

**SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



**ITEM: 3.24  
(ID # 29421)**

**MEETING DATE:**  
Tuesday, January 27, 2026

**FROM :** RUHS-BEHAVIORAL HEALTH

**SUBJECT:** RIVERSIDE UNIVERSITY HEALTH SYSTEM - BEHAVIORAL HEALTH: Approve the Service Agreements for Unit Repair and Ongoing Maintenance between Riverside University Health System - Behavioral Health (RUHS-BH) and Vertiv Corporation for FY 2025/2026 with the Option to Renew for One Additional Year through FY 2026/2027, All Districts. [\$58,798 Total for Two (2) Years; Up to \$11,760 Annually in Additional compensation; 40% Federal, 60% State Funds]

**RECOMMENDED MOTION:** That the Board of Supervisors:

1. Approve the Service Agreements for unit repair and ongoing maintenance between RUHS-BH and Vertiv Corporation without seeking competitive bids in the amount of \$51,239 for FY 2025/2026 and \$7,559 for FY 2026/2027, and authorize the Chairman of the Board to Sign the Agreement on behalf of the County;
2. Authorize Purchasing Agent, in accordance with Ordinance No. 459, based upon the availability of funding and as approved by County Counsel to: a) sign renewals and amendments that exercise the options of the Agreement including modifications of the statement of work that stay within the intent of the Agreement; and c) sign amendments to the compensation provisions that do not exceed the sum total of twenty percent (20%) of the total approved contract amount through June 30, 2027; and
3. Direct the Purchasing Agent to issue a Purchase Order for goods and/or services rendered.

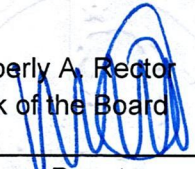
**ACTION:Policy**

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**MINUTES OF THE BOARD OF SUPERVISORS**

On motion of Supervisor Perez, seconded by Supervisor Spiegel and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Medina, Spiegel, Washington, Perez, and Gutierrez  
Nays: None  
Absent: None  
Date: January 27, 2026  
xc: RUHS-BH

Kimberly A. Rector  
Clerk of the Board  
By:   
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,  
STATE OF CALIFORNIA**

<b>FINANCIAL DATA</b>	<b>Current Fiscal Year:</b>	<b>Next Fiscal Year:</b>	<b>Total Cost:</b>	<b>Ongoing Cost</b>
<b>COST</b>	\$51,239	\$7,559	\$58,798	\$0
<b>NET COUNTY COST</b>	\$0	\$0	\$0	\$0
<b>SOURCE OF FUNDS: 40 % Federal 60% State</b>			<b>Budget Adjustment: No</b>	
			<b>For Fiscal Year: 25/26 – 26/27</b>	

**C.E.O. RECOMMENDATION:** Approve

**BACKGROUND:**

**Summary**

Riverside University Health System - Behavioral Health (RUHS-BH) operates a continuum of care system that consists of County-operated and contracted service providers delivering a variety of mental health treatment services within each geographic region of Riverside County.

RUHS-BH is requesting that a unit repair be performed to bring the existing thermal management system unit up to code, along with continued preventive maintenance. Vertiv Corporation Services' Customer Engineers (CEs) have instant access to Technical Knowledge Online (TKO), a proprietary database containing the latest maintenance and troubleshooting techniques specific to Liebert equipment. This exclusive resource includes equipment schematics, assembly drawings, and specialized software used in Liebert Uninterruptible Power Supply (UPS) units, enabling CEs to configure UPS systems accurately and provide a superior level of service. Additionally, through Power Technical Support (PTS), Vertiv's CEs have direct access to the engineers who designed and built the power equipment.

To ensure optimal performance, reliability, and longevity of equipment, Vertiv Corporation Services is the sole authorized service provider for the Liebert power product line, which includes uninterruptible power supplies, static transfer switches, power distribution units, and monitoring products. Vertiv has invested in top-tier personnel to build one of the strongest support organizations in the industry, committed to delivering the highest level of service.

**Impact on Citizens and Businesses**

Ensuring the thermal management system unit is repaired and maintained through Vertiv's specialized services is critical to the continuous operation of RUHS-BH facilities. Reliable cooling and power systems help prevent equipment failures, minimize downtime, and protect vital infrastructure.

**Additional Fiscal Information**

There are sufficient appropriations in the Department's FY 2025/2026 - FY 2026/2027 budget. No additional County funds are required.

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**Contract History and Price Reasonableness**

On August 31, 2023, the Riverside County Purchasing Department reviewed SSJ 24-063 with Vertiv Corporation in the amount of \$17,100 for FY 2023/2024 through FY 2026/2027.

On July 9, 2025, the Riverside County Purchasing Department reviewed SSJ 24-063a with Vertiv Corporation in the amount of \$26,859.23 for FY 2025/2026 through FY 2026/2027.

On December 10, the Riverside County Purchasing Department reviewed SSJ 24-063b with Vertiv Corporation for \$51,239 for FY 2025/2026 and \$7,559 for FY 2026/2027. Therefore, RUHS-BH requests that the Board approve the Service Agreements for this period.

**Attachments**

- A. Sole Source Justification #24-063b
- B. Maintenance Service Agreement – Vertiv Corporation
- C. Equipment Service Agreement – Vertiv Corporation

  
Jacqueline Ruiz, Principal Analyst 1/21/2026

# Proposal for Service

Vertiv Corporation

1212/2025  
RIVERSIDE UNIVERSITY HEALTH SYSTEM  
2085 RUSTIN AVE STE 5  
RIVERSIDE, CA, 92507

12/12/2025  
RIVERSIDE UNIVERSITY HEALTH  
SYSTEM  
2085 RUSTIN AVE STE 5  
RIVERSIDE, CA, 92507  
CPQ-972748-1

Thank you for your interest in Vertiv Corporation. We are pleased to submit the following proposal for your review and consideration.

As the rate of change and complexity in your data center increases, Vertiv is the dedicated partner that you need to help you achieve your goals.

Please complete all required fields on the signature page and attach your Purchase Order to assist timely order processing. Should you have any questions regarding the proposal, feel free to contact me directly at (949) 457-3800. I look forward to your response and the opportunity to work together to improve your data center investment.

Sincerely,

Norma Noffsinger

2 Ada, Suite 100

Irvine CA 92618

**PHONE** (949) 457-3800

**FAX** (949) 457-3885

**EMAIL** [Norma.Noffsinger@vertiv.com](mailto:Norma.Noffsinger@vertiv.com)

**Order** CPQ-972748-1

**Liebert UPS / Power / Battery Services:**

- We are the Original Equipment Manufacturer and the experts on Liebert equipment with access to updates and changes, knowledge of engineering specifications, current issues and how to fix them correctly.
- Our factory trained service force is twice the size of the next largest competitor with over 650 customer engineers and field technicians in the United States alone; everywhere in the US the most knowledgeable engineers and technicians available, will cover you.
- With the most advanced tooling and instrumentation available, each CE has over \$10,000 in gear with him at all times, so any issue can be resolved in the least amount of time possible.
- To make sure we get the right part to the right place at the right time, we have the industry's most sophisticated parts logistics system. No matter where you are in the US we also have a parts warehouse close to serve you.
- We maintain and follow all safety and compliance regulations necessary to keep CE's from harm and protect you, our customers from liability. We care about your safety.

**Cooling Services:**

- Liebert Service is your only choice for factory direct services on your Liebert Precision Cooling products including; equipment start-ups, preventive maintenance, emergency service, legacy control upgrades, energy efficiency upgrades and site assessments.
- We have the ability to apply the latest technology with the required engineering depth and understanding of the systems and how they operate / integrate into your overall facility. Factory-trained service technicians are the best qualified to set-up, maintain and optimize these systems and controls.
- It is important to develop and adhere to a long-term service plan that includes preventive maintenance and optimization of the precision cooling system with regular maintenance plans.
- Service is part of a long-term service cost saving plan that can substantially decrease energy consumption. Providing and proving the savings is critical to overall cost control.

**Vertiv Health Check Service:**

We are pleased to provide our quotation for the following for your review and consideration on this project:

One (1) Time Site Visit Includes:

- Performance Evaluation Report
- Preventative Maintenance Service (optional)
- Performed by Vertiv factory trained and authorized technicians with access to OEM proprietary service tools and software.
- Includes labor and travel within 150 miles of a Vertiv Service City.
- Does not include parts or return corrective visits.
- Please refer to Scope of Work for additional details.

**Standard Maintenance Contracts:**  
**Site#: 1147502**  
**RIVERSIDE COUNTY MENTAL**  
**3075 MYERS ST**  
**RIVERSIDE, CA 92503**

Tag #	Description	Model #	Annual PM Qty.	Coverage Type (Coverage Dates)	Coverage Amount
1432684	DELUXE AIR	DH380A-A	4	ESSENTIAL (01/14/2026) - (01/13/2027)	\$5,988.00
1698334	FPC 75-125	PPA100C	1	ESSENTIAL (01/14/2026) - (01/13/2027)	\$1,571.00

\* Price is valid through 2/13/2026

<b>Total Price / Non -Taxable: \$7,559.00</b> <i>any tax required must be included in customer purchase order</i>	
<b>Payment Terms:</b>	<b>Net 30 Days</b>
<b>Payment Frequency:</b>	<b>YEAR</b>
<b>Invoicing Rule:</b>	

## SCOPE OF WORK

POWER DISTRIBUTION SYSTEMS

ALL MODELS

HEALTH CHECK INSPECTION ONLY (8X5) SERVICE

### SERVICE SUMMARY

Feature	Detail
On-Site Service	Includes a Performance Evaluation scheduled by the customer between 8am-5pm, Monday-Friday (excluding national holidays).
Labor and Travel	Includes all Travel and labor costs to perform the Performance Evaluation within 150 miles of a Vertiv's Service City.
Service Professional	Performed by Vertiv factory trained and authorized technician. Vertiv is the OEM service provider for Liebert products.

### SERVICE PERFORMED

#### Performance Evaluation

1. Perform a complete visual inspection of the interior and exterior of equipment for any damaged or broken components.
2. Verify equipment is properly grounded and that the phase, neutral and ground wiring is in accordance with the Installation manual.
3. Check for proper clearance around the unit.
4. Check interior of equipment for dirt and debris.
5. Inspect all circuit breaker(s), terminal blocks, and ground/neutral bus bar connections for tightness.
6. Inspect junction box terminals for tightness (if applicable).
7. Conduct a thermal scan of interior components, assemblies, and connectors for evidence of overheating and/or burnt components.
8. Visually inspect all option assemblies, associated cabling/wiring, and connectors for tightness (if applicable).
9. Verify all installed options are operating properly (if applicable).
10. Record all voltage and current meter readings on the display.
11. Verify all monitoring options (if applicable) are displaying values within preset parameters.
12. Check Engineering Field Change Notices (FCN) as necessary.
13. Verify compatibility and currency of firmware revision level (if applicable).
14. LDM/LDMF Monitoring Interface.
  1. Demonstrate use of software tools (if applicable).
  2. Save the configuration file to a laptop as a backup for customer (if applicable).
15. Review system performance with customer to address any questions and to schedule any repairs.

## CUSTOMER RESPONSIBILITIES

In order to provide timely, accurate and thorough execution of the services described herein, Vertiv requests the following:

- **Point of Contact:** Provide an authorized point of contact(s), specific for the scope of work, for scheduling and coordination purposes.
- **Scheduling:** Make dates available for scheduling service. All visits must be requested 10 business days in advance of need by contacting the Vertiv Customer Resolution Center at 1-800-543-2378.
- **Site Access:** Prior to time of scheduled work, provide site access including any customer required escort, security clearance, safety training and badging for Vertiv service personnel.
- **Equipment Access:** Convenient access to the equipment covered by the Scope of Work. Prior to scheduled time of work, notify Vertiv service personnel of any special requirements for equipment access including lifts, ladders, etc.
- **Shutdown:** Service may require shutdown of load to ensure electrical connection integrity.
- **Notification:** If for any reason the work cannot be performed during scheduled time, notify Vertiv service personnel 24-hours prior to scheduled event.

## ASSUMPTIONS AND CLARIFICATIONS

Does not include parts or return corrective visits.

Health Check site visits only apply to units not under annual service contracts.

## TERMS AND CONDITIONS

Subject to all Terms & Conditions as noted in the Vertiv Terms & Conditions or the terms of a Master Agreement between the parties, if any, shall apply.

# SCOPE OF WORK

POWER CONDITIONING  
 POWER CENTER (PPC/FPC)  
 ESSENTIAL SERVICE - 1 PM

## SERVICE SUMMARY

Feature	Detail
On-Site Service	Includes 1 Preventive Maintenance Service, scheduled by the customer between 8am-5pm, Monday-Friday (excluding national holidays).
Response Time	Guaranteed 4-hour on-site emergency response, 7 days/week, 24 hours/day, within 150 miles of a Vertiv's Service City.
Customer Support	Includes access to the Customer Resolution Center (1-800-543-2378) and the Vertiv Customer Services Network Online Internet portal.
Parts	Includes parts coverage (limits may apply; see Assumptions and Clarifications, as applicable, for more details).
Labor & Travel	Includes 100% labor and travel coverage 7 days/week, 24 hours/day, within the 48 contiguous states and Hawaii.
Service Professional	Performed by Vertiv factory-trained and authorized technician equipped with Vertiv Proprietary tools and software. Vertiv CEs and Vertiv Partners are the only approved OEM service providers for Vertiv products.

## VERTIV PROPRIETARY SERVICE TOOLS AND SOFTWARE

Vertiv Customer Engineers (CEs) are the only authorized, factory-trained and OEM-supported service providers for Vertiv equipment with access to Vertiv's proprietary service tools and software to ensure optimal equipment performance.

- Using proprietary software PPvis™, Paramset™, and WinSVT™ CEs apply Vertiv's knowledge base to diagnose, configure and optimize your Vertiv equipment.
- Vertiv is the only authorized source for critical proprietary firmware updates providing your equipment the latest version of operational firmware to ensure equipment is running at optimal performance and efficiency levels.
- Vertiv exclusively enables:
  - Access to OEM engineering support and product enhancements.
  - Optimized methods of procedure for efficient service supported by proprietary documentation.
  - Improved MTBR and MTTR.
  - Root cause forensic analysis.
  - Continual improvements with tested and certified updates for software and hardware improvements throughout the equipment's lifecycle.
  - CEs to be equipped with proprietary service documentation that provides access to the latest method of procedures and event data to return equipment online in the most efficient manner possible.
  - Benchmarking against the entire service population to identify service trends and provide solutions rapidly or before they occur, reducing or eliminating customer events and outages.
- Vertiv Service CEs are trained in NFPA and OSHA best practices, and all processes and procedures strictly comply with NFPA 70A and 70E industry standards.

## SERVICE PERFORMED

1. Perform a complete visual inspection of the equipment including internal sub-assemblies, wiring harnesses, contactors, cables, major components, and check for proper clearance around the unit.
2. Perform an Infrared Scan (IR Scan) and verify all transformer, terminal block, and ground/neutral bus bar connections for tightness
3. Perform an Infrared Scan (IR Scan) and verify all circuit breakers including the panelboard(s) branch circuits for tightness
4. Perform an Infrared Scan (IR Scan) and verify high and low voltage junction box terminals for tightness (if applicable)
5. Perform an Infrared Scan (IR Scan) and verify all option wiring for tightness. (Spike suppressor, ground fault, phase rotation/loss)
6. Verify system control power fuses. (Equipment MUST be de-energized)
7. Verify grounding electrode conductor and any isolated grounds.
8. Verify EPO lamps are illuminated (if applicable).
9. Perform operational test of the optional local EPO. (Equipment MUST be able to be de-energized)
10. Record all the electrical data via the local display (if applicable). Ensure all values are within the specification.
11. Verify specified restart capabilities (manual or auto-restart).
12. Verify all monitoring options (if applicable) are displaying values within preset parameters.
13. Check or perform Engineering Field Change Notices (FCN) as necessary.
14. Configuration of the LDM/LDMF (for newly installed branch circuit breakers, if applicable).
  1. Verify firmware and update as required.
  2. Verify the location, alarm set points, number of poles, and address of every newly installed breaker.
  3. Verify the CT ratio for every newly installed breaker.
  4. Demonstrate use of software tools. (if applicable)
  5. (Excludes interoperability with SiteScan and Building Management Systems)
  6. Save the configuration file to a laptop as a backup for customer. (If applicable)

## ASSUMPTIONS AND CLARIFICATIONS

Parts coverage excludes branch circuit breakers.

## CUSTOMER RESPONSIBILITIES

In order to provide timely, accurate and thorough execution of the services described herein, Vertiv requests the following:

- Point of Contact: Provide an authorized point of contact(s), specific for the scope of work, for scheduling and coordination purposes.
- Scheduling: Make dates available for scheduling service. All visits must be requested 10 business days in advance of need by contacting the Vertiv Customer Resolution Center at 1-800-543-2378.
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- Equipment Access: Convenient access to the equipment covered by the Scope of Work. Prior to scheduled time of work, notify Vertiv service personnel of any special requirements for equipment access including lifts, ladders, etc.
- Shutdown: Service may require shutdown of load to ensure electrical connection integrity.
- Notification: If for any reason the work cannot be performed during scheduled time, notify Vertiv service personnel 24-hours prior to scheduled event.

## TERMS AND CONDITIONS

Subject to all Terms & Conditions as noted in the Vertiv Terms & Conditions or the terms of a Master Agreement between the parties, if any, shall apply.



Order Number: CPQ-972748-1

Purchase Order must be assigned to:  
Vertiv Corporation  
505 N. Cleveland Avenue  
Westerville, OH 43082

Payment remittance address:  
Vertiv Corporation  
PO Box 70474  
Chicago, IL 60673

FID# 31-0715256

PO should be e-mailed or faxed with signed proposal to:  
Vertiv Corporation c/o Norma Noffsinger  
Attn: Norma Noffsinger  
Email: Norma.Noffsinger@vertiv.com  
Fax: (949) 457-3885

Please complete the following information (All fields are required):

Purchase Order Number: \_\_\_\_\_ Purchase Order attached:  Yes  No

If PO NOT attached, please specify reason: \_\_\_\_\_

Invoice Delivery Method:  Web Billing (Attach Instructions)  Mail  Other \_\_\_\_\_  
 Accounts Payable Email \_\_\_\_\_ @ \_\_\_\_\_

Billing Contact Person: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_ Fax #: \_\_\_\_\_

Bill-To Company Name: \_\_\_\_\_ Bill-To Address: \_\_\_\_\_

Federal Tax ID # \_\_\_\_\_ Bill-To City, ST Zip: \_\_\_\_\_

Tax Exempt:  Yes (Attach tax exempt certificate)  No

Site Services/IT Contact Person: \_\_\_\_\_ Phone: \_\_\_\_\_

\*\* COVERAGE DETAILS \*\*

For equipment not currently under a Service Agreement or for equipment for which the warranty has expired in excess of thirty (30) days, parts required to bring equipment back to manufacturers specifications are the responsibility of the Buyer and billable at the time of the first preventive maintenance visit or Service call. All pricing is valid only for Service coverage stated and is subject to change if this Proposal is modified in any way. This Proposal is valid for ninety (90) days from the date of this Proposal unless otherwise noted. INFORMATION TO BUYER: This order between the Buyer and Seller is limited to Seller's Terms and Conditions located at termsconditions.vertivco.com unless a formal agreement governing this Purchase Order/transaction has been executed by the parties, in which case the Terms and Conditions of the signed agreement shall govern. Seller hereby objects to all Buyer's terms and conditions received by Seller and/or issued by Buyer.

Signature of this agreement authorizes Seller to invoice for Services mentioned herein and to utilize the provided purchase order number. If a purchase order number is not used, then the Buyer authorizes and guarantees Seller the payment of such invoices by authority of the signature below.

Thank you for your business.

Proposed By: \_\_\_\_\_  
Norma Noffsinger 06/Jan/26  
Norma Noffsinger (Jan 6, 2026 10:02:34 PST)  
Norma Noffsinger Date

Accepted By: \_\_\_\_\_  
Karen S. Spiegel JAN 27 2026  
Buyer Signature Required Date  
KAREN SPIEGEL CHAIR, BOARD OF SUPERVISORS

County Counsel  
Approved As To Form:

By: Gregg Ju  
Deputy County Counsel

Printed Name Title Phone

ATTEST:  
KIMBERLY A. RECTOR, Clerk

By [Signature]  
DEPUTY

**Vertiv Purchase Order Acceptance Requirements:**

To ensure efficient order processing, Vertiv requests the following information be included with all purchase orders:

Requirement	Details
<b>Purchasing Company Information</b>	<ul style="list-style-type: none"> <li>• Provide your Company's legal name and billing address</li> <li>• For new Customers:               <ul style="list-style-type: none"> <li>○ Provide your Company's <b>W-9</b> with matching legal name and address</li> <li>○ Complete a <b><u>Credit Application Link</u></b> if requesting credit</li> </ul> </li> </ul>
<b>Vertiv Name and Address</b>	<ul style="list-style-type: none"> <li>• <b>U.S. Orders:</b> <ul style="list-style-type: none"> <li>○ Vertiv Corporation 505 N. Cleveland Ave, Westerville, OH 43082</li> </ul> </li> <li>• <b>Canadian Orders:</b> <ul style="list-style-type: none"> <li>○ Vertiv Canada ULC #7-3800B Laird Rd., Mississauga, ON L5L 0B2 Canada – OR – 3001, rue Douglas B. Floreani, St. Laurent, QC, H4S 1Y7, Canada</li> </ul> </li> </ul>
<b>Product and/or Services Ordered</b>	<ul style="list-style-type: none"> <li>• Include line-item detail with quantities for each product/service ordered – OR –</li> <li>• Provide an aggregate solution description with a <b>reference to the Vertiv quote number</b></li> </ul>
<b>P.O. Order Value</b>	<ul style="list-style-type: none"> <li>• Line level pricing including a total purchase commitment value – OR –</li> <li>• Aggregate / total solution value only</li> </ul>
<b>Payment Terms</b>	<ul style="list-style-type: none"> <li>• Specify <b>payment terms</b> or include a reference to an executed contract with Vertiv detailing repayment terms</li> </ul>
<b>Freight Terms</b>	<ul style="list-style-type: none"> <li>• Specify <b>INCOTERMS</b> or <b>Freight terms</b> to define if freight value is included in the P.O. value               <ul style="list-style-type: none"> <li>○ Identify who is responsible for freight coordination and when title transfers</li> </ul> </li> </ul>
<b>Tax Status</b>	<ul style="list-style-type: none"> <li>• Orders will be processed as <b>taxable</b> unless a "tax exempt" status is defined on the P.O. and a valid/current <b>tax-exemption certificate</b> is presented with P.O. or already on file with Vertiv</li> </ul>
<b>Requested Ship Date(s)</b>	<ul style="list-style-type: none"> <li>• Unless expecting immediate or first available shipment date, include specific <b>shipment timing requests</b></li> </ul>
<b>Ship to Address(es)</b>	<ul style="list-style-type: none"> <li>• Provide detailed shipping or handling instructions, including <b>address</b> for specific product shipments or service locations</li> </ul>
<b>Special Order Requirements</b>	<ul style="list-style-type: none"> <li>• Indicate any special requirements or instructions, such as:               <ul style="list-style-type: none"> <li>○ Formal approval of Submittals before order acceptance</li> <li>○ Milestone Billing details (required either by Customer or Vertiv)</li> <li>○ Special sourcing requirements such as DPAS (Defense Prioritization) or BAA (Build America Act)</li> </ul> </li> </ul>

Vertiv Corporation  
TERMS AND CONDITIONS OF SALE

Vertiv Corporation is herein referred to as the "Seller" and the customer or person or entity purchasing goods and/or services ("Goods") and/or parts required for services ("Parts") or licensing software and/or firmware, which are preloaded, or to be used with Goods ("Software") from Seller is referred to as the "Buyer." These Terms and Conditions, any price list or schedule, quotation, acknowledgment, Seller's scope or statement of work, or invoice from Seller relevant to the sale of the Goods, Parts and licensing of Software by Seller, and all associated terms, conditions and documents incorporated by specific reference herein or therein, constitute the complete and exclusive statement of the terms of the agreement ("Agreement") governing the sale of Goods, Parts, and/or license of Software by Seller to Buyer. Any discrepancies between the terms of the above referenced documents shall be resolved by Seller. Seller's acceptance of Buyer's purchase order is expressly conditional on Buyer's assent to all of Seller's terms and conditions of sale, including terms and conditions that are different from or additional to the terms and conditions of Buyer's purchase order. Buyer's acceptance of the Goods, Parts, and/or Software will manifest Buyer's assent to the terms of this Agreement. Seller reserves the right in its sole discretion to refuse orders.

1. **PRICES:** Unless otherwise specified in writing by Seller, the price quoted or specified by Seller for the Goods, Parts and/or Software shall remain in effect for ninety (90) days after the date of Seller's quotation, Seller's scope of work or acknowledgment of Buyer's order for the Goods, whichever occurs first, provided an unconditional authorization from Buyer for the shipment or performance of the Goods and/or Parts, and/or Software is received and accepted by Seller within such time period. If such authorization is not received by Seller within such ninety (90) day period, Seller shall have the right to change the price for the Goods, Parts and/or Software to Seller's price for the Goods, Parts, and/or Software at the time of Seller's shipment or performance thereof. All prices and licensee fees are exclusive of taxes, transportation and insurance, which are to be borne by Buyer. Seller reserves the right to correct any obvious errors in specifications or prices and, in the event of a force majeure event, make equitable adjustments in Seller's price for the Goods, Parts, and/or Software prior to Seller's shipment or performance thereof. Unless otherwise specified by Seller, Parts that are required for the performance of services will be furnished at Seller's then-prevailing prices. A service charge of \$19.99 will be added to all orders which, excluding shipping charges, taxes, and insurance, do not meet the minimum order value of \$750.00. The service charge amount and/or minimum order value may be changed by Seller at any time, without notice.

2. **TAXES:** Any current or future tax, duty, tariff or governmental charge (or increase in same) affecting Seller's costs of production, sale, services or delivery or shipment of Goods Parts, and/or Software, or which Seller is otherwise required to pay or collect in connection with the sale, purchase, delivery, performance, storage, processing, use or consumption of Goods, Parts, and/or Software, shall be for Buyer's account and shall be added to the price or billed to Buyer separately, at Seller's election.

3. **TERMS OF PAYMENT:** Unless otherwise specified by Seller, terms are net thirty (30) days from date of Seller's invoice in U.S. currency. Seller shall have the right, among other remedies, either to terminate this Agreement or to suspend further performance under this and/or other agreements with Buyer in the event Buyer fails to make any payment when due, which other agreements Buyer and Seller hereby amend accordingly. Buyer shall be liable for all expenses, including attorneys' fees, relating to the collection of past due amounts. If any payment owed to Seller is not paid when due, it shall bear interest, at a rate to be determined by Seller, which shall not exceed the maximum rate permitted by law, from the date on which it is due until it is paid. Seller may preserve its interests in payment by enforcing any applicable mechanic's, labor, construction or similar lien rights. Should Buyer's financial responsibility become unsatisfactory to Seller, cash payments or security satisfactory to Seller may be required by Seller for future deliveries or performance of Goods, Parts, and/or Software. If such cash payment or security is not provided, in addition to Seller's other rights and remedies, Seller may discontinue deliveries or performance. Buyer hereby grants Seller a security interest in all Goods, Parts, and/or Software sold to Buyer by Seller, which security interest shall continue until all such Goods, Parts, and/or Software are fully paid for, and Buyer, upon Seller's demand, will execute and deliver to Seller such instruments as Seller requests to protect and perfect such security interest.

4. **SHIPMENT AND DELIVERY:** While Seller will use all reasonable commercial efforts to maintain the delivery date(s) and/or performance dates acknowledged or quoted by Seller, all shipping dates and/or performance dates are approximate and not guaranteed. Seller reserves the right to make partial shipments. Seller, at its option, shall not be bound to tender delivery of any Goods, Parts, and/or Software for which Buyer has not provided shipping instructions and other required information. If the shipment or performance of the Goods, Parts, and/or Software is postponed or delayed by Buyer for any reason, Buyer agrees to reimburse Seller for any and all storage costs and other additional expenses resulting therefrom. For sales in which the end destination of the Goods, Parts, and/or Software is outside of the United States (except for those international sales to Seller's affiliated companies), risk of loss and legal title to the Goods, Parts, and/or Software shall transfer to Buyer immediately after the Goods, Parts, and/or Software have passed beyond the territorial limits of the United States. For international sales to Seller's affiliated companies, all shipments of Goods, Parts, and/or Software are made on a Delivered at Place (DAP) basis, per Incoterms 2020, with freight charges from Seller's facility to destination terminal invoiced to buyer either on a Prepaid or PPD/Add basis, as agreed to by Seller and Buyer. All other shipments of Goods, Parts, and/or Software are made on an Ex Works (EXW) Seller's Shipping Point basis, per Incoterms 2020, with Seller responsible to load goods on Buyer's nominated vehicle. Any claims for shortages or damages suffered in transit are the responsibility of Buyer and shall be submitted by Buyer directly to the carrier. Notwithstanding the above, risk of loss and legal title to Parts shall transfer to Buyer (i) upon delivery by the Seller, or (ii) at the time Parts are placed in storage due to Buyer's delay or postponement. Shortages or damages must be identified and signed for at the time of delivery. Requests for changes in quoted transportation modes will not be made or accepted on orders already processed unless otherwise mutually agreed upon by Seller and Buyer. Requests for changes in quoted transportation modes to orders already accepted by Seller will be subject to new freight terms and billed at the price in effect at the time of the request for change. Any request for changes to quoted transportation modes must be submitted in writing to Seller and are subject to Seller's acceptance and adjustment in freight price. The transportation costs quoted by Seller may be changed by Seller without notice in order to reflect Seller's prices at the time of shipment and will reflect any market increase in transportation costs. If a price for delivery has been quoted, any changes at the destination for transportation modes,

spotting, switching, handling, storage and other accessorial services and demurrage shall be borne by the customer, and any related increase in transportation charges shall be added to the quoted price.

5. **LIMITED WARRANTY:** Subject to the limitations of Section 6, Seller's standard warranty that is applicable to the Goods and/or Software at the time of purchase is the only warranty applicable to the sale of Seller's Goods and/or Software and its terms, conditions and limitations are incorporated by reference herein and Seller warrants that it will perform the services as described in these terms and conditions and will exercise all reasonable skill, care and due diligence in the performance of the services. Seller warrants that all services performed shall be free from faulty workmanship for a period of thirty (30) days from completion of services. Thermal Solution Components, including but not limited to, fans, air-to-air heat exchangers, air conditioners, emergency DC vent systems and filtered thermal vent systems are warranted to be free from defects in material and workmanship for a period of twelve (12) months from date of shipment, or manufacturer's pass through warranty, whichever is longer, provided the following conditions are met: (i) Semi-annual preventive maintenance logs are maintained by Buyer and such logs are available to Seller upon request; and (ii) Input voltage to the air conditioner unit does not vary by greater than +/-10%; and (iii) in the event of accidental or intentional shut-off, a Thermal Solution Component will not be restarted for at least five (5) minutes; and (iv) the refrigerant specified on the unit nameplate label will be the only refrigerant utilized in the air conditioner unit; and, (v) Buyer complies with all installation, operations and maintenance instructions provided by Seller. Goods, Parts and/or Software purchased by Seller from a third party for resale or license to Buyer ("Resale Products") shall carry only the warranty extended by the original manufacturer. To the extent assignable, Seller assigns to Buyer any warranties that are made by manufacturers and suppliers of such Resale Products. EXCEPT AS SPECIFIED ABOVE, RESELLER PRODUCTS FURNISHED HEREUNDER ARE FURNISHED AS-IS, WHERE-IS, WITH NO WARRANTY WHATSOEVER. THE WARRANTY SET FORTH IN THIS SECTION 5 AND THE WARRANTY SET FORTH IN SECTION 8 ARE THE SOLE AND EXCLUSIVE WARRANTIES GIVEN BY SELLER WITH RESPECT TO THE GOODS AND/OR SOFTWARE AND ARE IN LIEU OF AND EXCLUDE ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WHETHER OR NOT THE PURPOSE OR USE HAS BEEN DISCLOSED TO SELLER IN SPECIFICATIONS, DRAWINGS OR OTHERWISE, AND WHETHER OR NOT SELLER'S PRODUCTS ARE SPECIFICALLY DESIGNED AND/OR MANUFACTURED BY SELLER FOR BUYER'S USE OR PURPOSE. SELLER'S WARRANTY EXTENDS ONLY TO PURCHASERS WHO BUY FOR INDUSTRIAL OR COMMERCIAL USE. This warranty does not extend to any losses or damages due to misuse, accident, abuse, neglect, normal wear and tear, negligence (other than Seller's), unauthorized modification or alteration, use beyond rated capacity, unsuitable power sources or environmental conditions, improper installation, repair, handling, maintenance or application or any other cause not the fault of Seller. To the extent that Buyer or its agents have supplied specifications, information, representation of operating conditions or other data to Seller in the selection or design of the Goods and/or Software and the preparation of Seller's quotation, and/or scope of work, and in the event that actual operating conditions or other conditions differ from those represented by Buyer, any warranties or other provisions contained herein that are affected by such conditions shall be null and void. Buyer assumes all other responsibility for any loss, damage, or injury to persons or property arising out of, connected with, or resulting from the use of Goods, Parts, and/or Software, either alone or in combination with other products/components.

6. **LIMITATION OF REMEDY AND LIABILITY:** THE SOLE AND EXCLUSIVE REMEDY FOR BREACH OF ANY WARRANTY HEREUNDER (OTHER THAN THE WARRANTY PROVIDED UNDER SECTION 8) SHALL BE LIMITED TO REPAIR, CORRECTION OR REPLACEMENT, OR REFUND OF THE PURCHASE PRICE UNDER SECTION 5. SELLER SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND THE REMEDIES OF BUYER SET FORTH IN THIS AGREEMENT ARE EXCLUSIVE. IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED IN CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), SHALL SELLER'S LIABILITY TO BUYER AND/OR ITS CUSTOMERS EXCEED THE PRICE PAID BY BUYER FOR THE SPECIFIC GOODS, PARTS, AND/OR SOFTWARE PROVIDED BY SELLER GIVING RISE TO THE CLAIM OR CAUSE OF ACTION. BUYER AGREES THAT SELLER'S LIABILITY TO BUYER AND/OR ITS CUSTOMERS SHALL NOT EXTEND TO INCLUDE INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES. The term "consequential damages" shall include, but not be limited to, loss of anticipated profits, business interruption, loss of use, revenue, reputation and data, costs incurred, including without limitation, for capital, fuel, power and loss or damage to property or equipment. It is expressly understood that any technical advice furnished by Seller with respect to the use of the Goods, Parts and/or Software is given without charge, and Seller assumes no obligation or liability for the advice given, or results obtained, all such advice being given and accepted at Buyer's risk.

7. **INSURANCE:** Seller shall maintain the following insurance or self-insurance coverage: Worker's Compensation in accordance with the statutory requirements of the state in which the work is performed. Employer's Liability with a limit of liability of \$2,000,000 per occurrence for bodily injury by accident or bodily injury by disease. Commercial General Liability (CGL) for bodily injury and property damage with a limit of \$2,000,000 per occurrence and per location aggregate. Automobile Liability insurance that covers usage of all owned, non-owned and leased vehicles and which is subject to a combined single limit per occurrence of \$2,000,000. Automobile Liability insurance includes Contractual Liability, but no special endorsements. Buyer expressly acknowledges and agrees that Seller has set its prices and entered into this Agreement in reliance upon the limitations of liability, insurance coverage, and other terms and conditions specified herein, which allocate the risk between Seller and Buyer and form a basis of this bargain between the parties.

8. **PATENTS AND COPYRIGHTS:** Subject to the limitations of the second paragraph of Section 6 and any and all associated terms, conditions and documents incorporated by specific reference by Seller, Seller warrants that the Goods and/or Software sold, except as are made specifically for Buyer according to Buyer's specifications, do not infringe any valid U.S. patent or copyright in existence as of the date of shipment. This warranty is given upon the condition that Buyer promptly notify Seller of any claim or suit involving Buyer in which such infringement is alleged and cooperate fully with Seller and permit Seller to control completely the defense, settlement or compromise of any such allegation of infringement. Seller's warranty as to utility patents only applies to infringement arising solely out of Buyer's operation according to Seller's specifications and instructions of such Goods and/or Software.

In the event (i) such Goods and/or Software are held to infringe such a U.S. patent or copyright in such suit, and the use of such Goods and/or Software is enjoined, or (ii) a compromise or settlement is made by Seller, Seller shall have the right, at its option and expense, to procure for Buyer the right to continue using such Goods and/or Software, or replace them with non-infringing Goods and/or Software, or modify same to become non-infringing, or grant Buyer a credit for the depreciated value of such Goods and/or Software and accept return of them. In the event of the foregoing, Seller may also, at its option, cancel the agreement as to future deliveries of such Goods and/or Software, without liability. Except as otherwise provided herein, Seller or applicable third party licensor to Seller maintains all right, title and interest in and to the intellectual property in the Goods, Parts, and/or Software.

9. **EXCUSE OF PERFORMANCE:** Seller shall not be liable for delays in performance or for non-performance due to acts of God; acts of Buyer; war; viral outbreaks, disease, pandemic, widespread sickness, or epidemic; fire; flood; weather; sabotage; strikes or labor disputes; civil disturbances or riots; governmental requests, restrictions, allocations, laws, regulations, orders or actions; unavailability of or delays in transportation; unavailability of or delays in the supply of materials, components, parts or labor required for the design and/or manufacture of Goods, Software or the performance by Seller hereunder; default of suppliers; or unforeseen circumstances, acts or omissions of Buyer, or any events or causes beyond Seller's reasonable control. Deliveries or other performance may be suspended for an appropriate period of time or canceled by Seller upon notice to Buyer in the event of any of the foregoing, but the balance of this Agreement shall otherwise remain unaffected as a result of the foregoing. If Seller determines that its ability to supply the total demand for the Goods, Parts, and/or Software, or to obtain material used directly or indirectly in the manufacture of the Goods, Parts, and/or Software, is hindered, limited or made impracticable due to causes set forth in this paragraph, Seller may delay or cancel performance, make equitable adjustments in Seller's price for the Goods, Parts, and/or Software, and/or allocate its available supply of the Goods, Parts, Software, and/or such material (without obligation to acquire other supplies of any such Goods, Parts, Software, or material) among its purchasers on such basis as Seller determines to be equitable without liability for any failure of performance which may result therefrom.

10. **CANCELLATION:** Buyer may cancel orders only upon reasonable advance written notice and upon payment to Seller of Seller's cancellation charges which include, among other things, all costs and expenses incurred, and to cover commitments made by the Seller, and a reasonable profit thereon. Seller's determination of such cancellation charges shall be conclusive.

11. **CHANGES:** Buyer may request changes or additions to the Goods, Parts, and/or Software consistent with Seller's specifications and criteria. In the event such changes or additions are accepted by Seller, Seller may revise the price, license fees, and dates of delivery and/or performance dates. Seller reserves the right to change designs and specifications for the Goods, Parts, and/or Software without prior notice to Buyer, except with respect to Goods, Parts, and/or Software being made to order for Buyer. Seller shall have no obligation to install or make such change in any Goods, Parts, and/or Software manufactured prior to the date of such change.

12. **NUCLEAR/MEDICAL:** GOODS, PARTS, AND SOFTWARE SOLD HEREUNDER ARE NOT FOR USE IN CONNECTION WITH ANY NUCLEAR, MEDICAL, LIFE-SUPPORT AND RELATED APPLICATIONS. Buyer accepts Goods, Parts, and Software with the foregoing understanding, agrees to communicate the same in writing to any subsequent purchasers or users and to defend, indemnify and hold harmless Seller from any claims, losses, suits, judgments and damages, including incidental and consequential damages, arising from such use, whether the cause of action be based in tort, contract or otherwise, including allegations that the Seller's liability is based on negligence or strict liability.

13. **ASSIGNMENT:** Buyer shall not assign its rights or delegate its duties hereunder or any interest herein without the prior written consent of Seller, and any such assignment, without such consent, shall be void.

14. **SOFTWARE:** Notwithstanding any other provision herein to the contrary, Seller or applicable third party licensor to Seller shall retain all rights of ownership and title in its respective Software, including without limitation all rights of ownership and title in its respective copies of such Software. Except as otherwise provided herein, Buyer is hereby granted a nonexclusive, non-transferable royalty free license to use the Software incorporated into the Goods solely for purposes of Buyer properly utilizing such Goods purchased from Seller. All other Software shall be furnished to, and used by, Buyer only after execution of Seller's (or the licensor's) applicable standard license agreement, the terms of which are incorporated herein by reference.

15. **TOOLING:** Tool, die, and pattern charges, if any, are in addition to the price of the Goods and are due and payable upon completion of the tooling. All such tools, dies and patterns shall be and remain the property of Seller. Charges for tools, dies, and patterns do not convey to Buyer, title, ownership interest in, or rights to possession or removal, or prevent their use by Seller for other purchasers, except as otherwise expressly provided by Seller and Buyer in writing with reference to this provision.

16. **DOCUMENTATION:** Seller shall provide Buyer with that data/documentation which is specifically identified in Seller's quotation. If additional copies of data/documentation are to be provided by Seller, it shall be provided to Buyer at Seller's applicable prices then in effect.

17. **INSPECTION/TESTING:** Buyer, at its option and expense, may observe the inspection and testing by Seller of the Goods and/or Software for compliance with Seller's standard test procedures prior to shipment, which inspection and testing shall be conducted at Seller's plant at such reasonable time as is specified by Seller. Any rejection of the Goods and/or Software must be made promptly by Buyer before shipment. Tests shall be deemed to be satisfactorily completed and the test fully met when the Goods and/or Software meet Seller's criteria for such procedures. If Buyer does not inspect the Goods and/or Software at Seller's plant as provided herein, Buyer shall have ten (10) days from (i) the date of delivery of Goods, Parts, and/or Software and (ii) from the date of completion of each portion of the services to inspect the Goods, Parts, and/or Software, and in the event of any non-conformity, Buyer must give written notice to Seller within said period stating why the Goods, Parts, and/or Software are not conforming. Failure by Buyer to give such notice constitutes unqualified acceptance of the Goods, Parts, and/or Software. Buyer's sole remedy for non-conforming services shall be correct performance of services incorrectly performed by Seller.

18. **RETURNED GOODS:** Advance written permission to return Goods, Parts, and/or Software must be obtained from Seller in accordance with Seller's then current Return Material Authorization (RMA) procedures and a return authorization number issued. Such Goods, Parts, and/or Software must be (i) current, unused, catalogued Goods, Parts, and/or Software, still in original packaging (ii) free of all liens, encumbrances, or other claims, and (iii) shipped, transportation prepaid, to Seller's specified location. Returns made without proper written permission will not be accepted by Seller. Seller reserves the right to inspect Goods, Parts, and/or Software prior to authorizing return.

19. **BILLABLE SERVICES:** Additional charges will be billed to Buyer at Seller's then prevailing labor rates and Parts prices for any of the following: a) any services not specified in Seller's quotation, Seller's order acknowledgement, Seller's scope of work, or other documents referenced herein and therein; b) any services performed at times other than Seller's normal service hours; c) if timely and reasonable site and/or equipment access is denied the Seller service representative; d) if it is necessary, due to local circumstances, to use union labor or hire an outside contractor, Seller service personnel will provide supervision only and the cost of such union or contract labor will be charged to Buyer; e) if service or repair is necessary to return equipment to proper operating condition as a result of other than Seller (i) maintenance, repair, or modification (including, without limitation, changes in specifications or incorporation of attachments or other features), (ii) misuse or neglect, (including, without limitation, failure to maintain facilities and equipment in a reasonable manner), (iii) failure to operate equipment in accordance with applicable specifications, and (iv) catastrophe, accident, or other causes external to equipment; f) Seller's performance is made more burdensome or costly as a result of Buyer's failure to comply with its obligations herein, or (g) any additional obligations or requirements, including but not limited to those related to insurance requirements, service delivery, building entry or technical training.

20. **DRAWINGS:** Seller's documentation, prints and drawings (including without limitation, the underlying technology) furnished by Seller to Buyer in connection with this Agreement are the property of Seller and Seller retains all rights, including without limitation, exclusive rights of use, licensing and sale. Possession of such prints or drawings does not convey to Buyer any rights or license, and Buyer shall return all copies (in whatever medium) of such prints or drawings to Seller immediately upon request therefor. Notwithstanding the foregoing, Buyer may use the documentation, prints and drawings in connection with the use of the Goods, Parts, and/or Software.

21. **BUYER SUPPLIED DATA:** To the extent that Seller has been provided by, or on behalf of, Buyer any specifications, description of operating conditions or other data and information in connection with the selection or design of the Goods, Parts, and/or Software, and/or the provision of services, and the actual operating conditions or other circumstances differ from those provided by Buyer and relied upon by Seller, any warranties or other provisions contained herein which are affected by such conditions shall be null and void.

22. **EXPORT/IMPORT:** Buyer agrees that all applicable import and export control laws, regulations, orders and requirements, including without limitation those of the United States and the European Union, and the jurisdictions in which the Seller and Buyer are established or from which Goods, Parts, Software, and services may be supplied, will apply to their receipt and use. In no event shall Buyer use, transfer, release, import, export, Goods, Parts, or Software in violation of such applicable laws, regulations, orders or requirements.

23. **NON-SOLICITATION:** Buyer shall not solicit, directly or indirectly, or employ any employee of Seller during the period any Goods are being provided to Buyer and for a period of one (1) year after the last provision of Goods.

24. **GENERAL PROVISIONS:** These terms and conditions supersede all other communications, negotiations and prior oral or written statements regarding the subject matter of this Agreement. No change, modification, rescission, discharge, abandonment, or waiver of these terms and conditions shall be binding upon the Seller unless made in writing and signed on its behalf by a duly authorized representative of Seller. No conditions, usage of trade, course of dealing or performance, understanding or agreement purporting to modify, vary, explain, or supplement this Agreement shall be binding unless hereafter made in writing and signed by the party to be bound, and no modification or additional terms shall be applicable to this Agreement by Seller's receipt, acknowledgment, or acceptance of purchase orders, shipping instruction forms, or other documentation containing terms at variance with or in addition to those set forth herein. Any such modifications or additional terms are specifically rejected and deemed a material alteration hereof. If this document shall be deemed an acceptance of a prior offer by Buyer, such acceptance is expressly conditional upon Buyer's assent to any additional or different terms set forth herein. Seller reserves the right to subcontract services to others. No waiver by either party with respect to any breach or default or of any right or remedy, and no course of dealing, shall be deemed to constitute a continuing waiver of any other breach or default or of any other right or remedy, unless such waiver be expressed in writing and signed by the party to be bound. All typographical or clerical errors made by Seller in any quotation, acknowledgment or publication are subject to correction. The validity, performance, and all other matters relating to the interpretation and effect of this Agreement shall be governed by the law of the state of Ohio without regard to its conflict of laws principles. Buyer and Seller agree that the proper venue for all actions arising in connection herewith shall be only in Ohio and the parties agree to submit to such jurisdiction. No action, regardless of form, arising out of transactions relating to this contract, may be brought by either party more than two (2) years after the cause of action has accrued. The U.N. Convention on Contracts for the International Sales of Goods shall not apply to this agreement.

25. **DATA COLLECTION AND USE:** By using the Goods, Parts and/or Software, Buyer grants Seller, its affiliates, subsidiaries, and service providers, a non-exclusive, irrevocable, royalty free, worldwide right and license to collect, compile, retain, use, reproduce, and create derivative works of, your non-personal information and data, which includes without limitation, all data, materials, reports, text, sound, video, image files, software or any other information ("Service Data") that is provided by, or on behalf of, Buyer, or collected or compiled by Seller, its affiliates, subsidiaries, or service providers through the Goods, Parts, and/or Software. Seller, its affiliates, subsidiaries, and service providers may collect, compile, retain, use, reproduce, and create derivative works of Service Data: (i) to provide services, support, and maintenance; (ii) to develop and improve products, software, and services; and (iii) for scientific and technical research and marketing purposes. Buyer is solely responsible for the Service Data, and Buyer will secure and maintain all rights necessary for Seller, its affiliates, subsidiaries, and service providers to process and use Service Data as described in this paragraph without violating the rights of any third party or otherwise obligating Seller, its affiliates, subsidiaries,

and service providers to Buyer or any third party. The Service Data will be aggregated with other information, materials, or data collected or compiled by, or provided to, Seller, its affiliates, subsidiaries, or service providers and anonymized, such that the Service Data will not intentionally reveal Buyer's identity. In accordance with applicable law, Service Data may be transferred, transmitted, or distributed to, stored, and processed in, cloud computing environments in the United States or any other country in which Seller, its affiliates, subsidiaries, or service providers maintain operations. By using the Goods, Parts, and/or Software, Buyer agrees to such use, transfer, transmission, distribution, storage, and processing of the Service Data. Seller, its affiliates, subsidiaries, and service providers will retain Service Data for as long as is necessary for Seller and its affiliates and subsidiaries business purposes in accordance with applicable law. The rights and licenses granted herein to Seller's service providers shall only be granted to the extent service providers are providing goods and services on Seller's and its affiliates and subsidiaries behalf.

26. **PRIVACY:** Seller will collect and process personal data of those employed by or otherwise affiliated with Buyer in accordance with Seller's "Privacy Notice for Customers and Suppliers – California" available here [www.vertiv.com/ca-privacy](http://www.vertiv.com/ca-privacy) (the "Notice"), which Notice the Buyer hereby acknowledges having received, read, and understood. In the event of any queries or concerns with its contents, Buyer must contact Seller at the contact details provided in the Notice prior to entering into this Agreement or the commencement of performance hereunder, in failure of which, the terms of the Notice will be deemed accepted and consented to in their entirety.

27. **ADDITIONAL SERVICE CONDITIONS:** The Buyer shall furnish to Seller, at no cost, suitable working space, storage space, adequate heat, telephone, light, ventilation, regulated electric power and outlets for testing purposes. The facilities shall be within a reasonable distance from where the Goods are to be provided. Seller and its representatives shall have full and free access to the equipment in order to provide the necessary Goods. Buyer authorizes Seller to send a service technician or an authorized agent to access any site requested by Buyer to perform services, including services on different scopes of work and equipment as requested by Buyer. Buyer shall provide the means to shut-off and secure electric power to the equipment and provide safe working conditions. Seller is under no obligation to remove or dispose of Parts or equipment unless specifically agreed upon in Seller's scope of work. Buyer shall immediately inform Seller, in writing, at the time of order placement and thereafter, of any unsafe or hazardous substance or condition at the site, including, but not limited to, the presence of asbestos or asbestos-containing materials, and shall provide Seller with any applicable Material Data Safety Sheets regarding the same. Any losses, costs, damages, claims and expenses incurred by Seller as a result of Buyer's failure to so advise Seller shall be borne by Buyer. Seller, in its sole discretion and without cost or penalty, reserves the right to cancel its performance under this Agreement or any order immediately upon written notice to Buyer following Seller discovery of unsafe or hazardous site substance or condition or any other circumstance altering Seller's performance hereunder. Buyer shall appoint a representative familiar with the site and the nature of Seller's performance to be accessible at all times that Seller personnel are at the site. Seller shall not be liable for any expenses incurred by Buyer in removing, replacing or refurbishing any Buyer equipment or any part of Buyer's building structure that restricts Seller access. Buyer personnel shall cooperate with and provide all necessary assistance to Seller. Seller shall not be liable or responsible for any work performed by Buyer.

28. **INDEMNITY:** Each party shall indemnify and hold the other party harmless from loss, damage, liability or expense resulting from damage to personal property of a third party, or injuries, including death, to third parties to the extent caused by a negligent act or omission of the party providing indemnification or a party's subcontractors, agents or employees during performance of services hereunder. Such indemnification shall be reduced to the extent damage or injuries are attributable to others and in no event shall the indemnifying party be obligated to indemnify or insure the other party for the indemnitee's own fault or negligence. The indemnifying party shall defend the other party in accordance with and to the extent of the above indemnification, provided that the indemnifying party is: i) promptly notified by the other party, in writing, of any claims, demands or suits for such damages or injuries; ii) given all reasonable information and assistance by the other party; iii) given full control over any resulting negotiation, arbitration or litigation, including the right to choose counsel and settle claims, or the indemnifying party's obligations herein shall be deemed waived.

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# 2. PSA - Maintenance Service Agreement - Vertiv Corporation FY25.26

Final Audit Report

2026-01-06

Created:	2026-01-06
By:	Aaron Wonzocordero (a.wonzocordero@ruhealth.org)
Status:	Signed
Transaction ID:	CBJCHBCAABAAwoDI2XELmYbj_HUQAHga5Pm6v_jXWm6G

## "2. PSA - Maintenance Service Agreement - Vertiv Corporation FY25.26" History

-  Document created by Aaron Wonzocordero (a.wonzocordero@ruhealth.org)  
2026-01-06 - 5:31:26 PM GMT
-  Document emailed to Norma Noffsinger (norma.noffsinger@vertiv.com) for signature  
2026-01-06 - 5:31:34 PM GMT
-  Email viewed by Norma Noffsinger (norma.noffsinger@vertiv.com)  
2026-01-06 - 5:44:23 PM GMT
-  Document e-signed by Norma Noffsinger (norma.noffsinger@vertiv.com)  
Signature Date: 2026-01-06 - 6:02:34 PM GMT - Time Source: server
-  Agreement completed.  
2026-01-06 - 6:02:34 PM GMT



**VERTIV™**

# **Proposal for Service**

## **Vertiv Corporation**

January 02, 2026  
Robert Watson  
RIVERSIDE COUNTY MENTAL  
3075 MYERS ST, HEALTH MHIT,  
RIVERSIDE, CA 92503

JAN 27 2026 3.24



**VERTIV™**

# Proposal for Service

January 02, 2026  
Robert Watson  
RIVERSIDE COUNTY MENTAL  
3075 MYERS ST, HEALTH MHIT,  
RIVERSIDE, CA 92503  
Quote number: 1147660 rev1

Tel. No.: N/A  
Email: r.watson@ruhealth.org

Site ID: 1147502  
Discovery Ticket: N/A  
Tracker ID No.: TN-2025-5999

**Good day!**

Thank you for your interest in Vertiv Corporation.

**This price quotation does not include all applicable taxes, freight, shipping and handling costs, unless otherwise noted. Sales Tax and shipping/handling costs, if there are any, will be added at the time of invoicing.**

Please complete all required fields on the signature page and attach your Purchase Order to assist timely order processing. Should you have any questions regarding the proposal, feel free to contact me directly at (614) 841-7038.

I look forward to your response and the opportunity to work together to improve your data center investment.

Sincerely,

Christine Joy Ruiz

505 N Cleveland Avenue  
Westerville, Ohio 43082

**PHONE** (614) 841-7038  
**FAX** (614) 841-6676  
**EMAIL** christinejoy.ruiz@vertiv.com

**Quote number: 1147660 rev1**

**Cc: Carl Bowman  
Julie Valentino  
Victor Soto**



# Proposal for Service

**Description:**

Parts, labor, and travel quotation to bring unit back to good running order with numerous repairs under instance # 1432684.

<b>Vertiv Stock Parts</b>				
Quantity	Description	Price	Ext. Price	
2	COMP CRLYL REM 460V NO OIL	\$ 6,496.00	\$ 12,992.00	
2	BEARING PILLOW BLOCK	\$ 131.00	\$ 262.00	
1	SHAFT BLOWER 30T AWG	\$ 799.00	\$ 799.00	
2	FILTER/DRIER 305-S 5/8"ODF	\$ 84.00	\$ 168.00	
1	INDICATOR LIQUID 5/8 ODF SLDR	\$ 44.00	\$ 44.00	
1	VALVE SOLND 5/8MXF 24V-50/60	\$ 193.00	\$ 193.00	
2	CONTACTOR 3PL 30/40 NO/NC AUX	\$ 83.00	\$ 166.00	
2	BELT B-42 VT (SET OF 2)	\$ 88.00	\$ 176.00	
1	SHEAVE 2VP60X13/8	\$ 225.00	\$ 225.00	
1	PULLEY 2BK90H	\$ 151.00	\$ 151.00	
2	SPRING COMP MTG	\$ 7.00	\$ 14.00	
PARTS PRICE:			\$ 15,190.00	
LESS: 30% PARTS DISCOUNT			\$ 4,557.00	
TOTAL PARTS PRICE:			\$ 10,633.00	
<b>Labor</b>				
Total Labor Hours	Total Labor Rate	Total Labor Price		
48.0	\$ 214.00	\$ 10,272.00		
<b>Travel</b>				
Number of CEs	Estimated Average Travel Hours	Total Travel Hours	Travel Labor Rate	Total Travel Cost
2	2.0 x 3 days	12.0	\$ 214.00	\$ 3,852.00
<b>Miscellaneous Expenses</b>				
Description	Quantity	Total Price		
Truck charge @ \$150.00/CE/day	6	\$ 900.00		
Evacuation/Recovery Fee	1	\$ 300.00		
Brazing Fee	1	\$ 90.00		
Nitrogen Fee	1	\$ 180.00		
Soap Bubbles	1	\$ 20.00		
R-22 Refrigerant	1	\$ 19,377.00		
<b>TOTAL QUOTED PRICE: (Sales Tax not yet included)</b>			<b>\$ 45,624.00</b>	

**This service will be performed during normal business hours, Mon to Fri from 8am to 5pm.**

This is to remind you that quote 1147660 rev1 was released on 01/02/2026 and will expire on 02/02/2026. If you approve this work, please **SIGN THE ATTACHED SERVICE AUTHORIZATION FORM AND INDICATE YOUR PO NUMBER.**

Thank you for your kind consideration and attention to this matter.



**VERTIV**<sup>TM</sup>

# Proposal for Service

Quote Number: 1147660 rev1

Purchase Order must be assigned to:

Vertiv Corporation  
505 N Cleveland Avenue  
Westerville, Ohio 43082

Payment remittance address:

Vertiv Corporation  
PO Box 70474  
Chicago, IL 60673

FID# 31-0715256

PO should be e-mailed or faxed with signed proposal to:

Vertiv Corporation  
Attn: Christine Joy Ruiz  
Email: christinejoy.ruiz@vertiv.com  
Fax: (614) 841-6676

County Counsel  
Approved As To Form:

By: Gregg Ju  
Deputy County Counsel

**Please complete the following information (All fields are required):**

Purchase Order Number: \_\_\_\_\_ Purchase Order attached:  Yes  No

If PO **NOT** attached, please specify reason: \_\_\_\_\_

Invoice Delivery Method:  Web Billing (Attach Instructions)  Email  Mail  Other \_\_\_\_\_

Billing Contact Person: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_ Fax #: \_\_\_\_\_

Bill-To Company Name: \_\_\_\_\_ Bill-To Address: \_\_\_\_\_

Federal Tax ID # \_\_\_\_\_ Bill-To City, ST Zip: \_\_\_\_\_

Tax Exempt:  Yes (Attach tax exempt certificate)  No

Site Services/IT Contact Person: \_\_\_\_\_ Phone: \_\_\_\_\_

**\*\* COVERAGE DETAILS \*\***

For equipment not currently under a Service Agreement or for equipment for which the warranty has expired in excess of thirty (30) days, parts required to bring equipment back to manufacturers specifications are the responsibility of the Buyer and billable at the time of the first preventive maintenance visit or Service call. All pricing is valid only for Service coverage stated and is subject to change if this Proposal is modified in any way. This Proposal is valid for 30 days from the date of this Proposal unless otherwise noted. **INFORMATION TO BUYER:** This order between the Buyer and Seller is limited to Seller's Terms and Conditions located at [termsconditions.vertivco.com](http://termsconditions.vertivco.com) unless a formal agreement governing this Purchase Order/transaction has been executed by the parties, in which case the Terms and Conditions of the signed agreement shall govern. Seller hereby objects to all Buyer's terms and conditions received by Seller and/or issued by Buyer.

Signature of this agreement authorizes Seller to invoice for Services mentioned herein and to utilize the provided purchase order number. If a purchase order number is not used, then the Buyer authorizes and guarantees Seller the payment of such invoices by authority of the signature below.

Thank you for your business.

Proposed By:

Christine Joy Ruiz 01/06/26  
Christine Joy Ruiz (Jan 7, 2026 03:27:10 GMT-5)  
Christine Joy Ruiz 01/02/2026

**ATTEST:**  
**KIMBERLY A. RECTOR, Clerk**

By [Signature]  
**DEPUTY**

Accepted By:

Karen S. Spiegel JAN 27 2026  
Buyer Signature Required Date

**KAREN SPIEGEL CHAIR, BOARD OF SUPERVISORS**

Printed Name Title Phone

Vertiv Corp Terms and Conditions of Sale can be downloaded from [www.vertiv.com](http://www.vertiv.com)

JAN 27 2026

3.24


# 2. PSA - Equipment Service Agreement - Vertiv Corporation FY25.26


Final Audit Report


2026-01-06


Created:	2026-01-06
By:	Aaron Wonzocordero (a.wonzocordero@ruhealth.org)
Status:	Signed
Transaction ID:	CBJCHBCAABAAzDo11Fh1Q_ir6gtGi7BovK7Ik9rwUv4U


## "2. PSA - Equipment Service Agreement - Vertiv Corporation FY 25.26" History

 Document created by Aaron Wonzocordero (a.wonzocordero@ruhealth.org)  
2026-01-06 - 5:29:06 PM GMT

 Document emailed to Christine Joy Ruiz (christinejoy.ruiz@vertiv.com) for signature  
2026-01-06 - 5:29:11 PM GMT

 Email viewed by Christine Joy Ruiz (christinejoy.ruiz@vertiv.com)  
2026-01-06 - 7:26:16 PM GMT

 Document e-signed by Christine Joy Ruiz (christinejoy.ruiz@vertiv.com)  
Signature Date: 2026-01-06 - 7:27:10 PM GMT - Time Source: server

 Agreement completed.  
2026-01-06 - 7:27:10 PM GMT

SSJ No.: 24-063 & 24-063a

Amendment No.: 2

Date: Wednesday, November 19, 2025

From: Matthew Chang, Director, Riverside University Health System-Behavioral Health

To: Meghan Hahn, Director, Purchasing & Fleet Services

Via: Alondra Martinez, Administrative Analyst II, 951-358-6290

Subject: Request for Purchase Preventive Maintenance from Vertiv Corporation, adding maintenance services for a second thermal management unit.

Supporting Documents: indicate which are included in the request from the list below.

- Supplier Quote     
  Supplier Sole Source Letter     
  Final draft agreement  
 Final draft Form 11     
  H-11 approved by RCIT/TSOC     
 | Grant Agreement  
 Other: \_\_\_\_\_

1. Supplier Name: Vertiv Corporation Supplier ID: 232066

2. Reason or Justification for the Amendment: A unit repair will be performed to bring the existing thermal management system unit up to code, along with continued preventive maintenance. This service is required in the server room at 3075 Myers Street, Riverside, CA 92503. It includes four preventive maintenance visits, to be scheduled by the RUHS-BH IT Manager.

3. Please include the initial costs from the prior reviewed assigned SSJ in the table below:

Description:	FY <u>25/26</u>	FY <u>26/27*</u>	Total
One-time Costs:	\$6,634.11	\$13,027.12	\$19,661.23
Previous SSJ Approved Amounts:	\$6,156	\$1,042	\$7,198
<b>Total Annual Cost</b>	<b>\$12,790.11</b>	<b>\$14,069.12</b>	<b>\$26,859.23</b>





The section below is to be completed by the Purchasing Agent or designee.

Purchasing Department Review and Comments: \_\_\_\_\_

*Stacy Orton*

\_\_\_\_\_  
**Purchasing Agent Signature**

12/10/2025

\_\_\_\_\_  
**Date**

24-063b

\_\_\_\_\_  
**Tracking Number**

(Reference on Purchasing Documents)