

SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



ITEM: 3.2
(ID # 30188)

MEETING DATE:
Tuesday, April 28, 2026

FROM : ASSESSOR-COUNTY-CLERK-RECORDER

SUBJECT: SUBJECT: ASSESSOR COUNTY-CLERK RECORDER: Approval of the Simpler Platform Software Licenses and Maintenance Support Agreement with Simpler Systems, Inc., a California corporation, to provide software license and maintenance support services for enterprise application licenses for the property tax reporting system (CREST), without seeking competitive bids from April 1, 2026 through June 30, 2031 for the total aggregate Amount of \$358,000 with the option to renew for five (5) additional annual renewals through June 30, 2036, for a Total Aggregate Amount of \$345,000; All Districts. [Total Aggregate Contract Cost \$703,000; 100% Departmental Budget]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Approval of the Simpler Platform Software Licenses and Maintenance Support Agreement with Simpler Systems, Inc., a California corporation, to provide software license and maintenance support services for enterprise application licenses for the property tax reporting system (CREST), without seeking competitive bids from April 1, 2026 through June 30, 2031 for the total aggregate Amount of \$358,000 with the option to renew for five (5) additional annual renewals through June 30, 2036, for a Total Aggregate Amount of \$345,000; authorize the Chair of the Board to execute the Agreement on behalf of the County;
2. Authorize the Purchasing Agent, in accordance with Ordinance No. 459, based on the availability of fiscal funding and approved as to form by County Counsel to sign amendments that exercise the option(s) of the Agreement including modifications to the statement of work that stay within the intent of the Agreement; and
3. Direct the Purchasing Agent to issue Purchase Orders to Simpler Systems, Inc. for required goods/services that do not exceed the BOS approved total aggregate amount.

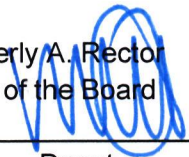
ACTION:Policy


Melissa Garcia 4/10/2026

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Washington, seconded by Supervisor Perez and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Medina, Spiegel, Washington, Perez, and Gutierrez
Nays: None
Absent: None
Date: April 28, 2026
xc: ACR

Kimberly A. Rector
Clerk of the Board
By: 
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$16,000	\$66,000	\$703,000	\$0
NET COUNTY COST	\$0	\$0	\$0	\$0
SOURCE OF FUNDS: 100% Departmental Funds			Budget Adjustment: No	
			For Fiscal Year: 25/26 – 35/36	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

The Assessor-County Clerk-Recorder (ACR) is seeking approval for a new agreement to continue receiving software licensing and maintenance support services from Simpler Systems. The Simpler Systems application enables the ACR to perform rapid, multidimensional data analysis that goes beyond the capabilities of static reports. This self-service functionality reduces reliance on ACR’s IT team by allowing business users to independently explore and analyze data, helping accelerate decision-making. Additionally, Simpler Systems data applications support consistent, centralized data definitions, ensuring that all ACR users analyze information using the same standardized data. Overall, Simpler Systems improves operational efficiency, enhances data accessibility, and empowers ACR to make more informed and strategic decisions.

Impact on Residents and Businesses

There is no negative impact on residents and businesses within the County of Riverside.

The ACR provides essential services to the public and government agencies, including filing fictitious business name statements, issuing marriage licenses, and creating and maintaining permanent records for all documents filed and recorded in Riverside County. The Simpler platform supports these services by enabling the ACR to monitor real-time metrics and more effectively measure performance and operational effectiveness over time.

Additional Fiscal Information

The total aggregate contract amount through June 30, 2036, is \$703,000

Description:	FY 25/26	FY 26/27	FY 27/28	FY 28/29	FY 29/30	FY 30/31	Total
Initial Term:							
Property Tax Maintenance License Fee	\$12,000	\$48,000	\$50,400	\$50,400	\$50,400	\$50,400	\$261,600
Simpler Tyler Eagle License and Maintenance	\$3,000	\$9,000	\$9,450	\$9,450	\$9,450	\$9,450	\$49,800
Power BI Interface	\$1,000	\$3,000	\$3,150	\$3,150	\$3,150	\$3,0150	\$16,600
Allow for additional licenses, services, and CPI increases		\$6,000	\$6,000	\$6,000	\$6,000	\$6,000	\$30,000
Initial Term Total:	\$16,000	\$66,000	\$69,000	\$69,000	\$69,000	\$69,000	\$358,000
	FY 31/32	FY 32/33	FY 33/34	FY 34/35	FY 35/36		Total
Optional Term Renewal:							

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STATE OF CALIFORNIA**

Property Tax Maintenance License Fee	\$50,400	\$50,400	\$50,400	\$50,400	\$50,400		\$252,000
Simpler Tyler Eagle License and Maintenance	\$9,450	\$9,450	\$9,450	\$9,450	\$9,450		\$47,250
Power BI Interface	\$3,150	\$3,150	\$3,150	\$3,150	\$3,150		\$15,750
Allow for additional licenses, services, and CPI increases	\$6,000	\$6,000	\$6,000	\$6,000	\$6,000		\$30,000
Optional Term Total:	\$69,000	\$69,000	\$69,000	\$69,000	\$69,000		\$345,000
Total Contract Amount							\$703,000

Contract History and Price Reasonableness

The Board of Supervisors formally approved the Professional Services Agreement for a property tax reporting system with Simpler Systems, Inc. on July 13, 2015, via Agenda Item No. 3.11. On October 25, 2021, Purchasing approved the Single Source Justification for the department to purchase an enterprise application license and services and continue maintenance and continued maintenance support. On December 6, 2022, Purchasing approved Single Sole Source Justification via approval No. 23-097 for the continued licenses, and maintenance support for licenses for the CREST system.

Simpler Systems, Inc. has not increased their monthly pricing since the inception of the system in 2015. Approval of this action item and Single Sole Source Justification #26-132 will ensure continued software licensing and maintenance support services.

ATTACHMENTS:

1. Professional Service Agreement with Simpler Systems, Inc.
2. Single Source Justification Tracking # 26-132


Melissa Curtis, Deputy Director of Purchasing and Fleet 4/15/2026


Aaron Gettis, Chief Deputy County Counsel 4/16/2026

**SIMPLER PLATFORM SOFTWARE LICENSES AND MAINTENANCE SUPPORT
AGREEMENT**

between

COUNTY OF RIVERSIDE

and

SIMPLER SYSTEMS, INC.



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This Agreement, made and entered by and between Simper Systems, Inc., a California corporation (herein referred to as "CONTRACTOR"), and the COUNTY OF RIVERSIDE, on behalf of its Assessor-County Clerk-Recorder, a political subdivision of the State of California (herein referred to as "COUNTY"). The parties agree as follows:

1. Description of Services

1.1 CONTRACTOR shall provide all services as outlined and specified in Exhibit A, Scope of Services, at the prices stated in Exhibit B, Payment Provisions.

1.2 CONTRACTOR represents that it has the skills, experience, and knowledge necessary to perform under this Agreement and the COUNTY relies upon this representation. CONTRACTOR shall perform to the satisfaction of the COUNTY and in conformance to and consistent with the highest standards of firms/professionals in the same discipline in the State of California.

1.3 CONTRACTOR affirms that it is fully apprised of all of the work to be performed under this Agreement; and the CONTRACTOR agrees it can properly perform this work at the prices stated in Exhibit B. CONTRACTOR is not to perform services or provide products outside of the Agreement.

1.4 Acceptance by the COUNTY of the CONTRACTOR's performance under this Agreement does not operate as a release of CONTRACTOR's responsibility for full compliance with the terms of this Agreement.

2. Period of Performance

2.1 This Agreement shall be effective upon signature of this Agreement by both parties and continues in effect through June 30, 2032, with the County having the option to renew for up to five (5) additional and consecutive one-year periods, to be memorialized by written amendment signed by the authorized representatives of both parties, unless terminated earlier. CONTRACTOR shall commence performance upon signature of this Agreement by both parties and shall diligently and continuously perform thereafter. The Riverside County Board of Supervisors is the only authority that may obligate the COUNTY to a multi-year agreement.

3. Compensation

3.1 The COUNTY shall pay the CONTRACTOR for services performed, products provided and expenses incurred in accordance with the terms of Exhibit B, Payment Provisions. Maximum payments by COUNTY to CONTRACTOR shall not exceed the total aggregate amount of seven hundred three thousand dollars (\$703,000) including all expenses. The COUNTY is not responsible for any fees or costs incurred above or beyond the contracted amount and shall have no obligation to purchase any specified amount of

services or products. To order services or products, COUNTY shall issue a Purchase Order to CONTRACTOR specifying the amount of services or products. CONTRACTOR shall not perform services or provide products unless it has received a Purchase Order signed by an authorized representative of COUNTY. Unless otherwise specifically stated in Exhibit B, COUNTY shall not be responsible for payment of any of CONTRACTOR's expenses related to this Agreement.

3.2 No price increases will be permitted during the first year of this Agreement (If applicable). All price decreases (for example, if CONTRACTOR offers lower prices to another governmental entity) will automatically be extended to the COUNTY. The COUNTY requires written proof satisfactory to COUNTY of cost increases prior to any approved price adjustment. After the first year of the award, a minimum of 30-days advance notice in writing is required to be considered and approved by COUNTY. No retroactive price adjustments will be considered. Any price increases must be stated in a written amendment to this Agreement. The net dollar amount of profit will remain firm during the period of the Agreement. Annual increases shall not exceed the Consumer Price Index for Riverside-San Bernardino-Ontario, CA and be subject to satisfactory performance review by the COUNTY and approved (if needed) for budget funding by the Board of Supervisors.

3.3 CONTRACTOR shall be paid only in accordance with an invoice submitted to COUNTY by CONTRACTOR within fifteen (15) days from the last day of each calendar month, and COUNTY shall pay the invoice within thirty (30) working days from the date of receipt of the invoice. Payment shall be made to CONTRACTOR only after services have been rendered or delivery of materials or products, and acceptance has been made by COUNTY. Prepare invoices in duplicate. For this Agreement, send the original and duplicate copies of invoices to:

Riverside County Assessor-County Clerk-Recorder

FiscalAccountingHelpDesk@asrclkrec.com

procurementhelpdesk@asrclkrec.com

- a) Each invoice shall contain a minimum of the following information: invoice number and date; remittance address; bill-to and ship-to addresses of ordering department/division; Agreement number (ASARC-92003-004-06/36); quantities; item descriptions, unit prices, extensions, sales/use tax if applicable, and an invoice total.
- b) Invoices shall be rendered monthly in arrears.

3.4 The COUNTY obligation for payment of this Agreement beyond the current fiscal year end is contingent upon and limited by the availability of COUNTY funding from which payment can be made. In the State of California, government agencies are not allowed to pay excess interest and late charges, per

Government Code, Section 926.10. No legal liability on the part of the COUNTY shall arise for payment beyond June 30 of each calendar year unless funds are made available for such payment. In the event that such funds are not forthcoming for any reason, COUNTY shall immediately notify CONTRACTOR in writing; and this Agreement shall be deemed terminated, have no further force, and effect.

4. Alteration or Changes to the Agreement

4.1 The Board of Supervisors and the COUNTY Purchasing Agent and/or his designee is the only authorized COUNTY representatives who may at any time, by written order, alter this Agreement. If any such alteration causes an increase or decrease in the cost of, or the time required for the performance under this Agreement, an equitable adjustment shall be made in the Agreement price or delivery schedule, or both, and the Agreement shall be modified by written amendment accordingly.

4.2 Any claim by the CONTRACTOR for additional payment related to this Agreement shall be made in writing by the CONTRACTOR within thirty (30) days of when the CONTRACTOR has or should have notice of any actual or claimed change in the work, which results in additional and unanticipated cost to the CONTRACTOR. If the COUNTY Purchasing Agent decides that the facts provide sufficient justification, he may authorize additional payment to the CONTRACTOR pursuant to the claim. Nothing in this section shall excuse the CONTRACTOR from proceeding with performance of the Agreement even if there has been a change.

5. Termination

5.1 COUNTY may terminate this Agreement without cause upon thirty (30) days written notice served upon the CONTRACTOR stating the extent and effective date of termination.

5.2 COUNTY may, upon five (5) days written notice, terminate this Agreement for CONTRACTOR's default, if CONTRACTOR refuses or fails to comply with the terms of this Agreement or fails to make progress that may endanger performance and does not immediately cure such failure. In the event of such termination, the COUNTY may proceed with the work in any manner deemed proper by COUNTY.

5.3 After receipt of the notice of termination, CONTRACTOR shall:

- (a) Stop all work under this Agreement on the date specified in the notice of termination; and
- (b) Transfer to COUNTY and deliver in the manner as directed by COUNTY any materials, reports or other products, which, if the Agreement had been completed or continued, would have been required to be furnished to COUNTY.

5.4 After termination, COUNTY shall make payment only for CONTRACTOR's performance up to the date of termination in accordance with this Agreement.

5.5 CONTRACTOR's rights under this Agreement shall terminate (except for fees accrued prior to the date of termination) upon dishonesty or a willful or material breach of this Agreement by CONTRACTOR; or in the event of CONTRACTOR's unwillingness or inability for any reason whatsoever to perform the terms of this Agreement. In such event, CONTRACTOR shall not be entitled to any further compensation under this Agreement.

5.6 If the Agreement is federally or State funded, CONTRACTOR cannot be debarred from the System for Award Management (SAM). CONTRACTOR must notify the COUNTY immediately of a debarment. Reference: System for Award Management (SAM) at <https://www.sam.gov> for Central Contractor Registry (CCR), Federal Agency Registration (Fedreg), Online Representations and Certifications Application, and Excluded Parties List System (EPLS)). Excluded Parties Listing System (EPLS) (<http://www.epls.gov>) (Executive Order 12549, 7 CFR Part 3017, 45 CFR Part 76, and 44 CFR Part 17). The System for Award Management (SAM) is the Official U.S. Government system that consolidated the capabilities of CCR/FedReg, ORCA, and EPLS.

5.7 The rights and remedies of COUNTY provided in this section shall not be exclusive and are in addition to any other rights and remedies provided by law or this Agreement.

6. Ownership/Use of Contract Materials and Products

The CONTRACTOR agrees that all materials, reports or products in any form, including electronic, created by CONTRACTOR for which CONTRACTOR has been compensated by COUNTY pursuant to this Agreement shall be the sole property of the COUNTY. The material, reports or products may be used by the COUNTY for any purpose that the COUNTY deems to be appropriate, including, but not limit to, duplication and/or distribution within the COUNTY or to third parties. CONTRACTOR agrees not to release or circulate in whole or part such materials, reports, or products without prior written authorization of the COUNTY.

7. Conduct of Contractor

7.1 The CONTRACTOR covenants that it presently has no interest, including, but not limited to, other projects or contracts, and shall not acquire any such interest, direct or indirect, which would conflict in any manner or degree with CONTRACTOR's performance under this Agreement. The CONTRACTOR further covenants that no person or subcontractor having any such interest shall be employed or retained by CONTRACTOR under this Agreement. The CONTRACTOR agrees to inform the COUNTY of all the

CONTRACTOR's interests, if any, which are or may be perceived as incompatible with the COUNTY's interests.

7.2 The CONTRACTOR shall not, under circumstances which could be interpreted as an attempt to influence the recipient in the conduct of his/her duties, accept any gratuity or special favor from individuals or firms with whom the CONTRACTOR is doing business or proposing to do business, in accomplishing the work under this Agreement.

7.3 The CONTRACTOR or its employees shall not offer gifts, gratuity, favors, and entertainment directly or indirectly to COUNTY employees.

8. Inspection of Service; Quality Control/Assurance

8.1 All performance (which includes services, workmanship, materials, supplies and equipment furnished or utilized in the performance of this Agreement) shall be subject to inspection and test by the COUNTY or other regulatory agencies at all times. The CONTRACTOR shall provide adequate cooperation to any inspector or other COUNTY representative to permit him/her to determine the CONTRACTOR's conformity with the terms of this Agreement. If any services performed or products provided by CONTRACTOR are not in conformance with the terms of this Agreement, the COUNTY shall have the right to require the CONTRACTOR to perform the services or provide the products in conformance with the terms of the Agreement at no additional cost to the COUNTY. When the services to be performed or the products to be provided are of such nature that the difference cannot be corrected; the COUNTY shall have the right to: (1) require the CONTRACTOR immediately to take all necessary steps to ensure future performance in conformity with the terms of the Agreement; and/or (2) reduce the Agreement price to reflect the reduced value of the services performed or products provided. The COUNTY may also terminate this Agreement for default and charge to CONTRACTOR any costs incurred by the COUNTY because of the CONTRACTOR's failure to perform.

8.2 CONTRACTOR shall establish adequate procedures for self-monitoring and quality control and assurance to ensure proper performance under this Agreement; and shall permit a COUNTY representative or other regulatory official to monitor, assess, or evaluate CONTRACTOR's performance under this Agreement at any time, upon reasonable notice to the CONTRACTOR.

9. Independent Contractor/Employment Eligibility

9.1 The CONTRACTOR is, for purposes relating to this Agreement, an independent contractor and shall not be deemed an employee of the COUNTY. It is expressly understood and agreed that the CONTRACTOR (including its employees, agents, and subcontractors) shall in no event be entitled to any

benefits to which COUNTY employees are entitled, including but not limited to overtime, any retirement benefits, worker's compensation benefits, and injury leave or other leave benefits. There shall be no employer-employee relationship between the parties; and CONTRACTOR shall hold COUNTY harmless from any and all claims that may be made against COUNTY based upon any contention by a third party that an employer-employee relationship exists by reason of this Agreement. It is further understood and agreed by the parties that CONTRACTOR in the performance of this Agreement is subject to the control or direction of COUNTY merely as to the results to be accomplished and not as to the means and methods for accomplishing the results.

9.2 CONTRACTOR warrants that it shall make its best effort to fully comply with all federal and state statutes and regulations regarding the employment of aliens and others and to ensure that employees performing work under this Agreement meet the citizenship or alien status requirement set forth in federal statutes and regulations. CONTRACTOR shall obtain, from all employees performing work hereunder, all verification and other documentation of employment eligibility status required by federal or state statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986, 8 U.S.C. §1324 et seq., as they currently exist and as they may be hereafter amended. CONTRACTOR shall retain all such documentation for all covered employees, for the period prescribed by the law.

9.3 Ineligible Person shall be any individual or entity who: Is currently excluded, suspended, debarred or otherwise ineligible to participate in the federal health care programs; or has been convicted of a criminal offense related to the provision of health care items or services and has not been reinstated in the federal health care programs after a period of exclusion, suspension, debarment, or ineligibility.

9.4 CONTRACTOR shall screen prospective Covered Individuals prior to hire or engagement. CONTRACTOR shall not hire or engage any Ineligible Person to provide services directly relative to this Agreement. CONTRACTOR shall screen all current Covered Individuals within sixty (60) days of execution of this Agreement to ensure that they have not become Ineligible Persons unless CONTRACTOR has performed such screening on same Covered Individuals under a separate agreement with COUNTY within the past six (6) months. Covered Individuals shall be required to disclose to CONTRACTOR immediately any debarment, exclusion or other event that makes the Covered Individual an Ineligible Person. CONTRACTOR shall notify COUNTY within five (5) business days after it becomes aware if a Covered Individual providing services directly relative to this Agreement becomes debarred, excluded or otherwise becomes an Ineligible Person.

9.5 CONTRACTOR acknowledges that Ineligible Persons are precluded from providing federal and state funded health care services by contract with COUNTY in the event that they are currently sanctioned or excluded by a federal or state law enforcement regulatory or licensing agency. If CONTRACTOR becomes aware that a Covered Individual has become an Ineligible Person, CONTRACTOR shall remove such individual from responsibility for, or involvement with, COUNTY business operations related to this Agreement.

9.6 CONTRACTOR shall notify COUNTY within five (5) business days if a Covered Individual or entity is currently excluded, suspended or debarred, or is identified as such after being sanction screened. Such individual or entity shall be promptly removed from participating in any activity associated with this Agreement.

10. Subcontract for Work or Services

No contract shall be made by the CONTRACTOR with any other party for furnishing any of the work or services under this Agreement without the prior written approval of the COUNTY; but this provision shall not require the approval of contracts of employment between the CONTRACTOR and personnel assigned under this Agreement, or for parties named in the proposal and agreed to under this Agreement.

11. Disputes

11.1 The parties shall attempt to resolve any disputes amicably at the working level. If that is not successful, the dispute shall be referred to the senior management of the parties. Any dispute relating to this Agreement, which is not resolved by the parties, shall be decided by the COUNTY's Purchasing Department's Compliance Contract Officer who shall furnish the decision in writing. The decision of the COUNTY's Compliance Contract Officer shall be final and conclusive unless determined by a court of competent jurisdiction to have been fraudulent, capricious, arbitrary, or so grossly erroneous to imply bad faith. The CONTRACTOR shall proceed diligently with the performance of this Agreement pending the resolution of a dispute.

11.2 Prior to the filing of any legal action related to this Agreement, the parties shall be obligated to attend a mediation session in Riverside County before a neutral third party mediator. A second mediation session shall be required if the first session is not successful. The parties shall share the cost of the mediations.

12. Licensing and Permits

CONTRACTOR shall comply with all State or other licensing requirements, including but not limited to the provisions of Chapter 9 of Division 3 of the Business and Professions Code. All licensing requirements shall be met at the time proposals are submitted to the COUNTY. CONTRACTOR warrants that it has all necessary permits, approvals, certificates, waivers and exemptions necessary for performance of this Agreement as required by the laws and regulations of the United States, the State of California, the County of Riverside and all other governmental agencies with jurisdiction, and shall maintain these throughout the term of this Agreement.

13. Use By Other Political Entities

The CONTRACTOR agrees to extend the same pricing, terms, and conditions as stated in this Agreement to each and every political entity, special district, and related non-profit entity in Riverside County. It is understood that other entities shall make purchases in their own name, make direct payment, and be liable directly to the CONTRACTOR; and COUNTY shall in no way be responsible to CONTRACTOR for other entities' purchases.

14. Non-Discrimination

CONTRACTOR shall not discriminate in the provision of services, allocation of benefits, accommodation in facilities, or employment of personnel on the basis of ethnic group identification, race, religious creed, color, national origin, ancestry, physical handicap, medical condition, marital status or sex in the performance of this Agreement; and, to the extent they shall be found to be applicable hereto, shall comply with the provisions of the California Fair Employment and Housing Act (Gov. Code 12900 et. seq), the Federal Civil Rights Act of 1964 (P.L. 88-352), the Americans with Disabilities Act of 1990 (42 U.S.C. §12101 et seq.) and all other applicable laws or regulations.

15. Records and Documents

CONTRACTOR shall make available, upon written request by any duly authorized Federal, State, or COUNTY agency, a copy of this Agreement and such books, documents and records as are necessary to certify the nature and extent of the CONTRACTOR's costs related to this Agreement. All such books, documents and records shall be maintained by CONTRACTOR for at least five (5) years following termination of this Agreement and be available for audit by the COUNTY. CONTRACTOR shall provide to the COUNTY reports and information related to this Agreement as requested by COUNTY.

16. Confidentiality

16.1 The CONTRACTOR shall not use for personal gain or make other improper use of privileged or confidential information which is acquired in connection with this Agreement. The term “privileged or confidential information” includes but is not limited to: unpublished or sensitive technological or scientific information; medical, personnel, or security records; anticipated material requirements or pricing/purchasing actions; COUNTY information or data which is not subject to public disclosure; COUNTY operational procedures; and knowledge of selection of contractors, subcontractors or suppliers in advance of official announcement.

16.2 The CONTRACTOR shall protect from unauthorized disclosure names and other identifying information concerning persons receiving services pursuant to this Agreement, except for general statistical information not identifying any person. The CONTRACTOR shall not use such information for any purpose other than carrying out the CONTRACTOR’s obligations under this Agreement. The CONTRACTOR shall promptly transmit to the COUNTY all third party requests for disclosure of such information. The CONTRACTOR shall not disclose, except as otherwise specifically permitted by this Agreement or authorized in advance in writing by the COUNTY, any such information to anyone other than the COUNTY. For purposes of this paragraph, identity shall include, but not be limited to, name, identifying number, symbol, or other identifying particulars assigned to the individual, such as finger or voice print or a photograph.

17. Administration/Contract Liaison

The COUNTY Purchasing Agent, or designee, shall administer this Agreement on behalf of the COUNTY. The Purchasing Department is to serve as the liaison with CONTRACTOR in connection with this Agreement.

18. Notices

All correspondence and notices required or contemplated by this Agreement shall be delivered to the respective parties at the addresses set forth below and are deemed submitted two (2) days after their deposit in the United States mail, postage prepaid:

COUNTY OF RIVERSIDE

Assessor-County Clerk-Recorder
Attn: Procurement
P.O. Box 751
Riverside, CA 92502

CONTRACTOR

Simpler Systems, Inc.
Attn: Rick Schaffer
P.O. Box 2303
Santa Barbara, CA 93120

19. Force Majeure

If either party is unable to comply with any provision of this Agreement due to causes beyond its reasonable control, and which could not have been reasonably anticipated, such as acts of God, acts of war, civil disorders, or other similar acts, such party shall not be held liable for such failure to comply.

20. EDD Reporting Requirements

In order to comply with child support enforcement requirements of the State of California, the COUNTY may be required to submit a Report of Independent Contractor(s) form **DE 542** to the Employment Development Department. The CONTRACTOR agrees to furnish the required data and certifications to the COUNTY within ten (10) days of notification of award of Agreement when required by the EDD. This data will be transmitted to governmental agencies charged with the establishment and enforcement of child support orders. Failure of the CONTRACTOR to timely submit the data and/or certificates required may result in the contract being awarded to another contractor. In the event a contract has been issued, failure of the CONTRACTOR to comply with all federal and state reporting requirements for child support enforcement or to comply with all lawfully served Wage and Earnings Assignments Orders and Notices of Assignment shall constitute a material breach of Agreement. If CONTRACTOR has any questions concerning this reporting requirement, please call (916) 657-0529. CONTRACTOR should also contact its local Employment Tax Customer Service Office listed in the telephone directory in the State Government section under "Employment Development Department" or access their Internet site at www.edd.ca.gov.

21. Hold Harmless/Indemnification

21.1 CONTRACTOR shall indemnify and hold harmless the County of Riverside, its Agencies, Districts, Special Districts and Departments, their respective directors, officers, Board of Supervisors, elected and appointed officials, employees, agents and representatives (individually and collectively hereinafter referred to as Indemnitees) from any liability, action, claim or damage whatsoever, based or asserted upon any services of CONTRACTOR, its officers, employees, subcontractors, agents or representatives arising out of or in any way relating to this Agreement, including but not limited to property damage, bodily injury, or death or any other element of any kind or nature. CONTRACTOR shall defend the Indemnitees at its sole expense including all costs and fees (including, but not limited to, attorney fees, cost of investigation, defense and settlements or awards) in any claim or action based upon such acts, omissions or services.

21.2 With respect to any action or claim subject to indemnification herein by CONTRACTOR, CONTRACTOR shall, at their sole cost, have the right to use counsel of their own choice and shall have the right to adjust, settle, or compromise any such action or claim without the prior consent of COUNTY; provided, however, that any such adjustment, settlement or compromise in no manner whatsoever limits or circumscribes CONTRACTOR's indemnification to Indemnitees as set forth herein.

21.3 CONTRACTOR's obligation hereunder shall be satisfied when CONTRACTOR has provided to COUNTY the appropriate form of dismissal relieving COUNTY from any liability for the action or claim involved.

21.4 The specified insurance limits required in this Agreement shall in no way limit or circumscribe CONTRACTOR's obligations to indemnify and hold harmless the Indemnitees herein from third party claims.

22. Insurance

22.1 Without limiting or diminishing the CONTRACTOR's obligation to indemnify or hold the COUNTY harmless, CONTRACTOR shall procure and maintain or cause to be maintained, at its sole cost and expense, the following insurance coverage's during the term of this Agreement. As respects to the insurance section only, the COUNTY herein refers to the County of Riverside, its Agencies, Districts, Special Districts, and Departments, their respective directors, officers, Board of Supervisors, employees, elected or appointed officials, agents, or representatives as Additional Insureds.

A. Workers' Compensation:

If the CONTRACTOR has employees as defined by the State of California, the CONTRACTOR shall maintain statutory Workers' Compensation Insurance (Coverage A) as prescribed by the laws of the State of California. Policy shall include Employers' Liability (Coverage B) including Occupational Disease with limits not less than \$1,000,000 per person per accident. The policy shall be endorsed to waive subrogation in favor of The County of Riverside.

B. Commercial General Liability:

Commercial General Liability insurance coverage, including but not limited to, premises liability, unmodified contractual liability, products and completed operations liability, personal and advertising injury, and cross liability coverage, covering claims which may arise from or out of CONTRACTOR's performance of its obligations hereunder. Policy shall name the COUNTY as Additional Insured. Policy's limit of liability shall not be less than \$2,000,000 per occurrence combined single limit. If such insurance

contains a general aggregate limit, it shall apply separately to this Agreement or be no less than two (2) times the occurrence limit.

C. Vehicle Liability:

If vehicles or mobile equipment is used in the performance of the obligations under this Agreement, then CONTRACTOR shall maintain liability insurance for all owned, non-owned, or hired vehicles so used in an amount not less than \$1,000,000 per occurrence combined single limit. If such insurance contains a general aggregate limit, it shall apply separately to this Agreement or be no less than two (2) times the occurrence limit. Policy shall name the COUNTY as Additional Insureds.

E. Cyber Liability Insurance:

CONTRACTOR shall procure and maintain Cyber Liability Insurance with limits not less than \$2,000,000 per occurrence or claim, \$2,000,000 aggregate. Coverage shall be sufficiently broad to respond to the duties and obligations as is undertaken by CONTRACTOR in this Agreement and shall include, but not be limited to, claims involving infringement of intellectual property, including but not limited to infringement of copyright, trademark, trade dress, invasion of privacy violations, information theft, damage to or destruction of electronic information, release of private information, alteration of electronic information, extortion and network security. The policy shall provide coverage for breach response costs as well as regulatory fines and penalties as well as credit monitoring expenses with limits sufficient to respond to these obligations.

F. General Insurance Provisions - All lines:

1) Any insurance carrier providing insurance coverage hereunder shall be admitted to the State of California and have an A M BEST rating of not less than A: VIII (A:8) unless such requirements are waived, in writing, by the COUNTY Risk Manager. If the COUNTY's Risk Manager waives a requirement for a particular insurer such waiver is only valid for that specific insurer and only for one policy term.

2) The CONTRACTOR must declare its insurance self-insured retention for each coverage required herein. If any such self-insured retention exceeds \$500,000 per occurrence each such retention shall have the prior written consent of the COUNTY Risk Manager before the commencement of operations under this Agreement. Upon notification of self-insured retention unacceptable to the COUNTY, and at the election of the COUNTY's Risk Manager, CONTRACTOR's carriers shall either; 1) reduce or eliminate such self-insured retention as respects this Agreement with the COUNTY, or 2) procure a bond which guarantees payment of losses and related investigations, claims administration, and defense costs and expenses.

3) CONTRACTOR shall cause CONTRACTOR's insurance carrier(s) to furnish the County of Riverside with either 1) a properly executed original Certificate(s) of Insurance and certified original copies of Endorsements effecting coverage as required herein, and 2) if requested to do so orally or in writing by the COUNTY Risk Manager, provide original Certified copies of policies including all Endorsements and all attachments thereto, showing such insurance is in full force and effect. Further, said Certificate(s) and policies of insurance shall contain the covenant of the insurance carrier(s) that thirty (30) days written notice shall be given to the County of Riverside prior to any material modification, cancellation, expiration or reduction in coverage of such insurance. In the event of a material modification, cancellation, expiration, or reduction in coverage, this Agreement shall terminate forthwith, unless the County of Riverside receives, prior to such effective date, another properly executed original Certificate of Insurance and original copies of endorsements or certified original policies, including all endorsements and attachments thereto evidencing coverage's set forth herein and the insurance required herein is in full force and effect. CONTRACTOR shall not commence operations until the COUNTY has been furnished original Certificate (s) of Insurance and certified original copies of endorsements and if requested, certified original policies of insurance including all endorsements and any and all other attachments as required in this Section. An individual authorized by the insurance carrier shall sign the original endorsements for each policy and the Certificate of Insurance.

4) It is understood and agreed to by the parties hereto that the CONTRACTOR's insurance shall be construed as primary insurance, and the COUNTY's insurance and/or deductibles and/or self-insured retention's or self-insured programs shall not be construed as contributory.

5) If, during the term of this Agreement or any extension thereof, there is a material change in the scope of services; or, there is a material change in the equipment to be used in the performance of the scope of work; or, the term of this Agreement, including any extensions thereof, exceeds five (5) years; the COUNTY reserves the right to adjust the types of insurance and the monetary limits of liability required under this Agreement, if in the COUNTY Risk Manager's reasonable judgment, the amount or type of insurance carried by the CONTRACTOR has become inadequate.

6) CONTRACTOR shall pass down the insurance obligations contained herein to all tiers of subcontractors working under this Agreement.

7) The insurance requirements contained in this Agreement may be met with a program(s) of self-insurance acceptable to the COUNTY.

8) CONTRACTOR agrees to notify COUNTY of any claim by a third party or any incident or event that may give rise to a claim arising from the performance of this Agreement.

23. General

23.1 CONTRACTOR shall not delegate or assign any interest in this Agreement, whether by operation of law or otherwise, without the prior written consent of COUNTY. Any attempt to delegate or assign any interest herein shall be deemed void and of no force or effect.

23.2 Any waiver by COUNTY of any breach of any one or more of the terms of this Agreement shall not be construed to be a waiver of any subsequent or other breach of the same or of any other term of this Agreement. Failure on the part of COUNTY to require exact, full, and complete compliance with any terms of this Agreement shall not be construed as in any manner changing the terms or preventing COUNTY from enforcement of the terms of this Agreement.

23.3 In the event the CONTRACTOR receives payment under this Agreement, which is later disallowed by COUNTY for nonconformance with the terms of the Agreement, the CONTRACTOR shall promptly refund the disallowed amount to the COUNTY on request; or at its option the COUNTY may offset the amount disallowed from any payment due to the CONTRACTOR.

23.4 CONTRACTOR shall not provide partial delivery or shipment of services or products unless specifically stated in the Agreement.

23.5 CONTRACTOR shall not provide any services or products subject to any chattel mortgage or under a conditional sales contract or other agreement by which an interest is retained by a third party. The CONTRACTOR warrants that it has good title to all materials or products used by CONTRACTOR or provided to COUNTY pursuant to this Agreement, free from all liens, claims, or encumbrances.

23.6 Nothing in this Agreement shall prohibit the COUNTY from acquiring the same type or equivalent equipment, products, materials or services from other sources, when deemed by the COUNTY to be in its best interest. The COUNTY reserves the right to purchase more or less than the quantities specified in this Agreement.

23.7 The COUNTY agrees to cooperate with the CONTRACTOR in the CONTRACTOR's performance under this Agreement, including, if stated in the Agreement, providing the CONTRACTOR with reasonable facilities and timely access to COUNTY data, information, and personnel.

23.8 CONTRACTOR shall comply with all applicable Federal, State and local laws and regulations. CONTRACTOR will comply with all applicable COUNTY policies and procedures. In the

event that there is a conflict between the various laws or regulations that may apply, the CONTRACTOR shall comply with the more restrictive law or regulation.

23.9 CONTRACTOR shall comply with all air pollution control, water pollution, safety and health ordinances, statutes, or regulations, which apply to performance under this Agreement.

23.10 CONTRACTOR shall comply with all requirements of the Occupational Safety and Health Administration (OSHA) standards and codes as set forth by the U.S. Department of Labor and the State of California (Cal/OSHA).

23.11 This Agreement shall be governed by the laws of the State of California. Any legal action related to the performance or interpretation of this Agreement shall be filed only in the Superior Court of the State of California located in Riverside, California, and the parties waive any provision of law providing for a change of venue to another location. In the event any provision in this Agreement is held by a court of competent jurisdiction to be invalid, void, or unenforceable, the remaining provisions will nevertheless continue in full force without being impaired or invalidated in any way.

23.12 This Agreement, including any attachments or exhibits, constitutes the entire agreement of the parties with respect to its subject matter and supersedes all prior and contemporaneous representations, proposals, discussions and communications, whether oral or in writing. This Agreement may be changed or modified only by a written amendment signed by authorized representatives of both parties.

23.13 This Agreement may be executed in any number of counterparts, each of which will be an original, but all of which together will constitute one instrument. Each party to this Agreement agrees to the use of electronic signatures, such as digital signatures that meet the requirements of the California Uniform Electronic Transactions Act ("CUETA") (Cal. Civ. Code §§ 1633.1 to 1633.17), for executing this Agreement. The parties further agree that the electronic signatures of the parties included in this Agreement are intended to authenticate this writing and to have the same force and effect as manual signatures. Electronic signature means an electronic sound, symbol, or process attached to or logically associated with an electronic record and executed or adopted by a person with the intent to sign the electronic record pursuant to the CUETA as amended from time to time. The CUETA authorizes use of an electronic signature for transactions and contracts among parties in California, including a government agency. Digital signature means an electronic identifier, created by computer, intended by the party using it to have the same force and effect as the use of a manual signature, and shall be reasonably relied upon by the parties. For purposes of this section, a digital signature is a type of "electronic signature" as defined in subdivision (i) of Section 1633.2 of the Civil Code.

IN WITNESS WHEREOF, the parties hereto have caused their duly authorized representatives to execute this Agreement.

COUNTY OF RIVERSIDE, a political subdivision of the State of California

By: *Karen S. Spiegel*
Karen Spiegel
Chair, Board of Supervisors

Dated: APR 28 2026

SIMPLER SYSTEMS, INC., a California corporation

By: *Rick Schaffer*
Rick Schaffer (Mar 24, 2026 08:52:41 PDT)
Name: Rick Schaffer
Title: President

Dated: 24/03/2026

ATTEST:
Kimberly A. Rector
Clerk of the Board
[Signature]
By: _____
Deputy

APPROVED AS TO FORM:
Minh C. Tran
County Counsel

By: *[Signature]*
Ryan D. Yabko
Deputy County Counsel

EXHIBIT A
SCOPE OF SERVICE

1. DATAPPS

1.1 The following datapps shall be included in the scope of this Agreement.

- 1.1.1 Self Service Transactions
- 1.1.2 Receipts
- 1.1.3 Records Menu Group
 - 1.1.3.1 Properties
 - 1.1.3.2 Properties by Owner
 - 1.1.3.3 Properties by Type
 - 1.1.3.4 State Utility Companies
- 1.1.4 Assessments Menu Group
 - 1.1.4.1 Quick Search: Assessments
 - 1.1.4.2 Assessed Values Inquiry
- 1.1.5 Bills Menu Group
 - 1.1.5.1 Quick Search: Bill Chargers
 - 1.1.5.2 Tax Bill Inquiry
 - 1.1.5.3 Tax Bills by Type
- 1.1.6 Rates and Special Assessments Menu group
 - 1.1.6.1 Tax Rates by TAG and Fund
 - 1.1.6.2 Tax Rate Book
- 1.1.7 Collections Menu Group
 - 1.1.7.1 Financial Transactions Inquiry
- 1.1.8 Tags & Fund Menu Group
 - 1.1.8.1 Tax Authority Group's (TAG's)
 - 1.1.8.2 Tax Authorities
 - 1.1.8.3 Tax Authority Funds
 - 1.1.8.4 Tax Authority – TAG – Fund Mapping
- 1.1.9 Lookup Menu Group
 - 1.1.9.1 All System Types

1.1.9.2 Class Codes

1.1.9.3 Fund Types

1.1.9.4 Roll Types

1.1.9.5 System Type Usage

1.1.9.6 Tax Types

1.1.9.7 Value Types

1.2 These datapps shall provide COUNTY users the ability to view the full dataset in each of the modules, create shortcuts to frequently viewed data, and use calculated columns for date and time for workload analysis. The data shall be synchronized from the source system based on a schedule provided to CONTRACTOR by COUNTY.

1.3 At the direction of the Project Manager or appointee, CONTRACTOR shall:

1.3.1 Establish a Simpler site including SQL databases.

1.3.2 Synchronize the data into the Simpler database on a regular schedule as directed by COUNTY.

1.3.3 Meet with COUNTY staff to determine security and authentication requirements.

1.3.4 Train COUNTY staff on datapps.

1.4 COUNTY Requirements:

1.4.1 Identify functional domain experts to work with CONTRACTOR to validate data.

1.4.2 Provide a read-only application login to database.

2 CONSOLE

2.1 The product license shall include access to the Simpler Console, a data tool for analysts and developers. The Console provides the ability to create new datasets based on existing datapps. This shall include the following:

2.1.1 Joining multiple datapps.

2.1.2 Creating calculated columns.

2.1.3 Extracting data elements from complex, e.g. XML blobs.

2.1.4 Applying filters.

2.1.5 Determining which columns to include.

2.1.6 Applying other data transformations (Pivot, Group, Aggregate, union, Split, etc.).

2.1.7 Materializing data as a new table in the Simpler SQL database.

2.2 Once the data is transformed using the Console, it can be added to a library and saved as a Public or Private shortcut.

3 LICENSING

3.1 For the duration of the Agreement, CONTRACTOR hereby grants to COUNTY a non-exclusive, non-transferrable license to use the Simpler Platform to provide data services to users of COUNTY. The following sections apply to the framework of the applications and not to the templates developed by or for the COUNTY

3.1.1 Source Code

3.1.1.1 CONTRACTOR shall provide COUNTY the source code to the Simpler Platform. COUNTY agrees that the source code and documentation provided by CONTRACTOR is confidential and agrees to take all reasonable precautions to protect the source code and documentation, and preserve its confidential, proprietary and trade secret status in perpetuity. In lieu of continuous access, periodic copies of the source code shall be transferred electronically to COUNTY by CONTRACTOR whenever requested, but not more frequently than semi-annually. Source code is provided to mitigate risk should CONTRACTOR no longer be available to support the application. COUNTY shall not modify the source code.

3.1.2 Limitations

3.1.2.1 Apart from the Licenses Rights set forth in this Agreement, the Licenses does not include a grant to COUNTY to engage in any other licensable activity, not any ownership right, title or interest, not any security interest or other interest, in any intellectual property rights relating the Simpler Platform nor in any cop of Simpler software. CONTRACTOR shall retain all rights, title, and interest, including all copyrights, in and to the Simpler Platform.

All rights not specifically transferred by this Agreement are reserved to CONTRACTOR.

4 MAINTENANCE

4.1 COUNTY acknowledges that Simpler Platform upgrades, enhancements and bug fixes may be required periodically and that the need for such enhancements or fixes is not indicative of defects in the software or services provided. Any version upgrades, or enhancements or bug fixes incorporated into Simpler Reporting will be provided at no additional charge to the COUNTY. CONTRACTOR reserves the right to modify or replace the hosted Simpler Platform at any time with a newer version of Simpler Platform to incorporate any or all upgrades, enhancements, and bug fixes. CONTRACTOR is not obligated to provide or incorporate upgrades, enhancements, or bug fixes unless failure to do so infringe upon the execution of CONTRACTOR's other material obligations within this Agreement.

5 INCIDENT PROCESS

5.1 The incident process is initiated by contacting CONTRACTOR and reporting an issue. There are three (3) methods available to contact User Support:

- 5.1.1 Feedback icon - From within the application, any user can click on the Feedback icon on the Task Bar. This method supports asking questions, requesting an enhancement, or reporting a bug. See Feedback Process for additional information.
- 5.1.2 Email - Requests for support can be sent via email to Simpler resources assigned to the County, or utilize the company email address for user support, support@simplersystems.com
- 5.1.3 Telephone - Users may call CONTRACTOR resources assigned to the COUNTY directly, or if representatives are unavailable and immediate response is required, call the main line 805.882.1848 during support hours.

6 FEEDBACK PROCESS

6.1 The Simpler Platform has integrated a method for capturing feedback and issues directly into the application. In the Control Panel in the top right corner of the window, the icon with the dialog balloons will allow you to submit feedback, ask questions, or report a bug. Click on the icon from the page that you would like to submit feedback on. A form will open that will ask you to enter some basic information. The URL or address of the page will automatically be entered into the form.

The form is completed by the user. Once submitted, an email notification will be sent to the Simpler Help Desk. The issue is saved to a log that will track the progress and final resolution of the issue or question. All users can view log items at any time. A link to the feedback details will show comments and final resolution.

7 HOSTING

7.1 The applications and databases are hosted by COUNTY.

8 INTELLECTUAL PROPERTY

8.1 This is an agreement to provide Licensing for a limited time only, and in no way establishes an obligation upon CONTRACTOR to sell the Simpler Platform or any modifications to the application to the COUNTY or to make the Simpler Platform available to the COUNTY beyond the term of the Agreement.

The application is the property of CONTRACTOR and CONTRACTOR retains all intellectual property rights to the Simpler Platform, or any modifications thereof, or enhancements created as part of customization services performed on behalf of the COUNTY.

9 PRODUCT WARRANTY

9.1 COUNTY's written acceptance of the Simpler Platform pursuant to this Agreement constitutes an unqualified acceptance of the Simpler Platform as is.

Without limiting the generalities of any exclusion set forth in this Agreement, COUNTY will be exclusively responsible as between the parties for and CONTRACTOR expressly makes no warranty or representation with respect to:

9.1.1 Determining that Simpler datapps will achieve the results (such as organizational efficiencies) desired by COUNTY.

9.1.2 Ensuring the accuracy of any input data used with CONTRACTOR.

9.1.3 Establishing adequate backup provisions for backing up COUNTY's data.

9.2 Notwithstanding the foregoing limitations, CONTRACTOR represents and warrants that is the sole and exclusive owner of the Simpler Platform and associated datapps and all intellectual property contained therein (collectively "Intellectual Property") and that each item of Intellectual Property is not subject to any limitations that restrict CONTRACTOR's ability to license the intellectual property to the COUNTY. CONTRACTOR further

represents and warrants that the intellectual property licensed pursuant to this Agreement does not infringe the intellectual property right of any third parties.

EXHIBIT B
PAYMENT PROVISIONS

Description	Year 1 Monthly Amount	After Year 1 Monthly Amount
Simpler Property Tax Maintenance Fee	\$4,000.00	\$4,200
Simpler Tyler Eagle Licenses, PowerBI Interface, and Maintenance Fee	\$1000.00	\$1,050
Total Monthly Fees	\$5,000	\$5,250

***Year 2 starts on July 1, 2027






This Agreement is made and entered into by and between the COUNTY OF RIVERSIDE, hereinafter

Final Audit Report

2026-03-24

Created:	2026-03-24
By:	Keri Collins (keri@simplersystems.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAAhE9pfrFnRvlsyChn7wXQF8Z7weJp8u-m

"This Agreement is made and entered into by and between the COUNTY OF RIVERSIDE, hereinafter" History

-  Document created by Keri Collins (keri@simplersystems.com)
2026-03-24 - 3:50:40 PM GMT - IP address: 24.43.36.193
-  Document emailed to Rick Schaffer (rick@simplersystems.com) for signature
2026-03-24 - 3:50:53 PM GMT
-  Email viewed by Rick Schaffer (rick@simplersystems.com)
2026-03-24 - 3:51:33 PM GMT - IP address: 72.215.163.140
-  Document e-signed by Rick Schaffer (rick@simplersystems.com)
Signature Date: 2026-03-24 - 3:52:41 PM GMT - Time Source: server- IP address: 72.215.163.140
-  Agreement completed.
2026-03-24 - 3:52:41 PM GMT



**PETER ALDANA
COUNTY OF RIVERSIDE
ASSESSOR-COUNTY CLERK-RECORDER**

Assessor
P.O. Box 751
Riverside, CA 92502-0751
(951) 955-6200

Website: www.riversideacr.com
Portal: www.riversidetaxinfo.com

Date: Tuesday, March 10, 2026

From: Peter Aldana, Assessor County-Clerk Recorder

To: Board of Supervisors

Via: Luis Gonzalez, IT Officer II

Subject: Request for Single Source Procurement for maintenance support for enterprise application licenses for the property tax reporting system (CREST Development Environment Project) and Tyler Eagle Recorder datapps.

The below information is provided in support of my department requesting review for a single or sole source purchase/agreement with a cost of \$5,000 or more for goods and/or services.

Single Source Sole Source

Supporting Documents: indicate which are included in the request from the list below.

Supplier Quote Supplier Sole Source Letter Final draft agreement
 Final draft Form 11 H-11 approved by RCIT/TSOC Grant Agreement
 Other: _____ (i.e. CA
Secretary of State Business Entity Information, Dept. of Justice Registration
Conformation for non-profits, etc.)

1. **Requested Supplier Name:** Simpler Systems, Inc. **Supplier ID:** 0000054615

- a. **Describe the goods/service being requested:** The Assessor-County Clerk-Recorder (ACR) seeks to continue the maintenance and support of enterprise application licenses for the property tax reporting system (CREST Development Environment Project) and the Tyler Eagle Recorder datapps.
- b. **Explain the unique features of the goods/services being requested from this supplier:** The Simpler platform can integrate with any data source, regardless of the application or where the data resides. Simpler Systems has developed datapps for a wide range of systems, including Eden, PeopleSoft, OneSolution, Aumentum, Springbrook, SAP, and Oracle. In addition, they offer standard datapps that the County can readily leverage, such as those supporting Tyler Eagle, Property Tax, and Assessor functions.

Simpler works closely with clients to understand their specific data structures and business processes, ensuring they are represented accurately. This collaborative approach allows the data to drive the design of each datapp.

Simpler Systems understands the transformative value of data and helps organizations fully realize its potential. Their platform empowers both Simpler and its customers to concentrate on desired outcomes and strategic goals instead of technical limitations. Since its founding, the company has focused on designing and delivering data-centric solutions across a broad spectrum of enterprise systems.

- c. **What are the operational benefits to your department?** These licenses are essential for meeting the ACR's reporting requirements and for creating new datasets derived from existing datapps. They also provide access to the Simpler Console, a data tool used by analyst and developers. Extracting data for reporting from the CREST system through Simpler software enables the ACR to meet the reporting requirements of the Aumentum property tax system. Simpler Systems develops, implements, and supports simpler/tax; a software platform that allows users to independently navigate tax data. Through datapp templates, simpler/tax defines data pools that users can explore and interact with. Its interface is intuitive, well-designed, and easy to use. Each datapp can generate numerous reports that CREST staff can run independently, resulting in transparent data with broader, deeper, and faster access.

The Simpler platform also gives the ACR the flexibility to enter parameters and generate ad hoc reports tailored to their needs. This reduces the number of standalone, single-purpose reports and lowers development, testing, and maintenance costs.

The ACR provides essential services to the public and government agencies, including filing fictitious business name statements, issuing marriage licenses, and creating and maintaining permanent records for all documents filed and recorded in Riverside County. The Simpler platform supports these services by enabling the ACR to monitor real-time metrics and more effectively measure performance and operational effectiveness over time.

- d. **Provide details on any cost benefits/discounts.** Since 2021, the monthly cost for property tax maintenance has remained at \$4,000, and the monthly fee for the application service provider has remained at \$1,000.

2. **Can this request be formally bid out or procured using a viable solution such as an existing cooperative agreement or existing contract with another department or public entity?**

Yes

No

a. **If yes, please explain why you are requesting to utilize an SSJ process?**
 Simpler Systems is the incumbent vendor with an in-depth understanding of the ACR's systems and applications, a record or reliable performance, stable pricing, and demonstrated responsibility. Converting existing dataapps and reports to another product would require significant staff time and costs due to the complexity of what has been developed with existing Simpler licensing. Meeting mandated reporting requirements that the existing product supports would introduce risk with transitioning to an alternative.

3. **Has your department previously requested/received an assigned tracking number for a single or sole source request for this Supplier for the goods/service requested now?** (If yes, please provide the reviewed single or sole source tracking number).

Yes, SSJ 23-097 No

a. What was the total annual and aggregate amount? \$50,000/\$250,00

4. **Identify all costs for this requested in the table below:**
If review is for multiple years, all costs must be identified below:

Description:	FY 25/26	FY 26/27	FY 27/28	FY 28/29	FY 29/30	FY 30/31	Total
Initial Term:							
Property Tax Maintenance License Fee	\$12,000	\$48,000	\$50,400	\$50,400	\$50,400	\$50,400	\$261,600
Simpler Tyler Eagle License, Power BI Interface, and Maintenance	\$4,000	\$12,000	\$12,600	\$12,600	\$12,600	\$12,600	\$66,400
Allow for additional licenses, services, and CPI increases		\$6,000	\$6,000	\$6,000	\$6,000	\$6,000	\$30,000
Initial Term Total:	\$16,000	\$66,000	\$69,000	\$69,000	\$69,000	\$69,000	\$358,000
	FY 31/32	FY 32/33	FY 33/34	FY 34/35	FY 35/36		Total
Optional Term Renewal:							
Property Tax Maintenance License Fee	\$50,400	\$50,400	\$50,400	\$50,400	\$50,400		\$252,000
Simpler Tyler Eagle License, PowerBI Interface, and Maintenance	\$12,600	\$12,600	\$12,600	\$12,600	\$12,600		\$63,000
Allow for additional licenses, services, and CPI increases	\$6,000	\$6,000	\$6,000	\$6,000	\$6,000		\$30,000
Optional Term Total:	\$69,000	\$69,000	\$69,000	\$69,000	\$69,000		\$345,000
	Total Contract Amount						\$703,000

5. **Period of Performance:** April 1, 2026 – June 30, 2032

Ratify Start Date (if applicable): N/A

Initial Term Start Date: 4/1/2026 **End Date:** 6/30/2027

Number of renewal options (please provide those options: (i.e., one year with an option to renew four additional one-year periods): Five years with the option to renew 5 additional one-year periods

Aggregate Term/End Date: June 30, 2036

6. Projected Board of Supervisor Date (if applicable): March 24, 2026

By signing below, I certify that all contractual and legal requirements to do business with the selected supplier has been fully vetted and approved.

Melissa Garcia  3/10/2026

Print Name Department Head Signature Date
(Executive Level Designee)

PCS Reviewed:

Ofelia Acosta  3/11/2026

Print Name Signature Date

Note: Once signed by the Department Head and PCS (signature lines above), the PCS will e-mail completed SSJ form with supporting documents to psources@rivco.org, and cc: Supervising PCS. Please reach out to your assigned PCS with any questions.

The section below is to be completed by the Purchasing Agent or designee.

Purchasing Department Review and Comments: _____

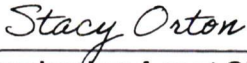
Not to exceed:

One-time \$ _____

Annual Amounts reflected in completed chart for Question #4

Total Cost \$ 703,000

Aggregate Amount \$ _____

 3/23/2026 26-132

Purchasing Agent Signature Date Tracking Number
(Reference on Purchasing Documents)

Flores, Kate

From: Brad Anderson <ba4612442@gmail.com>
Sent: Monday, April 27, 2026 3:49 AM
To: Clerk of the Board
Subject: Public Comments - Riverside County Board of Supervisors meeting of April 28, 2026 - AGENDA ITEM: 3.2

CAUTION: This email originated externally from the **Riverside County** email system. **DO NOT** click links or open attachments unless you recognize the sender and know the content is safe.

April 28, 2026

Riverside County Board of Supervisors (BoS)
Administrative Center - First Floor Board Chambers
4080 Lemon St.
Riverside, CA.
Attention: Clerk of the Board of Supervisors

Re: Written testimony in regards to Agenda Item: 3.2. (Another - Riverside County "Without Seeking Competitive Bids" scheme)

Dear current BoS members,

It's reasonable that Riverside County officials (departments) have become entrenched political tools with political maneuvers to support special interests at all costs.

Please be reminded of Riverside County Treasurer Tax Collector willingness to use their authority to de-house Riverside County residents to support special interests that support Riverside County "special" individuals that are unethical and morally corrupt.

STOP - assigning special contractors that have no competition and are able to bid their work at levels that require additional cost for those assignments. It's reasonable to consider that lack of transparency will be assumed as unethical behavior.

Please don't take any further reprisal actions against my private property or person for reporting this true and accurate summary of concerns and opinions.

Sincerely,

Brad Anderson | 37043 Ferber Dr. Rancho Mirage, CA. 92270

Cc: