

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



**ITEM: 3.36
(ID # 28619)**

MEETING DATE:
Tuesday, August 26, 2025

FROM : RIVERSIDE COUNTY INFORMATION TECHNOLOGY

SUBJECT: RIVERSIDE COUNTY INFORMATION TECHNOLOGY (RCIT): Approve and execute the Frontier Services Addendum #2 between the County of Riverside and Frontier Communications of America, Inc. for the renewal of Frontier Telecommunication Services, from September 1, 2025 through August 31, 2026 with annual renewals through August 31, 2030, for a total aggregate amount not to exceed \$3,125,000, ratify and approve the Amendment to Lumen Master Service Agreement Contract ID 1405933 to extend the Term of the Agreement to August 31, 2030, and approve the State of California Network and Telecommunications Program (CALNET NextGen) Authorization to Order Forms for the County of Riverside for renewal of telecommunication and telephone/network services with AT&T Corporation, CenturyLink Communications dba CenturyLink dba LUMEN, Level 3 Communications, LLC dba CenturyLink dba LUMEN, Charter Communications Operating LLC, Verizon, Cellco Partnership dba Verizon Wireless, MCI Communication Services, LLC dba Verizon Business Services through June 30, 2029 not to exceed the total aggregate amount of \$12,500,000, to support the County's telecommunications and data infrastructure needs. All Districts. [Total Aggregate Cost \$15,625,000; Additional compensation not to exceed \$1,562,000, RCIT Budget – 100%]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Approve the Frontier Services Addendum #2 by and between the County of Riverside and Frontier Communications of America, Inc. for Frontier Telecommunication Services, from September 1, 2025, through August 31, 2026, with annual renewals through August 31, 2030, for a total aggregate amount not to exceed \$3,125,000; authorize the Chair of the Board to execute three (3) copies of the same on behalf of the County;

Continued on Page 2

ACTION:Policy


Martin Perez, Interim Chief Technology Officer 8/11/2025

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Gutierrez, seconded by Supervisor Medina and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Medina, Spiegel, Washington, Perez and Gutierrez
Nays: None
Absent: None
Date: August 26, 2025
xc: RCIT

Kimberly A. Rector
Clerk of the Board

By 
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

RECOMMENDED MOTION: That the Board of Supervisors:

2. Ratify and approve the Amendment to Lumen Master Service Agreement Contract ID 1405933 to extend the Term of the Agreement to August 31, 2030; authorize the Chair of the Board to execute three (3) copies of the same on behalf of the County;
3. Approve the State of California Network and Telecommunications Program (CALNET NextGen) Authorization to Order Forms for the County of Riverside with the providers: CenturyLink Communications dba CenturyLink dba LUMEN CALNET NextGen Contract C4-LEG-12-10-TS-03 for Category 16 and Verizon CALNET NextGen Contract C4-LEG-13-02-TS-08 for Categories 15-17 from September 1, 2025 through August 31, 2026, with three (3) one-year options to extend through June 30, 2029, including additional optional years as the State of California elects to extend the Contract Term for these CALNET NextGen services; authorize the Chair of the Board to execute three (3) copies of the same on behalf of the County;
4. Approve the State of California Network and Telecommunications Program (CALNET NextGen) Authorization to Order Forms for the County of Riverside with Celco Partnership dba Verizon Wireless CALNET NextGen Contract C4-CVD-19-001-03 for Categories 19.1 and 19.2 from September 1, 2025 through August 31, 2026, with two (2) one-year options to extend through June 30, 2027, including additional optional years as the State of California elects to extend the Contract Term for these CALNET NextGen services; authorize the Chair of the Board to execute three (3) copies of the same on behalf of the County;
5. Approve the State of California Network and Telecommunications Program (CALNET NextGen) Authorization to Order Forms for the County of Riverside with the providers: AT&T Corp. CALNET NextGen Contract C4-DNCS-19-001-40 for Categories 20-25 and 27-30, Level 3 Communications, LLC dba CenturyLink dba LUMEN CALNET NextGen Contract C4-DNCS-19-001-41 for Categories 20, 23, 24 and 25, CenturyLink Communications, LLC dba CenturyLink dba LUMEN CALNET NextGen Contract C4-DNCS-19-001-32 for Categories 22, 27, 28 and 29, Charter Communications Operating, LLC., CALNET NextGen Contract C4-DNCS-19-001-33 for Categories 22, 23, 24 and 30, MCI Communication Services, LLC dba Verizon Business Services CALNET NextGen Contract C4-DNCS-19-001-28 for Categories 20, 21, 23, 24, 25, 27, 28, 29 and 30 from September 1, 2025 through August 31, 2026, with three (3) one-year options to extend through June 30, 2028, including additional optional years as the State of California elects to extend the Contract Term for these CALNET NextGen services, authorize the Chair of the Board to execute three (3) copies of the same on behalf of the County;
6. Approve the total aggregate amount not to exceed \$12,500,000 for the term of all CALNET NextGen Authorization to Order Forms, and the Amendment to Lumen Master Service Agreement, as listed in Motions 3, 4, and 5;

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

7. Authorize the Purchasing Agent, in accordance with Ordinance 459, based on the availability of fiscal funding and as approved as to form by County Counsel to: a) sign amendments that stay within the intent of the Frontier Services Addendum #2, the Amendment to Lumen Master Service Agreement, and the Authorization to Order Forms; b) sign amendments to the compensation provisions for all that do not exceed the total aggregate of \$1,562,000 for the term of the Frontier Services Addendum #2, the CALNET NextGen Authorization to Order Forms and the Amendment to Lumen Master Service Agreement, as listed in Motions 3, 4, 5, and 6;

8. Authorize the Purchasing Agent to issue Purchase Orders for the required services that do not exceed the BOS approved total aggregate amount for the term of the Authorization to Order Form; and,

9. Direct the Clerk of the Board to retain one (1) copy and return two (2) copies of each Amendment and Authorization to Order Forms to RCIT for distribution.

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$ 3,125,000	\$ 3,125,000	\$ 15,625,000	\$ 0
NET COUNTY COST	\$ 0	\$ 0	\$ 0	\$ 0
SOURCE OF FUNDS: RCIT Budget – 100%			Budget Adjustment: No	
			For Fiscal Year: 25/26 – 29/30	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

The request before the Board is to approve the purchase of telecommunications services providing critical communications across all County departments. This Board action seeks to maintain existing telecommunications agreements with various providers across the County's vast service area.

Riverside County Information Technology (RCIT) is leveraging the State of California Network and Telecommunications Program (CALNET) competitively bid CALNET NextGen contract to support the County's telecommunications and data infrastructure needs. This contract, awarded by the California Department of Technology, provides pre-negotiated pricing and terms for a wide range of services with multiple service providers. It includes a "Most Favored Nation" clause, ensuring the County receives the lowest publicly available rates.

RCIT will utilize the CALNET NextGen contracts for the following services:

- Provide secure and reliable data and voice communications between County departments and facilities
- Provide modern digital voice services that connect County phone systems to the public network, including 9-1-1 services

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

- Provide support for critical infrastructure like fire alarms, burglar alarms, and elevator phones
- Improved support for adding, removing, or modifying services as needed
- Broadband internet services essential for remote offices and rural facilities to maintain internet access connectivity and access to enterprise systems
- Toll-free and long-distance calling services to maintain public-facing communication channels without cost barriers
- Professional services and project-based telecommunications support that includes expert assistance with telecommunications projects and emergency response efforts

By utilizing CALNET NextGen agreements, the County will:

- Benefit from the State’s vendor vetting and negotiations
- Have flexibility to manage circuit needs such as: adding, removing, or modifying services as needed
- Avoid early termination fees
- Improve pricing and increase bandwidth for County departments
- Enhance redundancy across the County’s voice and data networks
- Implement a secondary vendor to ensure voice system continuity during outages
- Provide scalability to support mission-critical operations for all County departments

In addition to these CALNET NextGen agreements, RCIT requests approval of two (2) direct agreements to ensure uninterrupted service and geographic coverage in regions not fully supported by the State contract while preserving flexibility and service continuity. The direct agreements are with:

- Lumen Technologies (formerly CenturyLink) for toll-free numbers and long-distance services supporting legacy voice lines
- Frontier Communications for geographical areas where Frontier remains the primary provider

Impact on Residents and Businesses

There are no negative impacts on residents or businesses in the County of Riverside.

Additional Fiscal Information

The annual cost of the agreements are as follows:

Fiscal Year	Total
FY25/26	\$3,125,000
FY26/27	\$3,125,000
FY27/28	\$3,125,000
FY28/29	\$3,125,000
FY29/30	\$3,125,000
Total	\$15,625,000

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

Contract History and Price Reasonableness

The Riverside County Purchasing Department, on behalf of Riverside County Information Technology (RCIT), released a Request for Quote (RFQ) ITARC-479. Purchasing notified twenty (20) suppliers, and five (5) responses were submitted by AT&T, Verizon, CenturyLink, Spectrum/Charter, and Frontier. All these suppliers were awarded five (5) year contracts from this RFQ, through June 30, 2025.

AT&T, Verizon, CenturyLink, and Spectrum/Charter have Telecommunication Service contracts through the CALNET NextGen contracts offered by the State of California. RCIT currently utilizes CALNET NextGen contracts for telecommunication services through the State of California. RCIT will use the following for telecommunication services: CALNET NextGen Contract #C4-DNCS-19-001-40, CALNET NextGen Contract #C4-LEG-12-10-TS-03, CALNET NextGen Contract #C4-DNCS-19-001-32, CALNET NextGen Contract #C4-DNCS-19-001-41, CALNET NextGen Contract #C4-DNCS-19-001-33, CALNET NextGen Contract #C4-CVD-19-001-03, CALNET NextGen Contract #C4-DNCS-19-001-28, CALNET NextGen Contract #C4-LEG-13-02-TS-08. These CALNET NextGen services have been competitively bid out via Invitation for Bid (IFB) #C4A1LEG18 for CALNET NextGen Categories 15-18, IFB #C4CVD18 for CALNET NextGen Categories 19, and IFB #C4DNCS19 for CALNET NextGen Categories 20-30. The California Department of Technology awarded all contracts, providing robust, reliable, and high-availability telecommunication services at special rates. RCIT would like to continue utilizing these CALNET NextGen contracts to renew telecommunication services, as the contractors awarded offer a larger customer base than any other qualified government purchasing vehicle in California, which encourages contractors to provide better services at lower pricing and more favorable terms, conditions, and Service Level Agreements.

ATTACHMENTS:

- A. Frontier and County of Riverside Addendum #2 – Frontier Service Schedules
- B. Amendment to Lumen Master Service Agreement
- C. CALNET NextGen Category Matrix
- D. AT&T Corp. CALNET NextGen Authorization to Order Form (Categories 20-25 and 27-30) CALNET NextGen Contract #C4-DNCS-19-001-40
- E. CenturyLink Communications, dba CenturyLink dba LUMEN Authorization to Order Form (Category 16) CALNET NextGen Contract #C4-LEG-12-10-TS-03
- F. CenturyLink Communications, LLC dba CenturyLink dba LUMEN Authorization to Order Form (Categories: 22, 27, 28, and 29) CALNET NextGen Contract #C4-DNCS-19-001-32
- G. Level 3 Communications, LLC dba CenturyLink dba LUMEN Authorization to Order Form (Categories: 20, 23, 24 and 25) CALNET NextGen Contract #C4-DNCS-19-001-41
- H. Charter Communications Operating, LLC Authorization to Order Form (Categories: 22, 23, 24 and 30) CALNET NextGen Contract #C4-DNCS-19-001-33
- I. Cellco Partnership dba Verizon Wireless Authorization to Order Form (Category: 19.1) CALNET NextGen Contract #C4-CVD-19-001-03

SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA

- J. Cellco Partnership dba Verizon Wireless Authorization to Order Form (Category: 19.2) CALNET NextGen Contract #C4-CVD-19-001-03
- K. MCI Communications Services, LLC dba Verizon Business Services Authorization to Order Form (Categories: 20, 21, 23, 24, 25, 27, 28, 29 and 30) CALNET NextGen Contract #C4-DNCS-19-001-28
- L. Verizon Authorization to Order Form (Categories: 15-17) CALNET NextGen Contract #C4-LEG-13-02-TS-08


Melissa Curtis, Deputy Director of Purchasing and Fleet 8/13/2025


Alonzo Barrera, Principal Management Analyst 8/14/2025


Sarah Franco, Assistant County Executive Officer 8/20/2025


Aaron Gettis, Chief of Deputy County Counsel 8/14/2025

AMENDMENT TO LUMEN MASTER SERVICE AGREEMENT

This Amendment is between **CenturyLink Communications, LLC d/b/a Lumen Technologies Group** or its affiliated entities ("Lumen") and **COUNTY OF RIVERSIDE** ("Customer"). It amends the applicable Master Service Agreement, as determined by Lumen records and as may have been previously amended (the "Agreement"). It is effective on the date the last party signs it (the "Amendment Effective Date"). This Amendment provides the terms and conditions applicable to Customer's purchase of products and services identified in this Amendment ("Services") from Lumen. Except as set forth in this Amendment, capitalized terms will have the definitions assigned to them in the Agreement. Lumen may withdraw this offer if Customer does not execute and deliver the Amendment to Lumen on or before September 1, 2025 ("Cutoff Date").

Document Name (List Agreement and Prior Amendments/ Pricing Change Orders)	Contract ID (For internal Lumen reference only)	Effective Date
CenturyLink MSA 2020	1405933	July 1, 2025

1. **Term.** The parties acknowledge that the Term expired on June 30, 2025; however, the parties have continued to perform as required by the Agreement on a month-to-month basis to allow for the formal extension of the Term. The parties now desire to extend the Term as follows:
 - a. The Term of the Agreement will be extended by five (5) years commencing on the July 1, 2025 through June 30, 2026, with the option to renew four (4) additional annual renewals by written amendment, with the completion date of June 30, 2030, unless earlier terminated in accordance with the Agreement ("Term").

2. Additional Modifications.

2.1 Notwithstanding anything to the contrary in the Master Service Agreement or any other agreement that may be applicable to the Services, a party may use the other party's name and logo to identify the other party as a customer or service provider of a Service, as applicable.

2.2 Notwithstanding anything to the contrary in the Agreement, at the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to change by Lumen on 30 days' written notice.

2.3 Notwithstanding anything to the contrary in the Agreement, if your network service utilizes TDM technologies, then the following applies: (a) During the Service Term and on 60 days' prior written notice, Lumen may re-provision Customer's off-net TDM services ("Service Re-provision"). If Customer objects to the Service Re-provision, Customer may terminate the affected service by notifying Lumen in writing within 30 days of the date of the Service Re-provision notification; and (b) During the Service Term, Lumen may increase rates for off-net TDM services. Lumen will provide Customer 60 days' prior written notice before implementing the increase ("Rerate Notice"). If Customer objects to the increase, Customer must notify Lumen in writing within 30 days of the date of the Rerate Notice whether Customer will (i) receive the affected service on a month-to-month basis or (ii) terminate the affected service, subject to early termination liability charges. Under subsection (ii), Customer's requested disconnect date must be within 90 days of the Rerate Notice. If Customer does not respond to the Rerate Notice, the affected service will continue to be provided at the increased rates set forth in the Rerate Notice.

2.4 Infrastructure Investment and Jobs Act (IIJA) Grant Programs. If Customer participates in an IIJA program, including but not limited to, the Middle Mile Grant, Tribal Connectivity Broadband, and the Broadband Equity Access and Deployment (BEAD) Grant Programs, then Customer cannot pay for Services with funds obtained through the IIJA or other similar grants that would obligate Lumen to provide certain information or perform certain regulatory compliance functions, unless each of those functions and obligations is explicitly identified and agreed to by the parties in the Agreement or in an amendment to the Agreement.

3. Miscellaneous. All other terms and conditions in the Agreement will remain in full force and effect and be binding upon the parties. This Amendment and the Agreement set forth the entire understanding between the parties as to the subject matter, and if there are any inconsistencies between the two documents, the terms of this Amendment will control. This Amendment may be executed in one or more counterparts, all of which taken together will constitute one instrument. Digital signatures and electronically exchanged copies of signed documents will be sufficient to bind the parties to this Agreement.

WHEN DOCUMENT IS FULLY EXECUTED RETURN
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 to Riverside County Clerk of the Board, Stop 1010
 Post Office Box 1147, Riverside, Ca 92502-1147
 Thank you.

AUG 26 2025 3:30

Authorized Signature

Authorized Signature



Name Typed or Printed

Name: V. Manuel Perez

Title

Title: Chair of the Board of Supervisors

Date

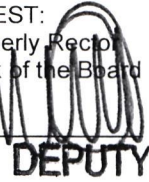
AUG 26 2025

Date

Version: June 13, 2024


ATTEST:
Kimberly Rector
Clerk of the Board

By:


DEPUTY

APPROVED AS TO FORM:
Minh C. Tran
County Counsel

By:


Paula Salcido
Deputy County Counsel

Dated:

8-14-2025

AUG 26 2025 3.36

CALNET NEXT GEN

FirstNet	Legacy				Cellular		Data Network and Communication Services									
9.1	15	16	17	18	19.1	19.2	20	21	22	23	24	25	27	28	29	30
Broadband for Public Safety	Dedicated Transport	Long Distance Calling	Toll-Free Calling	Legacy	Cellular Business Services	CALNET First Responders Cellular Services	MPLS Data Network	Standalone VoIP	Cloud Hosted VoIP	Metropolitan Area Network Ethernet	Flat Rate Internet Services	Sustained Bandwidth Internet	Standard Contact Center Services	Custom Contact Center Services	Converged VoIP	Broadband with Internet Service
							Airespring									
													Aspen	Aspen		
AT&T Mobility	AT&T	AT&T	AT&T	AT&T	AT&T Mobility		AT&T	AT&T	AT&T	AT&T	AT&T	AT&T	AT&T	AT&T	AT&T	AT&T
									Charter	Charter	Charter					Charter
										Comcast	Comcast					Comcast
										Crown Castle	Crown Castle	Crown Castle				
									ENA							
							Granite	Granite		Granite	Granite				Granite	Granite
													InterVision	InterVision		
		Lumen (CenturyLink)					Lumen (Level3)		Lumen (CenturyLink)	Lumen (Level3)	Lumen (Level3)	Lumen (Level3)	Lumen (CenturyLink)	Lumen (CenturyLink)	Lumen (CenturyLink)	
									Mergent							
									NTT							
							NWN	NWN	NWN	NWN			NWN	NWN	NWN	NWN
									Red River							
									SOS dba TEAMSOS							SOS dba TEAMSOS
					T-Mobile	T-Mobile										
	Verizon	Verizon	Verizon		Verizon Wireless	Verizon Wireless	Verizon	Verizon		Verizon	Verizon	Verizon	Verizon	Verizon	Verizon	Verizon
										Astound (Wave)	Astound (Wave)	Astound (Wave)				Astound (Wave)
							Zayo			Zayo	Zayo	Zayo				

CALNET

AUTHORIZATION TO ORDER (ATO)

AT&T Corp. and the California Department of Technology (CDT) have entered into a five-year statewide contract for CALNET IFB C4DNCS19, Data Networks and Communications Services, Categories 20, 21, 22, 23, 24, 25, 27, 28, 29 and 30. The CDT may, at its sole option elect to extend the Contract Term for up to the number of years as indicated in the Contract.

Category: 20, MPLS Data Network Services

- Contract award: 04/15/2020
- Contract end: 06/30/2028

Category: 21, Standalone VoIP Services

- Contract award: 04/15/2020
- Contract end: 06/30/2028

Category: 22, Cloud Hosted VoIP Services

- Contract award: 04/15/2020
- Contract end: 06/30/2028

Category: 23, Metropolitan Area Network (MAN) Ethernet Services and Features

- Contract award: 04/15/2020
- Contract end: 06/30/2028

Category: 24, Flat Rate Internet Services

- Contract award: 04/15/2020
- Contract end: 06/30/2028

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Category: 25, Sustained Bandwidth Internet Services and Features

- Contract award: 04/15/2020
- Contract end: 06/30/2028

Category: 27, Standard Contact Center Services

- Contract award: 04/15/2020
- Contract end: 06/30/2028

Category: 28, Custom Contact Center Services

- Contract award: 04/15/2020
- Contract end: 06/30/2028

Category: 29, Converged VoIP Services

- Contract award: 04/15/2020
- Contract end: 06/30/2028

Category: 30, Broadband with Internet Services

- Contract award: 04/15/2020
- Contract end: 06/30/2028

Pursuant to the Contract C4-DNCS-19-001-40, which is incorporated herein by reference, any eligible non-state public entity (herein "Non-State Entity"), as authorized in Government Code section 11541 is allowed to order services and products (collectively "Services") solely as set forth in the Contract.

To establish CALNET eligibility, the Non-State Entity shall be required to have a Non-State Entity Service Policy and Agreement (NESPA) on file with the CDT CALNET Program, prior to submitting this Authorization to Order (ATO).

Once the Non-State Entity and the Contractor approve and sign the ATO, the Contractor shall deliver this ATO to the CALNET Program for review and approval. No Service(s) shall be ordered by the Non-State Entity or provided by the Contractor until both parties and the CALNET Program execute this ATO.

By executing this ATO, the County of Riverside [Non-State Entity] may subscribe to the Service(s), and the Contractor agrees to provide the Service(s), in accordance with the terms and conditions of this ATO and the Contract. Service catalogs, rates and Contract terms are available at [the CALNET Program website](#).

The ATO, and any resulting order for Service(s), is a contract between the Non-State Entity and the Contractor. As such, the CDT will not facilitate, intervene, advocate or escalate any disputes between the Non-State Entity and the Contractor or represent the Non-State Entity in resolution of litigated disputes between the parties.

The ATO shall not exceed the term of the Contract and shall remain in effect for the duration of the contract unless:

- The CDT, at its discretion, revokes the approved ATO; or
- The Non-State Entity terminates the ATO, for specific Service(s) in part or in total, prior to termination of the Contract, by providing the Contractor with a 30 calendar days' prior written notice of cancellation.

The Non-State Entity, upon execution of the ATO, certifies that:

- The Non-State Entity understands that the Contractor and the CDT may, from time to time and without the Non-State Entity's consent, amend the terms and conditions of the Contract thereby affecting the terms of the service the Non-State Entity receives from the Contractor.
- The Non-State Entity has reviewed the terms and conditions, including the rates and charges, of the Contract.
- The Non-State Entity understands and agrees that the Contractor invoices for Service(s) subscribed to under the Contract are subject to review and/or audit by the CDT, pursuant to provisions of the Contract.
- All Service(s) ordered under the ATO will be submitted to the Contractor using an authorized purchasing document, signed by the Non-State Entity's authorized signatory. Any additions, changes to, or deletions of Service(s) shall be accomplished by submission of a purchasing document to the Contractor, noting the changes.

- The Non-State Entity understands and agrees that the Contractor shall provide the CALNET Program all data, invoices, reports and access to trouble tickets for Service(s) subscribed to under the Contract, pursuant to provisions of the Contract. Upon execution of the ATO, the Non-State Entity authorizes the CALNET Contractor to release the Non-State Entity's Customer Proprietary Network Information (CPNI) to the CALNET Program for purposes of administering the Contract.
- The Non-State Entity understands that, the Contractor shall bill the Non-State Entity; and the Non-State Entity shall pay the Contractor according to the terms and conditions, and rates set forth in the Contract for such Service(s).

E-Rate Customers Only – Complete if applying for E-Rate funding:

(Enter Non-State Entity name) intends to seek Universal Service Funding (E-Rate) for eligible Service(s) provided under the ATO. The Service(s) ordered under the ATO shall commence MM/DD/YYYY ("Service Date"). Upon the Service Date, the ATO supersedes and replaces any applicable servicing arrangements between the Contractor and the Non-State Agency for the Service(s) ordered under the ATO.

Contact Information

Any notice or demand given under this Contract to the Contractor or the Non-State Entity shall be in writing and addressed to the following:

Non-State Entity

Non-State Entity Name

County of Riverside

Authorized Agent

Erika Woods

Title of Authorized Agent

Procurement Contract Specialist

Address

3450 14th Street, Suite 420

City, State, Zip Code

Riverside, CA 92501

Contact Number

951-955-4385

Email

erwoods@rivco.org

Contractor

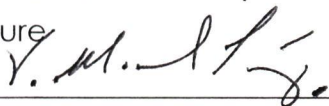
AT&T Corporation

Authorized Agent : Keith Nagel
Attention: Program Management Office
Address: 2700 Watt Avenue
Room 1213
Sacramento, CA 95821

Contact Number:
916-384-6175
Email:
KN7135@att.com

IN WITNESS WHEREOF, the parties below hereto have caused the execution of this ATO. The effective date of this ATO, between the Non-State Entity, the Contractor and CDT/CALNET shall be pursuant to the CDT/CALNET "**DATE EXECUTED**" shown below.

Non-State Entity

Authorized Agent Name
V. Manuel Perez
Title of Authorized Agent
Chair of the Board of Supervisors
Signature 

ATTEST:
KIMBERLY A. RECTOR, Clerk

By 
DEPUTY

Date Signed
AUG 26 2025

Contractor

Authorized Agent Name

Title of Authorized Agent

Signature

Date Signed

Approved By: State of California, Department of Technology

Authorized Agent Name

CALNET Program

Title of Authorized Agent

Analyst

Signature

Date Executed

AUG 26 2025 3.36

FORM APPROVED COUNTY COUNSEL
BY: PAULA S. SALCIDO
8-14-2025
DATE

CALNET

AUTHORIZATION TO ORDER (ATO)

CenturyLink Communications, dba CenturyLink dba LUMEN and the California Department of Technology (CDT) have entered into a multi-year statewide contract for CALNET Legacy Telecommunications Voice and Data Services, C4A1LEG18, Category 16. The CDT may, at its sole option elect to extend the Contract Term for up to the number of years as indicated in the Contract.

Category: 16, Long Distance Calling

- Contract award: 01/22/2019
- Contract end: 06/30/2026
- Number of optional extensions and extension duration(s): 5 extensions, 1 year per extension

Pursuant to the Contract C4-LEG-12-10-TS-03, which is incorporated herein by reference, any eligible non-state public entity (herein "Non-State Entity"), as authorized in Government Code section 11541 is allowed to order services and products (collectively "Services") solely as set forth in the Contract.

To establish CALNET eligibility, the Non-State Entity shall be required to have a Non-State Entity Service Policy and Agreement (NESPA) on file with the CDT CALNET Program, prior to submitting this Authorization to Order (ATO).

Once the Non-State Entity and the Contractor approve and sign the ATO, the Contractor shall deliver this ATO to the CALNET Program for review and approval. No Service(s) shall be ordered by the Non-State Entity or provided by the Contractor until both parties and the CALNET Program execute this ATO.

By executing this ATO, the County of Riverside [Non-State Entity] may subscribe to the Service(s), and the Contractor agrees to provide the Service(s), in accordance with the terms and conditions of this ATO and the Contract. Service catalogs, rates and Contract terms are available at the CALNET Program website.

The ATO, and any resulting order for Service(s), is a contract between the Non-State Entity and the Contractor. As such, the CDT will not facilitate, intervene, advocate or escalate any disputes between the Non-State Entity and the Contractor or represent the Non-State Entity in resolution of litigated disputes between the parties.

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Thank you.

AUG 26 2025 3:30

The ATO shall not exceed the term of the Contract and shall remain in effect for the duration of the contract unless:

- The CDT, at its discretion, revokes the approved ATO; or
- The Non-State Entity terminates the ATO, for specific Service(s) in part or in total, prior to termination of the Contract, by providing the Contractor with a 30 calendar days' prior written notice of cancellation.

The Non-State Entity, upon execution of the ATO, certifies that:

- The Non-State Entity understands that the Contractor and the CDT may, from time to time and without the Non-State Entity's consent, amend the terms and conditions of the Contract thereby affecting the terms of the service the Non-State Entity receives from the Contractor.
- The Non-State Entity has reviewed the terms and conditions, including the rates and charges, of the Contract.
- The Non-State Entity understands and agrees that the Contractor invoices for Service(s) subscribed to under the Contract are subject to review and/or audit by the CDT, pursuant to provisions of the Contract.
- All Service(s) ordered under the ATO will be submitted to the Contractor using an authorized purchasing document, signed by the Non-State Entity's authorized signatory. Any additions, changes to, or deletions of Service(s) shall be accomplished by submission of a purchasing document to the Contractor, noting the changes.
- The Non-State Entity understands and agrees that the Contractor shall provide the CALNET Program all data, invoices, reports and access to trouble tickets for Service(s) subscribed to under the Contract, pursuant to provisions of the Contract. Upon execution of the ATO, the Non-State Entity authorizes the CALNET Contractor to release the Non-State Entity's Customer Proprietary Network Information (CPNI) to the CALNET Program for purposes of administering the Contract.
- The Non-State Entity understands that, the Contractor shall bill the Non-State Entity; and the Non-State Entity shall pay the Contractor according to the terms and conditions, and rates set forth in the Contract for such Service(s).

E-Rate Customers Only – Complete if applying for E-Rate funding:

[Enter Non-State Entity name] intends to seek Universal Service Funding (E-Rate) for eligible Service(s) provided under the ATO. The Service(s) ordered under the ATO shall commence [MM/DD/YYYY] ("Service Date"). Upon the Service Date, the ATO supersedes and replaces any applicable servicing arrangements between the Contractor and the Non-State Agency for the Service(s) ordered under the ATO.

Contact Information

Any notice or demand given under this Contract to the Contractor or the Non-State Entity shall be in writing and addressed to the following:

Non-State Entity

Non-State Entity Name

County of Riverside

Authorized Agent

Erika Woods

Title of Authorized Agent

Procurement Contract Specialist

Address

3450 14th Street, Suite 420

City, State, Zip Code

Riverside, CA 92501

Contact Number

(951) 955-4385

Email

erwoods@rivco.org

Contractor

CenturyLink Communications dba CenturyLink dba LUMEN

Authorized Agent

Attention: Program Management Office

Address: 1075 Triangle Court

West Sacramento, CA 95605-2770

Contact Number: 844-772-1150

Email: calnet@lumen.com

FORM APPROVED COUNTY COUNSEL
BY: PAULA S. SALCIDO
8-14-2025
DATE

IN WITNESS WHEREOF, the parties below hereto have caused the execution of this ATO. The effective date of this ATO, between the Non-State Entity, the Contractor and CDT/CALNET shall be pursuant to the CDT/CALNET "**DATE EXECUTED**" shown below.

Non-State Entity

Authorized Agent Name
V. Manuel Perez
Title of Authorized Agent
Chair of the Board of Supervisors
Signature



ATTEST:
KIMBERLY M. RECTOR, Clerk

By 
DEPUTY

Date Signed
AUG 26 2025

Contractor

Authorized Agent Name

Title of Authorized Agent

Signature

Date Signed

Approved By: State of California, Department of Technology

Authorized Agent Name

Title of Authorized Agent

Signature

Date Executed

CALNET

AUTHORIZATION TO ORDER (ATO)

Verizon and the California Department of Technology (CDT) have entered into a multi-year statewide contract for CALNET Legacy Telecommunications Voice and Data Services, C4A1LEG18, Categories 15, 16, and 17. The CDT may, at its sole option elect to extend the Contract Term for up to the number of years as indicated in the Contract.

Category 15, Dedicated Transport:

- Contract award: 04/05/2019
- Contract end: 06/30/2026
- Number of optional extensions and extension duration(s): 3 extensions, 1 year per extension

Category 16, Long Distance Calling:

- Contract award: 04/05/2019
- Contract end: 06/30/2026
- Number of optional extensions and extension duration(s): 3 extensions, 1 year per extension

Category 17, Toll Free Voice Calling:

- Contract award: 04/05/2019
- Contract end: 06/30/2026
- Number of optional extensions and extension duration(s): 3 extensions, 1 year per extension

Pursuant to the Contract C4-LEG-13-02-TS-08, which is incorporated herein by reference, any eligible on-state public entity (herein "Non-State Entity"), as authorized in Government Code section 11541 is allowed to order services and products (collectively "Services") solely as set forth in the Contract.

To establish CALNET eligibility, the Non-State Entity will be required to have a Non-State Entity Service Policy and Agreement (NESPA) on file with the CDT CALNET Program, prior to submitting the Authorization to Order (ATO).

Once the Non-State Entity and the Contractor approve and sign the ATO, the Contractor shall deliver the ATO to the CALNET Program for review and approval. No Service(s) shall be ordered by the Non-State Entity or provided by the Contractor until both parties and the CALNET Program execute the ATO.

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CLERK'S COPY

to Riverside County Clerk of the Board, Stop 1010
Post Office Box 1147, Riverside, Ca 92502-1147
Thank you.

AUG 26 2025 3:30

By executing the ATO, the County of Riverside [Non-State Entity] may subscribe to the Service(s), and the Contractor agrees to provide the Service(s), in accordance with the terms and conditions of the ATO and the Contract. Service catalogs, rates and Contract terms are available at the CALNET Program website.

The ATO, and any resulting order for Service(s), is a contract between the Non-State Entity and the Contractor. As such, the CDT will not facilitate, intervene, advocate or escalate any disputes between the Non-State Entity and the Contractor or represent the Non-State Entity in resolution of litigated disputes between the parties.

The ATO shall not exceed the term of the Contract and shall remain in effect for the duration of the contract unless:

- The CDT, at its discretion, revokes the approved ATO; or
- The Non-State Entity terminates the ATO, for specific Services(s) in part or in total, prior to termination of the Contract, by providing the Contractor with a 30 calendar days' prior written notice of cancellation.

The Non-State Entity, upon execution of the ATO, certifies that:

- The Non-State Entity understands that the Contractor and the CDT may, from time to time and without the Non-State Entity's consent, amend the terms and conditions of the Contract thereby affecting the terms of service the Non-State Entity receives from the Contractor.
- The Non-State Entity has reviewed the terms and conditions, including the rates and charges, of the Contract.
- The Non-State Entity understands and agrees that the Contractor invoices for Service(s) subscribed to under the Contract are subject to review and/or audit by the CDT, pursuant to provisions of the Contract.
- All Service(s) ordered under the ATO will be submitted to the Contractor using an authorized purchasing document, signed by the Non-State Entity's authorized signatory. Any additions, changes to, or deletions of Service(s) shall be accomplished by submission of a purchasing document to the Contractor, noting the changes.

- The Non-State Entity understands and agrees that the Contractor shall provide the CALNET Program all data, invoices, reports and access to trouble tickets for Service(s) subscribed to under the Contract, pursuant to provisions of the Contract. Upon execution of the ATO, the Non-State Entity authorizes the CALNET Contractor to release the Non-State Entity's Customer Proprietary Network Information (CPNI) to the CALNET Program for purposes of administering the Contract.
- The Non-State Entity understands that, the Contractor shall bill the Non-State Entity, and the Non-State Entity shall pay the Contractor according to the terms and conditions, and rates set forth in the Contract for such Service(s).

E-Rate Customers Only – Complete if applying for E-Rate funding:

[Enter Non-State Entity name] intends to seek Universal Service Funding (E-Rate) for eligible Service(s) provided under the ATO. The Service(s) ordered under the ATO shall commence [MM/DD/YYYY] ("Service Date").

Upon the Service Date, the ATO supersedes and replaces any applicable servicing arrangements between the Contractor and the Non-State Agency for the Service(s) ordered under the ATO.

Contact Information

Any notice or demand given under this Contract to the Contractor or the Non-State Entity shall be in writing and addressed to the following:

Non-State Entity

Non-State Entity Name

County of Riverside

Authorized Agent

Erika Woods

Title of Authorized Agent

Procurement Contract Specialist

Address

3450 14th Street, Suite 420

City, State, Zip Code

Riverside, CA 92501

Contact Number

951-955-4385

Email

erwoods@rivco.org

Contractor

Verizon

Authorized Agent

Attention: Devin Bautista

Address 295 Parkshore Drive

Folsom, CA 95630

Contact Number 833-4CALNET,
Option 4 or 916-779-5686

Email devin.bautista@verizon.com

IN WITNESS WHEREOF, the parties below hereto have caused the execution of this ATO. The effective date of this ATO, between the Non-State Entity, the Contractor and CDT/CALNET shall be pursuant to the CDT/CALNET "**DATE EXECUTED**" shown below.

Non-State Entity

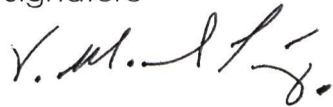
Authorized Agent Name

V. Manuel Perez

Title of Authorized Agent

Chair of the Board of Supervisors

Signature



ATTEST:
KIMBERLY A. FECTOR, Clerk

By _____


DEPUTY

Date Signed

AUG 26 2025

Contractor

Authorized Agent Name

Title of Authorized Agent

Signature

Date Signed

FORM APPROVED COUNTY COUNSEL
BY: PAULA S. SALCIDO
8-14-2025
DATE

Approved By: State of California Department of Technology

Authorized Agent Name

Title of Authorized Agent

Signature

Date Executed

CALNET

AUTHORIZATION TO ORDER (ATO)

CenturyLink Communications, LLC dba CenturyLink dba LUMEN and the California Department of Technology (CDT) have entered into a five-year statewide contract for CALNET IFB C4DNCS19, Data Networks and Communications Services, Categories 22, 27, 28 and 29. The CDT may, at its sole option elect to extend the Contract Term for up to the number of years as indicated in the Contract.

Category: 22, Cloud Hosted VoIP Services

- Contract award: 12/21/2020
- Contract end: 06/30/2028

Category: 27, Standard Contact Center Services

- Contract award: 12/21/2020
- Contract end: 06/30/2028

Category: 28, Custom Contact Center Services

- Contract award: 12/21/2020
- Contract end: 06/30/2028

Category: 29, Converged VoIP Services

- Contract award: 12/21/2020
- Contract end: 06/30/2028

Pursuant to the Contract C4-DNCS-19-001-32, which is incorporated herein by reference, any eligible non-state public entity (herein "Non-State Entity"), as authorized in Government Code section 11541 is allowed to order services and products (collectively "Services") solely as set forth in the Contract.

To establish CALNET eligibility, the Non-State Entity shall be required to have a Non-State Entity Service Policy and Agreement (NESPA) on file with the CDT

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to Riverside County Clerk of the Board, Stop 1010
Post Office Box 1147, Riverside, Ca 92502-1147
Thank you.

AUG 26 2025 3:30

CALNET Program, prior to submitting this Authorization to Order (ATO).

Once the Non-State Entity and the Contractor approve and sign the ATO, the Contractor shall deliver this ATO to the CALNET Program for review and approval. No Service(s) shall be ordered by the Non-State Entity or provided by the Contractor until both parties and the CALNET Program execute this ATO.

By executing this ATO, the County of Riverside [Non-State Entity] may subscribe to the Service(s), and the Contractor agrees to provide the Service(s), in accordance with the terms and conditions of this ATO and the Contract. Service catalogs, rates and Contract terms are available at [the CALNET Program website](#).

The ATO, and any resulting order for Service(s), is a contract between the Non-State Entity and the Contractor. As such, the CDT will not facilitate, intervene, advocate or escalate any disputes between the Non-State Entity and the Contractor or represent the Non-State Entity in resolution of litigated disputes between the parties.

The ATO shall not exceed the term of the Contract and shall remain in effect for the duration of the contract unless:

- The CDT, at its discretion, revokes the approved ATO; or
- The Non-State Entity terminates the ATO, for specific Service(s) in part or in total, prior to termination of the Contract, by providing the Contractor with a 30 calendar days' prior written notice of cancellation.

The Non-State Entity, upon execution of the ATO, certifies that:

- The Non-State Entity understands that the Contractor and the CDT may, from time to time and without the Non-State Entity's consent, amend the terms and conditions of the Contract thereby affecting the terms of the service the Non-State Entity receives from the Contractor.
- The Non-State Entity has reviewed the terms and conditions, including the rates and charges, of the Contract.
- The Non-State Entity understands and agrees that the Contractor invoices for Service(s) subscribed to under the Contract are subject to review and/or audit by the CDT, pursuant to provisions of the Contract.
- All Service(s) ordered under the ATO will be submitted to the Contractor using an authorized purchasing document, signed by the Non-State Entity's authorized signatory. Any additions, changes to, or deletions of Service(s) shall be accomplished by submission of a purchasing document to the Contractor, noting the changes.

- The Non-State Entity understands and agrees that the Contractor shall provide the CALNET Program all data, invoices, reports and access to trouble tickets for Service(s) subscribed to under the Contract, pursuant to provisions of the Contract. Upon execution of the ATO, the Non-State Entity authorizes the CALNET Contractor to release the Non-State Entity's Customer Proprietary Network Information (CPNI) to the CALNET Program for purposes of administering the Contract.
- The Non-State Entity understands that, the Contractor shall bill the Non-State Entity; and the Non-State Entity shall pay the Contractor according to the terms and conditions, and rates set forth in the Contract for such Service(s).

E-Rate Customers Only – Complete if applying for E-Rate funding:

(Enter Non-State Entity name)

intends to seek Universal Service Funding (E-Rate) for eligible Service(s) provided under the ATO. The Service(s) ordered under the ATO shall commence MM/DD/YYYY ("Service Date"). Upon the Service Date, the ATO supersedes and replaces any applicable servicing arrangements between the Contractor and the Non-State Agency for the Service(s) ordered under the ATO.

Contact Information

Any notice or demand given under this Contract to the Contractor or the Non-State Entity shall be in writing and addressed to the following:

Non-State Entity

Non-State Entity Name

County of Riverside

Authorized Agent

Erika Woods

Title of Authorized Agent

Procurement Contract Specialist

Address

3450 14th Street

City, State, Zip Code

Riverside, CA 92501

Contact Number

951-955-4385

Email

erwoods@rivco.org

Contractor

CenturyLink dba LUMEN

Authorized Agent

Attention: Program Management Office

Address: 1075 Triangle Court

Contact Number: 844-772-1150

West Sacramento, CA 95605-2770

Email: calnet@lumen.com

IN WITNESS WHEREOF, the parties below hereto have caused the execution of this ATO. The effective date of this ATO, between the Non-State Entity, the Contractor and CDT/CALNET shall be pursuant to the CDT/CALNET "**DATE EXECUTED**" shown below.

Non-State Entity

Authorized Agent Name

V. Manuel Perez

Title of Authorized Agent

Chair of the Board of Supervisors

Signature



ATTEST:
KIMBERLY A. RECTOR, Clerk

By 

DEPUTY

Date Signed

AUG 26 2025

Contractor

Authorized Agent Name

Title of Authorized Agent

Signature

Date Signed

Approved By: State of California, Department of Technology

Authorized Agent Name

Title of Authorized Agent

Signature

Date Executed

AUG 26 2025 3.36

FORM APPROVED COUNTY COUNSEL
BY: PAULA S. SALCIDO
8-14-2025
DATE

CALNET

AUTHORIZATION TO ORDER (ATO)

Level 3 Communications, LLC dba CenturyLink dba LUMEN and the California Department of Technology (CDT) have entered into a five-year statewide contract for CALNET IFB C4DNCS19, Data Networks and Communications Services, Categories 20, 23, 24 and 25. The CDT may, at its sole option elect to extend the Contract Term for up to the number of years as indicated in the Contract.

Category: 20, MPLS Data Network Services

- Contract award: 04/15/2020
- Contract end: 06/30/2028

Category: 23, Metropolitan Area Network (MAN) Ethernet Services and Features

- Contract award: 04/15/2020
- Contract end: 06/30/2028

Category: 24, Flat Rate Internet Services

- Contract award: 04/15/2020
- Contract end: 06/30/2028

Category: 25, Sustained Bandwidth Internet Services and Features

- Contract award: 04/15/2020
- Contract end: 06/30/2028

Pursuant to the Contract C4-DNCS-19-001-41, which is incorporated herein by reference, any eligible non-state public entity (herein "Non-State Entity"), as authorized in Government Code section 11541 is allowed to order services and

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Thank you.

products (collectively "Services") solely as set forth in the Contract.

To establish CALNET eligibility, the Non-State Entity shall be required to have a Non-State Entity Service Policy and Agreement (NESPA) on file with the CDT CALNET Program, prior to submitting this Authorization to Order (ATO).

Once the Non-State Entity and the Contractor approve and sign the ATO, the Contractor shall deliver this ATO to the CALNET Program for review and approval. No Service(s) shall be ordered by the Non-State Entity or provided by the Contractor until both parties and the CALNET Program execute this ATO.

By executing this ATO, the **County of Riverside** [Non-State Entity] may subscribe to the Service(s), and the Contractor agrees to provide the Service(s), in accordance with the terms and conditions of this ATO and the Contract. Service catalogs, rates and Contract terms are available at the CALNET Program website.

The ATO, and any resulting order for Service(s), is a contract between the Non-State Entity and the Contractor. As such, the CDT will not facilitate, intervene, advocate or escalate any disputes between the Non-State Entity and the Contractor or represent the Non-State Entity in resolution of litigated disputes between the parties.

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- The CDT, at its discretion, revokes the approved ATO; or
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- The Non-State Entity understands and agrees that the Contractor invoices for Service(s) subscribed to under the Contract are subject to review and/or audit by the CDT, pursuant to provisions of the Contract.

- All Service(s) ordered under the ATO will be submitted to the Contractor using an authorized purchasing document, signed by the Non-State Entity's authorized signatory. Any additions, changes to, or deletions of Service(s) shall be accomplished by submission of a purchasing document to the Contractor, noting the changes.
- The Non-State Entity understands and agrees that the Contractor shall provide the CALNET Program all data, invoices, reports and access to trouble tickets for Service(s) subscribed to under the Contract, pursuant to provisions of the Contract. Upon execution of the ATO, the Non-State Entity authorizes the CALNET Contractor to release the Non-State Entity's Customer Proprietary Network Information (CPNI) to the CALNET Program for purposes of administering the Contract.
- The Non-State Entity understands that the Contractor shall bill the Non-State Entity; and the Non-State Entity shall pay the Contractor according to the terms and conditions, and rates set forth in the Contract for such Service(s).

E-Rate Customers Only – Complete if applying for E-Rate funding:

[Enter Non-State Entity name] intends to seek Universal Service Funding (E-Rate) for eligible Service(s) provided under the ATO. The Service(s) ordered under the ATO shall commence [MM/DD/YYYY] ("Service Date"). Upon the Service Date, the ATO supersedes and replaces any applicable servicing arrangements between the Contractor and the Non-State Agency for the Service(s) ordered under the ATO.

Contact Information

Any notice or demand given under this Contract to the Contractor or the Non-State Entity shall be in writing and addressed to the following:

Non-State Entity

Non-State Entity Name

County of Riverside

Authorized Agent

Erika Woods

Title of Authorized Agent

Procurement Contract Specialist

Address
3450 14th Street, Suite 420
City, State, Zip Code
Riverside, CA 92501

Contact Number
951-955-4385
Email
erwoods@rivco.org

Contractor

Level 3 Communications, LLC dba CenturyLink dba LUMEN
Authorized Agent

Attention: Program Management Office
1075 Triangle Court
West Sacramento, CA 95605-2770

Contact Number: 844-772-1150
Email: calnet@lumen.com

IN WITNESS WHEREOF, the parties below hereto have caused the execution of this ATO. The effective date of this ATO, between the Non-State Entity, the Contractor and CDT/CALNET shall be pursuant to the CDT/CALNET "**DATE EXECUTED**" shown below.

Non-State Entity

Authorized Agent Name
V. Manuel Perez
Title of Authorized Agent
Chair of the Board of Supervisors
Signature

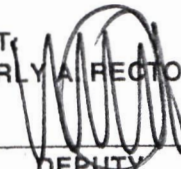
Contractor

Authorized Agent Name

Title of Authorized Agent

Signature

ATTEST:
KIMBERLY A. RECTOR, Clerk

By  _____
DEPUTY

Date Signed
AUG 26 2025

Date Signed

FORM APPROVED COUNTY COUNSEL
BY: PAULA S. SALCIDO
8-14-2025
DATE

AUG 26 2025 3.36

Approved By: State of California, Department of Technology

Authorized Agent Name

Title of Authorized Agent

Signature

Date Executed

CALNET

AUTHORIZATION TO ORDER (ATO)

Charter Communications Operating, LLC., and the California Department of Technology (CDT) have entered into a five-year statewide contract for CALNET IFB C4DNCS19, Data Networks and Communications Services, Categories 22, 23, 24 and 30. The CDT may, at its sole option elect to extend the Contract Term for up to the number of years as indicated in the Contract.

Category: 22, Cloud-Hosted VOIP Services

- Contract award: 11/20/2023
- Contract end: 06/30/2028

Category: 23, Metropolitan Area Network (MAN) Ethernet Services and Features

- Contract award: 04/23/2020
- Contract end: 06/30/2028

Category: 24, Flat Rate Internet Services

- Contract award: 04/23/2020
- Contract end: 06/30/2028

Category: 30, Broadband with Internet Services

- Contract award: 11/20/2023
- Contract end: 06/30/2028

Pursuant to the Contract C4-DNCS-19-001-33, which is incorporated herein by reference, any eligible non-state public entity (herein "Non-State Entity"), as authorized in Government Code section 11541 is allowed to order services and products (collectively "Services") solely as set forth in the Contract.

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CLERK'S COPY
to Riverside County Clerk of the Board, Stop 1010
Post Office Box 1147, Riverside, Ca 92502-1147
Thank you.

To establish CALNET eligibility, the Non-State Entity shall be required to have a Non-State Entity Service Policy and Agreement (NESPA) on file with the CDT CALNET Program, prior to submitting this Authorization to Order (ATO).

Once the Non-State Entity and the Contractor approve and sign the ATO, the Contractor shall deliver this ATO to the CALNET Program for review and approval. No Service(s) shall be ordered by the Non-State Entity or provided by the Contractor until both parties and the CALNET Program execute this ATO.

By executing this ATO, the County of Riverside [Non-State Entity] may subscribe to the Service(s), and the Contractor agrees to provide the Service(s), in accordance with the terms and conditions of this ATO and the Contract. Service catalogs, rates and Contract terms are available at the CALNET Program website.

The ATO, and any resulting order for Service(s), is a contract between the Non-State Entity and the Contractor. As such, the CDT will not facilitate, intervene, advocate or escalate any disputes between the Non-State Entity and the Contractor or represent the Non-State Entity in resolution of litigated disputes between the parties.

The ATO shall not exceed the term of the Contract and shall remain in effect for the duration of the contract unless:

- The CDT, at its discretion, revokes the approved ATO; or
- The Non-State Entity terminates the ATO, for specific Service(s) in part or in total, prior to termination of the Contract, by providing the Contractor with a 30 calendar days' prior written notice of cancellation.

The Non-State Entity, upon execution of the ATO, certifies that:

- The Non-State Entity understands that the Contractor and the CDT may, from time to time and without the Non-State Entity's consent, amend the terms and conditions of the Contract thereby affecting the terms of the service the Non-State Entity receives from the Contractor.
- The Non-State Entity has reviewed the terms and conditions, including the rates and charges, of the Contract.
- The Non-State Entity understands and agrees that the Contractor invoices for Service(s) subscribed to under the Contract are subject to review and/or audit by the CDT, pursuant to provisions of the Contract.
- All Service(s) ordered under the ATO will be submitted to the Contractor using an authorized purchasing document, signed by the Non-State

Entity's authorized signatory. Any additions, changes to, or deletions of Service(s) shall be accomplished by submission of a purchasing document to the Contractor, noting the changes.

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E-Rate Customers Only – Complete if applying for E-Rate funding:

(Enter Non-State Entity name)
intends to seek Universal Service Funding (E-Rate) for eligible Service(s) provided under the ATO. The Service(s) ordered under the ATO shall commence MM/DD/YYYY ("Service Date"). Upon the Service Date, the ATO supersedes and replaces any applicable servicing arrangements between the Contractor and the Non-State Agency for the Service(s) ordered under the ATO.

Contact Information

Any notice or demand given under this Contract to the Contractor or the Non-State Entity shall be in writing and addressed to the following:

Non-State Entity

Non-State Entity Name

County of Riverside

Authorized Agent Name

Erika Woods

Title of Authorized Agent

Procurement Contract Specialist

Address:
3450 14th Street, Suite 420
City, State, Zip Code
Riverside, CA 92501

Contact Number:
951-955-4385
Email
erwoods@rivco.org

Contractor

Charter Communications Operating, LLC.

Authorized Agent: David Brown or Thomas Heil

Attention: Commercial Contracts Management

Address: 12405 Powerscourt Dr.
Corporate – Legal Operations
St. Louis, MO 63131

Contact Number: 866-423-6909, Ext 2
Email: CALNETOrders@charter.com

IN WITNESS WHEREOF, the parties below hereto have caused the execution of this ATO. The effective date of this ATO, between the Non-State Entity, the Contractor and CDT/CALNET shall be pursuant to the CDT/CALNET "**DATE EXECUTED**" shown below.

Non-State Entity

Authorized Agent Name
V. Manuel Perez
Title of Authorized Agent
Chair of the Board of Supervisors
Signature

V. Manuel Perez

ATTEST:
KIMBERLY A. RECTOR, Clerk

By *[Signature]*
DEPUTY

Date Signed
AUG 26 2025

Contractor

Authorized Agent Name

Title of Authorized Agent

Signature

Date Signed

FORM APPROVED COUNTY COUNSEL
BY: *[Signature]* 8-14-2025
PAULA S. SALCIDO DATE

Approved By: State of California, Department of Technology

Authorized Agent Name

Title of Authorized Agent

Signature

Date Signed

AUTHORIZATION TO ORDER (ATO)

Cellular – Category 19.1

Cellco Partnership dba Verizon Wireless and the California Department of Technology (CDT) have entered into a four-year statewide contract for CALNET Cellular Voice and Data Services, C4CVD18, Category 19. The CDT may, at its sole option elect to extend the Contract Term for up to the number of years as indicated in the Contract.

Category/Subcategory: 19.1, CALNET Cellular Business Services

- **Contract award: 05/23/2019**
- **Contract end: 06/30/2027**

Pursuant to the Contract C4-CVD-19-001-03, which is incorporated herein by reference, any eligible non-state public entity (herein "Non-State Entity"), as authorized in Government Code section 11541 is allowed to order services and products (collectively "Services") solely as set forth in the Contract.

To establish CALNET eligibility, the Non-State Entity shall be required to have a Non-State Entity Service Policy and Agreement (NESPA) on file with the CDT CALNET Program, prior to submitting this Authorization to Order (ATO).

Once the Non-State Entity and the Contractor approve and sign the ATO, the Contractor shall deliver this ATO to the CALNET Program for review and approval. No Service(s) shall be ordered by the Non-State Entity or provided by the Contractor until both parties and the CALNET Program execute this ATO.

By executing this ATO, the County of Riverside [Non-State Entity] may subscribe to the Service(s), and the Contractor agrees to provide the Service(s), in accordance with the terms and conditions of this ATO and the Contract. Service catalogs, rates and Contract terms are available at the CALNET Program website.

The ATO, and any resulting order for Service(s), is a contract between the Non-State Entity and the Contractor. As such, the CDT will not facilitate, intervene, advocate or escalate any disputes between the Non-State Entity and the Contractor or represent the Non-State Entity in resolution of litigated disputes between the parties.

WHEN DOCUMENT IS FULLY EXECUTED RETURN

CLERK'S COPY

to Riverside County Clerk of the Board, Stop 1010
Post Office Box 1147, Riverside, Ca 92502-1147
Thank you.

AUG 26 2025 3.36

The ATO shall not exceed the term of the Contract and shall remain in effect for the duration of the contract unless:

- The CDT, at its discretion, revokes the approved ATO; or
- The Non-State Entity terminates the ATO, for specific Service(s) in part or in total, prior to termination of the Contract, by providing the Contractor with a 30 calendar days' prior written notice of cancellation.

The Non-State Entity, upon execution of the ATO, certifies that:

- The Non-State Entity understands that the Contractor and the CDT may, from time to time and without the Non-State Entity's consent, amend the terms and conditions of the Contract thereby affecting the terms of the service the Non-State Entity receives from the Contractor.
- The Non-State Entity has reviewed the terms and conditions, including the rates and charges, of the Contract.
- The Non-State Entity understands and agrees that the Contractor invoices for Service(s) subscribed to under the Contract are subject to review and/or audit by the CDT, pursuant to provisions of the Contract.
- All Service(s) ordered under the ATO will be submitted to the Contractor using an authorized purchasing document, signed by the Non-State Entity's authorized signatory. Any additions, changes to, or deletions of Service(s) shall be accomplished by submission of a purchasing document to the Contractor, noting the changes.
- The Non-State Entity understands and agrees that the Contractor shall provide the CALNET Program all data, invoices, reports and access to trouble tickets for Service(s) subscribed to under the Contract, pursuant to provisions of the Contract. Upon execution of the ATO, the Non-State Entity authorizes the CALNET Contractor to release the Non-State Entity's Customer Proprietary Network Information (CPNI) to the CALNET Program for purposes of administering the Contract.
- The Non-State Entity understands that, the Contractor shall bill the Non-State Entity; and the Non-State Entity shall pay the Contractor according to the terms and conditions, and rates set forth in the Contract for such Service(s).

E-Rate Customers Only – Complete if applying for E-Rate funding:

(Enter Non-State Entity name)
intends to seek Universal Service Funding (E-Rate) for eligible Service(s) provided under the ATO. The Service(s) ordered under the ATO shall commence MM/DD/YYYY ("Service Date"). Upon the Service Date, the ATO supersedes and replaces any applicable servicing arrangements between the Contractor and the Non-State Agency for the Service(s) ordered under the ATO.

Contact Information

Any notice or demand given under this Contract to the Contractor or the Non-State Entity shall be in writing and addressed to the following:

Non-State Entity

Non-State Entity Name

County of Riverside

Authorized Agent Name

Erika Woods

Title of Authorized Agent

Procurement Contract Specialist

Address

3450 14th Street, Suite 420

City, State, Zip Code

Riverside, CA 92501

Contact Number

951-955-4385

Email

erwoods@rivco.org

Contractor

Cellco Partnership dba Verizon Wireless

Authorized Agent: Clifton Miller

Attention: State and Local Government Contract Management Team

15505 Sand Canyon Avenue

Building C,

Irvine, CA 92618

Contact Number: 800-922-0204

Email:

CALNETCellular@verizonwireless.com

FORM APPROVED COUNTY COUNSEL
BY: Paula S. Salcido 8/14/2025
DATE

IN WITNESS WHEREOF, the parties below hereto have caused the execution of this ATO. The effective date of this ATO, between the Non-State Entity, the Contractor and CDT/CALNET shall be pursuant to the CDT/CALNET "**DATE EXECUTED**" shown below.

Non-State Entity

Authorized Agent Name
V. Manuel Perez
Title of Authorized Agent
Chair of the Board of Supervisors
Signature

V. Manuel Perez Date Signed
AUG 26 2025

ATTEST:
KIMBERLY A. RECTOR, Clerk

By [Signature]
DEPUTY

Contractor

Authorized Agent Name

Title of Authorized Agent

Signature

Date Signed

Approved By: State of California, Department of Technology

Authorized Agent Name

Title of Authorized Agent

Signature

Date Executed

AUG 26 2025 3.36

AUTHORIZATION TO ORDER (ATO)

Cellular - Category 19.2

Cellco Partnership d/b/a Verizon Wireless and the California Department of Technology (CDT) have entered into a four year statewide contract for CALNET Cellular Voice and Data Services, C4CVD18, Category 19. The CDT may, at its sole option elect to extend the Contract Term for up to the number years as indicated in the Contract.

Category/Subcategory: 19.2, CALNET First Responder Cellular Services

- Contract award: 05/23/2019
- Contract end: 06/30/2027

C4-CVD-19-001-03, which is incorporated herein by reference, any eligible government non-state Public Safety Entity (herein "Non-State PSE), as approved by California Governor's Office of Emergency Services (Cal OES) and authenticated by the Contractor as an authorized Non-State PSE may order services and products (collectively "Services") solely as set forth in the Contract.

To establish CALNET eligibility, the Non-State PSEs shall be required to have a Non-State Entity Service Policy and Agreement (NESPA) on file with the CDT CALNET Program, prior to submitting this Authorization to Order (ATO). Non-State PSEs who do not qualify under the NESPA, must obtain approval from Cal OES.

In the event of an emergency, as defined within this Contract, Non-State PSEs may order the Services and submit this ATO as soon as feasible after Services are provided.

The ATO shall become effective upon execution by the Non-State PSE, Contractor, and CDT. No Service(s) shall be ordered by Non-State PSE or provided by Contractor until the ATO has been executed by both parties and CDT (except as provided herein for emergencies).

By executing the ATO, the County of Riverside [Non-State PSE] may subscribe to the Service(s), and the Contractor agrees to provide the Service(s), in accordance with the terms and conditions of the ATO and the Contract. Service, catalogs, rates and Contract terms are available at the CALNET Program website.

WRITTEN DOCUMENT TO BE FILED, EXECUTED RETURN
CLERK'S COPY
to Riverside County Clerk of the Board, Stop 1010
Post Office Box 1147, Riverside, Ca 92502-1147
Thank you.

The ATO, and any resulting order for Service(s), is a contract between the Non-State PSE and the Contractor. As such, the CDT will not facilitate, intervene, advocate or escalate any disputes between the Non-State PSE and the Contractor or represent the Non-State PSE in resolution of litigated disputes between the parties.

The ATO shall not exceed the term of the Contract and shall remain in effect for the duration of the contract unless:

- The CDT, at its discretion, revokes the approved ATO; or
- The Non-State PSE terminates the ATO, for specific Service(s) in part or in total, prior to termination of the Contract, by providing the Contractor with a 30 calendar days' prior written notice of cancellation.

The Non-State PSE, upon execution of the ATO, certifies that:

- The Non-State PSE understands that the Contractor and the CDT may, from time to time and without the Non-State PSE's consent, amend the terms and conditions of the Contract thereby affecting the terms of service the Non-State PSE receives from the Contractor.
- The Non-State PSE has reviewed the terms and conditions, including the rates and charges, of the Contract.
- The Non-State PSE understands and agrees that Contractor invoices for Service(s) subscribed to under the Contract are subject to review and/or audit by the CDT, pursuant to provisions of the Contract.
- All Service(s) ordered under the ATO will be submitted to the Contractor using an authorized purchasing document, signed by the Non-State PSE's authorized signatory. Any additions, changes to, or deletions of Service(s) shall be accomplished by submission of a purchasing document to the Contractor, noting the changes.
- The Non-State PSE understands and agrees that the Contractor shall provide the CALNET Program all data, invoices, reports and access to trouble tickets for Service(s) subscribed to under the Contract, pursuant to provisions of the Contract. Upon execution of the ATO, the Non-State PSE authorizes the CALNET Contractor to release the Non-State PSE's Customer Proprietary Network Information (CPNI) to the CALNET Program for purposes of administering the Contract.
- A Non-State PSE Understands that, the Contractor shall bill the Non-State PSE, and the Non-State PSE shall pay the Contractor according to the terms and conditions, and rates set forth in the Contract for such Service(s).

E-Rate Customers Only – Complete if applying for E-Rate funding:

[Enter Non-State Entity name]

intends to seek Universal Service Funding (E-Rate) for eligible Service(s) provided under the ATO. The Service(s) ordered under the ATO shall commence [MM/DD/YYYY] ("Service Date"). Upon the Service Date, the ATO supersedes and replaces any applicable servicing arrangements between the Contractor and the Non-State PSE for the Service(s) ordered under the ATO.

Contact Information

Any notice or demand given under this Contract to the Contractor or the Non-State PSE shall be in writing and addressed to the following:

Contractor

Cellco Partnership d/b/a Verizon Wireless

Authorized Agent: Clifton Miller

Attention: State and Local Government Contract Management Team

15505 Sand Canyon Avenue
Building C
Irvine, CA 92618

Contact Number: 800-922-0204

Email:
CALNETcellular@verizonwireless.com

Non-State PSE

North American Industry Classification System Code (NAICS) 621910

NAICS Industry Title Ambulance Services

North American Industry Classification System Code (NAICS) 922120

NAICS Industry Title Police Protection Subsector Services

North American Industry Classification System Code (NAICS) 922120

NAICS Industry Title Fire Protection Subsector Services

North American Industry Classification System Code (NAICS)

NAICS Industry Title

Emergency Services PSE Name Requesting Support

Name

Erika Woods County of Riverside

Title

Procurement Contract Specialist

Address

3450 14th Street, Suite 420

City, State, Zip Code

Riverside, CA 92501

Support Function and Incident (if known)

Contact Number

951-955-4385

Email:

erwoods@rivco.org

Alternate Non-State PSE Contact

Name

Janette Simons

Title

IT Supervisor Communications Technican

Phone

951-955-7888

Email

JSimons@RIVCO.ORG

IN WITNESS WHEREOF, the parties below hereto have caused the execution of this ATO. The effective date of this ATO, between the Non-State PSE, the Contractor and CDT/CALNET shall be pursuant to the CDT/CALNET "**DATE EXECUTED**" shown below.

Non-State PSE

Authorized Agent Name

V. Manuel Perez

Title of Authorized Agent

Chair of the Board of Supervisors

Signature



ATTEST:
KIMBERLY A. RECTOR, Clerk

By


DEPUTY

Date Signed

AUG 26 2025

FORM APPROVED COUNTY COUNSEL

BY: PAULA S. SALCIDO
DATE: 8-14-2025

AUG 26 2025 3:30

Contractor

Authorized Agent Name
Clifton Miller

Title of Authorized Agent
Diretor, Contract Management

Signature

Date Signed

Approved By: State of California Department of Technology

Authorized Agent Name

Title of Authorized Agent

Signature

Date Executed

CALNET

AUTHORIZATION TO ORDER (ATO)

MCI Communications Services, LLC. dba Verizon Business Services and the California Department of Technology (CDT) have entered into a five-year statewide contract for CALNET IFB C4DNCS19, Data Networks and Communications Services, Categories 20, 21, 23, 24, 25, 27, 28, 29 and 30. The CDT may, at its sole option elect to extend the Contract Term for up to the number of years as indicated in the Contract.

Category: 20, MPLS Data Network Services

- Contract award: 04/27/2020
- Contract end: 06/30/2028

Category: 21, Standalone VoIP

- Contract award: 04/27/2020
- Contract end: 06/30/2028

Category: 23, Metropolitan Area Network (MAN) Ethernet Services and Features

- Contract award: 04/27/2020
- Contract end: 06/30/2028

Category: 24, Flat Rate Internet Services

- Contract award: 04/27/2020
- Contract end: 06/30/2028

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to Riverside County Clerk of the Board, Stop 1010
Post Office Box 1147, Riverside, Ca 92502-1147
Thank you.

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Category: 25, Sustained Bandwidth Internet Services and Features

- Contract award: 04/27/2020
- Contract end: 06/30/2028

Category: 27, Standard Contact Center Services

- Contract award: 04/27/2020
- Contract end: 06/30/2028

Category: 28, Custom Contact Center Services

- Contract award: 04/27/2020
- Contract end: 06/30/2028

Category: 29, Converged VoIP Services

- Contract award: 04/27/2020
- Contract end: 06/30/2028

Category: 30, Broadband with Internet Services

- Contract award: 04/27/2020
- Contract end: 06/30/2028

Pursuant to the Contract C4-DNCS-19-001-28, which is incorporated herein by reference, any eligible non-state public entity (herein "Non-State Entity"), as authorized in Government Code section 11541 is allowed to order services and products (collectively "Services") solely as set forth in the Contract.

To establish CALNET eligibility, the Non-State Entity shall be required to have a Non-State Entity Service Policy and Agreement (NESPA) on file with the CDT CALNET Program, prior to submitting this Authorization to Order (ATO).

Once the Non-State Entity and the Contractor approve and sign the ATO, the Contractor shall deliver this ATO to the CALNET Program for review and

approval. No Service(s) shall be ordered by the Non-State Entity or provided by the Contractor until both parties and the CALNET Program execute this ATO.

By executing this ATO, the County of Riverside [Non-State Entity] may subscribe to the Service(s), and the Contractor agrees to provide the Service(s), in accordance with the terms and conditions of this ATO and the Contract. Service catalogs, rates and Contract terms are available at the CALNET Program website.

The ATO, and any resulting order for Service(s), is a contract between the Non-State Entity and the Contractor. As such, the CDT will not facilitate, intervene, advocate or escalate any disputes between the Non-State Entity and the Contractor or represent the Non-State Entity in resolution of litigated disputes between the parties.

The ATO shall not exceed the term of the Contract and shall remain in effect for the duration of the contract unless:

- The CDT, at its discretion, revokes the approved ATO; or
- The Non-State Entity terminates the ATO, for specific Service(s) in part or in total, prior to termination of the Contract, by providing the Contractor with a 30 calendar days' prior written notice of cancellation.

The Non-State Entity, upon execution of the ATO, certifies that:

- The Non-State Entity understands that the Contractor and the CDT may, from time to time and without the Non-State Entity's consent, amend the terms and conditions of the Contract thereby affecting the terms of the service the Non-State Entity receives from the Contractor.
- The Non-State Entity has reviewed the terms and conditions, including the rates and charges, of the Contract.
- The Non-State Entity understands and agrees that the Contractor invoices for Service(s) subscribed to under the Contract are subject to review and/or audit by the CDT, pursuant to provisions of the Contract.
- All Service(s) ordered under the ATO will be submitted to the Contractor using an authorized purchasing document, signed by the Non-State Entity's authorized signatory. Any additions, changes to, or deletions of Service(s) shall be accomplished by submission of a purchasing document to the Contractor, noting the changes.

- The Non-State Entity understands and agrees that the Contractor shall provide the CALNET Program all data, invoices, reports and access to trouble tickets for Service(s) subscribed to under the Contract, pursuant to provisions of the Contract. Upon execution of the ATO, the Non-State Entity authorizes the CALNET Contractor to release the Non-State Entity's Customer Proprietary Network Information (CPNI) to the CALNET Program for purposes of administering the Contract.
- The Non-State Entity understands that, the Contractor shall bill the Non-State Entity; and the Non-State Entity shall pay the Contractor according to the terms and conditions, and rates set forth in the Contract for such Service(s).

E-Rate Customers Only – Complete if applying for E-Rate funding:

(Enter Non-State Entity name)

intends to seek Universal Service Funding (E-Rate) for eligible Service(s) provided under the ATO. The Service(s) ordered under the ATO shall commence MM/DD/YYYY ("Service Date"). Upon the Service Date, the ATO supersedes and replaces any applicable servicing arrangements between the Contractor and the Non-State Agency for the Service(s) ordered under the ATO.

Contact Information

Any notice or demand given under this Contract to the Contractor or the Non-State Entity shall be in writing and addressed to the following:

Non-State Entity

Non-State Entity Name

County of Riverside

Authorized Agent

Erika Woods

Title of Authorized Agent

Procurement Contract Specialist

Address

3450 14th Street, Suite 420

City, State, Zip Code

Riverside, CA 92501

Contact Number

951-955-4385

Email

erwoods@rivco.org

Contractor

Verizon Business Services
Authorized Agent

Attention: Devin Bautista
Address: 295 Parkshore Drive
Folsom, CA 95630

Contact Number: 833-4-CALNET,
Option 4 or 916-779-5686
Email: devin.bautista@verizon.com

IN WITNESS WHEREOF, the parties below hereto have caused the execution of this ATO. The effective date of this ATO, between the Non-State Entity, the Contractor and CDT/CALNET shall be pursuant to the CDT/CALNET "**DATE EXECUTED**" shown below.

Non-State Entity

Authorized Agent Name
V. Manuel Perez
Title of Authorized Agent
Chair of the Board of Supervisors
Signature



ATTEST:
KIMBERLY A. RECTOR, Clerk

By 
DEPUTY

Date Signed

AUG 26 2025

Contractor

Authorized Agent Name

Title of Authorized Agent

Signature

Date Signed

Approved By: State of California, Department of Technology

Authorized Agent Name

CALNET Program

Title of Authorized Agent

Analyst

Signature

Date Executed

AUG 26 2025 3.36

FORM APPROVED COUNTY COUNSEL
BY: PAULA S. SALCIDO
8-14-2025
DATE