

SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



ITEM: 3.40
(ID # 29064)

MEETING DATE:
Tuesday, November 18, 2025

FROM : RIVERSIDE COUNTY INFORMATION TECHNOLOGY

SUBJECT: RIVERSIDE COUNTY INFORMATION TECHNOLOGY (RCIT): Approve and execute Amendment Number One to the Software License Agreement #ITARC-SOFTWARE-0004774 by and between Pathlock Inc. and the County of Riverside for the renewal of Application Security Platform (ASP) and adding Single Sign-On software to the Pathlock Software License Agreement, without seeking competitive bids for a total amount of \$78,749 from November 18, 2025 through November 17, 2026, All Districts. [Total Cost \$78,749; RCIT Budget- 100%]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Approve Amendment Number One to the Software License Agreement #ITARC-SOFTWARE-0004774 by and between Pathlock Inc. and the County of Riverside for the renewal of Application Security Platform (ASP) and adding Single Sign-On software to the Pathlock Software License Agreement, without seeking competitive bids for a total amount of \$78,749 from November 18, 2025 through November 17, 2026; authorize the Chair of the Board to execute three (3) copies of the same on behalf of the County;
2. Authorize the Purchasing Agent, in accordance with Ordinance No. 459, based on the availability of fiscal funding and as approved as to form by County Counsel, to sign amendments that stay within the intent of the Agreement;
3. Direct the Purchasing Agent to issue Purchase Orders for the required services that do not exceed the BOS total approved amount for the term of the Agreement; and
4. Direct the Clerk of the Board to retain one (1) copy and return two (2) copies of the Amendment to RCIT for distribution.

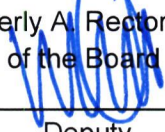
ACTION:Policy


Karan Chandran, Chief Information Officer 10/10/2025

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Perez, seconded by Supervisor Spiegel and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Medina, Spiegel, Washington, Perez, and Gutierrez
Nays: None
Absent: None
Date: November 18, 2025
xc: RCIT

Kimberly A. Rector
Clerk of the Board
By: 
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$ 78,749	\$ 0	\$ 78,749	\$ 0
NET COUNTY COST	\$ 0	\$ 0	\$ 0	\$ 0
SOURCE OF FUNDS: RCIT Budget – 100%			Budget Adjustment: No	
			For Fiscal Year: FY 25/26-26/27	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

The request before the Board is for approval to amend Software License Agreement #ITARC-SOFTWAR-0004774 with Pathlock, Inc. to extend the term from November 18, 2025, to November 17, 2026, for the Application Security Platform (ASP) and include Single Sign-On (SSO) software for the County’s PeopleSoft Human Capital Management (HCM) and Financial Management (FM) systems.

Pathlock is a security platform that enables Riverside County users to securely access the business-critical PeopleSoft Financials and HCM applications.

The Pathlock Application Security Platform (ASP) module includes Multi-Factor Authentication (MFA), which strengthens security for the Supplier Portal, an external-facing application that provides real-time supplier information from PeopleSoft Financials. This portal allows suppliers to register and securely access their account information online.

The Pathlock Single Sign-On (SSO) module integrates with Windows Authentication to deliver secure and seamless access for PeopleSoft Financials and HCM users. This integration enhances security and improves the user experience, aligning with the County’s commitment to a safe, efficient, and user-friendly technology environment.

Impact on Residents and Businesses

There is no negative impact on citizens or businesses.

Additional Fiscal Information

Item	FY25/26	Totals
Renewal of Application Security Platform (ASP)	\$29,248.86	\$29,248.86
Single Sign-On (SSO)	\$48,000.00	\$48,000.00
SSO Implementation Fee (one-time fee)	\$1,500.00	\$1,500.00
Totals	\$78,748.86	\$78,748.86

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

Contract History and Price Reasonableness

On December 28, 2022, County Purchasing approved Sole Source Justification (SSJ) #166309073 between Riverside County Information Technology (RCIT) and Pathlock, Inc. for ASP for the PeopleSoft 9.2 environment. The SSJ was approved for the term of December 31, 2022, through December 30, 2024. County Purchasing approved SSJ #25-097 on December 11, 2024, for RCIT to renew the subscription from December 31, 2024, through December 30, 2025, with the option to renew for two (2) additional one-year periods. Amendment Number One and SSJ 25-097A amends the agreement to add the SSO feature to this subscription for one year. Initially, the cost to add the SSO feature to the subscription for one year was \$84,388.35; however, the County and Pathlock, Inc. agreed to co-term the renewal of the ASP and the SSO licenses together to start on November 18, 2025, which brings the new annual cost to \$78,748.86.

Attachments:

- A. Amendment Number One to Software License Agreement #ITARC-SOFTWAR-0004774
- B. Sole Source Justification No. 25-097A
- C. Pathlock Sole Source Justification Letter
- D. Sole Source Justification No. 25-097



Melissa Curtis, Deputy Director of Purchasing and Fleet

10/14/2025



Alonzo Barrera, Principal Management Analyst

10/16/2025



Sarah Franco, Assistant County Executive Officer

10/21/2025



Aaron Gettis, Chief of Deputy County Counsel

10/15/2025

**AMENDMENT NUMBER ONE TO SOFTWARE LICENSE AGREEMENT
CONTRACT #ITARC-SOFTWAR-0004774**

THIS AMENDMENT NUMBER ONE TO SOFTWARE LICENSE AGREEMENT (this “**Amendment**”) shall be effective as of November 18, 2025 (“**Effective Date**”) by and between Pathlock Inc.,) a Delaware corporation (“**Pathlock**”) and County of Riverside (“**County**”).

RECITALS:

- A. Pathlock and County are parties to a Software License Agreement dated December 31, 2022 (the “**License Agreement**”). Pathlock and County desire to amend the License Agreement to provide for certain modified terms as set forth in this Amendment. Capitalized terms used and not otherwise defined herein shall have the meanings attributed to them in the License Agreement.

AGREEMENT:

NOW, THEREFORE, in consideration of the foregoing premises and the covenants, terms and conditions set forth below, Pathlock and County hereby agree as follows:

1. **Amendments.** The parties amend the License Agreement and agree as follows:
 - a) Exhibit-A of the License Agreement is amended to include the following new additional software (“**Additional Software**”) as part of Pathlock Software licensed under the License Agreement. The license granted herein shall be for a period of one (1) year effective from November 18, 2025 through November 17, 2026.
 - **Single sign-on (SSO)**
Annual license fee for the Additional Software shall be USD \$ 48,000.00 for 21,000 number of authorised users with one time implementation fee of USD \$ 1,500.
 - b) Annual subscription license term of Pathlock Software titled “*Application Security Platform*” for PeopleSoft (includes MFA, Logging) licensed to County under the License Agreement is hereby amended to be renewed from November 18, 2025 through November 17, 2026 for an annual subscription license fee of USD \$ 29,248.86 for 2,000 number of authorised users plus infrequent vendors.
 - c) The parties further agree that County will discontinue the use of Pathlock Software titled “*IP Based Security*” licensed under the License Agreement from the Effective Date of this Amendment.
2. **No Other Amendments.** Except as otherwise provided in this Amendment, no other amendments to the License Agreement (including the Exhibits thereto) are hereby made or intended, and the License Agreement remains in full force and effect and legally binding on Pathlock and County.
3. **Counterparts and Electronic Signatures.** This Amendment may be executed in counterparts, all of which, when taken together, will constitute one and the same document. Each Party of this Agreement agrees to the use of electronic or digital signatures that meet the requirements of the California Uniform Electronic Transactions Act (“the Act”) Cal. Civ. Code §§ 1633.1-1633.17), for executing

this Agreement. The Parties further agree that the electronic or digital signatures of the Parties included in this Agreement are intended to authenticate this writing and to have the same force and effect as manual signatures. The Act authorizes use of an electronic signature for transactions and contracts among parties in California, including governmental agencies. For purposes of this section, a digital signature is a type of "electronic signature" as defined in subdivision (h) of Section 1633.2 of the Civil Code.

IN WITNESS WHEREOF, the Parties have caused this Amendment to be executed by their respective duly authorized representatives as of the Effective Date set forth above.

PATHLOCK, INC.,
a Delaware Limited Liability Company
authorized to conduct business in the State of
California

COUNTY OF RIVERSIDE, a political
subdivision of the State of California

DocuSigned by:
By: Piyush
6A6FAB5B01A843C...

By: V. M. Perez
Print: V. Manuel Perez
Title: Chair of the Board of Supervisors

Print: Piyush Pandey
Title: CEO

ATTEST:
Kimberly Rector
Clerk of the Board
By: [Signature]

DEPUTY
APPROVED AS TO FORM:
Minh C Tran
County Counsel

By: [Signature]
Paula Salcido
Deputy County Counsel

Dated: 10-15-2025

KARAN CHANDRAN, ACIO
Chief Technology Officer

TRACY TILLMAN
Deputy Director Admin – IT

ANTHONY CHOGYOJI
Chief Information Security Officer



MARTIN PEREZ, ACIO
Enterprise Applications Bureau

GUSTAVO VAZQUEZ, ACIO
Converged Communications Bureau

KARAN CHANDRAN, ACIO
Technology Services Bureau

SSJ No.: 25-097

Amendment No.: 1

Date: Monday, September 15, 2025

From: Lisa Horak, IT Manager

To: Board of Supervisors

Via: Krishna Lawrence, Administrative Services Analyst


Subject: Request for Pathlock Single Sign-On

Supporting Documents: indicate which are included in the request from the list below.

- Supplier Quote Supplier Sole Source Letter Final draft agreement
 Final draft Form 11 H-11 approved by RCIT/TSOC Grant Agreement
 Other: Amendment to MSA (i.e. CA Secretary of State Business Entity Information, Dept. of Justice Registration Conformation for non-profits, etc.)

1. Supplier Name: Pathlock Inc. Supplier ID: 0000262275
2. Reason or Justification for the Amendment: To add on the Single Sign-On feature to the Application Security Platform Subscription currently in place.
3. Please include the initial costs from the prior reviewed assigned SSJ in the table below:

Description:	FY <u>24/25</u>	FY <u>25/26</u>	FY <u>26/27</u>	Total
One-time Costs:				
<i>Application Security Subscription</i>	\$33,227.00	\$34,888.35	\$36,632.77	\$104,748.12
Total Costs:	\$33,227.00	\$34,888.35	\$36,632.77	\$104,748.12



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The section below is to be completed by the Purchasing Agent or designee.

Purchasing Department Review and Comments: _____

_____	9/26/2025	25-097a
Purchasing Agent Signature	Date	Tracking Number (Reference on Purchasing Documents)



Sole Source Justification

APPLICATION SECURITY PLATFORM



Pathlock's Application Security Platform offers PeopleSoft users a completely unique method of further securing their PeopleSoft environment

Following are the features/functions that make our Application Security Platform the only product of its type on the market today.

- **Control access to PeopleSoft Application Infrastructure (PIA) based on defined attributes** (Unique to this solution)
 - Location
 - Device type
 - IP address
 - Operator ID
 - Date and Time
 - User/Role
 - Pages / Search Pages /Components
 - iScripts

- **2-Factor authentication integration enforces additional level of security over sensitive content** (Unique to this solution)
 - PIA page level
 - Integrates with 3rd party token providers
 - Token delivery via SMS, Email, Phone, IVR, Mobile App

- **Captures detailed end-user access data to support audit, compliance, and incident response requirements** (All Unique to this solution)
 - UserID / IP Address / Result / Browser / Date / Time
 - Login Page / Portal Content / PeopleSoft Page / iScript
 - EMPLID / Search Criteria / Actions taken

- **Masks or removes sensitive data in PeopleSoft application** – (All Unique to this solution)
 - Removes / replaces data server-side prior to delivery to end-user
 - Conditionally allows unmasking of data upon passing additional security challenge

Application Security Platform Sole Source Justification

© Pathlock Proprietary and Confidential

- Logs request, access, and/or denial of unmasking sensitive data
- **Runs within the PIA** (Unique to this solution)
 - No additional hardware or software required
 - Administered and supported by existing PeopleSoft resources
 - Improves performance and scalability by not having to route traffic to other servers
- **Has deep understanding of PeopleSoft applications** (Unique to this solution)
 - Simplifies administration and support of the security rules
 - Adapts to new PeopleSoft releases and customizations thereby minimizing long-term operational costs
 - Ensures user experience does not degrade when enforcing security
 - Captures robust PIA access log information beyond what is captured by PeopleSoft logs
- **Addresses known security risks and compliance issues at PeopleSoft customers** (Unique to this solution)
 - Controlled access for shared batch accounts
 - Controlled access for parents/guardians/delegates

JIM SMITH
Chief Information Officer

DARRYL POLK
Chief Technology Officer

TRACY TILLMAN
Deputy Director Admin – IT

ANTHONY CHOYOJI
Chief Information Security Officer



MARTIN PEREZ, ACIO
Enterprise Applications Bureau

GUSTAVO VAZQUEZ, ACIO
Converged Communications Bureau

KARAN CHANDRAN, ACIO
Technology Services Bureau

Date: December 2, 2024
From: Jim Smith, Chief Information Officer
To: Purchasing Agent
Via: Krishna Lawrence, Administrative Services Analyst
Subject: Request for Pathlock Application Security Platform Subscription

The below information is provided in support of my department requesting review for a single or sole source purchase/agreement with a cost of \$5,000 or more for goods and/or services.

Single Source Sole Source

Supporting Documents: indicate which are included in the request from the list below.

Supplier Quote Supplier Sole Source Letter Final draft agreement
 Final draft Form 11 H-11 approved by RCIT/TSOC Grant Agreement
 Other: _____

1. Requested Supplier Name: Pathlock, Inc. Supplier ID: 0000262275

- a. **Describe the goods/service being requested:** The Pathlock Multi-Factor Authentication (MFA) Security tool secures the Supplier Portal, an external-facing application that provides Supplier information from PeopleSoft Financials in real time, allowing suppliers to register and access their account information online. The cost for this tool includes annual maintenance and support services.
- b. **Explain the unique features of the goods/services being requested from this supplier:** Pathlock enables access and availability requirements by streamlining and automating manual access and identity management processes. The solution addresses security risks and compliance issues at PeopleSoft Internet Architecture (PIA) level and provides the following features:

1. Control access to PeopleSoft Application Infrastructure (PIA) based on defined attributes.

2. Two-Factor authentication integration enforces an additional level of security over sensitive content - Integrates with 3rd party token providers; token delivery via SMS, Email, Phone, IVR, and Mobile App.

3. Captures detailed end-user access data to support audit, compliance, and incident response requirements.

4. Masks or removes sensitive data in PeopleSoft application - Removes/replaces data server-side prior to delivery to end-user; conditionally allows unmasking of data upon passing additional security challenges; and, Logs request, access, and/or denial of unmasking sensitive data.

5. Runs within the PIA - No additional hardware or software required; administered and supported by existing PeopleSoft resources; and improves performance and scalability by not having to route traffic to other servers.

6. Has a deep understanding of PeopleSoft applications – Simplifies administration and support of the security rules; adapts to new PeopleSoft releases and customizations thereby minimizing long-term operational costs; ensures user experience does not degrade when enforcing security; captures robust PIA access log information beyond what is captured by PeopleSoft logs.

7. Addresses known security risks and compliance issues at PeopleSoft; such as controlled access for shared batch accounts and controlled access for parents/guardians/delegates.

- c. **What are the operational benefits to your department?** The supplier portal enables suppliers to register accounts and access essential information independently, streamlining their interactions with our organization. Accessible from the internet, it's a convenient resource that our suppliers are already utilizing effectively. The Pathlock solution would improve security by providing authentication and data masking which should reduce unauthorized access to the system. This should aid in security Riverside County's data and minimize security risks. Operating within PeopleSoft, Pathlock also offers maintenance efficiencies. This solution allows suppliers to securely access PeopleSoft independently from any location, improving ease of use. Together, these features elevate the overall user experience.
- d. **Provide details on any cost benefits/discounts.** Pathlock is a Software as a Service (SaaS) and follows the California Consumer Price Index CPI. Software development and maintenance involve a range of expenses, including salaries,

research, infrastructure, and ongoing support. Over time, these costs tend to increase due to factors such as rising wages, evolving technology, and the need for enhanced security measures. As technology and data privacy regulations continue to evolve, ensuring compliance and maintaining robust security measures become paramount. Adhering to these standards incurs additional costs increase year after year. Additional optional year calculations are provisioned at 5%. The current CPI index rate is 4.5%. There are no additional prices increases that are included with this renewal.

2. Can this request be formally bid out or procured using a viable solution such as an existing cooperative agreement or existing contract with another department or public entity?

Yes No

a. If yes, please explain why you are requesting to utilize an SSJ process? _____

3. Has your department previously requested/received an assigned tracking number for a single or sole source request for this Supplier for the goods/service requested now? (If yes, please provide the reviewed single or sole source tracking number).

Yes SSJ# 166309073 (RivcoPro) No

a. What was the total annual and aggregate amount? \$45,998.00

4. Identify all costs for this requested in the table below:
If review is for multiple years, all costs must be identified below:

Description:	FY <u>24/25</u>	FY <u>25/26</u>	FY <u>26/27</u>	<u>Aggregate Total</u>
One-time Costs:				
<i>Application Security Platform Subscription</i>	\$33,227.00	\$34,888.35	\$36,632.77	\$104,748.12
Total Costs	\$33,227.00	\$34,888.35	\$36,632.77	\$104,748.12

5. Period of Performance: December 31, 2024 to December 30, 2025 with the option to renew for two (2) additional one-year periods.

Ratify Start Date (if applicable): N/A

Initial Term Start Date: December 31, 2024 End Date: December 30, 2025

Number of renewal options (please provide those options: (i.e., one year with an option to renew four additional one-year periods): Two (2).

Aggregate Term/End Date: December 31, 2024 – December 30, 2027.

6. Projected Board of Supervisor Date (if applicable): N/A

By signing below, I certify that all contractual and legal requirements to do business with the selected supplier has been fully vetted and approved.

<u>Jim Smith</u> Print Name	 Department Head Signature (Executive Level Designee)	<u>12/02/2024</u> Date
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PCS Reviewed:

<u>Erika Woods</u> Print Name	<u>WOODS</u> Signature	<u>12/2/2024</u> Date
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Note: Once signed by the Department Head and PCS (signature lines above), the PCS will e-mail completed SSJ form with supporting documents to psolesource@rivco.org, and cc: Supervising PCS. Please reach out to your assigned PCS with any questions.

The section below is to be completed by the Purchasing Agent or designee.

Purchasing Department Review and Comments: _____

Not to exceed:

One-time \$ _____

Annual Amounts reflected in completed chart for Question #4

Total Cost \$ 104,748.12

Aggregate Amount \$ _____

_____	<u>12/11/2024</u>	<u>25-097</u>
Purchasing Agent Signature	Date	Tracking Number



pathlock

THE MARKET LEADING ACCESS ORCHESTRATION
PLATFORM

TO WHOM SO EVER IT MAY CONCERN

This is to certify and confirm that Pathlock Inc is the sole authorized seller/licensor and distributor of 'Application Security Platform for PeopleSoft' and related services and has not authorised any reseller or partner for the same.

For Pathlock Inc

Signed by:

Jonathan Hildrey

1654CC35036340C...

Name: Jonathan Hildrey

Title: CFO

Date: 18th November 2024

Pathlock, Inc.
Pathlock, Inc.
169 Madison Ave # 2246
New York NY 10016
United States



Estimate

#EST1240

Date: 10/1/2024

EIN: 80-0264316

Bill To

County of Riverside
3450 14th Street
Information Technology
Riverside California 92501
United States

Ship To

County of Riverside
Riverside Cnty, Innovation Ctr
3450 14th Street
Riverside California 92501
United States

Description	Amount
PL Software: Application Security Platform for PeopleSoft (includes MFA, Logging,) subscription license fees for 2,000 users + Infrequent vendors Term: December 31' 2024 - December 30' 2025 Note: Estimate expiry November 1st 2024	USD \$33,227.00

Subtotal	USD \$33,227.00
Tax Total (%)	USD \$0.00
Total	USD \$33,227.00