

SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



ITEM: 3.18
(ID # 27354)

MEETING DATE:

Tuesday, April 01, 2025

FROM : (RUHS) RIVERSIDE UNIVERSITY HEALTH SYSTEM

SUBJECT: RIVERSIDE UNIVERSITY HEALTH SYSTEM – COMMUNITY HEALTH CENTERS: Ratify and Approve Amendment No. 5 to the Agreement for Professional Medical Services with CEP America-AUC, PC for Same-Day Services on behalf of the Riverside University Health System – Community Health Centers, effective January 1, 2025 through June 30, 2027, All Districts. [Total Amendment Cost \$5,940,955; up to \$237,638 in additional annual compensation, 100% Community Health Centers Fund]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Ratify and Approve Amendment No. 5 to the Agreement for Professional Medical Services with CEP America-AUC, PC for Same Day Services to increase the annual contract amount by \$2,376,382 per fiscal year from \$5,855,293 to \$8,231,676 effective January 1, 2025 through June 30, 2027, and authorize the Chair of the Board to sign the Amendment on behalf of the County; and
2. Authorize the Purchasing Agent, in accordance with Ordinance No. 459, based on the availability of fiscal funding and as approved as to form by County Counsel, to (a) sign amendments that make modifications of the scope of work that stay within the intent of the Agreement, and (b) sign amendments to the compensation provisions that do not exceed the sum total of ten percent (10%) of the total annual cost of the amendment. and (c) issue Purchase Orders for payment of services performed within the approved compensation aggregate amount.

ACTION:Policy


Jennifer Cruikshank, Chief Executive Officer – Health System 3/14/2025

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Medina, seconded by Supervisor Spiegel and duly carried, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Medina, Spiegel, and Perez
Nays: None
Absent: Washington and Gutierrez
Date: April 1, 2025
xc: RUHS

Kimberly A. Rector
Clerk of the Board

By: 
Deputy

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FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$1,188,191	\$2,376,382	\$5,940,955	\$0
NET COUNTY COST	\$0	\$0	\$0	\$0
SOURCE OF FUNDS: 100% Community Health Centers Fund-40090			Budget Adjustment: No	
			For Fiscal Year: 24/25 – 26/27	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

In 2020, CEP America-AUC, PC (CEP) began providing same-day healthcare services at Riverside University Health System's (RUHS) Community Health Clinic (CHC) in Corona, CA. Due to the positive results experienced by this CHC, the Board approved a new Agreement on June 14, 2022, which provided for same-day health care access services at the RUHS Medical Center's Medical and Surgical Center (MSC) in Moreno Valley. The Moreno Valley site opened in July of 2022 and has experienced continued growth since. The expansion of same-day health care services continued, May 2, 2023, when the Board approved a Second Amendment to provide same-day health care access services at the Neighborhood Health Center CHC. The Board approved the Third and Fourth Amendments on October 17, 2023, and March 5, 2024, respectively. These amendments authorize same-day services at the Moreno Valley and Palm Springs Community Health Centers and the Lake Elsinore Family Care Center, while also expanding service hours at the Riverside University Health System Medical Center's MSC. In addition to adding a 7th location for services, Banning CHC, this Fifth Amendment seeks to add the following:

- 3rd shift provider, Monday through Friday, at the MSC location
- 2nd shift provider, Saturday and Sunday, at the MSC location
- Additional Primary Care Provider (PCP) coverage
- Additional provider for CHC coverage

Similar to the current locations, the Banning location will offer scribe services, physician services, and Advanced Care Provider (ACP) services.

The addition of the Banning location will help RUHS meet performance measures, such as timely hospital discharge follow-up and newborn bilirubin checks within 48 hours. The express care team will support these goals by assisting primary care, ensuring that timely care is provided during increased clinic volumes or when providers are unavailable due to illness or vacation.

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Impact on Residents and Businesses

These services are a component of RUHS's system of care aimed at improving the health and safety of its patients and the community.

Contract History and Price Reasonableness

On June 14, 2022, Agenda Item #15.2, the Board approved a five-year agreement with CEP for same-day services effective June 15, 2022, through June 30, 2027. This new Agreement included the previous Corona CHC site for services and expanded the arrangement to include same-day services at the Moreno Valley CHC as well. The contract was approved for maximum annual compensation not to exceed \$1,475,355.

On November 8, 2022, Agenda Item #15.1, the Board approved a First Amendment to the Agreement, effective September 1, 2022, through June 30, 2027, to address unexpected growth associated with the opening of the Moreno Valley CHC same-day services site. The Amendment included increases in Advanced Care Provider staffing and extended clinic hours. The contract's maximum annual compensation increased by \$826,093 per fiscal year from \$1,475,355 to \$2,301,448.

On May 2, 2023, Agenda Item #15.6, the Board approved a Second Amendment to the Agreement, effective March 1, 2023, through June 30, 2027, to expand same day services to the Riverside Neighborhood Health Center. The Amendment included increases in Advanced Care Provider staffing. The contract's maximum annual compensation increased by \$835,556 per fiscal year from \$2,301,448 to \$3,137,004.

On October 17, 2023, Agenda Item #15.5, the Board approved a Third Amendment to the Agreement, effective September 1, 2023, through June 30, 2027, to expand same-day services to Palm Springs CHC and Moreno Valley CHC. The contract's maximum annual compensation was increased by \$1,755,014 per fiscal year from \$3,137,004 to \$4,892,018.

On March 5, 2024, Agenda Item #3.12, the Board approved a Fourth Amendment to the Agreement, effective January 1, 2024, through June 30, 2027, to expand same-day services to the Lake Elsinore Family Care Center and increase the staffing hours at the MSC location. The contract's maximum annual compensation was increased by \$963,275 per fiscal year from \$4,892,018 to \$5,855,293.

The proposed Fifth Amendment requires Board approval as the compensation provision exceeds the Purchasing Agent's authority and \$750,000 threshold for contracting with a single vendor for physician services per Resolution 2024-127.

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ATTACHMENTS:

Attachment A:

FIFTH AMENDMENT TO THE AGREEMENT FOR
PROFESSIONAL MEDICAL SERVICES (Same-Day Services)

Melissa Curtis
Melissa Curtis, Deputy Director of Purchasing and Fleet

3/17/2025

Jacqueline Ruiz
Jacqueline Ruiz, Principal Analyst

3/25/2025

**FIFTH AMENDMENT TO THE
AGREEMENT
FOR
PROFESSIONAL MEDICAL
SERVICES
(Same Day Services)**

This Fifth Amendment to the Agreement for Professional Medical Services (Same Day Services) ("Fifth Amendment"), is entered into by and between the **County of Riverside** (COUNTY), a political subdivision of the State of California, on behalf of the **Riverside University Health System (RUHS) Community Health Centers (CHC)** and **CEP America-AUC, PC**, a California professional corporation (CONTRACTOR), sometimes collectively referred to as the "Parties" or individually referred to as a "Party."

WHEREAS, COUNTY and CONTRACTOR have entered into that certain Agreement for Professional Medical Services (Same Day Services), approved June 14, 2022, Agenda Item #15.2, and effective June 15, 2022 (Agreement), whereby CONTRACTOR agreed to provide COUNTY with professional medical services in the specialty practice of Same Day Services (SPECIALTY); and,

WHEREAS, COUNTY and CONTRACTOR have entered into that certain First Amendment to the Agreement, approved November 8, 2022; Agenda Item #15.1 and effective September 1, 2022 to amend the compensation provisions as set forth in the Agreement; and,

WHEREAS, COUNTY and CONTRACTOR have entered into that certain Second Amendment to the Agreement, approved May 2, 2023; Agenda Item #15.6 and effective March 1, 2023 to amend the scope of service and compensation provisions as set forth in the Agreement; and,

WHEREAS, COUNTY and CONTRACTOR have entered into that certain Third Amendment to the Agreement, approved October 17, 2023; Agenda Item #15.5 and effective September 1, 2023 to amend the scope of service and compensation provisions as set forth in the Agreement; and

WHEREAS, COUNTY and CONTRACTOR have entered into that certain Fourth Amendment to the Agreement, approved March 5, 2024; Agenda Item #3.12 and effective January 1, 2024 to amend the scope of service and compensation provisions as set forth in the Agreement; and

WHEREAS, the Parties now desire to modify the scope of service and the compensation provisions as set forth in the Agreement;

NOW THEREFORE, the Parties agree to amend their Agreement as follows:

I. **Scope of Service.** Exhibit A. Subsection 1.1.A STAFFING, is hereby deleted in its entirety and replaced with the following:

A. Provide adequate staffing at the following locations to assume medical care responsibilities for Specialty services under the direction of the CHC Medical Director.

- Riverside University
Health System Corona
CHC 2813 S. Main
Street
Corona, CA 92882
- Riverside Neighborhood
Health Center
7140 Indiana Ave
Riverside, CA 92504
- Moreno Valley Community
Health Center 23520 Cactus
Ave
Moreno Valley, CA 92555
- Palm Springs Community
Health Center 191 N.
Sunrise Way
Palm Springs, CA 92262

Lake Elsinore Family Care
Center 2499 E Lakeshore Dr.
Lake Elsinore, CA 92530

- Banning Community Health Center
3055 W Ramsey St.
Banning, CA 92220

Riverside University Health System Medical
Center Main Campus CHC 26600 Cactus
Avenue. Suite #300 Moreno Valley, CA 92555

2. **Scope of Service.** Exhibit A. Subsection 1.2.B GENERAL RESPONSIBILITIES, is hereby deleted in its entirety and replaced with the following:

Provide SPECIALTY services on a walk-in basis Monday through Friday from 11:00 a.m. to 8:00 at p.m. and Saturday through Sunday from 9:00 a.m. to 5:00 p.m. at all locations except Riverside University Health System Medical Center Main Campus CHC.

Riverside University Health System Medical Center Main Campus will provide SPECIALTY services on a walk-in basis Monday through Friday from 9:00a.m. to 9:00 at p.m. and Saturday through Sunday from 9:00 a.m. to 5:00 p.m. Staff will be flexed home early if volumes decrease and only the hours needed to be worked will be charged and invoiced to the County.

Providers will work up to one (1) additional hour each day to finish seeing patients, complete charts, and address messages.

3. **Scope of Service.** Exhibit A, Subsection 1.4 LOCATION OF SERVICES, is hereby amended to add the following:

Banning Community Health Center
3055 W Ramsey St.
Banning, CA 92220

4. **Payment Provisions.** The table in Exhibit C, Subsection 1.1 of Section 1. Compensation, is hereby deleted in its entirety and replaced with the following:

Annual Compensation Provisions Effective January 1, 2024 Through June 30, 2027 (fiscal year)				
Locations: RUHS Medical Center Main Campus CHC, RUHS Corona CHC, Riverside Neighborhood Health Center, RUHS Moreno Valley CHC and Lake Elsinore Family Care Center				
Description	Hourly Rate	Monthly Hours	Maximum Annual Hours	Maximum Annual Compensation
Scribe services 20 hrs day. 7 days/ week	\$28.80	1550	18,600	\$535,680
*Scribe Services (10% OT - Differential) - MSC Location	\$31.68	50	600	\$19,008
Physician services	\$241.56	301	3,608	\$871,548.48
ACP services	\$164.47	2487.67	29,860	\$4,911,074.20
*ACP Services (10% DTR) - MSC Location	\$180.92	50	600	\$108,552

Physician Lead Services	\$241.56	11	127.5	\$30,798.9
12-month total				\$6,476,660.68

Annual Compensation Provisions Effective January 1, 2024 Through June 30, 2027 (fiscal year)				
Location: Palm Springs CHC				
Description	Hourly Rate	Monthly Hours	Maximum Annual Hours	Maximum Annual Compensation
Scribe services 20 hrs /day, 7 days/ week	\$31.68	310	3,720	\$117,849.6
Physician services	\$265.72	43	516	\$137,111.52
ACP services	\$180.92	306	3,672	\$664,338.24
12-month total				\$919,299

Annual Compensation Provisions Effective January 1, 2025 Through June 30, 2027 (fiscal year)				
Location: Banning CHC				
Description	Hourly Rate	Monthly Hours	Maximum Annual Hours	Maximum Annual Compensation
Scribe services 20 hrs /day, 7 days/ week	\$28.80	310	3,720	\$107,136
Physician services	\$241.56	43	516	\$124,644.96
ACP services	\$164.47	306	3,672	\$603,933.84
12-month total				\$835,714.80

5. **Maximum Annual Compensation.** Exhibit C Payment Provisions. Subsection 2.1, is hereby deleted in its entirety and replaced with the following:

"Maximum annual compensation payable under this Agreement to CONTRACTOR by COUNTY for services from January 1, 2025 through June 30, 2027 shall not exceed eight million two hundred thirty-one thousand six hundred seventy-six dollars (\$8,231,676) per County fiscal year."

6. **Miscellaneous.** All other terms and conditions of this Agreement are to remain unchanged.

7. **Effective Date.** This Fifth Amendment to the Agreement shall become effective on January 1, 2025.

[Signature Page Follows]

IN WITNESS WHEREOF, the Parties have caused their duly authorized representatives to execute this Fifth Amendment.

COUNTY OF RIVERSIDE, a political professional subdivision of the State of California

By: 

Name: Manuel Perez

Title: Chair, Board of Supervisors

Date: APR 01 2025

CEP America-AUC, PC, a California corporation

Signed by:
By: 
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Name: David Birdsall, M.D.

Title: Chief Operating Officer

Date: 2/26/2025

ATTEST:

KIMBERLY A. RECTOR

Clerk of the Board

By: 
Deputy

APPROVED AS TO FORM:

Minh C. Tran
County Counsel

By: 

Name: Esen Sainz
Deputy County Counsel

Dated: 03/10/2025