

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



**ITEM: 3.15
(ID # 30592)**

MEETING DATE:
Tuesday, July 14, 2026

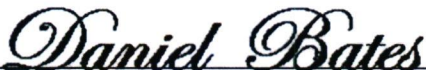
FROM : EMERGENCY MANAGEMENT DEPARTMENT

SUBJECT: EMERGENCY MANAGEMENT DEPARTMENT: Approve the Advanced Life Support Interfacility Transport Template Agreement for the Emergency Management Department's Riverside County Emergency Medical Services Agency to designate approved ambulance providers as an ALS IFT Service Provider. All Districts. [Total Cost \$0]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Approve the Advanced Life Support Interfacility Transfer (ALS IFT) Agreement Template for the Riverside County Emergency Medical Services Agency (REMSA) to designate approved ALS IFT Providers throughout Riverside County;
2. Authorize the Director of Emergency Management Department (EMD) to Execute Agreements between REMSA and ALS IFT Service Providers in the County of Riverside, as approved-as-to-form by County Counsel; and
3. Authorize the EMD Director to sign subsequent amendments that exercise the options of the agreement, including modifications to the program requirements that stay within the intent of the Agreement, as approved-as-to-form by County Counsel.

ACTION:


Daniel Bates 5/28/2026

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Gutierrez, seconded by Supervisor Medina and duly carried, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Medina, Spiegel, and Gutierrez
Nays: None
Absent: Washington and Perez
Date: July 14, 2026
xc: EMD

Kimberly A. Rector
Clerk of the Board
By: 
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$ 0	\$ 0	\$ 0	\$ 0
NET COUNTY COST	\$ 0	\$ 0	\$ 0	\$ 0
SOURCE OF FUNDS: N/A			Budget Adjustment: No	
			For Fiscal Year:	

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

The Riverside County Emergency Medical Services Agency (REMSA) utilizes Advanced Life Support Interfacility Transport Services (ALS IFT) in accordance with the California Health and Safety Code, Division 2.5; in addition, Health and Safety Code section 1797.218; California Code of Regulations (CCR), Title 22, and County Ordinance No. 756.1 gives REMSA exclusive authority to authorize and establish criteria for an advanced life support (ALS) program, which provides services utilizing Paramedics for the delivery of emergency medical care. ALS providers must have a written agreement with REMSA to participate in the Emergency Management Services (EMS) system in compliance with all applicable State laws and REMSA protocols, policies, procedures, and continuous quality improvement plan.

The purpose of the Agreement is to comply with CCR Title 22 regarding the integration of ALS Interfacility Transport Services into Riverside County EMS facility-to-facility patient transportation system. The Agreements provide guidance and documentation for general support of EMS operations where ALS IFT providers may be requested to respond for medical transports. ALS IFT Providers agree to respond with emergency ambulances, including Advanced Life Support ambulances as needed and available to provide medical facility-to-facility transport.

Impact on Residents and Businesses

REMSA is dedicated to providing emergency medical services in support of the public health and welfare of the residents of Riverside County. Such medical assistance is enhanced by the use of licensed and accredited emergency medical response personnel providing interfacility transport services.

Additional Fiscal Information

ALS IFT providers will be responsible for providing all EMS supplies and emergency medical response equipment that are required to support the medical response. REMSA's responsibility is to provide medical direction and protocols.


Rebecca S Cortez, Principal Management Analyst 7/6/2026


Aaron Gettis, Chief Deputy County Counsel 6/18/2026

ADVANCED LIFE SUPPORT INTERFACILITY TRANSPORT (ALS IFT) AGREEMENT

BY AND BETWEEN

THE COUNTY OF RIVERSIDE AND PROVIDER NAME

This Advanced Life Support Interfacility Transport ("ALS IFT") Agreement ("Agreement"), is hereby made and entered into on the date of the final signature by the County of Riverside ("County"), a political subdivision of the State of California, on behalf of its Emergency Management Department and its Riverside County Emergency Medical Services Agency ("REMSA"), and **PROVIDER NAME**, hereinafter referred to as ("Provider"), a private corporation organized under the laws of the State of California. Provider and County are sometimes individually referred to as "party" and collectively as "parties." County and REMSA are sometimes referred to interchangeably.

RECITALS

- A. Pursuant to the California Health and Safety Code, Division 2.5, the Local Emergency Medical Services Agency ("LEMSA") has the exclusive authority to determine the providers of ALS IFT services within its jurisdictional limits, and to determine emergency ambulance service operating areas within such jurisdictional limits, subject to certain statutory exceptions. In addition, Health and Safety Code section 1797.218; California Code of Regulations, Title 22, sections 100145, 100146, 100166, 100168 and 100170; and the County of Riverside Ordinance No. 756.1 give REMSA exclusive authority to authorize and establish criteria for an ALS IFT program, which provides services utilizing paramedics, and to designate ALS IFT Service Providers.
- B. Nothing in this Agreement shall be construed to abrogate or diminish any rights either party may have under the Emergency Medical Services System and the Prehospital Emergency Medical Care Personnel Act ("EMS Act"), Health and Safety Code section 1797 et seq., prior to the effective date or after the termination of this Agreement.
- C. Definitions: The definitions set forth in Exhibit A shall apply to this Agreement.
- D. The purpose of this Agreement is, subject to the terms and conditions set forth herein:
 - 1. To authorize Provider as a provider of ALS IFT services within Riverside County.
 - 2. To assure the ALS IFT Services supplied by Provider is integrated into the County EMS system and codified in the County's EMS Plan in compliance with medical control policies, protocols and procedures established by REMSA and in compliance with

State, County and local laws.

OPERATIVE PROVISIONS

Now therefore, for good and valuable consideration the adequacy of which the parties acknowledge, the parties agree as follows:

Section 1. REMSA's Authorization of Provider as an ALS IFT Service Provider

REMSA hereby authorizes Provider to provide ALS IFT Services in the County of Riverside, and it shall be so codified in the County's EMS Plan. REMSA further agrees to be bound by, implement and perform the Operational Standards applicable to REMSA as set forth in this agreement. Authorization as a provider of ALS IFT Services solely grants the right to respond to calls for service that meet the definition of ALS IFT, as defined in Exhibit A. Pursuant to the Riverside County Ambulance Ordinance, "In the event of a local disaster, as proclaimed by the Riverside County Board of Supervisors, the requirements of this ordinance may be suspended in whole or part by the Director of the Emergency Management Department until such time as the disaster proclamation is rescinded."

Section 2. Provider's Obligation as an ALS IFT Service Provider

As a condition for County's authorization to Provider to provide ALS IFT Services in the County of Riverside, Provider represents and agrees:

- a. That such services will be performed in accordance with all applicable federal, state, and County laws, rules, regulations, and REMSA protocols, policies, and procedures (the current version and future revised versions of the REMSA Policy Manual are available at <https://rivcoready.org/remsa>) which directly relate to ALS IFT Services, including but not limited to, the requirements set forth in Exhibit B – ALS IFT Service Provider Standards of this Agreement;
- b. Appoint ALS Program Coordinator to serve as a liaison with County and other County EMS system service providers, and to act on providers behalf in the administration of this Agreement;
- c. To cooperate with REMSA's representatives relating to providers performance as an ALS IFT Service Provider and REMSA's oversight for the County's EMS system including, but not limited to, the utilization and submittal of required patient care reports, continuous Quality Improvement Program (QIP) including the designation of a qualified person to supervise the

QIP, operational performance reports, and cooperating with REMSA investigations of EMS related incidents;

- d. Notify County in a timely manner of significant or continuing service performance problems, including but not limited to: (1) hospital complaints; (2) changes in the status of certified/accredited personnel (e.g., termination, classification, etc.); (3) radio frequency interference which causes operational problems; (4) and local emergencies or disasters which cause operational problems;
- e. Ensure all appropriate employees and agents hold necessary certification, licenses, accreditation and maintain the records of such that they comply with all training requirements as required by applicable state and federal law, regulation, policy and protocol;
- f. Meet the ALS IFT Service Provider Standards as stipulated in Exhibit B of this document or as they may be subsequently established or modified from time to time by REMSA policy;
- g. That it shall not be entitled to, or demand, any compensation from County for services rendered solely pursuant to Provider's designation as an ALS IFT Service Provider as stated in this Agreement;
- h. That it will cooperate and participate with REMSA and other EMS System participants to achieve the goals and objectives of the EMS System Strategic Plan; and
- i. Strive to ensure a positive, communicative and effective working relationship with County and partner agencies.

Section 3. REMSA's Obligations

- a. Provide Provider with adopted protocols, policies and procedures relating to emergency medical care, and agrees to provide Provider with any revisions or additions following approval by the County;
- b. Involve Provider in the County's EMS Quality Improvement Program (EQIP);
- c. Communicate as necessary with Provider Medical Advisor and/or ALS Program Coordinator;
- d. Schedule mutually acceptable periodic visits by County staff with Provider's staff to ensure compliance with local policies and/or procedures related to the Agreement which fall within the jurisdiction of REMSA;

- e. Strive to ensure a positive, communicative and effective working relationship with Provider;
- f. Designate the Provider as an authorized ALS IFT ambulance provider in the County's EMS Plan; and
- g. Notify the Provider of any proposed or required changes to the County EMS plan and provide the Provider an opportunity to provide input prior to submission.

Section 4. Modifications

The parties agree that obligations as set forth in Section 2, Section 3 and Exhibit B may be modified by written instrument of Provider and REMSA's EMS Administrator, or as applicable under law, by update or implementation of REMSA policies, protocols, and procedures.

Section 5. Confidentiality

- a. Provider shall comply with all applicable federal and state laws and regulations governing the confidentiality, privacy, and security of patient information, including but not limited to the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and its implementing regulations. Provider shall maintain the confidentiality of all patient care records, medical information, and personally identifiable information obtained in the course of performing services under this Agreement.
 - i. Provider shall implement and adhere to appropriate administrative, technical, and physical safeguards to protect such information from unauthorized access, use, or disclosure.
 - ii. Provider shall immediately report any known or suspected breach of patient information to the Agency and shall cooperate fully with any required notifications, investigations, or mitigation efforts.
- b. The Provider agrees to inform its employees, agents, subcontractors, and partners of the above provisions, and that any knowing and intentional violation of these State law requirements constitutes a misdemeanor. This obligation applies to all personnel involved in providing ALS IFT Services under this Agreement.

Section 6. Term

The term of this Agreement shall begin upon final signature and shall continue until **TERM DATE**, unless terminated earlier. Thereafter, this Agreement shall be eligible for a five (5) year

extension by mutual agreement between the REMSA and the Provider, subject to the review and approval as to form by County Counsel. Provider shall submit a written request for extension to REMSA no later one-year, 365 days, prior to the expiration of this Agreement.

Section 7. Termination

Notwithstanding the foregoing term, this Agreement may be terminated at an earlier time as follows:

- a. Immediately by REMSA upon written notice for non-compliance with the provisions of this Agreement or violation of REMSA protocols, policies, procedures, or operational agreements. Provider will cure such default within thirty (30) days of receiving written notice of default from REMSA;
- b. By either party upon ninety (90) days' written notice to the other party; or
- c. Both parties may agree in writing to terminate this Agreement in a mutually satisfactory manner.

Section 8. Independent Contractor Status

Each party shall be solely responsible for its own employees. Each party shall pay all wages, salaries, overtime, benefits and other amounts due to their own personnel pursuant to applicable law and in connection with any and all services under this Agreement. Each party shall be responsible for all reports and obligations respecting their own personnel, including, but not limited to, social security taxes, income tax withholding, unemployment insurance, and workers' compensation insurance. Employees or agents of one party shall not be deemed employees of the other for any purpose. Each party shall defend, indemnify and hold harmless the other party from and against any and all expenses or liabilities of any kind arising from or incident to any claim by any employee of the indemnifying party or any governmental agency relating to wages, salaries, overtime, benefits, or other obligations of the indemnifying party to any employee thereof.

Section 9. Notices

All notices permitted or required under this Agreement shall be given to the respective parties at the following addresses, or at such other addresses as the respective parties may provide in writing for this purpose:

Provider:

Insert Provider Name
Provider Address

City, State Zip Code
Attn: Name, Title

County:

Riverside County EMS Agency
450 E. Alessandro Blvd.
Riverside, California 92508
Attn: EMS Administrator

Such notices may be provided by personal delivery, by first class mail, by express delivery or by email. Actual notice shall be deemed adequate notice on the date actual notice occurred, regardless of the method of service.

Section 10. Cooperation and Further Acts

The parties shall fully cooperate with one another and shall take any additional acts or sign any additional documents as may be necessary, appropriate or convenient to attain the purposes of this Agreement.

Section 11. Non-Discrimination

Provider agrees to not discriminate in the provisions of services, allocation of benefits, accommodation of facilities, or employment of personnel, on the basis of ethnic group or gender identification, race, color, creed, ancestry, religion, national origin, sexual preference, sex, age (over 40), marital status, medical condition, physical or mental handicap, or any other class protected by applicable federal, state, or local law, including County of Riverside Board Policy No. A-73, and agrees to comply with all requirements of the law regarding non-discrimination.

Section 12. Hold Harmless/Indemnification

Provider shall indemnify and hold harmless County of Riverside, its Agencies, Districts, Special Districts and Departments, their respective directors, officers, Board of Supervisors, elected and appointed officials, employees, agents and representatives (individually and collectively hereinafter referred to as Indemnitees) from any liability, whatsoever, based or asserted upon any services of Provider, its officers, employees, subcontractors, agents or representatives arising out of or in any way relating to this Agreement, including but not limited to property damage, bodily injury, or death or any other element of any kind or nature whatsoever arising from the performance of Provider, its officers, employees, subcontractors, agents or representatives Indemnitors from this Agreement. Provider shall defend, at its sole expense, all costs and fees including, but not limited to, attorney fees, costs of investigation,

defense and settlements or awards, the Indemnitees in any claim or action based upon such alleged acts or omissions.

Provider's obligation hereunder shall be satisfied when Provider has provided to County the appropriate form of dismissal relieving County from any liability for the action or claim involved.

The specified insurance limits required in this Agreement shall in no way limit or circumscribe Provider's obligations to indemnify and hold harmless the Indemnitees herein from third party claims.

Section 13. Insurance

Without limiting or diminishing the Provider's obligation to indemnify or hold the County harmless, Provider shall procure and maintain or cause to be maintained, at its sole cost and expense, the following insurance coverage's during the term of this Agreement. As respects to the insurance section only, the County herein refers to the County of Riverside, its Agencies, Districts, Special Districts, and Departments, their respective directors, officers, Board of Supervisors, employees, elected or appointed officials, agents or representatives as Additional Insureds.

a. Workers' Compensation:

If the Provider has employees as defined by the State of California, the Provider shall maintain statutory Workers' Compensation Insurance (Coverage A) as prescribed by the laws of the State of California. The Provider provides a self-insured program to \$25,000. Policy shall include Employers' Liability (Coverage B) including Occupational Disease with limits not less than \$1,000,000 per person per accident. The policy shall be endorsed to waive subrogation in favor of the County of Riverside. Policy shall name the County as Additional Insured.

b. Commercial General Liability:

Commercial General Liability insurance coverage, including but not limited to, premises liability, unmodified contractual liability, products and completed operations liability, personal and advertising injury, and cross liability coverage, covering claims which may arise from or out of Provider's performance of its obligations hereunder. Policy shall name the County as Additional Insured. Policy's limit of liability shall not be less than \$2,000,000 per

occurrence combined single limit. If such insurance contains a general aggregate limit, it shall apply separately to this agreement or be no less than two (2) times the occurrence limit. Policy shall name the County as Additional Insureds.

c. Vehicle Liability:

If vehicles or mobile equipment are used in performance of the obligations under this Agreement, then Provider shall maintain liability insurance for all owned, non-owned or hired vehicles so used in an amount not less than \$1,000,000 per occurrence combined single limit. If such insurance contains a general aggregate limit, it shall apply separately to this agreement or be no less than two (2) times the occurrence limit. Policy shall name the COUNTY as Additional Insureds.

d. Professional Liability:

Provider shall maintain Professional Liability Insurance providing coverage for the Provider's performance of work included within this Agreement, with a limit of liability of not less than \$2,000,000 per occurrence and \$4,000,000 annual aggregate. If Provider's Professional Liability Insurance is written on a claims made basis rather than an occurrence basis, such insurance shall continue through the term of this Agreement and Provider shall purchase at his sole expense either 1) an Extended Reporting Endorsement (also, known as Tail Coverage); or 2) Prior Dates Coverage from new insurer with a retroactive date back to the date of, or prior to, the inception of this Agreement; or 3) demonstrate through Certificates of Insurance that Provider has Maintained continuous coverage with the same or original insurer. Coverage provided under items; 1), 2), or 3) will continue as long as the law allows. Policy shall name the County as Additional Insureds.

e. Cyber Liability:

Provider shall procure and maintain for the duration of the Agreement insurance against claims for injuries to person or damages to property which may arise from or in connection with the performance of the work hereunder by Provider, its officers, agents, representatives, or employees. Provider shall procure and maintain for the duration of the Agreement insurance claims arising out of their services and including, but not limited to loss, damage, theft or other misuse of data, infringement of intellectual property, invasion of privacy and breach of data. Such Cyber Liability Insurance, with limits not less than \$2,000,000 per

occurrence or claim, \$2,000,000 aggregate. Coverage shall be sufficiently broad to respond to the duties and obligations as is undertaken by Contractor in this agreement and shall include, but not limited to, claims involving infringement of intellectual property, including but not limited to infringement of copyright, trademark, trade dress, invasion of privacy violations, information theft, damage to or destruction of electronic information, release of private information, alteration of electronic information, extortion and network security. The policy shall provide coverage for breach response costs as well as regulatory fines and penalties as well as credit monitoring expenses with limits sufficient to respond to these obligations.

f. General Insurance Provisions - All lines:

- 1) Any insurance carrier providing insurance coverage hereunder shall be either admitted or licensed in the State of California and have an AM BEST rating of not less than A: VIII (A:8) unless such requirements are waived, in writing, by the County Risk Manager. If the County's Risk Manager waives a requirement for a particular insurer, such waiver is only valid for that specific insurer and only for one policy term.
- 2) The Provider must declare its insurance self-insured retention for each coverage required herein. If any such self-insured retention exceed \$500,000 per occurrence each such retention shall have the prior written consent of the County Risk Manager before the commencement of operations under this Agreement. Upon notification of self-insured retention unacceptable to the County, and at the election of the County's Risk Manager, Provider's carriers shall either; 1) reduce or eliminate such self-insured retention as respects this Agreement with the County, or 2) procure a bond which guarantees payment of losses and related investigations, claims administration, and defense costs and expenses.
- 3) Provider shall cause Provider's insurance carrier(s) to furnish the County of Riverside with either 1) a properly executed original Certificate(s) of Insurance and certified original copies of Endorsements effecting coverage as required herein, and 2) if requested to do so orally or in writing by the County Risk Manager, provide original Certified copies of policies including all Endorsements and all attachments thereto, showing such insurance is in full force and effect. Further, said Certificate(s) and policies of insurance shall contain

the covenant of the insurance carrier(s) that a minimum of thirty (30) days written notice shall be given to the County of Riverside prior to any material modification, cancellation, expiration or reduction in coverage of such insurance. If Provider insurance carrier(s) policies does not meet the minimum notice requirement found herein, Provider shall cause Provider's insurance carrier(s) to furnish a 30 day Notice of Cancellation Endorsement.

- 4) In the event of a material modification, cancellation, expiration, or reduction in coverage, this Agreement shall terminate forthwith, unless the County of Riverside receives, prior to such effective date, another properly executed original Certificate of Insurance and original copies of endorsements or certified original policies, including all endorsements and attachments thereto evidencing coverage's set forth herein and the insurance required herein is in full force and effect. Provider shall not commence operations until the County has been furnished original Certificate(s) of Insurance and certified original copies of endorsements and if requested, certified original policies of insurance including all endorsements and all other attachments as required in this Section. An individual authorized by the insurance carrier to do so on its behalf shall sign the original endorsements for each policy and the Certificate of Insurance.
- 5) It is understood and agreed to by the parties hereto that the Provider's insurance shall be construed as primary insurance, and the County's insurance and/or deductibles and/or self-insured retentions or self-insured programs shall not be construed as contributory.
- 6) If, during the term of this Agreement or any extension thereof, there is a material change in the scope of services; or, there is a material change in the equipment to be used in the performance of the scope of work; or, the term of this Agreement, including any extensions thereof, exceeds five (5) years; the County reserves the right to adjust the types of insurance and the monetary limits of liability required under this Agreement, if in the County Risk Manager's reasonable judgment, the amount or type of insurance carried by the Provider has become inadequate.
- 7) Provider shall pass down the insurance obligations contained herein to all tiers of sub-contractors working under this Agreement.
- 8) The insurance requirements contained in this Agreement may be met with a program(s)

of self-insurance acceptable to the County.

- 9) Provider agrees to notify County of any claim by a third party or any incident or event that may give rise to a claim arising from the performance of this Agreement.

Section 14. Entire Agreement; Amendments

This Agreement contains the entire agreement of the parties with respect to the subject matter hereof, and supersedes all prior negotiations, understandings or agreements. This Agreement may only be modified by a writing signed by both parties.

Section 15. Governing Law

This Agreement has been executed and delivered in, and be construed and enforced in accordance with, the laws of the State of California.

Section 16. Successors and Assigns

This Agreement shall be binding on the successors and assigns of the parties.

Section 17. Assignment or Transfer

No party shall assign, hypothecate, subcontract or transfer, either directly or by operation of law, this Agreement, or any interest herein without the prior written consent of the other party. Any attempt to do so shall be null and void, and any assignees, hypothecates or transferees shall acquire no right or interest by reason of such attempted assignment, hypothecation or transfer.

Section 18. Construction, References and Captions

Since the parties or their agents have participated fully in the preparation of this Agreement, the language of this Agreement shall be construed simply, according to its fair meaning, and not strictly for or against any party. Any term referencing time, days or period for performance shall be deemed calendar days and not workdays. All references to any party shall include all officials, officers, employees and agents of that party, except as otherwise specified in this Agreement. The captions of the various sections are for convenience and ease of reference only, and do not define, limit, augment, or describe the scope, content, or intent of this Agreement.

Section 19. Waiver

No waiver of any default shall constitute a waiver of any other default or breach, whether of the same or other covenant or condition. No waiver, benefit, privilege, or service voluntarily given or performed by a party shall give any other party any contractual rights by custom, estoppel, or otherwise.

Section 20. No Third Party Beneficiaries

There are no third-party beneficiaries of any right or obligation assumed by the parties.

Section 21. Invalidity and Severability

If any portion of this Agreement is declared invalid, illegal, or otherwise unenforceable by a court of competent jurisdiction, the remaining provisions shall continue in full force and effect. In addition, if any portion of this Agreement is declared to be invalid, illegal or otherwise unenforceable by a court of competent jurisdiction, or is otherwise deemed to be such by legal counsel for the parties to this Agreement, the parties shall use their reasonable best efforts to amend this Agreement to remove the inappropriate provision(s); provided, however, that if the amendment cannot be made in a manner which preserves all essential parts of the consideration for any party, such party may terminate this Agreement as soon as is reasonably practicable or as required by law.

Section 22. Authority to Execute Agreement

Each party warrants it has all requisite power and authority to conduct its business and to execute, deliver, and perform the Agreement. Each party also warrants that the individuals who have signed this Agreement have the legal power to make this Agreement and bind each respective party hereto.

Section 23. Counterparts and Signatures

This Agreement may be executed in any number of counterparts, each of which will be an original, but all of which together will constitute one instrument. Each party of this Agreement agrees to the use of electronic signatures, such as digital signatures that meet the requirements of the California Uniform Electronic Transactions Act ("CUETA") Civ. Code, §§ 1633.1 to 1633.17), for executing this Agreement. The parties further agree that the electronic signatures of the parties included in this Agreement are intended to authenticate this writing and to have the same force and effect as manual signatures. Electronic signature means an electronic sound, symbol, or process attached to or logically associated with an electronic record and executed or adopted by a person with the intent to sign the electronic record pursuant to the CUETA as amended from time to time. The CUETA authorizes use of an electronic signature for transactions and contracts among parties in California, including a government agency. Digital signature means an electronic identifier, created by computer, intended by the party using it to have the same force and effect as the use of a manual signature, and shall be reasonably relied upon by the parties. For purposes of this section,

a digital signature is a type of "electronic signature" as defined in Section 1633.2 of the Civil Code.

(Signatures on next page)

Approved:

County

Provider:

Print Name:

Title:

Dated:

Print Name:

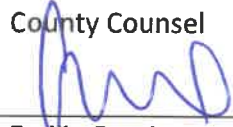
Title:

Dated:

APPROVED AS TO FORM:

Minh C. Tran

County Counsel



Emilio Ramirez

Deputy County Counsel

Exhibit A

Definitions

- 1) Advanced Life Support (ALS) - Shall mean special services designed to provide definitive prehospital emergency medical care including, but not limited to, cardiopulmonary resuscitation, cardiac monitoring, cardiac defibrillation, advanced airway management, intravenous therapy, administration of specified drugs, and other medicinal preparations, and other specified techniques and procedures administered by authorized personnel under the direct supervision of a base hospital or utilizing approved prehospital treatment protocols or standing orders as part of the local EMS system at the scene of an emergency, during transport to an acute care hospital or other approved facility, during inter-facility transfers, and while in the emergency department of an acute care hospital until responsibility is assumed by the emergency department or other medical staff of that hospital (Health & Safety Code).
- 2) ALS Emergency Ambulance Providers – Shall mean providers of ALS emergency ambulance services who have been authorized to operate within an area defined by the county EMS Plan.
- 3) ALS First Responders – Shall mean non-ambulance fire department paramedic units that have been authorized by and meet REMSA policies to provide ALS services.
- 4) Advanced Life Support Interfacility Transport (ALS IFT) – shall mean the medical transport of a patient between medical facilities where it has been determined by the patient’s treating physician that such transport requires medical staff supervision consisting of a paramedic.
- 5) ALS IFT Service Providers – Provider permitted and permitted to provide ALS Interfacility transports.
- 6) Emergency Medical Services (EMS) – Shall mean the services utilized in response to a medical emergency.
- 7) EMS Plan – Shall mean a plan for the delivery of emergency medical services consistent with state guidelines and approved by the EMS Authority pursuant to the California Code of Regulations, Title 22.
- 8) EMS Quality Improvement Program (EQIP) – Shall mean system-wide quality improvement planning and activities as stated in the plan submitted by REMSA and approved by the California EMS Authority pursuant to the California Code of Regulations, Title 22.

- 9) EMS System or County EMS System - Shall mean the specifically organized system which provides for the personnel, facilities, and equipment for the effective and coordinated delivery of EMS services within the county.
- 10) EMS System Strategic Plan – Shall mean the strategic plan developed by REMSA with input from EMS system stakeholders. The plan is accessible at <https://rivcoready.org/remsa>.
- 11) Exclusive Operating Area (EOA) – Shall mean an area or subarea defined by the County EMS Plan for which REMSA, upon recommendation of the County, restricts operations to one or more emergency ambulance services or providers of limited advanced life support (LALS) or advanced life support (ALS) pursuant to the Health and Safety Code, Division 2.5, 1797.224.
- 12) Medical Advisor - Shall mean a licensed physician or contract the services of a licensed physician who will provide medical oversight for all medical aspects of the ALS IFT program.

EXHIBIT B

ADVANCED LIFE SUPPORT INTERFACILITY TRANSPORT (ALS IFT) SERVICE PROVIDER STANDARDS

- 1) Medical Control
 - a) Overall medical control of Emergency Medical Service (EMS) Provider personnel shall be according to the policies and procedures of the REMSA Medical Director. On-line medical direction shall be provided to EMS Provider personnel by Base Hospital physicians or mobile intensive care nurses according to the policies and procedures of the Riverside County EMS Agency (REMSA) Medical Director. Retrospective medical control shall be provided according to the standards set for by the REMSA Medical Director through EMS Quality Improvement Programs (EQIP) – California Code of Regulations, Title 22, Section 100400), including continuing education programs, conducted cooperatively by the Provider, REMSA, and the Hospitals.
- 2) Training/Education/Certification/Accreditation/Reverification
 - a) All paramedic personnel employed or utilized by Provider must be accredited by REMSA to practice within Riverside County.
 - b) Field Training Officers
 - i) Provider agrees to designate enough field training officers who shall function as trainers and perform other duties on behalf of Provider.
 - c) Continuing Education Records
 - i) The Provider agrees to maintain records of continuing education for its EMS employees for a minimum of four (4) years.
 - d) Field Care Audits
 - i) The Provider agrees to work cooperatively with the Hospitals and REMSA in identifying educational opportunities, assisting with field care audits, continuing education classes and programs.
 - e) Mandatory Education for Local Paramedic Accreditation and EMT Certification
 - i) The Provider agrees to cooperate fully with REMSA to notify and ensure completion by paramedics and EMTs of mandatory education programs.
 - f) EMS Quality Improvement Program (EQIP) Specialty Education Programs.

- i) The Provider agrees to ensure through its EQIP program that all personnel meet REMSA policy requirements for ALS IFT Services. Competency and performance based continuing education/training shall be developed and implemented as identified by the Provider and REMSA (EQIP).

3) Preventative Health Care Immunizations

- a) Provider agrees to make available to prehospital personnel, at no cost to the employee the following immunizations and communicable disease testing:
 - i) Tuberculosis PPD test semi-annually
 - ii) Hepatitis B
 - iii) Influenza immunizations annually
 - iv) Measles Mumps and Rubella (MMR)
 - v) Varicella (Chickenpox)
 - vi) Tetanus, Diphtheria and Pertussis (TDaP)

4) Infection Control

- a) Provider agrees to have written infection control policies and procedures approved by the County Health Officer or his/her designee. Testing and counseling services shall be provided to employees at no cost for employees exposed to serious infectious diseases. The Provider agrees to report any known employee exposures to serious infectious diseases to the County Health Officer or his/her designee. The Provider is required to specify a Designated Officer who will be the point of contact for suspected exposures.

5) Key Personnel

- a) Provider agrees to have key personnel in the following functions. Personnel assigned these functions shall be submitted in writing to REMSA within sixty (60) days of signing of Agreement. Provider is not required to have an employee solely dedicated to each function. Key job functions shall be the following:
 - i) ALS Program Coordinator - appoint an appropriate individual to serve as a liaison with REMSA and other County EMS system service Providers and represent Provider in the administration of this Agreement.

- ii) Medical Advisor – appoint a licensed physician or contract the services of a licensed physician who will provide medical oversight for all medical aspects of the ALS IFT program.
 - iii) Quality Improvement Plan (QIP) Coordinator/Officer- responsible for the QIP. This individual will ensure core values and standards of care are maintained by all ALS personnel. This individual will be responsible for investigating clinical issues per the approved QIP plan and the policies, procedures and protocols of REMSA as approved by the REMSA Medical Director.
 - iv) Paramedic Education/Training Coordinator/Officer- Provider agrees to designate a paramedic who shall function as the trainer/evaluator as described in their approved EQIP plan. This individual will provide for all in-house primary and continuing education/training.
 - v) Infection Control Officer - Provider agrees to designate an individual as the point of contact to work cooperatively with the medical/health community to ensure appropriate follow-up and documentation of employee and patient exposure.
- 6) Patient Medical Records, EMS System Data Submission and Research
- a) The Provider willingly agrees to complete a patient care report for every EMS response utilizing the REMSA approved electronic patient care report (ePCR) that includes integration of Computer Aided Dispatch (CAD) data. The Provider also agrees to provide data as reasonably requested by REMSA for focused CQI audits and collaborate with REMSA on approved research projects.
- 7) System Wide Integrated Education Training
- a) Provider agrees to work with REMSA, Base Hospitals, paramedic education/training programs and other ALS Providers to develop and implement education/training initiatives designed to improve the continuity of patient care and interoperability amongst EMS system partners.
- 8) Confidentiality
- a) Provider agrees to have a program for maintaining confidentiality of protected patient healthcare information consistent with the requirements of HIPAA and REMSA policy.