

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



ITEM: 21.3
(ID # 28195)

MEETING DATE:
Tuesday, June 24, 2025

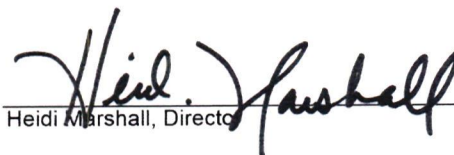
FROM : HOUSING AND WORKFORCE SOLUTIONS

SUBJECT: HOUSING AND WORKFORCE SOLUTIONS / COMMUNITY ACTION PARTNERSHIP (HWS/CAP): Conduct a Public Hearing for the Community Action Partnership of Riverside County's 2026-2027 Community Needs Assessment and Community Action Plan and Approve and Adopt the 2026-2027 Community Needs Assessment and Community Action Plan; All Districts. [\$0]

RECOMMENDED MOTION: That the Board of Commissioners:

1. Conduct a public hearing for the adoption of the Community Action Partnership of Riverside County's 2026-2027 Community Action Needs Assessment and Community Action Plan ("Plan");
2. Approve and adopt the Plan after the close of the public hearing; and authorize the Chair of the Board to sign the Plan on behalf of the County.
3. Authorize the Director of Housing and Workforce Solutions (HWS), or designee, to execute all amendments to the Plan, subject to approval as to form by County Counsel; and
4. Authorize the Director of HWS, or designee, to take all necessary steps to implement the Plan, including but not limited to: (a) signing subsequent necessary and relevant documents, subject to approval by County Counsel; and (b) negotiating, signing and implementing any amendments to the Plan, including but not limited to, subcontracts with any service providers selected by HWS and amendments that result in an increase in the award of funds to HWS, subject to approval by County Counsel.

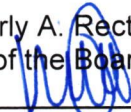
ACTION: Set for Hearing


Heidi Marshall, Director 6/13/2025

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Perez, seconded by Supervisor Gutierrez and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Medina, Spiegel, Washington, Perez and Gutierrez
Nays: None
Absent: None
Date: June 24, 2025
xc: HWS/CAP

Kimberly A. Rector
Clerk of the Board
By: 
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$0	\$0	\$0	\$0
NET COUNTY COST	\$0	\$0	\$0	\$0
SOURCE OF FUNDS: N/A			Budget Adjustment: No	
			For Fiscal Year: 2025/26-26/27	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

The Community Action Partnership (CAP) of Riverside County, must comply with the Community Services Block Grant (CSBG) Act, Public Law 105-285, and California Government Code Section 12747. These laws state that eligible entities must complete a Community Action Plan as a condition to receive CSBG funding every two (2) years and must submit it to the State of California Department of Community Services and Development (CSD) for approval. The Community Action Plan must meet specific requirements and address specific categories, as defined by federal and state laws, including agency vision and mission statements, comprehensive Community Needs Assessment, documentation of public hearing(s), federal and state assurances, individual and community eligibility requirements, monitoring and evaluation, and data collection. The 2026-2027 Community Action Plan identifies how CSBG funding will be used by CAP to support programs and services as identified by low-income Riverside County residents.

The 2026-2027 Community Action Plan incorporates statistical and demographic data (secondary, quantitative data) obtained from verifiable, reliable sources which details poverty and its effects within Riverside County. A thorough community needs assessment survey (primary data, both quantitative and qualitative), in both English and Spanish, was distributed countywide to Riverside County residents. The survey was given in both hard copy form and online via Microsoft Forms. Several Community Action Partnership staff members were involved in conducting the survey, sending the survey link, and presenting the needs assessment at numerous locations throughout Riverside County. The total number of surveys collected was 759.

The results of this data analysis and the identification of the most significant needs are detailed in the 2026-2027 Community Action Plan. This plan will be utilized by CAP to direct CSBG funding and programming over the course of the next two-year period.

The 2026-2027 Community Action Plan was posted on CAP's website on 5/24/2025, soliciting comments on the draft plan. Finally, CAP posted the 2026- 2027 Community Action Plan on its social media pages on 5/26/2025.

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Impact on Residents and Businesses

The 2026-2027 Community Action Plan outlines a comprehensive study that addresses the service needs of low-income residents of Riverside County. Residents and businesses will benefit from funding and programming which is data and community driven.

Additional Fiscal Information

No County General Funds are required.

ATTACHMENT:

Community Action Partnership of Riverside County's 2026-2027 Community Needs Assessment and Community Action Plan, Appendix A-F.


Stacey Pena, EO Management Analyst 6/20/2025


Aaron Gettis, Chief of Deputy County Counsel 6/13/2025

2026/2027 Community Needs Assessment and Community Action Plan

County of Riverside Community Action Partnership



Template Revised - 02/13/2025

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Introduction

The Department of Community Services and Development (CSD) has developed the 2026/2027 Community Needs Assessment (CNA) and Community Action Plan (CAP) template for the Community Services Block Grant (CSBG) Service Providers network. CSD requests agencies submit a completed CAP, including a CNA, to CSD on or before **June 30, 2025**. Changes from the previous template are detailed below in the "What's New for 2026/2027?" section. Provide all narrative responses in 12-point Arial font with 1.15 spacing. A completed CAP template should not exceed 65 pages, excluding the appendices.

Purpose

Public Law 105-285 (the CSBG Act) and the California Government Code require that CSD secure a CAP, including a CNA from each agency. Section 676(b)(11) of the CSBG Act directs that receipt of a CAP is a condition to receive funding. Section 12747(a) of the California Government Code requires the CAP to assess poverty-related needs, available resources, feasible goals, and strategies that yield program priorities consistent with standards of effectiveness established for the program. Although CSD may prescribe statewide priorities or strategies that shall be considered and addressed at the local level, each agency is authorized to set its own program priorities in conformance to its determination of local needs. The CAP supported by the CNA is a two-year plan that shows how agencies will deliver CSBG services. CSBG funds are by their nature designed to be flexible. They shall be used to support activities that increase the capacity of low-income families and individuals to become self-sufficient.

Federal CSBG Programmatic Assurances and Certification

The Federal CSBG Programmatic Assurances are found in Section 676(b) of the CSBG Act. These assurances are an integral part of the information included in the CSBG State Plan. A list of the assurances that are applicable to CSBG agencies has been provided in the Federal Programmatic Assurances section of this template. CSBG agencies should review these assurances and confirm that they are in compliance. Signature of the board chair and executive director on the Cover Page certify compliance with the Federal CSBG Programmatic Assurances.

State Assurances and Certification

As required by the CSBG Act, states are required to submit a State Plan as a condition to receive funding. Information provided in agencies' CAPs will be included in the CSBG State Plan. Alongside Organizational Standards, the state will be reporting on State Accountability Measures in order to ensure accountability and program performance improvement. A list of the applicable State Assurances is provided in this template. CSBG agencies should review these assurances and confirm that they are in compliance. Signature of the board chair and executive director on the Cover Page certify compliance with the State Assurances.

Compliance with CSBG Organizational Standards

As described in the Office of Community Services (OCS) Information Memorandum (IM) #138 dated January 26, 2015, CSBG agencies will comply with the Organizational Standards. A list of Organizational Standards that are met by an accepted CAP, including a CNA, are found in the Organizational Standards section of this template. Agencies are encouraged to utilize this list as a resource when reporting on the Organizational Standards annually.

What's New for 2026/2027?

Due Date. The due date for your agency's 2026/2027 CAP is June 30, 2025. However, earlier submission of the CSBG Network's CAPs will allow CSD more time to review and incorporate agency information in the CSBG State Plan and Application. CSD, therefore, requests that agencies submit their CAPs on or before May 31, 2025.

ROMA Certification Requirement. CSD requires that agencies have the capacity to provide their own ROMA, or comparable system, certification for your agency's 2026/2027 CAP. Certification can be provided by agency staff who have the required training or in partnership with a consultant or another agency.

Federal CSBG Programmatic and State Assurances Certification. In previous templates, the federal and state assurances were certified by signature on the Cover Page and by checking the box(es) in both federal and state assurances sections. In the 2026/2027 template, CSD has clarified the language above the signature block on the Cover Page and done away with the check boxes. Board chairs and executive directors will certify compliance with the assurances by signature only. However, the Federal CSBG Programmatic Assurances and the State Assurances language remain part of the 2026/2027 template.

Other Modifications. The title page of the template has been modified to include your agency's name and logo. Please use this space to brand your agency's CAP accordingly. CSD has also added references to the phases of the ROMA Cycle i.e. assessment, planning, implementation, achievement of results, and evaluation throughout the 2026/2027 template. Additionally, there are a few new questions, minor changes to old questions, and a reordering of some questions.

Checklist

- Cover Page
- Public Hearing Report

Part I: Community Needs Assessment Summary

- Narrative
- Results

Part II: Community Action Plan


- Vision and Mission Statements
- Causes and Conditions of Poverty
- Tripartite Board of Directors
- Service Delivery System
- Linkages and Funding Coordination
- Monitoring
- ROMA Application
- Federal CSBG Programmatic Assurances
- State Assurances
- Organizational Standards

Part III: Appendices

- Notice of Public Hearing
- Low-Income Testimony and Agency's Response
- Community Needs Assessment

Cover Page

Agency Name:	County of Riverside, Community Action Partnership
Name of CAP Contact:	Karla Lopez Del Rio
Title:	Executive Director
Phone:	(951) 955-0204
Email:	Karlopez@rivco.org
Date Most Recent CNA was Completed: (Organizational Standard 3.1)	June 12, 2025

ATTEST:  KIMBERLY W. DIRECTOR, Clerk
 BY _____ DEPUTY

Board and Agency Certification

The undersigned hereby certifies that this agency will comply with the Federal CSBG Programmatic Assurances (CSBG Act Section 676(b)) and California State Assurances (Government Code Sections 12747(a), 12760, and 12768) for services and programs provided under the 2026/2027 Community Needs Assessment and Community Action Plan. The undersigned governing body accepts the completed Community Needs Assessment. (Organizational Standard 3.5)

Karla López Del Río

V. Manuel Perez


Name: Karla Lopez Del Rio		Name: V. Manuel Perez	
Title:	Executive Director	Title:	Chair, Board of Supervisors
Date:	06/20/25	Date:	JUN 24 2025

ROMA Certification

The undersigned hereby certifies that this agency's Community Action Plan and strategic plan document the continuous use of the Results Oriented Management and Accountability (ROMA) system or comparable system (assessment, planning, implementation, achievement of results, and evaluation). (CSBG Act 676(b)(12), Organizational Standard 4.3)

Jennifer Clifton-Sullivan

Name:	Jennifer Clifton-Sullivan
ROMA Title:	ROMA Implementer
Date:	06/20/25

FORM APPROVED COUNTY COUNSEL
 BY:  PAULA S. SALCIDO
 DATE: 6/23/2025

CSD Use Only

Dates CAP		
Received	Accepted	Accepted By

Public Hearing(s)

California Government Code Section 12747(b)-(d)

State Statute Requirements

As required by California Government Code Section 12747(b)-(d), agencies are required to conduct a public hearing for the purpose of reviewing the draft CAP. Testimony presented by low-income individuals and families during the public hearing shall be identified in the final CAP.

Guidelines

Notice of Public Hearing

1. Notice of the public hearing should be published at least 10 calendar days prior to the public hearing.
2. The notice may be published on the agency's website, social media channels, and/or in newspaper(s) of local distribution.
3. The notice should include information about the draft CAP; where members of the community may review, or how they may receive a copy of, the draft CAP; the dates of the comment period; where written comments may be sent; date, time, and location of the public hearing; and the agency contact information.
4. The comment period should be open for at least 10 calendar days prior to the public hearing. Agencies may opt to extend the comment period for a selected number of days after the hearing.
5. The draft CAP should be made available for public review and inspection approximately 30 days prior to the public hearing. The draft CAP may be posted on the agency's website, social media channels, and distributed electronically or in paper format.
6. Attach a copy of the Notice(s) of Public Hearing in Part III: Appendices as Appendix A.

Public Hearing

1. Agencies must conduct at least one public hearing on the draft CAP.
2. Public hearing(s) must be held in the designated CSBG service area(s).
3. Low-income testimony presented at the hearing or received during the comment period should be memorialized verbatim in the Low-Income Testimony and Agency's Response document and appended to the final CAP as Appendix B in Part III: Appendices.
4. The Low-Income Testimony and Agency's Response document should include the name of low-income individual, his/her testimony, an indication of whether or not the need was addressed in the draft CAP, and the agency's response to the testimony if the concern was not addressed in the draft CAP.

Additional Guidance

For the purposes of fulfilling the public hearing requirement on the draft CAP, agencies may conduct the public hearing in-person, remotely, or using a hybrid model based on community need at the time of the hearing.

Public Hearing Report

Date(s) the Notice(s) of Public Hearing(s) was/were published (10 calendar days prior to the Public Hearing)	June 14, 2025 <u>Note:</u> The Clerk of the County posts the official agenda on the Board of Supervisors website. Notice and a direct link is available on CAP Riverside's public website.
Date Public Comment Period opened (30 calendar days prior to the Public Hearing)	May 24, 2025
Date Public Comment Period closed (Agencies may opt to extend past hearing date.)	June 24, 2025
Date(s) of Public Hearing(s)	June 24, 2025
Location(s) of Public Hearing(s)	4080 Lemon Street, 1 st FL, Board Chambers, Riverside, CA 92501
Where was the Notice of Public Hearing published? (agency website, newspaper, social media channels)	Riverside Community Action Partnership's website (capriverside.org), Facebook page (facebook.com/caprivco), and Twitter (@caprivco).
Number of attendees at the Public Hearing(s)	TBD

Part I: Community Needs Assessment Summary

CSBG Act Section 676(b)(11)

California Government Code Section 12747(a)

Helpful Resources

A community needs assessment provides a comprehensive “picture” of the needs in your service area(s). Resources are available to guide agencies through this process.

- CSD-lead training – “Community Needs Assessment: Common Pitfalls and Best Practices” on Tuesday, September 10, 2024, at 1:00 pm. Registration is required. The training will be recorded and posted on the Local Agencies Portal after the event.
- Examples of CNAs, timelines, and other resources are on the Local Agencies Portal.
- Community Action Guide to Comprehensive Community Needs Assessments published by the National Association for State Community Service Programs (NASCS).
- Community Needs Assessment Tool designed by the National Community Action Partnership (NCAP).
- National and state quantitative data sets. See links below.

Sample Data Sets		
U.S. Census Bureau <u>Poverty Data</u>	U.S. Bureau of Labor Statistics <u>Economic Data</u>	U.S. Department of Housing and Urban Development <u>Housing Data & Report</u>
HUD Exchange <u>PIT and HIC Data Since 2007</u>	National Low-Income Housing Coalition <u>Housing Needs by State</u>	National Center for Education Statistics <u>IPEDS</u>
California Department of Education <u>School Data via DataQuest</u>	California Employment Development Department <u>UI Data by County</u>	California Department of Public Health <u>Various Data Sets</u>
California Department of Finance <u>Demographics</u>	California Attorney General <u>Open Justice</u>	California Health and Human Services <u>Data Portal</u>
CSD Census Tableau <u>Data by County</u>		Population Reference Bureau <u>KidsData</u>

Sample Data Sets

<p>Data USA <u>National Public Data</u></p>	<p>National Equity Atlas <u>Racial and Economic Data</u></p>	<p>Census Reporter <u>Census Data</u></p>
<p>Urban Institute <u>SNAP Benefit Gap</u></p>	<p>Race Counts <u>California Racial Disparity Data</u></p>	<p>Rent Data <u>Fair Market Rent by ZIP</u></p>
<p>UC Davis Center for Poverty & Inequality <u>Poverty Statistics</u></p>	<p>University of Washington Center for Women's Welfare <u>California Self-Sufficiency Standard</u></p>	<p>University of Wisconsin Robert Wood Johnson Foundation <u>County Health Rankings</u></p>
<p>Massachusetts Institute of Technology <u>Living Wage Calculator</u></p>	<p>Nonprofit Leadership Center <u>Volunteer Time Calculator</u></p>	<p>Economic Policy Institute <u>Family Budget Calculator</u></p>

Narrative

CSBG Act Section 676(b)(9)
Organizational Standards 2.2, 3.3
ROMA – Assessment

Based on your agency's most recent CNA, please respond to the questions below.

1. Describe the geographic location(s) that your agency is funded to serve with CSBG. If applicable, include a description of the various pockets, high-need areas, or neighborhoods of poverty that are being served by your agency.

CAP Riverside helps low-income individuals and families across Riverside County. We focus especially on neighborhoods that need the most support to improve health and quality of life. One way we measure progress is through the Healthy Places Index (HPI), which looks at things like housing, education, access to services, and the environment—higher scores mean healthier communities.

This work supports a larger countywide goal: to raise Riverside County's overall health and well-being by 30 points over the next 30 years. The success of our programs is closely tied to improvements in local HPI scores. Some of the services that contribute to this progress include free tax help (VITA), Cool Centers that provide relief during extreme heat, home weatherization to improve energy efficiency, and utility assistance to help keep the lights and air conditioning on.

According to U.S. Census data, most of the people we serve live in cities and rural areas where more than 15% of residents live below the federal poverty line. These cities and unincorporated areas include but are not limited to: Mead Valley (12.8%), Hemet (16.4%), San Jacinto (13.6%), Cathedral City (15.3%), Banning (19.6%), Blythe (19.5%), Desert Hot Springs (19.3%), Mecca (19.3%), Oasis (37.5%), and Thermal (30.1%).

2. Indicate from which sources your agency collected and analyzed quantitative data for its most recent CNA. (Check all that apply.) (Organizational Standard 3.3)

Federal Government/National Data Sets

- Census Bureau
- Bureau of Labor Statistics
- Department of Housing & Urban Development
- Department of Health & Human Services
- National Low-Income Housing Coalition
- National Equity Atlas
- National Center for Education Statistics
- Academic data resources
- Other online data resources
- Other

Local Data Sets

- Local crime statistics
- High school graduation rate
- School district school readiness
- Local employers
- Local labor market
- Childcare providers
- Public benefits usage
- County Public Health Department
- Other

California State Data Sets

- Employment Development Department
- Department of Education
- Department of Public Health
- Attorney General
- Department of Finance
- Other

Surveys

- Clients
- Partners and other service providers
- General public
- Staff
- Board members
- Private sector
- Public sector
- Educational Institutions
- Other

Agency Data Sets

- Client demographics
- Service data
- CSBG Annual Report
- Client satisfaction data
- Other

3. Indicate the approaches your agency took to gather qualitative data for its most recent CNA.
(Check all that apply.) (Organizational Standard 3.3)

Surveys

- Clients
- Partners and other service providers
- General public
- Staff
- Board members
- Private sector
- Public sector
- Educational institutions

Interviews

- Local leaders
- Elected officials
- Partner organizations' leadership
- Board members
- New and potential partners
- Clients
- Low-income residents

Focus Groups

- Local leaders
- Elected officials
- Partner organizations' leadership
- Board members
- New and potential partners
- Clients
- Staff

 Community Forums **Asset Mapping** **Other**

4. Confirm that your agency collected and analyzed information from each of the five community sectors below as part of the assessment of needs and resources in your service area(s). Your agency must demonstrate that all sectors were included in the needs assessment by checking each box below; a response for each sector is required. (CSBG Act Section 676(b)(9), Organizational Standard 2.2)

Community Sectors

- Community-based organizations
- Faith-based organizations
- Private sector (local utility companies, charitable organizations, local food banks)
- Public sector (social services departments, state agencies)
- Educational institutions (local school districts, colleges)

Results

CSBG Act Section 676(b)(11)
 California Government Code Section 12747(a)
 Organizational Standards 4.2
 State Plan Summary and Section 14.1a
 ROMA – Planning

Based on your agency's most recent CNA, please complete Table 1: Needs Table and Table 2: Priority Ranking Table.

Table 1: Needs Table					
Needs Identified	Level (C/F)	Agency Mission (Y/N)	Currently Addressing (Y/N)	If not currently addressing, why?	Agency Priority (Y/N)
Individuals need affordable Transportation (car repairs, gas prices are high)	C	N	N	Out of scope.	N
Individuals need affordable housing assistance	F	Y	Y	N/A [HACR warm referrals via Integrated Services Delivery (ISD).]	Y
Individuals need affordable dental care	F	N	N	Out of scope.	N
Individuals need utility assistance	F/C	Y	Y	N/A	Y
Individuals need financial assistance	F/C	Y	Y	N/A (Warm referrals are being made via ISD.)	Y
Individuals need healthy food	F/C	N	N	Out of scope. (Warm referrals are being made via ISD.)	N
Individuals need Employment Assistance	F/C	N	Y	Out of scope. (Warm referrals are being made via ISD.)	Y
Individuals need childcare and youth programs	F	N	N	N/A	N

Individuals need Veterinary Care Support	F	N	N	Out of scope.	N
Individuals need mental health services	F/C	N	N	Out of scope.	N

Needs Identified: Enter each need identified in your agency's most recent CNA. Ideally, agencies should use ROMA needs statement language in Table 1. ROMA needs statements are complete sentences that identify the need. For example, "Individuals lack living wage jobs" or "Families lack access to affordable housing" are needs statements. Whereas "Employment" or "Housing" are not. Add row(s) if additional space is needed.

Level (C/F): Identify whether the need is a community level (C) or a family level (F) need. If the need is a community level need, the need impacts the geographical region directly. If the need is a family level need, it will impact individuals/families directly.

Agency Mission (Y/N): Indicate if the identified need aligns with your agency's mission.

Currently Addressing (Y/N): Indicate if your agency is addressing the identified need.

If not currently addressing, why?: If your agency is not addressing the identified need, please select a response from the dropdown menu.

Agency Priority: Indicate if the identified need is an agency priority.

Table 2: Priority Ranking Table

	Agency Priorities	Description of programs, services, activities	Indicator(s) or Service(s) Category
1.	Individuals Need Financial Assistance	TBD – will depend on programs/services awarded to subcontractor(s) (Delegate Agency); will involve referrals to partner organizations from January 1st to December 31st of 2027.	CSBG Annual Report Indicators: SRV 3O; SRV 7C; SRV 7O
2.	Individuals Need Utility Assistance	CAP Riverside provides utility bill assistance and Weatherization services through CSD and DOE funding.	CSBG Annual Report Indicators: SRV 4i; SRV 4t;
3.	Individuals Need Affordable Housing	TBD – Will depend on programs/services awarded to subcontractor(s) (Delegate Agency); will involve referrals to partner organizations from January 1st to December 31st of 2027.	CSBG Annual Report Indicators: SRV 6F; SRV 7C
4.	Individuals need Employment Assistance	TBD – will depend on programs/services awarded to subcontractor(s) (Delegate Agency); will involve referrals to partner organizations	CSBG Annual Report Indicators: SRV 6F; SRV 7C

Agency Priorities: Rank the needs identified as a priority in Table 1: Needs Table according to your agency's planned priorities. Ideally, agencies should use ROMA needs statement language. Insert row(s) if additional space is needed.

Description of programs, services, activities: Briefly describe the program, services, or activities that your agency will provide to address the need. Including the number of clients who are expected to achieve the indicator in a specified timeframe.

Indicator/Service Category: List the indicator(s) (CNPI, FNPI) or service(s) (SRV) that will be reported on in Modules 3 and 4 of the CSBG Annual Report.

Part II: Community Action Plan

CSBG Act Section 676(b)(11)

California Government Code Sections 12745(e), 12747(a)

California Code of Regulations Sections 100651 and 100655

Vision and Mission Statements

ROMA – Planning

1. Provide your agency's Vision Statement.

Ending poverty in Riverside County.

2. Provide your agency's Mission Statement.

Community Action Partnership with the community facilitates opportunities towards self-sufficiency through education, wealth building, energy assistance and advocacy.

Causes and Conditions of Poverty

Organizational Standards 1.1, 1.2, 3.2, 3.4

ROMA – Planning

1. Describe the key findings of your analysis of information collected directly from low-income individuals to better understand their needs. (Organizational Standards 1.1, 1.2)

Household Income:

Most survey participants reported low household incomes*

- 16% earn less than \$20,000 a year
- 9% earn between \$20,000–\$29,999
- 9% earn between \$30,000–\$39,999
- 10% earn between \$40,000–\$49,999

This reflects a strong trend of low-income households in Riverside County.

Key Findings:

- **Low Education Levels and Poverty:**
There is a clear link between education level and poverty. People without a high school diploma earn much less than those with a bachelor's degree, showing how important education is for breaking the cycle of poverty.
- **Financial Insecurity:**
Many respondents struggle financially — 57% don't have emergency savings. Families want more access to financial education, especially programs geared toward children.
- **Housing Instability:**
Many residents worry about keeping stable housing:
 - Only 34% own their homes
 - Housing costs are rising
 - 37% pay between \$1,000–\$2,000 in rent or mortgage
 - 24% pay between \$2,000–\$3,000 per month
- **Disability & Employment:**
 - 36% of respondents live with a disability
 - Many are in age groups that face employment barriers
 - Residents want accessible jobs and employment support services
- **Transportation Barriers:**
 - 21% struggle with the cost of car ownership
 - Commute times are growing, limiting access to work opportunities
- **Food Insecurity:**
Food assistance remains a major need:
 - 17% use food pantries
 - 16% receive food stamps

- 53% sometimes struggle to afford healthy food
- **Emerging Needs:**
 - New top concerns include:
 - Wildfire prevention and lead abatement
 - Employment assistance
 - Affordable housing
 - Employment support has now entered the top 10 community needs
- **Awareness & Access to Resources:**
 - Many respondents found out about services through flyers, libraries, or online
 - 26% learned about CAP services this way
 -

*Riverside County's average income is \$37,162 per person or \$89,672 per household (U.S. Census Bureau).

2. Describe your agency's assessment findings specific to poverty and its prevalence related to gender, age, and race/ethnicity for your service area(s). (Organizational Standard 3.2)

Poverty in Riverside County varies by gender, age, race/ethnicity, and education. Women and female-headed households experience higher rates of poverty than men. Children remain the most vulnerable age group, while young adults and seniors also face significant challenges.

Black/African American, American Indian/Alaska Native, and Hispanic/Latino residents experience disproportionately higher poverty rates compared to the county average, pointing to racial and ethnic disparities that require targeted strategies.

Education is a strong predictor of financial stability, those without a high school diploma are at greatest risk of poverty, while those with a college degree experience much lower poverty rates. This underscores the importance of educational opportunities in improving long-term economic outcomes for residents.

Poverty Statistics by Group:

Gender

- 12.14% of women live in poverty (higher than the countywide rate of 11.06%)
- 9.98% of men live in poverty
- Female-headed households are disproportionately affected

Age

- 1 in 7 children (under 18) live in poverty
- Young adults (18-64) and seniors (65+) are also impacted
- Adults aged 35-64: largest age group with lower-than-average poverty rates

Race/Ethnicity

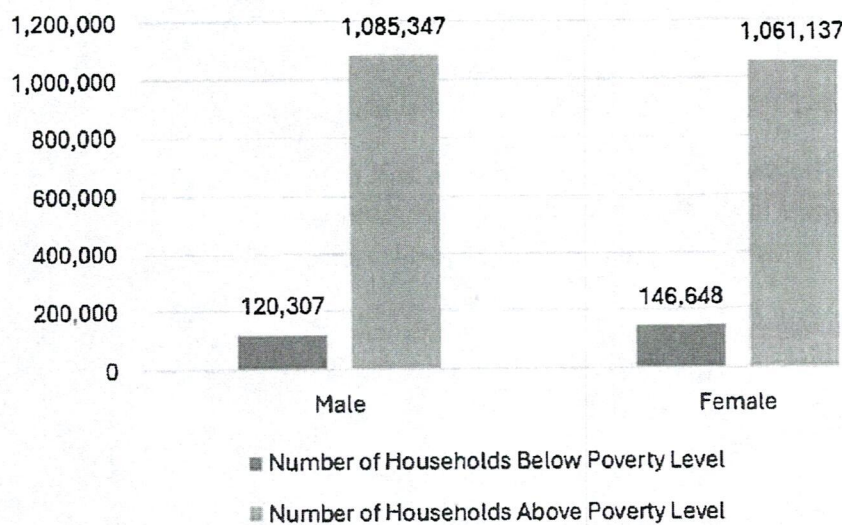
- Black/African American: 14.16% poverty rate
- American Indian/Alaska Native: 13.48% poverty rate

- Hispanic/Latino: 12.33% poverty rate
- Countywide poverty rate: 11.63%

Education

- Less than high school diploma: 16.48% poverty rate
- Bachelor's degree or higher: 5.25% poverty rate
- Residents without a diploma: nearly twice the share of the population compared to those with a bachelor's degree or higher (who make up 1.33% of the population)

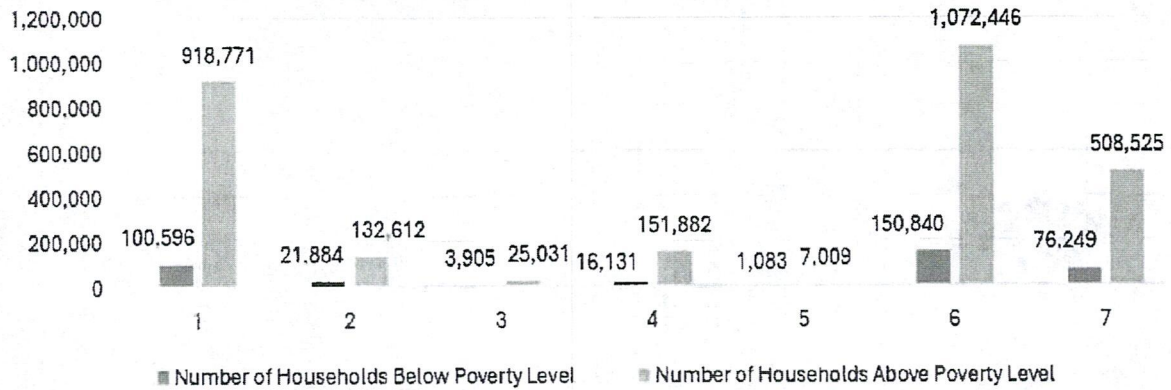
Riverside County Poverty Level Data by Gender



p-value from chi-square stat $\sim 0 \ll 0.05$ implying statistically significant difference in poverty status by gender

Source: ACSST5Y2023.S1701 (ACS 2023 Poverty Level Data)

Riverside County Poverty Level Data by Race/Ethnicity

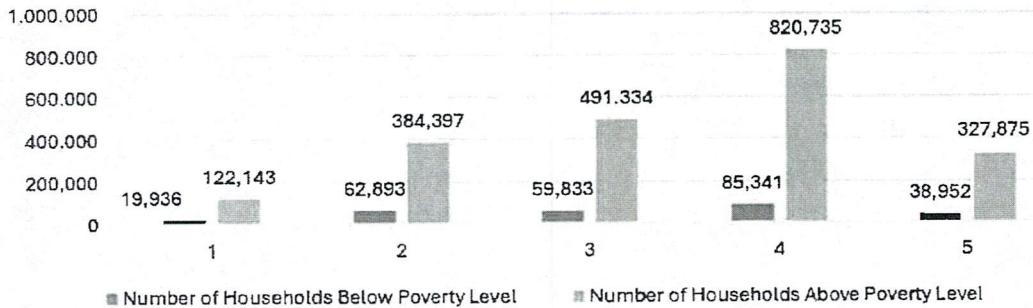


p-value from chi-square stat $\sim 0 \ll 0.05$ implying statistically significant difference in poverty status by Race/Ethnicity

Riverside County Poverty Level Data by Age

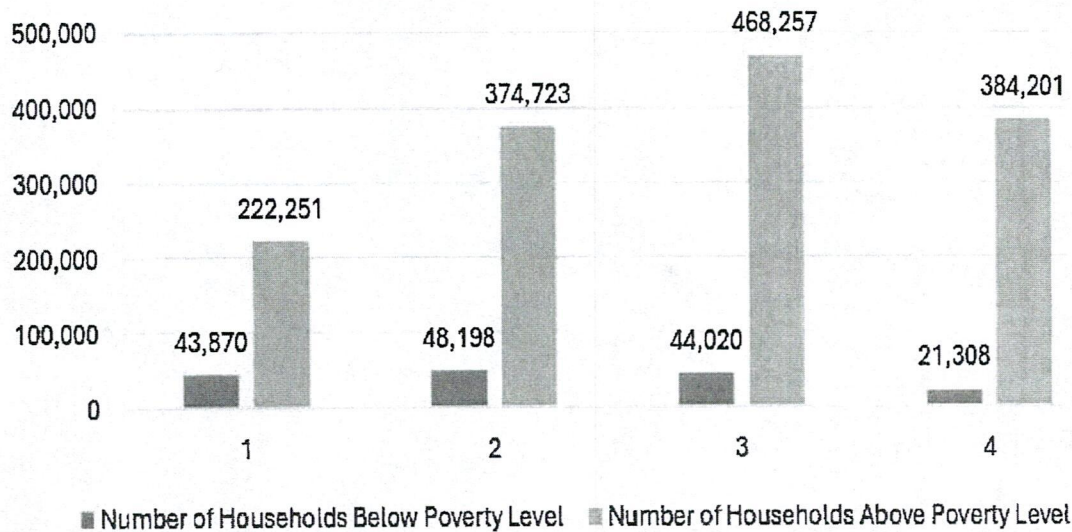
Age	Number of Households Below Poverty Level	Number of Households Above Poverty Level	Total
(1) Under 5 years	19,936	122,143	142,079
(2) 5 to 17 years	62,893	384,397	447,290
(3) 18 to 34 years	59,833	491,334	551,167
(4) 35 to 64 years	85,341	820,735	906,076
(5) 65 years and over	38,952	327,875	366,827
Total	266,955	2,146,484	2,413,439

Riverside County Poverty Level Data by Age



p-value from chi-square stat $\sim 0 \ll 0.05$ implying statistically significant difference in poverty status by Age

Riverside County Poverty Level Data by Educational Attainment



p-value from chi-square stat $\sim 0 \ll 0.05$ implying statistically significant difference in poverty status by Educational Attainment

3. "Causes of poverty" are the negative factors that create or foster barriers to self-sufficiency and/or reduce access to resources in communities in which low-income individuals live. After review and analysis of your needs assessment data, describe the causes of poverty in your agency's service area(s). (Organizational Standard 3.4)

Key causes of poverty in Riverside County include:

- Underemployment and low wages, many jobs don't pay enough to cover basic living costs
- Limited access to affordable education and job training fewer opportunities for higher education and career skills keep people from advancing
- Racial and ethnic disparities, income, education, and access to services are often lower for Black/African American, Native American, and Hispanic/Latino communities
- Gender and age-related barriers, some groups, such as women and older adults, face added challenges in the workforce
- High cost of living, rising expenses for housing, transportation, utilities, healthcare, childcare, and other necessities make it hard for families to stay afloat

4. "Conditions of poverty" are the negative environmental, safety, health and/or economic conditions that may reduce investment or growth in communities where low-income individuals live. After review and analysis of your needs assessment data, describe the conditions of poverty in your agency's service area(s). (Organizational Standard 3.4)

Many Riverside County residents face daily challenges that make it hard to get ahead. Key conditions of poverty include:

- Struggling to pay rent or mortgage
- Falling behind on utility bills
- Limited access to affordable dental, health, and mental health care
- Food insecurity — not having enough healthy food
- Jobs that don't pay a living wage
- Limited access to affordable childcare
- High transportation costs
- Lack of affordable veterinary care

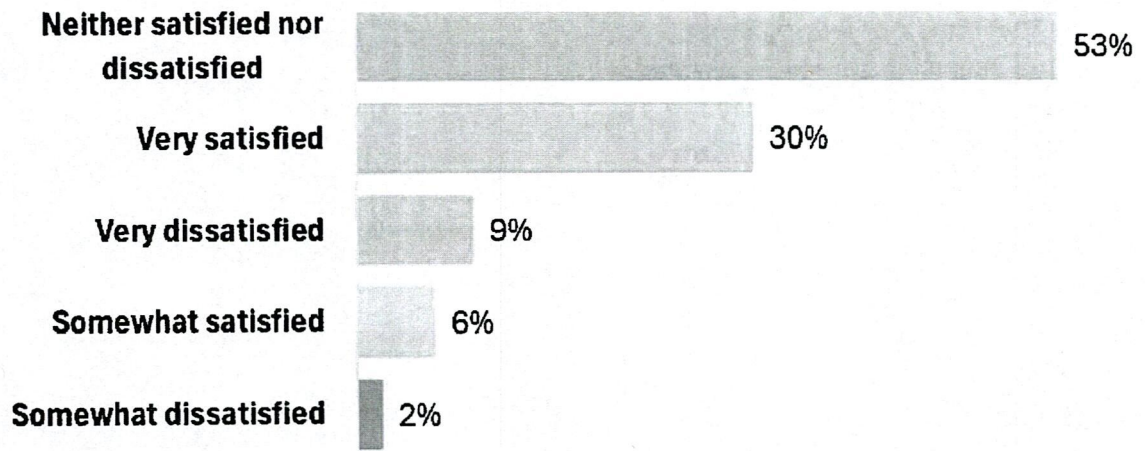
These hardships create ongoing barriers to financial stability and limit opportunities for families and communities to thrive — especially among low-income residents in both cities and rural areas across the county.

5. Describe your agency's data and findings obtained through the collecting, analyzing, and reporting of customer satisfaction data.

We collected 759 responses from our Community Needs Assessment survey.

- About one-third of participants said the services were very helpful and gave positive feedback about our staff.
- Most people felt neutral about the services they received.
- For those who did not find the services helpful, common reasons included:
 - Long wait times
 - Not being eligible for certain programs
 - Difficulty gathering required documents

CAP's Customer Satisfaction Survey Response Rates



Tripartite Board of Directors

CSBG Act Sections 676B(a) and (b), 676(b)(10)

Organizational Standards 1.1. 3.5

ROMA – Evaluation

1. Describe your agency's procedures under which a low-income individual, community organization, religious organization, or representative of low-income individuals that considers its organization or low-income individuals to be inadequately represented on your agency's board to petition for adequate representation. (CSBG Act Section 676(b)(10), Organizational Standard 1.1)

The Community Action Commission is CAP Riverside's advisory body. It is a tripartite Commission that includes 3 sectors, representatives from local government, local businesses or nonprofits, and the low-income representatives. The Commission follows the advisory role policies set by the County of Riverside Board of Supervisors and by CAP Riverside's bylaws.

Low-income representatives on the Commission are elected by low-income residents of Riverside County, as explained in the "Policy on Election of Low-Income Representatives."

- Each county district has a primary and alternate Low-Income Sector Representative.
- Only low-income residents can vote for candidates in their district.
- Residents are encouraged to apply for open seats when they become available — each seat has its own term limits.

More information is available at: <https://capriverside.org/community-action-partnership-commission>

2. Describe your process for communicating with and receiving formal approval from your agency board of the Community Needs Assessment (Organizational Standard 3.5).

The Riverside County Board of Supervisors formally approves Riverside CAP's Community Needs Assessment (CNA) and Community Action Plan (CAP) as part of their formal Riverside County Board of Supervisors meeting for approval.

Service Delivery System

CSBG Act Section 676(b)(3)(A)

State Plan 14.3a

ROMA – Implementation

1. Describe your agency's service delivery system. Include a description of your client intake process or system and specify whether services are delivered via direct services or subcontractors, or a combination of both. (CSBG Act Section 676(b)(3)(A), State Plan 14.3a)

Community Action Partnership of Riverside County (CAP Riverside) provides services through a combination of direct programs and partnerships with local organizations.

In the 2026–2027 period, CAP Riverside is working to expand this model by building stronger partnerships to reach more people and strengthen community connections.

Services are provided through:

- CAP Riverside programs, such as:
 - Energy Services
 - Dispute Resolution
 - Free tax preparation (VITA)
 - Saving for Success
 - Cool/Warm Centers
- Partner organizations selected through a competitive process and align with or offer services funded through Community Services Block Grant (CSBG) programs.
- CAP Riverside also takes part in "RivCoOne," the county's referral system that connects people to other community services and resources.

2. Describe how the poverty data related to gender, age, and race/ethnicity referenced in Part II: Causes and Conditions of Poverty, Question 2 will inform your service delivery and strategies in the coming two years?

Over the next two years, CAP Riverside will use poverty data—broken down by gender, age, and race/ethnicity—to help guide how and where services are delivered.

By looking at this data in all five Supervisorial County Districts, CAP Riverside will:

- Better understand the needs of each community
- Identify where poverty is highest – focusing on priority Healthy Places Index areas
- See which groups are most affected

This information will help CAP Riverside:

- Build stronger partnerships
- Develop programs that meet real needs
- Use resources wisely

- Coordinate services with other agencies, through the RivCo One integrated service delivery system

The goal is to make sure services are responsive to the specific needs of low-income residents throughout Riverside County.

Linkages and Funding Coordination

CSBG Act Sections 676(b)(1)(B) and (C); 676(b)(3)(B), (C) and (D); 676(b)(4), (5), (6), and (9)

California Government Code Sections 12747(a), 12760

Organizational Standards 2.1

State Plan 9.3b, 9.4b, 9.5, 9.7, 14.1b, 14.1c, 14.3d, 14.4

1. Describe how your agency coordinates funding with other providers in your service area. If there is a formalized coalition of social service providers in your service area, list the coalition(s) by name and methods used to coordinate services/funding. (CSBG Act Sections 676(b)(1)(C), 676(b)(9); Organizational Standard 2.1; State Plan 14.1c)

CAP Riverside works with many partners to make the most of available funding.

- Community Services Block Grant (CSBG) funds are combined with public, private, and donated resources to support local services.
- Some CSBG funds are given to community-based organizations, who also use them to bring in additional funding.

As part of the County's Housing and Workforce Solutions Department, CAP Riverside works closely with other county agencies to promote financial stability, including:

- Housing Authority — coordinating funding for programs like Section 8 housing
- Office on Aging — helping seniors with food, utilities, and home repairs
- And many other partners

In the next two years, CAP Riverside will also help build the capacity of local service providers by offering training, technical support, and funding. Through these efforts, CAP Riverside will continue to strengthen partnerships and stretch resources to better serve low-income residents across Riverside County.

2. Provide information on any memorandums of understanding and/or service agreements your agency has with other entities regarding coordination of services/funding. (CSBG Act Section 676(b)(3)(C), Organizational Standard 2.1, State Plan 9.7)

CAP Riverside works with many partners through formal agreements to help coordinate services and funding across all of its programs.

These partnerships include:

- Funded agreements, such as:
 - Contracts with community organizations (Delegate Agencies)
 - Consulting services
 - Weatherization work
- Non-funded agreements, such as:

- Partnerships with mentoring organizations through the Riverside County Mentor Collaborative
- Locations that host VITA free tax preparation sites
- Locations for Cool/Warm Centers that provide relief during extreme weather

All of these partnerships support the priority needs identified in CAP Riverside's community needs assessment and help make services more connected and accessible for local residents.

3. Describe how your agency ensures delivery of services to low-income individuals while avoiding duplication of services in the service area(s). (CSBG Act Section 676(b)(5), California Government Code 12760)

CAP Riverside will continue to combine CSBG funds with other funding sources—including federal, state, and local funds—and will actively look for new funding opportunities and partnerships with public agencies, private businesses, and community organizations.

To grow its programs and better serve local communities, CAP Riverside is:

- Placing staff at partner sites to improve collaboration and service delivery
- Focusing outreach in cities and rural areas with lower scores on the Healthy Places Index (HPI)
- Supporting residents with low Whole Person Health Scores, which reflect the overall well-being of individuals and families

By concentrating services in areas with the greatest need, working with trusted partners, and coordinating through the County's Integrated Service Delivery (ISD = RivCo One) CAP Riverside will expand its reach, reduce duplication, and make sure that funding is used effectively to support low-income residents throughout Riverside County.

4. Describe how your agency will leverage other funding sources and increase programmatic and/or organizational capacity. (CSBG Act Section 676(b)(3)(C))

CAP Riverside combines CSBG funds with federal, state, and local funding and is always looking for new ways to get additional funding and leverage partnerships with businesses, government agencies, and community groups.

To better serve the community, CAP Riverside will:

- Work closely with partner organizations to provide services
- Expand its reach throughout Riverside County
- Improve the quality and coordination of services
- Better support low-income individuals, families, and communities

This approach will help CAP Riverside serve more people and make a bigger positive impact.

5. Describe your agency's contingency plan for potential funding reductions. (California Government Code Section 12747(a))

CAP Riverside knows that federal funding (CSBG funds) could be cut in the future. If this happens, the agency may need to reduce or stop some services and contracts.

To prepare for this, CAP Riverside will:

- Look for new funding from federal, state, local, and private sources
- Build stronger partnerships in the community
- Increase volunteer support to help keep services running

CAP Riverside will also work closely with its advisory Commission and the Riverside County Board of Supervisors. Together, they will get input from the community to make important decisions.

If needed, CAP Riverside may also:

- Cut overhead costs
- Focus services on fewer areas
- Serve fewer clients

Throughout any changes, CAP Riverside will focus on programs that provide lasting, meaningful help to reduce poverty.

6. Describe how your agency will address the needs of youth in low-income communities through youth development programs and promote increased community coordination and collaboration in meeting the needs of youth. (CSBG Act Section 676(b)(1)(B), State Plan 14.1b)

CAP Riverside plans to revitalize the Riverside County Mentor Collaborative (RCMC).

This will be done by working closely with partners and local groups who want to continue, grow, and support this important work.

7. Describe how your agency will promote increased community coordination and collaboration in meeting the needs of youth, and support development and expansion of innovative community-based youth development programs such as the establishment of violence-free zones, youth mediation, youth mentoring, life skills training, job creation, entrepreneurship programs, after after-school childcare. (CSBG Act Section 676(b)(1)(B), State Plan 14.1b)

This work will be done through supporting the Riverside County Mentor Collaborative (RCMC) - see question 6 above.

8. Describe your agency's coordination of employment and training activities as defined in Section 3 of the Workforce and Innovation and Opportunity Act [29 U.S.C. 3102]. (CSBG Act Section 676(b)(5); State Plan 9.4b)

CAP Riverside is part of the County's Department of Housing and Workforce Solutions and works closely with other County departments to help people find jobs and training opportunities.

- It partners with the Riverside County Workforce Development Division to align goals and connect clients to employment programs under the Workforce Innovation and Opportunity Act (WIOA).
- CAP Riverside also works with the Department of Public Social Services (DPSS) to support people receiving public assistance by referring customers to their programs.
- Additionally, CAP Riverside takes part in the County's Integrated Services program to make sure clients get smooth, coordinated help with jobs, training, and other support services.

9. Describe how your agency will provide emergency supplies and services, nutritious foods, and related services, as may be necessary, to counteract conditions of starvation and malnutrition among low-income individuals. (CSBG Act Section 676(b)(4), State Plan 14.4)

CAP Riverside provides emergency supplies, nutritious food, and related services through partnerships and county programs.

- The agency works with the RivCo One Integrated Service Delivery Program and referral networks like Connect IE and Inland SoCal United Way's 211.
- It partners with County departments such as the Department of Public Social Services to connect residents to nutrition programs like SNAP and WIC, as well as local food pantries, community groups, and faith-based organizations offering food assistance across the county.

During emergencies, CAP Riverside works closely with the County's Emergency Management Department to:

- Distribute water, snacks, and supplies using special grants during extreme weather events like heatwaves and wildfires.
- Support Cool/Warm Centers, which become Care and Reception Centers during emergencies, providing essentials like blankets, power banks, and critical supplies to help low-income families.
- Plan to provide ice and other resources at these centers to help families keep food and medication that requires refrigeration from spoiling during power outages caused by Public Safety Power Shutoffs (PSPS), which can be especially hard on low-income households.

Over the past two years, CAP Riverside has also teamed up with the Riverside County Office on Aging to help cover food delivery costs not covered by programs like Meals on Wheels. This support is especially important in rural and remote areas where services are limited, helping seniors get nutritious food and maintain food security.

10. Is your agency a dual (CSBG and LIHEAP) service provider?

- Yes
 No

11. For dual agencies:

Describe how your agency coordinates with other antipoverty programs in your area, including the emergency energy crisis intervention programs under Title XXVI, relating to low-income home energy assistance (LIHEAP) that are conducted in the community. (CSBG Act Section 676(b)(6), State Plan 9.5)

For all other agencies:

Describe how your agency coordinates services with your local LIHEAP service provider?

CAP Riverside is a key provider of energy help for low-income households in Riverside County.

- The agency offers services through the Low-Income Home Energy Assistance Program (LIHEAP), including emergency help to prevent utility shut offs.
- CAP Riverside works with over 100 community partners and county agencies to make sure these services, like help paying utility bills and weatherization (making homes more energy efficient), are available throughout the county.
- Information about these services is shared through programs funded by CSBG, such as Cool/Warm Centers and VITA tax sites.
- CAP Riverside also partners with groups like First 5's Family Resource Centers, who serve families with children 0-5 years of age, one of our target populations based on our most recent Community Needs Assessment, training their staff to help families apply for LIHEAP assistance. This partnership uses First 5's trusted connections to reach more families in need and deliver on CAP's planned outcomes.

Together, these coordinated efforts help strengthen local support networks and make sure vulnerable residents can get the energy assistance they need.

12. Describe how your agency will use funds to support innovative community and neighborhood-based initiatives, which may include fatherhood and other initiatives, with the goal of strengthening families and encouraging effective parenting. (CSBG Act Section 676(b)(3)(D), State Plan 14.3d)

CAP Riverside supports creative, community-based programs that address the top needs identified in the Community Needs Assessment and reflect the agency's mission.

Partnerships

By partnering with local service providers, CAP Riverside helps deliver programs that:

- Strengthen family support systems
- Help families move toward financial stability and self-sufficiency
- Use a Whole Family Approach that supports all generations and cultures within a family

Nonprofit Seed Fund

Additionally, CAP Riverside offers a Nonprofit Seed Fund, a resource that helps community members become agents of change by supporting new or growing nonprofits that address local needs.

Partnerships with Riverside County's Department of Child Support Services

CAP Riverside also works closely with Child Support Services, a key CSBG partner, to connect single-parent households to important child support resources. This collaboration includes:

- Donating thousands of backpacks to families and inviting our customers with children to attend.
- Supporting fatherhood programs by promoting them through CAP Riverside's social media channels and posting flyers in the agency lobby.

CAP Riverside also awards CSBG funds through a competitive process to community programs that address poverty-related challenges, with a focus on innovation, collaboration, and strong partnerships. Through these efforts, CAP Riverside continues to build strong community partnerships and provide resources that help local families thrive.

13. Describe how your agency will develop linkages to fill identified gaps in the services, through the provision of information, referrals, case management, and follow-up consultations. (CSBG Act Section 676(b)(3)(B), State Plan 9.3b)

CAP Riverside helps connect people to services by building partnerships and filling service gaps.

- The agency takes part in the ISD, RivCoOne networks and works with referral networks like Connect IE and Inland SoCal United Way's 211.
- It partners closely with County departments, such as the Department of Public Social Services, to link residents to programs like SNAP, WIC, local food pantries, and other community and faith-based resources.

Through these partnerships, CAP Riverside uses a direct referral system to help low-income individuals and families access a wide range of needed services.

Monitoring

ROMA – Planning, Evaluation

1. If your agency utilizes subcontractors, please describe your process for monitoring the subcontractors. Include the frequency, type of monitoring, i.e., onsite, desk review, or both, follow-up on corrective action, issuance of formal monitoring reports, and emergency monitoring procedures.

CAP Riverside Subcontractor Monitoring is based on three key areas:

- **Tracks services delivered, outcomes, customer satisfaction, and financial performance**
- **Issues recommendations and follows up on any required improvements or corrections**
- **Uses the ROMA framework to ensure services are results-driven and help improve financial health**

ROMA Application

CSBG Act Section 676(b)(12)
 Organizational Standards 4.2, 4.3
 ROMA – Planning, Evaluation



1. Describe how your agency will evaluate the effectiveness of its programs and services. Include information about the types of measurement tools, the data sources and collection procedures, and the frequency of data collection and reporting. (Organizational Standard 4.3)

CAP Riverside utilizes various tools to measure the effectiveness of its programs and services, including:

Tool	Data Source	Data Collection Process	Frequency
Daily Team huddles and Daily Supervisor and Management cross-functional team huddles	Line staff and leaders	ROMA cycle is actively being used in daily LEAN team huddles which connects daily operations to strategic outcomes through ongoing assessment, planning, implementation, achievement of results and evaluation.	Daily
Direct feedback and written testimonials from customers	Customer surveys, thank you cards and letters	Customer feedback is collected on a continual basis, logged by date received, and retained for reporting purposes	Daily
Monthly Team Reporting	Software programming reports and manual stats	Data is run and obtained from software and manual stats, analyzed and regularly reported for strategic action and continuous process improvement.	Monthly
<i>Tool</i>	<i>Data Source</i>	<i>Data Collection Process</i>	<i>Frequency</i>

Monthly Program Evaluations	Monthly subdivision/team reports including expenditure reporting	Fiscal prepares accounting reports and submits findings to Riverside CAP leadership. Monthly Team reports are reviewed, and strategic action is discussed at the management level	Monthly
Annual Customer Satisfaction Survey	Customer's input	Strategic marketing, outreach, and community engagement are utilized to collect electronic responses for analysis.	Annual
Quality Assurance	Internal auditors' findings	Quality Assurance/Internal Audits are conducted to ensure compliance with established policies, procedures, goals, and outcomes.	Monthly
Workshop and Training Evaluations, Pre/Post Assessment	Attendees feedback	Survey and/or interview attendee feedback on presentations, curriculum content, etc.	As events are held
Special Events	Coordinators and attendees' feedback	Survey and/or interview attendee feedback on presentations, curriculum content, etc.	As events are held

2. Select one need from Table 2: Priority Ranking Table and describe how your agency plans to implement, monitor progress, and evaluate the program designed to address the need. (Organizational Standard 4.2)

Priority: Individuals Need Utility Assistance

CAP Riverside addresses this priority by providing utility bill assistance and weatherization services through CSD and DOE funding, helping families manage energy costs and improve home energy efficiency.

Our approach:

- **Implementation:** We prioritize vulnerable households—seniors, families with young children, individuals with disabilities, and those at risk of disconnection. Staff assess energy burden and provide timely assistance. We also offer weatherization and energy coaching for long-term impact.
- **Monitoring:** We track performance using CSBG Annual Report Indicators (SRV 4i, SRV 4t), plus internal metrics on turnaround times, funds used, customer satisfaction, and quality control.

- **Evaluation: Regular reviews help us identify service gaps and improve outreach and processes, ensuring this program remains a key part of our strategy to reduce financial stress and promote household stability.**

Optional

- 3 . Select one community level need from Table 2: Priority Ranking Table or your agency's most recent Community Needs Assessment and describe how your agency plans to implement, monitor progress, and evaluate the program designed to address the need. (CSBG Act Section 676(b)(12), Organizational Standard 4.2)

Federal CSBG Programmatic Assurances

CSBG Act Section 676(b)

Use of CSBG Funds Supporting Local Activities

676(b)(1)(A): The state will assure “that funds made available through grant or allotment will be used – (A) to support activities that are designed to assist low-income families and individuals, including families and individuals receiving assistance under title IV of the Social Security Act, homeless families and individuals, migrant or seasonal farmworkers, and elderly low-income individuals and families, and a description of how such activities will enable the families and individuals--

- a. to remove obstacles and solve problems that block the achievement of self- sufficiency (particularly for families and individuals who are attempting to transition off a State program carried out underpart A of title IV of the Social Security Act);
 - b. to secure and retain meaningful employment;
 - c. to attain an adequate education with particular attention toward improving literacy skills of the low-income families in the community, which may include family literacy initiatives;
 - d. to make better use of available income;
 - e. to obtain and maintain adequate housing and a suitable living environment;
 - f. to obtain emergency assistance through loans, grants, or other means to meet immediate and urgent individual and family needs;
 - g. to achieve greater participation in the affairs of the communities involved, including the development of public and private grassroots
 - h. partnerships with local law enforcement agencies, local housing authorities, private foundations, and other public and private partners to
-
- i. document best practices based on successful grassroots intervention in urban areas, to develop methodologies for wide-spread replication; and
 - ii. strengthen and improve relationships with local law enforcement agencies, which may include participation in activities such as neighborhood or community policing efforts;

Needs of Youth

676(b)(1)(B) The state will assure “that funds made available through grant or allotment will be used – (B) to address the needs of youth in low-income communities through youth development programs that support the primary role of the family, give priority to the prevention of youth problems and crime, and promote increased community coordination and collaboration in meeting the needs of youth, and support development and expansion of innovative community-based youth development programs that have demonstrated success in preventing or reducing youth crime, such as--

- I. Programs for the establishment of violence-free zones that would involve youth development and intervention models (such as models involving youth mediation, youth mentoring, life skills training, job creation, and entrepreneurship programs); and
- II. After-school childcare programs.

Coordination of Other Programs

676(b)(1)(C) The state will assure “that funds made available through grant or allotment will be used – (C) to make more effective use of, and to coordinate with, other programs related to the purposes of this subtitle (including state welfare reform efforts)

Eligible Entity Service Delivery System

676(b)(3)(A) Eligible entities will describe “the service delivery system, for services provided or coordinated with funds made available through grants made under 675C(a), targeted to low-income individuals and families in communities within the state;

Eligible Entity Linkages – Approach to Filling Service Gaps

676(b)(3)(B) Eligible entities will describe “how linkages will be developed to fill identified gaps in the services, through the provision of information, referrals, case management, and follow-up consultations.”

Coordination of Eligible Entity Allocation 90 Percent Funds with Public/Private Resources

676(b)(3)(C) Eligible entities will describe how funds made available through grants made under 675C(a) will be coordinated with other public and private resources.”

Eligible Entity Innovative Community and Neighborhood Initiatives, Including Fatherhood/Parental Responsibility

676(b)(3)(D) Eligible entities will describe “how the local entity will use the funds [made available under 675C(a)] to support innovative community and neighborhood-based initiatives related to the purposes of this subtitle, which may include fatherhood initiatives and other initiatives with the goal of strengthening families and encouraging parenting.”

Eligible Entity Emergency Food and Nutrition Services

676(b)(4) An assurance “that eligible entities in the state will provide, on an emergency basis, for the provision of such supplies and services, nutritious foods, and related services, as may be necessary to counteract conditions of starvation and malnutrition among low-income individuals.”

State and Eligible Entity Coordination/linkages and Workforce Innovation and Opportunity Act Employment and Training Activities

676(b)(5) An assurance “that the State and eligible entities in the State will coordinate, and establish linkages between, governmental and other social services programs to assure the effective delivery of such services, and [describe] how the State and the eligible entities will coordinate the provision of employment and training activities, as defined in section 3 of the Workforce Innovation and Opportunity Act, in the State and in communities with entities providing activities through statewide and local workforce development systems under such Act.”

State Coordination/Linkages and Low-income Home Energy Assistance

676(b)(6) “[A]n assurance that the State will ensure coordination between antipoverty programs in each community in the State, and ensure, where appropriate, that emergency energy crisis

intervention programs under title XXVI (relating to low-income home energy assistance) are conducted in such community.”

Community Organizations

676(b)(9) An assurance "that the State and eligible entities in the state will, to the maximum extent possible, coordinate programs with and form partnerships with other organizations serving low-income residents of the communities and members of the groups served by the State, including religious organizations, charitable groups, and community organizations."

Eligible Entity Tripartite Board Representation

676(b)(10) "[T]he State will require each eligible entity in the State to establish procedures under which a low-income individual, community organization, or religious organization, or representative of low-income individuals that considers its organization, or low-income individuals, to be inadequately represented on the board (or other mechanism) of the eligible entity to petition for adequate representation."

Eligible Entity Community Action Plans and Community Needs Assessments

676(b)(11) "[A]n assurance that the State will secure from each eligible entity in the State, as a condition to receipt of funding by the entity through a community service block grant made under this subtitle for a program, a community action plan (which shall be submitted to the Secretary, at the request of the Secretary, with the State Plan) that includes a community needs assessment for the community serviced, which may be coordinated with the community needs assessment conducted for other programs."

State and Eligible Entity Performance Measurement: ROMA or Alternate System

676(b)(12) "[A]n assurance that the State and all eligible entities in the State will, not later than fiscal year 2001, participate in the Results Oriented Management and Accountability System, another performance measure system for which the Secretary facilitated development pursuant to section 678E(b), or an alternative system for measuring performance and results that meets the requirements of that section, and [describe] outcome measures to be used to measure eligible entity performance in promoting self-sufficiency, family stability, and community revitalization."

Fiscal Controls, Audits, and Withholding

678D(a)(1)(B) An assurance that cost and accounting standards of the Office of Management and Budget (OMB) are maintained.

State Assurances

California Government Code Sections 12747(a), 12760, 12768

For CAA, MSFW, NAI, and LPA Agencies

California Government Code § 12747(a): Community action plans shall provide for the contingency of reduced federal funding.

California Government Code § 12760: CSBG agencies funded under this article shall coordinate their plans and activities with other agencies funded under Articles 7 (commencing with Section 12765) and 8 (commencing with Section 12770) that serve any part of their communities, so that funds are not used to duplicate particular services to the same beneficiaries and plans and policies affecting all grantees under this chapter are shaped, to the extent possible, so as to be equitable and beneficial to all community agencies and the populations they serve.

For MSFW Agencies Only

California Government Code § 12768: Migrant and Seasonal Farmworker (MSFW) entities funded by the department shall coordinate their plans and activities with other agencies funded by the department to avoid duplication of services and to maximize services for all eligible beneficiaries.

Organizational Standards

Category One: Consumer Input and Involvement

Standard 1.1 The organization/department demonstrates low-income individuals' participation in its activities.

Standard 1.2 The organization/department analyzes information collected directly from low-income individuals as part of the community assessment.

Category Two: Community Engagement

Standard 2.1 The organization/department has documented or demonstrated partnerships across the community, for specifically identified purposes; partnerships include other anti-poverty organizations in the area.

Standard 2.2 The organization/department utilizes information gathered from key sectors of the community in assessing needs and resources, during the community assessment process or other times. These sectors would include at minimum: community-based organizations, faith-based organizations, private sector, public sector, and educational institutions.

Category Three: Community Assessment

Standard 3.1 (Private) Organization conducted a community assessment and issued a report within the past 3 years.

Standard 3.1 (Public) The department conducted or was engaged in a community assessment and issued a report within the past 3-year period, if no other report exists.

Standard 3.2 As part of the community assessment, the organization/department collects and includes current data specific to poverty and its prevalence related to gender, age, and race/ethnicity for their service area(s).

Standard 3.3 The organization/department collects and analyzes both qualitative and quantitative data on its geographic service area(s) in the community assessment.

Standard 3.4 The community assessment includes key findings on the causes and conditions of poverty and the needs of the communities assessed.

Standard 3.5 The governing board or tripartite board/advisory body formally accepts the completed community assessment.

Category Four: Organizational Leadership

Standard 4.2 The organization's/department's Community Action Plan is outcome-based, anti-poverty focused, and ties directly to the community assessment.

Standard 4.3 The organization's/department's Community Action Plan and strategic plan document the continuous use of the full Results Oriented Management and Accountability (ROMA) cycle or comparable system (assessment, planning, implementation, achievement of results, and evaluation). In

addition, the organization documents having used the services of a ROMA-certified trainer (or equivalent) to assist in implementation.

Part III: Appendices

Please complete the table below by entering the title of the document and its assigned appendix letter. Agencies must provide a copy of the Notice(s) of Public Hearing, the Low-Income Testimony and the Agency's Response document, and a copy of the most recent community needs assessment as appendices A, B, and C, respectively. Other appendices as necessary are encouraged. All appendices should be labeled as an appendix (e.g., Appendix A: Notice of Public Hearing) or separated by divider sheets and submitted with the CAP.

Document Title	Appendix Location
Notice of Public Hearing	A
Low-Income Testimony Summary and Agency's Response	B
Focus Group and Interview Questions	C
Community Needs Assessment Survey	D
Community Needs Assessment Microsoft Data Analytics	E
County Profile	F






2026-2027 Community Action Plan Template

Final Audit Report

2025-06-20

Created:	2025-06-20
By:	Jennifer Clifton-Sullivan (jeclifton@rivco.org)
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"2026-2027 Community Action Plan Template" History

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Planning

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Community Action Partnership of Riverside County (CAP Riverside) utilizes the Results Oriented Management and Accountability (ROMA) process to develop and evaluate its programs and services, to measure agency performance, and to establish and increase the successful achievement of customer outcomes.

Assessment

Notice of Public Hearing:

[Community Needs Assessment \(CNA\) and Community Action Plan \(CAP\), and County Profile for 2026/2027](#)

The County of Riverside Board of Supervisors will hold a public hearing to receive comments on the Community Action Partnership's Community Needs Assessment (CNA) and Community Action Plan (CAP) including the County Profile for 2026/2027. The hearing is scheduled to be held at the Board of Supervisors Regular Meeting on June 24, 2025 at 9:30 a.m. located at the County Administrative Center, 4080 Lemon Street, 1st Floor, Board Chambers, Riverside, CA 92507. For additional information, please visit <https://rvcocob.org/2025-agendas-and-proceedings>.

[RAFT 2026/2027 Community Needs Assessment and Community Action Plan](#)

[RAFT County Profile](#)

Public Notice: The Community Action Partnership of Riverside County (CAP Riverside) invites the public to review and comment on the Draft Community Needs Assessment (CNA) and Community Action Plan (CAP), and County Profile for 2026/2027. These documents outline the agency's strategic priorities, service goals, and community conditions as identified through stakeholder engagement and data analysis.

The public comment period is now open. Community members, stakeholders, and interested parties are encouraged to provide feedback.

Comments must be submitted by close of business (COB) on June 24, 2025.

Email comments to: info@capriverside.org.

Your input is vital in helping shape programs and services that address the needs of low-income individuals and families in Riverside County.

[RAFT 2026/2027 Community Needs Assessment and Community Action Plan](#)

[RAFT County Profile](#)

Planning

CAP Riverside creates a Community Action Plan every two years in its accountability to the California Department of Community Services and Development (CSD) for its federal Community Services Block Grant (CSBG) funding. The Community Needs Assessment is included as an essential component of the Community Action Plan.

[Download the 2024-2025 Community Action Plan](#)

[Download the 2022-2023 Community Action Plan](#)

CAP Riverside's 2018-2022 Strategic Plan was adopted by the Community Action Commission to chart a five-year course for the Agency. The Strategic Plan contains strategies and goals designed to address the reduction of poverty, revitalization of low-income communities, and empower low-income individuals and families to become more self-sufficient.

[Download the 2018-2022 Strategic Plan](#)

Implementation and Achievement of Results

CAP Riverside implements its goals and strategies for meeting needs of low-income individuals, families and communities in partnership with numerous organizations. In addition to providing programs and services, CAP Riverside serves residents of Riverside County through assisting in the capacity building of its partners, referrals of customers to these partners, and in collaborative efforts towards alleviation of the complex conditions of poverty with these partners. To ensure continually improved performance of these combined efforts, CAP Riverside creates measurable outcomes and tracks progress of the results.

Evaluation

Program and services, fiscal performance, outcomes/results and partnerships are evaluated by CAP Riverside's senior management and its Community Action Commission. Included in this process are monitoring of subcontractors and customer satisfaction survey reports. In addition, CAP Riverside is assessed annually for compliance with 50 nationally established CSBG Organizational Standards, strive to determine an effective and healthy organization in relation to federal laws and regulations, good management practices, and Community Action values.

Annual Reports

[2020 Annual Report](#)

[2019 Annual Report](#)

[2018 Annual Report](#)

[2017 Annual Report](#)



2038 Iowa Ave, Suite B-101
Riverside, CA 92507

951-955-4900

Community Action Partnership of Riverside
County



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Low-Income Testimony Summary and Agency's Response (Appendix B)

Low-Income Testimony Summary

- All of our focus group respondents are residents of Riverside; however, the majority have migrated from Los Angeles, with some coming from Orange County or San Bernardino in search of a lower cost of living. Additionally, 4% of the group are currently experiencing homelessness.
- Regarding the number of seniors in the household, most focus group participants reported having at least one senior living with them. Additionally, 24% have more than one senior in their household. Furthermore, 12% of participants are veterans and individuals with disabilities.
- Seven percent of our focus group expressed a need for Medicare services. Eight percent require transportation to medical appointments, as they do not have access to personal vehicles. Additionally, several participants reported difficulties in paying their taxes.
- 23% of the focus group have participated in CAP's Weatherization program, 20% participated in CAP's Utility Assistantship Program, 16% participated in Volunteer Income Tax Assistance (VITA) and 4% participated in CAP's Mediation program and saving for success program.
- 23% of our focus group follows CAP Riverside on social media while the rest of them do not. Those who do not follow CAP Riverside on social media, learn about CAP programs and services from local Librarian's, via flyers or brochures from libraries, or from the information services at Senior Centers. Some said they learned from CAP Staff and from the community resource fairs.
- Based on the focus group responses, participants are requesting more comprehensive information on CAP's website, including links to all available CAP services.
- Rising living costs, increased tuition, inflation, and other economic pressures are causing stress. Four percent of the group is particularly worried about stable housing and job security.
- 32% of our focus group struggles to pay for the electricity, water, taxes, car insurance, property taxes, and gas. Local transportation, carpool or rideshare are an alternative way to save the gas prices. Water and electricity are the second major concern of our focus group customer.
- 28% of our focus group needs support with water bills, caregiving for senior or disabled, medical services, shelter for homeless, food pantry for homeless, shelter for non-addict homeless etc.
- The top three issues that community facing right now are:
 1. Housing/Homelessness,
 2. Crime, Drugs and safety,
 3. Property taxes

- 84% of our focus group experienced poverty during childhood, and an equal percentage reported that their parents also experienced poverty when they were minor.
- Finally, the focus group expressed the need for continued weatherization assistance, improved public infrastructure (like larger exercise rooms and more streetlights), and increased police presence for safety. They also suggested offering tax services at all local libraries and requested support in caregiving for seniors, food assistance, childcare and afterschool programs, and expanded community outreach efforts. In addition, the Focus group expressed the need for weed abatement assistance and wildfire prevention.

· Low-Income resident David H. (did not want his name published) stated:

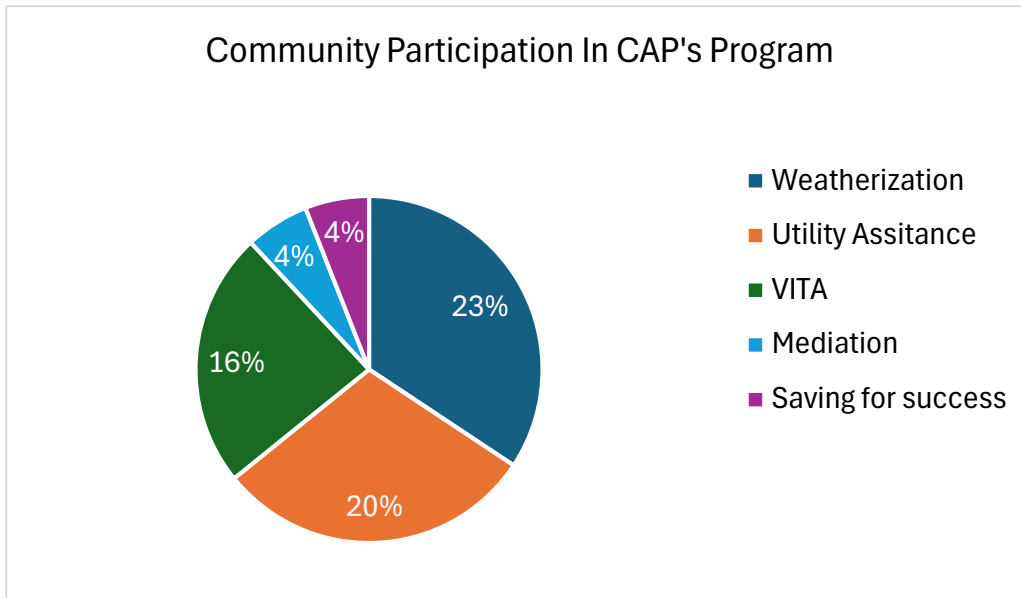
"I am overburden with student loan debt incurred while I am putting myself through college. My Mom suffered a stroke and is disabled retired. My Dad is a retired school teacher. They are experiencing financial hardship due to increase in groceries, gas, utilities, and insurance. So, they are unable to provide any financial assistance for my college. I am working a paid job, interning, and taking on volunteer work to gain experience while taking a heavy class load. I have to work in order to pay for my car, gas, insurance, et. I often cannot afford food, but I've been able to get by eating what my friends don't eat when I go with them to grab food. There are times when I do not have money for gas to go to school and work so, I have to juggle and determine which one I can't go to that day. Gas vouchers for working students would be extremely helpful. Colleges having flexibility to attend class via Zoom for low-income student residents would be very helpful. Thankfully, my job has been flexible with me and I have a roof over my head, but I am very concerned about the future, ongoing financial struggles, and the inability to afford housing when I graduate with my student loan payments. I'm scared my degrees and all my effort are going to only move me from poor to working poor when I graduate."

Response: CAP provided David with information regarding CAP programs for his parents, food pantries information, explained 211 and where he can obtain additional information on resources that may be available to him. We also requested to quote him because he provided insightful information, but he does not want his full name published.

Low-Income Response Analysis

Community Participation in Cap's Programs

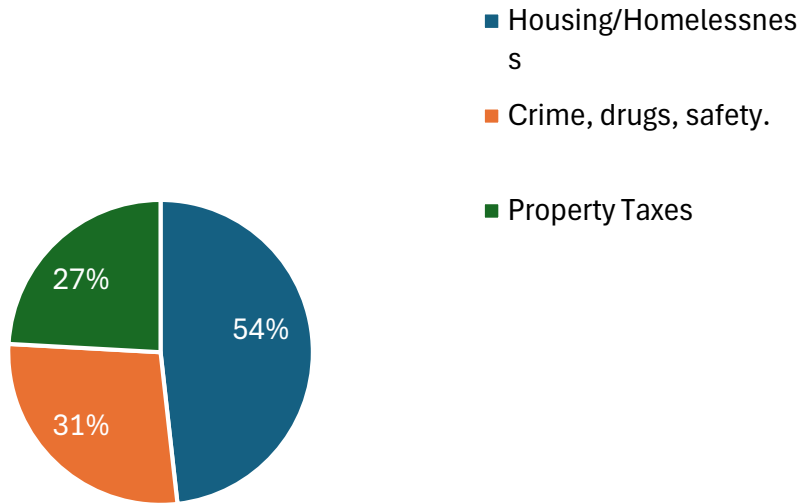
Community Participation	Percentages
Weatherization	23%
Utility Assitance	20%
VITA	16%
Mediation	4%
Saving for success	4%



What are the top three issues your community facing right now?

Top three issues community facing right now?	Percentages
Housing/Homelessness	54%
Crime, drugs, safety.	31%
Property Taxes	27%
Fire Insurance	15%
Financial insecurity	12%

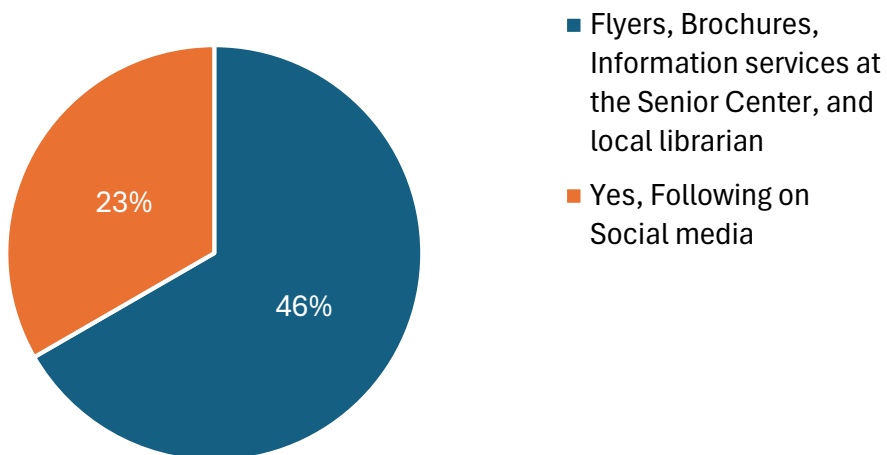
Top Three Issues Community Facing Currently



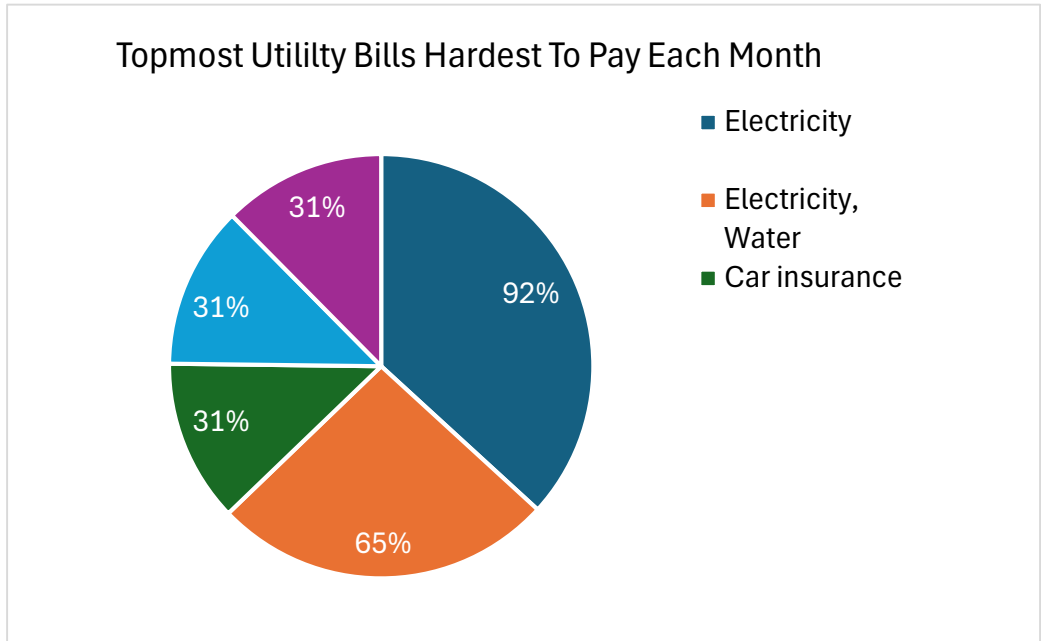
How Community Learn About CAP

How Community Learn About CAP	Percentages
Flyers, Brochures, Information services at the Senior Center, and local librarian	46%
Yes, Following on Social media	23%

How Community Learn About CAP



Topmost utility bills hardest to pay each month	Percentages
Electricity	92%
Electricity, Water	65%
Car insurance	31%
Property taxes	31%
Gas	31%



Response Table	%
Migrated From (G):	
Number of Seniors (H):	
Senior 2x	15
Seniors livingn in household	77
Disabled / Senior	15
Number of Veteran	12
Does Seniority, disability, veteran status affecting to access services? (I):	
Yes - Medicare	23
Participation in CAP Program (J):	
UA	19
WX	23
VITA	19
Mediation	4
How CAP helped community (K):	
Through VITA program, assisting with taxes and securing financial stability via payment plan	12
Through UA program by paying utility bills for families	19
Community Saved On Utility Bills Thorough WX (L)	23
VITA usage (M)	15
How they learn about CAP (N):	0
No, flyers, brochures, information services at the Senior Center.	46
Yes, Following on Social media	23
Not Following on Social Media	73
How may cap improve community outreach: (O)	
Flyers, brochures, information services at the senior center.	31
More information in the library section.	15
Create webpage with all links of CAP services	8
Community's topmost concern to managing money (P):	
Not enough money, disability not enough, can not save, worry about today/ wprry about money	50
Topmost utility bills hardest to pay each month (Q):	
Electricity	92

Electricity, Water	65
Car insurance	31
Property taxes	31
Gas	31
Services in need that are not currently available (R):	
Food insecurity/ Need to partner with food resources.	35
Water, aging services, medical services, homelessness, drug addiction, more police.	27
Affordable Transportation	12
Fire Insurance	8
What are the top three issues facing your community right now?(S):	0
Housing/Homelessness	54
Crime, drugs, safety.	31
Property Taxes	27
Fire Insurance	15
Financial insecurity	12
Did your household experience poverty when you were growing up? (T):	
Yes	65
No	19
To your knowledge, did your parents' household experience poverty when they were minors?(U)	0
Yes	65
No	23
In your opinion, what is the best way to end poverty in Riverside County?(V):	0
More programs for elderly, more community participation, more programs for the homeless.	19
Is there anything else you'd like to share about your experience with CAP Riverside or your community's needs?(W):	
Wx assistance information. Larger exercise room. Street lights. A lot of traffic deaths in the community. Community needs Police department.	19

Low-Income CAP Program Inquiries and Agency Response Spreadsheet

Low-Income CAP Program Inquiries and Agency Response Spreadsheet																
			Program Inquiries					Educated and provided flyers/information								
First Name Last Initial	Date	Location	UA	WX	C&W	VITA	Mediation	Sav for	TechFor	UA	WX	C&W	VITA	Mediation	Savings f	TechForS
Names are on file with CAP*		Riverside								1	1	1	1	1	1	1
	13-Jun	Riverside	1	1		1	1			0	0	1	0	0	1	1
	13-Jun	Riverside								1	1	1	1	1	1	1
	13-Jun	Riverside	1							0	1	1	1	1	1	1
	13-Jun	Riverside	1							0	1	1	1	1	1	1
	13-Jun	Riverside								1	1	1	1	1	1	1
	13-Jun	Riverside								1	1	1	1	1	1	1
	13-Jun	Riverside								1	1	1	1	1	1	1
	13-Jun	Riverside								1	1	1	1	1	1	1
	13-Jun	Riverside			1					1	0	1	1	1	1	1
	13-Jun	Riverside								1	1	1	1	1	1	1
	13-Jun	Riverside	1							0	1	1	1	1	1	1
	13-Jun	Riverside	1	1		1				0	0	1	0	1	1	1
	13-Jun	Riverside								1	1	1	1	1	1	1
	13-Jun	Riverside								1	1	1	1	1	1	1
	13-Jun	Riverside								1	1	1	1	1	1	1
	13-Jun	Riverside								1	1	1	1	1	1	1
	13-Jun	Riverside								1	1	1	1	1	1	1
	13-Jun	Riverside								1	1	1	1	1	1	1
	13-Jun	Riverside			1					1	0	1	1	1	1	1
16-Jun	Riverside			1		1			1	0	1	0	1	1	1	
16-Jun	Riverside			1		1			1	0	1	0	1	1	1	
16-Jun	Riverside						1		1	1	1	1	0	1	1	
16-Jun	Riverside					1		1	1	1	1	0	1	0	1	
TOTALS			5	6	0.0%	19.2%	2	1	0.0%	21	20	26	21	24	25	26
% of interviews			19.2%	23.1%	0.0%	19.2%	7.7%	3.8%	0.0%	80.8%	76.9%	100.0%	80.8%	92.3%	96.2%	100.0%

*To protect Personally Identifiable Information (PII), names are on file with CAP Riverside.

0 Didn't need flyer

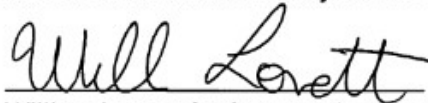
Low Income Interview Responses

In each of our focus groups and interviews with low-income residence, when the residents were unaware of a CAP program(s), I responded in the regular course of business for Riverside Community Action Partnership (CAP) as follows:

- Educate residents on CAP programs,
- Answer any questions they have,
- Provide resources where they may find additional information, and
- Explain how and where they can apply.

The information is true and correct to the best of my recollection.

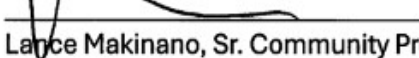
Date: 06/16/2025



William Lovett, Sr. Community Program Specialist

6/16/25

Date: 06/16/2025



Lance Makinano, Sr. Community Program Specialist

6/16/25

Date: 06/16/2025



Fabiola Hernandez-Torres, Community Services Assistant

6/16/25

Focus Group and Interview Questions (Appendix C)

* Required

* This form will record your name, please fill your name.



1. How long have you lived in Riverside County *

2. Before residing in Riverside County, which County in California did you live in? *

3. Do you or anyone in your household identify as a senior, person with a disability, or a veteran? *

4. Does this affect your experience accessing services in your community? *

5. Have you participated in any CAP program? If so... *

6. In what ways has CAP Riverside helped you or your family take steps toward financial stability, opportunity, or hope for the future? *

7. If you received weatherization services, did you notice a reduction in your utility bills? *

8. Have you used VITA (Volunteer Income Tax Assistance) for tax free preparation? *

9. Do you follow CAP Riverside on social media? If not, how do you usually learn about CAP programs and services? *

10. If not...How may CAP improve outreach to ensure you are aware of the programs and services CAP offers? *

11. What are your biggest concerns when it comes to managing money or saving for the future? *

12. Which utility bills are the hardest for you to pay each month? Why? *

13. Are there any services you need that are not currently available in your community? *

14. What are the top three issues facing your community right now? *

15. Did your household experience poverty when you were growing up? *

16. To your knowledge, did your parents' household experience poverty when they were minors? *

17. In your opinion, what is the best way to end poverty in Riverside County? *

18. Is there anything else you'd like to share about your experience with CAP Riverside or your community's needs? *

This content is neither created nor endorsed by Microsoft. The data you submit will be sent to the form owner.



2025 Community Needs Assessment Survey Questions / Encuesta de Necesidades Comunitarias 2025

We are conducting a 2025 Riverside County Needs Assessment survey and would like to invite you to participate.

Estamos llevando a cabo una encuesta de Evaluación de Necesidades de la comunidad del Condado de Riverside para el año 2025 y le invitamos a participar.

How does providing this information benefit you and your community?

Your valuable input helps us improve programs and bring resources that assist low-income households. It also helps create local solutions and improve programs with a better understanding of your community's needs and assets.

¿Cómo le beneficia proporcionar esta información a usted y a su comunidad?

Su valiosa información nos ayuda a mejorar los programas y a traer más recursos que beneficien a los hogares de bajos ingresos. También nos ayuda a crear soluciones en su área y a mejorar programas con una mejor comprensión de las necesidades y los recursos de su comunidad.

How is your information used?

This survey is anonymous and not connected to any personal information. We will not tie any of the answers back to your information.

¿Cómo será utilizada su información?

Esta encuesta es anónima y no está conectada a ninguna información personal. No relacionaremos ninguna de sus respuestas con su identidad.

The questions are simple and based on your day-to-day experiences. We ask questions related to your challenges with transportation, employment, food, and other difficulties you face, such as cost of rent increases. All we ask is that you please answer to the best of your ability.

Your participation is completely voluntary, and you may withdraw at any point prior to submitting your answers. Please note that you can still receive goods and services without completing this survey.

¿Qué información se le solicitará?

1. Name / Nombre

Anonymous

2. Phone Number / Número de Teléfono

777-777-7777

3. Email / Correo electrónico

Optional / Opcional

4. What is your PRIMARY mode of transportation? Check one.
/ ¿Cuál es su medio de transporte PRINCIPAL? Marque uno. *

- Car / Auto
- Motorcycle / Motocicleta
- Bus / Autobús
- Metrolink
- Ride with others/carpool/vanpool / Viajar con otras personas/viajar en auto compartido/viajar en van compartida
- Bicycle/skateboard/scooter / Bicicleta/patineta/scooter
- Taxi/Uber/Lyft
- Walking / Caminar
- Other

5. In the past 12 months, has anyone in your household experienced any of the following problems with transportation? Check all that apply. / En los últimos 12 meses, ¿ha tenido usted o alguien en su hogar alguno de los siguientes problemas de transporte? Seleccione todos los que correspondan. *

- Cannot afford gas / No puede pagar la gasolina
- No access to a car / No tiene acceso a un auto
- No driver's license or license suspended / No tiene licencia de conducir o tiene una licencia suspendida
- Bus/Metrolink too expensive / Autobús/Metrolink demasiado caro
- Cannot afford car repairs / No puede pagar reparaciones de auto
- No car insurance / No tiene seguro de auto
- Bus/Metrolink too far way / Autobús/Metrolink está demasiado lejos
- Bus/Metrolink doesn't come often enough / Autobús/Metrolink no pasa con suficiente frecuencia
- Does not apply / No aplica

6. If you had an unexpected \$400 expense this month, would you have enough income or savings to cover that? / Si tuviera un gasto inesperado de \$400 este mes, ¿tendría suficientes ingresos o ahorros para cubrirlo? (Seleccione uno) *

- Yes / Sí
- No

7. What are the top three things you've had trouble with this year? Please select your 1st, 2nd, and 3rd top needs.
/ ¿Cuáles son las tres cosas principales con las que ha tenido problemas este año? Por favor seleccione su 1ª, 2ª y 3ª necesidades principales. *

Please select at most 3 options.

Adult education/GED programs / Educación para adultos /programas de GED

Animal Care (e.g., spay/neuter services, pet licensing, veterinarian bills, pet food, etc.) / Cuidado de animales (e.g., servicios de esterilización/castración, licencias para mascotas, facturas del veterinario, comida para mascotas, etc.)

Childcare / Cuidado de niños

Dental care / Cuidado dental

Disability services / Servicios para discapacitados

8. Did you get any help or service on any of these needs?
/ ¿Recibió ayuda o servicios para alguna de estas necesidades? *

Yes / Sí

No

9. If so, what did you receive help with? / Si respondió "sí", ¿con qué recibió ayuda? *

Housing assistance / Asistencia de vivienda

Job training / Capacitación laboral

Legal assistance / Asistencia legal

10. Do you work for pay? / ¿Trabajas por un salario? *

Yes / Sí

No

11. If you work for pay, do you have more than one job? / Si trabaja por un salario, ¿cuenta con más de un trabajo? *

Yes / Sí

No

Does not apply to me / No se aplica a mí

12. If you work for pay, which of the following applies to you? Select all that apply. / Si trabaja por un salario, ¿cuál de las siguientes opciones aplica a usted? Seleccione todos los que correspondan. *

Work full-time (40 hours/week or more) / Trabajo a tiempo completo (40 horas por semana o más)

Work part-time (35 hours/week or less) / Trabajo a tiempo parcial (35 horas por semana o menos)

Work seasonal or temporary jobs / Trabajo de temporada o temporal

Work informally / Trabajo informal

Does not apply to me / No se aplica a mí

Other

13. What type of job do you have? / ¿Qué tipo de trabajo tiene? *

- Construction / Construcción
- Manufacturing / Manufactura/Fabricación
- Retail / Venta minorista
- Service and Hospitality / Servicio y Hospitalidad
- Transportation and Utilities / Transporte y Servicios Públicos
- Healthcare / Cuidado médico
- Education / Educación
- Logistics - Warehouse and Distribution / Logística – Almacenamiento y Distribución
- Farming, Fishing, or Forestry / Agricultura, Pesca o Forestación
- Does not apply / No aplica
- Other

14. Does your job provide health insurance? / ¿Su trabajo proporciona seguro de salud? *

- Yes / Sí
- No
- Does not apply / No aplica

15. Do any of these things prevent you from working or limit your ability to work/get a better job? Select all that apply.
/ ¿Alguna de estas cosas le impide trabajar o limita su capacidad para trabajar/conseguir un mejor empleo?
Seleccione todas las que correspondan. *

- Caring for family / Cuidados de la familia
- Criminal history / Antecedentes criminales
- Health problems / Problemas de salud
- Student / Estudiante
- Drug/alcohol problems / Problemas de drogas/alcohol
- Childcare / Cuidado de niños
- Lack of Necessary Education/Skills / Falta de educación/habilidades necesarias
- Retired / Jubilado
- Transportation problems / Problemas de transporte
- Limited English speaking/reading/writing ability / Capacidad limitada para hablar/leer/escribir en inglés
- Does not apply / No aplica
- Other

16. What will the total income for your household be this year?
/ ¿Cuál será el ingreso total de su hogar este año? *

- Less than \$20,000 / Menos de \$20,000
- \$20,000-\$29,999
- \$30,000-\$39,999
- \$40,000-\$49,999
- \$50,000-\$59,999
- \$60,000-\$69,999
- \$70,000-\$79,999
- \$80,000-\$89,999
- \$90,000-\$99,999
- \$100,000-\$149,999
- \$150,000 or more / \$150,000 o más

17. If you were to change jobs within the next few years, and could choose any industry to be in, what would you like to do? / Si cambiara de trabajo en los próximos años y pudiera elegir cualquier industria, ¿Cuál le gustaría hacer? *

18. Many families receive help from various sources. Please check all the services that you received help from within the last year. / Muchas familias reciben ayuda de varias fuentes. Por favor, marque todos los servicios de los que recibió ayuda durante el último año. *

- Child Support / Manutención de los hijos
- CalFresh (Food Stamps) / CalFresh (Cupones de comida)
- Disability / Seguro de Discapacidad
- Temporary Assistance to Needy Families (TANF) / Asistencia Temporal para Familias Necesitadas (TANF)
- Social Security / Seguro Social
- Retirement/Pensions / Jubilación/Pensiones
- Unemployment Insurance / Seguro de Desempleo
- Women Infant and Children (WIC) / Mujeres, Bebés y Niños (WIC)
- Worker's Compensation / Compensación al Trabajador
- Section 8 Housing Subsidy / Subsidio de Vivienda de la Sección 8
- Low Income Housing Energy Assistance Program (LIHEAP) / Programa de Asistencia Energética para Viviendas de Bajos Ingresos (LIHEAP)

19. Do you know of any services that you qualify for but have decided *not* to use? / ¿Conoce algún servicio para el que califique pero que ha decidido *no* utilizar? *

- Yes / Sí
- No

20. If yes, what services are these? / Si respondió "sí", ¿cuáles son esos servicios? *

21. Sometimes people don't use services that they could benefit from. Why do you think that is? Select all that apply. / A veces, las personas no utilizan servicios de los que podrían beneficiarse. ¿Por qué cree que sucede eso? Seleccione todos los que correspondan. *

- Because they feel too ashamed to use them / Porque se sienten demasiado avergonzados de usarlos
- Because of their immigration documentation status / Debido a su estatus de documentación migratoria
- They do not know about available programs/services / No saben acerca de los programas/servicios disponibles
- They cannot access available programs/services / No pueden acceder a los programas/servicios disponibles
- Applying is too complicated / El proceso de solicitud es demasiado complicado
- It is too hard to get them / Es demasiado difícil obtenerlos
- They are not eligible for available programs/services / No son elegibles para los programas/servicios disponibles
- I disagree. Most people who need the programs/services use them / No estoy de acuerdo. La mayoría de las personas que necesitan los programas/servicios los usan
- Other

22. In the past 12 months, have any of these things happened to you? Select all that apply. / En los últimos 12 meses, ¿le ha sucedido alguna de estas situaciones? Seleccione todos los que correspondan. *

- Borrowed money to pay bills / Pidió dinero prestado para pagar las facturas
- Pawned or sold valuables to pay bills / Empeñó o vendió objetos de valor para pagar las facturas
- Pressured by a bill collector / Fue presionado por un cobrador de deudas
- Used a payday loan service / Utilizó un servicio de préstamos de día de pago
- Fell behind on rent or mortgage payments / Atraso en pagos de renta o de la hipoteca
- Had property (car, furniture, etc.) repossessed / Le embargaron propiedad (automóvil, muebles, etc.)
- Used a check-cashing service / Utilizó un servicio de cambio de cheques
- Had utilities shut off / Corto de servicios públicos
- Other

23. Which best describes your housing situation? Select all that apply. / ¿Cuál describe mejor su situación de vivienda? Seleccione todos los que corresponda. *

- I rent my place / Rento mi vivienda
- I own my own place / Soy dueño de mi vivienda
- I live in a multi-family home / Vivo en una casa multifamiliar
- I live in military housing / Vivo en una vivienda militar
- I live in senior housing / Vivo en una vivienda para personas mayores
- I have no place to stay / No tengo lugar donde quedarme
- I am staying in a shelter / Me estoy quedando en un refugio
- I live with friends/family / Vivo con amigos/familia
- I live in my car / Vivo en mi auto
- I live in transitional group housing / Vivo en vivienda grupal transitoria
- Other

24. If you rent, have you had any trouble getting your landlord to make needed repairs? / Si alquila, ¿ha tenido problemas para que su arrendador realizara reparaciones necesarias?

*

- Yes / Sí
- No
- Does not apply / No aplica

25. If you answered yes to the previous question, what repairs needed to be made? / Si respondió "sí" a la pregunta anterior, ¿qué reparaciones necesitaban hacerse? *

If you answered "No" or "Does not apply," please write n/a. -
Si respondió "No" o "No aplica," por favor escriba n/a

26. Do you feel worried about having stable housing in the near future? (For example, because of affordability, eviction, or health problems). / ¿Se siente preocupado por no tener una vivienda estable en el futuro cercano? (Por ejemplo, debido al alto costo, el desalojo o problemas de salud) *

Yes / Sí

No / No

27. Have you experienced any of the following problems related to housing in the past 12 months? Check all that apply. / ¿Ha experimentado alguno de los siguientes problemas de vivienda en los últimos 12 meses? Seleccione todos los que correspondan. *

- I was evicted / Fui desalojado
- I was threatened with eviction / Fui amenazado con desalojo
- I cannot find affordable housing / No puedo encontrar vivienda a precio económico
- I was homeless / Estuve sin hogar
- My house was foreclosed / Mi casa fue embargada
- I live in a condemned house / Vivo en una casa inhabitable
- My physical disability makes it hard to find housing / Mi discapacidad física hace que sea difícil encontrar vivienda
- None / Ninguno

28. If you have rented in the past year and moved, when moving out, have you ever felt that your security deposit was unfairly withheld? / Si alquiló y si se mudó en el último año, ¿cuando se mudó, sintió que su depósito de seguridad fue retenido injustamente? *

- Yes / Sí
- No
- Does not apply / No aplica

29. If you answered yes to the previous question, why do you think it was withheld? / Si respondió "sí" a la pregunta anterior, ¿por qué cree que fue retenido? *

If you answered "No" or "Does not apply," please write n/a. / Si respondió "No" o "No aplica," por favor escriba n/a

30. What is your rent/mortgage payment each month? / ¿Cuál es el pago mensual de su renta/hipoteca por mes? *

- \$0-\$249
- \$250-\$499
- \$500-\$999
- \$1,000-\$1,999
- \$2,000-\$2,999
- \$3,000-\$3,999
- \$4,000-\$4,999
- \$5,000+
- I do not pay rent/mortgage / No pago renta/hipoteca

31. How much do you pay for utilities (water, electricity, gas) each month? / ¿Cuánto paga mensualmente por servicios públicos (agua, electricidad, gas)? *

- \$0-\$24
- \$25-\$49
- \$50-\$74
- \$75-\$99
- \$100-\$149
- \$150-\$199
- \$200+
- I do not pay for utilities / No pago por los servicios públicos

32. Do you feel safe in your neighborhood? / ¿Se siente seguro en su vecindario? *

- Yes / Sí
- No / No

33. If yes, why? / Si respondió "sí", ¿por qué? *

Please write n/a below if this question does not apply. / Por favor escriba n/a si esta pregunta no aplica

34. If no, why? / Si respondió "no", Díganos ¿por qué? *

Please write n/a below if this question does not apply / Por favor escriba n/a si esta pregunta no aplica

35. If you were to move from your current housing, what would your ideal next home look like? / Si se mudara de su vivienda actual, ¿cuál sería su próximo hogar ideal? *

- Trailer/RV / Remolque/Autocaravana
- Rental apartment / Apartamento de alquiler
- Owned condo / Condominio Propio
- Owned house / Casa propia
- Other

36. Do you have access to the internet where you live? / ¿Tiene acceso a internet donde vive? *

- Yes / Sí
- No

37. If your answer is yes to the previous question, what type of non-cell phone internet connection do you have? / Si respondió "sí" a la pregunta anterior, ¿qué tipo de conexión a internet que no sea por celular tiene? *

Dial up (not cable, not an ethernet cable connection) / Conexión por marcación telefónica (no por cable, no por una conexión de cable de red)

Mobile/roaming hotspot (a separate device, typically purchased through a cellphone provider, which provides a wifi signal/access) / Punto de acceso móvil/roaming (Un dispositivo separado, típicamente comprado a través de un proveedor de teléfono celular, que proporciona señal/acceso wifi)

38. If you have access to the internet where you live, how reliable is your internet connection on a typical day? / ¿Si usted tiene acceso a internet donde vive, qué tan confiable es su conexión en un día normal? *

Very reliable / Muy confiable

Somewhat reliable/ Algo confiable

Neither reliable nor unreliable / Ni confiable ni poco confiable

Somewhat unreliable / Algo poco confiable

Very unreliable / Nada confiable

39. How do you primarily access the internet? / ¿Cómo accede principalmente a internet? *

- I do not use the internet / No uso internet
- I use my cell phone / Uso mi teléfono celular
- Public computers at the library / Computadoras públicas en la biblioteca
- Wifi at a business / wifi en un negocio
- At a friend's or family member's house / En la casa de un amigo o familiar
- Other

40. In the last 12 months, how often has the following statement been true: "The food that we bought just didn't last, and we didn't have money to get more." / En los últimos 12 meses, ¿qué tan frecuente ha sido cierta la siguiente expresión?: "La comida que compramos no duró, y no teníamos dinero para más." *

- Often / Frecuentemente
- Sometimes / Algunas veces
- Never / Nunca

41. In the last 12 months, how often has the following statement been true: "We couldn't afford to eat healthy meals." / En los últimos 12 meses, con qué frecuencia ha sido cierta la siguiente expresión: "Nosotros no teníamos dinero para comprar y comer comidas saludables." *

- Often / Frecuentemente
- Sometimes / Algunas veces
- Never / Nunca

42. In the last 12 months, were you ever hungry but didn't eat, or did you ever eat less than you felt you should because there wasn't enough money for food? / En los últimos 12 meses, alguna vez tuvo hambre pero no comió, o comió menos de lo que sentía que debería comer porque no había suficiente dinero para la comida? *

- Often /Frecuentemente
- Sometimes / Algunas veces
- Never /Nunca

43. In the past 12 months, have you used any of the following food resources? Check all that apply. / En los últimos 12 meses, ¿Ha utilizado alguno de los siguientes programas de alimentos? Seleccione todos los que correspondan. *

- Food pantry / Despensa de alimentos
- WIC / WIC (Mujeres, Bebés, y Niños)
- Summer meals for kids / Programas de comidas de verano para niños
- Cal fresh (food stamps) / CalFresh (cupones de comida)
- Free/reduced breakfast or lunch program / Programa de desayuno o almuerzo gratis/reducido
- Meals on Wheels / Programa de comidas a domicilios
- Senior center meal program / Programa de comidas en centros para personas mayores
- None of the above / Ninguno de los anteriores

44. Do all the adults (age 18 and over) in your household have health insurance? / ¿Todos los adultos (de la edad de 18 años o más) en su hogar tienen seguro de salud? *

- Yes / Sí
- No

45. How many adults in your household (age 18 and over) have insurance (including MediCal/Medicaid and Medicare)? / ¿Cuántos adultos en su hogar (de la edad de 18 años o más) tienen seguro (incluyendo MediCal/Medicaid y Medicare)? *

1

2

3

4

5

46. Do all the children/youth (under age 18) in your household have health insurance? / ¿Todos los niños/jóvenes (menores de 18 años) en su hogar tienen seguro de salud? *

Yes / Sí

No

There are no children in the household / No hay niños en el hogar

47. How many children/youth (under age 18) in your household have insurance (including MediCal/Medicaid and Medicare)? / ¿Cuántos niños/jóvenes (menores de 18 años) en su hogar tienen seguro de salud (incluyendo MediCal/Medicaid y Medicare)? *

- 1
- 2
- 3
- 4
- 5
- Does not apply / No aplica

48. Do you receive any of these: / Recibe alguno de estos seguros de salud: *

- Medi-Cal/Medicaid (Health care insurance for low-income individuals) / Medi-Cal/Medicaid (Seguro de salud para personas de bajos ingresos)
- Medicare (health insurance for people 65 years and older, or under 65 years old with disabilities) / Medicare (Seguro de salud para personas mayores de 65 años o menores de 65 años con discapacidades)
- Marketplace (e.g., insurance provided by the Affordable Care Act, also known as Obamacare) / Seguro médico del mercado de salud (por ejemplo, seguro proporcionado por la Ley de Cuidado de Salud a Bajo Precio, también conocida como Obamacare)
- I have no insurance / No tengo seguro
- Other

49. In the past 12 months, have you or anyone in your household been unable to access any of these needed services? Check all that apply. / En los últimos 12 meses, ¿usted o alguien en su hogar no pudo acceder a alguno de estos servicios necesarios? Seleccione todos los que correspondan. *

- Medical care / Atención médica
- Dental care / Atención dental
- Vision care / Atención de la vista
- Mental health care / Atención de salud mental
- Prescription drugs / Medicamentos recetados
- None apply / Ninguno aplica

50. Have any of these things prevented you from getting healthcare? Check all that apply. / Alguna de estas cosas te ha impedido recibir atención médica o medicinas? Seleccione todos los que correspondan. *

- It costs too much / Cuesta demasiado
- Cannot afford prescriptions / No puede pagar los medicamentos recetados
- Have no insurance / No tiene seguro
- Nervous/afraid to go / Nervioso/con miedo de ir
- Language barriers / Barreras lingüísticas [no saber el idioma]
- Did not know where to go / No sabía a dónde ir
- Religious reasons / Razones religiosas
- Could not get childcare for the appointment / No puede conseguir cuidado infantil para ir a la cita
- Have no way to get to or from the appointment / No tiene manera de llegar o regresar de la cita
- The medical office was not open at a time when I could get there / El consultorio médico no estaba abierto a la hora en que podía llegar
- It takes too many days to get an appointment / Se tarda muchos días para obtener una cita
- The doctor does not accept new patients / El doctor no acepta nuevos pacientes
- The doctor does not accept MediCal / El doctor no acepta MediCal
- The doctor does not accept Medicare / El doctor no acepta Medicare
- Other

51. What do you currently use for childcare? Check all that apply. / ¿Qué utiliza actualmente para el cuidado de los niños? Seleccione todos los que correspondan. *

- After school program / Programa después de la escuela
- Day care center / Guardería
- Parent, family, friends, or neighbors / Padres, familiares, amigos o vecinos
- Children are in school or old enough to be left on their own / Los niños están en la escuela o tienen la edad suficiente para quedarse solos
- Head Start/Early Head Start / Head Start/Early Head Start
- Registered/licensed childcare provider / Proveedor de cuidado infantil registrado/con licencia
- Informal babysitter / Niñera informal
- Does not apply / No aplica

52. How do you pay for your childcare? Check all that apply. / ¿Cómo paga por el cuidado infantil? Seleccione todos los que correspondan. *

- I pay for it myself / Lo pago yo mismo
- I use a free program / Utilizo un programa gratuito
- A subsidized/discounted program / Un programa subsidiado/programa a precio reducido
- Does not apply / No aplica
- Other

53. Which of these things prevent you from getting enough childcare? / ¿Cuáles de estas cosas le impiden obtener suficiente cuidado infantil? *

- I cannot afford it / No puedo pagar por ello
- Infant care was not available / No estaba disponible el cuidado de bebés
- I do not trust day care centers / No confío en las guarderías
- Days/times needed were not available / Los días/horarios que necesitaba no estaban disponibles
- There were no available day care slots / No había espacios disponibles para más niños en la guardería
- The quality of the day care center was not good / La calidad de la guardería no era buena
- Childcare is too far away / La guardería está demasiado lejos
- Does not apply / No aplica

54. Does anyone in your household have a disability? / ¿Alguien en su hogar tiene una discapacidad? *

- Yes / Sí
- No

55. At any time this past year, did anyone in your household have a disability that limited the work they could do? / ¿En algún momento del año pasado, alguien en su hogar tuvo una discapacidad que limitó el trabajo que podía hacer? *

Yes / Sí

No

56. How old are the people in your household who have a disability/disabilities? Check all that apply. / ¿Qué edad tiene las personas con discapacidad o discapacidades? Seleccione todos los que correspondan. *

Under 18 / Menor de 18

18-24

25-54

55 and over / 55 o mayor

Does not apply/ No aplica

57. What city do you live in? / ¿En qué ciudad vive? *

- Banning
- Beaumont
- Blythe
- Calimesa
- Canyon Lake
- Cathedral City
- Coachella
- Corona
- Desert Hot Springs
- Eastvale
- Hemet

58. How many people live in your household? / ¿Cuántas personas viven en su hogar? *

- 1
- 2
- 3
- 4
- 5+

59. What is your age? / ¿Cuál es su edad? *

- 0-17
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+

60. How many people in your household are under the age of 5? / ¿Cuántas personas en su hogar tienen menos de 5 años? *

- 0
- 1
- 2
- 3
- 4
- 5
- Other

61. How many people in your household are between the ages of 5-17? / ¿Cuántas personas en su hogar tienen entre 5 y 17 años? *

0

1

2

3

4

5

- .

62. How many people in your household are between the ages of 18-24? / ¿Cuántas personas en su hogar tienen entre 18 y 24 años? *

0

1

2

3

4

5

Other

63. How many people in your household are between the ages of 25-54? / ¿Cuántas personas en su hogar tienen entre 25 y 54 años? *

0

1

2

3

4

5

- .

64. How many people in your household are between the ages of 55-64? / ¿Cuántas personas en su hogar tienen entre 55 y 64 años? *

0

1

2

3

4

5

Other

65. How many people in your household are between the ages of 65-74? / ¿Cuántas personas en su hogar tienen entre 65 y 74 años? *

0

1

2

3

4

5

- .

66. How many people in your household are 75+ / ¿Cuántas personas en su hogar tienen 75 años o más? *

0

1

2

3

4

5

Other

67. What is your gender? / ¿Cuál es su género? *

Female / Femenino

Male / Masculino

Other

68. What language do you speak at home? / ¿Qué idioma habla en casa? *

English / Inglés

Spanish / Español

Other

69. What is your race/ethnicity? Check all that apply. / ¿Cuál es su raza/origen étnico? Seleccione todos los que correspondan. *

- Hispanic, Latino, or Spanish origin / Hispano, Latino, o de origen español
- Black/African American / Negro/Afroamericano
- Asian / Asiático
- Native Hawaiian / Hawaiano Nativo
- Pacific Islander / Isleño del Pacífico
- White / Blanco
- American Indian or Alaskan Native / Indio Americano o Nativo de Alaska

70. What is the highest level of education you have completed? / ¿Cuál es el nivel más alto de educación que ha completado? *

- Less than a high school degree / Menos que un diploma de secundaria
- High school diploma/HSE/GED / Diploma de secundaria/HSE/GED
- Some college / Algo de universidad
- Associate degree / Título de asociado
- Bachelor's degree / Título de licenciatura
- Graduate degree / Título de posgrado

71. Are you a US citizen? / ¿Es usted ciudadano estadounidense? *

Yes / Sí

No

72. What is your marital status? / ¿Cuál es su estado civil? *

Single / Soltero

Married / Casado

Separated / Separado

Divorced / Divorciado

Widowed / Viudo

Domestic Partner / Pareja doméstica

73. Have you received services from Community Action Partnership (CAP) or its programs in the past 12 months? / ¿Ha recibido ayuda de Community Action Partnership (CAP) o de alguno de sus programas en los últimos 12 meses? *

Yes / Sí

No

Do not know / No sé

74. Please select any Community Action Partnership programs you have used in the past 12 months. Check all that apply.
/ Por favor, seleccione los programas de Community Action Partnership que haya utilizado en los últimos 12 meses. Seleccione todos los que correspondan. *

- Utility Assistance / Asistencia de Utilidades
- Weatherization / Climatización
- Free tax return preparation (VITA) / Preparación Gratuita de Declaraciones de Impuestos (VITA)
- Mediation / Mediación
- Conflict Resolution training / Capacitación en Resolución de Conflictos
- Visited a Cool or Warm Center / Visitó un Centro Fresco o Cálido
- Saving for Success / Ahorrando para el éxito
- Tech for Success (laptops/desktop computers) / Tecnología para el éxito (Computadora portátil/Computadoras de escritorio)
- Lingafelter Fund / Fondo Lingafelter
- Other

75. How did you hear about Community Action Partnership's programs and services? Check all that apply. / ¿Cómo se enteró de los programas y servicios de Community Action Partnership? Seleccione todos los que correspondan. *

- Flyers, internet, newspaper, radio / Folletos, internet, periódico, radio
- Referral from a community organization / Referencia de una organización comunitaria
- Referral from a utility company / Referencia de una compañía de utilidades
- Attended a community event / Asistió a un evento comunitario
- I have received this service before / He recibido este servicio antes
- Family, neighbor, friend / Familiar, vecino, amigo
- I know someone at CAP / Conozco a alguien que trabaja en CAP

76. If you have received services from Community Action Partnership, how satisfied were you with the services provided to you? / Si ha recibido servicios de Community Action Partnership, ¿qué tan satisfecho quedó con los servicios que se le brindaron? *

- Very dissatisfied / Muy insatisfecho
- Somewhat dissatisfied / Algo insatisfecho
- Neither satisfied nor dissatisfied / Ni satisfecho ni insatisfecho
- Somewhat satisfied / Algo satisfecho
- Very satisfied / Muy satisfecho

77. If you were unsatisfied with any of the services that you received, please tell us why. / Si no quedó satisfecho con alguno de los servicios que recibió, cuéntenos por qué. *

- I had to wait too long to receive the service / Tenía que esperar demasiado tiempo para recibir el servicio
- I did not have transportation to access services / No tenía transporte para tener acceso a los servicios
- I was embarrassed to use the service / Me daba vergüenza usar el servicio
- I was not considered eligible for the service / No se me consideró elegible para el servicio
- I had trouble collecting the right paperwork that CAP wanted / Tuve problemas para reunir la documentación correcta que solicitaba CAP

78. How helpful did you feel the staff were? / ¿Qué tan servicial le pareció el personal? *

- Very unhelpful / Nada dispuesto a ayudar
- Somewhat unhelpful / Poco dispuesto a ayudar
- Neither helpful nor unhelpful / Ni dispuesto ni indisposto a ayudar
- Somewhat helpful / Algo dispuesto a ayudar
- Very helpful / Muy dispuesto a ayudar

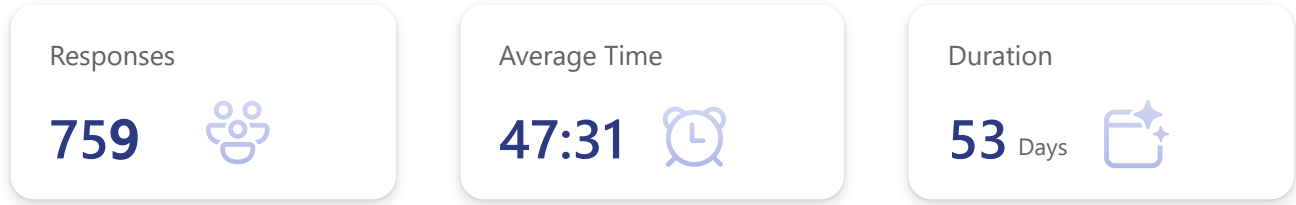
79. How helpful did you feel the services were? / ¿Qué tan beneficiosos considera que fueron los servicios? *

- Very unhelpful / Nada beneficiosos
- Somewhat unhelpful / Poco beneficiosos
- Neither helpful nor unhelpful / Ni beneficiosos ni perjudiciales
- Somewhat helpful / Algo beneficiosos
- Very helpful / Muy beneficiosos

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 Microsoft Forms

Responses Overview Active



1. Name / Nombre

670
Responses

Latest Responses
"JESSICA BERENS"
...

2. Phone Number / Número de Teléfono

499
Responses

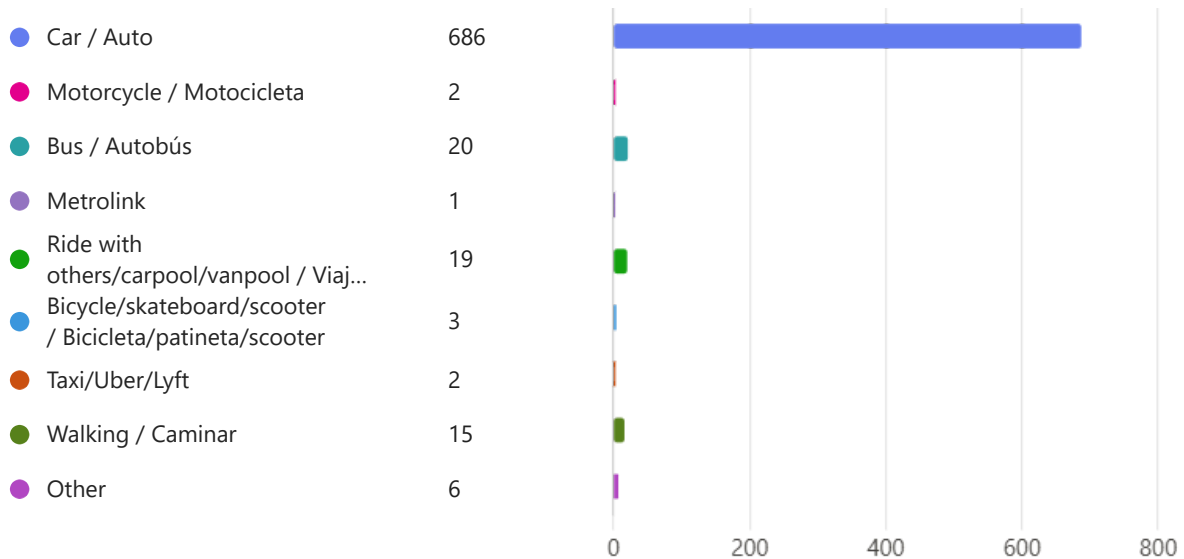
Latest Responses
"6572179151"
...

3. Email / Correo electrónico

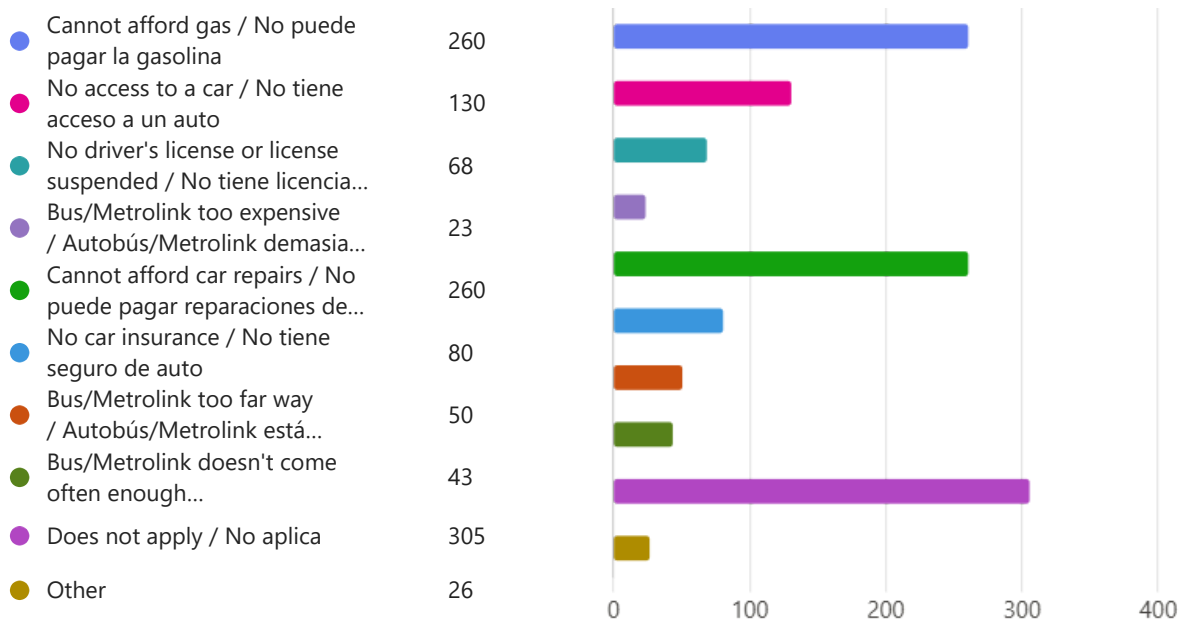
470
Responses

Latest Responses
"JLBERENS2@GMAIL.COM"
...

4. What is your PRIMARY mode of transportation? Check one. / ¿Cuál es su medio de transporte PRINCIPAL? Marque uno.



5. In the past 12 months, has anyone in your household experienced any of the following problems with transportation? Check all that apply. / En los últimos 12 meses, ¿ha tenido usted o alguien en su hogar alguno de los siguientes problemas de transporte? Seleccione todos los que correspondan.

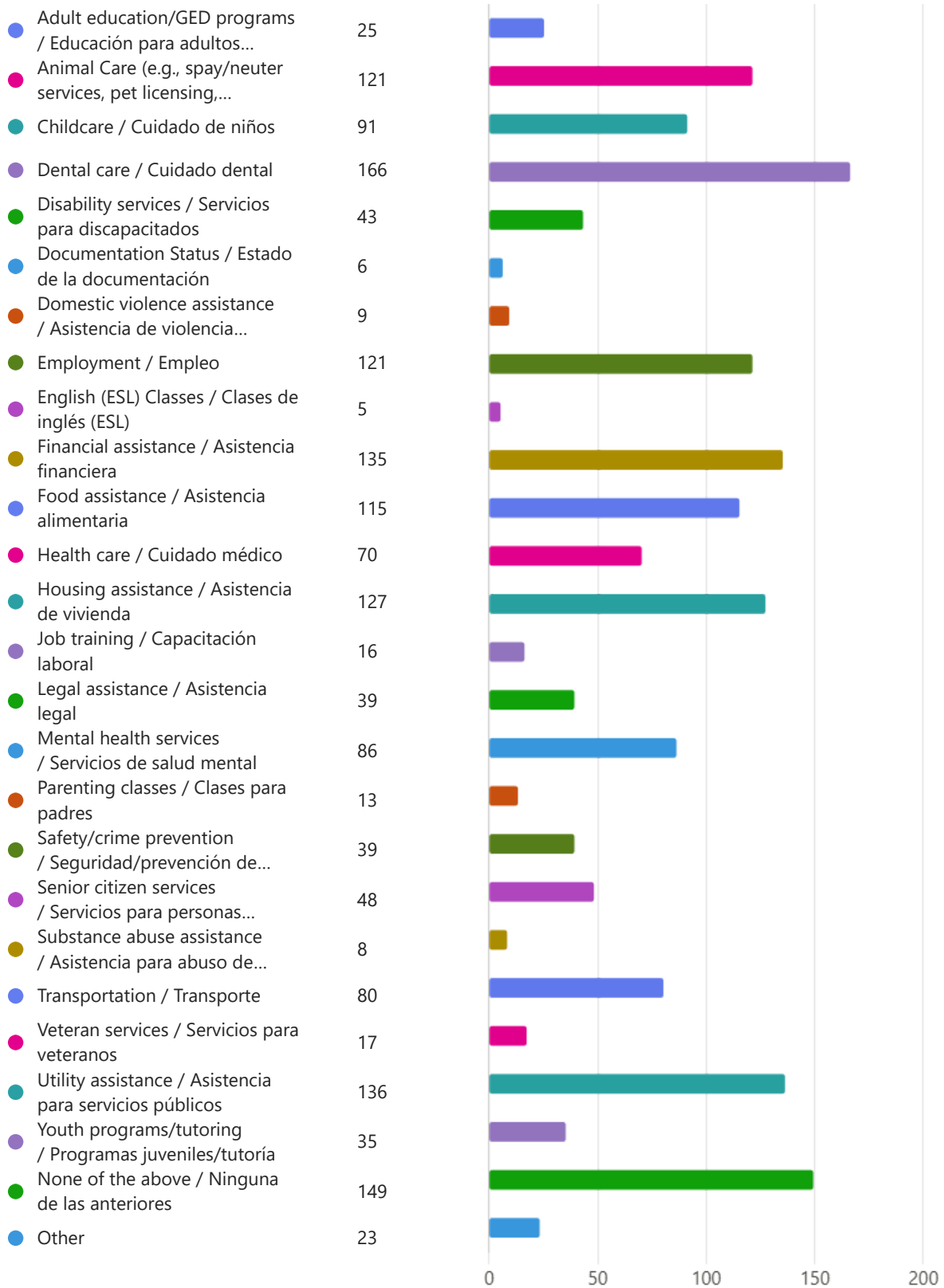


6. If you had an unexpected \$400 expense this month, would you have enough income or savings to cover that? / Si tuviera un gasto inesperado de \$400 este mes, ¿tendría suficientes ingresos o ahorros para cubrirlo? (Seleccione uno)

● Yes / Sí	321
● No	433



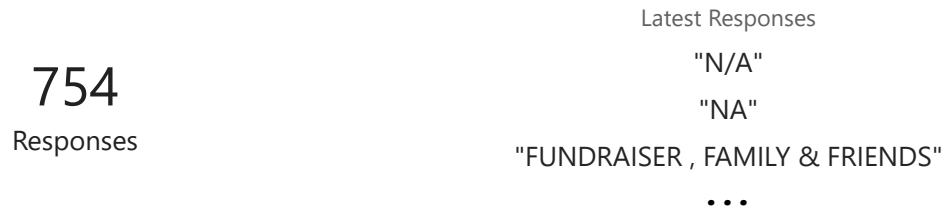
7. What are the top three things you've had trouble with this year? Please select your 1st, 2nd, and 3rd top needs. / ¿Cuáles son las tres cosas principales con las que ha tenido problemas este año? Por favor seleccione su 1ª, 2ª y 3ª necesidades principales.



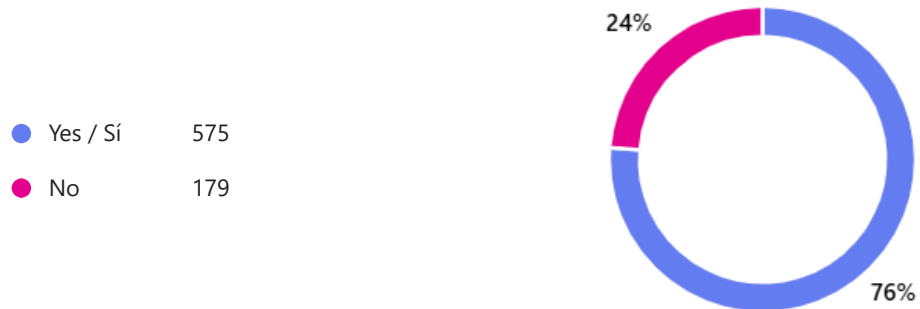
8. Did you get any help or service on any of these needs? / ¿Recibió ayuda o servicios para alguna de estas necesidades?



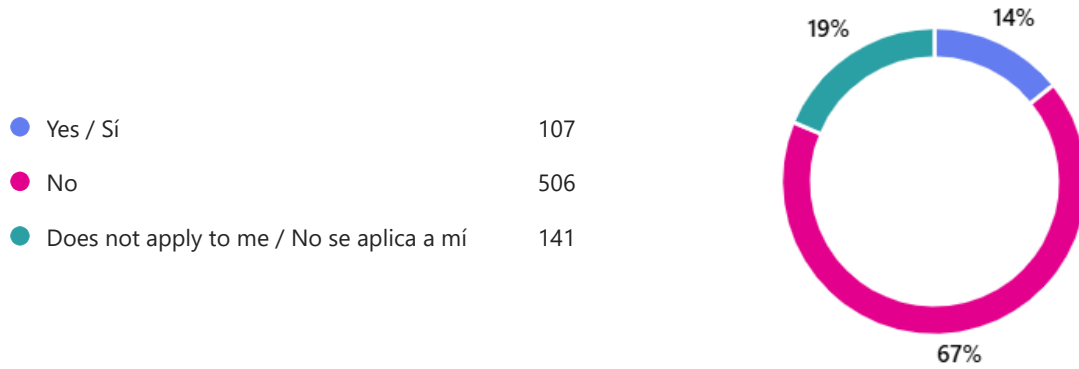
9. If so, what did you receive help with? / Si respondió "sí", ¿con qué recibió ayuda?



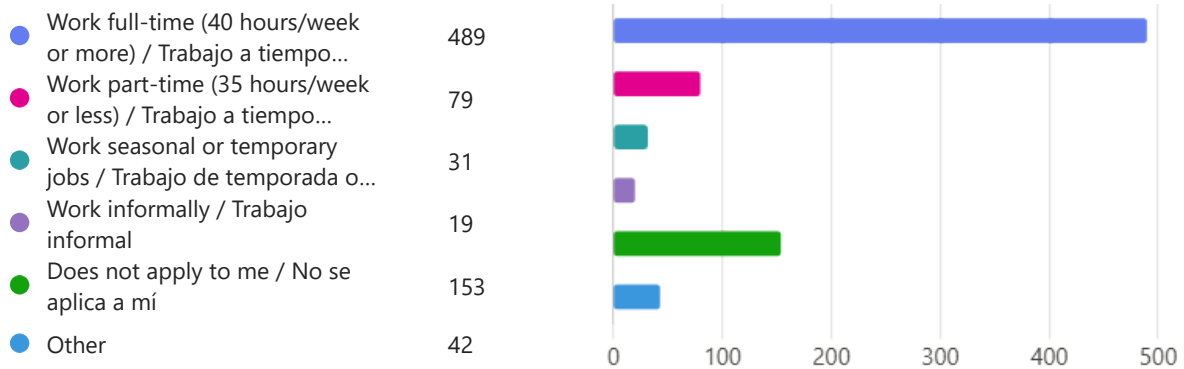
10. Do you work for pay? / ¿Trabajas por un salario?



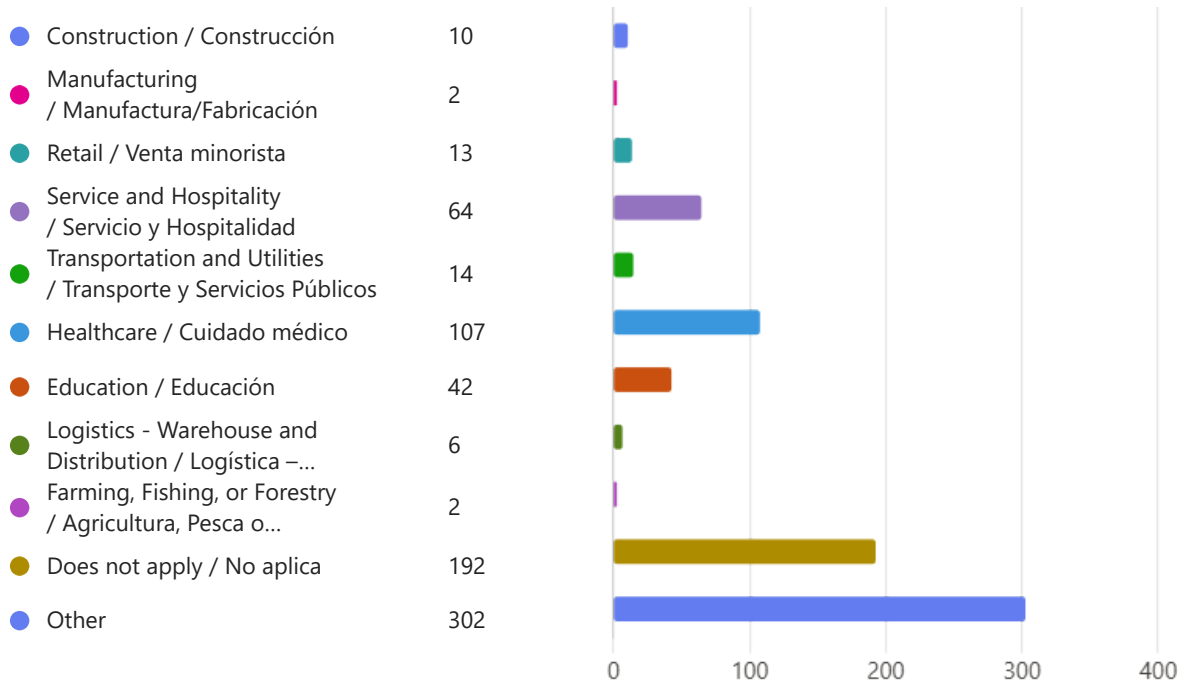
11. If you work for pay, do you have more than one job? / Si trabaja por un salario, ¿cuenta con más de un trabajo?



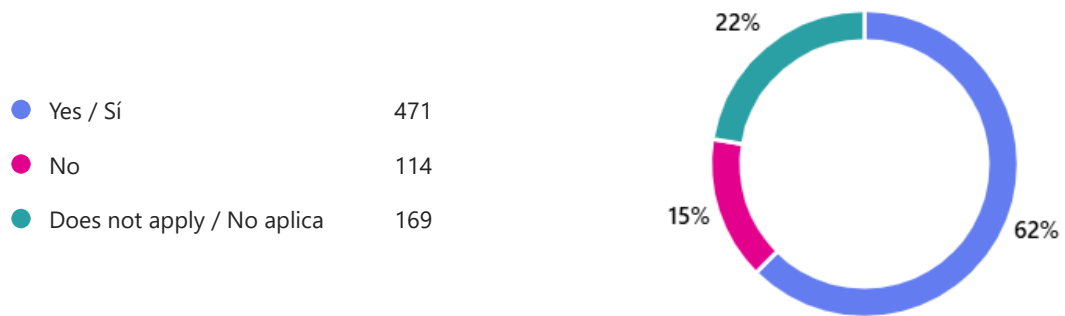
12. If you work for pay, which of the following applies to you? Select all that apply. / Si trabaja por un salario, ¿cuál de las siguientes opciones aplica a usted? Seleccione todos los que correspondan.



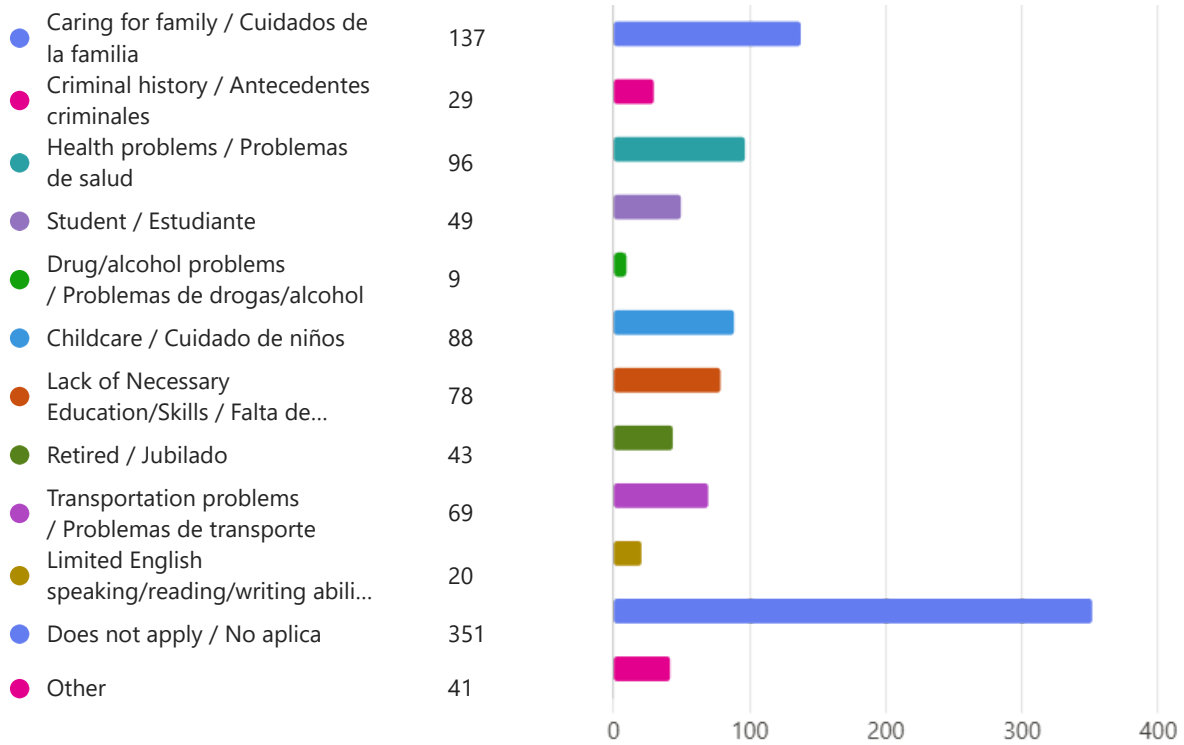
13. What type of job do you have? / ¿Qué tipo de trabajo tiene?



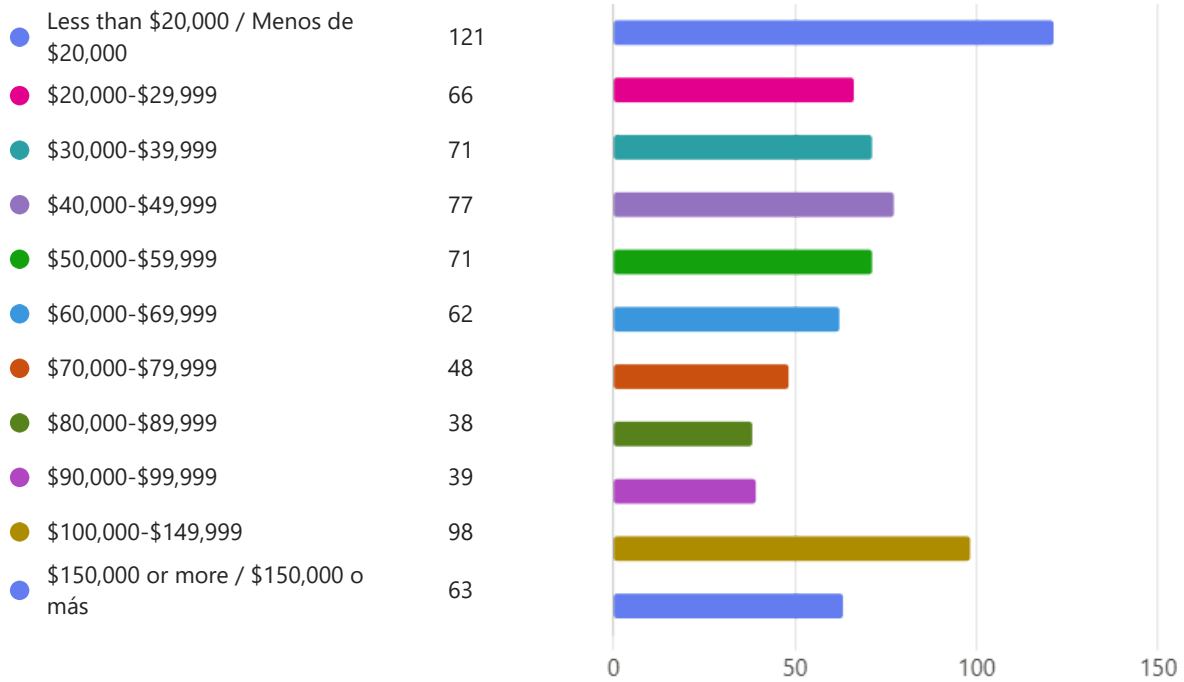
14. Does your job provide health insurance? / ¿Su trabajo proporciona seguro de salud?



15. Do any of these things prevent you from working or limit your ability to work/get a better job? Select all that apply. / ¿Alguna de estas cosas le impide trabajar o limita su capacidad para trabajar/conseguir un mejor empleo? Seleccione todas las que correspondan.



16. What will the total income for your household be this year? / ¿Cuál será el ingreso total de su hogar este año?



17. If you were to change jobs within the next few years, and could choose any industry to be in, what would you like to do? / Si cambiara de trabajo en los próximos años y pudiera elegir cualquier industria, ¿Cuál le gustaría hacer?

752
Responses

Latest Responses

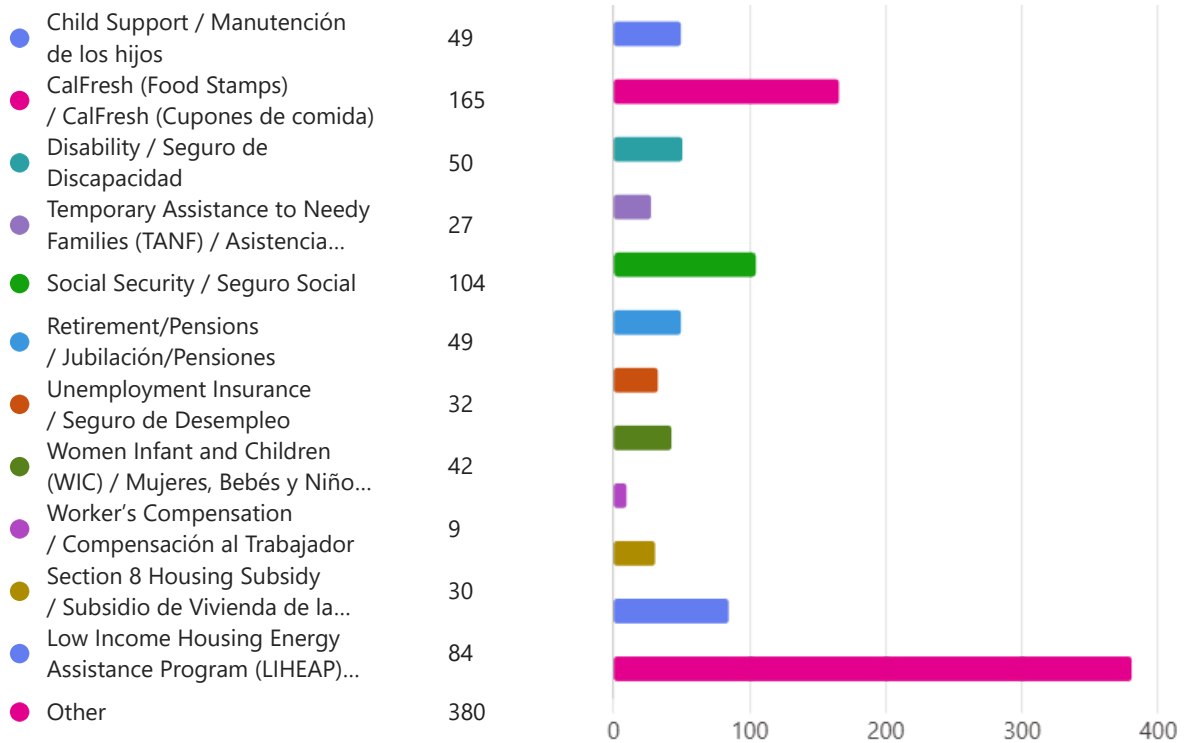
"anything different from what I'm doing now that pays equal o..."

"Social Services"

"SAME INDUSTRY / MECHANIC"

...

18. Many families receive help from various sources. Please check all the services that you received help from within the last year. / Muchas familias reciben ayuda de varias fuentes. Por favor, marque todos los servicios de los que recibió ayuda durante el último año.



19. Do you know of any services that you qualify for but have decided *not* to use? / ¿Conoce algún servicio para el que califique pero que ha decidido *no* utilizar?



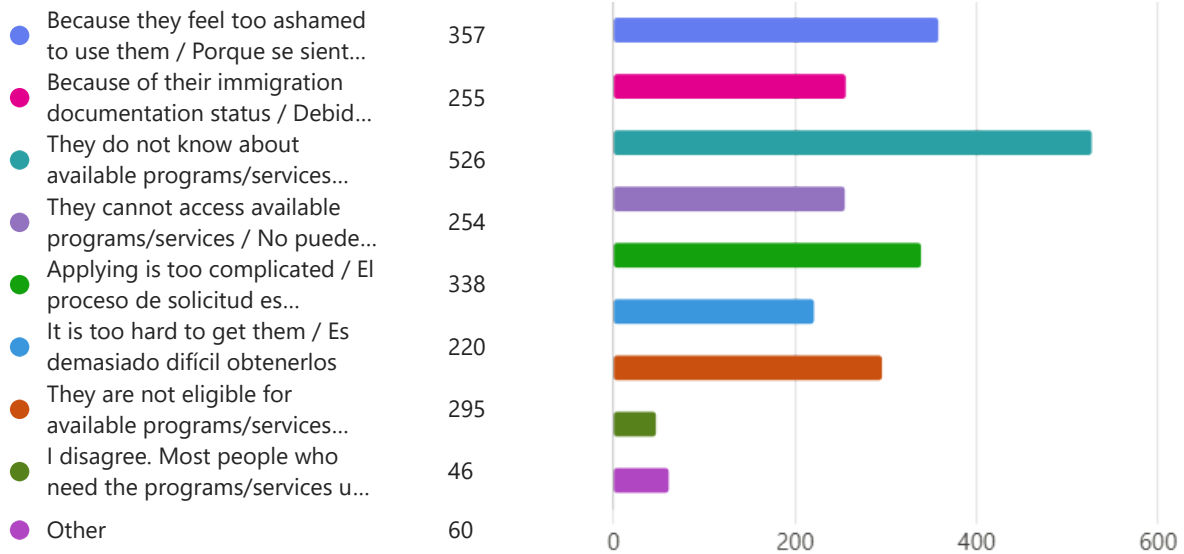
20. If yes, what services are these? / Si respondió "sí", ¿cuáles son esos servicios?

753
Responses

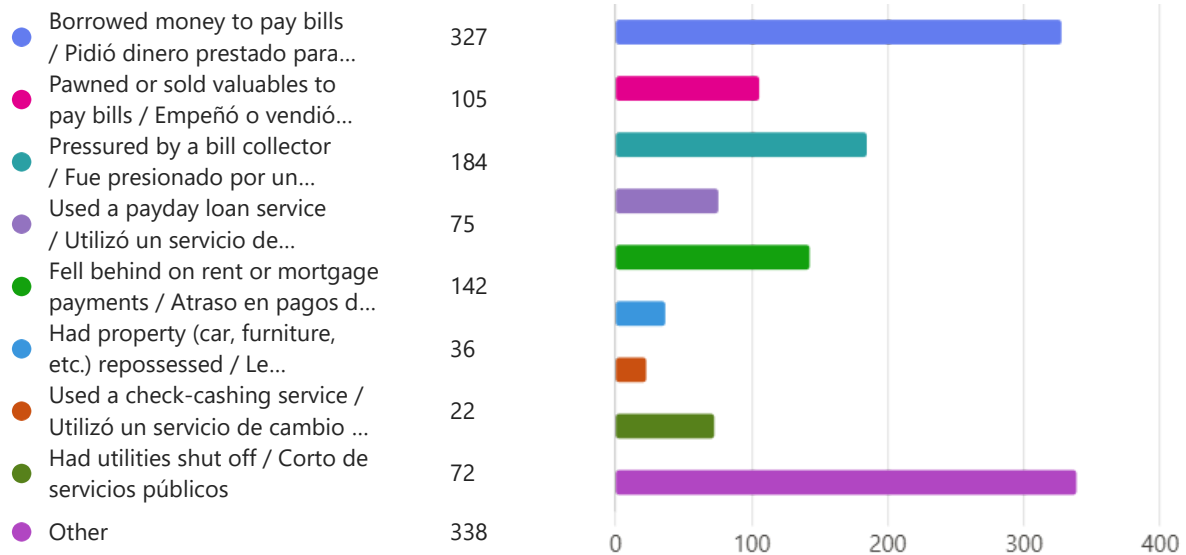
Latest Responses

- "N/A"
- "NA"
- "N/A"
- ...

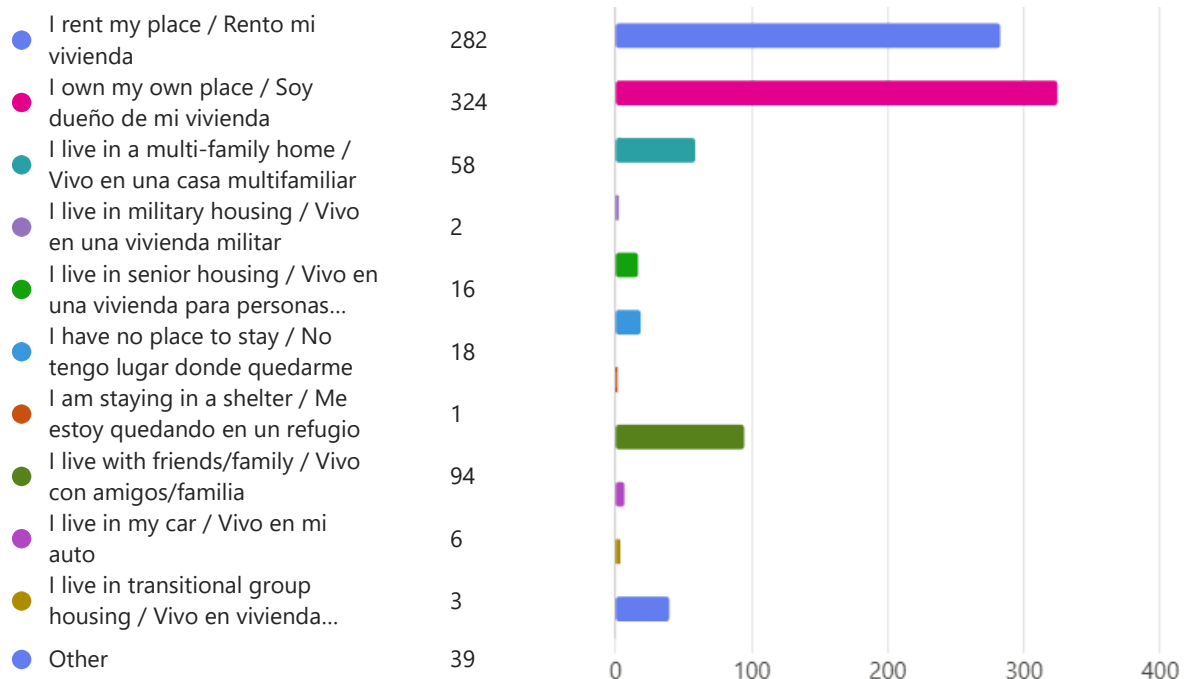
21. Sometimes people don't use services that they could benefit from. Why do you think that is? Select all that apply. / A veces, las personas no utilizan servicios de los que podrían beneficiarse. ¿Por qué cree que sucede eso? Seleccione todos los que correspondan.



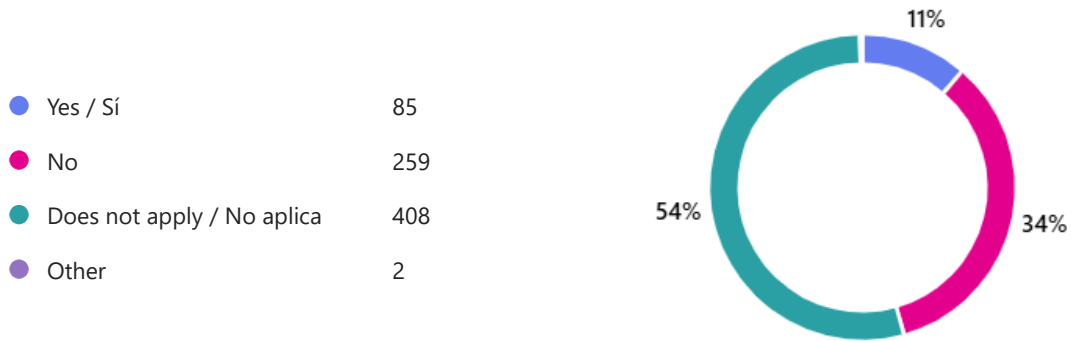
22. In the past 12 months, have any of these things happened to you? Select all that apply. / En los últimos 12 meses, ¿le ha sucedido alguna de estas situaciones? Seleccione todos los que correspondan.



23. Which best describes your housing situation? Select all that apply. / ¿Cuál describe mejor su situación de vivienda? Seleccione todos los que corresponda.



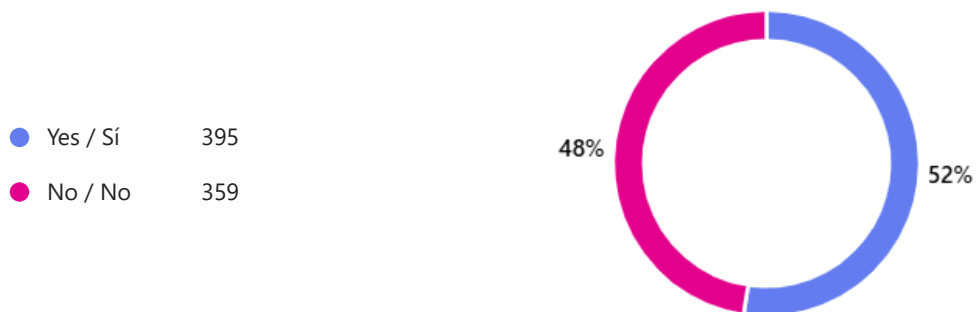
24. If you rent, have you had any trouble getting your landlord to make needed repairs? / Si alquila, ¿ha tenido problemas para que su arrendador realizara reparaciones necesarias?



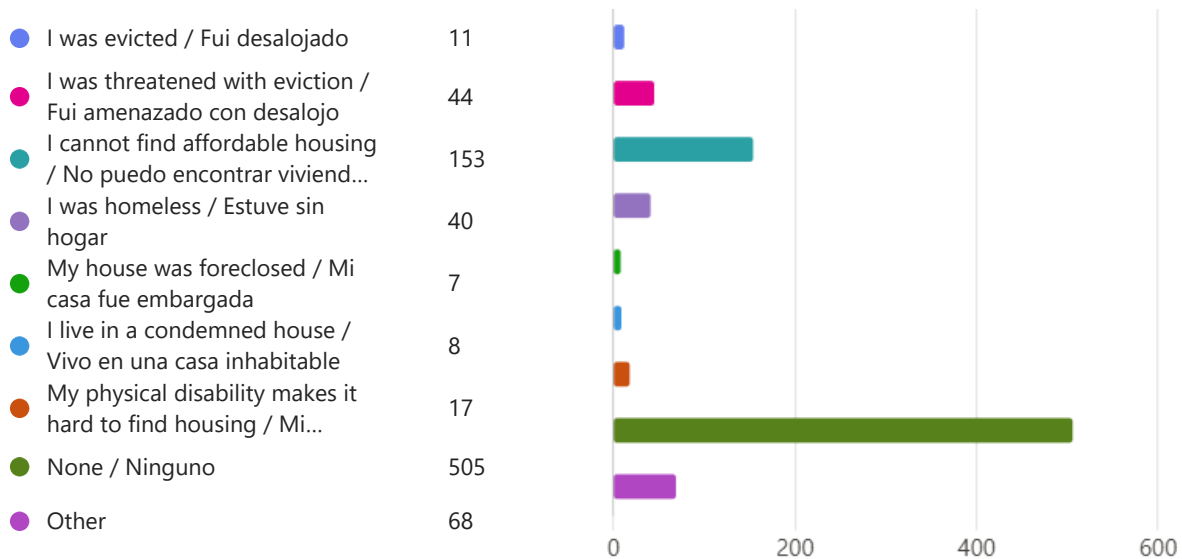
25. If you answered yes to the previous question, what repairs needed to be made? / Si respondió "sí" a la pregunta anterior, ¿qué reparaciones necesitaban hacerse?



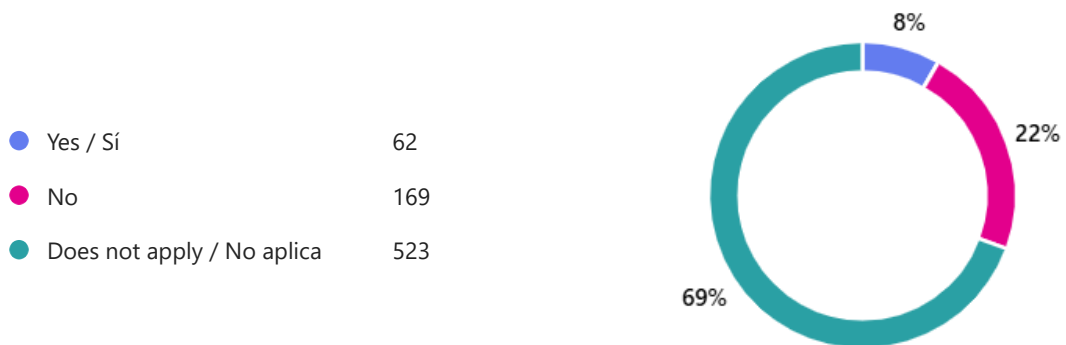
26. Do you feel worried about having stable housing in the near future? (For example, because of affordability, eviction, or health problems). / ¿Se siente preocupado por no tener una vivienda estable en el futuro o cercano? (Por ejemplo, debido al alto costo, el desalojo o problemas de salud)



27. Have you experienced any of the following problems related to housing in the past 12 months? Check all that apply. / ¿Ha experimentado alguno de los siguientes problemas de vivienda en los últimos 12 meses? Seleccione todos los que correspondan.



28. If you have rented in the past year and moved, when moving out, have you ever felt that your security deposit was unfairly withheld? / Si alquiló y si se mudó en el último año, ¿cuando se mudó, sintió que su depósito de seguridad fue retenido injustamente?



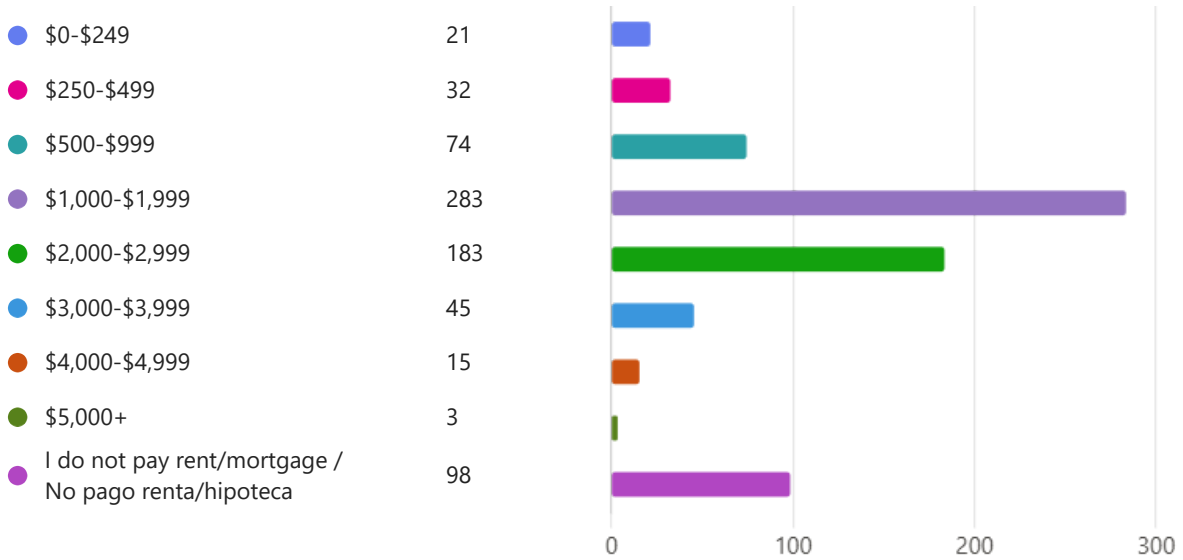
29. If you answered yes to the previous question, why do you think it was withheld? / Si respondió "sí" a la pregunta anterior, ¿por qué cree que fue retenido?

753
Responses

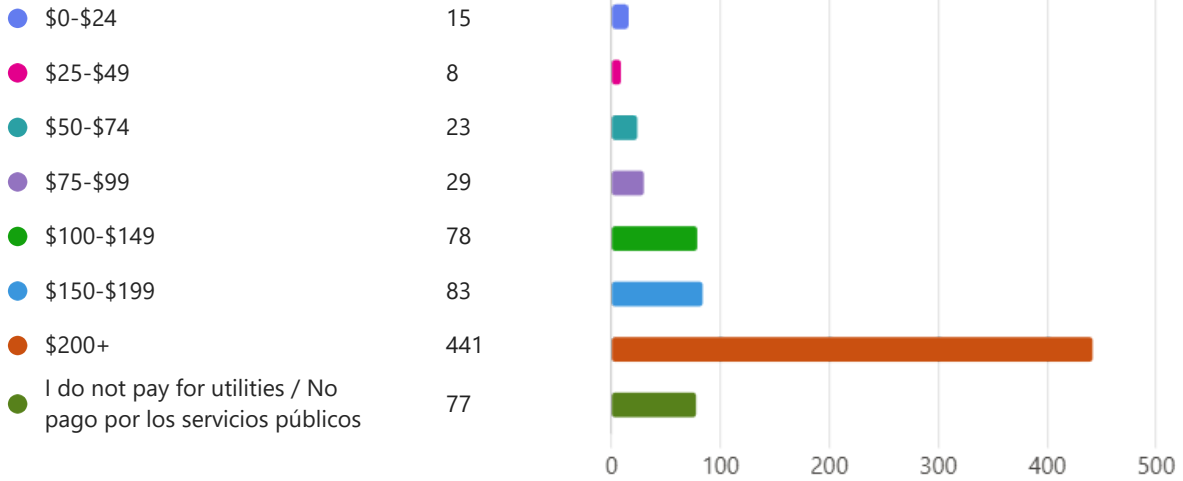
Latest Responses

- "N/A"
- "NA"
- "N/A"
- ...

30. What is your rent/mortgage payment each month? / ¿Cuál es el pago mensual de su renta/hipoteca por mes?



31. How much do you pay for utilities (water, electricity, gas) each month? / ¿Cuánto paga mensualmente por servicios públicos (agua, electricidad, gas)?



32. Do you feel safe in your neighborhood? / ¿Se siente seguro en su vecindario?



33. If yes, why? / Si respondió "sí", ¿por qué?

753
Responses

Latest Responses
 "I live in a wealthy community."
 "Safe Community"
 "I LIVE IN A SEMI-RURAL / HIGH INCOME AREA W/ LOW CRIM..."
 ...

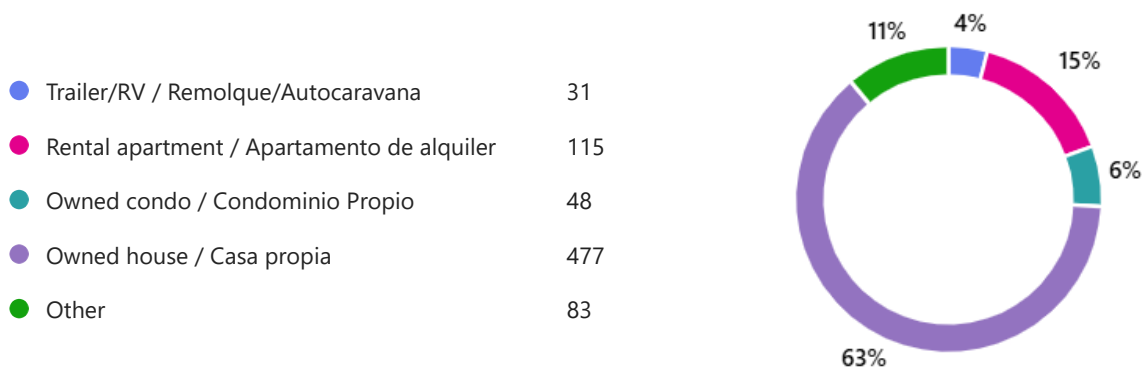
34. If no, why? / Si respondi  "no", D ganos  por qu ?

754
Responses

Latest Responses

- "N/A"
- "NA"
- "N/A"
- ...

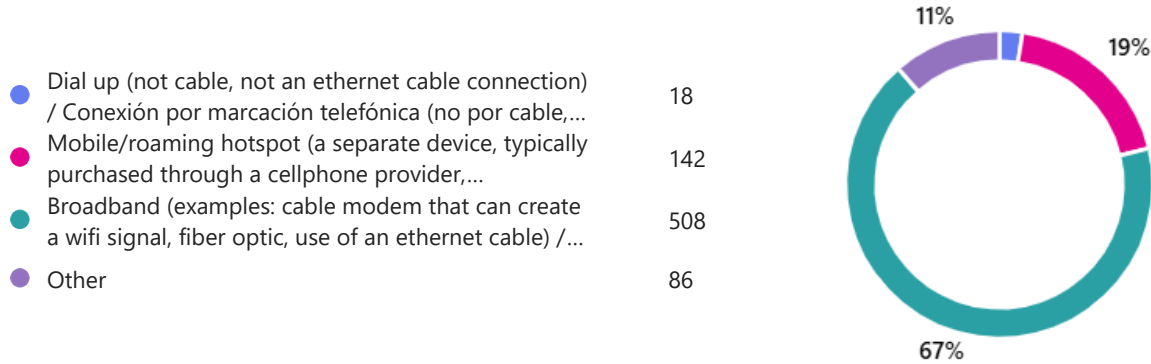
35. If you were to move from your current housing, what would your ideal next home look like? / Si se mudara de su vivienda actual,  cu al ser a su pr ximo hogar ideal?



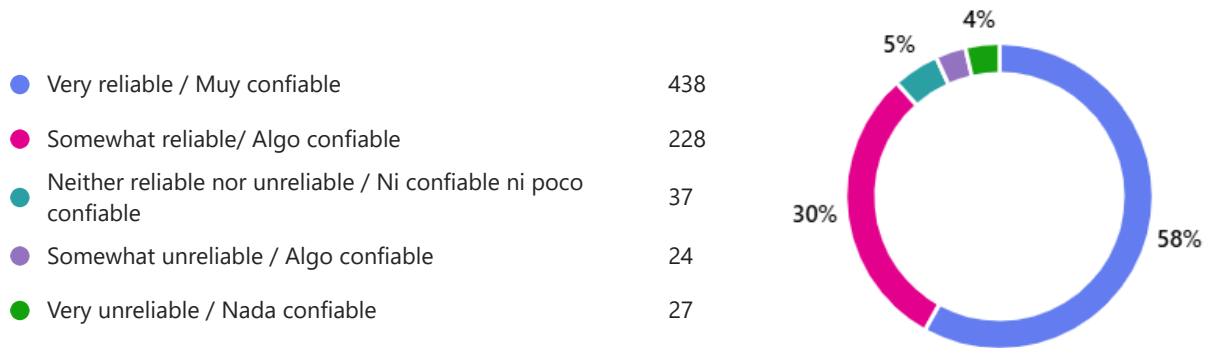
36. Do you have access to the internet where you live? /  Tiene acceso a internet donde vive?



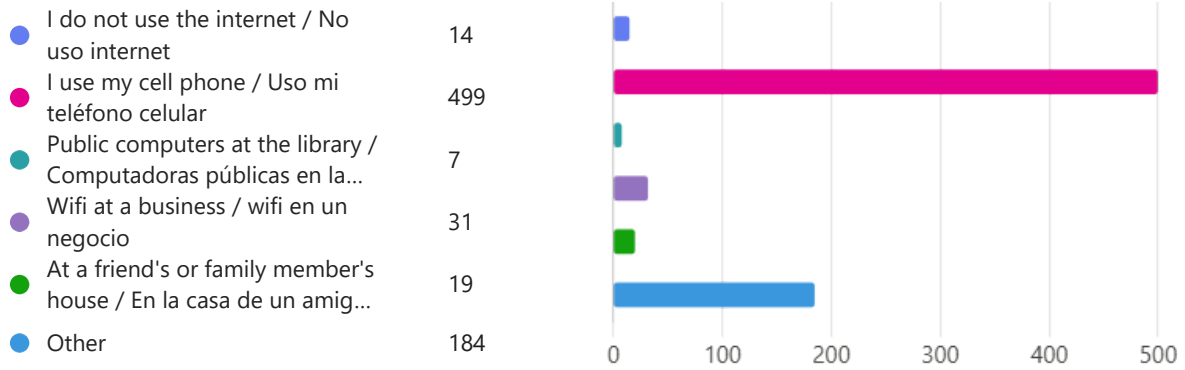
37. If your answer is yes to the previous question, what type of non-cell phone internet connection do you have? / Si respondió "sí" a la pregunta anterior, ¿qué tipo de conexión a internet que no sea por celular tiene?



38. If you have access to the internet where you live, how reliable is your internet connection on a typical day? / ¿Si usted tiene acceso a internet donde vive, qué tan confiable es su conexión en un día normal?

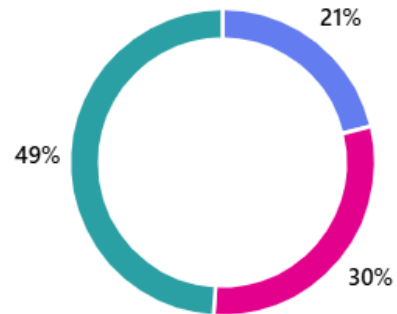


39. How do you primarily access the internet? / ¿Cómo accede principalmente a internet?

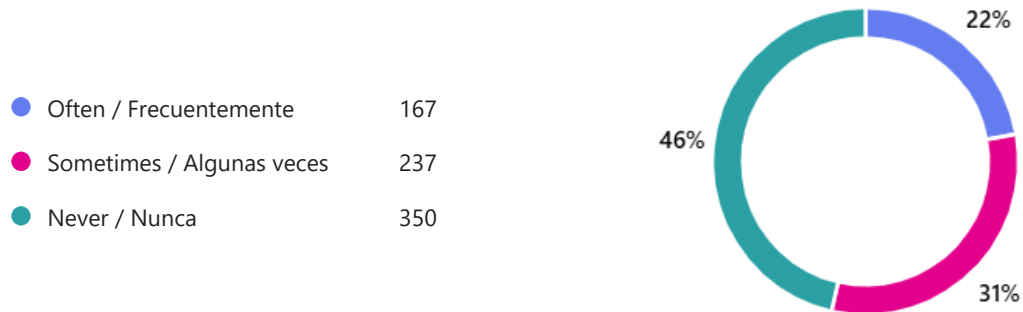


40. In the last 12 months, how often has the following statement been true: "The food that we bought just didn't last, and we didn't have money to get more." / En los últimos 12 meses, ¿qué tan frecuente ha sido cierta la siguiente expresión?: "La comida que compramos no duró, y no teníamos dinero para más."

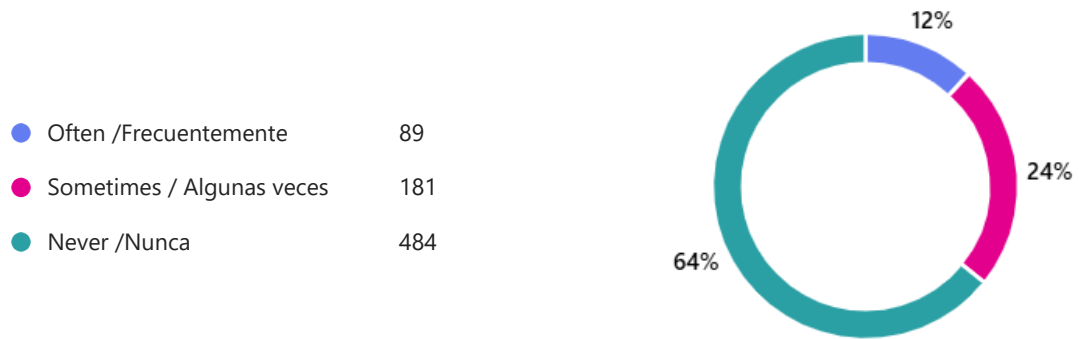
Often / Frecuentemente	160
Sometimes / Algunas veces	224
Never / Nunca	370



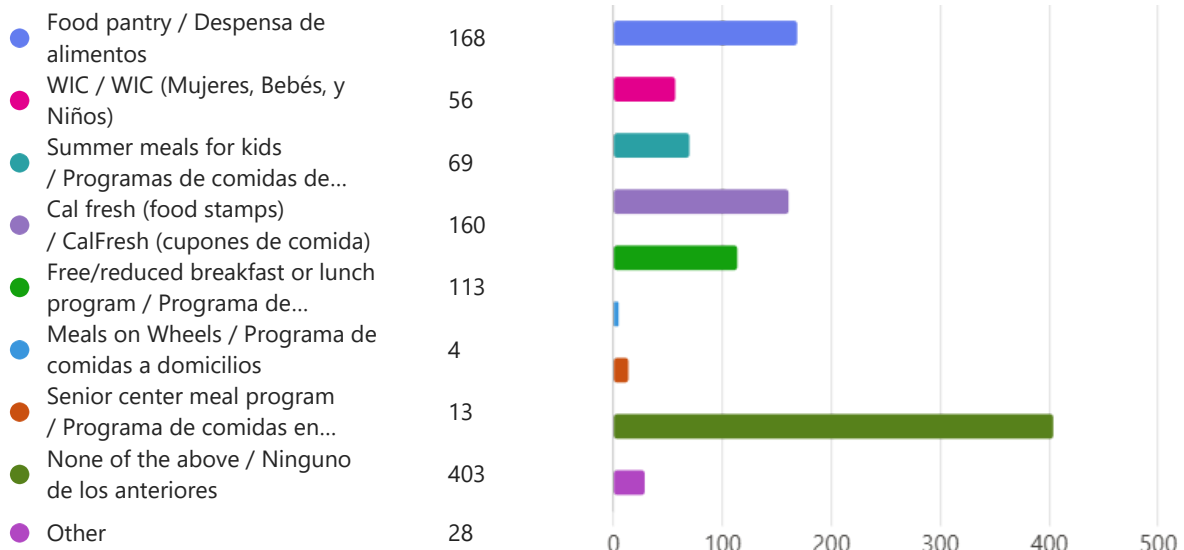
41. In the last 12 months, how often has the following statement been true: "We couldn't afford to eat healthy meals." / En los últimos 12 meses, con qué frecuencia ha sido cierta la siguiente expresión: "Nosotros no teníamos dinero para comprar y comer comidas saludables."



42. In the last 12 months, were you ever hungry but didn't eat, or did you ever eat less than you felt you should because there wasn't enough money for food? / En los últimos 12 meses, alguna vez tuvo hambre pero no comió, o comió menos de lo que sentía que debería comer porque no había suficiente dinero para la comida?



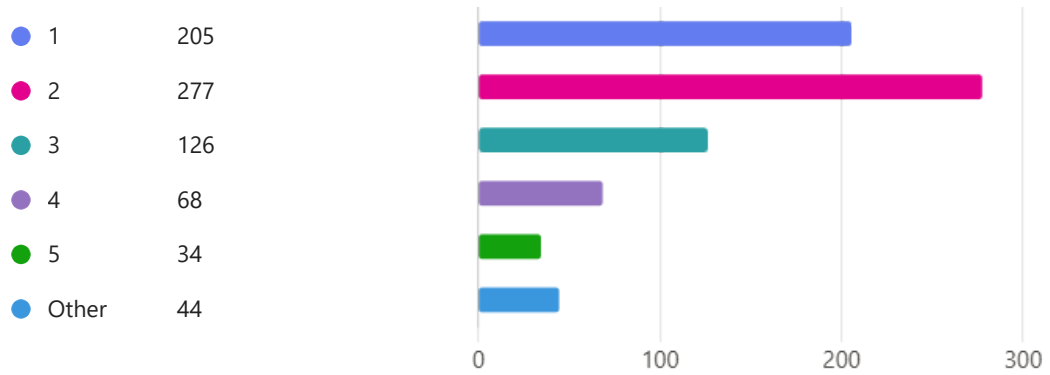
43. In the past 12 months, have you used any of the following food resources? Check all that apply. / En los últimos 12 meses, ¿Ha utilizado alguno de los siguientes programas de alimentos? Seleccione todos los que correspondan.



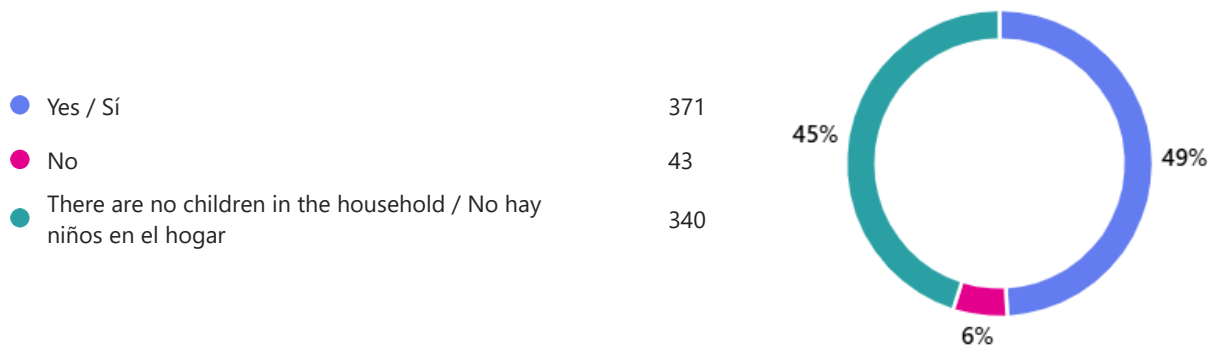
44. Do all the adults (age 18 and over) in your household have health insurance? / ¿Todos los adultos (de la edad de 18 años o más) en su hogar tienen seguro de salud?



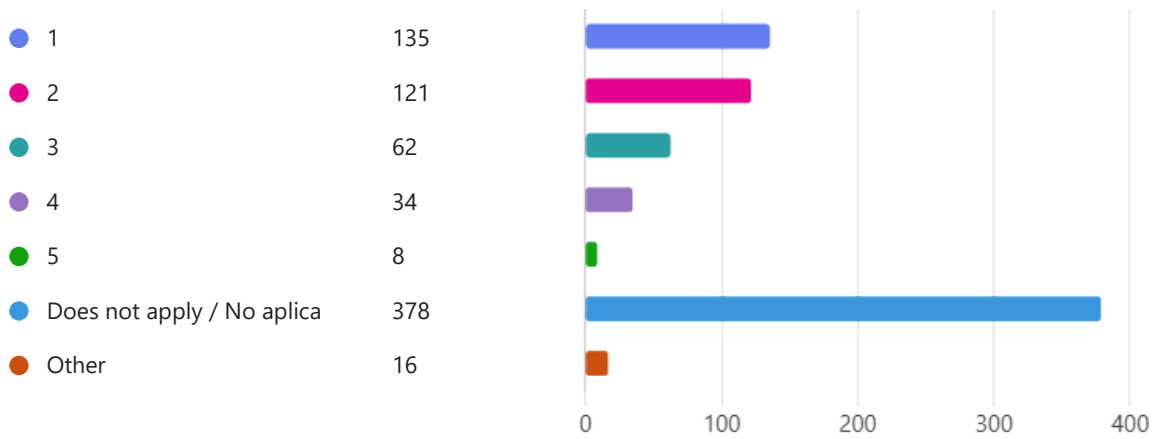
45. How many adults in your household (age 18 and over) have insurance (including MediCal/Medicaid and Medicare)? / ¿Cuántos adultos en su hogar (de la edad de 18 años o más) tienen seguro (incluyendo MediCal/Medicaid y Medicare)?



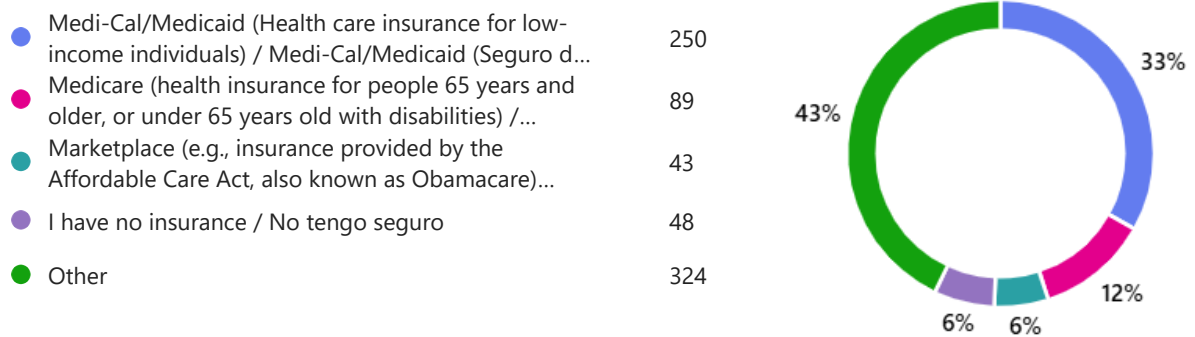
46. Do all the children/youth (under age 18) in your household have health insurance? / ¿Todos los niños/jóvenes (menores de 18 años) en su hogar tienen seguro de salud?



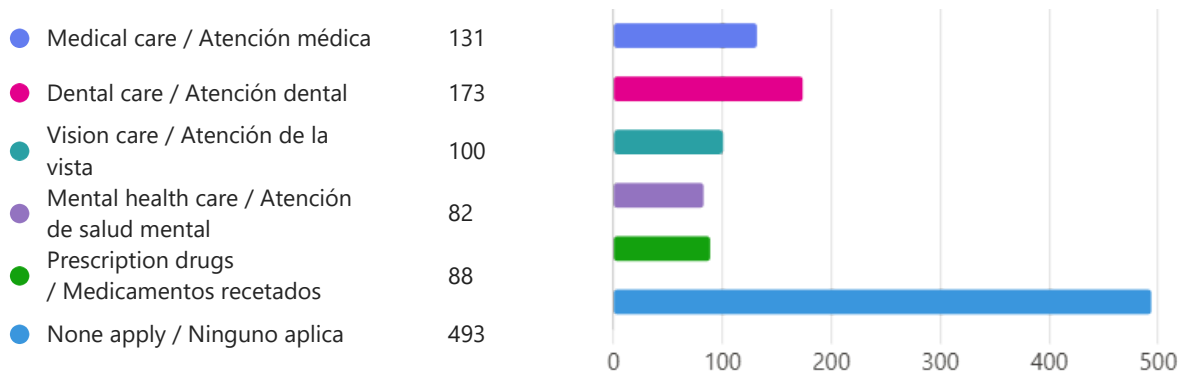
47. How many children/youth (under age 18) in your household have insurance (including MediCal/Medicaid and Medicare)? / ¿Cuántos niños/jóvenes (menores de 18 años) en su hogar tienen seguro de salud (incluyendo MediCal/Medicaid y Medicare)?



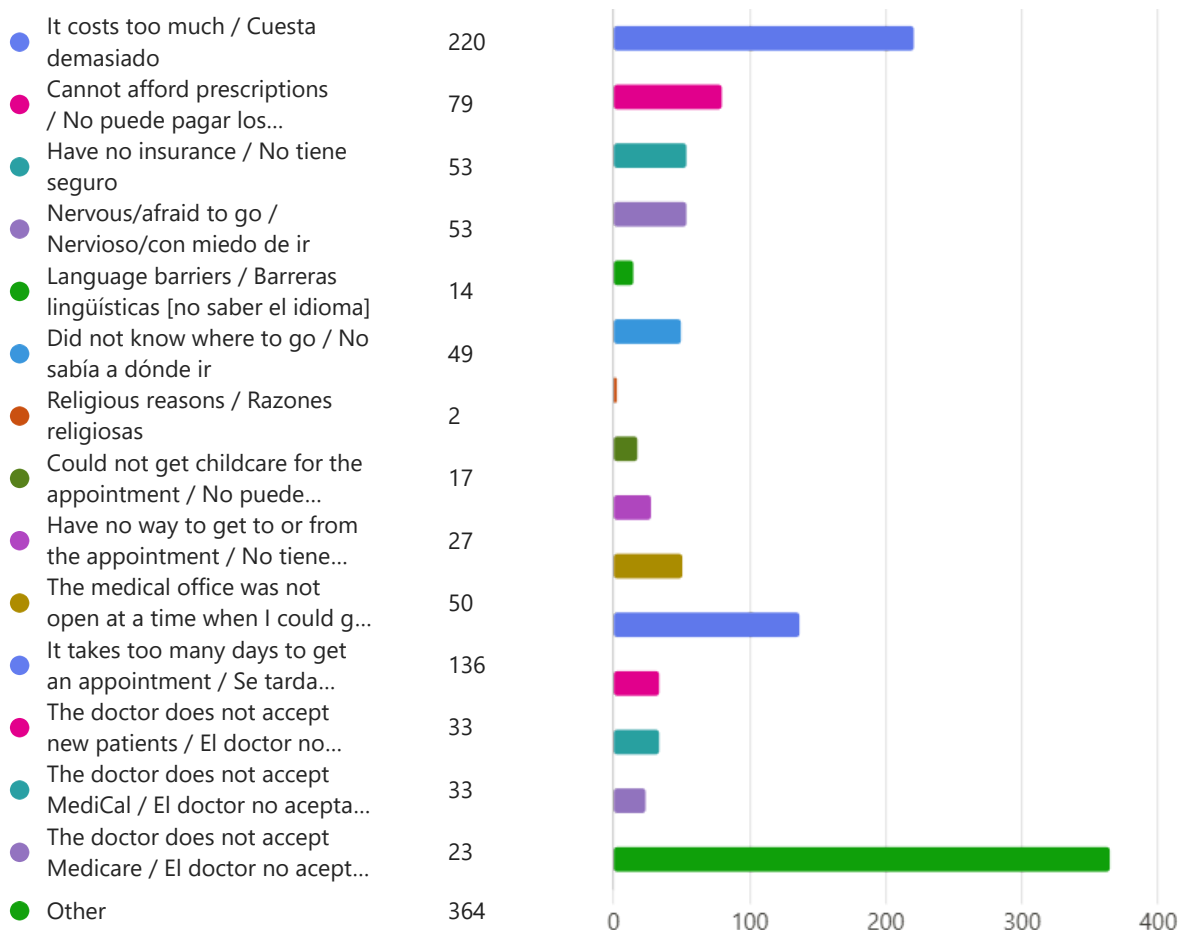
48. Do you receive any of these: / Recibe alguno de estos seguros de salud:



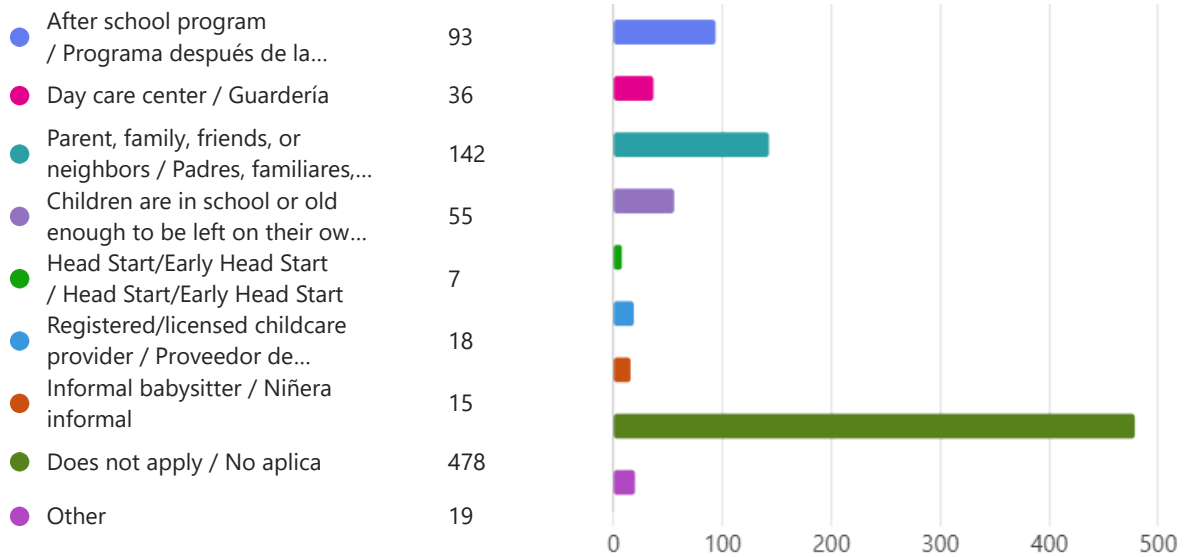
49. In the past 12 months, have you or anyone in your household been unable to access any of these needed services? Check all that apply. / En los últimos 12 meses, ¿usted o alguien en su hogar no pudo acceder a alguno de estos servicios necesarios? Seleccione todos los que correspondan.



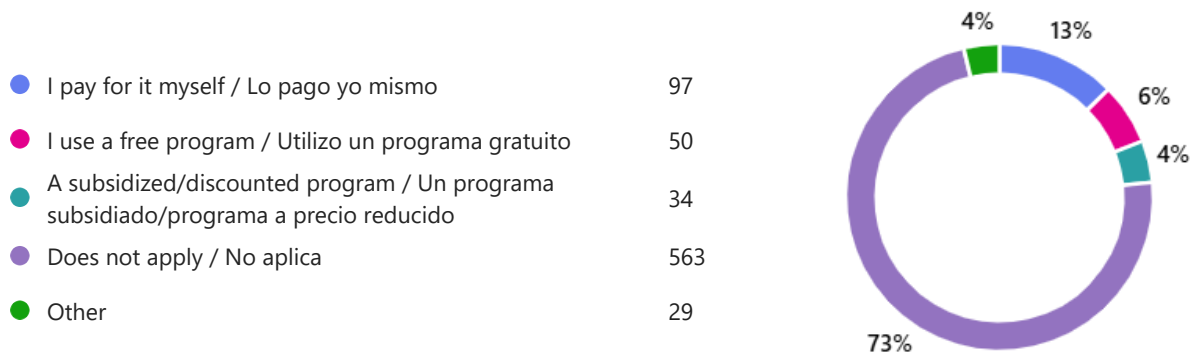
50. Have any of these things prevented you from getting healthcare? Check all that apply. / Algunas de estas cosas te ha impedido recibir atención médica o medicinas? Seleccione todos los que correspondan.



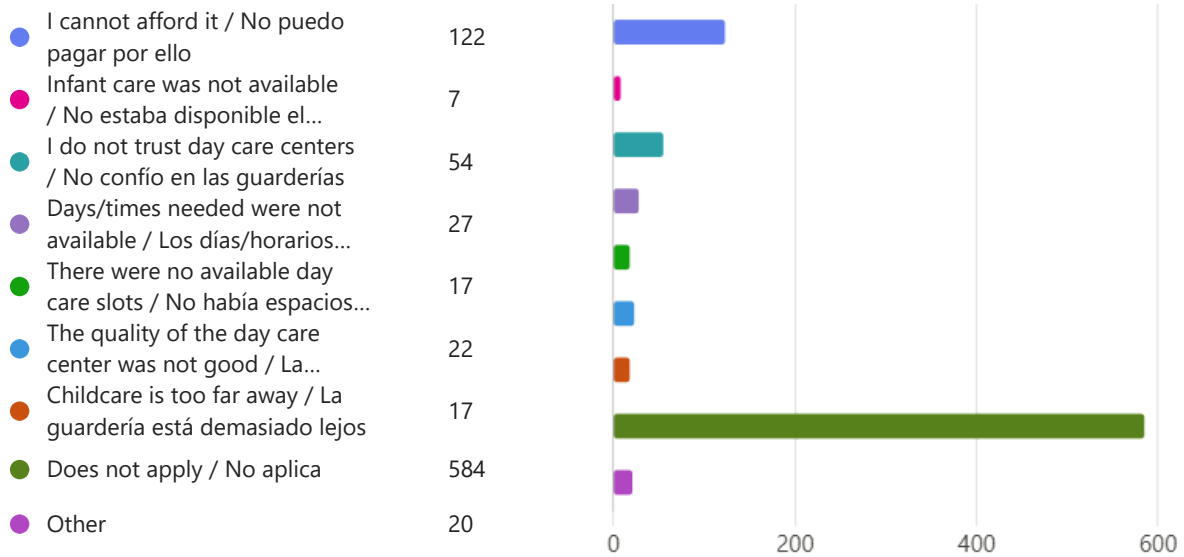
51. What do you currently use for childcare? Check all that apply. / ¿Qué utiliza actualmente para el cuidado de los niños? Seleccione todos los que correspondan.



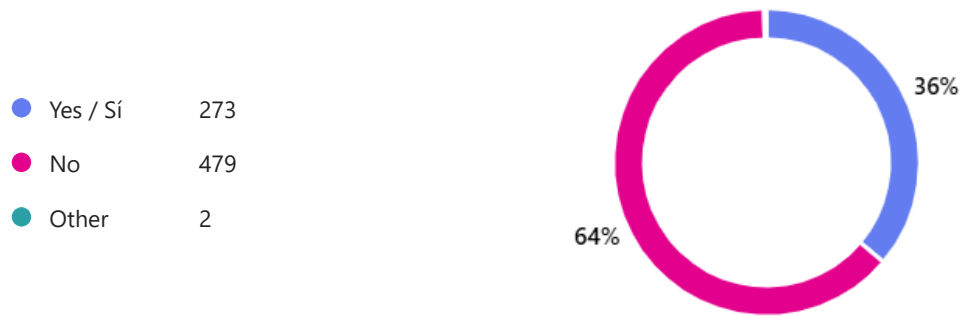
52. How do you pay for your childcare? Check all that apply. / ¿Cómo paga por el cuidado infantil? Seleccione todos los que correspondan.



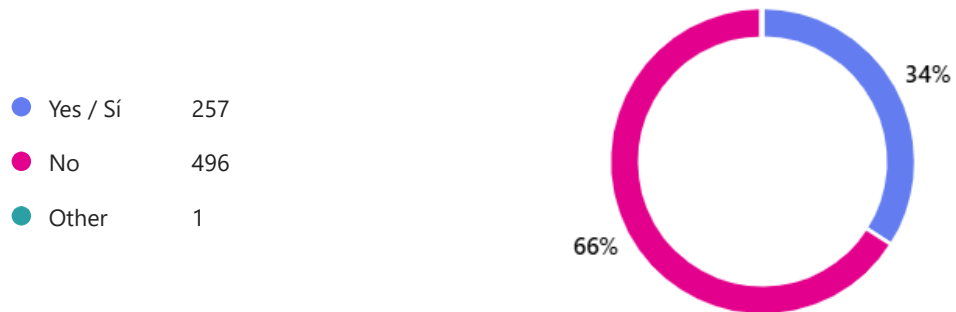
53. Which of these things prevent you from getting enough childcare? / ¿Cuáles de estas cosas le impiden obtener suficiente cuidado infantil?



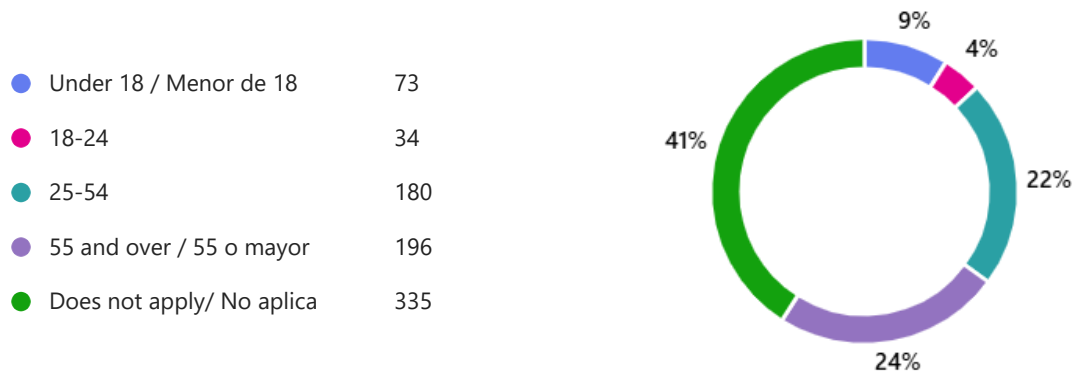
54. Does anyone in your household have a disability? / ¿Alguien en su hogar tiene una discapacidad?



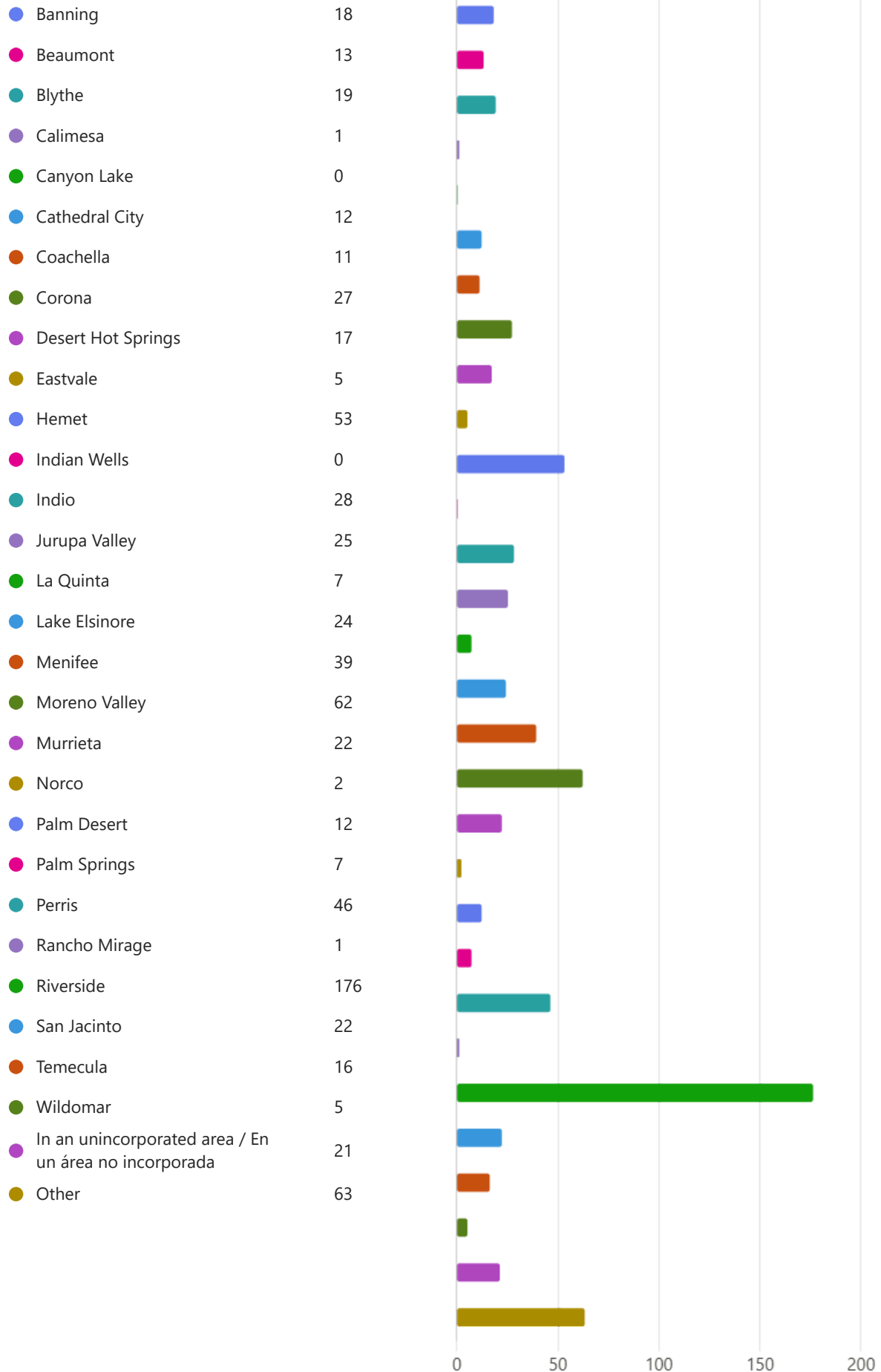
55. At any time this past year, did anyone in your household have a disability that limited the work they could do? / ¿En algún momento del año pasado, alguien en su hogar tuvo una discapacidad que limitó el trabajo que podía hacer?



56. How old are the people in your household who have a disability/disabilities? Check all that apply. / ¿Qué edad tiene las personas con discapacidad o discapacidades? Seleccione todos los que correspondan.

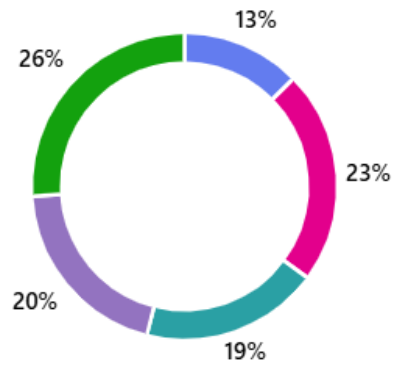


57. What city do you live in? / ¿En qué ciudad vive?



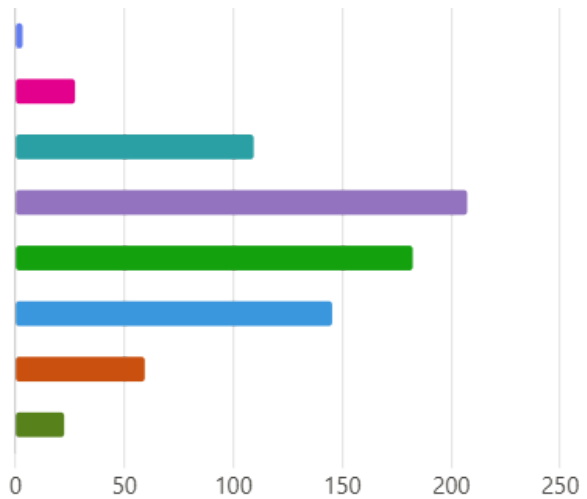
58. How many people live in your household? / ¿Cuántas personas viven en su hogar?

● 1	95
● 2	170
● 3	142
● 4	151
● 5+	196



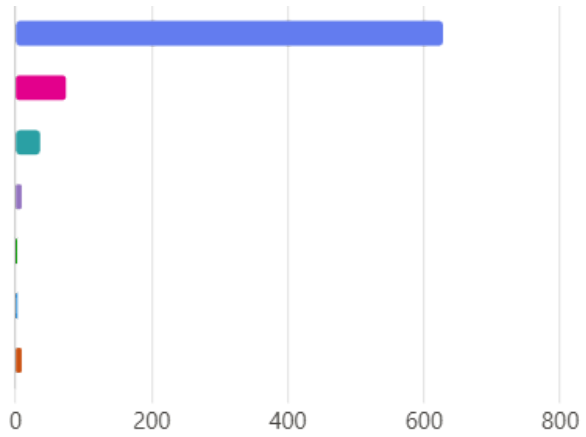
59. What is your age? / ¿Cuál es su edad?

● 0-17	3
● 18-24	27
● 25-34	109
● 35-44	207
● 45-54	182
● 55-64	145
● 65-74	59
● 75+	22



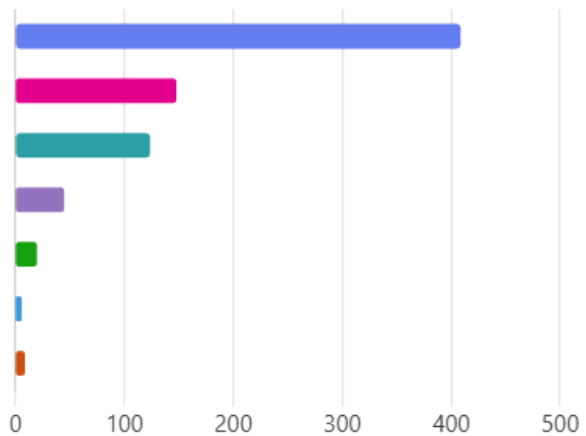
60. How many people in your household are under the age of 5? / ¿Cuántas personas en su hogar tienen menos de 5 años?

● 0	627
● 1	73
● 2	35
● 3	8
● 4	1
● 5	2
● Other	8



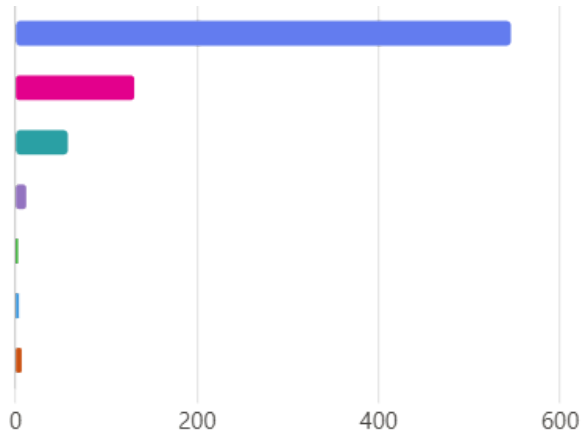
61. How many people in your household are between the ages of 5-17? / ¿Cuántas personas en su hogar tienen entre 5 y 17 años?

● 0	408
● 1	147
● 2	123
● 3	44
● 4	19
● 5	5
● Other	8



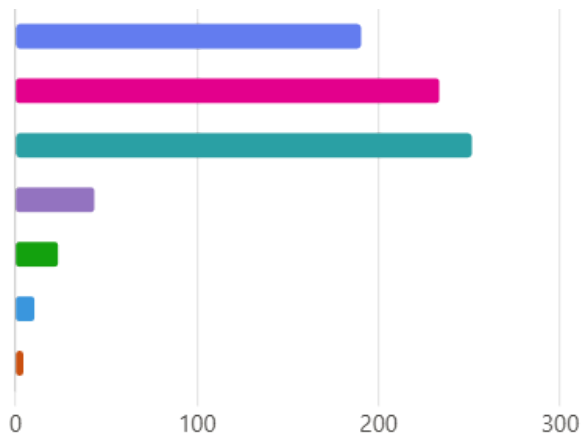
62. How many people in your household are between the ages of 18-24? / ¿Cuántas personas en su hogar tienen entre 18 y 24 años?

● 0	545
● 1	130
● 2	57
● 3	11
● 4	2
● 5	3
● Other	6



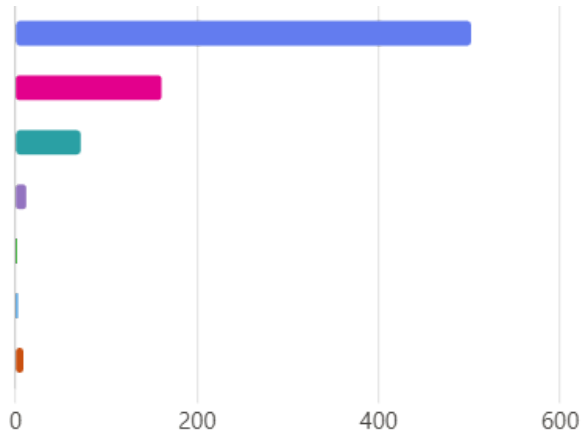
63. How many people in your household are between the ages of 25-54? / ¿Cuántas personas en su hogar tienen entre 25 y 54 años?

● 0	190
● 1	233
● 2	251
● 3	43
● 4	23
● 5	10
● Other	4



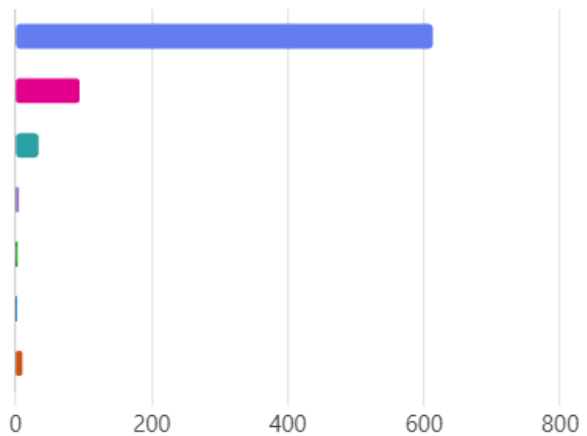
64. How many people in your household are between the ages of 55-64? / ¿Cuántas personas en su hogar tienen entre 55 y 64 años?

● 0	501
● 1	160
● 2	71
● 3	11
● 4	1
● 5	2
● Other	8

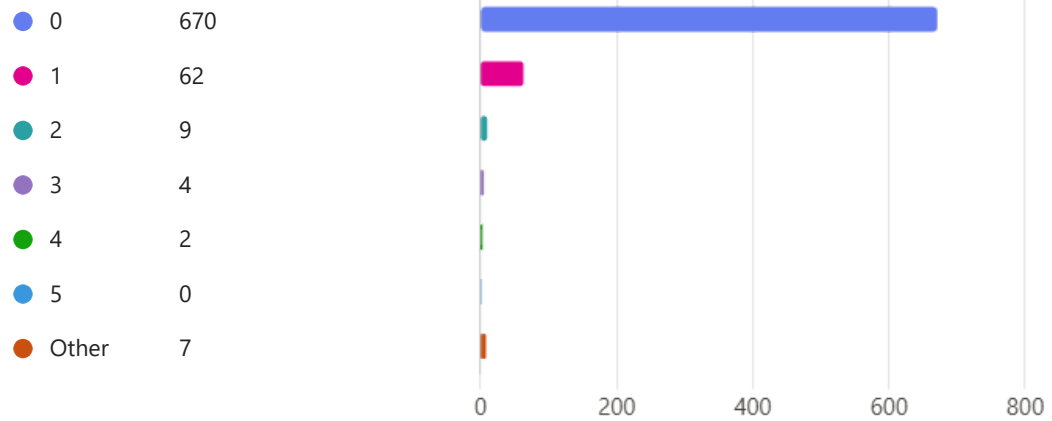


65. How many people in your household are between the ages of 65-74? / ¿Cuántas personas en su hogar tienen entre 65 y 74 años?

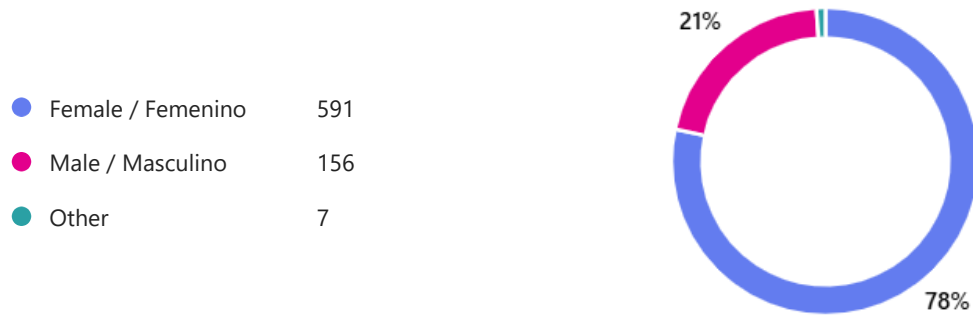
● 0	612
● 1	93
● 2	33
● 3	4
● 4	2
● 5	1
● Other	9



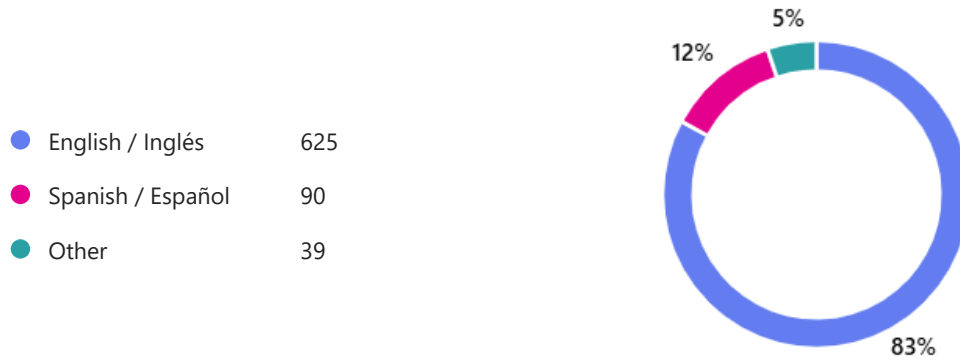
66. How many people in your household are 75+ / ¿Cuántas personas en su hogar tienen 75 años o más?



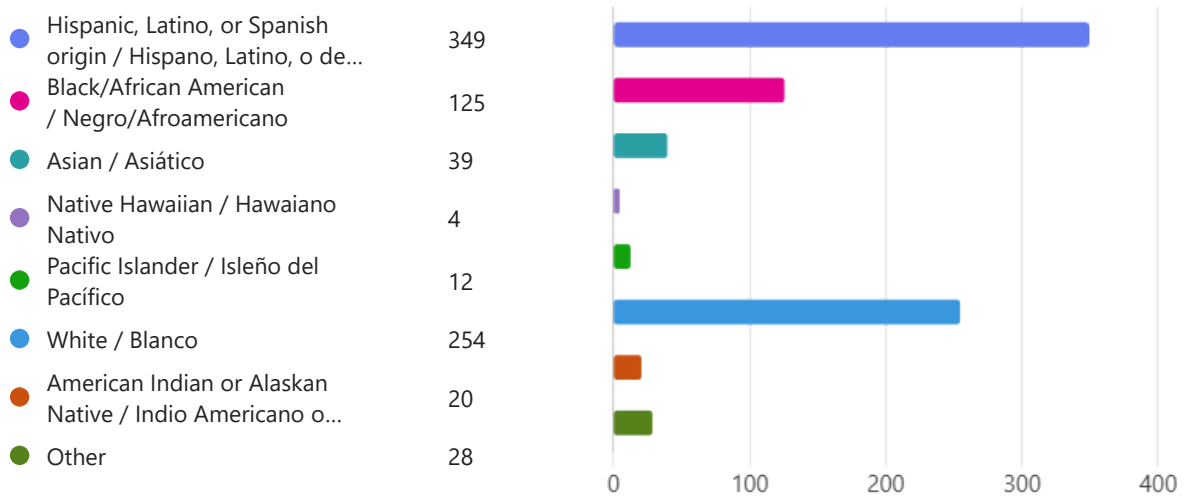
67. What is your gender? / ¿Cuál es su género?



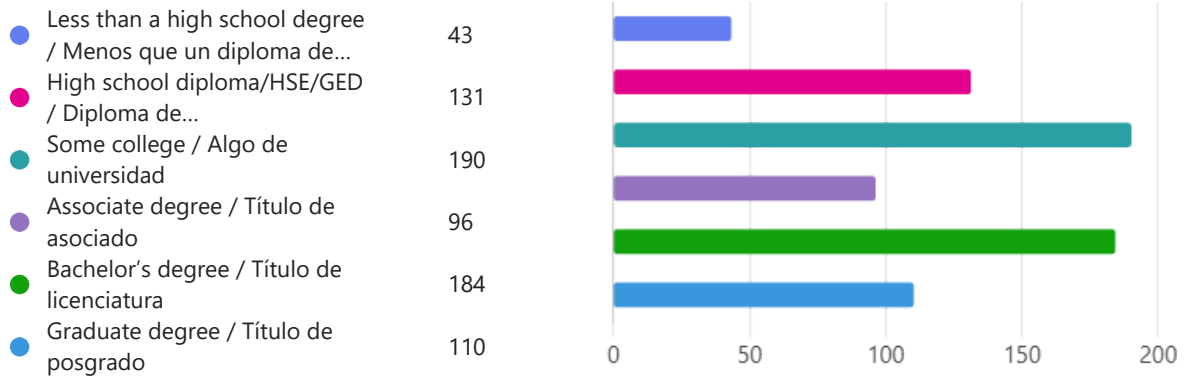
68. What language do you speak at home? / ¿Qué idioma habla en casa?



69. What is your race/ethnicity? Check all that apply. / ¿Cuál es su raza/origen étnico? Seleccione todos los que correspondan.



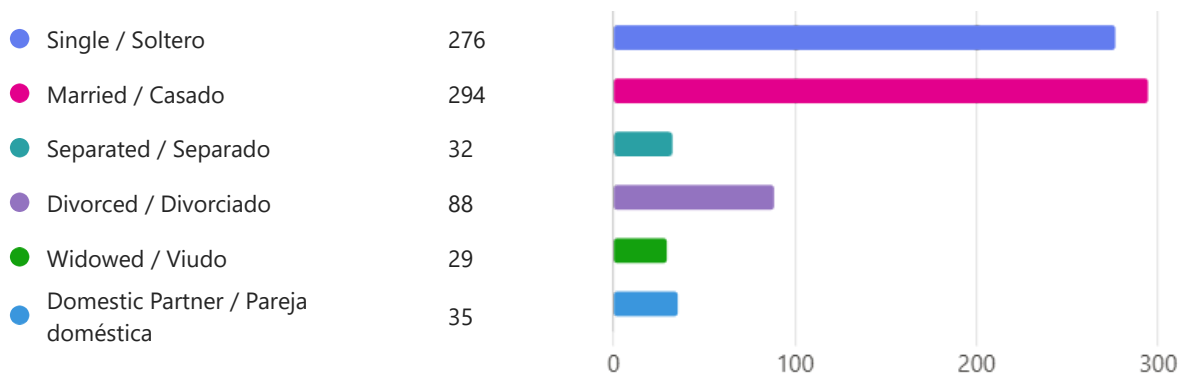
70. What is the highest level of education you have completed? / ¿Cuál es el nivel más alto de educación que ha completado?



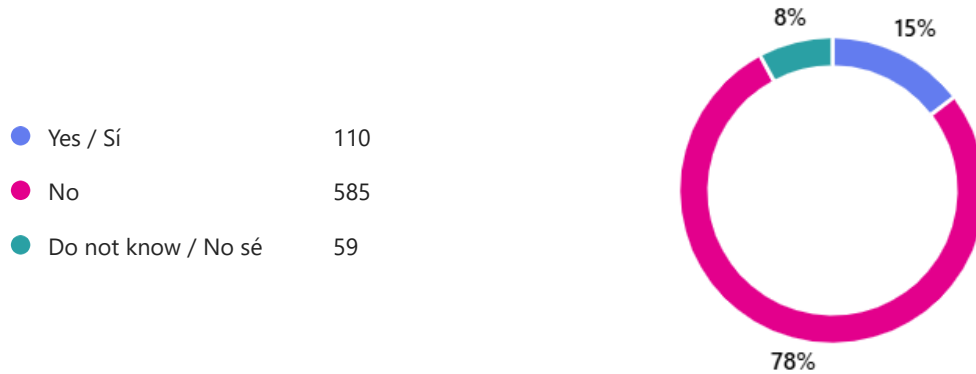
71. Are you a US citizen? / ¿Es usted ciudadano estadounidense?



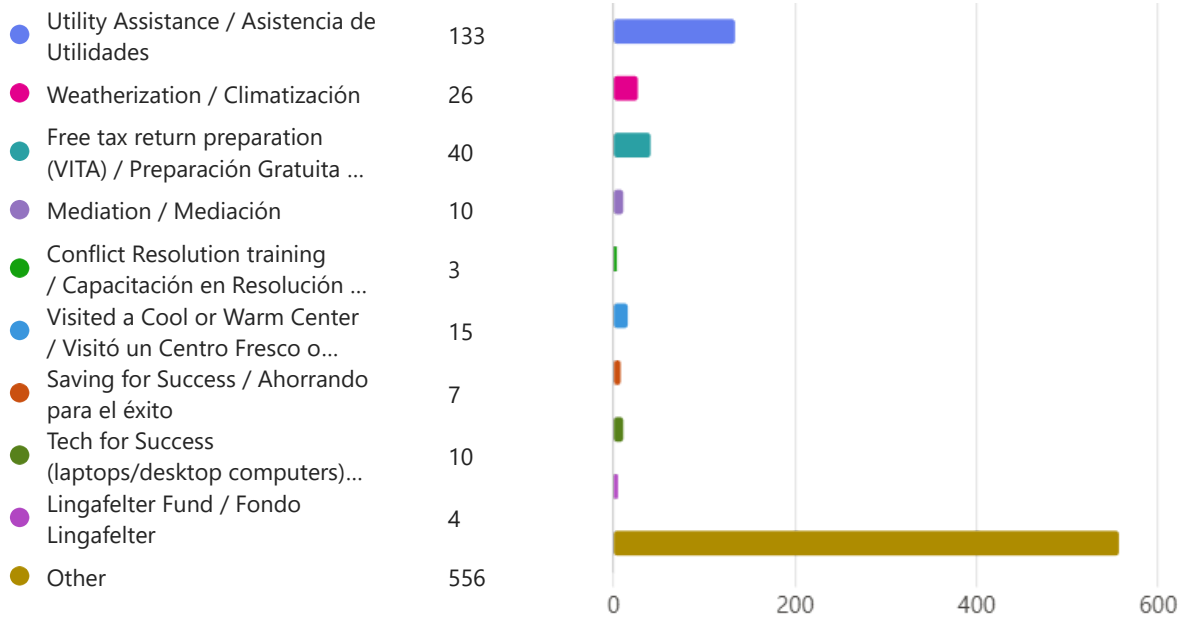
72. What is your marital status? / ¿Cuál es su estado civil?



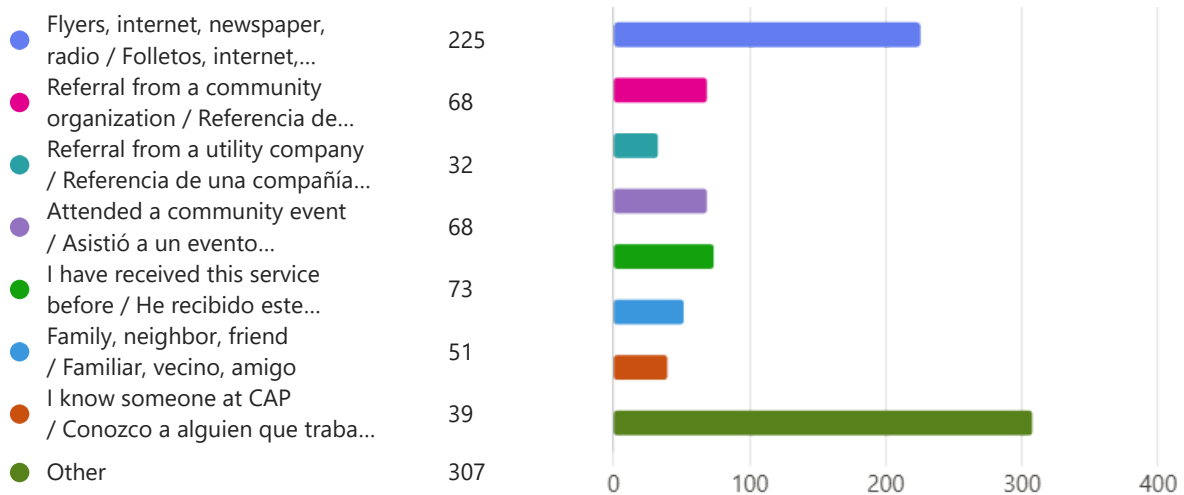
73. Have you received services from Community Action Partnership (CAP) or its programs in the past 12 months? / ¿Ha recibido ayuda de Community Action Partnership (CAP) o de alguno de sus programas en los últimos 12 meses?



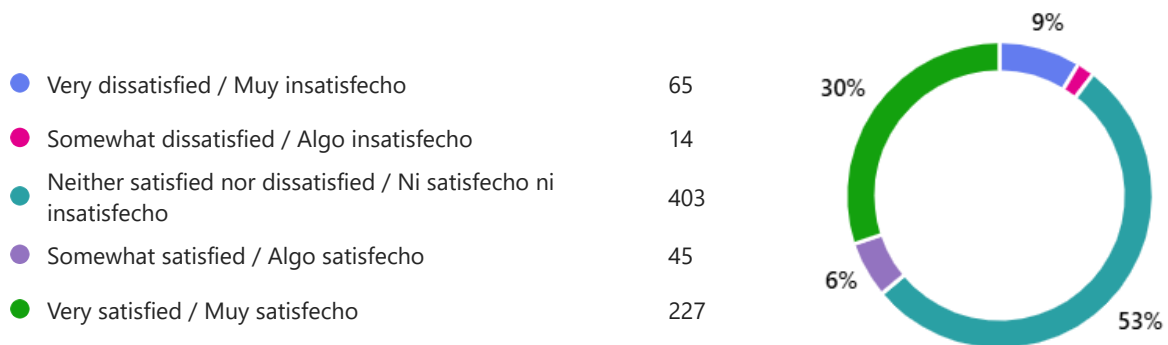
74. Please select any Community Action Partnership programs you have used in the past 12 months. Check all that apply. / Por favor, seleccione los programas de Community Action Partnership que haya utilizado o en los últimos 12 meses. Seleccione todos los que correspondan.



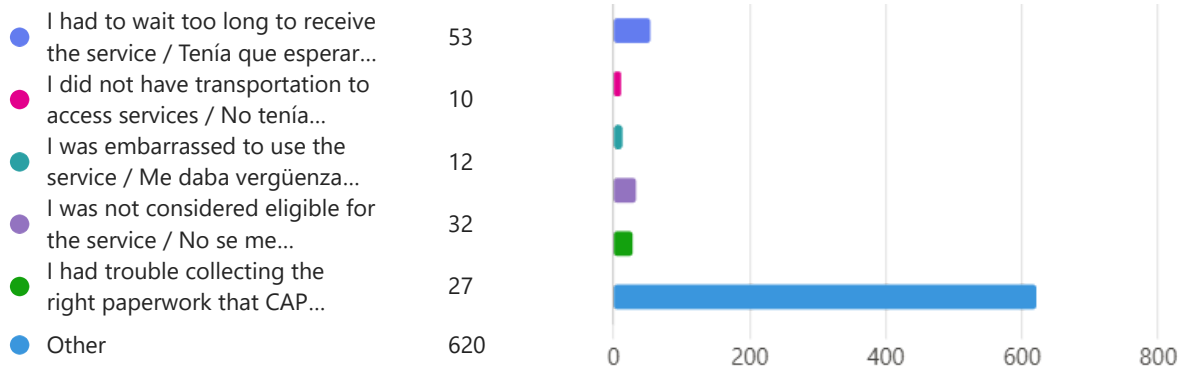
75. How did you hear about Community Action Partnership's programs and services? Check all that apply.
 / ¿Cómo se enteró de los programas y servicios de Community Action Partnership? Seleccione todos los que correspondan.



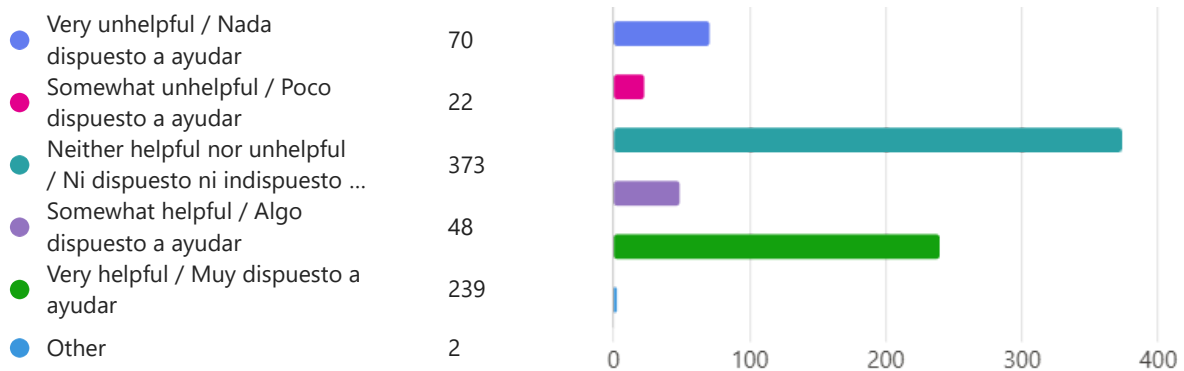
76. If you have received services from Community Action Partnership, how satisfied were you with the services provided to you? / Si ha recibido servicios de Community Action Partnership, ¿qué tan satisfecho quedó con los servicios que se le brindaron?



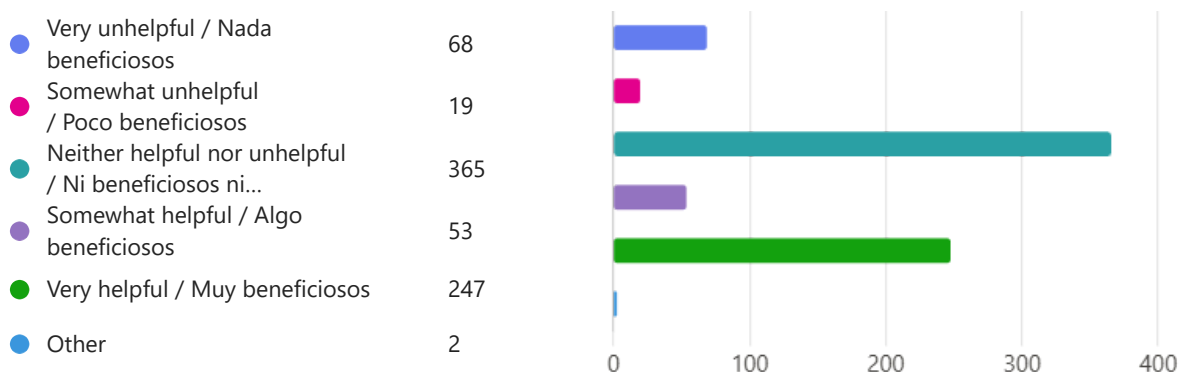
77. If you were unsatisfied with any of the services that you received, please tell us why. / Si no quedó satisfecho con alguno de los servicios que recibió, cuéntenos por qué.



78. How helpful did you feel the staff were? / ¿Qué tan servicial le pareció el personal?



79. How helpful did you feel the services were? / ¿Qué tan beneficiosos considera que fueron los servicios?



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Demographics

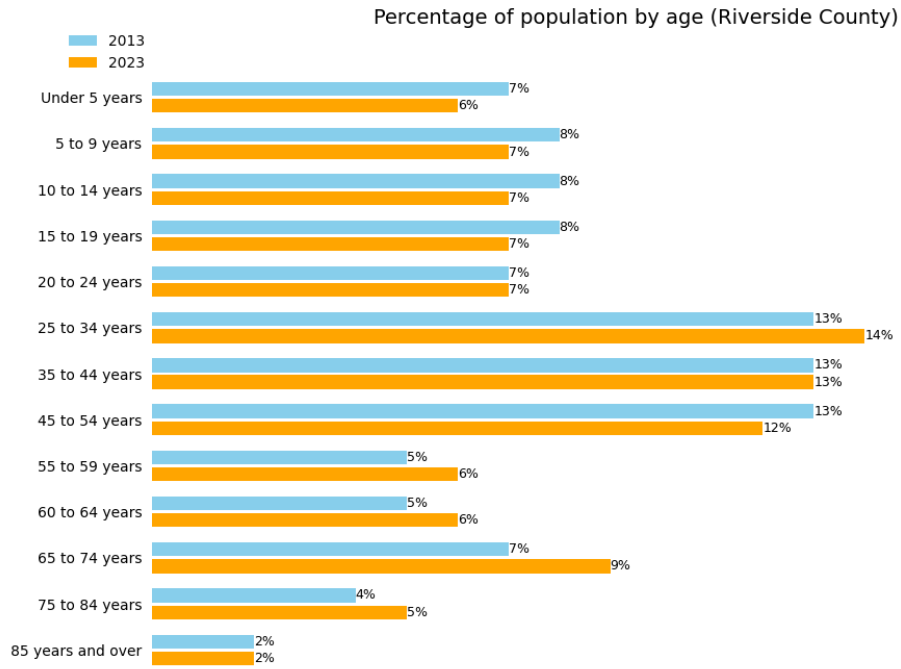
Riverside County's population has increased by 14% over the past decade. The 65+ age group has experienced the most significant growth in absolute numbers, followed closely by the 55-64 age group. Notably, there has been a consistent 1% growth in the 55 to 59, 60 to 64, and 65 to 74 age groups, over the decade indicating an increasing demand for healthcare, senior housing, and social services.

Conversely, the younger population (under 5 years, 5 to 9 years, 10 to 14 years, and 15 to 19 years) has experienced a slight decline, decreasing from 7% in 2013 to 6% in 2023. Meanwhile, the working-age population (25 to 54 years) has remained relatively stable at 7%, ensuring workforce consistency over the period.

The county's gender distribution has remained stable, with females exceeding males by slightly over 1% in the 55+ age group and by less than 1% overall. Age distribution has also remained relatively constant, with no more than a 2% variation between 2013 and 2023.

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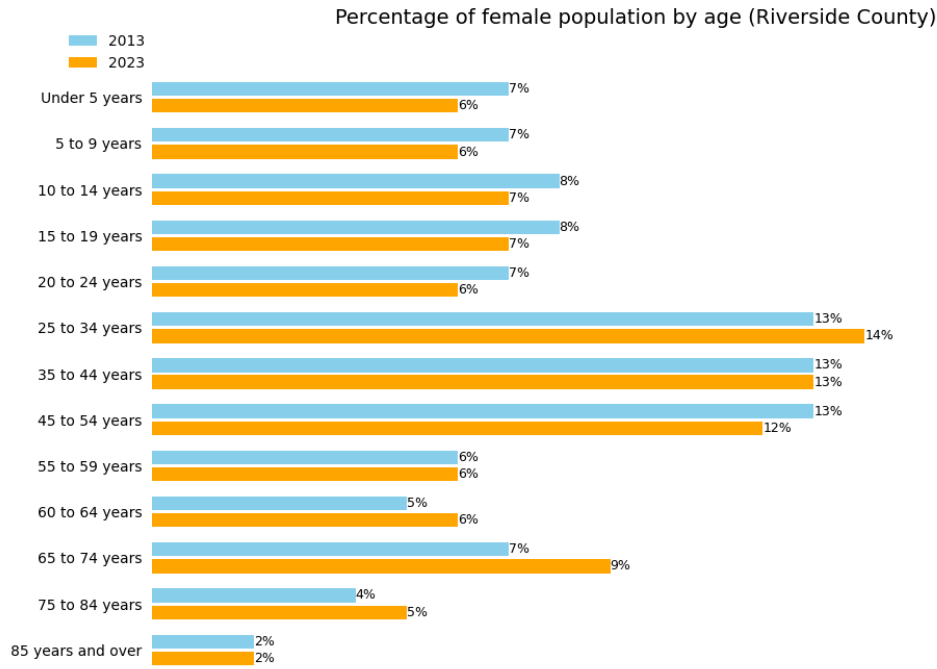
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Source: 2013 and 2023 ACS 5-Year Estimates

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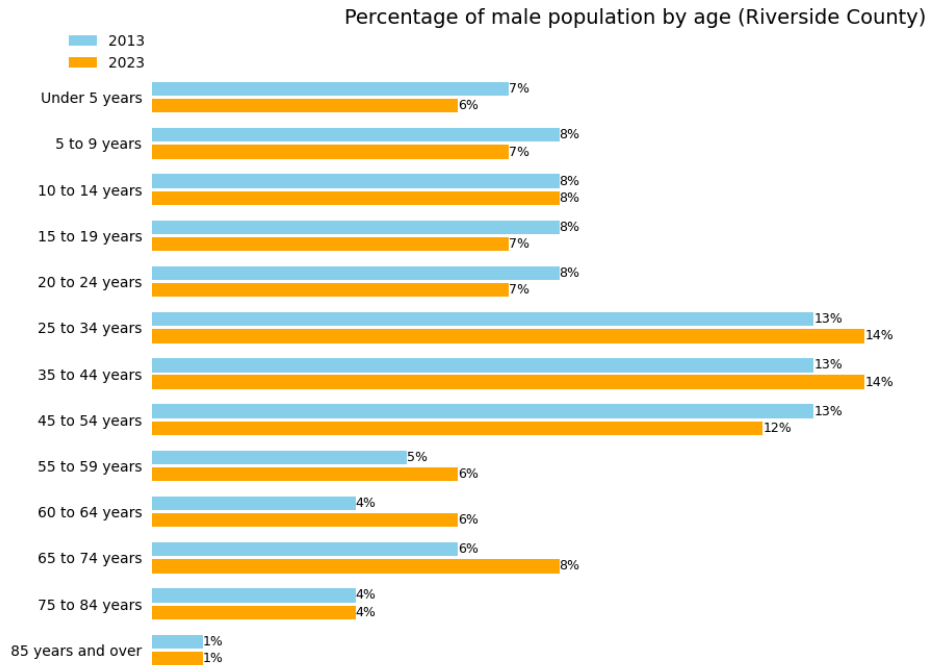
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Source: 2013 and 2023 ACS 5-Year Estimates

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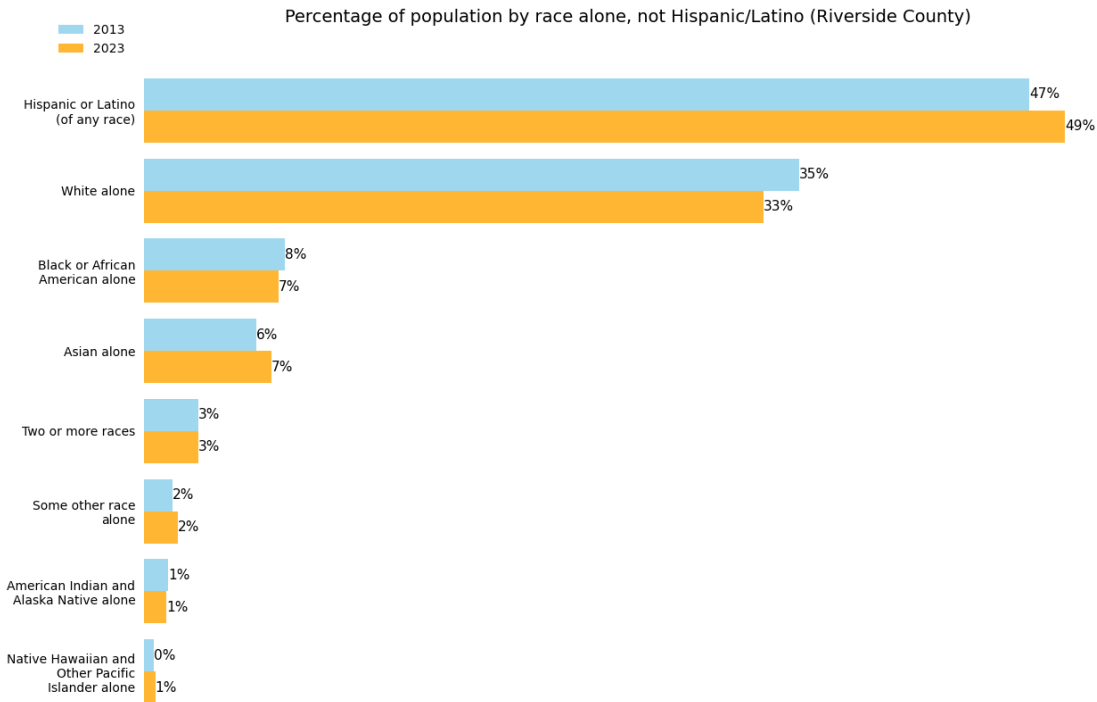
Source: 2013 and 2023 ACS 5-Year Estimates

Race/Ethnicity

The percentage of whites has decreased in the County between 2013 and 2023, from approximately 35% to approximately 33%. While the percentage of other races have remained relatively similar, the percentage of Asian alone and two or more races has increased by approximately 1% each. The percentage of those who identify as Hispanic/Latino has increased in the region by approximately 2%.

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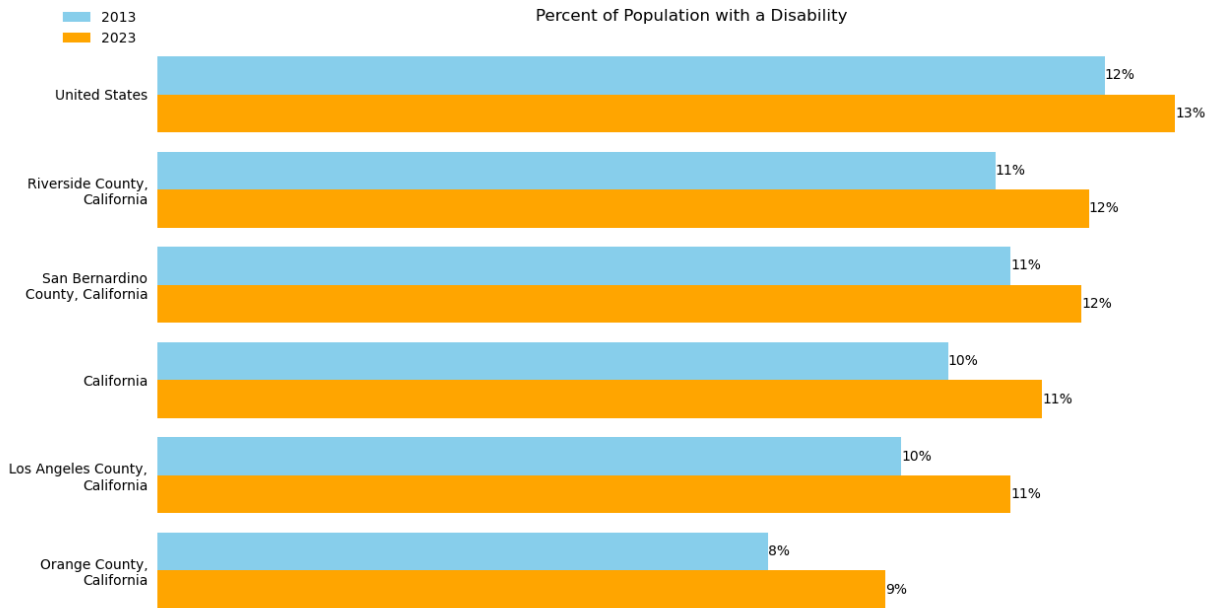


Source: 2013 and 2023 ACS 5-Year Estimates

Disability Status

The percentage of individuals reporting a disability has slightly increased from 2013 to 2023, though the change is minimal. Riverside County's disability rate is similar to that of San Bernardino County's but slightly higher than those in Los Angeles and Orange counties. Los Angeles County's disability rate is comparable to the California state average.

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Source: 2013 and 2023 ACS 5-Year Estimates

Veteran Status

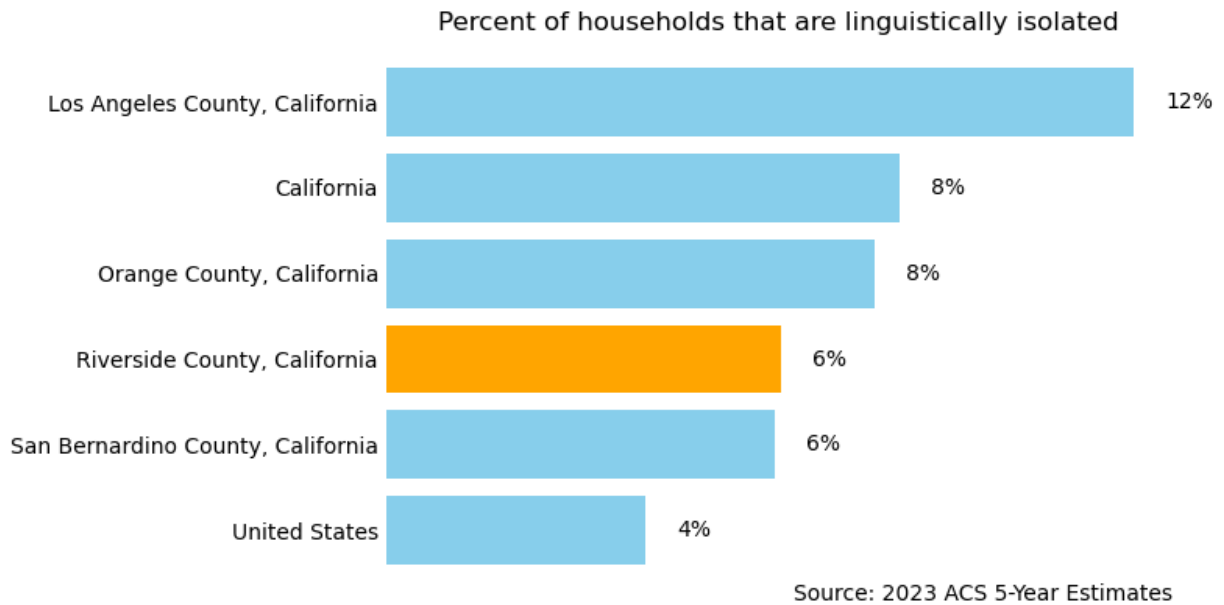
In 2013, nearly 7% of Riverside County’s population identified as veterans, decreasing slightly to 6% by 2023. The veteran population remained largely stable over the decade.

English Proficiency

There were fewer households reporting linguistic isolation in 2023 compared to 2013. In 2013, 7% of households were

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linguistically isolated, whereas this figure declined to just over 6% in 2023, reflecting a decrease over the past decade.

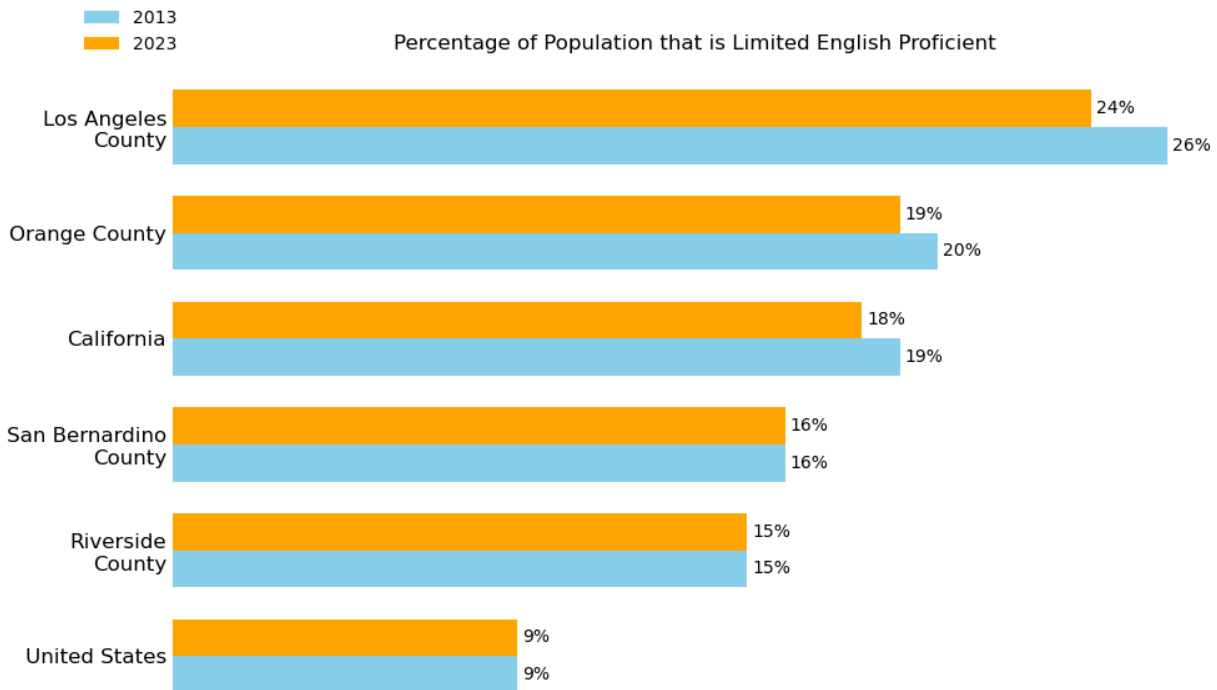


In 2023, approximately 56% of residents aged 5 and older in Riverside, California speak only English at home, compared to 78% of the total U.S. population. Additionally, 44% of Riverside's population speaks a language other than English at home, and 15% of the population speaks English less than "very well."

There has been no significant change in overall English language proficiency between 2013 and 2023, although a slight improvement is observed over the decade. Although the percentage of individuals with limited English proficiency in Riverside County remains higher than the national average, it is lower than that of California and neighboring counties,

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including San Bernardino, Los Angeles (which had the highest rate among the studied regions), and Orange County.



Source: 2013 and 2023 ACS 5-Year Estimates

Riverside county children (0-17)

As of 2021, the majority of the County's children are between 12 and 17 years old, with over 62% identifying as Hispanic or Latino (of any race). The vast majority (84%) live in households where they are directly related to the householder, while 29%

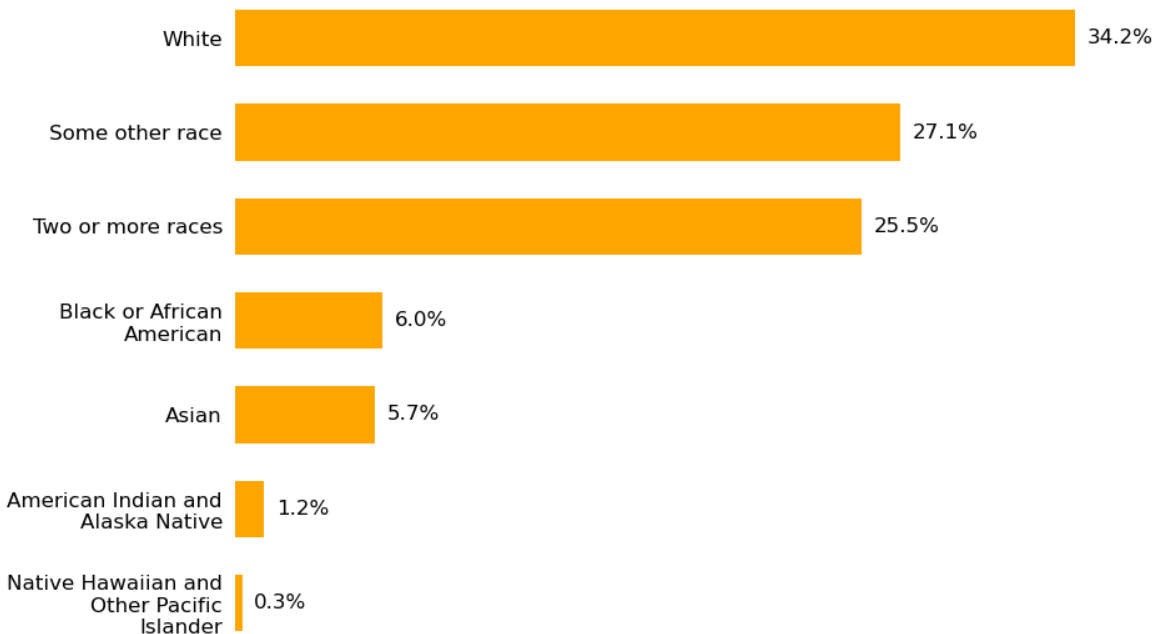
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reside with a grandparent. Most children (64.4%) live in owner-occupied housing units, while 35.6% reside in renter-occupied units. This marks a 2% increase in children living in owner-occupied housing and a corresponding 2% decrease in those in renter-occupied units compared to the previous report.

Child Population by age, Riverside County (2023)



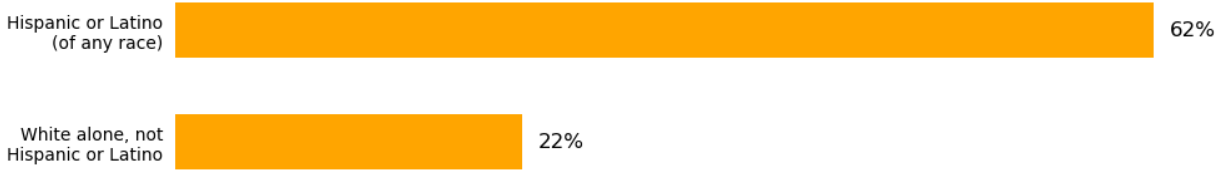
Child Population By Race in Riverside County, California (2023)



Source: 2023 ACS 5-year Estimates

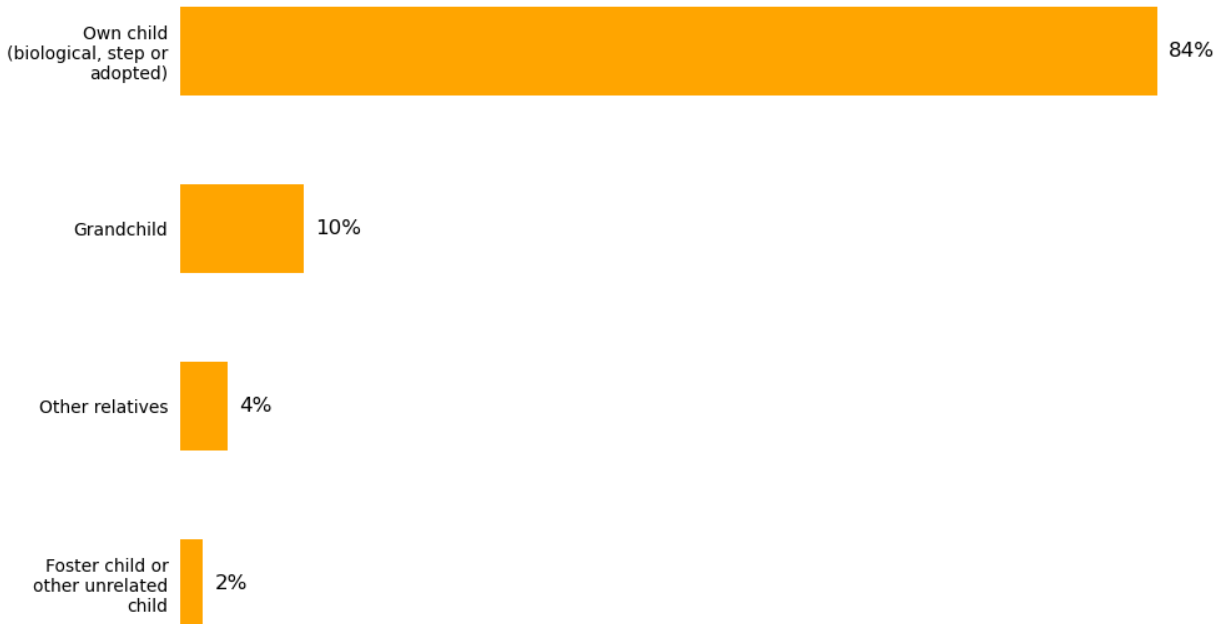
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Child Population by Hispanic/Latino Ethnicity (Riverside County, 2023)



Source: 2023 ACS 5-year Estimates

Child Population By Relationship to Householder in Riverside County, California (2023)



Source: 2023 ACS 5-year Estimates

The percentage of foreign-born children in the county is relatively low at 0.5%. Additionally, approximately 25.36% of children live in households receiving Supplemental Security

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Income (SSI), cash public assistance, or Food Stamp/SNAP benefits.

Focus: Riverside County Seniors (65+)

Most of the region’s senior population identifies as White (32%), while more than half identify as Hispanic/Latino. Approximately 6% of seniors aged 65 and older live with grandchildren, with 2.2% serving as their primary caregivers.

Among the foreign-born senior population, 15.73% entered the U.S. in 2010 or later, 3.93% are naturalized U.S. citizens, and 11.79% are non-citizens. Most seniors (70.03%) speak only English at home, reflecting an increase from 58.7% in 2013. Additionally, 6.02% speak English less than "very well," while 5% do not speak English at all.

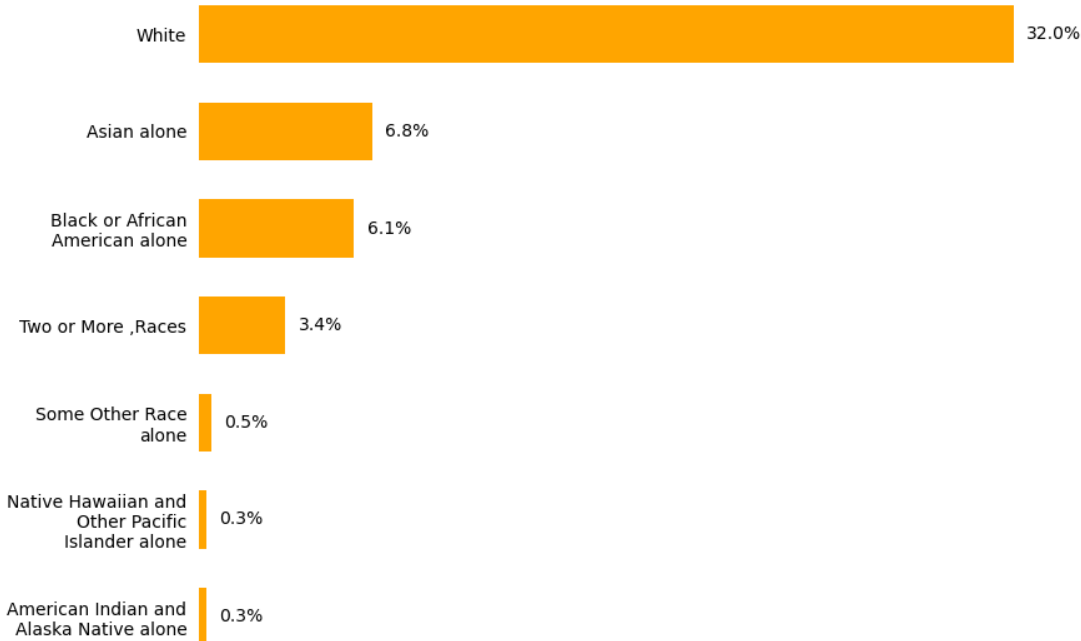
Senior Population by Hispanic/Latino Ethnicity (Riverside County, 2023)



Source: 2023 ACS 5-year Estimates

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Senior Population by Race (Riverside County, 2023)



Source: 2023 ACS 5-year Estimates

Education

Graduation rates in the county are generally high, with all subgroups reporting a graduation rate of over 87% for the 2023-2024 academic year when disaggregated by race and ethnicity. However, the percentage of graduates meeting UC/CSU admission requirements varies significantly across racial and ethnic groups. While Asian students demonstrate relatively high rates, with 74.24% meeting the criteria, American Indian or Alaska Native (35.21%), African American (41.26%), and Hispanic or Latino (41.20%) students exhibit considerably lower rates of meeting UC/CSU requirements.

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Among the 2023-2024 cohort of socioeconomically disadvantaged students, overall graduation rates remain relatively high, ranging from 84.50% among American Indian or Alaska Native students to 96% among Filipino students. However, the percentage of graduates meeting UC/CSU requirements varies significantly, with American Indian or Alaska Native students at the lowest rate (31.90%) and Filipino students at the highest (71.75%). Similar to overall trends, Pacific Islander (41.18%) and African American (37.73%) students in this subgroup also have lower rates of meeting UC/CSU requirements.

2023-24 Cohort Graduation Rate Broken Down by Race/Ethnicity

Race / Ethnicity	Cohort Students	Cohort Graduation Rate	Graduates Meeting UC/CSU Requirements	Graduates Meeting UC/CSU Requirements Percentage
African American	2,043	90.40%	843	41.26%
American Indian or Alaska Native	142	86.60%	50	35.21%
Asian	1,242	95.10%	922	74.24%
Filipino	741	96.80%	555	74.90%

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Hispanic or Latino	23,575	91.90%	9,713	41.20%
Pacific Islander	97	92.80%	42	43.30%
White	5,925	93.90%	3,288	55.49%
Two or More Races	1,151	92.90%	641	55.69%
Not Reported	204	91.20%	89	43.63%

Source: <https://dq.cde.ca.gov/dataquest/dqcensus/CohRate.aspx?cde=33&agglevel=County&year=2023-24&initrow=&ro=y>

2023-24 Cohort Graduation Rate Broken Down by Race/Ethnicity, socioeconomically disadvantaged subgroup

Race / Ethnicity	Cohort Students	Cohort Graduation Rate	Graduates Meeting UC/CSU Requirements	Graduates Meeting UC/CSU Requirements Percentage
African American	1,776	89.80%	670	37.73%
American Indian or Alaska Native	116	84.50%	37	31.90%
Asian	952	94.60%	681	71.53%
Filipino	503	96.00%	360	71.57%

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Hispanic or Latino	21,455	91.60%	8,350	38.92%
Pacific Islander	85	94.10%	35	41.18%
White	3,480	92.00%	1,625	46.70%
Two or More Races	735	91.00%	343	46.67%
Not Reported	173	89.60%	65	37.57%

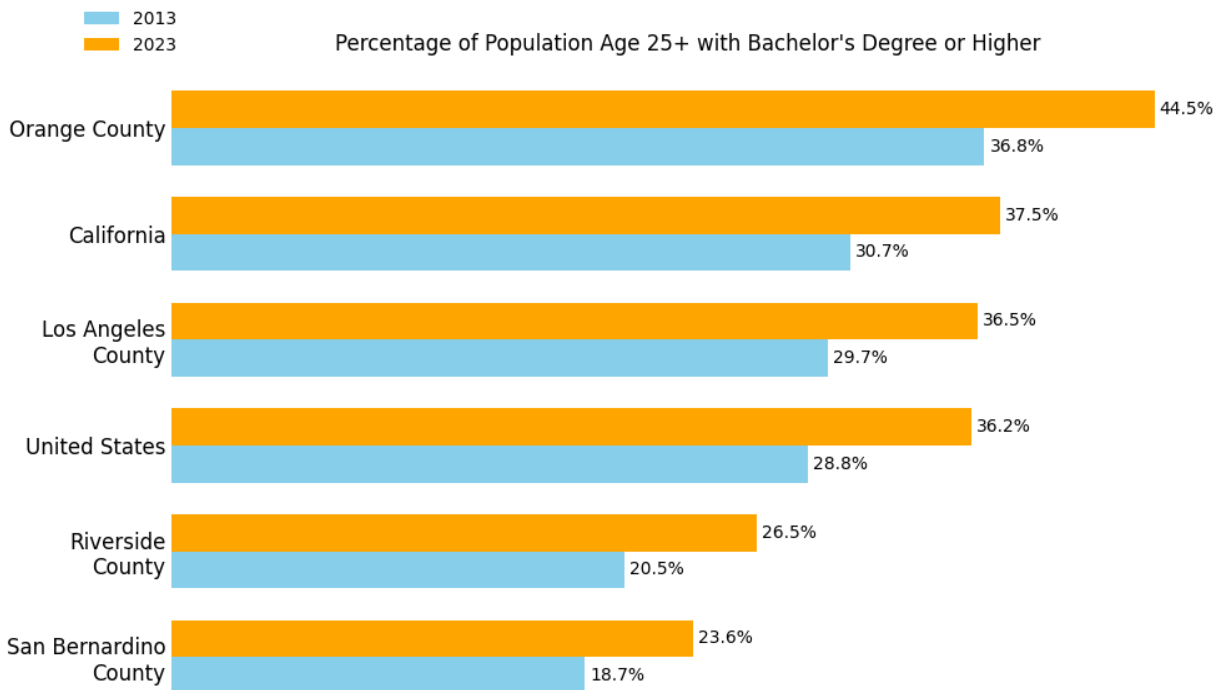
Source:

<https://dq.cde.ca.gov/dataquest/dqcensus/CohRate.aspx?cds=33&aggllevel=County&year=2021-22>

Educational Attainment (25+)

Over the past decade, the county has made notable progress in educational attainment. In 2013, approximately 21% of the population aged 25 and older held a bachelor's degree or higher. By 2023, this figure had risen to approximately 27%. While these rates surpass those of San Bernardino County, they remain below the national average, as well as those of California, Los Angeles County, and Orange County.

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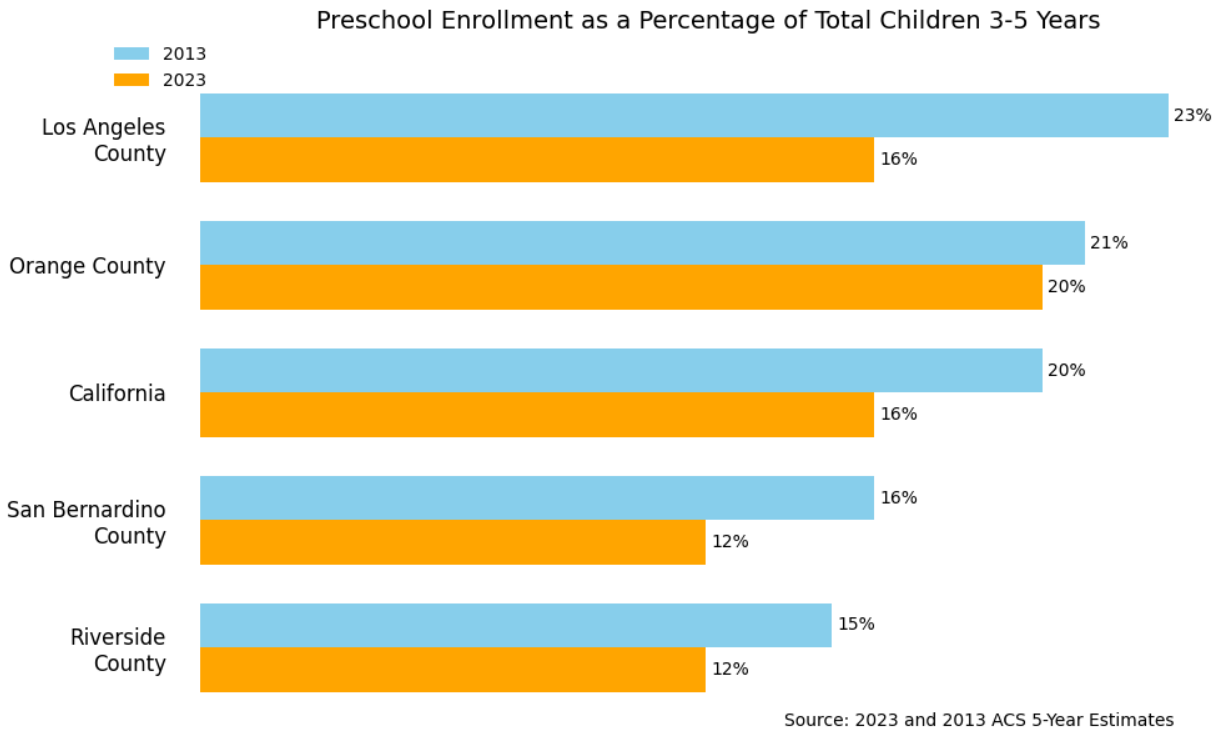
Source: 2013 and 2023 ACS 5-Year Estimates

Early Education Metrics

According to data from the California Department of Education, only 37.6% of third-grade students in Riverside County met or exceeded the standard for English/Language Arts, and just 38.89% met or exceeded the standard for Mathematics during the 2023–2024 school year ([Source: https://caaspp-elpac.ets.org/caaspp/DashViewReportSB?ps=true&lstTestYear=2024&lstTestType=B&lstGroup=1&lstSubGroup=1&lstGrade=3&lstSchoolType=A&lstCounty=33&lstDistrict=00000&lstSchool=0000000&lstFocus=a](https://caaspp-elpac.ets.org/caaspp/DashViewReportSB?ps=true&lstTestYear=2024&lstTestType=B&lstGroup=1&lstSubGroup=1&lstGrade=3&lstSchoolType=A&lstCounty=33&lstDistrict=00000&lstSchool=0000000&lstFocus=a))

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Data shown in the graph below has been taken from the 10-year census data 2013 and 2023.



Free and Reduced-Price Meals

In Riverside County, over half of schools had a student population where 71% or more qualified for free or reduced-price +meals in school year 2023-2024

Housing

According to data from the California Association of Realtors, the median price of existing single-family homes has experienced a significant increase of over 138% over the past

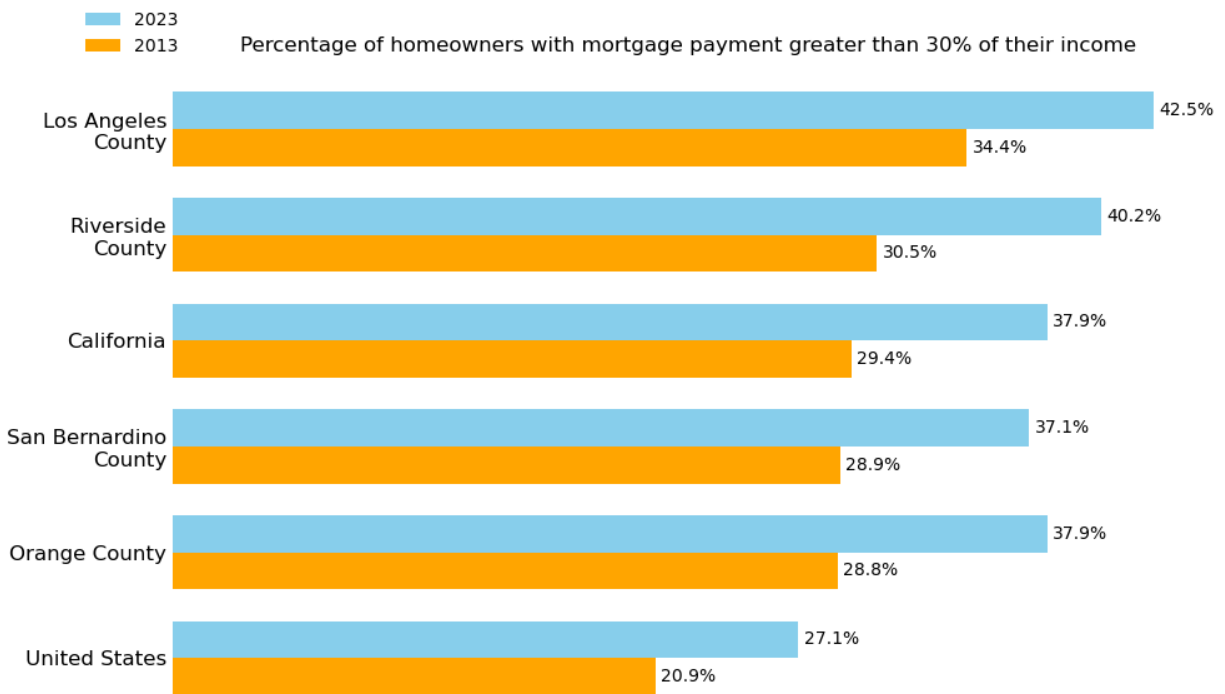
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decade, rising from \$240,000 in December 2013 to \$570,000 in December 2023.

Median Home Price

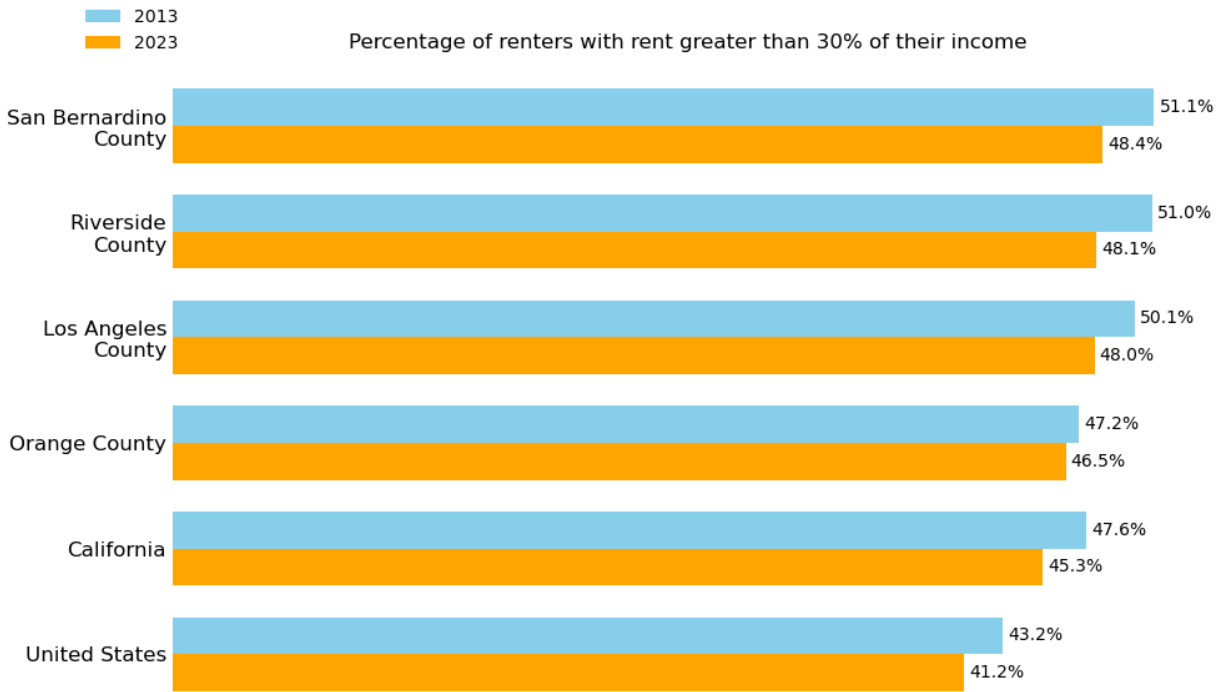
Cost Burdened:

Homeowners are paying a higher percentage of their income in housing and rent over the past decade. In 2013, approximately 51% of renters spent more than 30% of their income on rent, a figure that declined slightly to 48.1% in 2023. Homeowners also faced housing cost burdens, with 40.2% allocating more than 30% of their income toward mortgage payments in 2013. By 2023, this percentage had decreased to 30.5%.



Source: 2013 and 2023 ACS 5-Year Estimates

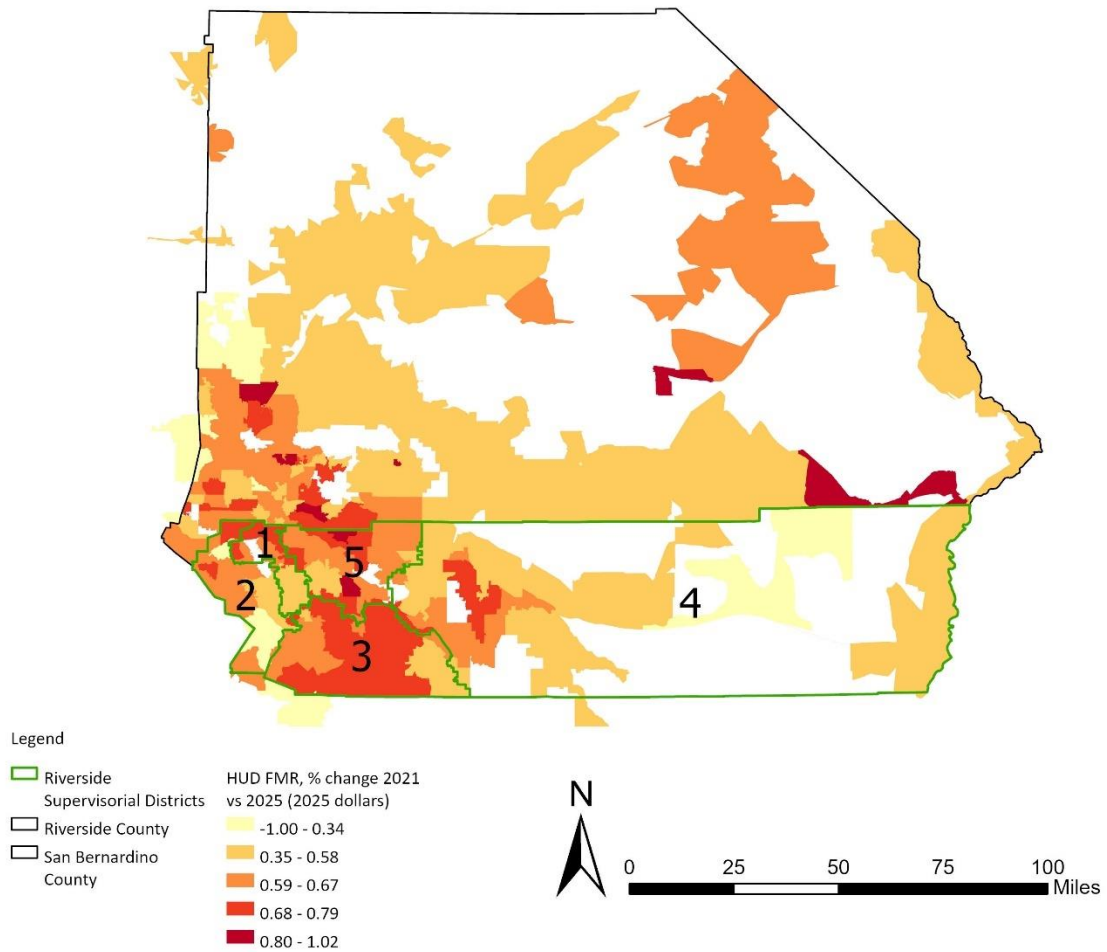
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Source: 2013 and 2023 ACS 5-Year Estimates

Change in Fair Market Rate

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The HUD-defined Fair Market Rent has increased in the region over time. This map above shows the percentage increase in HUD Fair Market Rent (FMR) from 2021 to 2025 across Riverside and San Bernardino Counties. Darker red areas experienced the highest rent increases (up to 102%). Lighter yellow areas saw the lowest increases (around 34% or less). Riverside County is outlined in green and divided into five Supervisory Districts (green boundaries labeled 1–5). The data

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helps identify where rents are rising fastest, which may impact on affordability and housing needs in those regions.

Housing Wage

The U.S. Department of Housing and Urban Development (HUD) generally defines housing as affordable when a household spends no more than 30% of its income on housing costs, including utilities. However, a significant number of households in the County exceed this threshold. One useful measure for assessing housing affordability is the housing wage - the hourly wage a full-time worker must earn to afford a rental unit at Fair Market Rent (FMR) without spending more than 30% of their income on housing.

In Riverside County, the housing wage required to afford a two-bedroom apartment at Fair Market Rent in 2024 was \$40.36 per hour, equating to an annual income of approximately \$83,960. For households earning less than this amount, achieving housing affordability would require the equivalent of 2.5 full-time jobs at the minimum wage.

An analysis of Bureau of Labor Statistics data on mean hourly wages of various occupations in the region, a significant number pay a lot less than the housing wage for a 2-bedroom apartment at fair market rent. Even when considering the fair market rent for a 1-bedroom apartment, many occupations pay less than the corresponding housing wage. Several of the largest occupations in the region account for the lowest hourly

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pay. For example, home health and personal care aides account for one of the largest employment occupations in the region, but pay among the lowest hourly rates, hovering at around a \$17/hour median wage. This becomes an important consideration as while healthcare is a major employment sector in the region, there is a large pay difference between the various types of individual jobs, especially so for healthcare-adjacent occupations.

Healthcare Support Occupations represent one of the largest major occupational groups in the Riverside-San Bernardino-Ontario Metropolitan Statistical Area (MSA). According to May 2023 data from the Bureau of Labor Statistics (BLS), the median hourly wage for this group was \$18.13. Within this category, Home Health and Personal Care Aides constitute the largest subcategory in the region. As of the same reporting period, the median hourly wage for this subcategory was \$16.07, underscoring the relatively lower wages earned by workers in this essential but often undervalued sector.

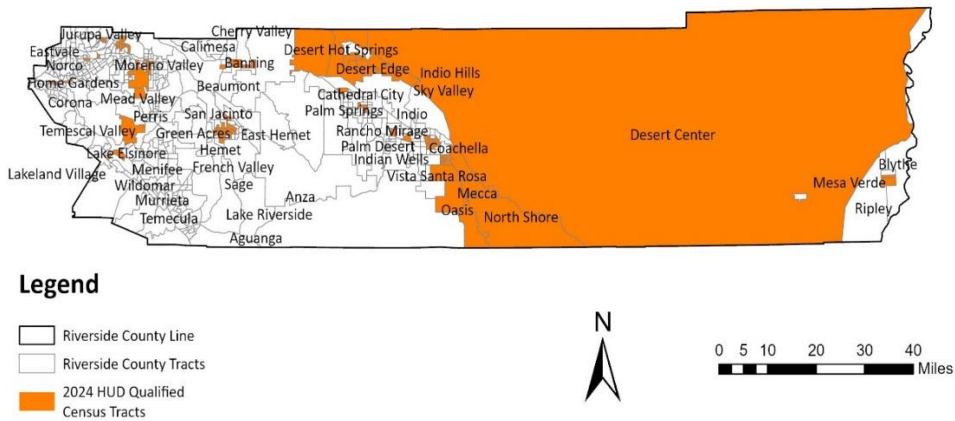
Healthcare jobs represent a significant share of the region's workforce. While the highest wages are typically found in the Healthcare Practitioners and Technical Occupations group, lower wages are more common in Healthcare Support Occupations, such as Home Health Care Services. These roles often require only a high school diploma or equivalent, and positions with lower educational requirements tend to offer the

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lowest hourly wages, despite making up the largest share of jobs in the sector.

Low- Income Housing Tax Credit Qualified Census Tracts/ Difficult Development Areas

2023 HUD-Designated Qualified Census Tracts

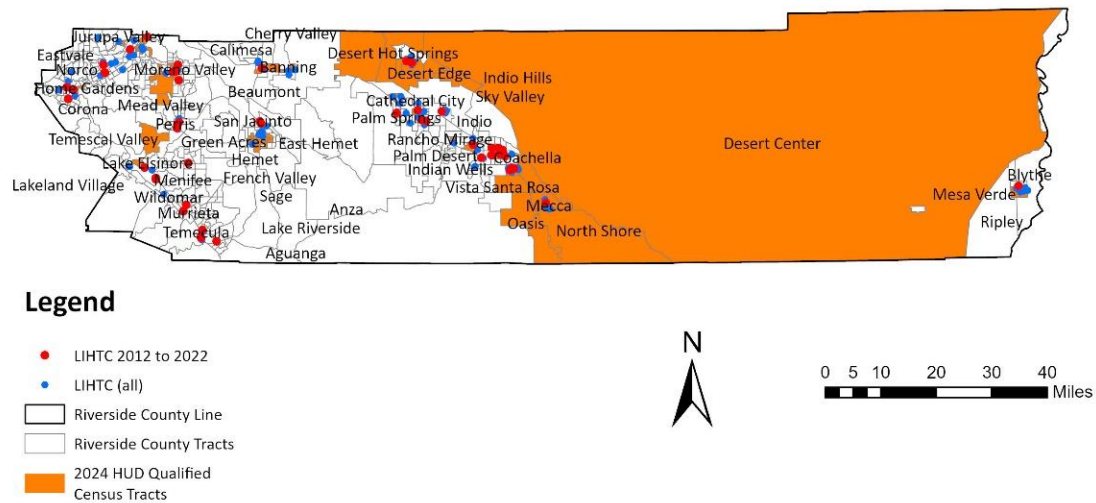


RED dots in the figure below are LIHTC developments placed in

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service since 2012, which were designated as low income. Blue dots show all LIHTC developments in the county.

Data Source:



<https://www.huduser.gov/portal/datasets/lihtc/property.html>

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According to 2021- LIHTC-Tenant Tables, Characteristics of LIHTC households in California include:

- 92.8% Disability status reported for at least one member.
- 13.1% heads of households identify as Hispanic (of any race) Note: Data from 2022 Tenant table is too low
- 34.9% of households had at least one member under 18 years of age; 44.7% of households had at least member aged 62 or over.
- 54.5% of households had an annual income of 0.1% to 30% of the derived area median gross income.
- 41% of households reported spending more than 30% of their annual household income on rent.

Utility Assistance

In 2023, the most recent year for which data are available, over 25,000 households received assistance under the Low-Income Home Energy Assistance Program. Of these, 6464 households received home energy assistance, 5709 households received year-round crisis assistance, 245 households received weatherization assistance, and 12390 households received bill payment assistance.

LIHEAP assistance by type, 2023

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LIHEAP Assistance Type	Assisted Households	Under 75% poverty	75%-100% poverty	101%-125% poverty	126%-150% poverty	Over 150% poverty	60 years or older (elderly)	Disabled	Age 5 years or under (young child)
Heating (HEAP, Electric)	4125	1180	869	1062	512	502	2558	1678	802
Heating	794	233	147	182	98	134	505	382	192
Cooling (HEAP, Electric)	2339	724	417	578	265	355	1261	955	544
Year-round crisis	5709	2190	820	836	689	1174	1682	1460	1767
Weatherization	245	56	52	56	32	49	162	88	26
Bill Pmt Assistance	12390	4114	2164	2526	1502	2084	5701	4221	3170

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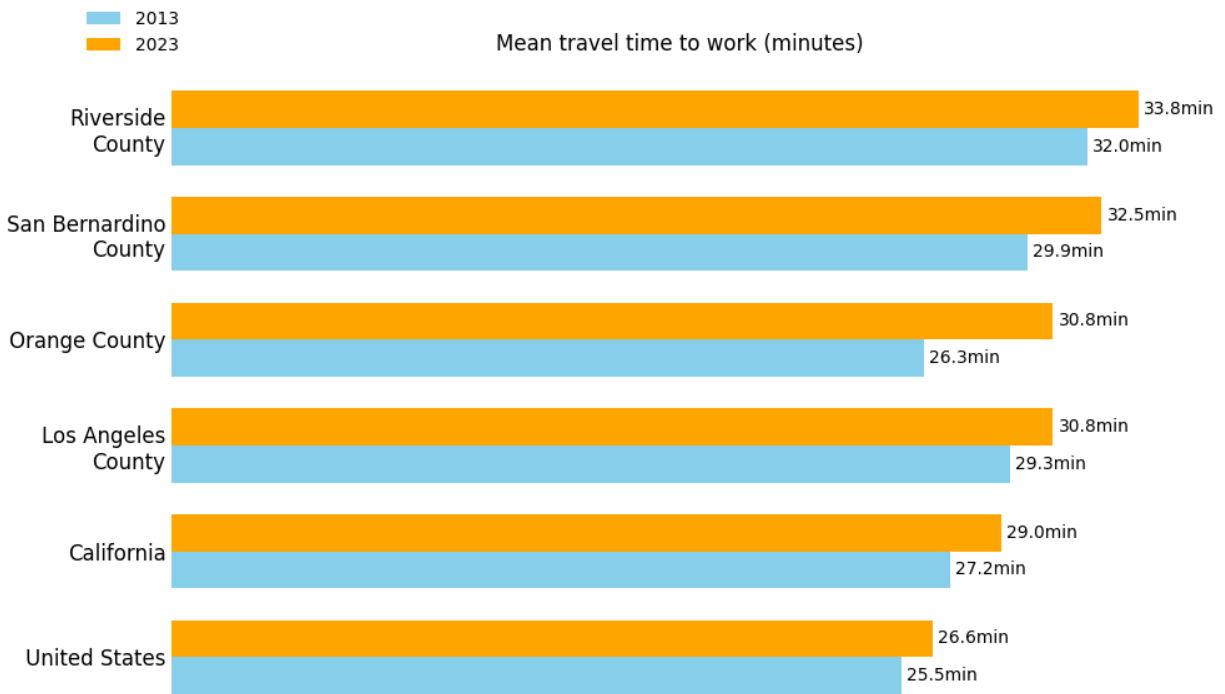
https://data.ca.gov/dataset?q=liheap&sort=score+desc%2C+metadata_modified+desc

Commute:

Many households in Riverside County face long commutes, with travel times exceeding 30 minutes. In 2013, the average commute time was approximately 32 minutes, rising to about 34 minutes by 2023. Most commuters relied on cars, trucks, or vans around 90% in 2013, slightly decreasing to 88% in 2023, while public transportation usage remained low at approximately 1% in both years. Notably, the percentage of residents working from home more than doubled, increasing from 5% in 2013 to 11% in 2023.

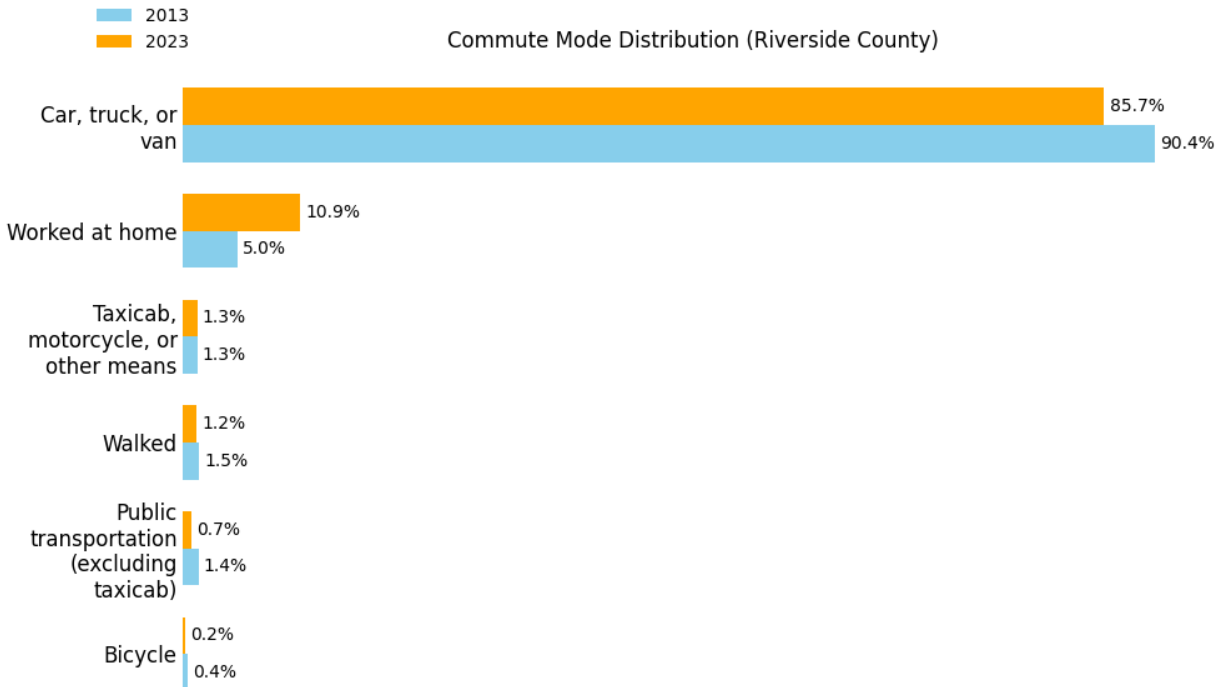
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Source: 2013 and 2023 ACS 5-Year Estimates

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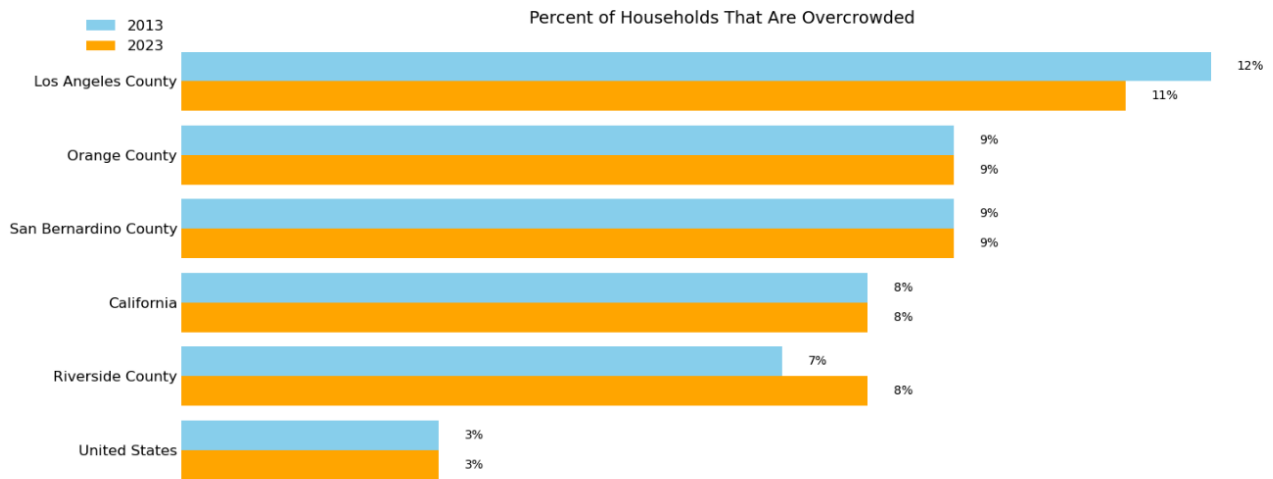
Source: 2013 and 2023 ACS 5-Year Estimates

Overcrowding

The proportion of households experiencing overcrowding has increased across all regions over the past decade. Los Angeles County continues to have the highest overcrowding rate, while Orange County and San Bernardino County have remained relatively stable. In Riverside County, overcrowding increased by 1% over the decade, a trend that mirrors the statewide

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pattern.



Source: 2013 and 2023 ACS 5-Year Estimates

Homelessness/PIT:

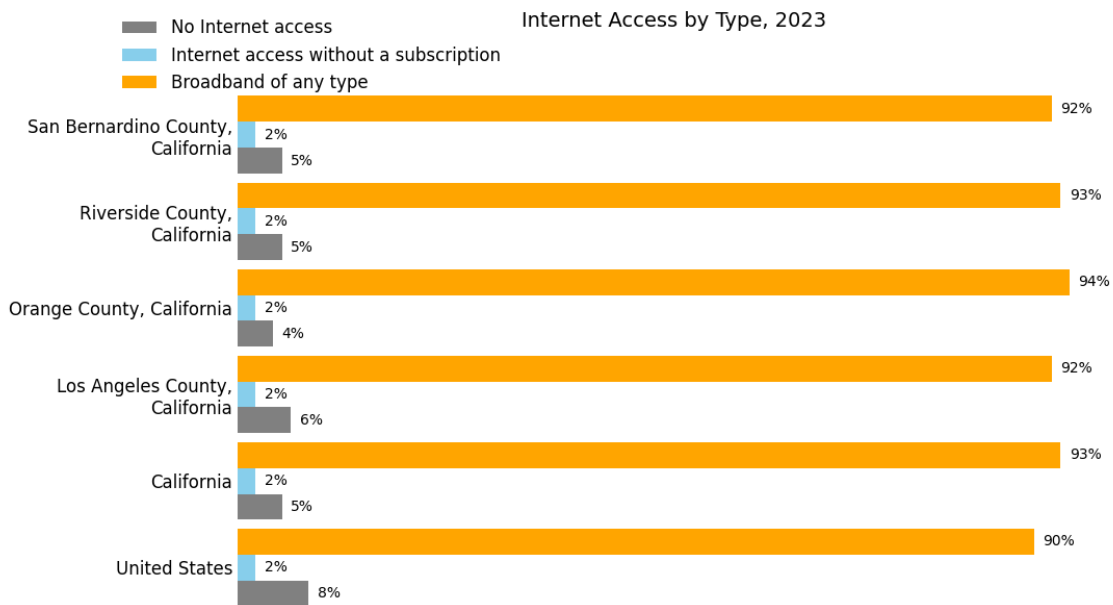
According to the 2023 Point-in-Time (PIT) Count, a total of 3,725 individuals were experiencing homelessness in Riverside County, including 2,441 unsheltered and 1,284 sheltered persons. This reflects a 12% increase compared to the 2022 count.

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Internet access

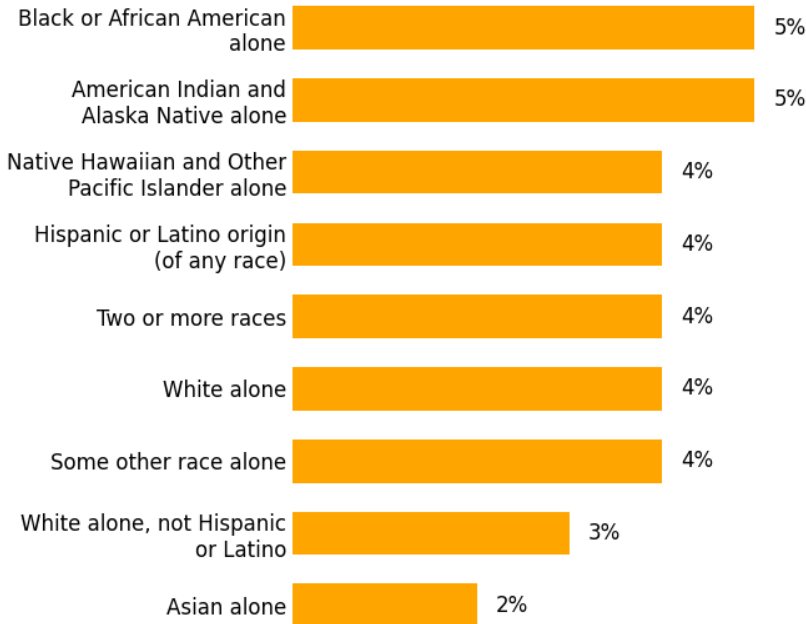
Users access the internet overwhelmingly by broadband (93%), though approximately 2% of the County’s population accesses the internet without some kind of subscription service.



Source: 2013 and 2023 ACS 5-Year Estimates

County Profile Appendix F

Percent of Population Without Internet Access by Race (Riverside County, 2023)



Source: 2013 and 2023 ACS 5-Year Estimates

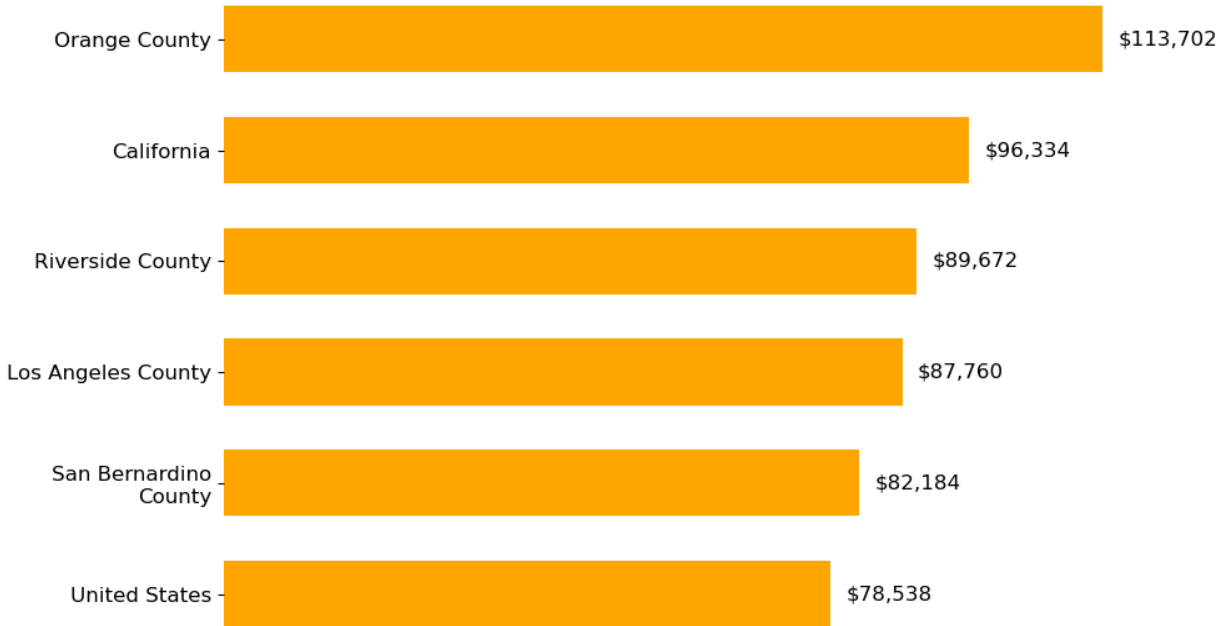
When breaking down the lack of internet access by race, Black or African American Alone, and, American Indian and Alaska Native Alone each accounted for the 5% of the population without an internet subscription, which is 3% below compared to 2021. Which means the county's lack of access to the internet by racial groups is going down to almost 0%.

Income:

Median household income has been increased over the past decade, from \$ 57,096 in 2012 to \$86,748 in 2022. In 2023 the median household income was \$89,672. So, there is almost a \$3000 rise in median household income each year.

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Median Household Income 2023



Source: 2013 and 2023 ACS 5-Year Estimates

Asset Management:

In 2023, approximately 80% of households in the Riverside-San Bernardino-Ontario metropolitan region had a bank account. Among those with a college degree, 77.7% reported having a bank account. Similarly, 78.6% of employed individuals, 89.2% of those with an annual income of at least \$75,000, and 80% of individuals aged 25 to 64 had access to banking services. Overall, 79.2% of residents living in the metropolitan area maintained a bank account.

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Characteristics	Number of Households (1000s)	Number of Households (PCT)	Unbanked	Banked: Underbanked	Banked: Fully banked
All Households	1490	100	4.4	16.4	79.2
Race/Ethnicity (PCT)					
Black	NA	100	NA	NA	NA
Hispanic	782	100	6.6	19.1	74.3
Asian	NA	100	NA	NA	NA
American Indian or Alaska Native	NA	100	NA	NA	NA
Native Hawaiian or Other Pacific Islander	NA	100	NA	NA	NA
White	NA	100	NA	NA	NA
Two or More Races	NA	100	NA	NA	NA
Age group (PCT)					
Not enough observations to provide estimates by Age group					
Education (PCT)					
No high school diploma	NA	100	NA	NA	NA
High school diploma	NA	100	NA	NA	NA
Some college	574	100	1.6	21.1	77.2
College degree	NA	100	NA	NA	NA
Employment status (PCT)					
Employed	967	100	4.2	17.1	78.6
Unemployed	NA	100	NA	NA	NA
Not in labor force	NA	100	NA	NA	NA
Family income (PCT)					
Less than \$15,000	NA	100	NA	NA	NA
\$15,000 to \$30,000	NA	100	NA	NA	NA
\$30,000 to \$50,000	NA	100	NA	NA	NA
\$50,000 to \$75,000	NA	100	NA	NA	NA
At least \$75,000	718	100	0.6	10.1	89.2
Disability status (PCT)					
Disabled, aged 25 to 64	NA	100	NA	NA	NA
Not disabled, aged 25 to 64	983	100	3.7	16.8	79.5
Metropolitan and nonmetropolitan status (PCT)					
Metropolitan area	1490	100	4.4	16.4	79.2

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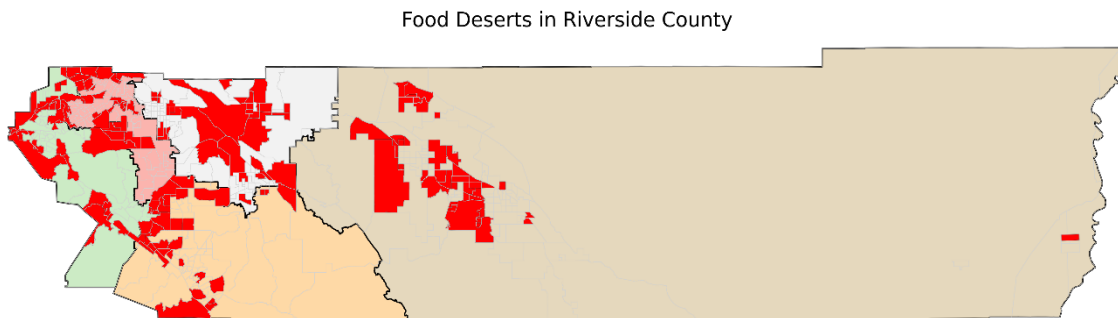
Not in metropolitan area	NA	100	NA	NA	NA
Not identified	NA	100	NA	NA	NA

DS: <https://household-survey.fdic.gov/custom-data>

Nutrition:

Food deserts (USDA)

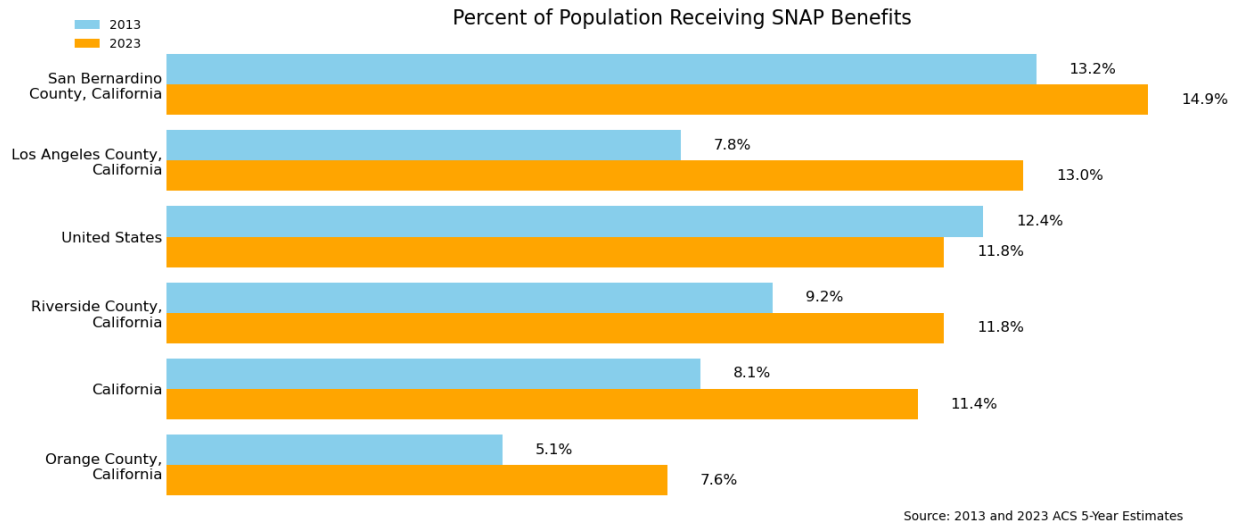
The figure below indicates in RED tracts where there is low access at 1 mile for urban areas and at 10 miles for rural areas, categorized by Riverside County Supervisorial Districts (blocks of color). The map below is produced from the data available from usda.gov which was updated in 2021. (DS: <https://www.ers.usda.gov/data-products/food-access-research-atlas>).



Access to food:

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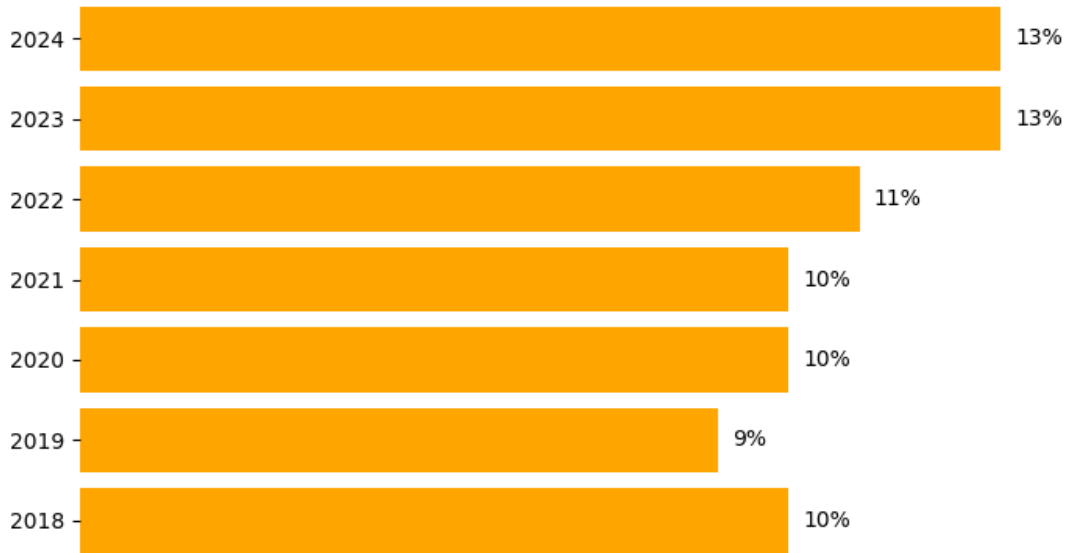
Data from the American Community Survey shows that the percentage of the County's population receiving SNAP benefits increased from 9% in 2013 to 12% in 2023.



CalFresh & SNAP: (CalFresh Utilization Rate which need to be revised)

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CalFresh Utilization Rate, 2018-2024



Source: CDSS CalFresh Data Dashboard

Source: <https://www.cdss.ca.gov/inforesources/data-portal/research-and-data/calfresh-data-dashboard>

In 2024 the largest age group served was 18-59 years old (145,058), followed by under 18-year-olds (129,815).

In 2022 the largest age group served was 18-59 years old (128,445), followed by under 18-year-olds (118,739).

Between 2013 and 2023, SNAP benefit utilization rates increased in both Riverside and San Bernardino Counties. In Riverside County, the percentage of the population receiving SNAP benefits rose from 9.2% in 2013 to 11.8% in 2023—an increase of approximately 2.6 percentage points. Similarly, San Bernardino County experienced a rise from 13.2% to 14.9%, marking a 1.7 percentage point increase. While both counties

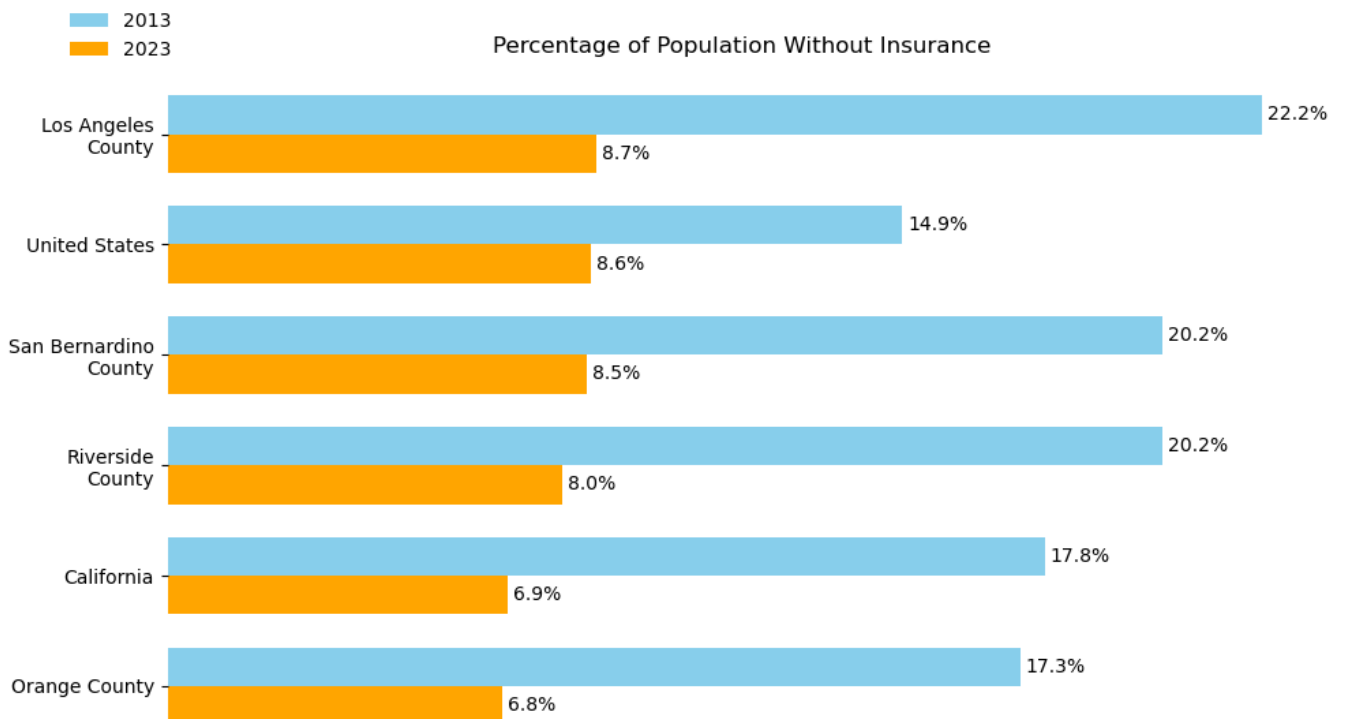
County Profile Appendix F

saw modest growth in SNAP participation over the decade, the rate of increase was lower than that observed in the previous ten years.

Health:

Coverage

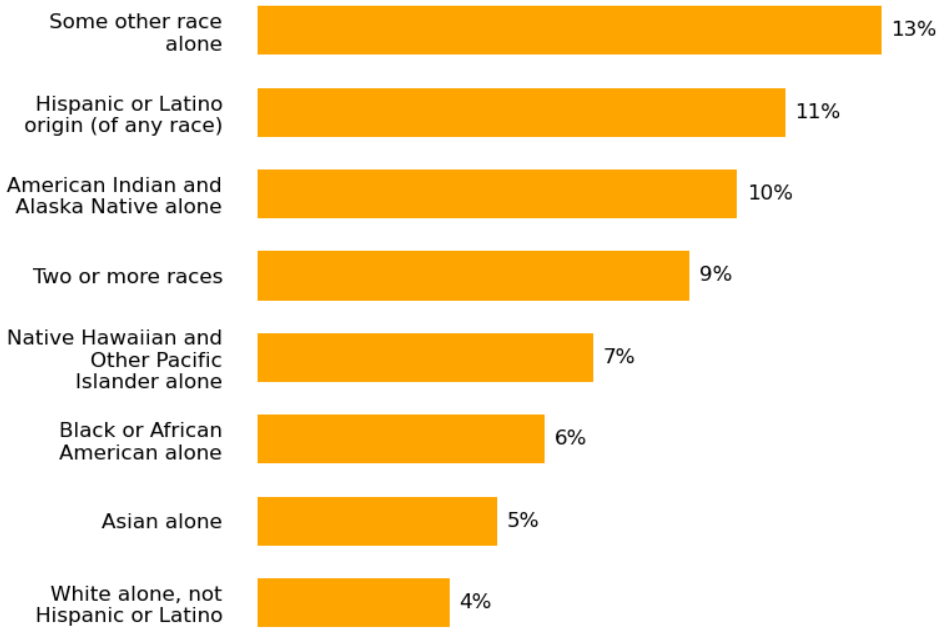
The percentage of uninsured individuals in the county has decreased significantly over the past decade. In 2013, approximately 20% of the county's population was uninsured, but by 2023, this number had dropped to just over 8%. Notably, there has been little change from 2021 to 2023, with the uninsured rate remaining relatively stable during this period.



Source: 2013 and 2023 ACS 5-Year Estimates

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Percent of each racial group without insurance (Riverside County, 2023)



Source: 2013 and 2023 ACS 5-Year Estimates

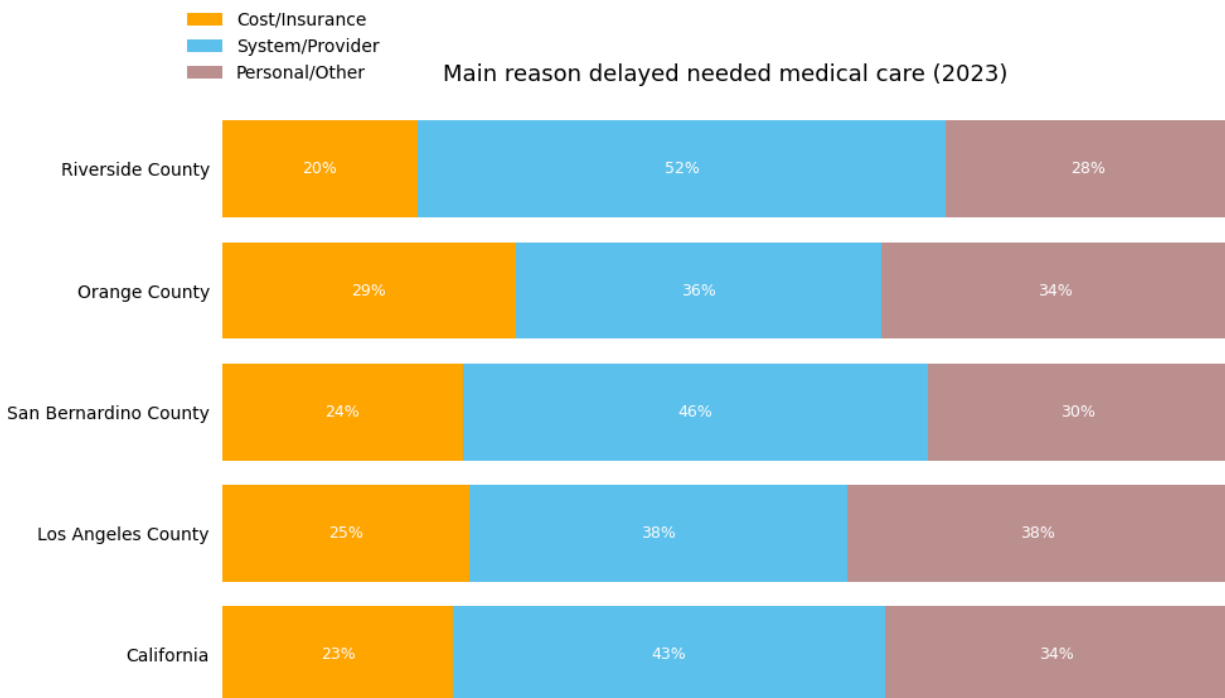
When analyzing the uninsured population by race, individuals classified as Some Other Race, Hispanic or Latino origin, and American Indian and Alaska Native have at least 10% of their respective populations without health insurance. Compared to 2021, this percentage has slightly decreased, indicating a relatively greater increase in health insurance coverage across each racial group.

Barriers to Care (CHIS)

According to data collected by the California Health Interview Survey, Riverside County in 2023, approximately 23.2% of CHIS reported delays in communication with provider or pharmacy, and approximately 52.9% has an insurance approval issue.

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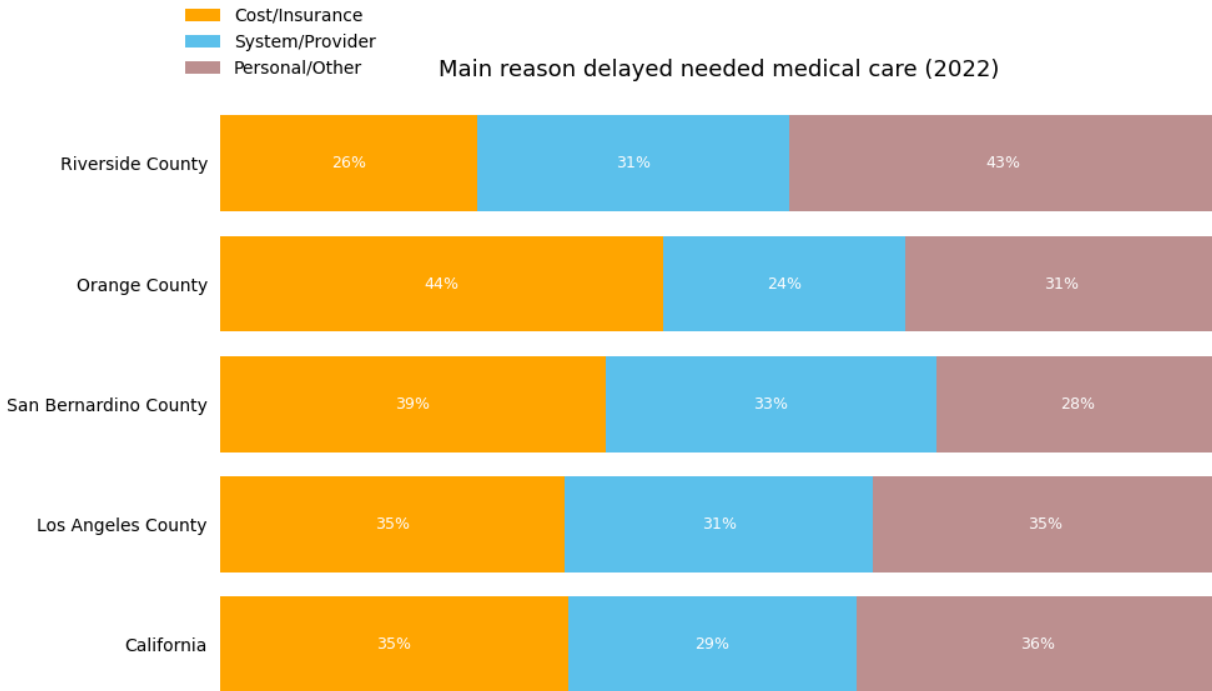
Among those who are currently uninsured, cost was cited as the primary reason. Likewise, for individuals who reported delaying or forgoing necessary medical care, cost was identified as a major contributing factor.



Source: 2023 California Health Interview Survey Estimates

In 2023 survey, the main reason for delaying needed medical care was Healthcare system/provider issues and barriers (52%), followed by personal and other reasons (28%), and then Cost, lack of insurance, or other insurance – related reasons (20%).

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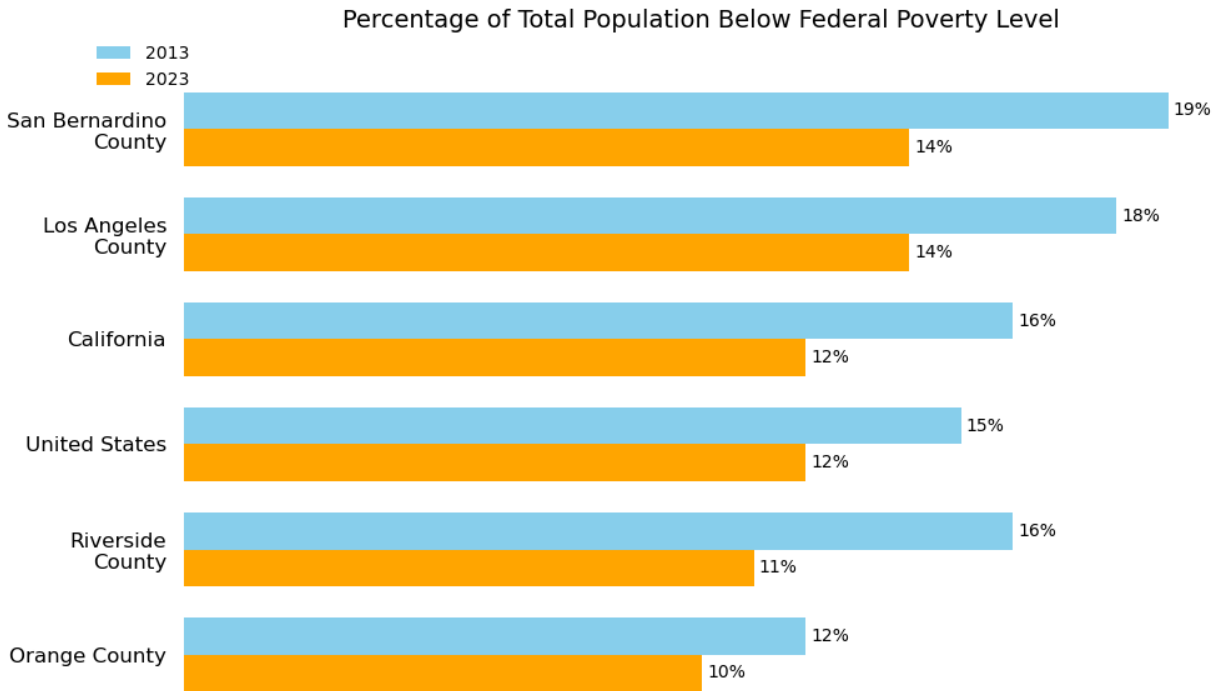
Source: 2022 California Health Interview Survey Estimates

In comparison, the 2022 survey found that approximately 26% of respondents delayed needed medical care due to cost, lack of insurance, or other insurance-related reasons; 31% cited healthcare system or provider-related issues and barriers; and 43% cited personal or other reasons.

Poverty

Over the past decade, the percentage of individuals living in poverty in Riverside County has experienced a modest decline of 5%, decreasing from 16% in 2013 to 11% in 2023.

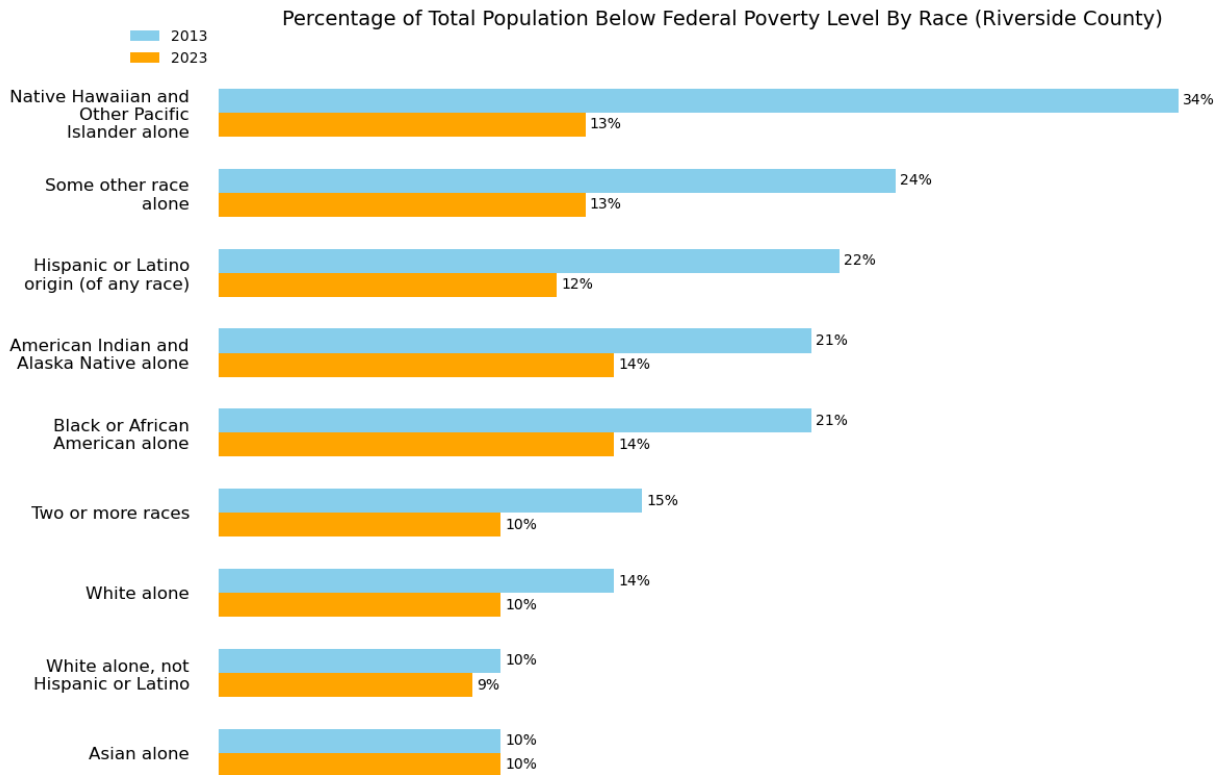
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Source: 2013 and 2023 ACS 5-Year Estimates

When examining poverty rates by race, the Native Hawaiian and Pacific Islander alone group experienced the most significant decline, dropping from 34% in 2013 to 13% in 2023. Poverty rates also decreased for American Indian and Alaska Native alone, Some Other Race alone, Hispanic or Latino, Black or African American alone, Two or More Races, and White alone between 2013 and 2023. However, the poverty rate for the Asian alone group remained unchanged at 10% during this period.

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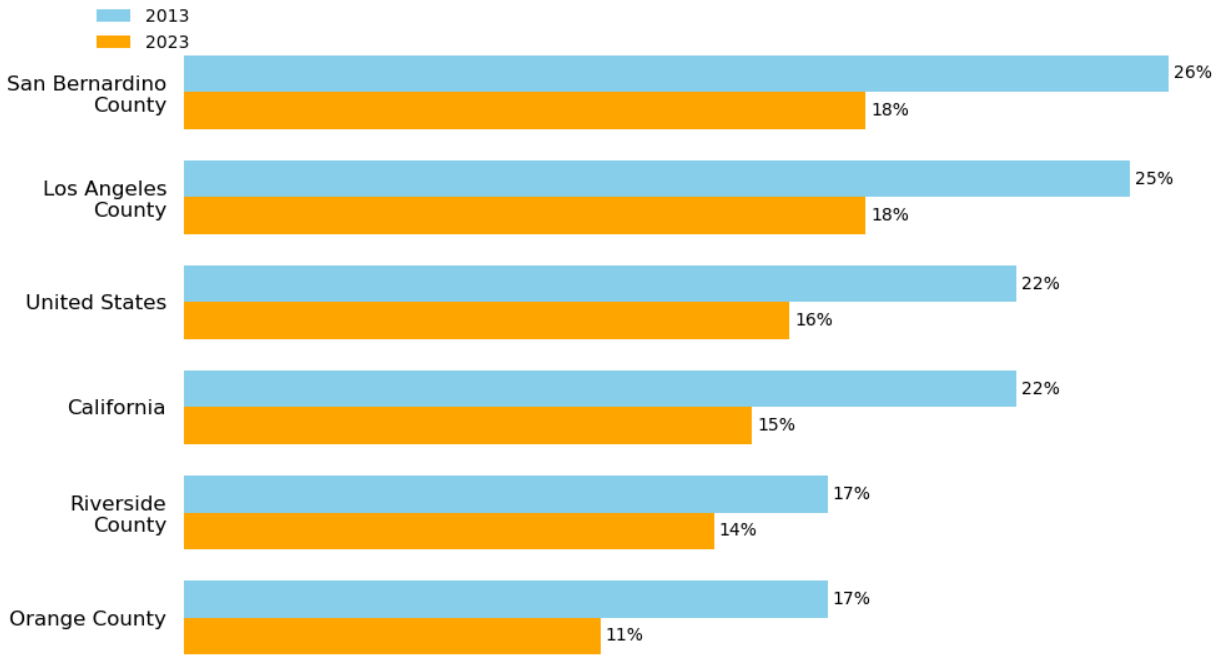
Source: 2013 and 2023 ACS 5-Year Estimates

Childhood Poverty

Childhood poverty declined between 2013 and 2023, decreasing from approximately 17% of individuals aged 18 and under living below the poverty level in 2013 to 14% in 2023. This trend shows statewide patterns, where child poverty has also declined by a similar margin. In 2023, the county's childhood poverty rate was lower than that of the state, the nation, and neighboring Los Angeles and San Bernardino counties.

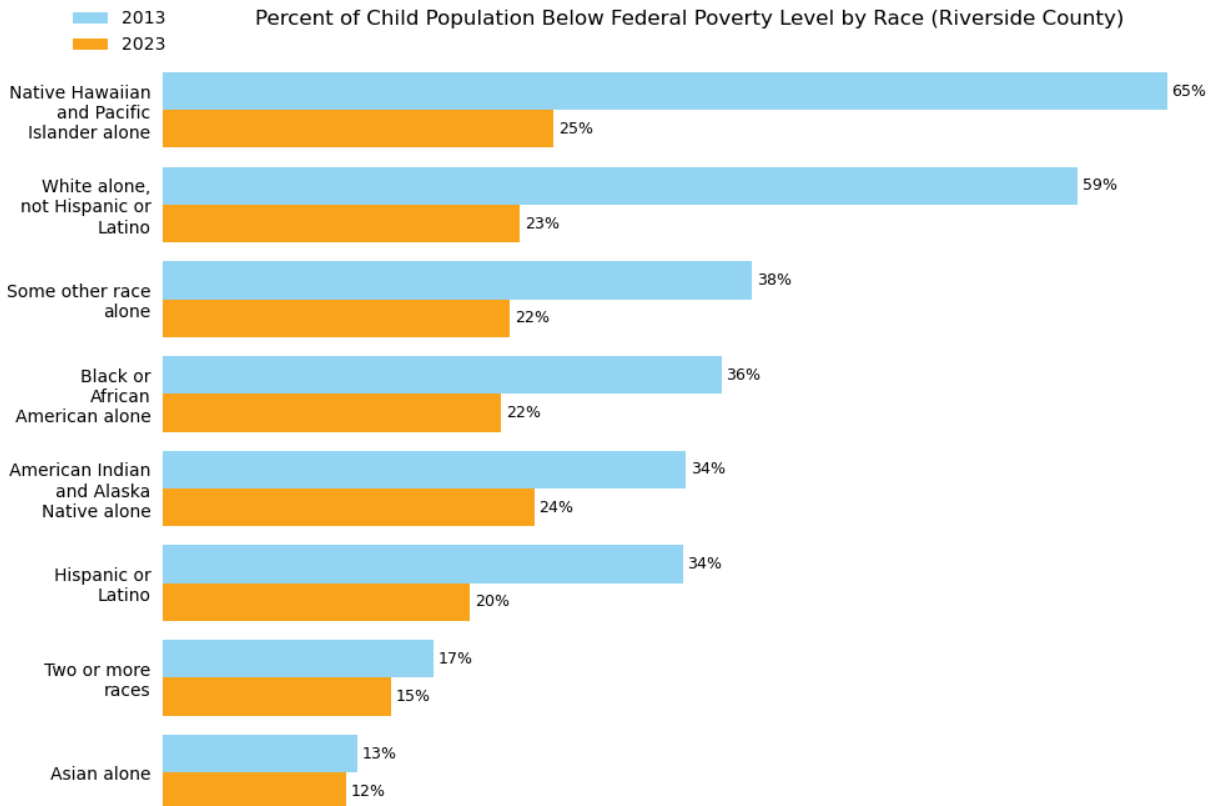
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Percentage of Child Population Below Federal Poverty Level



Source: 2013 and 2023 ACS 5-Year Estimates

Percent of Child Population Below Federal Poverty Level by Race (Riverside County)



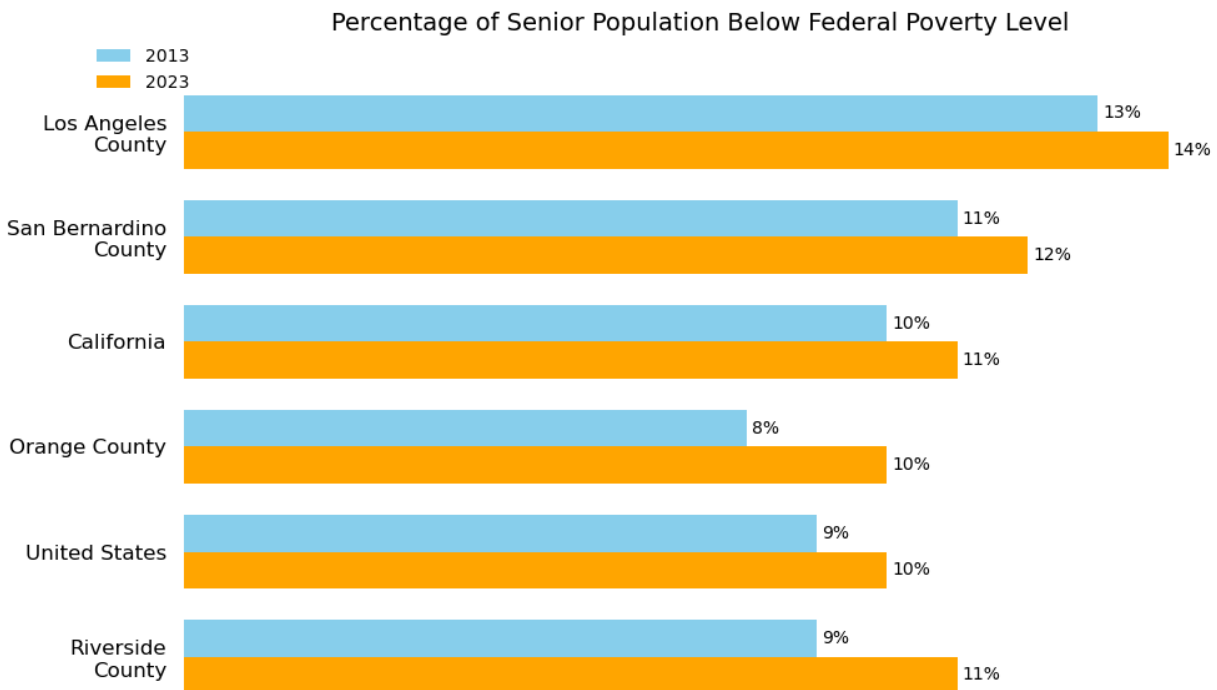
Source: 2013 and 2023 ACS 5-Year Estimates

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Between 2013 and 2023, childhood poverty rates decreased across most racial groups, with the exceptions of Two or more races, which saw a 2% increase, and Asian alone, which saw a 1% increase. The most significant reductions were observed among the White alone population, with an 8% decrease, and the Hispanic or Latino population, with a 7% decrease.

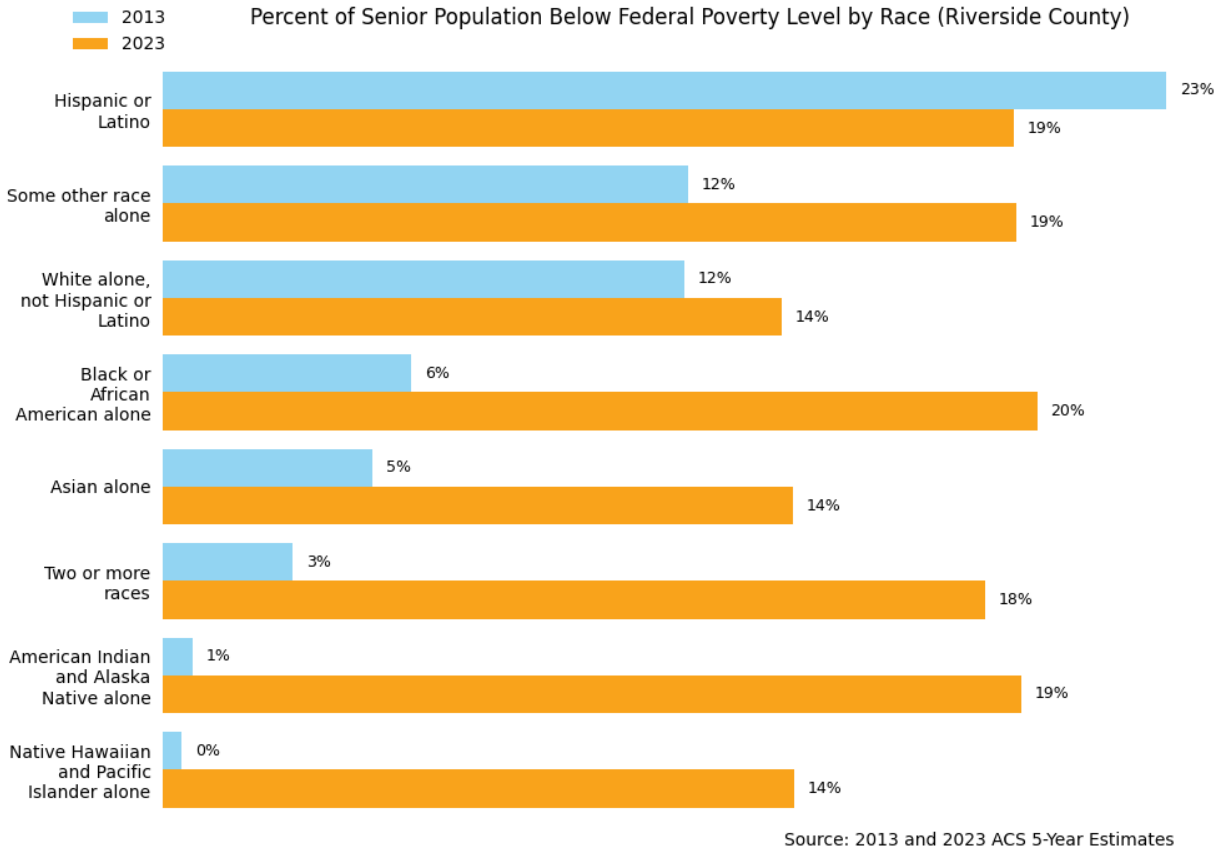
Senior Poverty

Senior poverty in Riverside County has risen over the past decade, increasing from approximately 9% in 2013 to 11% in 2023.



Source: 2013 and 2023 ACS 5-Year Estimates

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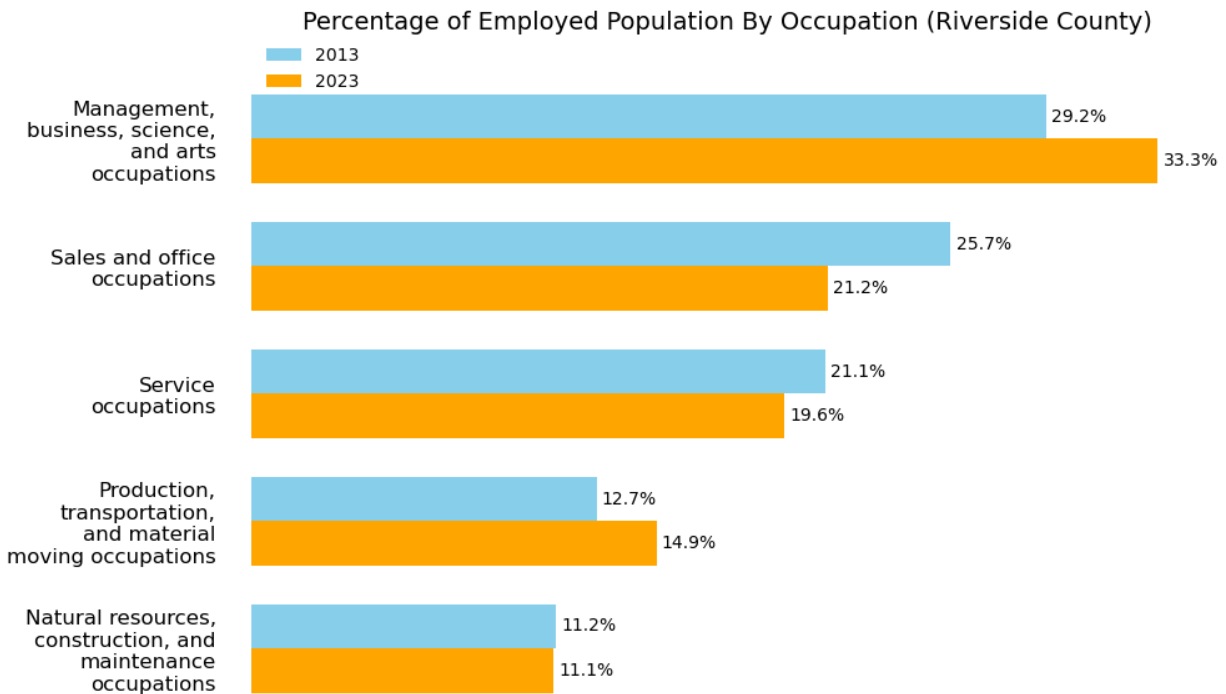
Unemployment/Employment

Occupation

A larger share of the county’s workforce was employed in management, business, science, and arts occupations in 2023 compared to 2013. Additionally, the percentage of workers in production, transportation, and material moving occupations

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increased by approximately 2% over the same period. In contrast, employment in sales and office occupations declined by approximately 4% between 2013 and 2023. These trends are consistent with findings from our previous CNA report covering 2011 to 2021, with employment distributions remaining largely similar between 2013 and 2023.

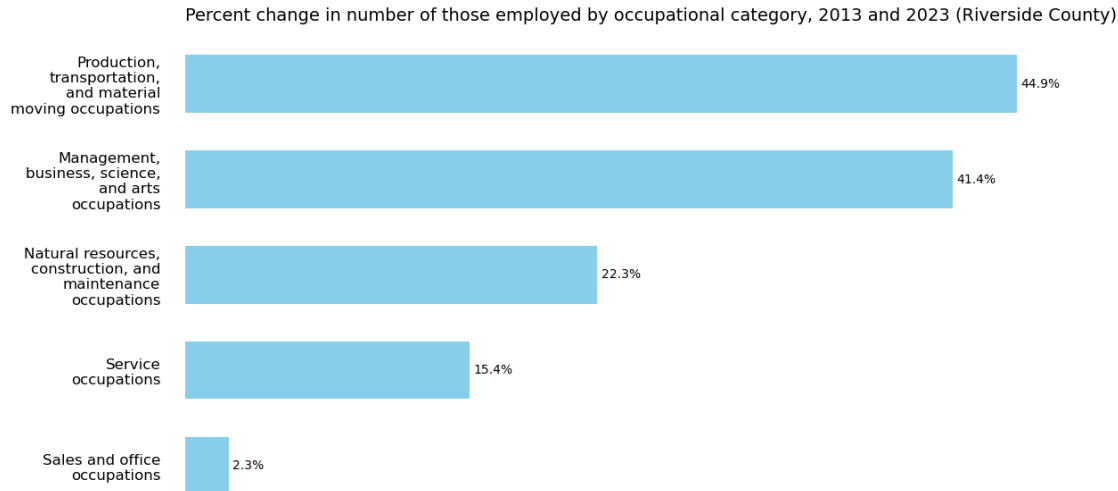


Source: 2013 and 2023 ACS 5-Year Estimates

The CNA report on year-over-year employment trends shows that between 2021 and 2023, management, business, science, and arts occupations experienced the largest increase (10%), followed by natural resources, construction, and maintenance (7%) and production, transportation, and material moving (5%). In contrast, service occupations declined by 5%, while sales and office occupations remained unchanged. (Note: These

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percentages are based on 2024-2025 CNA CAP Riverside Report)



Source: 2013 and 2023 ACS 5-Year Estimates

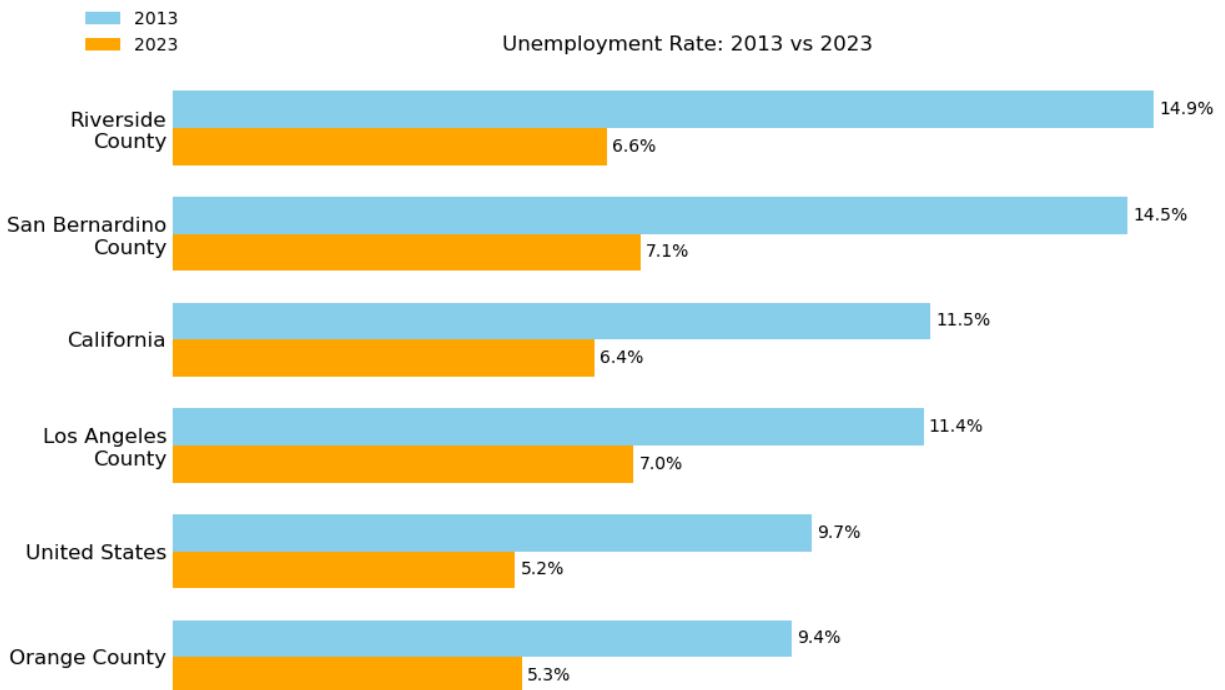
Labor force participation rate and unemployment rate

The County's labor force participation rate remained stable over the past decade, increasing slightly from 61.4% in 2013 to 61.9% in 2023, which is an approximate 1% rise.

Unemployment rates have fallen in Riverside County from 2013 to 2023. When looking at the unemployment rate by racial group, all groups have shown a decrease between the period 2013 to 2023. There was a significant decrease in the rate between 2013 and 2023 for two or more races, and American Indian and Alaska Native alone, Native Hawaiian and other pacific islander alone, Black or African American alone.

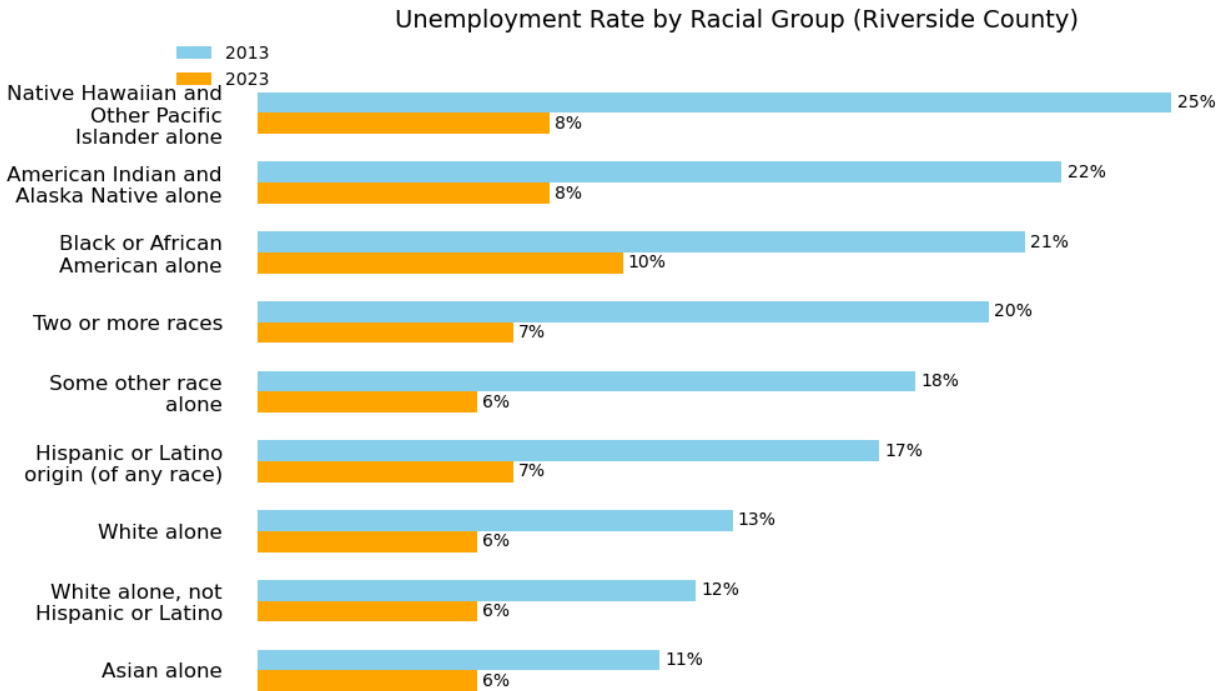
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Source: 2013 and 2023 ACS 5-Year Estimates

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Source: 2013 and 2023 ACS 5-Year Estimates

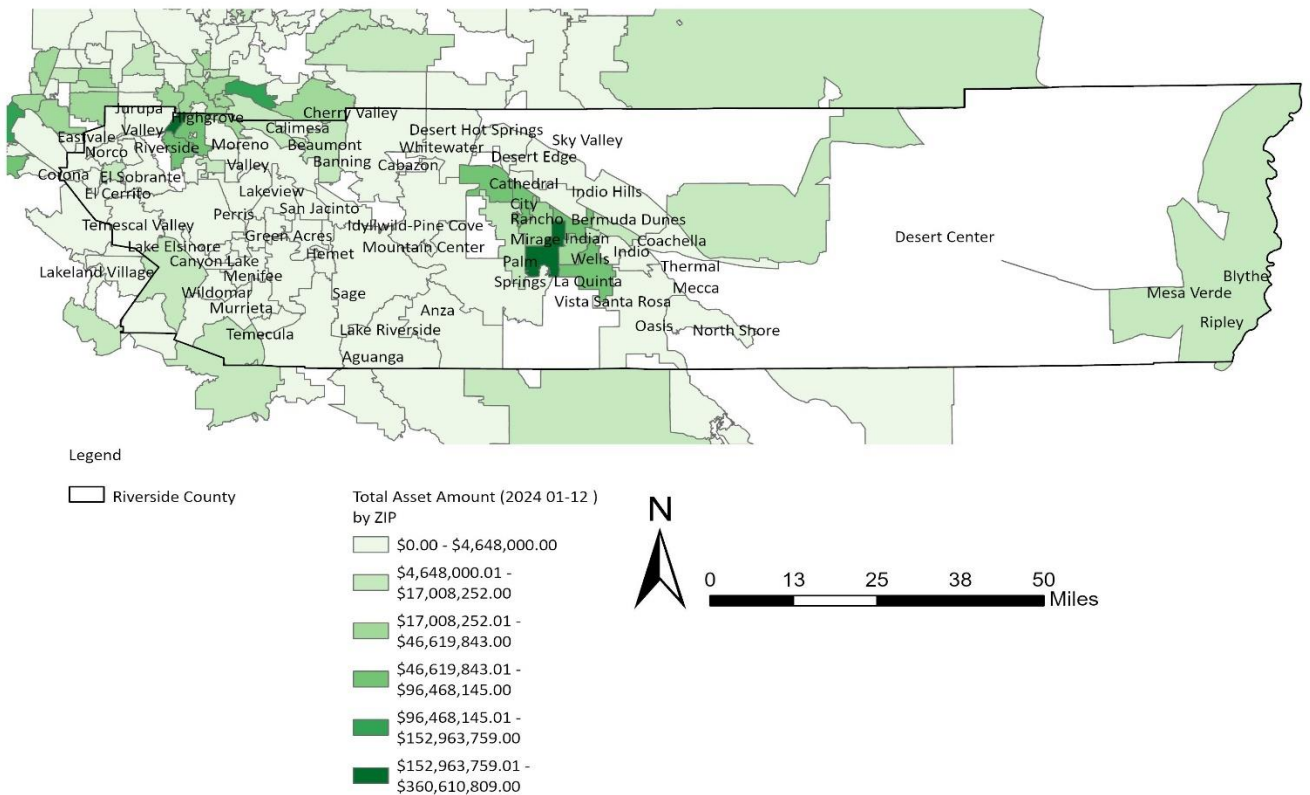
Nonprofit Activity in the Region

When grouped by city, the top five areas with the highest total asset amounts for the 2024 tax period are associated with the following cities:

CITY	Total
RIVERSIDE	525307448
PALM DESERT	340685271
PALM SPRINGS	82411720
CATHEDRAL CITY	81477022
LA QUINTA	60103554

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The following figure shows the total asset amount for tax period 2024 (January through December) for each 5 -digit zip code.



The information presented is based on the address listed by each organization on their IRS Form 990. This address reflects the location used for tax reporting purposes and may not represent the primary area where the organization conducts its

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work. Additionally, PO Boxes have been excluded from the dataset.

This analysis reflects the total asset amount reported in each tax period, which represents just one dimension of investment. It's important to note that Form 990 does not disclose how or where the assets are utilized, so the data does not capture the full scope of organizational impact or spending activity.

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Change Over Past Decade

The following provides a snapshot of changes in selected indicators over the past decade. For each indicator, we assessed whether its percentage share of the population showed no significant change, an increase, or a decrease. The color assigned to each change reflects its potential implications in a policy context.

None	No major change
GREEN	Potential positive change
ORANGE	Potential change that needs further policy and/or programmatic implementation attention.

Selected Demographics

Disability Status	Limited English	Educational Attainment (BA)
Increased	None	Increased

Poverty & Unemployment

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Overall Poverty	Childhood Poverty	Senior Poverty	Unemployment
Decreased	Decreased	Increased	Decreased

Healthcare Coverage

Percent Uninsured	Percent Citing Cost as Reason to Delay Care
Decreased	Decrease

Housing

Cost Burden - Renters	Cost Burden - Owners	Overcrowding
Decreased	Decreased	Increased

Commute

Time	Remote work
Decreased	Increased

Food Assistance

CalFresh	SNAP
Increased	Increased

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Online



Riverside County Board of Supervisors Request to Speak

Submit request to the Clerk of the Board (right of podium), Speakers are entitled to three (3) minutes, subject to Board Rules listed on the reverse side of this form. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board.

SPEAKER'S NAME: Ivanna Uriate

Address: _____

City: _____ Zip: _____

Phone #: _____

Date: _____ Agenda # 21.3

PLEASE STATE YOUR POSITION BELOW:

Position on "Regular" (non-appealed) Agenda Item:

_____ Support _____ Oppose X _____ Neutral

Note: If you are here for an agenda item that is filed for "Appeal", please state separately your position on the appeal below:

_____ Support _____ Oppose _____ Neutral

I give my 3 minutes to: _____

Parking validations available for speakers only – see Clerk of the Board.

(Revised: 04/23/2025)

BOARD RULES

Requests to Address Board on "Agenda" Items:

You may request to be heard on a published agenda item. Requests to be heard must be submitted to the Clerk of the Board before the scheduled meeting time.

Requests to Address Board on items that are "NOT" on the Agenda:

Notwithstanding any other provisions of these rules, member of the public shall have the right to address the Board during the mid-morning "Oral Communications" segment of the published agenda. Said purpose for address must pertain to issues which are under the direct jurisdiction of the Board of Supervisors. YOUR TIME WILL BE LIMITED TO THREE (3) MINUTES. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board.

Power Point Presentations/Printed Material:

Speakers who intend to conduct a formalized Power Point presentation or provide printed material must notify the Clerk of the Board's Office by 12 noon on the Monday preceding the Tuesday Board meeting, ensuring that the Clerk's Office has sufficient copies of all printed materials and at least one (1) copy of the Power Point CD. Copies of printed material given to the Clerk (by Monday noon deadline) will be provided to each Supervisor. If you have the need to use the overhead "Elmo" projector at the Board meeting, please ensure your material is clear and with proper contrast, notifying the Clerk well ahead of the meeting, of your intent to use the Elmo. **Speakers are prohibited from bringing signs, placards, or posters into the hearing room.**

Individual Speaker Limits:

Individual speakers are limited to a maximum of three (3) minutes. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board. Please step up to the podium when the Chair calls your name and begin speaking immediately. Pull the microphone to your mouth so that the Board, audience, and audio recording system hear you clearly. Once you start speaking, the "green" podium light will light. The "yellow" light will come on when you have one (1) minute remaining. When you have 30 seconds remaining, the "yellow" light will begin flash, indicating you must quickly wrap up your comments. Your time is up when the "red" light flashes. The Chair adheres to a strict three (3) minutes per speaker. ***Note: If you intend to give your time to a "Group/Organized Presentation", please state so clearly at the very bottom of the reverse side of this form.***

Group/Organized Presentations:

Group/organized presentations with more than one (1) speaker will be limited to nine (9) minutes at the Chair's discretion. The organizer of the presentation will automatically receive the first three (3) minutes, with the remaining six (6) minutes relinquished by other speakers, as requested by them on a completed "Request to Speak" form, and clearly indicated at the front bottom of the form.

Addressing the Board & Acknowledgement by Chair:

The Chair will determine what order the speakers will address the Board and will call on all speakers in pairs. The first speaker should immediately step to the podium and begin addressing the Board. The second speaker should take up a position in one of the chamber aisles to quickly step up to the podium after the preceding speaker. This is to afford an efficient and timely Board meeting, giving all attendees the opportunity to make their case. Speakers are prohibited from making personal attacks, and/or using coarse, crude, profane or vulgar language while speaking to the Board members, staff, the public and/or meeting participants. Such behavior, at the discretion of the Board Chair may result in removal from the Board Chambers by Sheriff Deputies.

Lopez, Daniel

From: Acquia Mail
Sent: Monday, June 23, 2025 1:04 PM
To: iuriarte@leadershipcounsel.org
Cc: Clerk of the Board
Subject: Request to Speak Web Submission



Thank you for submitting your request to speak. The Clerk of the Board office has received your request and will be prepared to allow you to speak when your item is called. To attend the meeting, please call (669) 900-6833 and use **Meeting ID # 864 4411 6015 . Password is 20250624**. You will be muted until your item is pulled and your name is called. Please dial in at 9:00 am with the phone number you provided in the form so you can be identified during the meeting.

Submitted on June 23, 2025

Submitted values are:

First Name

Ivanna

Last Name

Uriarte

Address (Street, City and Zip)

85350 Bagdad Ave

Phone

[7607995418](tel:7607995418)

Email

iuriarte@leadershipcounsel.org

Agenda Date

06/24/2025

Agenda Item # or Public Comment

21.3