

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



ITEM: 3.23
(ID # 30385)

MEETING DATE:
Tuesday, May 12, 2026

FROM : SHERIFF-CORONER-PA

SUBJECT: SHERIFF-CORONER-PA: Approve the Services Agreement with Collective Data, Inc. for the Asset Management Software and Services through October 25, 2028, with the option to renew for three (3) one-year periods and Authorize the Chair of the Board to sign the Services Agreement on behalf of the County. All Districts; [Total Aggregate Cost \$1,102,380; Up to \$220,476 in Additional Aggregate Compensation; 100% Sheriff's Budget]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Approve the Services Agreement with Collective Data, Inc. for the Asset Management Software and Services through October 25, 2028, with the option to renew for three (3) one-year periods and Authorize the Chair of the Board to sign the Services Agreement on behalf of the County; and
2. Authorize the Purchasing Agent, in accordance with Ordinance No. 459, based on the availability of fiscal funding and as approved to form by County Counsel to: (a) sign amendments that exercise the options of the Agreement, including modifications of the statement of work that stay within the intent of the Agreement; and (b) sign amendments to the compensation provisions that do not exceed twenty (20) percent of the total aggregate Agreement amount; and
3. Authorize Purchasing Agent to issue Purchase Orders to Collective Data, Inc., that do not exceed the total approved Agreement amount.

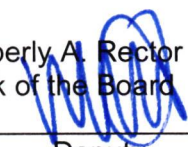
ACTION: Policy


Zachary Hall, ASSISTANT SHERIFF 5/5/2026

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Gutierrez, seconded by Supervisor Perez and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Medina, Spiegel, Washington, Perez, and Gutierrez
Nays: None
Absent: None
Date: May 12, 2026
xc: Sheriff

Kimberly A. Rector
Clerk of the Board
By: 
Deputy

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FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$ 306,060	\$ 199,080	\$ 1,102,380	\$ 0
NET COUNTY COST	\$ 0	\$ 0	\$ 0	\$ 0
SOURCE OF FUNDS: Sheriff's Budget			Budget Adjustment: No	
			For Fiscal Year: 25/26 – 30/31	

C.E.O. RECOMMENDATION: Approve

BR# 26-101

BACKGROUND:

Summary

The Riverside County Sheriff's Office (RSO) requires a centralized, comprehensive asset and inventory management system to support its diverse operational needs of RSO. Currently, the majority of RSO operations rely on Excel or Excel-based tools to track assets and inventory. These methods are decentralized, increase operational risk and limit RSO's ability to effectively manage assets throughout their lifecycle.

To optimize resource utilization, improve asset productivity, strengthen fiscal oversight, and support long-term acquisition planning, RSO requires a comprehensive system that provides real-time visibility into asset condition, utilization, maintenance history, and lifecycle status. A centralized platform will improve department-wide communication, reporting accuracy, and data driven decision-making for RSO's fleet.

Unlike limited or single-purpose asset systems, Collective Data's cloud-based asset management software and related services provide a comprehensive enterprise-wide solution capable of managing diverse assets and consumable inventory, while supporting mobile access and operational scalability across all divisions. The Collective Data's platform is highly configurable and enables RSO to budget and forecast asset and inventory usage, conduct inspections, track trainings and certifications, automate alerts, and maintain real-time inventory counts, asset locations, condition status, and maintenance records. Built-in workflow functionality streamline requests and approval processes, captures employee electronic signatures at issuance, and supports unlimited data uploads and photo attachments, significantly improving accountability and audit readiness.

Unlike systems that silo data by location or unit, Collective Data integrates asset information across department functions, providing a consolidated and authoritative system of record. The platform's open application programming interface (API) allows for customizable data fields and seamless integration with existing County systems, reducing redundant data entry and minimizing errors. The software is adaptable to regulatory and operational changes and allows for additional data fields to be added as requirements evolve.

There are approximately 325 law enforcement agencies nationwide currently using Collective Data's asset and fleet management solutions. For RSO, the fleet management functionalities

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will support a fleet of approximately 2,000 vehicles, enabling tracking of fuel usage, mileage, warranties, preventative maintenance, and supporting the implementation of a motor pool program. Centralizing fleet, asset, inventory, and inspection data into a single platform will provide improved visibility, oversight and operational insight.

Impact on Residents and Businesses

Effective asset management improves organizational efficiency by ensuring accurate data, optimized resources utilization, and informed fiscal planning. Improved accountability and transparency in asset tracking supports responsible use of public funds, enhances operational readiness, and contributes to the delivery of efficient and reliable public safety services to Riverside County residents and business.

Contract History and Price Reasonableness

RSO is requesting approval to procure Collective Data's asset management software and service through the Sourcewell cooperative purchasing program, Contract ID# 060624-COL, which satisfies County competitive procurement requirements. The current Agreement is effective through October 26, 2028, with the option to renew for three (3) one-year periods, expiring October 26, 2031. Sourcewell, a government agency and nationally recognized cooperative purchasing organization, competitively solicited Request for Proposal (RFP) # 060624 for Software Solutions and Related Services for Public Sector and Education Administration. The solicitation was publicly advertised on April 18, 2024, through multiple national and regional outlets, including USA Today, Sourcewell Procurement Portal, and additional public procurement platforms. Two hundred and eight-five (285) vendors registered interest in the solicitation, and eight-five (85) proposals were submitted for evaluation. Following a comprehensive review by an evaluation committee comprised of procurement professionals, thirteen (13) vendors were awarded contracts as meeting all mandatory requirements.

Collective Data is an approved Sourcewell vendor and is offering participating agencies a discounted pricing of 10-20% off the standard list rates. The proposed Agreement includes ten (10) core modules, 100 concurrent user licenses, implementation services, integration, training, and ongoing support. The Sourcewell Agreement allows up to three additional one-year extensions upon the request of Sourcewell and written agreement by vendor. RSO's Agreement will mirror the Sourcewell period of performance as a piggyback leveraging that contracting vehicle.

The total cost of \$1,102,380 reflects the period of performance, including option years, if available via Sourcewell exercising all options, with an aggregate expiration of October 25, 2031. Pricing represents a cost-effective structure based on concurrent user licensing, rather than per-employee licensing. This approach allows up to 100 administrative users to access the system simultaneously, providing coverage for a department of approximately 4,000 employees while significantly reducing overall licensing costs. The vendor is providing a 50% discount associated with the purchase of 100 concurrent licenses.

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Additionally, RSO is requesting a 20% contingency amount of \$220,476 to accommodate potential future needs such as additional licenses, expanded integrations, or support services. In total, inclusive of all available option years, the cost with the contingency amount is \$1,322,856.

Attachments

Approved H-11

Collective Data Services Agreement

 _____ Melissa Curtis, Deputy Director of Purchasing and Fleet	 _____ Rebecca S Cortez, Principal Management Analyst
4/30/2026	5/7/2026

 _____ Karan Chandran, Chief Information Officer	4/30/2026
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 _____ Aaron Gettis, Chief Deputy County Counsel	4/27/2026
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Services Agreement

This Services Agreement (the "Agreement") is made and entered into by and between COLLECTIVE DATA, Inc., a Iowa corporation, with offices at 460 12th Ave. SE, Suite #200, Cedar Rapids, IA 52401 ("COLLECTIVE DATA"), and the County of Riverside, a political subdivision of the State of California, by and through its [Riverside County Sheriff's Office, located at 4095 Lemon Street Riverside, CA 92501](#) ("CUSTOMER") becomes effective ("Effective Date") upon the date the Agreement is fully executed by both parties. Together, both COLLECTIVE DATA and CUSTOMER may be referred to as Parties, and individually as Party, in the Agreement.

1. **Agreement Purpose and Scope of Services.** Under this Agreement, COLLECTIVE DATA agrees to make available to CUSTOMER certain software, operated and maintained by COLLECTIVE DATA using computer systems owned or operated by or for COLLECTIVE DATA and agrees to provide service to CUSTOMER, as described in the Quote attached as [Appendix A](#) collectively referred to as the "COLLECTIVE DATA Services."
2. **Subscription to the Services.** In consideration of payment of the fees as set out in the Order Form, during the Term of this Agreement, COLLECTIVE DATA grants CUSTOMER a non-exclusive, non-transferable, right to access and use the COLLECTIVE DATA Services on computer systems owned or operated by or for COLLECTIVE DATA, all as expressly limited herein. CUSTOMER further agrees that it will not: (a) attempt to copy, modify, duplicate, create derivative works from, mirror, republish, download, display, transmit, distribute, or in any way emulate all or any portion of the COLLECTIVE DATA Services in any form or media or by any means; (b) attempt to reverse compile, disassemble, reverse engineer or otherwise reduce to human-perceivable form all or any part of any computer code used by COLLECTIVE DATA to provide the COLLECTIVE DATA Services; (c) access all or any part of any website, software, source code or computer code used by COLLECTIVE DATA to provide the COLLECTIVE DATA Services in order to build a product or service that competes with the Services; or (d) assist others in what is prohibited to CUSTOMER. All other rights reserved to COLLECTIVE DATA.
3. **Fees and Billing**
 - 3.1. **COLLECTIVE DATA Services Pricing.** The costs and fees for the COLLECTIVE DATA Services shall be provided in the Order Form used by the Parties, but shall not exceed the amounts set forth in Appendix B, Section 6.0.
 - 3.2. **Billing.** COLLECTIVE DATA shall charge CUSTOMER for access and use of the COLLECTIVE DATA Services, pursuant to the billing schedule provided on the Order Form used by the Parties. To the extent there are any fees not paid to COLLECTIVE DATA from CUSTOMER, for any reason, after thirty (30) days of when such amounts are due, COLLECTIVE DATA may suspend CUSTOMER'S access and use of the COLLECTIVE DATA Services until such time as all due amounts are received by COLLECTIVE DATA.
4. **Onboarding & Training.** COLLECTIVE DATA will provide to CUSTOMER onboarding training as provided in the Order Form. Additional training may be added by mutual agreement between the Parties. CUSTOMER will be provided with the opportunity to sign-off once onboarding is complete. CUSTOMER will have 2 weeks to review and respond for any necessary corrections. No response from CUSTOMER will be deemed as satisfaction of COLLECTIVE DATA'S responsibilities under this clause.
5. **Product Support.**
 - 5.1. COLLECTIVE DATA will provide CUSTOMER an email address and telephone number to initiate support requests. Support requests will be handled by COLLECTIVE DATA's support team during normal business hours 7:00 AM to 7:00 PM US Central Monday through Friday, excluding holidays.
 - 5.2. From time to time, COLLECTIVE DATA may perform scheduled or unscheduled maintenance to correct, modify, or enhance the Services. Scheduled Maintenance Windows are Tuesdays, Thursdays, and Saturdays from 8:00 PM to 11:00 PM US Central. COLLECTIVE DATA will use commercially reasonable efforts to perform maintenance during the Scheduled Maintenance Windows; however, COLLECTIVE DATA may perform maintenance outside such windows as reasonably necessary to address urgent issues or protect the security, integrity, or availability of the Services ("Emergency Services").
 - 5.3. Any unavailability during Scheduled Maintenance Windows (and Emergency Maintenance, to the extent reasonably necessary) will be excluded from System Availability calculations. During maintenance, all or

portions of the COLLECTIVE DATA Services may be unavailable. COLLECTIVE DATA will provide reasonable advance notice of Scheduled Maintenance and will work in good faith to minimize disruption. Except as specifically provided for in this Agreement (including any service level commitments), COLLECTIVE DATA will not be held liable for any downtime or unavailability of the COLLECTIVE DATA Services.

6. **Term and Renewal.** Unless specifically provided otherwise in the Order Form, this Agreement will have an initial term that begins on the Effective Date, and will continue for twelve (12) months ("Initial Term"). After the Initial Term, the Agreement will automatically renew for additional 12-month periods (each a "Renewal Term") until terminated in accordance with the terms herein (the Initial Term and each Renewal Term may be collectively referred to as the "Term");
 - 6.1. Either Party may terminate this Agreement if the other Party breaches its obligations under this Agreement and fails to cure such breach within thirty (30) days after written notice to such other breaching Party describing the breach.
 - 6.2. COLLECTIVE DATA may immediately terminate this Agreement if CUSTOMER commits an incurable material breach, which includes an abuse of the COLLECTIVE DATA Services in any manner prohibited in Section 2, a breach by CUSTOMER of Sections 9.2 or 13.2.
 - 6.3. CUSTOMER may terminate this Agreement by providing sixty (60) days written notice prior to the end of the then current Initial Term or Renewal Term.
 - 6.4. Either Party may terminate this Agreement, immediately, as a result of the other Party being subject to insolvency, liquidation, winding up, bankruptcy or similar proceedings, or if such other Party is unable to reasonably uphold its monetary obligations to creditors.
 - 6.5. Immediately upon any termination or expiration of this Agreement, COLLECTIVE DATA may terminate the Services provided to CUSTOMER and all fees incurred up to the date of termination or expiration and owed to COLLECTIVE DATA will become immediately due. CUSTOMER will return all Proprietary Information (defined below) to COLLECTIVE DATA. Sections 7 through 13 will survive any termination or expiration of this Agreement.
7. **Artificial Intelligence**
 - 7.1. **CUSTOMER Data Use for Model Training (Opt-Out Available) Default Consent.** CUSTOMER grants COLLECTIVE DATA a limited, worldwide, royalty-free right to use CUSTOMER Data to develop, train, fine-tune, and improve machine learning models that power the Service, solely to improve the Service and related offerings. Excluded Data. Any CJI (if inadvertently provided), legally restricted data, or data that CUSTOMER designates as excluded via opt-out will not be used for training and will be purged. De-identification. COLLECTIVE DATA will apply de-identification and aggregation where feasible to reduce privacy risk. Opt-Out. CUSTOMER may opt out of model training use at any time by sending notice to legal@collectivedata.com or by using the administrative controls provided by COLLECTIVE DATA. Opt-out will not affect processing necessary to provide the Service (e.g., hosting, support, troubleshooting, safety, or security).
 - 7.2. **AI Use & Accuracy Disclaimer.** AI features may generate outputs based on inputs. AI-generated outputs may be inaccurate, incomplete, or inappropriate and should not be relied upon as a sole source of truth or decision-making. Users are responsible for reviewing and validating any AI-generated content before using it in any context. A human-in-the-loop approach is strongly recommended; users agree to exercise appropriate judgment and oversight when using AI features. COLLECTIVE DATA makes no warranties or guarantees regarding the accuracy, reliability, or suitability of AI-generated outputs for any particular purpose. Use of AI features is at CUSTOMER's own risk, and CUSTOMER agrees not to use the software in any manner that may cause harm or violate applicable laws or regulations.
 - 7.3. **Responsible and Lawful Use.** CUSTOMER will not use AI features to make final enforcement, charging, or personnel decisions without appropriate human review. CUSTOMER is responsible for complying with applicable law and policy when using AI features, including validation, auditing, and records retention requirements.
 - 7.4. **AI Data Handling.** COLLECTIVE DATA may use third-party model providers under written agreements requiring confidentiality and data protection. Where feasible, prompts and outputs are logged for security and abuse

monitoring. CUSTOMER may request deletion of specific prompts/outputs associated with its tenant, subject to legal holds and security requirements.

8. Ownership and Confidentiality.

- 8.1. **Product.** The Parties agree that this Agreement is not a transfer or license of any portion of the COLLECTIVE DATA Services or any underlying website, application, or other software made available to CUSTOMER as part of the COLLECTIVE DATA Services. At all times COLLECTIVE DATA maintains all ownership and rights over its COLLECTIVE DATA Services and such software, and any associated upgrades, customizations, and other materials and technologies associated with the COLLECTIVE DATA Services. COLLECTIVE DATA retains the right to all content, code, data and other materials created by COLLECTIVE DATA as a result of this Agreement and/or usage of its COLLECTIVE DATA Services by CUSTOMER. CUSTOMER acknowledges and agrees that COLLECTIVE DATA collects and retains aggregate non-identifiable data derived from performance of the COLLECTIVE DATA Services. As between COLLECTIVE DATA and CUSTOMER, CUSTOMER retains all ownership and responsibility for all data inputted into the COLLECTIVE DATA Services by CUSTOMER, or its employees and agents.
- 8.2. **Confidentiality.** CUSTOMER agrees that data used in and derived from the COLLECTIVE DATA Services, which includes, COLLECTIVE DATA software, marketing and operational or technical information (collectively, "Proprietary Information") is and will be the exclusive property of COLLECTIVE DATA. CUSTOMER agrees: (a) not to reveal, publish or disclose Proprietary Information to anyone; (b) to use the same care to protect COLLECTIVE DATA'S Proprietary Information as it uses for its own similar information, but in no event less than best efforts care; (c) to use Proprietary Information only for fulfilling CUSTOMER'S obligations under this Agreement, and for no other purpose; and (d) to return promptly or destroy COLLECTIVE DATA'S Proprietary Information upon request.
- 8.3. **Data Retention Upon Termination.** Upon termination of the Agreement for any reason, COLLECTIVE DATA will retain CUSTOMER's data for a period of up to 30 days from the effective date of termination (the "Retention Period"). Upon CUSTOMER's request, COLLECTIVE DATA will provide such data to CUSTOMER in industry standard XML, MSSQL, or PSQL format at no additional cost. If CUSTOMER requests such data in any other format an additional fee may be applied. After the Retention Period, the CUSTOMER data will be permanently deleted from COLLECTIVE DATA's server and shall be irrecoverable by CUSTOMER. CUSTOMER agrees that COLLECTIVE DATA shall have no obligation to retain CUSTOMER data after the Retention Period.
- 8.4. **Security Incident Notification.** In the event COLLECTIVE DATA becomes aware of a confirmed unauthorized access to, or disclosure of, CUSTOMER Data in COLLECTIVE DATA's possession or control ("Security Incident"), COLLECTIVE DATA shall notify CUSTOMER without unreasonable delay and in no event later than seventy-two (72) hours after confirmation, or such shorter period as required by applicable law. The notification shall include, to the extent known: (a) the nature and scope of the incident; (b) the categories of data affected; (c) the measures taken or proposed to address the incident; and (d) a point of contact for further information. COLLECTIVE DATA shall cooperate with CUSTOMER's reasonable investigation and compliance obligations. This Section does not apply to unsuccessful attempts such as pings, port scans, or blocked intrusion attempts.
- 8.5. **Mutual Confidentiality.** Each Party agrees to hold in confidence any Confidential Information received from the other Party during the Term, using no less than the same degree of care it uses to protect its own confidential information, but in no event less than reasonable care. "Confidential Information" means non-public information designated as confidential or that a reasonable person would understand to be confidential given its nature and the circumstances of disclosure. Confidential Information does not include information that: (a) is or becomes publicly available through no fault of the receiving Party; (b) was known to the receiving Party prior to disclosure; (c) is independently developed without use of the disclosing Party's information; or (d) is rightfully received from a third party without restriction. Nothing in this Section restricts CUSTOMER's obligations under applicable public records laws. For the avoidance of doubt, CUSTOMER's obligations with respect to COLLECTIVE DATA's Proprietary Information as defined in Section 8.2 shall remain in full force and effect, and this Section 8.5 shall apply to all other Confidential Information exchanged between the Parties.

9. Representations, Warranties, and Covenants of the Parties.

- 9.1. **Mutual.** Each Party represents and warrants that: (i) it is duly organized and validly existing under the laws of the jurisdiction in which it is organized; (ii) it has full power and authority, and has obtained all approvals, permissions and consents necessary, to enter into this Agreement and to perform its obligations hereunder; (iii)

this Agreement is legally binding upon it and enforceable in accordance with its terms; and (iv) the execution, delivery and performance of this Agreement does not and will not conflict with any agreement, instrument, judgment or understanding, oral or written, to which it is a party or by which it may be bound.

9.2. **CUSTOMER.** CUSTOMER represents, warrants, and covenants (as applicable) that (i) it shall not rent, sell, license, lease or otherwise commercially exploit or make available the COLLECTIVE DATA Services or the COLLECTIVE DATA Proprietary Information to any unauthorized third-party or otherwise use, modify, adapt, or combine the COLLECTIVE DATA Services in an infringing or unauthorized manner; (ii) it shall comply with all applicable federal, state, and local laws, rules and regulations including without limitation, all privacy and data security laws and the terms and conditions of all applicable third party websites, platforms or applications; and (iii) it is responsible for insuring that individual users abide by the applicable Terms of Service and it understands that access and use of the COLLECTIVE DATA Services may be suspended for repeated violation of the Terms of Service by one or more of its individual users.

9.3. **COLLECTIVE DATA.** Except as limited in this Agreement, COLLECTIVE DATA represents and warrants that the COLLECTIVE DATA Services will be provided in a reasonably professional and workmanlike manner in accordance with industry standards.

10. **Indemnification.**

10.1. CONTRACTOR shall indemnify and hold harmless the County of Riverside, its Agencies, Districts, Special Districts and Departments, their respective directors, officers, Board of Supervisors, elected and appointed officials, employees, agents and representatives (individually and collectively hereinafter referred to as Indemnitees) from any liability whatsoever, based or asserted upon any services of CONTRACTOR, its officers, employees, subcontractors, agents or representatives arising out of or in any way relating to this Agreement, including but not limited to property damage, bodily injury, or death or any other element of any kind or nature whatsoever arising from the performance of CONTRACTOR, its officers, employees, subcontractors, agents or representatives Indemnitors from this Agreement. CONTRACTOR shall defend, at its sole expense, all costs and fees including, but not limited, to attorney fees, cost of investigation, defense and settlements or awards, the Indemnitees in any claim or action based upon such alleged acts or omissions.

10.2. With respect to any action or claim subject to indemnification herein by CONTRACTOR, CONTRACTOR shall, at their sole cost, have the right to use counsel of their own choice and shall have the right to adjust, settle, or compromise any such action or claim without the prior consent of COUNTY; provided, however, that any such adjustment, settlement or compromise in no manner whatsoever limits or circumscribes CONTRACTOR'S indemnification to Indemnitees as set forth herein.

10.3. CONTRACTOR'S obligation hereunder shall be satisfied when CONTRACTOR has provided to COUNTY the appropriate form of dismissal relieving COUNTY from any liability for the action or claim involved.

10.4. The specified insurance limits required in this Agreement shall in no way limit or circumscribe CONTRACTOR'S obligations to indemnify and hold harmless the Indemnitees herein from third party claims.

10.5. In the event there is conflict between this clause and California Civil Code Section 2782, this clause shall be interpreted to comply with Civil Code 2782. Such interpretation shall not relieve the CONTRACTOR from indemnifying the Indemnitees to the fullest extent allowed by law.

11. **Insurance**

11.1. During the Term of this Agreement, COLLECTIVE DATA shall maintain, at its own expense, commercially reasonable insurance coverage including:

11.1.1. Worker's Compensation. If the COLLECTIVE DATA has employees as defined by the State of California, COLLECTIVE DATA shall maintain statutory Workers' Compensation Insurance (Coverage A) as prescribed by the laws of the State of California. Policy shall include Employers' Liability (Coverage B) including Occupational Disease with limits not less than \$1,000,000 per person per accident. The policy shall be endorsed to waive subrogation in favor of The County of Riverside.

11.1.2. Commercial Liability. Commercial General Liability insurance coverage, including but not limited to, premises liability, unmodified contractual liability, products and completed operations liability, personal and advertising injury, and cross liability coverage, covering claims which may arise from or out of COLLECTIVE DATA's performance of its obligations hereunder. Policy shall name the CUSTOMER as Additional Insured. Policy's limit of liability shall not be less than \$1,000,000 per occurrence combined single limit, with \$2,000,000 aggregate limit.

11.1.3. Vehicle Liability. If vehicles or mobile equipment is used in the performance of the obligations under this Agreement, then COLLECTIVE DATA shall maintain liability insurance for all owned, non-owned, or hired vehicles so used in an amount not less than \$1,000,000 per occurrence combined single limit. If such

insurance contains a general aggregate limit, it shall apply separately to this Agreement or be no less than two (2) times the occurrence limit. Policy shall name the CUSTOMER as Additional Insureds.

- 11.1.4. **Professional Liability.** COLLECTIVE DATA shall maintain Professional Liability Insurance providing coverage for the COLLECTIVE DATA's performance of work included within this Agreement, with a limit of liability of not less than \$1,000,000 per occurrence and \$2,000,000 annual aggregate. If COLLECTIVE DATA's Professional Liability Insurance is written on a claims made basis rather than an occurrence basis, such insurance shall continue through the term of this Agreement and COLLECTIVE DATA shall purchase at its sole expense either 1) an Extended Reporting Endorsement (also, known as Tail Coverage); or 2) Prior Dates Coverage from new insurer with a retroactive date back to the date of, or prior to, the inception of this Agreement; or 3) demonstrate through Certificates of Insurance that COLLECTIVE DATA has maintained continuous coverage with the same or original insurer. Coverage provided under items; 1), 2), or 3) will continue as long as the law allows.
- 11.1.5. **Cyber Liability Insurance.** COLLECTIVE DATA shall procure and maintain Cyber Liability Insurance with limits not less than \$2,000,000 per occurrence or claim, \$2,000,000 aggregate. Coverage shall be sufficiently broad to respond to the duties and obligations as is undertaken by COLLECTIVE DATA in this Agreement and shall include, but not be limited to, claims involving infringement of intellectual property, including but not limited to infringement of copyright, trademark, trade dress, invasion of privacy violations, information theft, damage to or destruction of electronic information, release of private information, alteration of electronic information, extortion and network security. The policy shall provide coverage for breach response costs as well as regulatory fines and penalties as well as credit monitoring expenses with limits sufficient to respond to these obligations.

11.2. General Insurance Provisions

- 11.2.1. Any insurance carrier providing insurance coverage hereunder shall be admitted to the State of California and have an A M BEST rating of not less than A: VIII (A:8) unless such requirements are waived, in writing, by the CUSTOMER Risk Manager. If the CUSTOMER's Risk Manager waives a requirement for a particular insurer such waiver is only valid for that specific insurer and only for one policy term.
- 11.2.2. COLLECTIVE DATA must declare its insurance self-insured retention for each coverage required herein. If any such self-insured retention exceeds \$500,000 per occurrence each such retention shall have the prior written consent of the CUSTOMER Risk Manager before the commencement of operations under this Agreement. Upon notification of self-insured retention unacceptable to the CUSTOMER, and at the election of the CUSTOMER's Risk Manager, COLLECTIVE DATA's carriers shall either; 1) reduce or eliminate such self-insured retention as respects this Agreement with the CUSTOMER, or 2) procure a bond which guarantees payment of losses and related investigations, claims administration, and defense costs and expenses.
- 11.2.3. COLLECTIVE DATA shall cause COLLECTIVE DATA's insurance carrier(s) to furnish the County of Riverside with either 1) a properly executed original Certificate(s) of Insurance and certified original copies of Endorsements effecting coverage as required herein, and 2) if requested to do so orally or in writing by the CUSTOMER Risk Manager, provide original Certified copies of policies including all Endorsements and all attachments thereto, showing such insurance is in full force and effect. Further, said Certificate(s) and policies of insurance shall contain the covenant of the insurance carrier(s) that thirty (30) days written notice shall be given to the County of Riverside prior to any material modification, cancellation, expiration or reduction in coverage of such insurance. In the event of a material modification, cancellation, expiration, or reduction in coverage, this Agreement shall terminate forthwith, unless the County of Riverside receives, prior to such effective date, another properly executed original Certificate of Insurance and original copies of endorsements or certified original policies, including all endorsements and attachments thereto evidencing coverage's set forth herein and the insurance required herein is in full force and effect. COLLECTIVE DATA shall not commence operations until the CUSTOMER has been furnished original Certificate (s) of Insurance and certified original copies of endorsements and if requested, certified original policies of insurance including all endorsements and any and all other attachments as required in this Section. An individual authorized by the insurance carrier shall sign the original endorsements for each policy and the Certificate of Insurance.
- 11.2.4. It is understood and agreed to by the parties hereto that the COLLECTIVE DATA's insurance shall be construed as primary insurance, and the CUSTOMER's insurance and/or deductibles and/or self-insured retention's or self-insured programs shall not be construed as contributory.
- 11.2.5. If, during the term of this Agreement or any extension thereof, there is a material change in the scope of services; or, there is a material change in the equipment to be used in the performance of the scope of work; or, the term of this Agreement, including any extensions thereof, exceeds five (5) years; the CUSTOMER reserves the right to adjust the types of insurance and the monetary limits of liability required

under this Agreement, if in the CUSTOMER's Risk Manager's reasonable judgment, the amount or type of insurance carried by the COLLECTIVE DATA has become inadequate.

- 11.2.6. COLLECTIVE DATA shall pass down the insurance obligations contained herein to all tiers of subcontractors working under this Agreement.
- 11.2.7. The insurance requirements contained in this Agreement may be met with a program(s) of self-insurance acceptable to the CUSTOMER.
- 11.2.8. COLLECTIVE DATA agrees to notify CUSTOMER of any claim by a third party or any incident or event that may give rise to a claim arising from the performance of this Agreement.

12. **Warranty Disclaimer and Limitation of Liability.**

- 12.1. The COLLECTIVE DATA Service is provided "as is", and except as expressly provided in this agreement, and to the maximum extent provided by law, COLLECTIVE DATA expressly disclaims all warranties whatsoever, whether express or implied, including any implied warranty of merchantability or fitness for a particular purpose, except that COLLECTIVE DATA owns or has the necessary rights, in all intellectual property rights in and to the COLLECTIVE DATA Services necessary to grant the right herein.
- 12.2. In no event shall COLLECTIVE DATA, or any of its affiliates, or any of their directors, officers, employees or agents be liable to the other Party or anyone else for any indirect, consequential, special, incidental, punitive, or exemplary damages of any kind (including lost revenues or profits or loss of business) resulting from the performance or nonperformance of this agreement, whether due to a breach of contract, breach of warranty, or the negligence of COLLECTIVE DATA or any other party, even if COLLECTIVE DATA is advised beforehand of the possibility of such damages.
- 12.3. In no event shall COLLECTIVE DATA's aggregate liability arising from or related to this Agreement exceed the greater of: (a) the amounts paid by CUSTOMER to COLLECTIVE DATA for the COLLECTIVE DATA Services during the three (3) months immediately preceding the event giving rise to the claim; or (b) the insurance proceeds actually payable under COLLECTIVE DATA's applicable insurance coverage for such claim. The limitations set forth in Sections 12.1, 12.2, and 12.3 shall not apply to: (a) either Party's indemnification obligations under Section 10; (b) CUSTOMER's breach of Section 2 (unauthorized use); (c) either Party's breach of its confidentiality obligations under Section 8.2; or (d) liability that cannot be limited under applicable law. The foregoing is intended as a complete allocation of the risks between the Parties. Because the bargain struck and the price paid reflect such allocation this limitation upon remedies will not have failed of its essential purpose.

13. **General Provisions.**

- 13.1. **Independent Contractor.** This Agreement establishes an independent contractor relationship between the Parties, and neither an employee/employer relationship, nor a joint venture relationship or any other relationship is established hereby. Each of CUSTOMER and COLLECTIVE DATA alone shall be responsible for payment of all remuneration to its employees and bear all taxes associated therewith.
- 13.2. **Assignment.** CUSTOMER may not assign this Agreement in whole or in part without COLLECTIVE DATA's written consent. COLLECTIVE DATA may assign this Agreement at its sole discretion subject to CUSTOMER'S' rights hereunder.
- 13.3. **Law.** This Agreement shall be governed by the laws of the state where the CUSTOMER has its principal place of business, and the Parties hereby submit to such jurisdiction, hereby agrees to accept service of process by certified mail or overnight international delivery services and hereby waives any jurisdictional or venue defenses otherwise available with respect thereto.
- 13.4. **Severability.** In the event any term of this Agreement is found by any court to be void or otherwise unenforceable, the remainder of this Agreement shall remain valid and enforceable as though such term were absent upon the date of its execution.
- 13.5. **No Waiver.** No waiver of any rights arising under this Agreement shall be effective unless in writing and signed by the Party against whom such waiver is sought to be enforced. No failure or delay by either Party in exercising any right, power or remedy under this Agreement shall operate as a waiver of any such right, power or remedy.
- 13.6. **Entire Agreement.** This Agreement, Terms of Service, along with any attachment, addendum, and exhibits sets forth the entire understanding of the Parties with respect to the subject matter hereof. Except as provided

herein, this Agreement shall not be amended or modified except by written instrument duly executed by authorized signatories of both Parties. Any and all previous Agreements, representations and understandings between the Parties regarding the subject matter hereof, whether written or oral, are superseded by this Agreement and of no further force and effect.

- 13.7. **Force Majeure.** Neither Party will be liable for inadequate performance to the extent caused by a condition (for example, natural disaster, act of war or terrorism, riot, labor condition, governmental action, pandemic, and Internet disturbance) that was beyond the Party's reasonable control.
- 13.8. **Counterparts.** This Agreement may be executed in any number of counterparts, each of which will be an original, but all of which together will constitute one instrument. Each party to this Agreement agrees to the use of electronic signatures, such as digital signatures that meet the requirements of the California Uniform Electronic Transactions Act ("CUETA") (Cal. Civ. Code §§ 1633.1 to 1633.17), for executing this Agreement. The parties further agree that the electronic signatures of the parties included in this Agreement are intended to authenticate this writing and to have the same force and effect as manual signatures. Electronic signature means an electronic sound, symbol, or process attached to or logically associated with an electronic record and executed or adopted by a person with the intent to sign the electronic record pursuant to the CUETA as amended from time to time. The CUETA authorizes use of an electronic signature for transactions and contracts among parties in California, including a government agency. Digital signature means an electronic identifier, created by computer, intended by the party using it to have the same force and effect as the use of a manual signature, and shall be reasonably relied upon by the parties. For purposes of this section, a digital signature is a type of "electronic signature" as defined in subdivision (h) of Section 1633.2 of the Civil Code.
- 13.9. **Notice.** Notices under this Agreement shall be in writing and sent via U.S. Express Mail or private express courier services or by email (with receipt confirmed) and will be effective upon receipt at the address stated in the Order Form (unless the Parties are notified in writing of a change in address, in which case notice will be sent to the new address). Notwithstanding the foregoing, notice provided to CUSTOMER from COLLECTIVE DATA through COLLECTIVE DATA's web-based online portal directly to CUSTOMER with a copy via e-mail shall be considered prior notice, including "written" notice pursuant to this Section 13.9 and throughout this Agreement.

[SIGNATURE PAGE TO FOLLOW]

In witness whereof, the Parties have executed this Agreement by their duly authorized representatives:

COLLECTIVE DATA, INC.	CUSTOMER:
By: <u><i>Eric L. Christiansen</i></u> <small>Eric L. Christiansen (Apr 16, 2026 10:43:28 CDT)</small> Print Name: Eric L. Christiansen Title: Chief Operating Officer	By: <u><i>Karen S. Spiegel</i></u> Print Name: Karen Spiegel Title: Chair, Board of Supervisors
Date: <u>04/16/26</u>	Date: <u>MAY 12 2026</u>

ATTEST:

Kimberly A. Rector
Clerk of the Board

By: *[Signature]*
Deputy

APPROVED AS TO FORM:

Minh C. Tran
County Counsel

By: *[Signature]*
Amrit P. Dhillon
Deputy County Counsel

MAY 12 2026

3.23

Appendix A: Service Level Addendum for Hosted Applications

Except as expressly set forth in this Service Level Addendum ("SLA Addendum"), this SLA Addendum is subject to the terms of the Service Agreement. Terms not defined herein will have the meaning given in the Service Agreement. COLLECTIVE DATA reserves the right to change the terms of this SLA Addendum with ninety (90) days' written notice to CUSTOMER. If such changes materially diminish the service levels, uptime commitments, response times, or resolution times set forth herein, CUSTOMER may, within thirty (30) days of receiving such notice, terminate this Agreement by providing written notice to COLLECTIVE DATA, effective as of the date the proposed changes would take effect. Upon such termination, CUSTOMER shall be entitled to a pro-rata refund of any prepaid fees for the unused portion of the then-current Term. If CUSTOMER does not provide notice of termination within such thirty (30) day period, the revised SLA Addendum shall be deemed accepted.

1. Service Availability: "Service Availability" means that the Software, or service may be accessed and used by CUSTOMER, as measured by COLLECTIVE DATA.

a. Uptime Commitment: The Software, including the Data File, shall be available at least ninety-nine (99.9%) of the time during each calendar month.

b. Severity Levels:

Severity Level	Impact	Response Time	Resolution Time
Critical	Complete degradation, production is down impacting all applications and associated systems. All users affected (service unavailable)	Immediate	Within 4 hours
High / Severe	Significant performance degradation; Large number of users or critical functions affected	Within 2 hours	Within 6 hours
Medium	Production system performance is degraded, but operational. Limited number of users are affected (business processes can continue)	Within 6 hours	Next business day (NBD)
Low / Minor	Functional request relating development, feature issues or documentation (business process can continue)	Next business day	Best effort

c. Escalation Process: Escalation Process applies to the following Severity Levels only: Critical, High/Severe and Medium

Escalation Level	Response			Resolved			Contact
	Critical	High/ Severe	Med	Critical	High/ Severe	Med	
1 st Request	Within the times listed in the Severity Levels table			Within the times listed in the Severity Levels table			support@collectivedata.com
2 nd Request	1+ hours	2+ hours	6+ hours	4+ hours	6+ hours	NBD+	Collective Data Support # 800-750-9667

2. Exclusions: This SLA Addendum does not apply to

- ◆ Software, services or equipment not purchased and or managed by COLLECTIVE DATA.
- ◆ The Incident or Outage has been caused by using equipment, third party software or services in a way that is not recommended.
- ◆ The CUSTOMER has made unauthorized changes to the configuration or set up of the affected service, software or equipment.

- ◆ The CUSTOMER has prevented COLLECTIVE DATA from performing required maintenance and update tasks.
- ◆ The Incident or Outage has been caused by unsupported software, services or equipment
- ◆ This SLA Addendum does not apply in circumstances that could be reasonable said to be beyond COLLECTIVE DATA's control such as CUSTOMER's breach of contract, or force majeure events.

Appendix B: Statement of Work & Milestones

Statement of Work (SOW) & Milestones

1.0 Project Overview

Collective Data will provide implementation, configuration, integration, data migration, and training services required to deploy the Collective Data Platform for the Riverside County Sheriff's Office (RSO or Department). This Statement of Work defines the milestones, deliverables, responsibilities, dependencies, and acceptance criteria for the project.

2.0 Milestones, Deliverables, and Payment Schedule – [Week 1](#)

2.1 Milestone 1 – Departmental Requirements & Implementation Planning

Deliverables:

1. Department Stakeholder Work Sessions
 - Conduct discovery sessions on-site with each participating department to review workflows, operational requirements, and use cases:
 1. Technical Service Bureau
 2. Fleet
 3. Ben Clark Training Center
 4. Patrol Operations for 19 locations
 5. Corrections for 5 locations
 6. Purchasing
2. Department Configuration Requirements Summary
 - Documentation outlining how each department intends to use the application, including:
 1. Core workflows
 2. Required configurations
 3. Key reporting needs
3. Feature Prioritization Matrix
 - Categorization of requirements by priority:

1. Must Have (required for go live)
 2. Should Have (important, but can follow go live)
 3. Nice to Have (future enhancements)
4. Preliminary Rollout Strategy
 - Identification of departments included in the initial rollout vs. future phases.
 5. Initial Project Plan
 - Requirements gathered will be used to finalize the implementation project plan and rollout schedule.

Milestone Acceptance Criteria:

Milestone 1 shall be considered complete once stakeholder discovery sessions have been conducted and Collective Data has provided documentation summarizing departmental requirements and feature prioritization. RSO will review and approve the requirements summary, confirming alignment on items required for go-live/

2.2 Milestone 2 – Environment Provisioning and Platform Licensing – *Week 2*

Deliverables:

6. Both Test and Production environments are activated and accessible.
7. Database created for both environments.
8. Deployment of all licenses and modules, including:
 - Collective Platform
 - Concurrent Users
 - Modules
 1. Motor Pool
 2. Approval Module
 3. Development Suite
 4. Asset Replacement Scorecard
 5. Advanced Budgeting Module
 6. Shop Module
9. Advanced Budgeting Completion of Project Kickoff Call and implementation planning.

Milestone Acceptance Criteria:

Milestone 1 shall be considered complete when the RSO is able to access the Test and Production environments and confirm receipt of all deployed modules.

Payment: \$ 173,880 Payment 1 is due net 30 after invoice of Milestone 1.

2.3 Milestone 3 – Data Migration and Systems Integration Completion - *Weeks 3-10***Deliverables:****1. Active Directory / Single Sign-On (SSO) Integration**

- Collective Data completes SSO/Active Directory for configuration and testing.
- *Requires the RSO to provide all necessary SSO credentials and configuration details.*

2. Data Migration – Initial and Final Loads

- Collective Data receives a copy of the RSO data to begin the initial migration.
- Collective Data performs the initial migration into the environment for review and validation.
- After the Riverside Sheriff Department approves the migrated data and a go-live date is established, Collective Data will perform the final migration to capture any updates made since the initial load.
- *Timely delivery of data files by the RSO is required to maintain project timelines.*

3. Systems Integrations Completed

Collective Data completes all contracted integrations, including:

- Workforce Management Integration
- Peoplesoft Integration
- Geotab Integration
- Single Sign On Integration
- Cordless Barcode Scanner kits implemented
- Zebra Barcode Printer Kits implemented

4. Credential Delivery for Integrations

- The RSO provides all required Geotab credentials and account information in order for Collective Data to complete and validate the integration.
- The RSO provides SSO/Active Directory credentials as noted above.
- The RSO provides Peoplesoft credentials as noted above.

- The RSO provides Workforce Management credentials as noted above.

5. Pilot Deployment & User Acceptance Testing

- RSO will deploy the configured application to a designated pilot group to validate core workflows, forms, system configurations, and system integrations are functioning as expected in an UAT environment
- RSO will collect and document user feedback, issues, and requested adjustments identified during testing
- CD will review and categorize findings as must have, should have, and nice to have with RSO to implement based on original scope
- RSO will sign off the system is approved to proceed to training and full rollout

Milestone Acceptance Criteria:

Milestone 3 shall be considered complete when the initial migration is available for review, integrations are operational, SSO/AD functions as intended, and Collective Data has received confirmation from the Riverside Sheriff Department that the migrated data and integrations are ready for the next phase.

Payment: \$ 77,880 Payment 2 is due net 30 after invoice of Milestone 2.

2.4 Milestone 4 – Training Delivery and Onboarding Documentation - *Weeks 11-12*

Deliverables:

1. Administrator web training delivered.
2. On-site user training delivered.
3. Delivery of all standard training materials, including:
 - User Guide
 - Active Directory / SSO Guide
 - API Web Services Guide
 - Onboarding and reference materials
 - Web Training

Milestone Acceptance Criteria:

Milestone 3 shall be considered complete when all scheduled training sessions have been delivered, and the RSO has received all documentation.

Payment: \$54,900 Payment 3 is due net 30 after invoice of Milestone 3.

3.0 RSO Responsibilities

The RSO will:

1. Assign project lead and subject matter experts.
 2. Provide all required SSO/Active Directory credentials, Workforce Management credentials, Geotab, Peoplesoft and data for migration.
 3. Participate in field mapping, configuration sessions, and testing.
 4. Validate migrated data promptly.
 5. Ensure staff availability for training sessions.
-

4.0 Dependencies and Assumptions

1. RSO will provide Peoplesoft, Workforce Management, Geotab and SSO credentials in a timely manner.
 2. RSO will review migration outputs and provide consolidated feedback within agreed timelines.
 3. Integrations listed assume vendor APIs remain accessible and unchanged.
 4. Delays in credential delivery, data delivery, or third-party responsiveness may delay milestone completion dates.
-

5.0 Out-of-Scope Services

The following items are not included unless explicitly stated in this SOW:

1. Custom integrations beyond those listed in Milestone 2 set up by Collective Data.
2. Data cleansing or restructuring beyond standard historical migration.
3. Configuration or development beyond the deliverables described.

Any out-of-scope work may require a separate agreement or change order.

6.0 Milestone Acceptance Process

1. When a milestone is completed, Collective Data will notify RSO and provide the associated deliverables for review.
2. RSO shall review the deliverables and provide written notice of acceptance or rejection within fifteen (15) business days of receipt ("Review Period"). If RSO requires additional time, RSO shall notify Collective Data in writing before the Review Period expires, and the Parties shall agree on a reasonable extension not to exceed an additional fifteen (15) business days.

3. If RSO does not provide written notice of acceptance, rejection, or a request for extension within the Review Period, the milestone deliverables shall be deemed accepted as of the expiration of the Review Period, and the corresponding milestone payment shall become due in accordance with the payment terms of this Agreement.
4. If issues are identified, the RSO will provide written notice specifying required corrections. Collective Data will address identified issues and resubmit the deliverables within fifteen (15) business days of receipt of RSO's written notice, at which point a new Review Period shall commence.

5. Riverside County Sheriff's Office Annual Summary

Year 1: \$306,060

(2026/27)

Year 2: \$199,080

(2027/28)

Year 3: \$199,080

(2028/29)

Year 4: \$199,080

(2029/30)

Year 5: \$191,080

(2030/31)










Services-Agreement-2026-Word-File edits 2.24_CD3 (APD v3 4.15.26)

Final Audit Report

2026-04-16

Created:	2026-04-16
By:	SAMUEL COX (SLCOX@RIVCO.ORG)
Status:	Signed
Transaction ID:	CBJCHBCAABAA3WRhJjxHvfQ2_dAtCwk8v9X1PBjd1rMC

"Services-Agreement-2026-Word-File edits 2.24_CD3 (APD v3 4.15.26)" History

-  Document created by SAMUEL COX (SLCOX@RIVCO.ORG)
2026-04-16 - 3:21:06 PM GMT
-  Document emailed to Eric Christiansen (echristiansen@collectivedata.com) for signature
2026-04-16 - 3:21:12 PM GMT
-  Email viewed by Eric Christiansen (echristiansen@collectivedata.com)
2026-04-16 - 3:41:41 PM GMT
-  Signer Eric Christiansen (echristiansen@collectivedata.com) entered name at signing as Eric L Christiansen
2026-04-16 - 3:43:26 PM GMT
-  Document e-signed by Eric L Christiansen (echristiansen@collectivedata.com)
Signature Date: 2026-04-16 - 3:43:28 PM GMT - Time Source: server
-  Document emailed to Amrit Dhillon (adhillon@rivco.org) for signature
2026-04-16 - 3:43:30 PM GMT
-  Email viewed by Amrit Dhillon (adhillon@rivco.org)
2026-04-16 - 4:04:22 PM GMT
-  Document e-signed by Amrit Dhillon (adhillon@rivco.org)
Signature Date: 2026-04-16 - 4:53:11 PM GMT - Time Source: server
-  Agreement completed.
2026-04-16 - 4:53:11 PM GMT

Catalog Task

Pending	Open	Work in Progress	Complete
Number	<input type="text" value="TASK0848679"/>	Opened	<input type="text" value="09-23-2024 10:00:08 AM"/>
Assignment group	<input type="text" value="RCIT TSOC H-11"/>	Opened by	<input type="text" value="Sean Adams"/>
Assigned to	<input type="text"/>	Priority	<input type="text" value="4 - Low"/>
Configuration item	<input type="text"/>	State	<input type="text" value="Closed Complete"/>
Business Application	<input type="text"/>	Request	<input type="text" value="REQ0339677"/>
Active	<input type="checkbox"/>	Request item	<input type="text" value="RITM0359513"/>
Watch list		Requested for	<input type="text" value="Stephanie Mora Ponce"/>

Form Data and Customer Comments

Variables

Requested for: Stephanie Mora Ponce	Requested Purchase: Collective Data
Department: SHERIFF	Describe Requested Purchase: The Riverside Sheriff's Office is requesting Collective Data to assist in Fleet and Asset management.
Approving Supervisor/Manager: Michael Thompson	
Alternate Contact:	

Purchase Details:

Category: <input type="checkbox"/> Hardware <input checked="" type="checkbox"/> Professional Services <input checked="" type="checkbox"/> Software <input type="checkbox"/> Other	Business Criticality <input checked="" type="checkbox"/> Run the Business <input type="checkbox"/> Grow the Business <input checked="" type="checkbox"/> Transform the Business
Purchase Requested: New	Business Impact <input checked="" type="checkbox"/> Reduce Expenses <input checked="" type="checkbox"/> Support Current Operations <input checked="" type="checkbox"/> Improve Customer Service <input checked="" type="checkbox"/> Improve Operational Efficiencies
Procurement Status: Going to Bid	

Terms

Is this a multi-year contract? Yes	Start Date: 10-01-2024
Length of Contract (In Years) :	End Date:

Special Terms and Conditions:**Transaction****Is this Purchase or Lease?**

Purchase

Estimated Amount:

395500.00

Notes:**Requested Items - Non Standard**

Item Description	Purchase Type	Vendor	Quantity	Unit Cost	Sub Total	Item Tax	Total Cost
Collective Data	Software/Services	TBD	1	395500.00	395500.00		

RCIT Bureau Approval/Rejection**BRM: Please choose approve or reject:**

Approve

CCB: Please choose option:

N/A

EAB: Please choose option:

Approve

TSB: Please choose option:

N/A

ISO: Please choose option:

Approve

SAM: Please choose option:

Approve

TSOC: Please choose approve, reject or n/a:

Approve

Short description

Policy H-11 Technology Procurement for SHERIFF greater than 100k

Description:

Policy H-11 Technology Procurement request is more than 100k, please review.

Work notes list

Work notes:

Additional comments:

Customer Comments (From Portal)

09-23-2024 11:10:03 AM - By: Richard Torres Jr.
Request Automatically Closed as all Line Items were complete

Activities

Activity

09-23-2024 11:10:02 AM **Richard Torres Jr.** - Changed: State

State: Closed Complete was: Open

09-23-2024 10:00:08 AM **Sean Adams** - Changed: Impact, Opened by, Priority, State

Impact: 3 - Low

Opened by: Sean Adams

Priority: 4 - Low

State: Open

Fulfillment Instructions

RITM Approvers Approving = 616ea98093b45e90b373b84c5cba1033

1 Approvals

State	Approver	Comments	Description Approval for	Created
-------	----------	----------	--------------------------	---------

State	Approver	Comments	Description	Approval for	Created
Approved	Michael Thompson	09-17-2024 08:35:26 AM - Michael Thompson (Comments) reply from: mthompson@riversidesheriff.org Ref:MSG18020665 Approved. Mike Sent from my Verizon, Samsung Galaxy smartphone Get Outlook for Android<https://aka.ms/AAb9ysg>		RITM0359513	09-17-2024 08:28:16 AM

Affected CIs Task = TASK0848679 0 CIs Affected
 Configuration Item Class Support group Owned by Applied Applied date Manual proposed change Updated
 No records to display

Approvers Approval for = TASK0848679 0 Approvals
 State Approver Comments Description Created
 No records to display

Group approvals Parent = TASK0848679 0 Group approvals
 Approval Assignment group Approval user Short description
 No records to display

All Attachments Table sys ID = 79fcf806937c96107f8538f48aba1038 .or. Table sys ID = 616ea98093b45e90b373b84c5cba1033 .or. Table sys ID = a96ea98093b45e90b373b84c5cba1032 AND Table sys ID != NULL 1 Attachments

File name	Content type	Table name	Table sys ID	External Attachment
SHI Quote-25247240 - Collective Data.pdf	application/pdf	sc_req_item	616ea98093b45e90b373b84c5cba1033	false

Wm Orders Parent = TASK0848679 0 Wm Orders
 Number Opened Priority State Short description
 No records to display

Save Checklist as Template

Template Name