

SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



ITEM: 3.40
(ID # 30707)

MEETING DATE:
Tuesday, July 14, 2026

FROM : PUBLIC SOCIAL SERVICES

SUBJECT: DEPARTMENT OF PUBLIC SOCIAL SERVICES (DPSS): Ratify and approve Amendment No. 1 to First Amended and Restated Agreement DPSS-0003027 with Maximus US Services, Inc. for Social Security Income (SSI) Advocacy Services, without seeking competitive bids, to extend the contract through June 30, 2027, in the amount of \$206,250; All Districts. [Total Cost \$206,250; up to \$30,938 in additional compensation]; Funding: Realignment 49%; Federal 51%]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Ratify and approve Amendment No. 1 to the First Amended and Restated Agreement DPSS-0003027 with Maximus US Services, Inc. for Social Security Income (SSI) Advocacy Services, without seeking competitive bids, to extend the contract through June 30, 2027, in the amount of \$206,250 and authorize the Chair of the Board to sign on behalf of the County; and
2. Authorize the Purchasing Agent to issue a Purchase Order(s) for any good and/or services rendered; and
3. Authorize the Purchasing Agent, in accordance with Ordinance No. 459, based on the availability of fiscal funding, and as approved as to form by County Counsel to: (a) sign amendments that make modifications to the scope of services that stay within the intent of the agreement; and (b) sign amendments to the compensation provisions that do not exceed the sum total of fifteen percent (15%) of the total aggregate Agreement amount.

ACTION:Policy

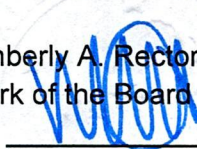

Charity Douglas, DPSS Director

6/8/2026

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Gutierrez, seconded by Supervisor Medina and duly carried, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Medina, Spiegel, and Gutierrez
Nays: None
Absent: Washington and Perez
Date: July 14, 2026
xc: DPSS

Kimberly A. Rector
Clerk of the Board
By: 
Deputy

**SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE,
STATE OF CALIFORNIA**

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost
COST	\$0	\$ 206,250	\$ 206,250	\$0
NET COUNTY COST	\$0	\$0	\$0	\$0
SOURCE OF FUNDS: Realignment 49%; Federal 51%			Budget Adjustment:	No
			For Fiscal Year:	26/27

C.E.O. RECOMMENDATION: Approve

BACKGROUND:

Summary

DPSS continues to experience a strong need for SSI/SSP advocacy services to help vulnerable clients navigate the complex federal disability benefits process. State mandates, including Assembly Bill 1633, require counties to assist foster youth in accessing federal disability benefits while in care and to ensure benefits are in place upon emancipation. These services remain essential to client stability and long-term independence.

This board action requests approval of Amendment No. 1 to First Amended and Restated Agreement#DPSS-0003027 with Maximus US Services, Inc. for Supplemental Security Income (SSI) Advocacy Services to extend the period of performance for one year from July 1, 2026, through June 30, 2027, to allow completion of a competitive procurement for a new long-term agreement. Continuity of advocacy support ensures clients do not experience delays in accessing vital disability benefits during this transition period.

Impact on Residents and Businesses

DPSS continues to provide critical services that support the well-being, stability, and self-sufficiency of Riverside County residents. The SSI Advocacy Program plays an important role in helping vulnerable individuals access federal disability benefits, and extending these services ensures that clients continue to receive timely, uninterrupted support that strengthens overall community stability.

Additional Fiscal Information

The total annual payments to Maximus Human Services, Inc. shall not exceed:

FISCAL YEAR PERIOD	BUDGET
July 1, 2026 through June 30, 2027	\$206,250
Total	\$206,250

Contract History and Price Reasonableness

On March 4, 2021, County Purchasing, on behalf of DPSS, released RFQ RIVCO-2021-RFQ-0000216 for County-wide SSI Advocacy Services. Maximus Human Services, Inc., was the sole respondent and was recommended for award. The Board approved Agreement DPSS-0003027 on July 27, 2021, for an annual amount of \$206,250 through June

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30, 2026. A First Amendment to Agreement DPSS-0003027 was executed on December 7, 2021, and an Amended and Restated Agreement was executed on April 3, 2024.

DPSS is requesting the Board approve Amendment No. 1 to First Amended and Restated Agreement, supported by the assigned SSJ 26-204, to ensure there is no interruption of services. DPSS is in the process of finalizing and releasing a bid solicitation for SSI Advocacy services. However, the competitive process will not be completed before July 1, 2026.

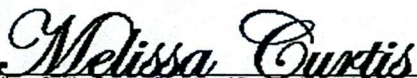
Maximus US Servies, Inc., is extending the same pricing from the current contract for Fiscal Year 26/27. Executing this Amendment No. 1 to First Amended and Restated Agreement at the established rate ensures continuity of services, avoids disruption to critical SSI application support for vulnerable clients, and maintains the cost efficiencies achieved through the original competitive process while the new solicitation is finalized.

The proposed amendment extends the current pricing for the next fiscal year.

ATTACHMENTS:

ATTACHMENT A DPSS-0003027-Maximus US Services-SSI Advocacy-Amend #1-GAP

ATTACHMENT B 26-204 SSJ for Maximus US Services, Inc.


Melissa Curtis, Deputy Director of Purchasing and Fleet

6/18/2026


Stacey Pena, EO Management Analyst

7/1/2026


Gregg Gu, Chief of Deputy County Counsel

6/23/2026

COUNTY OF RIVERSIDE DEPARTMENT OF PUBLIC SOCIAL SERVICES
 AMENDMENT No. 1 TO THE
 AMENDED AND RESTATED AGREEMENT DPSS-0003027 WITH
 MAXIMUS US SERVICES, INC. FOR
 SUPPLEMENTAL SECURITY INCOME (SSI) ADVOCACY SERVICES

AGREEMENT:	DPSS-0003027
ORIGINAL PERIOD OF PERFORMANCE:	July 1, 2021 – June 30, 2026
NEW PERIOD OF PERFORMANCE:	July 1, 2026 – June 30, 2027
EFFECTIVE DATE OF AMENDMENT:	July 1, 2026
ANNUAL MAXIMUM REIMBURSABLE AMOUNT:	FY 21/22 - \$206,250 FY 22/23 - \$206,250 FY 23/24 - \$206,250 FY 24/25 - \$206,250 FY 25/26 - \$206,250
AMENDED ANNUAL MAXIMUM REIMBURSABLE AMOUNT:	FY 26/27 - \$206,250

This Amendment No. 1 to the Amended and Restated Agreement DPSS-0003027 (“Amendment”), is made by and between Maximus US Services, Inc., an Indiana corporation (“CONTRACTOR”) and the County of Riverside, a political subdivision of the State of California, on behalf of its Department of Public Social Services (“COUNTY”). COUNTY and CONTRACTOR may be referred to herein collectively as the “Parties”.

RECITALS

WHEREAS, COUNTY and CONTRACTOR previously entered into that certain Original Agreement for SSI Advocacy Services, approved July 27, 2021, Agenda Item 3.25; and

WHEREAS, COUNTY and CONTRACTOR subsequently entered into Amendment No. 01 to the Agreement, executed on December 7, 2021, for the purpose of updating the vendor’s name; and that certain First Amended and Restated Agreement No. DPSS 0003027, executed on April 3, 2024, to terminate HDAP services and continue providing services to assist foster youth in accessing SSI benefits; and

WHEREAS, COUNTY now desires to amend the First Amended and Restated Agreement to extend the term for one (1) additional year, through June 30, 2027, in accordance with the terms and conditions (“T&C”) attached hereto and incorporated herein by this reference. The T&C specify the responsibilities of DPSS and CONTRACTOR; and

WHEREAS, Section 39, of the Agreement allows for modifications by written amendment signed by both Parties.

NOW THEREFORE, in consideration of their mutual covenants, COUNTY and CONTRACTOR agree to amend the Service Agreement according to the terms and in the manner set forth herein:

1. **Recitals.** The recitals set forth above are true and correct and incorporated herein by this reference.
2. **Renewal.** The Agreement is hereby renewed and extended for an additional term of one (1) year, commencing July 1, 2026 through June 30, 2027, under the same terms and conditions as set forth in the Service Agreement.

1. **Amend Section 3, "Period of Performance,"** to delete in its entirety and replace with the following:

This Agreement shall be effective July 01, 2021 and continue through June 30, 2027, unless terminated earlier. The CONTRACTOR shall commence performance upon the effective date and shall diligently and continuously perform thereafter.

3. **Amend "Section 36, "CIVIL RIGHTS COMPLIANCE", B. Client Complaints address:**

<https://www.cdss.ca.gov/Portals/9/Additional-Resources/Forms-and-Brochures/2020/M-P/PUB13.pdf>

Civil Rights Complaints should be referred to:

Civil Rights Coordinator
Office of Civil Rights Compliance (OCRC)
Riverside County Department of Public Social Services
4060 County Circle Dr.
Riverside, CA 92503
DPSSCivilRights@rivco.org

4. **Amend Schedule A. "Payment Provisions", Section A1. "MAXIMUM AMOUNTS –ANNUAL AND AGGREGATE TOTALS",** delete in its entirety and replace with the following:

Total payment under this Agreement shall not exceed in aggregate \$1,237,500.

Annually, payments shall not exceed:

FISCAL YEAR PERIOD	ANNUAL PAYMENT
July 1, 2021 through June 30, 2022	\$206,250
July 1, 2022 through June 30, 2023	\$206,250
July 1, 2023 through June 30, 2024	\$206,250
July 1, 2024 through June 30, 2025	\$206,250
July 1, 2025 through June 30, 2026	\$206,250
July 1, 2026 through June 30, 2027	\$206,250
Total	\$1,237,500

5. **Effective Date.** This Amendment No. 1 shall become effective July 1, 2026.

6. **Miscellaneous.** All other terms and conditions of the Agreement not modified herein shall remain unchanged and in full force and effect.
7. **Signed in Counterparts:** This Amendment No. 1 may be executed in any number of counterparts, each of which when executed shall constitute a duplicate original, but all counterparts together shall constitute a single agreement.
8. **Electronic Signatures.** Each party of this Amendment agrees to the use of electronic signatures, such as digital signatures that meet the requirements of the California Uniform Electronic Transactions Act ("CUETA") Cal. Civ. Code §§ 1633.1 to 1633.17), for executing this Amendment. The Parties further agree that the electronic signature(s) included herein are intended to authenticate this writing and to have the same force and effect as manual signatures. Electronic signature means an electronic sound, symbol, or process attached to or logically associated with an electronic record and executed or adopted by a person with the intent to sign the electronic record pursuant to the CUETA as amended from time to time. Digital signature means an electronic identifier, created by computer, intended by the party using it to have the same force and effect as the use of a manual signature, and shall be reasonably relied upon by the Parties. For purposes of this section, a digital signature is a type of "electronic signature" as defined in subdivision (i) of Section 1633.2 of the Civil Code.

IN WITNESS WHEREOF, the undersigned authorized representatives of the Parties have executed this Amendment No. 1 to Agreement DPSS-0003027.

County of Riverside, a political
Subdivision of the State of California

Karen S. Spiegel

Karen Spiegel
Chair, Board of Supervisors

07/15/2026

Date

Maximus US Services, Inc.
an Indiana corporation

Jasmine Reaves

Jasmine Reaves
Counsel - Contracts

06/17/2026

Date

Approved as to Form

Minh C. Tran

County Counsel

By: *Gregg M. Gu*

Gregg Gu

Chief Deputy County Counsel

06/17/2026

Date

ATTEST:

Kimberly Rector, Clerk

By: *Whitney Mayo, Deputy*

DEPUTY

