

SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



ITEM: 3.9
(ID # 28693)

MEETING DATE:
Monday, September 22, 2025

FROM : EXECUTIVE OFFICE

SUBJECT: EXECUTIVE OFFICE: Approval of the Response to the 2024-2025 Grand Jury Report: Riverside County Elections: A Pathway to Greater Voter Confidence and Directive for the Response to be Sent to the Grand Jury, Presiding Judge, and County Clerk-Recorder.; All Districts. [\$0]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Approve, with or without modification, the attached response to the 2024-25 Grand Jury Report: Riverside County Elections: A Pathway to Greater Voter Confidence; and
2. Direct the Clerk of the Board to immediately forward the Board's finalized responses to the Grand Jury, the Presiding Judge, and the County Clerk-Recorder.

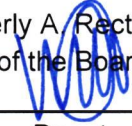
ACTION: Policy


Jeff Van Wageningen, County Executive Officer 9/17/2025

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Spiegel, seconded by Supervisor Washington and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Medina, Spiegel, Washington, Perez and Gutierrez
Nays: None
Absent: None
Date: September 22, 2025
xc: EO, Grand Jury, Presiding Judge, Recorder

Kimberly A. Rector
Clerk of the Board
By: 
Deputy

SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	N/A	N/A	N/A	N/A
NET COUNTY COST	N/A	N/A	N/A	N/A
SOURCE OF FUNDS: N/A			Budget Adjustment:	No
			For Fiscal Year:	25/26

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

On June 18, 2025 the Riverside County Grand Jury released the Grand Jury Report: Riverside County Elections: A Pathway to Greater Voter Confidence dated June 10, 2025. Penal Code Section 933(c) requires Board of Supervisors to comment on the Grand Jury's recommendations pertaining to matters under the Board's control. In addition, responses must be provided to the Presiding Judge of the Superior Court within 90 days of receipt of the report.

ATTACHMENTS:

- ATTACHMENT A. 2024-2025 Grand Jury Report: Riverside County Elections: A Pathway to Greater Voter Confidence.
- ATTACHMENT B. Grand Jury Response: 2024-2025 Riverside County Elections: A Pathway to Greater Voter Confidence.


Tina Grande 9/17/2025


Minh C. Tran, County Counsel 9/17/2025


Stephanie Nelson 9/17/2025



RIVERSIDE COUNTY GRAND JURY

(951) 955-8990 OFFICE • (951) 955-8989 FAX

June 18, 2025

Riverside County Board of Supervisors
Att: Clerk of the Riverside County Board of Supervisors
4080 Lemon Street
Riverside, CA 92501

Subject: 2024-2025 Grand Jury Report: Riverside County Elections: A Pathway to Greater
Voter Confidence

Dear Kimberly Rector, Clerk of the Board of Supervisors:

Please note that Penal Code Section 933 et seq. specifies that you file a response with the following agencies within ninety days.

Jacqueline Jackson, Presiding Judge
Superior Court of California, County of Riverside
4050 Main Street
Riverside, CA 92501

Riverside County Grand Jury
Post Office Box 829
Riverside, CA 92502

Riverside County Clerk-Recorder
2720 Gateway Drive
Riverside, CA 92507

Further, it specifies that this report be kept **confidential for a minimum of two working days** prior to public release. The contents of this report will be made public after the close of business **June 24, 2025**

Sincerely,

Tom Cordova, Foreperson
2024-2025 Riverside County Civil Grand Jury



RivCo VOTE
Your Voice. Every Vote. Our Future.

**2024-2025 Riverside County
Civil Grand Jury Report**

**Riverside County Elections:
A Pathway to Greater Voter Confidence**

June 10, 2025

SUMMARY

The 2024-2025 Riverside County Civil Grand Jury (Civil Grand Jury) investigated the actions of Riverside County's Registrar of Voters Department (ROV) before, during, and after the November 5, 2024, General Election in response to public concerns about election integrity. Through interviews with ROV officials, election experts, and community members, as well as visits to ROV facilities, the Civil Grand Jury found the following:

- **Accuracy of Election Results:** A community group could not independently verify ROV's certified November 5, 2024, election results despite ROV's help.
- **Voter Rolls and Maintenance:** The ROV exceeded federal and state voter registration and maintenance laws.
- **Signature Verification:** ROV manually verifies signatures for mail-in ballots.
- **Chain of Custody:** Handwritten documentation is hard to read.
- **Emergency Response:** ROV lacked emergency protocols and evacuation drills for temporary employees.
- **Security Risks:** Cameras did not record ballot processing areas during two bomb threat evacuations.

The Civil Grand Jury's investigation concluded that key actions would enhance confidence in election results. These actions include:

- Conducting a comprehensive performance audit and making necessary adjustments.
- Proactively seeking additional ways to improve the accuracy of voter rolls.
- Automating signature verification.
- Electronically recording chain of custody documents.
- Installing high-definition cameras to live stream and continuously record ballot processing areas.
- Preparing permanent and temporary employees to respond swiftly and safely to emergencies.

BACKGROUND

Concerns surrounding elections have long been a part of American history. Notable presidential elections such as those in 1876, 1888, 1960, 2000, and 2020 were particularly contentious. These elections were marked by various issues, including widespread voter intimidation in 1876, accusations of voter-buying in 1888, allegations of voter fraud in 1960, problems with punch-card ballot processing in 2000, and both voter fraud and disenfranchisement in 2020.¹

Riverside County citizens expressed concerns about the General Election held on November 3, 2020. Consequently, the 2020-2021 Riverside County Civil Grand Jury investigated the procedures followed by the Registrar of Voters Department (ROV) during that election. The

¹ Smithsonian Magazine, "Four Times the Results of a Presidential Election Were Contested," November 4, 2020, by Robert Speil. URL is located at <https://www.smithsonianmag.com/history/rigged-vote-four-us-presidential-elections-contested-results-180961033/> Accessed April 14, 2025.

investigation concluded that the ROV administered the election fairly, impartially, and in compliance with federal and state laws. The procedural objections raised by citizens were related to the implementation of California laws, which the ROV was legally required to follow.²

The 2020-2021 Riverside County Civil Grand Jury report recommended 13 ways for the Registrar of Voters to improve future election processes. These recommendations emphasized (a) improving public outreach, (b) increasing hands-on training for temporary employees, (c) ensuring that election technology functions properly before voting locations open, (d) enhancing the security of drop-off boxes, and (e) fostering better collaboration among county departments before, during, and after elections. By June 2022, the ROV had either implemented or was in the process of implementing all 13 recommendations.³

On December 12, 2023, the Riverside County Board of Supervisors appointed a new Registrar for the Registrar of Voters Department. With the Board's approval, the new Registrar implemented several improvements, including:

- Enhancing the department's internal procedures
- Hiring additional personnel⁴
- Securing a State Homeland Security Program Grant to improve security features at the ROV campus⁵
- Engaging a professional communication firm to bolster voter education and outreach efforts⁶
- Expanding election observation opportunities for the public
- Livestreaming ballot processing areas during ballot processing times

Simultaneously, the Board established an Election Advisory Committee. This committee consists of representatives from both major political parties along with other politically influential organizations. The purpose of the Election Advisory Committee is to provide recommendations to the Board, Executive Office, and to the Registrar on improvements to the electoral process to ensure voter confidence and public trust in how the County conducts elections.⁷

² 2020-2021 Riverside County Civil Grand Jury, "Was the Riverside County November 2020 Consolidated General Election Administered Fairly and Impartially?" Public Release Dated of July 1, 2021. URL is located at https://rivco.org/sites/g/files/aldnop116/files/Past%20Reports%20%26%20Responses/2020-2021/Election_Report.pdf Accessed on April 14, 2025.

³ 2021-2022 Riverside County Civil Grand Jury, "2021-2022 Civil Grand Jury:2022 Continuity Report," Public Release Date June 21, 2022. URL is located https://rivco.org/sites/g/files/aldnop116/files/Past%20Reports%20%26%20Responses/2021-2022/Continuity_Report_2021-2022.pdf Accessed April 14, 2025.

⁴ Riverside County Board of Supervisors, October 31, 2023, Agenda Item 3.3. URL is located at http://riversidecountyca.ig2.com/Citizens/Detail_Meeting.aspx?ID=2798. Accessed April 14, 2025.

⁵ Riverside County Board of Supervisors, August 27, 2024, Agenda Item 3.57, Resolution No. 2024-204. URL is located at https://riversidecountyca.ig2.com/Citizens/Detail_Meeting.aspx?ID=3027 Accessed April 14, 2025.

⁶ Riverside County Board of Supervisors, December 12, 2023, Agenda Item 3.68. URL is located at https://riversidecountyca.ig2.com/Citizens/Detail_Meeting.aspx?ID=2802 Accessed on April 14, 2025.

⁷ Riverside County Board of Supervisors, March 29, 2022, Agenda Item 3.4, pp. 2-3. URL is located at https://riversidecountyca.ig2.com/Citizens/Detail_Meeting.aspx?ID=2645 Accessed April 14, 2025.

In response to the ongoing interest of Riverside County citizens in the election processes of the Riverside County's ROV, the 2024-2025 Riverside County Civil Grand Jury investigated the ROV again. This investigation focused on the department's actions before, during, and after the General Election held on November 5, 2024, to determine compliance with relevant laws, policies, and procedures.

METHODOLOGY

The Civil Grand Jury conducted interviews, attended on-line and in-person meetings, reviewed documents, attended public meetings, viewed websites, and communicated with individuals and organizations through e-mails.

Interviews: Nineteen interviews were conducted. Interviewees are classified in the following categories:

- Permanent ROV Election Employees
- Temporary ROV Employees
- Private Citizens
- Riverside County Executive Office Representatives
- Riverside County Council Representatives
- Nationally Recognized Election Expert

Document Reviews: Eighty-one documents were reviewed.

- ROV Chain of Custody Documents
- Board of Supervisors Agenda Items related to ROV
- Internal ROV Documents
- Federal and State Election Laws and other Documents

E-mail Communications

- Riverside County Registrar of Voters
- Private Citizens
- Community Organizations

Visits

- Meetings and Workshops
- Riverside County Executive Office
- Multiple visits to the Registrar of Voters Facilities
- Election Integrity Workshop (August 2024)
- Election Integrity Advisory Committee (September 2024)

Websites

- Registrar of Voters: <https://voteinfo.net/>
- California Secretary of State: <https://www.sos.ca.gov/>
- California Government and Election Codes: <https://leginfo.legislature.ca.gov/>
- Help America Vote Act: https://www.eac.gov/about/help_america_vote_act.aspx
- Multiple California Election Codes: <https://leginfo.legislature.ca.gov/>

- White House: <https://www.whitehouse.gov/>

DISCUSSION

The public has expressed concerns regarding the accuracy of Riverside County's election results. These concerns have been articulated through two legal challenges against the state's election laws and procedures, in which Riverside County's ROV and other California counties were named as defendants. Additionally, a private election oversight committee, composed of Riverside County citizens, has also expressed similar concerns.

The following sections will address the ongoing concerns about elections in Riverside County: (a) accuracy of election results, (b) California's voter rolls, (c) ballot signature verification, (d) chain of custody and (e) the training of permanent and temporary election personnel.

A. Accuracy of Election Results

Litigation Involving Riverside County

The first case, Election Integrity Project California v. Shirley Weber (January 4, 2021), involved an attempt to decertify the November 2020 election results in California due to alleged inconsistencies in election procedures; however, after two and a half years of litigation, a California Appeals Court upheld that the state's election laws and practices did not violate constitutional protections, deeming the allegations insufficient to challenge the election's integrity.⁸

The second case, Advocates for Faith and Freedom v. Weber (October 30, 2024), involved plaintiffs who discovered discrepancies in the California November 2022 election results, with 43,624 more votes recorded in the raw data than reported, prompting them to seek legal action to ensure compliance with election laws ahead of the November 2024 election.⁹

Voting System Certification Prior to the November 5, 2024, Election

The California Elections Code §19202 mandates that no voting system can be purchased or used in a California election without the approval of the Secretary of State.¹⁰ California Elections Codes §§19200-19219 legally defines the parameters of what constitutes a voting system.

⁸ Election Integrity Project CA, Inc. v. Weber, Appeal from the United States District Court for the Central District of California, Opinion by Judge Wardlaw, August 15, 2024. URL is located at <https://cdn.ca9.uscourts.gov/datastore/opinions/2024/08/15/23-55726.pdf#:~:text=The%20panel%20rejected%20plaintiffs%E2%80%99%20claim%20that%20California%20laws,the%20minimum%20requirement%20for%20nonarbitrarv%20treatment%20of%20voters.-> Accessed May 5, 2025

⁹ Advocates for Faith and Freedom v. Weber, "Verified Petition for Peremptory Writ of Mandate," October 30, 2024. Filed in Superior Court of California, Sacramento URL is located at <https://www.eip-ca.com/press-releases/004%202024.10.30%20Writ%20of%20Mandate.pdf> Accessed May 5, 2025.

¹⁰ California Secretary of State, Voting Technology, Certification and Approval. URL is located at <https://www.sos.ca.gov/elections/ovsta/certification-and-approval> Accessed April 8, 2025.

A voting system is the “total combination of mechanical, electromechanical, or electronic equipment (including the software, firmware, and documentation required to program, control, and support the equipment), that is used to define ballots; to cast and count votes; to report or display election results; and to maintain and produce any audit trail information.”¹¹

Civil Grand Jury members observed that the ROV utilized a state-approved voting system and witnessed the procedure for verifying accurate ballot counts before the commencement of ballot counting for the November 5, 2024, General Election.

Local November 5, 2024, Election Results Discrepancies

Riverside County citizens formed a private election oversight committee (community group). For years, they have voiced their concerns about Riverside County elections during Board meetings, directly with ROV personnel, and in other public forums.

Following the November 2024 election, the ROV and the community group held in-person meetings and exchanged emails to discuss local election procedures. One of the key topics addressed was the post-election canvass, which ensures that all valid ballots are accurately counted and included in the certified results. The California Election Code §15302 outlines a series of procedures for election canvassing.¹²

The canvass is a post-election process that aggregates and confirms that all valid ballots cast in the election are accurately counted and included in the final election results.

After the November 5, 2024, election, the community group wanted to compare ROV’s certified election results with results they calculated independently. The community group requested and obtained relevant election information from Riverside County’s ROV.

The ROV calculated its certified results using California Election Code §15302 (a) and (b). Those procedures are as follows:

- a. An inspection of all materials and supplies returned by poll workers.
- b. A reconciliation of the number of signatures on the roster with the number of ballots recorded on the ballot statement.

Table 1 list ROV’s November 5, 2024, General Election final certified results:¹³

¹¹ California Voting System Standards, “Definitions, References, and Types of Voting Systems.” 1.3.2, October 2014. URL is located at <https://admin.cdn.sos.ca.gov/regulations/elections/california-voting-system-standards.pdf> Accessed January 16, 2025.

¹² California Legislative Information, California Government Code §15302, Effective January 1, 2008. URL is located at https://leginfo.ca.gov/faces/codes_displaySection.xhtml?sectionNum=15302.&lawCode=ELEC Accessed May 5, 2025.

¹³ Riverside County Registrar of Voters, November 5, 2024, Final Certified Results. URL is located at https://www.livevoterturnout.com/ENR/riversidecaenr/5/en/Index_5.html Accessed April 8, 2025.

**Table 1
Riverside County’s November 5, 2024, Certified Election Results**

Riverside County Voter Turnout	69.90%
Ballots Counted	959,098
Vote by Mail	788,661
Mail Ballots Received at Precincts	11,025
Vote Center - In Person	126,310
Conditional Voter Registration	33,102
Registered Voters	1,372,289

The community group independently calculated the November 5, 2024, results using California Election Code §15302 (c) and (d) and documentation provided by ROV. Those procedures are as follows:

(c) In the event of a discrepancy in the reconciliation required by subdivision (b), the number of ballots received from each polling place shall be reconciled with the number of ballots cast, as indicated on the ballot statement.

(d) A reconciliation of the number of ballots counted, spoiled, canceled, or invalidated due to identifying marks, overvotes, or as otherwise provided by statute, with the number of votes recorded, including vote by mail and provisional ballots, by the vote counting system.

The community group reported a discrepancy of 33,888 ballots when compared to ROV’s figures. The ROV included 33,888 more ballots in its certified election results than the community group could verify.

Following the November 5, 2024, General Election, three races were close enough that recounts were requested. The ROV conducted those recount election races as mandated by California law and the results did not change.¹⁴

Election Audits

The California Elections Code §15360 mandates that election officials conduct a public manual tally of ballots to verify the certified election results. Counties must use at least one of the methods listed below:¹⁵

¹⁴ Interviews with the Registrar of Voters, January 16, 2025.

¹⁵ California Secretary of State, Elections Division, 2024. URL is located at <https://www.sos.ca.gov/elections/post-election-audits> Accessed January 16, 2025.

- **1% Manual Tally:** Elections officials manually tally all the ballots in 1 percent of the precincts, selected at random by the elections officials. For each race that is not included in the initial group of precincts, the elections officials count one additional precinct to include all races in the manual tally. The 1% Manual Tally is open to the public.
- **Risk-Limiting Audit:** Elections officials manually tally randomly selected ballots, stopping as soon as it is implausible that a full recount would show a different result than the ballots reviewed. Risk Limiting Audits are currently running as part of a pilot program in California

Riverside County's ROV conducted its 1% manual tally on December 2, 2024. The manual tally encompassed 1,610 batches, consisting of 1,596 precincts and 14 vote centers. The ROV's report to the California Secretary of State reported that a total of nine ballots had to be re-adjudicated.¹⁶

Through a series of interviews, the Civil Grand Jury found that the ROV was transparent with the community group, and the community group could not have completed its evaluation of the ballot process without the ROV's assistance. Both sides desired a transparent and accurate ballot counting system. There is evidence that the ROV followed federal and state election laws and no evidence that the ROV is deliberately withholding information.

As demonstrated by lawsuits involving multiple California counties, including Riverside County, there is a persistent need for an independent verification method for Riverside County's certified election results. Simply adhering to California election laws does not eliminate uncertainties in election outcomes.

Accuracy Controversy: Pathway to Resolution

Community members doubt the November 5, 2024, General Election results due to an inability to independently verify them. The ROV followed California election laws, processed ballots, and completed a 1% tally audit showing no errors that could change the outcome.

The election results will remain contested until the ROV provides more detailed data on election preparation and tabulation processes. While the ROV must adhere to federal and state laws and cannot implement public recommendations that contradict these laws, it can contract for a more detailed analysis of election processes following a comprehensive audit focused on its policies and procedures.

Broader Election Audits

Election auditing can encompass a broader scope of work than a 1% manual tally. The U. S. Election Assistance Commission, through the 2002 Help America Vote Act, outlines various

¹⁶ California Secretary of State, County of Riverside, Report of 1% Manual Tally. URL is located at <https://admin.cdn.sos.ca.gov/elections/manual-tally/2024-general/riverside.pdf> Accessed May 29, 2025.

audit practices, including procedural audits, risk-limiting audits, traditional audits, and independent performance audits.¹⁷

- **Procedural audits** look for compliance with pre-determined policies and procedures; include ensuring that forms are signed, vote tabulation equipment is assessed, ballot materials are securely sealed, and the custody of critical election materials is documented.
- **Risk-limiting audits** look at statistical evidence that the machine-tabulated results are consistent with what a full hand count of ballots would reveal.
- **Traditional audits** look at a pre-determined number of ballots, voting precincts, or devices and compare reported results from voting systems to the paper ballot records.
- **Independent internal performance audits** are designed to provide an independent assessment of an entity's operations to determine if specific programs or functions are working as intended to achieve stated goals.

Riverside County contracted with a retired elections official from Orange County to conduct a procedural audit of Riverside County's ROV operations in 2023, followed with an updated review in 2025.

The 2023 procedural audit included 94 recommendations. During a May 5, 2025, interview, the retired elections official indicated that Riverside County's ROV implemented nearly 20% of the 94 recommendations. According to the retired elections official, implementing nearly 20% of the 2023 recommendations within 18 months was a significant achievement, especially considering that the new Registrar had to prepare for and conduct both primary and general elections in 2024.

Performance audits encompass a broader range of election processes including policies, procedures, training, cybersecurity, physical security, and the prevention of unintentional election management errors.^{18 19,20} Orange County's ROV contracted with Caltech to perform an extensive independent audit of its voter registration system.

B. Accuracy of California Voter Rolls

Riverside County residents have also raised concerns about the accuracy of voter rolls. Their concern revolves around the eligibility to vote.

¹⁷ U.S. Election Assistance Commission, "Election Audits Across the United States," October 6, 2021. URL is located at https://www.eac.gov/sites/default/files/bestpractices/Election_Audits_Across_the_United_States.pdf Accessed May 28, 2025.

¹⁸ "International Organisation of Supreme Audit Institutions," "Performance Audit Standard," p. 8, 2019. URL is located at <https://www.issai.org/wp-content/uploads/2019/08/ISSAI-3000-Performance-Audit-Standard.pdf> Accessed May 28, 2025.

¹⁹ Massachusetts Institute of Technology, Elections Lab, "Election Auditing Best Practices and New Areas for Research," (2024). URL is located at <https://electionlab.mit.edu/sites/default/files/2023-10/election-audits.pdf> Accessed May 28, 2025.

²⁰ U.S. Election Assistance Commission, "Best Practices for Election Technology," June 2022 - https://www.eac.gov/sites/default/files/electionofficials/security/Best_Practices_for_Election_Technology_508.pdf Accessed May 28, 2025.

To register to vote in California, a person must be a United States citizen, a resident of California, 18 years old or older on Election Day, not currently serving a state or federal prison term for the conviction of a felony, and not currently found mentally incompetent to vote by a court.²¹ Non-citizens, including permanent legal residents, cannot vote in federal, state, and most local elections.²²

The Help America Vote ACT requires each state to have a centralized, computerized voter registration list, which “shall serve as the official voter registration list.” (Section 303(a)(1)). In California, it is the California Secretary of State who has the official voter registration list and shares that list with the 58 California counties. Riverside County’s ROV is responsible for maintaining voter rolls as mandated by the federal Help America Vote ACT and California statutes.²³

Local citizen groups have expressed their concerns about the integrity of California’s voter rolls, suggesting that the current system may allow for potential fraud due to insufficient purging of irregular voters, especially when it is easy to register to vote while applying for or renewing a driver license or identification card at the California Department of Motor Vehicles.²⁴

Riverside County’s ROV uses the following government data sources in maintaining voter rolls:²⁵

- USPS National Change of Address information (Daily)
- California DMV Change of Address information (Daily)
- USPS “undeliverable” mail (Daily when ROV mails election materials)
- Mortality report Local and State data (Locally received once a month and State data received quarterly)
- Felony Cancellation Reports from Local and State data (Weekly)
- Conservatorship Cancellation Reports from Local and State data (Local received weekly and state once or twice weekly.)

The ROV made voter roll maintenance a priority before the November 5, 2024, General Election. It exceeded voter roll maintenance legal mandates by collaborating with a Vote By Mail vendor to verify voter information before printing ballots and partnering with a credit reporting company to identify voters who may have moved out of Riverside County.

²¹ California Secretary of State, Elections Division, “Who can vote in California?” (2024). URL is located at <https://www.sos.ca.gov/elections/> Accessed May 28, 2025.

²² U.S. General Services Administration, “Who can and cannot vote?” (2024). URL is located at <https://www.sos.ca.gov/elections/frequently-asked-questions> Accessed May 28, 2025.

²³ California Secretary of State, Elections Division, “Chapter 4: Voter Registration Applications and Voter List Maintenance” (2024). URL is located at <https://www.sos.ca.gov/elections/voter-registration/nvra/laws-standards/nvra-manual/chap-4#fn-3-3> Accessed May 28, 2025.

²⁴ National Voter Registration Act of 1993, 52 U.S.C. § 20504(a). URL is located at <https://www.congress.gov/bill/103rd-congress/house-bill/2/text> Accessed May 28, 2025.

²⁵ County of Riverside, Registrar of Voters, Election Integrity Workshop PowerPoint presentation, slide 8, August 12, 2024.

Accurate voter roll registration procedures and maintenance are important components of the election process. According to an American conservative public policy research organization, there were 68 voting-related criminal convictions in California from 2000 to 2024. Of these, 43 (63%) involved fraudulent registration and ineligible voting.²⁶

The Civil Grand Jury commends the ROV for its proactive actions to rectify inaccuracies in Riverside County's voter rolls. It cannot exceed federal and state election laws associated with maintaining voter rolls, but it can continue to explore ways to eliminate voter rolls errors that are legally allowed.

C. Signature Verification

Ballot signature verification is another area of concern. The process is simple: Does the signature on the Vote by Mail envelope match the signature on the voter registration form? Yes or no? Once a Vote by Mail ballot is received at the ROV ballot processing facility, a digital image of the signature on the sealed envelope is captured. The ROV has digital representations of registered voters' signatures obtained from legally recognized public entities, such as the DMV,²⁷ and archived by the State of California.²⁸ Afterward, the Manual Signature Verification (MSV) process begins.

MSV is where ROV employees manually compare the digital signature on the sealed envelope with digital signatures on file from recognized public entities. Digital signatures appear side-by-side on a computer screen for visual comparison and verification.

Temporary ROV employees are utilized for signature verification, receiving minimal training (approximately four weeks). The number of ballots that can be manually checked for signature verification in an hour depends on several factors:

- **Complexity of the signature:** Some signatures may be more challenging to verify due to their clarity or irregularities.
- **Experience of the worker:** More experienced workers may verify signatures more quickly and accurately.
- **System or process in place:** The presence of guidelines, reference materials, or tools (such as signature databases) can expedite the process.
- **Work environment:** A well-organized workspace with fewer distractions can enhance the efficiency of workers, allowing them to process more ballots per hour.

²⁶ Heritage Foundation, Fraud Map, Explore the Data, California, 2000-2024. (2025). URL is located at <https://electionfraud.heritage.org/search>. Accessed May 28, 2025.

²⁷ California Government Code Section 811.2

²⁸ California Government Code 22001

During the verification process, the signature “shall be liberally construed in favor of the vote by mail voter.” If the officials determine that the signatures do not compare, the identification envelope shall not be opened, and the ballot shall not be counted until it is “cured.”²⁹

Curing is the process of verifying ballots with questionable signatures.

During the 2024 General Election, ROV reported that 7,573 ballots needed to be cured. Unfortunately, there is no information available on how many were successfully cured and counted in the certified election results.

While exact figures for the cost of curing individual ballots are not readily available, the overall expenses associated with mail-in ballot processing, including signature verification and curing, are significant. The comprehensive nature of California's election laws, designed to maximize voter participation and ensure ballot integrity, contributes to these higher costs. Although specific per-ballot curing costs in California are not publicly disclosed, the state's commitment to thorough election processes, including ballot curing, results in substantial overall election expenses.

The ROV does not provide a comprehensive ballot audit trail for all issued, received, returned, and challenged ballots. Outreach to voters with challenged ballot envelopes via letter, calling, or emailing can be automated and tracked.

While overseeing a small number of returned mail ballots is manageable, processing hundreds of thousands of signatures can create a holdup in the ballot counting process. Additionally, human verification can be subjective, influenced by fatigue, bias, or variability in judgment.³⁰ Currently, the Riverside County ROV relies solely on manual signature verification.

Automated Signature Verification

California Election Code §3019 specifies that elections officials “may use signature verification technology.” If signature verification technology determines that the signatures do not compare, then the ballot must proceed through the curing process.

Automated signature verification (ASV) enhances the efficiency and accuracy of signature verification by using technology to compare captured signatures from ballot envelopes with those in voter registration databases, significantly reducing the need for manual signature verification and the costs associated with manual signature verification. Table 2 illustrates the benefits of automated signature verification.

²⁹ California Election Code §§3000 - 3026

³⁰ A Comparative Study among Handwritten Signature Verification Methods Using Machine Learning Techniques by Zainab Hashim, Hanaa M. Ahmed, and Ahmed Hussein Alkhayyat, (2022). URL is located at <https://onlinelibrary.wiley.com/doi/10.1155/2022/8170424> Accessed April 10, 2025.

**Table 2
Manual to Automated Signature Verification Comparisons³¹**

Criteria	Manual	Automated
Verification Accuracy	Accuracy is dependent on human judgement and diligence.	Offers high accuracy rates due to automated algorithms and pattern recognition.
Efficiency	Time-consuming process, especially for large volumes of documents.	Swift verification process, ideal for handling high document volumes.
Cost	Large intensive process, leading to higher labor costs and potential errors.	Initial investment in technology can lead to long-term cost savings and improved productivity.
Security	Possibilities of manual errors and inconsistencies.	Enhance security measures with encrypted data and audit trails.

Riverside County’s ROV personnel informed the Civil Grand Jury that the ROV is considering implementing an automated signature verification technology and processes.

D. Chain of Custody

The Chain of Custody (CoC) refers to the processes or paper trail that provides evidence of the transfer of materials from one person or place to another. The CoC for ballots, voting equipment, and related data is crucial to ensure the election system remains dependable. Effective CoC documentation and procedures can enhance voter perception that the election results are accurate and include all valid votes cast. Chain-of-custody logs offer a comprehensive record of who accessed ballots, spanning from pre-elections to the retention period, establishing their authenticity through each stage.

Signatures create an auditable record whenever the equipment, supplies, and ballots change hands or location. By signing CoC forms, individuals certify when they receive custody of voting equipment, supplies, and ballots and when these items were delivered to a particular location. Seals and other security measures help ensure the integrity of the election materials. It is standard practice to have at least two signatures on each document to verify that an item has changed hands and that proper election procedures were followed.

A previous Riverside County Civil Grand Jury³² recommended that the ROV electronically track ballots returning from on-site voting centers to ROV’s ballot processing center. The current Civil Grand Jury found evidence that the ROV implemented that CoC recommendation.

³¹ eCopier Solutions, “Manual vs. Automated Document Verification,” February 26, 2025. URL is located at <https://www.ecopiersolutions.com/blog/manual-vs-automated-document-verification> Accessed April 10, 2025.

³² 2020-2021 Riverside County Civil Grand Jury, “Was the Riverside County November 2020 Consolidated General Election Administered Fairly and Impartially?” page 32. Public Release Dated of July 1, 2021. URL is located at

The Certificates of Canvass for the 2024 Primary and General Elections revealed issues with the handwritten ballot count documents from polling centers. The use of carbonless copy paper resulted in many third and fourth copies being difficult to read. Additionally, these documents were filled out by temporary ROV employees who had worked over 12 hours, contributing to their illegibility. Copies of these hard-to-read documents were provided to the community group.

The use of electronic documentation can insure those documents are neat, consistent and can archive documents for auditing purposes.³³ For example, Los Angeles County's Registrar-Recorder/County Clerk's Office utilizes a digital chain of custody system.³⁴ This system enables the real-time tracking of key assets such as smart carts, electronic pollbooks, ballot marking devices, routers, and UPS power backups. Automating the chain of custody for election documents enhances security, transparency, and efficiency in the electoral process.

By integrating these technologies and practices, election authorities can automate the chain of custody for election documents, significantly enhancing the security, transparency, and efficiency of the electoral process. This automation ensures that the handling of election documents is more secure, transparent, and efficient.³⁵

E. Training

The ROV employs hundreds of temporary workers to support election processes. Through a series of interviews with both permanent and temporary staff members, the Civil Grand Jury found that temporary employees expressed a need for more training in their assigned areas, more time to ask clarifying questions, and expressed concerns about how the ROV responded to two bomb threats.

While many temporary workers have various opinions about their training sessions, the Civil Grand Jury consistently heard, during interviews, that temporary workers were unaware of what to do when the ROV received two bomb threats at the ballot processing facility. Temporary workers did not know where to safely assemble, no one checked off a list of employees who evacuated the building complex to see who may be missing, and no emergency supplies were

https://rivco.org/sites/g/files/aldno p116/files/Past%20Reports%20%26%20Responses/2020-2021/Election_Report.pdf Accessed on April 14, 2025.

³³ U.S. Election Assistance Commission, "Best Practices FAQs," July 20, 2021. URL is located at https://www.eac.gov/sites/default/files/bestpractices/FAQs_Best_Practices_for_Election_Officials.pdf Accessed March 20, 2025.

³⁴ TD Synnex, Public Sector, "LA County Elections Goes Digital with New Chain of Custody System," July 14, 2020. URL is located at https://www.dlt.com/events/la-county-elections-goes-digital-new-chain-custody-system?utm_source=chatgpt.com April 17, 2025.

³⁵ U.S. Election Assistance Commission, "Best Practices Chain of Custody," July 13, 2021. URL is located at https://www.eac.gov/sites/default/files/bestpractices/Chain_of_Custody_Best_Practices.pdf Accessed April 17, 2025.

assembled to assist evacuees. With no central ROV command center, an undetermined number of temporary workers just went home one night.

The ROV informed the Civil Grand Jury that it wants to continue to collaborate with the Riverside County District Attorney, the Riverside County Sheriff's Department, the Department of Homeland Security, the FBI, and the California Secretary of State Criminal Division on security issues including employee safety.

Another concern is that the Civil Grand Jury discovered that the cameras in the ROV ballot processing facility did not record during the two emergency evacuations. If someone entered the facility during the two emergency evacuations, there is no record of it. This is a serious security breach.

CONCLUSION

Riverside County's new Registrar has implemented several improvements to the ROV working environment, database management, ballot processing, community outreach, and both physical and electronic security. These enhancements were made while preparing for and conducting a Primary Election and General Election within a year of being formally assigned as Registrar.

The Civil Grand Jury's investigation concluded that key actions would enhance confidence in election results. These actions include:

- Conducting a comprehensive performance audit and making necessary adjustments.
- Proactively seeking additional ways to improve the accuracy of voter rolls.
- Automating signature verification.
- Electronically recording chain of custody documents.
- Installing high-definition cameras to live stream and continuously record ballot processing areas.
- Preparing permanent and temporary employees to respond swiftly and safely to emergencies.

FINDINGS

- F-1 After hiring a new Registrar, the new Registrar made security and ballot processing improvements.
- F-2 The ROV is cooperative with a community group interested in local election integrity.
- F-3 A community group is unable to independently verify ROV's certified election results, even when ROV provides the documentation it has available to them.
- F-4 Riverside County contracted for a procedural audit of ROV's procedures to improve its election processes.

- F-5 Comprehensive independent performance audits encompass a broader spectrum of election issues than procedural audits.
- F-6 Riverside County's ROV exceeded voter roll maintenance legal requirements in preparing for the November 5, 2024, General Election.
- F-7 The ROV complies with state laws in its Vote by Mail signature verification process.
- F-8 Temporary ROV employees manually conduct Vote by Mail signature verifications.
- F-9 The ROV does not provide a comprehensive ballot audit trail for all issued, received, returned, and challenged ballots.
- F-10 Handwritten Chain of Custody documents for the 2024 Primary Election and 2024 General Election were not always legible.
- F-11 ROV does not conduct emergency drills with temporary employees.
- F-12 Cameras in the ROV ballot processing facility did not record during the two emergency evacuations.

RECOMMENDATIONS

The Civil Grand Jury submits the following recommendations to the Riverside County Board of Supervisors and the ROV Registrar as they continue to take actions to improve public confidence in the county's election processes.

- R-1 The Riverside County Civil Grand Jury recommends that the Riverside County Board of Supervisors contract with a third-party, independent firm to conduct a performance audit of all aspects of ROV's election processes and to take any necessary actions deemed appropriate by the next Primary Election on June 2, 2026.
Based on Findings: F1 through F-12
Financial Impact: Moderate
- R-2 The Riverside County Civil Grand Jury recommends that the Riverside County Registrar of Voters implement additional methods and resources to make voter rolls as accurate as possible no later than the next Primary Election on June 2, 2026.
Based on Findings: F-6
Financial Impact: Moderate
- R-3 The Riverside County Civil Grand Jury recommends that the Riverside County Registrar of Voters explore the use of an automated signature verification process no later than the next Primary Election on June 2, 2026.
Based on Findings: F-7 and F-8
Financial Impact: Moderate

- R-4 The Riverside County Civil Grand Jury recommends that the Riverside County Registrar of Voters explore automating ballot chain of custody processes no later than the next Primary Election on June 2, 2026.
Based on Findings: F-2, F-3, F-4, F-5, F-8, F-9, and F-10
Financial Impact: Moderate
- R-5 The Riverside County Civil Grand Jury recommends that the Riverside County Registrar of Voters establish detailed emergency procedures and drills for all employees and practice those procedures for each ballot processing shift no later than the next Primary Election on June 2, 2026.
Based on Finding: F-11
Financial Impact: Minimal
- R-6 The Riverside County Civil Grand Jury recommends that the Riverside County Registrar of Voters obtain high-definition cameras for all ballot processing areas, record all ballot processing sessions, and keep recordings for at least 12 months so that it is ready no later than the next Primary Election on June 2, 2026.
Based on Finding: F-12
Financial Impact: Moderate
- R-7 The Riverside County Civil Grand Jury recommends that the Riverside County Board of Supervisors establish an election security task force to enhance a unified security environment surrounding elections no later than March 1, 2026.
Based on Finding: F-11 and F-12
Financial Impact: Moderate

REQUIRED RESPONSES

According to California Penal Code §933, governing bodies must respond to grand jury findings and recommendations within 90 days while an elected county officer must respond to grand jury findings and recommendations within 60 days. California Penal Code §933.05 outlines the limits within which governing bodies are allowable to respond.

Who	Findings	Recommendations
Riverside County Board of Supervisors	F1 through F-12	R-1 through R-7

INVITED RESPONSES

Who	Findings	Recommendations
District Attorney, Riverside County	F-12	R-7
Sheriff, Riverside County	F-11 and F-12	R-7

Reports issued by the Civil Grand Jury do not identify individuals interviewed. Penal Code section 929 requires that reports of the Civil Grand Jury do not contain the name of any person or facts leading to the identity of any person who provides information to the Civil Grand Jury.

Report Issued Date: 06/18/2025
Report Public Date: 06/24/2025
Response Due Date: 09/24/2025

2024-2025 Grand Jury Report
Riverside County Elections: A Pathway to Greater Voter Confidence
June 18, 2025
Riverside County Board of Supervisors

This response was prepared on behalf of the Board of Supervisors by the Registrar of Voters and Executive Office.

GRAND JURY FINDINGS:

Grand Jury Finding #1:

F-1 After hiring a new Registrar, the new Registrar made security and ballot processing improvements.

Response to Grand Jury Finding #1:

Respondent agrees with finding.

The County is committed to transparency, accuracy, and security. During fiscal year 2024-25, transparency was significantly enhanced by installing over 23 cameras to livestream every phase of our ballot processing offering real time visibility to the public.

Investments were made in key infrastructure upgrades to bolster efficiency and resilience: expanded processing workspaces, added observation windows for public viewing, and acquired a new mail sorter, three additional ballot slicers, and additional signature verification stations. Security improvements were prioritized as well, with the addition of enhanced lobby screening and a secure perimeter gate.

To foster greater public engagement, the observation program was revamped: viewers now benefit from improved observation zones, lobby TV screens, a dedicated check-in area with observer guides, and weekly tours promoted via press releases and social media.

Grand Jury Finding #2:

F-2 The ROV is cooperative with a community group interested in local election integrity.

Response to Grand Jury Finding #2:

Respondent agrees with finding.

The ROV is steadfast in its commitment to transparency and deeply values the time and contributions of all organizations that review our electoral processes and share

recommendations. Each suggestion is carefully evaluated in the context of operational feasibility, cost(s), timing, and legal requirements.

To support and engage with groups, ROV routinely:

- Provides access to relevant election documents
- Responds promptly to inquiries
- Offers in-person meetings to discuss findings or concerns

In this effort, the ROV goes beyond common practices, openly demonstrating pre and postelection certification audits and other procedures typically not accessible to the public.

The County has invested hundreds of hours and substantial resources to address all questions and concerns. The approach is highly collaborative and interactive, ensuring our communities receive a comprehensive understanding of the election operations. The County consistently aims to go above and beyond to uphold transparency and responsiveness.

This aligns with best practices encouraging election officials to facilitate observation and to maintain clear communication channels to continue to foster and enhance public trust.

Grand Jury Finding #3:

F-3 A community group is unable to independently verify ROV's certified election results, even when ROV provides the documentation it has available to them.

Response to Grand Jury Finding #3:

Respondent disagrees partially with the finding.

The ROV's methodology certifying election results strictly adheres to the requirements outlined in the California Elections Code.

Specifically:

- A public 1% manual tally is conducted during the official canvass. This involves hand counting ballots from randomly selected precincts, as mandated by Elections Code §15360.
- The process is fully observable by the public, with at least five days' advance notice provided regarding the time, place, and selection process of the tally.

Additionally, the ROV completes a Roster Audit, also in compliance with state law, ensuring systematic review and verification of voter records.

To further reinforce transparency, the ROV has consistently presented and explained these processes in several public presentations and meetings.

Whether or not a community group is able to independently verify ROV's certified election results depends entirely on that group's willingness to follow the requirements set forth in the Election Code.

Grand Jury Finding #4:

F-4 Riverside County contracted for a procedural audit of ROV's procedures to improve its election processes.

Response to Grand Jury Finding #4:

Respondent agrees with finding.

The County engaged two highly experienced, former elections executives as consultants to enhance our election operations:

- In late 2023, one consultant conducted an extensive operational review and provided over 70 actionable recommendations. The ROV has since implemented more than 60% of those recommendations, while continuing to evaluate the remainder based on timing, costs, and operational priorities.
- In 2025, the same consultant delivered a follow-up progress report outlining key focus areas.

One of the focus areas the ROV is further exploring with the consultant is to develop and implement a modern, electronic ballot chain of custody system. This initiative aims to leverage digital tools to enhance accountability, transparency, and the overall integrity of the election process.

Grand Jury Finding #5:

F-5 Comprehensive independent performance audits encompass a broader spectrum of election issues than procedural audits.

Response to Grand Jury Finding #5:

Respondent disagrees partially with the finding.

The ROV is routinely audited by the Auditor-Controller's Office (ACO).

The County engaged two highly experienced, former elections executives as consultants to enhance our election operations:

- In late 2023, one consultant conducted an extensive operational review and provided over 70 actionable recommendations. The ROV has since implemented more than 60% of those recommendations, while continuing to evaluate the remainder based on timing, costs, and operational priorities.
- In 2025, the same consultant delivered a follow-up progress report outlining key focus areas. The consultant remains actively engaged in ongoing follow-up and implementation activities.

The County invested in key infrastructure upgrades to bolster efficiency and resilience: expanded processing workspaces, added observation windows for public viewing, and acquired a new mail sorter plus three additional ballot slicers and additional signature verification stations. Security improvements were prioritized as well, with the addition of, enhanced lobby screening and a secure perimeter gate. Performance enhancements were achieved through several audits, including a DHS audit, a voter roll maintenance audit, and an ElecTask audit ensuring improved procedural and project compliance.

Grand Jury Finding #6:

F-6 Riverside County's ROV exceeded voter roll maintenance legal requirements in preparing for the November 5, 2024, General Election.

Response to Grand Jury Finding #6:

Respondent agrees with finding.

The ROV exceeded legal standards for voter roll maintenance ahead of the November 5, 2024, Presidential General Election. To support this, the department partnered with a third-party provider offering advanced data verification tools, to improve accuracy of voter contact information.

Going forward, ROV will continue to use this service ahead of all countywide elections, starting with the upcoming June 2, 2026, Primary Statewide Election.

The ballot vendor also performs thorough voter data review before mailing ballots. Simultaneously, the ROV has streamlined the voter file operations in collaboration with our election management system and mail sorter vendors to minimize disparities during data handling.

To keep voter rolls current and accurate, the ROV cross checks against multiple official data feeds:

- USPS National Change of Address (NCOA) - daily updates to capture recent moves
- DMV Change of Address data - processed daily for address updates
- USPS “undeliverable” mail reports - daily monitoring during mailing, flagging undelivered election mail or registration cards
- Mortality data - local monthly reports and state-level data received quarterly for cancellation of deceased registrants
- Felony cancellation data - reports from both local and state authorities updated weekly
- Conservatorship-related cancellations - local and state updates received weekly

Grand Jury Finding #7:

F-7 The ROV complies with state laws in its Vote by Mail signature verification process.

Response to Grand Jury Finding #7:

Respondent agrees with finding.

The County fully complies with all applicable state laws in its Vote-by-Mail signature verification process. The ROV ensures all staff receive thorough training on the Vote-by-Mail signature verification process. This training is provided by the California Secretary of State (SOS) in partnership with the California Association of Clerks and Election Officials (CACEO) and reinforced by Registrar of Voters (ROV) supervisors.

ROV dedicates significant time to training, involving both full-time and temporary staff in hands-on instruction. These sessions focus on mastering the use of the Election Management System and include practical exercises using both Vote-by-Mail and Provisional ballot envelopes to ensure proficiency in real world scenarios.

Grand Jury Finding #8:

F-8 Temporary ROV employees manually conduct Vote by Mail signature verifications.

Response to Grand Jury Finding #8:

Respondent agrees with finding.

Temporary employees of the ROV are authorized to conduct manual signature verifications for Vote-by-Mail ballots. The ROV ensures all staff receive thorough training on the Vote-by-Mail signature verification process. This training is provided by the California SOS in partnership with the California Association of Clerks and Election Officials and reinforced by ROV supervisors.

ROV dedicates significant time to training, involving both full-time and temporary staff in hands-on instruction. These sessions focus on mastering the use of the Election Management System and include practical exercises using both Vote-by-Mail and Provisional ballot envelopes to ensure proficiency in real world scenarios.

Grand Jury Finding #9:

F-9 The ROV does not provide a comprehensive ballot audit trail for all issued, received, returned, and challenged ballots.

Response to Grand Jury Finding #9:

Respondent disagrees wholly with finding.

The ROV maintains a meticulous and complete ballot audit trail tracking all issued, received, returned, and challenged ballots.

In compliance with California Elections Code § 15302, our official canvass includes a reconciliation of the number of signatures on the roster with the number of ballots recorded on the ballot statement.

Should any discrepancy arise, the ROV further reconciles ballots received from each vote center with those cast, including spoiled, canceled, provisional, vote-by-mail, and write-in ballots, before final certification.

To ensure transparency and public trust, the ROV conducts a roster audit open to observers and simultaneously livestreamed. During these audits, vote center Ballot Statements and other pertinent documentation are referenced.

Additionally, the ROV cross references multiple reports from the Election Management System (EIMS) with the actual number of ballots scanned and counted by voting equipment, ensuring valid ballots are properly sorted, signature verified, and included in the final tabulation.

Summary data and audit results are also incorporated into the Secretary of State's election reporting and are reflected in the Election Administration and Voting Survey (EAVS).

Grand Jury Finding #10:

F-10 Handwritten Chain of Custody documents for the 2024 Primary Election and 2024 General Election were not always legible.

Response to Grand Jury Finding #10:

Respondent disagrees partially with the finding.

The ROV acknowledges some handwritten chain of custody documents from the March 5, 2024, Presidential Primary Election were not sufficiently legible. To address this, the ROV assigned a dedicated team to oversee and ensure the legibility of all handwritten chain of custody forms for the November 5, 2024, Presidential General Election.

The ROV has since improved the documentation process and will continue ongoing monitoring to ensure all chain of custody materials remain clear and compliant.

Grand Jury Finding #11:

F-11 ROV does not conduct emergency drills with temporary employees.

Response to Grand Jury Finding #11:

Respondent disagrees partially with the finding.

The County places strong emphasis on emergency preparedness. While the onboarding program for the 1,200+ temporary employees and the 900+ election officers, who are placed at voting centers, includes a thorough overview of emergency procedures, it is recognized that there is a need for more hands-on readiness. A Standard Operating Procedure (SOP) has been established and will be reviewed and updated regularly to ensure compliance with legal standards and consistency in practice.

To strengthen our response capabilities:

- The ROV will introduce emergency drills for temporary employees in advance of the November 4, 2025, Statewide Special Election.
- Unit supervisors will be responsible for conducting drills throughout the election period.

Although annual emergency drills are conducted, it is recognized that the timing may not align with when temporary staff are present on site. To address this, there is a plan to introduce additional drills scheduled during active election periods, ensuring all team members, including temporary employees, are effectively prepared for emergency situations.

Grand Jury Finding #12:

F-12 Cameras in the ROV ballot processing facility did not record during the two emergency evacuations.

Response to Grand Jury Finding #12:

Respondent disagrees partially with the finding.

The Registrar of Voters (ROV) and the Assessor-County Clerk-Recorder (ACR) share a facility equipped with public facing and perimeter security cameras, which record continuously. These systems were fully operational during the evacuations occurring during the 2024 Presidential General Election. A similar recording security system is also in place at the ROV's secondary building, used for customer service and data entry.

In addition to security cameras, the ROV has installed over 23 livestreaming cameras within ballot processing areas to provide public transparency. These livestreams offer real time viewing of ballot operations but do not record. This approach reflects standard practice across California, where most counties offering livestream access do not retain footage, in order to protect staff privacy and maintain a safe work environment.

The County has carefully reviewed the recommendation to record all ballot processing activities and retain footage for at least 12 months. This review considered recent and upcoming improvements, infrastructure investments, and guidance from the Secretary of State. The ROV's camera systems serve two distinct purposes: security and transparency. The livestream system is one part of a broader public observation program, which also includes designated observation areas, lobby monitors, guided tours, and outreach via press releases and social media.

Previously, the ROV worked with the County's Human Resources Labor Relations Division to evaluate the feasibility of recording workstations. The livestream program was implemented only after completing the required Meet & Confer process. However, recording and storing footage of employee work areas poses serious concerns regarding privacy and safety.

Following a comprehensive analysis, the County has determined existing practices, combined with ongoing improvements, sufficiently address transparency and security. As such, recording livestream footage is not recommended or necessary.

GRAND JURY RECOMMENDATIONS:

Grand Jury Recommendation #1:

R-1 The Riverside County Civil Grand Jury recommends that the Riverside County Board of Supervisors contract with a third-party independent firm to conduct a performance audit of all aspects of ROV's election processes and to take any necessary actions deemed appropriate by the next Primary Election on June 2, 2026.

**Based on Findings: FI through F-12
Financial Impact: Moderate**

Response to Grand Jury Recommendation #1:

Recommendation will not be implemented because it is not warranted or reasonable.

Several performance audits have been completed. The ROV continues to collaborate with the ACO, an elections consultant, and the Department of Homeland Security (DHS), to ensure ongoing improvements in operational integrity and facility security.

- In late 2023, the County contracted with a consultant who conducted an extensive operational review and provided over 70 actionable recommendations. The ROV has since implemented more than 60% of those recommendations, while continuing to evaluate the remainder based on timing, costs, and operational priorities.
- In 2025, the same consultant delivered a follow-up report outlining key focus areas.

The consultant will continue to support the ROV to further assess and implement the remaining recommendations.

Grand Jury Recommendation #2:

R-2 The Riverside County Civil Grand Jury recommends that the Riverside County Registrar of Voters implement additional methods and resources to make voter rolls as accurate as possible no later than the next Primary Election on June 2, 2026.

Based on Findings: F-6

Financial Impact: Moderate

Response to Grand Jury Recommendation #2:

Recommendation has been implemented.

The ROV exceeded legal standards for voter roll maintenance ahead of the November 5, 2024, Presidential General Election. To support this, the department partnered with a third-party provider offering advanced data verification tools, to improve accuracy of voter contact information.

ROV will continue to use this service ahead of all scheduled countywide elections, starting with the upcoming June 2, 2026, Primary Statewide Election.

The ballot vendor also performs thorough voter data review before mailing ballots. Simultaneously, the ROV has streamlined our voter file operations in collaboration with

election management system and ballot sorter vendors to minimize disparities during data handling.

To keep voter rolls current and accurate, the ROV cross checks against multiple official data feeds:

- USPS National Change of Address (NCOA) - daily updates to capture recent moves
- DMV Change of Address data - processed daily for address updates
- USPS “undeliverable” mail reports - daily monitoring during mailing, flagging undelivered election mail or registration cards
- Mortality data - local monthly reports and state-level data received quarterly for cancellation of deceased registrants
- Felony cancellation data - reports from both local and state authorities updated weekly
- Conservatorship-related cancellations - local and state updates received weekly

Grand Jury Recommendation #3:

R-3 The Riverside County Civil Grand Jury recommends that the Riverside County Registrar of Voters explore the use of an automated signature verification process no later than the next Primary Election on June 2, 2026.

Based on Findings: F-7 and F-8

Financial Impact: Moderate

Response to Grand Jury Recommendation #3:

Recommendation has not been implemented, but will be implemented. The implementation time frame is noted in the response.

The ROV is actively working with the County Purchasing Department and the auto signature verification vendor to implement the new software. The system is scheduled for deployment by October 2025. The pilot implementation of this program is scheduled for the November 4, 2025, Statewide Special Election.

Grand Jury Recommendation #4:

R-4 The Riverside County Civil Grand Jury recommends that the Riverside County Registrar of Voters explore automating ballot chain of custody processes no later than the next Primary Election on June 2, 2026.

Based on Findings: F-2, F-3, F-4, F-5, F-8, F-9, and F-10
Financial Impact: Moderate

Response to Grand Jury Recommendation #4:

Recommendation requires further analysis or study. The time frame is noted in the response, which shall not exceed six-months from the date of publication of the Grand Jury report.

The ROV will further evaluate this recommendation by researching best practices and exploring how other counties are automating the ballot chain of custody process. The ROV will continue collaborating with the election consultant to review and refine recommendations on this practice. The ROV will provide an update to the Grand Jury on its findings by December 18, 2025.

Grand Jury Recommendation #5:

R-5 The Riverside County Civil Grand Jury recommends that the Riverside County Registrar of Voters establish detailed emergency procedures and drills for all employees and practice those procedures for each ballot processing shift no later than the next Primary Election on June 2, 2026.

Based on Finding: F-11
Financial Impact: Minimal

Response to Grand Jury Recommendation #5:

Recommendation has not been implemented, but will be implemented. The implementation time frame is noted in the response.

The County is committed to proactive emergency preparedness and continuous improvement as exemplified by pursuing ongoing operational improvements and assessments. To strengthen emergency preparedness, the ROV, in conjunction with the Human Resources Safety Loss Control Division, will build upon existing Safety Procedures and enhance training efforts to ensure all ROV employees are knowledgeable in emergency response protocols and have participated in a drill, reinforcing the importance of practicing these skills to improve confidence, coordination, and effectiveness in an actual emergency event.

The ROV will increase the number of Department Safety Representatives (DSR) in the department from two to eight, who will work closely with Human Resources Safety Loss Control to ensure the department is current on any required safety protocols, emerging trends, evolving safety requirements, and best practices. Each designated permanent ROV office location will have four DSRs, enhancing support and collaboration on safety-related matters. This enhancement will benefit the department, especially during election periods when staffing levels expand significantly.

While the existing ROV Emergency Action Plan (EAP) satisfies California Department of Industrial Relations (Cal/OSHA) compliance, the value of exceeding these requirements is recognized prior to November 4, 2025, Statewide Special Election.

Grand Jury Recommendation #6:

R-6 The Riverside County Civil Grand Jury recommends that the Riverside County Registrar of Voters obtain high-definition cameras for all ballot processing areas; record all ballot processing sessions and keep recordings for at least 12 months so that it is ready no later than the next Primary Election on June 2, 2026.

Based on Finding: F-12

Financial Impact: Moderate

Response to Grand Jury Recommendation #6:

Recommendation will not be implemented because it is not warranted or reasonable.

The Registrar of Voters (ROV) and the Assessor-County Clerk-Recorder (ACR) share a facility equipped with public facing and perimeter security cameras, which record continuously. These systems were fully operational during the evacuations occurring during the 2024 Presidential General Election. A similar recording security system is also in place at the ROV's secondary building, used for customer service and data entry.

In addition to security cameras, the ROV has installed over 23 livestreaming cameras within ballot processing areas to provide public transparency. These livestreams offer real time viewing of ballot operations but do not record. This approach reflects standard practice across California, where most counties offering livestream access do not retain footage, in order to protect staff privacy and maintain a safe work environment.

The County has carefully reviewed the recommendation to record all ballot processing activities and retain footage for at least 12 months. This review considered recent and upcoming improvements, infrastructure investments, and guidance from the Secretary of State. The ROV's camera systems serve two distinct purposes: security and transparency. The livestream system is one part of a broader public observation program, which also includes designated observation areas, lobby monitors, guided tours, and outreach via press releases and social media.

Previously, the ROV worked with the County's Human Resources Labor Relations Division to evaluate the feasibility of recording workstations. The livestream program was implemented only after completing the required Meet & Confer process. However, recording and storing footage of employee work areas poses serious concerns regarding privacy and safety.

Following a comprehensive analysis, the County has determined existing practices, combined with ongoing improvements, sufficiently address transparency and security. As such, recording livestream footage is not recommended or necessary.

Grand Jury Recommendation #7:

**R-7 The Riverside County Civil Grand Jury recommends that the Riverside County Board of Supervisors establish an election security task force to enhance a unified security environment surrounding elections no later than March 1, 2026. Based on Finding: F-11 and F-12
Financial Impact: Moderate**

Response to Grand Jury Recommendation #7:

Recommendation has not been implemented, but will be implemented. The implementation time frame is noted in the response.

The ROV as the lead department of elections, will establish a Security Task Force by March 1, 2026, ahead of the June 2026 election, to develop a unified and comprehensive security framework for elections.

Representatives from the various local, state, and federal agencies and County departments will be invited to participate.

Flores, Kate

From: Acquia Mail
Sent: Sunday, September 21, 2025 4:16 PM
To: Clerk of the Board
Subject: Public Comments Web Submission
Attachments: experian-agreement.pdf



The Clerk of the Board has received your public comments and will forward them to the Board of Supervisors. If you wish to call in and speak at the Board of Supervisors meeting, please select <https://rivcocob.org/request-to-speak> and fill out the request to speak form.

Thank you,
Riverside County Clerk of the Board

Submitted on September 21, 2025

Submitted values are:

First Name

Shari

Last Name

Franklin

Phone

7147431880

Agenda Date

09/21/2025

Agenda Item # or Public Comment

28693 Policy Calendar #9

State your position below

Neutral

Comments

Dear Supervisors,

I am writing to express my concerns regarding the Grand Jury report and the ROV's response, specifically

Finding #6.

F-6 Riverside County's ROV exceeded voter roll maintenance legal requirements in preparing for the November 5, 2024, General Election.

Response to Grand Jury Finding #6:

Respondent agrees with finding.

The ROV exceeded legal standards for voter roll maintenance ahead of the November 5, 2024, Presidential General Election. To support this, the department partnered with a third-party provider offering advanced data verification tools, to improve accuracy of voter contact information.

I am very surprised to hear this. Our Riverside Election Integrity Team met with the election ad hoc committee regarding this specific task.

We continued to implore the ROV to finalize the contract with the third party, Experian starting in February 2024. The ROV did not take serious efforts to finalize this contract till June. And they did not finish the work in time to do anything to 'clean' the voter rolls prior to the November election. See video from this meeting describing that here: <https://drive.google.com/file/d/1uv--YPci9dTsXpd4NaQohwmERlrGLrDv/view?usp=sharing>

The ROV continued to mail ballots to all individuals on the Experian list, including deceased persons and undeliverable addresses, for the November election, in direct contravention of Election Code 2201. I specifically inquired with the ROV regarding the deceased and was informed that they did not direct Experian to retrieve any personal information and therefore could not use that data to remove deceased voters from the rolls. This refusal to address the presence of ineligible voters undermines the integrity of the process and borders on willful misconduct.

For the ROV to assert that they are exceeding legal requirements is a gross misrepresentation of the facts.

Please allow the Riverside Election Integrity Team to be part of the individual conversations with the ROV. We want transparent accountability and have always strived for working together cooperatively.

Attachments (Must be .pdf, .doc, or .docx)

[experian-agreement.pdf](#)

**EXPERIAN
STANDARD TERMS AND CONDITIONS
(CONSOLIDATED)**

This Standard Terms and Conditions ("STAC") is made on the Effective Date set forth below between **Experian Information Solutions, Inc.** ("Experian") and **County of Riverside Registrar of Voters** ("Agency").

1. Agreement. The STAC contains the standard terms and conditions applicable to Experian's provision of products and services (collectively, the "Services") to Agency. Additional terms and conditions specific to the Services ordered by Agency are set forth in individual schedules attached hereto and incorporated herein (each, a "Schedule"). The STAC, together with the Schedules, and any other documents incorporated or referenced herein or in a Schedule, constitute the "Agreement." In the event of any conflicting or inconsistent terms, the following order of precedence applies with respect to the Services offered pursuant to a Schedule: (a) the terms and conditions in a Schedule solely with respect to the Service offered pursuant to such Schedule, and (b) the STAC. The use of the term "days" shall mean "calendar days" unless otherwise specified. "Users" means Agency employees, and Agency's agents and contractors approved and authorized by Experian to use the Services, on behalf of Agency in accordance with the terms of the Agreement.

2. Fees and Payment. Agency shall pay Experian for the Services in the amounts agreed upon in writing and set forth in the applicable Schedule or other mutually agreed pricing document. Unless otherwise provided in the applicable Schedule or pricing document, Experian shall have the right to revise or amend the pricing by providing thirty (30) days' prior written notice to Agency before such revision or amendment becomes effective. If Agency requests a change to any business requirements relative to, or cancels, a Service, or any portion thereof, after Experian has commenced work, Agency agrees to pay Experian for its costs incurred for such work in process. If the Services are substantially completed at the time of such change or cancellation, Agency agrees to pay Experian the full price for such Services. Experian's invoices will be deemed to be correct and acceptable to Agency unless Agency advises Experian of disputed items within ten (10) days of their receipt. Payments shall be made to Experian within thirty (30) days of invoice date. If Agency fails to pay any invoice in accordance with the foregoing terms, Experian reserves the right to suspend the Services and Agency also shall pay interest on the unpaid amount at the lesser of one and one-half percent (1.5%) per month or the maximum amount allowed by law. The prices and rates for the Services do not include applicable federal, state, local, or foreign sales or use taxes, and Agency will pay or reimburse Experian for such taxes.

3. Data; Confidential Information.

A. Experian Data. The parties acknowledge and agree that the Services may include the delivery, access or use of (i) personal data or information that does or could be used to identify a consumer, (ii) credit data or data that is a consumer report as defined under the Fair Credit Reporting Act, as may be amended, (iii) data that has been furnished or otherwise provided by or on behalf of Agency to Experian and is included in Experian databases, (iv) any other data or information related to consumers and/or businesses, in each case provided or made available by or on behalf of Experian to Agency (including, without limitation, business credit data, marketing data, and test data from Experian's STARSM database or other test databases), and (v) any copies or derivatives of such data or information, whether or not such data or information is or could be linked back to an individual consumer (collectively, "Experian Data"). Agency represents and warrants that it shall not resell the Experian Data, and that it shall only access, receive and use the Experian Data in the manner explicitly permitted in a Schedule.

Agency agrees to treat Experian Data responsibly and take reasonable steps to maintain appropriate confidentiality and to prevent unlawful dissemination or misuse by its employees, officers, or any other person with access to Experian Data. Agency shall implement and maintain a comprehensive information security program written in one or more readily accessible parts and that contains administrative, technical, and physical safeguards that are appropriate to Agency's size and complexity, the nature and scope of its activities, and the sensitivity of the Experian Data. Such safeguards shall, at minimum, include the elements set forth in 16 C.F.R. § 314.4 and shall be reasonably designed to (i) ensure the security and confidentiality of Experian Data, (ii) protect against any anticipated threats or hazards to the security or integrity of the Experian Data, and (iii) protect against unauthorized access to or use of such information that could result in substantial harm or inconvenience to any

consumer. Agency shall, at a minimum, comply with Experian's standard security requirements with respect to Experian Data, and to the extent applicable to Agency's access and use of the Services. Agency shall promptly notify Experian of any unauthorized access, use or disclosure of Experian Data.

B. Agency Data. Any non-public data or information provided by or on behalf of Agency to Experian in connection with Agency's request for the Services and which does not constitute Experian Data ("Agency Data") is and shall continue to be the exclusive property of Agency. Except as otherwise permitted in a Schedule, Experian agrees to (i) use Agency Data only for purposes of providing the Services to Agency, and (ii) take reasonable steps to maintain the confidentiality of Agency Data and prevent unauthorized access, use or disclosure of Agency Data.

C. Confidential Information. Agency and Experian agree not disclose, and shall strictly maintain the confidentiality of, all Confidential Information of the other party. Agency and Experian each agree to use at least the same degree of care to safeguard and to prevent disclosing to third parties the Confidential Information of the other as it employs to avoid unauthorized disclosure, publication, dissemination, destruction, loss, theft, or alteration of its own information of a similar nature, but not less than reasonable care. The term "Confidential Information" means in any form: (a) all information marked confidential, restricted or proprietary, or (b) any other information that is treated as confidential by the disclosing party and would reasonably be understood to be confidential, whether or not so marked or disclosed orally. The parties agree that Confidential Information does not include Experian Data or Agency Data. Without limiting the generality of the foregoing, the parties agree that Experian's Confidential Information includes the confidential, proprietary, and trade secret information of Experian, its affiliates and their respective licensors and suppliers, which information includes, but is not limited to: (i) models, attributes, weights, data structures, Experian PINs, pricing structures, and application programming interfaces, (ii) the Agreement, and (iii) any other types of information applicable to the Services as maybe identified in a Schedule; and (iv) any copies or derivatives of such information.

D. FCRA Use. Agency will request and use the Services strictly in accordance with the federal Fair Credit Reporting Act, 15 U.S.C. 1681 *et. seq.*, as amended (the "FCRA"). Without limiting the foregoing, Agency certifies that Agency will request and use the Services solely in connection with (i) a single credit transaction with a consumer, or, if applicable, for another "permissible purpose" as defined by the FCRA; and (ii) transactions involving the consumer as to whom such information is sought and will not request or use such Services for purposes prohibited by law. Permissible purpose does not include the collection of debts not voluntarily incurred by the consumer unless those debts are judicially established by a court order or judgment. Agency further certifies that it will comply with all requirements of the FCRA applicable to it. If Agency has purchased a consumer report from Experian in connection with a consumer's application for credit, and the consumer makes a timely request of Agency, Agency may share the contents of that report with the consumer as long as it does so without charge and only after authenticating the consumer's identity.

E. Death Master File. Agency acknowledges that many Experian Services contain information from the Death Mater File as issued by the Social Security Administration ("DMF"). Pursuant to Section 203 of the Bipartisan Budget Act of 2013 and 15 C.F.R. § 1110.102, Agency certifies that consistent with its applicable FCRA or GLB use of Experian Services, Agency's use of deceased flags or other indicia within the Experian Services is restricted to legitimate fraud prevention or business purposes in compliance with applicable laws, rules, regulations or fiduciary duty, as such business purposes are interpreted under 15 C.F.R. § 1110.102(a)(1). Agency further certifies that it will not take adverse action against any consumer without further investigation to verify the information from the deceased flag or other indicia within the Experian Services. Capitalized terms not otherwise defined here shall have the meaning set forth in the Agreement.

4. Retained Rights; Access and Use.

A. Retained Rights. Agency acknowledges that Experian has expended substantial time, effort and funds to develop, create, compile, provide and deliver the Services, Experian Data, Experian Confidential Information, and various databases, improvements, technologies, inventions, developments, ideas, and discoveries associated therewith; all of which, when used in connection with the provision of, or access to, the Services shall be deemed part of the Services. Agency agrees that the Services, documentation, all data in Experian's databases and any other intellectual property that are part of the Services or related to the Services are owned by Experian (or its licensors or providers, as applicable), and Experian reserves and retains all rights title, and interest in and thereto. Nothing contained in the Agreement shall be deemed to convey to Agency or to any other party any ownership interest in or to any intellectual property or data provided in connection with the Services, Experian Data or Experian Confidential Information. Agency shall not acquire any license to use the Services, Experian Data or any Experian Confidential Information in excess of the scope and/or duration described in the Agreement.

All rights and interest to derivative works, modifications, additions or improvements to the Services, the underlying software, and the Documentation will remain with and are hereby assigned to Experian, by Agency for itself and on behalf of its Users, regardless of inventorship or authorship, and regardless of the Party suggesting or making the derivative work, modification, addition or improvement. Further, Experian owns all rights, title and interest in and to any suggestions, ideas, enhancement requests, feedback, recommendations or other information provided by Agency or its Users relating to the features, functionality or operation of the Services.

B. Access and Use. Agency represents and warrants to Experian that it shall only access and use the Services and Experian Data for Agency's own internal business and solely in the manner explicitly permitted in the Agreement. STARSM or other test data, including any test documents or records derived from such data, shall only be used to run queries for purposes of ascertaining the performance of Agency's credit reports and/or fraud prevention systems.

Agency agrees that it shall not, and shall not permit Users to:

- (i) change, modify, copy, add code, create derivative works based on any aspect of the Services, or otherwise alter the Services in any manner;
- (ii) reverse engineer, disassemble, decompile, in any way attempt to recreate, obtain, perceive or derive the source code of, or translate the Services;
- (iii) use, transform, modify, assess or adapt the Services for use for any other purpose, including but not limited to use to assist in the development or functioning of any product or service that is competitive, in part or in whole, with any existing or reasonably anticipate product or service of Experian;
- (iv) distribute, publish, transmit or disseminate, in any form or by any means (including, without limitation, any internet) any part of the Services or Experian Data;
- (v) allow any third party to access the Services or the Experian Data (including evaluation results);
- (vi) sell, sublicense, resell, lease, rent, time-share or otherwise transfer any of the Services or the Experian Data;
- (vii) use the Services or Experian Data to identify or solicit potential customers for its products or services;
- (viii) request, compile, store, maintain, resell or use the Services (including any of the information contained in the Services) to build its own credit reporting database, either directly or indirectly, itself or through any agent or third party, without the prior written consent of Experian;
- (ix) use the Services to send or store infringing, obscene, threatening, libelous, or otherwise unlawful or tortious material, including material harmful to children, or violate third-party privacy rights;
- (x) gain or attempt to gain unauthorized access to, disrupt the integrity or performance of, or damage, disable, overburden or impair the operation of the Services or the data contained therein;

(xi) upload to the Services or use the Services to send or store viruses, worms, time bombs, Trojan horses or other harmful or malicious code, files, scripts, agents or programs;

(xii) access the Experian for the purpose of building a competitive product or service or copying its features or user interface;

(xiii) use or permit the use of the Services for purposes of product evaluation, benchmarking or other comparative analysis without Experian's prior written consent, or

(xiii) permit access to the Services by a direct competitor of Experian.

Agency acknowledges many Services provided to Agency by Experian contain information from the Death Master File as issued by the Social Security Administration ("DMF"). Pursuant to Section 203 of the Bipartisan Budget Act of 2013 and 15 C.F.R. § 1110.102, Agency certifies that consistent with its applicable FCRA or GLB use of the Services, Agency's use of deceased flags or other indicia within the Services is restricted to legitimate fraud prevention or business purposes in compliance with applicable laws, rules regulations, or fiduciary duty, as such business purposes are interpreted under 15 C.F.R. § 1110.102(a)(1). Agency further certifies it will not take any adverse action against any consumer without further investigation to verify the information from the deceased flags or other indicia within the Services.

C. Intentionally Omitted.

5. Compliance; Inquiries. Experian shall comply with all federal, state and local laws, rules and regulations applicable to Experian as a provider of the Services. Agency shall comply with all federal, state and local laws, rules and regulations applicable to Agency's access, collection, use, storage, transmission and provision to Experian of Agency Data, and Agency's access, receipt and use of the Services and Experian Data. Experian reserves the right to revise, amend or supplement the terms or conditions or pricing under the Agreement and/or the Services (including without limitation the right to withdraw or restrict affected data) to meet any requirement imposed by federal, state, or local law, rule or regulation, a third-party supplier, or to address matters concerning privacy, confidentiality or security, upon reasonable notice to Agency.

When accessing Services, Agency certifies it will use reasonable measures to identify consumers and will accurately provide Experian with complete identifying information about the consumer inquired upon in the form specified by Experian. Agency will enter all requested Agency and type code information when requesting Services. Experian may use Agency's inquiry data for any purpose consistent with applicable federal, state and local laws, rules, and regulations. Agency will be responsible for installing the necessary and security codes to prevent unauthorized access to an Experian database.

6. Domestic Access and Use. Agency shall not access, transfer, or use the Services, Experian Confidential Information or Experian Data outside the United States or its territories. Any direct or indirect access to, transfer, or use of the Services, Experian Confidential Information or Experian Data outside the United States or its territories shall require the prior written approval of Experian. Agency shall be solely responsible for assuring the secure and confidential manner in which it stores, delivers and transmits Services to its Users.

7. Term; Termination. The term of the Agreement shall begin upon the Effective Date set forth below and shall continue in effect until the termination or expiration of all Schedules. Upon any termination of the Agreement or a Schedule, Agency shall immediately cease using the applicable Services, Experian Data and Experian Confidential Information in its possession. If either party is in material breach of the Agreement or any individual Schedule, the other party may terminate the individual Schedule and/or the Agreement, as applicable, provided such breach is not cured within thirty (30) days following written notice of such breach, unless such breach is the failure to pay for the Services under the terms of the Agreement, in which case Agency shall have ten (10) days to cure such breach following notice. Notwithstanding the foregoing, the Agreement or any Schedule may be terminated by Experian immediately upon written notice to Agency if in Experian's reasonable good faith judgment any Services, Experian Confidential Information and/or Experian Data provided to Agency are being used or disclosed contrary to the Agreement and/or any Schedule. In the event that the Agreement or a Schedule is terminated as a result of a breach, the other

party shall, in addition to its rights of termination, be entitled to pursue all other remedies against the breaching party. Termination of the Agreement or any Schedule shall not relieve Agency of its obligation to pay for any Services performed or provided by Experian under the Agreement or any Schedule.

8. Suspension of Services. Experian may immediately suspend its performance of the Services upon written notice to Agency if in Experian's reasonable good faith judgment any Services, Experian Confidential Information and/or Experian Data provided to Agency are being used or disclosed contrary to the Agreement. Experian may suspend such performance until such time as Agency delivers to Experian an adequate assurance of future performance by Agency in accordance with the terms and conditions of the Agreement.

9. Limited Warranty; Disclaimers. Experian warrants to Agency that performance of the Services upon commercially reasonable efforts to deliver the Services in a timely manner. THE WARRANTY IN THE FIRST SENTENCE OF THIS PARAGRAPH IS THE ONLY WARRANTY EXPERIAN HAS GIVEN AGENCY WITH RESPECT TO THE SERVICES OR EXPERIAN DATA, WHICH (ALONG WITH ANY THIRD PARTY SERVICES) ARE PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT ANY OTHER WARRANTY. BECAUSE THE SERVICES INVOLVE CONVEYING INFORMATION PROVIDED TO EXPERIAN BY OTHER SOURCES, EXPERIAN CANNOT AND WILL NOT, FOR THE FEE CHARGED FOR THE SERVICES, BE AN INSURER OR GUARANTOR OF THE ACCURACY OR RELIABILITY OF THE SERVICES, EXPERIAN DATA OR THE DATA CONTAINED IN ITS VARIOUS DATABASES. IN ADDITION, EXPERIAN MAKES NO REPRESENTATION OR WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THE EXPERIAN SERVICES, ANY EXPERIAN DATA, OR ANY OTHER MATERIALS (TANGIBLE OR INTANGIBLE) SUPPLIED BY EXPERIAN HEREUNDER (INCLUDING ANY THIRD PARTY SERVICES OR DATA), AND EXPERIAN HEREBY EXPRESSLY DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTIES WITH RESPECT THERETO, INCLUDING WITHOUT LIMITATION, ANY WARRANTIES AS TO THE ACCURACY, COMPLETENESS OR CURRENTNESS OF ANY DATA OR ANY IMPLIED WARRANTIES OF MERCHANTABILITY, OR NON-INFRINGEMENT, OR FITNESS FOR A PARTICULAR PURPOSE. EXPERIAN DOES NOT WARRANT, REPRESENT OR UNDERTAKE THE OPERATION OF THE EXPERIAN SERVICES OR ANY THIRD PARTY SERVICES IT PROVIDES UNDER A SCHEDULE HERETO TO BE UNINTERRUPTED OR ERROR-FREE, OR THAT ALL PROGRAMMING ERRORS WILL BE CORRECTED, NOR DOES EXPERIAN MAKE ANY WARRANTY OR REPRESENTATION REGARDING THE USE OR OUTPUT OF THE SERVICES IN TERMS OF CORRECTNESS, ACCURACY, COMPLETENESS, TIMELINESS, RELIABILITY OR OTHERWISE, OR THAT THE SERVICES WILL MEET AGENCY'S REQUIREMENTS.

AGENCY ACKNOWLEDGES AND AGREES THAT WHERE EXPERIAN IS DELIVERING THIRD PARTY SERVICES THROUGH THE SERVICES, EXPERIAN IS OPERATING AS A RESELLER OF SUCH THIRD PARTY SERVICES AND THAT EXPERIAN CANNOT AND WILL NOT BE A GUARANTOR OF THE ACCURACY OR RELIABILITY OF SUCH THIRD PARTY SERVICES. EXPERIAN MAKES NO REPRESENTATION OR WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO ANY THIRD PARTY SERVICES DELIVERED BY EXPERIAN HEREUNDER, AND EXPERIAN HEREBY EXPRESSLY DISCLAIMS ANY LIABILITY WITH RESPECT THERETO, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, OR FITNESS FOR A PARTICULAR PURPOSE. EXPERIAN DOES NOT WARRANT, REPRESENT OR UNDERTAKE THE SECURITY OF THE THIRD PARTY SERVICES.

EXPERIAN MAKES NO WARRANTIES AS TO HARDWARE, SOFTWARE, AND NETWORK INFRASTRUCTURE NECESSARY FOR AGENCY TO CONNECT TO, ACCESS OR OTHERWISE USE THE SERVICES, INCLUDING THE COMPATIBILITY OF THE FOREGOING WITH THE SERVICES.

10. Acceptance. Agency acknowledges that the prices Experian charges for the Services are based upon Experian's expectation that the risk of any loss or injury that may be incurred by use of the Services will be borne by Agency and not Experian. Agency agrees that it is responsible for determining that the Services are in accordance with Experian's obligations under the Agreement. If Agency reasonably

determines that the Services do not meet Experian's obligations under the Agreement, Agency shall so notify Experian in writing within ten (10) days after access to or receipt of the Services in question. Agency's failure to so notify Experian shall mean that Agency accepts the Services or the performance of the Services as is. If Agency so notifies Experian within ten (10) days after access to or receipt of the Services, then, unless Experian reasonably disputes Agency's claim, Experian shall, at its option, either re-perform the Services in question or issue Agency a credit for the amount Agency paid to Experian for the nonconforming Services. EXPERIAN'S REPERFORMANCE OF THE SERVICES OR THE REFUND OF ANY FEES AGENCY HAS PAID FOR SUCH SERVICES SHALL CONSTITUTE AGENCY'S SOLE REMEDY AND EXPERIAN'S MAXIMUM LIABILITY UNDER THE AGREEMENT REGARDING THE SERVICES.

11. Limitation of Liability; Indemnification.

AGENCY AGREES THAT EXPERIAN'S TOTAL AGGREGATE LIABILITY UNDER THE AGREEMENT, REGARDLESS OF THE NATURE OF THE LEGAL OR EQUITABLE RIGHT CLAIMED TO HAVE BEEN VIOLATED, IS LIMITED TO DIRECT DAMAGES WHICH SHALL NOT EXCEED THE AMOUNT PAID BY AGENCY TO EXPERIAN UNDER THE AGREEMENT FOR THE PARTICULAR SERVICES THAT ARE THE SUBJECT OF THE ALLEGED LOSSES OR INJURIES DURING THE SIX-MONTH PERIOD PRECEDING THE DATE ON WHICH THE ALLEGED LOSSES OR INJURIES BY EXPERIAN FIRST ACCRUED. AGENCY COVENANTS THAT IT WILL NOT SUE EXPERIAN FOR ANY AMOUNT GREATER THAN SUCH AMOUNT. AGENCY FURTHER ACKNOWLEDGES THAT SECTIONS 8 AND 9 APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, REPRESENT A FAIR ALLOCATION OF THE RISK BASED ON THE PRICES EXPERIAN CHARGES FOR THE SERVICES AND APPLY EVEN IF AN EXCLUSIVE OR LIMITED REMEDY STATED HEREIN FAILS OF ITS ESSENTIAL PURPOSE.

NOTWITHSTANDING ANY OTHER PROVISION OF THE AGREEMENT, IN NO EVENT SHALL EITHER PARTY BE LIABLE TO THE OTHER PARTY FOR ANY INCIDENTAL, INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL OR INCREASED DAMAGES, OR DAMAGES TO BUSINESS REPUTATION, DAMAGES ARISING FROM LOSS OF BUSINESS WITH THIRD PARTIES, OR LOSS OF PROFITS FROM TRANSACTIONS WITH THIRD PARTIES, WILLFUL INFRINGEMENT BY THE OTHER PARTY, WHETHER ANY OF THE FOREGOING ARE FORESEEABLE OR NOT, AND HOWEVER CAUSED, EVEN IF SUCH PARTY IS ADVISED OF THE POSSIBILITY THAT SUCH DAMAGES OR LOST PROFITS MIGHT ARISE.

SUBJECT TO THE LIMITATION OF LIABILITY LANGUAGE ABOVE AS PROVIDED IN SECTION 11, EXPERIAN AGREES TO DEFEND AGENCY AGAINST ALL THIRD PARTY CLAIMS, ACTIONS, SUITS, OR PROCEEDINGS ("CLAIMS") INCURRED BY AGENCY PURSUANT TO EXPERIAN'S PROVISION OF SERVICES, TO THE EXTENT CAUSED BY EXPERIAN AND ARISING FROM EXPERIAN'S GROSS NEGLIGENCE AND WILLFUL MISCONDUCT PROVIDED THAT (A) AGENCY AGREES TO PROMPTLY NOTIFY EXPERIAN IN WRITING OF ANY CLAIM; (B) EXPERIAN SHALL HAVE THE EXCLUSIVE RIGHT TO CONTROL THE DEFENSE AND ALL NEGOTIATIONS FOR ANY SETTLEMENT OR COMPROMISE; AND (C) AT EXPERIAN'S REQUEST, AGENCY SHALL REASONABLY ASSIST EXPERIAN IN THE DEFENSE OF ANY SUCH CLAIM.

12. Waiver; Severability. Either party may waive compliance by the other party with any covenants or conditions contained in the Agreement, but only by written instrument signed by the party waiving such compliance. No such waiver, however, shall be deemed to waive any other circumstance or any other covenant or condition not expressly stated in the written waiver. The provisions of the Agreement shall be deemed severable, and the invalidity or unenforceability of any one or more of its provisions shall not affect the validity and enforceability of its other provisions. If any such provision is held to be invalid, void, or unenforceable, the remaining provisions shall nevertheless continue in full force. In lieu of any invalid provision, a substitute provision shall apply retroactively which comes as close as legally and commercially possible to that intent which the parties had or would have had, according to the spirit and purpose of the Agreement.

13. Audit. Agency will have the right to audit Experian's billing records relating to Agency to assure compliance with the terms of the Agreement.

Experian will be responsible for assuring full cooperation with Agency in connection with such audits and will provide Agency or obtain for Agency access to such billing records as Agency may reasonably require for such purpose. In connection with any such audits of Experian's billing records, Agency shall at all times comply with applicable law and Experian's security procedures and confidentiality requirements. In addition, Agency's right to audit Experian shall be subject to each of the following: (a) written notice to Experian of not less than ten (10) business days; (b) an agreed-upon statement between Experian and Agency of the scope of any such audit; (c) Experian's ability to participate in the audit; and (d) a post-audit conference whereby Experian and Agency will discuss the results and mutually agree upon any commercially reasonable changes to be made with respect to such audit. Under no circumstances shall Agency have the right to audit, or otherwise access or view, Experian Data or any of Experian's databases.

14. Successors and Assigns; No Third-Party Beneficiaries. Agency shall not assign, delegate, or otherwise transfer the Agreement or any of its rights or obligations under it, or purport to do any of these things, or any interest relating to the Agreement without the prior written approval of Experian. Any attempted assignment, delegation or transfer by Agency without such approval shall be null and void *ab initio*. The dissolution, merger, consolidation, reorganization, assumption, sale or other transfer of assets, properties, or controlling interest of Agency constitutes an assignment of the Agreement. Without the prior written consent of Agency being required, Experian may use subcontractors to perform any of its obligations under the Agreement, and may assign or subcontract the Agreement or any of its rights under it to its affiliates or a subsequent owner. The Agreement is binding upon and inures to the benefit of the parties and their permitted successors and assigns. Persons or entities who are not a party to the Agreement (other than Experian and its affiliates, and their respective successors and assigns) shall not have any rights under the Agreement and the parties hereby agree that nothing in the Agreement shall be construed as creating a right that is enforceable by any person or entity that is not a party to the Agreement (or an Experian affiliate) or a permitted successor assignee of such party.

15. Excusable Delays. Experian shall not be responsible for any delay, failure to perform, or alteration of the Services due to any act, omission or failure to perform by Agency, and Agency may be responsible to Experian for additional fees and costs associated therewith. Neither party shall be liable for any delay or failure in its performance under the Agreement (except for the payment of money) if and to the extent such delay or failure is caused by events beyond the reasonable control of the affected party including, without limitation, acts of God, public enemies, or terrorists, labor disputes, equipment malfunctions, material or component shortages, supplier failures, embargoes, rationing, acts of local, state or national governments or public agencies, utility or communication failures or delays, fire, earthquakes, flood, epidemics, riots and strikes. If a party becomes aware that such an event is likely to delay or prevent punctual performance of its own obligations, the party will promptly notify the other party and use its reasonable effort to avoid or remove such causes of nonperformance and to complete delayed performance whenever such causes are removed.

16. Choice of Law. The Agreement is governed by and construed in accordance with the internal substantive laws of the state of California, without giving effect to any choice of law or other provision that would result in the application of the laws of any other jurisdiction. Any legal action, suit, proceeding brought by a party in any way arising out of or relating to the Agreement shall be brought in the federal or state courts located in Riverside, California.

17. Notices. All notices, requests and other communications hereunder shall be in writing and shall be deemed delivered at the time of receipt if delivered by hand or communicated by electronic transmission, or, if mailed, three (3) days after mailing by first class mail with postage prepaid. Notices to Experian and Agency shall be addressed to the addresses provided below each party's signature, or to such other address as either party shall designate in writing to the other from time to time.

18. Complete Agreement. The Agreement, as supplemented or amended by any Schedules, Addenda, and Exhibits attached hereto, set forth the entire understanding of Agency and Experian with respect to the subject matter hereof, and the terms of the Agreement shall be superior to, control, and supersede all terms in any prior letters of intent,

agreements, covenants, arrangements, communications, representations, or warranties, whether oral or written, by any officer employee, or representative of either party relating thereto.

19. Amendments. The Agreement may only be amended in writing signed by authorized representatives of both parties.

20. Survival. The provisions of Sections 3, 4, 5, 7, 9, 10, 11, 12, 14, 15, 16, 18 and 20, in addition to any other provisions of the Agreement that would normally survive termination, shall survive termination of the Agreement for any reason.

21. Advertising/Publicity/Proprietary Designations. Neither party will use any trade name, trademark or service mark of the other party, or issue any news release, public announcement, advertisement, or any other form of publicity or marketing concerning the other party or the existence or terms of the Agreement, without the prior written consent of the other party.

22. Authority to Sign. Each party represents that (i) the person signing the Agreement or any Schedule has all right, power and authority to sign the Agreement on behalf of such party; (ii) it has full power and authority and all necessary authorizations to comply with the terms of the Agreement and to perform its obligations hereunder; and (iii) if it signs the Agreement with an electronic signature, it (a) shall comply with all applicable electronic records and signatures laws, including but not limited to the Electronic Signatures in Global and National Commerce Act; (b) hereby acknowledges its electronic signature is effective and will not dispute the legally binding nature, validity or enforceability of the Agreement based on the fact that the terms were accepted with an electronic signature; and (c) shall ensure that its electronic signature vendor shall comply with the confidentiality obligations of the Agreement.

IN WITNESS WHEREOF, Agency and Experian sign and deliver the STAC as of the Effective Date set forth below on page 5.

IN WITNESS WHEREOF, Agency and Experian sign and deliver the STAC as of the Effective Date set forth below.

<p>DocuSign Experian Information Solutions, Inc.</p> <p>By: <u>Mike Hodge</u> <small>(Signature Only - Authorized Representative Only)</small></p> <p>Name: <u>Mike Hodge</u></p> <p>Title: <u>Government Contracts Counsel</u></p> <p>Effective Date: <u>Jun 5, 2024 6:23 AM PDT</u></p> <p>Physical Address for Notice: Experian 475 Anton Boulevard, Costa Mesa, CA 92626 Attn: Public Sector Contracts</p>	<p><u>County of Riverside</u> Print or Type Full Legal Name of Agency</p> <p>By: <u>[Signature]</u> <small>(Signature - Duly Authorized Representative Only)</small></p> <p>Name: <u>SEAN REED</u></p> <p>Title: <u>Supervising Procurement Contract Specialist</u></p> <p>Physical Address for Notice: <u>County of Riverside</u> Attn: Purchasing <u>3450 14th St., Ste 420</u> <u>Riverside, CA 92501</u></p>
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FORM APPROVED COUNTY COUNSEL
BY: [Signature] 6/5/24
STEPHANIE K. NELSON DATE

Project Addendum to the Experian Standard Terms and Conditions (Consolidated)

NAME OF APPROVED AGENCY (AGENCY): Riverside County Registrar of Voters

Permissible Purpose: GLB Exemption: To protect against or prevent actual or potential fraud, unauthorized actions, claim or liability.

SERVICES TO BE PROVIDED: TrueTrace Batch, Commercial Vacancy Indicators option, Deceased Scrub option.

Consumer Data Source

The project will use program participant data supplied. The consumer's Personally Identifiable Information (PII) provided to Experian may include:

- Name (first, last) *
- Address*
- Date of Birth
- Social Security Number (full 9)
- Phone if available
- *Minimal required

1. Project Timing

A mutually agreeable project plan and schedule will be developed within 30 days of Addendum signature.

2. Product Specific Terms and Conditions

The Schedules, Attachments and Addendums in this section of the Project Addendum are effective on the date signed below by the Agency. These Schedules and Addendums are incorporated and made a part of the Experian Standard Terms and Conditions (Consolidated) between Experian and Agency ("STAC"). Capitalized terms not defined in this Section or the Attachments will have the meaning set forth in the STAC.

Access and Use. Agency represents and warrants to Experian that it shall only access and use the Services and Experian Data for Agency's own internal business and solely in the manner explicitly permitted in the Agreement of which Agency certifies the data shall only be used for data hygiene and that it shall not take any adverse action against the voter without taking additional steps to verify the voter's status.

Data Contribution. If Agency contributes information on its credit experience with consumers, including updates thereof, (collectively "Agency Records") to Experian, Agency agrees to make Agency Records available to Experian at mutually agreeable times and format, in accordance with Section 623 of the FCRA. Agency shall provide Agency Records which are accurate to the best of its knowledge and shall promptly update and correct all known inaccurate information. Agency shall provide Experian with written notice (i) if any information is disputed by a consumer, (ii) if the consumer closes the account; and (iii) not later than 90 days after furnishing the information, of the date of the commencement of the delinquency of an account which is placed for collection. Agency shall bear the expense of preparing and delivering Agency's Records to Experian. Experian may incorporate, at Experian's expense, Agency Records into its credit reporting system. Information, once incorporated and merged with other contributed data, will be Experian's exclusive property. Agency shall retain ownership in information used to compile its Agency Records. At Experian's request, Agency will promptly reinvestigate and verify the accuracy of Agency Records. Experian may use Agency Records for any purpose consistent with applicable federal, state and local laws, rules, and regulations; provided, however, that Experian will use reasonable commercial efforts not to release a list that specifically identifies individuals as Agency's customers. Where applicable, Experian and the credit reporting industry expect all data contributors to report collection accounts as "paid collection" transactions when they are paid. This information should not be deleted unless required by law. Although this may seem like a valuable consumer service and helps Agency collect on debt, it is a disservice to credit grantors for Experian to allow the deletion of this valuable collection information. For these reasons, if Agency is deleting valid collection information, or charging fees to delete information, or both, Experian reserves the right to terminate this Agreement immediately and remove Agency Records from Experian's credit reporting system.

Third Party Processors. In the event Agency chooses to use a third party to perform certain data processing or model building services, the parties understand and acknowledge that the third party shall be acting on behalf of Agency. Agency will cause the third party to (i) handle, process, and possess all Experian provided data in accordance with this Agreement, and (ii) sign a Third Party Processor Undertaking form. Agency shall provide Experian with the appropriate mailing instructions at least ten (10) days prior to the requested shipment date.

Credit Card payments made via Experian's Customer Online Portal will incur a 2.5% surcharge.

Point of Sale Certification. In compliance with Section 1785.14(a) of the California Civil Code, Agency certifies to Experian that (i) Agency IS NOT a retail seller, as defined in Section 1802.3 of the California Civil Code ("Retail Seller") and issues credit to consumers who appear in person on the basis of applications for credit submitted in person ("Point of Sale"); (ii) if Agency is a Retail Seller who issues Point of Sale credit, Agency will instruct its employees and agents to inspect a photo identification of the consumer at the time an application is submitted in person; and (iii) it will only use the appropriate subscriber code number designated by Experian for accessing consumer reports for California Point of Sale credit transactions conducted by Retail Seller. Agency shall notify Experian within 24 hours of any change in Agency's status as a Retail Seller.

GLB Acceptable Uses. If Agency wishes to use the Services pursuant to a GLB acceptable use, Agency certifies to Experian that Agency has determined that its use of the Services is pursuant to one of the following exceptions under the Gramm-Leach-Bliley Act, (15 U.S.C.A., Section 6801 et. seq. (2000), ("GLB Act")):

to protect against or prevent actual or potential fraud, unauthorized transactions, claims or other liability

(Note: (1) Should Agency choose to modify its intended use of the Services, Agency shall provide Experian with a letter that updates or amends Agency's appropriate use statement, which shall be subject to Experian's review and approval prior to such change being implemented. (2) Agency must also sign a Processing Acknowledgment Form (PAF) and a Agency Waiver of 7-Day Processing Requirement form before utilizing Experian's National Change of Address (NCOA) service.)

These Addenda, Schedules and Supplements together with the Agreement (and the applicable schedules and supplements thereto), as amended, constitutes the entire agreement between the parties with respect to the Services provided hereunder and supersedes all prior proposals and agreements, both written and oral, and all other written and oral communications between the parties, with respect to the Services provided hereunder. In the event that any of the terms set forth in this Schedule conflict with the terms set forth in the Agreement, the terms set forth in this Project Addendum shall control.

By: DocuSign Experian
Mike Hodge
07F52AE659E7406...
Title: Government Contracts Counsel
Date: Jun 5, 2024 | 6:23 AM PDT

County of Riverside
Agency
By: [Signature]
Title: Supervising Procurement Contract Specialist
Date: June 5, 2024
Approved _____ Agency (Agency):

FORM APPROVED COUNTY COUNSEL
BY: [Signature] 6/5/24
STEPHANIE K. NELSON DATE

Flores, Kate

From: Acquia Mail
Sent: Sunday, September 21, 2025 4:52 PM
To: myphonedied567@gmail.com
Cc: Clerk of the Board
Subject: Request to Speak Web Submission



Thank you for submitting your request to speak. The Clerk of the Board office has received your request and will be prepared to allow you to speak when your item is called. To attend the meeting, please call (669) 900-6833 and use **Meeting ID # 864 4411 6015 . Password is 20250922**. You will be muted until your item is pulled and your name is called. Please dial in at 9:00 am with the phone number you provided in the form so you can be identified during the meeting.

Submitted on September 21, 2025

Submitted values are:

First Name

Neal

Last Name

Kelley

Address (Street, City and Zip)

1551 Ala Wai Blvd, Unit 1001, Honolulu, HI 96815

Phone

951-858-3108

Email

myphonedied567@gmail.com

Agenda Date

09/22/2025

Agenda Item # or Public Comment

3.9

State your position below

Support

Do you need a Spanish translator?

No

Comments

I am a consultant for the Registrar of Voters and I am present remotely to speak if needed (Agenda Item 3.9, "Approval of the Response to the 2024-2025 Grand Jury Report: Riverside County Election").

Online

DID NOT SPEAK

Riverside County Board of Supervisors Request to Speak

Submit request to the Clerk of the Board (right of podium), Speakers are entitled to three (3) minutes, subject to Board Rules listed on the reverse side of this form. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board.

SPEAKER'S NAME: Neal Kelley
consultant available to speak if needed

Address: _____

City: _____ Zip: _____

Phone #: _____

Date: _____ Agenda # 3.9

PLEASE STATE YOUR POSITION BELOW:

Position on "Regular" (non-appealed) Agenda Item:

_____ Support _____ Oppose _____ Neutral

Note: If you are here for an agenda item that is filed for "Appeal", please state separately your position on the appeal below:

_____ Support _____ Oppose _____ Neutral

I give my 3 minutes to: _____

Parking validations available for speakers only – see Clerk of the Board.

(Revised: 04/23/2025)

BOARD RULES

Requests to Address Board on "Agenda" Items:

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Power Point Presentations/Printed Material:

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Riverside County Board of Supervisors
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SPEAKER'S NAME: JIM NIEDERBECKER

Address: PO BOX 890337

City: TEMECULA Zip: _____

Phone #: 951-675-3923

Date: 9/22 Agenda # 3.9

PLEASE STATE YOUR POSITION BELOW:

Position on "Regular" (non-appealed) Agenda Item:

_____ Support _____ Oppose _____ Neutral

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I give my 3 minutes to: _____

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(Revised: 04/23/2025)

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SPEAKER'S NAME: Veronica Langworthy

Address: _____

City: _____ Zip: _____

Phone #: 951-704-4210

Date: Sept 22, 2025 Agenda # 3, 9

PLEASE STATE YOUR POSITION BELOW:

Position on "Regular" (non-appealed) Agenda Item: Concerned

_____ Support _____ Oppose _____ Neutral

Note: If you are here for an agenda item that is filed for "Appeal", please state separately your position on the appeal below:

_____ Support _____ Oppose _____ Neutral

I give my 3 minutes to: _____

Parking validations available for speakers only – see Clerk of the Board.

(Revised: 04/23/2025)

GRAND JURY REPORT: RIVERSIDE COUNTY ELECTIONS:
Response on behalf of BDS by the Executive Office and ROV.

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✓

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SPEAKER'S NAME: Greg Langworthy

Address: _____

City: _____ **Zip:** _____

Phone #: _____

Date: _____ **Agenda #** 3.9

PLEASE STATE YOUR POSITION BELOW:

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_____ **Support** _____ **Oppose** X _____ **Neutral**

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(Revised: 04/23/2025)

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