

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



ITEM: 3.6
(ID # 30220)

MEETING DATE:
Tuesday, April 14, 2026

FROM : EXECUTIVE OFFICE AND RIVERSIDE COUNTY INFORMATION TECHNOLOGY

SUBJECT: EXECUTIVE OFFICE (EO) AND RIVERSIDE COUNTY INFORMATION TECHNOLOGY (RCIT): Ratify and Approve Amendment No. 2 to the Coordinated Care-System of Engagement Platform Design Agreement with Slalom, Inc. to add additional statement of work and to increase the contract amount by \$252,153 for the period between April 1, 2026 through June 30, 2026, All Districts. [\$252,153, up to \$51,000 in additional compensation for future requirements for the term of the Agreement - RivCoONE Budget Subfund 11210 - 100%] (4/5 Vote Required)

RECOMMENDED MOTION: That the Board of Supervisors:

1. Ratify and Approve Amendment No. 2 to the Coordinated Care-System of Engagement Platform Design Agreement with Slalom, Inc. to add additional statement of work and to increase the contract amount by \$252,153 for the period between April 1, 2026 through June 30, 2026 and authorize the Chair of the Board to execute the same on behalf of the County;
2. Approve and direct the Auditor-Controller to make the budget adjustments as shown on the Schedule A;

Continued on page 2

ACTION:4/5 Vote Required, Policy


Gustavo Vazquez

4/1/2026

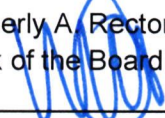

Tammi Graham, Integrated Health & Human Services Director

4/2/2026

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Perez, seconded by Supervisor Washington and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Medina, Spiegel, Washington, Perez, and Gutierrez
Nays: None
Absent: None
Date: April 14, 2026
xc: EO, RCIT

Kimberly A. Rector
Clerk of the Board
By: 
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

RECOMMENDED MOTION: That the Board of Supervisors:

3. Authorize the Purchasing Agent, in accordance with Ordinance 459, based on the availability of fiscal funding and as approved as to form by County Counsel to 1) sign amendments that exercise the options of the Agreement including modifications to the Statement of Work that stay within the intent of the Agreements and 2) sign amendments to the compensation provisions that do not exceed a total aggregate amount of \$51,000 for future unforeseen requirement for the term of the Agreements;
4. Direct the Purchasing Agent to issue a purchase order to Slalom for goods/services that do not exceed the Board approved amounts; and
5. Direct the Clerk of the Board to retain one (1) copy of each agreement and return two (2) copies of each to RCIT for distribution.

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$252,153	\$0	\$252,153	\$0
NET COUNTY COST	\$252,153	\$0	\$252,153	\$0
SOURCE OF FUNDS: RivCoONE Budget Subfund 11210 - 100%			Budget Adjustment:	Yes
			For Fiscal Year:	25/26

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

The Executive Office (EO) and Riverside County Information Technology (RCIT) recommend that the Board approve Amendment No. 2 with Slalom, Inc. and the budget adjustments to appropriations and estimated revenue, as outlined in Schedule A. These adjustments will support the continuity of service for development and implementation of additional features, delivered through a change order with Slalom Inc., for the RivCoONE Coordinated Care System and Enterprise Data Platform from April 1, 2026, through June 30, 2026.

On March 11, 2025, Agenda Item 3.22, the Board approved an agreement with Slalom to develop and implement a single integrated data information hub to support a coordinated care model within the county. The RivCoONE Coordinated Care System and Enterprise Data Platform establish the core technological infrastructure for data integration and care coordination. This includes the data lake, identity resolution, permissible data sharing across existing systems, and the RivCoONE Connect system. The solution is being developed in alignment with RCIT and Riverside University Health System (RUHS) information security and compliance requirements and is designed to support continued development, expansion, and optimization over time. Currently, the solution is being utilized by participating care coordinators from the Department of Public Social Services (DPSS)

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

and the Office on Aging (OOA). Additional departments are scheduled to begin utilizing the system over the next several months.

Working in partnership with the Executive Office RivCoONE team, Slalom, and RCIT, the proposed amendment outlines the scope of work to be completed for enhancing the RivCoONE Connect system and the Enterprise Data Platform over the next three months, as detailed in Resolution Number 2021-180. Approval of this request will support the continued development of additional platform features and facilitate the onboarding of additional Riverside County agencies into the RivCoONE platform.

Impact on Residents and Businesses

There is no negative impact on residents or businesses within the County of Riverside. The RivCoONE Connect system is being developed to enhance care coordination and service delivery for residents across the county. County staff will have the tools to support residents and their families in a holistic way with the goal of improving lives. The scope of work also includes designing system capabilities that will allow Community-Based Organizations (CBOs) to utilize the platform to receive referrals and coordinate services for county residents.

Additional Fiscal Information

Description	FY 24/25	FY 25/26	Total
Initial Contract Amount	\$1,200,000	\$4,000,000	\$5,200,000
Change Order	\$0	\$252,153	\$252,153
Total Costs	\$1,200,000	\$4,252,153	\$5,452,153

Contract History and Price Reasonableness

On June 15, 2023, County of Riverside Purchasing and Fleet Services, on behalf of RCIT, issued a Request for Information (RFI #ITARC-504) for the Data Integration Solution, with the purpose of seeking information from major technology providers capable of hosting the platform in various architectures. Responding vendor information was reviewed based on their market presence, credibility, and ability to deliver similar large-scale solutions. Based on this criteria, five vendors were invited to present to a committee comprised of representatives of participating Integrated Service Delivery (ISD) agencies, including the Department of Public Social Services (DPSS), Riverside University Healthcare System (RUHS), Office on Aging (OoA), Housing and Workforce Solutions (HWS), and RCIT. Those five vendors included Google, Microsoft, AWS, IBM, and Oracle. Based on the recommendations of the committee, AWS was identified as the primary platform.

After identifying Slalom Inc., Digital Transformation Team collaborated with RCIT and ISD representatives to define technical requirements and identify qualified infrastructure

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

development partners. After reviewing multiple firms, two finalists, Ignyte and Slalom, were invited to present their proposed architecture. The committee recommended Slalom based on their relevant experience, pricing model, and delivery certainty.

Understanding that a department may not award through an RFI process, RCIT partnered with Slalom via Single Source Justification.

The Board approved the agreement on March 11, 2025, under Agenda Item 3.22. Amendment No.1 was executed on December 30, 2025, extending the period of performance through March 23, 2027. Amendment No.2 will increase funding for the period of April 1, 2026 through June 30, 2026 to ensure continuity of service.

ATTACHMENTS:

- A. Schedule A
- B. Slalom Amendment No. 2
- C. Amendment No. 1 to Sole Source Justification No. 25-123

**Schedule A
FY 25/26 Budget Adjustment**

Increase Appropriations:

45500-7400100000-525440	Professional Services	\$252,153
-------------------------	-----------------------	-----------

Increase Estimated Revenues:

45500-7400100000-790500	Operating Transfer-In	\$252,153
-------------------------	-----------------------	-----------

Increase Appropriations:

11210-1111500000-551000	Operating Transfer-Out	\$252,153
-------------------------	------------------------	-----------

Decrease appropriations:

11210-1111500000-525440	Professional Services	\$252,153
-------------------------	-----------------------	-----------


Brett Austin, Supervising Accountant

4/3/2026


Melissa Curtis, Deputy Director of Purchasing and Fleet

4/8/2026


Alonzo Barrera, Principal Management Analyst

4/9/2026


Aaron Gettis, Chief Deputy County Counsel

4/9/2026

COUNTY OF RIVERSIDE
AMENDMENT NO. 2 TO THE AGREEMENT
WITH SLALOM, INC FOR COORDINATED CARE-SYSTEM OF ENGAGEMENT
PLATFORM DESIGN

Original Contract Term:	March 24, 2026 through March 23, 2027
Original Contract Amount:	\$5,200,000.00
Amended Contract Amount:	\$5,452,153.00
Contract ID:	ITARC-0001251

This Amendment No. 2 for the Coordinated Care-System of Engagement Platform Design Agreement between COUNTY OF RIVERSIDE and SLALOM, INC., (herein referred to as “Amendment No. 2”), is made and entered into by and between the County of Riverside a political subdivision of the State of California, (herein referred to as “COUNTY”), and SLALOM, INC., a Delaware corporation authorized to conduct business in State of California, (herein referred to as “CONTRACTOR”), sometimes collectively referred to as the “Parties”.

RECITALS

WHEREAS, the COUNTY and CONTRACTOR entered into that certain Agreement for Coordinated Care-System of Engagement Platform Design, Contract ID No. ITARC-0001251, executed on March 11, 2025, (herein referred to as “Agreement”).

WHEREAS, the COUNTY and CONTRACTOR amended the Agreement for the first time to renew the period of performance from March 24, 2026 through March 23, 2027.

WHEREAS, the COUNTY and CONTRACTOR now desire to amend the Agreement for the second time to add \$252,153 to the contract for the Coordinated Care-System of Engagement project and add Attachment 1 – Slalom Change Order (“CO”) 1 to reference the additional scope for this April 1, 2026 – June 30, 2026, Mid-Year project.

NOW, THEREFORE, for good and valuable consideration the receipt and adequacy of which is hereby acknowledged, the Parties agree as follows:

1. The above recitals are true and correct; they are incorporated herein by reference.
2. Section 3 “Compensation”, subsection 3.1 of the Agreement is amended to increase the compensation from Five Million Two Hundred Thousand (\$5,200,000) dollars to Five Million Four Hundred Fifty-two Thousand One Hundred Fifty-three (\$5,452,153) dollars.
3. Exhibit A “Statement of Work” of the Agreement is amended to include the Attachment 1 “Slalom Change Order 1” of this Amendment No. 2.
4. USE OF ELECTRONIC SIGNATURES: This amendment may be executed in any number of counterparts, each of which will be original, but all of which together will constitute one instrument. Each party of this Agreement agrees to the use of electronic signatures, such as digital signatures that meet the requirements of the California Uniform Electronic Transactions Act (“CUETA”) Cal. Civ. Code §§ 1633.1 to 1633.17), for executing this Agreement. The parties further agree that the electronic signatures of the parties included in this Agreement are intended to authenticate this

COUNTY OF RIVERSIDE
AMENDMENT NO. 2 TO THE AGREEMENT
WITH SLALOM, INC FOR COORDINATED CARE-SYSTEM OF ENGAGEMENT
PLATFORM DESIGN

writing and to have the same force and effect as manual signatures. Electronic signature means an electronic sound, symbol, or process attached to or logically associated with an electronic record and executed or adopted by a person with the intent to sign the electronic record pursuant to the CUETA as amended from time to time. The CUETA authorizes use of an electronic signature for transactions and contracts among parties in California, including a government agency. Digital signature means an electronic identifier, created by computer, intended by the party using it to have the same force and effect as the use of a manual signature, and shall be reasonably relied upon by the parties. For purposes of this section, a digital signature is a type of "electronic signature" as defined in subdivision (i) of Section 1633.2 of the Civil Code.

5. Capitalized Terms/Amendment to Prevail. Unless defined herein or the context requires otherwise, all capitalized terms herein shall have the meaning defined in the Agreement, as heretofore amended. The provisions of this Amendment No.02 shall prevail over any inconsistency or conflicting provisions of the Agreement, as heretofore amended, and shall supplement the remaining provisions thereof.
6. Miscellaneous. Except as amended or modified herein, all the terms of the Agreement shall remain in full force and effect and shall apply with the same force and effect. Time is of the essence in this Amendment No. 2 and the Agreement and each and all of their respective provisions. Subject to the provisions of the Agreement as to assignment, the agreements, conditions and provisions herein contained shall apply to and bind the heirs, executors, administrators, successors and assigns of the parties hereto. If any provisions of this Amendment No. 2 or the Agreement shall be determined to be illegal or unenforceable, such determination shall not affect any other provision of the Agreement and all such other provisions shall remain in full force and effect. The language in all parts of the Agreement shall be construed according to its normal and usual meaning and not strictly for or against either COUNTY or CONTRACTOR.
7. Effective Date. This Amendment No.2 shall not be binding or consummated until it is fully executed by the Parties.
8. CORPORATE SIGNERS: Pursuant to California Corporations Code Section 313, please provide signature of chairperson of the board, president, or any vice president, **and** the secretary, any assistant secretary, the chief financial officer, or any assistant treasurer. If providing only one signature, please also provide a resolution or other proof of delegated authority that shows signers can legally bind the corporation.
9. All other terms and conditions of the Agreement not modified herein shall remain unchanged.

COUNTY OF RIVERSIDE
AMENDMENT NO. 2 TO THE AGREEMENT
WITH SLALOM, INC FOR COORDINATED CARE-SYSTEM OF ENGAGEMENT
PLATFORM DESIGN

IN WITNESS WHEREOF, the Parties hereto have caused their duly authorized representatives to execute this Amendment No. 2.

COUNTY OF RIVERSIDE, a political
Subdivision of the State of California

By: Karen S. Spiegel
Karen Spiegel
Chair, Board of Supervisors

Dated: APR 14 2026

SLALOM, INC.
a Delaware corporation, authorized to
conduct business in the State of California

By: Karl Mehu
Name: Karl Mehu
Title: Senior Managing Director

Dated: 04/08/2026

ATTEST:
Kimberly Rector
Clerk of the Board

By: [Signature]
Deputy

APPROVED AS TO FORM:
Minh C Tran
County Counsel

By: [Signature]
Kristine Bell-Valdez
Supervising Deputy County Counsel

Dated: 4/8/26

COUNTY OF RIVERSIDE
AMENDMENT NO. 2 TO THE AGREEMENT
WITH SLALOM, INC FOR COORDINATED CARE-SYSTEM OF ENGAGEMENT
PLATFORM DESIGN

Attachment 1



CHANGE ORDER ("CO") 1

CONTRACTOR will continue to deliver services using an agile, iterative approach, working from a prioritized backlog and applying available capacity to deliver the highest-value outcomes within the approved budget.

Additional scope that may be prioritized for development during this period:

- Waiting Room – A lightweight, staff-facing check-in and intake experience that helps COUNTY staff quickly identify individuals, support walk-ins and scheduled visits, and streamline the flow into case management workflows.
- Resident Portal (v3) – The evolution of the Resident Portal is focused on updates that would provide residents with an authenticated login and identity verification to ensure appropriate access. Additionally, this feature may include the digital document upload to the resident's profile, and security/virus scanning for uploaded documents, ADA-compliant design.
- Manual Record Merge (v1) - This feature would enable users to indicate which records that they are seeing on the Connect UI, should be merged together. Downstream of this front-end process, authorized County staff would use the data to review and manually reconcile potential duplicate individual records.
- A public facing version of the Whole Person Health Score (WPHS) in a "calculator" type of format, which may allow for QR code enablement.
- Incremental CBO-related feature enhancements
- Onboarding and enablement support for additional departments and partners, such as:
 - RUHS-Behavioral Health
 - Housing Workforce Solution – Workforce Development
 - Probation
 - Veterans Services
 - First 5

Other small enhancements and refinements may be identified and prioritized through regular backlog grooming.

This work will be delivered using CONTRACTOR's standard agile delivery model. Specific features, sequencing, and depth of implementation will be determined collaboratively by COUNTY and CONTRACTOR based on priority, complexity, and available capacity during each sprint. No individual item listed above is guaranteed in full; rather, CONTRACTOR will deliver as much prioritized scope as can be reasonably completed within the agreed funding and timeframe.

COUNTY OF RIVERSIDE
 AMENDMENT NO. 2 TO THE AGREEMENT
 WITH SLALOM, INC FOR COORDINATED CARE-SYSTEM OF ENGAGEMENT
 PLATFORM DESIGN

The additional budget will cover:

Role	Hourly Rate	Estimated Hours	Estimated Fees
Accountable Exec	\$250	10.5	\$2,625
Sr. Solution Architect / SME	\$222	214	\$47,508
Sr. Solution Owner	\$196	160	\$31,360
Experience Design Architect	\$190	120	\$22,800
Engineering Lead	\$170	560	\$95,200
Sr. Engineer	\$159	240	\$38,160
Engineer, Sr. Analyst	\$145	100	\$14,500
Estimated Total Additional Fees for Service:			\$252,153

Riverside County

By: _____

Print: Martin Perez _____

Title: Assistant Chief Information Officer _____

Date: _____

Slalom

By: 
 By: [Karl Mehu \(Apr 8, 2026 16:27:55 PDT\)](#) _____

Print: Karl Mehu _____

Title: Senior Managing Director _____

Date: 04/08/2026 _____

KARAN CHANDRAN
Chief Information Officer

GUSTAVO VAZQUEZ
Chief Technology Officer

TRACY TILLMAN
Deputy Director Admin – IT

ANTHONY CHOGYOJI
Chief Information Security Officer



MARTIN PEREZ, ACIO
Enterprise Applications Bureau

SEAN ADAMS, ACIO
Technology Services Bureau

JOHN HASCHAK, ACIO
Converged Communications Bureau

SSJ No.: 25-123

Amendment No.: 1

Date: Thursday, April 2, 2026

From: Karan Chardran, Chief Information Officer

To: Purchasing Agent

Via: Krishna Lawrence, Administrative Services Analyst

Subject: Request for Coordinated Care-System of Engagement Platform Design
Slalom Change Order 2

Supporting Documents: indicate which are included in the request from the list below.

- Supplier Quote Supplier Sole Source Letter Final draft agreement
 Final draft Form 11 H-11 approved by RCIT/TSOC Grant Agreement
 Other: Slalom Change Order 2

1. Supplier Name: Slalom, Inc. Supplier ID: 0000267039

2. Reason or Justification for the Amendment:

The RivCoOne team, Slalom, and RCIT have collaboratively identified critical mid-year needs to be addressed between April and June 2026. As a result, this additional scope will provide the essential architectural digital design and software development services for the RivCoOne Coordinated Care System, per the following:

- **Waiting Room** – A lightweight, staff-facing check-in and intake experience that helps County staff quickly identify individuals, support walk-ins and scheduled visits, and streamline the flow into case management workflows.

- **Resident Portal (v3)** – The evolution of the Resident Portal is focused on updates that would provide residents with an authenticated login and identity verification to ensure appropriate access. Additionally, this feature may include the digital document upload to the resident’s profile, and security/virus scanning for uploaded documents, ADA-compliant design.
- **Manual Record Merge (v1)** - This feature would enable users to indicate which records that they are seeing on the Connect UI should be merged together. Downstream of this front-end process, authorized County staff would use the data to review and manually reconcile potential duplicate individual records.
- A public facing version of the Whole Person Health Score (WPHS) in a “calculator” type of format, which may allow for QR code enablement.
- Incremental CBO-related feature enhancements
- Onboarding and enablement support for additional departments and partners, such as:
 - RUHS-Behavioral Health
 - Housing Workforce Solution – Workforce Development
 - Probation
 - Veterans Services
 - First 5

3. Please include the initial costs from the prior reviewed assigned SSJ in the table below:

Description:	FY 24/25	FY 25/26	FY 26/27	FY 27/28	Total
One-time Costs:					
Slalom, Inc.	\$1,200,000.00	\$4,000,000.00	\$0.00	\$0.00	\$5,200,000.00
Total Costs					\$5,200,000.00

a. Amended goods and/or services costs must be identified below (if applicable):

Description:	FY 25/26	Total
Slalom, Inc. C/O 2 Total Cost	\$252,153.00	\$252,153.00
20% Contingency	\$51,000.00	\$51,000.00

4. Period of Performance: April 1, 2026, until June 30, 2026

Ratify Start Date (if applicable): April 1, 2026

Initial Term Start Date: March 24, 2026 End Date: March 23, 2027

Number of renewal options (please provide those options: (i.e., one year with an option to renew four additional one-year periods): One (1) final optional annual renewal term.

Aggregate Term/ End Date: March 23, 2028

5. Projected Board of Supervisor Date (if applicable): April 14, 2026

By signing below, I certify that all contractual and legal requirements to do business with the selected supplier has been fully vetted and approved.

<u>Gustavo Vazquez</u>	<u><i>Gustavo G. Vazquez</i></u>	<u>04/01/26</u>
Print Name	Department Head Signature (Executive Level Designee)	Date

.....

PCS Reviewed:

<u>Erika Woods</u>	<u><i>ERWOODS</i></u>	<u>4/2/2026</u>
Print Name	Signature	Date

Note: Once signed by the Department Head and PCS (signature lines above), the PCS will e-mail completed SSJ form with supporting documents to psources@rivco.org, and cc: Supervising PCS. Please reach out to your assigned PCS with any questions.

.....

The section below is to be completed by the Purchasing Agent or designee.

Purchasing Department Review and Comments: Approval contingent on CoCo approval of Contract Amendment.

<u><i>Stacy Orton</i></u>	<u>4/6/2026</u>	<u>25-123a</u>
Purchasing Agent Signature	Date	Tracking Number (Reference on Purchasing Documents)