



**SUBMITTAL TO THE RIVERSIDE UNIVERSITY HEALTH
SYSTEM MEDICAL CENTER GOVERNING BOARD
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



**ITEM: 18.2
(ID # 30093)**

MEETING DATE:
Tuesday, March 24, 2026

FROM : RUHS-MEDICAL CENTER

SUBJECT: RIVERSIDE UNIVERSITY HEALTH SYSTEM-MEDICAL CENTER: Approval of Amendment No. 8 to the Master Service and Software Agreement with Solventum Health Information Systems, Inc. for Clinical Documentation Integrity Software and Technology, All Districts. [Total Amendment Cost \$ 2,090,907; up to \$775,564 in additional compensation] 100% Hospital Enterprise Fund

RECOMMENDED MOTION: That the Board of Supervisors:

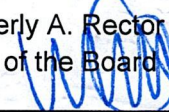
1. Approve Amendment No. 8 to the Master Services and Software Agreement with Solventum Health Information Systems, Inc. for Clinical Documentation Integrity Software and Technology to increase the total contract aggregate amount by \$2,090,907 from \$5,664,735 to \$7,755,642 and extend the contract term for two additional years through December 14, 2030, and authorize the Chairman of the Board to sign the Amendment on behalf of the County;
2. Authorize the Purchasing Agent, in accordance with Ordinance No. 459, based on the availability of fiscal funding and as approved as to form by County Counsel, to (a) sign amendments that make modifications of the scope of work that stay within the intent of the Agreement, and (b) sign amendments to the compensation provisions that do not exceed the sum of ten percent (10%) of the total annual cost of the agreement; and
3. Authorize the Purchasing Agent to issue purchase orders for goods and services that do not exceed the total contract amount.

ACTION:Policy

MINUTES OF THE GOVERNING BOARD

On motion of Supervisor Gutierrez, seconded by Supervisor Washington and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Medina, Spiegel, Washington, Perez, and Gutierrez
Nays: None
Absent: None
Date: March 24, 2026
xc: RUHS-MC

Kimberly A. Rector
Clerk of the Board
By: 
Deputy

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FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$45,930	\$43,390	\$2,090,907	\$0
NET COUNTY COST	\$0	\$0	\$0	\$0
SOURCE OF FUNDS: 100% Hospital Enterprise Fund - 40050			Budget Adjustment: No	
			For Fiscal Year: 25/26 – 29/30	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

The Riverside University Health System – Medical Center (RUHS-MC) Health Information Management Department requests approval to amend its Master Software and Services Agreement with Solventum Health Information Systems, Inc (formerly 3M Health Information Systems, Inc.) to acquire CDI Engage One Nudges as part of the 3M 360 Encompass System.

This software provides a complete Clinical Documentation Integrity (CDI) platform that integrates with the EPIC Electronic Health Record to automate coding, streamline workflows, and enhance documentation accuracy. CDI Engage One Nudges delivers real-time, AI-driven prompts to clinicians at the point of care, ensuring documentation reflects the full severity of illness and complexity of patient conditions.

The acquisition will allow RUHS-MC to:

- Improve documentation accuracy and compliance by capturing diagnoses and quality indicators in real time;
- Protect and maximize reimbursement through optimal ICD-10, CPT, and DRG code selection;
- Reduce the administrative burden of retrospective queries, enabling staff to focus on complex cases; and
- Enhance patient care by ensuring the medical record fully supports treatment decisions and reporting requirements.

Approval of this amendment ensures RUHS-MC remains aligned with industry best practices, leverages cutting-edge CDI technology, and safeguards both patient outcomes and revenue integrity.

Impact on Residents and Businesses

These services are a component of RUHS’s system of care aimed at improving the health and safety of its patients and the community.

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Additional Fiscal Information

	FY 25/26	FY 26/27	FY 27/28	FY 28/29	FY 29/30	Total
Board Previously Approved Funds	\$725,084	\$777,628	\$832,060	\$0	\$0	\$2,334,772
Newly Requested Board Approval of Funds	\$45,930	\$43,390	\$55,864	\$944,025	\$1,001,698	\$2,090,907

There are sufficient appropriations in the Department's FY25/26 budget. No additional County funds are required.

Contract History and Price Reasonableness

On November 29, 2021, pursuant to the Board of Supervisors' Direct Patient Care Authority Resolution No. 2021-116, the Purchasing Agent executed a five (5) year Master Software and Services Agreement with 3M for a total aggregate amount not to exceed \$1,245,098.59.

On May 26, 2022, Amendment Number One (1) was executed under the authority of the Purchasing Agent to expand the scope of services to include training and consulting, increasing the contract aggregate amount by \$15,759 to \$1,260,857.

On October 20, 2022, Amendment Number Two (2) was executed under the authority of the Purchasing Agent to expand the scope of work to include the implementation of the EPIC Coding and Reimbursement System, increasing the contract aggregate amount by \$20,000 to \$1,280,857.

On March 28, 2023, amendment number three (3) was signed and approved by the Board of Supervisors to extend the contract by two years, increase the total contract aggregate amount by \$4,383,877 from \$1,280,858 to \$5,64,735, include system upgrades, and add 360 Encompass System.

On August 16, 2023, Amendment Number four (4) was executed under the authority of the Purchasing Agent to expand the scope of work to include the CDIS Working Codes Outbound Interface.

On October 06, 2023, Amendment Number five (5) was executed under the authority of the Purchasing Agent to expand the scope of work to designate AE & Associates as a limited license Authorized Site to perform coding services and CDI review services. There were no charges, or changes in compensation to the agreement.

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On March 12, 2024, Amendment Number six (6) was executed under the authority of the Purchasing Agent to expand the scope of work to include a CDIS Read Only License. \$17,773 from the previously approved contingency funds was used to pay the one-time fee.

On July 22, 2024, Amendment Number seven (7) was executed under the authority of the Purchasing Agent to terminate and remove the DI Time and Materials (T&M) – DI Professional Services Fee. This amendment did not result in any change to the total compensation, as no costs were associated with the removal of this service.

The current amendment requires approval by the Riverside County Board of Supervisors, as the revised compensation exceeds the Purchasing Agent's delegated authority to execute amendments greater than ten percent (10%) of the total annual cost of the agreement, as previously authorized under Motion Two of Board Item 15.3, approved on March 28, 2023.

ATTACHMENTS:

Attachment A: O27521-21a8 Add-On Nudges with Current Fees Update Final
8.0_FINAL

 Melissa Curtis, Deputy Director of Purchasing and Fleet	3/11/2026	 Jacqueline Ruiz, Principal Analyst	3/18/2026
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 Gregg Gu, Chief of Deputy County Counsel	3/12/2026
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AMENDMENT 8 TO THE MASTER SOFTWARE AND SERVICES AGREEMENT

THIS AMENDMENT to the **Master Software and Services Agreement**, dated **November 29, 2021** (the "Agreement") between **Solventum Health Information Systems, Inc.** ("Solventum") having an office at 575 West Murray Boulevard, Murray, Utah 84123-4611 and **The County of Riverside, a political subdivision of the state of California on behalf of its Riverside University Health System - Medical Center** ("Client") with offices at **26520 Cactus Avenue, Moreno Valley, CA 92555** is effective on the date last signed ("Effective Date").

Client and Solventum agree that the above referenced Agreement is amended as follows:

1. **Except as provided in this Amendment, all terms and conditions of the above referenced Agreement will remain in full force and effect.**
2. **Name Change.** 3M Health Information Systems, Inc. is now known as Solventum Health Information Systems, Inc. with offices at the same location and with the same Federal Tax ID number and payment remittance information. All references in the Agreement to "3M" shall mean and refer to Solventum Health Information Systems, Inc. Client will continue to see rebranding activities until all such 3M Products have been rebranded.
3. **As documented by Solventum in Amendment 7 dated July 22, 2024, AMEND Schedule 1-1 to DELETE "DI T&M -DI Professional Services Fee" as of July 22, 2024.**
4. **DELETE Schedule 1-1, the Annuity Products Fee Schedule from all previous Amendments and REPLACE with the attached Schedule 1-1, with the Schedule attached below.**
5. **DELETE Schedule 2-1, the Cloud Hosting Fee Schedule upon the conclusion of December 14, 2025.**
6. **The total cost of this Amendment No. 8 is: \$4,419,652.54**

Client has read this Amendment, and when applicable, each Exhibit, and Attachment hereto. To indicate the parties' acceptance and agreement to be bound by the terms and conditions of this Amendment, Solventum and Client have executed this Amendment on the date(s) indicated below, to be effective as of the date first indicated above.

THE COUNTY OF RIVERSIDE, A POLITICAL SUBDIVISION OF THE STATE OF CALIFORNIA
ON BEHALF OF ITS RIVERSIDE UNIVERSITY HEALTH SYSTEM - MEDICAL CENTER

SOLVENTUM HEALTH INFORMATION SYSTEMS, INC.

BY: *Karen S. Spiegel*
 NAME: Karen Spiegel
 TITLE: Chair Board of Supervisors
 DATE: MAR 24 2026

BY: *John C. Mathison^{AW}*
 NAME: John C. Mathison
 TITLE: HIS Operations
 DATE: _____

March 5, 2026

ATTEST:
 Kimberly Rector
 Clerk of the Board
 By: *[Signature]*
 Deputy



APPROVED AS TO FORM:
 Minh Tran
 County Counsel
Esen Sainz
 By: _____
 Esen Sainz
 Deputy County Counsel

PLEASE EMAIL YOUR PURCHASE ORDER IN THE AMOUNT OF **\$769,064.28** AND THE SIGNED AMENDMENT TO: HISCONTRACTSUBMISSION@SOLVENTUM.COM

MAR 24 2026 18.2

ISSUE DATE / BY:	GPO:	BATCH NUMBER:	CLIENT SITE ID:	AGREEMENT NUMBER:	CLIENT EMR:
06/18/25 MB		Q51507/Q54202	6001253	027521-21	
REVISED DATE / BY:	VERSION:				CMR No:
12/17/2025 SHH	MSSA	05967200r1			

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 Do not release or disclose any information in this document under any Open Records Act, Freedom of Information Act, or equivalent law.
 Release or disclosure is prohibited without Solventum consent. Immediately report any request to Solventum.

SCHEDULE 1-1 ANNUITY PRODUCTS FEE SCHEDULE

THE ITEMS LISTED HEREUNDER SHALL BE GOVERNED BY THE TERMS AND CONDITIONS OF THE AGREEMENT AND APPENDIX 1.

1. Itemized Schedule of Solventum Products below:

SIO ITEM	GPU ACTION	SKU	AUTHORIZED SITE		YEAR ONE FEES	YEAR TWO FEES	YEAR THREE FEES	YEAR FOUR FEES	YEAR FIVE FEES
			PRODUCT DESCRIPTION	SITE TYPE LIST PRICE					
--	Web	----	RIVERSIDE UNIV HLTH SYS--26520 CACTUS AVE, MORENO VALLEY, CA 6001253						
1.	Add	360E CLOUD SERVICES	360 Encompass System Cloud Services		\$308,282.00	\$323,696.10	\$339,880.91	\$356,874.95	\$374,718.70
SITE SUBTOTAL:					\$308,282.00	\$323,696.10	\$339,880.91	\$356,874.95	\$374,718.70
The License Start Date for the above products begins on December 15, 2025.									
--	Web	----	RIVERSIDE UNIV HLTH SYS--26520 CACTUS AVE, MORENO VALLEY, CA 6001253						
2.	Existing	360E CAC INPATIENT	360 Encompass System - Computer Assisted Coding Inpatient		\$41,295.76	\$51,041.55	\$61,334.93	\$64,401.68	\$67,621.76
3.	Existing	360E CAC OUTPATIENT	360 Encompass System - Computer Assisted Coding Outpatient		\$34,885.97	\$43,119.06	\$51,814.73	\$54,405.47	\$57,125.74
4.	Existing	360E CDI	360 Encompass System - Clinical Documentation Integrity System Software		\$75,201.98	\$77,458.04	\$79,781.78	\$83,770.87	\$87,959.41
5.	Existing	360E CODING EXCELLNC	360 Encompass System - Coding Excellence		\$182,275.21	\$191,521.27	\$201,158.05	\$211,215.95	\$221,776.75
6.	Existing	C&RS-TESTPALDIR	Coding & Reimbursement Permanent Test Directory		\$1,876.00	\$0.00	\$0.00	\$0.00	\$0.00
7.	Existing	CDI A-S OB INTFC	Clinical Documentation Integrity Auto-Suggested Data Outbound Interface		\$17,545.00	\$17,885.31	\$18,779.59	\$19,718.57	\$20,704.50
8.	Existing	CDI ENH CONTENT SOL	Clinical Documentation Improvement - Engage One Enhanced Clinical Content Sol ¹ <i>Includes: Clinical Doc Improvement - Engage One Enhanced Clinical Content Package</i>		\$93,493.89	\$14,441.14	\$18,592.97	\$22,980.91	\$28,996.16
9.	Existing	CDIS RO	CDIS Software License - Read Only		\$17,635.63	\$19,260.52	\$20,223.55	\$21,234.72	\$22,296.46
10.	Existing	CDIS WKCODEIF-A	CDIS Working Codes Outbound Interface A		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
11.	Existing	CGS-APC	CGS CMS Medicare APC Group with Medicare HOPD & FQHC Reimbursement		\$16,062.55	\$16,544.43	\$17,040.76	\$17,892.80	\$18,787.44
12.	Existing	CONNSFT BAS	Connections Software Basic		\$4,976.16	\$5,125.44	\$5,279.20	\$5,543.16	\$5,820.32
13.	Existing	EWF	Enterprise Workflow License		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
14.	Existing	PSUS-CGS	Solventum Update Services CGS		\$1,005.53	\$1,035.69	\$1,066.76	\$1,120.10	\$1,176.11
15.	Existing	PSUS-WCRS	Solventum Update Services WCRS		\$1,793.20	\$1,847.00	\$1,902.40	\$1,997.53	\$2,097.40
16.	Existing	RCS APR CAMED	Reimbursement Calculation Software APR Med-Call		\$8,245.53	\$8,492.90	\$8,747.68	\$9,185.07	\$9,644.32

SITE SUBTOTAL:		\$414,852.29	\$451,924.18	\$490,110.34	\$518,101.31	\$544,006.37
AE & ASSOCIATES—506 QUEENSLAND CIR, CORONA, CA 2931828						
		SACA Referenced Entity				
17.	Existing	360E CAC INPATIENT	360 Encompass System - Computer Assisted Coding Inpatient	\$0.00	\$0.00	\$0.00
18.	Existing	360E CAC OUTPATIENT	360 Encompass System - Computer Assisted Coding Outpatient	\$0.00	\$0.00	\$0.00
19.	Existing	360E CDI	360 Encompass System - Clinical Documentation Integrity System Software	\$0.00	\$0.00	\$0.00
20.	Existing	360E CODING EXCELLNC	360 Encompass System - Coding Excellence	\$0.00	\$0.00	\$0.00
21.	Existing	RCS APR CAMED	Reimbursement Calculation Software APR Med-Call	\$0.00	\$0.00	\$0.00
SITE SUBTOTAL:				\$0.00	\$0.00	\$0.00

The License Start Date for the above products begins on December 15, 2025.

	Web	----	RIVERSIDE UNIV HLTH SYS--26520 CACTUS AVE, MORENO VALLEY, CA 6001253	Install/Access Site					
22.	Add	CDI NUDGES SOL	Clinical Documentation Integrity – Engage One Nudges Solution ² <i>Includes:</i> Clinical Documentation Integrity – Engage One Nudges for 360E	\$105,314.95	\$21,062.99	\$43,389.76	\$55,864.32	\$69,048.29	\$82,973.03
23.	Add	CDI NUDGES I&T	Clinical Documentation Integrity – Engage One Nudges I&T*	\$24,867.00	\$24,867.00	N/A	N/A	N/A	N/A
SCHEDULE TOTAL:				\$769,064.28	\$819,010.04	\$685,855.57	\$944,024.55	\$1,001,698.10	

FEE SUMMARY:
ANNUAL SOFTWARE LICENSE & SUPPORT FEES: \$744,197.28
***TOTAL ONE TIME, IMPLEMENTATION & TRAINING FEES:** \$24,867.00
TOTAL THIS SCHEDULE: \$769,064.28

The fees stated above are guaranteed for a period of sixty (60) days from the Issue Date of this Schedule or March 31, 2026, whichever occurs first, unless this Schedule is fully executed prior to such date. Client acknowledges and agrees the fees shown above include discounts for Client's commitment to a term. Solventum reserves the right to rescind the multi-year discount and re-price the Solventum Product(s) on this Schedule in the event Client elects a term less than stated above.

In the event Client delays implementation of any module of Software or scheduling of Services, at no fault of Solventum, for more than one hundred fifty (150) days from the execution date of being added to this Schedule, Solventum may, at its option, increase the price of such Solventum Product(s) to the then-current list price or Solventum may terminate any such Solventum Product(s) from this Schedule.

I&T = Implementation and Training PI = Phone Installed CI = Client Installed

- 1 The scope of the enterprise license is based on **20,781** annual discharges. If the number of annual discharges increase by ten percent (10%) or more during the Term, Solventum will invoice the additional fees at Solventum's list price less applicable discounts.
- 2 The scope of the enterprise license is based on **22,908** annual discharges. If the number of annual discharges increase by ten percent (10%) or more during the Term, Solventum will invoice the additional fees at Solventum's list price less applicable discounts.

2. **The Software and Services for the Clinical Documentation Integrity – Engage One Nudges Solution** are to be provided to Client by Solventum in accordance with the terms and conditions of the Agreement, the attached Statement of Work, and the additional terms and conditions set forth below:

- A. Payment Schedule.**
1. **Implementation and Training, and Services.** The first year's Implementation and Training, and Services fees shall be invoiced as follows:

Milestone	Description	Invoice Code
50% upon Effective Date (non-refundable fee)	Bill upon Effective Date of Agreement/Amendment	EFFECTDATE
50% upon Go-Live	Bill upon Go-Live/Installation/Implementation/Delivery	GOLIVE

2. **Software.** 100% of the first year's software fees shall be invoiced upon Go-Live.
- B. **Proration Notice.** In consideration for Solventum offering special pricing for Clinical Documentation Integrity – Engage One Nudges Solution, and notwithstanding anything else in the Agreement to the contrary, upon Client's Go-Live Date on any module of Clinical Documentation Integrity – Engage One Nudges Solution, Solventum will invoice the pro-rated Year One fees to the next Annual Billing Cycle date. Upon that next Annual Billing Cycle date, Solventum will invoice Year Two as set forth above. Additionally, notwithstanding anything else in the Agreement, Client must commence the implementation within 90 days of the Execution Date of this Agreement/Amendment; or Solventum may increase license fees to list price.
- C. In consideration for Solventum offering special pricing for the Software listed above, Solventum requires a new commitment and extension to the current term of the Schedule 1-1 for an additional **Five (5) Years**, and the discount will continue throughout the extended term only.
3. **License Term Extension.** Subject to annual fee increases, if any, as set forth in the Agreement, Client and Solventum agree to extend the Term of this Schedule 1-1 and the License(s) granted hereunder for **Five (5) Years** beginning on the next Annual Billing Cycle date (the "Extended Term") following the installation of Clinical Documentation Integrity – Engage One Nudges Solution. After the Extended Term, this Schedule 1-1, and the License(s) granted hereunder shall continue as provided for under the applicable appendices and schedules of the Agreement.







O27521-21a8 Add-On Nudges with Current Fees Update Final 8.0_FINAL

Final Audit Report

2026-03-09

Created:	2026-03-06
By:	Israel Gomez (i.gomez@ruhealth.org)
Status:	Signed
Transaction ID:	CBJCHBCAABAARnxdoOatOKpzhIG32I9NSubtXYJ7fQQn

"O27521-21a8 Add-On Nudges with Current Fees Update Final 8.0_FINAL" History

-  Document created by Israel Gomez (i.gomez@ruhealth.org)
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-  Email viewed by esainz@rivco.org
2026-03-07 - 10:31:16 AM GMT- IP address: 18.232.9.50
-  Signer esainz@rivco.org entered name at signing as Esen Sainz
2026-03-09 - 5:40:36 PM GMT- IP address: 158.61.14.12
-  Document e-signed by Esen Sainz (esainz@rivco.org)
Signature Date: 2026-03-09 - 5:40:38 PM GMT - Time Source: server- IP address: 158.61.14.12
-  Agreement completed.
2026-03-09 - 5:40:38 PM GMT