Resources Needed	Documentation
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By October 1, 2023, the CONTRACTOR's Senior Manager will recruit, hire and train two experienced Bilingual Community Health Workers in at least one Evidence Based Training Curriculum	Senior Manager, Program Manager and Community Health Workers	Outreach train-the-trainer sign in sheet to be submitted
The Community Health Workers will provide outreach on 19 occasions in FY 2023-24 and 25 outreaches FY 2024-25 as documented in monthly reports	Senior Manager, Program Manager and Community Health Workers	Outreach engagement sheets

21. Community Health Promotion Evaluation Plan

Task	CONTRACTOR Staff/Resources Needed	Documentation
Community Health Workers will document follow-up engagements from community fair outreach.	Senior Manager, Program Manager and Community Health Workers	Outreach follow-up reports will be submitted in a quarterly training and outreach report

[END OF EXHIBIT A]

**EXHIBIT B
PAYMENT PROVISIONS**

CONTRACTOR shall be entitled to receive payment for services rendered and shall not exceed the budgeted amounts for each item as follows:

1. Staffing & Budget (Per Fiscal Year for FY 2023-24 & FY 2024-25)

CDPH/RUHS-PH Suicide Reporting & Crisis Response Pilot Project Inland SoCal 211+ (a Project of Inland SoCal United Way)			
PERSONNEL	Hourly Rate	# of hours	TOTAL
Senior Manager (0.375 Full Time Equivalent (FTE))	\$40.38	693	\$27,984
Program Manager (1 FTE)	\$31.00	2080	\$64,480
Community Health Worker (2.0 FTE)	\$23.00	4160	\$95,680
Crisis Helpline Staff (25 @ 0.1 FTE)	\$20.50	5074	\$104,017
Data Analyst (0.2 FTE)	\$22.00	416	\$9,152
Sub Total			\$301,313
Fringe Benefit 29%			\$87,381
Total			\$388,694
CONTRACTUAL SERVICES			
None (N/A)			\$0.0
Contractual Services Total			\$0.0
Direct Costs			
Mileage			\$3628
OPERATIONAL EXPENSES			
Equipment			\$3900
Training (Evidence Based)			\$2970
Communications (Phone/Internet)			\$10,000
Indirect Operational Costs			\$40,808
Operational Total			\$20,498
Indirect 9%			\$40,808
TOTAL PER FISCAL YEAR			\$450,000
TOTAL FOR 2-YEAR PILOT			\$900,000

2. Budget Narrative

2.1 Personnel

2.1.1 Senior Manager (0.375 FTE) will develop policies and procedures, oversee hiring, maintain crisis line accreditation, ensure fidelity to evidence-based practice training models, collaborate with stakeholders, and expand the program.

2.1.2 Program Manager (1 FTE) will oversee Community Health Workers and Crisis Line Workers (Staff and Interns) and provide quality assurance of service delivery.

2.1.3 Community Health Worker (2.0 FTE) will provide evidence-based training and outreach to Riverside County (while targeting the underserved remote/rural regions).

2.1.4 Data Analyst (0.2 FTE) will oversee rapid suicide reporting dashboard.

2.1.5 Crisis Helpline Staff (25 at 0.10 FTE) will provide 24/7 crisis response using the crisis continuum of care model of someone to call, somewhere to go (linkage to mental health urgent care centers) and someone to come to clients (dispatch crisis mobile).

2.1.6 Crisis Helpline Interns (20 at 0.10 FTE) from partner social work departments will provide crisis response using the crisis continuum of care model of someone to call, somewhere to go (linkage to mental health urgent care centers) and someone to come to clients (dispatch crisis mobile) during each school term (fall, spring and summer).

2.2 Contractual Services

The program will not utilize the services of subcontractors during this pilot project.

2.3 Direct Costs

2.3.1 Mileage: Local mileage to provide training across Riverside County (7,303 square miles)

2.3.2 Equipment: Laptops and headsets and other materials for hybrid staff

2.3.3 Communications: Internet, Microsoft Suite and telephonic platform for a virtual crisis call center

2.3.4 Training: Evidence-based suicide prevention training such as Question Persuade Respond (QPR) and/or (Mental Health First Aid)

2.4 Indirect Costs

Indirect: Fund overhead costs for program administration and maintenance.

[END OF EXHIBIT B]

 **Riverside
University
HEALTH SYSTEM**
Public Health

Date: 9/1/2023
From: Kimberly Saruwatari, Director of Public Health
To: Board of Supervisors
Via: Julisa Alvizo- Silva, 951-358-7171
Subject: Request for Single Source Procurement; Request for Services

The below information is provided in support of my department requesting approval for a sole or single source. (*Outside of a duly declared emergency, the time to develop a statement of work or specifications is not in itself justification for sole or single source.*)

1. **Supplier being requested: Inland SoCal 211+**

2. **Vendor ID: 28946**

3. **Single Source** **Sole Source**

(Single Source - is a purchase of a commodity or service without obtaining competitive bids although more than one source is available)

(Sole Source - is a purchase of a commodity or service that is proprietary or no other vendor is qualified or willing to meet the county specified requirements)

4. **Have you previously requested and received approval for a sole or single source request for this vendor for your department?** (*If yes, please provide the approved sole or single source number.*)

Yes **No**

SSJ# 24-068

4a. **Was the request approved for a different project?**

Yes **No**

5. **Supply/Service being requested:**

(If this request is for professional services, attach the service agreement to this sole source request. The Purchasing Agent, or designee, is the signing authority for agreements unless the service is exempted by Ordinance 459, Board delegated authority or by State law. All insurance requirements must be met prior to work commencement. See the Risk Management website for vendor insurance requirements.)

Kim Saruwatari, M.P.H., Director

Geoffrey Leung, M.D., Public Health Officer



Riverside University Health System – Public Health (RUHS-PH) has received funding to implement a Youth Suicide Rapid Reporting and Crisis Response Project. The funding includes supporting crisis response efforts to address suicide ideation among youth across the county. RUHS-PH is seeking a county-wide vendor that can effectively support youth in crisis and provide suicide intervention when needed.

6. Unique features of the supply/service being requested from this supplier.

For 55 years, the County of Riverside has funded 951-686-HELP, one of the oldest suicide prevention hotlines in California. 951-686-HELP, a project of Inland SoCal 211+ is also the only suicide prevention hotline/ mental health crisis line in Riverside County. This RUHS-Public Health/Inland SoCal 211+ contract is an extension and expansion of suicide prevention services already funded by the long-term RUHS-Behavioral Health /Inland SoCal 211+ contract. Inland SoCal 211+ is a successful administrator of a 211 call center in Riverside County and a social service access point designated by the Federal Communications Commission (FCC) and California Public Utilities Commission. In addition, Inland SoCal 211+ holds contracts and partnerships with the County of Riverside for projects via Office of Aging, Department of Public Social Services (DPSS), the Department of Probation, RCIT, and Behavioral Health. Inland SoCal 211+ responds to over 700,000 calls each year making the service unique in size, scope, and efficacy. There is no other regional entity with the ability to provide these services.

7. Reasons why my department requires these unique features from the vendor and what benefit will accrue to the county:

The California Department of Public Health (CDPH) has provided a multi-million-dollar grant to RUHS-PH for a Suicide Reporting and Crisis Response Pilot Project to launch immediately (July 1, 2023). Inland SoCal 211+ is offering to launch a suicide reporting dashboard right away. In real time, county officials can see weekly how many individuals with suicide thoughts are calling our local suicide hotline for help. 211+ will also be providing bilingual in-person suicide prevention outreach across the county - from Corona to Blythe by local staff. There is no other vendor available to provide these services within the county. The only entities that could provide the service (Optum of San Diego or Didi Hirsch of Los Angeles) would have a much higher overhead and likely need nearly 6 to 12 months and extensive funds to acquire staffing and facilities within Riverside County. These out-of-area providers would unlikely be able to provide suicide prevention services in Riverside County until the second half of the pilot. Inland SoCal 211+ currently provides in-person outreach to remote and rural regions of Riverside County, like the community of Blythe. The out-of-county vendors would be unable to offer this geographic scope of service with culturally competent local staff (rooted in the community).

Kim Saruwatari, M.P.H., Director

Geoffrey Leung, M.D., Public Health Officer

4065 County Circle Drive, Riverside, Ca. 92503 / 951.358.7036 / www.rivcoph.org

8. Period of Performance: From: July 1, 2023 to June 30, 2025

Is this an annually renewable contract? No Yes

Is this a fixed-term agreement: No Yes

(A fixed-term agreement is set for a specific amount of time; it is not renewed annually. Ensure multi-year fixed-term agreements include a cancellation, non-appropriation of funds, or refund clause. If there is no clause(s) to that effect, then the agreement must be submitted to the Board for approval. No exemptions shall apply.)

9. Identify all costs for this requested purchase. In addition, please include any single or sole source amounts previously approved and related to this project and vendor in the section designated below for current and future fiscal years. You do not need to include previous fiscal year amounts. If approval is for multiple years, ongoing costs must be identified below. If annual increases apply to ongoing costs such as CPI or other contract increases, provide the estimated annual cost for each consecutive year. If the annual increase may exceed the Purchasing Agent's authority, Board approval must be obtained. (Note: ongoing costs may include but are not limited to subscriptions, licenses, maintenance, support, etc.)

Description:	FY23/24	FY24/25	Total
Personnel	\$388,694	\$388,694	\$777,388
Operational Costs:	\$20,498	\$20,498	\$40,996
Indirect Operational Cost:	\$40,808	\$40,808	\$81,616
Total Costs	\$450,000	\$450,000	\$900,000

Note: Insert additional rows as needed

10. Price Reasonableness: *(Explain why this price is reasonable or cost effective – were you provided government discounted pricing? Is this rate/fee comparable to industry standards?)*

The nearest competitors are Optum of San Diego or Didi Hirsch of Los Angeles. These suicide prevention call centers have a much higher overhead and would need to charge extensive amounts in operation costs like facilities and mileage. If required to operate within Riverside County, they would need to lease additional office space which would also raise their operating costs. Inland SoCal 211+ can meet all deliverables affordably.

Kim Saruwatari, M.P.H., Director

Geoffrey Leung, M.D., Public Health Officer


Riverside University
HEALTH SYSTEM
 Public Health

11. Projected Board of Supervisor Date (if applicable): 10/31/23
(Draft Form 11s, service agreement and or quotes must accompany the sole source request for Purchasing Agent approval.)





Department Head Signature (or designee) Print Name Date

The section below is to be completed by the Purchasing Agent or designee.

Purchasing Department Comments:

Approve
 Approve with Condition/s
 Disapprove




Condition/s:

Not to exceed:

One-time \$ _____

Annual Amount \$ 450,000 / per fiscal year through 6/30/25 (date)
(If Annual Amount Varies each FY)

FY _____: \$ _____
 FY _____: \$ _____
 FY _____: \$ _____
 FY _____: \$ _____
 FY _____: \$ _____

Purchasing Agent **Date** **Approval Number**
 (Reference on Purchasing Documents)

Kim Saruwatari, M.P.H., Director Geoffrey Leung, M.D., Public Health Officer