



**SUBMITTAL TO THE RIVERSIDE UNIVERSITY HEALTH SYSTEM MEDICAL CENTER GOVERNING BOARD
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



ITEM: 18.3
(ID # 28370)

MEETING DATE:
Tuesday, July 29, 2025

FROM : RUHS-MEDICAL CENTER

SUBJECT: RIVERSIDE UNIVERSITY HEALTH SYSTEM-MEDICAL CENTER: Approve Amendment No.1 to the Professional Service Agreement with SECURITAS HEALTHCARE LLC for HUGS Infant Protection System, All Districts. [Total Amendment Cost \$150,888; up to \$15,088 in additional compensation, 100% Hospital Enterprise]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Approve Amendment No. 1 to the Professional Service Agreement with SECURITAS HEALTHCARE LLC for HUGS Infant Protection System; to increase the total compensation by \$150,888 from \$1,203,631 to \$1,354,519, effective upon signature through January 22, 2027, and authorize the Chair of the Board to sign the Amendment on behalf of the County,
2. Authorize the Purchasing Agent, in accordance with Ordinance No. 459, based on the availability of fiscal funding and as approved as to form by County Counsel, to (a) sign amendments that make modifications of the scope of work that stay within the intent of the Agreement, and (b) sign amendments to the compensation provisions that do not exceed the sum total of ten percent (10%) of the total annual cost of the amendment; and
3. Authorize the Purchasing Agent to issue Purchase Orders for payment of services performed within the approved compensation aggregate amount.


ACTION:Policy

Jennifer Cruikshank
Jennifer Cruikshank, Chief Executive Officer – Health System 7/10/2025

MINUTES OF THE GOVERNING BOARD

On motion of Supervisor Gutierrez, seconded by Supervisor Medina and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Medina, Spiegel, Washington, Perez and Gutierrez
Nays: None
Absent: None
Date: July 29, 2025
xc: RUHS-MC

Kimberly A. Rector
Clerk of the Board
By: 
Deputy

**SUBMITTAL TO THE RIVERSIDE UNIVERSITY HEALTH
SYSTEM MEDICAL CENTER GOVERNING BOARD OF DIRECTORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$150,888	\$	\$150,888	\$0
NET COUNTY COST	\$0	\$0	\$0	\$0
SOURCE OF FUNDS: 100% Hospital Enterprise			Budget Adjustment: No	
			For Fiscal Year: 25/26 – 27/28	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

Riverside University Health System – Medical Center (RUHS-MC) seeks board approval to amend the Professional Service Agreement with Securitas Healthcare LLC to implement a facility-wide Environmental Monitoring System. This solution will enable real-time tracking of temperature, humidity, and other environmental conditions in sensitive areas such as medical supply storage, pharmaceutical refrigerators, surgical suites, and clean rooms.

The Environmental Monitoring System builds upon the successful implementation of the Stanley HUGS Infant Protection System, approved by the Board of Supervisors on January 23, 2024 (Agenda Item 15.1). That implementation laid the technological foundations such as Wi-Fi infrastructure, server environment, and MobileView familiarity, that now enables seamless integration of the Environmental Monitoring System. This continuity of platform and vendor allows for improved efficiency, faster deployment, and reduced implementation risks.

This monitoring capability is critical to:

- Maintaining compliance with The Joint Commission and California Department of Public Health (CDPH) standards
- Preventing costly loss of temperature-sensitive medications, vaccines, and supplies
- Improving operational efficiency through automation and visibility of facility conditions
- Enhancing patient safety and risk mitigation

Approval of this amendment will allow RUHS-MC to leverage the existing investment in the HUGS system and Securitas Healthcare platform to deploy a comprehensive Environmental Monitoring System with minimal disruption. By expanding this proven infrastructure, the Medical Center will strengthen regulatory compliance, safeguard critical medical assets, and enhance patient care through proactive environmental oversight. This strategic upgrade represents a cost-effective, scalable solution aligned with RUHS-MC’s commitment to safety, quality, and operational excellence.

Impact on Residents and Businesses

These services are a component of RUHS’s system of care aimed at improving the health and safety of its patients and the community.

**SUBMITTAL TO THE RIVERSIDE UNIVERSITY HEALTH
SYSTEM MEDICAL CENTER GOVERNING BOARD OF DIRECTORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

Additional Fiscal Information

There are sufficient appropriations in the Department's FY24/25 budget. No additional County funds are required.



Contract History and Price Reasonableness

On January 23, 2024, the Board of Supervisors approved Agenda Item 15.1, authorizing RUHS-MC to proceed with the installation of the updated HUGS monitoring system

The agreement requires Board approval as the compensation provision exceeds the Purchasing Agent's authority to sign amendments that do not exceed ten percent of the total annual cost of the amendment

ATTACHMENTS:

Attachment A: Amendment No. 1_Securitas

 _____ Melissa Curtis, Deputy Director of Purchasing and Fleet	7/10/2025	 _____ Jacqueline Ruiz, Principal Analyst	7/18/2025
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 _____ Gregg Gu, Chief of Deputy County Counsel	7/10/2025
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COUNTY OF RIVERSIDE
AMENDMENT NO. 1 TO THE PROFESSIONAL SERVICE AGREEMENT
WITH
SECURITAS HEALTHCARE LLC

Original Contract Term:	01/23/24 through 01/22/27
Contract Term Extended To:	Not applicable
Effective Date of Amendment:	Effective upon signature
Original Annual Maximum Contract Amount:	\$1,203,630.91
Amended Annual Maximum Contract Amount:	\$1,354,518.91
Contract ID:	621

This Amendment No. 1 to the Professional Service Agreement for HUGS Infant Protection System (“Amendment No. 1”), is effective as of last signature below (“Effective Date”), is made by and between County of Riverside, a political subdivision of the state of California on behalf of its Riverside University Health System Medical Center (COUNTY) and SECURITAS HEALTHCARE LLC, a Delaware limited liability company (CONTRACTOR). COUNTY and CONTRACTOR are collectively referred to as the “Parties” and individually as the “Party”.

RECITALS

WHEREAS, the Parties entered into that certain Professional Service Agreement for HUGS Infant Protection System, effective as of January 23, 2024, through January 22, 2027 (Board of Supervisors (BOS) approved January 23, 2024, item #15.1); and

WHEREAS, the Parties now desire to amend the Agreement for to increase the maximum compensation amount, add Exhibit B-1, and to add Exhibit G-1.

NOW, THEREFORE, in consideration of the foregoing, and the promises and mutual covenants and conditions hereinafter set forth, the Parties hereby do agree as follows:

1. Section 3.1 (Compensation) Delete the section in its entirety and replace to read as follows: “The COUNTY shall pay the CONTRACTOR for services performed, products provided and expenses incurred in accordance with the terms of Exhibit B, B-1, Quote Number: Q-267603, and Quote Number: Q-6301. Maximum payments by COUNTY to CONTRACTOR shall not exceed one million three hundred fifty-four thousand five hundred eighteen dollars and ninety-one cents (\$1,354,518.91) including all expenses. The COUNTY is not responsible for any fees or costs incurred above or beyond the contracted amount and shall have no obligation to purchase any specified amount of services or products. Unless otherwise specifically stated in Exhibit B, Exhibit B-1, or the applicable Statement of Work. COUNTY shall not be responsible for payment of any of CONTRACTOR's expenses related to this Agreement.”

2. Exhibit B-1 (Payment Provisions). Exhibit B-1, attached hereto and incorporated by reference is hereby added to the agreement to follow existing Exhibit B.

3. Exhibit G-1 (High-Level Project requirements and Scope of Service): Exhibit G-1, attached hereto and incorporated by reference is hereby added to the agreement to follow existing Exhibit G.

4. Effective Date. This Amendment No. 1 shall be become effective as of the date of last signature below.


COUNTY OF RIVERSIDE
AMENDMENT NO. 1 TO THE PROFESSIONAL SERVICE AGREEMENT
WITH
SECURITAS HEALTHCARE LLC

5. Miscellaneous. All other terms and conditions of the Agreement not modified herein shall remain unchanged.

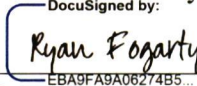
6. Counterparts. This Amendment No. 1 may be executed in any number of counterparts, each of which shall be an original, but all of which together shall constitute one and the same instrument.

IN WITNESS WHEREOF, the Parties hereto have caused their duly authorized representatives to execute this Amendment No. 1.

COUNTY OF RIVERSIDE, a political subdivision of the State of California

By: 
Manual Perez, **V. MANUEL PEREZ**
Chair of Board of Supervisors
Dated: JUL 29 2025

SECURITAS HEALTHCARE LLC, a Delaware limited liability company

By: 
Name: Ryan Fogarty
Title: sVP sales Securitas Healthcare
Dated: 5/12/2025

ATTEST:

Kimberly A. Rector
Clerk of the Board

By: 
Deputy

APPROVED AS TO FORM:

Minh C. Tran
County Counsel

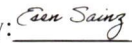
By: 
Esen Sainz,
Deputy County Counsel



EXHIBIT B-1

Customer: Riverside University Health System
 Account Number: 1360166
 Partner: Direct Deal - Bronze

Date: 3/4/2025
 Quote Valid Until: 6/3/2025
 Quote Number: Q-63011

Riverside University Health System Contact:	Securitas Healthcare Contact:
	Sam Richardson Client Executive sam.richardson@securitashealthcare.com

Shipping Address	Billing Address
Riverside University Health System 26520 Cactus Ave Moreno Valley California 92555 United States	Riverside University Health System 26520 Cactus Ave Moreno Valley California 92555 United States

Hardware

SKU	Product Name and Description	QTY	Customer Price	Customer Total
TAG-1500-E-NIST	T15e Temperature Tag with NIST Certification Description: Bidirectional Wi-Fi Tag for Temperature monitoring with 3 Point NIST-Traceable Calibration Certificate. The T15e is a VFC compliant Tag that monitors temperatures between -200°C to +140°C (-328°F to +284°F). The Tag's package includes a mounting cradle, Glycol vial, 2xAA batteries, temperature probe, contact sensing cable, and a contact sensor.	118	\$372.97	\$44,010.46

EXHIBIT B-1

TAG-1500-H-NIST	T15h Tag with 5 Point NIST-Traceable Calibration Certificate Description: Bidirectional Wi-Fi Tag for ambient humidity and temperature monitoring, with 5 Point NIST-Traceable Calibration Certificate. Certification price is for a single tag. Includes T15h Humidity Tag and certificate for NIST-Traceable calibration at 5 points: 3 temperature and 2 humidity levels. Includes a mounting cradle and batteries.	22	\$250.35	\$5,507.70
Hardware Sub-Total:				\$49,518.16

Professional Services

SKU	Product Name and Description	QTY	Customer Price	Customer Total
PSP-PSO-2-SDC	Project-based Professional Services - Planning, Design & Configuration Description: Securitas Healthcare Solution Planning, Design & Configuration Services, may include Workshop planning, staging, system setup and configuration; and Project Management oversight. (Please refer to the Project Requirements and Scope of Work document for details).	1	\$11,948.00	\$11,948.00
PSP-PSO-3-ID	Project-based Professional Services - Infrastructure Deployment Description: Securitas Healthcare Infrastructure Deployment Services, may include Exciter survey, configuration, and test (when appropriate); location optimization, analysis and application; and system configuration audit. (Please refer to the Project Requirements and Scope of Work document for details).	1	\$1,928.00	\$1,928.00

EXHIBIT B-1

PSP-PSO-4-TGL	Project-based Professional Services - Testing, Training, Go-live and Turnover Description: Securitas Healthcare Infrastructure Solution Test, UAT, Training, Go-live and Turnover services. May include User Acceptance Testing, Administrator training, User training, onsite/offsite Go-live support and project Turnover services. (Please refer to the Project Requirements and Scope of Work document for details).	1	\$21,350.00	\$21,350.00
TC-TAG-NIST	Basic Recalibration Service for T5/T15 EM tags Description: NIST-traceable factory re-calibration Service with certificate for T5 and T15 family Environmental Monitoring Tags. Includes battery replacement, firmware upgrade where appropriate or supported and 1 year warranty period. Supported in North America only. This service is not applicable for discontinued products.	118	\$90.00	\$10,620.00
TC-TAG-NIST	Basic Recalibration Service for T5/T15 EM tags Description: NIST-traceable factory re-calibration Service with certificate for T5 and T15 family Environmental Monitoring Tags. Includes battery replacement, firmware upgrade where appropriate or supported and 1 year warranty period. Supported in North America only. This service is not applicable for discontinued products.	22	\$90.00	\$1,980.00
Professional Services Sub-Total:				\$47,826.00

Software

SKU	Product Name and Description	QTY	Customer Price	Customer Total
ENG-4000	AeroScout Location Engine for Non-Cisco Environment Description: AeroScout Location Engine License for Tracking Wi-Fi and BLE Tags and devices in a non-Cisco environment.	1	\$0.00	\$0.00

EXHIBIT B-1

MVCNMO-1000-L100	<p>MobileView Condition Monitoring (100-199 License)</p> <p>Description: MobileView Condition Monitoring Software License per monitored unit for 100-199 units. Note: if a unit is monitored by more than one tag (e.g. large refrigeration room), then multiple licenses are required per tag and not just one license for the whole unit.</p>	140	\$256.68	\$35,935.20
INF-1000-10	<p>Instant Notifier (10 Licenses)</p> <p>Description: Application and licenses for displaying MobileView alert messages on PCs and supported mobile devices. The client includes visual and audible indication, dynamic map display and alert management panel. Includes license for 10 concurrent users of the application (any combination of PC and mobile up to 10 devices is supported). Includes 2 hours of remote installation support and training.</p>	1	\$1,443.67	\$1,443.67
Software Sub-Total:				\$37,378.87

T&E

SKU	Product Name and Description	QTY	Customer Price	Customer Total
PSP-PSO-PRJ-TE	<p>Project-based Travel and Living Expenses</p> <p>Description: Securitas Healthcare PSO Project Installation Package travel expenses. (Required for PSP-PSO-1-PDP, PSP-PSO-2-SDC, PSP-PSO-3-ID, PSP-PSO-4-TGL)</p>	1	\$6,935.00	\$6,935.00
T&E Sub-Total:				\$6,935.00

Maintenance

SKU	Product Name and Description	QTY	Customer Price	Customer Total
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EXHIBIT B-1

MSA- STANDARD	Annual Maintenance - Standard Description: SUPPORT & MAINTENANCE Start Date: End Date:	1	\$9,229.38	\$9,229.38
Maintenance Sub-Total:				\$9,229.38

Grand Total	\$150,887.41
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Quote currency is USD

Securitas
Healthcare



EXHIBIT G-1

High-Level Project Requirements and Scope of Work

Environmental Monitoring

Riverside University Health System
26520 Cactus Ave
Moreno Valley, CA USA

Opportunity No: 0006454

WILLIAM CHEAM

Solution Architect - Healthcare

Phone: 1-602-317-6253

Email: William.Cheam@securitashealthcare.com

SAM RICHARDSON

Client Executive - Healthcare

Phone: 1-858-833-5415

Email: Sam.Richardson@securitashealthcare.com

2/1/2025

REV 1



Disclaimer

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Internal Version: 4.8.8.7

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Document Revision History

Rev.	Description/ Details	Author	Date
	Document Creation	William Cheam	10-31-2024
	Final Review		



INTRODUCTION

This High-Level Project Requirements and Scope of Work Document (PRD-SOW) defines the solution components required and provided by Securitas Healthcare, and the work to be performed by Securitas Healthcare and assigned Contractor(s), under contract to the Client ("Client") for delivery of the identified solutions. The Project Requirements detail the Client Expectations and Objectives, Wi-Fi Infrastructure, individual Use Case, System Architecture, and Server Infrastructure requirements for the project. The Scope of Work defines the Roles and Responsibilities and Division of Responsibilities, detailing all major activities, tasks and deliverables within each deployment phase.

Note: Products and services not described herein or included on the Securitas Healthcare proposal/quote are outside the scope of this work effort.

CLIENT INFORMATION

IDN Name: Opportunity No.: [0006454](#)
Facility Name (Client): [Riverside University Health System](#)
Installation Address: [26520 Cactus Ave](#)
[Moreno Valley, CA](#) [USA](#)
RTLS Project: [Environmental Monitoring](#) Design Date:

CLIENT CONTACTS

TITLE/ROLE	NAME	PHONE NUMBER	EMAIL ADDRESS
Primary Use Case Stakeholder			
MobileView System Administrator			
Use Case Administrator			
IT Technical Lead			

SECURITAS HEALTHCARE SALES TEAM

CLIENT EXECUTIVE:	PRESALES SOLUTION ARCHITECT:
SAM RICHARDSON	WILLIAM CHEAM
Phone: 1-858-833-5415	Phone: 1-602-317-6253
Email: Sam.Richardson@securitashealthcare.com	Email: William.Cheam@securitashealthcare.com

WI-FI NETWORK

The Securitas Healthcare AeroScout Visibility Solution requires a Wi-Fi network operating in the 2.4 GHz band on the non-overlapping channels 1, 6 and 11. The Access Point design and physical placement needs to conform with general RSSI-based location design. Some location-based solutions can operate with limited Access Point coverage when augmented with Securitas Healthcare Wi-Fi Gateways.

Aruba w/Airwave Wi-Fi Network Details

Aruba Airwave Version:	(Y) Employs Airwave Integration	Compatible with Windows ALE
Wi-Fi Controller Models:	FW Version:	
AP Models:	FW Version:	

Client Wi-Fi Network Expectations, Objectives and Plans

Client is deploying Enterprise HUGS using compatible Wi-Fi network



ENVIRONMENTAL MONITORING PROJECT REQUIREMENTS

MobileView Deployment: USE CASE ADD-ON

Planning Workshop: Full Onsite Workshop

Facilities: 1

Super Users to Train: 300 Training Days: 5 (N) Limited Add-on

Go Live Days: 1

UD Tag Models:	(N) T5a	(N) T5a NIST	(N) T5dp	(N) T5m-v	(N) T5cs
BD Tag Models:	(N) T15a	(N) T15a NIST	(N) T15ah	(N) T15ah NIST	(Y) First Time Bidirectional Tag Setup
	(N) T15e	(Y) T15e NIST	(N) T15h	(Y) T15h NIST	
	(N) T1500-MS	(N) T1510-MS			

Refer to Securitas Healthcare Quote for Actual Tag Counts

Remote Satellite Clinics: _____

Average Transit Time: _____ Mins/Round Trip

Client Expectations and Objectives





SYSTEM ARCHITECTURE

The System Architecture section includes the Securitas Healthcare network hardware, network cabling and server requirements necessary to support the AeroScout Tags and Exciters in addition to the AeroScout Location Engine and MobileView software and associated integrations.

AEROSCOUT LOCATION ENGINE RTLS SOLUTION DETAILS

The table below summarizes the AeroScout Location Engine details associated with each included facility. The number of included floors and their RTLS coverage (in square feet) are noted.

- The ALE (AeroScout Location Engine) type is noted and whether ALE setup is required for the solution the covered facilities. (The existing configuration will be leveraged when unchecked.)
- The EX4300 Management Tool setup is noted when supporting of the EX4300 Ultrasound Exciters.
- Global location optimization square footage is noted when included for each facility, with a callout below this table of the total Use Case-Level Location Optimization coverage included from the sections above.

NOTE: The Aruba Airwave integration requires Client-owned Airwave software and licensing.

AEROSCOUT LOCATION ENGINE DETAILS							
FACILITY	FLRS	COVERAGE (SF)	ALE TYPE	SETUP	4300 MGT ENG SETUP	GLOBAL LOC OPT (SF)	SETUP
Riverside University Health System	1	100,000	Aruba Airwave	Y	N		N

TOTALS 1 100,000 TOTAL GLOBAL LOC OPTIMIZATION

AeroScout Location Engine Map Requirements

Client provided facility maps/floors for the AeroScout Location Engine should meet the following requirements:

- Map file formats should be either GIF, JPG, BMP or PNG type
- Total resolution not greater than 16,777,215 pixels (4095 x 4095)
- Max file size 10 MB
- White background, black lines, just walls and room numbers primarily. No need for other drawing layers.
- Map images should be cropped with minimal white space
- Scaling and aspect ratio accuracy must be verified
- Map/file names should clearly align with site hierarchy
- Cisco MSE/CMX/DNAS maps are auto-synchronized to the AeroScout Location Engine from Prime/ DNA Center
- Aruba maps can optionally be synchronized to the AeroScout Location Engine with Airwave integration



SERVER INFRASTRUCTURE REQUIREMENTS

The Securitas Healthcare AeroScout® RTLS solution(s) employ several server-based software applications and integrations. This section defines high-level application server requirements supporting the application products for each new or existing server supporting this solution.

The AeroScout Location Engine, EX4300 Management Tool (when required), the MobileView application server and SQL database server, and additional Integration servers required for the solution details are included with the general Engine Manager and other necessary ancillary workstation requirements.

Securitas Healthcare supports these applications on physical stand-alone Client provided server hardware or can support them under VMware virtualization with the appropriate level of Memory and CPU resource reservation.

Cybersecurity

The Securitas Healthcare solution is Client-hosted, on-premise. As such, it is the responsibility of the Client to provide the appropriate security, administrative, physical, and technical safeguards to ensure the confidentiality, integrity, and security of the system, including electronic Protected Health Information (PHI).

SERVER PLATFORM							
DESCRIPTION	SERVER NEEDS			UPGRADE EXISTING	TOTAL SVR SETUP	HIGH AVAILABILITY	
	EXISTING	VERSION	NEW			ADD	HA PAIRS
ALE STANDARD (NON-CISCO)	1			N		N	
MOBILEVIEW APPLICATION			1	N	1	N	
MOBILEVIEW SQL DATABASE			1				

(Y) AirWave ALE integration supported for this solution

The non-Cisco AeroScout Location Engine now supports integration with the Aruba Airwave platform under Airwave version 8.2.12.1 and above. This integration brings many of the Cisco ALE integration capabilities to Aruba including, full synchronization of Campus, Building, Floor, Maps, APs from AirWave to the Engine; design change notifications; support for AirWave map image formats (GIF, JPEG, PNG, BMP); AirWave API status; ALE High Availability support; and the ability to connect one (1) AES to two (2) AirWave Servers.

MobileView Application Server

The MobileView application supports physical server hardware or a VMware virtualized server. The minimum Microsoft Windows server requirements include at least an Intel Core i5 or greater processor with a 100Mbps (minimum) Ethernet interface. The MobileView Sizing Tool specifies the MobileView Application Size as Medium, Large or Extra Large, and provides a SQL database storage requirement estimate.

- At least 100 GB of HDD space should be allocated for the Windows Server Operating System partition for the OS and MobileView application modules, leaving sufficient space for log files (maintain 10GB of free space).
- RAM requirements are defined for MobileView application and Windows/Linux OS services only. Services including Firewall, Antivirus, and others will require additional RAM resources.
- A MAXIMUM of three Gateways are supported on a single MobileView server. When additional Gateways are required they can be installed on stand-alone Distributed Gateway servers supporting five (5) Gateways per MobileView server.

The following table outlines the MobileView requirements when deployed on a VMware virtual server. MobileView supports operation under VMware ESXi server version 4.1.x, 5.1.x, 6.0.x, 6.5.x, 6.7.x and above, REQUIRING VM server resource reservation to prevent undesirable resource allocation contention. (Resulting in processor or memory resource allocation delays impacting event performance, poor User Interface response, and location report loss or error.)

MOBILEVIEW SERVER (V5.7) - VMWARE VIRTUALIZED SERVER INSTANCE						
MV APP SIZE	SUPPORTED OPERATING SYSTEM VERSIONS	CPU (1.5 GHz Min)		RAM (12GB Min)		HDD MINIMUM
		CPU	RESERVED	REQUIRED	RESERVED	



LARGE	WINDOWS SERVER 2022 (DATA CENTER/STANDARD) WINDOWS SERVER 2019 (DATA CENTER/STANDARD) WINDOWS SERVER 2016 (DATA CENTER/STANDARD)	4 CORES	4 CORES	20 GB	20 GB	100 GB
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MobileView User Interface Device Requirements

MOBILEVIEW USER INTERFACE DEVICE	
Processor	Minimum 2.6 GHz
Operating System	Windows 10 64 bit Windows 11 64 bit
Internet Browser	Google Chrome: 74.0.3729.169 (64-bit) and above Microsoft Edge: Version 97.0.1072.76 (64-bit) and above
Memory	Minimum 4 GB

MobileView SQL Database Server

The MobileView application requires a separate Microsoft SQL database server deployed on dedicated physical hardware or as a SQL instance within an existing SQL server cluster, typically installed in a VMware virtual server environment. Note that the MobileView application is very transactional, intolerant of database access delays.

Often the MobileView database is created as a schema instance within an existing database server environment and is not always deployed as a stand-alone instance. For this reason the actual database server requirements may greatly exceed the MobileView database requirements listed below, but these requirements attempt to indicate the relative performance loading or overhead required for the application.

The following table outlines the MobileView SQL Database requirements when deployed on a VMware virtual server, REQUIRING VM server resource reservation to prevent undesirable resource allocation contention.

MOBILEVIEW SQL DATABASE SERVER (V5.7) - VMWARE VIRTUALIZED SERVER INSTANCE					
MV APP SIZE	SUPPORTED MICROSOFT SQL DATABASE VERSIONS	CPU (1.5 GHz Min)	RAM	IOP CONSIDERATIONS	HDD MINIMUM
LARGE	MICROSOFT SQL SERVER 2022 MICROSOFT SQL SERVER 2019 (STANDARD/ENTERPRISE) MICROSOFT SQL SERVER 2017 (STANDARD/ENTERPRISE) MICROSOFT SQL SERVER 2016 SP2 (STANDARD/ENTERPRISE)*	4 CORES (ALL RESERVED)	16-32 GB (ALL RESERVED)	600 IOPs MINIMUM	300 GB

* Microsoft SQL Server 2016 MUST BE upgraded to Microsoft SQL Server 2016 SP2 (and above) BEFORE upgrading MobileView to take advantage of the enhanced SP2 (or above) partitioning logic stability.



SCOPE OF WORK

This High-Level Scope of Work (SOW) defines the work to be performed by Securitas Healthcare under contract to Riverside University Health System ("Client") for delivery of the Environmental Monitoring use case(s) defined above. The major activities, tasks, responsibilities, and deliverables within each phase are defined in the following sections.

Note: *Products and services not described herein or included on the Securitas Healthcare proposal/quote are outside the scope of this work effort.*

ROLES AND RESPONSIBILITIES

Securitas Healthcare Implementation Team – Roles, Responsibilities

- **Project Manager.** Primary installation contact for the Client. Responsible for managing the implementation process to successful completion. The PM acts as a facilitator for all project activities, tracking all project documentation and deliverables, overseeing order processing, and coordinating any shipments with the customer.
- **Solution Engineer.** Responsible for Securitas Healthcare software installation and configuration, recommended hardware placement, configuration, and testing in the Client's environment. May participate in solution design. Project may employ a combination of Associate Solution Engineer, Solution Engineer and Sr. Solution Engineer.
- **RTLS Trainer.** Responsible for conducting Asset Management and Environmental Monitoring super user training, and System Administrator training. May participate in use case workshops.

Note: *Securitas Healthcare may combine or redistribute team member responsibilities as required to facilitate completion of the project in a timely manner.*

Client Implementation Team – Roles, Responsibilities

- **Executive Sponsor.** This individual is responsible for the decision to purchase the Securitas Healthcare solution expected to communicate information about the Client's goals for the solution within their organization.
- **Project Manager.** The primary point of contact responsible for onsite project coordination and fulfillment of Client responsibilities in a timely fashion. This individual must be empowered by senior management with decision-making authority to ensure open issues are resolved expeditiously, leading to a successful implementation.
- **Business Use Case Owner/Administrator.** The owner and/or administrator of the system from a Use Case perspective. This owner will attend relevant workshops and training discussions, supporting the software setup, rollout, and on-going Use Case related administrative tasks.
- **IT Network Contact.** Responsible for ensuring sufficient IT infrastructure is in place to support the installation (e.g. IP addresses, network connections, power to devices, etc.).
- **IT Server Contact.** Responsible for preparing servers that host the Securitas Healthcare AeroScout® software applications, ensuring connectivity to the hardware, and establishing database backup procedures.



DIVISION OF RESPONSIBILITIES (DOR)

The Product and Information Provision table below identifies the parties responsible to provide solution hardware, software, server and system information, remote and onsite network access, and physical access. In many cases the Client and their preferred CAT-6 Cabling Subcontractor share the network cabling deployment efforts.

DIVISION OF RESPONSIBILITIES - PRODUCT and INFORMATION PROVISION										
	CLIENT	SECURITAS HEALTHCARE	INTEGRATION VENDOR	CLIENT CABLING SUBCONTRACTOR	AUTHORIZED SERVICE PROVIDER (ASP)	ELEVATOR SERVICE PROVIDER	CABLING VENDOR -	ACCESS CONTROL SYSTEM VENDOR	SECURITAS MANAGED SERVICES	
Securitas Tags		Y								
Securitas Tag Cradles, Lanyards, Chargers, Accessories (as noted on Securitas Quote)		Y								
AeroScout Location Engine Software Licenses		Y								
MobileView Software Licenses		Y								
Provision Servers for Software Installation	Y									
Provision Instant Notifier/ Test Station Workstations for Software Installation	Y									
Configure Active Directory Tree/ Domain Groups for MV User Accounts	Y									
Provide SMTP Server Information	Y									
Provide Accurate Maps/ AP Layout	Y									
Provide Physical Access to Purchased Securitas Healthcare Equipment	Y									
Provide Remote Access to Servers	Y									
Permit Securitas Healthcare/ Subcontractor to use Company-owned laptop on Client Wi-Fi/ Ethernet network	Y									



The Product Installation table below identifies the parties responsible to perform the multitude of tasks necessary for solution installation. In many cases the Client and their preferred CAT-6 Cabling Subcontractor share the network cabling deployment efforts as noted above.

DIVISION OF RESPONSIBILITIES - PRODUCT INSTALLATION										
	CLIENT	SECURITAS HEALTHCARE	INTEGRATION VENDOR	CLIENT CABLING SUBCONTRACTOR	AUTHORIZED SERVICE PROVIDER (ASP)	ELEVATOR SERVICE PROVIDER	CABLING VENDOR -	ACCESS CONTROL SYSTEM VENDOR	SECURITAS MANAGED SERVICES	
Project Management (Full Solution)	Y	Y								
AeroScout Location Engine Software Installation	Y	Y								
MobileView Software Installation	Y	Y								
MobileView System Programming/Configuration		Y								
Provide Bidirectional Tag Association and Security Credentials	Y									
Create RTLS Tag Configuration Files		Y								
Instruct Client on RTLS Tag Activation/ Mounting		Y								
Configure and Activate RTLS Tags	Y								N	
Physical RTLS Environmental Monitoring Tag Placement/ Attachment	Y								N	
Provide Asset/ Staff/ Patient Data for Import to MobileView	Y									
Import Asset/ Staff/ Patient Data into MobileView		Y								
Perform Full System Test		Y								
Perform Client User Acceptance Testing	Y	Y								
MobileView Administrator Training		Y								
End User, Clinical User, User Trainer, Training		Y								
Go Live Support		Y								

Site Visits

Site visits for Securitas Healthcare Implementation Team members are necessary for the successful implementation of the project.

Working Hours

The normal working hours for Securitas Healthcare’s Implementation Team are Monday through Friday 8:00 am to 5:00 pm local time, including travel time. Usual travel days to and from the customer site are Monday and Friday.



Services Sold/Included

SKU	EFFORT	SERVICES DESCRIPTION
PSP-PSO-2-SDC	VARIABLE	<p>Project-based Professional Services - Planning, Design & Configuration</p> <p>Securitas Healthcare Solution Planning, Design & Configuration Services, including Work Shop planning, staging, system setup and configuration. May include each of the following services or some combination of them depending on the services identified in the <u>DOR Tables</u> above and <u>Project Methodology</u> section below.</p> <ul style="list-style-type: none"> • Dedicated Project Management coordinates project plan, deployment and oversight • Solution design assembly and review for acceptance by the Client • Kickoff meetings, Technical, Clinical and IT workshops • Equipment staging, physical device mounting instruction and oversight • AeroScout Location Engine and MobileView software installation and global configuration • Solution Use Case system and event configuration and notification planning
PSP-PSO-3-ID	VARIABLE	<p>Project-based Professional Services - Infrastructure Deployment</p> <p>Securitas Healthcare Infrastructure Deployment Services, including Exciter survey, configuration and test (when appropriate). These services comprise the bulk of the Securitas Healthcare Infrastructure installation, configuration, and testing efforts. May include each of the following services or some combination of them depending on the services identified in the <u>DOR Tables</u> above and <u>Project Methodology</u> section below.</p> <ul style="list-style-type: none"> • Dedicated Project Management coordination for infrastructure deployment • Exciter site survey (validate final Exciter design, placement and mounting) • Exciter survey report (review with Client and 3rd Party installation vendor) • Wi-Fi network location optimization, analysis and accuracy validation (as required) • Exciter and Wi-Fi Gateway configuration, tuning and testing • Tag charging station, Infant Admit/Authentication client, Instant Notifier setup and test
PSP-PSO-4-TGL	VARIABLE	<p>Project-based Professional Services - Testing, Training, Go-live and Turnover</p> <p>Securitas Healthcare Infrastructure Solution Test, UAT, Training, Go-live and Turnover services, including User Acceptance Testing, Administrator training (as required), User training, onsite/offsite Go-live support and project Turnover services. May include each of the following services or some combination of them depending on the services identified in the <u>DOR Tables</u> above and <u>Project Methodology</u> section below.</p> <ul style="list-style-type: none"> • Dedicated Project Management coordinates project completion, training, go-live and turnover • Systems test and auditing, User Acceptance testing and commissioning • Final documentation completion including AS-IS solution design and Exciter design drawings • IT services Solution Administration training (as required) • End-User, Super-User training planning and delivery • Onsite and/or offsite Go-live system activation/cutover support • Project hand-off to both Client and Securitas Technical Support Organization

Project Schedule

Project Manager assignment typically occurs within 4 weeks of processing the Client’s purchase order. Once the Sales team hands the project off to the Implementation team, the Project Pipeline Manager schedules the Project Introduction meeting via teleconference to introduce the Implementation team, communicate the planning/execution process, and confirm the project objectives and timeline. After this, the Project Manager schedules the Client Kickoff meeting via teleconference to begin the project planning and deployment activities. The overall project duration is finalized in cooperation with the Client Stakeholders after the Project Workshops have been held and a full and clear understanding of all tasks and task owners is reached between Securitas Healthcare and the Client.

**PROJECT METHODOLOGY**

A phased approach is utilized to focus Client and Securitas Healthcare resources around milestones and deliverables within the timeline, budget, and resource requirements defined by the project.

Securitas Healthcare's seven project phases include:

1. **Project Planning.** Securitas Healthcare and Client team members work closely together to scope and plan the implementation. The three key deliverables of this phase are the Site Survey, Solution Design, and Project Plan.
2. **Installation.** Using the detailed placement specification from the Site Survey and Solution Design, Client resources install, power, and network the Securitas Healthcare hardware. The server hardware is prepared in advance by the Client before the Securitas Healthcare software applications are installed.
3. **System Configuration.** The installed components (hardware and software) are configured and integrated into a working system per the Solution Design. Integration consulting is also performed during this phase.
4. **System Testing.** The installed and configured system is verified to meet the functionality required by the use case(s) in the Solution Design.
5. **Acceptance Testing and Handoff.** The Client tests the Securitas Healthcare system to verify the capabilities according to the Solution Design.
6. **Training.** Securitas Healthcare Administrative and End/ Super User training is provided (Hours Purchased).
7. **Go Live Support.** Onsite and offsite support provided during Securitas Healthcare system activation for predefined period (one or more days).

The Securitas Healthcare Project Manager will develop a detailed project plan during the planning phase.

PHASE 1 - PROJECT PLANNING**Solution Design and Project Plan**

Map the Client's business requirements to use cases, developing the system installation and configuration plan, and identifying resources to solidify the project timeline. Securitas Healthcare works closely with the Client to validate their use case business requirements creating a solution design and project plan to deliver the expected value.

Client Responsibilities

- Work with Securitas Healthcare to define detailed requirements for the end solution
- Assist Securitas Healthcare with project plan development
- Review project plan milestones with the senior management team to set expectations
- Provide workspace for Securitas Healthcare Implementation Team
- Provide security access to the necessary buildings and coverage areas
- Sign-off on delivered services as they are completed on Securitas progress worksheets
- Work with Securitas Healthcare to define the User Acceptance Test Plan

Securitas Healthcare Responsibilities

- Coordinate timely communications with Client for all engagement needs
- Review Statement of Work with the Client's Executive Sponsor and the Project Lead
- Document the solution requirements in a detailed Solution Design specification
- Provide hardware and software requirements to the Client
- Work with Client to finalize project plan to meet their overall project milestones
- Coordinate and conduct project workshop(s) with Client to develop use case configuration requirements, model workflows, and outline user training needs
- Document the User Acceptance Test Plan for the use case(s)

Site Readiness

During this step, Securitas Healthcare works with the Client to identify key readiness milestones, working collaboratively to accomplish them.



Client Responsibilities

- Plan, procure and coordinate support for the necessary server hardware or VM resources, operating system software and database software/instance to meet Securitas Healthcare specifications
- Plan, procure and coordinate support for the 3rd Party infrastructure hardware/ software per Securitas Healthcare specifications
 - All 3rd party costs are the responsibility of the Client (unless stated otherwise)
- Review site maps with system users and obtain their approval/ acceptance prior to use, validate accuracy of Access Point placements
- Apply any required Access Point changes to meet location accuracy needs
- Update/ upgrade wired, and wireless infrastructure software as needed for compatibility
- Assign technical resources to work with Securitas Healthcare on readiness items
- Provide IP addresses, power, network connections for Securitas Healthcare AeroScout Tags, Exciters and Gateways
- Provide Asset, Environmental Monitoring device, Patient or Staff lists for Tag assignment
- Approve and provide remote access to server, database, and network

Securitas Healthcare Responsibilities

- Provide documentation and guidance on the following (if not already provided):
 - Map best practices
 - AP layout best practices
 - Server configuration guidelines
 - Database sizing guidelines
 - Software compatibility
 - HCIA (OSHPD) submittal assistance and documentation
- Provide Site Readiness Acceptance once the site readiness elements are completed

Deliverables

Solution Design Document. Defines the Securitas Healthcare system installation and configuration requirements and the User Acceptance Test Plan.

Project Plan Initial Draft. Tasked-based deployment timeline.

Readiness Validation. A list of readiness needs required to ensure all Phase 1 components where completed before moving to the next phases.

PHASE 2 - INSTALLATION

The Securitas Healthcare hardware and software components are installed during this phase. Leveraging the Site Survey and Solution Design, Client resources install, power, and network the Securitas Healthcare hardware. Server hardware prepared in advance for the Securitas Healthcare software application installation usually preformed remotely.

Note: Super Users and Application Managers are permitted to shadow the Securitas Healthcare Implementation Team during the Phase 2 Installation and subsequent Phases.

Note: The wired and wireless networks must be commissioned, functional and stable on all floors before Exciter and Location Optimization work can begin.

Server Installation/ Upgrade (as required)

Client Responsibilities

- New Servers – Prepare servers and database to Securitas Healthcare specifications
- Grant Securitas Healthcare access to new AeroScout Location Engine and MobileView servers to install the application files
- Install prerequisite software on predefined Securitas Healthcare MobileView client machines as directed by Securitas Healthcare
- Setup database backup schedule



Securitas Healthcare Responsibilities

- Remotely install, upgrade and/or configure the Securitas Healthcare AeroScout Location Engine and MobileView solution(s)

Wi-Fi Network Configuration and Verification

Client Responsibilities

- Procure, install and maintain 3rd Party Wi-Fi Network Hardware and/or Software per Securitas Healthcare requirements (including cabling and configuration)
- Provide up-to-date access point version, model, and configuration information updating as required
- Assist with Tag message reception verification at AeroScout Location Engine

Securitas Healthcare Responsibilities

- Verify proper Wi-Fi Infrastructure and Access Point configuration and communication with the AeroScout Location Engine

Tag and Badge Configuration and Mounting

Client Responsibilities

- Provide Bidirectional Tag and Badge association and security credentials
- Provide computer for Securitas Healthcare Hardware Manager software installation
- Provide iOS mobile device (and Android mobile device for specific Tag models) for Securitas Healthcare Device Manager software (as required for bidirectional Tags)
- Provide Tag and Badge mounting equipment if not using Securitas Healthcare Tag and Badge accessories
- Receive Tag and Badge configuration training
- **Physically mount RTLS Environmental Monitoring Tags to assets**

Securitas Healthcare Responsibilities

- Create proper Tag and Badge configuration files and procedures, configure no more than 50 Unidirectional (UD) Tags and 20 Bidirectional (BD) Tags for Client training activities. Provide Client Tag configuration and mounting training.
- Provide onsite or offsite Client Tag and Badge configuration training
- Provide guidance on Tag mounting, placement, wearing and banding techniques
- Exciter/ Gateway CAT-6 network cabling installation where designated in the Securitas Healthcare Site Survey and Solution Design

Deliverables

Installed Hardware. Installed Securitas Healthcare hardware components.

Installed Software. Securitas Healthcare AeroScout Location Engine, MobileView application, System Manager, and Hardware Manager Software will be installed and validated for proper operation.

PHASE 3 - SYSTEM CONFIGURATION

The installed Securitas Healthcare system hardware and software are configured and integrated into a working system per the Solution Design under this phase. Securitas Healthcare resources will unit-test system components to verify system functionality per the customer's requirements.

Configuration work may be performed at the customer site or from Securitas Healthcare facilities by remote connection.

Client Responsibilities

- Assign resources to support hardware configuration as required (networking, IT, etc.)
- Set up a test group of users

Securitas Healthcare Responsibilities

- Validate Access Point configuration and communication with the AeroScout Location Engine
- Configure the Securitas Healthcare AeroScout Location Engine, applying Mesh Calibration for Location Optimization services (if employed)
- Tune Ultrasound and/or Low Frequency Exciters as per solution design (if employed)



- Draw zones, define users, configure events, develop Tag/User categories, and configure administrative settings into Securitas Healthcare MobileView platform

Deliverables

Properly Configured Securitas Healthcare software and hardware components.

PHASE 4 - SYSTEM TEST

Securitas Healthcare verifies that the installed and configured system meets the functionality requirements of the use case(s) in the Solution Design.

Prepare the Client's IT staff to manage the solution following deployment.

System testing work may be performed at the customer site or from Securitas Healthcare facilities by remote connection.

Client Responsibilities

- Assign resources as required to support system testing

Securitas Healthcare Responsibilities

- Conduct comprehensive system testing to verify solution functionality meets use case requirements, correcting any identified anomalies
- Provide server details (e.g. login, password, IP, etc.) required for system handoff to the Client's IT staff

Deliverables

Tested and verified Securitas Healthcare solution and components.

PHASE 5 - ACCEPTANCE TESTING AND HANDOFF

The Client tests the Securitas Healthcare solution to verify proper operation according to the Solution Design. Successful completion results in handing solution off to Client, prompting signature on the Acceptance Documents.

Client Responsibilities

- Work with Securitas Healthcare to define the acceptance test cases before completion of the project planning phase
- Assign individuals to conduct the acceptance testing, sign acceptance documents
- Acknowledge User Acceptance Test with sign-off
- Assign individuals to be Named Contacts for communication with Securitas Healthcare Technical Support

Securitas Healthcare Responsibilities

- Assist Client with execution of the acceptance test plan (as needed)
- Prepare IT handoff documentation, system backups, provide details on system back-up procedures, document the server login, passwords, and other technical settings
- Provide Client Named Contacts with login access to the Securitas Healthcare Technical Support online portal, and other Technical Support contact information

Deliverables

Signed Service Completion Document. Document acceptance by the Client for their Securitas Healthcare solution(s).

PHASE 6 - TRAINING

Client Technical Resources receive formalized training on maintaining and operating the solution, and new Super Users and End Users are trained how to access and operate the solution as required.

- Administration and Super-User training is performed by Securitas Healthcare's Implementation team to reinforce the informal training provided during project execution. ⁶



- Super Users and End Users are trained by the Implementation Team, Clinical Trainers and/or RTLS Solution Trainers for new solution deployments (per the Use Case requirements). Additional training may be offered for preexisting solution expansion projects. This training may be provided onsite or offsite, or a combination of both, depending on the solution use case requirements. ⁶

Client Responsibilities

- Assist Securitas Healthcare with training and consulting services logistics ⁶
- Department Managers will ensure staff attend classes. ⁶
- Involve Nursing Education Department or other appropriate education leader for future training needs, incorporating into mandatory new hire orientation

Securitas Healthcare Responsibilities

- Assist with workflow design and documentation resulting from process improvements
- Produce site-specific training reference materials that will be used to facilitate learning and periodic in-servicing training
- Provide Administrator-level training on Securitas Healthcare MobileView platform configuration and support
- Conduct a closure meeting to review open issues and lessons learned, resulting in a project closure report

Deliverables

Trained Client Administrators

Trained Client Super-Users and End-Users.

Trained Clinical End-Users (if required for solution).

Customized training materials for Client-delivered training of future new-hires.

PHASE 7 - GO LIVE SUPPORT

Securitas Healthcare supports Go live efforts by providing limited onsite and offsite support, assisting Client with real time problem resolution, and user assistance during solution activation for a predefined (limited) period.

Client Responsibilities

- Monitor staff compliance with workflow, training instructions, and all procedures put in place during implementation
- Attend all status and check-in calls during Go live period
- Document anomalies or issues noted while Securitas Healthcare staff are offsite
- Train any new staff on-boarded during Go live period

Securitas Healthcare Responsibilities

- Schedule visits during go-live period (as needed) to address issues or concerns that may arise, and assist with monitoring staff and system performance
- Assist Client staff when documenting anomalies or issues noted for escalation (as needed)

Deliverables

Finalized project documentation for Client and Securitas Healthcare Support hand-off, including AS-IS Solution Design Documents.

Finalized customized training materials for Client to support future onboarding and training activities.



CLIENT ACKNOWLEDGEMENT

The Securitas Healthcare Scope of Work Document details the project products, deliverables and responsibilities associated with the proposed solution, architected to meet the Client's needs. The proposed solution has been reviewed and verified. By signing below, Client confirms that this Statement of Work meets the solution objectives and agrees to meet their responsibilities as identified above.

This Statement of Work is entered into pursuant to and governed by the Master Agreement between the parties dated: [N/A].

SECURITAS HEALTHCARE, LLC

By: Cory Clark

Name: Cory Clark

Title: Sr Director of Field Productivity

Date: Saturday, February 1, 2025

COUNTY OF RIVERSIDE, a political subdivision of the State of California

By: V. Manuel Perez

Name: V. MANUEL PEREZ

Title: CHAIR, BOARD OF SUPERVISORS

Date: JUL 29 2025

Change Management Procedure

Any changes or additions to the scope of the efforts must be mutually agreed upon by all parties through a Change Management Procedure.

In order to address requested and or required modifications, the Client may request a change to the Scope Objectives and associated Bill of Materials. As soon as practical after receipt of a change request, Securitas Healthcare will evaluate the request to determine any technical implications and impact on the functional and/or operational requirements of the proposed solution, the overall system architecture and design, the selected hardware, software and services, and the previously agreed upon time constraints for deployment.

In response to a change request, Securitas Healthcare will generate a change order proposal outlining the technical, pricing, and scheduling impacts. Should all parties decide to implement the change request, the Client will issue a Purchase Order acknowledging the changes to the Project Outline and Scope of Work, price, and/or delivery and execution schedules.

ATTEST:
KIMBERLY A. RECTOR, Clerk
By [Signature]
DEPUTY



APPENDIX A - SUPPORTING TASKS AND DOCUMENTS

<u>SOLUTION TASKS & DOCUMENTATION</u>	<u>STATUS</u>
• Securitas Environmental Monitoring Worksheet	COMPLETED
• Securitas Project Requirements and Statement of Work Document	COMPLETED

<u>NECESSARY CLIENT DOCUMENTS & INFORMATION</u>	<u>STATUS</u>
• Wi-Fi Network Compatibility Information	PROVIDED
• Wi-Fi Network Access Point Placement Diagrams	N/A
• Facility Architectural Drawings (basic architecture and reflected ceiling plans)	N/A
• COMPLETED - Securitas Environmental Monitoring Worksheet	COMPLETED
• Securitas Project Requirements and Statement of Work Document Requires Client Signature	

<u>SECURITAS HEALTHCARE INTERNAL HANDOFF DOCUMENTATION</u>	<u>STATUS</u>
• Solution Architect Bill of Materials	COMPLETED
• Solution Architect Resource Needs and Services Documentation	PENDING

PROJECT ASSUMPTIONS AND NOTES - SUPPORTING OPP # 0006454

IMPORTANT NOTES

- > **IMPORTANT NOTE: AeroScout Ultrasound Exciters & Tags WILL experience OPERATIONAL ISSUES from 40 kHz (35 kHz – 45 kHz) Ultrasonic interference (room presence; motion; pneumatic tube bin; etc.)!**
- > **IMPORTANT NOTE: AeroScout Low Frequency Exciters & Tags WILL experience OPERATIONAL ISSUES from 125 kHz HID Card Reader interference unless special design and protocol considerations are employed!**
- > **IMPORTANT NOTE: AeroScout RTLS Tags utilize 2.4 GHz Wi-Fi!**
- > **IMPORTANT NOTE: The AeroScout Deployment Manager (DM) software is required for the AeroScout T12s, T14 & T15 RTLS Tag and T22 & T23 BLE Tag configuration. DM on Android supports T15, T22 & T23 Tags. DM on iOS supports T12s, T14, T15, T22 & T23 Tags.**

ASSUMPTIONS

GENERAL

- > Securitas Healthcare will deploy project as one continuous effort (or addition charges may apply)

PRODUCT

- > **EXCLUDES High Availability licensing.**
- > **EXCLUDES ALL MobileView Software Integrations.**

SERVICES

- > INCLUDES Securitas Professional Services as noted above.
- > INCLUDES (5) total Super/End-User training day(s). PLEASE see Project Requirements and Statement of Work for Details.
 - > Client Responsible for Physical Tag Placement Unless Securitas Managed Services were Quoted.
- > Remote Access required for remote configuration services!
- > Securitas Engineer will be able to use Securitas laptop for onsite configuration work.
- > Securitas Healthcare will utilize NON-UNION Professional Services labor for this project unless otherwise noted.

INFRASTRUCTURE

- > ALL Wi-Fi network device design; installation; improvements and support are the responsibility of the Client

IT HARDWARE; SOFTWARE; NETWORK; ACCESS

- > For ALL Aruba AirWave implementations CLIENT MUST provide Aruba/ AirWave appliance/ virtual server software.
- > **EXCLUDES all Workstation and Server hardware and Operating System software required for this solution.**

PERMITS

- > **EXCLUDES all permit; license fees and submissions; these are the responsibility of the Client and/or Subcontractor**
- > **EXCLUDES LIMITED Authorized Service Provider HCIA (OSHPD) (or similar State Agency) Submittal Assistance.**

BOM SCT Version: 4.8.8.7 | Date: 09/03/2024



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About Securitas Healthcare

Securitas Healthcare empowers caregivers to deliver connected, productive and safe care. Its innovative portfolio of healthcare solutions helps over 15,000 hospitals, clinics and senior living organizations worldwide protect people, use assets efficiently and understand their operations for a caring and healing environment. Securitas Healthcare is proud to be part of Securitas, the world's leading intelligent protective services partner. For more information, visit us at securitashealthcare.com.

Memo

To: Clerk of the Board (COB)
From: Israel Gomez
cc: N/A
Date: 07/29/25
Re: Amendment No. 1 to the Professional Service Agreement for HUGS Infant Protection System with Securitas Healthcare, LLC for signature

Comments: Enclosing an original of the Amendment No. 1 to the Professional Service Agreement for HUGS Infant Protection System with Securitas Healthcare, LLC, for signature at the **July 29, 2025 BOS Meeting**

MT# 28370, Amendment No.1 to the Professional Service Agreement with SECURITAS HEALTHCARE LLC

Board date: 07/29/25

Dept: RUHS Purchasing, Mail Stop # 3705

ATTN: Israel Gomez, I.gomez@ruhealth.org