

SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



ITEM: 2.19
(ID # 28574)

MEETING DATE:
Tuesday, August 26, 2025

FROM : AUDITOR CONTROLLER

SUBJECT: AUDITOR-CONTROLLER: Fraud Hotline 24/7! Program Activity Report for the Period of July 1, 2024, through June 30, 2025, [District: All]: [\$0]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Receive and file the Fraud Hotline 24/7! Program Activity Report for the Period of July 1, 2024, through June 30, 2025.

ACTION:Consent

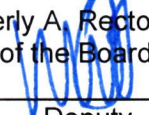
Ben J. Benoit

Ben J. Benoit, COUNTY AUDITOR-CONTROLLER 8/13/2025

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Gutierrez, seconded by Supervisor Medina and duly carried by unanimous vote, IT WAS ORDERED that the above matter is received and filed as recommended.

Ayes: Medina, Spiegel, Washington, Perez and Gutierrez
Nays: None
Absent: None
Date: August 26, 2025
xc: Auditor

Kimberly A. Rector
Clerk of the Board
By: 
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$ 0.0	\$ 0.0	\$ 0.0	\$ 0.0
NET COUNTY COST	\$ 0.0	\$ 0.0	\$ 0.0	\$ 0.0
SOURCE OF FUNDS: N/A			Budget Adjustment: No	
			For Fiscal Year: n/a	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

Subject to Minute Order 3.19, the following incidents are recommended for closure as detailed.

The Fraud, Waste and Abuse Prevention Committee, comprised of County Counsel, Human Resources, and the Auditor-Controller, reviews and approves reports for closure on a quarterly basis. The basis for closing incident reports include referrals to other departments with their own administrative procedures, insufficient information, or upon conclusion of the investigation.

Since implementation of the Fraud, Waste and Abuse Prevention Program in September 2009, the County's Auditor-Controller's Office has received and closed 992 incident reports. Pursuant to California Government Code Section 53087.6, each report is reviewed and investigated by the Auditor-Controller's Office or distributed to the affected department head and/or the human resources team assigned for the investigation and action. If necessary, certain incidents are reported to the District Attorney's Office.

The number of incident reports increased, in part due to the proactive promotion and awareness efforts surrounding the Fraud, Waste, and Abuse Prevention Program. Through targeted outreach, training, and the inclusion of program information in countywide communications, employees and stakeholders have become more informed about how and when to report concerns. As a result, the County experienced a year-over-year increase of 56.7% in incident reports from FY 2024 to FY 2025, with total reported incidents rising from 37 in FY 2024 to 58 in FY 2025. This upward trend reflects improved engagement and trust in the reporting process rather than a rise in fraudulent activity.

Impact on Residents and Businesses

Provide information on activity of the Fraud Hotline 24/7! Program

SUPPLEMENTAL:

Additional Fiscal Information

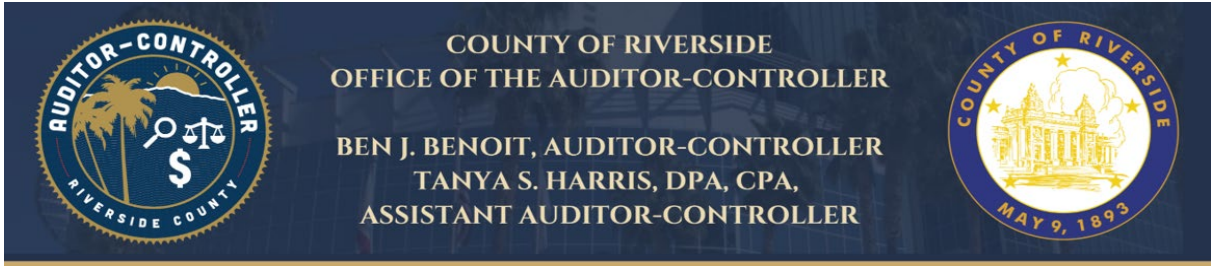
Not applicable

ATTACHMENTS:

Fraud Hotline 24/7! Program Activity Report for the Period of July 1, 2024, through June 30, 2025

Fraud Hotline 24/7!

Report Fraud, Waste & Abuse



FRAUD HOTLINE 24/7! PROGRAM ACTIVITY REPORT FOR THE PERIOD OF JULY 1, 2024, THROUGH JUNE 30, 2025

The tables below report key incident statistics from the Lighthouse (fraud) Anonymous Incident Reporting System. Information from fiscal year 2022-23 are for comparative purposes only.

INCIDENTS REPORTED AND CLOSED

	FY 2023-24	FY 2024-25
Total Reported Incidents	37	58
FWA Committee Closures		
To Other Jurisdictions/Processes (1)	(3)	-
By FWA Hotline	(32)	(26)
Active Incidents at Fiscal Year End	2	32

REPORT METHOD

	FY 2023-24	FY 2024-25
Internet	24	36
Call Center	11	19
Email	2	3
Reported	37	58

ANONYMITY

	FY 2023-24	FY 2024-25
Full Anonymity	22	35
Partial Anonymity (2)	8	11
None	7	12
Total	37	58

Notes:

- (1) Also, includes incidents closed when not enough information was provided to investigate.
- (2) Reporter wants to remain anonymous to their department; however, they allow the fraud administrative team and fraud, waste and, abuse committee to know their identity.

Flores, Kate

From: Roy Bleckert <sprintcar166@gmail.com>
Sent: Monday, August 25, 2025 10:22 PM
To: Supervisor Medina - 1st District; Office of 2nd District Supervisor; District3; District 4 Supervisor V. Manuel Perez; District 5; Van Wagenen, Jeffrey; Benoit, Ben J; mtran@rivco.org; Clerk of the Board; Bianco, Chad; michaelhestrin@rivcoda.org; Sharp, Donald
Subject: AUDITS Agenda Items 2.10-20

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My first observation is there seems to be a badge/access problem across multiple departments!

The non compliance of HWS in the Homeless area of compliance & documentation gaps in the 20 percentile raises BIG RED FLAGS!

These are a few of Many

- Thirteen of 57 (23%) program participant files did not have adequate supporting documentation to validate eligibility for the program.
- Fifteen of 57 (26%) program participant files and services provided were not reviewed and approved by designated individuals to ensure adequate segregation of duties.
- Fifteen of 57 (26%) program participant files and services provided did not have adequate oversight of the eligibility determination and benefits processing.

DPSS appears to be a complete dumpster fire!

Registrar of Voters not having a comprehensive plan & chain of command in case the election system shuts down is troubling !!!

--

Roy Bleckert..... 1 Rad Bad Dude !!!!! 951 208 9967

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