

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



ITEM: 3.66
(ID # 28036)

MEETING DATE:
Tuesday, June 10, 2025

FROM : SHERIFF-CORONER-PA

SUBJECT: SHERIFF-CORONER-PA: Ratify and Approve the First Amendment to the Professional Services Agreement with iWebVisit.Com, LLC for Cloud Hosting Video Visitation System for the Inmate Video Visitation Systems at John J. Benoit Detention Center and Larry D. Smith Correctional Facility, Increasing the Total Contract Aggregate Amount from \$480,000 to \$642,000; All Districts; [Total Aggregate Cost of \$642,000 through June 30, 2027; Up to \$105,000 in Additional Compensation, 100% Sheriff's Budget]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Ratify and approve the First Amendment to the Professional Services Agreement with iWebVisit.Com, LLC for Cloud Hosting Video Visitation System for the Inmate Video Visitation Systems at John J. Benoit Detention Center and Larry D. Smith Correctional Facility to increase the contract aggregate amount to \$642,000 through the current period of performance June 30, 2027;
2. Authorize the Chair to execute the First Amendment on behalf of the County; and

Continued on page 2


ACTION:Policy


Herman Lopez, CHF DEP SHERIFF B 6/3/2025

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Gutierrez, seconded by Supervisor Washington and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Medina, Spiegel, Washington, Perez and Gutierrez
Nays: None
Absent: None
Date: June 10, 2025
xc: Sheriff

Kimberly A. Rector
Clerk of the Board
By: 
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

RECOMMENDED MOTION: That the Board of Supervisors:

3. Authorize the Purchasing Agent, in accordance with Ordinance 459, based on the availability of fiscal funding: (a) to issue Purchase Orders for payment of services performed within the approved compensation amounts of the Agreement; b) as approved to form by County Counsel, to sign amendments that exercise the options of the Agreement, including modifications of the scope of services that stay within the intent of the Agreement; and, (c) sign amendments to the compensation provisions that do not exceed the aggregate amount of \$105,000 of additional compensation through June 30, 2027.

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$ 54,000	\$ 54,000	\$ 162,000	\$ 0
NET COUNTY COST	\$ 0	\$ 0	\$ 642,000	\$ 0
SOURCE OF FUNDS: 100% Sheriff's Budget			Budget Adjustment:	No
			For Fiscal Year: 24/25 – 26/27	

C.E.O. RECOMMENDATION: Approve

BR: 25-081

Prev. Agn. Ref.: 04/04/2023; 3.23

BACKGROUND:

Summary

The Riverside County Sheriff's Office (RSO) upgraded the incarcerated person video visitation system in 2022 at John J. Benoit Detention Center (JBDC) and Larry D. Smith Correctional Facility (SCF) to comply with the Board of State and Community Corrections (BSCC) implementation of California Code of Regulations Title 15, Article 6, Section 1062. iWebVisit.Com, LLC has provided cloud base services since the upgrade to effectively manage and secure the system data. The Agreement's total compensation in this amendment shall be revised to reflect an annual not-to-exceed amount of \$642,000, due to an increase in system usage associated with the new implementation. This adjustment is necessary as the originally established amount was based on projections prior to the current level of system usage, and the updated amount better aligns with actual operational demand

Impact on Residents and Businesses

The cloud base services allow for the required video visitation system to function and facilitate family members to keep in touch with the incarcerated individuals

Contract History and Price Reasonableness

The initial Professional Services Agreement with iWebVisit.Com, LLC for Cloud Hosting Video Visitation System services was approved by the Board of Supervisors on April 4, 2023, Minute Order 3.23.

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

On August 16, 2022, the County of Riverside Purchasing and Fleet Services completed its review of Sole Source Justification No. 23-027 for the implementation of the initial agreement.

Original Approved Form 11 Amount is as shown below:

Description:	FY22/23	FY23/24	FY24/25	FY25/26	FY26/27	Total
Subscription Fee Estimated at \$4,000 per month x 2 sites x 12 months	\$96,000	\$96,000	\$96,000	\$96,000	\$96,000	\$480,000
Estimated Contingency Costs for 2 Jail sites	\$15,000	\$15,000	\$15,000	\$15,000	\$15,000	\$75,000
Total Costs	\$111,000	\$111,000	\$111,000	\$111,000	\$111,000	\$555,000

The new requested approval amount if all contingency is used is this:

Description:	FY22/23	FY23/24	FY24/25	FY25/26	FY26/27	Total
Annual Estimated Subscription Fees	\$96,000	\$96,000	\$150,000	\$150,000	\$150,000	\$642,000
Estimated Contingency Costs for 2 Jail sites	\$15,000	\$15,000	\$25,000	\$25,000	\$25,000	\$105,000
Total Costs	\$111,000	\$111,000	\$175,000	\$175,000	\$175,000	\$747,000

Attachments

First Amendment to the iWebVisit.Com, LLC Agreement SHARC-92005-001-06/27- 3 copies
First Amended SSJ No.23-027

Melissa Curtis
Melissa Curtis, Deputy Director of Purchasing and Fleet

5/28/2025

Rebecca S Cortez
Rebecca S Cortez, Principal Management Analyst

6/4/2025

Aaron Gettis
Aaron Gettis, Chief of Deputy County Counsel

5/31/2025

COUNTY OF RIVERSIDE
AMENDMENT NO. 1
TO THE PROFESSIONAL SERVICES AGREEMENT WITH
IWebVisit.Com, LLC

Original Contract Term:	07/01/2022 through 06/30/2027
Effective Date of Amendment:	July 1, 2024
Original Annual Contract Amount:	\$96,000.00
Amended Maximum Aggregate Contract Amount:	\$642,000.00
Contract ID:	SHARC-92005-001-06/27

This Amendment No.1 to the Professional Services Agreement Agreement (“Amendment No. 1”) is made and entered into by and between the County of Riverside, a political subdivision of the State of California, on behalf of its Sheriff’s Office (“COUNTY”), and iWebVisit.Com, LLC, a Nevada limited liability company (“CONTRACTOR”), effective on July 1, 2024.

RECITALS

WHEREAS, COUNTY and CONTRACTOR entered into that certain Professional Services Agreement for Cloud Hosting for Inmate Video Visitation System, effective April 4, 2023, Minute Order 3.23 (herein referred to as “Agreement”); and

WHEREAS, the parties desire to increase the compensation amount.

NOW, THEREFORE, for good and valuable consideration, the receipt and adequacy of which is hereby acknowledged, the parties agree as follows:

1. The recitals set forth above are true and correct and incorporated herein by this reference.
2. **Compensation:** The second sentence of the Agreement, Section 3.1 is hereby deleted and replaced with the following:

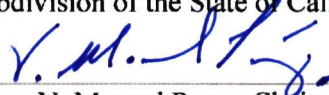
Payments by COUNTY to CONTRACTOR shall not exceed the aggregate Agreement amount of \$642,000 for monthly cloud hosting, software access, customer care, support plan, and monthly usage.

3. **Exhibit B:** Exhibit B (Pricing and Payment Provisions) is hereby deleted in its entirety and replaced with the Amended Exhibit B-1, attached hereto as Attachment No. 1 and incorporated herein by this reference.
4. All other terms and conditions of the Agreement not modified in this Amendment No. 1 herein shall remain unchanged and in full force and effect.

COUNTY OF RIVERSIDE
AMENDMENT NO. 1
TO THE PROFESSIONAL SERVICES AGREEMENT WITH
IWebVisit.Com, LLC

IN WITNESS WHEREOF, the Parties hereto have caused their duly authorized representatives to execute this Amendment No. 1

COUNTY OF RIVERSIDE, a political
a subdivision of the State of California

By: 
V. Manuel Perez, Chair
Board of Supervisors

Dated: JUN 10 2025

iWebVisit,Com, LLC, a Nevada limited liability
company

By: David Warren
David Warren (May 15, 2017 09:37 CDT)
J. David Warren
President


Dated: 15/05/2025

ATTEST:
Kimberly Rector
Clerk of the Board

By: 

DEPUTY

APPROVED AS TO FORM:
Minh C. Tran
County Counsel

By: 
Amrit P. Dhillon
Deputy County Counsel

COUNTY OF RIVERSIDE
AMENDMENT NO. 1
TO THE PROFESSIONAL SERVICES AGREEMENT WITH
IWebVisit.Com, LLC

ATTACHMENT NO. 1

AMENDED EXHIBIT B-1
Pricing and Payment Provisions

Description:	FY22/23	FY23/24	FY24/25	FY25/26	FY26/27	Total
Annual Estimated Subscription Fees	\$96,000	\$96,000	\$150,000	\$150,000	\$150,000	\$642,000
Total Costs	\$96,000	\$96,000	\$150,000	\$150,000	\$150,000	\$642,000









01 Amendment (APD 5.13.25)3

Final Audit Report

2025-05-15

Created:	2025-05-15
By:	SAMUEL COX (SLCOX@RIVCO.ORG)
Status:	Signed
Transaction ID:	CBJCHBCAABAAIGHHFry1noxUrDZRTAVOVU7AbQqiJqhu

"01 Amendment (APD 5.13.25)3" History

-  Document created by SAMUEL COX (SLCOX@RIVCO.ORG)
2025-05-15 - 2:27:54 PM GMT
-  Document emailed to David Warren (david@iwebvisit.com) for signature
2025-05-15 - 2:27:58 PM GMT
-  Document emailed to Amrit Dhillon (adhillon@rivco.org) for signature
2025-05-15 - 2:27:58 PM GMT
-  Email viewed by David Warren (david@iwebvisit.com)
2025-05-15 - 2:37:12 PM GMT
-  Document e-signed by David Warren (david@iwebvisit.com)
Signature Date: 2025-05-15 - 2:37:45 PM GMT - Time Source: server
-  Email viewed by Amrit Dhillon (adhillon@rivco.org)
2025-05-15 - 2:47:16 PM GMT
-  Document e-signed by Amrit Dhillon (adhillon@rivco.org)
Signature Date: 2025-05-15 - 2:48:00 PM GMT - Time Source: server
-  Agreement completed.
2025-05-15 - 2:48:00 PM GMT



Riverside County Sheriff's Office
Chad Bianco, Sheriff-Coroner

4095 Lemon Street • Riverside • California • 92501
www.riversidesheriff.org

SSJ No.: 23-027

Amendment No.: 1

Date: Friday, April 25, 2025

From: Amanda Bennett, Deputy Director Sheriff's Administration

To: Board of Supervisors

Via: Erik Tsou, Administrative Services Manager, (951) 955-1322

Subject: Request to amend SSJ 23-027 SHARC

Supporting Documents: indicate which are included in the request from the list below.

- Supplier Quote Supplier Sole Source Letter Final draft agreement
 Final draft Form 11 H-11 approved by RCIT/TSOC Grant Agreement
 Other: _____ (i.e. CA
Secretary of State Business Entity Information, Dept. of Justice Registration
Conformation for non-profits, etc.)

1. Supplier Name: iWebVisit, LLC Supplier ID: 0000108927
2. Reason or Justification for the Amendment: The Riverside County Sheriff's Office (RSO) is requesting for an amendment to SSJ 23-027 SHARC. We are requesting an increase of the annual contract aggregate cost from \$96,000 to \$150,000 per year for FY24/25, FY25/26 and FY26/27 with a contingency of \$25,000 per year.
3. Please include the initial costs from the prior reviewed assigned SSJ in the table below:



Riverside County Sheriff's Office
Chad Bianco, Sheriff-Coroner

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Description:	FY22/23	FY23/24	FY24/25	FY25/26	FY26/27	Total
Subscription Fee Estimated at \$4,000 per month x 2 sites x 12 months	\$96,000	\$96,000	\$96,000	\$96,000	\$96,000	\$480,000
Estimated Contingency Costs for 2 Jail sites	\$15,000	\$15,000	\$15,000	\$15,000	\$15,000	\$75,000
Total Costs	\$111,000	\$111,000	\$111,000	\$111,000	\$111,000	\$555,000

Note: Insert additional rows as needed

a. Amended goods and/or services costs must be identified below (If applicable):

Description:	FY22/23	FY23/24	FY24/25	FY25/26	FY26/27	Total
Annual Estimated Subscription Fees	\$96,000	\$96,000	\$150,000	\$150,000	\$150,000	\$642,000
Estimated Contingency Costs for 2 Jail sites	\$15,000	\$15,000	\$25,000	\$25,000	\$25,000	\$105,000
Total Costs	\$111,000	\$111,000	\$175,000	\$175,000	\$175,000	\$747,000

Note: Insert additional rows as needed

The Sheriff's Office intends to present a contract amendment to the Board of supervisors for a total aggregate amount over the period of performance.

4. Period of Performance: July 1, 2022, to June 30, 2027

Ratify Start Date (if applicable): July 1, 2024, to June 30, 2027

Initial Term Start Date: End Date:

Number of renewal options (please provide those options: (i.e., one year with an option to renew four additional one-year periods): N/A

Aggregate Term/ End Date: June 30, 2027

5. Projected Board of Supervisor Date (if applicable): June 10, 2025



Riverside County Sheriff's Office
Chad Bianco, Sheriff-Coroner

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By signing below, I certify that all contractual and legal requirements to do business with the selected supplier has been fully vetted and approved.

Chief Deputy Signature (or designee) Print Name Date
Chief Deputy Misha Graves #N2878 04/28/25
Assistant Sheriff Signature (or designee) Print Name Date
A.S. HEYMAN COPAC 05/05/25
Amanda Bennett Department Head Signature Date
(Print Name) (Executive Level Designee) 4/28/25

PCS Reviewed:

SAMUEL COX SAMUEL COX 04/25/2025
Print Name Signature Date

Note: Once signed by the Department Head and PCS (signature lines above), the PCS will e-mail completed SSJ form with supporting documents to psolesource@rivco.org, and cc: Supervising PCS. Please reach out to your assigned PCS with any questions.

The section below is to be completed by the Purchasing Agent or designee.

Purchasing Department Review and Comments: _____

Stacy Orton 5/09/2025 23-027a
Purchasing Agent Signature Date Tracking Number
(Reference on Purchasing Documents)