

SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



ITEM: 2.10  
(ID # 25873)

**MEETING DATE:**  
Tuesday, September 17, 2024

**FROM :** AUDITOR CONTROLLER

**SUBJECT:** AUDITOR-CONTROLLER: Fraud Hotline 24/7! Program Activity Report for the Period of July 1, 2023, through June 30, 2024

**RECOMMENDED MOTION:** That the Board of Supervisors:

1. Receive and file the Fraud Hotline 24/7! Program Activity Report for the Period of July 1, 2023, through June 30, 2024.

**ACTION:Consent**

  
Ben J. Benoit, COUNTY AUDITOR-CONTROLLER 8/27/2024

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**MINUTES OF THE BOARD OF SUPERVISORS**

On motion of Supervisor Perez, seconded by Supervisor Jeffries and duly carried, IT WAS ORDERED that the above matter is received and filed as recommended.

Ayes: Jeffries, Washington, Perez and Gutierrez  
Nays: None  
Absent: Spiegel  
Date: September 17, 2024  
xc: Auditor Controller

Kimberly A. Rector  
Clerk of the Board

By:   
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,  
STATE OF CALIFORNIA**

<b>FINANCIAL DATA</b>	<b>Current Fiscal Year:</b>	<b>Next Fiscal Year:</b>	<b>Total Cost:</b>	<b>Ongoing Cost</b>
<b>COST</b>	\$ 0.0	\$ 0.0	\$ 0.0	\$ 0.0
<b>NET COUNTY COST</b>	\$ 0.0	\$ 0.0	\$ 0.0	\$ 0.0
<b>SOURCE OF FUNDS: N/A</b>			<b>Budget Adjustment: No</b>	
			<b>For Fiscal Year: N/A</b>	

**C.E.O. RECOMMENDATION:** Approve

**BACKGROUND:**

**Summary**

Subject to Minute Order 3.19, the following incidents are recommended for closure as detailed.

The Fraud, Waste and Abuse Prevention Committee, comprised of County Counsel, Human Resources, and the Auditor-Controller, reviews and approves reports for closure on a quarterly basis. The basis for closing incident reports include referrals to other departments with their own administrative procedures, insufficient information, or upon conclusion of the investigation.

Since implementation of the Fraud, Waste and Abuse Prevention Program in September 2009, the County's Auditor-Controller's Office has received and closed 956 incident reports. Pursuant to California Government Code Section 53087.6, each report is reviewed and investigated by the Auditor-Controller's Office or distributed to the affected department head and/or the human resources team assigned for the investigation and action. If necessary, certain incidents are reported to the District Attorney's Office.

**Impact on Residents and Businesses**

Provide information on activity of the Fraud Hotline 24/7! Program.

**Additional Fiscal Information**

Not applicable.

**ATTACHMENTS:**

A: Fraud Hotline 24/7! Program Activity Report for the Period of July 1, 2023, through June 30, 2024

# Fraud Hotline 24/7!

*Report Fraud, Waste & Abuse*



**COUNTY OF RIVERSIDE  
OFFICE OF THE AUDITOR-CONTROLLER**

**Ben J. Benoit, Auditor-Controller**  
Tanya S. Harris, DPA, CPA, Assistant Auditor-Controller

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951-955-3800



## FRAUD HOTLINE 24/7! PROGRAM ACTIVITY REPORT FOR THE PERIOD OF JULY 1, 2023, THROUGH JUNE 30, 2024

The tables below report key incident statistics from the Lighthouse (fraud) Anonymous Incident Reporting System. Information from fiscal year 2022-23 are for comparative purposes only.

### INCIDENTS REPORTED AND CLOSED

	FY 2022-23	FY 2023-24
Total Reported Incidents	43	37
FWA Committee Closures		
To Other Jurisdictions/Processes (1)	(7)	(3)
By FWA Hotline	(35)	(32)
Active Incidents at Fiscal Year End	1	2

### REPORT METHOD

	FY 2022-23	FY 2023-24
Internet	30	24
Call Center	10	11
Email	3	2
Reported	43	37

### ANONYMITY

	FY 2022-23	FY 2023-24
Full Anonymity	40	22
Partial Anonymity (2)	3	8
None	-	7
Total	43	37

**Notes:**

- (1) Also, includes incidents closed when not enough information was provided to investigate.
- (2) Reporter wants to remain anonymous to their department; however, they allow the fraud administrative team and fraud, waste and, abuse committee to know their identity.