



**SUBMITTAL TO THE RIVERSIDE UNIVERSITY HEALTH SYSTEM MEDICAL CENTER GOVERNING BOARD
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



ITEM: 18.7
(ID # 28418)

MEETING DATE:
Tuesday, July 29, 2025

FROM : RUHS-MEDICAL CENTER

SUBJECT: RIVERSIDE UNIVERSITY HEALTH SYSTEM-MEDICAL CENTER: Ratify and Approve the First Amendment with HSS Security, LLC., for Armed and Unarmed Security Guard Services, effective upon signature through June 30, 2028, All Districts. [Total Amendment cost \$5,255,756; annual cost \$1,433,388; up to \$143,338 in additional compensation annually; 100% Hospital Enterprise Funds]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Ratify and approve the First Amendment to the Professional Services Agreement with HSS Security, LLC, to increase the annual amount of the agreement by \$1,433,388 from \$3,600,000 to \$5,033,388 effective November 1, 2024, through June 30, 2028, and authorize the Chair of the Board to sign the Amendment on behalf of the County,
2. Authorize the Purchasing Agent, in accordance with Ordinance No. 459, based on the availability of fiscal funding and as approved to form by County Counsel to: (a) sign amendments that exercise the options of the agreement including modifications of the statement of work that stay within the intent of the agreement, (b) sign amendments to the compensation provisions that do not exceed the sum total of ten percent (10%) of the total aggregate cost of the Agreement; and
3. Authorize the Purchasing Agent to issue Purchase Orders for any goods and/or services rendered within the approved contract amount.


ACTION:

Jennifer Cruikshank
Jennifer Cruikshank, Chief Executive Officer – Health System 7/16/2025

MINUTES OF THE GOVERNING BOARD

On motion of Supervisor Gutierrez, seconded by Supervisor Medina and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Medina, Spiegel, Washington, Perez and Gutierrez
Nays: None
Absent: None
Date: July 29, 2025
xc: RUHS-MC

Kimberly A. Rector
Clerk of the Board
By: 
Deputy

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FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$1,433,388	\$1,433,388	\$5,255,756	\$0
NET COUNTY COST	\$0	\$0	\$0	\$0
SOURCE OF FUNDS: Hospital Enterprise Funds - 40050			Budget Adjustment: No	
			For Fiscal Year: 24/25 – 27/28	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

The requested Board action will ratify and approve the First Amendment to the Professional Service Agreement with HSS Security, LLC to increase the annual contract amount by \$1,433,388 from \$3,600,000 to \$5,033,388. At the time of contract execution, the projected annual costs were based on initial operational assumptions and an increase was needed for the comprehensive level of service required across all the RUHS-MC locations to capture essential and effective operations. This Amendment will increase the annual contract amount to reflect actual cost of adequate staffing needs across all locations and ensure continuity of critical security services.

HSS has delivered consistent, high-quality service to RUHS since 2016, with staff specially trained in healthcare specific de-escalation, patient safety, and regulatory compliance. HSS provides security details that have undergone special training in de-escalation management in a healthcare environment. In addition, HSS is familiar with applying Joint Commission compliance strategies and Centers for Medicare and Medicaid Services (CMS) guidelines for seclusion and restraint of at-risk patients. HSS continues to support a 24/7 operation across RUHS campuses with a team that includes security officers, supervisors, and a program manager, helping to maintain a safe environment for patients, staff, and visitors.

Impact on Residents and Businesses

These services are a component of RUHS's system of care aimed at improving the health and safety of its patients and the community.

Additional Fiscal Information

There are sufficient appropriations in the Department's FY25/26 budget. No additional County funds are required.

Contract History and Price Reasonableness

On October 22, 2024 (Item 15.3), the Board of Supervisors ratified and approved the Professional Services Agreement with HSS to provide healthcare security guard services for an annual amount of \$3,600,000 for five years through June 30, 2028. This Agreement utilized the



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pricing and terms from a similar countywide agreement with HSS, also known as piggybacking, which was awarded through a publicized competitive bid process. Piggybacking off of other competitively bid governmental procurements meets the county's requirement of seeking competition and assists with expediting the implementation/acquisition of needed commodities and services.

The Amendment requires Board approval as the compensation provision exceeds the Purchasing Agent's authority of \$100,000 for professional services that were competitively bid.

ATTACHMENTS:

Attachment A: First Amendment with HSS Security LLC

 Melissa Curtis, Deputy Director of Purchasing and Fleet	7/15/2025	 Jacqueline Ruiz, Principal Analyst	7/21/2025
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 Gregg Gu, Chief of Deputy County Counsel	7/16/2025
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**FIRST AMENDMENT TO THE PROFESSIONAL SERVICE AGREEMENT
FOR
ARMED AND UNARMED SECURITY GUARD SERVICES
BETWEEN
COUNTY OF RIVERSIDE
AND
HSS SECURITY, LLC.**

This First Amendment to the Professional Service Agreement for Armed and Unarmed Security Services (herein referred to as “First Amendment”), is made and entered into by and between the **County of Riverside**, a political subdivision of the State of California (herein referred to as “COUNTY”), on behalf of the **Riverside University Health System- Medical Center** (herein referred to as “RUHS-MC”) and **HSS Security, LLC**, a Delaware limited liability company, (herein referred to as “CONTRACTOR”), sometimes collectively referred to as the “Parties” or individually referred to as a “Party.”

WHEREAS, COUNTY and CONTRACTOR entered into that certain Professional Service Agreement for Armed and Unarmed Security Services, executed October 22, 2024, and effective August 1, 2023, through June 30, 2028 (herein referred to as “Agreement”); and

WHEREAS, Parties now desire to amend the Agreement to modify the compensation provisions;

NOW THEREFORE, the Parties agree as follows:

1. The recitals above are true and correct.
2. **Compensation.** The second sentence of Subsection 3.1 of Section 3. Compensation is hereby amended to read as follows:

“Maximum payments by COUNTY to CONTRACTOR shall not exceed five million thirty three thousand three hundred eighty eight dollars (\$5,033,388), annually, including all expenses.

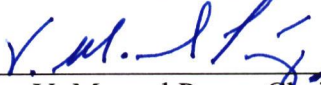
3. **Miscellaneous.** All other terms and conditions of the Agreement not modified herein shall remain unchanged and in full force and effect.
4. **Effective Dates.** This First Amendment to the Agreement shall be effective as of November 1, 2024.

[Signature Page Follows]

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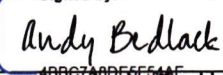
IN WITNESS WHEREOF, the Parties have caused their duly authorized representatives to execute this First Amendment.

COUNTY OF RIVERSIDE, a political subdivision of the State of California

By: 
V. Manuel Perez, Chair
Board of Supervisors

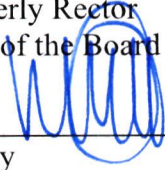
Dated: JUL 29 2025

HSS SECURITY, LLC, a Delaware Limited Liability Company

By: 
Name: Andy Bedlack
Title: CEO

Dated: 7/14/2025

ATTEST:
Kimberly Rector
Clerk of the Board

By: 
Deputy

APPROVED AS TO FORM:
Minh C. Tran
County Counsel

By: Esen Sainz
Esen Sainz
Deputy County Counsel

Signature: *Esen Sainz*
Email: esainz@rivco.org